User Guide

This section of the manual covers the functionality of the user interface of the PHP Pro Bid v6.0 auction software.

User Registration

Registering to use PHP Pro Bid v6.0 is very quick and simple, and uses an email confirmation process to avoid fraudulent or spam sign-ups.

1. Start by going to the home page of your auction site and clicking on the register link on the navigation bar:

V profes	PPROB ssional auction soft	ware	
HOME	SELL	REGISTER	DGIN S
Jul. 10, 3	2007 13:49:59	SEARCH	Se

2. Enter your details into the registration form (**note**: Date of birth must be entered in the format DDMMYY, with no other characters):

>>> New User Registr	ation
Main Details	
Register As	Individual O Business
a	Choose if you want to register as a business or as an individual
Full Name	
	Enter your full name.

- 3. Click on the **Register** button and the bottom of the form to complete your registration. You will now be sent a confirmation email.
- 4. Check your email for the PHP Pro Bid confirmation email. When you receive this, click on the link it contains to complete the registration process:



5. You can now login to your PHP Pro Bid v6.0 auction site and begin buying and selling auction items:

	LOGIN	STORES
SEARCH		Search

Introduction To Members' Area

After logging in, you will be taken to the Members' Area. This gives you access to all of the main functionality of the auction system and to a list of item categories, showing you how many items are for sale in each one:

professional auction a	BID								
HOME	MEMBERS ARE	ALOGOUT	STORES		WANTED ADS	HELP	SITE FEES	ABOUT US	CONTACT US
Jul. 10, 2007 14:03:31	SEARCH		Search	BROWS	E Choose a Catego	ry 💌			æ 💻
MEMBERS AREA [+]	MEMBERS AREA								
🛁 Categories [-]			-	1	9	æ			-
Adult (2) Antiques & Art (4) Automobiles & Bikes (2) Books (3)	Messaging Received Sent	Bidding	Selina	Reputatio	o Buk	About Me	My Store	Vinited Ads	My Account
Businesses For Sale (2) Cothing 9 Accessories (4)	Received Messager	(0 messages)							
Collectables (0) Collectables (0) Conputing (4) Dols & Dols Houses (0)	From **	Subje	ot	Th	ere are no message	s in this section.		Date + *	Options

The main areas of functionality in the members' area are:

- Messaging send and receive private messages about auction items
- **Bidding** this section gives you an overview of your current auction activity:
 - Current Bids
 - Won Items
 - Invoices Received
 - Watched Items

- Favourite Stores
- Selling Manage your selling activities
- **Reputation** view the feedback you have given and received for each item you have bought and sold
- **Bulk** access PHP Pro Bid's bulk listing software. This enables you to prepare multiple listings offline before uploading them all at once
- About Me create your own "About Me" page, to enable other members to find out a little more about you and your interests
- **My Store** setup and configure your own "stores" a private shop where only your items are listed
- Wanted Ads view your current and closed Wanted Ads and create new Wanted Ads
- **My Account** view and modify your account details and carry out other administrative tasks

Messaging

The messaging section of the Members' Area allows you to read, delete and reply to all the messages you have sent and received:

Messaging Received Sent	Bidding	Seling	Reputation	Bulk	About Me	My Store	Wanted Ads	My Account
Court Management (1								
Sent Messages (1	messages) Sut	ject					Date 🔺 🔻	Options
Lenedia	Priv	ate Question tion ID: 714 - item 4	14			Jul.	10, 2007 16:03:19	Delete
				[1]				

Click on **Received** or **Sent** to see a list of your messages.

To read a message, simply click on the "To" or "From" user id and the message will load for you:

Auction ID: 714 - item 44	
ultoctor	Jul. 10, 2007 16:11:45
UKLESLER	Hello, This is just a test message. Regards, Uktester
Add Message	

To delete a message, click on the **Delete** link to the side of the message you want to delete:

_	Date 🔺 🔻	Options
	Jul 10, 2007 16:11:45	Delete

Sending Messages

You can send private and public messages to sellers from all item listings.

1. Scroll down the listing until you find the **Ask Seller A Question** section:

Ask Selle	er a Question	
?	Post question	Public Question 💌

2. Type in the question you would like to ask the seller, and select whether you want it to be private or public (visible to other users):

Ask Selle	er a Question			
?	Post question	Hello, This is just a test message. Regards, Uktester		Private Question 🗸

3. Click **Submit** to send the message. You can see all of your sent and received messages in your Members' Area, under **Messaging**:

Messaging	Bidding	Selling	Reputation	Bulk	About Me	My Store	Wanted Ads	My Account
Received Sent								
Sent Messages ((1 messages)							
To 🔺 🕈	Subje	ect					Date 🔺 🔻	Options
Icemedia	Priva	te Question ion ID: 714 - item (44			Jul.	10, 2007 16:03:19	Delete
				[1]				

Bidding

The Bidding section provides you with an overview of all the items you have bid on lists items you have won, outstanding invoices and items you are watching.

The Bidding section also provides access to your Favourite Stores list.

Managing & Placing Bids

At the heart of your auction experience is bidding on items you'd like to buy. PHP Pro Bid allows you to purchase items in several ways:

- Standard bidding
- Proxy Bidding
- Make an Offer
- Buy Out

You can see detailed examples for each type of bidding option below.

Standard & Proxy Bidding

Standard bidding is the most common way to bid on an item, and is exactly the same as the process used in real-world auction rooms. You bid the minimum amount needed to outbid the current high bidder.

A **Proxy bid** means that you bid an amount that is higher than necessary. The auction software will raise your actual bid to the minimum necessary, but will remember your maximum.

