

## Dear customer,

Congratulations on buying your Sagemcom telephone and thank you for placing your confidence in us. This device has been manufactured with the utmost care. If you should have difficulties in operating it, we recommend that you consult this user manual.

You can also find information on the following site:

<http://www.sagemcomdigital.co.uk>

To operate the device safely and easily, please read the section carefully "**Recommendations and safety instructions**", page 10.

The CE label confirms that the product complies with the 1999/5/EC regulations of the European Union Parliament regarding wireless systems and telecommunications for user protection and for preventing electromagnetic interference.

The declaration of compliance may be looked up on the [www.sagemcom.com](http://www.sagemcom.com) website section «Support» or can be obtained from the following address:

### Sagemcom Broadband SAS

250, route de l'Empereur - 92848 Rueil-Malmaison Cedex - France

## Discover

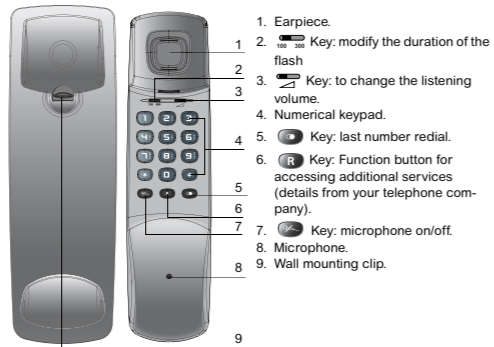
### Your pack

Make sure that the box contains the following items:

- the telephone base,
- the telephone set with its spiral cable,
- a phone connection cord,
- the user manual.

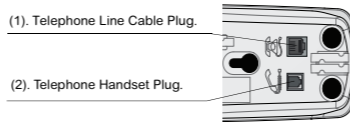
### Your phone

The C91 is a compact, easy-to-use telephone. It will take up little space on your desk or can be fixed to a wall.



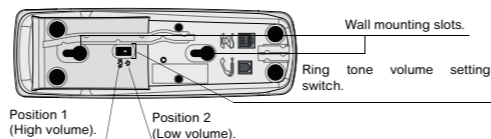
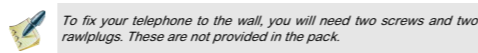
## Installing the telephone

### Connect the telephone cable



- Under the base, click the end of the spiral telephone cable into its housing (2).
- Click the end of the telephone line cable into its housing (1) and connect the other end to the phone line.

### Wall-mounting your telephone



- Swivel the grip clip. This prevents the handset from falling off its base.



- Mark the wall at the two fixture points.
- Drill the wall at the marked points.
- Insert rawlplugs into the holes if necessary. Insert the screws into the rawlplugs.
- Fix the telephone to the wall, align the wall mounting slits with the screws in the wall, then firmly push the telephone into position.
- Place the telephone so that it holds securely and without danger.

## Using your telephone

### Receiving a call

The telephone rings. Pick up the handset from its base: you can talk to your caller. At the end of the call, hang up the handset on its base. The telephone is ready to receive a call.

### Making a call

Pick up the handset from its base: you should hear the dial tone. Dial the number of your correspondent using the numerical keypad. At the end of the call, hang up the handset on its base.

### Redialing a number

Pick up the handset from its base: you should hear the dial tone. Press button , the last number called is redialed automatically.

### Managing calls (depending on the operator)

#### Receiving a second call while you are already on line

During a call, a sound beep is sent by your operator to inform you that a second call is waiting.

Press the key, then the key to take this new call. Your first caller is placed on hold and you can speak to the second caller.

#### Making a second call while you are already on line

During a call, press the key and dial the number to call. The ongoing call is placed on hold and you can talk to the second person you called.

#### Switching from one call to the other

To switch from one call to the other press the key and then the key. The ongoing call is placed on hold and you can resume the second call.

#### Ending one of the two calls

To hang up one call and continue the other press the key, and then the key. The current call is hung up and the other call comes back on line.

#### To hold a three-way conference (2 calls and yourself)

During the call, press the key and then the key. You can now speak to both callers at the same time. To end the three-way conference, hang up the phone.

#### Mute mode

During a call you can switch to mute mode: the microphone of your telephone is turned off. The other party can no longer hear you.

