

COLORFLY
TABLET CT972 Q.Cosy



User Manual



Foreword

Thank you for purchasing our products. This built-in manual provides details including product information and product usage, helping you understand and easily operate the product. Read all materials provided with the product before using it.

NOTE: Please always back up data to your PC. In no event shall our company be liable for any personal data loss or damage arising directly or indirectly from the use of this product. Our company shall not be liable for any accidental loss caused by misunderstanding of this manual and not be liable for third party claims arising out of the use of this product.

Some functions described in this manual may be different from the actual functions of the product since our company is committed to continuously optimizing product functions and improving user experience. All content in this manual is subject to change without prior notice.

For more information, visit our official website.

Official website: <http://www.colorful.cn>

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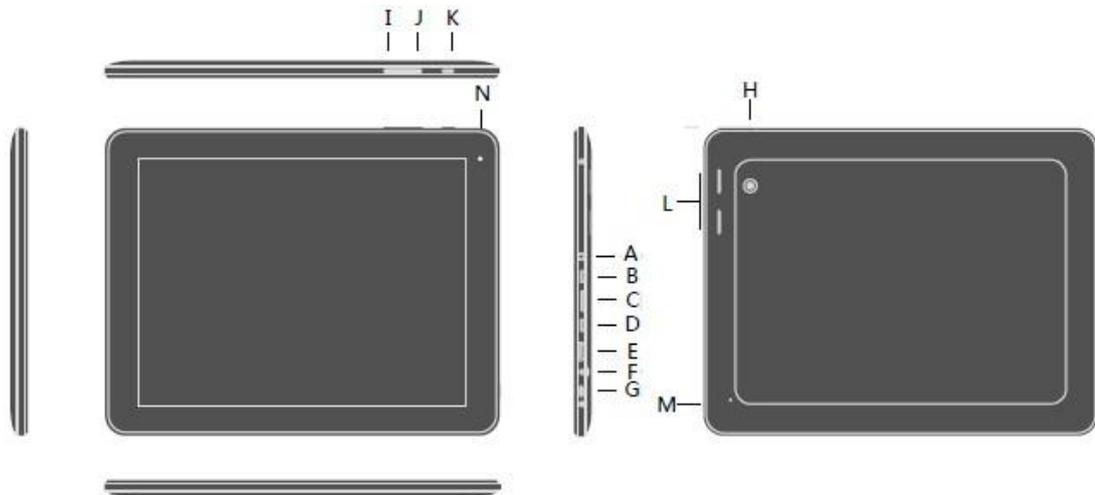
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1 Overview

Appearance



- | | | | |
|--------------------------|------------------|----------------|-----------------|
| A- 3.5 mm headphone jack | E- HDMI | I- Volume down | M- Reset button |
| B- OTG port | F- DC power jack | J- Volume up | N- Front camera |
| C- DC power jack | G- Power button | K- Home button | |
| D- Micro USB port | H- Rear camera | L- Speaker | |

Function Description

Operating System

Android 4.1 with strong scalability, providing users with better experience

High Performance

Allwinner A31-up to 1 GHz Quad-Core Cortex-A7, 9.7-inch display with the IPS technology, 2048 x 1536 resolution, G+G 10 point touch capacitive screen

Large Capacity

2 GB system memory, 32 GB flash memory, supporting a TF card up to 32 GB

Graphics Functions

High-performance 2D and 3D graphics process, supporting the latest 3D standard, 2160p videos, and FLASH 11.0

Picture Functions

Supporting the browsing, management, and slideshow of pictures of various formats such as BMP, JPG, and PNG

Music Playing

Supporting the playing of audio files including MP3, WMA, APE, FLAC, AAC, OGG audio files

Movie Watching

Supporting the playing of video files including RM, RMVB, AVI, FLV, WMV, MKV, and MP4 files

Network Functions

Providing network implementation schemes including Wi-Fi, 3G USB Dongle, USB-interface-based Ethernet

