Web Codes

WEB CODES: USER MANUAL

REV. 3.0

mywellness.com
e-business for the Health and Fitness Industry

WELLNESS
SYSTEM

TECHNOGYM®
The Wellness Company

Contents

1. PURPOSE OF THE PROGRAM

The program enables every distributor or branch to access a protected area, by means of a username and password (specific to the code generation environment), in which it is possible to:

- Display the licenses that have not yet been used. The number of unused licenses is obtained by subtracting the number of licenses used from the licenses ordered, separately for each individual product;
- Generate the activation codes.
- Associate the generated codes (software licenses) to the corresponding purchase orders, to permit the traceability of installations and orders.

2. ACCESS

The code generation service is available at the address https://www.technogym.com/support. The below login window will appear:

Figure 1

Access to the code generation procedure is granted only to authorized users. Each distributor or branch that distributes the Wellness System can request, from Technogym service@technogym.com, the activation of one or more accounts for accessing the code generation service.

Initially, each distributor will be assigned a single account and notified of the corresponding User Name and Password.

3. USING THE PROGRAM

3.1. LICENSE ACCOUNT

Figure 2

Clicking on **License account**, the following menu appears on the left of the page:
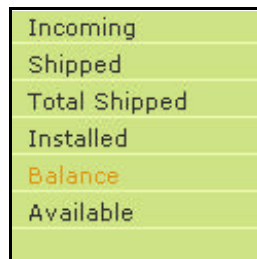

Figure 3

from here it is possible to:

- **Incoming:**   display the list of orders and license codes that still need to be shipped by Technogym
- **Shipped:**   display the list of orders and license codes that have already been shipped by Technogym
- **Total**:   display the total number of licenses received from Technogym
- **Balance**:   display the number of licenses available for generating codes
- **Installed**:   find out how the licenses received have been used
- **Available**:   display the available licenses for generating the codes

3.1.1. INCOMING

Displays a table similar to that of the Shipped Licenses, showing which are the licenses that have been ordered from Technogym but not yet shipped. These licenses do not contribute to the Balance.

3.1.2. SHIPPED

The program displays the following table, which lists the licenses that have been shipped by Technogym. Only these licenses are used for calculating the Balance.

Shipped Licenses	User: Stefano Gabellini					
BaanCode	Purchase number	Order date	Product	Type	Licenses	Source
E010V4 - ITA	700547	3/15/2001	Expert 4.0	New	2	Baan
E010V4 - ITA	208115	6/25/2001	Expert 4.0	New	4	Baan
E077V4	208115	6/25/2001	Trainer 4.0	New	2	Baan
E011V4	208115	6/25/2001	Trainer 4.0	New	3	Baan
E075V4	208115	6/25/2001	Data Base 7.0	New	2	Baan
E012V4 - ITA	207886	6/5/2001	Expert 4.0	New	1	Baan
E010V4 - ITA	207477	4/3/2001	Expert 4.0	New	2	Baan

Figure 4

In the above table, each line corresponds to a shipped product license:

- **Baan Code** :   the Baan product code;
- **Purchase Order**:   the purchase code of the license;
- **Order Date**:   the date of the purchase order;
- **Product**:   the product for which the codes can be generated;
- **Type**:   the type of license that can be used;
- **Licenses**:   the number of licenses shipped;
- **Source**:   identifies the source of the order information.

NOTES: the Baan codes E011V4 and 077V4 appear on the site as Trainer 4.0 licenses of type New and Add New, and are used differently for the purposes of generating the licenses. Every order must include an E011V4 code which corresponds to the first Trainer license, and as many E077V4 licenses as there are additional work stations. The correctness of the orders is checked in real time. If a club's purchase order contains only E077V4 codes without any E011V4 codes, it will not be possible to generate the activation codes.

3.1.3.   TOTAL SHIPPED

The program displays the following table, which lists the total number of licenses received from Technogym. The table is purely for informational purposes.

Invoiced Licenses User: Stefano Gabellini	New		Upgrade		Hardware	Service
	Base	Additional	Base	Additional		
Data Base 7.0	47	0	104	0	20	0
Trainer 4.0	44	22	104	17	52	0
Expert 4.0	39	0	99	10	47	0

Figure 5

3.1.4. BALANCE

The program displays the following table, which lists the type and number of licenses for which it is possible to generate activation codes.

