User Manual

HXE-11 Series



Models 1341T and 1341R



Audio

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WARNINGS

- Read these instructions before installing or using this product.
- To reduce the risk of fire or electric shock, do not expose to rain or moisture.
- This product must be installed by qualified personnel.
- Do not open the cover-there are no user-serviceable parts inside.
- Do not expose this unit to excessive heat.
- Install only in dry, indoor locations.
- Clean the unit only with a dry or slightly dampened soft cloth.

LIABILITY STATEMENT

Every effort has been made to ensure that this product is free of defects. Audio Authority[®] cannot be held liable for the use of this hardware or any direct or indirect consequential damages arising from its use. It is the responsibility of the user of the hardware to check that it is suitable for his/her requirements and that it is installed correctly. All rights are reserved. No parts of this manual may be reproduced or transmitted by any form or means electronic or mechanical, including photocopying, recording or by any information storage or retrieval system without the written consent of the publisher.

Audio Authority reserves the right to revise any of its hardware and software following its policy to modify and/or improve its products where necessary or desirable.

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User Manual

1341T and 1341R HDMI[®] Signal Distribution System

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1.0 INTRODUCTION

Thank you for purchasing this HDMI[®] extension/distribution system from Audio Authority[®]. The HXE-11 Kit (1341T and 1341R) digitally transmits HDMI signals over a single RG-6 coax cable to achieve long distances while preserving high quality 1080p video with embedded multi-channel audio such as Dolby[®] TrueHD[™]. The system can be used as a point-to-point extender, or additional 1341R receivers can be daisy chained to distribute source media to multiple video displays.

Audio Authority audio/video switchers, converters, and distribution amps can be purchased at **www.audioauthority.com** or through authorized dealers.

1.2 SYSTEM FEATURES

- · Requires only one BNC-terminated RG-6 coax cable
- · Quick synchronization means maximum up-time
- Installation is plug and play no complex setup routines or programming
- Video Support: 720p, 1080i, and 1080p formats, plus multiple PC formats
- Audio Support: Dolby Digital Plus, Dolby® Digital TrueHD, DTS-HD: Master Audio, and LPCM
- · Up to 200 ft. cable length using RG-6 with 1080p and lossless audio
- · HDMI version 1.3 and HDCP compliant

1.3 HDMI VERSION 1.3 FEATURES SUPPORTED

- 1080p/60 and 1080p/24 video
- 1080i and 720p video
- Lossless bitstream audio (Dolby TrueHD, DTS-HD: Master Audio, Multichannel LPCM)
- · Lip sync compensation

2.0 CHECKING PACKAGE CONTENTS

Before connecting the system, please make certain the following items are in the shipping cartons. Note: the 1341T and 1341R are sold separately.

- 1341T Transmitter
- (and/or) 1341R Receiver
- Termination resistor plug
- 5V DC power adapter(s)
- User manual

Note: Please retain the original packing material and invoice in case you need to return the unit. If you find any items are missing, contact Audio Authority immediately. Have the model number and invoice available for reference when you call.

3.0 SYSTEM DESIGN

Consider the following factors and basic precautions to ensure the best possible performance.

- **Do not use soldered BNC connectors or adapters.** RG-6 cables *MUST* be terminated with either crimp-on or compression type BNC connectors.
- Use high quality RG-6 coaxial cable. The HXE-11 can transmit HD video over a single coax cable using high quality RG-6 and terminating with good crimp-on BNC connectors. Low quality cable and RG-59 cable does not provide the bandwidth necessary for the HXE-11 system.
- **Do not use HD-DVD players.** The HDCP keys in the 1341T do not support Legacy HD-DVD players and will not handshake or pass signals.
- Source and TV connection cables. Use short, premium HDMI cables; low quality cables are often unreliable. Always use good strain relief methods or locking cables to prevent cables from becoming loose over time.
- Interference from nearby electrical devices can have an adverse effect on signal quality. For example, older computer monitors often emit very high electromagnetic fields that can interfere with the performance of nearby video equipment.
- **Display devices.** The perceived quality of the video image depends heavily upon the type and quality of the TVs or projectors used. High quality displays should be expected to produce a noticeably better image.

