User Guide

This section of the manual covers the functionality of the user interface of the PHP Pro Bid v6.0 auction software.

User Registration

Registering to use PHP Pro Bid v6.0 is very quick and simple, and uses an email confirmation process to avoid fraudulent or spam sign-ups.

1. Start by going to the home page of your auction site and clicking on the register link on the navigation bar:

	PPROB ssional auction soft		
HOME	SELL	REGISTER	ļs
Jul. 10,	2007 13:49:59	SEARCH	Se

2. Enter your details into the registration form (**note**: Date of birth must be entered in the format DDMMYY, with no other characters):

≫ New User Registr	ation
Main Details	
Register As	Individual O Business
	Choose if you want to register as a business or as an individual
Full Name	
	Enter your full name.

- 3. Click on the **Register** button and the bottom of the form to complete your registration. You will now be sent a confirmation email.
- 4. Check your email for the PHP Pro Bid confirmation email. When you receive this, click on the link it contains to complete the registration process:



5. You can now login to your PHP Pro Bid v6.0 auction site and begin buying and selling auction items:

REGISTER		
SEARCH	- 	Search

Introduction To Members' Area

After logging in, you will be taken to the Members' Area. This gives you access to all of the main functionality of the auction system and to a list of item categories, showing you how many items are for sale in each one:

BID								
MEMBERS ARE	ALOGOUT	STORES	Jw		ELP	SITE FEES	ABOUT US	CONTACT US
SEARCH		Search	BROWSE	hoose a Category	*			***
MEMBERS AREA								
6	S	-	8	0	R	.		~
Messaging Received Sent	Bidding	Selina	Reputation	<u>B.#</u>	About Me	My Store	Viented Ada	My Account
Received Messager	(0 messages)							
From + •	Subjec	t	There a	re no messages in	his section.	_	Date 🔺 🔻	Options
	MEMBERS AREA	MEMBERS AREA LOGOUT SEARCH MEMBERS AREA Messaging Received Messages (0 messages)	MEMBERS AREA LOGOUT STORES SEARCH Search MEMBERS AREA Members AREA Messaging Bisising Seling Received Messages (Omessages)	MEMBERS AREA LOGOUT STORES WA SEARCH Search BROWSE C MEMBERS AREA	MEMBERS AREA LOGOUT STORES WAINTED ADS H SEARCH Search BROWSE Crocese a Category MEMBERS AREA Messaging Biadra Selling Resultion But Received Messages (0 messages) From ++ Subject	MEMBERS AREA LOGOUT STORES WANTED ADS HELP SEARCH Search BROWSE Choose & Category C MEMBERS AREA MEMBERS AREA MEMBERS AREA MEMBERS AREA MEMBERS AREA MEMBERS AREA	MEMBERS AREA LOGOUT STORES WANTED ADS HELP STIE FEES SEARCH Search BROWSE Choose & Category Image: Concest of Category Image: Concestof Category Image: Concest of Category	MEMBERS AREA LOGOUT STORES WAITED ADS HELP STEE FEES ADOUT US SEARCH Search BROWSE Crocese a Category Image: Concest and Category Image:

The main areas of functionality in the members' area are:

- Messaging send and receive private messages about auction items
- **Bidding** this section gives you an overview of your current auction activity:
 - Current Bids
 - Won Items
 - Invoices Received
 - Watched Items

- Favourite Stores
- Selling Manage your selling activities
- **Reputation** view the feedback you have given and received for each item you have bought and sold
- **Bulk** access PHP Pro Bid's bulk listing software. This enables you to prepare multiple listings offline before uploading them all at once
- About Me create your own "About Me" page, to enable other members to find out a little more about you and your interests
- **My Store** setup and configure your own "stores" a private shop where only your items are listed
- Wanted Ads view your current and closed Wanted Ads and create new Wanted Ads
- **My Account** view and modify your account details and carry out other administrative tasks

Messaging

The messaging section of the Members' Area allows you to read, delete and reply to all the messages you have sent and received:

Messaging Received Sent	Bidding	Seling	Reputation	Bulk	About Me	My Store	Wanted Ads	My Account
Sent Messages (1	maccanae)							
To		iject					Date 🔺 🔻	Options
Icenedia		ate Guestion ction ID: 714 - item 4	14			Jul.	10, 2007 16:03:19	Delete
				[1]				

Click on **Received** or **Sent** to see a list of your messages.

To read a message, simply click on the "To" or "From" user id and the message will load for you:

Private Question Auction ID: 714 - item 44	
uktester	Jul. 10, 2007 16:11:45
UKLESLER	Hello, This is just a test message. Regards, Uktester
Add Message	

To delete a message, click on the **Delete** link to the side of the message you want to delete:

_	Date 🔺 🔻	Options
	Jul. 10, 2007 16:11:45	Delete

Sending Messages

You can send private and public messages to sellers from all item listings.

1. Scroll down the listing until you find the **Ask Seller A Question** section:

Ask Selle	er a Question	
?	Post question	Public Question 💌

2. Type in the question you would like to ask the seller, and select whether you want it to be private or public (visible to other users):

Ask Selle	er a Question			
?	Post question	Hello, This is just a test message. Regards, Uktester		Private Question 🗸

3. Click **Submit** to send the message. You can see all of your sent and received messages in your Members' Area, under **Messaging**:

Messaging	Bidding	Seling	Reputation	Bulk	About Me	My Store	Wanted Ads	My Accou
Received Sent								
Sent Message	s (1 messages)							
To	Subj	ect					Date 🔺 🔻	Option
Icemedia		ate Guestion tion ID: 714 - item	44			Jul.	10, 2007 16:03:19	Delete
				[1]				

Bidding

The Bidding section provides you with an overview of all the items you have bid on lists items you have won, outstanding invoices and items you are watching.

