

SAMSUNG **CLOUD PRINT** **MOBILE APP**

User's Guide

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User's Guide Information

This User's Guide describes how to use the **Samsung Cloud Print** mobile app.

- In the User's Guide, the screen and some of the menus may not appear or may differ depending on the version of the mobile app.
- In the User's Guide, the steps for installation and use may differ depending on the manufacturer of your mobile device.

Syntax

The syntax conventions used in this manual are listed in the table below.

Syntax	Description	Example
Bold	Bold type is used on displayed characters or on the name of control panel buttons.	Start > Programs
Reference	Provides additional information and detailed specifications of the product's functions and features.	 Cannot log on without a Samsung account.
Precaution	Provides information to prevent mechanical damages or malfunctions of the product.	 If Samsung Cloud Print Agent and Scan to Samsung Cloud are installed, you must delete the apps and then install the Samsung Cloud Agent . Otherwise, your system may not work properly.

Syntax	Description	Example
("See")	Directs you to the reference page for additional information.	(See "Registration" on page 12)

Additional Information

You can find the necessary information from the following sources.

Item	Meaning
Target Users	This manual is intended for the ordinary users.
Compatible Devices	• Android OS 4.0 or higher • NFC-enabled devices
Product Support Information	Please contact Samsung printer services. http://www.samsungprinter.com

Terminology

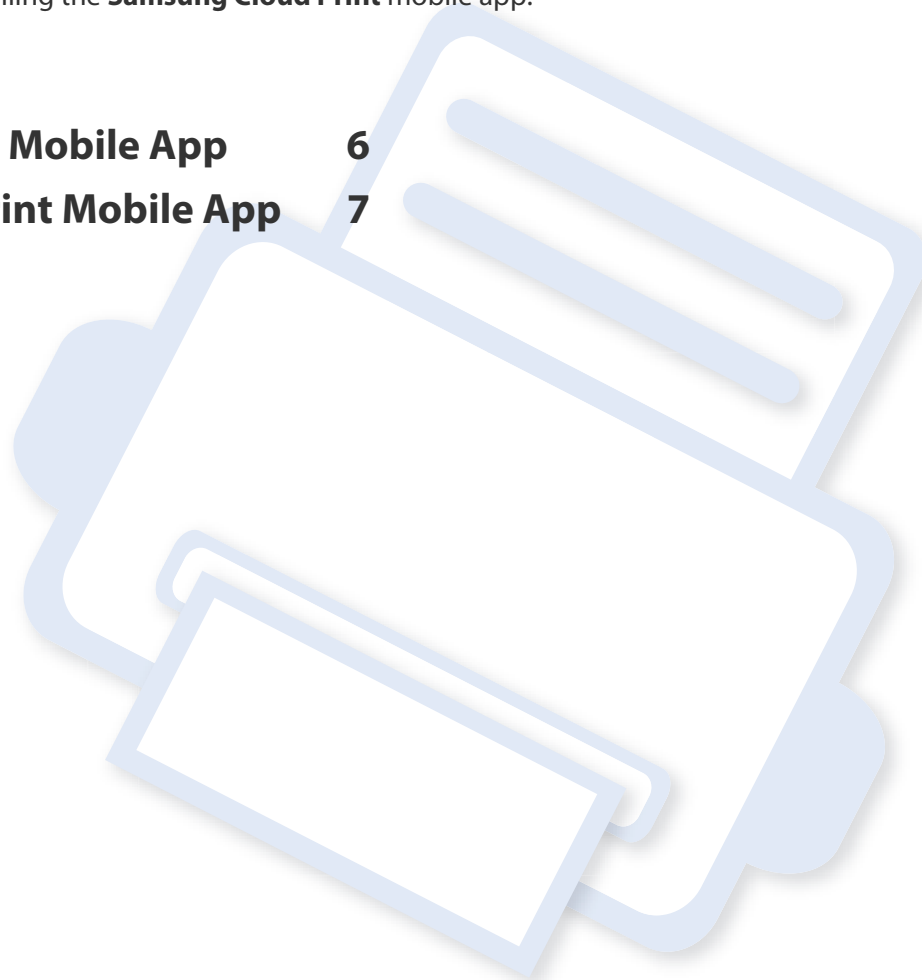
Terminology	Meaning
App	Application



1. Installing and Uninstalling the Samsung Cloud Print Mobile App

This section contains information on installing and uninstalling the **Samsung Cloud Print** mobile app.

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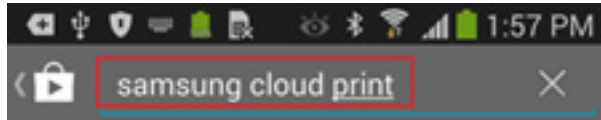
Installing the Samsung Cloud Print Mobile App

To download the **Samsung Cloud Print** mobile app, connect to the App Download Center (Samsung Apps, Play Store, App Store) on your mobile devices and search for "**Samsung Cloud Print**". This will direct you to the download page. You can visit the iTunes for Apple products on the computer.

Installation Using the App Download Center

 The following steps show an example of installation using the Android Play Store.

- 1 Run the Play Store on your mobile device.
- 2 Search for **Samsung Cloud Print** in the Play Store.
- 3 Select **Samsung Cloud Print** from the search results.
- 4 Touch the **Installation** button.
- 5 When the installation is complete, touch **Open**.
- 6 Check if the **Cloud Print** icon is on the application list before running.



Uninstalling the Samsung Cloud Print Mobile App

Uninstalling using the application manager



- The screen and some of the menus may not appear depending on the version of the mobile app.
- The following steps may differ depending on your mobile device manufacturers.

- 1 Select the **Setting** icon().
- 2 Select the **application manager**.
- 3 Select **Cloud Print**.
- 4 Touch **Delete** and then **OK** when the confirmation window appears.



When you delete an app, information stored in the **Cloud Print** will be deleted.

- 5 Deletion is complete.
Check if the **Cloud Print** app disappeared from the list.

Uninstalling from the application manager list



The following steps may differ depending on your mobile device manufacturers.

- 1 Touch the Apps () button.
- 2 Touch the menu button. Select **Delete** and then the **Cloud Print** () icon.
- 3 Select **OK** when the confirmation window appears.



When you delete an app, information stored in the **Cloud Print** will be deleted.

- 4 Deletion is complete.
Check if the **Cloud Print** app disappeared from the list.



2. Getting Started

This section contains information about the requirements for the **Samsung Cloud Print** mobile app.

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Introduction to Samsung Cloud Print Mobile App

The **Samsung Cloud Print** mobile app is a free cloud service that allows you to print or scan with Samsung printer or MFP based on the phone numbers stored in the smart devices. You can store and print the files from anywhere at anytime, and send jobs to your friends in the phone book. Cloud printers can be registered through **NFC**, and you can register and manage your account by using a **Samsung account**.



