Softphone for Android User Manual

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Softphone for Android

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1. Welcome to Softphone

1.1 - Softphone for Android

Softphone is revolutionary software that resides on your internet enabled devices as a "Virtual Phone" and allows you to make cheapest international calls. Not only the price but the quality this software delivers are simply unmatched in the industry. It is packed with latest smart features and bespoke user options to let you enjoy a holistic calling experience. This software has been based on leading SIP standards and is fully interoperable with most major Internet Telephone service provider (ITSP) and VOIP software and hardware. This software also allows you to record calls, make conference calls, redial, speed dial and even transfer calls easily. Softphone comes with default NAT/ Firewall and STUN server support.

No need to make heavy investments in IT infrastructure and its maintenance. Furthermore, you get innovative, smart research based solutions to meet all your calling needs. This highlight is the Mobile Dialer which allows you to make calls to and from the countries where VoIP services are blocked and not provided, such as UAE, Oman, Qatar, Ghana, and some African countries. With our Softphone you can make calls to wherever you go. With our Softphone, you can turn any computer, tablet or smartphone into a feature-rich IP phone to stay connected from any network.
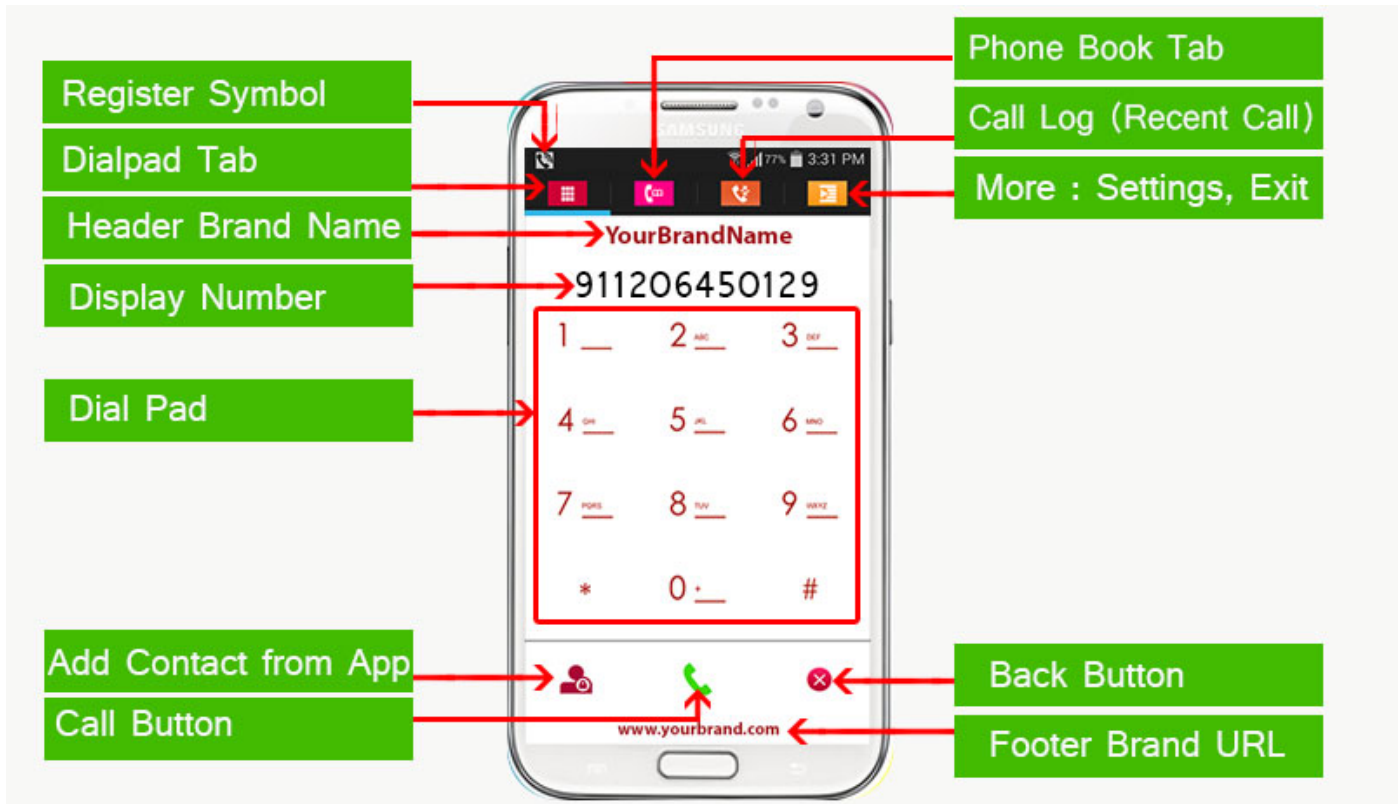
1.2 - Features

