

Split Inverter Air Conditioner

OWNER'S MANUAL GREE AIR CONDITIONERS

MODEL: GWC18KG-K3DNA5A GWH18KG-K3DNA5A GWC18KG-K3DNA8A GWC18KG-K3DNA8A GWC18KG-K3DNA8A GWC18KG-K3DNA5B GWH18KG-K3DNA6A GWH18KG-K3DNA5B GWC24KG-K3DNA5A GWH24KG-K3DNA5A GWC24KG-K3DNA8A GWH24KG-K3DNA8A GWH24KG-K3DNA5B GWH24KG-K3DNA6A GWC24KG-K3DNA7A GWH24KG-K3DNA7A GWH18KG-K3DNA7B GWC18KG-K3DNA5D GWH24KG-K3DNA6B GWH24KG-K3DNA9B GWH18KG-K3DNA7B GWH18KG-K3DNA6B GWC24KG-K3DNA6A GWH18KG-K3DNA9B GWC24KG-K3DNA5D GWH18KG-K3DNB2B GWC18KG-K3DNA6A GWH24KG-K3DNB1B GWC24KG-D3DNA7A GWH18KG-K3DNB1B GWC24KG-K3DNA9A GWH24KG-K3DNA9A GWC18KG-K3DNA9A GWH18KG-K3DNA9A GWH24KG-K3DNB2B GWC18KG-D3DNA7A GWH18KG-K3DNA5E GWC18KG-K3DNA7A GWC18KG-K3DNA5E GWH18KG-K3DNB3A GWH18KG-D3DNA5A GWH24KG-K3DNB3B GWC18KG-K3DNA5F GWC18KG-D3DNA5A GWC24KG-K3DNB2A GWC18KG-K3DNB2A GWH18KG-K3DNA6E

Thank you for selecting GREE air conditioners. Please read this manual carefully before operation and keep it for further reference.

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This symbol stands for the items should be forbidden.

This symbol stands for the items should be followed

The products in this manual may be different with the real one, according to different models, some models have displayer and some models without displayer, the position and shape of the displayer please refer to the real one.

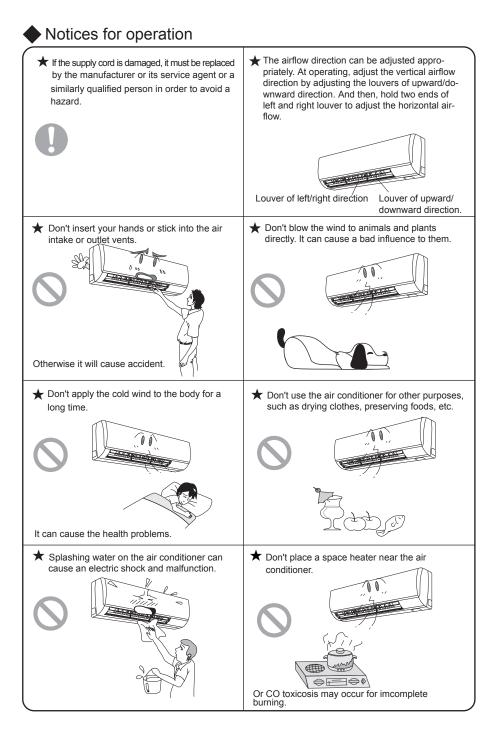
This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure they are away from the appliance.



Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

Operation and maintenance-notices for operation		
Earth: The ground be connected!	★ Be sure to pull out the power plug when not using the air conditioner for a long time.	★ Select the most appropriate temperature.
If not, please ask the qualified person- nel to install. Furthermore, don't conn- ect each wire to the gas pipe, water pipe, drainage pipe or any other impr-		Keep room cool er than outside about 5 degree
oper places.	Otherwise, the accumulated dust may cause fire or electric shock.	It can preclude the electricity wasted.
★ Don't leave windows and doors open for a long time while operating the air conditioner.	★ Don't block the air intake or outlet vents of both the outdoor and indoor units.	★ Keep combustible spray away from the units more than 1m.
It can decrease the air conditioning capacity.	It can decrease the air conditioning capacity or cause a malfunction.	It can cause afire or explosion.
★ Please note whether the installed stand is firm enough or not.	★ Don't step on the top of the outdoor unit or place something on it.	★ Don't attempt to repair the air conditioner by yourself.
If it is damaged, it may lead to the fall of the unit and cause the injury.	As falling off the outdoor unit can be dangerous.	The wrong repair will lead to an electric shock or fire, so you should contact the service center to repair.



