

**PHILIPS CONSUMER LIFESTYLE WARRANTY**  
(valid for products bought after April, 1st 2007)

Dear Customer,

thank you for buying a Philips product, designed in compliance with the best quality standards and meant for private use.

Philips S.p.A. – Sector Consumer Lifestyle– guarantees its products to the consumer (under art. 128, co. 2, lett. A) of Legislative Decree 6.09.2005, n. 206, Consumer Code) for a period of 24 months from purchasing date.

To exercise your right you shall produce a purchasing document issued by the dealer and certifying the purchase date, product description, model as well as dealer's name, address and VAT number.

To ask for an intervention under this warranty, you are kindly requested to contact one of Philips authorised Consumer Service Centre.

The list of the Philips authorised Consumer Service Centres in Italy can be found on [www.philips.it](http://www.philips.it) at the page Assistance and Product, or contacting the dealer.

In case of failure, the warranty gives right to the free of charge product service and offers the intervention of a Philips Consumer Service Centre to repair or replace the product, except in case the repair or replacement is not possible or excessively expensive, due the defect nature.

The warranty is not applicable in case an adequate document showing the date of purchase is not presented.

Furthermore, as a mere and not exhaustive example, we inform you that the conventional warranty given by Philips shall not apply in the following cases:

- illegible purchasing document;
- product models or serial numbers have been altered, removed or made illegible;
- products and/or parts of product subject to wear and tear and/or consumable;
- product abuse or misuse; use not in compliance with the instructions or poor maintenance (i.e. parts covered in scale, use of not recommended cleansing agents, etc.), wrong installation, transport damages or in case of circumstances excluding a product manufacturing defect (i.e. lightning, water or fire), fragile parts breaking or falling;
- modifications, alterations or repairs carried out by personnel not authorised by Philips, including modifications and/or alterations carried out to receive broadcasting outside the country for which the products have been designed, approved and/or authorised.

For a correct use of the product, please read carefully the instructions and recommendations given in the "User manual" and/or on the product, and strictly follow those directions.

For some products, specific warranty terms and conditions may apply: they can be found in the User Manual.

In particular, the warranty conditions already set remain unchanged, for example those for the monitor (LED, LCD, plasma). These warranties shall be still valid in compliance with the terms and conditions specifically set for each product family. For further information on this subject, please visit our internet site [www.philips.it](http://www.philips.it).

For assistance in another country or for further information, please visit [www.philips.com](http://www.philips.com).

This warranty by Philips S.p.A. – Sector Consumer Lifestyle – is given under art. 133 of Consumer Code and does not affect the rights belonging to the consumer according to the laws in force.

## Default Warranty Period

- 24 months

Regards <b>Product category</b>	<b>Warranty Period</b>	<b>Exceptions</b>
Audio products	24 months	Products of Robust Collection line <input type="checkbox"/> 3 o 5 years (it depends on the models) <input type="checkbox"/> motor 15 years (some models only)
House and kitchen products	24 months	
FAX products	n.a.	Recordable media – n.a.
Health & Wellness	24 months	
Mobile phones	n.a.	
Monitors	n.a.	
PC accessories and peripherals	24 months	
Digital Decoders	n.a.	
Man/woman beauty (shaving, epilation, hair products, etc...)	24 months	
TV LCD	24 months	
TV Plasma	24 months	
Video Products	24 months	