Touch the () button in the **Samsung Cloud Print** mobile app to register the product that is connected to the Wi-Fi, and to connect your mobile device to the printer or MFP by scanning the QR code or directly entering the MAC address. When connected, you can print or scan from anywhere at anytime.

- Register with phone number or **Samsung Account**.
- Send jobs to the cloud server
- Print with the printer registered in the cloud server
- Send jobs to others
- Register, change and delete printers.
- Search options, job lists and job history.

Requirements

The following items are required by and compatible with **Samsung Cloud Print** mobile app.

- Android OS 4.0 or higher
- NFC-enabled mobile devices



3. Using the Samsung Cloud Print Mobile App

This section contains information about the available UIs when the **Samsung Cloud Print** mobile app is installed.

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- The screen and some of the menus may not appear or may differ depending on the version of the mobile app.
- The steps for installation and use may differ depending on the manufacturer of your mobile device.

Registration



If **Samsung Cloud Print** mobile app is not installed in your smart phone, search and download it from the Store (Samsung Apps, Play Store, App Store) and try again.

Register your mobile phone number

- 1 **Accept** the **Service Terms and Conditions**.
- 2 Select your **Country code**.



By default, the country code is set in accordance with the current language setting.

If different, please find and select your country.

- 3 Enter your phone number to register and touch the **Registration** button.



Touch the **Registration** button to move on to the next step, and SMS (text message) will be sent to you.

- 4 Enter the verification number.



Enter the verification number found in the SMS (text message) and then touch **OK** to complete the registration process.

Connecting to a Samsung account

When you connect to a **Samsung account** after subscribing to the **Samsung Cloud Print** service, you can use it on more than one phone, tablet or PC. You can also sign up with the same account from a tablet.

- 1 Go to **Others** () Icon > **My Profile** in the **Samsung Cloud Print** app and select **Samsung account**.
- 2 Enter your user ID and password. Then touch the **Login** button to complete the process.



If you do not have a **Samsung account**, select **Create new account** and register your account to use the service.

Default Screen

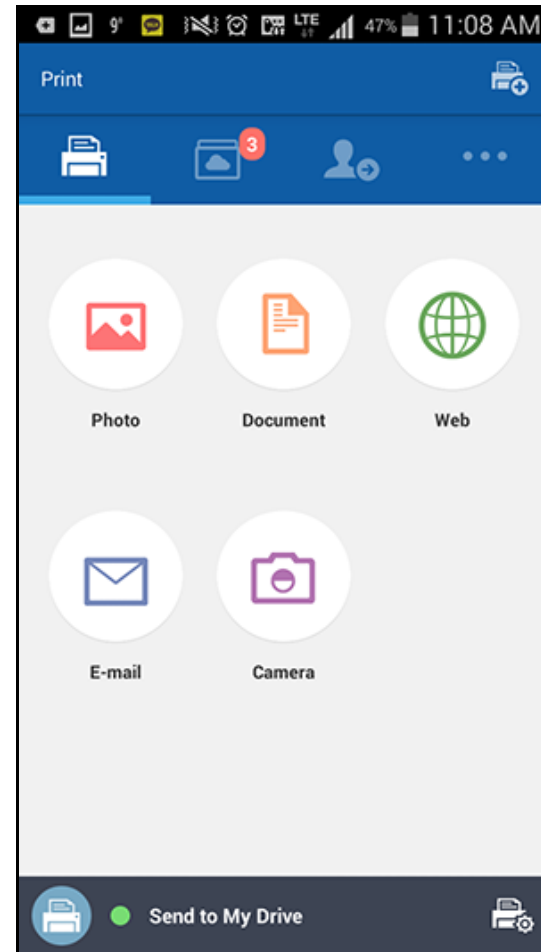
The image below is the default screen you can see when registration is completed successfully. **Photo**, **Document**, **Web**, **E-mail**, **Camera** are available.



This user manual only covers the **Photo** and **Document** functions. Using **web**, **E-mail** and **Camera** is similar to using photos.

Print

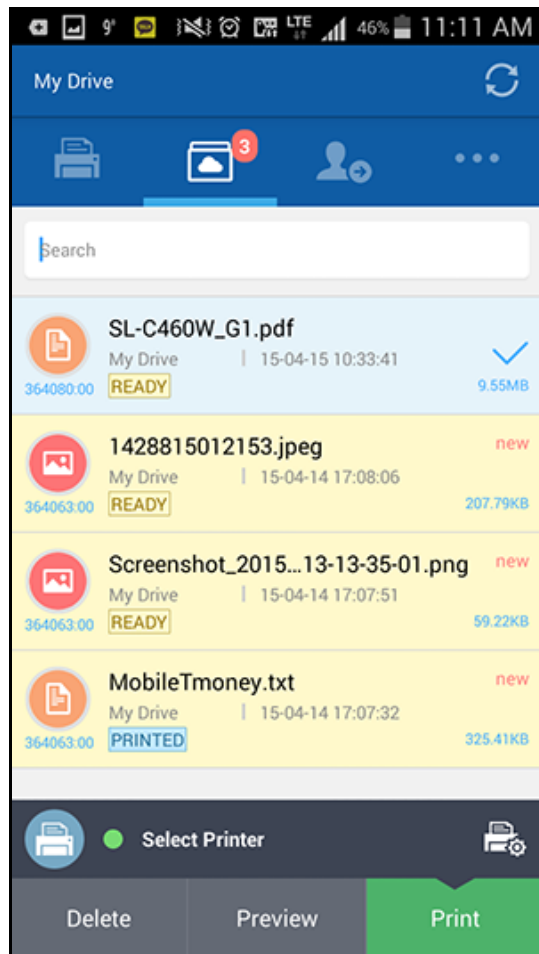
You can select and send print jobs.



Default Screen

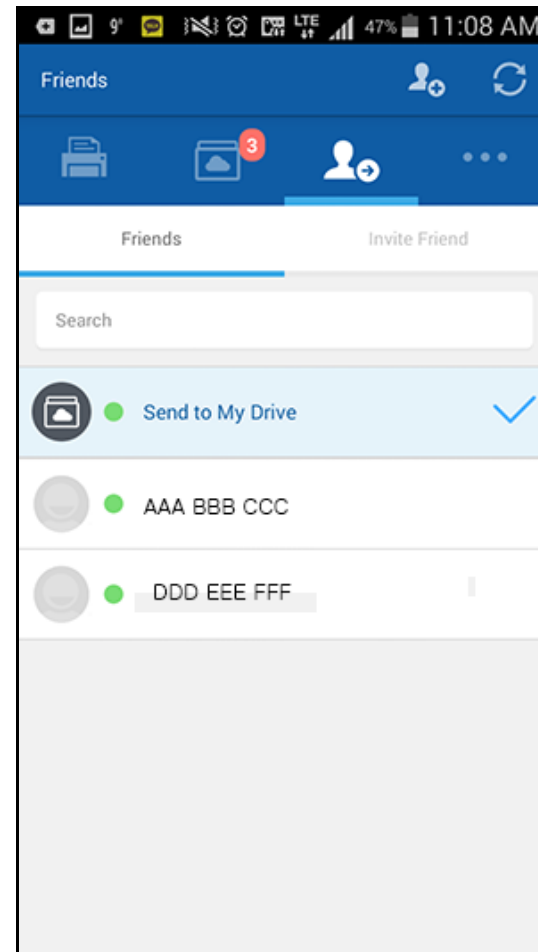
My Drive

This is where the jobs you have sent to the **Samsung Cloud** are displayed. You can select a job to preview or send for printing.