Notices for use

Working principle and special functions for cooling

Principle:

Air conditioner absorbs heat in the room and transmit to outdoor and discharged, so that indoor ambient temperature decreased, its cooling capacity will increase or decrease by outdoor ambient temperature.

Anti-freezing function:

If the unit is running in COOL mode and in low temperature, there will be frost formed on the heat exchanger, when indoor heat exchanger temperature decreased below $0^{\circ}C$, the indoor unit microcomputer will stop compressor running and protect the unit.

Working principle and special functions for heating

Principle:

- * Air conditioner absorbs heat from outdoor and transmits to indoor, in this way to increase room temperature. This is the heat pump heating principle, its heating capacity will be reduced due to outdoor temperature decrease.
- * If outdoor temperature becomes very low, please operate with other heating equipments.

Defrosting:

- * When outdoor temperature is low but high humidity, after a long while running, frost will form on outdoor unit, that will effect the heating effect, at this time, the auto defrosting function will act, the heat running will stop for 8-10mins.
- * During the auto defrosting, the fan motors of indoor unit and outdoor unit will stop.
- * During the defrosting, the indoor indicator flashes, the outdoor unit may emit vapor. This is due to the defrosting, it isn't malfunction.
- * After defrosting finished, the heating will recover automatically.

Anti-cool wind function:

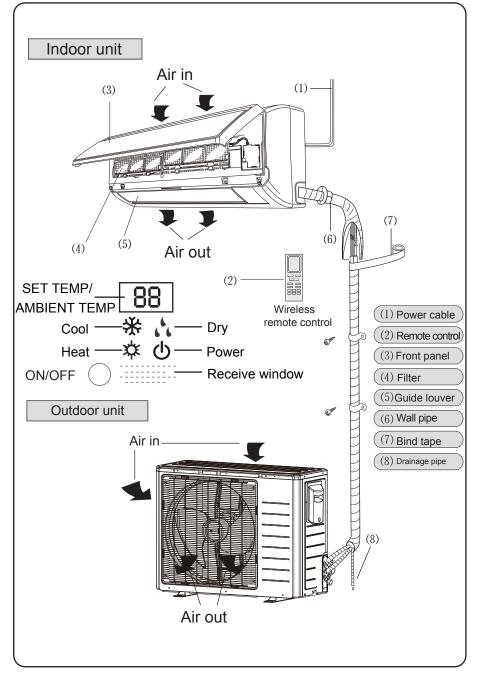
In "Heat" mode, under the following three kinds of state, if indoor heat exchanger doesn't arrive at certain temp., indoor fan will not act, in order to prevent cool wind blowing(within 2 mins):

1. Heating starts. 2. After Auto Defrost finished. 3. Heating under the low temperature.

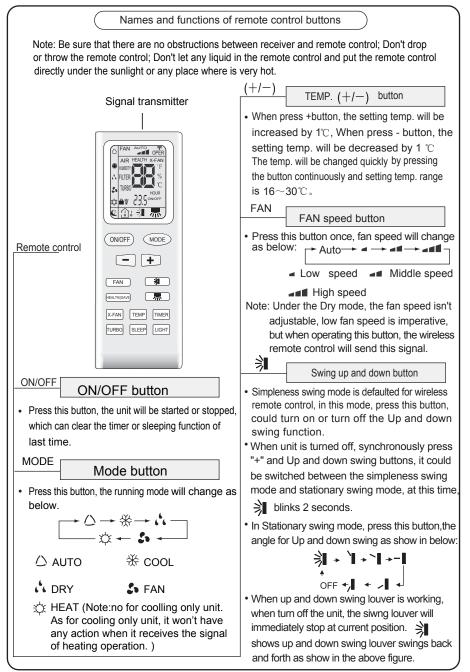
※ Working temperature range		
	Indoor sideDB/WB(°C)	Outdoor sideDB/WB(°C)
Maximum cooling	32/23	48/-
Minimum cooling	21/15	10/-
Maximum heating	27/	24/18
Minimum heating	20/	-15/-

The operating temperature range (outdoor temperature) for cooling unit is $10^{\circ}C \sim 48^{\circ}C$; for cooling and heating unit is $-15^{\circ}C \sim 48^{\circ}C$.