- Customized with company name
- OP Code
- SIP protocol support
- Phone Book (Synchronize with Phone Address Book)
- Recent Call
- Call Hold
- Call Transfer
- Call Log
- Call Status Indicator
- Silence Suppression
- Echo Cancellation
- Registration Timeout
- Work with all standard SIP SoftSwitches
- Touch Tone

These features would enable you to connect your Android Softphone to any Phone and enjoy the slashed rates in comparison to traditional phone call.

1.3 - Softphone panel and User Features

2. Installations and Setup

2.1 Account Information
After choosing a VoIP service provider, you will need the following information

- ✓ OPCODE
- ✓ User Name
- ✓ Password

2.2 System Requirements

OS Supported   : Android 2.x, 3.x & 4.x

Internet Connectivity: Wi-Fi/GPRS/EDGE/3G

2.3. Install Application

Please follow process (*2.3.1*) to download

2.3.1- Process to download & Install in Android Device

Step 1: *Download HVS Softphone on your android device*

Visit Google Play Store and search **"'HVS Softphone"** find and download on your Android device. **(As shown in Fig. – 1-3)** *Note: Make sure device is connect with Internet*
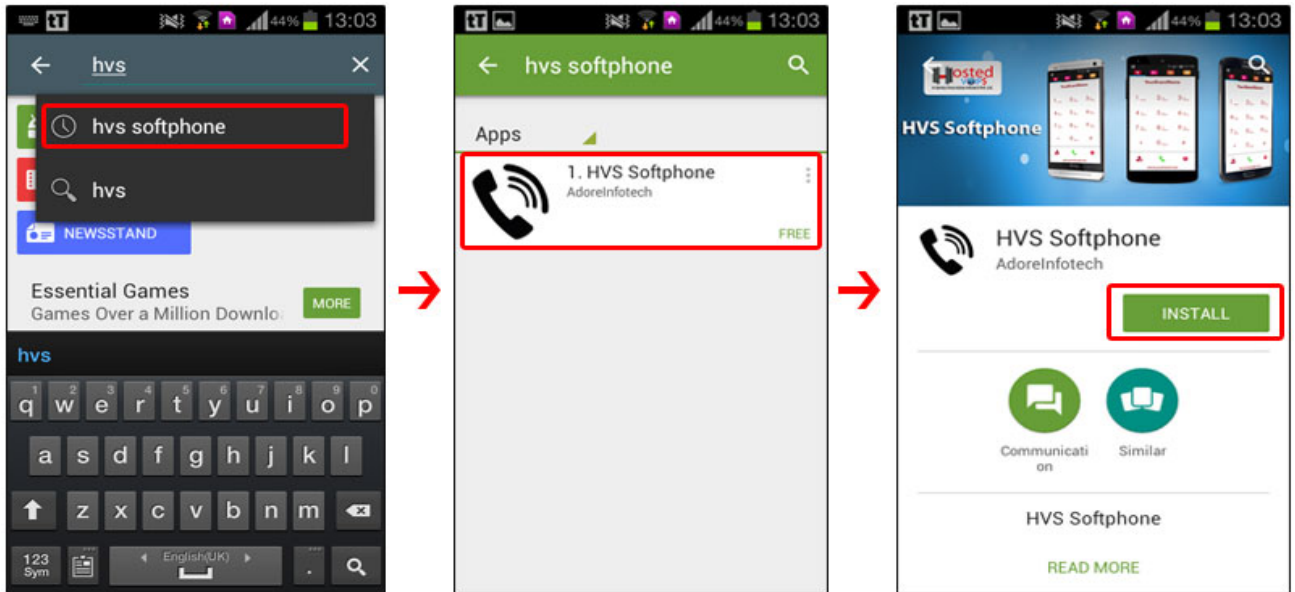