- **To switch to Mute mode:** During a call, press the key. The other party can no longer hear you and music is played.
- **To switch off Mute mode:** press the key again. The other party can hear you again.

#### Modify the duration of the flash ("R" Key)

If your phone is connected to a private exchange, or if you have a second call service (operator service), you may need to change the duration of the flash which is set at **100 milliseconds** by default (refer to "**Your phone**", page 2).

- **100 ms** : Use a pin to place the cursor at the position.
- **300 ms** : Use a pin to place the cursor at the position.

- If you use the product in Spain, the United Kingdom, Italy, Switzerland, Austria, Holland, Poland, Belgium, Ireland, Hungary, Slovenia, Romania, Slovakia, the Czech Republic, Bulgaria, the flash must be set to 100ms.
- If you use the product in Germany, France, Greece, Portugal, Croatia, Serbia, Bosnia, Montenegro, Macedonia the flash must be set to 300ms.

#### Adjusting the ring tone volume

The cursor is adjusted using the switch on the underside of the base (refer to "**Installing the telephone**", page 3).

- **Position 1** : the ring tone volume is high.
- **Position 2** : the ring tone volume is low.

#### Changing the listening volume

During a call you can change the listening volume using the key (refer to "**Your phone**", page 2).

- **Position 1** : the volume level is normal.
- **Position 2** : the volume level is high.

## Characteristics

Support format	FSK / DTMF
Dialling type	Voice frequencies
Relative humidity (maximum)	-5°C to 55°C 20% to 75%
Storage temperature	-10°C to +60°C
Dimensions (l x L x h)	
- Handset :	210 x 45 x 39 mm
- Base :	215 x 67 x 50 mm
Weight	
- Handset :	140 g
- Base :	180 g

Environment

Preservation of the environment is an essential concern of Sagemcom. The desire of Sagemcom is to operate systems observing the environment and consequently it has decided to integrate environmental performances in the life cycle of its products, from manufacturing to commissioning, use and elimination.

Packaging

The presence of the logo (green dot) means that a contribution is paid to an approved national organisation to improve packaging recovery and recycling infrastructures. To facilitate recycling, please respect the sorting rules set up locally for this kind of waste.

The product

The crossed-out waste bin stuck on the product or its accessories means that the product belongs to the family of electrical and electronic equipments. In this respect, the European regulations ask you to dispose of it selectively :
• At sales points in the event of the purchase of similar equipment.
• At the collection points made available to you locally (drop-off centre, selective collection, etc.).

In this way you can participate in the re-use and upgrading of Electrical and Electronic Equipment Waste, which can have an effect on the environment and human health.

Recommendations and safety instructions

Do not install your telephone in a damp environment, such as a bathroom, washroom, kitchen etc, and not within 1.50 metres of a source of water or outside. This device is designed for use in temperatures of between 5 °C and 35 °C.

Do not attempt to remove screws or open the appliance. It does not contain any user-replaceable parts.

This device is designed to be used for connecting to the public telephone network. If problems should arise, contact your nearest specialist dealer. Only use the telephone cable supplied.

In regions greatly affected by electrical storms we recommend that you protect your telephone circuit with a special fixture for excess voltage.

Your C91 has anti-skid pads that should leave no traces on your furniture and ensure stability. However, given the the wide variety of finishes used by furniture manufacturers, traces may appear on surfaces in contact with the parts of your C91. Sagemcom Broadband SAS decline all responsibility in any such cases of damage.

Terms and Conditions for other countries

If, despite our best efforts, your product presents any defects, you should refer to your retailer and present the proof of purchase that they gave you on the day of purchase.

Should any malfunctioning arise, the retailer will advise you what to do. For the warranty to apply, you should ensure that the product was used in accordance with the instructions for use and the purpose for use, and that you have at your disposal the sales invoice or receipt stating the date of purchase, the name of the retailer, the reference and the serial number of the product.

No coverage shall be given under this warranty if the following conditions are applicable:

- The required documents have been modified or altered in order to take advantage of the warranty.
The manufacturing numbers, product brands or labels have been altered or made illegible.
Interventions on the product have been made by an unauthorized person.
The product has been subjected to abnormal or improper use.