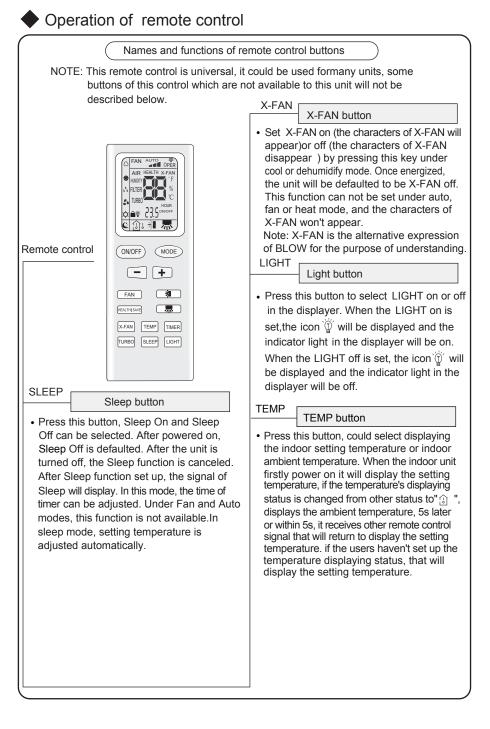
Names and functions of each part



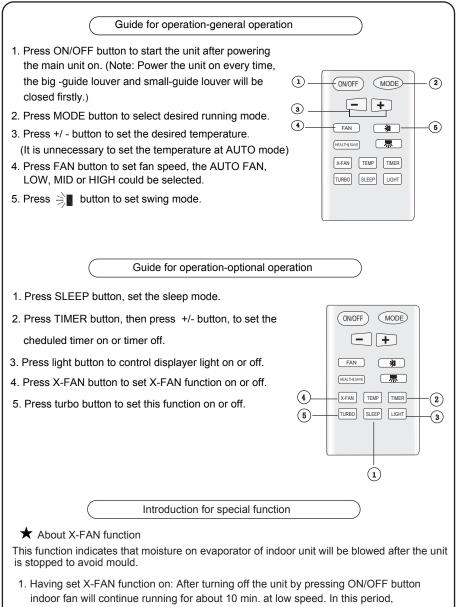
Operation of remote control



Operation of remote control Names and functions of remote control buttons NOTE: This Remote control is universal, it could be used formany units, some buttons of this control which are not available to this unit will not be described below. TIMER AIR HEALTH X-FAN Timer button • On the status of the unit on, press this A FILTER button to set timer off. On the status of ¢⊜⊽ 23.5° the unit off, press this button to set timer 🕻 🏦 🗐 💭 off. Press this key once, words Hour on (off) will appear and flicker. In which case, press ON/OFF MODE +/- button to adjust time (press+/- button continuously to change timing value guickly), -+ the setting time range is from 0.5 to 24 hr.; FAN press this key once again to fix the time, Remote control **_**____ then remote controller will send out the signal immediately and hour on/off will stop flickering. X-FAN TEMP TIMER If the time of that no press timer button LIGHT TURBO under flickering status is above 5s, the timer setting will quit. If the timer has been set, press this button once again to quit it. HEALTH I SAVE HEALTH | SAVE button 惖 Left and right swing button HEALTH function: there is no this function for this unit. If press this key, the main unit • There is no this function for this unit. If press will click, but it also runs under original status. this key, the main unit will click, but it also (This function is applicable to partial of models) runs under original status. • HEALTH function: press the left part of this button, can set up Health function on or off. (This function is applicable to partial of models) Save energy function: Under Cool mode, press the right part of this button, the remote control will display" 5E", the whole unit will enter into "Electricity Save mode", repress this button, TURBO the whole unit will quit this mode, other mode Turbo button button is not available. Under the Energy Save • Set turbo on or off (the characters of turbo mode, the Temperature and the Fan speed will appear or disappear) by pressing this on the remote control are not adjustable. key under cooling or heating mode. Once energized, the unit will be defaulted to be turbo off. This function can not be set under auto. DRY or fan mode, and characters of turbo won't appear.