Gravity Sensor

Providing G-sensor and acceleration rotation, allowing users to enjoy intelligent screen rotation, visual experience, and games; supporting automatic power-off in case of drop-off, to protect the device and system data

OTG Function

Providing a USB2.0 high speed port, enabling users to connect a PC, Udisk, or 3G Dongle to the tablet

Firmware Upgrade

Supporting firmware upgrade, to expand tablet functions

2 Getting Started

Statement: Our company is committed in improving product quality, and software versions may be upgraded without prior notice. If some functions described in this manual are different from the actual functions of the product, the actual functions prevail.

Charging the Battery

- The tablet has a built-in lithium battery. You are advised to charge the battery when the battery power is low.
- Do not use or charge the tablet in environments with high humidity and high temperatures.
- Use the power adapter accessory (+5V, 2A) to charge the tablet.
- Do not use a power adapter with another voltage.
- Do not touch the adapter with a wet towel, cloth, or hand. Our company shall not be liable for damages caused by mishandling.

Power Adapter

Insert one end of the standard charger accessory into the DC power jack of the tablet and connect the other end to the power adapter. Plug the power adapter into the power outlet.

Storage Card Usage

Insert the storage card

Insert a storage card into the card slot and push the card in until you hear a click.

Browse files stored in the storage card

You can browse the files as follows:

- Open the file manager application and select the storage card.
- Install a third-party file manager application to browse files in the storage card.

Remove a storage card

To prevent data loss or damage, stop using the files stored in the storage card before you remove it.

Go to Settings > Storage, tap Unmount SD card, and then remove the storage card.

NOTE:

- The storage card must be inserted in the right location and direction. Otherwise, the card may be damaged.
- You are advised to use storage cards of major brands, to avoid incompatibility or read/write

failure.

Storage Card Hot-Plug and Hot-Pull

NOTE: You are advised not to perform hot-plug or hot-pull operations on the storage card.

If you perform the hot-pull operation on the storage card when you browse or use its files in a video player, music player, or gallery, the tablet automatically stops the corresponding applications for self-protection and the storage card may be damaged. For details about how to plug and pull a storage card, see the section "Storage Card Usage."

Storage Space

Available storage space in the tablet includes internal storage space and storage card space. The internal storage is displayed as SDcard, and the storage card is displayed as Extsd. The tablet provides 32 GB flash memory and supports a storage card up to 32 GB.

Turning Tablet On/Off

Turn tablet on

Hold down the Power button to turn the tablet on when the battery power is sufficient.

Turn tablet off

Hold down the Power button for three seconds and select Power off in the dialog box that appears.

Set the silent mode

Hold down the Power button for three seconds and select Silent mode in the dialog box that appears.

Lock the screen

When you do not use the tablet, press the Power button to lock the screen. The tablet enters the sleep mode. Press the Power button again, the lock screen is displayed. Unlock the screen. The page displayed before the screen is locked is displayed.

Connecting to Wireless Networks

1. Tap Settings on the main screen.
2. Select WIRELESS & NETWORKS.
3. Tap ON/OFF on the right of Wi-Fi to disable or enable Wi-Fi.

All found wireless networks are listed. You can tap the required network to connect to it.

If the network you select has been connected before, the AP information has been stored. You can tap Connect to connect to the network or tap Forget to delete the network information.

4. If no password has been set for the selected network, tap Connect to connect to it.
5. If a password has been set for the selected network, enter a password, and tap Connect to connect to it.

After the network is successfully connected, the wireless connection icon is displayed on the status bar.

3 Main Screen

Main Screen Description

You can design your personal style on the main screen. The clock widget on the main screen displays the time of your location. You can add your favorite applications, shortcuts, folders, or widgets by touching and holding the corresponding icons. For details about how to set your personal style, see the chapter "Personal Settings."

Sleep mode

The sleep mode of the tablet enables the tablet to enter a low-power-consumption status, to reduce power consumption.

