![DASS H-ONE logo]

DASS H-ONE SMARTPHONE USER MANUAL

Please read this manual before operating your device and keep it for future reference.

Table of content

About
DASS H-ONE

Our smartphone is about understanding today's needs, with a streamlined design and high quality performance, **DASS H**-ONE gives you the chance to stay in touch with the world even in areas where smartphones are not allowed.

Designed by one of the most prestigious technology institute, aiming to minimize the threat of information leakage and data breach, we bring you **DASS H**-ONE Smartphone.

DASS H-ONE is the first Android 4G LTE with No Camera, No GPS and No Recorder Smartphone with high quality specifications, 2GB RAM, powered by Qualcomm® Snapdragon™ processor 410–64 Bit, dual SIM, 4.5 inch GFF full lamination screen, high resolution display of 960*540 and two batteries with 1850 mAh capacity each which keeps the phone running through the toughest scenarios.
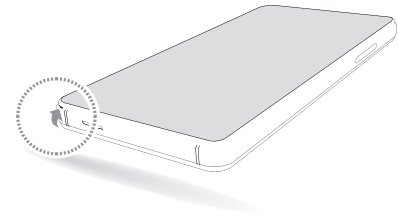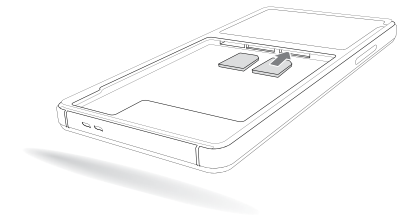
SIM CARD
Insertion & Removal

- Turn off the phone; remove the battery and unplug other external power sources.

- Remove the back cover.

- Insert the SIM card into the SIM slot.

- When you need to remove the SIM card, please first turn off the phone, remove the battery, then remove the SIM card.
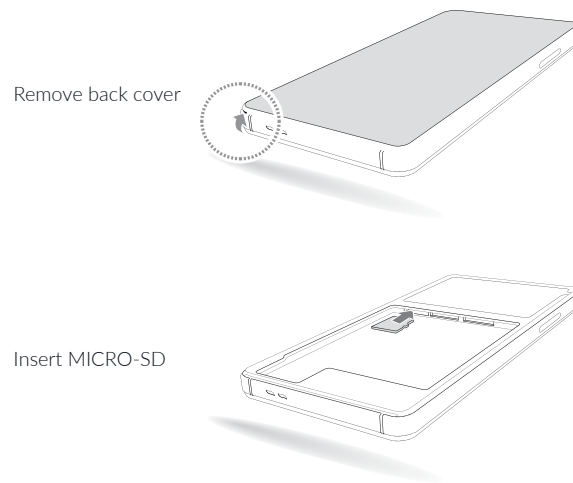
Remove back cover

Insert SIMs

MEMORY CARD
Insertion & Removal

- Place the Memory Card into the Memory Card Slot.

- When you need to insert or remove the memory card, it is suggest that first turn off the phone.

- Insert the memory card during phone operation may lead to a lack of recognition on the memory card.

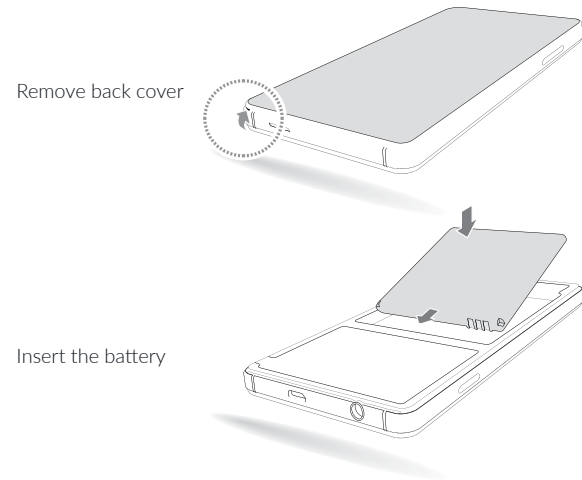Remove back cover

Insert MICRO-SD

Warning
When the mobile phone is sending or access messages, please do not remove the memory card. Otherwise it may result in data loss or damage the mobile phone and memory card.

BATTERY
Installation & Removal

If the mobile phone is switched on, please turn off your mobile phone.