Operation of remote control



press X-FAN button to stop indoor fan directly.

2. Having set X-FAN function off: After turning off the unit by pressing ON/OFF button, the complete unit will be off directly.



Operation of remote control

★ About AUTO RUN

When AUTO RUN mode is selected, the setting temperature will not be displayed on the LCD, the unit will be in accordance with the room temp. automatically to select the suitable running method and to make ambient comfortable.

★ About turbo function

If start this function, the unit will run at super-high fan speed to cool or heat quickly so that the ambient temp. approachs the preset temp. as soon as possible.

★ About lock

Press +and - buttons simultaneously to lock or unlock the keyboard. If the remote controller is locked, the icon i will be displayed on it, in which case, press any button, the mark will flicker for three times. If the keyboard is unlocked, the mark will disappear.

★ About switch between Fahrenheit and Centigrade

Under status of unit off, press MODE and - buttons simultaneously to switch $^\circ\!\mathrm{C}~$ and $^\circ\!\mathrm{F}.$

Changing batteries and notices

- 1. Slightly to press the place with , along the arrowhead direction to push the back cover of wireless remote control. (As show in figure)
- 2. Take out the old batteries. (As show in figure)
- Insert two new AAA1.5V dry batteries, and pay attention to the polarity. (As show in figure)
- 4. Attach the back cover of wireless remote control. (As show in figure)

★ NOTE:

- When changing the batteries, do not use the old or different batteries, otherwise, it can cause the malfunction of the wireless remote control.
- If the wireless remote control will not be used for a long time, please take them out, and don't let the leakage liquid damage the wireless remote control.
- The operation should be in its receiving range.
- It should be placed at where is 1m away from the TV set or stereo sound sets.
- If the wireless remote control can not operate normally, please take them out, after 30s later and reinsert, if they cannot normally run, please change them.
- The battery must be removed from the appliance before it is scrapped. The battery is to be disposed of safely.

Fia.2

Sketch map for

changing batteries

Emergency operation

Displayer indicator light control of indoor unit

It's a special selective button for the users, who are not accustomed to the light at sleeping.

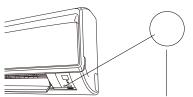
- Get the displayer indicator light on: When setting the light function, the mark
 will
 display on the remote controller screen by
 pressing this button. In which case, the diss player indicator light will be on if the AC receives
 this signal.
- Get the displayer indicator light off: If cancel the light function, the mark $\widehat{\mathbb{V}}$ will disapper on the remote controller screen by pressing this button. In which case, the displayer indicator light will be off if the AC receives this signal.

Emergency operation

If the wireless remote control is lost or broken, please use the manual switch button. At this time, the unit will run at the Auto mode, but the temperature and fan speed cannot be changed. The operation was shown as below:

To open the panel, the manual switch is on the displayer box.

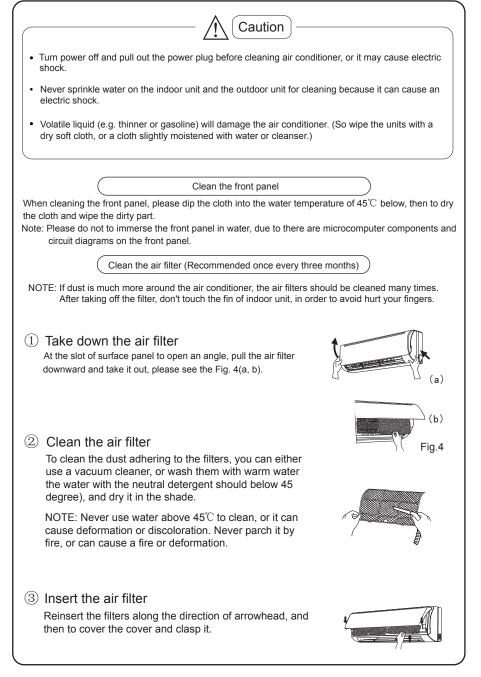
- Turn on the unit: At unit turned off, press the button, the unit will run at Auto mode immediately. The microcomputer will accord to the indoor temperature to select (Cooling, Heating, Fan) and obtain the comfortable effect.
- Turn off the unit: At unit turned on, press the button, the unit will stop working.



