OPTIONS™

OXFORD NETWORKS

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OPTIONS™ Digital Cable

Digital TV (DTV) & Guide

Oxford Networks' interactive video system provides local and premium television channels. The DTV Guide contains detailed information for current and future listings and a search function for locating favorite programs. Parents can set rating and system controls for television content.

Music

The Music feature provides a "virtual stereo" with numerous music categories. The Music Guide provides an on-screen list of available music channels by group. Access basic program information about music selections with the touch of a remote button.

Phone

Taking advantage of the combined television and telephone delivery service offered by OPTIONS™, Caller ID is available for phone and cable television subscribers.

Account

The Account screen displays a detailed record of your movie rentals and costs. This information is for explanatory purposes only; your bill from Oxford Networks contains a complete list of charges.
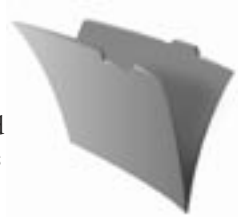
Settings

Change your system PIN, manage Favorites, maintain Parental Controls, and adjust System Settings all in one location. Using a personal identification number (PIN), authorized users can adjust settings and alter the system PIN.

Quick Start

Turning on the System

NOTE - *If the remote does not function properly ensure it is accurately programmed for compatibility with your brand of television. Remote programming instructions can be found in your television user's manual, or online for some televisions.*

Personal Identification Number

A 4-digit personal identification number (PIN) is issued by Oxford Networks. Your PIN is used to rent movies, and set parental controls for TV programs and movie ratings. When required, an onscreen message requests entering the PIN using the remote. As a security measure, asterisks appear as numbers are entered. If the wrong PIN is entered, a message prompts re-entry. Your default PIN is either 1234 or 0000.

Remote Control

1. Use the remote arrow keys to navigate. While navigating on-screen (guide options, buttons, icons, and links) a highlight appears around selected items.

Navigating with the Remote

1. Use the remote arrow keys to move the on-screen highlight. The selected option is highlighted. Press **SELECT** on the remote. An action occurs and the screen changes.

On-screen Menu and Feature Buttons

Navigate two ways: the on-screen Menu or the remote Feature buttons. The Menu displays a list of main features (DTV, Movies, Music, etc.) available on the system, contains options for controlling how and if the system displays certain information (Preferences, Parental Controls, Change PIN), and provides an

account history. Feature buttons (DTV, Movies, etc.) jump directly to a particular service.

Using the Menu

Press **MENU** on the remote.
Use the arrow keys and **SELECT** to choose a Menu option. The system jumps to the selected feature.

The Settings feature allows authorized users to define Parental Controls, manage Favorites, History, and change the System PIN. Oxford Networks issued your initial PIN necessary to establish fundamental settings.

Help

The help button on the remote displays a wide array of How-To's and Help Topics as well as Frequently Asked Questions (FAQ).

Additionally Oxford Networks posts updated Help documents and FAQ's on the Media (see Media) area. We encourage you to utilize these resources as your needs and time permit.

Settings

System PIN

1. Press **MENU** on the remote.
2. Select **Settings** and then **Change PIN**. Press **Select** the Enter PIN dialog box appears.
3. Enter your current PIN.
4. The Change PIN dialog box appears. Enter and confirm your new PIN.

A confirmation message appears. After a few seconds, the system returns to the Menu. Your PIN is changed.

Favorites

With access to hundreds of channels you can create, edit, and delete a list of your most frequently viewed and favorite channels. Use the default favorites lists (All or Subscribed) or create your own. Note — You will not be able to view channels that are not in your favorites profile list.

Adding Favorites

1. Press **MENU** menu displays.
2. Select **Settings**, then **Favorites**. Press **Select**.
3. Select **New** enter a name for your Favorite list. Peruse the list of channels to either **select** or **deselect** each channel. The selected favorites list appears at the top of the screen and the displayed channels are arranged according to the Favorites list in the Interactive Program Guide.
4. Select **Exit**.

