# **Network Camera**

# **User Manual**

V3.0.0

Thank you for purchasing our product. If there are any questions, or requests, please do not hesitate to contact the dealer.

This manual applies to Network Camera.

This manual may contain several technical incorrect places or printing errors, and the content is subject to change without notice. The updates will be added to the new version of this manual. We will readily improve or update the products or procedures described in the manual.

#### DISCLAIMER STATEMENT

"Underwriters Laboratories Inc. ("UL") has not tested the performance or reliability of the security or signaling aspects of this product. UL has only tested for fire, shock or casualty hazards as outlined in UL's Standard(s) for Safety, UL60950-1. UL Certification does not cover the performance or reliability of the security or signaling aspects of this product. UL MAKES NO REPRESENTATIONS, WARRANTIES OR CERTIFICATIONS WHATSOEVER REGARDING THE PERFORMANCE OR RELIABILITY OF ANY SECURITY OR SIGNALING RELATED FUNCTIONS OF THIS PRODUCT."

# **Regulatory Information**

#### **FCC Information**

**FCC compliance:** This equipment has been tested and found to comply with the limits for a digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

#### **FCC Conditions**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

#### **EU Conformity Statement**

CE

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Low Voltage Directive 2006/95/EC, the EMC Directive 2004/108/EC.



2002/96/EC (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see:

www.recyclethis.info.



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury

(Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

# Safety Warnings and Cautions

#### Please pay attention to the following warnings and cautions:



**Hazardous Voltage may be present:** Special measures and precautions must be taken when using this device. Some potentials (voltages) on the device may present a hazard to the user. This device should only be used by HIKVISION Employees with knowledge and training in working with these types of devices that contain live circuits.



Caution The power supply in this product contains no user-serviceable parts. Refer servicing only to qualified personel.

**Power Supply Hazardous Voltage:** AC mains voltages are present within the power supply assembly. This device must be connected to a UL approved, completely enclosed power supply, of the proper rated voltage and current. **No user serviceable parts inside the power supply.** 



**System Grounding (Earthing):** To avoid shock, ensure that all AC wiring is not exposed and that the earth grounding is maintained. Ensure that any equipment to which this device will be attached is

also connected to properly wired grounded receptacles and are approved medical devices.



**Power Connect and Disconnect:** The AC power supply cord is the main disconnect device to mains (AC power). The socket outlet shall be installed near the equipment and shall be readily accessible.

**Installation and Maintenance:** Do not connect/disconnect any cables to or perform installation/maintenance on this device during an electrical storm.



**Power Cord Requirements:** The connector that plugs into the wall outlet must be a grounding-type male plug designed for use in your region. It must have certification marks showing certification by an agency in your region. The connector that plugs into the AC receptacle on the power supply must be an IEC 320, sheet C13, female connector. See the following website for more information <a href="http://kropla.com/electric2.htm">http://kropla.com/electric2.htm</a>.



**Lithium Battery:** This device contains a Lithium Battery. There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the vendor's instructions and in accordance with local environmental regulations.

Perchlorate Material: Special handling may apply. See

www.dtsc.ca.gov/hazardouswaste/perchlorate. This notice is required by California Code of Regulations, Title 22, Division 4.5, Chapter 33: Best Management Practices for Perchlorate Materials. This device includes a battery which contains perchlorate material.

#### Taiwan battery recycling:



Please recycle batteries.



**Thermal and Mechanical Injury:** Some components such as heat sinks, power regulators, and processors may be hot; care should be taken to avoid contact with these components.

**Electro Magnetic Interference:** This equipment has not been tested for compliance with emissions limits of FCC and similar international regulations. This device is not, and may not be, offered for sale or lease, or sold, or leased until authorization from the United States FCC or its equivalent in other countries has been obtained. Use of this equipment in a residential location is prohibited. This equipment generates, uses and can radiate radio frequency energy which may result in harmful interference to radio communications. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is required to take measures to eliminate the interference or discontinue the use of this equipment.

#### Lead Content:



Please recycle this device in a responsible manner. Refer to local environmental regulations for proper recycling; do not dispose of device in unsorted municipal waste.

# Safety Instruction

These instructions are intended to ensure that the user can use the product correctly to avoid danger or property loss.

The precaution measure is divided into 'Warnings' and 'Cautions':

Warnings: Serious injury or death may be caused if any of these warnings are neglected.

Cautions: Injury or equipment damage may be caused if any of these cautions are neglected.

Warnings Follow these safeguards to prevent serious injury or death.	<b>Cautions</b> Follow these precautions to prevent potential injury or material damage.				



- 2. Source with DC 12V or AC 24V (Whether supporting AC 24V lies on the specific camera model) according to the IEC60950-1 standard. Please refer to technical specifications for more details.
- 3. Do not connect several devices to one power adapter as an adapter overload may cause over-heating and can be a fire hazard. If use the POE as the power supply, please make sure that the POE Switch have the sufficient power .(Whether supporting PoE power supply lies on the specific camera model)
- 4. Please make sure that the plug is firmly inserted into the power socket.
- 5. When the product is installed on a wall or ceiling, the device should be firmly fixed.
- 6. If smoke, odor, or noise rise from the device, turn off the power at once and unplug the power cable, then contact the service center.
- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the camera yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)



