

# **LUXOR**

**INSTALLATION AND OPERATING INSTRUCTIONS**

**MODEL: MW1449**



**FULLY ELECTRONIC AUTOMATIC  
WASHING MACHINE**

**THESE INSTRUCTIONS CONTAIN IMPORTANT INFORMATION  
WHICH WILL HELP YOU GET THE BEST FROM YOUR APPLIANCE**

**IT WILL ENSURE SAFE AND CORRECT INSTALLATION,  
USE AND MAINTENANCE.  
IF YOU NEED HELP OR HAVE DAMAGED OR MISSING PARTS,  
CALL LUXOR SUPPORT ON 0333 3052260**



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## **CORRECT USAGE**

*THIS QUALITY APPLIANCE HAS BEEN TESTED AND CERTIFIED TO MEET ALL APPLICABLE UK ELECTRICAL AND SAFETY STANDARDS.  
THIS APPLIANCE MUST BE INSTALLED AND CONNECTED IN ACCORDANCE WITH CURRENT REGULATIONS BY A QUALIFIED ELECTRICIAN.  
AFTER UNPACKING THE APPLIANCE ENSURE THAT THERE IS NO VISIBLE DAMAGE. IF THE APPLIANCE HAS BEEN DAMAGED DURING TRANSIT, DO NOT USE IT, CONTACT YOUR RETAILER IMMEDIATELY.*

- Your machine is designed to be used domestically. Commercial use will cause your warranty to be invalid.
- Keep pets away from your machine.
- Please check the packaging of your machine is in good order before installation, and the outer surface of the machine after the package is opened. Do not operate damaged machines.
- Have your machine installed only by a qualified person. Any interference to your machine by anyone other than a qualified person will invalidate your warranty.
- The appliance is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Use your machine only for laundry that has been specified as suitable for washing by the manufacturer.

**Before operating the washing machine, remove the 4 transit bolts and rubber spacers from the back of the machine. If the bolts are not removed, it will cause heavy vibration, noise and product malfunction (invalidating the guarantee)**

- Your machine is not covered under warranty for faults caused by any kind of external factors (pesticides, fire, etc.).
- Please do not throw away this user manual: keep it for future reference as it contains full operating instructions as well as the serial number of your machine. You will need this should you wish to book a service call.

*Note: Specifications may vary depending on the product purchased.*



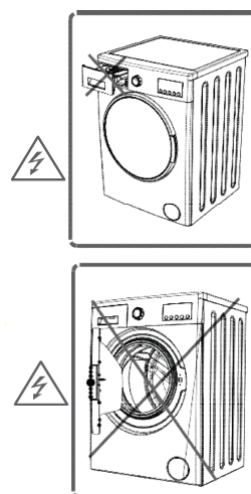
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## GENERAL WARNINGS

- The ambient temperature for your machine's ideal operation is 15-25°C.
- Frozen hoses can tear and explode. In regions where temperature is below zero, ambient temperature might endanger the safe operation of the electronic circuit board.
- Please ensure that the clothes put into your machine do not contain any foreign objects (nails, needles, coins, lighters, matches, clips, etc.) in pockets. These objects can damage your machine.

**It is recommended that the first washing operation is carried out on a 90° Cotton program but without laundry and using ½ the dose of detergent in the 2nd compartment of the detergent drawer.**

- If a detergent or softener is exposed to air for any time, residue may be caused, be sure only to put your detergent or softener in the detergent drawer at the beginning of every wash.
- It is advised that you unplug your machine and close the water inlet tap if you do not intend to use the machine for a prolonged period of time. Also, leaving the door of your appliance open will prevent the formation of bad odours due to humidity.
- Some water might be left in your machine after factory trials and tests conducted due to Quality Control procedures. This is normal and will not damage your machine.
- Remember the packaging materials of your machine may be dangerous for children. Keep the packaging materials in a place where children cannot reach them and dispose of them appropriately.
- Keep any small parts away from the reach of children and babies.
- Use Pre-wash programs only for very dirty laundry.
- Never open the detergent compartment when the appliance is running.
- In case of any breakdown, unplug the appliance first and then turn the water inlet off. Do not attempt repair by yourself, always contact the authorised service agent help line.
- The amount of laundry you put in your washing machine should not exceed the maximum amount indicated.
- Never force the door to open when the machine is running.
- Do not wash clothes covered in flour or other powders in your machine as it will cause damage.
- Please adhere to detergent/fabric conditioner manufacturer's advice regarding the use of fabric conditioner or similar products.
- Set up your machine in a place where its door can be completely opened.
- Set up your machine in a position where it can be fully ventilated and has constant air circulation.





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## **SAFETY WARNINGS**

**You must take note of these warnings, as this can protect you and your family.**

### **DANGER OF BURNS**

- Do not touch the discharge hose or water during the discharge process as the appliance can reach high temperatures during operation.

### **RISK DUE TO ELECTRICAL CURRENT**

- Do not use multi-sockets on an extension lead.
- Do not plug in damaged plugs.
- Never pull the cable when unplugging - always grip the plug itself.
- Do not plug-in or remove the plug with wet hands.
- Never touch the machine with wet hands or feet.

**If the mains cable becomes damaged it must be replaced by an qualified electrician or service agent**

### **DANGER OF FIRE**

- Do not keep flammable liquids near your machine.
- The sulphur content of paint removers might cause corrosion. For this reason, never use paint-removing materials in your machine.
- Never use products that contain solvent material in your machine.
- Remove all objects from the pockets of your laundry (needles, paperclips, lighters, matches, etc.) before placing it in your machine.

### **FALL AND INJURY HAZARD**

- Do not climb on your machine. The top lid of your machine may break and you might get injured.
- Tidy the hose, cable and packaging of your machine during installation, to avoid tripping or falling over.
- Do not turn your machine upside down or on its side.
- Do not lift your machine by holding it from extruding parts (detergent drawer, door). These parts might break and cause you to get injured.
- There's the risk of tripping and injury if the materials like hoses and cables are not properly stored after your machine is installed.

**Machine must be carried by 2 people**

### **CHILD SAFETY**

- Do not leave children unattended near the machine. Children might lock themselves inside.
- Door glass and surface may get hot while your machine operates. And as a result of this, touching the machine might damage the skin, especially that of children.
- Keep packaging material away from children.
- Danger may occur if detergent or cleaning materials are consumed, and eyes or the skin might be irritated if contact is made. Keep the cleaning materials away from the reach of children.

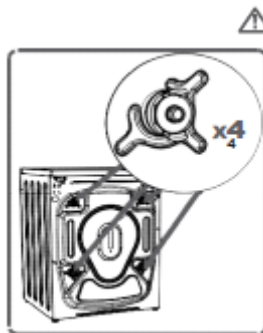


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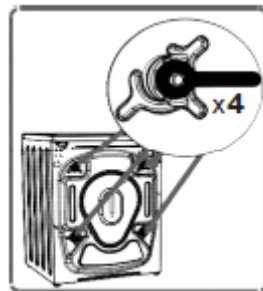
## INSTALLATION

### Removing transit bolts

Before operating the washing machine, remove the 4 transit bolts and rubber spacers from the back of the machine. If the bolts are not removed, it will cause heavy vibration, noise and product malfunction, (invalidating the guarantee).



