

# wego<sup>TM</sup>

activity & sleep tracker

## RELAY

### USER MANUAL

track your **activities** and **sleep**  
for a better, healthier you!



[JoinWeGo.com](http://JoinWeGo.com)

# CONTENTS

Welcome to WeGo™	1	Auto Sleep	8
What's in the Box	2	Caller ID & Text Notifications	9
The New Join WeGo App	3	Setting My Silent Alarm	10
How Does My RELAY Work?	4	Care & Maintenance	11
Charging My RELAY	5	Regulatory & Safety Notices	12
Syncing My RELAY	6	Warranty	14
Wearing My RELAY	7	The WeGo™ Activity Trackers	16

# WELCOME TO WEGO™

**AFFORDABLE, EASY TO USE**, and integrated with a **USER-FRIENDLY** smartphone app which is powered by MapMyFitness, WeGo™ allows users to seamlessly track their fitness progress and goals. WeGo's line includes products for all individuals— regardless of their fitness level or activity type.



## **BE INSPIRED**

the fitness motivator that makes it easy to become more active



## **TAKE ACTION**

track daily activities and sleep for a better, healthier you



## **SEE RESULTS**

monitor progress and reach your personal goals

# WHAT'S IN THE BOX



RELAY TRACKER



USB CHARGING CABLE



QUICK START GUIDE

# THE NEW JOIN WEGO APP

## MORE DETAILED DATA AND INTUITIVE SYNCING

- **Ease of Use:** Improved overall syncing process.
- **At-A-Glance:** Easy to see/understand your 24 hour summary for STEPS, SLEEP, CALORIES, etc.
- **Data Rich:** Time stamps to help you understand more granular data; down to every 15/30 min period of time.

## NEW AND IMPROVED DASHBOARD

- **Comprehensive** Information is now displayed in both percentages/numbers and colors in order to make them easily visible and readable.
- **At-A-Glance:** All your daily information is located on one screen. No scrolling needed.
- **Design:** Complete redesign of app to improve user experience.

## INTEGRATION WITH MAPMYFITNESS AND MORE.

- Access to several apps partnered with MapMyFitness
- Any 3rd Party App, that is connected to MapMyFitness, **is already connected to your WeGo (just use your username to register).**



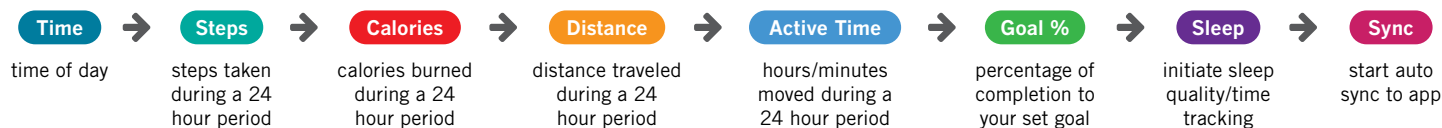
# HOW DOES MY RELAY WORK?

## HOW THE DATA IS CAPTURED

The RELAY displays activities from midnight to midnight. Each evening at 12:00am it resets to zero in order to begin capturing those activities/sleep for a new day.

## VIEWING THE DATA

Pressing the main operation button will illuminate the display. As you continue to press the button, it will scroll through the various metrics. Those metrics include:



# CHARGING MY RELAY

1. Inside the packaging for your RELAY, you should find a quick start guide, USB charging cable, and your new activity tracker.
2. Located on the opposite side of the RELAY's screen are 3 holes that need to be connected with the correct side of the charger.
3. Align the arrow on the charger and the arrow on the back of the RELAY so that they are facing each other, and click into place
4. The opposite end, which is USB, needs to be plugged into a laptop, desktop or any USB hub.
5. Once fully plugged in your devices screen should show that it is charging – once the battery icon is filled your charging is complete.