Switch to the sleep mode

Press the Power button. The screen is locked and the tablet enters the sleep mode. The tablet automatically enters the sleep mode after it runs without operations on it for a specified period.

Wake up the tablet

Press the Power button to wake up the tablet. Then, unlock the screen.

Unlock the screen

Drag the lock icon to the unlock icon on the right. The screen is unlocked.

Browse the main screen

Swipe left or right on the main screen. Tap  to view all applications.

Status and Notifications

Status and notification icons

The status bar is at the bottom of the screen, displaying the media volume, network status, battery status, and time. Notification icons may appear on the status bar when some applications are used.

The status icons and common notification icons are as follows.

	Home page		New Gmail/Google Mail
	Return		New Email
	Recently used		Music playing
	Menu		Storage card mounted
	New notification		USB connected
	Wi-Fi connected and signal strength		Airplane mode
	Being charged		Settings

Open the notification panel

When receiving notifications, you can open the notification panel to view messages, calendar, or activity notifications. Tap on the rightmost part on the status bar to open the notification panel.

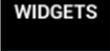
If multiple notifications are received, you can scroll down the panel to view all notifications.

Close the notification panel

Tap the Return icon.

Adding Widget Shortcuts

To add widgets to the main screen, tap  to display the APPS page.

Tap , and touch and hold a widget.

You can slide your finger left or right to view more widgets.

Finger Touch

Tap: To enter a letter using a keyboard, to select an application or a setting item, or to use a button on a screen, tap it.

Touch and hold: To display the options of an item such as the contact book or a link on a webpage, touch and hold the item.

Quickly slide or slide: Quick sliding or sliding is dragging vertically or horizontally on the screen with your fingers.

Drag: Before dragging an item, you must touch and hold the item, and you cannot release the item until it is dragged to the required position.

Rotation: On most pages, the screen rotates from portrait to landscape or vice versa when you rotate the tablet sideways. When entering letters, you can rotate the tablet sideways to use a larger keyboard.

Copying Files from the Storage Card

You can copy audio files, pictures, and other files from the storage card to the internal storage.

1. Use the USB cable accessory to connect the tablet to a PC.
2. After  is displayed on the status bar, open the notification panel, and tap USB connected.
3. Tap Turn on USB storage. After the icon turns from green to yellow, the PC identifies the tablet as a removable disk.
4. Open the removable disk. You can perform the following operations:
 - Copy files from the PC to the root folders of the storage card.
 - Copy files from the storage card to folders in the PC or on the PC desktop.

5. After files are copied, remove the removable disk as prompted by the PC operating system and disconnect the tablet from the PC.
6. If you need to read/write the storage card without disconnecting the tablet from the PC, open the notification panel and tap Turn off USB storage.

NOTE: You can go to Settings > Developer options > USB debugging to enable data communication between the tablet and PC.

Searching for Pictures and Webpages

You can use the quick search bar to search for information from the tablet or webpages.

1. Tap the Google icon in the upper left on the main screen to open the search page. When you enter the search criterion, a list appears, displaying all items that meet the search criterion on the tablet and Google webpage search suggestions. The suggested items vary according to the options you select in the search settings. For details, see options in the search settings.
2. You can perform the following operations:
 - Tap an item from the list if the item is what you are searching for. Then, the item is opened in the corresponding application.
 - If the list does not contain what you are searching for, tap  to open a search page. The webpage browser is opened, displaying Google webpage search results.

4 Personal Settings

Changing the Notification Alert

The tablet provides various ringtones for you. You can set your favorite ringtones. To change a notification alert, perform the following operations:

1. Go to Settings > Sound > Default notification sound.
2. Select a ringtone from the displayed ringtone list.
3. Tap OK.

Changing a Wallpaper

You can change the style of the main screen by changing the wallpaper to your favorite picture, to improve your experience. In addition to the provided pictures, you can select a picture taken using the built-in camera as the wallpaper.