Manual switch

Fig.3

Clean and care



Clean and care Check before use 1 Be sure that nothing obstructs the air outlet and intake vents. 2 Check that whether ground wire is properly connected or not. ③ Check that whether the batteries of air conditioner are changed or not. ④ Check that whether the installation stand of the outdoor unit is damaged or not. If damaged, please contact the dealer. Maintain after use (1) Turn main power off. (2) Clean the filter and indoor and outdoor units' bodies. ③ Clear dust and obstructions from the outdoor unit. (4) Repaint the rubiginous place on the outdoor unit to prevent it from spreading. (5) Adopt the special shield to cover the outdoor unit, avoid the rain water, dust enter into the unit and get rust.

Troubleshooting

Don't attempt to repair the air conditioner by yourself, it can cause an electric shock or fire. Please check the following items before asking for repair, it can save your time and money.		
Phenomenon	Troubleshooting	
Not operate immediately when the air conditioner is restarted.	 Once the air conditioner is stopped, it will not operate in approximately 3 minutes to protect itself. 	
There's unusual smell blowing from the outlet after operation is started.	 The unit has no peculiar smell by itself. If has that is due to the smell accumulated in the ambient. 	
	 Solution method: Cleaning the filter. If problem still has, so need to clean air conditioner. (Please contact with the authorized maintenance center.) 	
Sound of water flow can be heard during the operation.	 The air conditioner is started, when it is running the compressor started or stopped running, or the unit is stopped, sometimes there is swoosh or gurgle, the sound is due to refrigerant flowing they are not malfuncti- ons. 	
In COOL mode, sometimes the mist emitted from the air outlet vent.	• When the indoor temperature and humidity are very high, this phenomenon would happen. This is caused by the room air is swiftly cooled down. After running for a while, indoor temperature and humidity will fall down, the mist will die away.	
Creaking noise can be heard when start or stop the unit.	 This is caused by the deformation of plastic due to the changes of temperature. 	

Troubleshooting

Phenomenon	Troubleshooting
The unit can not run.	 Has the power been shut down? Is power plug loosed? Is the circuit protection device tripped off or not? Is voltage higher or lower? (Tested by professionals) Is the TIMER correctly used?
Cooling(Heating) efficiency is not good.	 Is Temp. setting suitable? Were inlet and outlet vents obstructed? Is filter dirty? Are the windows and doors clothed? Did Fan speed set at low speed? Is there any heat sources in the room?
Wireless remote control is not available.	 The unit is interfered by abnormal or frequent functions switchover occasionally the controller cannot operate. At this time, you need to pull out of the plug, and reinsert it. Is it in its receiving range? Or obstructed? To check the voltage in wireless remote control inside is charged, otherwise to replace the batteries. Whether the wireless remote control is damaged.
If water leakage in the room.	 The air humidity is on the high side. Condensing water over flowed. The connection position of indoor unit drainage pipe is loosed.
If water leakage in outdoor unit.	 When the unit is running in COOL mode, the pipe and connection of pipe would be condensed due to the water cooled down. When the unit is running in Auto Defrosting mode the ice thawed and flowed out. When the unit is running in HEAT mode, the water adhered on heat exchanger dripped off.
Noise from indoor unit emitted.	 The sound of fan or compressor relay is switching on or off. When the defrosting is started or stop running, it will sound. That is due to the refrigerant flowed to the reverse direction.

