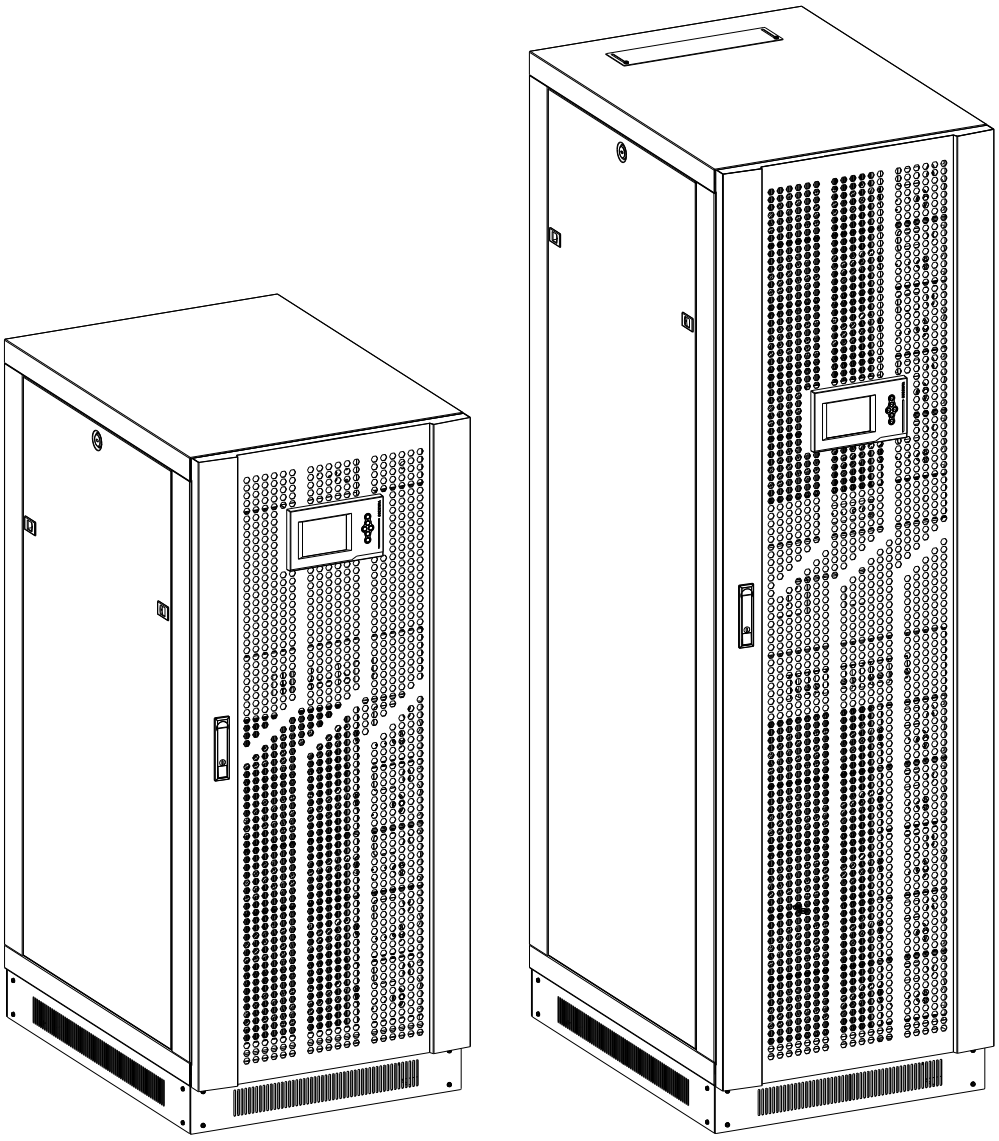
Uninterruptible Power Systems

Three phase 4～100KVA



Operation Manual

Publish statement

Thank you for purchasing this series UPS.
This series UPS is an intelligent, three phase in single phase out, high frequency online UPS designed by our R&D team who is with years of designing experiences on UPS. With excellent electrical performance, perfect intelligent monitoring and network functions, smart appearance, complying with EMC and safety standards, The UPS has become standard product meets the world's advanced level.
Read this manual carefully before installation
This manual provides technical support to the operator of the equipment

Contents

1. Safety

Important safety instructions – Save these instructions

There exists dangerous voltage and high temperature inside the UPS. During the installation, operation and maintenance, please abide the local safety instructions and relative laws, otherwise it will result in personnel injury or equipment damage. Safety instructions in this manual act as a supplementary for the local safety instructions. Our company will not assume the liability that caused by disobeying of safety instructions。

1.1 Safety notes

1. Even no connection with utility power, 220/230/240VAC voltage may still exist at UPS outlet!
2. For the sake of human being safety, please well earth the UPS before starting it .
3. Don't open or damage battery, for the liquid spilled from the battery is strongly poisonous and do harmful to body!
4. Please avoid short circuit between anode and cathode of battery, otherwise, it will cause spark or fire!
5. Don't disassemble the UPS cover, or there may be an electric shock!
6. Check if there exists high voltage before touching the battery
7. Working environment and storage way will affect the lifetime and reliability of the UPS. Avoid the UPS from working under following environment for long time

   ◆ Area where the humidity and temperature is out of the specified range(temperature 0 to 40℃, relative humidity 5%-95%)

   ◆ Direct sunlight or location nearby heat

   ◆ Vibration Area with possibility to get the UPS crashed.

   ◆ Area with erosive gas, flammable gas, excessive dust, etc

8. Keep ventilations in good conditions otherwise the components inside the UPS will be over-heated which may affect the life of the UPS.

1.2 Symbols used in this guide

WARNING!

Risk of electric shock

CAUTION!

Read this information to avoid equipment damage

2. Main Features

2.1 Summarization

Our UPS is a kind of three-in- single -out high frequency online UPS, it provides four specifications: The 20KVA;30KVA;50KVA and 100KVA. The products are modularized and adopt the N+X redundancy. It can flexibly increase the number of the UPS modules according to the load capacity which is convenient for flexible allocation and gradually investment.

The UPS can solve most of the power supply problems, such as blackout, over-voltage, under-voltage, voltage sudden drop, oscillating of decreasing extent, high voltage pulse, voltage fluctuation, surge, inrush current, harmonic distortion (THD), noise interference, frequency fluctuation, etc..

This UPS can be applied to different applications from computer device, automatic equipment, communication system to industry equipment.

2.2 Functions and Features

◆Digital control

◆19-inch standard cabinet

1.4-meter and 2-meter high cabinets are provided according to the user's requirement.

◆Modularized design

◆High power-density design

The height of the single module is 3U, a standard 1.4m cabinet can hold 5 pieces of modules (we provide 4KVA/6KVA and 10KVA modules), so the whole capacity of each 1.4M cabinet can reach 50KVA as maximum and vice versa, so the 2M cabinet for 10 modles can reach max. 100KVA.

◆N+X parallel redundancy

This series UPS adopts N+X parallel redundancy design, user can set different redundancy according to the importance of the load. While the redundancy modules are set more than two, the availability of UPS system will achieve 99.999%, which may satisfy the required reliability of the critical load connected. Through LCD display setting, you may configure the required quantity of the redundancy unit. When the load connected is over the number of the redundancy, the UPS will alert right away. The design of the MTBF(Meantime before Failure) is up to 250,000 hours.

This series can set the number of redundancy modules. When the load exceeds the redundancy setting,The UPS can still work normally and simultaneously send out corresponding warning as long as the load doesn't exceed the total capacity of modules.

◆Parallel Redundant control system

◆Optimizing distributed convergence for the cabinet

◆Separated Bypass

◆Common Battery

◆Configuable Battery Voltage (16-20pcs)

◆Automatic charge current adjustment according to battery capacity connected.

◆3-Stage Intelligent charging

◆Touch-screen Super-large LCD display(Optional)

◆Each module with indiviaul LCD display

◆Remote Monitoring via SNMP

◆Optional Accessories available such as Isolation transformer, Distribution Panel, SNMP Card,

Relay Contact Board, etc..

◆Equip with Maintenance Bypass Switch for easy maintenance purpose.

◆Superior MTTR(Meantime to repair) & Short shutdown time in maintenance

◆Centralized monitoring module is also available

◆EPO function

3. Installation

3.1 Unpack checking

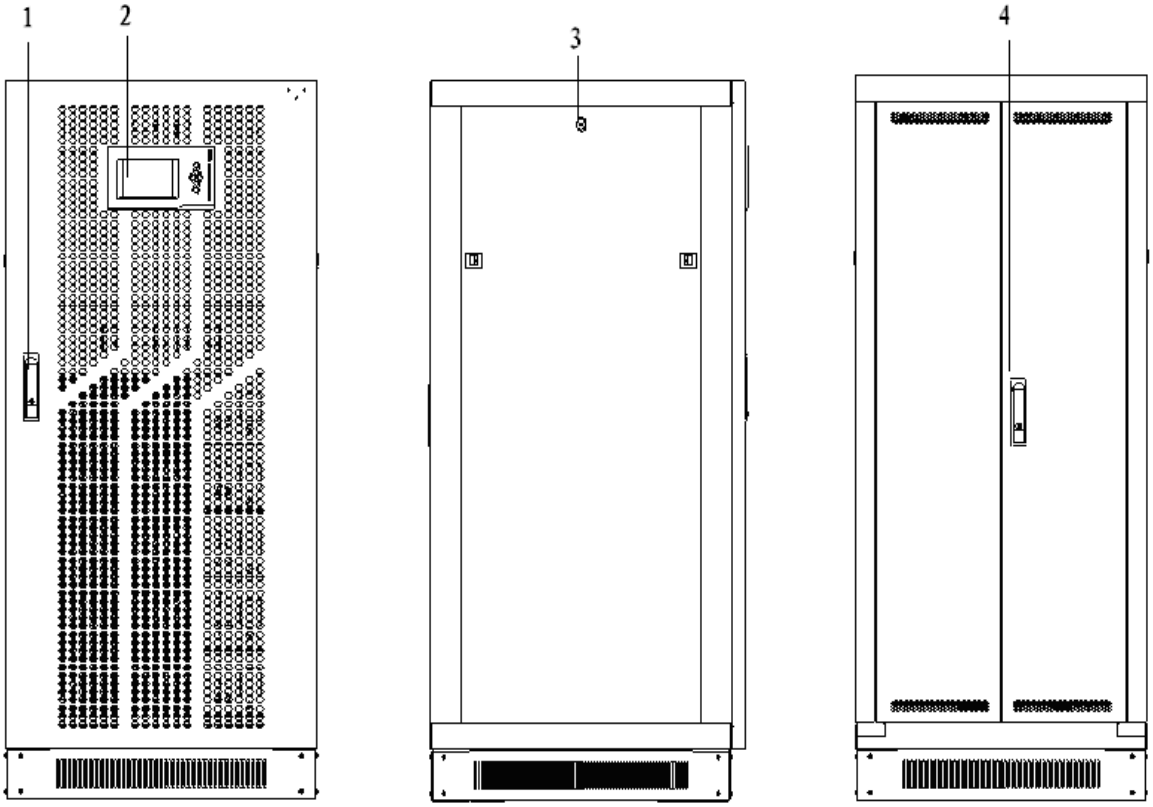
1. Don't lean the UPS when moving it out from the packaging

2. Check the appearance to see if the UPS is damaged or not during the transportation, do not switch on the UPS if any damage found. Please contact the dealer right away.

3. Check the accessories according to the packing list and contact the dealer in case of missing parts.

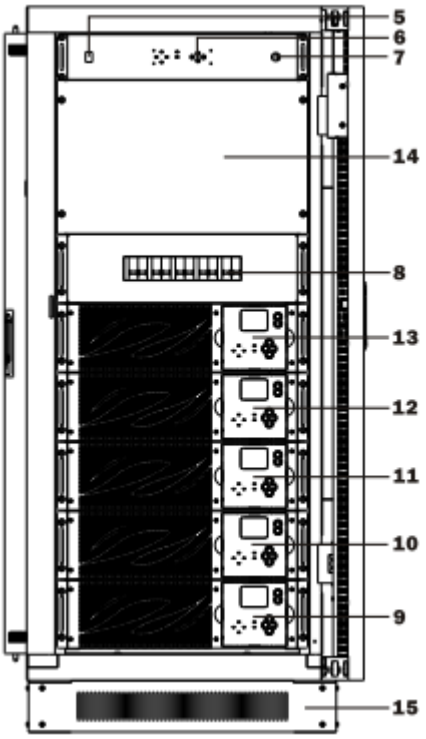
3.2 Cabinet Outlook

1. 1.4M 19" Rack Cabinet

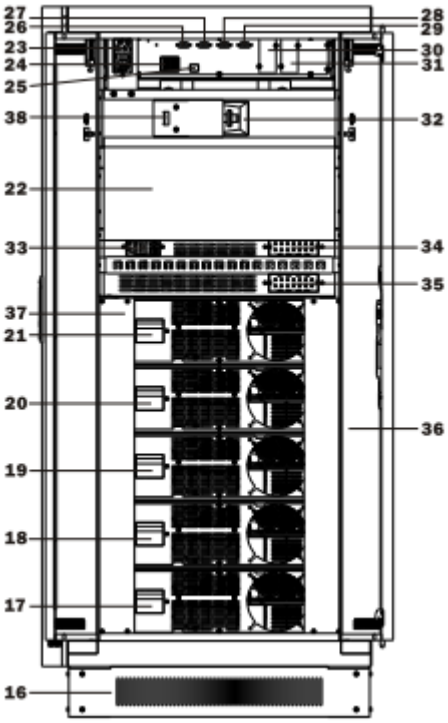


Front View **Side View** **Rear View**

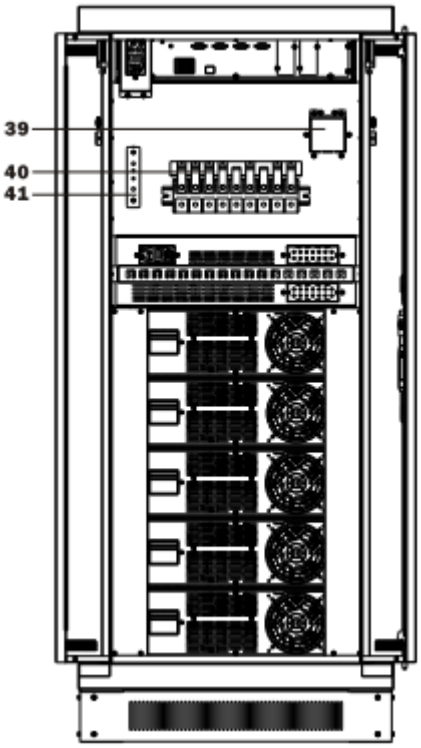
（1）front lock （2）LCD Display （3）Side Lock （4）Rear Lock



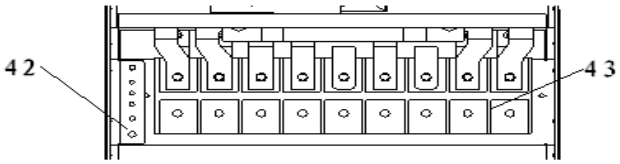
Front View(internal)