Fig.1

Step 2: *Its automatically start downloading* **HVS Softphone** *file to your Device. Now click on* **"Open"** *button to run the application.* **(As shown in Fig. - 2)**
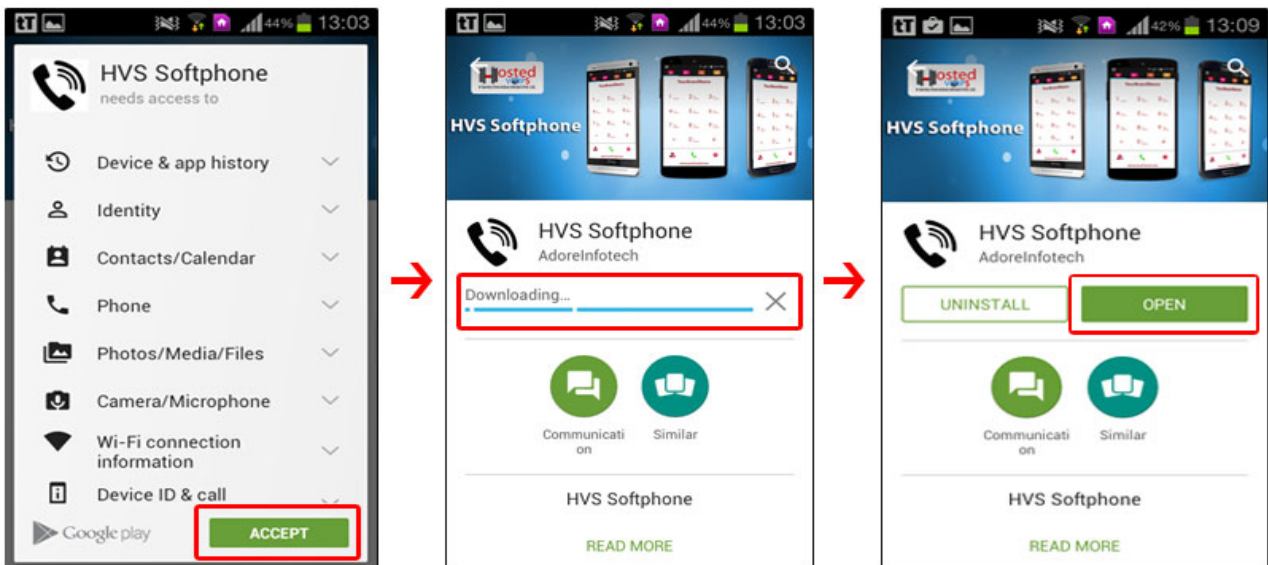

Fig.2

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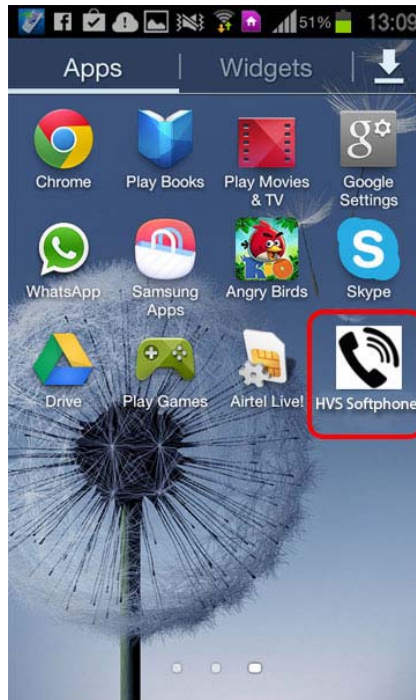Softphone has been installed and ready to use **(As shown in Fig. -3)**