Changing Favorites

1. Press **Guide** on the remote.
2. Press **Guide** again to cycle through the available Favorites.

Renaming Favorites

1. Press **MENU** on the remote. The Main menu displays.
2. Select **Settings**, and then **Favorites**. Press Select.
3. Use << or >> keys to select the Favorites list you want to edit. View the list of channels to either select or deselect each channel. Select **Rename**.
4. The Rename dialog box appears, revealing the on-screen keyboard.
5. Use the on-screen keyboard to change the name (from 1 to 10 characters).
6. Select **Done**. The rename dialog box closes. The Edit Favorites screen is updated and reflects the new name.
7. Select **Exit.**

Deleting Favorites

1. Press **MENU** on the remote. The Main menu displays.
2. Select **Settings**, and then **Favorites**. Press Select.
3. Select **Delete.** The Confirm Deleting dialog box appears.
4. Select **Yes.** The Delete Favorites screen is updated and reflects the removed Favorite.
5. Select **Exit**.

System Features

DTV (Digital TV)

DTV allows you to access local and premium ability to access and search program listings. Use the remote to navigate DTV channels and guide.

Access a week of programming information with the DTV Guide. The Guide provides on-screen information for all subscriber channels and programs. The "picture in guide" function allows you to scan the Guide while watching a program.

Only shows rated at, or beneath, the current Parental Control rating are listed if **Show Titles** is set to No. See "Parental Controls (DTV)".

Viewing DTV

1. Press **DTV** on the remote.
2. To view a channel or change channels:
3. Enter the channel number (e.g. 04 or 812) and press **ENTER** using the numeric keypad on the remote.
4. Press **CH +/-.**
5. Press **GUIDE** and use the navigation arrows and **SELECT** on the DTV Guide.
6. Use the up/down navigational arrows and

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SELECT to browse listings.
7. Press **LAST** to return to previous channel.

NOTE:

If the remote does not function properly, ensure it is accurately programmed for compatibility with your brand of television.

DTV Guide

Oxford Networks' DTV Guide provides the most up to date program information in an easy to use and intuitive format. Use visual cues on the Guide to view, browse, and search program listings, as well as purchase pay-per-view programs.

Color Coding The guide contains a color coded system, to differentiate at first glance the type of programs available. Colors include:

   Table 1 Color Coding
     Color Meaning
     Light Green/Blue • Normal Programming
     Dark Green • No Information Available
     Dark Gray • Unsubscribed
     Dark Blue • System (Movies, Promos, Search)
     Red • Sports
     Light Green • News
     Light Blue • Children's
     Purple • Movies

Viewing Program Information

   1. Press **GUIDE** on the remote, access the DTV Guide.
   • Use the navigational arrow keys to browse increments displaying future programming; a highlight appears around a selected channel.
Use fast-forward or rewind (>> or <<) to display program listings for the next day.
Use CH +/- to preview channels in the upper right corner from the DTV Guide.
   2. Highlight a program.

Press **SELECT** to change to the channel or press **INFO** to display program information. Press **INFO** again to clear information and return to the guide. Use the arrow keys and **SELECT** to browse other channels in the Guide.

Search

Oxford Networks' Search feature in the guide allows you to search programming listings based on text found in the Program Guide. Searches may include: actors, directors, subject matter, etc.

Performing Search

Press **Guide** on the remote.
Select **Search**. (at beginning of the guide)
Type in your search phrase
Select **Done**.

Autotune / Reminders

Oxford Networks' grants you the ability to set a Reminder to alert you when a future program is about to play, or choose to Autotune the future program.

Setting Autotune/Reminders

   1. Press **DTV** on the remote, and then press **GUIDE** to access the DTV Guide.
   • Use the navigational arrow keys to browse increments displaying future programming; a highlight appears around a selected channel.
Use fast-forward or rewind (>> or <<) to display program listings for the next day.
Use **CH +/-** to preview channels in the up-per right corner from the DTV Guide.
   2. Highlight a future program. Press **Select**
   3. The Autotune/Reminder page appears. Select a Reminder event.
   • Select **YES** if you would like to Autotune to the channel.
   • Select **NO** if you would like a Reminder.
   • Select the preferred event time by using the +/- buttons to select a time period from

1 to 99 minutes.
4. Select **Exit** to return to the DTV Guide.