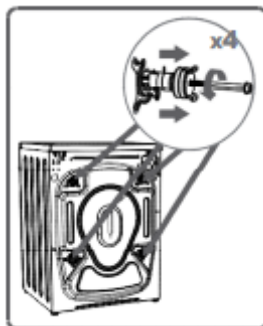
For this reason, the transit bolts should be loosened by being rotated counterclockwise using an appropriate wrench.



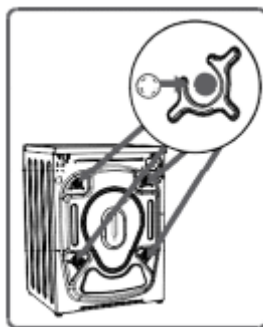
The transit bolts are removed by pulling out.

Fit the plastic transit bolt caps (in the accessories bag) into the holes left by the removal of the transit bolts.

The transit bolts should be stored to be used in case of future transportation.



**REMEMBER - You must remove the transit bolts of your machine before first use. Faults occurring to the machine if operated with transit bolts fitted will be out of scope of warranty.**





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## INSTALLATION

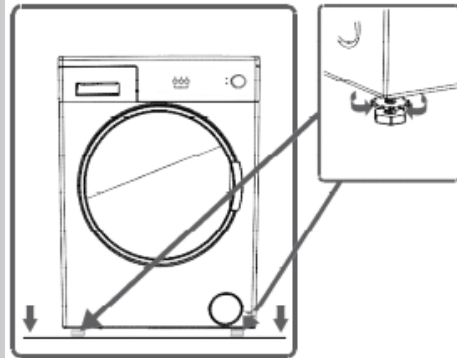
### Adjusting the feet

Do not install your machine on a carpet or anything that will prevent ventilation under the base.

To ensure silent and vibration-free operating of your machine, it should be sited on a non-slippery firm floor.

You can adjust the level of your machine by the adjustable feet.

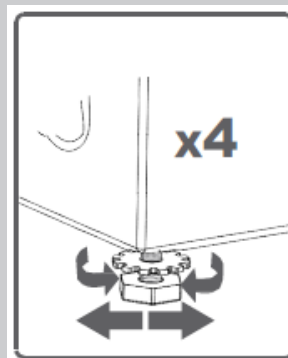
Loosen the plastic adjustment nut.



Adjust the feet upwards or downward by rotating them.

After maintaining the level, compress the plastic adjustment nut upwards again.

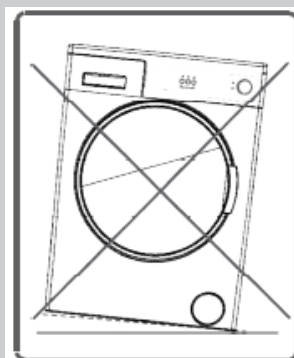
**REMEMBER - The appliance must be level**



Never put cardboard, wood or other materials under your machine if you are trying to level any distortion in the floor.



When cleaning the floor, on which your machine stands, be careful not to disturb the balance of the machine.



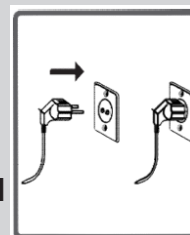


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## INSTALLATION

### Installation (Electrical Connection)

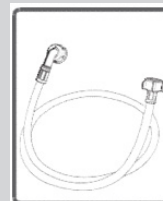
Your washing machine is set to 220-240V and 50Hz. The mains cord of your washing machine is equipped with a specific earthed plug. This plug should always be inserted to an earthed socket of 13 amps. The rating of the fuse should be 13 amps.



**NOTE: Operating your machine below the recommended voltage will cause the life cycle of your appliance to be reduced and its performance to be restricted.**

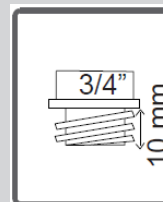
### Installation (Water Inlet Hose Connection)

Your machine may have either a single inlet (cold) or double water inlets (cold/hot) based on its specifications.



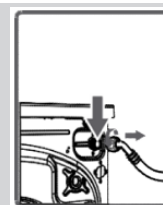
A white-capped hose should be connected to the cold water inlet and a red-capped hose to a hot water inlet (applicable for machines with double water inlets).

To eliminate water leakages in the connection points, 1 or 2 nuts are provided in the hose package (applicable for machines with double water inlets). Fit these nuts to the ends of new water inlet hoses on the tap end of the hose.

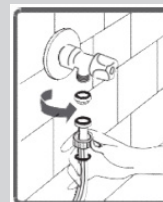


Connect the new water inlet hoses to a 3/4 " , threaded inlet pipe.

Connect the white-elbow end of the water inlet hoses to the white filtered water inlet valve on the rear side of the machine and the red-elbow end to the red-filtered one (applicable for machines with double water inlets). Tighten plastic parts of the junctions using your hand. If you are unsure of this process get the work done by a qualified plumber.



Flow of water with pressure of 0.1-1 Mpa will allow your machine to operate more efficiently. (0,1 Mpa pressure means that more than 8 litres of water will flow per minute).



Ensure that the new water inlet hoses are not bent, broken, crushed or the wrong size.

If your machine has a hot water connection, the temperature of the water inlet should be maximum 70 Degrees Centigrade.

**NOTE: Use only the new water inlet hose supplied with your machine while making water inlet hose connections. Never use old, used or damaged water inlet hoses.**





