

PRO FCa Active-Active

Installation and User's Manual



Designed for Video Editing and Content Creation Professionals

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Table of Content

1. Introduction	3
1.1. Safety Considerations	4
1.1.1. SAFETY CONSIDERATIONS	4
1.1.2. CONSIDÉRATIONS DE SÉCURITÉ	5
1.1.3. SAFTY BERÜCKSICHTIGUNGEN	6
1.1.4. CONSIDERACIONES DE SEGURIDAD	7
1.2. System Requirements	8
1.3. Technical Support	8
2. Getting Started	9
2.1. Packaging	9
2.2. Check List	9
3. Overview	10
3.1. The Bezel	10
3.2. Disk Module	10
3.1. Front and rear views	11
4. Installation	12
4.1. Rackmount Installation	12
4.2. Disk Module Installation	13
4.3. FCa Cable Installation	14
4.4. Drivers	14
4.5. Ethernet Configuration	14
4.6. RAID Manager Installation	15
5. RAID Manager Operations	16
5.1. Start RAID Manager	16
5.2. Connect RAID Manger to PRO FCa	16
5.2.1. PRO FCa Discovery	16
5.2.2. Login	17
5.3. RAID System Information	18
5.4. RAID Creation	20
5.5. RAID Deletion	23
5.6. Create >2TB RAID Set for Windows XP (32bit):	25
6. Alarm Conditions / Degraded RAID Set	26
6.1. Replacing a Disk Module	27
7. Formatting and Partitioning	28
7.1. Apple OS X Formatting	28
7.1.1. Erase an existing partition	28
7.1.2. Create a new partition	29
7.2. Windows XP / Vista Formatting	30
8. RAID Level Descriptions	32
9. Limited Warranty.	33
10. Product Registration	34

1. Introduction

We appreciate your purchase of this product from Dulce Systems. You have everything you need to quickly and easily connect the storage unit to your editing computer. You are a short time way from your next blockbuster creation.

This Installation and User's Manual is intended to streamline the process of getting your RAID storage system up and running so you can get to work quickly.

For most typical video editing storage requirements, we have preconfigured the PRO FCa for a much more streamlined installation. Refer to the Preconfiguration Sheet for the exact pre-configuration of your PRO FCa, the default configured is for RAID 5 (efficient protection mode) and pre-formatted for Mac OS X. Just simply follow the installation steps outlined in this manual, and you will up and running in no time. For Windows operation, a short format process will be required.

1.1. Safety Considerations

1.1.1. SAFETY CONSIDERATIONS



WATER AND MOISTURE

To reduce the risk of fire or electrical shock, do not expose unit to rain or moisture. Do not operate unit near water – such as: bathtub, washbowl, kitchen sink or laundry tub, wet basement, or near a swimming pool.

STABILITY

Do not place this unit on an unstable cart, stand, bracket, or table. Unit may fall, causing serious injury.

VENTILATION

Do not block front and rear ventilation. Proper airflow is required to ensure reliable operation and prevents unit from overheating. Do not place unit in an enclosed space where no or insufficient ventilation is available.

ELECTRICAL

Do not defeat the safety purpose of the grounding power plug. The power cord should be routed so that it is not likely to be walked on or pinched by items placed upon or against them.

SERVICING

Do not attempt to service this unit yourself. Opening or removing the top, side and rear covers will expose you to dangerous voltages or other hazards.

1.1.2. CONSIDÉRATIONS DE SÉCURITÉ



EAU ET HUMIDITÉ

Pour réduire le risque de feu ou de choc électrique, n'exposez pas d'unité pour pleuvoir ou l'humidité. Ne faites pas marcher d'unité près de l'eau – comme; la baignoire, la cuvette, l'évier ou la cuve de blanchisserie, la cave mouillée ou près d'une piscine.

STABILITÉ

Ne placez pas cette unité sur un chariot instable, un éventaire, une parenthèse ou une table. L'unité peut tomber, en provoquant la blessure sérieuse.

VENTILATION

Ne bloquez pas de devant et élevez la ventilation. L'écoulement d'air nécessaire est tenu de garantir l'opération sûre et prévient l'unité de sur le chauffage. L'unité ne peut pas placé dans un espace fermé où aucune ventilation ou dans suffisant n'est disponible.

ÉLECTRIQUE

Ne vainquez pas le but de sécurité de la prise de courant de pouvoir de bases. La corde de pouvoir devrait être mise en déroute pour qu'ils ne seront pas probablement marchés sur ou pincés par les articles placés sur ou contre eux.

ENTRETIEN

N'essayez pas d'assurer l'entretien de cette unité vous-même. En s'ouvrant ou le fait d'enlever le haut, le côté et les couvertures arrière vous exposeront aux voltages dangereux ou à d'autres hasards.