To change the main screen and lock screen wallpapers, perform the following operations:

1. Touch and hold the main screen.
2. Select an option from the displayed setting bar.

Gallery: Select a picture that is taken using the built-in camera or copied to storage card. Crop the picture and tap OK.

Wallpapers: Select a provided picture and tap Set wallpaper.

Live Wallpapers: Select a provided picture and tap Set wallpaper.

Setting Widgets

Widgets allow you to view all important information and media content at a glance on the main screen. Some widgets have already been added on the main screen for you. You can add or download more widgets to the main screen.

Add a widget to the main screen

The tablet provides multiple widgets such as calendar, music player, and gallery.

1. Move the widget to an available position. For how to look for available positions, see the section "Browse the main screen."
2. Tap  on the main screen to open the APPS page. Tap  to view all widgets.
3. Touch and hold the required widget.

Tips: To remove a widget from the main screen, touch and hold the widget, drag the widget to the cross icon after the cross icon appears, and release the widget when it turns red.

Add a folder to the main screen

You can use folders to categorize applications and shortcuts to keep items in order on the main screen. Drag shortcuts to be categorized. Drag an icon to another. A folder containing the two icons

is automatically created.

Rename a folder

Tap the created folder and tap Unnamed Folder. The keyboard is displayed, and you can enter a folder name.

Rearranging or Removing Widgets or Icons

You can rearrange widgets and icons on the main screen.

Move widgets or icons

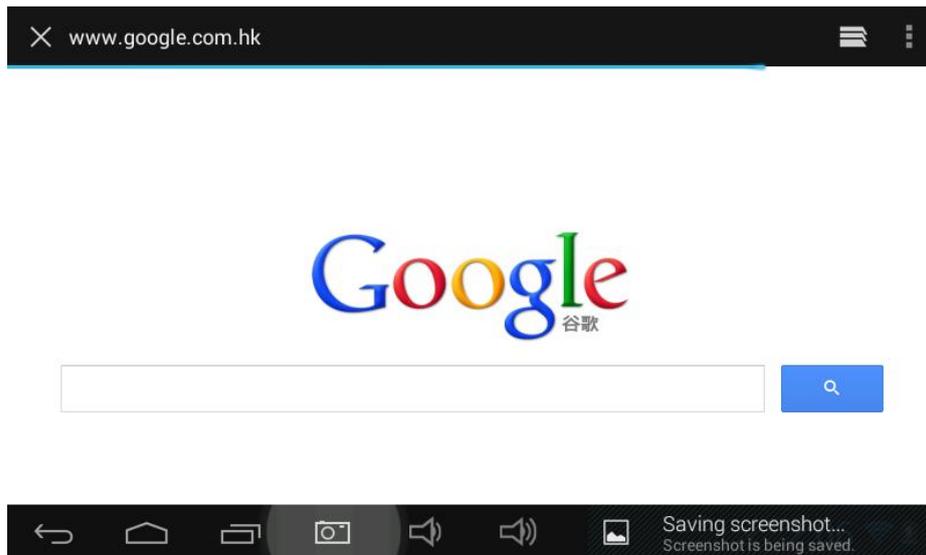
1. Touch and hold a widget or icon. Drag the widget or icon to the required position on the main screen.
2. Drag a widget or icon to the right edge of the rightmost screen until a new screen panel appears, and you can drag the widget or icon to the new screen panel.
3. Release the widget or icon after dragging it to the required position. If a message indicating that there is no space for the widget or icon is displayed after you release it, drag it to another screen panel.

Remove widgets or icons

1. Touch and hold a widget or icon.
2. Drag the widget or icon to the cross icon in the upper middle.
3. Release the widget or icon after it turns red.

5 Webpage Browsing

You can access the Internet using a browser. Tap Browser to open the browser.



6 Application Management

The Android electronic store provides a large number of free and paid third-party applications. You can download your favorite applications to the tablet.