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## INSTALLATION

### Installation (Water Discharge Connection)

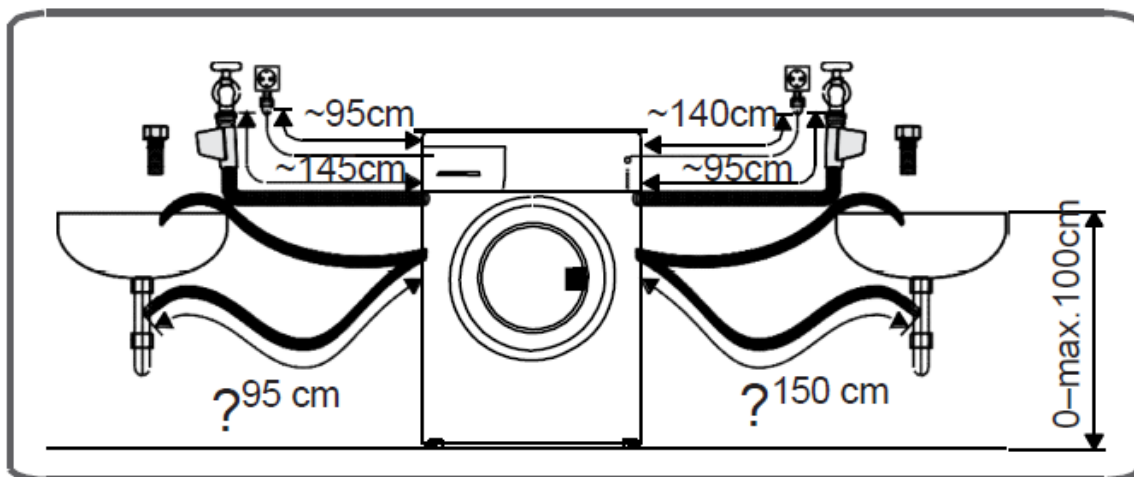
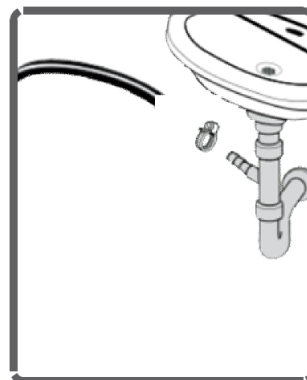
The end of the water discharge hose can be fitted to a specific outlet pipe.

Never attempt to extend the water discharge hose by joining two pieces of hose.

Do not put the discharge hose of your machine into a bucket or sink.

Make sure that the water discharge hose does not bend, buckle, become squashed or stretched.

Please note:  
The water drain hose should be mounted at a height of minimum 60cm, and maximum of 100cm from the ground.





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## TECHNICAL SPECIFICATION

<b>Operating voltage / frequency (V/Hz)</b>	<b>(220-240)V~/50Hz</b>
<b>Total current (A)</b>	<b>13</b>
<b>Water Pressure</b>	<b>Maximum:1 Mpa Minimum:0.1 Mpa</b>
<b>Total power (W)</b>	<b>2200</b>
<b>Maximum dry laundry capacity (Kg)</b>	<b>7</b>
<b>Spinning revolution (rev/min)</b>	<b>1400</b>
<b>Program number</b>	<b>23</b>
<b>Dimensions (HeightxWidthxDepth)(mm)</b>	<b>845x597x527</b>

### Important Note:

This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product, or on the documents accompanying the product, the Crossed Out Wheelie Bin, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

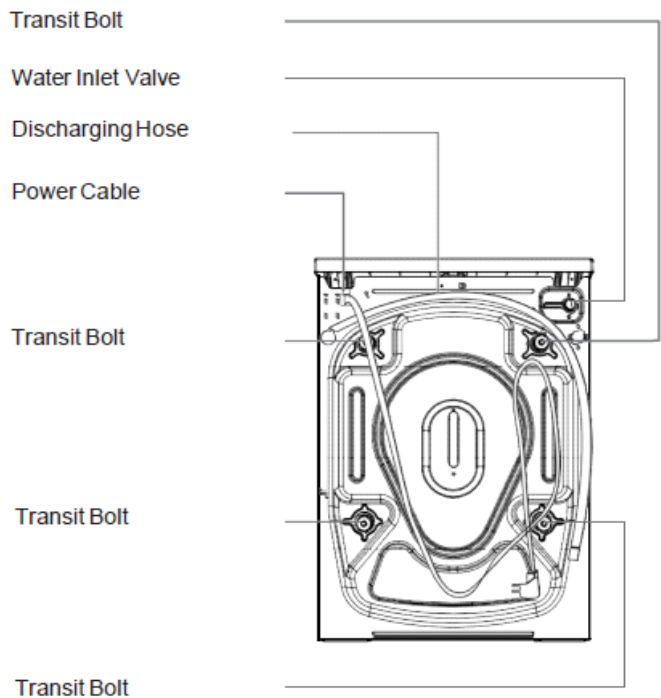
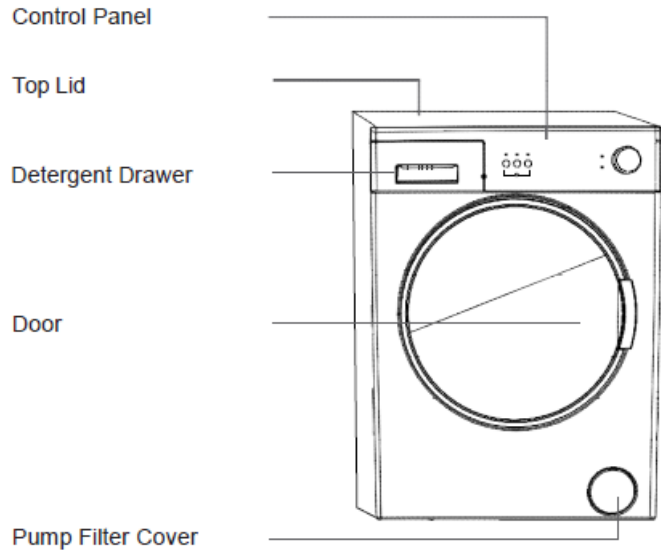
Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local authority, your household waste disposal service or the retailer where you purchased the product.





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## DESCRIPTION OF APPLIANCE

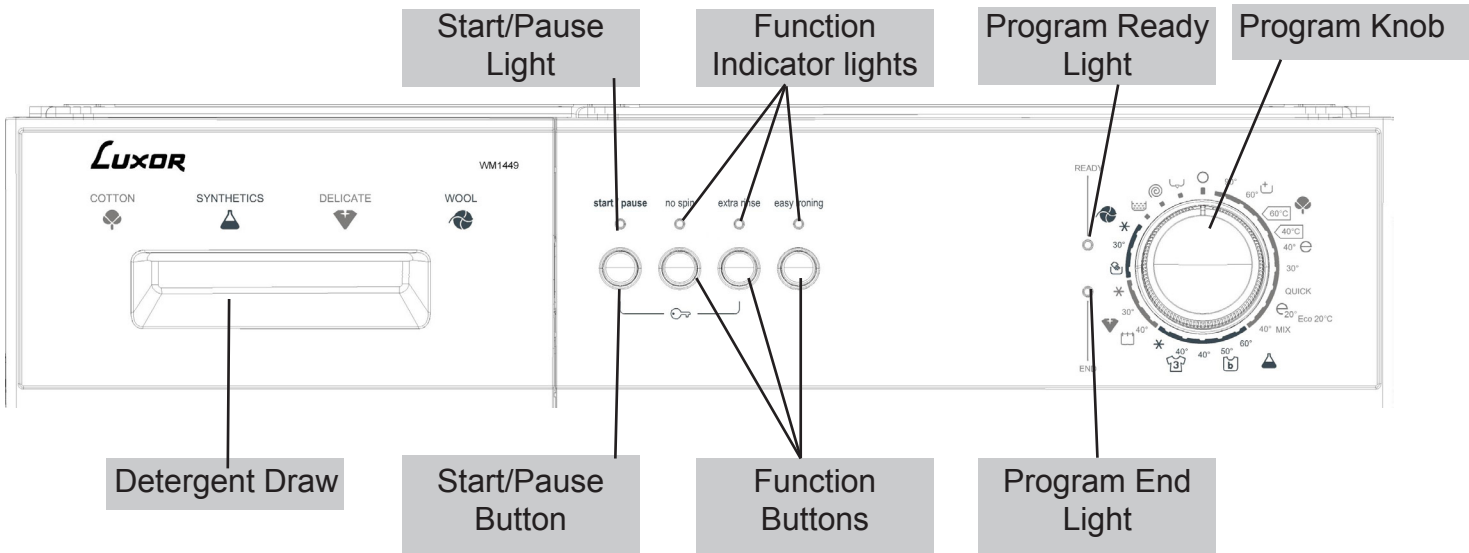


**BEFORE OPERATING YOUR WASHING MACHINE YOU MUST REMOVE THE TRANSIT BOLTS. FAILURE TO DO SO WILL INVALIDATE YOUR GUARANTEE.**