Troubleshooting

Phenomenon	Troubleshooting
Indoor unit cannot deliver air.	 In HEAT mode, when the temperature of indoor heat exchanger is very low, that will stop deliver air in order to prevent cool air. (Within 2min)
	 In HEAT mode, when the outdoor temperature is low or high humidity, there are much frost be formed on the outdoor heat exchanger, that the unit will automatically defrost, indoor unit stop blowing air for 3-12min. During the defrosting, there is water flowing out or vapor be produced.
	 In dehumidifying mode, sometimes indoor fan will stop, in order to avoid condensing water be vapo- rized again, restrain temperature rising.
Moisture on air outlet vent.	 If unit is running under the high humidity for a long time, the moisture will be condensed on the air outlet grill and drip off.
H1: Defrosting	• It is normal.



Immediately stop all operations and plug out, contact the dealer in following situations.

There is harsh sound during operation.

The terrible odors emitted during operation.

Water is leaking in the room.

Air switch or protection switch often breaks.

Carelessy splash water or something into unit.

There is an abnormal heat in power supply cord and power plug.

Stop running and pull out of the plug.

Notices for installation Important Notices 1. The unit installation work must be done by gualified personnel according to the local rules and this manual. 2. Before installating, please contact with local authorized maintenance center, if unit is not installed by the authorized maintenance center, the malfunction may not solved. due to discommodious contacts. 3. When removing the unit to the other place, please firstly contact with the authorized Maintenance Center in the local area. 4. the appliance must be positioned so that the plug is accessible. Basic Requirements For Installation Position Install in the following place may cause malfunction. If it is unavoidable contact with service center please: Place where strong heat sources, vapors, flammable gas or volatile object are emitted. Place where high-frequency waves are generated by radio equipment, welders and medical equipment. • Place where a lot of salinities such as coast exists. Place where the oil (machine oil) is contained in the air. • Place where a sulfured gas such as the hot spring zones is generated. Other place with special circumstance. Indoor Unit Installation Position Selection 1. The air inlet and outlet vent should be far from the obstruction, make sure that the air can be blown through the whole room. 2. Select a position where the condensing water can be easily drained out, and the place is easily connected for outdoor unit. 3. Select a location where the children can not reach. 4. Can select the place where is strong enough to withstand the full weight and vibration of the unit. And will not increase the noise. 5. Be sure to leave enough space to allow access for routine maintenance. The height of the installed location should be 250cm or more from the floor. 6. Select a place about 1m or more away from TVset or any other electric appliances. 7. Select a place where the filter can be easily taken out. 8. Make sure that the indoor unit installation should accord with installation dimension diagram requirements. 9. Do not use the unit in the immediate surroundings of a laundry a bath a shower or a swimming pool. **Outdoor Unit Installation Position Selection** 1. Select a location from which noise and outflow air emitted by unit will not inconvenience neighbors, animals, plants. 2. Select a location where there should be sufficient ventilation. 3. Select a location where there should be no obstructions cover the inlet and outlet vent. 4. The location should be able to withstand the full weight and vibration of the outdoor unit and permit safe installation. 5. Select a dry place, but do not expose under the direct sunlight or strong wind. 6. Make sure that the outdoor unit installation dimension should accord with installation dimension diagram, convenient for maintenance, repair.

- 7. The height difference of connecting the tubing within 5m, the length of connecting the tubing within 10m.
- 8 Select a place where it is out of reach for the children.
- 9. Select a place where will not block the passage and do not influence the city appearance,

Notices for installation

Safety Requirements For Electric Appliances

- 1. The power supply should be used the rated voltage and AC exclusive circuit, the power cable diameter should be satisfied.
- 2. Don't drag the power cable emphatically.
- 3. It should be reliably earthed, and it should be connected to the special earth device, the installation work should be operated by the professional.

The air switch must have the functions of magnetic tripping and heat tripping, in order to protect the short circuit and overloading.

- 4. The min. distance from the unit and combustive surface is 1.5m.
- 5. The appliance shall be installed in accordance with national wiring regulations.
- 6. An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring. For models with a power plug, make sure the plug is within reach after installation.

Note:

- Make sure that the Live wire or Zero line as well as the earth wire in the family power socket can not be wrong connected, there should be reliable and no short circuit in the diagram.
- wrong connection may cause fire.