1.1.3. SAFTY BERÜCKSICHTIGUNGEN



WASSER UND FEUCHTIGKEIT

Um eine Brand- oder Elektroschockgefahr weitgehend auszuschließen, Gerät nicht Regen oder Feuchtigkeit aussetzen. Gerät nicht in der Nähe von Badeoder Waschwannen, Wasch- oder Spülbecken, feuchten Kellern oder Schwimmbecken betreiben.

STABILITÄT

Das Gerät nicht auf wacklige Karren, Ständer, Halterungen oder Tische stellen, da es herunterfallen und Verletzungen verursachen könnte.

BELÜFTUNG

Vordere und hintere Belüftungsöffnungen nicht versperren. Das Gerät muss ausreichend be- und entlüftet werden können, damit es sich nicht während des Betriebs überhitzt. Daher darf das Gerät nicht in geschlossenen Räumen aufgestellt werden, in denen keine ausreichende Be- und Entlüftung gewährleistet ist.

STROMVERSORGUNG

Nicht den Schukostecker modifizieren. Das Stromkabel sollte so verlegt werden, dass es nicht durch Auftreten oder durch spitze oder scharfe Gegenstände beschädigt werden kann.

WARTUNG

Das Gerät nicht eigenmächtig warten. Durch das Öffnen des Geräts (Abziehen der oberen, seitlichen und hinteren Abdeckung) setzen Sie sich lebensgefährlichen Spannungen aus.

1.1.4. CONSIDERACIONES DE SEGURIDAD



AGUA Y HUMEDAD

Para reducir el riesgo de fuego o electrochoque, no exponga la unidad para llover o humedad. No haga funcionar la unidad cerca del agua – como; bañera, lavatorio, fregadero o tina de lavandería, sótano mojado o cerca de una piscina.

ESTABILIDAD

No coloque esta unidad en un carro inestable, soporte, soporte o mesa. La unidad puede caerse, causando la herida seria.

VENTILACIÓN

No bloquee delantero y críe la ventilación. El corriente de aire apropiado es requerido asegurar la operación confiable y previene la unidad de sobre la calefacción. La unidad no puede colocado en un espacio incluido donde ninguna ventilación o en suficiente está disponible.

ELÉCTRICO

No derrote el objetivo de seguridad del enchufe de poder que da buenos conocimientos. La cuerda de poder debería ser derrotada de modo que ellos probablemente no sean andados en o pellizcados por artículos colocados sobre o contra ellos.

REVISIÓN

No intente atender esta unidad usted mismo. Abriéndose o quitar la cumbre, el lado y las tapas traseras le expondrán a voltajes peligrosos u otros riesgos.

1.2. System Requirements

Windows 7/ XP / Vista / Server 2003 & 2008 / 32 & 64-bit.



- Linux / UNIX.
- Apple Power Mac G5, Mac Pro, Windows compatible PC.
- 2, 4 or 8Gb Fibre Channel Port with optical LC connection.

1.3. Technical Support

Phone	818-435-6007
FAX	818-576-0324
E-mail	support@dulcesystems.com
Web	www.dulcesystems.com

If the product requires service, please contact Dulce Systems' Technical Support and obtain an RMA number. Ship the product properly packaged to:

Dulce Systems
Attn: RMA
9620 Topanga Canyon Place,
Suite E
Chatsworth, CA 91311



2. Getting Started

The PRO FCa comes pre-assembled and almost ready for use, just install the Disk Modules, attach the Fibre Channel to the computer or the switch, and install the JAVA RAID Manager. If you are using a Mac, you are good to go, by default the unit is pre-formatted for Mac OS X operation. For Windows, a small format procedure is needed.

2.1. Packaging



Please do not discard the boxes and packing materials in case you might need to reuse them later. Always ship the product in its original packaging. Improperly packaged products will be subjected to shipping damage, for which you will be liable for the repair.

2.2. Check List

- Installation and User's Manual.
- Power Cord (North America user only).
- 3u 19" rackmount 16 disk bay system enclosure.
- 16 Disk Modules.
- One Ethernet Cable.
- One 3-meter LC to LC optical Fibre Channel cable.
- One SFP Optical Transceiver.
- Rackmount rails (optional)

3. Overview

The Basic PRO FCa consists of one RAID controller, the Active-Active PRO FCa consists of two RAID controllers; the controller(s) manages all 16 drives.

3.1. The Bezel

The front bezel can be easily removed to access the Disk Modules. The bezel is held on by four snap pins located at each of the four corners.

Use both hands, push from behind the left and right side of the bezel. Access through the rack mount handles.



3.2. Disk Module

Disk Module Pull right to unlock during insert and removal.

3.1. Front and rear views



Rear view



RAID Controller



4. Installation

Please follow these few steps to install the PRO FCa. This process typically takes about 30 minutes to complete.