The product has been damaged by external factors such as lightning, over-voltage, moisture, accidental damage, improper care as well as all Acts of God.

This present warranty does not affect the consumer rights that you may have under the laws in effect in your country.

Important

Should you return the product to the after-sales department, please ensure that you return as well all the elements and accessories originally supplied with the product.

- Modifications made without the written approval of Sagemcom.
Unsuitable operating conditions, particularly of temperature and humidity.
Repair or maintenance of the equipment by persons not authorized by Sagemcom.
Wear and tear from normal daily use of the equipment and its accessories
Damage due to insufficient or bad packaging of equipment when returned to Sagemcom
Usage of new versions of software without previous approval of Sagemcom
Work on any equipment or software modified or added without the prior written consent of Sagemcom
Malfunctions not resulting from the Equipment or from software installed in user workstations for the purpose of use of the equipment.
Communication problems related to an unsuitable environment including :
Problems related to access and/or connection to the Internet such as interruptions by access networks or malfunction of the line used by the subscriber or his correspondent
Transmission faults (for example poor geographical coverage by radio transmitters, interference or poor line quality)
The local network fault (wiring, servers, workstations) or the failure of the transmission network (such as but not limited to interferences, fault or poor quality of the network)
Modification of the parameters of the cellular network carried out after the sale of the Product.
The normal servicing (as defined in the user guide supplied with the equipment) as well as malfunctioning due to servicing not being carried out. Servicing costs are in any event always borne by the customer.
Malfunctions resulting from the usage of products, consumables or accessories not compatibles with the equipment.

C) Out of Warranty Repairs

In the cases set forth in B) as well as after expiry of the warranty period, the customer must ask the Authorized Sagemcom Repair Centre for a cost estimation.

The repair and delivery costs will be invoiced to the customer.

The foregoing shall apply unless otherwise agreed in writing with the customer and only for the United Kingdom.

By consulting the web site: www.sagemcomdigital.co.uk you will find all the information you need to request a warranty.

Warranty

Terms and Conditions for United Kingdom only

In order to supply the warranty, you should contact your dealer or Sagemcom Helpdesk. The proof of purchase will be required.

Please make usage of your equipment for the purpose for which it was designed and under normal usage conditions. Sagemcom do not accept any liability for any usage made out of the frame of its original designed purpose and any consequence that may arise from this usage.

Should any malfunctioning arise, the dealer or Sagemcom Helpdesk will advise you what to do.

A) General Warranty conditions

Sagemcom undertakes to remedy by repair or exchange at its own convenience, free of charge for labour and replacement parts, any defects in the equipment during the warranty period of 12 -twelve- months (3 -three- months for accessories), from the date of original invoice of the Equipment, where those defects are a result of faulty workmanship.

Unless the customer has concluded with Sagemcom a maintenance contract in respect of the equipment which specifically provides for repairs to be carried out at the customer's premises, the repairs will not be carried out on the equipment at the customer premises. The customer must however return the defective equipment at his/her own expense, to the address given by the dealer or Sagemcom Helpdesk.

In case a product needs to be sent in for a repair, it always has to be accompanied by a proof of purchase (which is not altered, written on or in any way be made illegible) showing that the product is still under warranty. In case no proof of purchase is enclosed, the Sagemcom repair center will use the production date as a reference of establishing the warranty status of the product.

Apart from all legal obligatory rules, Sagemcom, do not give any Warranty, either implicit or explicit which is not set force in the present section, and could not be hold responsible for any direct or indirect, material or immaterial damage, in or out of the frame of the present warranty.

If any provision of this warranty shall be held to be in whole or in part invalid or illegal due to an obligatory rule applicable to consumers pursuant to their national legislation, such invalidity or illegality shall not impair or affect the remaining provisions or parts of this warranty.

This warranty does not affect the Customer statutory rights.

B) Exclusions From Warranty

- Sagemcom shall have no liability under the warranty in respect of :
Damage, defects, breakdown or malfunction due to one or more of the following:
- Failure to properly follow the installation process and instructions for use
- An external cause to the equipment (including but not limited to: lightning, fire, shock, vandalism, inappropriate conditions of electrical network or water damage of any nature)