If someone else comes along and tries to outbid you, the auction software will automatically place additional bids on your behalf up to the value of your proxy bid. This means you can stay on top of the bidding without having to be near a computer.

Here's how you do it:

1. Find the item you'd like to bid on - either by browsing the categories down the left of your screen, or by using the search box just below the navigation bar:



2. To place a bid, enter your chosen amount into the "Place Bid" field in the item listing:

О ВИН ОИТ ! for 100.00 CHF	Current Bid	-
[Convert]	Start Bid	8.00 CHF [Convert]
CHE	Quantity	1
	#Bids	0
Trace Dia	Location	WCH7, London
	Country	United Kingdom
	Time Left	1 day, 1h 39m

Click the **Place Bid** button to continue.

3. The bid confirmation screen will display the minimum bid needed (**standard bid**) and will allow you to adjust your bid accordingly:

Welcome, uktester	
	Your maximum bid must be higher th
Item Title	Book about books
Your Bid	CHF 8.00
Minimum Bid	9.00 CHF
Shipping Conditions	Buyer pays for shipping expenses
Postage	5.00 CHF
Insurance	2.00 CHF
Shipping Method	UPS
Direct Payment	Test Mode
Offline Payment	Mastercard, Visa
Shipping Method Direct Payment Offline Payment Place Bid	UPS Test Mode Mastercard, Visa By clicking on the "Place Bid" button, you agree to buy

- a. If you wish to place a standard bid, adjust your bid to match the **Minimum Bid** value shown
- b. If you wish to place a proxy bid, enter your maximum bid into the **Your Bid** field
- 4. You will now see confirmation that you are the high bidder or a message telling you that you have been outbid, or that you bid is below the reserve price.

You can place as many bids as you want on an item.

Making An Offer

Some sellers allow potential buyers to make an offer to buy their items, to avoid having to wait for the auction to finish.

If a seller is open to offers, you will see a logo like this in the item listing:

MARKER

The **Make Offer** section of the listing also contains information about the price range in which offers can be made.

1. If you would like to make an offer, click on the Reference icon.

2. On the **Make Offer** page, enter the amount you would like to offer *(Remember - your offer must be in the price range specified):*

y uktester	
Item Title	item 44
Offer Range	95.00 CHF - 99.00 CHF
Offer Amount	CHF
Current Bid	-
# Bids	0
Shipping Conditions	Buyer pays for shipping expenses
Postage	3.00 CHF
Insurance	2.00 CHF
Shipping Method	UPS
Direct Payment	Test Mode
Offline Payment	American Express, Mastercard, Visa, Money Order, Personal Chec

3. Click **Proceed** to continue and your offer will be confirmed and submitted to the seller.

Swap Offers

Instead of monetary offers, some sellers will accept **Swap Offers** - offers of an item of appropriate value in exchange for the item being sold. The swap offer process works in a very similar way to the standard **Make Offer** process.

1. If the seller of the item you are interested in accepts **Swap Offers**, you will see an entry like this in the item listing:

Swap offers are accepted for this item. [<u>Make an Offer</u>]					
High Bid	No Bids	_			

2. Click on the **Make An Offer** link and enter a description of the swap you are proposing:

Welcome, uktester	>> Return to:
item Title h	
	nello
A	An item of equal value in A1 condition.
Current Bid -	
#Bids 0	
Shipping Conditions B	Buyer pays for shipping expenses
S	Seller ships internationally
Postage -	
insurance -	
Shipping Method R	tecorded
Offline Payment	American Express, Diners Club, Mastercard, Solo, Switch, Visa, Western Union, Money Order, Personal Check

3. Click **Proceed** and you will see a confirmation message confirming that your swap offer has been passed to the seller.

Buy Out (Buy Now)

Some sellers allow items to be purchased instantly at a fixed price, regardless of any auction bidding that has taken place. This feature is called **Buy Out**.

You will see this logo **Servent** in item listings offering the **Buy Out** facility.

The **Buy Out** price will be stated directly below the Buy Out logo.

1. To purchase an item with **Buy Out**, click on the **Buy Out** logo:



2. You will be taken to a confirmation page showing the **Buy Out** price, postage costs and payment methods for the item:

uktester	
ltem Title	gergegr
Buy Out Price	30.00 EUR
Current Bid	-
#Bids	0
Shipping Conditions	Buyer pays for shipping expenses
Postage	-
Insurance	÷
Shipping Method	Special Delivery
Direct Payment	Test Mode
Offline Payment	Visa, Money Order, Personal Check

Click **Proceed** if you are happy to continue.

3. Your purchase will now be confirmed and you will be able to pay the seller's invoice:

Purchase Succes	sful	
weicome, uktester		
		CONGRATULATIONS, you have successfully purchased this item using the Buy Out feature!
Item Title	gergegr	
Buy Out Price	30.00 EUR	
Quantity Purchased	1	

Won Items

The **Won Items** section allows you to see all of your recent purchases and bids at a glance:



Recently-purchased items are then individually listed with their payment status:

Won Items (2 items)						
Auction ID - Item Title	Winning Bid	Guantity	Contact Information	(Purchase Date/Status	Options
# 703 - Book about books [Pay with Direct Payment]	8.00 CHF	Requested: 1 Offered: 1	Username Icemedia Full Name Keth Mayass		Jul. 11, 2007 19:16;54 Unpaid Processing	• Message Board • Leave Comments Delete
# 411 - gergegr	30.00 EUR	Requested: 1 Offered: 1				End of Auction Fee Not Paid
			[1]			