Installation and Uninstallation

Installation

To install a third-party application, perform the following operations:

1. Download a required third-party application to the internal storage or the storage card, or copy a downloaded application from a PC to the internal storage or storage card.
2. Open the file manager application.
3. Install the third-party application in the file manager.

Uninstallation

Open the file manager application and uninstall an application in the file manager, or go to Settings > Apps to uninstall an application.

7 Common Applications

Music Player

You can use a music player to play music after copying audio files to the internal storage or storage card. For details about how to copy files, see the section "Copying Files from the Storage Card."

The tablet supports audio files of various formats including MP3, WAV, AC3, AAC, OGG, RA, AMR, M4a, and WMA.

1. Tap  on the main screen to open the music player.
2. Tap a song to play it.
3. If the screen is locked when the song is played, press the Power button to unlock the screen, open the notification panel, and tap the song.

The playing page is displayed, and the following control items are displayed.

	Playlist
	Enable/Disable random play
	Display/Hide lyrics
	Pause the playing
	Play the previous file
	Play a selected/paused file
	Play the next file
	Drag the slider to seek play position
	Switch between repeat play modes including repeating all songs, repeating the current song, and no repeating

Video Player

Tap  on the main screen, tap the video player icon, and tap a video. The video playing page is displayed.

When there are multiple videos, tap  to view video thumbnails or a detailed video list.

Double-tap a video file to play it. Tap the screen when a video file is being played. The playing control items shown in the following figure are displayed.



To exit from the video player, tap the Return button.

Gallery

- You can use the Gallery application to view pictures or videos that are downloaded to or stored in the storage, perform basic operations such as rotation and cropping on pictures in the storage, easily set a picture as the image or wallpaper of a contact person, and share pictures with friends.
- Tap the Gallery icon. The album page appears, displaying all your pictures and videos by album.
- The tablet identifies the folders containing pictures or videos as albums and lists the albums under the pre-configured album. The name of an album is the actual folder name.
- To view pictures or videos in an album, tap the album. If there are pictures or videos in the root path of the storage, the files are categorized into other albums.

Camera

Tap  to open the photo taking or video recording page. Tap  to switch to the front camera.

Browse pictures

- Tap an album and tap  to display all pictures in the album as a slideshow.
- Tap a picture, swipe right to view the previous picture, and swipe left to view the next picture.
Spread two fingers apart to zoom in and pinch the two fingers together to zoom out.
- Tap  to share a picture by email or microblog.
- Tap  to delete or cancel a picture.
- Tap  to display the control menu.

Edit a picture

You can tap Details to understand the type, date, and album of the picture.

- Tap Set picture as to set the picture as a wallpaper or contact person image.
- Tap Edit or Crop.
A cutting rectangle is displayed. To adjust the size of the rectangle, hold the edge of the rectangle and drag an arrow inwards or outwards after arrows appear.
- Drag the cutting rectangle to the area that you want to reserve. Tap OK.
The edited picture is saved. The edited picture is saved as a duplicate. The original picture remains the same.

Browse or play video and music

You can browse video and audio files in the gallery.

- In the gallery, tap an album that contains video or audio files to browse the files.
- Double-tap a video or audio file to play it. During the playing, tap the playing page to display the video or audio playing control items.
- To stop playing a video or audio file, touch the screen and tap the Return icon.

File Manager

Tap the file manager icon to open the file manager.

On the file manager page, you can find the required files, delete, copy, or move files in the internal storage, create and rename a folder, or uninstall a third-party application.

Chatting Tools

You can download chatting tools such as Fring, QQ, and MSN.