3.1 APPLICATIONS

The 1341T and 1341R may be used in simple point-to-point applications or in multiple destination video distribution applications.





4.0 COAXIAL CABLE LENGTH AND FABRICATION

Use high quality RG-6. Audio Authority tests using Commscope F660BV Brightwire yielded excellent results; use equivalent cable or better in all installations. Maximum cable length depends on total bandwidth (video resolution plus audio). Use the table below as a guide, but it is recommended to test the actual cable length with the target source and TV before installation.

Cable	1080p + lossless audio	1080i + lossless audio	720p + lossless audio
RG-6	Up to 200 ft.	Up to 300 ft.	Up to 300 ft.

- Use only crimp on or compression type BNC terminations.
- Do not solder BNC connectors.
- Do not use F-to-BNC or RCA to BNC adapters.

5.0 INSTALLATION

- · Always use high quality RG-6 coaxial cable.
- Do not bend coaxial cables below the manufacturer's recommended radius.
- · Do not route coax cable parallel to AC power lines.
- Always use a termination resistor plug (included) at the last (vacant) receiver pass through jack.
- Connect coaxial cables and HDMI cables first, then connect power supplies.
- Use good strain relief methods on HDMI cables to prevent loose connections, and power system for final testing.



6.0 TROUBLESHOOTING

- Poor image quality: likely to be a result of source media. Some sources, (e.g. cable and satellite) compress video output resulting in poor image quality. Connect the source directly to an identical display via a short HDMI[®] cable to compare image quality.
- Intermittent signal dropout: RG-6 and/or HDMI cable is longer than rated distance for source signal bandwidth. Reduce cable length, reduce resolution, and/or reduce audio format to decrease the bandwidth required.
- No surround sound (multi-channel audio): adjust the source for the desired audio format, and make certain the destination device is able to receive it.
- No picture: perform the verifications below.
 - Check that the termination plug is correctly installed on the pass through jack on the last receiver in the chain.
 - Note: Legacy HD-DVD players are no longer supported in current HDCP keys and do not function with the HXE-11 system.
 - Use only high quality RG-6 cable with crimp or compression type BNC terminations. DO NOT use soldered BNC terminations or adapters.
 - Use a cable tester to make certain coaxial cables are terminated correctly and the BNC connectors are securely attached to the cable at both ends. Check for cable defects or damage, such as pinched cable on tight corners.
 - Check the HDMI cables at input and output connections to see if any of the connectors have become loose. Use good strain relief methods.
 - Check the power indicators on all units. If any are off, check AC outlets.
 - Connect the display device directly to the source using the HDMI cable from the 1341T end, then test with the 1341R connection cable. If an image is present under those circumstances then the display, the source, and the HDMI cables can be eliminated as the cause of the problem.
 - If the above methods do not produce a picture, test using a short, known good HDMI cable, and set up the source to output a resolution that the display can accept. If this test is successful, connect the HXE-11 System again, making sure the source resolution is the same as the test.

Contact Audio Authority Technical Service at support@audioauthority.com, or call 800-322-8346 or 859-233-4599.