When you are ready to pay for the item, simply click on **Pay With Direct Payment:**



This will take you to a payment screen enabling you to choose you preferred payment method and make an instant payment for your item:



Once you have completed the payment, the payment status for the item will be updated in the **Won Items** table - for example:

Contact Ir	nformation	Purchase Date/Status		
Username	Icemedia	Jul. 11, 2007 19:16:54		
Full Name	Keith	Paid - Direct Payment		
	Mayass	Dreesesing		

Invoices Received

The Bidding section of the Members' Area also allows buyers to see all of their current invoices:

MEMBERS	AREA								
		•			3	8	*	2	2
Messaging	Bidd	ling	Selling		Reput	ation	B	<u>ulk</u>	Abo
Current Bids V	Von Items	Invoices	s Received	Watch	ed Items	Favorite	e Stores		
Bidding Totals	;								
Won Items: 1 C	urrent Bids:	2 Activ	e Bids: 2						
Invoices Rece	ived (0 invo	pices)							
						There	e are no it	ems in th	is section

Watched Items

If you would like to track the progress of an auction without bidding on it, you can choose to watch the item.

1. In every item listing, you will see a **Watch This Item** link - like this:



To add an item to your Watched Items list, simply click on this link:

The item was ad	ded to your watched items list succes	sfully.
		Seller Information
-		

2. To view your Watched Items list, go to the **Watched Items** section of the Members' Area:

Messagin	g Bidding	Selling	Reputation	Duk	About Me	My Store	Wanted Ads	My Account
Current Bids	Wonitens Invol	kes Received Watch	ed Items Favorite	Stores				
Bidding Tol	tals							
Won terns: 1	Ourrent Bids: 1 A	Active Bids: 1						
Watched Ite	ems (1 dens)							
Auction ID	tem Title							Options
# 724	new upholstery							Delete
				111				

Favourite Stores

PHP Pro Bid allows users to operate their own stores within the auction site. Selecting a store as a favourite allows you quick and easy access to it directly from your Members' Area, without having to search for it.

1. To access a complete list of stores or to search the store directory, click on the stores link in the navigation bar:

MEMBERS AREA LOGOUT	ISTORES	WANTED A
SEADCH	Scoreb PD	Choose o

2. At the top of each store's home page, there is an **Add To Favourites** link. Click this to add this store to your Favourite Stores:

	<u>//</u>	1	
SEARCH		Search	B
📃 Store - Can	adastamps (Add	to Favorites	

To see a list of all of your favourite stores, go to Members' Area / Bidding / Favourite Stores:

Messagin	lidding	a Selin	na Bes	utation	<u>B.k</u>	About Me	My Store	Wanted Ads	My Acco
Current Bids	Wonitens Inv	oices Received	Viatched Items	Favorite Si	tores				
Bidding To	tals								
Wonitems:	1 Current Bids: 1	Active Bids: 1							
Favorite St	tores (1 stores)								
Store ID	Store Name						Owner	tems Listed	Options
£.22	Canadastanos						test77	3	Delete

Selling

Listing An Item For Sale

Here's a step-by-step guide to listing an item for sale by auction, offer or buy out. Most steps are the same for all types of listing.

1. Start by clicking on the **Sell** link on the main navigation bar:



2. Choose whether you would like the item listed on the main auction site, in your shop only (if you have one) or in both locations.

CHOOSE WHERE TO LIS	ST THE ITEM
List In	
0	Site
	List your item on the main site. Normal listing fees will apply
0	Shop
	List your item in your shop. No listing fees will apply in this case
0	Both
	List your item on both the main site and in your shop. Normal listing fees will apply
	Previous Step Next Step

Note that shop-only items will only be visible to visitors to your store.

3. Choose a main category for your item. The active category list is indicated by an orange border - each time you select a category, a list

of appropriate sub-categories will be displayed until no further detail is possible.

Simply click on a category to select it:

Adult > Antiques & Art >	
Automobiles & Bikes >	=
Books >	
Businesses For Sale ≻	
Clothing & Accessories >	
Collectables >	
Computing >	
Dolls & Dolls Houses >	
Electronics >	×

Once the category has been finalised, the **Next Step** button will be highlighted:

Adult > Antiques & Art > Automobiles & Bikes > Books > Businesses For Sale > Collingt a Accessories > Collingt a Code Houses > Computing > Dolls & Dolle Houses > Bectronics >	2 = 3	Annuals > Rice Books > Audio Books > Children Books > Cookery Books > Cookery Books > Educationel Books > Fiction > Mograthes > Non Fiction > Poetry	<
Exploration & Travel Literature History Motoring Religion Ver Miltary Other	-	Calogycy Selected - Clock Next	
Category Selected - Click heat.		Category Selected - Click Hent	
			Next Step

- 4. You may select an additional category for your item if you wish. Some items fit naturally into more than one category, and having an additional category can help more users find your item.
- 5. You now need to specify the **Item Details.** Once you have done this, click **Next Step** to continue:

Field Name	Description
Choose Listing	In most circumstances a full listing is more
Туре	suitable. If you find that many of the options you

	are offered are not relevant, try a quick listing.				
Itom Titlo	Enter a title for your item. This will be displayed				
	in category listings and search results.				
Description	Enter a description of your item. Generally, the				
Description	more detail you can provide, the better.				
Main Catagory	This confirms your choice of main listing				
Main Calegory	category.				
Additional Category	This confirms your choice of additional listing				
Additional Category	category (if any).				
Vouchar Sattings	Include any voucher codes you may have in this				
	field. Otherwise it should be left blank.				