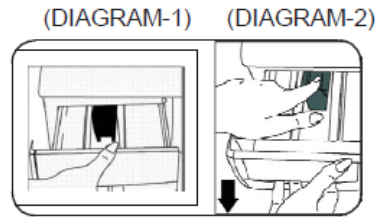


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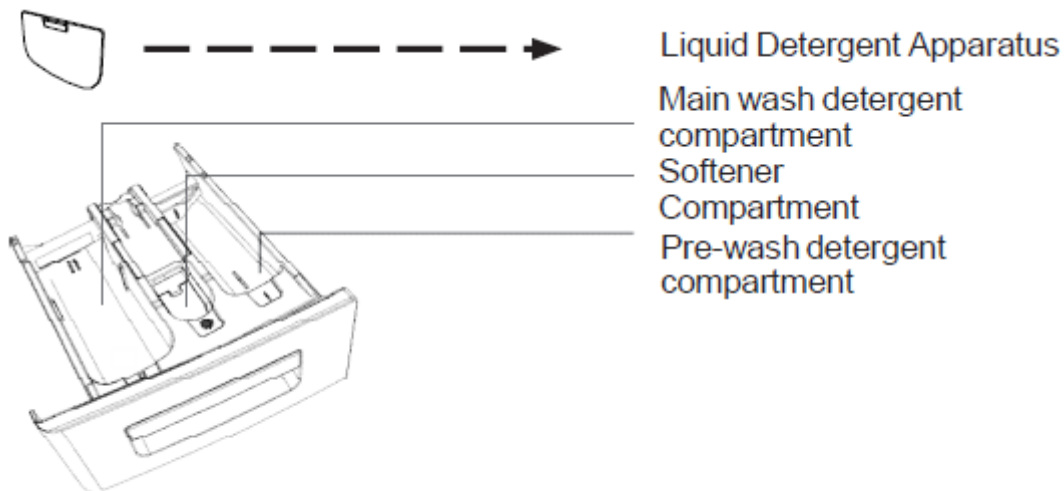
# CONTROL PANEL



Detergents may form a sediment in your detergent drawer or in the housing of the detergent drawer over time. To clean, pull out the detergent drawer from time to time as shown and wash thoroughly.



- Pull the detergent drawer out as far as possible. (Diagram 1)
- Lift the front of the drawer, continue to pull until the drawer is pulled out. (Diagram 2)
- Wash with an old toothbrush and water.
- After drying the detergent drawer put it back in the housing in the reverse manner used to remove it.



(\* Specifications may vary depending on the product purchased.





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# WASHING YOUR LAUNDRY

## Preliminary Preparation of Laundry

Laundry has product labels on them that state their specifications. Wash or dry your laundry according to the specifications on the product label.

Separate your laundry according to their types (cotton, synthetic, sensitive, wool etc), their temperatures (cold, 30°, 40°, 60°, 90°) and degree of contamination (slightly stained, stained, highly stained).

Never wash your coloured and white laundry together.

Wash your coloured laundry separately in the first washing as colours may run.

Ensure that there are no metallic materials in your laundry or in pockets.

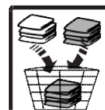
**CAUTION: Faults that emerge due to foreign objects in the machine will not be included in the scope of warranty.**

Zip up and button up clothes.

Remove the metallic or plastic hooks from curtains.

Turn items such as pants, knitwear, t-shirt and sweat shirts inside out.

Place socks, handkerchiefs and suchlike small laundry in a washing net.



Whitening	No whitening	Normal wash	Hang when wet	Dry by hanging	Do not tumble dry
Ironing temperature maximum 150°C	Ironing temperature maximum 200°C	No ironing	Dry cleaning in gas oil, pure alcohol and R113 is allowed	Perchloroethylene R11, R13, Petroleum	Perchlorinethylene
Dry cleaning	No dry cleaning	Leave flat			



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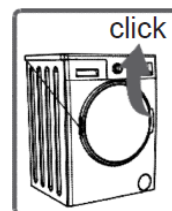
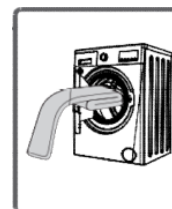
## WASHING YOUR LAUNDRY

### Putting Laundry in the Machine

- Open the door of your machine.
- Spread your laundry in your machine.

**NOTE: Maximum loading capacity may vary based on the laundry type you will wash, degree of contamination and the program you have chosen. Do not exceed maximum dry loading capacity indicated in the program table for washing programs.**

- Put each item of laundry in separately.
- Ensure that no laundry is stuck between the cabinet and click rubber seal when closing the door of your machine.
- Push the door of your machine until you hear the locking sound.
- Close the door of your machine properly, otherwise the machine will not start.



### Adding detergent to the machine

The amount of detergent put into the machine will depend on the following criteria:

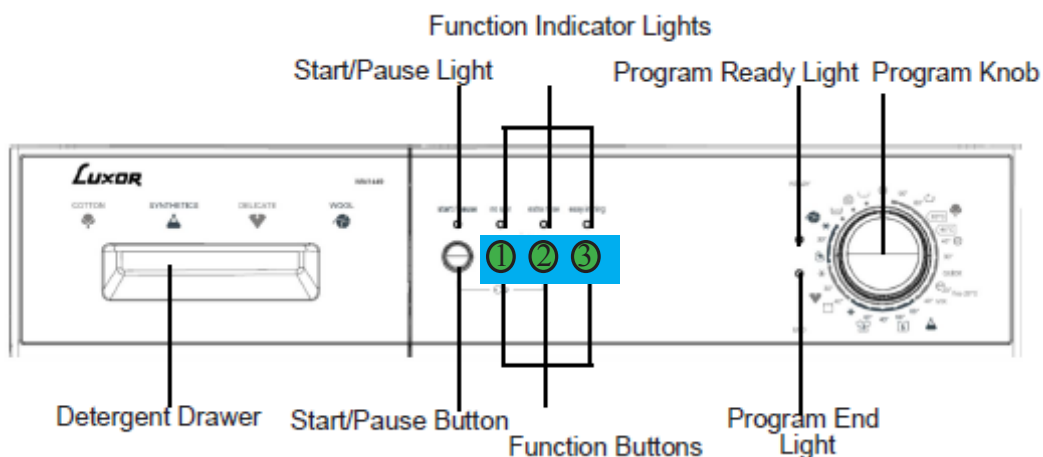
- Only use detergents produced specifically for automatic washing machines. The amount of detergent to be used for your laundry is printed on the detergent packet.
- The higher the degree of hardness of the water the more detergent you need to use.
- Put the fabric softener into the softener compartment of the detergent drawer. Do not exceed the MAX level.
- Softeners with high density (thick) will need to be thinned before being put into the drawer. High-density (thick) softeners can clog the compartment and prevent the flow of the softener.
- You can use liquid detergents in all programs. For this, fit the liquid detergent level plate found in the accessories bag or the liquid detergent apparatus (\*) into the 2nd compartment of the detergent drawer and set the amount of liquid detergent according to the levels on this plate. Remember to remove the liquid detergent plate.



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# WASHING YOUR LAUNDRY

## Auxiliary Functions



- Before starting the program, you can optionally select an auxiliary function.
- Press the button of the auxiliary function you would like to select.
- If the auxiliary function symbol is displayed on the electronic display, the auxiliary function you have selected will be activated.
- If the auxiliary function symbol on the electronic display blinks, the auxiliary function you have selected will not be activated.

### 1- Rinse Hold

Use this function when clothes cannot be removed immediately after the end of the program, in order to prevent creasing.

### 2- Extra Rinse

This function adds an extra rinse to your washing machine program.

### 3- Easy Ironing

By using this function, you can ensure your clothes come out less wrinkled after the wash.

**If you forget to use an additional function and your machine starts to wash, you can still activate the additional function button. If the indicator light is on, the additional function will be activated. If the indicator light is not on, the additional function will not be activated.**

### WARNING!

**You will need to turn the program knob to O(off) position before selecting the program or changing a continuing program.**



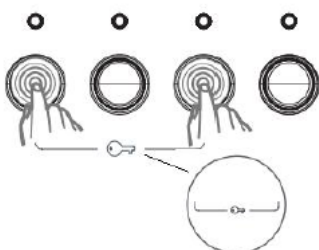


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## WASHING YOUR LAUNDRY

### Child Lock

The child lock is used in order to protect the washing cycle from the effects of unwanted button activations during the cycle. The child lock is activated by pressing the first and third button on the control panel at the same time for more than 2 seconds. When the child lock is activated, LED's on the function buttons will blink. In order to deactivate the child lock, the same buttons (1st and 3rd) should be pressed again for more than 3 seconds. The deactivation of the child lock is shown by the blinking of LED on the start/pause button.



### Cancelling a program

If you wish to cancel any program running:

- Switch the program knob to O(off) position.
- Your machine will stop the washing operation and the program will be cancelled.
- To drain the water accumulated in the machine switch the program knob to any program.
- Your machine will perform the necessary discharge operation and cancel the program.
- You can then run your machine by selecting a new program.

### Finishing a program

- Your machine will automatically stop when the program selected ends.
- The program end light will come on.
- Turn the program knob to O(off) position.
- The door will unlock in approximately two minutes from the program end. You can open the door by pulling the handle of the door.
- After you unload your clothes leave the door open to dry the interior of the drum.
- Switch off your machine.

### Please Note:

**If the power goes off and on again after a while at any stage of the washing program, your machine will continue the program from the point where it was interrupted. This is not harmful for your machine.**



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## MAINTENANCE AND CLEANING

Unplug your machine before starting the maintenance and cleaning of your machine.

Turn the water off before starting the maintenance and cleaning of your machine.

**CAUTION:** Your machine's parts might be damaged if cleaners with solvents are used.

Do not use cleaning materials containing solvents

### Water Inlet Filters

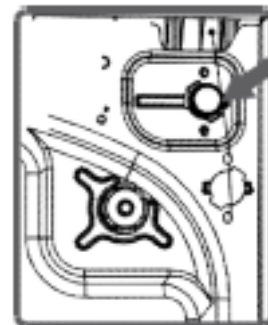
On the tap side of your machine's water inlet hose and at the ends of water inlet valves, there are filters to prevent the entry of dirt and foreign materials in the water to the machine. If the machine is unable to receive sufficient water although the water tap is opened, these filters should be cleaned.

Remove the water inlet hose.

Remove the filters found on the water inlet valves by using pincers and wash thoroughly using a brush.

Clean the filters of the water inlet hoses located on the tap side by washing thoroughly using a brush.

After you clean the filters, re-fit them in the reverse manner to which they were removed.



### CAUTION:

Filters of water inlet valves may be clogged due to a contaminated tap or lack of maintenance. Broken seals will cause water to leak into your machine continuously.

Any breakdown that arises due to these reasons are out of the scope of warranty.



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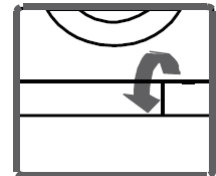
## MAINTENANCE AND CLEANING

### Pump Filters

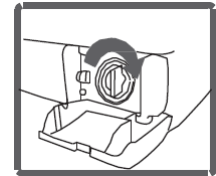
The pump filter system prolongs the life of your pump, which is used to drain the dirty water. It prevents lint entering the pump. Cleaning the pump filter every 2-3 months is recommended.

To clean your pump filter:

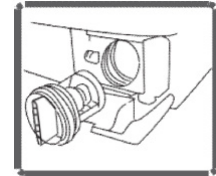
- Open the kickplate cover, by pulling the handle.



- Before opening the filter cover, place a suitable container in front of the filter cover to prevent spillage of water that remains in the pump.



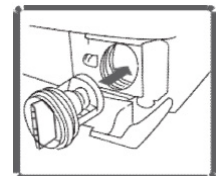
- Loosen the filter cover by rotating it counter clockwise and drain the water.



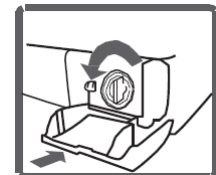
- Remove any foreign materials from the filter.



- Check the rotation of the pump manually.

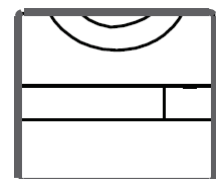


- After you have cleaned the pump, re-fit the filter cover by rotating clockwise.



- Put the kickplate cover back in place.

- Do not forget that if you do not fit the filter cover correctly, it will leak water.