Overview of installation:

- Rackmount installation
- Disk Module Installation
- FCa Cable Installation
- Ethernet Configuration
- RAID Manager Installation



By default, the PRO FCa is shipped pre-configured in RAID 5 mode and pre-formatted for Apple Mac OS X. Check the Pre-configuration Sheet for your exact configuration.



Windows operation will require a format/partition process. The PRO FCa is shipped already pre-configured in RAID 5. Simply run the Windows Disk Management utility to prepare the RAID for Windows usage.

4.1. Rackmount Installation

The PRO FCa can be rackmounted to a standard 19" rack. 3u height space is required. An optional rackmount kit is available for 24" to 30" depths.

Mount the left and right rails to the rack, ensure sufficient 3u space is available. Adjust depth as required.

Mount the left and right sliders on the PRO FCa.



The PRO FCa loaded with Disk Modules will be heavy, install the PRO FCa to the rack before installing the drives will make it easier. Install the PRO FCa carefully on the rack by aligning the sliders in the rails.



Front heavy topple warning – Do not operate or configure the PRO FCa in the rack extended position when mounted on the rack, your entire rack might tip over and will cause severe damage and harm.



4.2. Disk Module Installation

Remove the front bezel. Install each marked Disk Module into the slot indicated. Pull the Lock Pin to the right and insert drive tray fully, release Lock Pin to secure.





DO NOT ship the PRO FCa with the Disk Modules installed, the Disk Modules MUST be packaged separately in a single or multi-pack to properly protect them during shipment.

4.3. FCa Cable Installation

Install the SFP into one of the FCa ports in the rear of the PRO FCa, then install the LC to LC optical Fibre Channel Cable in to the SFP, connect the other end to your FCa HBA in the computer or the FCa switch.



4.4. Drivers

Drivers are not needed to operate the PRO FCa. But the Fibre Channel adapter the PRO FCa connects to will need drivers, please refer to the requirements of the adapter.

4.5. Ethernet Configuration

The PRO FCa uses the built-in Ethernet port for RAID management, connect the PRO FCa to your existing network.



The PRO FCa will use the network DHCP for automatic IP Address assignment if this is enabled on your network, otherwise the PRO FCa defaults to the static IP address below. After connection is made, the default static IP Address can be changed at RAID Manager > Administration > IP Connection.

Auto Assign (DHCP) or 169.254.32.10

4.6. RAID Manager Installation

The PRO FCa uses a Java based RAID Manager to configure and manage the RAID. Use the supplied installation CD or visit our web site and download the RAID Manager Installer.



Start the install program from the Downloads folder on the dock after download completes..



Save the install.exe on the desktop then run it after download is complete.



Mac screen shot shown. Windows will be similar.

Follow the on screen prompts to complete the installation. See next section for RAID Manager operational instructions.

5. RAID Manager Operations

5.1. Start RAID Manager

Start the RAID Manger from the RAID Manger folder.



Applications folder > RAID Manager folder



All Programs menu > RAID Manger folder

5.2. Connect RAID Manger to PRO FCa

5.2.1. PRO FCa Discovery

RAID Manager needs to know the IP Address of the PRO FCa, use the Search (Windows) or Advanced (Mac) method to auto discover or use Manual if you know the IP Address.

Mac users should use the Advanced method due to the security nature of the Mac operating system. Windows and Mac users with root user access can use Search.

	D Dulce Raid Manager	
	Dulce RAID Manage	r
		(2)
	Systems Found Click Search to Detect Systems or Click Manual to Manually enter an IP Address	
		(Č)
Windowa		Mac use
use Search		Advanced
option.	Click Advanced to change the IP search range. The default settings w the local subnet.	Advanced
	Search Cancel Search Demo	Manual

	D Dulce Raid Manag	ger		
		Dulce RA	ID Manager	•
				(?
	Systems Found Duice Systems PRO FC Duice Systems PRO FC	: (192.168.0.179) : (192.168.0.169))	
a				Back
	Search Start: 192	168	0	1
Mac user	Search End:	168	0	254
(cont).	Search	Cancel Search	Demo	Manual
	Search for a system.			

Advanced / Search method could take up to 5 minutes to cover the entire search range. This operation is only needed to be performed once, after discovery the RAID Manager will remember the IP Address.

5.2.2. Login

The Systems Found list will show the discovered PRO FCa's. Double click on an entry to start the login.

Username:	admin
Password:	admin

5.3. RAID System Information

The System Information screen (under the Monitoring menu) provides a quick overview of the PRO FCa configuration. It shows the status and configuration of the physical drives connected, the RAID setup and the Volumes assigned under each RAID.