- 1. Make sure the power supply voltage is correct before using the camera.
- 2. Do not drop the camera or subject it to physical shock.
- 3. Do not touch sensor modules with fingers. If cleaning is necessary, use a clean cloth with a bit of ethanol and wipe it gently. If the camera will not be used for an extended period of time, put on the lens cap to protect the sensor from dirt.
- 4. Do not aim the camera at the sun or extra bright places. A blooming or smear may occur otherwise (which is not a malfunction however), and affecting the endurance of sensor at the same time.
- 5. The sensor may be burned out by a laser beam, so when any laser equipment is being used, make sure that the surface of the sensor will not be exposed to the laser beam.
- 6. Do not place the camera in extremely hot or cold temperatures (the operating temperature should be between -10°C ~ +60°C, dusty or damp locations, and do not expose it to high electromagnetic radiation.
- 7. To avoid heat accumulation, good ventilation is required for a proper operating environment.
- 8. While shipping, the camera should be packed in its original packing, or packing of the same texture.
- 9. Regular part replacement: a few parts (e.g. electrolytic capacitor) of the equipment should be replaced regularly according to their average life time. The average time varies because of differences between operating environment and usage history, so regular checking is recommended for all users. Please contact with your dealer for more details.
- 10. Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.

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# **Chapter 1 Network Camera Connection**

#### Before you start:

- If you want to set the network camera via a LAN (Local Area Network), please refer to *Section 2.1 Setting the Network Camera over the LAN*.
- If you want to set the network camera via a WAN (Wide Area Network), please refer to *Section 2.2 Setting the Network Camera over the WAN*.

# 1.1 Setting the Network Camera over the LAN

#### Purpose:

To view and configure the camera via a LAN, you need to connect the network camera in the same subnet with your computer, and install the SADP or iVMS-4200 software to search and change the IP of the network camera.

*Note:* For the detailed introduction of SADP, please refer to Appendix 1.

# 1.1.1 Wiring over the LAN

The following figures show the two ways of cable connection of a network camera and a computer: *Purpose:* 

- To test the network camera, you can directly connect the network camera to the computer with a network cable as shown in Figure 2-1.
- Refer to the Figure 2-2 to set the network camera over the LAN via a switch or a router.



Figure 1-2 Connecting via a Switch or a Router

## 1.1.2 Detecting and Changing the IP Address

You need the IP address to visit the network camera.

#### Steps:

- 1. To get the IP address, you can choose either of the following methods:
  - Use SADP, a software tool which can automatically detect the online network cameras in the LAN and list the device information including IP address, subnet mask, port number, device serial number, device version, etc., shown in Figure 2-3.
  - Use the client software to list the online devices. Please refer to the user manual of client software for detailed information.
- 2. Change the IP address and subnet mask to the same subnet as that of your computer.
- 3. Enter the IP address of network camera in the address field of the web browser to view the live video.

#### Notes:

- The default IP address is 192.0.0.64 and the port number is 8000. The default user name is admin, and password is 12345.
- For accessing the network camera from different subnets, please set the gateway for the network camera after you logged in. For detailed information, please refer to *Section 5.3.1 Configuring TCP/IP Settings*.



Figure 1-3 SADP Interface

# **1.2 Setting the Network Camera over the WAN**

#### Purpose:

This section explains how to connect the network camera to the WAN with a static IP or a dynamic IP.

# 1.2.1 Static IP Connection

#### Before you start:

Please apply a static IP from an ISP (Internet Service Provider). With the static IP address, you can connect the network camera via a router or connect it to the WAN directly.

#### • Connecting the network camera via a router

Steps:

- 1. Connect the network camera to the router.
- 2. Assign a LAN IP address, the subnet mask and the gateway. Refer to *Section 2.1.2 Detecting and Changing the IP Address* for detailed IP address configuration of the camera.
- 3. Save the static IP in the router.
- 4. Set port mapping, E.g., 80, 8000, 8200 and 554 ports. The steps for port mapping vary depending on different routers. Please call the router manufacturer for assistance with port mapping.

*Note:* Refer to Appendix 2 for detailed information about port mapping.

5. Visit the network camera through a web browser or the client software over the internet.



Figure 1-4 Accessing the Camera through Router with Static IP

#### • Connecting the network camera with static IP directly

You can also save the static IP in the camera and directly connect it to the internet without using a router. Refer to *Section 2.1.2 Detecting and Changing the IP Address* for detailed IP address configuration of the camera.



Figure 1-5 Accessing the Camera with Static IP Directly

# 1.2.2 Dynamic IP Connection

#### Before you start:

Please apply a dynamic IP from an ISP. With the dynamic IP address, you can connect the network camera to a modem or a router.

• Connecting the network camera via a router

#### Steps:

- 1. Connect the network camera to the router.
- 2. In the camera, assign a LAN IP address, the subnet mask and the gateway. Refer to *Section 2.1.2 Detecting and Changing the IP Address* for detailed LAN configuration.
- 3. In the router, set the PPPoE user name, password and confirm the password.
- 4. Set port mapping. E.g. 80, 8000, 8200 and 554 ports. The steps for port mapping vary depending on different routers. Please call the router manufacturer for assistance with port mapping.

*Note:* Refer to Appendix 2 for detailed information about port mapping.

- 5. Apply a domain name from a domain name provider.
- 6. Configure the DDNS settings in the setting interface of the router.
- 7. Visit the camera via the applied domain name.

#### • Connecting the network camera via a modem

#### Purpose:

This camera supports the PPPoE auto dial-up function. The camera gets a public IP address by ADSL dial-up after the camera is connected to a modem. You need to configure the PPPoE parameters of the network camera. Refer to *Section 5.3.3 Configuring PPPoE Settings* for detailed configuration.