**WARNING!**  
As water in the pump may be hot, wait until it cools down.



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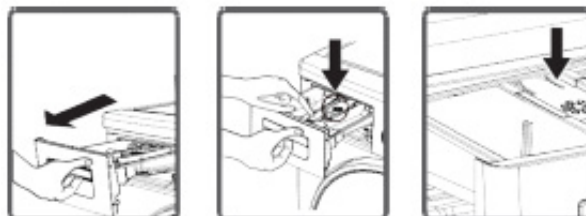
## MAINTENANCE AND CLEANING

### Detergent Drawer

Your detergents may deposit residue in the detergent drawer and housing of the detergent drawer over time. To clean the residue formed, disassemble the detergent drawer periodically. It is recommended that you clean your detergent drawer every 2 months.

To remove the detergent drawer:

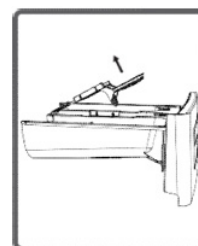
- Pull out the detergent drawer until it is fully withdrawn.
- Keep pulling whilst depressing the section shown below in the detergent drawer and then remove the detergent drawer.



- Flush it using water and a brush.
- Collect any residue in the housing of the detergent drawer without dropping them inside the machine.
- Re-assemble the detergent drawer after drying it using a towel or dry cloth.
- DO NOT WASH YOUR DETERGENT DRAWER IN A DISHWASHER

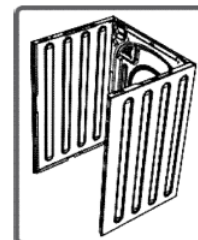
### Flush Stopper

Disassemble the detergent drawer. Disassemble the flush stopper and clean out any softener residues completely. Refit the flush stopper after cleaning it. Check that it is fitted properly.



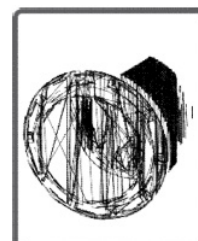
### Body

Clean the outer body of your machine with warm water and a nonflammable cleaning agent that will not abrade the body of your machine. After rinsing with some water, dry it using a soft and dry cloth.



### Drum

Do not leave metallic objects such as needles, paper clips, coins etc. in your machine. These objects lead to formation of rust stains in the drum. To clean any rust stains, use a non-chlorine cleaning agent and follow the instructions of manufacturers of the cleaning agent. Never use wire wool or similar hard objects for cleaning rust stains.





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## TROUBLESHOOTING

Any repairs required to your machine should be carried out by our authorised service agents. If your machine requires a repair or if you cannot remove the fault by the help of the information provided as follows:

Unplug your machine.

Turn the water tap off.

FAULT	POSSIBLE CAUSE	TROUBLE-SHOOTING
Your machine does not start.	<ul style="list-style-type: none"> <li>• It is not plugged in.</li> <li>• Fuse Blown</li> <li>• Electricity cut-off.</li> <li>• Start/Pause button not pressed.</li> <li>• Program dial at 'stop' position.</li> <li>• The machine door is not completely closed.</li> </ul>	<ul style="list-style-type: none"> <li>• Plug it in.</li> <li>• Replace the fuses.</li> <li>• Check mains power.</li> <li>• Press the Start/Pause button.</li> <li>• Switch the program to the desired position.</li> <li>• Close the machine door.</li> </ul>
Your machine does not take in water.	<ul style="list-style-type: none"> <li>• Water tap is turned off.</li> <li>• Water inlet hose may be twisted.</li> <li>• Water inlet hose clogged.</li> <li>• Valve inlet filter clogged.</li> <li>• The machine door not completely closed.</li> </ul>	<ul style="list-style-type: none"> <li>• Turn your tap on.</li> <li>• Check water inlet hose and untwist.</li> <li>• Clean water inlet hose filters. (*)</li> <li>• Clean the valve inlet filters. (*)</li> <li>• Close the machine door.</li> </ul>
Your machine does not discharge water.	<ul style="list-style-type: none"> <li>• Outlet hose clogged or twisted.</li> <li>• Pump filter clogged.</li> <li>• Laundry settled in the machine unevenly.</li> </ul>	<ul style="list-style-type: none"> <li>• Check the outlet hose, then either clean or untwist.</li> <li>• Clean the pump filter. (*)</li> <li>• Spread your laundry in the machine evenly.</li> </ul>

(\*) See the chapter regarding maintenance and cleaning of your machine



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## TROUBLESHOOTING

FAULT	POSSIBLE CAUSE	TROUBLE-SHOOTING
Your machine vibrates.	<ul style="list-style-type: none"> <li>• The feet of your machine have not been adjusted correctly.</li> <li>• Transit bolts fitted for transportation have not been disassembled.</li> <li>• Smaller amount of laundry in the appliance.</li> <li>• Your machine is overloaded with laundry or laundry is settled unevenly.</li> </ul>	<ul style="list-style-type: none"> <li>• Adjust the feet on your machine and make sure it is level. (**)</li> <li>• Remove the transit bolts on your machine. (**)</li> <li>• This will not stop operation of the machine.</li> <li>• Do not put in more laundry than the recommended amount and settle it evenly.</li> </ul>
Excessive foam is formed in the detergent drawer.	<ul style="list-style-type: none"> <li>• Excessive amount of detergent used.</li> <li>• Wrong detergent used.</li> </ul>	<ul style="list-style-type: none"> <li>• Press on the start/pause button to eliminate foam formation, mix a spoon of softener with half a litre of water and pour the mixture into the detergent drawer. After 5-10 minutes, press on start/pause button again. In your next wash, adjust the detergent dose accordingly.</li> <li>• Use detergents produced only for automatic washing machines in your machine.</li> </ul>
Unsatisfactory washing result	<ul style="list-style-type: none"> <li>• The soiling of your laundry does not match the program chosen.</li> <li>• Amount of detergent used was insufficient.</li> <li>• The maximum laundry capacity of your machine has been exceeded.</li> </ul>	<ul style="list-style-type: none"> <li>• Select the program appropriate for the soiling of your laundry. (See program table)</li> <li>• Adjust the amount of detergent based on the amount and contamination degree of your laundry.</li> <li>• Load your machine with an amount of laundry which will not exceed the maximum laundry capacity.</li> </ul>

(\*\*) See the chapter regarding installation of your machine.