Email

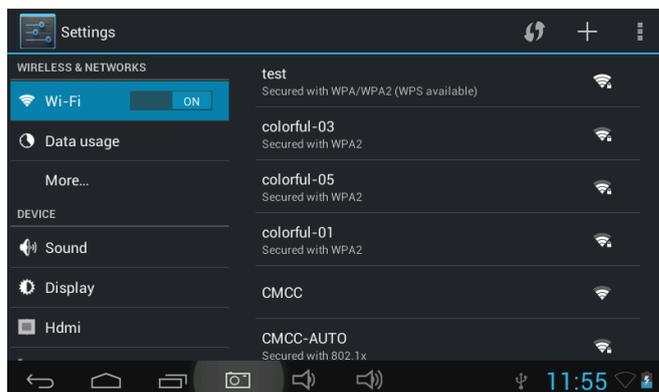
Tap  on the main screen and tap the Email icon to open the Email page. You can perform the following operations:

- Set an email account.
- Create a new email account.
- Receive and send an email.
- Download or open an attachment.

Tips: Tap the menu icon to display the shortcut menu.

8 Settings

Modify the tablet settings on the Settings page. Tap Settings on the main screen to open the Settings page.



Slide your finger on the screen to view all setting items.

Wireless Networks

Wireless and networks: Configure the wireless connection for the tablet. For example, turn on/off Wi-Fi, configure the Wi-Fi connection, and configure virtual private networks. Tap ON/OFF to disable or enable Wi-Fi.

Sounds

Set the volume, notification alert, vibration, and silent mode.

Set the media volume

To set the volume of video, audio, notification alert, and alarm alert, go to Settings > Sound > Volume.

Change the notification alert

To set the default notification alert, go to Settings > Sound > Default notification.

Set operation tones

To set the touch tone or lock tone, go to Settings > Sound and select Touch sound or Screen lock sound.

Display

Set items such as brightness, wallpaper, sleep, font size, accelerometer coordinate system, and screen adaption.

Brightness

Tap Brightness to display the brightness adjustment window, drag the slider to adjust the brightness, and tap OK.

Location

Set whether to send your location data to Google. Select location information sources such as wireless networks, GPS satellite, or password settings.

Security

Set items such as screen security protection, password, device administration, or credential storage.

Apps

Manage applications and install new applications.

Manage applications

To manage or delete installed applications, go to Settings > Apps > Manage Apps.

Running services

To view and control services that are running, go to Settings > Apps > Running service.

Account and synchronization

- Log in to or log out of social contact accounts, Google accounts, or Exchange synchronization accounts.
- Manage account synchronization and its settings.
- Tap Add account. You can add an account as prompted.
- Tap Delete account. You can delete the account from the tablet.

SD card and storage

Check available storage card and device memory, and install or uninstall applications. To unmount the SD card, tap Unmount SD card, and tap OK in the dialog box that appears. Tap Mount SD card when the SD card is not removed. Then, you can perform read/write operations on the SD card.

Language & input

Set the language and region for the operating system, and set the keyboard to be displayed.

Date & time

Set date, time, time zone, and time display format. You can set the date, and time after you deselect automatic date & time synchronization, and you can select a time zone.

About tablet

View system status such as the network type, battery power, and network name. In addition, view battery power consumption of some applications or tablet legal information and software version.

9 FAQ

How Do I Forcibly Turn off the Tablet?

Hold down the Power button for five seconds. The tablet is forcibly turned off.

How Do I Restore the Tablet to Default Settings?

To restore the tablet to the factory settings and clear all data, go to Settings > Backup & reset > Factory data reset.

WARNING: After the tablet is restored to factory settings, the Google account, system and application data and settings, and downloaded applications are deleted. Exercise caution when using this function.

About System Upgrade

After the system is upgraded, some third-party applications installed before the upgrade may fail to be used or application data may be lost. This is normal. You only need to download and install these

third-party applications again. You are advised to back up required third-party programs before you upgrade the system.

How Do I Restart the Tablet?

When the tablet does not respond or is not running properly, you can poke the Reset button to restart the tablet or hold down the Power button for eight seconds to forcibly turn off the tablet.