- When removing the battery follow the following steps:

  1. Push the battery cover and remove.

  2. Remove the battery from the mobile phone.

- When installing the battery follow the following steps:

  1. Push the battery to inset mobile-phone.

  2. Cover with the battery cover.

- Do not place the battery in fire; follow local laws and ordinances in disposing used battery.

- Check the model number of the charger before using it to charge the mobile.

- Only use approved battery, charger and accessories applicable to the specific mobile model. Using other types of battery, charger and accessories may violate the certification or warranty terms of the equipment and may result in danger.

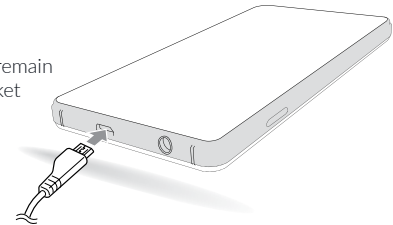- Return waste and used batteries to the supplier or specified recovery site.

Remove back cover

Insert the battery

Warning
You must turn off your mobile phone before removing the battery.

BATTERY
CHARGING

- Plug the charger into the electrical outlet.

- Plug the charger connector into the charge interface of the phone.

- The mobile phone and charger will become warm during charging and this is normal.

- When charging is complete, unplug the charge connector from the electrical outlet and the mobile phone.

- Charging must be performed in a well-ventilated area with a temperature between °10-C and °55+C.

- If the mobile phone automatically shuts down, or indicates that the Battery is low you should immediately charge the battery.

- Do not use damaged charger or battery.

- Prevent battery from contacting metal objects, otherwise the pole (+) and (-) of the battery may be connected and cause temporary or permanent damage to the battery.

The charger should remain close to electric socket and easily accessible while charging.

Warning
Remove the charger before removing the battery. Otherwise, it may cause temporary or permanent damage to the battery.

KEYS &
INPUTS

POWER KEY

Hold down for power off or power on, press for close or switch on background light.

VOLUME KEYS (UP/DOWN KEY)

Adjust sound volume in stand by interface.

HOME KEY

In function interface, shift press the key to return to standby interface; long press the key to display Recent.
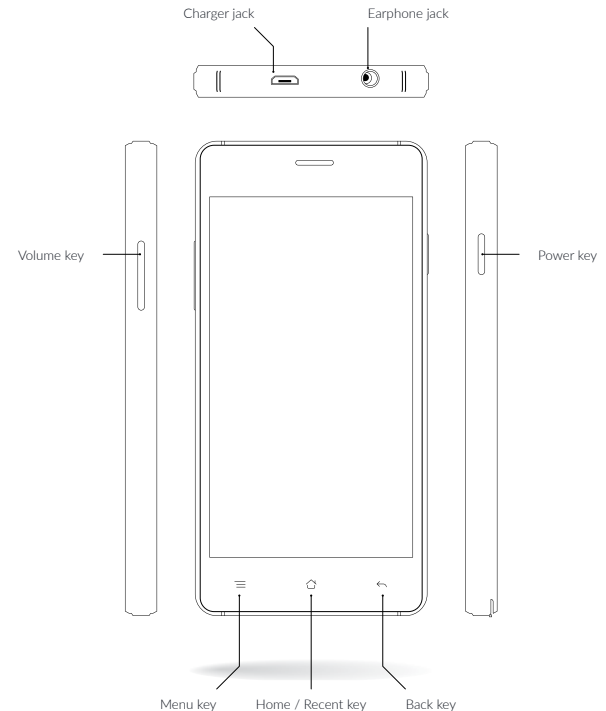
MENU KEY

In standby interface, press the key can display the menu of Add, Wallpapers, Search, Notifications, Settings,

ANIMATION

And in different function interface, press the key can display different menus.

BACK KEY

In function interface, press the key to return to the menu.

Charger jack　　Earphone jack

Volume key　　Power key

Menu key　　Home / Recent key　　Back key

DIALING

MAKING INTERNATIONAL CALLS

For making international calls you should long press the **0 key**, until the international phone prefix **"+"** appears on the screen. This will allow you to make an international call in any country regardless of what the international call prefix is.
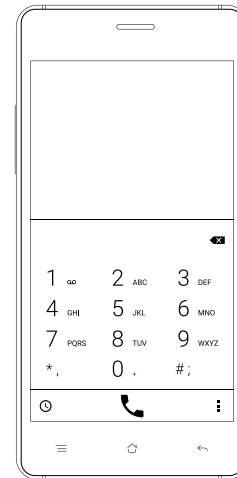
You can input international calls in this order:
+ Country code area code telephone number dial key

After entering the prefix, enter the country code and full number you wish to call.