6. The next stage is to configure the settings for your item:

Field Name	Description
Auction Type	Choose between standard (listing one item) and Dutch (listing multiple, identical items)
Currency	Choose the currency you wish to use
Quantity	Specify how many items you are selling
Auction Starts At	Specify the starting bid for your auction
	If you would like a reserve price, check this box.
Enable Reserve	A reserve price prevents an item selling below a certain price, regardless of how much the final bid is for.
Reserve Price	Enter the reserve price if applicable
Buy Out price	A Buy Out price enables bidders to buy your item instantly - without having to wait for the auction to end.
Offer Range	If you are willing to accept offers for your item, specify the price range you are prepared to consider.
Bid Increment	This controls how much more each bid is than the previous bid. In most circumstances the default choice will be suitable.
Item Featuring	This allows you to promote your item more widely - choose any combination of featuring you would like.
Start Time	Allows you to choose to start your auction now, or at a later time.
End Time	Choose the duration of your auction - from a standard range of options or by specifying a specific future date.
Private Auction	If you would like to hide user ids of bidders from other users, select a private auction. Bidders' user ids will still be visible to you, the seller.
Accept Swap Offers	Indicate whether you are prepared to swap your item for a suitable alternative.
Member of Group	It you are a member of a listed group, select it

	here. If not, disregard this section.					
	Use the drop-down menu to specify the					
	condition of your item.					
Item Condition						
	Add any specific comments into the text field above.					
	Upload up to three images of the item you are					
Images	listing. Files can be uploaded from your					
	computer or from another website.					
	Upload a video file of your item. Files can be					
Media	uploaded from your computer or from another					
	website.					
	Enable the automatic relisting of your item. You					
Auto Relist	can choose to have it relisted only in the case it					
	does not sell and can specify how many times it					
	will be automatically relisted.					
	Confirm the location details of your item. By					
Location	default, this will be set to be the same location					
	your user is registered at.					

7. The next step is to specify shipping and payment details for your item.

a. Shipping & Payment Details

Specify whether the buyer or seller should pay for postage.

Specify the postage and insurance costs.

Indicate whether you will post the item overseas.

b. Direct Payment

Check the box next to each of the direct payment methods that you will accept.

c. Offline Payment

Check the box next to each of the offline payment methods that you will accept. Note that you, the buyer, should be equipped to handle these payment methods yourself.

8. Preview your listing - see how it will look to buyers and make any changes necessary using the **Previous Step** button.

You can also choose to **Save As Draft** - this will save your listing and allow you to return to it later.

If you are happy with the listing, press the **List** button to publish the listing. You will then see a message confirming that it has been accepted and informing you of the fee for the listing:

	Your auction #741 has been activated.
	Thank you for your business.
The amou	nt of 6.60 USD has been added to your account balance.

Managing Your Selling Items

You can manage all of your selling items from the **Selling** section of the **Members' Area**:

100 MEMBERS AREA											
		4			8	0	>	2			
Messaging		Bidding	Se	lling	Rep	utation	Bulk	Bulk		Me	
Open Items with Bids/Offers		Scheduled	Closed	Drafts	Sold	Invoices Sent	Fees	Calculator	Prefilled		

Open

The open view shows all of the items you currently have listed in active auctions:

Open Auct	ions (Oitems)						
Auction ID	ltem Title ▲ ▼	Start Time	End Time	# Bids	Auto Relist	Max. Bid	Options
		There	are no items in th	is section			

The **Selling Totals** section provides a simple summary of the number of items at each selling status, and the **Open Auctions** table below lists each item currently being sold.

You can sort the items **Open Auctions** table by clicking on the arrowheads by each column heading.

Items With Bids/Offers

The **Items With Bids**/**Offers** view shows all the items you are currently selling that have bids of offers on them:

The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Messa	Messaging Bidding		Sellin	Selling Reputation		ation	i Bulk		About Me		My Store		Want	ed Ads	My Ac
Open It	tems wi	th Bids/Offers	Scheduled	Closed	Drafts	Sold	Invoices Sent	Fee	es Calculator	Prefilled	d Fields	Block	Users		
Selling 1	Selling Totals												10	Seller Stat	tus
Sold Item	ns: 0 Ope	en: 0 Items with	Bids/Offers:	0 Sched	luled: 0	Closed:	0 Drafts: 0						-	Not Verified	[<u>Get</u>
Open Au	uctions	(0 items)													
Auction II	D Item	Title			Start	Time Time	End Time		# Bids	Auto Relist		Max. Bi	d	0	ptions
						Ther	e are no items i	n this	section						

Scheduled

The **Scheduled** view shows all the auction listings you currently have scheduled to start:

Messo	aging	Bidding	Sell	ing	Rep	itation.	Bulk	About	Me My	Store W	anbed Ads My A
Open t	tems with Bids	Otters	Scheduled	Closed	Drafts	Sold	Invoices Sent	Fees Calculator	Prefiled Fields	Block Users	
Selling	Totals										Seller Status
Sold then	ns: Ø Oper: Ø	Rens w	th Bids/Offers	c 🛛 Schi	eduled Ø	Close	d: O Drafts: O			1	Not Verified [Ge
Schedu	ded Auctions	(Oltens))								
Auction	D tem Title	r.						Start Tim	End Tim	e Auto Relist	Options
						Th	ere are no tem	s in this section			

The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Closed

The **Closed** view shows all of your closed auction listings:

Messagin	g Bidding	Selling	Reputation	Buik	About	Me My	Store Want	ed Ads My	Account
Open tem	s with Bids/Offers	Scheduled Closed	Drafts Sold	Invoices Sent	Fees Calculator	Prefiled Fields	Block Upers		
Selling Tot	als							Seller Status	
Sold tens: (0 Open: 0 tems w	th Bids/Offers: 0 Sche	eduled: 0 Close	ed: O Dvafts: O				Not Verified [3et Verit
Closed Au	ctions (0 tens)								
Auction ID	tem Title		Start Time	End Time	# Bids	Max. Bid	Relist [All Nace	D 1 [A]	eiete I None I
			TP	here are no tern	in this section				

The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Drafts

The **Drafts** view shows all of your saved draft auction listings:



The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Sold

The **Sold** view shows all of your sold auction items:

Mes	seging	Bidding	Selling	Reputation	Bul	k .	Abou	£ Me	My	Store	Wante	ed Ads	My
Open Selling Sold Be	tems with Totals ens: 0 Op	h Bids/Offers	Scheduled Closed	Drafts Sold 1	nvolces Sent £ 0 Drofts: 0	Fees (Calculator	Pretiled	Fields	Block Users	9	Seller S Not Veri	itatus fied [<u>O</u> d
Sold R Auction	terms (0 ti n - them Tible	ens) Winning Bid	Guarthy	Co	ntact Informati	on		Purchas	e Døle /	Status		9	ations
				The	are are no item	s in this	section						

The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Invoices Sent

The Invoices Sent view shows all of your current sent invoices:

Messaging			Bidding	Se	Selling		utation	Bulk		About Me		My Store	
Open	tems	with Bids	/Offers	Scheduled	Closed	Drafts	Sold	Invoices Sent	Fee	s Calculator	Prefil	ed Fields	Bloc
Sellin	g Tota	is											
Sold Ite	ems: O	Open: 0	Items vi	th Bids/Offe	rs: 0 Sc	heduled: (Clos	ed: 0 Drafts: 0					
Invoic	es Sei	nt (0 invo	ices)										
							т	here are no items	in this	s section			

The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Fees Calculator

The **Fees Calculator** allows you to calculate the listing fees for an item before you create the listing:

Selling	Reputatio	n Bulk	About Me
Scheduled Closed	I Drafts Sold	Invoices Sent F	ees Calculator Pre
ith Bids/Offers: 0 S	cheduled: 0 Clos	ed: 0 Dratts: 0	
Gre	eat Britain (Pound	Sterling)	~
Default 💌			
⊙ Now ○ Cus	tom		
Proceed			
	Scheduled Closed th Bids/Offers: 0 S Default M Default M Default M Common Common Common Default M Common Common Co	Scheduled Closed Drafts Sold th Bids/Offers: Image: Closed Image: Closed Image: Closed Image: Close	Scheduled Closed Drafts Sold Invoices Sent F

Simply select the fees that will apply to your listing and click **Proceed.** Note that this calculator excludes the selling price fee as this is variable and depends on the selling price.

Prefilled Fields

Regular sellers may find that they have certain fields that always require the same data to be entered into them. The **Prefilled Fields** page allows this information to be saved and automatically populated into your auction listings.

Field Name	Description
Item Title	The title for your auction listing
Description	Enter any common text that appears in
	all your item descriptions into this field.
Duration	If your auctions always have the same
	duration, you can specify it here.
Private Auction	If you always run private auctions,
	check this box.
Swap Offers	If you are always open to swap offers,
	check this box.
Shipping Conditions	If your shipping conditions are always

	the same, indicate them here.
Offline Payment	If you only accept certain offline
	payment methods, select them here.
Accept Public Questions	If you have a fixed policy on public
	questions, indicate it here.
New Bid Email	If you always wish to be notified of new
Notifications	bids by email notification, check this
	box.

Blocked Users

If you wish to block certain users from bidding on any of your items, you can add their usernames to this page:

Mes	saging	Bidding	5	ielling	R	eputatio	on B	uk Ab	out Me	My Store	Wante	d Ads	My App
Open	tierns wit	h Bids/Offers	Scheduled	Closed	Drafts	Sold	Invoices Sent	Fees Calculator	Prefiled Fields	Block Users			
Sellin	g Totals										-	Seller Sta	atus
Sold b	ems: 0 Op	pen: Ø items v	th Bids/Offe	rs: 0 Sch	eduled:	0 Clos	ed: 0 Drafts: 0				-	Not Verifie	ed [Get Vi
Block	Users												
Usern	ame	Block	Reason							Show Reas	son	1	Options
-						There	e are no blocke	d users at the mor	nent.		_		
[Add.	Liser, 1												

Click on the **Add User** link to block a user. You can also specify the reason you have blocked them, and blocked users can be deleted (unblocked).

Reputation

Your reputation provides an indicator of how much trading you have done on the auction site and allows other buyers and sellers to get an idea of your trustworthiness and experience.

For each transaction that takes place, the buyer and seller can award each other a star rating from 1 to 5:

- ****** Very poor Your reputation is reduced by 1
- Mathematical Poor Your reputation is reduced by 1
- Arrow Neutral no change to your reputation
- Model Your reputation is increased by 1
- the second second

Wherever a user id appears, the reputation for that user is also shown:

Seller Information
lardon2202(2) 🔶 👮
Registered since Jun. 13, 2007 in France
Other items from this seller

Click on the reputation to see full details of that user's reputation.

