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» Afore Register

What can I find in this page?

In this page you can register your Afore account to incorporate it with your customer number assigned in Electronic Banking, which is related to your Social Security number, which in its part is linked to all the services offered by Afore Banamex.

Once you have registered your account, you will be able to check your Afore balance, statements (online and home delivered), contributions, Voluntary Contributions withdrawals, withdrawals by law and address changes (main and additional).

To register your Afore:

SSN: Enter your Social Security Number (SSN); which consists of eleven digits and it is issued by the IMSS.

When you click "Continue", the Register confirmation screen will be displayed.

Alta de NSS Afore Banamex Ingresa tu Número de Seguridad Social (NSS) y da clic en "Continuar"	
NSS	Número de Seguridad Social (NSS) 12345678901
Continuar	

» Afore Register Confirmation

What can I find in this page?

In this page, you can check the SSN entered on the *Afore Service Application* page and confirm it or correct it before applying the transaction.

When you click "Return", you will be taken to the data entry screen, keeping the information previously entered.

When you click "Accept" the transaction will be applied and the register response screen will be displayed.

Alta de NSS Afore Banamex Confirma los datos de la solicitud para continuar.	
NSS	Número de Seguridad Social (NSS) 12345678901
Regresar	Aceptar

» Afore Register Reply

What can I find in this page?

In this page, you can see the detail of your register already applied.

This page comprises the following sections:

1. *Application message*: An application message: It shows the status and authorization or instruction number as applicable. This folio validates the transaction; please remember to keep it as your transaction receipt. You can print the screen if you want to by clicking on the "print" button .
2. *SSN*: It shows the information you have registered as Social Security Number.

Alta de NSS Afore Banamex	
Tu instrucción ha sido aplicada con autorización 123546.	
NSS	Número de Seguridad Social (NSS) 12345678901
A partir de este momento podrás administrar tu cuenta individual de Afore Banamex desde Bancanet.	

Remember:

- In case the transaction you want to make is out of schedule, a message saying you must program it within the established schedule, will appear, you will be required to select a date and time for its application
- If you have two Social Security Numbers, we recommend you go to any branch or Afore Specialized Unit so that they can make the unification of accounts or call 2262 3673 or 01 800 282 3673.
- This transaction is not available for individual entities with business activity nor for legal persons

Furthermore:

- You can make other transactions from this page. Just follow the desired link displayed in the section *What do you want to do?*
- You can use the BancaNet main menu, logout or ask for help any time.

» Rejected Transaction

In case there is a mistake in the application of the transaction, a message with the following information will be displayed:

1. Name of the transaction: It displays the title of the transaction you tried to make.
2. Cause: Error description.
3. *What can I do?:* It provides a possible solution to the problem.
4. If the suggested solution is not satisfactory, you can contact Customer Service at 1226 3990 or 01 800 110 3990.
5. Remember to have the code that appears in the message on hand, since the executive on the phone will request it to solve your problem more easily. You can print this message by clicking on the "print" button .
6. Click "Continue".