50KVA Rear View



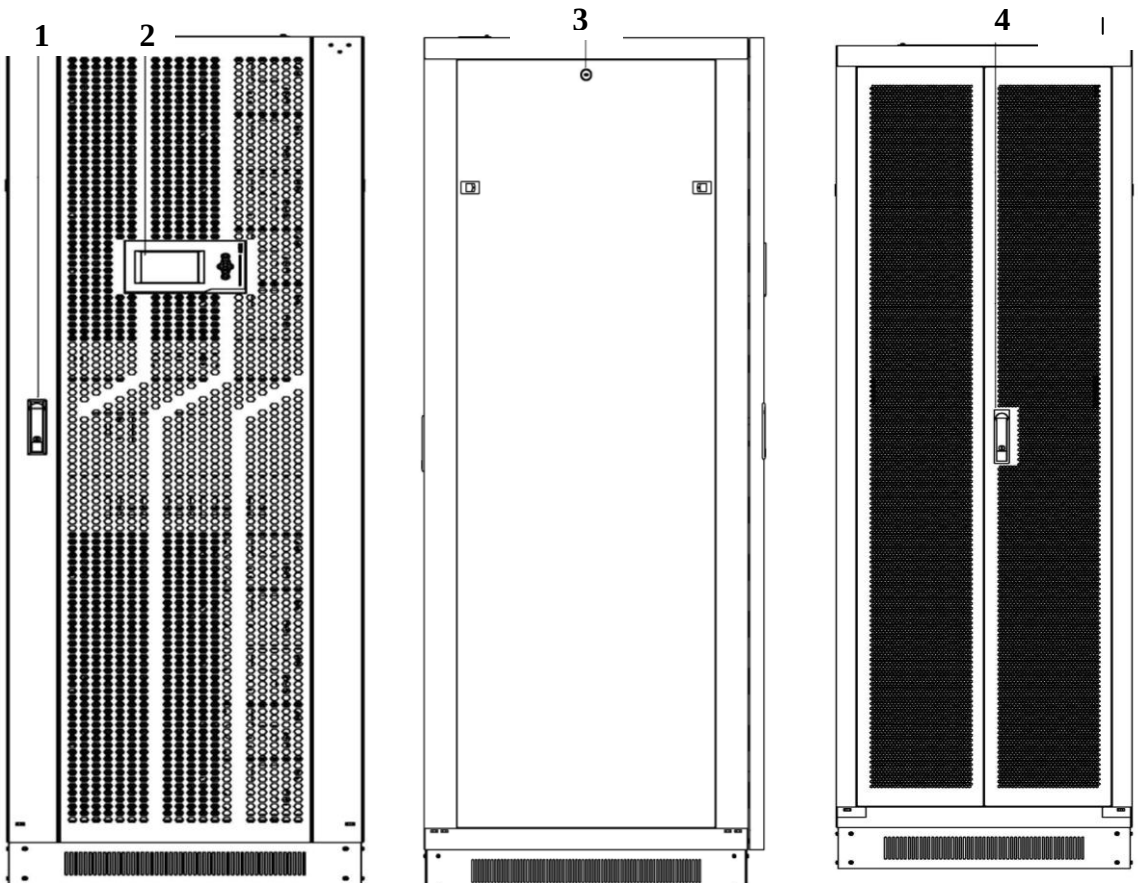
30/20KVA Rear View（Without cover for terminal block）



50KVA Terminal Block of cabinet（without cover for terminal block）

（5）Main Switch of Central Monitor Unit （6）LED display of Central Monitor Unit （7）EPO switch （8）O/P Switch（9）UPS Module 1 （10）UPS Module 2（11）UPS Module 3（12）UPS Module4（13）UPS Module 5（14）Cover for terminal block（15）bottom cover for front door （16）bottom cover for rear door （17）Main Switch for UPS Module 1 （18） Main Switch for UPS Module 2 （19）Main Switch for UPS Module 3 （20）Main Switch for UPS Module 4 （21）Main Switch for UPS Module 5 （22）Cover for terminal block （23）Inter-connecting port for Modules （24）Dry Contact Port （25）LCD connecting port （26）RS485 port （27）RS485 port （28）RS232 port （29）OPTION port （30）Intelligent Network Port （31）SNMP port（32）Maintenance Switch （33）distribution module port -1 （34）distribution module port -2 （35）distribution module port -3 （36）PDU Output （37）PDU input （38）maintenance switch & its cover（39）maintenance switch & its cover （40）30/20KVA terminal block for Input, output & battery （41）30/20KVA-GND （42）50KVA-GND （43）50KVA terminal block for input, output & battery

2. 2M 19” Rack Cabinet



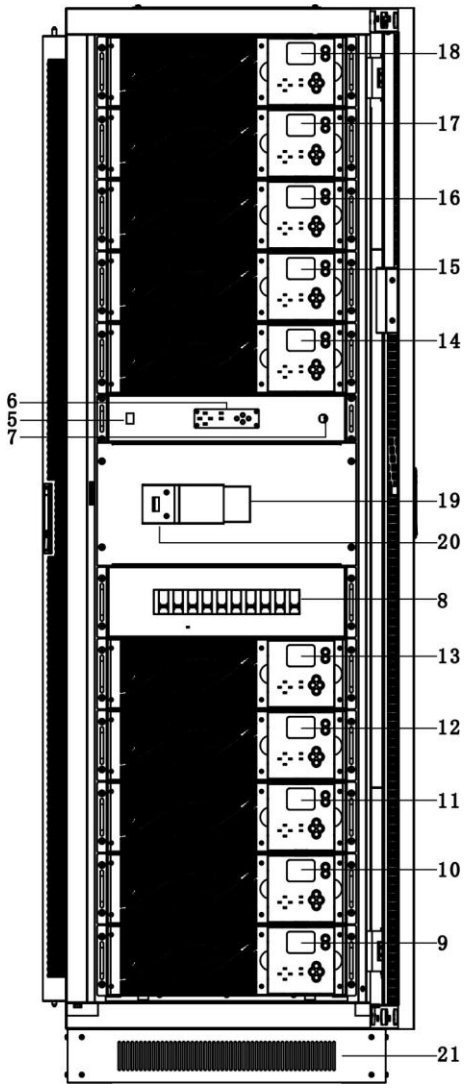
Front View **Side View** **Rear View**

（1）front lock

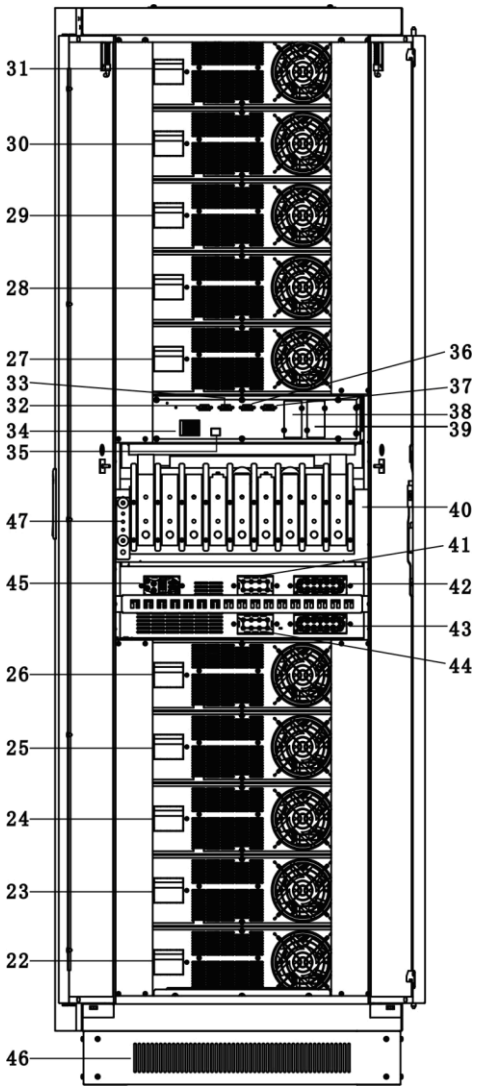
（2）LCD Display

（3）Side Lock

（4）Rear Lock



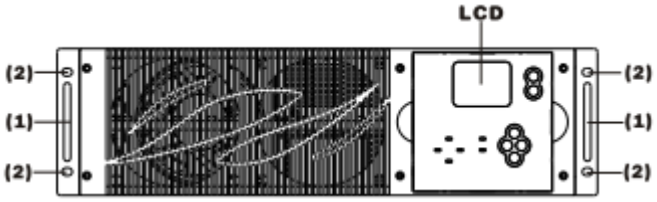
Front View(internal)



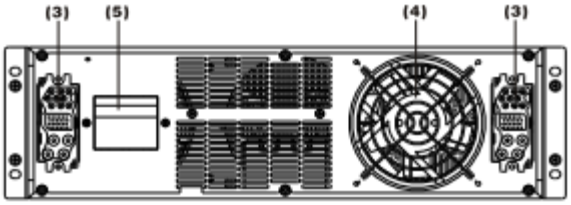
100KVA Rear View（Without cover for terminal block）

（5）Main Switch of Central Monitor Unit （6）LED display of Central Monitor Unit （7）EPO switch （8）O/P Switch（9）UPS Module 1 （10）UPS Module 2（11）UPS Module 3（12）UPS Module4（13）UPS Module 5 (14) UPS Module 6 （15）UPS Module 7 （16）UPS Module 8（17）UPS Module 9 (18) UPS Module 10 （19）Maintenance Switch （20）maintenance switch & its cover （21）bottom cover for front door （22）Main Switch for UPS Module 1 （23）Main Switch for UPS Module 2（24）Main Switch for UPS Module 3（25）Main Switch for UPS Module 4（26）Main Switch for UPS Module 5 （27）Main Switch for UPS Module 6 （28）Main Switch for UPS Module 7 （29）Main Switch for UPS Module 8 （30）Main Switch for UPS Module 9 （31）Main Switch for UPS Module 10 （32）RS485 port （33）RS485 port （34）Dry Contact Port （35）LCD connecting port （36）RS232 port （37）OPTION port （38）Intelligent Network Port （39）SNMP port （40）terminal block for Input, output & battery （41）distribution module port -1 (42) distribution module port -2 (43) distribution module port -3 (44) distribution module port -4 (45) distribution module port -5 (46) bottom cover for rear door (47) GND

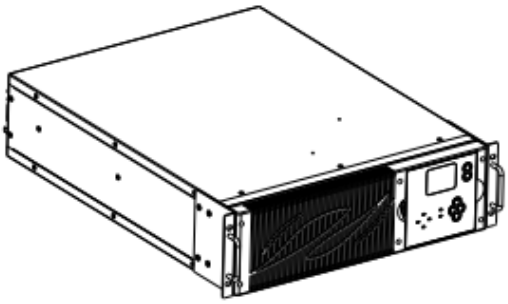
3.3 UPS module appearance



Front View



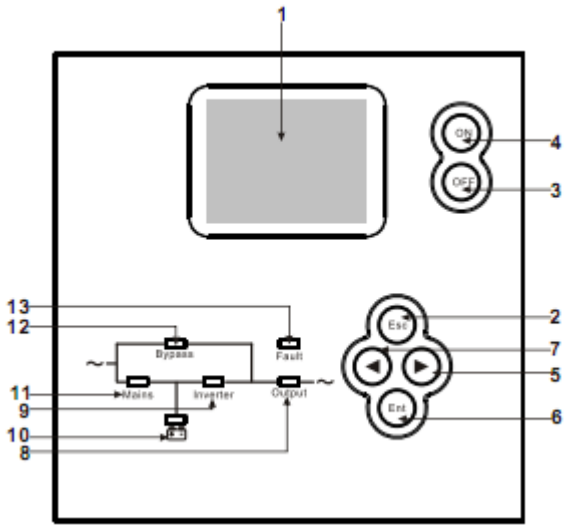
Rear View



Side View

（1）handle （2）screw holes （3）module connector slot （4）fan （5）UPS Module input switch

3.4 UPS Module LCD control panel



LCD control panel introduction

（1）LCD Display Board （2）ESC （3）Off button （4）On button （5）right or down （6）Enter（7）left or up （8）Output Indicator （9）Inverter Indicator （10）Battery Indicator （11）Mains (AC) Indicator（12）Bypass Indicator （13）Fault Indicator

3.5 Installation notes

Note: Consider for the convenience of operation and maintenance, the space in front and back of the cabinet should be left at least 100cm and 80cm respectively when installing the cabinet .

◆Please place the UPS in a clean, stable environment, avoid the vibration, dust, humidity, flammable gas and liquid, corrosive. To avoid from high room temperature, a system of room extractor fans is recommended to be installed. Optional air filters are available if the UPS operates in a dusty environment.

◆The environment temperature around UPS should keep in a range of 0℃～40℃. If the environment temperature exceeds 40℃, the rated load capacity should be reduced by 12% per 5℃. The max temperature can't be higher than 50℃.

◆If the UPS is dismantled under low temperature, it might be in a condensing condition.The UPS can't be installed unless the internal and external of the equipment is fully dry. Otherwise, there will be in danger of electric shock.

◆Batteries should be mounted in an environment where the temperature is within the required specs. Temperature is a major factor in determining battery life and capacity. In a normal installation, the battery temperature is maintained between 15°C and 25°C. Keep batteries away from heat sources or main air ventilation area, etc.

WARNING!

Typical battery performance data are quoted for an operating temperature between 20°C and 25°C. Operating it above this range will reduce the battery life while operation below this range will reduce the battery capacity.

◆Should the equipment not be installed immediately it must be stored in a room so as to protect it against excessive humidity and or heat sources。

CAUTION!

An unused battery must be recharged every 6months Temporarily connecting the UPS to a suitable AC supply mains and activating it for the time required for recharging the batteries.

◆The highest altitude that UPS may work normally with full load is 1500 meters. The load capacity should be reduced when this UPS is installed in place whose altitude is higher than 1500 meters, shown as the following table:

（Load coefficient equals max load in high altitude place divided by nominal power of the UPS）

Altitude（m）	1500	2000	2500	3000	3500	4000	4500	5000
Load coefficient	100%	95%	90%	85%	80%	75%	70%	65%

◆The UPS cooling is depending on fan, so it should be kept in good air ventilation area. There are many ventilation holes on the front and rear, so they should not be blocked by any exotic obstacles.

3.6 External Protective Devices

For safety reasons, it is necessary to install, external circuit breaker at the input A.C. supply and the battery. This chapter provides guidelines for qualified installers that must have the knowledge of local wiring practices for the equipment to be installed.

◆External Battery

The UPS and its associated batteries are protected against the effect of over-current through a DC compatible thermo-magnetic circuit-breaker (or a set of fuses) located close to the battery.

◆UPS Output

Any external distribution board used for load distribution shall be fitted with protective devices that may avoid the risk of UPS overloaded.

◆Over-current

Protection device shall be installed at the distribution panel of the incoming main supply. It may identify the power cables current capacity as well as the overload capacity of the system .

CAUTION !

Select a thermo magnetic circuit-breaker with an IEC 60947-2 trip curve C (normal) for 125% of the current as listed below.

3.7 Power Cables

◆The cable design shall comply with the voltages and currents provided in this section, Kindly follow local wiring practices and take into consideration the environmental conditions (temperature and physical support media) .

WARNING !