Fig-3

3 - Uninstall Softphone from Android

To uninstall Softphone from your Android Device, go to
Menu->Settings->Applications->Manage Applications->HVS Softphone->Uninstall-> Ok ->Ok
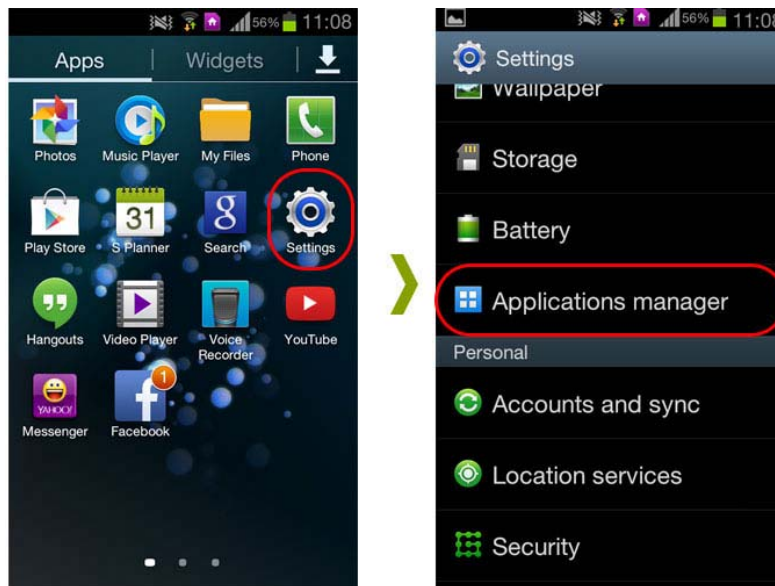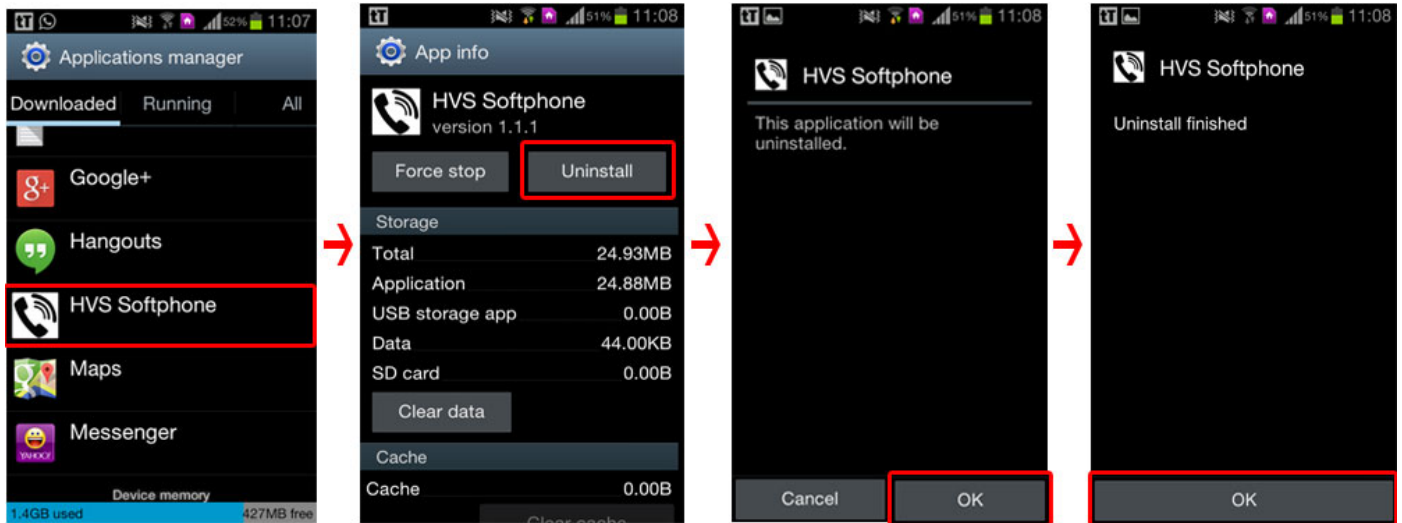**(As shown in Fig. -4-5)**

Fig. 4

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<p align="center">Fig. 5</p>

HVS Softphone has successfully removed from the android device.