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## TROUBLESHOOTING

FAULT	POSSIBLE CAUSE	TROUBLE-SHOOTING
Unsatisfactory washing result.	<ul style="list-style-type: none"> <li>• Water being hard. (contaminated, lime water etc.)</li> <li>• Laundry is distributed in your machine unevenly.</li> </ul>	<ul style="list-style-type: none"> <li>• Adjust the amount of detergent based on the instruction of the detergent manufacturer.</li> <li>• Spread your laundry in the machine properly.</li> </ul>
As soon as the machine is loaded with water, water discharges.	<ul style="list-style-type: none"> <li>• The end of the water outlet hose is too low for the machine.</li> </ul>	<ul style="list-style-type: none"> <li>• Set the water outlet hose at appropriate height. (**)</li> </ul>
No water appears in the drum during washing.	<ul style="list-style-type: none"> <li>• No fault. Water is in the unseen part of the drum.</li> </ul>	
Laundry has detergent residues on them.	<ul style="list-style-type: none"> <li>• Non-dissolving particles of some detergents may stick to your laundry as white spots.</li> </ul>	<ul style="list-style-type: none"> <li>• Perform an extra rinsing by setting your machine to "Rinsing" program, or clean the spots with a brush once dry.</li> </ul>
Grey spots appear on laundry.	<ul style="list-style-type: none"> <li>• The reason for such spots may be oil, cream or ointment.</li> </ul>	<ul style="list-style-type: none"> <li>• Apply the maximum amount of detergent instructed by the detergent manufacturer in the next washing operation.</li> </ul>
Spinning operation is not performed or runs late.	<ul style="list-style-type: none"> <li>• No fault. Out of balance load control system has been activated.</li> </ul>	<ul style="list-style-type: none"> <li>• Out of balance load control system will try to spread your laundry correctly. Spinning operation will begin after your laundry is spread. Place the laundry in the machine in a balanced fashion next time.</li> </ul>

### IMPORTANT!

If you are unable to correct a fault after checking the relevant section above, or if you are still in doubt, please call the Luxor Helpline on 0333 3052260

Please note if you call out an engineer when one of the above faults arises, or to repair a fault that has arisen due to incorrect use, you may have to bear the cost of the call out and repair, even if the product is still within the guarantee period.

(\*\*) See the chapter regarding installation of your machine.



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## AUTOMATIC FAULT WARNINGS

### Automatic Fault Warnings

Your machine is equipped with systems that are capable of both taking necessary precautions and warning you in case of any breakdown by means of continuous self-checking during washing operations.

Failure Code	Failure Indicator	Probable Failure	Process to be followed
E01	The start/pause light blinks.	The door is not shut properly.	Shut the door properly so that you hear the click. If the problem persists, turn off the machine, unplug, and contact the Repairtech Helpline.
Err 02	The program ready light blinks	The water level in your machine is below the heater. The pressure of your water supply may be low or the water may be switched off.	Turn the tap on fully. Water may be off, check it. If the problem still continues, your machine will automatically stop after a while. Unplug your machine, turn off the tap and contact the Repairtech Helpline.
Err 03	The start/pause light and program read light blinks.	The pump has failed or the pump filter is obstructed.	Clean the pump filter. If the problem persists, contact the Repairtech Helpline. (*)
Err 04	The program end light blinks.	Communication error.	Shut down your machine and unplug. Turn off your tap and contact the Repairtech Helpline.
Err 05	The start/pause light and program end light blink.	The machine heater or heat sensor has failed.	Turn off and unplug your machine. Turn off the tap and contact the Repairtech helpline.
Err 06	The program ready light and program end light blink.	The motor has failed.	Turn off and unplug your machine. Turn off the tap and contact the Repairtech helpline.
Err 07	The program start/pause light, ready light and program end light stay on permanently.	Configuration error.	Turn off and unplug your machine. Turn off the tap and contact the Repairtech helpline.
Err 08	The start/pause light, program ready light and program end light blink.	The motor has failed.	Turn off and unplug your machine. Turn off the tap and contact the Repairtech helpline.
Err 09	The program ready light and program end light stays on permanently.	The network voltage is too high or too low.	If the network voltage is lower than 150V or higher than 260V, your machine will automatically stop. When the voltage is recovered, your machine will continue its operation.

(\*) See the chapter regarding maintenance and cleaning of your machine.





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## WASHING PROGRAM

### COTTON 90°

Washing temperature (°C)	90°
Maximum dry laundry amount (kg)	7,0
Detergent compartment	2
Programme duration (Min.)	180
Laundry type / Descriptions	Dirty, boil, cotton and linen textile. Underwears, sheet, table cloth, t-shirt, shirt, (towel, max. 3,5 kg)

### PRE-WASH COTTON

Washing temperature (°C)	60°
Maximum dry laundry amount (kg)	7,0
Detergent compartment	1&2
Programme duration	170
Laundry type / Descriptions	Very dirty, cotton, coloured and linen textile. Underwears, sheet, table cloth, t-shirt, shirt, (towel, max. 3,5 kg)

NOTE: PROGRAM DURATION MIGHT CHANGE ACCORDING TO THE AMOUNT OF LAUNDRY, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.

### ECO WASH

Washing temperature (°C)	40°
Maximum dry laundry amount (kg)	7,0
Detergent compartment	2
Programme duration (Min.)	125
Laundry type / Descriptions	Dirty, cotton, coloured and linen textile. Underwears, sheet, table cloth, t-shirt, shirt, (towel, max. 3,5 kg)

### COTTON 30°

Washing temperature (°C)	30°
Maximum dry laundry amount (kg)	7,0
Detergent compartment	2
Programme duration (Min.)	130
Laundry type / Descriptions	Slightly dirty, cotton, coloured and linen textile. Underwears, sheet, table cloth, t-shirt, shirt, (towel, max. 3,5 kg)

NOTE: PROGRAM DURATION MIGHT CHANGE ACCORDING TO THE AMOUNT OF LAUNDRY, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.

### COTTON <60 C°

Washing temperature (°C)	60°
Maximum dry laundry amount (kg)	7,0
Detergent compartment	2
Programme duration (Min.)	200
Laundry type / Descriptions	Very dirty, cotton, coloured and linen textile. Underwears, sheet, table cloth, t-shirt, shirt, (towel, max. 3,5 kg)

### COTTON <40 C°

Washing temperature (°C)	40°
Maximum dry laundry amount (kg)	7,0
Detergent compartment	2
Programme duration (Min.)	190
Laundry type / Descriptions	Dirty, cotton, coloured and linen textile. Underwears, sheet, table cloth, t-shirt, shirt, (towel, max. 3,5 kg)

NOTE: PROGRAM DURATION MIGHT CHANGE ACCORDING TO THE AMOUNT OF LAUNDRY, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.

### QUICK WASH

Washing temperature (°C)	30
Maximum dry laundry amount (kg)	3,5
Detergent compartment	2
Programme duration	30
Laundry type / Descriptions	Slightly dirty, cotton, coloured and linen textile. Underwears, sheet, table cloth, t-shirt, shirt, (towel, max. 1,5 kg)

### ECO 20°C

Washing temperature (°C)	20°
Maximum dry laundry amount (kg)	3,5
Detergent compartment	2
Programme duration	102
Laundry type / Descriptions	Slightly dirty cotton, coloured and linen textile. Washed without heating the tap water. Underwears, sheet, table cloth, t-shirt, shirt, (towel, max. 2,0 kg)

NOTE: PROGRAM DURATION MIGHT CHANGE ACCORDING TO THE AMOUNT OF LAUNDRY, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.