Confirming a Reminder

When watching DTV, an autotune reminder will ask if you would like to change the channel.

Click **OK** to accept
Click **Dismiss** to ignore.

Overriding Parental Controls

When a restricted program is accessed, a Parental Control Override screen appears. The override feature allows a valid PIN to temporarily extend the parental control rating. An override applies only to the current show and continues for the duration of the television program.

EAS

Your set-top box may be interrupted for Emergency Alert System (EAS) updates when the system automatically change to the EAS alert channel disabled during an EAS event. EAS events do not effect viewing of Music, or Walled Garden.

Caller ID

Taking advantage of the combined television and telephone delivery service offered by Oxford Networks, Caller ID is available for phone and cable television subscribers

Caller ID History

Reviewing Call History

1. Press **MENU** on the remote, and then press **Phone** to access the Caller ID Screen, or press **Phone** on the remote.
2. Select **Caller ID History**.
3. The Call History screen appears, showing the

most recent calls in reverse chronological order.
4. Scroll through the list and review calls.
5. Click **Exit** and return to the Main menu.

Saving Call History Numbers

1. Press **MENU** on the remote, and then press **Phone** to access the Caller ID Screen, or press the **Phone** on
the remote.
2. Select **Caller ID History**.
3. The Call History screen appears, showing the most recent calls in reverse chronological order.
4. Click **Add** next to the name/number in Call History you would like to save.
5. Click **Exit** to return to the
previous menu.

Deleting Call History

Though calls automatically fall off the Call History list (oldest first) when the maximum number of logged calls has been exceeded, you can choose specific calls to remove from the History at any time.

1. Press **MENU** on the remote, and then press **Phone** to access the Caller ID Screen, or press the **Phone** on the remote.
2. The Call History screen appears, showing the most recent calls in reverse chronological order.
3. Select the check box in the Delete column next to each item you wish to remove from Call History.
4. Click **Delete**.
5. The Call History screen is updated and the call numbers and names are removed.

Caller ID Settings Updating
Caller ID Settings

1. Turns options on or off, as desired, and then click **Select**.
2. The new settings are saved. Exit the Caller ID Settings screen.

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Caller ID List

1. Press **MENU** on the remote, and then press **Phone**.
2. Select **Caller ID List**. The Custom Caller ID List screen appears. All existing records appear in alphabetical order (by Name).
3. Select **Add**.
4. The Enter Name dialog box (with on-screen keyboard) appears, prompting you to enter up to 25 characters.
5. Enter a Name and select **OK**.
6. The name is saved. The Enter Number dialog box appears, with on-screen keyboard containing numbers. You are prompted to enter a 10-digit phone number.
7. Enter a phone number and click **Done**.
8. Return to the Main menu for more Caller ID options.

MUSIC

The Music feature provides a "virtual stereo" with numerous music categories. Access a comprehensive Music Guide or basic program information for individual music selections with the touch of a remote button.

Audio Channels

The Music Guide provides a list of the available audio/music channels. The Music Guide highlights and plays the most recently accessed music channel.

Access Music Guide

1. Press **MENU** on the remote.
2. Select **Music** from the Menu or press the Music button on the remote. The last audio channel begins playing.
3. Press **GUIDE** to list available music channels.
4. Use remote arrow keys and **SELECT** to browse music.
5. Press **DTV** on the remote to exit.

Changing Audio Channels

Change audio channels with one of the following:

- Press CH +/-.
- Use Music Guide and navigation keys.
- Use the numeric keypad and ENTER to type audio channel.

- Press LAST to return to the previous audio channel.

Viewing Audio Information

The onscreen menu displays basic program information for an individual audio selection as channels are changed. The system also displays title, track, and artist information and can be accessed by pressing the info button on the remote.

Pay Per View Movies & Events

Oxford Networks' Digital Television grants you access to new and exciting Pay Per View (PPV) Movies and Events each month. Through our intuitive PPV system you are able to quickly and easily access movies and events at the touch of a button.

The movie Parental Control feature allows you to specify a maximum MPAA rating for movies viewed in the home.