Figure 1-6 Accessing the Camera with Dynamic IP

*Note:* The obtained IP address is dynamically assigned via PPPoE, so the IP address always changes after rebooting the camera. To solve the inconvenience of the dynamic IP, you need to get a domain name from the DDNS provider (E.g. DynDns.com). Please follow below steps for normal domain name resolution and private domain name resolution to solve the problem.

♦ Normal Domain Name Resolution



Figure 1-7 Normal Domain Name Resolution

#### Steps:

- 1. Apply a domain name from a domain name provider.
- 2. Configure the DDNS settings in the DDNS Settings interface of the network camera. Refer to Section 5.3.4

- 3. Visit the camera via the applied domain name.
- Private Domain Name Resolution



#### Figure 1-8 Private Domain Name Resolution

#### Steps:

- 1. Install and run the IP Server software in a computer with a static IP.
- 2. Access the network camera through the LAN with a web browser or the client software.
- 3. Enable DDNS and select IP Server as the protocol type. Refer to *Section 5.3.4 Configuring DDNS Settings* for detailed configuration.

# **Chapter 2 Network Access**

After hardware installation, user can view live video and configure parameters for the network camera, including IP address, subnet mask and port number, etc. The following two methods can be used to access the camera:

- 1. View live video and configure parameters over IE browser.
- 2. View live video and configure parameters over client software.

# 2.1 Access over IE Browser

Before access to the camera over IE browser, user should adjust the security level.

Open the IE browser, and set the security level to *Medium* in *Tools/ InternetOptions/Security/Custom Level...*, and enable or prompt Activex Control and Plug-in directly as well.

General Security Privacy Content Connections Programs Advanced	Security Settings - Internet Zone
	Settings
Select a zone to view or change security settings.	ActiveX controls and plug-ins
	Allow previously unused ActiveX controls to run without prov
	Disable
Internet Local intranet Trusted sites Restricted	Enable     Allow Scriptlets
sites	Disable
Internet	Enable
This zone is for Internet websites,	Prompt
except those listed in trusted and	Automatic prompting for ActiveX controls
restricted zones.	O Disable
	Enable
Security level for this zone	Binary and script behaviors
	<ul> <li>Administrator approved</li> </ul>
Custom	<ul> <li>Disable</li> </ul>
Custom settings.	Enable     Display video and animation on a webnade that does not use
<ul> <li>To change the settings, click Custom level.</li> <li>To use the recommended settings, click Default level.</li> </ul>	< III +
To de tre recommended de angoy der berdar re-	*Takes effect after you restart Internet Explorer
Enable Protected Mode (requires restarting Internet Explorer)	Reset custom settings
Custom level Default level	Reset to: Medium-high (default)   Reset
Reset all zones to default level	
	OK Cance

Fig. 2.1.1 Adjust the Security Level

# 2.1.1 Live View

**Step 1:** Install Active-X Control Type the IP address of the network camera and press *Enter*, then the ActiveX mention dialog will pop up.

Click *Install* to install the ActiveX control.



Fig. 2.1.2 Install the ActiveX Control

Input the *Username* (default: admin), *Password* (default: 12345) and *Port* (default: 8000) of the camera, and then click [Login].





Step 3: After successful login, user is allowed to view the live video. Refer to Figure 2.1.4.



Fig. 2.1.4 Live View Page

lcon	Description					
22	Full-screen display mode					
XK	Exit full-screen display mode					
	Start Preview					
	Stop Preview					
	Capture Picture					
ò	Start/Stop Record					
я.	Digital Zoom					
	Video Parameters					

Icons on Live View Page:

#### Digital Zoom:

Click mouse in the desired position of live video image and scroll the mouse to realize zoom in and zoom out function.

#### Video Parameters:

lcon	Description			
۲	Brightness: 0~100 configurable			
•	Contrast: 0~100 configurable			
Ē	Saturation: 0~100 configurable			
¢>	Hue: 0~100 configurable			
Ď.	Gain: 0~100 configurable			
÷	Exposure time: 0~40000			
	configurable			
ŧ	Restore default			

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*Note:* Gain value is not configurable when the Day/Night mode is 'Auto'.

# 2.1.2 Parameters Configuration

Click *Configuration* to enter the Parameters Configuration interface.

# 2.1.2.1 Local Configuration

Preview L	og Configuration			
🔗 Parameters configuration				
Local configuration Remote configuration	Protocol type:	TCP	. <b>.</b>	
Basic information	Stream type:	Main stream		
🖬 💼 Channel parameters 🖬 💼 Network parameters	Display mode:	Full		
🗖 🚞 Alarm parameters	Package file size:	256M		
	Transmission performance:	Normal real-time and fluency	•	
Remotely upgrade	Save record file as:	C:\OCXRecordFiles		Preview
Default 	Save captured picture as:	C:\OCXBMPCaptureFiles		Preview
		Save		

Fig. 2.1.6 Local Configuration

#### **Local Configuration:**

Parameters	Description
Protocol type	TCP and UTP selectable
Stream type	Main stream and Sub stream selectable
Display mode	Full-screen, 4:3 mode, 16:9 mode or adjustable to resolution
Package file size	128M, 256M, 512M selectable
Transmission	Shortest delay mode, good real-time, normal real-time and fluency
performance	and good fluency options selectable
Save record file as	The default directory for saving record files is C: \OCXRecordFiles,
	which can be modified by user
Save captured	The default directory for saving captured files is
picture as	C:\OCXBMPCaptureFiles, which can be modified by user

## 2.1.2.2 Remote Configuration

#### **Basic Information:**

In the Basic Information settings interface, user is allowed to set the Device Name and Device ID, as well as view the information of IP camera, including Device Description, Device Location, MAC address, Device Type, Device SN, Firmware Version, and U-boot Version.