Air-conditioner (Btu/h)	Air switch capacity
18、24K	25A

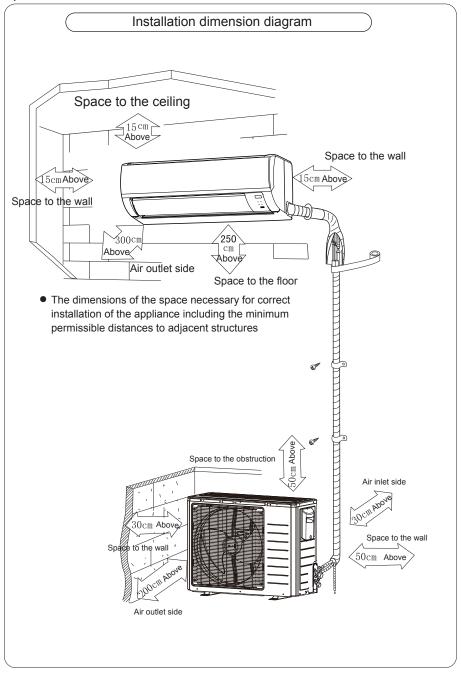
Earthing requirements

- 1. Air conditioner is type I electric appliance, thus please do conduct reliable earthing measure.
- The yellow-green two-color wire in air conditioner is earthing wire and cannot be used for other propose. It cannot be cut off and be fix it by screw, otherwise it would cause electric shock.
- 3. The earth resistance should accord to the National Criterion.
- 4. The user power must offer the reliable earthing terminal. Please don't connect the earthing wire with the following place:
 - (1) Tap water pipe. (2) Gas pipe. (3) Contamination pipe.

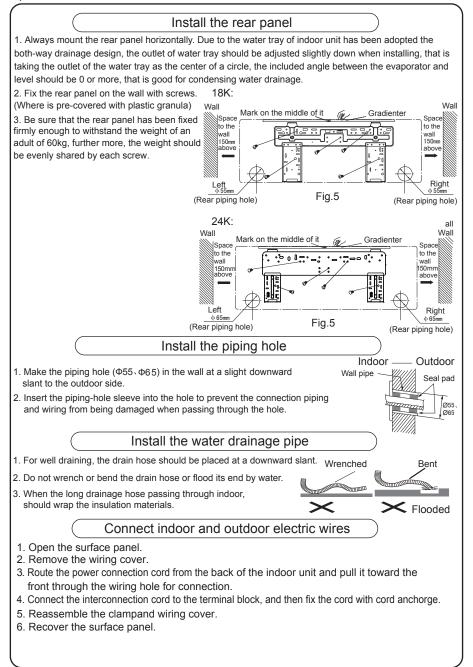
4 Other places that professional personnel consider them unreliable.

 Including an air switch with suitable capacity, please note the following table. Air switch PCB board.should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)

Installation dimension diagram



Install indoor unit

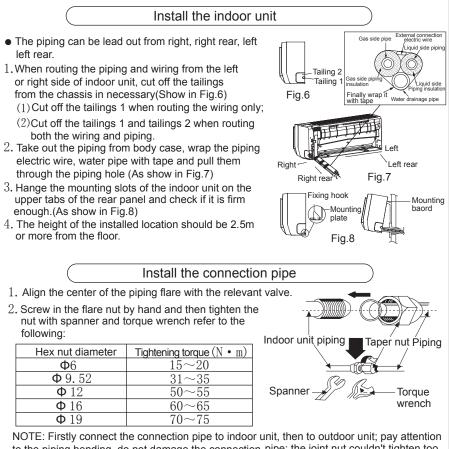


Install indoor unit

NOTE:

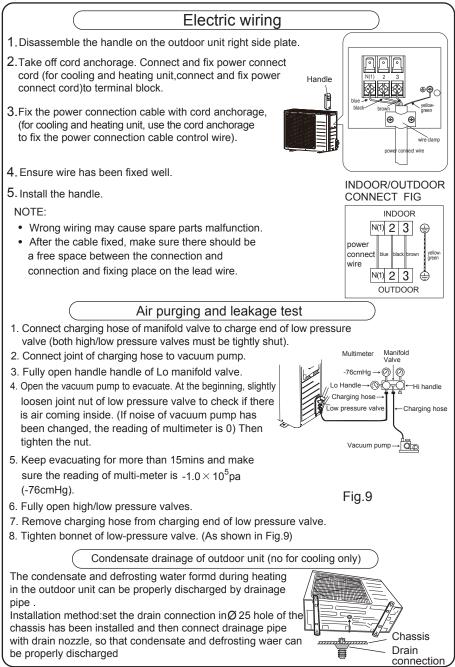
When connecting the electric wire if the wire length is not enough, please contact with the authorized service shop to buy a exclusive electric wire that is long enough and the joint on the wire are not allowed.