Balance User: Stefano Gabellini	New		Upgrade		Hardware	Service
	Base	Additional	Base	Additional		
Data Base 7.0	6	0	15	0	2	0
Trainer 4.0	9	6	15	3	1	0
Expert 4.0	2	0	15	1	3	0

Figure 6

In the above table, each line corresponds to a product, while the columns correspond to the different types of licenses available:

- **New:** indicates a new product license, which can be either a base or additional license;
- **Upgrade:** indicates a license for upgrading from previous software versions, which can be either a base or additional license;
- **Hardware:** this type of license is used for regenerating the codes when the hardware of the server is changed;
- **Service:** this license can only be used with the authorization of Technogym;

In the above example, there are 6 new licenses, 15 upgrade licenses and 2 hardware licenses available for the Data Base 7.0. There are no additional licenses for the Data Base.

Placing the cursor on the intersection between the product row and type column displays an on-line help about the type of license corresponding to that cell.

⬯ **The number of available licenses shown on this page is updated in real time with each code generation. However the credits for licenses will only become available after 24 hours the shipment.**

3.1.5. INSTALLED

The program displays the following table, which lists the clubs in which the licenses and the associated orders have been used.

Installed	User: Stefano Gabellini							
Club Name	Id Chain	Id Club	Product	Type	Licenses	Purchase Order	Baan Code	Activation date	User
CORPUS	1	1	Data Base 7.0	Hardware	1	Hardware		15/01/2002	I.for I
Claudio	7373	1	Gate 1.1	New	1	111111	E0020V11-ITA	15/01/2002	S.Gabellini
Wellness	301	1	Trainer 5.0	Hardware	2	Hardware		14/01/2002	I.for I
Wellness	301	1	Trainer 4.0	Upgrade	1	139499	E611V4 - ITA	14/01/2002	I.for I
Wellness	301	1	Trainer 4.0	Add Upgrade	1	140230	E0000055	14/01/2002	I.for I

Figure 7

In the above table, each line corresponds to a generated code:

- **Club Name**: the name of the club where the licenses have been used;
- **IdChain, IdClub**: these are the unique club identifiers;
- **Product**: the product for which the codes have been generated;
- **Type**: the type of license used;
- **Licenses**: the number of licenses used;
- **Purchase order**: the purchase order code for the license;
- **Baan Code** this is the Baan product code (i.e. the code used for ordering the license);
- **Activation date**: the date when the license codes were generated;
- **User**: specifies the user who has used the licenses.

3.1.6. AVAIABLE

The program displays the following table, which lists the type and number of licenses that are available.

BaanCode	Purchase Order	Order date	Product	Type	Licenses	Source
E0000055	140230	10/01/2001	Trainer 4.0	Add Upgrade	1	Baan
E0000055	142535	28/02/2001	Trainer 4.0	Add Upgrade	1	Baan
E0000055	142536	28/02/2001	Trainer 4.0	Add Upgrade	1	Baan
E0000055	142998	12/03/2001	Trainer 4.0	Add Upgrade	1	Baan
E0000055	144137	11/04/2001	Trainer 4.0	Add Upgrade	1	Baan
E0000055	145865	19/06/2001	Trainer 4.0	Add Upgrade	1	Baan

Available Licenses   User: **Stefano Gabellini**   print

Figure 8

This page shows the list of licenses that have not yet been associated with an activation code. From this table it is possible to determine to which orders the available licenses in the balance are referred.

The meaning of the columns is the same as for the Shipped page.

3.2. CODES

Figure 9

Clicking on **Codes,** the following menu appears on the left of the page:
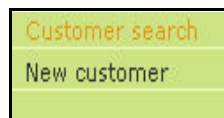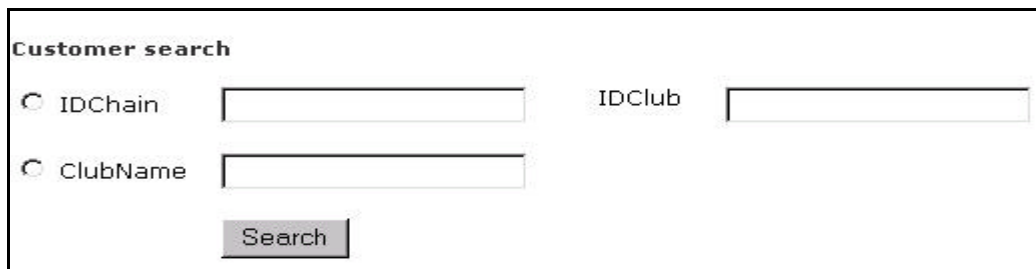
Figure 10

from here it is possible to choose:

- **Customer search**: search the already licensed installations and subsequently access the license manager page;
- **New customer**: enter new customers.

