

# wego™

activity & sleep tracker

# HYBRID+

USER MANUAL

track your **activities** and **sleep**  
for a better, healthier you!



[JoinWeGo.com](http://JoinWeGo.com)

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# WELCOME TO WEGO™

**AFFORDABLE, EASY TO USE**, and integrated with a **USER-FRIENDLY** smartphone app which is powered by MapMyFitness, WeGo™ allows users to seamlessly track their fitness progress and goals. WeGo's line includes products for all individuals— regardless of their fitness level or activity type.



## **BE INSPIRED**

the fitness motivator that makes it easy to become more active



## **TAKE ACTION**

track daily activities and sleep for a better, healthier you



## **SEE RESULTS**

monitor progress and reach your personal goals

# WHAT'S IN THE BOX



**HYBRID+ TRACKER**



**USB CHARGING CABLE**



**QUICK START GUIDE**

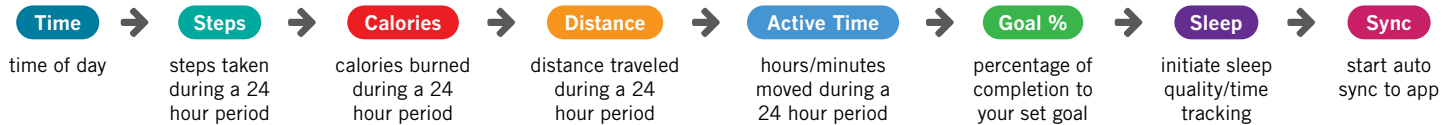
# HOW DOES MY HYBRID+ WORK?

## HOW THE DATA IS CAPTURED

The HYBRID+ displays activities from midnight to midnight. Each evening at 12:00am it resets to zero in order to begin capturing those activities/sleep for a new day.

## VIEWING THE DATA

Pressing the main operation button will illuminate the display. As you continue to press the button, it will scroll through the various metrics. Those metrics include:



# CHARGING YOUR HYBRID+

1. Inside the packaging for your HYBRID+, you should find a quick start guide, USB charging cable, and your new activity tracker.
2. Located on the opposite side of the HYBRID+'s screen are 3 holes that need to be connected with the correct side of the charger.
3. Align the arrow on the charger and the arrow on the back of the HYBRID+ so that they are facing each other, and click into place
4. The opposite end, which is USB, needs to be plugged into a laptop, desktop or any USB hub.
5. Once fully plugged in your devices screen should show that it is charging – once the battery icon is filled your charging is complete.

***If your HYBRID+ Battery has completely drained:***

- ***Follow Steps 1-5.***
- ***Upon Completion of charging Press and hold main button to wake up.***
- ***Sync your device to the app right away to ensure that all of your personal information is accurately transferred back to your tracker.***



# THE NEW JOIN WEGO APP

## MORE DETAILED DATA AND INTUITIVE SYNCING

- **Ease of Use:** Improved overall syncing process.
- **At-A-Glance:** Easy to see/understand your 24 hour summary for STEPS, SLEEP, CALORIES, etc.
- **Data Rich:** Time stamps to help you understand more granular data; down to every 15/30 min period of time.

## NEW AND IMPROVED DASHBOARD

- **Comprehensive** Information is now displayed in both percentages/numbers and colors in order to make them easily visible and readable.
- **At-A-Glance:** All your daily information is located on one screen. No scrolling needed.
- **Design:** Complete redesign of app to improve user experience.

## INTEGRATION WITH MAPMYFITNESS AND MORE.

- Access to several apps partnered with MapMyFitness
- Any 3rd Party App, that is connected to MapMyFitness, **is already connected to your WeGo (just use your username to register).**



# SYNCING YOUR HYBRID+

A sync should be performed before you start using your new device! Once synced to the Join WeGo app, your device will automatically update to the correct time/date, and take into account all of your personal stats in order to correctly identify metrics such as calorie burn. Please follow these instructions to sync your device:

1. Make sure that Bluetooth is enabled on your phone.
2. Open the Join WeGo app to the main dashboard screen (if you are not on the dashboard please locate the tab on the bottom of the app and select).
3. Click on the sync icon on the top right of your dashboard and follow the directions:
  - Tap the tracker button until you see the Bluetooth symbol with the “X”
  - Hold the tracker button down for 3 seconds until you see the ellipses pop up.
  - Press the sync button on the app. A checkmark should appear and the app should start loading your data.
4. After your first successful sync, the WeGo app gives you the ability to also just sync straight from the dashboard.
  - With the dashboard open, locate the Bluetooth icon with the “X”, and press and hold for 3 seconds.
  - A checkmark should appear and the app should start loading your data. You can see directly underneath the WeGo logo the Sync Progress start to run.



# WEARING YOUR HYBRID+

1. Place the HYBRID+ on wrist, main operation button facing away from you.
2. Take the end with the clasps and place it through the hole.
3. Pull to tighten and squeeze both clasps into the wristband between your thumb and forefinger until you hear a click.