Viewing Your Reputation

You can see full details of your reputation and the comments you have received in the Members' Area of the auction site:

🔟 MEMBERS AF	REA			
	S		*	8
Messaging	Bidding	Selling	Reputation	Bulk
Received Sent My Reputation (0	I comments)			
From	Rat	e	Date	Review
			You have n	o reputation yet.

Leaving Comments For Other Users

Leaving comments for other people is a simple process.

1. After you have completed a transaction, go to your Members' Area, and click on the **Reputation** link:

MEMBERS AREA											
	S		S								
Messaging	Bidding	<u>Selling</u>	Reputation								
Received Sent											

2. Click on the **Sent** link, and you will see a list of auctions for which you need to leave comments.

To leave a comment, click on the **Proceed** link at the right of the screen:

MEMOERS A	NLA .				-	-	-		-
	5	1	63	~	9	Se .	I	25	
Messaging	Bickling	5	ieling	Reputation	Bulk	About Me	My Store	Wanted Ads	My Account
Leave Comment	ts (1 items)								
Username	AU	ction ID	tem Title					Type	Options
Jandon 220	2	411	Geroecz					sale	[Proceed
10.00112.201			deces.						A reserves

3. Select a suitable star rating - from 1 to 5, and enter any comments you would like to make into the comments field. When you are finished, click on **Leave Comments** to store your comments and rating:

	S	A2 🚫	9	æ	5
Messaging	Bidding	Seling Reputat	ion <u>Buk</u>	About Me	My Store
sceived Sent					
ave Comments	o lardon2202 for	gergegr			
		Rate	Comments		
			Excelent seler, the	nk vou.	_
		0	The second second for the second seco		
		0 3333 357 0 333 357			
		O สิสิทสิทัก O สิสิทสิทัก O สิสิทสิทัก O สิสิทสิทัก O สิสิทสิทัก			

4. If you now return to the auction item, you will be able to click on the other user's reputation and see your comments in their reputation information:

Reputation for landom2202 (2) 🔶 🤗		Recent Reputation						
Registered since Jun, 13, 2007			*****	****	常常常高品	**	***	
n France		Last Month	2	0	0	0	0	
lumber of Comments	2	Last Six Months						
Reputation Rating	100.00%	Last Twelve Months	2	0	0	0	0	
View My Auctions		Rating As Seller	2	0	0	0	0	
		Rating As Buyer	0	0	0	0	0	
All Ratings	From Duye	15	From Sel	lera		Left for Othe	10.	
· · · · · · · · · · · · · · · · · · ·	pe: sole From: uidest	ter (()) Auction ID: 411	[Details]					

Bulk

This section allows you to download PHP Pro Bid's bulk listing software, PaxBulk. You should refer to the help documentation that comes with this application for more details on how to use this tool.

About Me

The **About Me** facility enables users to provide a little information about themselves to other users.

For business users, this might be information about their business and a link to their own website.

Personal users might want to provide some information on their hobbies and interests - especially if they are the main reason for their auction activities.

You can set up an **About Me** page like this:

1. Click on the About Me link in the Members' Area:



2. Enable the **About Me** page:



3. Enter some suitable information into the text field. Use the toolbar at the top of the text area to format your text:

About Me Page	
From this page, you can create	a simple "About Me" page.
Store Status : Disabled	
Enable About Me Page	V
	□ Q # X 3 2 3 1 1 1 2 1 1 2 2 1 4 8 4 2 4 8 4 8 2 4 8 2 4 8 4 2 4 8 4 2 4 8 4 4 2 4 4 4 4
	🕜 Paragraph + FortName + Size + B / U E E B B IE IE +B E+
About Me Page Content	I am a collector of antique books and magazines , especially those published between 1850 and 1900 My main areas of interest is fiction, but I also enjoy historical accounts of the news. You can learn about my collection on my website, <u>uktestersoldbooks com</u>

You can also include hyperlinks - just click on the symbol and enter the target URL and the link text.

4. When you have finished, click on the **Proceed** button to save your **About Me** page.

You will now see an additional icon appear alongside your user id:



Anyone who clicks on the **About Me** logo will be taken to your **About Me** page:

SEARCH	Search	BROWSE	Choose a Category	~
About Me - ukt	tester			
am a collector of antique I	books and magazines, espe	cially those p	published between 1850) and 190
iy main areas of interest is	ection, but I also enjoy historic	al accounts o	of the news.	

My Store

The PHP Pro Bid auction system allows sellers to operate their own private Stores. They can customise the appearance of the store and the categories used within it and include detailed information about their business and their stock.

By default, a user's store subscription is disabled - as most users will not have any use for a store.

Enabling stores is simple and instant and provides users with a choice of five levels of store:

- Free Store up to 3 items
- Basic Store up to 10 items, \$4.95 per 30 days
- Medium Store up to 50 items, \$9.95 per 30 days
- Advanced Store up to 100 items, \$19.95 per 30 days
- Expert Store up to 500 items, \$39.95 per 30 days

Apart from the number of items that can be stocked, there are no other differences between the store types.

Setting Up A Store - Subscription Setup

1. To get started with stores, go to the **My Store** section of the Members' Area and select **Subscription Setup**

MEMBERS AREA							
	S	-	*	9	æ	I	
Messaging	Bidding	Selina	Reputation	Buk	About Me	My Store	
Subscription Setup	Main Settings	Store Pages	Custom Categories				

2. At the top, you will see a summary of your store subscription status, showing subscription payment dates and the number of items presently listed.

If you have not had a store before, the Store Status will be Disabled.