Ordering Movies & Events

From the Movie Guide, browse movie categories, and display movie information (plot, preview, etc.). Only films rated at, or beneath, the current Parental Control rating are listed if Show Titles is set to No. See "Parental Controls (Movies)".

NOTE: The system PIN is always necessary to order movies.

1. Highlight the desired Movie in the DTV Guide and press **SELECT** to view detailed information. A film poster (if available) and other details display (film synopsis, length, rating, actors, and director).
2. Enter system **PIN** to order and begin viewing the movie.
3. Select **Accept Charges** to order the movie or event.
4. Select **Cancel** to return to the Movie Guide.
5. Select **Guide** to return to Guide.

Overriding Parental Controls

When attempting to access a movie exceeding the set Parental Control rating, an override screen appears. If authorized, enter your PIN to temporarily override the rating controls. See "Parental Controls (Movies)"

MPAA Movie Ratings
Rating Name Meaning

■ **G** General audience. All ages admitted.

■ **PG** Parental guidance suggested. Some material may not be suitable for children.

■ **PG-13** Parents strongly cautioned. Some material may be inappropriate for children under 13.

■ **R** Restricted Under 17 requires accompanying parent or adult guardian.

■ **NC-17** No one 17 and under admitted.

■ **NR** Not Rated; Rating not available.

For additional Parental Guidelines, please reference "TV Ratings and Meaning"

Viewing Account History

Press **MENU** on the remote.

Select **Account**. The Enter PIN dialog box appears.

Enter your PIN.
Your subscription name displays. Peruse the rented movies; view charges, titles, and dates.
Select **Exit**.

Parental Controls

Parental Controls NOTE:

Not all TV programs and movies, such as News programs, are rated. To prevent unrated programs from being accessed, set Parental Controls accordingly.

Setting Parental Controls

Use Parental Controls to set maximum viewable ratings for movies and TV programs, as well as prevent unrated TV shows from displaying. A valid PIN is required to alter Parental Controls. Oxford Networks uses TV Parental Guidelines and MPAA ratings for movies. These ratings give parents more information about content and age-appropriateness of shows.

1. Press **MENU** on the remote.

2. Select **Settings**, and then **Parental Controls**.

3. Enter Your PIN

4. Select a new maximum rating for each service: Enable Parental Controls, Movies, TV, Lock Unrated Shows, and Show Titles. Enter preferences using the remote keys and **SELECT**.

5. Edit Channel allows you to remove a channel from the lineup regardless of ratings.

6. Select **Exit**. The Parental Control level is now changed.

Parental Controls (DTV)

Parental Control ratings determine accessible

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DTV programs. The system blocks restricted programs from being viewed and/or displayed in the DTV Guide, according to preset parental control settings.

Parental Guidelines for television programs contain two parts: an age-based rating indicating the age group for which a particular program is designed, and a content-based rating indicating program material. Some key letters and definitions found in TV ratings include:

- **V** = Violence
- **S** = Sexual Conditions
- **L** = Coarse or crude indecent language
- **D** = Suggestive dialog
- **FV** = Fantasy violence

Rating Meaning

TV-Y All Children

TV-YX Directed to Older Children

TV-G General Audience

TV-PG Parental Guidance Suggested

TV-14 Parents Strongly Cautioned

TV-MA Mature Audience Only

Parental Controls (Movies)

Parental Control ratings determine the accessibility of Movies. The system indicates parental control ratings and blocks restricted programs from being ordered. Only films rated at, or beneath, the parental control rating are accessible. For example, if the maximum movie rating is set to PG, children can access movies with G and PG ratings, but can not view movies with PG-13 or above.

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OPTIONS™ Premium Telephone

OPTIONS™ Premium Telephone Service includes the following:

• Unlimited local calling to these exchanges: **Lewiston, Auburn, Buckfield, Greene, Hebron, Leeds, Lisbon Falls, Mechanic Falls, New Gloucester, North Turner, Poland, Sabattus, Turner**

• 911 Service
• Free Directory Listing in Oxford Networks and Verizon Telephone Directories
 • 3 Free Directory Assistance Calls
(411 or 555-1212)

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Deluxe Voicemail

The Voice Mail feature allows customers to have all of their incoming calls answered by a personalized greeting. The caller can leave a message. Accessing messages can be done either from home phone or another location.