D Logical Volum	e Monito	uring Ad	ministration				/	,		14	SYS	
D Logical Volum	Oue	torn Infor	nation	<u>.</u>			~			E	<u>xit</u>	
Ionitorina > Syste	m –	iem mon	nation									
Avstern Name	Enc	losure Fr	ont view	8.0.169)								
whee Daid Manage	Enc	losure Ba	ick View	0.0.100)								
an in	Disi	< View			Firms			D24 C				
	Port	Statistics	6		Film	ware	versi	JEDSTO				
ystem Type	Eve	nt Viewer										
ate & Time	50/03/2		10									
ontroller 1	000000	000304020	ld		Con	troller 2	Not Pr	esent				
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isks												
Enclosure	Bay	Disk	Model	Serial I	۹u	Firmwa	are	Capacity 🔻	Usage		Status	
1	1	HDS721	01HDS72101	GTH000P/	HSRP7	A70M		1000	Dulce RA	ID R5	S	
1	2	HDS721	01HDS72101	GTA000PA	4G96L)	A70M		1000	Duice RA	ID R5	Ø	
1	3	HDS721	01HDS72101	GTA000PA	AGNAU	A70M		1000	Dulce RA	ID R5	<u> </u>	
1	4	HDS721	01HDS72101	GTE000PA	GB3E2	A70M	_	1000	Duice RA	ID R5	<u> </u>	
1	5	HDS721	01HDS72101	GTA000PA	AG8HY	A70M	_	1000	Dulce RA	ID R5	<u>Ø</u>	
1	6	HDS721	01HDS72101	GTA001PA	GXRS	A70M		1000	Dulce RA	ID R5	<u> </u>	
1	7	HDS721	01HDS72101	GTA001PA	AGXRY	A70M	_	1000	Duice RA	ID R5	<u>Ø</u>	
1	8	HDS721	J1HDS72101	GTAUU1PA	AGBU8	A/UM		1000	Duice RA	ID RS	<u> </u>	
1	9	HDS721	JTHUS72101	GTE002PA	CRIP	ABUA 8.70M	_	1000	Duice RA	ID RS		
1	10	HDS721	140572101	GTEODOPA	GBJJC	AZOM	-	1000	Duice RA	ID R5		
1	12	HDS721	1HDS72101	GTA000PA	G90T1	A70M	_	1000	Duice RA	ID R5	ő	-
1	13	HDS721	01HDS72101	GTH000PA	H2GN	A70M		1000	Dulce RA	ID R5	Ő	
1	14	HDS721	01HDS72101	GTA001PA	AGXRZ	A70M		1000	Duice RA	ID R5	Ŏ	
1	15	HDS721	01HDS72101	GTA001PA	GBUK	A70M	-	1000	Dulce RA	ID R5	Ø	
1	16	HDS721	01HDS72101	GTJ000PA	G2JRS	A70F		1000	Dulce RA	ID R5	0	
xnanders												
Enclosure	5	lot	Expande	r Mod	Seria	l Number		Firmware	8	Sta	itus	
	1	1	PRO FC	0	000050	2020D		0384			(v)	
AlDo				- diase								
Name	Roip			RAID Dra	file		C	anacity (GR)		State		
Name Sulco BND B5		Levei	5	Madia Serua	unic v. No ini	•		арасну (ОБ)	14092	Cood		
			J	modia Serve	a -ino ini				14303	0000		
ogical Volumes												
Name	Capa	city (GB)		RAID			H	ost Mapping		Serial	Number	
Duice Volume R5	14983			Duice RAID I	RS		Sele	cted Hosts		ff0100001	13600002	_
osts												
Host Name	Node N	lame	Port Nar	ne	Ctrl 1/	Port A	Ct	rl 1/Port B	Ctrl 2/P	ort A	Ctrl 2/P	ort B

(Page left blank intentionally)

5.4. RAID Creation

A new PRO FCa is normally pre-configured and formatted, you might not need to go through this process, check the Pre-Configuration sheet that came with the PRO FCa for details.

If you are changing the RAID configuration, you will need to 1st delete the RAID then create a new RAID, see the Delete RAID section in this manual.

Creating a RAID set is easy; 1st create a RAID set of your choice with the disk drives attached. 2nd create a Logical Volume under the new RAID set.

Click on the RAID menu and select Create. Select your desired options and click Next. A number of preset RAID Profiles is provided.

The Media Server – No Init profile will give you instant RAID availability, no need to wait for long RAID format.