Fig. 2.1.7 Basic Information

According to different requirements, enable the display of *Date&Time* and *Week* by clicking the checkbox. Different date formats can be selected.

The OSD Status can be set to transparent & flickering, transparent & unflickering, nontransparent & flickering, or nontransparent & unflickering.



Fig. 2.1.8 Display Settings

Preview	Log	Configuration				
🕅 Parameters configurat:	on					
Local configuration		Stream type:	Main stream	•		
E E Remote configuratio		Resolution:	UXGA	*		
🗖 💼 Channel paramete		Image Quality:	Highest	•		
- 🖞 Video settin		Stream type:	Constant BitRate	•		
Y Motion detec Y Text Overlay		Max.Bitrate:	Custom	•	3072	Kbps
🗖 🚞 Network paramete	rs	Multicast Address:	0.0.00			
🖬 💼 Alarm parameters		RTSP Port:	554			
" User management " Default " Default " Reboot device	6		Save			

#### Channel Parameters → Video Settings:

#### Fig. 2.1.9 Video Settings

Parameter	Description
Stream Type	Select stream type to Main stream or Sub stream
Resolution	Select the resolution for your need,
Image Quality	Select image quality to Highest, High, Medium, Low, Lower or Lowest
Stream Type	Select the bitrate type to Constant bitrate or Variable bitrate
Max. Bitrate	Select or custom bitrate according to the resolution
Multicast	Set the multicast address, with the default multicast of 0.0.0.0
RTSP Port	Set the RTSP port, with the default RTSP port of 554

#### Channel Parameters→Motion Detection Setting:

Select the checkbox of *Enable motion detection* to enable this function.

#### Zone Settings:

Click Start draw button to draw motion detection zone by clicking and dragging the mouse in the live video image. User is allowed to draw multiple motion detection zones in the same picture. When all zones have been set, click Stop draw to finish drawing.

#### Sensitivity:

The sensitivity level can be set to 0, 1, 2, 3, 4 and 5. When it is set to 0, the sensitivity is disabled.

#### Linkage:

The Linkage method can be selected to either *Email link* or *Trigger alarm output*.

Click "Save" button to save the modified parameters.



Fig. 2.1.10 Motion Detection Zone Settings

Preview Log	Configuration
😭 Parameters configuration	
Local configuration	🗹 Enable motion detection
Basic information E Channel parameters	Zone settings Linkage
Y Display setting Y Video setting	🔲 Email link 🔲 Trigger alarm output
Motion detection	
🖬 💼 Network parameters	Save
🖬 💼 Alarm parameters 	

Fig. 2.1.11 Motion Detection Linkage Settings

#### Channel Parameters→Text Overlay Setting:

Input the characters in the *Text Information* box and define the OSD location in the image by setting the *XPosition* and *YPosition*, and then select the checkbox of *OSD Text*. After clicking *Save* to finish the settings, the defined title will be displayed on the image.

*Note*: The values of XPosition and YPositon are relative to the upper left corner origin of the image.



Fig. 2.1.12Text Overlay Settings

#### Network

#### Parameters → Network Setting:

Set the IP Address, Subnet Mask, Gateway and DNS Server of the network camera.

Click "Save" button to save the modified parameters.

*Note:* Please reboot the network camera to validate the modified parameters.



Fig. 2.1.13 Network Settings

#### Network Parameters → PPPOE Setting:

Click the checkbox of *Enable PPPOE* to enable this function.

Input the PPPOE user name and password in the text box and then click *Save* to finish settings. After reboot, the camera will obtain a public IP address.

Click "Save" button to save the modified parameters.

*Note:* Please reboot the network camera to validate the modified parameters.

## Network Parameters→DDNS Setting:

Click the checkbox of *Enable DDNS* to enable this function.

The protocol type can be set to DynDNS or IPServer.

Click "Save" button to save the modified parameters.

*Note:* Please reboot the network camera to validate the modified parameters.

If the protocol type is selected to DynDNS, please input the Server Address, e.g., members.dyn dns. org. The User Name and Password

refer to the user name and password registered in the DynDNS website.

The *Device Name* refers to the domain name applied in the DynDNS website.

Click "Save" button to save the modified parameters.

*Note:* Please reboot the network camera to validate the modified parameters.







#### Fig. 2.1.15 DDNS Settings





If the protocol type is selected to IPServer, please input the *Server Address* of the IPServer. Click "Save" button to save the modified parameters.

*Note:* Please reboot the network camera to validate the modified parameters.



#### Fig. 2.1.17 IPServer Settings

#### Network Parameters→NTP Setting:

Click the checkbox of *Enable NTP* to enable this function. Input the *Server Address* and *Port* of NTP.

If the public network is applied, please input the NTP *Server Address* with provision of time sync service, e.g., 210.72.145.44.

In the private network is applied, the NTP software can be used to establish NTP server to achieve time synchronization.

Click "Save" button to save the modified parameters.

*Note:* Please reboot the network camera to validate the modified parameters.



Fig.2.1.18 NTP Settings

# Network Parameters→E-mail Setting:

Through E-mail settings, the alarm message can be sent to the designated E-mail address when alarm event occurs.

Input the SMTP server, SMTP port, user name, password, E-mail sender and receiver, and finally click *Save* to finish E-mail settings.

Click "Save" button to save the modified parameters.

*Note:* Please reboot the network camera to validate the modified parameters.