UPON STARTING, PLEASE ENSURE THAT YOU ARE AWARE OF THE LOCATION AND OPERATION OF THE EXTERNAL ISOLATORS WHICH ARE CONNECTED TO THE UPS INPUT/BYPASS SUPPLY OF THE MAINS DISTRIBUTION PANEL.CHECK TO SEE IF THESE SUPPLIES ARE ELECTRICALLY ISOLATED, AND POST ANY NECESSARY WARNING SIGNS TO PREVENT ANY INADVERTENT OPERATION

◆For future expansion purpose, it is economical to install power cable according to the full rating capacity initially. The diameter of cable is shown bellow：

The 20KVA:

Item	Input three phases				Battery			Output Single phase		Ground
Symbol	Vin-N	Vin-A	Vin-B	Vin-C	BAT+	BATN	BAT-	Vout-L	Vout-N	GND
Cable diameter	$30mm^2$									$16mm^2$

The 30KVA:

Item	Input three phases				Battery			Output Single phase		Ground
Symbol	Vin-N	Vin-A	Vin-B	Vin-C	BAT+	BATN	BAT-	Vout-L	Vout-N	GND
Cable diameter	$45mm^2$									$25mm^2$

The 50KVA:

Item	Input three phases				Battery			Output Single phase		Ground
Symbol	Vin-N	Vin-A	Vin-B	Vin-C	BAT+	BATN	BAT-	Vout-L	Vout-N	GND
Cable diameter	$75mm^2$									$35mm^2$

The 100KVA:

Item	Input three phases				Battery			Output Single phase		Ground
Symbol	Vin-N	Vin-A	Vin-B	Vin-C	BAT+	BATN	BAT-	Vout-L	Vout-N	GND
Cable diameter	$150mm^2$ Or $2*75mm^2$									$75mm^2$

Note: “2*” means two cables are connected in parallel

CAUTION!

Protective earth cable: Connect each cabinet to the main ground system. For Grounding connection, follow the shortest route possible。

WARNING!

FAILURE TO FOLLOW ADEQUATE EARTHING PROCEDURES MAY RESULT IN ELECTROMAGNETIC INTERFERENCE OR IN HAZARDS INVOLVING ELECTRIC SHOCK AND FIRE

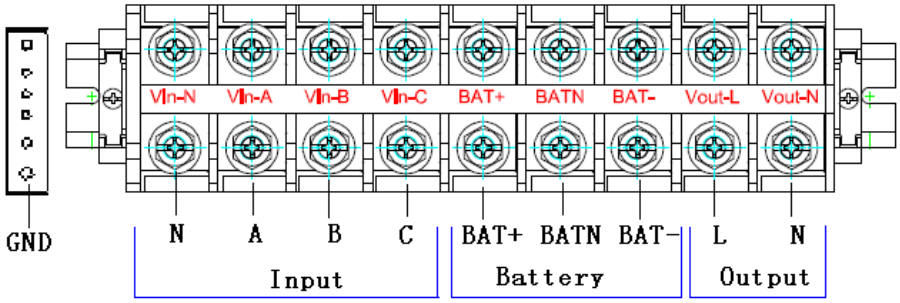
3.8 Power cable connect

Once the equipment has been finally positioned and secured, connect the power

cables as described in the following procedure.

Verify the UPS is totally isolated from its external power source and also all power isolators of the UPS are open. Check to see if they are electrically isolated, and post any necessary warning signs to prevent their inadvertent operation .

Open the UPS rear panel, remove the cover of terminals for wiring easily.



Choose appropriate power cable.（Refer to the table above）and pay attention to the diameter of the connection terminal of the cable that should be greater than or equal to that of the connection poles;

Connect cables according to indication as above, from left to right are three phases input, battery and Single phase output(Input R, S, T, N are connected to the 3 phases of the input Line, BAT+, BATN and BAT- are connected to the external battery box, output L, N are connected to the equipment(load) which is supplied by the UPS);

WARNING!

If the load equipment is not ready to accept power on the arrival of the commissioning engineer then ensure that the system output cables are safely isolated at their ends

Connect the safety earth and any necessary bonding earth cables to the copper earth screw located on the floor of the equipment below the power connections. All cabinets in the UPS must be grounded properly.

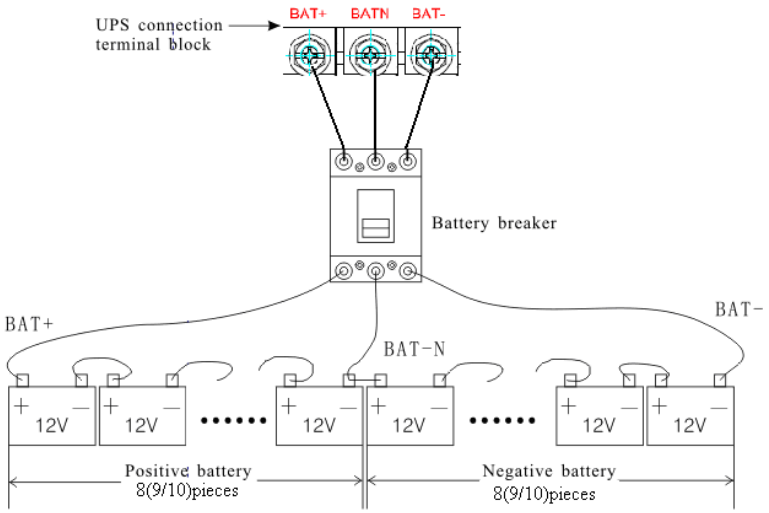
CAUTION!

The earthing and neutral bonding arrangement must be in accordance with local and national codes of practice.

3.9 Battery connection

The UPS adopts positive and negative double battery framework, total 16(optional 18/20) pieces in series. A neutral cable is retrieved from the joint between the cathode of the 8^{th} (9^{th}/10^{th}) and the anode of the 9^{th} (10^{th} /11^{th}) of the batteries. Then the neutral

cable, the battery Positive and the battery negative are connected with the UPS respectively. The battery sets between the Battery anode and the neutral are called positive batteries and that between neutral and cathode are called negative ones. The user can choose the capacity and the numbers of the batteries according to their desire. The connection is shown as following:



Note：

The BAT+ of the UPS connect poles is connected to the anode of the positive battery, the BAT- is connected to the cathode of the positive battery and the anode of the negative battery, the BAT- is connected to the cathode of the negative battery。

Factory default setting for battery quantity is 16pcs and for battery capacity is 40AH (charger current 6A). When connecting 18pcs or 20pcs batteries, please re-set desired battery quantity and its capacity after UPS starts at AC mode. Charger current could be adjusted automatically according to battery capacity selected. (Also charger current is selectable). Please refer to “Chapter 4.3 LCD display”

CAUTION!

Ensure correct polarity battery string series connection. i.e. inter-tier and inter block connections are from (+) to (-)terminals.
Don’t mix batteries with different capacity or different brands, or even mix up new and old batteries, either.

WARNING!

Ensure correct polarity of string end connections to the Battery Circuit Breaker and from the Battery Circuit Breaker to the UPS terminals i.e. (+) to (+) / (-) to (-) but disconnect one or more battery cell links in each tier. Do not reconnect these links and do not close the battery circuit breaker unless authorized by the commissioning engineer.

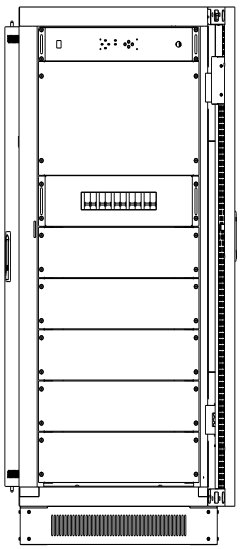
3.10 Online UPS Modules Replacement

For the UPS, modules must be inserted to make a complete UPS system。

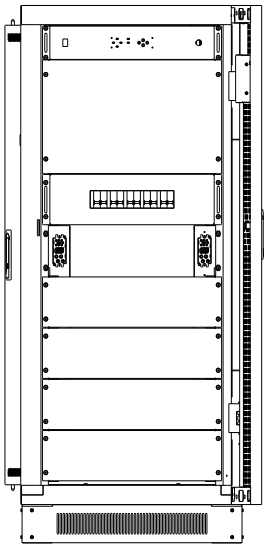
The replacement of UPS module is very simple and can be operated online.The control system of the UPS can detect the inserted or removed module(s) automatically. The user may operate easily by following the steps mentioned below.

◆**NOTE: The UPS module is rather heavy, please move it by two people!**

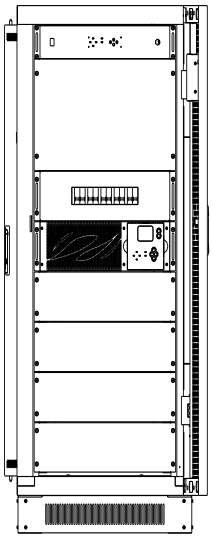
◆Insert module



Remove decorating panel



Insert UPS module



Fix with screw

（1）Remove decorated panel;

（2） Put the UPS module in the cabinet module slot. Push the module along the slot into the cabinet until the module is inserted properly.

（3）Fix the module with screws (M5*16) at the positioning screw holes;

（4）Open input switch at modules' rear panel, and output switches accordingly. (From bottom to top, the order is 1-5 or 10)

（5）After the modules start up , the system will detect the modules inserted automatically, and parallel up the modules into whole system.

◆Remove UPS module

Remove the coronal screws on the left side of the module to stop the module running completely and remove the module after fan stop spinning.

WARNING!

（1）Make sure the LCD screen is totally off before removing the module; otherwise, electric sparks will occur at the connection of module and system cabinet.

（2）The coronal screw at left side of the module controls the operation of the module. Only after the screw is tightened, the module can start running. When insert new module, make sure the screw is tightened properly.

（3）When insert the module under battery mode, please press "ON" button at module's LCD panel until the module starts.

4. Operation

4.1 Operation Modes

The UPS is a double-conversion on-line UPS that may operate in the following alternative modes：

◆Normal mode

The rectifier/charger derives power from the AC Mains and supplies DC power to the inverter while floating and boosting charge the battery simultaneously. Then, the inverter converts the DC power to AC and supplies to the load.

◆Battery mode (Stored Energy Mode)

If the AC mains input power fails, the inverter, which obtains power from the battery, supplies the critical AC load. There is no power interruption to the critical load. The UPS will automatically return to Normal Mode when AC recovers.

◆Bypass mode

If the inverter is out of order, or if overload occurs, the static transfer switch will be activated to transfer the load from the inverter supply to bypass supply without interruption to the critical load. In the event that the inverter output is not synchronized with the bypass AC source, the static switch will perform a transfer of the load from the inverter to the bypass with power interruption to the critical AC load. This is to avoid paralleling of unsynchronized AC sources. This interruption is programmable but typically set to be less than an electrical cycle e.g. less than 15ms (50Hz) or less than 13.33ms (60Hz).

◆Maintenance mode (Manual Bypass)

A manual bypass switch is available to ensure continuity of supply to the critical load when the UPS is out of order or in repair. This manual bypass switch is fitted for all UPS modules and bears for equivalent rated load.

◆Redundancy mode

Based on different demands, The UPS can be set as N+X redundancy mode to increase the reliability to the load connected.

4.2 Turn on/off UPS

4.2.1 Restart procedure

CAUTION!
MAKE SURE GROUNDING IS PROPERLY DONE!

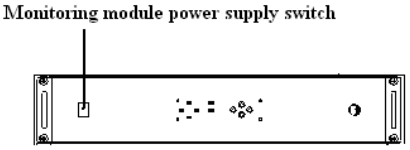
◆ Set the Battery Breaker to the “ON” position according to the user’s manual.

◆ Open the front and rear doors of the UPS to access to the main power switches. During this procedure the output terminals will become alive.

CAUTION!

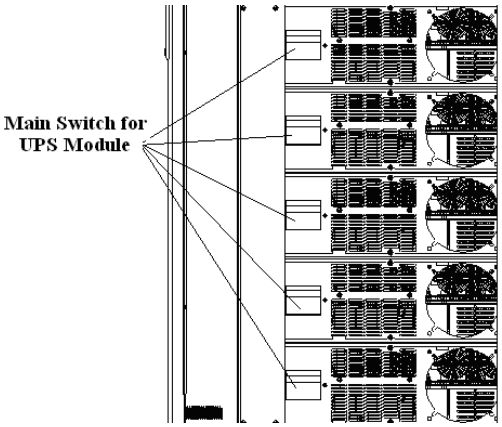
Check to see if the load is safely connected with the output of the UPS. If the load is not ready to receive power from the UPS, make sure that it is safely isolated from the UPS output terminals

◆ Check the status of the power switch of the monitoring module. Defualt is set at “ON”.



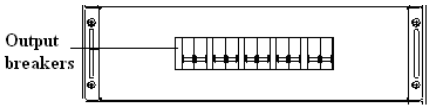
Turn ON the power switch of the monitoring module, so that the UPS system can communicate normally through the monitoring unit. When hot-swap this monitoring unit, the power switch must be OFF.

◆ Turn ON the input switches of all UPS modules, which locate at the modules’ rear panels.



When AC MAINS input voltage within the range, the MAINS LED of the UPS modules will light up accordingly. And the rectifiers of the UPS will be started up in 30 seconds, then the inverter is started completely. When the output breaker is “ON”, the inverter LED lights up.

◆ Switch ON all output breakers, which locate at module’s front panel.



If the rectifier of the module does not start-up, the bypass LED and Output LED will light up. When the inverter is on, the UPS will transfer from bypass mode to inverter mode, then the bypass LED is off and the inveter LED is on.

No matter the UPS is operated normally or not, the LCD display will indicate current status. The top lines display the UPS operational status and the bottom lines indicate alarm conditions when they occur.

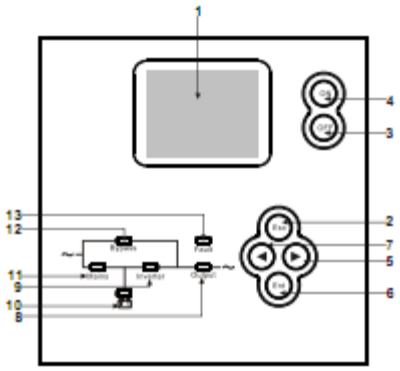
4.2.2 Test procedure

CAUTION!
The UPS is operating normally.
It may take 60 seconds to boost up the system and perform self-test completely.

◆ Switch off the MAINS to simulate utility failure, the rectifier will turn off and the battery should feed the inverter without interruption. At this time, the LEDs of battery, inverter and output should be turned on.

◆ Switch on the MAINS to simulate utility recovery, the rectifier will restart automatically after 20 seconds and the inverter will supply to the load. It is suggested to use Dummy loads for testing. The UPS can be loaded up to its maximum capacity during load test。

4.2.3 Black(Cold) start procedure



CAUTION!
Follow these procedures when the input AC Utility Failure, but battery is normal

◆ Turn on the battery switch.

The battery will feed the Auxiliary power board.

◆ Turn on the Output switch

◆ Trigger the cold start buttons of the modules respectively as the position 4 of the above drawing.

When battery normal, rectifier starts operation, 30s later, inverter starts and operates, INV and output light up.

CAUTION!
Wait for approximately 30 seconds before you press the black start key

4.2.4 MAINTENANCE BYPASS

To supply the load via Mains, you may simply active the internal mechanical bypass switch.

CAUTION!
The load is not protected by the UPS when the internal mechanical bypass system is active and the power is not conditioned.

Switch to mechanical bypass

CAUTION!
If the UPS is running normally and can be controlled through the display, carry out steps 1 to 5; otherwise, jump to Step 4.

◆ Open the cover of maintenance switch, the UPS turns to bypass mode automatically.

◆ Turn on MAINTANCE breaker;

◆ Open BATTERY breaker;

◆ Switch OFF the MAINS breakers of all modules

◆ Open all OUTPUT breakers;

At this time the bypass source will supply to the load through the MAINTENANCE breaker.

