

WIRELESS PHONE Jack™

50 meter wireless phone line



User Manual



1 minute
*plug and play
installation*

DEAR CUSTOMER

We would like to thank you for purchasing our Wireless Phone Jack and/or an additional Extension units. We hope you will enjoy it.

The Wireless Phone Jack is a wireless and cable free extension of the phone socket or VoIP adapter for an ordinary phone, modem, fax or satellite/cable set top box with integrated modem.

Please read the following thoroughly and observe the operating instructions and information provided.

Please visit our website where you can find additional information: www.wireless-phonejack.com

Conformity of the Wireless Phone Jack to EU directives is confirmed by the CE symbol. Hereby, we declare that the Wireless Phone Jack and/or extra Extension units are in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.



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This product is manufactured for RTX Products A/S.

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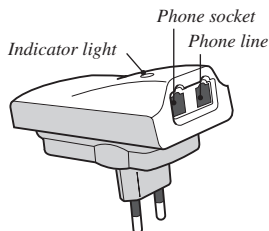
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UNPACKING

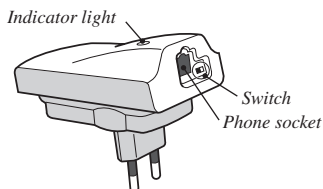
Carefully remove units from packaging. If there is any visible damage DO NOT attempt to operate the Wireless Phone Jack. Contact your dealer or shipping carrier immediately.

BOX CONTENTS:

- ❶ One Base unit



- ❷ One Extension unit



- ❸ One phone line cord



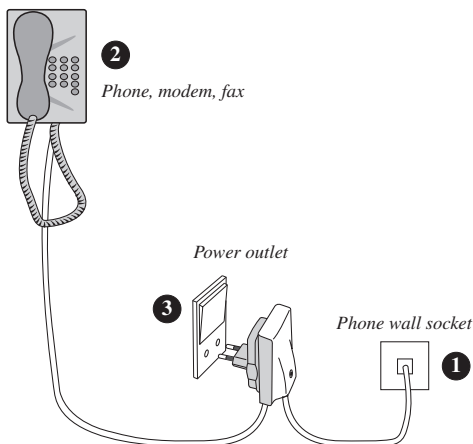
- ❹ This user manual

NOTE: Please read and follow carefully the instructions.

BASE UNIT INSTALLATION

- 1 Connect the enclosed phone line cord to the Base unit and connect the other end to the phone wall socket.*
- 2 If you have a phone connected to the wall socket, unplug it and connect it to the Base unit instead (remove plug adapter before connecting to the Base unit).
- 3 Connect the Base unit to a power outlet and switch power on. The light on top of the Base unit should now glow green.

The Base unit is now installed.

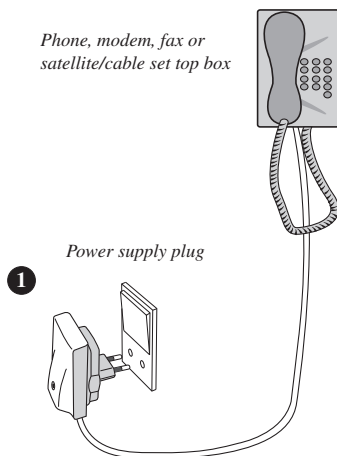


***NOTE:** Works also as a wireless extension to a VoIP Terminal Adapter

EXTENSION UNIT INSTALLATION

The Extension unit can be connected to either a normal phone, modem, fax or satellite/cable set top box.

- 1 Plug the phone line cord from your phone, modem, fax or satellite/cable set top box into the Extension unit.

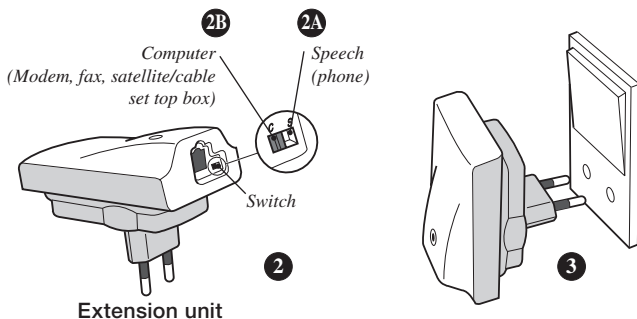


- 2 2A: Connection of phone.** Turn the switch to “S”-position for Speech (voice).