How it Works:
To set up Deluxe Voice Mail, dial the Voice Mail access number that was provided - 333-6245. Follow the prompts to enter the set up password – 0000#. To set up a personal password, follow the prompts to enter a 4 digit password followed by the # sign.

The greeting length can be up to 60 seconds and the incoming message length up to 60 seconds. The maximum number of ioncoming messages is 15. Un-

played and saved messages can be saved up to 14 days. Your voicemail feature also includes, urgent message marking, per message notification to pager, and 3 additional mailboxes. Accessing your messages from another location: Dial into the Voice Mail system by using your mail access number (333-6245) followed by your mail box number (your 7 digit telephone number) followed by the # sign. When prompted, enter your 4 digit password followed by the # sign. Follow the prompts to access your messages.

Playback Controls:

1 Rewinds Back 8 Seconds

3 Forwards 8 Seconds

7 Pause

11 Rewinds Back to the Beginning of the Message

33 Forwards to the End of the Message

99 Exits the Voice Mail System.

Caller ID

shows you the name and phone number of the incoming call before you answer. The date and time of the call will also be displayed.

*A caller's name and phone number will display on your TV and/or your caller ID device. Provided you have Cable Television service from Oxford Networks. Some restrictions may apply.

Call Forwarding

The Call Forwarding feature lets you temporarily transfer your incoming calls automatically to another telephone number.

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How it Works:

Call Forwarding – Press *72 to activate Call Forwarding. Dial the telephone number where you want your calls forwarded. When the call is answered, Call Forwarding is in effect. If the call is not answered, hang up and immediately repeat the procedure. Press *73 to deactivate Call Forwarding. Listen for confirmation and then hang up.

3 - Way Calling

The 3-Way Calling feature allows you to add a third person to your conversations.

How it Works:

3-Way Calling – Press and release the switch hook or flash button to place the first caller on hold (listen for new dial tone). Dial 3rd Party's number you wish to include (wait to hear first ring). Press and release switch hook or flash button a second time to open the line to both parties.

*One caller other than you may disconnect without terminating the call.

Call Waiting/Cancel Call Waiting

The Call Waiting feature allows you to place the first call on hold and answer a second call.

The Cancel Call Waiting feature allows you to cancel your call waiting temporarily when not needed.

How it Works:

Call Waiting - When you hear a beep, press the switch hook or flash button to place the first call on hold and answer the second call. To return to the first call, press the switch hook or flash button again.

Press *70 to activate Cancel Call Waiting then dial the phone number for voice or program your dial up connection with *70 followed by a comma then the access number. The customer must be the originator of the phone call to activate Cancel Call Waiting.

The following features are also available through OPTIONS™ Phone Service:

Automatic Call Back

The Automatic Call Back Feature automatically stores the last number you dialed when the line is busy. It will ring you back when the line is no longer in use.

How it Works:

Press *66 to activate Auto Call Back. When you hear the busy signal press and release the switch hook or flash button. Your phone will check the number for up to 30 minutes. Press *86 to deactivate Auto Call back.

Call Forward No Answer - Busy

The Call Forward feature allows all unanswered calls to be forwarded automatically to another number.

How it Works:

Call Forward No Answer – Press *92 to activate Call Forward No Answer. Dial the number of rings you want allowed before call is forwarded (2-9 rings). Dial the number you wish your unanswered calls to be forwarded to. When the call is answered Call Forward No Answer is in effect. If the call is not answered, hang up and immediately repeat the procedure. Press *93 to deactivate Call Forward No Answer. Listen for confirmation tone and hang up.

Call Forward Busy – Press *90 to active Call Forward Busy. Dial the number where you want your calls forwarded. When phone is answered Call Forward Busy is in effect. If the call is not answered, hang up and immediately repeat the procedure. Press *91 to deactivate Call Forward Busy. Listen for confirmation and hang up."

Call Return

The Call Return feature automatically stores the last number that called you. It can also be used to redial the last number that called you. *Not all incoming numbers can be automatically called back using this feature.