Switch to normal operation (from mechanical bypass)

CAUTION!

Never attempt to switch the UPS back to normal operation until you have verified that there are no internal UPS faults

◆ Open the front and rear doors of the UPS to be easily access to the main power switches

◆ Switch ON the output breakers of the modules.

◆ Switch ON the input breakers of the modules.

The UPS powers from the static bypass instead of the maintenance bypass, then the bypass LED and output LED will light up.

◆ Switch OFF the maintenance bypass breaker, then the output is supplied by the bypass of the modules.

◆ Put on the maintenance switch cover.

The rectifier will operate normally after 30 seconds. If the inverter works normally, the system will be transferred from bypass mode to normal mode.

4.2.5 Shut down procedure

CAUTION!
This procedure should be followed to completely shut down the UPS and the LOAD. After all power switches, isolators and circuit breakers are opened, there will be no output.

◆ Press the INVERTER OFF button on the right side of the operator control panel for about two seconds;

◆ The Inverter LED will be extinguished and audible alarm comes

simultaneously.

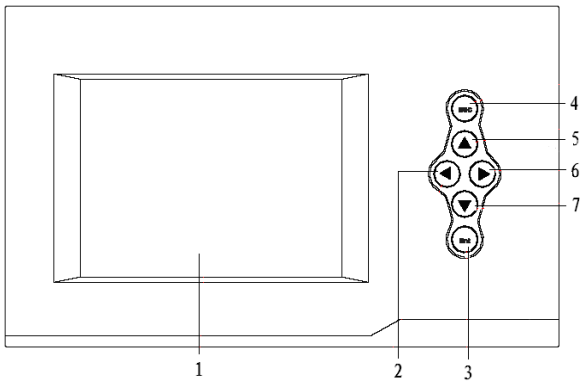
- ◆ Open the BATTERY breaker；
- ◆ Open the UPS door to easily access to the main power switch；
- ◆ Switch OFF the input breakers of all modules.
- ◆ Open the OUTPUT power switch. The UPS shuts down；
- ◆ To completely isolate the UPS from AC Mains, all input switches of Utility shall be completely off, which includes the ones for rectifier and bypass.
- ◆ The primary input distribution panel, which is often located far away from the UPS area, so a label should be posted to advise service personnel that the UPS circuit is under maintenance。

WARNING!

Wait for about 5 minutes for the internal D.C. bus bar capacitors to be completely discharged.

4.3 The Display

4.3.1 System LCD dispay



Overview of the operating panel of the UPS

1） Touch LCD screen :monitoring of all measured parameters, UPS and Battery status and of event and alarm logs

2） LEFT KEY: turn left or scroll up

3） ENT KEY: enter the items or ensure the select

4） ESC KEY: exit the items or cancel

5） UP KEY: scroll up

6） RIGHT KEY: turn right or scroll down

7） DOWN KEY: scroll down

Introduction

CAUTION!

The display provides more functions than those described in this manual.

30KVA ID:01 | ONLINE | 22-12-2008 08:30

◄ | Output | Module | Input | Batt | State | ►

	A
Phase Voltage(v)	220
Phase Current(A)	1
Frequency(Hz)	50
Active Power(kw)	0.0
Apparent Power(KVA)	0.0
Load percent(%)	0
Load crest factor	0.0

Output data

30KVA ID:01 | ONLINE | 22-12-2008 08:30

◄ | Output | Module | Input | Batt | State | ►

Module01	Non-Output
Module02	Non-Output
Module03	Non-Output
Module04	Non-Output
Module05	Non-Output
Module06	Non-Output
Module07	Non-Output
Module08	Non-Output
Module09	Non-Output
Module09	Non-Output
Module10	Non-Output

Modules data

30KVA ID:01 | ONLINE | 22-12-2008 08:30

◄ | Output | Module | Input | Batt | State | ►

Module01

Invert Voltage(V)	220	
Invert Current(A)	0	
Frequency(HZ)	50	
Positive Bus Voltage(V)	360	
Negative Bus Voltage(V)	360	
Code	8000-8000	D800-8000
	0000-0000	0000-0000

Back

Detailed module data

30KVA ID:01 | ONLINE | 22-12-2008 08:30

◄ | Output | Module | Input | Batt | State | ►

Mains	A	B	C
Phase Voltage(V)	220	220	220
Phase Current(A)	2	2	2
Frequency(HZ)	50		
Power Factor	0.99	0.99	0.99
Bypass			
Phase Voltage(V)	220	220	220
Frequency(HZ)	50		

Input data

30KVA ID:01 | ONLINE | 22-12-2008 08:30

◄ | Output | Module | Input | Batt | State | ►

Positive Battery Voltage (V)	240.0
Negative Battery Voltage (V)	240.0
Positive Battery Current (A)	10.0
Negative Battery Current (A)	10.0
Battery State	Charge
Battery Temperature (℃)	28
Lasting(min)	90

Battery data

30KVA ID:01 | ONLINE | 22-12-2008 08:30

◄ | Output | Module | Input | Batt | State | ►

Input Switch	ON
Output Switch	ON
Bypass Switch	Invalid
Manu-Bypass Switch	OFF
Inside Temperature (℃)	30

Status data

30KVA ID:01 | ONLINE | 22-12-2008 08:30

◄ | Command | Setting | Record | Version | ►

Battery Test	
Buzzer Set	Mute
Default Set	

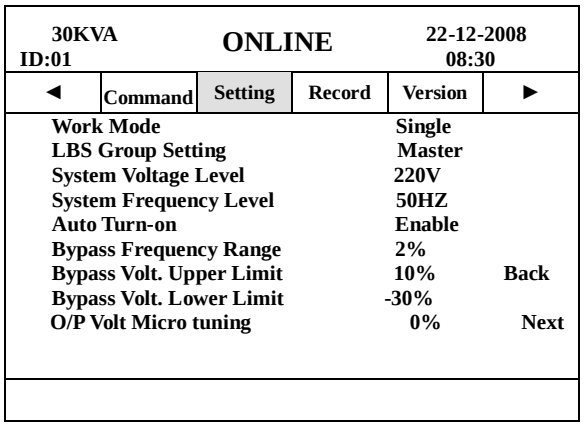
Command data

30KVA ID:01 | ONLINE | 22-12-2008 08:30

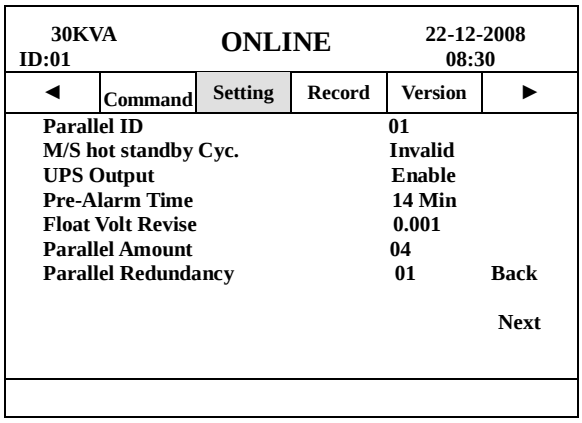
◄ | Command | Setting | Record | Version | ►

Language		
Change Password		
Date Setting	2008-12-22 08:30:00	
Back-Light Delay	10Min	
Contrast	20	
Self-Test Date	STA 18:36	
	FOR:60min	Back
Timing of ON/OFF	ON:MON 08:48	
	OFF:SUN 17:25	Next