# SYNCING MY RELAY

A sync should be performed before you start using your new device! Once synced to the Join WeGo app, your device will automatically update to the correct time/date, and take into account all of your personal stats in order to correctly identify metrics such as calorie burn. Please follow these instructions to sync your device:

1. Make sure that Bluetooth is enabled on your phone.
2. Open the Join WeGo app to the main dashboard screen (if you are not on the dashboard please locate the tab on the bottom of the app and select).
3. Click on the sync icon on the top right of your dashboard and follow the directions.
  - Press the sync button on the app
  - You will be asked to pair the RELAY to your phone and the sync process should start!
  - The first time you sync it may take up to 30 seconds to find the device.

## **AUTO-SYNC FEATURE**

After your first successful sync, the WeGo app gives you the ability to auto sync directly to the dashboard.

- Whenever the app is opened up and on the dashboard screen the RELAY will automatically sync and pull your most up-to-date data – No button needed.
- Directly underneath the WeGo logo the Sync progress will start to run.

## WEARING MY RELAY

1. Place the RELAY on wrist, main operation button facing away from you.
2. Take the end with the clasps and place it through the hole.
3. Pull to tighten and squeeze both clasps into the wristband between your thumb and forefinger until you hear a click.



# AUTO SLEEP

## HOW TO WEAR DURING SLEEP

In order to gain insight into valuable sleep metrics like quality of sleep on your app, you **must** keep your RELAY on your wrist while sleeping.

## HOW TO TURN ON SLEEP MODE:

The RELAY will track your sleep automatically. When you wear your RELAY to bed it will automatically recognize when you go to sleep and wake up so that you don't have to manually turn it on or off.

## HOW IS THE RELAY ABLE TO TRACK MY SLEEP?

Auto sleep gives the RELAY the ability to track your sleep based on movement. When you haven't moved for an extended period of time, the RELAY will use specific measurements of data to indicate sleep and your movement during sleep (light and deep) without having to initiate.

*Remember to sync your device to the app once you wake up to review your data.*

# CALLER ID & TEXT NOTIFICATIONS

## TURNING CALLER ID AND TEXT NOTIFICATIONS ON/OFF:

1. Locate and click on the settings tab within the WeGo app
2. Press the toggle switch on or off depending on your preference.
3. Press save and then press the dashboard icon.
4. Sync your device to update your settings change.

## MANAGING CALLER ID AND TEXT MESSAGES

1. When receiving a call or text message your RELAY will vibrate to notify you.
2. If you receive a call a phone icon will appear with the incoming number or name(if the contact is in your address book).
3. If you receive a text message a message icon will appear with the incoming number or name (if the contact is in your address book) along with the actual text.
4. To dismiss the notification from appearing on your wrist simply press the operation button on the RELAY.

# SETTING MY SILENT ALARM

To set the customized silent alarm using the RELAY:

1. Locate and click on the settings icon on tab of your WeGo App
2. Enable the alarm by clicking the toggle
3. Setting the time you would like the alarm set at.
4. Click save on the top right.
5. Go back to your dashboard screen and resync your device.
6. An Alarm icon should appear on your RELAY once synced to show that the alarm has been set

# CARE & MAINTENANCE

- NEVER attempt to disassemble or service your unit.
- DO NOT expose the unit to extreme heat, shocks, magnetic fields, electrical noise, strong vibration or long-term exposure to direct sunlight.
- DO NOT drop or step on the watch.
- STORE the unit in a dry place when you are not using it.

## CLEANING

With constant wear, your RELAY straps may get dirty. Carefully rinse in water and wipe dry with towel (without running water over the screen).

*Do not use any type of soap or cleaners.*

## WATER RESISTANCE

Rain, Sweat, and Splash Proof

*Please remove from your wrist prior to taking a shower or swimming.*

## FACTORY RESET

- Locate and click the “**SETTINGS**” tab on the bottom of the Join WeGo app
- Press “**RESET**” underneath Device Settings. (Only available on select WeGo devices.)