4 - Using Softphone

Steps 1 – Select "**HVS Softphone**" to open the application

4.1 Register Softphone

1. Login Interface appears

   - OPCODE
   - Username
   - Password

   Press Login Button **(As shown in Fig. – 6 & 7)**

   Below figure 6 & 7 shows complete Registration process

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Fig.6

Fig.7

4.2 Placing a Call

You can make a call by using **softphone**

To make call
　　　1. Press desired number through Dial Pad
　　　2. Press "**Call**" button

When Call is in progress its display "**Calling...**" and then your call connected. **(As shown in Fig. - 8)**

Fig.8

4.3 Ending a Call
1. Press "**End Call**" button to ending a call.
2. Session message displayed "**Hung Up**". **(As shown in Fig. - 9)**

Fig. 9

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4.4 Handling an Established Call

While the call is in progress you can use:

- ❖ DTMF Dial Pad
- ❖ Speaker
- ❖ Call Mute
- ❖ Bluetooth
- ❖ Echo Cancellation- Control Echo Cancellation
- ❖ More
  - o End
  - o Transfer
  - o Hold
  - o Record

(As shown in Fig. - 10)

Fig-10

4.4.1 DTMF Dial Pad

You can able to use DTMF Call through Dial Pad. **(As shown in Fig. - 11)**

Fig-11

4.4.2 Speaker

You can use Speaker on & off in your Established Call- **(As shown in Fig. - 12)**

Fig-12

4.4.3 Mute

You can mute your Established call. **(As shown in Fig. - 13)**

Fig-13

4.4.4 Bluetooth

You can use your call via Bluetooth: (As Shown in fig-14)

Fig-14

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4.4.5 Echo Cancellation

You can set on your established call Echo Cancellation. **(As shown in Fig. - 15)**
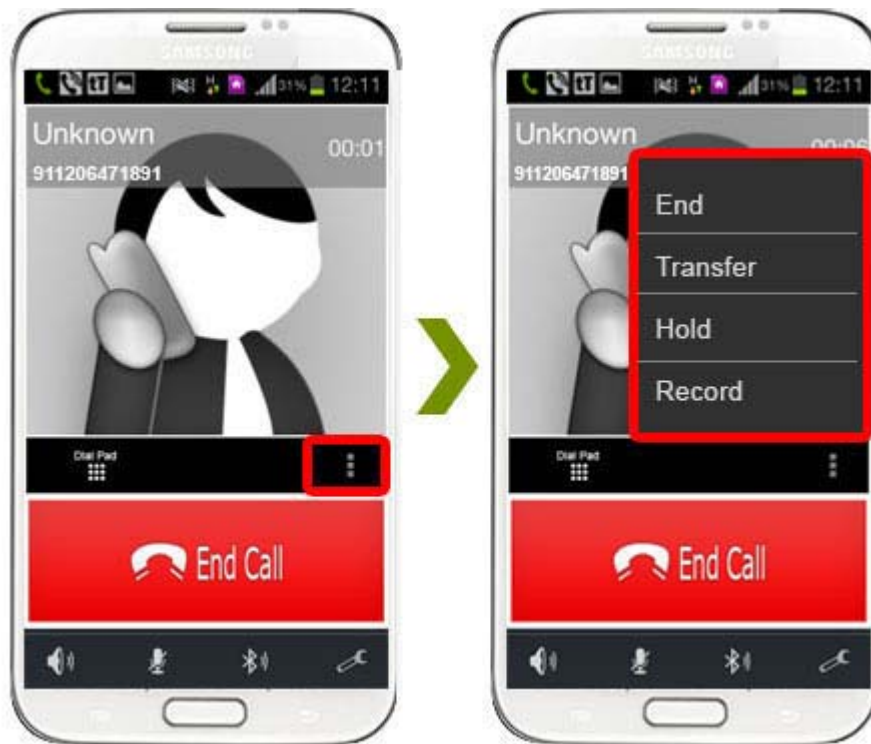