D Dulce Raid Manage	r					
Dulce RAID	Manager				Ľ	Sulce
RAID Logical Volume	Monitoring Administrati	on		F	s Ivit 🚺	ISTEMS
Status	Confirme	Calant Dialin		Caufiana		
Create	Configure	Select Disks		Contin		
Verify	> Create - RAID Options					
Expand	n Name	Dulce Systems PRO FC	\sim	1]
Modify Charring Strategy	rofile	Media Server-No init	~ <		_	
Spanng Strategy	evel	RAID 5	*			
Raid Ca	aching					
Write	Cache	Enabled Mirroring	~			
Read	Cache	Enabled	~			
Read	Ahead	Enabled	*			
Disk Ca	aching					
Disk C	Caching	Enabled	*			
Auto R	tebuild	Background	*			
Hot Sp	are Strategy	None	~			
Intellige	ent Power Management	<u></u>				
MAID	Level	0	*			
Idle Ti	meout (mins)		\sim			
Low S	ipeed Timeout (mins)		\sim			
Stand	by Timeout (mins)		\sim			
	<pre>< Previous</pre>			Next >>		
🖵 🖳 Duice Systems Pf	RO FC (192.168.0.169) :					

Check the Use All Disks or individually select each disk for the RAID.

D Dulce Raid	l Manager [
Dulce R	RAID Manager Du	ICE EMS
RAID Logica	al Volume Monitoring Administration Exit 💽 🤅	2 (?)
	Configure Select Disks Confirm	
	RAID > Create - Disk Selection	
	Gross Create Capacity 19983CB Net Usable Capacity 14984CB Unusable Capacity 1908	
	Enclosure 1 Ulse All Disks	
	Double Click a Disk to select it.	
	Selected Disk Information	
	Location Enclosure 1 Bay 1 Manufacturer Hitschi Model HD572101HD572101 Serial Number GTH000PAHSRP7H Type SATA Capacity (GB) Diolo State Disk GTH00PAHSRP7H at Bay 1 in Enclosure 1 is operating normally.	
	<- Previous Next >>	

Enter a name for the RAID and Logical Volume, they are only used within RAID Manager, this is not a name you will see in your operating system.

You can use 'Dulce RAID' for the RAID name and 'Dulce Volume' for the Volume name.

Configure	Select Disks	Confirm	
RAID > Create - Configuration	n Summary		
System Name	Duice Systems PRO FC		
RAID Profile	Media Server-No init		
RAID Level	RAID 5		1
		\sim	
Enter a name for the RAID	Duice RAID 5	5	
Raid Caching			
Write Cache	Enabled Mirroring		
Read Cache	Enabled		
Read Ahead	Enabled		
Disk Caching			
Disk Caching	Enabled		
Auto Rebuild	Disabled		
Hot Spare Strategy	None		
RAID Capacity (GB)	14984GB		
Intelligent Power Management			
MAID Level	0		
Idle Timeout (mins)	N/A		
Low Speed Timeout (mins)	N/A.		
Standby Timeout (mins)	N/A.		

Enter the desired Capacity for the Logical Volume, and then lastly click on Create.

Dulce Raid Manager		
Dulce RAID Mai	ager	Dulce Systems
RAID Logical Volume Mor	toring Administration	Exit 👩 🕘 🗊
Logical Volume - Create I	orical Volume on Béll)	
Duice RAID 5	RAID Name Duice RAID 5 RAID Profile Media Server-No init RAID Level 5 Capacity (GB) 14983	
	Logical Volume Name Dulce Volume R5	
	Host Name Ctrl 1/Port A Ctrl 1/ All LUN 0 V LUN 0	Port B Ctrl 2/Port A Ctrl 2/Port B VLIN 0 VLIN 0
	Logical Volume Capacity Capacity (GB) 14983	Maximum Capacity (GB) 14983
	Сге	ate
	103469.0.460) -	

Attach the PRO FCa to your computer. You would see the PRO FCa as an available disk in the format utility of your operating system.

5.5. RAID Deletion

/! Deleting a Logical Volume and RAID will destroy all data.

1st: Delete the Logical Volume; from the Logical Volume menu select Modify.

D Dul							
Dulce RAID Manager							Dulce systems
RAID	Logical Volume	Monitori	g Administration			<u>Exit</u>	۲
Mor	Create	ati vs	on ems PRO FC (192.168.0.169)				
Duli	LUN Mapping	D:	.5.28 0303020e	Firmware	Version D316		

On left side, expand the RAID to expose the Logical Volume under it. Click on the Logical Volume to select it, click on Delete.

D Dulc	ce Raid Manager				
Dul	ce RAID Managei	r		D	UICE STEMS
RAID	Logical Volume Monitoring	Administration		Exit 🚷	
	jical Volume > Modify				
	Duice RS	Logical Volume Name Volume Serial Number RAID Used Host Name All LUN 0	Dulce VS ff0100013600016 Dulce RS I/Port A Ctri 1/Port B V LUN 0 V	Ctrl 2:Port A Ctrl LUN 0 ✓ LUN 0	2.Port B
		Logical Volume Capacity Current(GB) 14983	Expand To(GB)	Maximum(GB) 149	83
	Dulce Systems PRO FC (192.168.0	Save 0.179):		Delete	

2nd: Delete the RAID, from the RAID menu select Modify.