Messaging	Bidding	3
Subscription Setup	<u>Main Settings</u>	Sto
My Store - Main Set	lings	
Store Status: Disable	d	

3. To setup a store, ensure the **Enable Store** check box is checked:

Main Settings	
Enable Store	•

4. Select the type of store you wish to operate:

Choose Subscription	Free Store, 3 items, Price: -, recurring every 30 days
	O Basic Store, 10 items, Price: 4.95 USD, recurring every 30 days
	O Medium Store, 50 items, Price: 9.95 USD, recurring every 30 days
	O Advanced Store, 100 items, Price: 19.95 USD, recurring every 30 days
	C Expert Store, 500 items, Price: 39.96 USD, recurring every 30 days

5. Click **Proceed** to activate the store and confirm your choices:



Your store is now ready for use, although you should probably consider adding some further information to it using the **Main Settings**, **Store Pages** and **Custom Categories** sections, which are explained below.

Main Settings

The **Main Settings** section allows you to customise your store and provide information about the kind of items you offer for sale.

5	6 2	*	8		i
Bidding	Selling	Reputation	Bulk	About Me	My Store
Main Settings	Store Pages	Custom Categories			

There are five fields you can populate (all are optional):

Field	Description
Store Name	The name of your store
Store Description	A description of your store - the kind of items you sell, your trading history, your business, etc
	This can be formatted and include links to other sites.
Store Meta Keywords	You should enter relevant keywords for your store here - words that people might search for if they were looking for the kind of items you sell.
	Separate each keyword (or phrase) with a comma.
Store Logo	If you have a logo you would like displayed with

	your store listing, you can upload it here using		
	the Browse and Upload buttons. You can also		
	use a graphics file from another website by		
	entering its URL into the Enter URL field and		
	then clicking Upload .		
	Choose from a number of alternative store		
Store Designs	designs, to help make your store more		
	distinctive.		

Store Pages

The **Store Pages** section allows you to provide additional information about your store, including details of your special offers and shipping information.

	`	٢		I
Selling	Reputation	Bulk	About Me	My Store
Store Pages	Custom Categories			

All of these sections can be updated at any point and changes made will immediately be applied to your store.

Field	Description
Number of Store Featured Items	Specify how many of your store's items you would like to highlight as "feature" items at the top of your store's home page.
Number of Ending Soon Store Items	All store items are listed for a fixed length of time. Specify how many "ending soon" items you would like highlighting in the Ending Soon section on the store home page.
Number of Recently-Listed Store Items	Recently-listed items can be highlighted in the Recently Listed section at the top of your store's home page. Specify how many of your most recent items you would like including in this section.
About This Store	Include additional information about your store, stock or yourself here.
Store Specials	Provide full details of any special offers you are running here.
Shipping Information	Include full details of your shipping policies here, such as postage methods, return policies and packaging information.
Company Policies	Include any further details of your company policies here.

Custom Categories

All items are placed in a category of your choice when listed in an online auction or as a store item.

Within your own store you can choose which categories are available and you can create your own custom categories.

Please note that custom categories can only be used for Store-only listings so if you want to list your item in the general auction listings as well as in your store, you may prefer to use the standard categories that are available.

Setting Up A Custom Category

1. To setup a custom category, go to the **My Store** / **Custom Categories** section of your Members' Area:



2. Enter the name of your category into the **Add Category** field, then click the **Save Changes** button:

Name	
Add Category	

You can add as many categories as you need in this way.

3. When you have finished adding new categories, click on the **Generate Categories** button to complete the creation of your custom categories.

Selecting Categories For Your Store

If you don't want to create your own custom categories you can choose to restrict which of the standard categories are available in your store instead.

1. In **My Store** / **Custom Categories** section of your Members' Area, scroll down to the **Store Categories** section:

	[All Categories]		[Selected Categories
Store Categories	Adult Antiques & Art Automobiles & Bikes Books Businesses For Sale Clothing & Accessories Collectables Computing Dolls & Dolls Houses Electronics Everything Else Gaming Jewelry & Watches Music Photography	->	

2. Select the categories you would like to use by clicking on them (hold down the **Ctrl** key at the same time for multiple selections):

	Businesses For Sale Clothing & Accessories
Store Categories	Collectables
	Computing
	Dolls & Dolls Houses
	Electronics

3. Click on the -> button to add these categories to your store.

Selecting your own categories will automatically mean that only these categories are available in your store.

Listing Items For Sale In Your Store

See <u>Selling</u>.

Viewing Your Store

1. To view your store, click on the Stores link on the main navigation bar:

۲	STORES	LOGOUT	MEMBERS AREA
BROWSE	Search		SEARCH

2. Type the name of your store into the Store search box:

Stores Directory	
Store Search	
Store Name	Book store
	Search

3. Click on your store's name to enter it:

	was Book Storn I Addito	Favoritar 1					
scome to Uidester's d as described. n't hesitate to send	antique book store. Her ne a private message if	e you will find a wide you have a question	range of antique books and m about any of my tems.	agazines, all of which	are in good con	dition and guard	inteed to be ger
Store Home	About this Store	Store Specials	Shipping Information	Company Policies	View Au	ctions	view Reputation
		SEARCH IN THE	SHOP	Search	1		
ten Tile				ten Tite			
Categories							
Categories Antiques & Art	Picture	Rem Title		Shart Bid	Max. Bid	# Bids	Ends
Categories Antiques & Art Books	Picture	Hem Title		Shart Bid	Max. Bid	#Bids AW	Ends 200

Wanted Ads

PHP Pro Bid v6.0 allows you to place **Wanted Ads** for items you are looking for.