The Bidding section also provides access to your Favourite Stores list.

Managing & Placing Bids

At the heart of your auction experience is bidding on items you'd like to buy. PHP Pro Bid allows you to purchase items in several ways:

- Standard bidding
- Proxy Bidding
- Make an Offer
- Buy Out

You can see detailed examples for each type of bidding option below.

Standard & Proxy Bidding

Standard bidding is the most common way to bid on an item, and is exactly the same as the process used in real-world auction rooms. You bid the minimum amount needed to outbid the current high bidder.

A **Proxy bid** means that you bid an amount that is higher than necessary. The auction software will raise your actual bid to the minimum necessary, but will remember your maximum.

If someone else comes along and tries to outbid you, the auction software will automatically place additional bids on your behalf up to the value of your proxy bid. This means you can stay on top of the bidding without having to be near a computer.

Here's how you do it:

1. Find the item you'd like to bid on - either by browsing the categories down the left of your screen, or by using the search box just below the navigation bar:



2. To place a bid, enter your chosen amount into the "Place Bid" field in the item listing:

for 100.00 CHF [Convert]	Current Bid Start Bid Quantity # Bids	- 8.00 CHF [<u>Convert</u>] 1 0
Place Bid	Location	WCH7, London
	Country	United Kingdom
	Time Left	1 day, 1h 39m
		NO 100 0000 000 000 000

Click the **Place Bid** button to continue.

3. The bid confirmation screen will display the minimum bid needed (**standard bid**) and will allow you to adjust your bid accordingly:

Welcome, uktester	
	Your maximum bid must be higher th
Item Title	Book about books
Your Bid	CHF 8.00
Minimum Bid	9.00 CHF
Shipping Conditions	Buyer pays for shipping expenses
Postage	5.00 CHF
Insurance	2.00 CHF
Shipping Method	UPS
Direct Payment	Test Mode
Offline Payment	Mastercard, Visa
Place Bid	By clicking on the "Place Bid" button, you agree to buy thi

- a. If you wish to place a standard bid, adjust your bid to match the **Minimum Bid** value shown
- b. If you wish to place a proxy bid, enter your maximum bid into the **Your Bid** field
- 4. You will now see confirmation that you are the high bidder or a message telling you that you have been outbid, or that you bid is below the reserve price.

You can place as many bids as you want on an item.

Making An Offer

Some sellers allow potential buyers to make an offer to buy their items, to avoid having to wait for the auction to finish.

If a seller is open to offers, you will see a logo like this in the item listing:

MARKER

The **Make Offer** section of the listing also contains information about the price range in which offers can be made.

1. If you would like to make an offer, click on the Reference icon.

2. On the **Make Offer** page, enter the amount you would like to offer *(Remember - your offer must be in the price range specified):*

Welcome, uktester	
Item Title	item 44
Offer Range	95.00 CHF - 99.00 CHF
Offer Amount	CHF
Current Bid	
#Bids	0
Shipping Conditions	Buyer pays for shipping expenses
Postage	3.00 CHF
Insurance	2.00 CHF
Shipping Method	UPS
Direct Payment	Test Mode
Offline Payment	American Express, Mastercard, Visa, Money Order, Personal Chec

3. Click **Proceed** to continue and your offer will be confirmed and submitted to the seller.

Swap Offers

Instead of monetary offers, some sellers will accept **Swap Offers** - offers of an item of appropriate value in exchange for the item being sold. The swap offer process works in a very similar way to the standard **Make Offer** process.

1. If the seller of the item you are interested in accepts **Swap Offers**, you will see an entry like this in the item listing:

Swap offers are accepted for this item. [<u>Make an Offer</u>]					
High Bid	No Bids	_			

2. Click on the **Make An Offer** link and enter a description of the swap you are proposing:

Offer a Swap Dea	4
Vileicome, uktester	>> Return to:
item Title	helio
Swap Offer Description	An item of equal value in A1 condition.
Current Bid	-
#Bids	0
Shipping Conditions	Buyer pays for shipping expenses
	Seller ships internationally
Postage	
Insurance	
Shipping Method	Recorded
Offline Payment	American Express, Diners Club, Mastercard, Solo, Switch, Visa, Western Union, Money Order, Personal Check
Proceed	Click on the "Proceed" button if you are committed to purchase this item.

3. Click **Proceed** and you will see a confirmation message confirming that your swap offer has been passed to the seller.

Buy Out (Buy Now)

Some sellers allow items to be purchased instantly at a fixed price, regardless of any auction bidding that has taken place. This feature is called **Buy Out**.

You will see this logo **Servent** in item listings offering the **Buy Out** facility.

The **Buy Out** price will be stated directly below the Buy Out logo.

1. To purchase an item with **Buy Out**, click on the **Buy Out** logo:



2. You will be taken to a confirmation page showing the **Buy Out** price, postage costs and payment methods for the item:

Welcome, uktester	
ltem Title	gergegr
Buy Out Price	30.00 EUR
Current Bid	-
#Bids	0
Shipping Conditions	Buyer pays for shipping expenses
Postage	-
Insurance	
Shipping Method	Special Delivery
Direct Payment	Test Mode
Offline Payment	Visa, Money Order, Personal Check

Click **Proceed** if you are happy to continue.