	Dulce Raid Manage						
	Dulce RAID	Manager				Dulce systems	
	RAID Logical Volume	Monitoring Administration			<u>Exit</u>	۲	
~	Status Create	Information					
	Verify	Duice Systems PRO FC (192.168.0.169)					
\sim	Expand	000000000303020e	Firmware	Version D316			
	Modify P	PRO FC					
	Date & Time	30/05/2008 14:27:24					

On the left side, click on the RAID to select it, then Delete.

Durce KAID M	unuger	,		SYSTI
RAID Logical Volume	Monitoring Administration		E	Exit 👩 🙋
RAID > Modify	10			
	RAID Name	Dulce R5		
	RAID Profile	Media Server-No init		
	RAID Level	5		
	RAID Serial Number	0304020e13600016		
	Raid Caching			
	Write Cache	Enabled Mirroring	~	
	Read Cache	Enabled	~	
	Read Ahead	Enabled	~	
	Disk Caching			
	Disk Caching	Enabled	~	
	Auto Rebuild	Disabled	~	
	Hot Spare Strategy	None		
	Capacity (GB)	14983		
	State	Good		
	Intelligent Power Managemer	nt		
	MAID Level	0	~	
	Idle Timeout (mins)		~	
	Low Speed Timeout (mir	is)	~	
	Standby Timeout (mins)		~	
	Delete	Save		Rebuild

5.6. Create >2TB RAID Set for Windows XP (32bit):

This only applies to Windows (32 bit Operating Systems) where it has a 2TB disk size limitation.

Create a RAID of your choice with the number of desired disk drives, and then create multiple Logical Volumes of 2TB size. This will present to Windows 32bit operating systems as several disks of 2TB sizes. Use Windows Disk Manager to Span them together (not Stripe) to create one drive letter of the sum of all the <=2TB sized disks.

D Dulce Raid Manager				
Dulce RAID Manag	er			Dulce systems
RAID Logical Volume Monitoring	Administration			Exit 💽 🏹 🗊
Logical Volume > View - Select	Logical Volume From Tabl	e		
	Filter by selected	Display All	Hide Unmapped L	ogical Volumes 🛛
₩v2	Logical Volume Status	Logical Volume Mapping		
Gi v3	Name 🔻	Capacity (GB)	RAID	Serial Number
	V7	1789	Dulce R5	ff01000613600016
₩ 14	∨6	2199	Dulce R5	ff01000513600016
₩ ∨5	∨5	2199	Dulce R5	ff01000413600016
A	_∨4	2199	Dulce R5	ff01000313600016
W vo	V3	2199	Dulce R5	ff01000213600016
₩ ∨7	V2	2199	Dulce R5	ff01000113600016
		2199	Dulce R5	ff01000013600016
		7		

	Help										۶×
	1										
-	Volume		Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tol	erance
	(C:) New	Volume (E:)	Spanned	Basic Dynamic	NTFS NTFS	Healthy (System) Healthy	115.03 GB 6519.24 GB	6518.98 GB	90 % 99 %	No No	
New Volume Wizard	1										
Select Volume Tupe	ts 🔇									1	>
There are five types of volume	@Dis	k0 I									
	Basic 115.03	GB	(C:) 115.03 GB NT	FS							
Select the volume you want to	Unline		Healthy (Syst	em)							
🔿 Simple 🥒	Dynami	k1 C	New Volume	: (E:)							
	2047.9 Online	7 GB	2047.97 GB N Healthy	TFS							
Striped	@Dis	k2									
O pluben	Dynami 2047.9	c 7 GB	New Volume 2047.97 GB N	: (E:) TFS							
	Online		Healthy								
	Dynami	k3 I	New Yolupy	(5)							
	2047.9	7 GB	2047.97 GB N	TFS							

6. Alarm Conditions / Degraded RAID Set

There are several possible sources for alarms, the front and rear indicators and the RAID Management will provide the details of the alarm.



Mute Alarm:

1) Alarm Reset button in the rear of unit.

Controller Alarm confirmed with a red ALT indicator.



- Temperature
 (enclosure detected over heating condition)
- Fan (enclosure cooling fan not operational, could lead to overheating)
- RAID related problem such as a failed disk drive.

2) RAID Manager GUI.

RAID Alarm

- Degraded RAID Set (one or more drives not detected or down)
- Temperature (RAID Controller detected over heating)



RAID Manager > Monitoring > Enclosure Front/Back View. Double click on the yellow bell.

The Event Viewer screen provides a log of events which triggered the alarm. To view it, from the Monitoring menu, click on Event Viewer.

6.1. Replacing a Disk Module

A defective Disk Module can be easily replaced. Hot swapping is allowed without interruption to your workflow if the RAID is operating in one of the drive redundant RAID mode (1,5,6).