#### Alarm Parameters→Alarm Input Setting:

Set the type of *Relay Status* to NC or NO. The *Linkage* method can be selected to *E-mail link* or *Trigger alarm output*. Click "Save" button to save the modified parameters.

#### Alarm Parameters→Alarm Output Setting:

The Output Delay refers to the length of time that the relay remains in effect after alarm occurs. The output delay time can be set to 5sec, 10sec, 30sec, 1min, 2min, 5min, 10min or Manual (manually disable). Click "Save" button to save the modified parameters.







#### Fig. 2.1.20 Alarm Input Settings



Fig. 2.1.21 Alarm Output Delay Settings

#### Alarm Deployment Time:

The *Deployment time* can be set to several days a week or to all week, with only one period configurable for each day. *Note:* The alarm deployment time setting is valid only when the camera has already been configured with the motion detection, alarm input and alarm output functions.

Preview	Log	Configuration						
<ul> <li>Parameters configuration</li> <li>Local configuration</li> <li>Basic information</li> <li>Channel parameters</li> <li>Network parameters</li> <li>Palarm parameters</li> <li>Paployment time</li> <li>Ser management</li> <li>Remotely upgrade</li> <li>Default</li> <li>Reboot device</li> </ul>		Tuesday: Wednesday: Thursday: Friday: Saturday:	00 - 1 00 - 1 00 - 1 00 - 1 1 1 00 - 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	00 • 00 • 00 • 00 • 00 • 00 •	00 - 00 - 00 - 00 - 00 - 00 -	: 00 - : 00 - alarm outp	ut of the d	eployment time

Fig. 2.1.22 Alarm Deployment Time Settings

Click "Save" button to save the modified parameters.

#### **User Management:**

Preview Lo	g Configuration				Current user:admin Exit
Y Parameters configuration					Add Modify Delate
E 🚞 Remote configuration	SN.	User Name	Vser Type	IP Address Binding	MAC Address Binding
Basic information	1 ad	min	Administrator	0.0.0	00:00:00:00:00:00
🛱 🚞 Network parameters					
💷 🚞 Alarm parameters					
Deployment time					
- User management					
Remotely upgrade					
Default					
Reboot device					

Fig. 2.1.23 User Management

When the current login user is *admin*, it is allowed to create other users. Up to 15 users can be created. Refer to Fig. 2.1.23.

#### Add User:

Click *Add* to enter the settings interface as shown in Fig. 2.1.24. Input the user name, password, IP address, MAC address, and then select user type. Finally, click *OK* to finish the user addition.

User Name:		Password:	
IP Address:	0.0.0	MAC Address:	00:00:00:00:00:00
Vser type:	Viewer	•	
		ок	Back

Fig. 2.1.24 Add User

#### Modify User:

Click *Modify* to enter the settings interface as shown in Fig. 2.1.25.

It is allowed to modify the user name, password, IP address, MAC address, and then select user type. Finally, click *OK* to finish the user modification.

*Note:* Only the password of the user admin can be modified.

User manageme			
Vser Name:	Camera	Password:	•••••
IP Address:	0.0.0.0	MAC Address:	00:00:00:00:00:00
Vser type:	Viewer		
		ок	Back



#### Remote Upgrade:

Click *Browse* to select the local update file and then click *Upgrade* to finish remote upgrade.



#### **Restore Default:**

Select *Full Mode* or *Basic Mode* to restore the default settings.

#### Note:

The *Full Mode* refers to restore all parameters to the factory default settings. The *Basic Mode* refers to restore the parameters to factory default settings except IP address, subnet mask, gateway and port.



Preview	Log	Configuration	
Y Parameters configurat Local configurati Remote configurat Channel parame Network paramet Deployment tim User managemen Remotely upgra Pefault Reboot device	ttion on ion ters ters rs e t	efault	Restore the default settings?     Full Mode: Basic Mode

Fig. 2.1.27 Restore Default



Fig. 2.1.28 Reboot Device

# 2.1.2.3 Advanced Configuration

*Note:* This chapter is applicable to professional configuration.

1: Input the IP address of the network camera and "config" (Such as http://172.6.42.105/config), and then click [Enter].

**2:** Type the *Username* (default: admin), *Password* (default: 12345) and *Port* (default: 8000) of the camera, and then click [Login].



Fig. 2.1.30



Please refer to "Client Software-4000(v2.0)\_ENG.pdf" for a more detailed parameters configuration. You can find the document in the PC Operating System after the installation of client software 4000 v. 2.0 by selecting "Start"-> "All Programs"-> "client software 4000 v. 2.0".

## 2.1.3 Wireless Parameters Configuration

**3:** The "Remote config" dialog will pop up, which has more advanced

settings including schedule record

and HDD settings and so on.

*Note:* This section is only for wireless network camera with mark '-W' in the model number.

Before configuring the wireless network camera, please set the wireless router first. For more details about wireless router configuration, please refer to the wireless router configuration instructions.

There are two network interface cards in the camera: wired network interface card and wireless network interface card. The factory default settings of wired network interface card are IP address: 192.0.0.64, port number: 8000, superuser: admin, superuser password: 12345, while the default IP address of wireless network interface card is 192.168.1.64. Before accessing to the wireless network camera through wireless network, use the wired Ethernet port of the wireless network camera to configure parameters of wireless network interface card. The configuration steps are the same way as section 1.3.

If users want to configure the wireless parameters through IE browser, enter the remote parameter settings interface first. Refer to section '2.1.2.3 Advanced Configuration' for more detailed settings. After entering the remote parameter settings interface, select "WiFi parameters"-> "WiFi Settings" to enter the WiFi settings interface, as shown in figure 2.1.32.