Friends

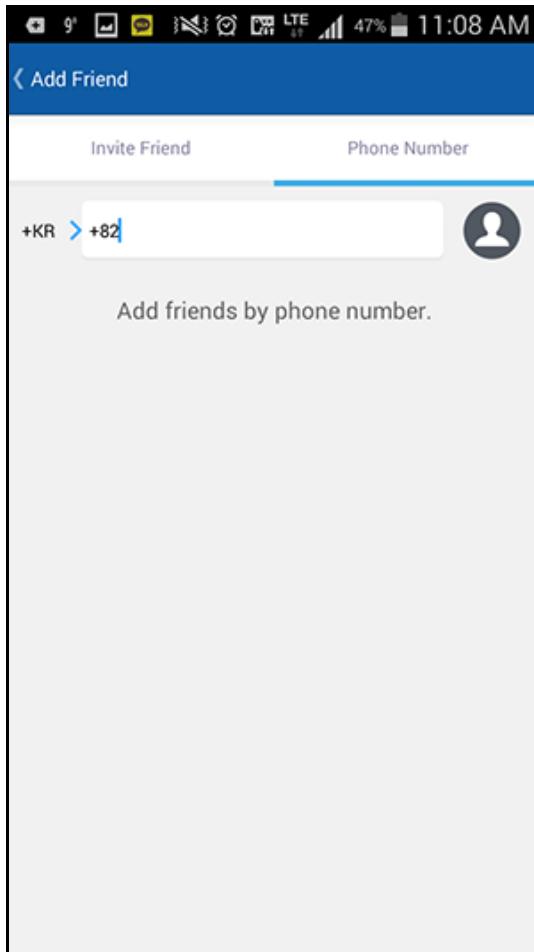
This is where jobs can be sent to your friends.



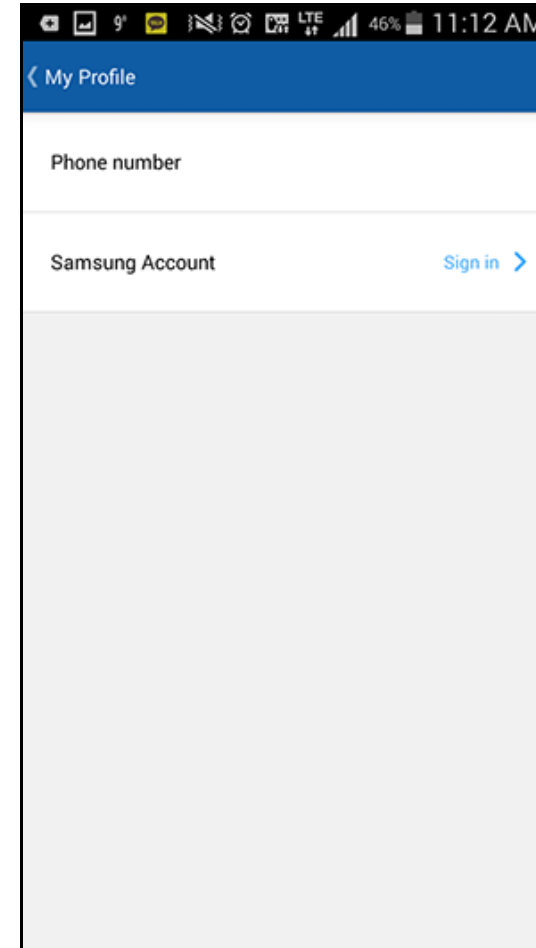
Default Screen

Others

- **Add Friend** : You can invite your friends on your phone book or send invitations by adding friends with their phone number.

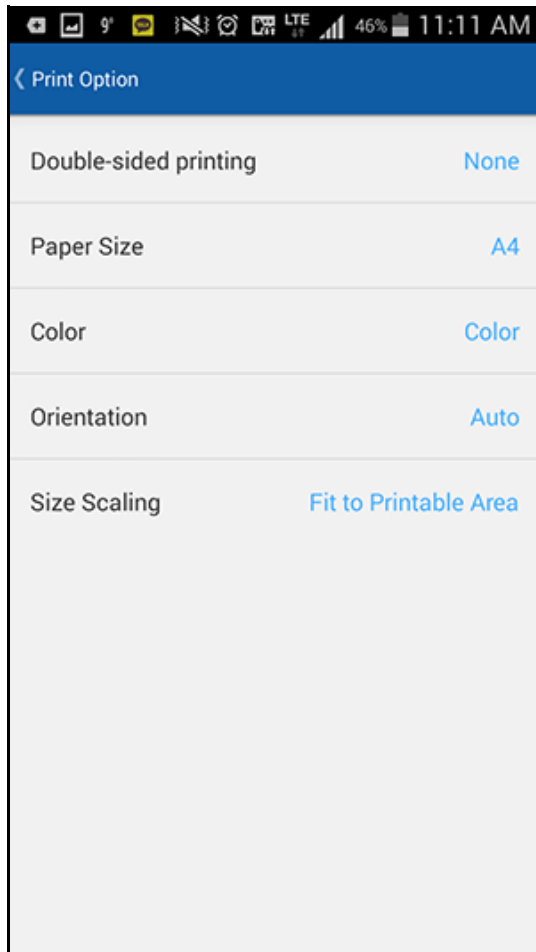


- **My Profile** : You can check your account information or change the connection settings to the Samsung account. (See "Connecting to a Samsung account" on page 12)