Fig-15

4.4.6 More

Fig-16

4.4.6.1 End
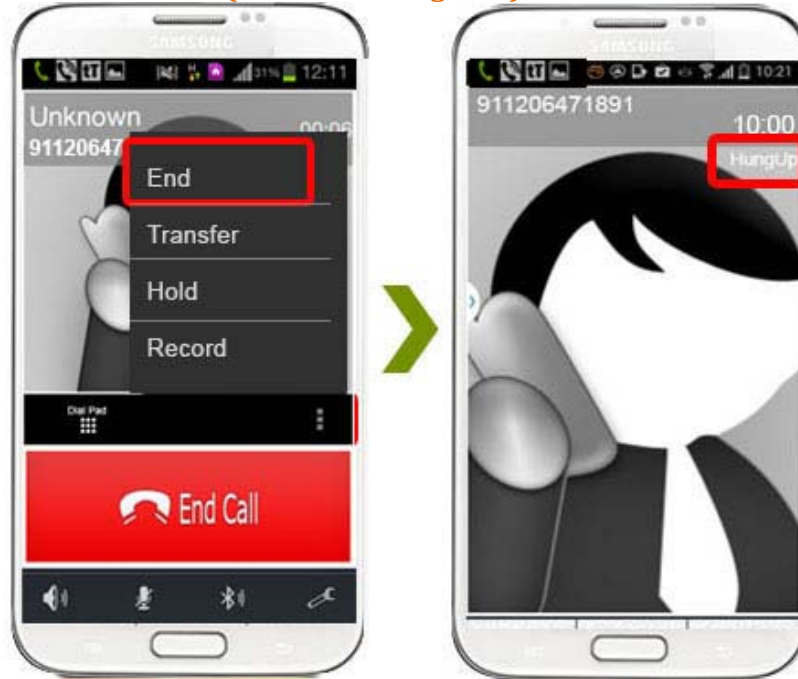You can end your established call. **(As shown in Fig. - 17)**

Fig-17

4.4.6.2 Transfer

1. When call get connected .Press Transfer.
2. After press Transfer your Device's Contact list will be open.
3. You can choose any number and click "O**k**" button to transfer this call.
4. After click on "**Ok**" your call will be disconnect and call established with your choosen number. **(As shown in Fig. - 18)**

Fig-18

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4.4.6.3 Hold

You can hold your established call. **(As shown in Fig. - 19)**

Fig-19

4.4.6.4 Record

You can record all calls incoming and outgoing. **(As shown in Fig. - 20)**

Fig-20

5. Using Phone Book

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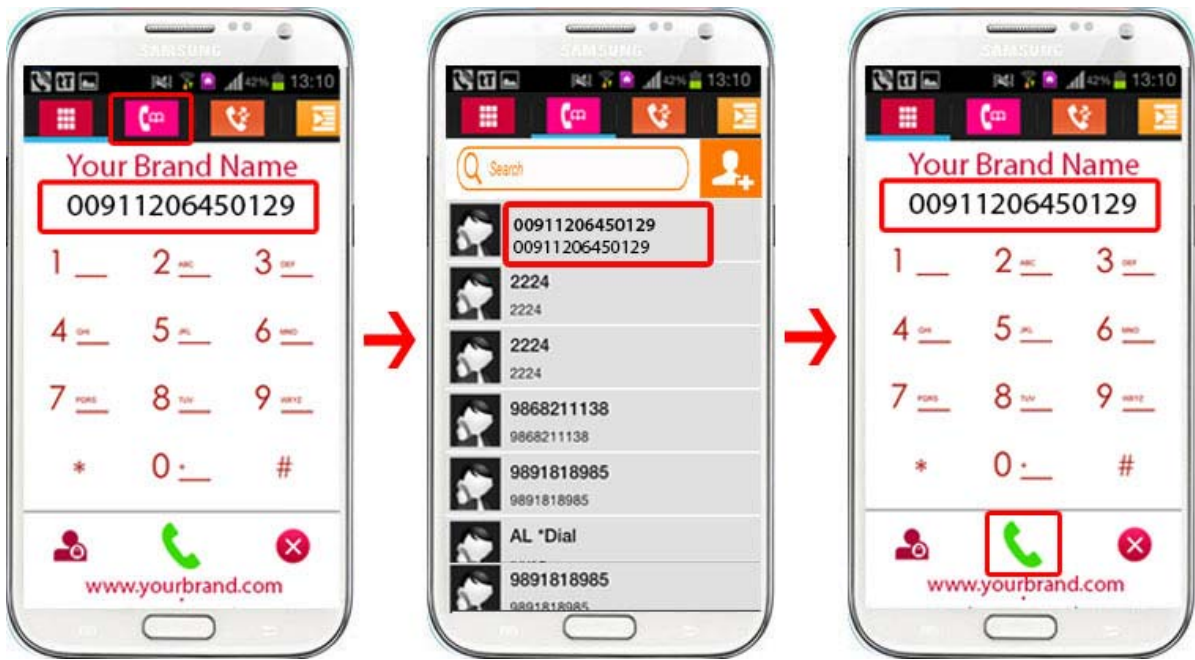Select "**Phone Book**" then selects your number which you wish to call **(As shown in Fig. - 21)**