- 📄 Device Parame						
- P Version In	ormation Wireless network	resource				
DIT Settin		Working	Encrypti	Channel	Si	
HIR VISIO	tings					
HIKVISIO IP Ca Schedule B						
	ction				>	
	and the second se		1	Search	- I	
	Wifi Settings		l			
IserName, admir 😑 🚞 Network Param	ters SSID:	Camera				
		Manage	C Ad-Hoc			
Password:		• not-encrypte	d 🤆 WEP	C WPA-P:	SK	
Port: 8000 - P NTP Settin	1. a state 1	🖸 Open mode	O Shared ro			
→ P Net Disk S P E-mail Set	ings Rey Tength.	⊙ 6(b)).	O 1286 E	O 15264		
Logir 📃 🧰 📄 Serial Port S	compa	🕑 lien	🖸 ASCILI			
Eogn 🗄 🧰 Alarm Paramet	natory					
Account Manag	nent Bey & C					
HDD Settings	Key O 🖸					
😑 💼 Wifi Paramete	s Ally 1, 5					
#Ian Setti	£2					

Fig. 2.1.32 WiFi Settings Interface

In the WiFi settings interface, if user select Ad-Hoc mode as the operating mode, please set the PC's wireless IP address in the same network segment as the IP address of wireless network camera. Select "View Wireless Networks" in the computer's "Wireless Network Connection". Find the device which has the same name as the SSID number of the wireless camera. Then point-to-point communication through wireless network is established successfully. So, there is no need to use an Access Point (AP) between the PC and wireless network camera.

If users need to enable encryption, select the appropriate encryption type and set the corresponding encryption parameters.

In the remote parameter settings interface, select "WiFi parameters"-> "Wlan Settings" to enter the Wlan settings interface, as shown in Fig. 2.1.33.

Remote setting		nglish
Image: State of the state	Vlan Settings MIC mode: Automatic switch 💌 IF address: 0 . 0 . 0 . 0	
UserName: admin Benefit Strandbart Strandbart	Subnet Mark: 0 . 0 . 0 . 0 Default Gateway: 0 . 0 . 0 . 0 MAC: 00:0d:18:30:11:14 DNS1 IP: 0 . 0 . 0 . 0	
Password: •••• Prot: 8000 Fort: 8000 Logir & Aum Paraletrs	DNS2 IP: 0.0.0.0	Obtain DIS Auto
→ Reconst Image ent → NUD Settings → NUD Settings → Vifi Farmeters → Vifi Settings → Vifi Settings → Vifi Settings		
Default Reboot	Save	Cancel

Fig. 2.1.33 Wlan Settings Interface

In the "Wlan settings" interface, user can set the wireless network camera's parameters like wireless

IP address, subnet mask, gateway and DNS server address, etc. Unplug the network cable from wireless network camera. The wireless network camera now can be accessed through wireless network after the related network parameters have been set. The way that accesses to wireless network camera through wireless network is similar to cable network. Refer to section 2.1.

# 2.2 Access over Client Software

Please refer to "iVMS-4000(v2.0) introductor.pdf" for detailed client software installation. You can find the document in the PC Operating System after the installation of client software 4000 v. 2.0 by selecting "Start"-> "All Programs"-> "iVMS 4000( v. 2.0)" -> "iVMS 4000( v. 2.0)".

# 2.2.1 Live View

Right click to add devices in the setup interface of client software. Please refer to "iVMS-4000(v2.0) introductor.pdf" for more detailed device added process. You can find the document in the PC Operating System after the installation of client software 4000 v. 2.0 by selecting "Start"-> "All Programs"-> "iVMS 4000( v. 2.0)" -> "iVMS 4000( v. 2.0)".

Click Preview, and then double click the device name in the left tree to view the live video. Refer to Fig. 2.2.1.





Please refer to "iVMS-4000(v2.0) introductor.pdf" for more detailed parameters configuration. You can find the document in the PC Operating System after the installation of client software 4000 v.

2.0 by selecting "Start"-> "All Programs"-> "iVMS 4000( v. 2.0)" -> "iVMS 4000( v. 2.0)".

## 2.2.2 Camera Parameters Configuration

#### Note:

Different types of network cameras maybe have different configuration parameters in the interface of "Config Sensor Parameters". This section takes a type of network camera for example to introduce configuration parameters in the interface of "Config Sensor Parameters". If the information in the actual interface of "Config Sensor Parameters" is not different from the information shown in this section, then subject to the actual interface information.

For viewing better image, you can set the parameters of the camera, and operate as following:

#### Step 1:

Right click in the preview window, and click [Config Sensor Parameters...], then the [Config Sensor Parameters...] box will pop up.



Fig. 2.2.2 Sensor Parameters

**Step 2:** Video Parameters Configuration Adjust the value of "Brightness", "Contrast", "Saturation", "Hue", "Sharpness" and "Gain" for your need, which can be set from 1 to 100.

Video parameters	Video Parameters					
<ul> <li>White Balance</li> <li>Exposure</li> <li>Day Night</li> <li>Other</li> </ul>	Brightness Contrast Saturation Hue Sharpness Gain					

Fig. 2.2.3 Video Parameters

# **Step 3:** White Balance Configuration Select the mode to *Auto1* or *Off for your* need.

👂 Video parameters	White	White Balance					
<ul> <li>White Balance</li> <li>Exposure</li> <li>Day Night</li> <li>Other</li> </ul>	Made	Auto1					



	Config CCD Parame	ters	*
<b>Step 4:</b> Exposure Configuration Select "Exposure time" and "Iris mode" for your need.	<ul> <li>Video parameters</li> <li>White Balance</li> <li>Exposure</li> <li>Day Night</li> <li>Other</li> </ul>	Exposure Exposure time 1/50(20000µs) V Iris mode Manual Iris V Save Exit	



Step 5: Day/Night Mode Configuration Select "Day", "Night" or "Auto" mode in *Mode* and adjust the value of "Day->Night", "Night->Day", and "Filter time" for your need.