**NOTE: Program duration might change according to the amount of laundry, tap water, ambient temperature and selected additional functions.**



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## WASHING PROGRAM

### MIX WASH

Washing temperature (°C)	40°
Maximum dry laundry amount (kg)	6,0
Detergent compartment	2
Programme duration	87
Laundry type / Descriptions	Dirty or very dirty, stain, cotton, coloured and linen textile. Underwears, sheet, table cloth, t-shirt, shirt, (towel, max.dry load capacity ½)

### SYNTHETIC 60°

Washing temperature (°C)	60°
Maximum dry laundry amount (kg)	3,5
Detergent compartment	2
Programme duration	95
Laundry type / Descriptions	Dirty, synthetic or synthetic mixture textile. Nylon socks, blouse

NOTE: PROGRAM DURATION MIGHT CHANGE ACCORDING TO THE AMOUNT OF LAUNDRY, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.

### SPORTWEAR

Washing temperature (°C)	40°
Maximum dry laundry amount (kg)	3,5
Detergent compartment	2
Programme duration	92
Laundry type / Descriptions	Sport clothes, All sport clothes and jeans

### SYNTHETIC COLD

Washing temperature (°C)	-
Maximum dry laundry amount (kg)	3,5
Detergent compartment	2
Programme duration	72
Laundry type / Descriptions	Slightly dirty, synthetic or synthetic mixture sensitive laundry. Washed without heating the tap water. Nylon socks, blouse

NOTE: PROGRAM DURATION MIGHT CHANGE ACCORDING TO THE AMOUNT OF LAUNDRY, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.

### BABY WASH

Washing temperature (°C)	50°
Maximum dry laundry amount (kg)	3,5
Detergent compartment	2
Programme duration	140
Laundry type / Descriptions	Baby laundry All baby laundry

### SYNTHETIC 40°

Washing temperature (°C)	40°
Maximum dry laundry amount (kg)	3,5
Detergent compartment	2
Programme duration	80
Laundry type / Descriptions	Slightly dirty, synthetic or synthetic mixture textile. Nylon socks, blouse

NOTE: PROGRAM DURATION MIGHT CHANGE ACCORDING TO THE AMOUNT OF LAUNDRY, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.

### CURTAIN WASH

Washing temperature (°C)	40°
Maximum dry laundry amount (kg)	2,5
Detergent compartment	1&2
Programme duration	141
Laundry type / Descriptions	Tulle and curtain as sensitive laundry. Tulle, curtain, diolen, dralon

### DELICATE 30°

Washing temperature (°C)	30°
Maximum dry laundry amount (kg)	2,5
Detergent compartment	2
Programme duration	80
Laundry type / Descriptions	Slightly dirty, cotton, coloured, synthetic or synthetic mixture sensitive laundry. Silk mixture, shirt, blouse, polyester, poliamid, mixture textile

**NOTE: Program duration might change according to the amount of laundry, tap water, ambient temperature and selected additional functions.**



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## WASHING PROGRAM

### DELICATE COLD

Washing temperature (°C)	-
Maximum dry laundry amount (kg)	2,5
Detergent compartment	2
Programme duration	75
Laundry type / Descriptions	Very slightly dirty, cold water with to wash cotton, coloured, synthetic or synthetic mixture sensitive laundry. Silk mixture, shirt, blouse, polyester, poliamid, mixture textile

**NOTE: PROGRAM DURATION MIGHT CHANGE ACCORDING TO THE AMOUNT OF LAUNDRY, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.**

### WOOL 30°

Washing temperature (°C)	30°
Maximum dry laundry amount (kg)	2,5
Detergent compartment	2
Programme duration	65
Laundry type / Descriptions	Dirty, hand and machine to wash wool laundry All wool laundry

### WOOL COLD

Washing temperature (°C)	-
Maximum dry laundry amount (kg)	2,5
Detergent compartment	2
Programme duration	60
Laundry type / Descriptions	Very slightly dirty, cold water, hand and machine to wash wool laundry. All wool laundry

**NOTE: PROGRAM DURATION MIGHT CHANGE ACCORDING TO THE AMOUNT OF LAUNDRY, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.**

### HAND WASH

Washing temperature (°C)	30°
Maximum dry laundry amount (kg)	2,5
Detergent compartment	2
Programme duration	84
Laundry type / Descriptions	Slightly dirty, wash in hand cotton, coloured, synthetic or synthetic mixture laundry. Hand wash to all laundry

### RINSING


Laundry type / Descriptions	When you need an additional rinsing to be done to your clothes after the washing process, you can use this program for all kinds of clothes.
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### SPINNING

Laundry type / Descriptions	When you need an additional spinning to be done to your clothes after the washing process, you can use this program for all kinds of clothes.
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### DRAINING

Laundry type / Descriptions	This program is used to drain the dirty water inside after the washing process of your machine. If you want the water inside your machine to be drained before the program ends, you can use this program.
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You can use softeners in all programs (except spinning and draining programs) optionally. When you arrange the quantity of the softener, comply with the warning of the softener producer. Fill your softener in its  (softener) compartment of the detergent drawer.

**NOTE: Program duration might change according to the amount of laundry, tap water, ambient temperature and selected additional functions.**

If after the previous checks there is still a fault, please contact the Luxor Service Help-line on 0333 3052260. Please ensure that you have the model number, serial number, date of purchase and retailers information available before you make the call.



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## GUARANTEE

### Your 2 year Manufacturer's guarantee

THIS DOES NOT AFFECT YOUR STATUTORY RIGHTS

Your new Luxor appliance carries a free guarantee which protects you against the cost of repairs during the first 24 months from date of purchase provided that:

Any claim is accompanied by evidence of the model reference, model serial number and proof of purchase, such as a Sales Receipt, showing that the appliance was purchased within the 24 months prior to the date of claim.

#### What is not covered under the Guarantee

- Any appliance not correctly installed and operated in accordance with the manufacturer's instructions.
- Any appliance that is used for anything other than domestic purposes.
- Any defect caused by accident, misuse, unauthorized modification or inexpert repair.
- Cost of Call-out where a fault cannot be found with the appliance.
- Cost of Call-out for work covering routine maintenance, such as, but not exclusively, cleaning of filters or defrosting.
- Cost of Call-out for work required to correct the alignment of doors following door reversal procedures carried out by you.
- Use of the appliance by anyone other than the Householder.
- Use in any commercial environment.
- Consumable items, such as, but not exclusively, fuses in plugs, bulbs and breakable items which require routine replacement.
- Repair costs incurred that have not been authorised by Luxor.
- Repairs carried out by a non-approved Luxor engineer.

#### YOUR GUARANTEE IS VALID ONLY IN THE UK.

To Register your Appliance simply go online at  
[www.luxorwarranty.co.uk](http://www.luxorwarranty.co.uk)

#### SERVICE HELPLINE

Should your appliance develop a fault, please call  
the Luxor Service Helpline on:

0333 3052260

Please remember to have all your product details available, including the serial number, before registering a fault.

Your service call cannot progress without this information.