EMERGENCY CALLS

If you are located within a network area (you can find this out by referring to the network strength indicator located on the upper left-hand corner of your mobile phone screen), even if you do not have a SIM card, you will be able to transmit emergency calls.

GUIDE TO
MENU OPERATIONS

All function options about the mobile phone are listed as below with brief descriptions.

APPLICATION SOFTWARE

The mobile phone provides you with a lot of application software, while at the same time, customer can install unlimited application software.

PHONE

Be used to dial the number.

CONTACTS

It displays the contacts. Long press one contact, it displays the options in follows: view contact, edit contact, delete contact, add to speed dial, share contact.

MESSAGES

You can compose new message. Press the Menu key, you can choose compose, search, settings to set. In the menu of settings, you can set it as follows: delete old messages, text message limit, multimedia message limit, delivery reports, manage SIM card messages, edit quick text, SMS service center, SMS storage location, delivery reports, read reports, auto-retrieve, roaming, auto-retrieve, creation mode, size limit, priority, notifications, select ringtone, enable service message.

DIAL CONTACTS FAVORITES

In this menu, you can switch phone, call log. contacts, favorites through the button.

MUSIC

To play the music. You can choose the music from the menu of artists, albums, songs, and playlists to view or play.

GALLERY

To view the saved pictures and videos only.

EMAIL

You can create an account and use the email.

VIDEO WALLPAPER

You can play video wallpaper form the menu of default, SD card. If you like the video wallpaper, you can click the button of "set wallpaper" to set as wallpaper.

FILE MANAGER

You can use file manager to organize your files in folders in the memory card.

GUIDE TO
MENU OPERATIONS

SIM MANAGEMENT

You can choose SIM card 1/2 in SIM Information. And you can perform the settings such as Voice call, Video call.

MESSAGING

Data connection, Roaming, Contacts & SIM.

WIRELESS & NETWORKS

To perform the settings as follows: Airplane mode, WLAN, WLAN settings, Bluetooth, Bluetooth settings, Tethering & Portable Hotspot, VPN settings, Mobile networks, GPRS transfer prefer.

CALL SETTINGS

To perform the call settings including Voice Call, IP Call settings, and other settings.

AUDIO PROFILES

To activate and customize the desired profile as General, Silent, Meeting, And Outdoor.

DISPLAY

To perform the settings including Brightness, Auto-rotate screen, Animation, Screen timeout, Proximity.

SECURITY

To perform the security settings including Set up screen lock, Set up SIM card lock, Visible passwod, Select device Administrators, Use secure credentials, Install from SD card, Set password, Clear storage.

APPLICATIONS

To perform the settings including Unknown sources, Preferred install location, Manage applications, running services, Storage use, Development.

ACCOUNTS & SYNC

To perform the settings including Background data, Auto-sync.

PRIVACY

To perform the settings including back up my data, Automatic restore, Factory data reset.

STORAGE

You can view the information form the SD card or phone storage.

LANGUAGE & KEYBOARD

Enter the menu; you can set the function of Select language, User dictionary, Android keyboard, Select input method.

GUIDE TO
MENU OPERATIONS

ACCESSIBILITY

You can download a screen reader for your device form Android Market through the function. During the call, when you turn on the function of Power button ends call; press Power key will end the call instead of turning off screen.

DATE & TIME

This menu to change the time and date displayed on your phone.

SCHEDULE POWER ON/OFF

You can edit four times to turn on/off the mobile-phone.

ABOUT PHONE

It displays the information of your phone.

BROWSER

You can visit the websites through this function. But this function need network support.

BLUETOOTH

It is a short distance wireless communication technology, which can realize the communication between the mobile phone and other mobile communication terminal equipment.

SEARCH

To access to search page, you can search the content through the virtual keyboard input.

CALENDAR

To view and arrange your journey according to calendar.

CALCULATOR

To provide a calculator with 4 basic functions to facilitate simple calculations.

CLOCK

Enter the menu, you can view the date and time, set weather location. Click the button of Alarm, Gallery or Music, you can enter corresponding function.

DOWNLOADS

To display a downloadable content.

SIM MANAGEMENT

You can choose SIM card 1/2 in SIM Information. And you can perform the settings such as Voice call, Video call, Messaging, Data connection, Roaming, Contacts & SIM.