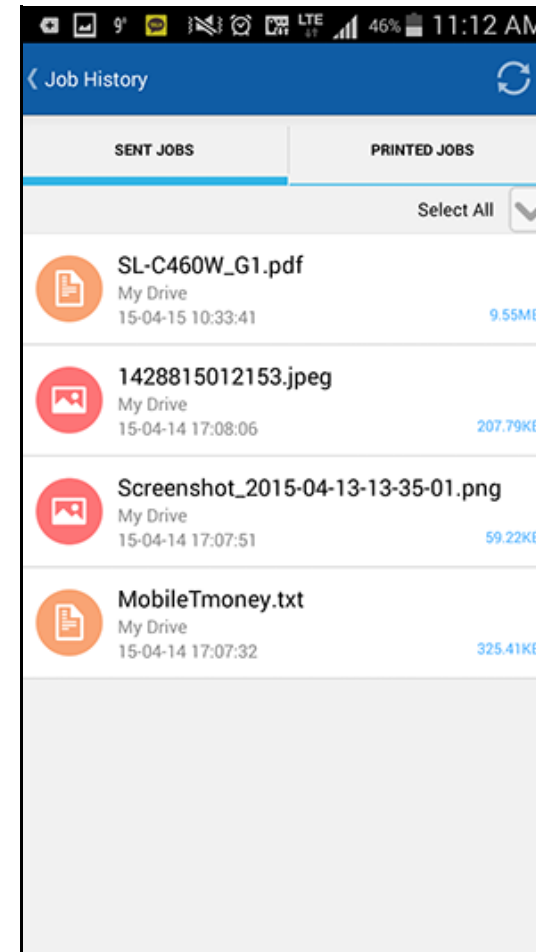


Default Screen

- **Print Option :** You can check and edit the print settings.

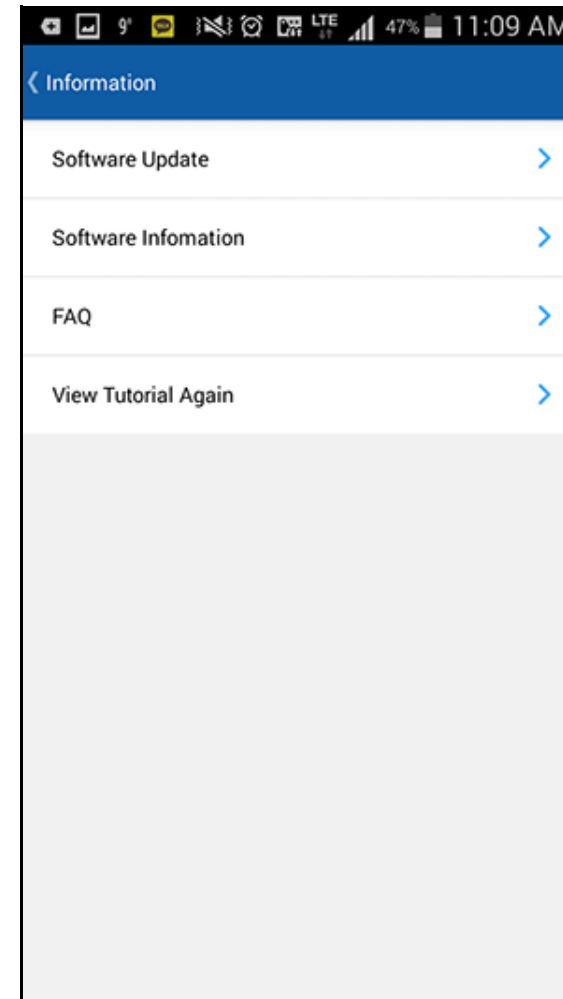
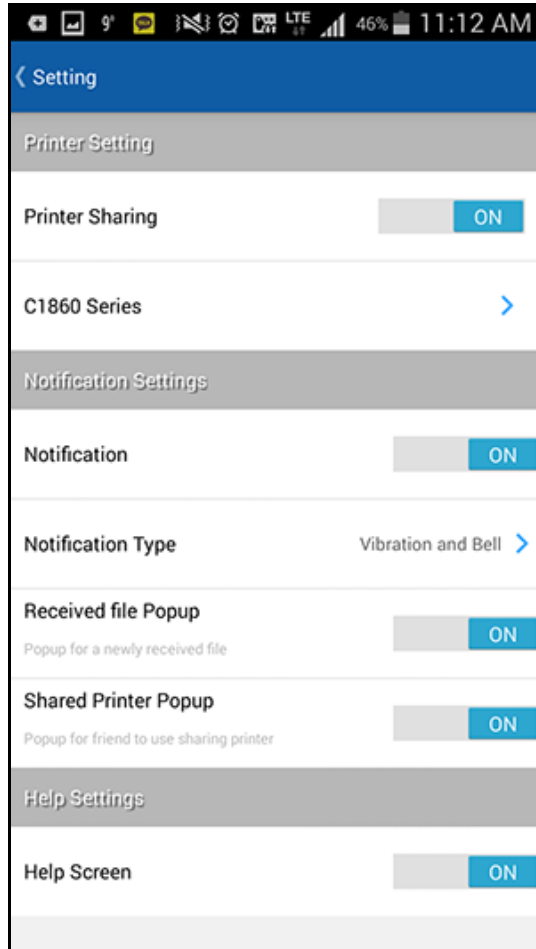


- **Job History :** The jobs that you have sent or printed are displayed.



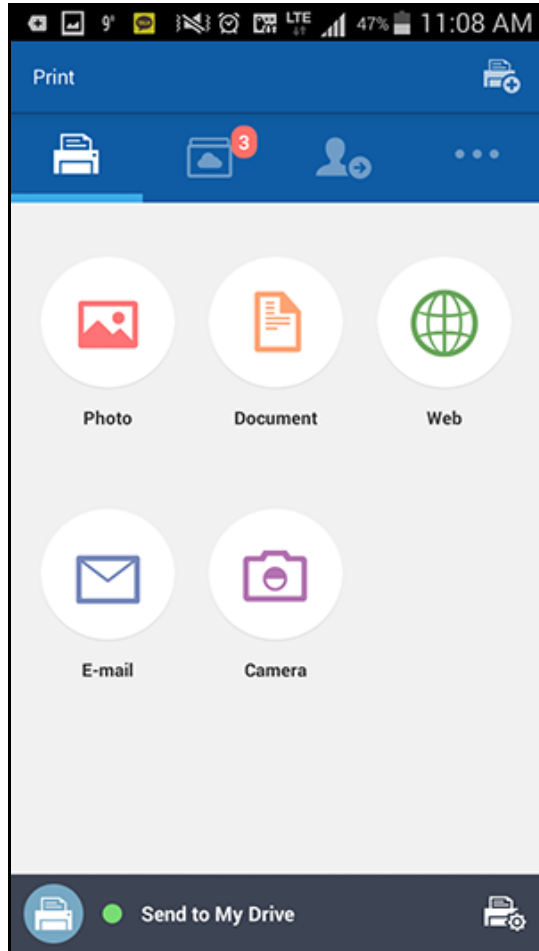
Default Screen

- **Setting:** You change notification settings and type. You can also choose to show or hide the Help Screen.
- **Information:** You can check the app version.



