



ACTIVATION GUIDE

FOR YOUR REPLACEMENT 3G MOBILE HOTSPOT

- ❶ **ACTIVATE** service.
- ❷ **CONNECT** 3G Mobile Hotspot.
- ❸ **ACTIVATE** 3G Mobile Hotspot.
- ❹ **RETURN** defective 3G Mobile Hotspot within 5 days.

Step 1 **ACTIVATE** service.

- Before turning on your replacement 3G Mobile Hotspot, call **1.877.807.4646** to activate service. Existing My Verizon customers may also activate service online at **verizonwireless.com/renew**
- Have your Customer Receipt handy because you may be asked to confirm information from it, including the “mobile number” assigned to your 3G Mobile Hotspot.

Global subscribers: Global Ready™ replacement devices come with a new SIM card pre-installed. Please contact Customer Service at **1.800.922.0204** to ensure your SIM card number is correct and activated prior to travel.

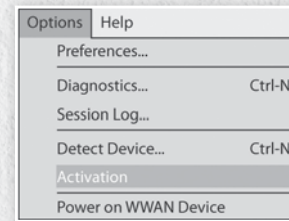
Step 2 **CONNECT** 3G Mobile Hotspot.

- Turn off defective 3G Mobile Hotspot and remove battery.
- Insert battery into replacement device and charge. Do NOT turn on your device.
- Connect your device to your computer using your original USB cable.
 - MiFi® 2200:** Powers on automatically.
 - Fivespot™:** Press and hold the power button for **10 seconds** until the icons light up.

For more information on how to use your 3G Mobile Hotspot, visit **verizonwireless.com/support**

Step 3 **ACTIVATE** 3G Mobile Hotspot.

- Launch VZAccess® Manager.
- Select *Options*, then *Activation*.



- Once it's activated, disconnect your device from your computer.
- Note:** We recommend that you check for updates periodically and upgrade to the latest version of VZAccess Manager when available.¹ Using the latest version of VZAccess Manager ensures optimal performance of your device. You are now ready to connect up to five Wi-Fi-capable devices to your device. Turn the page for instructions.

Step 4 **RETURN** defective 3G Mobile Hotspot within 5 days.

REMINDER: You must return your defective 3G Mobile Hotspot within 5 days. If you do not return your defective device or if you return a device that has been subjected to neglect, misuse, liquid damage, or unreasonable wear and tear, you will be charged up to the full retail price of your replacement device, which may exceed \$500.

- Place only your defective device into the Certified Like-New Replacement device box. Keep your original accessories (e.g., USB extension cable) for use with your replacement device.
- Place device box into the shipping box.
- Attach return label.
- Drop off at nearest carrier location or contact carrier for pickup:
 - FedEx: Visit **fedex.com** or call **1.800.GoFedEx (1.800.463.3339)**
 - USPS: Visit **usps.com** or call **1.800.ASK.USPS (1.800.275.8777)**
 - UPS: Visit **ups.com** or call **1.800.PICK.UPS (1.800.742.5877)**

Note: Once returned to Verizon Wireless, your device cannot be returned to you.

The 3G Mobile Hotspot you received may be a reconditioned Certified Like-New Replacement, which will carry the remaining warranty period from the prior 3G Mobile Hotspot, or 90 days, whichever is greater. This does not limit or supersede any existing manufacturer warranty and may be considered a “warranty” or “service contract” in certain states. In these states, visit **verizonwireless.com/extendedwarranty** or see the *Your Guide* or *Your Business Guide* brochure for the Extended Limited Warranty or Service Contract information.

How to connect Wi-Fi-capable devices to your 3G Mobile Hotspot:

- Ensure 3G Mobile Hotspot is powered ON.
- From a Wi-Fi-capable device, look for the network name (SSID) associated with your 3G Mobile Hotspot:

MiFi: Verizon MiFi 2200 XXXX

Fivespot: Verizon AC30 XXXX

The X's represent the four unique digits associated with your 3G Mobile Hotspot.

- Connect to your 3G Mobile Hotspot using the default password (network key) that can be found on the back of your device.

Customers who purchased an iPad and MiFi 2200

- Ensure your iPad has been activated using iTunes®.
- Using your iPad, search for a Wi-Fi signal. (Tap *Settings* > *Wi-Fi*. Turn Wi-Fi on by tapping the on/off button.)
- To connect to your MiFi 2200, find it under “Choose a Network ...” Tap your MiFi 2200 name and enter the password when prompted. (Your MiFi 2200 name [SSID] and password are found on the back of your device.)

Monitoring Data Usage

You can monitor data usage by:

Using VZAccess Manager

- Connect your 3G Mobile Hotspot to your computer using the included USB cable.
- Launch **VZAccess Manager** and click **Connect WWAN**. A data usage box will pop up at the beginning of each connection displaying data usage.
- Click the **Usage** button in **VZAccess Manager** at any time to check data usage.

Usage button



Using My Verizon

My Verizon users can sign in to My Verizon at verizonwireless.com/myverizon

- Select the mobile number for your device and click on **Data Used**.
- To send alerts to up to three mobile numbers and/or three email addresses, click **Manage Data Alerts**, and then **Add Recipients**.
- Bookmark My Verizon for easy access in the future.

Configuring Settings

From a device connected to your 3G Mobile Hotspot via Wi-Fi, open a web browser and enter the following URL:

- **MiFi 2200:** <http://192.168.1.1>
- **Fivespot:** <http://192.168.0.1>

Log in with the default password of **admin**. Using the available menus, access and change settings to your specifications.

Enable roaming in CDMA countries on Fivespot

Refer to the user manual for details.