7.0 SPECIFICATIONS

DIGITAL AUDIO/VIDEO I/O				
1341T Transmitter	1x via HDMI connector – HDMI input			
1341R Receiver 1x via HDMI connector – HDMI output				
COAXIAL CONNECTIONS I/O				
1341T Transmitter	1x via BNC connector – coaxial output			
1341R Receiver 1x via BNC connector – coaxial input				
VIDEO PERFORMANCE				
Resolutions Supported	720p, 1080i, 1080p and multiple PC resolutions			
Maximum resolution	1080p (1920x1200, 1080p/60Hz)			
HDMI TMDS clock speed	225MHz			
HDMI Data bit rate	2.25Gbps			
Maximum cable length using premium RG-6 coax	200 ft. (60m) with 1080p / lossless audio 300 ft. (90m) with 1080i / lossless audio 300 ft. (90m) with 720p / lossless audio			
AUDIO PERFORMANCE				
Digital Audio	Multi-channel, lossless audio formats			
ENVIRONMENTAL				
Operating Temperature	0° to +50° C (+32° to +122° F)			
Operating Humidity	10% to 90%, Non-condensing			
Storage Temperature	-10° to +70° C (12° to +158° F)			
Storage Humidity	10% to 90%, non-condensing			
REGULATORY APPROVALS				
Transmitter and Receiver	HDMI, HDCP, RoHS			
Power Supply UL, CUL, CE, PSE, GS, RoHS				
CABLE REQUIREMENTS				
Coaxial Cable	High quality RG-6 (See page 6)			
Terminations	BNC crimp or compression (not solder)			
MECHANICAL	·			
Dimensions: H-W-D inches (mm)	1.1 x 3.9 x 3.65 (28x100x93mm)			
ACCESSORIES INCLUDED	· ·			
Termination Plug	75 Ohm resistor			
Power Adapter	5 VDC@2A			
User Manual Printed, 12 pages				
WARRANTY				
Limited Warranty	1 year parts and labor			

8.0 LIMITED WARRANTY

If any consumer product from Audio Authority[®] fails due to defects in materials or workmanship within one year from the date of the original sale to the enduser, Audio Authority guarantees that we will replace the defective product at no cost. Freight charges for the replacement unit will be paid by Audio Authority (ground service only). A copy of the invoice showing the item number and date of purchase (proof-of-purchase) must be submitted with the defective unit to constitute a valid in-warranty claim.

Units that fail after the warranty period has expired may be returned to the factory for repair at a nominal charge, if not damaged beyond the point of repair. All freight charges for out-of-warranty returns for repair are the responsibility of the customer. Units returned for repair must have a Return Authorization Number assigned by the factory.

This is a limited warranty and is not applicable for products which, in our opinion, have been damaged, altered, abused, misused, or improperly installed. Audio Authority makes no other warranties either expressed or implied, including limitation warranties as to merchantability or fitness for a particular purpose. Additionally, there are no allowances or credits available for service work or installation performed in the field by the end user.

8.1 WARRANTY SERVICE PROCEDURES

If you suspect a product defect, contact Audio Authority's Technical Service Department at 800-322-8346 or 859-233-4599 for assistance in verifying the problem. If a defect or potential defect is suspected, a replacement unit will be shipped immediately on a defect-exchange basis and a Return Authorization Number will be issued for the return of the defective product. Replacement units are sent out at the Manufacturer's Suggested Retail Price which is debited to the Customer's Credit Card at the time of shipment. Once we receive the defective unit back at the factory, it will be evaluated under the conditions of this warranty and if found to be in-warranty, a full credit will be issued to the Customer's Credit Card. Return freight charges for the defective unit are the customer's responsibility. Please contact our Technical Service Department for complete details concerning all in and out of warranty service matters.

We appreciate your confidence in our products and services and will always strive to meet or exceed your needs.

9.0 REGULATORY COMPLIANCE

The 1341T and 1341R comply with HDMI[®] and HDCP rules and regulations. Power supplies included have been tested for compliance with UL, CUL, CE, PSE, and GS rules and guidelines. This product and its power supply are RoHS compliant.

10.0 CONTACT INFORMATION

If you have questions or require assistance with this product in areas not covered by this manual, please contact Audio Authority using the information below.

Audio Authority Technical Service 800-322-8346 M-F 8:30 AM to 5:00 PM, EST International: 859-233-4599 Fax: 859-233-4510 Send email to: support@audioauthority.com

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