3. Your purchase will now be confirmed and you will be able to pay the seller's invoice:

Purchase Succes	sful	
weicome, uktester		
		CONGRATULATIONS, you have successfully purchased this item using the Buy Out feature!
Item Title	gergegr	
Buy Out Price	30.00 EUR	
Quantity Purchased	1	

Won Items

The **Won Items** section allows you to see all of your recent purchases and bids at a glance:



Recently-purchased items are then individually listed with their payment status:

Auction ID - Item Title	Winning Bid	Guantity	Contact Information	Purchase Date/Status	Options
# 703 - Book about books [Pay with Direct Payment]	8.00 CHF	Requested: 1 Offered: 1	Username Icemedia Full Name Keith Mayass	Jul. 11, 2007 19:16:54 Unpaid Processing	• <u>Message Board</u> • <u>.eave Comments</u> <u>Delete</u>
# 411 - geraegr	30.00 EUR	Requested: 1 Offered: 1			End of Auction Fee Not Paid

When you are ready to pay for the item, simply click on **Pay With Direct Payment:**



This will take you to a payment screen enabling you to choose you preferred payment method and make an instant payment for your item:



Once you have completed the payment, the payment status for the item will be updated in the **Won Items** table - for example:

Contact Ir	nformation	Purchase Date/Status		
Username	Icemedia	Jul. 11, 2007 19:16:54		
Full Name	Keith	Paid - Direct Payment		
	Mayass	Processing		

Invoices Received

The Bidding section of the Members' Area also allows buyers to see all of their current invoices:

MEMBERS	AREA								
	8	•			3	8	*	>	2
Messaging	Bide	ling	Selling		Reput	ation	B	<u>ulk</u>	Abo
Current Bids V	Von Items	Invoice	s Received	Watche	ed Items	Favorite	e Stores	6	
Bidding Totals									
Won Items: 1 C	urrent Bids	2 Activ	ve Bids: 2						
Invoices Rece	ived (0 inv	oices)							
						There	e are no it	ems in th	nis section

Watched Items

If you would like to track the progress of an auction without bidding on it, you can choose to watch the item.

1. In every item listing, you will see a **Watch This Item** link - like this:



To add an item to your Watched Items list, simply click on this link:

The item was add	ed to your watched items list succ	essfully.
		Seller Information

2. To view your Watched Items list, go to the **Watched Items** section of the Members' Area:

Messagin	g Biddin	a <u>Selina</u>	a <u>Reputa</u>	tion Duk	About Me	My Store	Wanted Ads	My Account
Current Bids	Wonitens In	voices Received	Watched Items	Eavorite Stores				
Non tems: 1	tale I Current Bids: 1	Active Bids: 1						
Watched Ite	emis (1 tenis)							
Auction ID	tem Title							Options
# 724	new upholstery	6						Delete
				[1]				

Favourite Stores

PHP Pro Bid allows users to operate their own stores within the auction site. Selecting a store as a favourite allows you quick and easy access to it directly from your Members' Area, without having to search for it.

1. To access a complete list of stores or to search the store directory, click on the stores link in the navigation bar:

MEMBERS AREA LOGOUT	I STORES	WANTED AI
SEADCH	Sourch PI	Choose o

2. At the top of each store's home page, there is an **Add To Favourites** link. Click this to add this store to your Favourite Stores:

1	10	1	
SEARCH		Search	BI
📃 Store - Can	adastamps [Ado	to Favorites	

To see a list of all of your favourite stores, go to Members' Area / Bidding / Favourite Stores:

Messagi	ng Biddir	ng <u>Sel</u>	ng Res	outation	<u>D.k</u>	About Me	My Store	Wanted Ads	My Acco
Current Bid	s <u>Wonitems</u> in	voices Received	Watched tens	Favorite Sto	res				
Bidding To	stals								
Won tens:	1 Current Bids: 1	Active Bids: 1							
Favorite S	tores (1 stores)								
Store ID	Store Name						Owner	tems Listed	Options
#.22	Canadastangs	2					test77	3	Delete

Selling

Listing An Item For Sale

Here's a step-by-step guide to listing an item for sale by auction, offer or buy out. Most steps are the same for all types of listing.

1. Start by clicking on the **Sell** link on the main navigation bar:



2. Choose whether you would like the item listed on the main auction site, in your shop only (if you have one) or in both locations.

CHOOSE WHERE TO LIS	T THE ITEM
List In	
0	Site
	List your item on the main site. Normal listing fees will apply
0	Shop
	List your item in your shop. No listing fees will apply in this case
0	Both
	List your item on both the main site and in your shop. Normal listing fees will apply
	Previous Step Next Step

Note that shop-only items will only be visible to visitors to your store.

3. Choose a main category for your item. The active category list is indicated by an orange border - each time you select a category, a list

of appropriate sub-categories will be displayed until no further detail is possible.