How it Works:
Press *69 to activate Call Return. A recorded voice will give you the telephone number of the call you missed. You will be told if the number is private or unavailable. You will be given the option to call the number back even if it is a private number. Press *89 to cancel your Call Return Request.

Customer Originated Call Trace

When you receive a harassing call, you can dial a simple code to trace the source of that call for the telephone company.

NOTE – *Customer Originated Call Trace must be used immediately after you hang up on the call you want traced. If you get another call, or hear a Call Waiting Tone first, you will trace the wrong call.*

How it Works:
When you get a nuisance call, press and quickly release the "switchhook" or "flash button". Listen for the special dial tone. If you've already hung up, just lift the handset again and listen for a normal dial tone. Press *57 (on a rotary phone dial 1157). Follow the voice instructions and dial 1 to activate Call Trace. Listen for the confirmation announcement that the last call has been traced. Hang up.

The number you have traced will be recorded at the phone company. To take legal action, record the exact date and time of the call and contact your local law enforcement agency within 24 hours. You will be required to complete a "Customer Originated Trace Release of Information Form". The law enforcement agency will then supply

Oxford Networks with your written request for the traced number information. Oxford Networks will release the traced number information to the requesting law enforcement agency the following business day.

Per-Call Blocking

By dialing a code before you place a call, you can prevent your number from appearing on the Caller ID display of the person receiving your call.

How it Works:
Lift the handset and listen for a normal dial tone.

Press *67 (on a rotary phone, dial 1167). Dial the number you're calling as usual. The person you've called will not be able to see your number displayed on their Caller ID device. Instead, a "P" or "Private" will be displayed.

NOTE – *You must dial *67 before each call you place that you want blocked. Otherwise, your phone number will be released to the person receiving your call. If you have requested Call ID Line Blocking from Oxford Networks, you do not need to dial *67 each time. Your number will always appear as "Private". To override Caller ID Line Blocking (allowing your number to be displayed) on an individual call, dial *67 before placing the call.*

Select-A-Ring

Select-A-Ring from Oxford Networks lets you have two phone numbers with different ringing patterns on a single phone line. It makes sharing a phone with roommates, kids, or home office easier because you'll always know who the phone is for just by the way it rings. Also, if you subscribe to Call Waiting, the distinctive ringing pattern will identify incoming calls as well. Select-A-Ring is a low-cost alternative to adding another line.

How it Works:
Oxford Networks will assign the additional phone

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number for Select-A-Ring. Each number has its own separate directory listing.

Selective Distinctive Ringing/ Call Waiting

When you make a list of special callers, your phone uses a special ring to announce calls from any of those numbers. If you also have Call Waiting, you'll hear a special Call Waiting tone.

How it Works:

To activate, deactivate or change Selective Distinctive Ringing: Lift the handset and listen for the normal dial tone. Press *61 (on a rotary phone, dial 1161). Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will tell you how many numbers are currently stored in your list. Follow the voice instructions and dial 3 to turn the feature ON (if it is currently off), or turn the feature OFF (if the feature is currently on).

To add the last caller to your list, press #01# (on a rotary phone, dial 1201)

To hear the numbers on your list, press 1. After the list is read, voice instructions will follow.

To add a number to your list, press # (on a rotary phone, dial 12). Follow the voice instructions you'll hear. You can store up to 32 phone numbers on your Distinctive Ringing list.

To remove a number from you list, press * (on a rotary phone, dial 11). Follow the voice instructions to remove any or all of those numbers.

To hear instructions again, press 0.

NOTE – *You may press 1, 0, # or * at any time rather*

than waiting for the voice instructions. The list you create is separated from any other lists you may be using for Selective Call Acceptance, Selective Call Forwarding and similar services.

Selective Call Rejection

Selective Call Rejection will automatically block incoming calls from any of the numbers on the Call Rejection list that you have created (32 phone numbers maximum). A rejected caller will hear an announcement that you're not accepting calls at this time. All other calls will ring through as usual.