You can create these by going to the **Wanted Ads** section of your **Members'** Area:

7	5	-	\$	9	2	I	5
ing	Bidding	Selling	Reputation	Bulk	About Me	My Store	Wanted Ads
Open	Closed						

Viewing Your Wanted Ads

1. To see a list of your open or closed ads, click on the appropriate links:

	_	
Add New	Open	Closed

Creating A New Wanted Ad

1. To create a new Wanted Ad, choose Add New:



2. In the **Main Category** section, click on **Modify** to open the category selection dialogue box:

Submit Wanted Ad	
Main Category	
	none [<u>Modify</u>]
	Important: If you change

Click on the category you would like to use for your Wanted Ad:

	Antiques & Art : Art : Contemporary Art Antiques & Art : Art : Drawings Antiques & Art : Art : General Actigues & Art : Art : Other	
	Antiques & Art : Art : Paintings	
	Antiques & Art : Art : Photographic Images	
	Antiques & Art : Art : Prints	
Category	Antiques & Art : Art : Sculptures	
	Antiques & Art : Books/Manuscripts	
	Antiques & Art : Ceramics	
	Antiques & Art : Clocks	
	Antiques & Art : Decorative items	
	Antiques & Art : Folk Art	
	Antiques & Art : Foreign Art	
	Antiques & Art : Furniture	~

3. Enter a title and description for the advert, and then choose how long you would like it to run for from the **Duration** drop-down menu. You can also upload any **Images** you wish to include in the **Wanted Ad**:

Duration	1 Month		
	Choose a duration for your item.		
lmage(s)			
Upload File		Browse	
or Enter File URL	-]	Upload File
	You can upload up to 3 image(s)		

4. Check your location details are correct and click **Proceed** to post your wanted ad:

Country	United Kingdom	~
State/Province	Yorkshire 💌	
Zip/Post Code	AN12 3YT	

You will the be shown confirmation that it has been accepted and billed to your account:

	Your wanted ad #61 has been activated.
	Thank you for your business.
The amo	ount of 1.00 USD has been added to your account balance.

My Account

In the **My Account** section of your **Members' Area**, you can manage all aspects of your account:

- Personal Information
- Manage Account (payment methods)
- Account History
- Mail Preferences
- Abuse Report

Personal Information

The **Personal Information** section allows you to view and edit your personal details. The information on this page is exactly the same as the information you provided when you registered as a user:



Once you have made any changes necessary, just click on the **Update** button at the bottom of the page to save your changes.

Manage Account

The **Manage Account** page allows you select which payment methods you want to use and enter all the relevant information.

You can choose from:

- PayPal
- WorldPay
- 2Checkout
- Nochex
- Authorize.net

Messaging E	<u>Bidding</u>	Selling	Reputation	Bulk
Personal Information	lanage Accoum	Account Hist	ory Mail Preferen	nces Abuse Report
Account Details	1			
	Status Active	•		
Payme	nt Mode Acco	unt		
Transferrer Statement of the Action				
Direct Payment Settin	ngs			

Once you have made any changes necessary, click on the **Update** button at the bottom of the page to save your updated information.

Account History

The **Account History** page allows you to view reports showing you activity over a defined period.

Use the drop down menus to specify the date range you want to include in the report, and then click **Proceed** to run the report:

Messaging	Bidding	Seling	Reputation	Bulk	About Me	Wy Store	Wanted Ads	My Account
Personal Information	Manage Ac	count Account	History Mail Preference	es Abuse Report				6
Account History		4.		11.00				
	Status	Active			Registration Date	Jul. 10, 2007	7	
Payn	nent Mode	Account						
	Select	Period :	~ ~ ~	· · · ·	× ×	¥ 0.	Proceed	>

Mail Preferences

The **Mail Preferences** page allows you to choose which events you wish to receive email notifications for.

Messaging Biddin	9	Seling	Reputation	<u>Bulk</u>	About Me	My Store	Wanted Ads	My Account
Personal Information Manag	e Account	Account History	Mail Preferenc	Abuse Rep	sort			
WARNING: Your account is m	achina or	has exceeded the	maximum credit lim	# You can clear	your account balan	ce from the My A	count -> Manage	Account page
	acting of				Joan account roman			in the second
Mail Preferences								
Sent Message Notificatio	•							
	Receive	e an email notificati	on when you send	a message thro	ugh the site's messe	aging system.		
Received Message Notificatio	n 🗹							
	Receiv	e an email notificati	on when you rece	ive a message ti	wough the site's mea	saging system.		
Item Sold Notificatio	n 🗹							
	Receiv	e an email notificati	on when you have	successfully si	old an item.			
Item Won Notificatio	n 🔽							
	Receive	e an email notificati	on when you have	purchased an i	em.			
New Bid Notificatio	n 🗖							
	Receiv	e an email notificati	on when a new bi	d is placed on or	e of your items.			
Outbid Notificatio	n 🗹							
	Receiv	e an email notificati	on when you are o	utbid on an auct	lion where you were	the high bidder.		
New Item Notificatio	n 🗹							
	Receiv	e an email notificati	on when you have	listed a new ite	m.			
Item Closed Notificatio	n 🔽							
	Receiv	Receive an email notification when one of your items has been closed.						
	Proce	eed						

Once you have updated your selection, just click the **Proceed** button to save your choices.

Abuse Report

From time-to-time, you may find that another user is abusing the auction system in some way.

The **Abuse Report** page allows you to send a confidential report to the auction administrator to bring abuse issues to their attention:

Report Abuse to Admin				
Username				
Comments				
Proceed				