NOTE: The tablet gives off heat when it is charged. This is normal.

10 Points for Attention

Special Tips

The following warnings (indicating different levels of hazards) are used in this document to help you understand and draw your attention to information that involves product safety. The usage of these warnings is described as follows:

- **DANGER:** indicates a hazard with a high level of risk.
- **WARNING:** indicates a hazard with a medium level of risk.
- **NOTE:** indicates a hazard with a low level of risk.
- **FORBIDDEN:** indicates a forbidden operation.
- **REMINDER:** indicates safety or other information that requires attention.

Some product safety information is described in other chapters to ensure safety and benefits for you. Read the safety information regardless of where it is. Please read other information in this user manual as well as the information with warnings.

Important Tips

Tablets are high-tech and delicate products. Read the following use tips before you use the tablet:

Maintain the screen

- Do not place any heavy things on the tablet.

- When carrying the tablet in a handbag or backpack, ensure that you do not place too many things in the bag and that not too much pressure is posed on the screen.
- Do not scratch, twist, or hit against the tablet screen.
- Do not place the screen in environments with a temperature higher than 40°C or humidity higher than 90%.
- Do not expose the screen to direct sunlight or strong fluorescence.
- Do not place anything like pens and files on the screen. These things may damage or scratch the screen.
- Do not use any corrosive cleaning solvent to wipe the screen.
- Do not open the tablet chassis when the tablet is running. Otherwise, data may be lost or damaged. Formatting the storage device deletes all data. Back up data before formatting the storage device. Our company is not liable for data loss due to storage device formatting.

Safely use the power supply

- The power supply in your location must be stable without interference. If you do not understand the local electric specification, contact the local dealer or electricity company.
- Hold the plug instead of pulling the power cord when unplugging the plug from the power supply, to ensure safety.
- Do not disassemble the power adapter.
- Use the power adapter accessory instead of any other adapter to charge the tablet. Our company is not liable for any damage caused due to mishandling.
- The tablet can be disassembled and reassembled only by service personnel authorized the agency company. Ensure seal integrity so that you can enjoy warranty services and the repair, replacement, and return after-sale services.
- If you have set a password, remember it. Otherwise, the tablet cannot be unlocked. If you forget the password, contact the supplier or authorized maintenance personnel.

Precautions

Intended users

NOTE: You must have some basic knowledge about tablets before using the tablet. Children must

use the tablet under adult supervision.

Operating environment

DANGER: To avoid accidents and faults, the tablet must be used in environments described in the following table.

Aspect	Scope
Storage and transportation temperature	-20°C to 50°C
Storage and transportation humidity	20% to 93% (40°C)
Atmospheric pressure	86 kPa to 106 kPa
Power	220V ±22V, 50Hz ±1Hz
Operating ambient humidity	35% to 80%
Operating temperature	10°C to 40°C

WARNING

- Place the tablet in a well-ventilated and dry place, to avoid damage caused by environmental factors such as humidity, dust, food, liquid, exposure to direct sunlight. Keep the tablet away from electric household appliances such as TV set and air conditioner, to avoid magnetic-field interference and damage.
- Do not splash liquid or other things to the tablet. Otherwise, short circuit of internal devices may be caused, leading to electric shock or fire.

NOTE

- Do not turn on the tablet when its temperature is still low. Otherwise, irreparable damage may be caused. Before using a tablet that is placed in an environment with a low temperature, ensure that the tablet is placed in an environment with a temperature between 10°C to 35°C for more than two hours.
- If you need to use the tablet during a flight, communicate with flight attendants to ensure safety. Some airline companies have set up some rules about electronic products and forbid the use of electronic products during plane takeoff or landing.

Before using the tablet

WARNING: If the tablet has been stored or transported in an environment with a temperature lower

than 10°C, place it in an environment with a normal temperature (10°C to 35°C) for more than two hours before using it, to prevent damage caused due to power-on. Let the tablet naturally recover to the normal temperature instead of unpacking it, to prevent quick temperature rise that causes damage due to power-on.