Simply click on a category to select it:

Adult > Antiques & Art >	
Automobiles & Bikes >	
Books >	
Businesses For Sale >	
Clothing & Accessories >	
Collectables >	
Computing >	
Dolls & Dolls Houses >	
Electronics >	×

Once the category has been finalised, the **Next Step** button will be highlighted:

Aduit > Antiques & Art > Autonobiles & Billes > Books > Businesses For Sale > Collectables > Conjectables > Computing > Dolls & Dolls Houses > Electronics >	<	Annualis > Rare Books > Audio Books > Children Books > Cookery Books > Educational Books > Fiction > Magazines > Nico Fiction > Poetry	(a)
Exploration & Travel Literature History Motoring Religion Ver Miltery Cther	-	Colorgovy Selected - Click Next.	
Category Selected - Cick Next		Category Selected - Click Rent	
			Next Step

- 4. You may select an additional category for your item if you wish. Some items fit naturally into more than one category, and having an additional category can help more users find your item.
- 5. You now need to specify the **Item Details.** Once you have done this, click **Next Step** to continue:

Field Name	Description
Choose Listing	In most circumstances a full listing is more
Туре	suitable. If you find that many of the options you

	are offered are not relevant, try a quick listing .				
Item Title	Enter a title for your item. This will be displayed				
	in category listings and search results.				
Description	Enter a description of your item. Generally, the				
Description	more detail you can provide, the better.				
Main Category	This confirms your choice of main listing				
Main Calegory	category.				
Additional Category	This confirms your choice of additional listing				
Additional Category	category (if any).				
Voucher Settings	Include any voucher codes you may have in this				
voucher Settings	field. Otherwise it should be left blank.				

6. The next stage is to configure the settings for your item:

Field Name	Description
Austion Turns	Choose between standard (listing one item) and
Auction Type	Dutch (listing multiple, identical items)
Currency	Choose the currency you wish to use
Quantity	Specify how many items you are selling
Auction Starts At	Specify the starting bid for your auction
	If you would like a reserve price, check this box.
Enable Reserve	A reserve price prevents an item selling below a certain price, regardless of how much the final bid is for.
Reserve Price	Enter the reserve price if applicable
Buy Out price	A Buy Out price enables bidders to buy your item instantly - without having to wait for the auction to end.
Offer Range	If you are willing to accept offers for your item, specify the price range you are prepared to consider.
Bid Increment	This controls how much more each bid is than the previous bid. In most circumstances the default choice will be suitable.
Item Featuring	This allows you to promote your item more widely - choose any combination of featuring you would like.
Start Time	Allows you to choose to start your auction now, or at a later time.
End Time	Choose the duration of your auction - from a standard range of options or by specifying a specific future date.
Private Auction	If you would like to hide user ids of bidders from other users, select a private auction. Bidders' user ids will still be visible to you, the seller.
Accept Swap Offers	Indicate whether you are prepared to swap your item for a suitable alternative.
Member of Group	If you are a member of a listed group, select it

	here. If not, disregard this section.
	Use the drop-down menu to specify the condition of your item.
Item Condition	
	Add any specific comments into the text field above.
Images	Upload up to three images of the item you are listing. Files can be uploaded from your computer or from another website.
Media	Upload a video file of your item. Files can be uploaded from your computer or from another website.
Auto Relist	Enable the automatic relisting of your item. You can choose to have it relisted only in the case it does not sell and can specify how many times it will be automatically relisted.
Location	Confirm the location details of your item. By default, this will be set to be the same location your user is registered at.

7. The next step is to specify shipping and payment details for your item.

a. Shipping & Payment Details

Specify whether the buyer or seller should pay for postage.

Specify the postage and insurance costs.

Indicate whether you will post the item overseas.

b. Direct Payment

Check the box next to each of the direct payment methods that you will accept.

c. Offline Payment

Check the box next to each of the offline payment methods that you will accept. Note that you, the buyer, should be equipped to handle these payment methods yourself.

8. Preview your listing - see how it will look to buyers and make any changes necessary using the **Previous Step** button.

You can also choose to **Save As Draft** - this will save your listing and allow you to return to it later.

If you are happy with the listing, press the **List** button to publish the listing. You will then see a message confirming that it has been accepted and informing you of the fee for the listing:

	Your auction #741 has been activated.
	Thank you for your business.
The amou	nt of 6.60 USD has been added to your account balance.

Managing Your Selling Items

You can manage all of your selling items from the **Selling** section of the **Members' Area**:

MEMBERS AREA										
			A		*		0	8		P
Messaging Bidding		Selling		Reputation		Bulk		About Me		
Open Items with Bids/Offers		Scheduled	Closed	Drafts	Sold	Invoices Sent	Fees (Calculator	Prefilled	

Open

The open view shows all of the items you currently have listed in active auctions:

Open Auct	ions (0 items)						
Auction ID	ltem Title ▲ ▼	Start Time	End Time	# Bids	Auto Relist	Max. Bid	Options
		There	are no items in th	is section			

The **Selling Totals** section provides a simple summary of the number of items at each selling status, and the **Open Auctions** table below lists each item currently being sold.

You can sort the items **Open Auctions** table by clicking on the arrowheads by each column heading.

Items With Bids/Offers

The **Items With Bids**/**Offers** view shows all the items you are currently selling that have bids of offers on them:

The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Messag	jing Bio	Bidding		ng	Reputation		Bulk	About M	e My St	ore VVar	nted Ads My A
Open Ite	ms with Bids	/Offers	Scheduled	Closed	Drafts	Sold	Invoices Sent	Fees Calculator	Prefilled Fields	Block Users	
Selling T	otals										Seller Status
Sold Items	: 0 Open: 0 Ite	erns with I	Bids/Offers:	0 Sched	luled: O	Closed:	0 Drafts: 0			**	Not Verified [Ge
Open Au	ctions (0 items))									
Auction ID	item Title					Time	End Time	# Bids	Auto Relist	Max. Bid	Options
				2		Ther	e are noitems i	n this section			

Scheduled

The **Scheduled** view shows all the auction listings you currently have scheduled to start:

Messagi	ng Bidding	Selling	Rep.	station.	Bulk	About	Vie My S	Store W	anbed Adis My A
Open ter	ns with Bicls/Otters	Scheduled G	losed Dratts	Sold In	voices Sent	Fees Calculator	Prefiled Fields	Block Users	
Selling To	itals								Seller Status
Sold items:	Open: Items v	with Bids/Offers: 0	Scheduled 0	Closed:	0 Drafts: 0				Not Verified [Ge
Schedule	d Auctions (0 itens	0							
Auction ID	tem Title					Start Time	End Tim	e Auto Relist	Options
				There	are no tema	in this section		_	

The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Closed

The **Closed** view shows all of your closed auction listings:

Messagin	g Bidding	Selling	Reputation	Buik	About.	Me My	Store Wanter	d Ads My Accourt
Open tems	with Bids/Offers	Scheduled Closed	Drafts Sold	Invoices Sent	Fees Calculator	Prefiled Fields	Block Upers	
Selling Tot	ala							Seller Status
Sold terns: 0	Open: tems w	th Bids/Offers: 0 Sche	eduled: 0 Close	ed O Drafts O			-	Not Verified [Get Verif
Closed Aux	tions (0 tens)							
Auction ID	tem Title		Start Time	End Time	# Bids	Max. Bid	Relist [All Nace]	Delete [All I None]
			Th	ere are no tens	s in this section			

The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Drafts

The **Drafts** view shows all of your saved draft auction listings:



The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Sold

The **Sold** view shows all of your sold auction items:

Mes	saging	Bidding	Se	aing	Re	eputation	Bul	k .	Abou	£ Me	My Store	Want	ed Ads	My.
Open	tems wit	h Bids/Offers	Scheduled	Closed	Drafts	Sold	Invoices Sent	Fees C	alculator	Prefiled Fig	ids Block Users	1		
Selling	g Totals											-	Seller St	latus
Sold Be	ens: 0 Op	en: tens w	th Bids/Offer	s: 0 Sch	heduled:	Close	ot O Drafts: O						Not Verifi	ied [G
Sold R	tems (0 t	ens)												
Auction D	n - them Tible	Winning Bid		antity		0	ontact Informati	on		Purchase D	ale / Status		Opt	tions
						TP	ere are no item	is in this	section			-		

The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Invoices Sent

The Invoices Sent view shows all of your current sent invoices:

Mes	saging		Bidding	Se	lling	Rep	utation	Bulk		About 1	vle	My S	tore
Open	tems	with Bids	/Offers	Scheduled	Closed	Drafts	Sold	Invoices Sent	Fees	s Calculator	Prefil	ed Fields	Bloc
Sellin	g Total	is											
Sold Ite	ems: O	Open: 0	Items w	th Bids/Offe	rs: 0 Sc	heduled: (Clos	ed: 0 Drafts: 0					
Invoic	es Sei	nit (0 invo	ices)										
							т	nere are no items	in this	section			

The **Selling Totals** table provides an at-a-glance view of all your selling activity.

Fees Calculator

The **Fees Calculator** allows you to calculate the listing fees for an item before you create the listing:

Messaging Bidding	Selling	Reputation	Bulk	About Me
Open Items with Bids/Offers	Scheduled Closed	d Drafts Sold In	voices Sent Fees	s Calculator Pre
Selling Totals Sold Items: 0 Open: 0 Items w	ith Bids/Offers: 0 S	cheduled: 0 Closed	t O Drafts: O	
Fees Calculator				
Auction Starts At	Gr	eat Britain (Pound St	erling)	~
Main Category	Default			
Additional Category				
Buy Out Price				
Reserve Price				
Additional Images				
Upload Media				
Home Page Featured				
Category Pages Featured				
Highlighted Item				
Bolded Item				
Start Time	Now ○ Cus	tom		
	Proceed			

Simply select the fees that will apply to your listing and click **Proceed.** Note that this calculator excludes the selling price fee as this is variable and depends on the selling price.

Prefilled Fields

Regular sellers may find that they have certain fields that always require the same data to be entered into them. The **Prefilled Fields** page allows this information to be saved and automatically populated into your auction listings.

Field Name	Description
Item Title	The title for your auction listing
Description	Enter any common text that appears in all your item descriptions into this field.
Duration	If your auctions always have the same duration, you can specify it here.
Private Auction	If you always run private auctions, check this box.
Swap Offers	If you are always open to swap offers, check this box.
Shipping Conditions	If your shipping conditions are always

	the same, indicate them here.
Offline Payment	If you only accept certain offline
	payment methods, select them here.
Accept Public Questions	If you have a fixed policy on public
	questions, indicate it here.
New Bid Email	If you always wish to be notified of new
Notifications	bids by email notification, check this
	box.

Blocked Users

If you wish to block certain users from bidding on any of your items, you can add their usernames to this page:

Mes	saging	Bidding	5	elling	R	eputatio	n B	uk Ak	out Me	My Store	Wants	ed Adis	My App
Open	tions with	Bids/Offers	Scheduled	Closed	Drafts	Sold	Invoices Sent	Fees Calculator	Prefiled Fields	Block Users			
Sellin	g Totals										-	Seller St	atus
Sold by	erns: 0 Op	en: I tens w	th Bids/Offe	rs: 0 Sch	eduled:	0 Clos	ed: 0 Drafts: 0				-	Not Verifie	ed [Get V
Block	Users												
Userna	erne	Block	Reason							Show Real	ion	1	Options
						There	e are no blocke	d users at the mor	nent.		_		
[Add]	Jaer 1												

Click on the **Add User** link to block a user. You can also specify the reason you have blocked them, and blocked users can be deleted (unblocked).

Reputation

Your reputation provides an indicator of how much trading you have done on the auction site and allows other buyers and sellers to get an idea of your trustworthiness and experience.