Send or Print Photos

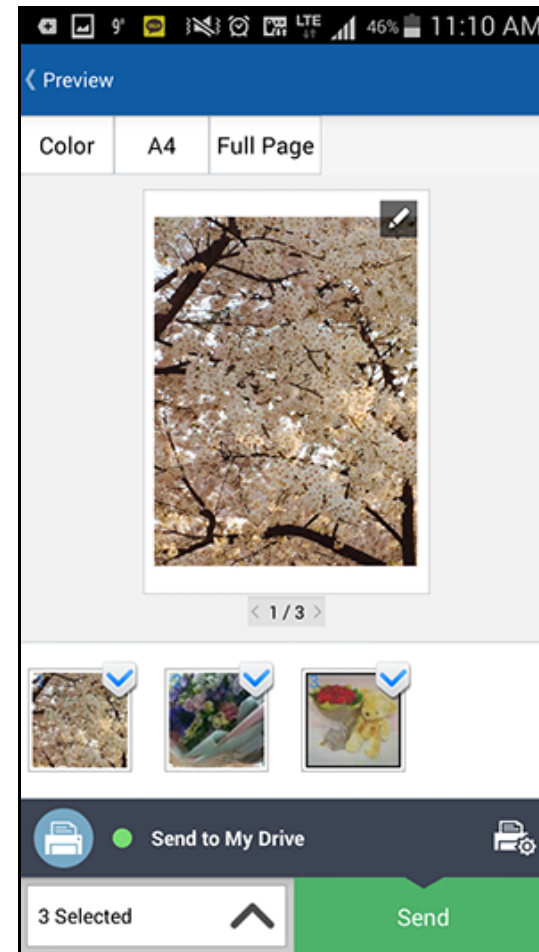
- 1 Start **Samsung Cloud Print** on your mobile device.
- 2 Select the **Photo** icon from the main screen.



- 3 Select the document you want to send or print.
- 4 Touch the **Preview** button and then **Send** (or **Print**).



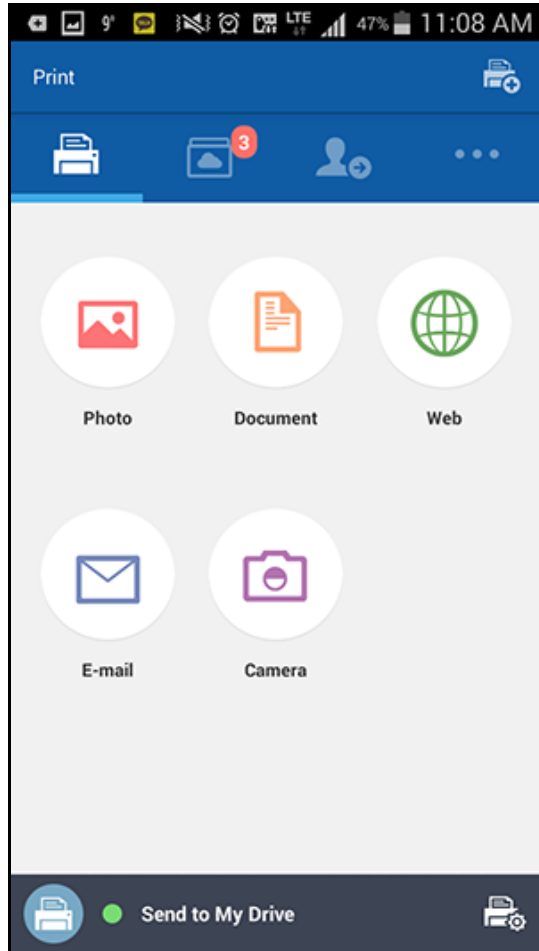
When you send files from the **Preview** mode, they are converted and sent as a single pdf file.



- 5 When the file sent or print job completion window appears, touch **OK**.

Send or Print Documents

- 1 Start **Samsung Cloud Print** on your mobile device.
- 2 Select the **Document** icon from the main screen.



- 3 Select the document you want to send or print.
- 4 Touch **Send** and the selected document will be sent.



The **Preview** mode allows you to adjust the size and color of the document.

- 5 When the job completion window for file transfer appears, touch **OK**.

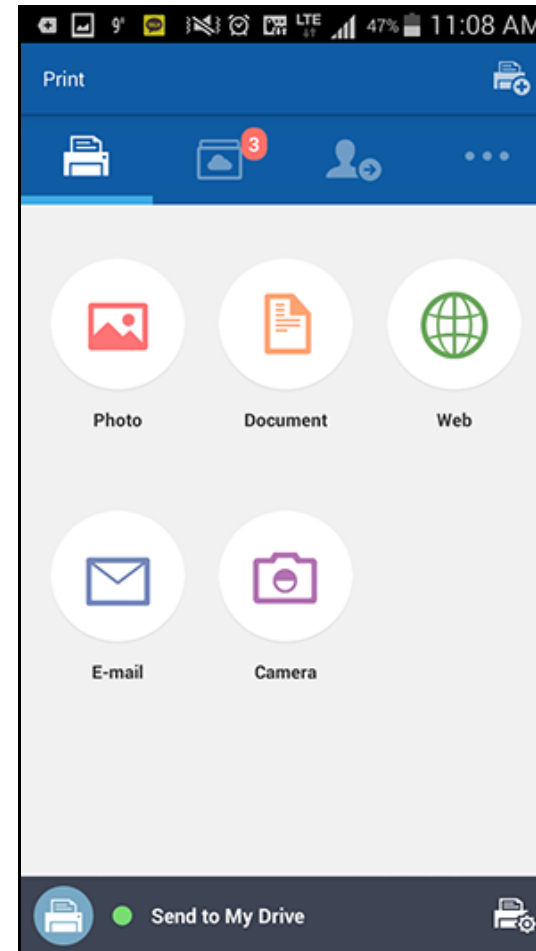
Preview

This function allows you to view the selected jobs in advance as images on the screen.



This user manual explains the **Preview** mode for the **Photo** function.

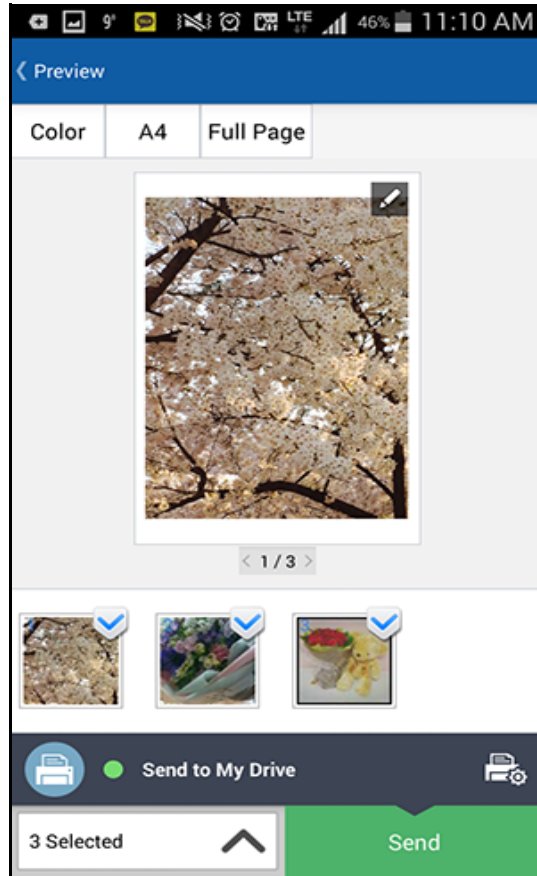
- 1 Start **Samsung Cloud Print** on your mobile device.
- 2 Select the **Photo** icon from the main screen.