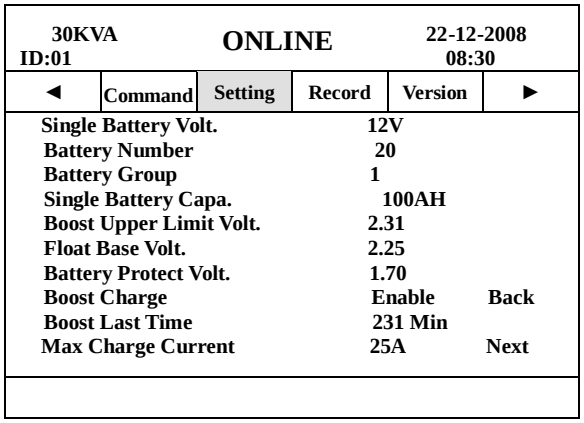
Setting data1



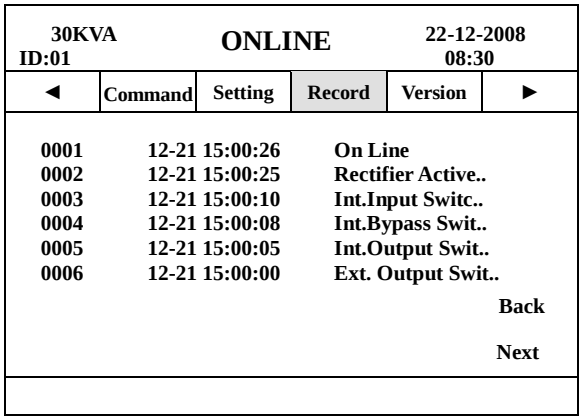
Setting data2



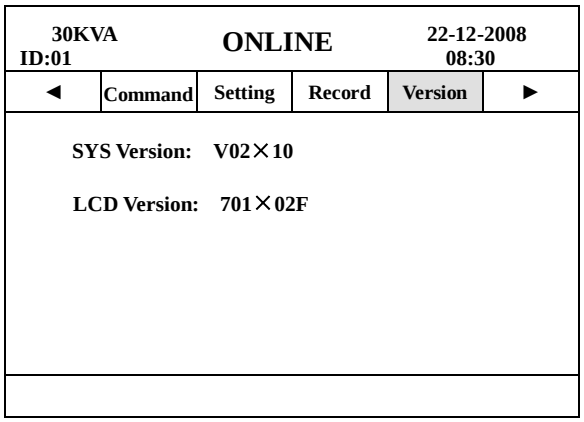
Setting data3



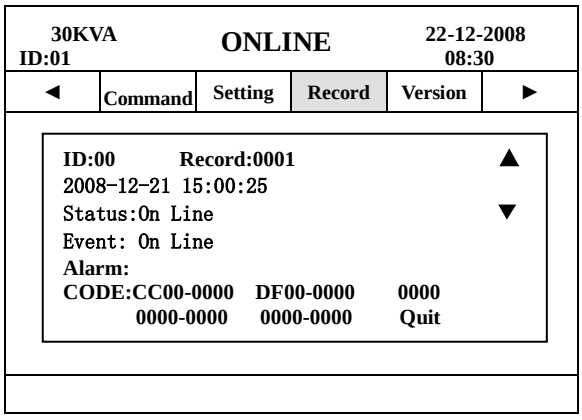
Setting data3



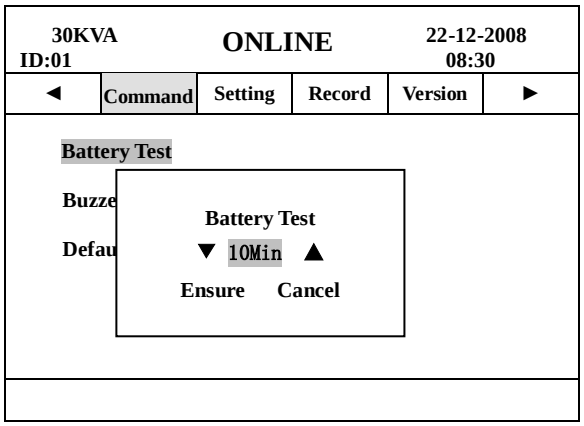
Record data



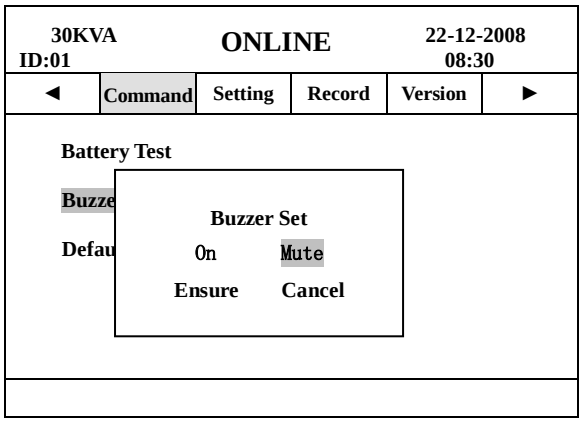
Version data



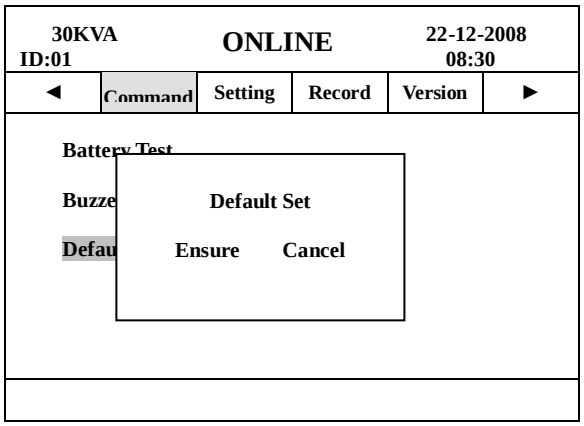
Module detailed record data



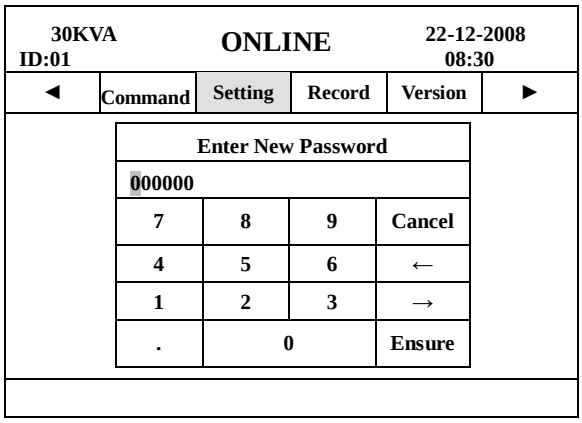
Setting of battery test



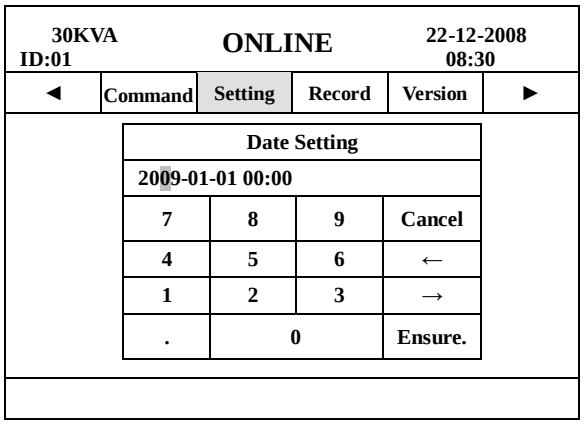
Setting of Buzzer



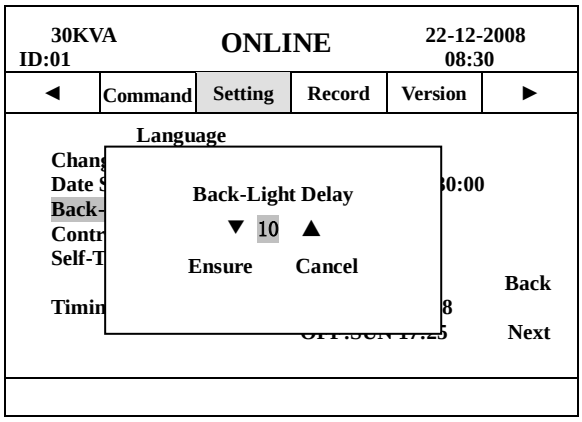
Restore default setting



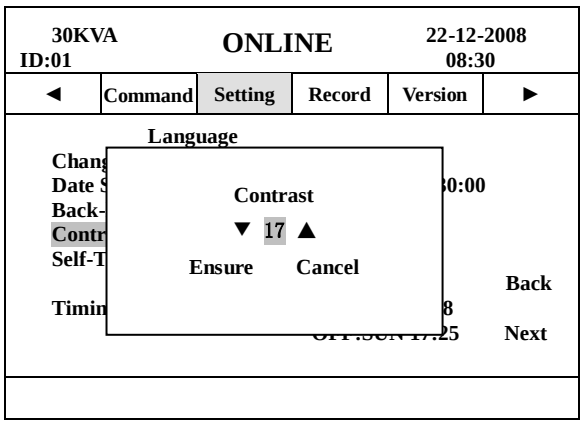
Password setting



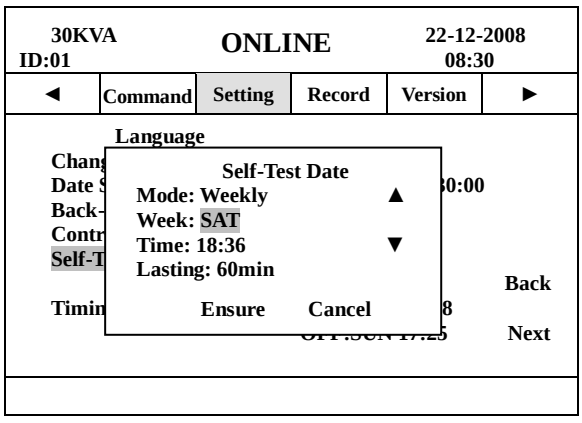
Date setting



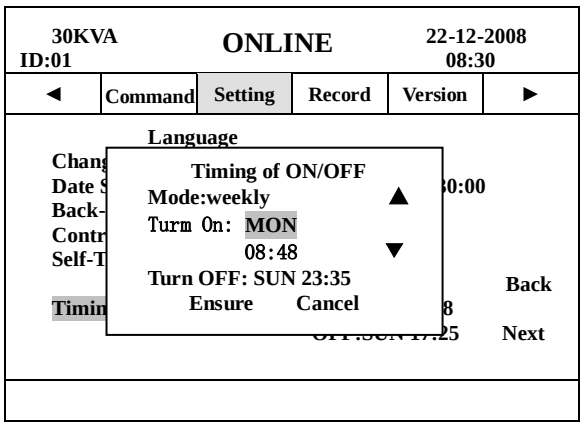
Back-Light Delay setting



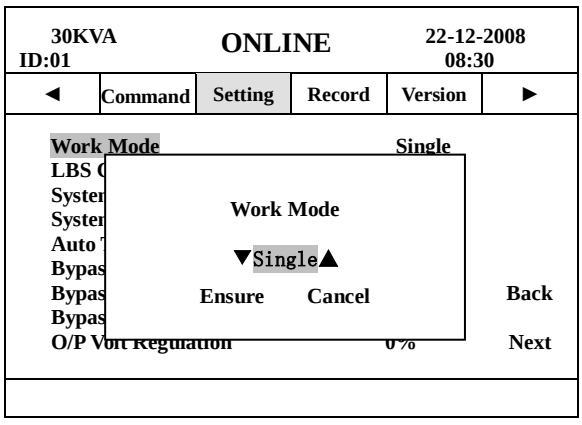
Contrast setting



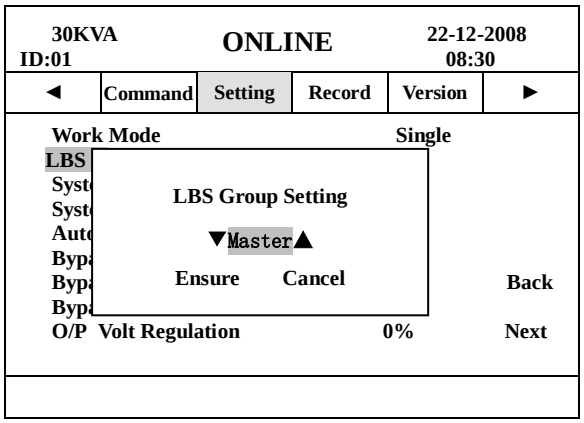
Self-Test time setting



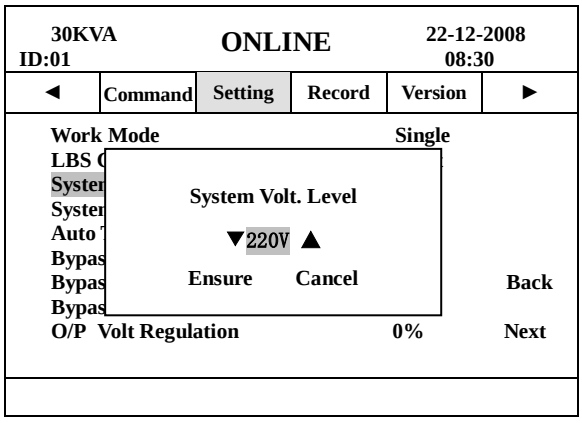
Setting of UPS timing ON/OFF



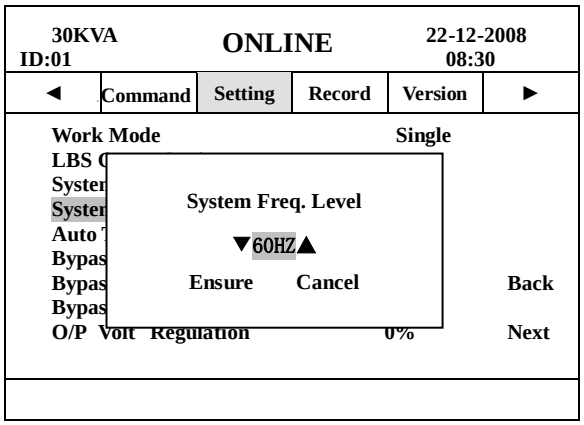
Setting of work mode



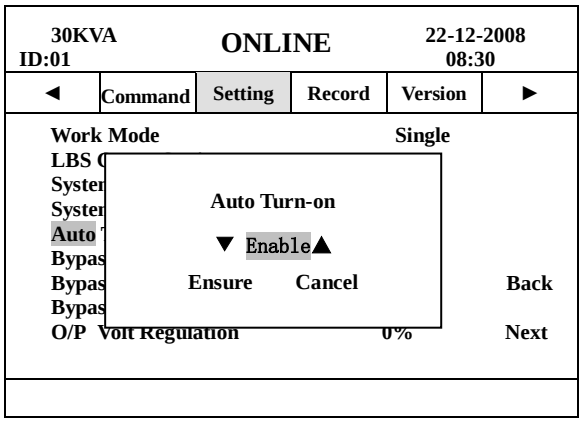
LBS group setting



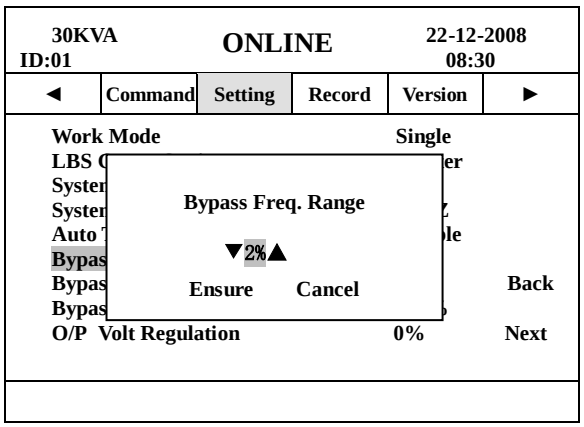
Setting of system volt. regulation



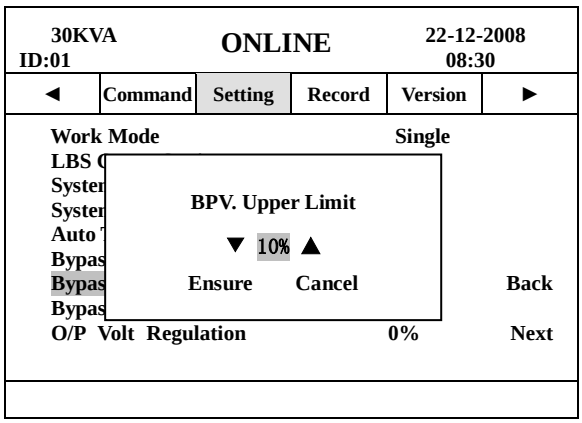
Setting of system freq. level



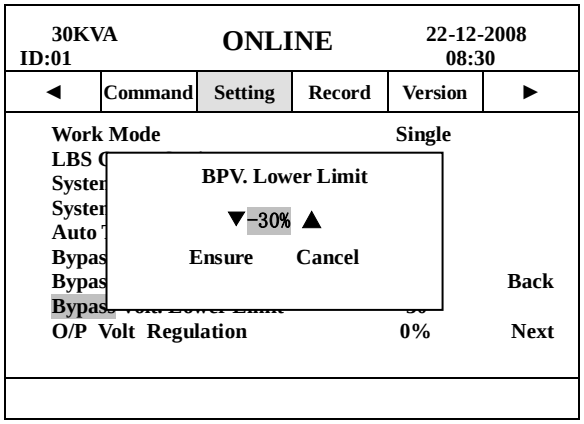
Setting of auto turn-on



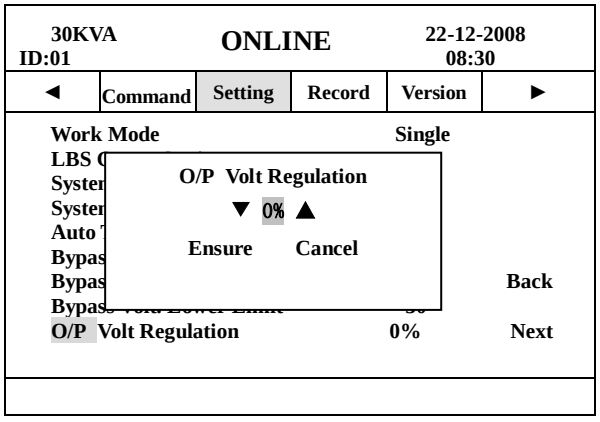
Setting of bypass freq.range



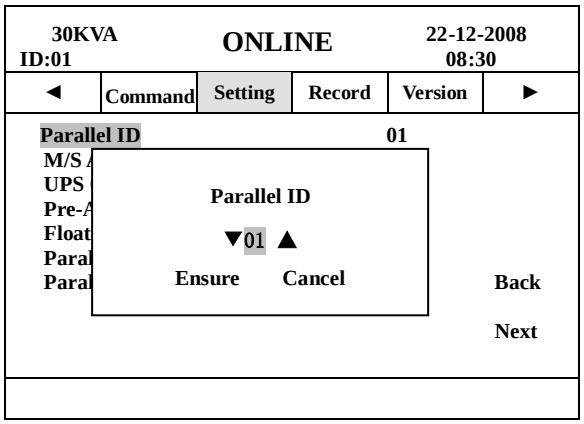
Setting of bypass volt. Upper limit



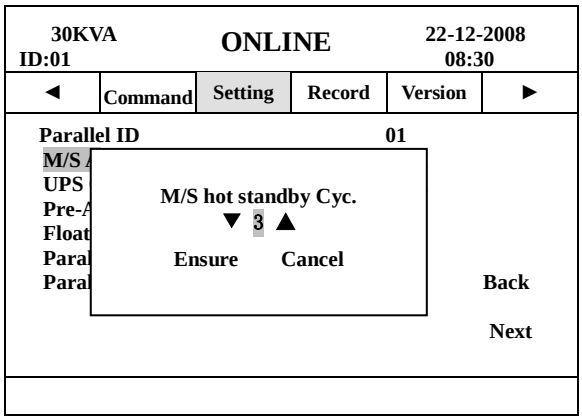
Setting of bypass volt. Lower limit



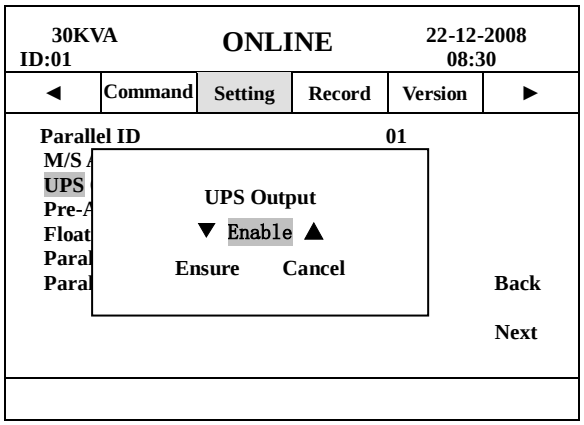
Setting of output volt. Vernier regulation



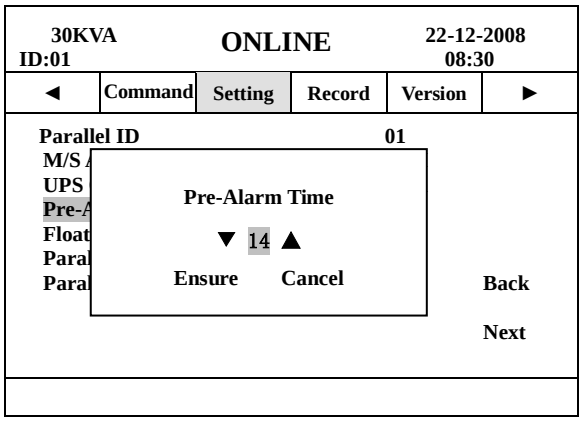
Whole system ID (parallel ID) setting



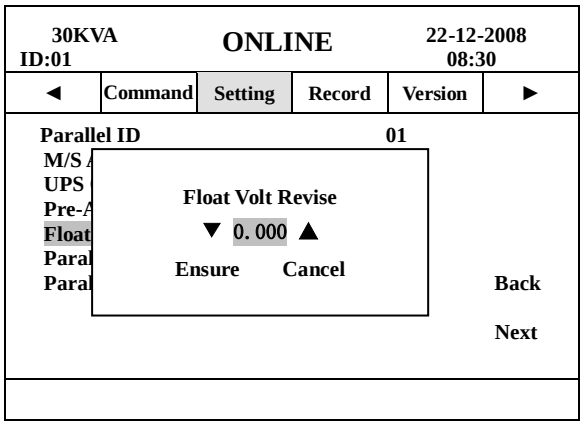
Hot-standby alternative time setting



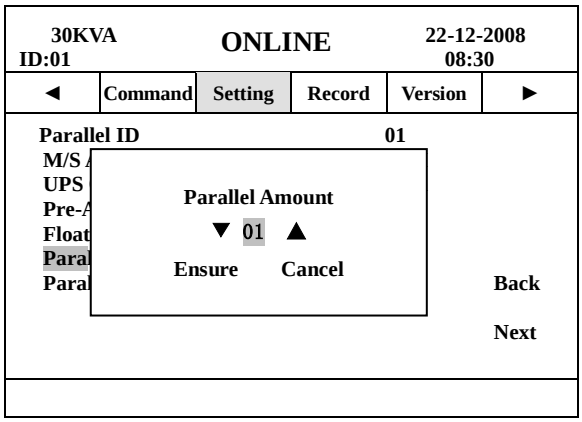
Setting of UPS output



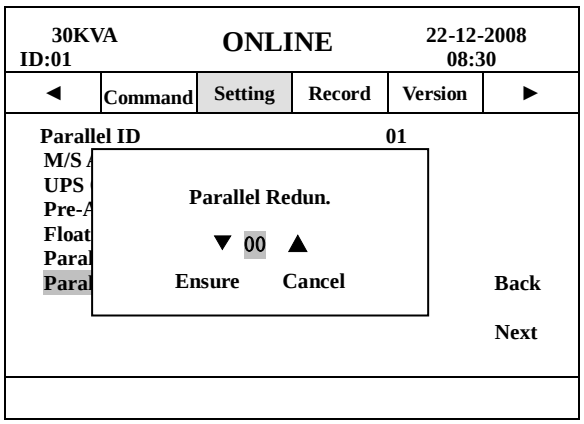
Setting of UPS OFF pre-alarm time



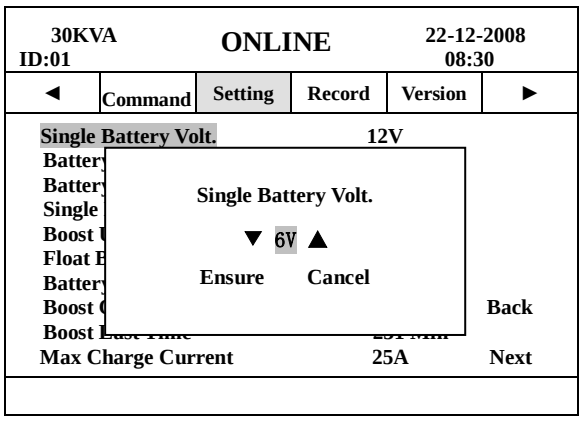
Setting of float charge volt. Compensation factor