For each transaction that takes place, the buyer and seller can award each other a star rating from 1 to 5:

- the second second
- Mathematical Poor Your reputation is reduced by 1
- matching
 Neutral no change to your reputation
- Model Your reputation is increased by 1
- the second second

Wherever a user id appears, the reputation for that user is also shown:

Seller Information
lardon2202(2) 🔶 છ
Registered since Jun. 13, 2007 in France
Other items from this seller

Click on the reputation to see full details of that user's reputation.

Viewing Your Reputation

You can see full details of your reputation and the comments you have received in the Members' Area of the auction site:

🔟 MEMBERS AF	REA			
	S		*	8
Messaging	Bidding	Selling	Reputation	Bulk
Received Sent	I comments)			
From	Raf	te	Date	Review
			You have n	o reputation yet.

Leaving Comments For Other Users

Leaving comments for other people is a simple process.

1. After you have completed a transaction, go to your Members' Area, and click on the **Reputation** link:

II MEMBERS A	REA		
	S		
Messaging	Bidding	Selling	Reputation
Received Sent			

2. Click on the **Sent** link, and you will see a list of auctions for which you need to leave comments.

To leave a comment, click on the **Proceed** link at the right of the screen:

O	5	-		1	9	2	.	3	-
Messaging	Bickling	5	ieling	Reputation	Bulk	About Me	My Store	Wanted Ads	My Account
Received Sent									
	s (1 items)								
		ction ID	item Title					Туре	Options
Leave Comment	Au	ction ID	item Title geroecz					Type	Options [Proceed

3. Select a suitable star rating - from 1 to 5, and enter any comments you would like to make into the comments field. When you are finished, click on **Leave Comments** to store your comments and rating:

	50	A 🚳	\$ 9		I
Messaging	Bidding	Seling Reputs	tion <u>Buk</u>	About Me	My Store
eceived Sent					
Leave Comments to I	ardon2202 for g	gergegr			
		Rate	Comments		
		 ****** ****** ******* 	Excellent seller, thank you.		2

4. If you now return to the auction item, you will be able to click on the other user's reputation and see your comments in their reputation information:

Reputation for landon2202 (2) 🚖 🤗 Registered since Jun, 13, 2007		Recent Reputation					
			****	****	RRAN	**	-
France		Last Month	2	0	0	0	0
lumber of Comments	2	Last Six Months	2	0	0	0	0
leputation Rating	100.00%	Last Twelve Months	2	0	0	0	0
View My Auctions		Rating As Seller	2	0	0	0	0
		Rating As Buyer	0	0	0	0	0
All Ratings	From Duye	15	From Sel	lera		Left for Othe	10
· ****** Date: Jul. 11, 2007 09:22:01 Type: s	ale From: uidest	er (()) Auction ID 411	(Details]				
cellent seller, thank you.							

Bulk

This section allows you to download PHP Pro Bid's bulk listing software, PaxBulk. You should refer to the help documentation that comes with this application for more details on how to use this tool.

About Me

The **About Me** facility enables users to provide a little information about themselves to other users.

For business users, this might be information about their business and a link to their own website.

Personal users might want to provide some information on their hobbies and interests - especially if they are the main reason for their auction activities.

You can set up an **About Me** page like this:

1. Click on the About Me link in the Members' Area:



2. Enable the **About Me** page:



3. Enter some suitable information into the text field. Use the toolbar at the top of the text area to format your text:

About Me Page	
From this page, you can create	a simple "About Me" page.
Store Status : Disabled	
Enable About Me Page	V
	□ Q # X 3 3 3 (*) * * ▲ 2 * * * ■ ■ 12 * * # 2 * *
	Paragraph + FortName + Size + B / U E E B B IE IE +B E+
About Me Page Content	I am a collector of antique books and magazines , especially those published between 1850 and 1900 My main areas of interest is fiction, but I also enjoy historical accounts of the news. You can learn about my collection on my website, <u>uktestersoldbooks com</u>

You can also include hyperlinks - just click on the symbol and enter the target URL and the link text.

4. When you have finished, click on the **Proceed** button to save your **About Me** page.

You will now see an additional icon appear alongside your user id:



Anyone who clicks on the **About Me** logo will be taken to your **About Me** page:

SEARCH	Search	BROWSE	Choose a Category	~
About Me - ukt	tester			
	books and magazines, espe fiction, but I also enjoy historic	· · · · · · · · · · · · · · · · · · ·) and 190
	lection on my website, <u>uktester</u>			

My Store

The PHP Pro Bid auction system allows sellers to operate their own private Stores. They can customise the appearance of the store and the categories used within it and include detailed information about their business and their stock.

By default, a user's store subscription is disabled - as most users will not have any use for a store.

Enabling stores is simple and instant and provides users with a choice of five levels of store:

- Free Store up to 3 items
- Basic Store up to 10 items, \$4.95 per 30 days
- Medium Store up to 50 items, \$9.95 per 30 days
- Advanced Store up to 100 items, \$19.95 per 30 days
- Expert Store up to 500 items, \$39.95 per 30 days

Apart from the number of items that can be stocked, there are no other differences between the store types.

Setting Up A Store - Subscription Setup

1. To get started with stores, go to the **My Store** section of the Members' Area and select **Subscription Setup**

MEMBERS AR	EA					
Ô	5		*	9	æ	I
Messaging	Bidding	Selina	Reputation	Buk	About Me	My Store
Subscription Setu	Main Settings	Store Pages	Custom Categories			

2. At the top, you will see a summary of your store subscription status, showing subscription payment dates and the number of items presently listed.