**WARNING:** *This will erase all data currently stored on your device, not your profile.*

## CUSTOMER SUPPORT

If you experience any problems with this product or have questions, please first contact our Customer Service Team at 800-338-6337.

# REGULATORY & SAFETY NOTICES

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**1.** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the product.

**2. NOTE:** This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates uses and can radiate radio frequency energy and, if not installed and used in

accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the product and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# REGULATORY & SAFETY NOTICES

## CAUTION

This is not a medical device. Should not be used to diagnose or treat any medical condition. Consult your doctor for prevention, diagnosis and treatment. See the user guide for further guidance.

This is not a toy. Keep away from children.

## BATTERY

Lithium Ion Polymer 3.7 V 50 mAh

Do Not Open. Do Not Dispose product into Fire.

May Short Circuit, Explode or Leak.

Do Not Swallow. Keep Battery Out of Reach of Children.



The WEEE symbol on the product or on its packaging indicates that the product must not be disposed of with normal household waste. Instead such marked waste equipment must be disposed of by arranging to return to a designated collection point for the recycling of waste electrical and electronic equipment. By separating and recycling this waste equipment at the time of disposal will help to conserve natural resources and ensure that the equipment is recycled in a manner that protects human health and the environment.

Keep this manual and packaging for future reference since it contains important information

FCC ID: 2ABZ6-9440

IC ID: 11996A-9440

# WARRANTY

## **GUARANTEE CERTIFICATE – FOR PURCHASES MADE IN THE U.S.**

If at any time within one (1) year from the purchase date of this product, it fails to perform properly because of defects in material or manufacturing, return it prepaid to: **EB SPORT GROUP, 585 OAK RIDGE ROAD, HAZLETON, PA 18202**

Complete this Guarantee Certificate and enclose it (or a copy of it) with the product. Please contact Customer Service at 866-694-4575 or [CustomerService@JoinWeGo.com](mailto:CustomerService@JoinWeGo.com) for a return authorization number, prior to sending in your product.

(PLEASE PRINT CLEARLY)

**Name:**

**Phone:**

**Address:**

**Store Purchased From:**

**Date of Purchase:**

**Purchase Price:**

**State:**

**Zip:**

**Problem With Product:**

# WARRANTY

## REPLACEMENT

This product has been carefully designed, manufactured and packaged. If any parts are missing or damaged, please contact us at the address above and we will replace the unit at no charge. (Guarantee does not cover crystal or battery.)

## FOR PURCHASES MADE IN THE UK

Should you experience problems with this item, please return it to the point of purchase. This will not affect your statutory rights. Alternatively return it to the address shown below for a repair/replacement.

**EB Brands UK, Berkeley Business Park, Wainwright Road, Worcester WR4 9FA**

[www.JoinWeGo.com](http://www.JoinWeGo.com)

**Distributed in the UK by EB Brands UK, Worcester WR4 9FA**

# THE WEGO™ ACTIVITY TRACKERS



## HYBRID+

- Sleep Quality
- Goal Setting
- Sync Wirelessly
- Water Resistant
- Replaceable Straps
- Silent Alarm Vibration



## RELAY

- Caller ID/Text Notification
- Auto Sleep
- Sleep Quality
- Sync Wirelessly
- Water Resistant
- Replaceable Straps
- Silent Alarm Vibration



## ELITE+

- Sleep Quality
- Goal Setting
- User Replaceable Battery
- Sync Wirelessly

WeGo™ is the **fitness motivator** that makes it easy to track daily activities. These **easy to use** activity trackers can help support a **happy, healthy lifestyle**.



*Made in China. WeGo™ is a trademark of EB Sport Group, Hazleton, PA 18202. Distributed in the United Kingdom by EB Brands (UK), Worcester WR4 9FA. MapMyFitness is a trademark of MapMyFitness, Inc. All Rights Reserved. ©2015. Designed and engineered by EB Labs.*