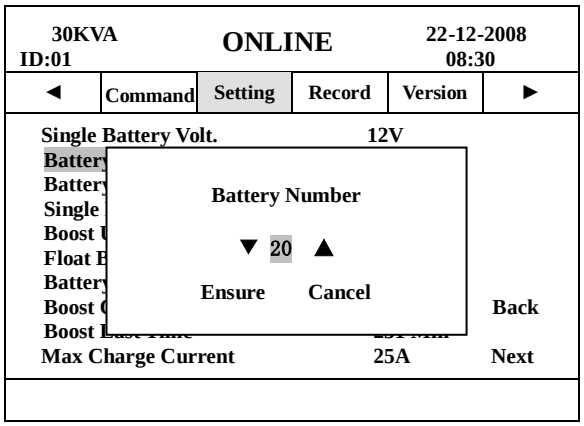
Setting of parallel modules amount



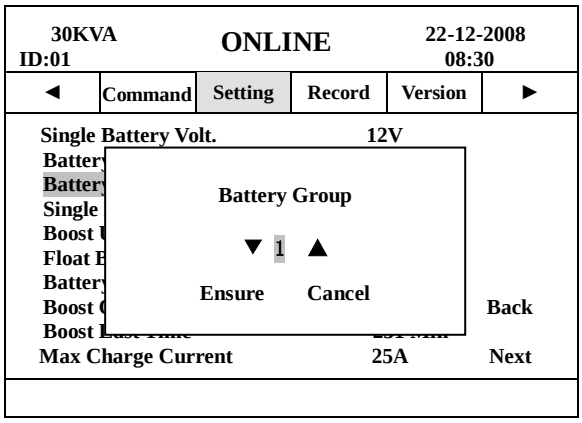
Setting of parallel redundancy



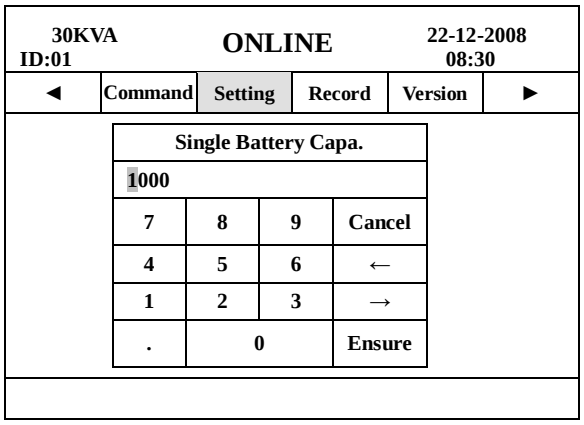
Setting of single battery voltage



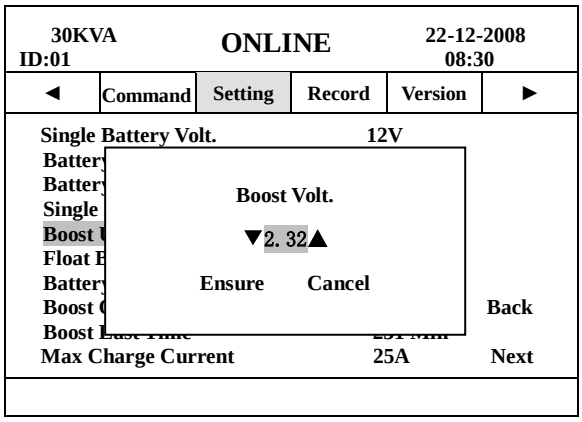
Setting of battery number



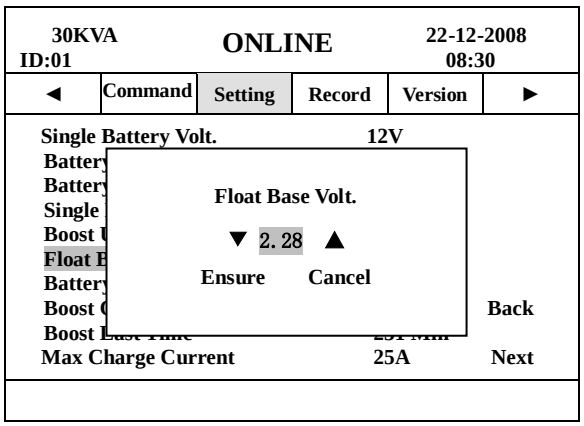
Setting of battery group



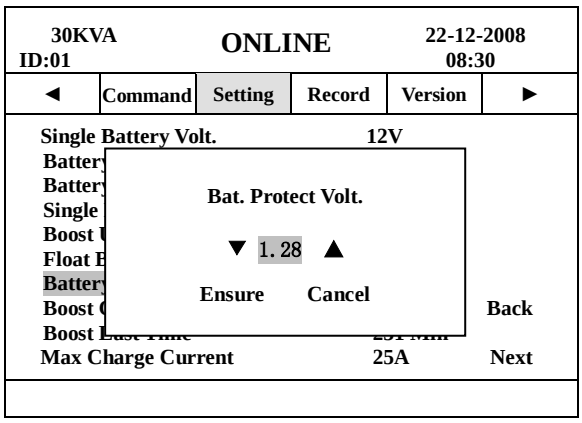
Setting of single battery capacity



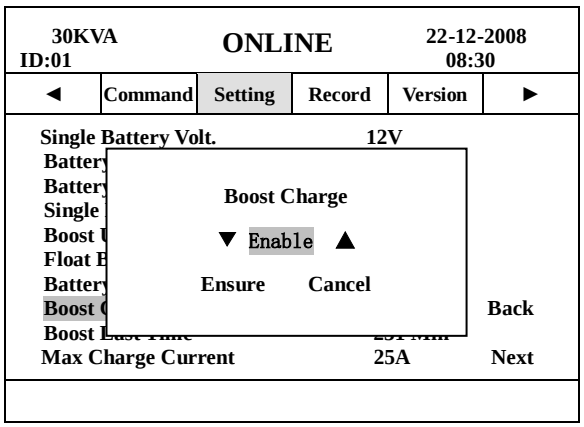
Setting of boost charge voltage upper limit



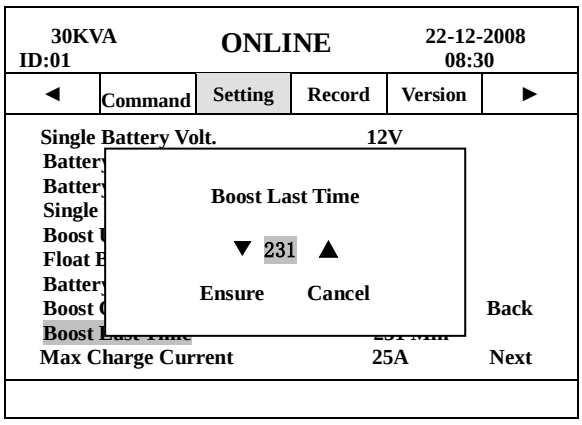
Setting of float base charge voltage



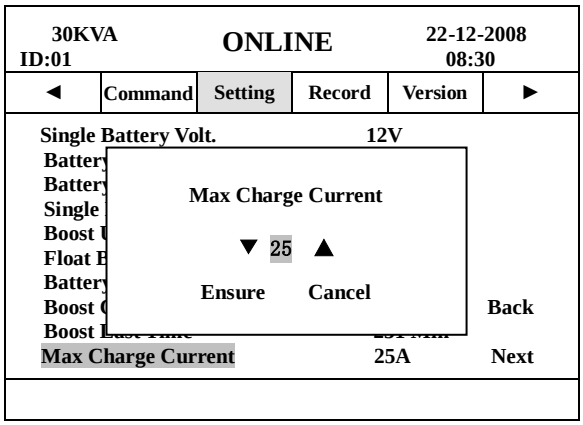
Setting of battery low protection voltage



Setting of boost charge



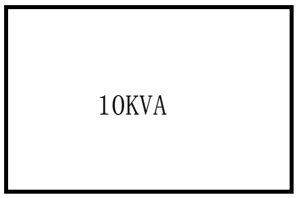
Setting of boost charge lasting time



Setting of max. Charge current

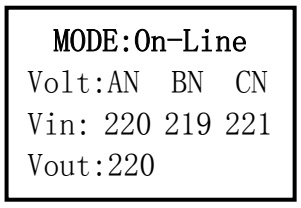
4.3.2 UPS Module LCD display

1) Below main interface comes out when power is connected or the system is cold started. Shown as the picture below.



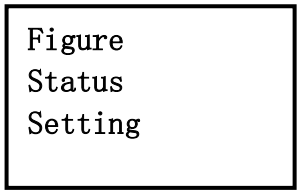
Main interface

2) Press any key, it will change to the basic status interface, Shown as the picture below.



Basic status interface

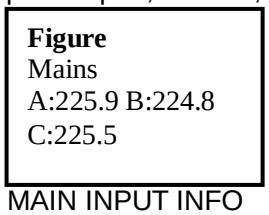
3) Press the ◄ or ► button, it will change to main menu, Shown as the picture below.



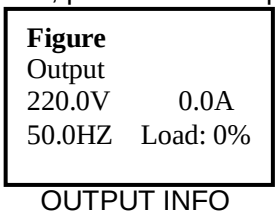
Main menu

4) An arrow icon will come out on the LCD when pressing the ENT, then, the data info, status info, setting information can be selected by pressing the right or left arrow button, and checking the details by pressing them.

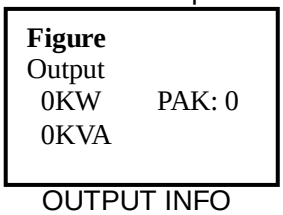
5) Select and confirm the data information can view the details. It contains the details of the AC input /output , inverter, battery , BUS, parallel and temperature, Shown as the pictures below.



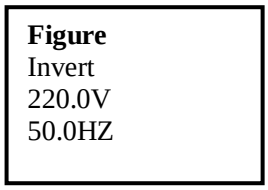
MAIN INPUT INFO



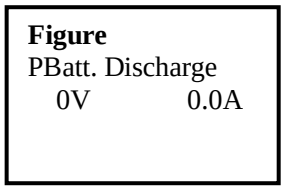
OUTPUT INFO



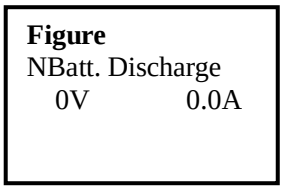
OUTPUT INFO



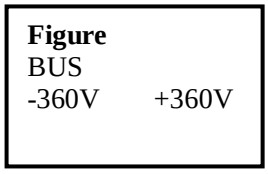
INVERT INFO



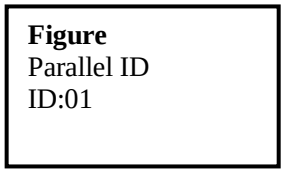
BATTERY INFO



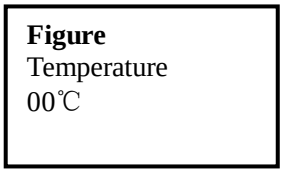
BATTERY INFO



BUS INFO

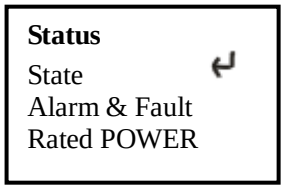


PARALLEL INFO

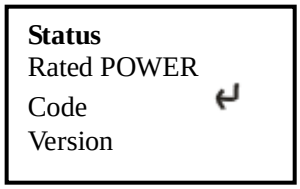


TEMPERATURE INFO

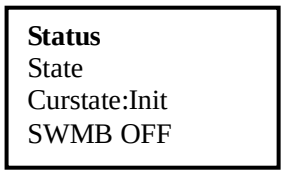
6) Select and confirm the status info below to view the details, including status information, alarm information, code, power rating and version. Shown as the pictures below.



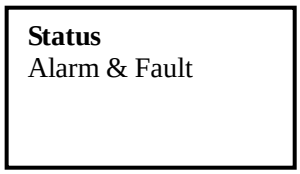
main menu



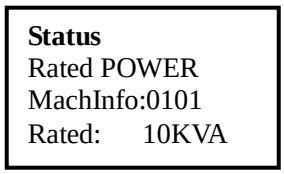
main menu



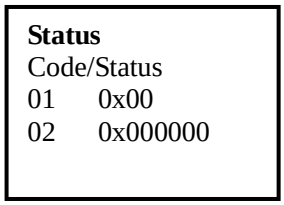
status info



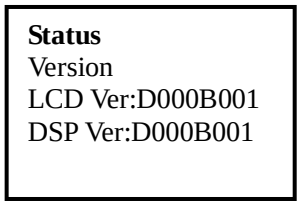
Alarm info



type info

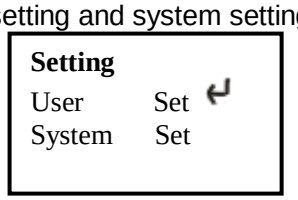


code info



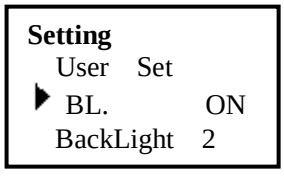
version info

7) Select and confirm setting menu. The setting information well be displayed which includes client setting and system setting, Shown as the picture below.