In a redundant RAID mode, rebuild will start automatically after replacement of a defective module.

- Pull the Lock Pin to the right and pull the Disk Module out.

The RAID rebuild will consume some processing power from the overall operation speed of the PRO FCa, the rebuild can be suspended during time sensitive operations.

From RAID Manager, click on RAID > Modify. Select the RAID on the left side, then click on Stop Rebuild at the lower right.

The audible alarm will sound, follow the Alarm Condition / Mute Alarm to handle it.

7. Formatting and Partitioning

7.1. Apple OS X Formatting



The PRO FCa are shipped pre-configured for Mac OS X, the RAID will appear on the desktop after driver installation and reboot.

Should it be necessary to re-format and partition the RAID, use the Apple Disk Utility.

To start Disk Utility, move pointer to upper left corner of screen, click on Go then click on Utilities. Locate and launch Disk Utility.

7.1.1. Erase an existing partition

Select the RAID on left, click on Partition tab, select Free Space. Click on Partition on lower right.

🗃 232.9 GB ST3250824AS Macintosh HD	First Aid	Erase Partition RAID Restore
2.3 TB Duice ARC-1220	Current	Name: Dulce RAID
	- Duice RAID	Formal ✓ Mac OS Extended (journaled) Mac OS Extended Size Mac OS Extended UNIX File System Free Space ✓ Install Mac OS 9 Disk Drivers To create a volume that can serve as a Mac OS 9 start up disk, select Mac OS 9 Drivers installed. Select the disk you want to partition and choose a volume scheme. Click each volume represented in the scheme and specify a volume name, format, and size. Click Partition.
	Split Delete	Options Revert Partition

7.1.2. Create a new partition

Select Dulce on the left side drive list, click on Partition tab, change Volume Scheme to 1 Partition, change Name as desired, click on Partition on lower right.



The drive will appear on the desktop after successful completion of the Partition.

7.2. Windows 7 / XP / Vista Formatting



Start Disk Management (can be found at Control Panel > System and Maintenance > Administrative Tools > Computer Management. Under Storage.)

If the RAID shows up as Unknown / Not Initialized, right click on the disk and Initialize it.

If the drive is larger than 2TB, if using Vista, right click over the disk and Convert to GPT Disk. Windows XP 32 bit does not support larger than 2TB capacity. Configure with multiple capacities of 2TB or less.

🛃 Computer Management								
File Action View Help	2 B							
Computer Management (Local System Tools Difference Construction Difference Construction Diff	Volu Layout	Type File System Basic NTFS	Status Healthy (System, Boot, Page File, Ac	Capacity 232.88 GB	Free Space 213.38 GB	% Free 91 %	Fault Toleran No	
Device Manager	•		III				Þ	
 Estorage Disk Management Services and Applications 	Disk 0 Basic 232.88 GB Online	(C:) 232,88 GB NTFS Healthy (System,	FS em, Boot, Page File, Active, Crash Dump, Primary Partition Unallocate					
	Disk 1 Basic 3725.16 GB Online CD-ROM 0 DVD (D:) No Media	3725.16 GB Unallocated	New Simple Volume New Spanned Volume New Striped Volume Properties Help					

Right click the unallocated segment and select New Simple Volume. Enter the desired Volume Size, assign the desired Drive Letter or Path, check Perform a Quick Format at the Format Partition screen.

🛃 Computer Management					-		
<u>File Action View H</u> elp							
🗢 🔿 🙋 📅 🚺 🖬 🔹	ef 😼						
Computer Management (Local Computer Management (Local System Tools Task Scheduler Event Viewer Sea Shared Folders Sea Local Users and Groups	Volu Layout	Type File System Basic NTFS Basic NTFS	Status Healthy (System, Boot, Page File, Ac Healthy (Primary Partition)	Capacity 232.88 GB 3725.16	Free Space 213.38 GB 3724.96	% Free 91 % 99 %	Fau No No
Benability and Performation Bevice Manager	•						
Email: Storage Disk Management Services and Applications	Disk 0 Basic 232.88 GB Online	(C:) 232.88 GB NTFS Healthy (System,	Boot, Page File, Active, Crash Dump, Pri	mary Partitio	9 MB Unalloc	ate	
	Basic 3725.16 GB Online	New Volume (E: 3725.16 GB NTFS Healthy (Primary) Partition)				
	CD-ROM 0 DVD (D:) No Media						

8. RAID Level Descriptions

Although the RAID Controller supports a large variety of RAID Levels, RAID 0 or RAID 3 are most commonly used for video and content creation purpose.