3.2.1. CUSTOMER SEARCH

Figure 11

The search can be conducted in two ways: either by entering the IdChain and Id Club identifiers associated with the Club, or by entering a part of the club name.

In the first case, select the top option button (next to IdChain/IdClub), enter the search values in the IdChain and IdClub fields and click the **Search** button: if a club matching those values is found, the program directly invokes the *License* page which shows all the licenses assigned to that club (see Figure 14).

In the second case, select the lower option button (ClubName), and in the ClubName field enter either a part of or the entire club name and click on Search: the program will show a list of all the installation whose ClubName field contains the string used as a search key.

Figure 12

To select the desired customer, click on the corresponding **View** button. This calls up the *License* page for the club, as described below.

3.2.2. NEW CUSTOMER

Each club is uniquely identified, at the global level, by an IdChain and IdClub code. The first identifies the chain and the second identifies the Club within the chain. The value of the IdChain code depends on the country in which the product is installed.

In the case of a new customer, it is necessary to fill out the fields in the form shown below:

Figure 13

WARNING:

- **All the fields on the form are required and must be filled;**
- **The IdCustomer field is the client identification code used by the branch/distributor. If the Baan system is used, this will be the same as the Baan code;**

- **If the customer does not have an e-mail address, enter the e-mail of the branch/distributor.**

3.2.3. LICENSES

Club Name	IdServer	Product	License	Option	Code 1	Code 2
SPORT IS LIFE	0	Data Base 7.0	1		14876324	1107636769
SPORT IS LIFE	39853	Expert 4.0	1		13685840	1109794977
SPORT IS LIFE	39853	Trainer 4.0	1		13857331	1377185953

Figure 14

The Licenses page displays, for the previously selected club, the list of licensed products, the number of activated licenses, any options selected for the software functions, and the activation codes. There are 2 buttons in this window:

- **Add**:   calls up the code generation/management page.
- **History**:   displays all the licenses used for the previously selected club.

3.2.4. CODE GENERATOR

Figure 15

This page is used for:

- **Entering new licenses for products that have not yet been licensed**:

  - Select the product from the Product drop-down menu;
  - Specify the type of activation (see License account). The type of activation must correspond to the types of licensed purchased: choose New if a new license has been purchased, and choose Upgrade if the license purchased for that club is an upgrade.
  - If the option field appears, it is possible to specify an operating mode for the software whose codes are being generated. The selected option must be the same one chosen during the software setup. e.g. to use the Smartcard instead of the TGS key, the Smartcard option must be selected during installation of the Data Base, and the activation codes must be generated specifying Smartcard in the option combo box.
  - In the License Number field, enter the updated total number of licenses for the selected product. If there was previously one license, and the total number of licenses must now be two, then it is necessary to enter the value 2 in this field; however only one License will be deducted from the *Licenses account*.
  - In the ClubName field, enter the name of the club used in the application. In the case of a single data base this value must be the same for all the applications.
  - In the IdServer field, enter the value returned by GetId or by the SetUp procedure during installation, or when the application is started for the first time.

- **Adding licenses for already licensed products**: in this case, on selecting the product, the program shows the current number of licenses, which can be modified according to the user's needs.

- **Reducing the number of licenses used**: on selecting an already licensed product, it is possible to reduce the number of licenses for that product by simply modifying the License number field. This operation will not restore the licenses already used.

- **Deleting all the licenses for a given product**: if a product is no longer being used, pressing the **Delete** button cancels all the licenses for that product. This operation will not restore the licenses already used.

- **Associating the licenses that are being generated to their purchase orders**: The association is made using the **Purchase order** field which makes it possible to select one of the orders that have been shipped. **It is up to whoever generates the license to associate the correct purchase order with the license that is being generated**.

  In order to generate an activation code for licenses that are referred to different orders, it is necessary to repeat the code generation procedure as many times as there are orders. The number of licenses that are used each time must be covered by the associated order.

  Example: generation of licenses for 2 Wellness Trainers.

  In this case, two different types of licenses are required, one New Base license (corresponding to the code E011V4) and one Add New license (corresponding to the code E077V4).

  The activation codes must be generated as follows:

  1- first generate the codes for a Wellness Trainer, specifying New in the Type field and associating the license E011V4 to these activation codes.
  2- then return to the code generation page and select Add New for the Type field, enter the value 2 in the Total Number of Licenses field and associate the license E077V4 to these activation codes. In this case, because there is already 1 Wellness Trainer license, only the additional license will be deducted from the Balance table.
  3- the activation codes to be applied are only the last ones generated, corresponding to a total of 2 Wellness Trainer licenses.