If you have not had a store before, the Store Status will be Disabled.

Messaging	Bidding	
Subscription Setup	<u>Main Settings</u>	Stor
My Store - Main Set	lings	
Store Status: Disable	d	
	ount Type Nor	

3. To setup a store, ensure the **Enable Store** check box is checked:

Main Settings	
Enable Store	•

4. Select the type of store you wish to operate:

Choose Subscription	● Free Store, 3 items, Price: -, recurring every 30 days
	◯ Basic Store, 10 items, Price: 4.95 USD, recurring every 30 days
	O Medium Store, 50 items, Price: 9.95 USD, recurring every 30 days
	O Advanced Store, 100 items, Price: 19.95 USD, recurring every 30 days
	C Expert Store, 500 items, Price: 39.96 USD, recurring every 30 days

5. Click **Proceed** to activate the store and confirm your choices:



Your store is now ready for use, although you should probably consider adding some further information to it using the **Main Settings**, **Store Pages** and **Custom Categories** sections, which are explained below.

Main Settings

The **Main Settings** section allows you to customise your store and provide information about the kind of items you offer for sale.

E		*	٩	æ	Î.
Bidding	Selling	Reputation	Bulk	About Me	My Store
Main Settings	Store Pages	Custom Categories			

There are five fields you can populate (all are optional):

Field	Description
Store Name	The name of your store
Store Description	A description of your store - the kind of items you sell, your trading history, your business, etc
	This can be formatted and include links to other sites.
Store Meta Keywords	You should enter relevant keywords for your store here - words that people might search for if they were looking for the kind of items you sell.
	Separate each keyword (or phrase) with a comma.
Store Logo	If you have a logo you would like displayed with

	your store listing, you can upload it here using the Browse and Upload buttons. You can also use a graphics file from another website by entering its URL into the Enter URL field and then clicking Upload .
Store Designs	Choose from a number of alternative store designs, to help make your store more distinctive.

Store Pages

The **Store Pages** section allows you to provide additional information about your store, including details of your special offers and shipping information.

	*	8		I
Selling	Reputation	Bulk	About Me	My Store
Store Pages	Custom Categories			

All of these sections can be updated at any point and changes made will immediately be applied to your store.

Field	Description
Number of Store Featured Items	Specify how many of your store's items you would like to highlight as "feature" items at the top of your store's home page.
Number of Ending Soon Store Items	All store items are listed for a fixed length of time. Specify how many "ending soon" items you would like highlighting in the Ending Soon section on the store home page.
Number of Recently-Listed Store Items	Recently-listed items can be highlighted in the Recently Listed section at the top of your store's home page. Specify how many of your most recent items you would like including in this section.
About This Store	Include additional information about your store, stock or yourself here.
Store Specials	Provide full details of any special offers you are running here.
Shipping Information	Include full details of your shipping policies here, such as postage methods, return policies and packaging information.
Company Policies	Include any further details of your company policies here.

Custom Categories

All items are placed in a category of your choice when listed in an online auction or as a store item.

Within your own store you can choose which categories are available and you can create your own custom categories.

Please note that custom categories can only be used for Store-only listings so if you want to list your item in the general auction listings as well as in your store, you may prefer to use the standard categories that are available.

Setting Up A Custom Category

1. To setup a custom category, go to the **My Store** / **Custom Categories** section of your Members' Area:



2. Enter the name of your category into the **Add Category** field, then click the **Save Changes** button:

Name	
Add Category	

You can add as many categories as you need in this way.

3. When you have finished adding new categories, click on the **Generate Categories** button to complete the creation of your custom categories.

Selecting Categories For Your Store

If you don't want to create your own custom categories you can choose to restrict which of the standard categories are available in your store instead.

1. In **My Store** / **Custom Categories** section of your Members' Area, scroll down to the **Store Categories** section:

	[All Categories]		[Selected Categories
Store Categories	Adult Antiques & Art Automobiles & Bikes Books Businesses For Sale Clothing & Accessories Collectables Computing Dolls & Dolls Houses Electronics Everything Else Gaming Jewelry & Watches Music Photography	->	

2. Select the categories you would like to use by clicking on them (hold down the **Ctrl** key at the same time for multiple selections):

	Businesses For Sale Clothing & Accessories
Store Categories	Collectables
oloro oulogonoo	Computing
	Dolls & Dolls Houses
	Electronics

3. Click on the -> button to add these categories to your store.

Selecting your own categories will automatically mean that only these categories are available in your store.

Listing Items For Sale In Your Store

See <u>Selling</u>.

Viewing Your Store

1. To view your store, click on the Stores link on the main navigation bar:

	STORES	LOGOUT	MEMBERS AREA
BROWSE	Search		SEARCH

2. Type the name of your store into the Store search box:

Stores Directory			
Store Search			
Store Name	Book store		
	Search		

3. Click on your store's name to enter it:

	que Book Store Addi	o Feveriter 1					
elcome to Ulitester's d as described.	antique book store. He	ere you will find a wio	le range of antique books n about any of my terns.	and magazines, all of which	are in good con	dition and guara	inteed to be ge
Store Home	About this Store	Store Specials	Shipping Information	Company Policies	View Au	ctions	View Reputation
		SEARCH IN TH	IS SHOP	Search]		
Ending Soon							_
ten Tile				ten Tite			
tem Title Categories	Pictu			Start Bid	Max. Bid	# Bids	Ends
ten Title Categories Artiques & Art Books	Pictu	re hem Title ∆⊽			47	# Bids	Ends 27

Wanted Ads

PHP Pro Bid v6.0 allows you to place **Wanted Ads** for items you are looking for.