RAID Level	Description	Advantage	Disadvantage	Ideal for
0	Striping.	Highest performance.	No disk redundancy, one drive failure will lose all data.	Highest resolution HD, 2K, and maximum multiple streams.
1	Mirroring.	Highest redundancy.	Less cost efficient for redundancy, loses ½ disk capacity.	Data protection is paramount, maximum disk failure protection.
3	Striping with a dedicated parity drive.	Efficient drive redundancy, 1 drive used for parity.	Loses 1 disk drive capacity.	Well balanced for video requiring performance and redundancy.
5	Striping the parity across all drives.	Efficient drive redundancy, parity distributed to all drives.	Loses 1 disk drive capacity.	Well balanced for file server requiring performance and redundancy.
6	Striping with two dedicated parity drives.	Double drive redundancy, 2 drives used for parity.	Loses 2 disk drive capacity.	Mission critical.
JBOD	Just a Bunch of disks.	Each drive can be accessed individually from operating system.	No redundancy.	Audio applications.
RAID + Spare	A drive is set aside as an online hot spare.	Automatic rebuild of a failed drive.	Loses another drive capacity. (In addition to the drive(s) needed for the RAID level selected.)	Minimizes degraded RAID level exposure time.

9. Limited Warranty

WHAT THE WARRANTY COVERS

Dulce Systems warrants your product against any defect in material and workmanship and conforms to Dulce published specifications under normal use.

WHAT THE WARRANTY DOES NOT COVER

The warranty does not cover equipment which has been damaged due to accident, misuse, abuse, fire, flood, "Acts of God," or other contingencies beyond our control; use of incorrect line voltages; improper or insufficient ventilation; failure to follow operating instructions; or improper or unauthorized repair; improperly packaged for shipping; packaged in non-approved shipping container; shipping damage.

The warranty is voided by removal or alteration of the product or parts identification labels.

Dulce has no liability for general, consequential, incidental or special damages. These include loss of recorded data, the cost of recovery of lost data, lost profits and the cost of the installation or removal of any Products, the installation of replacement Products, and any inspection, testing, or redesign caused by any defect or by the repair or replacement of Products arising from a defect in any Product.

WHAT THE WARRANTY PERIOD IS

Dulce Systems warrants your PRO FCa product for 60 months and if the product is registered with Dulce within 30 days of purchase, we will extend the warranty for another 6 months totaling 42 months. We warrant the Duo for 36 months. The warranty period begins at the date of shipment to the original end user, company or organization.

Our warranty applies to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety days from the date of shipment of a repaired or replaced Product, whichever is longer.

WHAT WE WILL DO TO CORRECT THE PROBLEM

We may elect which remedy or combination of remedies to provide at our sole discretion. We shall have a reasonable time after determining that a defective Product exists to repair or replace a defective Product. Our replacement Product under its limited warranty will be manufactured from new or reconditioned parts.

Your exclusive remedy for any defective Product is limited to the repair or replacement of the defective Product.

We will return the repaired or replacement Product to you prepaid using the same method of shipping (ex: overnight, ground, 2nd day, ...) as was shipped to us. If a more expedited return shipping method is required, extra charges might apply at our discretion.

HOW YOU CAN GET SERVICE

Contact our Technical Support to obtain a RMA (Return Materials Authorization) number. The model number, serial number, and description of the problem will be required. A valid proof of purchase might be required to further validate the Products warranty eligibility, the valid proof of purchase document must show the product model, serial number, purchase date, and supplier name. If the valid proof of purchase is not available, the original manufacturing date of the product will be used to determine the warranty period.

No returns will be accepted without a RMA number. We reserve the right to refuse the delivery of the return.

You shall bear all shipping, packing and insurance costs and all other costs, excluding parts and labor, necessary to effectuate repair or replacement under this warranty.

All products returned to us must be shipped in the original packaging or Dulce approved packaging. If you do not have the original packaging, call us to request packaging. A nominal fee will be charged for the requested packaging and for shipment. Ship the RMA to us pre-paid.

Products that are improperly packaged for shipping; packaged in a non-approved shipping container; or incur shipping damages are not covered under warranty.

HOW STATE LAW RELATES TO WARRANTY

In the United States, some states do not allow exclusion or limitation of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

10. Product Registration



Register your product within 30 days of purchase and extend your warranty by another 6 months.

1 minute = 6 months

It will take only one minute to register and you'll get 6 months in return!

By registering your PRO FCa, the standard 36 months warranty will be extended for another 6 months. That's a total of 42 months (3 years and 6 months warranty.) The longest warranty in the industry!

Please visit our web site and register online.

www.dulcesystems.com/register

A valid proof of purchase might be required to further validate the Products warranty eligibility, the valid proof of purchase document must show the product model, serial number, purchase date, and supplier name. If the valid proof of purchase is not available, the original manufacturing date of the product will be used to determine the warranty period.

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PRO FCa Installation and User's Manual



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