Fig.21

6. Using Recent Call

Select "**Call Log**" By using recent call you can get your call history of last dialed number. **(As shown in Fig. - 22)**

Fig-22

7. Settings

7.1- **Network**

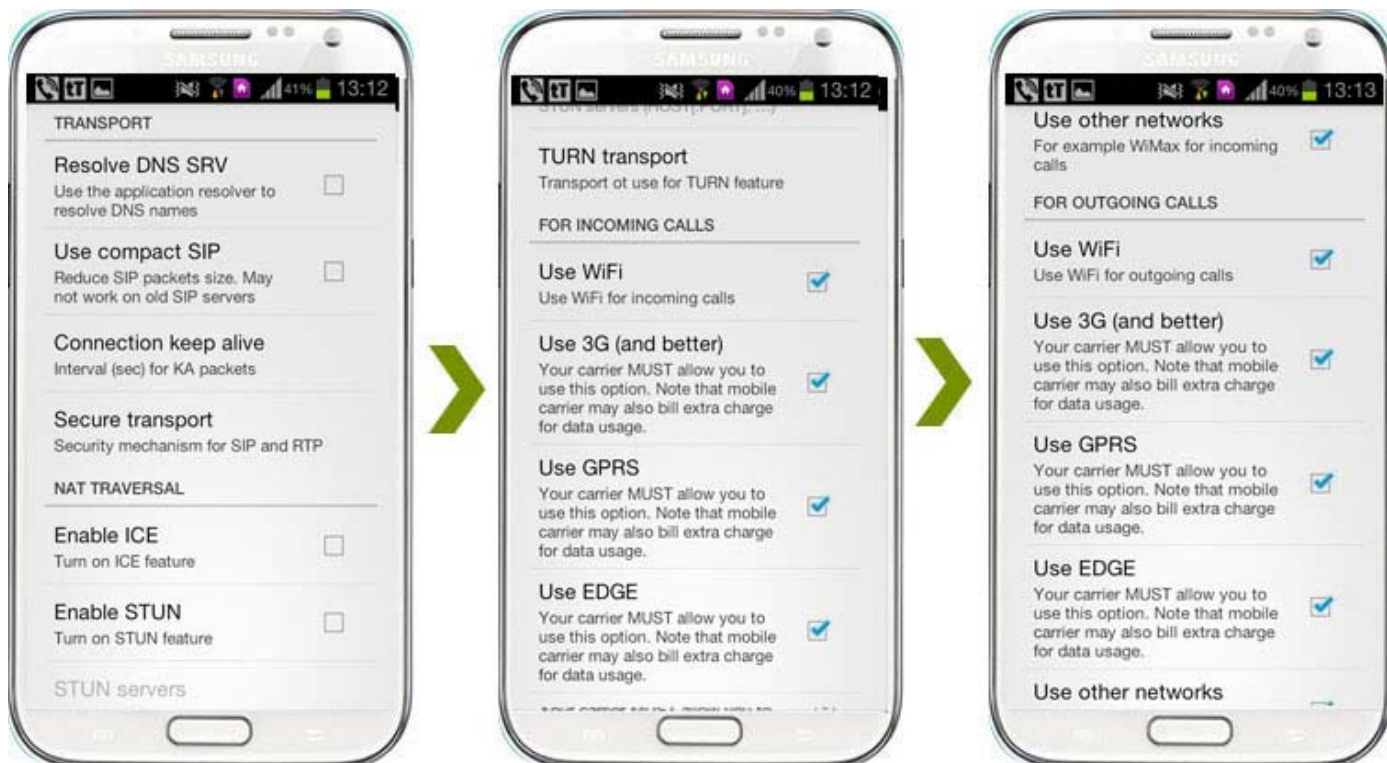To set your desire network select as shown in **(As shown in Fig. – 23-24)**