- The electric wiring must be correctly connected, wrong connection may cause spare parts malfunction.
- Tighten the terminal screw in order to prevent loose.
- After tighten the screw, slight pull the wire and confirm whether is it firm or not.
- If the earth wire is wrong connection, that may cause electric shock.
- The cover plate must be fixed, and tighten the connection wire, if it is poor installed, that the dust, moisture may enter in or the connection terminal will be affected by outside force, and will cause fire or electric shock.



NOTE: Firstly connect the connection pipe to indoor unit, then to outdoor unit; pay attention to the piping bending, do not damage the connection pipe; the joint nut couldn't tighten too much, otherwise it may cause leakage.

Install outdoor unit



Check after installation and test operation

Check after installation

Items to be checked	Possible malfunction
Has it been fixed firmly?	The unit may drop, shake or emit noise.
Have you done the refrigerant leakage test?	It may cause insufficient cooling(heating) capacity
Is heat insulation sufficient?	It may cause condensation and dripping.
Is water drainage well?	It may cause condensation and dripping.
Is the voltage in accordance with the rated voltage marked on the nameplate?	It may cause electric malfunction or damage the part.
Is the electric wiring and piping connection installed correctly and securely?	It may cause electric malfunction or damage the part.
Has the unit been connected to a secure earth connection?	It may cause electrical leakage.
Is the power cord specified?	It may cause electric malfunction or damage the part.
Is the inlet and outlet been covered?	It may cause insufficient cooling(heating) capacity.
Has the length of connection pipes and refrigerant capacity been recorded?	The refrigerant capacity is not accurate.

Test Operation

1. Before test operation

- (1) Do not switch on power before installation is finished completely.
- (2) Electric wiring must be connected correctly and securely.
- (3) Cut-off valves of the connection pipes should be opened.
- $\left(4\right)$ All the impurities such as scraps and thrums must be cleared from the unit.

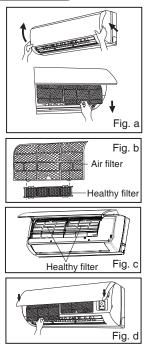
$2. \, {\rm Test} \ {\rm operation} \ {\rm method}$

- (1) Switch on power, press "ON/OFF" button on the wireless remote control to start the operation.
- (2) Press MODE button, to select the COOL, HEAT (Cooling only unit is not available), FAN to check whether the operation is normal or not.

Installation and Maintenance of Healthy Filter

Installation Instructions

- 1. Forcibly pull the panel for a specific angle from the two ends of the front panel according to the arrow direction. Then pull the air filter downwards to remove it. (See Fig.a)
- Mount the healthy filter onto the air filter, (as shown in Fig.b). If the air filter cannot be installed, please mount the healthy filter on the front case. (as shown in Fig.c)
- 3. Mount the air filter properly along the arrow direction in Fig.d, and then close the panel cover.



Cleaning and Maintenance

Take out the healthy filter before cleaning and reinstall it after cleaning according to the installation instruction. Pay special attention to that silver ion filter can't be cleaned with water, while active carbon, photocatalyst, low temperature conversion (LTC) catalyst, formaldehyde eliminator, catechin or mite killing filter can, but can't with brush or hard things. Dry it in the shade or sun after cleaning, but not by wiping.

Service Life

The healthy filter commonly has its usage lifetime for one year under normal condition. As for silver ion filter, it is invalid when its surface becomes black (green).

• This supplementary instruction is provided for reference to the unit with healthy filter. If the graphics provided herein is different from the physical goods, the latter one shall prevail. The quantity of healthy filters shall be based on the actual delivery.



GREE ELECTRIC APPLIANCES, INC OF ZHUHAI Website: http://www.gree.com