You can create these by going to the **Wanted Ads** section of your **Members'** Area:

7	50	-	\$	9	æ	II	
ing	Bidding	Seling	Reputation	Buk	About Me	My Store	Wanted Ads
Open	Closed						

Viewing Your Wanted Ads

1. To see a list of your open or closed ads, click on the appropriate links:

-	_	
Add New	Open	Closed

Creating A New Wanted Ad

1. To create a new Wanted Ad, choose Add New:



2. In the **Main Category** section, click on **Modify** to open the category selection dialogue box:

Submit Wanted Ad	
Main Category	
	none [<u>Modify</u>]
	Important: I f you ch ange

Click on the category you would like to use for your Wanted Ad:

	Antiques & Art : Art : Contemporary Art Antiques & Art : Art : Drawings Antiques & Art : Art : General Antiques & Art : Art : Other Antiques & Art : Art : Paintings	
	Antiques & Art : Art : Photographic Images Antiques & Art : Art : Prints	
Category	Antiques & Art : Art : Sculptures	
	Antiques & Art : Books/Manuscripts	
	Antiques & Art : Ceramics Antiques & Art : Clocks	
	Antiques & Art : Decorative items	
	Antiques & Art : Folk Art	
	Antiques & Art : Foreign Art	
	Antiques & Art : Furniture	~

3. Enter a title and description for the advert, and then choose how long you would like it to run for from the **Duration** drop-down menu. You can also upload any **Images** you wish to include in the **Wanted Ad**:

Duration	1 Month		
	Choose a duration for your item.		
lmage(s)			
Upload File		Browse	
or Enter File URL			Upload File
	You can upload up to 3 image(s)		

 Check your location details are correct and click **Proceed** to post your wanted ad:

Country	United Kingdom	~
State/Province	Yorkshire 💌	
Zip/Post Code	AN12 3YT	

You will the be shown confirmation that it has been accepted and billed to your account:

	Your wanted ad #61 has been activated.
	Thank you for your business.
The amo	ount of 1.00 USD has been added to your account balance.

My Account

In the **My Account** section of your **Members' Area**, you can manage all aspects of your account:

- Personal Information
- Manage Account (payment methods)
- Account History
- Mail Preferences
- Abuse Report

Personal Information

The **Personal Information** section allows you to view and edit your personal details. The information on this page is exactly the same as the information you provided when you registered as a user:



Once you have made any changes necessary, just click on the **Update** button at the bottom of the page to save your changes.

Manage Account

The **Manage Account** page allows you select which payment methods you want to use and enter all the relevant information.

You can choose from:

- PayPal
- WorldPay
- 2Checkout
- Nochex
- Authorize.net

Messaging E	Bidding	Selling	Reputation	Bulk
Personal Information	lanage Account	Account Histor	<u>y Mail Preferenc</u>	es Abuse Report
Account Details				
	Status Active			
Paymer	nt Mode Accou	int		
Direct Payment Settin	gs			

Once you have made any changes necessary, click on the **Update** button at the bottom of the page to save your updated information.

Account History

The **Account History** page allows you to view reports showing you activity over a defined period.

Use the drop down menus to specify the date range you want to include in the report, and then click **Proceed** to run the report:

Messaging	Bidding	Selin	a	Reputation	Bulk	About Me	My Store	Wanted Ads	My Account
Personal Information	Manage Ac	count Accou	int History	Mail Preferences	Abuse Report				
Account History		-							
	Status	Active				Registration Date	Jul. 10, 2007	S.	
Payn	nent Mode	Account							
					discussion in the province				
	Select	Period :		~ ~	₽.	Y Y	* <u>•</u>	Proceed	>

Mail Preferences

The **Mail Preferences** page allows you to choose which events you wish to receive email notifications for.

Messaging Biddin	1	Seling	Reputation	<u>Bulk</u>	About Me	My Store	Wanted Ads	My Account
Personal Information Manag	Account	Account History	Mail Preferenc	Abuse Rep	ort			
WARNING: Your account is re	achina or	has exceeded the	maximum credit lim	# You can clear	your account balan	ce from the My A	count -> Manage	Account nace
	acting of				Joan account roman	are in call one may rea		and the second se
Mail Preferences								
Sent Message Notificatio	•							
	Receive	e an email notificati	on when you send	a message thro	ugh the site's messe	aging system.		
Received Message Notificatio	n 🗹							
	Receive	e an email notificati	on when you recei	ive a message ti	wough the site's mea	ssaging system.		
Item Sold Notificatio	n 🗹							
	Receive	Receive an email notification when you have successfully sold an item.						
Item Won Notificatio	n 🗹							
	Receive	e an email notificati	on when you have	purchased an i	em.			
New Bid Notificatio								
	Receive	e an email notificati	on when a new bio	d is placed on or	e of your items.			
Outbid Notification								
	Receive	e an email notificati	on when you are o	utbid on an auct	lion where you were	e the high bidder.		
New tem Notificatio	n 🗹							
	Receive	e an email notificati	on when you have	listed a new ite	m.			
Item Closed Notificatio	n 🗹							
	Receive	e an email notificati	on when one of yo	ur items has be	en closed.			
1	Proce	ed						

Once you have updated your selection, just click the **Proceed** button to save your choices.

Abuse Report

From time-to-time, you may find that another user is abusing the auction system in some way.

The **Abuse Report** page allows you to send a confidential report to the auction administrator to bring abuse issues to their attention:

Report Abuse to Admin				
Username				
Comments				
Proceed				