Video parameters	Day Nig	ht Mode		
<ul> <li>White Balance</li> <li>Exposure</li> <li>Day Night</li> <li>Other</li> </ul>	Mode Day->Night Night->Day Filter time	Day P		
			Save	Exit

Fig. 2.2.6 Day/ Night Mode

**Step 6:** Other Parameters Configuration Select the value of "Power Line", "Mirror", "E-PTZ" and "Local Output".

Video parameters White Balance	Other					
<ul> <li>Write Balance</li> <li>Exposure</li> <li>Day Night</li> </ul>	PowerLine	60HZ				
P Other	Mirror	Off				
	E-PTZ	Enable	<b>•</b>			
	Local Outpu	t Enable	•			

Fig. 2.2.7 Other Parameters

Please refer to "iVMS-4000(v2.0) introductor.pdf" for more detailed parameters configuration. You can find the document in the PC Operating System after the installation of client software 4000 v. 2.0 by selecting "Start"-> "All Programs"-> "iVMS 4000( v. 2.0)" -> "iVMS 4000( v. 2.0)".

# 2.2.3 Wireless Parameter Configuration

*Note:* This section is only for wireless network camera with mark '-W' in the model number.

Click "setup" in the client software to enter the devices management interface. Right click the device that needs to be configured, select "Remote Configuration" to enter the remote configuration interface.

The way to configure the parameters in the client software is the same as the way in IE browser. Please refer to section 2.1.3 for more detailed parameters configuration.



Fig. 2.2.8 Client Software Wireless Configuration Interface

# **Chapter 3 Access over Internet**

# 3.1 Access network camera with static IP

When there is a static IP from an ISP, open some ports (such as 80 and 8000 ports) in the router. Then a user can visit it through a web browser or client software via the internet. The steps for port forwarding are different for each model of router. Please call the router manufacturer for assistance with port forwarding or visit www.portforward.com.

*Note:* Refer to Appendix 2 for a detailed explanation about Port Map.

Users can directly connect the network camera to the internet without using a router.



Fig.3.1.2 Access IPC with Static IP directly

For the client software to view the camera, in the adding equipment column, select the normal model, and then fill in the IP info.



Fig. 3.1.3 Selecting Normal IP

# 3.2 Access network camera with dynamic IP



Fig. 3.2.1 Access IPC through PPPoE Dial-up

This camera supports the PPPoE auto dial-up function. The camera will get a public IP address by ADSL dial-up after the camera is connected to a Modem; First, access to the network camera through local network, select "Configure"  $\rightarrow$  "Right Click the Device", "Remote Configuration", and finally select "PPPoE Settings" under "Network Parameters" to fill in the PPPoE user name and password and confirm the password. Please restart the network camera after completion of configuration. Then the network camera can obtain a dynamic IP from an ISP operation business. However, the obtained IP address is dynamically assigned via PPPoE, so the IP address always changes accompanied with modem rebooting.

iVMS-40	00									2 m - ×
Preview	Playback <del>-</del>	Мар	Logs	Setup	Help	<b>)</b>				User:1
Right-click to add ard	ea, add stream media, a a	dd device	Remote setting Device Parme Device Parme Configuration Configuration Configuration Video Parw Video Parw Video Tamp Video Tamp V	tars ormstion formation formations titings eacord ection ering etars titings tetars titings etars titings etars titings eris menters ement	TFDE Settings	PTOE P: 0 0 0 0 0 • 4	Sort by group	1	Recon	Management a Settings construction arm Link tenagement

Fig. 3.2.2 PPPoE configuration Dialog box

It is inconvenient to view a network camera with a dynamic IP, therefore, users should register with a dynamic DNS provider. (Such as DynDns.com)

Domain name resolution contains normal domain name resolution and private domain name resolution. First, we will introduce normal domain name resolution.



#### 1. Normal Domain Name Resolution

Fig. 3.2.3 Normal Domain Name Resolution

Apply a domain name from a domain name provider, then view the camera via the applied domain name. If the camera connects to the internet via a router, users should port forward the router. Please refer to Appendix 2.

Input domain names in the client software or IE to view the network cameras. Take the client

software configuration as an example.

Preview     Playback ~     Map     Logs     Setup     Help       Right-click to add area, add stream media, add device     Sort by camera     Sort by camera     Sort by group	User:1
correspondence of the second s	
Add Device Device Information Device Name PC-gipp.net Domain Nume PC-gipp.net Poto Username admin Protocol TCP Stream Multicast Serial Number Online Device OK Cancel	Device Management

Fig. 3.2.4 Selecting Normal Domain Mode

#### 2. Private Domain Name Resolution



Fig. 3.2.5 Private Domain Name Resolution

A PC with a static IP which is running the domain name resolution service is necessary.

When the network camera connects to the internet through PPPoE and obtains an IP address, it will send its name and IP address to the resolution server. When the client software connects to the network camera, it will connect to the resolution server and tell the resolution server the expected camera's name. And the server will find the camera from all the registered cameras and send its IP address to the client software. Once the client software gets the IP address, it can connect the network camera.