  Example: it is necessary to generate licenses for 5 Wellness Experts, and these have been ordered with 2 orders: 3 Wellness Experts in the first order and 2 Wellness Experts in the second order.

  When generating the activation codes it is necessary to:

  1- first, generate the codes for the 3 Wellness Experts and associate the first order to these activation codes.
  2- next, return to the code generation page and enter the value 5 in the License number field. In this case, because there are already 3 Wellness Expert licenses, only two new licenses will

be deducted from the Balance table, and the license that is generated should be associated to the second order which contains the two licenses necessary for reaching a total of 5 licenses.

3- the activation codes to be applied are the last ones generated, which correspond to a total of 5 Wellness Expert licenses.

- **Modifying the details of the club** in which the products are installed.

- **Generating activation codes because the server Hardware has been changed**: in this case, it is necessary to send a request to Technogym, specifying the installation for which the codes need to be regenerated, and enclosing a report of the hardware technician who will carry out the operation. Subsequently, the Hardware type credits for the generation of the codes will be credited on the Licenses account. For each product, there are 10 hardware licenses available which can be used when it is not possible to contact Technogym. In this case, in order to restore the hardware licenses used, the report will have to be sent subsequently to their use.

The codes are generated by clicking the **Generate** button, and only after once again confirming the number and type of license being used and the total number of licenses that will be assigned to the club.

Note: The Purchase License combo box only displays the licenses which can be used for the code that is being generated, and shows the number of such licenses that are still available in brackets.

3.2.5. HISTORY

The program displays the following table, which logs all the license code generation activities.

Figure 16

Each line corresponds to a single generated license, to which the license purchase order is associated. In the case of errors in assigning the association, on this page it is possible to modify the number of the purchase order associated with the license.

3.2.6. DETAILS

To modify the customer details entered as described in paragraph 3.2.2. New customer, click the **Modify** key in Figure 15: the following window appears:
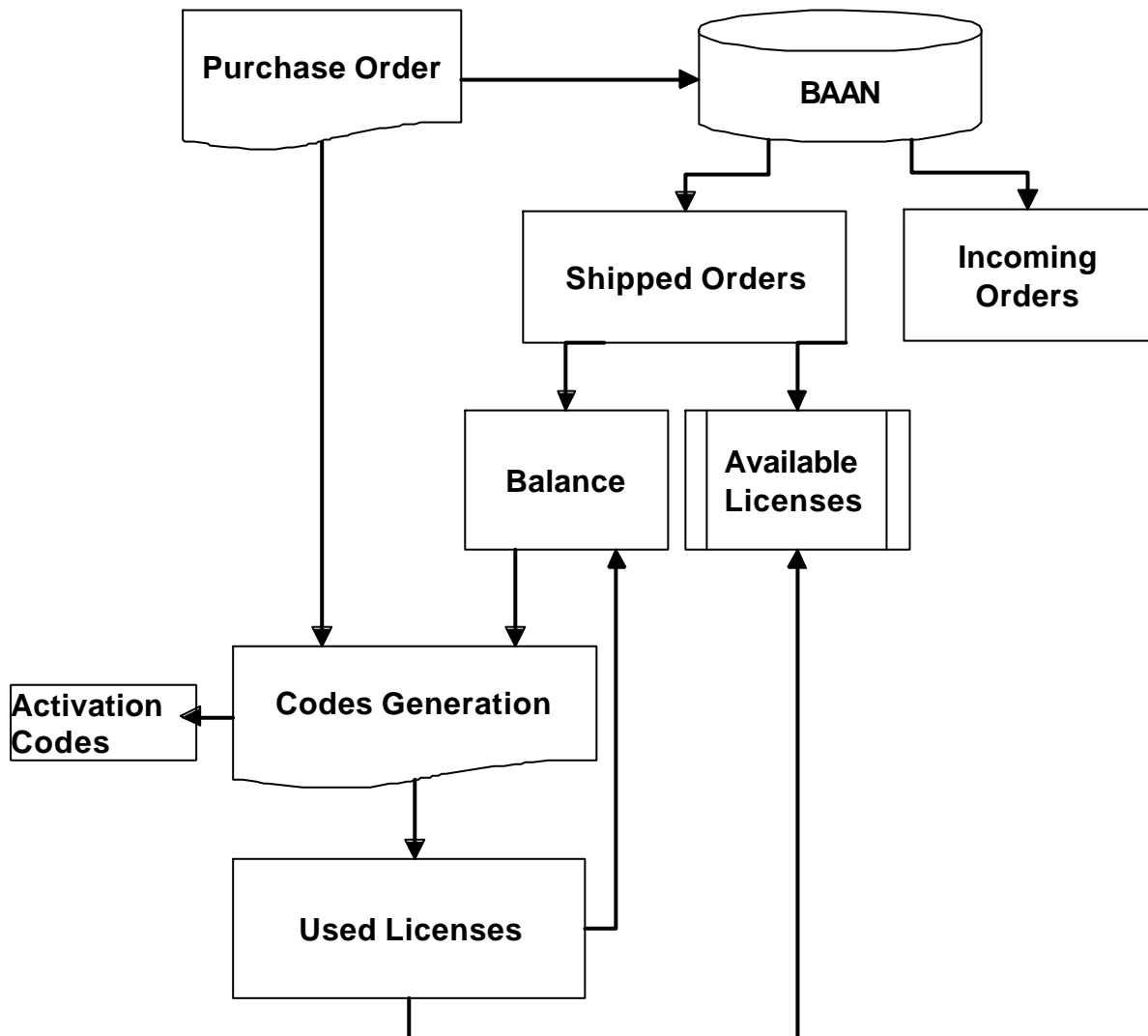