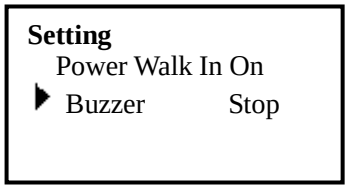
setting menu

8) Select and confirm client setting ,then you may set the following：



User setting information

9)Select and confirm system setting menu,then：

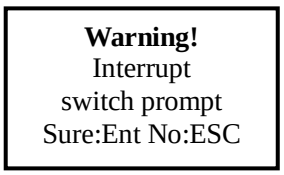


System setting

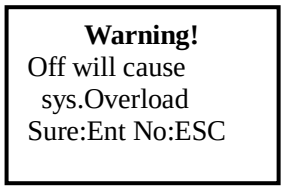
10) Warning messages are shown as the pictures below.

no echo for setting

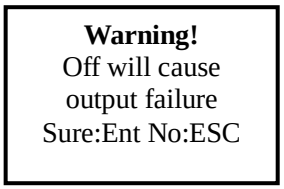
error for setting



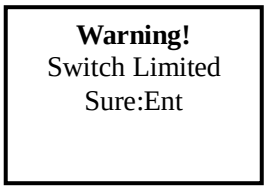
switch delay



overload due to shutdown



no output due to shutdown

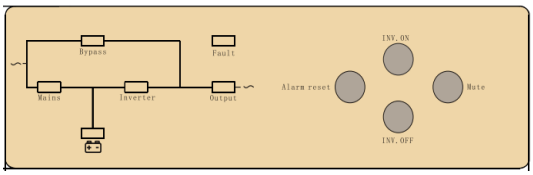


switch times

4.3.3 Monitoring module control panel

Monitoring module control panel is at UPS top. Through this control panel and LED, the operator may monitor all measured datas, UPS & battery status, and alarm events.

Power supply switch



EPO

1） Power supply switch: the power supply switch of the monitoring module. After switch it off, the monitoring module can be hot swapped.

2） EPO KEY: Disconnects Power to the Load. Disables rectifier, inverter, static bypass and battery operation

3） MAINS INDICATOR (LED): the status of the AC Input

4） INVERT INDICATOR (LED): the status of the inverter

5） OUTPUT INDICATOR (LED): the status of the output

6） BYPASS INDICATOR (LED): the status of the bypass Input

7） BAT INDICATOR (LED): the status of the battery

8） FAULT INDICATOR (LED): UPS is faulty

9） ALARM RESET: to reset alarm.

10） MUTE： MUTE function of monitoring module, to mute buzzer, The buzzer will be re-started automatically when fault occurs.

11） INVERTER OFF KEY: Disable Inverter Operation

12） INVERTER ON KEY: Enable Inverter Operation

CAUTION!

The LEDs mounted on the mimic flow chart represent the various power paths and current UPS operational status.

Mains indicator

Green	Rectifier in Normal Operation
Flashing Green	Input mains voltage or frequency out of normal range
Off	Input AC Not Available

Battery indicator

Green	Battery Normal, but discharging and powering the load
Flashing Green	Battery End of Discharge pre-warning, Battery abnormal (high or low voltage, Absent or Polarity Reversed), charger abnormal
Off	Battery and Converter Normal, Battery charging.

Bypass indicator

Green	Load on Bypass power
Flashing Green	Bypass not available, out of normal range, Static bypass switch short or broken fault, bypass switch wiring fault, bypass over current
Off	Bypass Normal, load not on bypass

Inverter indicator

Green	Inverter Normal and powering the load
Flashing Green	Inverter failed, Inverter IGBT bridge direct conduct protection, Inverter Thyristor short or broken fault, over load or Parallel Overload, Feedback protection
Off	Inverter not operating

Output indicator

Green	UPS output ON and Normal
Off	UPS output OFF.

Ffault indicator

Off	Normal Operation
Red	UPS fault e.g.

4.4 Display Messages/Troubleshooting

This section lists the event and alarm messages that the UPS might display. The messages are listed in alphabetical order. This section is listed with each alarm message to help you troubleshoot problems .

Display messages

Events:

No.	Display message	Meaning
1	Initializing	The DSP and MCU are in Initializing.
2	Standby	
3	Non-Output	The UPS does not provide power to the load equipment.
4	On Bypass	Inverter output is turned off and the load connected at the inverter output receives power from utility line via STS.
5	On Line	Inverter output power is the primary energy source to load
6	EPO Activated	Emergency Power Off Switch has been activated.
7	Automatic Self Test	The UPS has started pre-programmed battery test.
8	Inverter in soft starting	The inverter is in soft-starting
9	System Fault Detected	The system has detected an internal error
10	MBS status	status of maintenance bypass
11	EPO status	status of EPO(emergency power off)
12	Int. Input Switch closed	The internal input breaker is closed manually.
13	Int. Input Switch opened	The internal input breaker is opened manually.
14	Rectifier Deactivated	The rectifier has been deactivated.
15	Rectifier Activated	The rectifier has been activated.
16	Rectifier Current Limit	When the input voltage is at 208V~305V, the output of the UPS will not be interrupted, but it will be at current limit, for example, to reduce charge current. When the load connected exceeds its limit, the warming shall occur.
17	Battery charge deactivated	The charger has been deactivated.
18	Positive Battery Boost Charging	The Positive battery is in boost charge, which is Constant voltage boost charge mode or constant current boost charge mode.
19	Positive Battery Float Charging	The Positive battery is in float charge.
20	Negative Battery Boost Charging	The Negative battery is in boost charge.
21	Negative Battery Float Charging	The Negative battery is in float charge.
22	Int. bypass Switch Opened	The internal bypass breaker is opened manually
23	Int. bypass Switch Closed	The internal bypass breaker is closed manually
24	Int. output Switch Opened	The internal output breaker is opened manually
25	Int. output Switch Closed	The internal output breaker is closed manually
26	Ext. bypass Switch Opened	The external bypass breaker(parallel system) is opened
27	Ext. bypass Switch Closed	The external bypass breaker(parallel system) is closed
28	Ext. output Switch Opened	The external output breaker(parallel system) is opened
29	Ext. output Switch Closed	The external output breaker(parallel system) is closed
30	Coming to Interval transfer	Allows transfer to bypass or inverter with 3/4 cycle break. Use of this command will drop load.

31	Coming to over load due to inverter off	When the inverter is turned off manually, the load will exceed the power capacity.
32	Coming to Interval transfer due to inverter off	When the inverter is turned off manually, the load will exceed the power capacity.
33	Inverter invalid due to over load	The load exceeds the capability of the single or parallel modules.
34	Inverter Master	It indicates the Master Inverter.
35	Transfer Times-out	Latched load transfer to bypass as a result of too many successive transfers within the current hour. Automatic reset attempt within the next hour.
36	UPS In shutdown Due To Overload.	The load exceeded the power capacity. The UPS has been shutdown
37	UPS In Bypass Due To Overload.	The load exceeded the power capacity. The UPS has switched to Bypass Mode.
38	Parallel in Bypass	The parallel system has switched to bypass mode
39	LBS Activated	LBS has been activated.
40	Lightning Protection	Lightning protector has been activated.
41	Battery low to UPS OFF	battery voltage lower than protection point
42	UPS timing on	UPS on at certain time
43	UPS timing OFF	UPS off at certain time
44	timing self-test start	start to self-test at certain time
45	Stop self-test	self-test stops
46	manual OFF	turn off UPS manually
47	remote OFF	turn off UPS remotely
48	module connected	module is connected
49	module removed	module is removed

Alarm Information

No.	Display message	Meaning
1	Rectifier Fault	Rectifier detected faulty. Rectifier and inverter and charger shut down.
2	Rectifier Over Temperature	The temperature of heatsink is too high to keep the rectifier running. Charger and inverter shut down.
3	Inverter Over temperature	The temperature of the inverter heatsink is too high to keep inverter running.
4	Rectifier over-current	Rectifier failure due to over-current
5	Input thyristor failure	Failure of input thyristor
6	Battery discharge thyristor failure	Failure of battery discharge thyristor
7	Battery charge thyristor failure	Failure of battery charge thyristor
8	Fan fault	At least one of the cooling fans fails. Rectifier and inverter and charger shut down.
9	DC Bus over-voltage	Rectifier, inverter and battery converter are shutdown due to high DC bus voltage.
10	DC Bus under-voltage	Rectifier, inverter and battery converter are shutdown due to low DC bus voltage.
11	DC bus unbalance	If the difference between positive DC bus and negative DC bus exceeds 30V, this warning shall occur.
12	Soft start fault	Rectifier could not be started due to low DC bus voltage
13	Input Neutral line missing	If Input Neutral line is missing or disconnected while the UPS is in operation, the UPS will generate Neutral line failure alarm and go into Battery mode.
14	Battery Reverse	The polarity of the battery is reversed.
15	No Battery	Battery is disconnected
16	Positive Battery Charger fault	The positive battery Charger is fault. The charger will be shut down.

17	Negative battery charger fault	The negative battery charger is fault. The charger will be shut down.
18	Battery under-voltage	The battery voltage is too low and the charger has been deactivated.
19	Battery over-voltage	The battery voltage is too high and the charger has been deactivated.
20	Battery under-voltage pre-warning	The UPS is in battery operation and the battery voltage is low. Note: Runtime is limited in duration.
21	Mains freq. abnormal	Mains frequency is out of limit range and results in rectifier shutdown.
22	Mains volt. Abnormal	Mains Voltage exceeds the upper or lower limit and results in rectifier shutdown.
23	Inverter fault	When inverter has been turned on for a certain time, but the output voltage of inverter is still out of the range of Rating voltage +12.5% and –25%, inverter fault will occur, and the inverter will be shut down and UPS will transfer to bypass. This fault cannot be cleared until this unit is completely powered off.
24	Inverter IGBT bridge direct conduct protection	If the two IGBTs in the same bridge of inverter are on simultaneously, inverter should be shut down
25	Inverter Thyristor short fault	SCR at the inverter side is short-circuited
26	Inverter Thyristor broken fault	SCR at the inverter side is open-circuited
27	Bypass Thyristor short fault	SCR at the bypass side is short-circuited
28	Bypass Thyristor broken fault	SCR at the bypass side is open-circuited
29	CAN comm. Fault	The CAN bus communication fails
30	Parallel system load sharing fault	If any unit in a parallel system has an unbalance load share that exceeds 30%, this warning will occur.
31	Bypass Site Wiring Fault	Wrong phase rotation on the bypass side.
32	System Not Synchronized To Bypass.	System cannot synchronize to bypass. Bypass Mode may not be available.
33	Bypass unable to trace	Bypass is unable to trace
34	Bypass Not Available	The frequency or voltage is out of acceptable range for bypass. This message occurs when the UPS is online, and indicates that the bypass mode may not be available if required.
35	IGBT over current	IGBT current is over limit.
36	Parallel cable connection error	If a unit is set as parallel mode, but parallel cable is not connected correctly, this warning will occur
37	Parallel relay fault	Relay of parallel circuit must be turned on when the system are in parallel and the inverter is on. If the relay of parallel circuit cannot be turned on correctly, this unit should be shut down (include inverter and bypass). This fault cannot be cleared until this unit is completely powered off.
38	LBS Not SYNC.	Two parallel systems are not in synchronization.
39	initialization fault	When the procedure of initialization is wrong, this warning will occur.
40	Inverter is invalid	The inverter on button has been activated.
41	Overload	The load exceeds the system power capacity.
42	Parallel Overload	The UPS parallel system is confirmed to be overloaded according to the set number.
43	DC component over limitation	If the DC component of the UPS output rating power is larger than the limitation, this warning should occur
44	Bypass over current	When the bypass current exceeds the limitation, this alarm will occur.

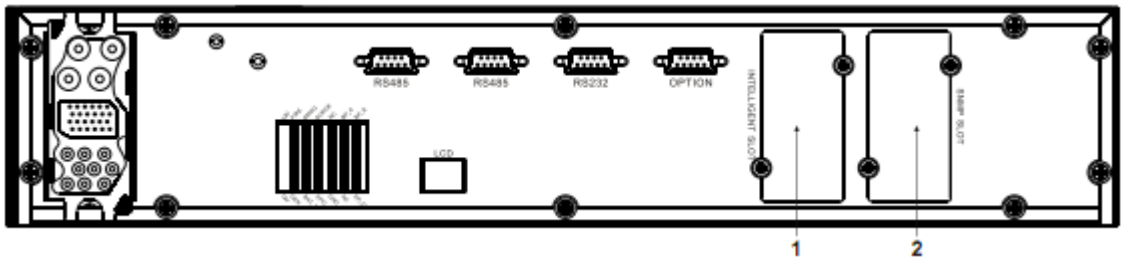
45	Feedback protection	This UPS is fitted with a voltage free contact closure signal for use with an external automatic disconnect device (by others) to protect against back-feeding voltage into the incoming bypass supply
46	Ext. Fire Alarm	External fire detector has been activated.
47	Ext. Smoke Alarm	External smoke detector has been activated.
48	battery damaged	battery has been damaged, this warning shall occur.
49	battery over-temperature	battery over-temperature, this warning shall occur.
50	model set wrong	Model setting of the UPS is incorrect.

4.5 Options

Network Management Card with Environmental Monitoring

CAUTION!
For network management configuration and use, refer to the separate user manual - Network Management Card with Environmental Monitor - shipped with the CARD.

Network Management Card replacement

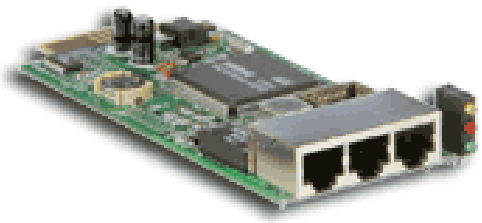


1：Intelligent Network Port　2：SNMP port

SNMP card: internal SNMP / external SNMP optional

- ◆ Loosen the 2 torque screws (on each side of the card).
- ◆ Carefully pull out the card. Reverse the procedure for re-installation

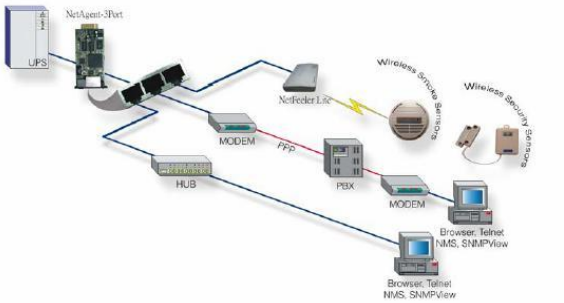
The slot called SNMP supports the MEGAtec protocol. We advise that NetAgent II-3 port is also a tool to remotely monitor and manage any UPS system



the overview of the SNMP card

NetAgent II-3Ports supports the Modem Dial-in(PPP) function to enable the remote control via the internet when the network is unavailable .

In addition to the features of a standard NetAgent Mini, NetAgent II has the option to add NetFeeler Lite to detect temperature, humidity, smoke and security sensors. Thus, making NetAgent II a versatile management tool. NetAgent II also supports multiple languages and is setup for web-based auto language detection .



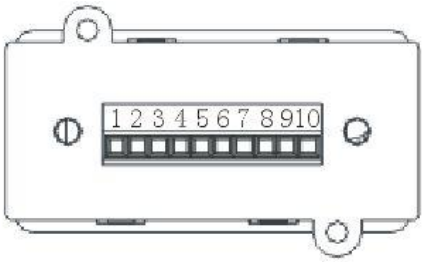
Typical topology of the UPS Network Management

Relay card

A 10-pin terminal is supported to offer the signals of Bypass, Utility Failure, Inverter On, Battery Low, UPS fault, UPS Alarm, and UPS Shutdown.