SAFETY
PRECAUTIONS

Before using the phone, please read the safety precautions carefully and let your children know these, so that you can use your phone correctly and safely.

⚠ Do not switch on your phone when phone use is prohibited or when phone use may cause interference or danger.

🚗 Do not use your phone while driving.

➕ Mobile phone may interfere with medical devices in the hospital or health care institution. Please follow the rules and provisions in hospitals and health care facilities. Switch off your phone near medical devices.

✈ Mobile phone may interfere with aircraft equipment. Please abide by all the rules and regulations of the airline, and when the airline staff requires you can switch off your mobile phone or switch to the wireless function off mode, switch off your phone in an aircraft.

📶 Mobile phone sends out radio frequency signal, the mobile phone may affect the performance of these devices, such as pacemakers and hearing aids, Medical equipment and other household or vehicle electronic equipment. Switch off your phone near high-precision electronic devices.

🔧 Do not attempt to disassemble your phone or its accessories. Only qualified personnel are allowed to service or repair the phone.

📶 Mobile phone and memory card may be influenced by the damage causd by the magnetic field, do not place your phone or its accessories in containers with strong electromagnetic field.

💾 Do not place magnetic storage media near your phone. Radiation from the phone may delete the information stored on them.

⛽ Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a gas station.

🚫 Keep your phone and its accessories away from children. Do not allow children to use your phone without guidance.

🔋 Use approved batteries and chargers only to avoid explosion.

CLEANING &
MAINTENANCE

- The mobile phone, battery and charger are not water resistant. Please do not use them in the bathroom or other excessively moist areas and likewise avoid allowing them to get wet in the rain.

- Use a soft, dry cloth to clean the mobile phone, battery and charger.

- Please do not use alcohol, thinner, benzene or other solvents to wipe the mobile phone.

- A dirty outlet will cause poor electrical contact, lose of power and even inability to recharge. Please clean regularly.

- Mobile phone can not be used or stored in dusty, dirty places, otherwise it will damage the mobile phone's parts.

TROUBLE
SHOOTING

If anything unusual occurs while using your mobile phone, please refer to the following table.Frequently Occurring Problems

Frequently Occurring Problems	Cause	How to Fix
Poor reception	Using the mobile phone in an area with poor reception such as high rise buildings or in a basement where radio waves cannot be transmitted	Try to avoid
	Using the mobile phone when the network is busy, such as during rush hour, when the lines are full making it impossible to get through	Try to avoid
	Related to the distance from the base station built by the network	You can request that the network service provider provide a service area plan
Echo or noise	Caused by poor network relay, a regional problem	Hang up and redial, if the relay is changed then the line may be better
	Some calling regions have poor lines	
Shortening of the standby time	Standby time is related to the network system	Please temporarily turn off your mobile phone, as you are located in an area with poor reception
	Batteries need to be replaced	Replace the batteries
	When you cannot get a signal, the phone will continue to transmit in order to find a base station, thereby expending large amounts of electricity will cause the standby time to decrease	Please move to an area with a strong signal or temporarily turn off your mobile phone
Unable to turn on the phone	The battery is empty	Look at the remaining electricity or recharge

TROUBLE
SHOOTING

SIM card malfunction	SIM card is damaged	Contact your network service provider
	SIM card is not properly inserted	Confirm SIM card is properly inserted
	There is a foreign substance on the metal surface of the SIM card	Use a clean cloth to wipe off the metal contact point of the SIM card
Unable to connect with the network	Expired SIM card	Contact your network provider
	Outside the GSM service area	Consult your network provider on the service area
	Poor signal	Please move to a place with a better signal and try again
Unable to make a call	Using the call bar function	Cancel the call bar function
	Using the fixed dialing function	Cancel the fixed call setting
Incorrect PIN number	Consecutively enter the wrong password three times	Contact your network provider
Unable to charge	Battery or charger is damaged	Replace the battery or charger
	Recharging in the environment of less than -10°or higher than 45° extreme temperatures can cause deformation of mobile phone, reduce the charging capacity and shorten the service life of the battery and the mobile phone	Change the charging environment
	Poor contact	Check if the plug is properly connected
Unable to add new phone book entries	The storage space of the phone book is full	Delete a portion of the phone number entries
Unable to set certain functions	Your network provider does not support this function or you have not applied for it	Contact your network provider