NOTE: Ensure all requirements including tablet connections and power use stated in the user manual are met before using the tablet.

Moving, transporting, and storing

NOTE

- Handle the tablet with care.
- During transportation, store the tablet in the original packing box and place the tablets as prompted by the packing storage icon on the packing boxes. Transport the tablets in closed boxes.
- Storage materials must be placed out of children's reach to prevent accidents.
- Based on the national standard *Generic Specification for Microcomputers* GB/T9813-2000, before powering on a tablet that has been stored or transported in an environment with a temperature lower than 10°C, you must place the tablet in an environment with a temperature between 10°C to 35°C for more than two hours, to prevent damage. Let the tablet naturally recover to the normal temperature instead of unpacking it, to prevent quick temperature rise that causes damage.

Power Use Instruction

Recharge the battery

- To use the battery power to keep the tablet working for a long period, fully charge the battery. It takes a longer period of time to fully charge the battery when the tablet is running.
- Charge the battery for more than eight hours if you use the tablet for the first time, to maximize battery life.
- Use up the battery power and then fully charge the battery for several times to maximize the battery capacity.

NOTE:

- Explosion hazards may be caused if you replace the battery improperly.
- Install or replace the battery under the guidance of professional maintenance personnel.
- Replace the battery only with one of the same type or equivalent type recommended by the manufacturer.
- Severe environmental pollution may be caused if you do not discard batteries properly.
- Properly handle the battery or send the discarded battery to the after-sale maintenance department of our company, to prevent environmental pollution.

Safety Instruction

- Hold the plug instead of pulling the power cord when unplugging the plug from the power supply, to ensure safety.
- Do not disassemble the power adapter.
- Keep the tablet away from water.
- Do not drop the tablet.
- Do not place the power cord on a crowded place to prevent the power cord from being trampled.
Do not place anything on the power cord.
- Comply with all warning information and symbols on the product.
- If you do not need to use the tablet for a long period, unplug the plug to prevent short overvoltage.
- Do not splash any liquid to the tablet. Otherwise, fire or electric shock may be caused.

Send the product to professional service personnel in the following scenarios:

- The power cord or plug wears out or is damaged.
- The tablet is splashed with liquid.
- The tablet is exposed to rain or water.
- The tablet cannot work properly after you have followed all instructions.
- The tablet is dropped or the enclosure has been damaged.
- Obvious damage can be seen on the tablet.
- The tablet must be used and stored in the temperature range specified in the product technical specification. Otherwise, permanent damage may be caused.

- Do not use the power adapter in any place near water or other liquid.
- Do not splash liquid to the power adapter.

NOTE: All figures in this manual are for demonstration purpose and just for reference. If any difference is found, the actual product prevails.

Special Statement

The tablet supports multiple peripheral device hardware such as mouse and keyboard. We assure the stability and compatibility of the peripheral devices provided with the tablet. Follow the instructions described in the user manual to properly use them. If you purchase a third-party peripheral device, follow the user manual of the device to properly connect the device to the tablet and install the corresponding driver in an operating system that supports the devices. There are many peripheral device manufacturers. You are advised to use quality-assured products of well-known manufacturers. If compatibility problems occur, contact the third-party device manufacturer.

The software installed before the tablet is delivered is free of charge, and we ensure the functionality and compatibility of the software. Follow the user manual to properly use the software. There is various software in electronic stores. Unless otherwise there are special requirements for the software, most copyrighted software can properly run on the tablet. You are advised to purchase copyrighted software from formal channels. For third-party software, follow the use instruction provided with the software to perform operations. If compatibility problems occur, contact the third-party software supplier. Before purchasing third-party hardware or software, you are advised to contact the manufacturer or supplier to test it, to ensure your rights and interests. We do not provide replacement or return services for products in which faults occur due to third-party hardware or software. We provide technical support.