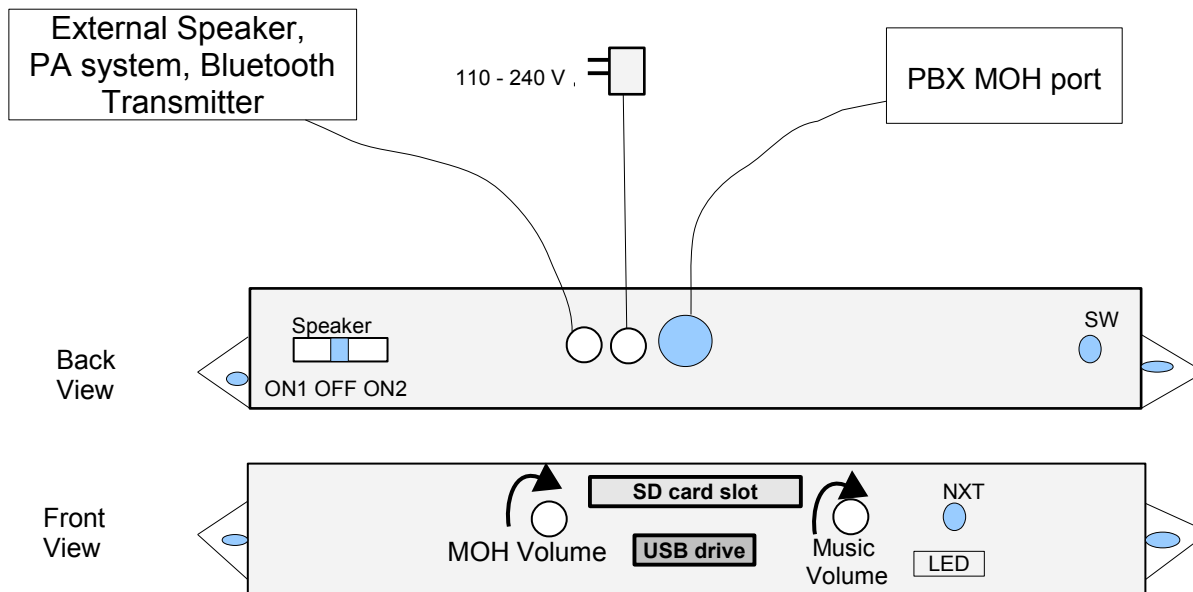


- Ensure USB Flash drive or SD card or both are inserted then Plug the included AC adapter (110- 240 V AC to 5V DC) Be sure not to use a different power adapter or the unit will be damaged
- Turn the Speaker **ON** to confirm Audio is playing and adjust the Volume to mid level (you can Turn it OFF any time)



#### Package Content:

iHOLD P Dual device  
Power adapter 110/240v AC to 5v DC 1500 ma  
USB flash Drive & SD card  
RCA to RCA audio Cord  
User's Manual

please note some music titles are not royalty-free and you may want to use the royalty-free music titles to avoid annual licensing payments to ASCAP and BMI for playing those titles on-hold. Also you may want to use the music and songs you own or have licence to for the PA system or external speakers.

**LED:** The front LEDs turn ON solid to indicate playback.

#### Connecting to a Computer :

Remove the USB drive or SD card and insert it into USB port or the SD slot normally found on most PC/ laptops, This will be detected as "Removable Disk" , when you open "My Computer" or "Windows Explorer"

#### Transferring files into USB drive:

Select the file you want to transfer and drag-and-drop it into the "Removable Disk" that represents this device (right click on the file, copy, move the mouse to the "Removable Disk" , right click there and paste)

The iHold plays all **.mp3** files one by one before it auto repeats from the 1<sup>st</sup> file, You may silence the files you do not want by renaming them to "filename.ip3" or just move or delete the extra files you do not want to play from the USB drive/SD card. After the file is transferred allow 15 seconds for it to finish before removing the USB drive / SD card.

#### Disconnecting from Computer:

⇒ Double click on the green arrow in the Task-bar located on the lower -right side of the computer screen (Safely Remove Hardware)



⇒ Select "USB Mass Storage Device" from the list that appears then click "Stop" then press "OK"

⇒ When the "Safe to Remove Hardware" appears click OK and remove the USB Flash drive or the SD card.

## Dual Audio Output:

The iHold has a RCA connector for Automatic 8  $\Omega$ , 600  $\Omega$  Output connection to a PBX or KSU telephone system "MOH" jack. It also has a 3.5mm (1/8") jack output to connect to PBX BGM (background music port) or an external speaker, the PA system/overhead speakers or to an external wireless speaker bluetooth transmitter. When connecting the RCA jack to your PBX use the RCA to RCA cord or other cords as needed. If you get any noticeable "Hum" in the on-hold audio replace this cord with a "isolated audio cord" (contact tech support for more info)

**Modes of playback:** 1 to 99 tracks, device plays all the tracks one by one and re-loops automatically, silence any track by renaming it to filename.ip3 instead of filename.mp3 or just delete it.

**Single track**

**Multi track**   -----

Click the **NXT** button to go to next track

## USB drive / SD CARD:

iHold can accept 128MB to 8GB USB drive or SD cards available on the market, up to 256 hours of continuously playing audio time can be obtained using 4GB. To remove the USB drive / SD card, remove power 1<sup>st</sup>, update it from your PC/Laptop (for Mac you may need to save all files to your Mac, format the USB/SD card then paste the files back) then insert it back; Re-power the iHold and the playback automatically resumes in a few seconds.

**SW** switch lets you select between the USB drive or SD card when they are both inserted, the default (power ON) is USB drive and it usually contains all the normal MOH plus your songs or music files, The alternate is SD card and it usually contains all the Holiday MOH files plus your songs or music files, click to switch playback from USB to SD, click it again and it will go back to USB, for example **click SW during Holiday season to switch to Holiday audio** (assuming normal audio files are in USB & Holiday files are in SD card)

**File structure** each xxx.mp3 file is a stereo file where the Left channel contains the MOH audio and the Right channel contains your "office music" songs. Refer to Readme.doc file in the USB/SD or to enclosed sheet for details on how to paste your favorite songs and music into the USB/SD for "office music"

## Volume:

for music/message on Hold use **MOH Volume** clock wise for Volume UP or counter clock-wise for Volume DOWN  
for office music use **Music Volume** clock wise for Volume UP or counter clock-wise for Volume DOWN

## SPEAKER:

Flip switch to ON1 position to hear MOH audio from a speaker inside, flip to ON2 to hear your songs or musics or the Biz music ON1 is only for monitoring or testing the audio, the volume levels heard at this time are not the actual audio volume levels available to the MOH port for On Hold or for external speaker, be sure to re-adjust the volume1 again after Speaker is turned OFF to ensure the proper and desired MOH audio volume levels.

## Warranty

This product is warranted against defects for a period of one (1) year from the date of original invoice. We will repair/replace the product with no charge for parts or labor within this time. To obtain warranty service the product needs to be returned freight prepaid by the customer with a copy of original invoice. This warranty does not apply if in the sole opinion of Innovative Telecommunication Technology LLC, the product has been tampered with or damaged by lightning or any other acts of nature, misuse, neglect or unauthorized service.

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