Figure 17

Click **Send** to confirm the changes made to the customer details.

3.3. HOW TO USE THE PROGRAM

Before generating an activation code, the program requires the user to have ordered the necessary licenses. The tables below provide some concrete examples to help you determine which license codes to order and what types of code generations to use.

3.3.1. FLOW

3.3.2. ORDER CODES

CODE	LICENSE
E075V4	database license 4.0
E011V4	Wellness Trainer 4.0 license
E012V4	Wellness Expert 4.0 license
E675V4	database upgrade license
E611V4	Wellness Trainer upgrade license
E612V4	Wellness Expert upgrade license
E077V4	additional Wellness Trainer license
E00085V4	additional Wellness Expert license
E0000055	additional Wellness Trainer upgrade license
E00090V4	additional Wellness Expert upgrade license
E010V4	Wellness Expert kiosk 4.0
E00070V4	Wellness Expert no printer
E00100V4-GIA	Wellness Expert kiosk 4.0 only Japanese language

3.3.3. WHAT TO ORDER AND HOW TO GENERATE THE CODES

If the customer has	and wants:	Order these codes:	And generate the activation codes as follows:
Nothing	Version 4.0: - 1 Trainer - 1 Expert	• E075V4 • E011V4 • E010V4	• 1 database new • 1 Wellness Trainer new • 1 Wellness Expert new
	Version 4.0: - 2 Trainers - 2 Experts	• E075V4 • E011V4 • E077V4 • 2 E010V4	• 1 database new • 2 Wellness Trainer new • 2 Wellness Expert new
Version 4.0: - 1 Trainer; - 1 Expert.	1 additional Trainer station	• E077V4	• 1 Wellness Trainer new (generate codes for 2 licenses: only 1 will be deducted because 1 was already associated with the preceding installation)
	1 additional Expert station	• E010V4	• 1 Wellness Expert new (generate codes for 2 licenses: only 1 will be deducted because 1 was already associated with the preceding installation)

If the customer has	and wants:	Order these codes:	Generate the activation codes as follows:
Version 3.0: - 1 Trainer; - 1 Expert.	Upgrade to ver. 4.0	• E675V4 • E611V4 • E612V4	• 1 database upgrade • 1 Wellness Trainer upgrade • 1 Wellness Expert upgrade
	Upgrade to ver. 4.0 adding: - 1 Trainer	• E675V4 • E611V4 • E612V4 • E077V4	First with: • 1 database upgrade • 1 Wellness Trainer upgrade • 1 Wellness Expert upgrade Then: • 1 Wellness Trainer new
	Upgrade to ver. 4.0 adding: - 1 Expert	• E675V4 • E611V4 • E612V4 • E010V4	First with: • 1 database upgrade • 1 Wellness Trainer upgrade • 1 Wellness Expert upgrade Then: • 1 Wellness Expert new
Version 3.0: - 2 Trainers; - 2 Experts.	Upgrade to ver. 4.0	• E675V4 • E611V4 • E612V4 • E0000055 • E00090V4	• 1 database upgrade • 2 Wellness Trainer upgrade • 2 Wellness Expert upgrade
Version 4.0	reinstall the data server PC due to problems or HW upgrade	nothing	Request the activation of a number of HW type licenses equal to those previously purchased by the club. (The generation of HW type licenses is possible only if the customer already had new or upgrade type licenses assigned)