2B: Connection of modem, fax or satellite/cable set top box. Turn the switch to “C”-position for Computer (modem, fax or satellite/cable set top box).

- 3** Plug the Extension unit into a power outlet and switch power on. The light on top of the Extension unit will after a short period glow green (if switch is on C) or yellow (if switch is on S).

The Extension unit is now installed and your Wireless Phone Jack are now ready for use.



INSTALLATION OF EXTRA EXTENSION UNITS

- ❶ Make sure the existing Wireless Phone Jack system (base and extension unit) is powered on.
- ❷ Unplug any cords attached to the Base unit (these will be connected again later).
- ❸ Plug the extra Extension unit into a power outlet near the Base unit and switch power on. This will activate a red light on the Extension unit.
- ❹ Plug one end of the supplied phone line cord into the Base unit and the other end into the extra Extension unit. A red light will be activated before changing to either green (if the switch is turned over to C = computer for modem, fax or set top box) or yellow (if the switch is turned over to S = speech for phone). This can take up to a minute.
- ❺ Once the light changes on the Extension unit, unplug the phone line cord between the Base unit and the Extension unit.
- ❻ Replug the cords you have unplugged.

Go to page 6 *Extension unit installation* to finish the installation process.

OPERATING MODES

BASE UNIT		
Light shows	This means	Suggested fix
Steady Green	Base unit is ready No Extension units in use	None Normal operation
Flashing Green	One or more Extension units is in use	None Normal operation
No Light	No power to Base unit	Check that the Base unit is properly connected to a power outlet and the power is on

EXTENSION UNIT		
Light shows	This means	Suggested fix
Steady Green	Extension unit in computer/Data ("C") is registered and in range of Base unit and ready for use	None Normal operation
Steady Yellow	Extension in Speech/voice ("S") is registered and in range of Base unit and ready for use	None Normal operation
Flashing Green	Extension unit in use (C mode)	None Normal operation
Flashing Yellow	Extension unit in use (S mode)	None Normal operation

Light shows	This means	Suggested fix
Fast flashing Green	Extension unit is de-registered	See Installation of extra Extension units
No Light	No power to Extension unit	Check that the Extension unit is properly connected to a power outlet and the power is on
Steady Red	Extension unit is ready to be registered to a Base unit	See Installation of extra Extension units
Flashing Red to Yellow or Flashing Red to Green	Extension unit is registered but not locked to Base unit	Check that Base unit is powered up. If it is, Extension unit may be out of range of Base unit. Relocate either the Extension unit or the Base unit to bring the units closer together
Fast flash of Red for 5 seconds followed by Steady Red (occurring after an attempt to register an Extension unit)	Four Extension units are already registered to the Base unit (the max possible) – this fifth Extension unit cannot be added	Install an additional Base unit and register the fifth Extension unit to the new Base unit

TROUBLESHOOTING

Problem	Possible cause	Solution
No dialling tone available	– Base unit power not on – Cables not correctly connected – Extension unit may not be registered to base – The Extension unit is out of reach	– Check all power and cable connections. If in doubt please refer to the user manual. Check that the Extension unit switch is correctly set to either S or C – Relocate the Extension unit within signal reach of the Base unit (max 50m)
My modem/set top box/fax is not working	The Extension unit switch has not been set to modem functionality	Make sure that the Extension unit switch is set to C
Short “hissing” sound heard on phone attached to Extension unit when first picked up	The Extension unit switch has not been set properly	Make sure that the Extension unit switch is set to S

Problem	Possible cause	Solution
Phone connected to Extension unit rings one ring later than phone connected to Base unit	This is normal. One ring delay is necessary to allow transfer of Caller ID information from base to Extension unit	-

Warning:

- Do not use this equipment in places where volatile or explosive materials may be present.
- This equipment will be inoperable if mains power fails.
- For indoor use only.



The crossed-out wheeled bin symbol that can be found on your product means that the product is covered by the European Directive 2002/96/EC and it indicates that this product should not be disposed of via the normal household waste stream.

To prevent possible harm to the environment or human health, please separate this product from other waste streams to ensure that it can be recycled in an environmentally sound manner.

For more details on available collection facilities, please contact your local govern office or the retailer where you purchased this product.

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