- 3 Select a photo and touch the **Preview** mode.

Preview

- 4 Touch the pencil (✎) icon in the Preview mode for simple editing tasks.



- 5 When you have finished editing using the editing tool, touch **Save**.
- 6 Touch **Send** (or **Print**) to request a print job for the selected photo or document.

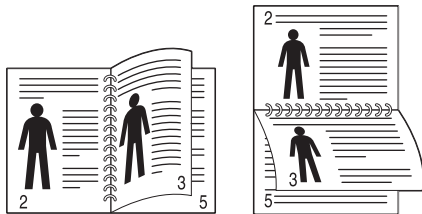
Print Option

Touch the Print Options () icon to set **double-sided printing**, **paper size**, **color**, **orientation**, **Size Scaling** and other print settings.

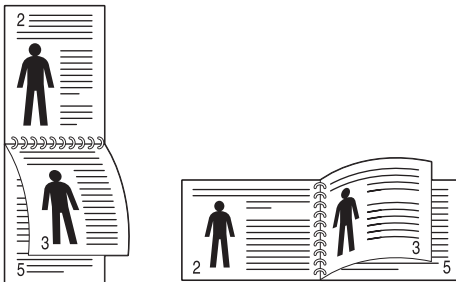
The items on Print Option

The options available are as follows.

- **Double-sided printing:** To print on both sides of the paper, select the item below.
 - **None:** This function is not used.
 - **Long Edge:** This is often used when printing in a book format.



- **Short Edge:** This is often used when printing a calendar format.

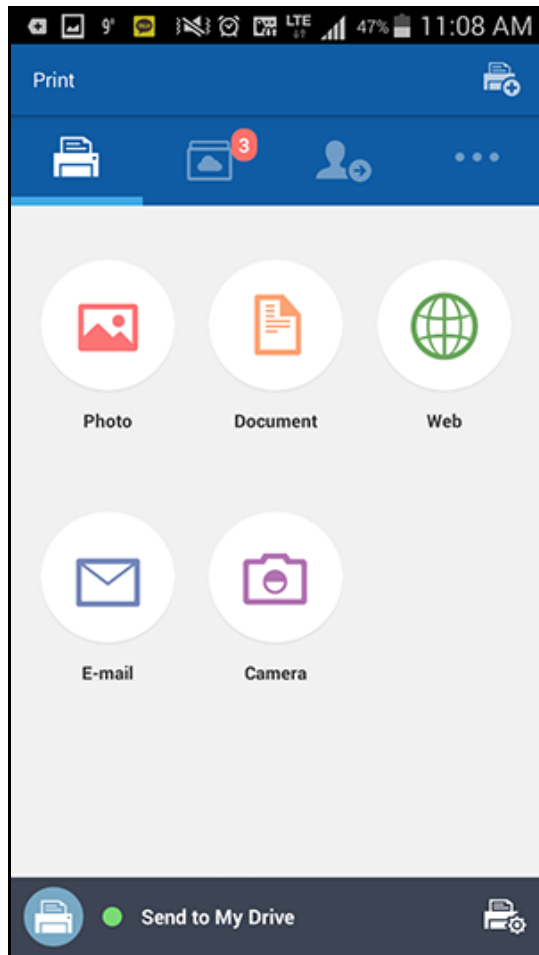


- **Paper Size:** You can select paper size.
- **Color:** You can change the color of the content to be printed.
- **Orientation:** You can change the page orientation.
- **Size Scaling:** This function is available for PDF files. You can resize the contents to be printed.

Job History

You can check the details of your job history.

- 1 Start the **Samsung Cloud Print** from your mobile device.
- 2 Select the **Others** () icon from the main screen.



- 3 You can see the jobs you had **Sent jobs** or **Printed jobs**.

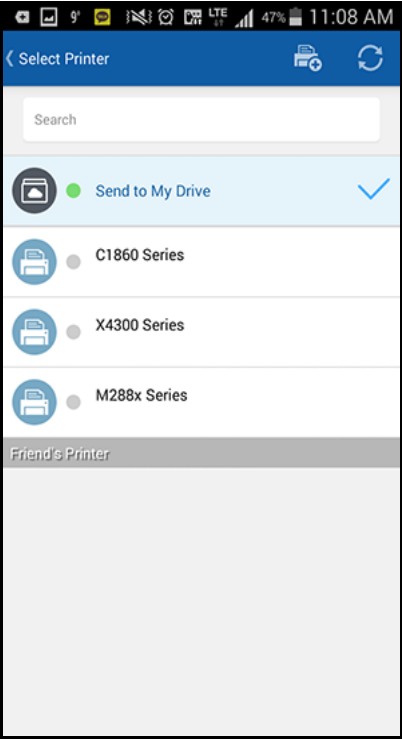


If you want to delete the content in your Sent Jobs, select the job and then touch **Delete**. You can also delete the entire history by choosing the **Select All** option at the top of the screen.

Select Device

This section shows you the step-by-step instructions on renaming and adding devices (Wi-Fi, NFC, QR Code and Mac Address).

Select Device

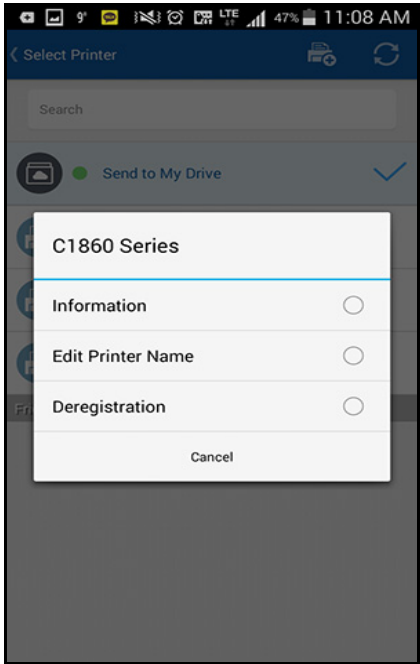
1	2
Touch the device on the bottom of the screen that you want to select. 	You can check that the device has been added.