NOTE – *Rejected callers will be able to place calls through an operator or from other telephones not on your Selective Call Rejection list.*

How it Works:

To activate, deactivate or change Selective Call Rejection: Lift the handset and listen for the normal dial tone, press *60 (on a rotary phone, dial 1160). Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will then tell you how many numbers are currently stored in your list. Follow the voice instructions and dial 3 to turn the feature ON (if it is currently off), or turn the feature OFF (if the feature is currently on).

To add the last caller to your list, press #01# (on a rotary phone, dial 1201)

To hear the numbers on your list, press 1. After the list is read, voice instructions will follow.

To add a number to your list, press # (on a rotary phone, dial 12). Follow the voice instructions you'll hear. You can store up to 32 phone numbers on your Call Rejection list.

To delete a number from you list, press * (on a ro-

tary phone, dial 11). Follow the voice instructions to remove any or all of those numbers.

To hear instructions again, press 0.

NOTE – *You may press 1, 0, # or * at any time rather than waiting for the voice instructions. The list you create is separated from any other lists you may be using for Selective Call Acceptance, Selective Call Forwarding and similar services.*

Selective Call Forwarding

Selective Call Forwarding lets you choose which calls should be forwarded when you are away from home or office. Only calls from numbers on your Selective Call Forwarding special list will forward.

How it Works:

To activate, deactivate or change Selective Call Forwarding: Lift the handset and listen for the normal dial tone, press *63 (on a rotary phone, dial 1163). Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will then tell you how many numbers are currently stored in your list. Follow the voice instructions and dial 3 to turn the feature ON (if it is currently off), or turn the feature OFF (if the feature is currently on).

To enter your "forward to" number: The first time you turn on the service, you'll be asked to enter the number you'd like your special calls forwarded to. From then on, the system will remind you of the current "forwarded to" number. If the current number is correct, dial 1. If you wish to change the current "forward to" number dial 0 and then follow the voice instructions

To hear the numbers on your list, press 1. After the list is read, voice instructions will follow.

To add the last caller to your list, press #01# (on a rotary phone, dial 1201)

To add a number to your list, press # (on a rotary phone, dial 12). Follow the voice instructions you'll hear. You can store up to 32 phone numbers on your Call Forwarding list.

To delete a number from you list, press * (on a rotary phone, dial 11). Follow the voice instructions to remove any or all of those numbers.
To hear instructions again, press 0.

NOTE – *You may press 1, 0, # or * at any time rather than waiting for the voice instructions. The list you create is separated from any other lists you may be using for Distinctive Ringing/Call Waiting, Selective Call Acceptance, Selective Call Rejection and similar services.*

This service can work with Call Forward (all calls). Numbers on your preferred list will follow you to your Selective Call Forwarding number. All other calls will be routed to your regular call Forward number. Applicable toll charges apply.

Selective Call Acceptance

Selective Call Acceptance will automatically allow you to receive calls only from the numbers on the Selective Call Acceptance list you have created (32 phone number maximum). When Selective Call Acceptance is turned on all other callers will hear a voice recording that you are not accepting calls at this time.

IMPORTANT: EMERGENCY CALLS WILL NOT BE ACCEPTED FROM TELEPHONE NUMBERS NOT ON YOUR LIST. AN OPERATOR CANNOT OVERRIDE THIS FEATURE.

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How it Works:

To activate, deactivate or change Selective Call Acceptance: Lift the handset and listen for the normal dial tone, press *64 (on a rotary phone, dial 1164). Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will then tell you how many numbers are currently stored in your list. Follow the voice instructions and dial 3 to turn the feature ON (if it is currently off), or turn the feature OFF (if the feature is currently on).

To add the last caller to your list, press #01# (on a rotary phone, dial 1201)

To hear the numbers on your list, press 1. After the list is read, voice instructions will follow.

To add a number to your list, press # (on a rotary phone, dial 12). Follow the voice instructions you'll hear. You can store up to 32 phone numbers on your Call Acceptance list.

To delete a number from you list, press * (on a rotary phone, dial 11). Follow the voice instructions to remove any or all of those numbers.

To hear instructions again, press 0.

NOTE – *You may press 1, 0, # or * at any time rather than waiting for the voice instructions. The list you create is separated from any other lists you may be using for Distinctive Ringing/Call Waiting, Selective Call Acceptance, Selective Call Rejection and similar services.*