The relay communication card contains six dry contact outputs and one dry input. The inputs and outputs are factory programmed according to functions listed in the table

Table:Relay Contacts (communication card)



Port		Function
1	Output	Utility Failure
2		/
3		Battery Low
4		On Bypass
5		UPS Fault
6		Inverter On
7		UPS Alarm
8		COM
9	EPO Input	+12V
10		0V

CAUTION!

The output contacts numbers for a second relay board installed will be 1 to 7.

Contacts are NO (normally open) type.

Overview of the relay card

available at no charge in any of

Appendix 1 Specifications

UPS Cabinet			20KVA	30KVA	50KVA	100KVA
Capacity (VA/W)	Model		4KVA /3.2~16KW	4~6KVA /3.2~24KW	4~10KVA /3.2~40KW	4~10KVA /3.2~80KW
	UPS Module		4KVA/3.2KW, 6KVA/4.8KW, 10KVA/8KW			
Input	Phase		3Phase/4Wires + Ground or 1Phase 2 Wires + Ground			
	Rated Voltage		380/400Vac or 220/230VAC			
	Voltage Range		208~478Vac or 120VAC-276VAC			
	Frequency Range		40~70Hz			
	Power Factor		≥0.99			
	Bypass Voltage Range		Max.voltage: +15%(optional +5%、+10%、+25%) Min. voltage: -45% (optional -20%、-30%) Frequency protection range: ±10%			
	Current Harmonic		≤5%(100％ non-linear load)			
Output	Phase		Single phase & Ground			
	Rated Voltage		220/230VAC			
	Power Factor		0.8			
	Voltage Precision		±2%			
	Output Frequency	Utility Mode	±1%、±2%、±4%、±5%、±10% of the rated frequency(optional)			
		Battery Mode	(50/60±0.2%)Hz			
	Crest Factor		3:1			
	Transfer Time		Utility to Battery : 0ms Utility to bypass : 0ms (following)			

	Overload Capacity		Load≤110%，60min，≤125%，last 10min，≤150%last 1min，≥150% shut down UPS immediately	
	THD		≤2% with linear load ≤5% with non linear load	
Efficiency			Normal mode≥90%	
Comunication Interface	**UPS cabinet**		RS232，Optical coupler dry contact，RS485, SNMP card（optional），Centralized monitoring card（optional）	
	UPS module		RS232	
Battery	Voltage		±96V\±108V\±120V DC; battery quantity(optional)	
	Charge Current(A)	UPS cabinet	Maximum current 30A	Maximum current 60A
		UPS module	Maximum current 6A	
	Backup time		Depends on the capacity of external batteries	
Operating Environment	Temperature		0℃～40℃	
	Humidity		0～95% non condensing	
	Storage temperature		-25℃～55℃	
	Altitude		< 1500m	
Other	Unit Dimensions(W*D*H)	UPS cabinet	600*840*1400mm	600*840*2000mm
		UPS module	443x580x131 mm	
	Weight (Kg)	UPS cabinet	150	180
		UPS module	4KVA: 21	
			6KVA: 23	
			10KVA: 25	
Industry Standard			CE,EN/IEC 62040-2,EN/IEC 62040-1-1	

Appendix 2 UPS message table

1. The Inner Code is applied to This Series. The following format block is Inner Code display on LCD：
   AAAA–AAAA BBBB-BBBB EEFF
   CCCC-CCCC DDDD-DDDD

2. The part of Inner Code means
AAAA-AAAA（Rectifier State)：

Byte 1

							8	9	A	B	C	D	E	F	Int. Input Switch closed
			4	5	6	7					C	D	E	F	Rectifier Activated
	2	3			6	7			A	B			E	F	Emergency Power off
1		3		5		7		9		B		D		F	Rectifier current Limt

							8	9	A	B	C	D	E	F	Input Power work on
			4	5	6	7					C	D	E	F	Power by Input
	2	3			6	7			A	B			E	F	Battery Test
1		3		5		7		9		B		D		F	Battery Charge

Byte 2

							8	9	A	B	C	D	E	F	P-Battery Boost Charge
			4	5	6	7					C	D	E	F	N-Battery Boost Charge
	2	3			6	7			A	B			E	F	
1		3		5		7		9		B		D		F	

							8	9	A	B	C	D	E	F	
			4	5	6	7					C	D	E	F	
	2	3			6	7			A	B			E	F	
1		3		5		7		9		B		D		F	

Byte 3

							8	9	A	B	C	D	E	F	communication connected
			4	5	6	7					C	D	E	F	
	2	3			6	7			A	B			E	F	
1		3		5		7		9		B		D		F	

							8	9	A	B	C	D	E	F	
			4	5	6	7					C	D	E	F	
	2	3			6	7			A	B			E	F	
1		3		5		7		9		B		D		F	

BBBB-BBBB（Inverter State）：

Byte 1

							8	9	A	B	C	D	E	F	Int. bypass Switch Closed
			4	5	6	7					C	D	E	F	Int. output Switch Closed
	2	3			6	7			A	B			E	F	Manu-Bypass Switch
1		3		5		7		9		B		D		F	Ext. bypass Switch Closed

							8	9	A	B	C	D	E	F	Ext. output Switch Closed
			4	5	6	7					C	D	E	F	00：Shut Down， 01：Inv starting， 10：Inv work on ,but No Output 11：Normal Output
	2	3			6	7			A	B	C		E	F	
1		3		5		7		9		B		D		F	Output by Inv

Byte 2

							8	9	A	B	C	D	E	F	Output by Bypass
			4	5	6	7					C	D	E	F	Cue: Interval Transfer
	2	3			6	7			A	B	C		E	F	Cue: trun-off, System will be broken
1		3		5		7		9		B		D		F	Cue:trun-off,Parallel will be overloaded

							8	9	A	B	C	D	E	F	Emergency Power off
			4	5	6	7					C	D	E	F	INV.invalid due to Overload
	2	3			6	7			A	B			E	F	Change Master
1		3		5		7		9		B		D		F	Transfer Times-out

Byte 3

							8	9	A	B	C	D	E	F	Shutdown Due To Overload
			4	5	6	7					C	D	E	F	On Bypass Due To Overload
	2	3			6	7			A	B			E	F	Parallel in Bypass
1		3		5		7		9		B		D		F	LBS Activated

							8	9	A	B	C	D	E	F	INV standby
			4	5	6	7					C	D	E	F	
	2	3			6	7			A	B			E	F	
1		3		5		7		9		B		D		F	

CCCC-CCCC（Rectifier Alarm）：

Byte 1

							8	9	A	B	C	D	E	F	Rectifier fault
			4	5	6	7					C	D	E	F	Rectifier over temperature
	2	3			6	7			A	B			E	F	Inverter over temperature
1		3		5		7		9		B		D		F	Rectifier over current

							8	9	A	B	C	D	E	F	Auxiliary power 1 fault
			4	5	6	7					C	D	E	F	Auxiliary power 2 fault
	2	3			6	7			A	B			E	F	Input Thyristor failed
1		3		5		7		9		B		D		F	Discharge Thyristor failed

Byte 2

							8	9	A	B	C	D	E	F	Charge Thyristor failed
			4	5	6	7					C	D	E	F	Fan fault
	2	3			6	7			A	B			E	F	Fan Power fault
1		3		5		7		9		B		D		F	DC Bus over voltage

							8	9	A	B	C	D	E	F	DC Bus below voltage
			4	5	6	7					C	D	E	F	DC bus unbalance
	2	3			6	7			A	B			E	F	Mains Site Wiring Fault
1		3		5		7		9		B		D		F	Soft start failed

Byte 3

							8	9	A	B	C	D	E	F	Input Neutral line missing
			4	5	6	7					C	D	E	F	Battery reverse
	2	3			6	7			A	B			E	F	No battery
1		3		5		7		9		B		D		F	P-Battery Charger fault

							8	9	A	B	C	D	E	F	N-Battery Charger fault
			4	5	6	7					C	D	E	F	Battery under voltage
	2	3			6	7			A	B			E	F	Battery over voltage
1		3		5		7		9		B		D		F	Battery low pre-warning

Byte 4

							8	9	A	B	C	D	E	F	Mains freq. abnormal
			4	5	6	7					C	D	E	F	Mains volt. Abnormal
	2	3			6	7			A	B			E	F	
1		3		5		7		9		B		D		F	

							8	9	A	B	C	D	E	F	
			4	5	6	7					C	D	E	F	
	2	3			6	7			A	B			E	F	
1		3		5		7		9		B		D		F	

DDDD-DDDD（Inverter Alarm）:

Byte 1

							8	9	A	B	C	D	E	F	Inverter fault
			4	5	6	7					C	D	E	F	Inv. IGBT bridge shorted
	2	3			6	7			A	B			E	F	Inverter Thyristor short
1		3		5		7		9		B		D		F	Inverter Thyristor broken

							8	9	A	B	C	D	E	F	Bypass Thyristor short
			4	5	6	7					C	D	E	F	Bypass Thyristor broken
	2	3			6	7			A	B			E	F	CAN comm. Fault
1		3		5		7		9		B		D		F	Parallel load sharing fault

Byte 2

							8	9	A	B	C	D	E	F	Bypass Site Wiring Fault
			4	5	6	7					C	D	E	F	System not Sync. to Bypass
	2	3			6	7			A	B			E	F	Bypass unable to trace
1		3		5		7		9		B		D		F	Bypass Not Available

							8	9	A	B	C	D	E	F	IGBT over current
			4	5	6	7					C	D	E	F	Fuse broken
	2	3			6	7			A	B			E	F	Cable connection error
1		3		5		7		9		B		D		F	Parallel relay fault

Byte 3

							8	9	A	B	C	D	E	F	LBS Not SYNC.
			4	5	6	7					C	D	E	F	Initializtion fault
	2	3			6	7			A	B			E	F	Inverter on invalid
1		3		5		7		9		B		D		F	Overload

							8	9	A	B	C	D	E	F	Parallel Overload
			4	5	6	7					C	D	E	F	DC component over limit.
	2	3			6	7			A	B			E	F	Bypass over current
1		3		5		7		9		B		D		F	Feedback protection

Byte 4

							8	9	A	B	C	D	E	F	BUS voltage abnormal
			4	5	6	7					C	D	E	F	
	2	3			6	7			A	B			E	F	
1		3		5		7		9		B		D		F	

							8	9	A	B	C	D	E	F	
			4	5	6	7					C	D	E	F	
	2	3			6	7			A	B			E	F	
1		3		5		7		9		B		D		F	

EE（Inside Monitor）：

Byte 1

							8	9	A	B	C	D	E	F	Generator Connect
			4	5	6	7					C	D	E	F	ShutDown Due To Batt. Low
	2	3			6	7			A	B			E	F	Time to turn on
1		3		5		7		9		B		D		F	Time to turn off

							8	9	A	B	C	D	E	F	timing self test start
			4	5	6	7					C	D	E	F	Surge protection active signal, from monitoring board IO
	2	3			6	7			A	B			E	F	battery monitoring system
1		3		5		7		9		B		D		F	system unregistered

FF（Monitoring）

Byte 1

							8	9	A	B	C	D	E	F	Battery Falut (from battery monitoring)
			4	5	6	7					C	D	E	F	Battery over temperature (from battery monitoring)
	2	3			6	7			A	B	C		E	F	Battery over voltage (from battery monitoring)
1		3		5		7		9		B		D		F	Battery under voltage (from battery monitoring)

							8	9	A	B	C	D	E	F	External Fire Alarm (from monitoring board IO)
			4	5	6	7					C	D	E	F	External Smoke Alarm (from monitoring board IO)
	2	3			6	7			A	B			E	F	UPS model wrong
1		3		5		7		9		B		D		F	time up for suggested maintenance

Appendix 3 Problems and Solution

In case the UPS can not work normally, it might be wrong in installation, wiring or operation. Please check these aspects first. If all these aspects are checked without any problem, please consult with local agent right away and provide below informations.

（1） Product model name and serial number, which can be found in LCD display.

（2） Try to describe the fault with more details, such as LCD display info, LED lights status, etc.

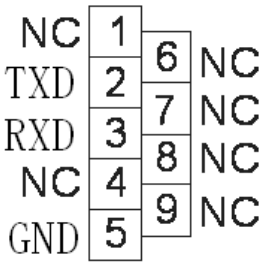
Read the user manual carefully, it can help a lot for using this UPS in the right way. Some FAQ (frequently asked questions) may help you to troubleshoot your problem easily.

No.	Problem	Possible reason	Solution
1	LCD not display	The network cable is not fixed properly or the telephone line of the front door is not fixed properly.	Connect the network cable and telephone cable properly.
2	LCD Blue screen	LCD is Interferenced	Take out the cable and insert back properly
3	Utility is connected but the UPS can not powered ON.	Input power supply is not connected; Input voltage low; The input swith of the module is not switched on .	measure if the UPS input voltage/frequency are within the window. Check if all modules input are switched on
4	Utility normal but Utiltiy LED does not light on, and the UPS operates at battery mode	The input breakers of the Modules are not switched on; input cable is not well connected	Switch on the input breaker; Make sure the input cable is well connected.
5	The UPS does not indicate any failure, but output do not have voltage	Output cable does not well connected	Make sure the output cable is well connected.
6	The UPS module can not transfer to bypass or inverter	Module does not well inserted; The left coronal screw is not tight. Output breaker do not switch on	Pull out the module and insert again; Tighten the screw; Switch on the output breaker.
7	The UPS module fault LED remains ON	The module is already damaged	Take out this module, replace with a new module.
8	Utility LED is flashing	Utility voltage exceeds UPS input range.	If the UPS operates at battery mode, please pay attention to the remaining backup time needed for your system.

9	Battery LED is flashing but no charge voltage and current	Battery breaker does not switch on, or batteries are damaged, or battery is reversely connected. battery number and capacity are not set correctly.	Switch on the battery breaker. If batteries are damaged, need to replace whole group batteries, Connect the battery cables correctly; Go to LCD setting of the battery number and capacity, set the correct data.
10	Buzzer beeps every 0.5 seconds and LCD display “output overload”	Overload	remove some load
11	Buzzer long beeps, LCD display “output short circuit”	The UPS output is in short circuit	Make sure the load is not in short circuit, then restart the UPS.
12	The LED of the Module with RED light	The module is not inserted properly.	Pull out the module and insert properly.
13	The UPS only works on bypass mode	The UPS is set to ECO mode, or the transfer times to bypass mode are limited.	Set the UPS working mode to Single Module type(non-parallel) or to reset the times of transferring to bypass or re-start the UPS
14	Can not Black start	Battery switch is not properly closed； Battery fuse is not open； Or Battery low	Close the battery switch； Change the fuse； Recharge the battery
15	Buzzer beeps continuously and LCD indicates Rectifer fault or output fault	UPS is out of order	Consult with your local agent for repair

Appendix 4 RS232 communication port definition

Definition of Male port：



Connection between PC RS232 port and UPS RS232 port

PC RS232 port	UPS RS232 port	
Pin 2	Pin 2	UPS send，PC receive
Pin 3	Pin 3	PC send，UPS receive
Pin 5	Pin 5	ground

Available function of RS232

- ◆ Monitor UPS power status。
- ◆ Monitor UPS alarm info。
- ◆ Monitor UPS running parameters。
- ◆ Timing off/on setting。

RS-232 communication data format

Baud rate ---------- 2400bps
Byte length ---------- 8bit
End bit ---------- 1bit
Parity check ---------