Fig. 23

Fig. 24

7.2- Media

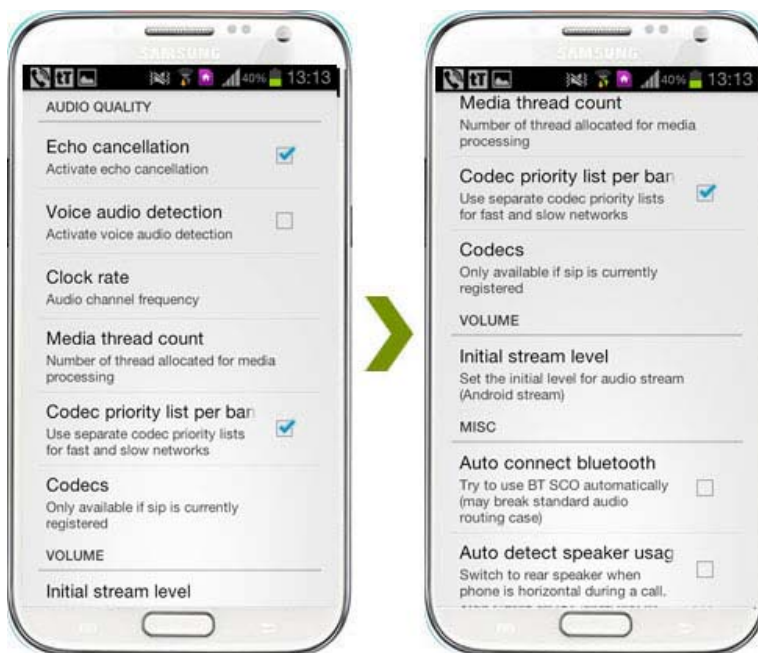To set the media follow the process as shown in **(As shown in Fig. – 25-26)**

Fig. 25

Fig. 26

9. Quit from Softphone

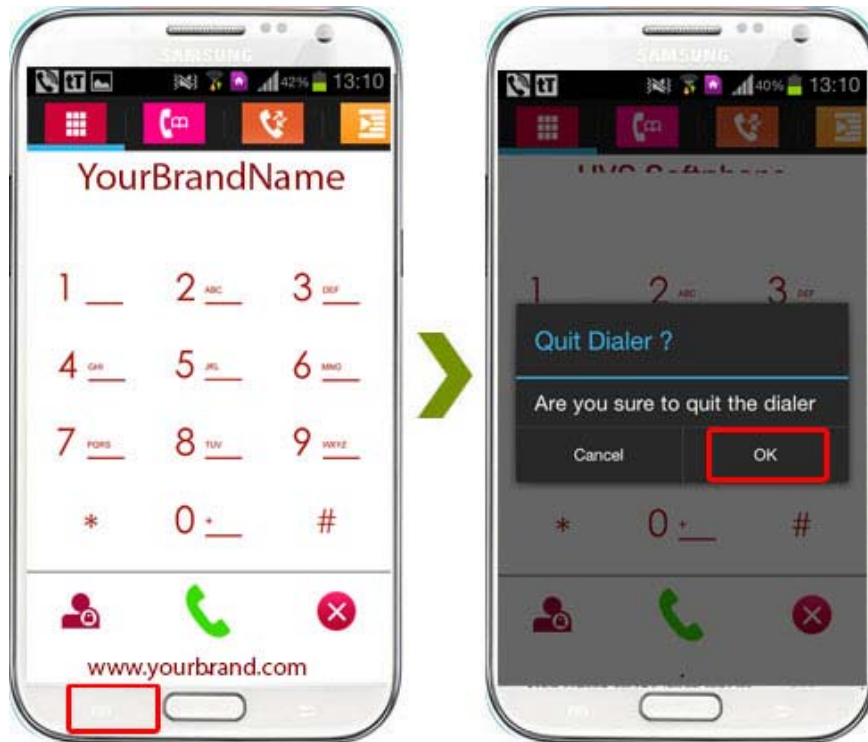Select on "Option" > Click on "**Ok**" to Quit the Softphone. **(As shown in Fig. – 27)**

Fig. 27

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