Select Device

Editing Device Name

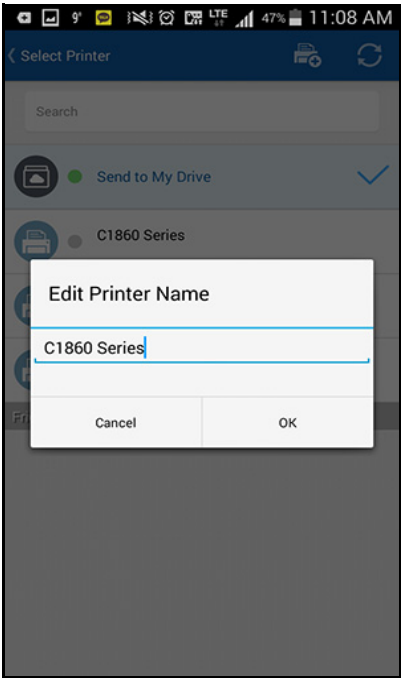
1

Touch and hold the device you want to rename. When the following window appears, select **Edit Printer Name** if you want to change its name.



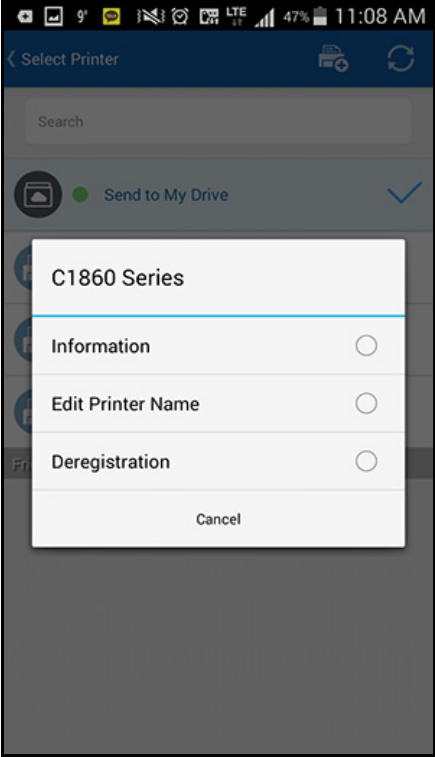
2

Enter the new name in the Rename Printer window and touch **OK**.



Select Device

Delete Devices

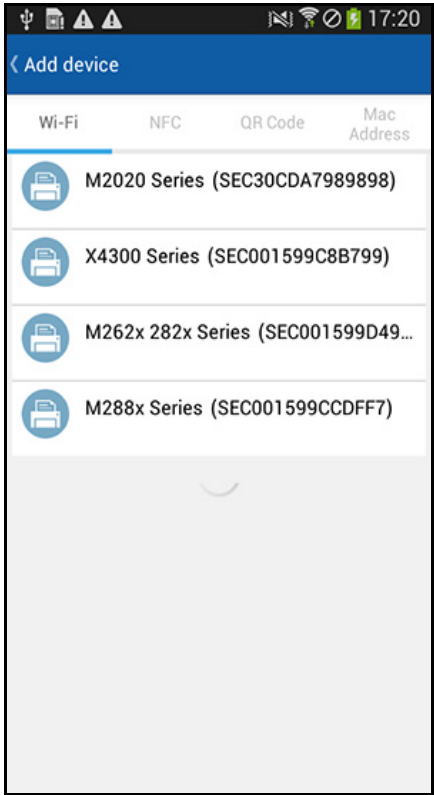
1	2
To delete a device, touch the Deregistration button.  A screenshot of a mobile app interface. At the top, there's a status bar with various icons and the time 11:08 AM. Below that, a header bar says 'Select Printer'. A search bar is visible. A 'Send to My Drive' button with a checkmark is present. A menu is open, showing 'C1860 Series' at the top, followed by 'Information', 'Edit Printer Name', and 'Deregistration', each with a radio button. A 'Cancel' button is at the bottom of the menu.	When the confirmation window for deletion appears, touch OK.

Select Device

Wi-Fi

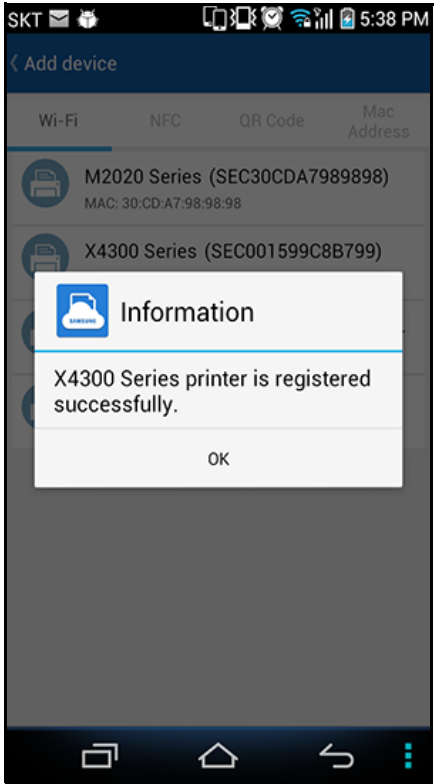
1

The devices connected to **Wi-Fi** are displayed at the bottom of the screen. Click on the device to select.



2

When the confirmation window for the device to be added appears, touch **OK**.