# SLEEP MODE

## HOW TO WEAR DURING SLEEP

In order to gain insight into valuable sleep metrics like quality of sleep on your app, you **must** keep your HYBRID+ on your wrist while sleeping.

## INITIATING THE SLEEP MODE

1. To place your device in sleep mode, press and hold the main operation button.
2. Your HYBRID+ will tell you, “**GOODNIGHT**” and the timer will start tracking your total amount of sleep time.

*Be sure to wake your device by pressing and holding the button, and then sync to review your data!*

## WAKING FROM SLEEP MODE

1. Tap the main button once to activate the display. You will see the current sleep session in progress.
2. Next, hold down the main button for about 5 seconds and a “**GOOD MORNING**” message will appear indicating your sleep session has been completed.

*Remember to sync your HYBRID+ and review your sleep data.*

# CARE & MAINTENANCE

- NEVER attempt to disassemble or service your unit.
- DO NOT expose the unit to extreme heat, shocks, magnetic fields, electrical noise, strong vibration or long-term exposure to direct sunlight.
- DO NOT drop or step on the watch.
- STORE the unit in a dry place when you are not using it.

## CLEANING

With constant wear, your HYBRID+ straps may get dirty. Carefully rinse in water and wipe dry with towel (without running water over the screen).

*Do not use any type of soap or cleaners.*

## WATER RESISTANCE

Rain, Sweat, and Splash Proof

*Please remove from your wrist prior to taking a shower or swimming.*

## FACTORY RESET

- Locate and click the “**SETTINGS**” tab on the bottom of the Join WeGo app
- Press “**RESET**” underneath Device Settings. (Only available on select WeGo devices.)

**WARNING:** *This will erase all data currently stored on your device, not your profile.*

## CUSTOMER SUPPORT

If you experience any problems with this product or have questions, please first contact our Customer Service Team at 800-338-6337.

# REGULATORY & SAFETY NOTICES

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**1.** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the product.

**2. NOTE:** This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates uses and can radiate radio frequency energy and, if not installed and used in

accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the product and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# REGULATORY & SAFETY NOTICES

## CAUTION

This is not a medical device. Should not be used to diagnose or treat any medical condition. Consult your doctor for prevention, diagnosis and treatment. See the user guide for further guidance.

This is not a toy. Keep away from children.

## BATTERY

Lithium Ion Polymer 3.7 V 50 mAh

Do Not Open. Do Not Dispose product into Fire.

May Short Circuit, Explode or Leak.

Do Not Swallow. Keep Battery Out of Reach of Children.



The WEEE symbol on the product or on its packaging indicates that the product must not be disposed of with normal household waste. Instead such marked waste equipment must be disposed of by arranging to return to a designated collection point for the recycling of waste electrical and electronic equipment. By separating and recycling this waste equipment at the time of disposal will help to conserve natural resources and ensure that the equipment is recycled in a manner that protects human health and the environment.

Keep this manual and packaging for future reference since it contains important information

FCC ID: 2ABZ6-9439

IC ID: 11996A-9439

# WARRANTY

## **GUARANTEE CERTIFICATE – FOR PURCHASES MADE IN THE U.S.**

If at any time within one (1) year from the purchase date of this product, it fails to perform properly because of defects in material or manufacturing, return it prepaid to: **EB SPORT GROUP, 585 OAK RIDGE ROAD, HAZLETON, PA 18202**

Complete this Guarantee Certificate and enclose it (or a copy of it) with the product. Please contact Customer Service at 866-694-4575 or CustomerService@JoinWeGo.com for a return authorization number, prior to sending in your product.

(PLEASE PRINT CLEARLY)

**Name:**

**Phone:**

**Address:**

**Store Purchased From:**

**Date of Purchase:**

**Purchase Price:**

**State:**

**Zip:**

**Problem With Product:**

# WARRANTY

## REPLACEMENT

This product has been carefully designed, manufactured and packaged. If any parts are missing or damaged, please contact us at the address above and we will replace the unit at no charge. (Guarantee does not cover crystal or battery.)

## FOR PURCHASES MADE IN THE UK

Should you experience problems with this item, please return it to the point of purchase. This will not affect your statutory rights. Alternatively return it to the address shown below for a repair/replacement.

**EB Brands UK, Berkeley Business Park, Wainwright Road, Worcester WR4 9FA**

[www.JoinWeGo.com](http://www.JoinWeGo.com)

**Distributed in the UK by EB Brands UK, Worcester WR4 9FA**

# THE WEGO™ ACTIVITY TRACKERS



## HYBRID+

- Sleep Quality
- Goal Setting
- Sync Wirelessly
- Water Resistant
- Replaceable Straps
- Silent Alarm Vibration



## RELAY

- Caller ID/Text Notification
- Auto Sleep
- Sleep Quality
- Sync Wirelessly
- Water Resistant
- Replaceable Straps
- Silent Alarm Vibration



## ELITE+

- Sleep Quality
- Goal Setting
- User Replaceable Battery
- Sync Wirelessly

WeGo™ is the **fitness motivator** that makes it easy to track daily activities. These **easy to use** activity trackers can help support a **happy, healthy lifestyle**.





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