Fig. 3.2.6 Selecting Private Domain Mode

# **Appendix 1 SADP Introduction**

## • Description of SADP V 2.0

SADP (Search Active Devices Protocol) is a kind of user-friendly and installation-free online device search tool. It searches the active online devices within your subnet and displays the information of the devices. You can also modify the basic network information of the devices using this software.

#### • Search active devices online

#### ♦ Search online devices automatically

After launch the SADP software, it automatically searches the online devices every 15 seconds from the subnet where your computer locates. It displays the total number and information of the searched devices in the Online Devices interface. Device information including the device type, IP address, port number, gateway, etc. will be displayed.

Q Online Devices 🕧 About	
• Total number of online devices: 2	Modify Network Parameters
001         DS_2CD862WF         172.6.2.3.104         8000         V2.0build 120312         0.0.0         DS-2CD862F-E00200810088K           002         TVC-M1220-1-N         172.6.2.3.231         8000         V3.1.cbuild 120319         172.6.2.3.1         TVC-M1220-1-N01201201088I         FM           IP         IP         IP         IP         IP         IP         IP         IP           IP	Adress:  ot:  ot:  ot:  v4 Gateway:  v6 Adress:  v6 Gateway:  v6 Adress:  v6 Gateway:  v6 Adress:  Saved  Adress:  Address:  Continue  Address:  Continue  Address:  Continue  Address:  Continue  Address:  Continue  Address:  Continue  Address: Continue  Addre

*Note:* Device can be searched and displayed in the list in 15 seconds after it went online; it will be removed from the list in 45 seconds after it went offline.

#### • Search online devices manually

You can also click Refresh to refresh the online device list manually. The newly searched devices will be added to the list.

*Note:* You can click or on each column heading to order the information; you can click it to

expand the device table and hide the network parameter panel on the right side, or click it is show the network parameter panel.

## • Modify network parameters

#### Steps:

- 1. Select the device to be modified in the device list and the network parameters of the device will be displayed in the **Modify Network Parameters** panel on the right side.
- 2. Edit the modifiable network parameters, e.g. IP address and port number.
- 3. Enter the password of the admin account of the device in the **Password** field and click Save to save the

#### changes.



# • Restore default password

#### Steps:

1. Contact our technical engineers to get the serial code.

*Note:* Serial code is a series of characters combined by the start time and the serial number of the device.

2. Input the code in the **Serial code** field and click **Confirm** to restore the default password.

# **Appendix 2 Port Map**

*Note:* The following setting is about TP-LINK router (TL-R410), which is maybe distinct from other router's setting.

1. Firstly, select the router's WAN connection Type. As the following Fig. shows:

108M Wireless Router Model No.: TL-WR641G / TL-WR642G	WAN	
Status     Outick Setup	WAN Connection Type:	PPPoE 💙 Dynamic IP
Quick Setup     Basic Settings     Network	User Name:	Static IP PPPoE 802.1X + Dynamic IP
<ul> <li>LAN</li> <li>WAN</li> <li>MAC Clone</li> </ul>	Password:	802.1X + Static IP BigPond Cable L2TP

2. Set the "network parameter" of the router as the below figure. The setting includes subnet mask and gateway.

108M Wireless Router Model No.: TL-WR641G / TL-WR642G	LAN	
Status     Quick Setup     Settings     Basic Settings     Network     LAN	MAC Address: IP Address: Subnet Mask:	00-14-78-6A-DB-0C 192.168.10.1 255.255.255.0
WAN     MAC Clone		Save

3. Set the port map in the virtual severs of Forwarding. By default, camera uses port 80, 8000, 554 and 8200. You can change these ports value with IE or client software.

The following figure gives the illustration. One camera's ports are 80, 8000, 554, 8200 and its IP address is 192.168.1.23. The other camera's ports are 81, 8001, 555, 8201 and IP is 192.168.1.24. Afterwards, enable all or TCP protocols. Enable the port map after pressing the 'Save'.

108M Wireless Router Model No.: TL-WR641G / TL-WR642G	Virtual Servers				
Status	ID	Service Port	IP Address	Protocol	Enable
Quick Setup	1	80	192.168.10. 23	ALL 💙	~
Basic Settings + Network	2	8000	192.168.10. 23	ALL 🗸	~
+ Wireless	3	554	192.168.10. 23	ALL 🗸	~
+ DHCP	4	8200	<b>192.168.10</b> , 23	ALL 🗸	~
<ul> <li>Forwarding</li> <li>Virtual Servers</li> </ul>	5	81	192.168.10. 24	ALL 💌	~
Port Triggering	6	8001	<b>192.168.10</b> . 24	ALL 🔽	~
• DMZ • UPnP	7	555	192.168.10. 24	ALL 💌	~
+ Security	8	8201	192.168.10. 24	ALL 🗸	~
Static Routing     Dynamic DNS Maintenance					
+ System Tools	Commo	on Service Port:	DNS(53)	Copy to ID 1	*

As the settings mentioned above, map the router's port 80 and 8000 to the network camera at 192.168.1.23; and port 81 and 8001 to the network camera at 192.168.1.24. In this way, user can access the 192.168.1.23 through accessing the router's port 80 and 8000.

*Note:* The port of the network camera cannot conflict with other ports. For example, some router's web management port is 80. User can amend the router's or the camera's port to solve this problem.

# **Appendix 3 Pin Definition**



(1)UTP between the network port of camera and HUB (Direct Cable)

(2)UTP between the network port of camera and PC (Cross Cable):