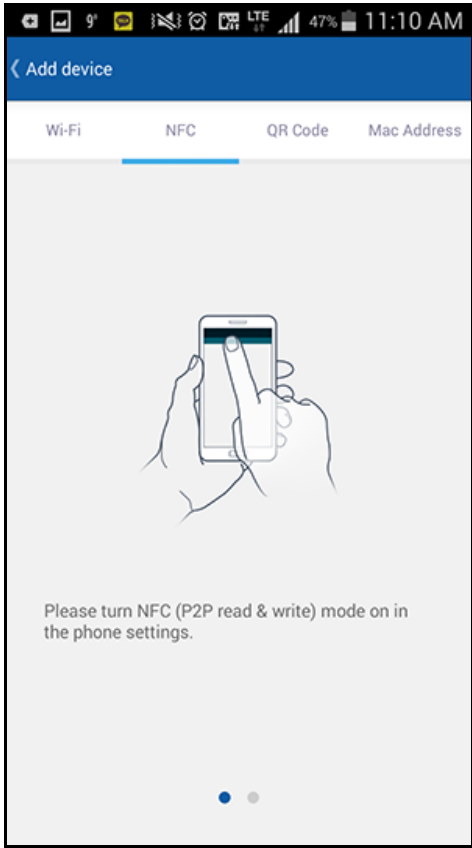


Select Device

NFC

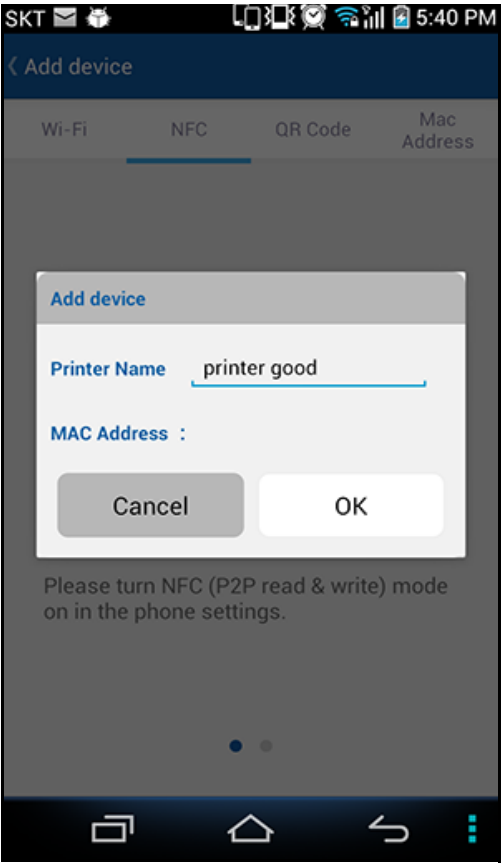
1

Tap the **NFC** tag attached to the product in the direction where the tag antenna of the mobile device (typically at the rear part of the device) is located.



2

When the registration confirmation window appears, touch the **OK** button.

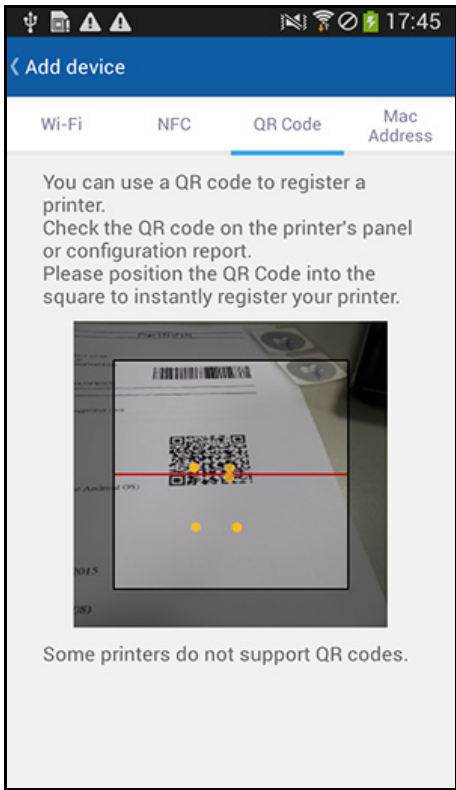


Select Device

QR Code

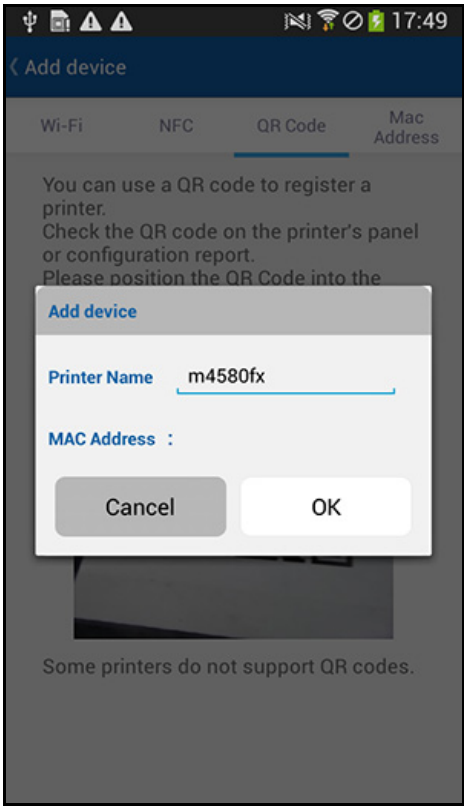
1

Captures the product **QR Code** inside the square and reads the product information.



2

When the registration confirmation window appears, touch the **OK** button.



Select Device

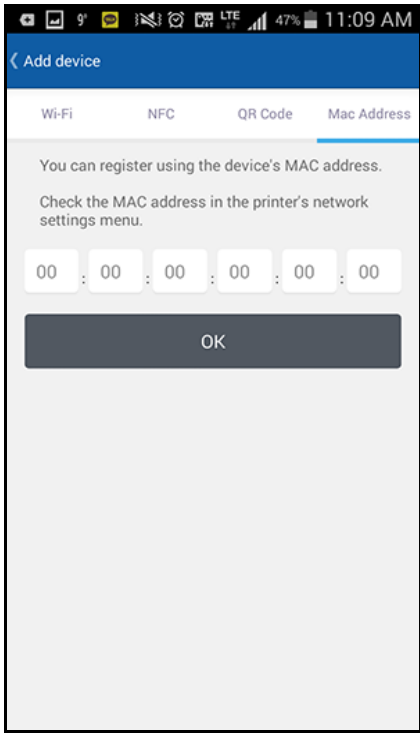
Mac Address



You can verify the **Mac Address** by printing the “**Network Configuration Report**” from the **Network** menu on the display screen of the product control panel. You can also see it on the main screen of the **SyncThru™ Web Service** by entering the IP address registered with the product in the web browser.

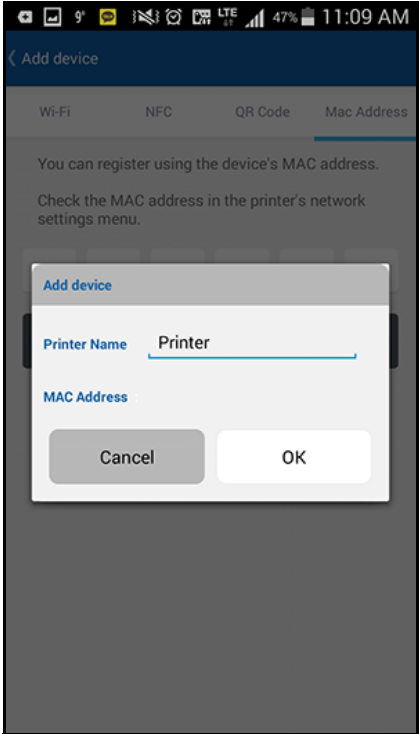
1

You can register your product by entering the **Mac Address**. After entering the HEX values of the **Mac Address**, touch **OK**.



2

When the registration confirmation window appears, touch the **OK** button.





4. Troubleshooting

This section describes how to troubleshoot if a problem occurs.

- **Common Problems**

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Common Problems

This section contains answers to common questions that you may have while using **Samsung Cloud Print** mobile app.

Condition	Troubleshooting
Uploads are finished but it takes a long time to print.	If the uploaded file has several images or pages, printing may become delayed.

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