



SENSAPHONE®

# FARMSitter™

*User's Manual*

PHONETICS, INC.

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## Important Safety Instructions

Your Sensaphone FarmSitter has been carefully designed to give you years of safe, reliable performance. As with all electrical equipment, however, there are a few basic precautions you should take to avoid hurting yourself or damaging the unit:

- Read the installation and operating instructions in this manual carefully. Be sure to save it for future reference.
- Read and follow all warning and instruction labels on the product itself.
- To protect the Sensaphone FarmSitter from overheating, make sure all openings on the unit are not blocked. Do not place on or near a heat source, such as a radiator or heat register.
- Do not use your Sensaphone FarmSitter near water, or spill liquid of any kind into it.
- Be certain that your power source matches the rating listed on the AC power transformer. If you're not sure of the type of power supply to your facility, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
- Do not overload wall outlets and extension cords, as this can result in the risk of fire or electric shock.
- Never push objects of any kind into this product through ventilation holes as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock.
- To reduce the risk of electric shock, do not disassemble this product, but return it to Sensaphone Customer Service or another approved repair facility when any service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
- If anything happens that indicates that your Sensaphone FarmSitter is not working properly or has been damaged, unplug it immediately and follow the procedures in the manual for having it serviced. Return the unit for servicing under the following conditions:
  1. The power cord or plug is frayed or damaged.
  2. Liquid has been spilled into the product or it has been exposed to water.
  3. The unit has been dropped, or the enclosure is damaged.
  4. The unit doesn't function normally when you're following the operating instructions.

- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.

**CAUTION:** To reduce the risk of fire or injury to persons, read and follow these instructions:

1. Replace the battery only with the same or equivalent type recommended by the manufacturer.
2. Do not dispose of the battery in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.

## FCC Requirements

Part 68: The Sensaphone FarmSitter complies with 47 CFR, Part 68 of the rules. On the back of the unit there is a label that contains, among other information, the Certification Number and the Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your local telephone company.

The REN is useful to determine the quantity of devices that you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices that you may connect to your line, you may want to contact your local telephone company to determine the maximum REN for your calling area.

The applicable certification jack USOC for this equipment is: RJ11C. The facility interface code (FIC) for this equipment is: 02LS2.

A compliant telephone cord and modular plug are provided with equipment. This equipment is designated to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.

This equipment may not be used on coin service units provided by the telephone company. Connection to party lines is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

Should the FarmSitter cause harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, the telephone company may temporarily discontinue service without notice and you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC. The telephone company may make changes in its facilities, equipment, operations, or procedures where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations of the FCC that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service.

If you experience trouble with the FarmSitter, or you need information on obtaining service or repairs, please contact:

Phonetics, Inc.

901 Tryens Road

Aston, PA 19014

Toll-Free: 1-877-373-2700

FAX: 610-558-0222

If the equipment is causing harm to the telephone network, the telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

Part 15: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

### General Requirements for all Automatic Dialers

When programming emergency numbers and (or) making test calls to emergency numbers:

1. Remain on the line and briefly explain to the dispatcher the reason for the call.
2. Perform such activities in the off-peak hours, such as early morning or late evenings.

## Canadian Department of Communications Statement

**Notice:** The Canadian Department of Communications label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

**CAUTION:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Ringer Equivalence Number (REN) assigned to each terminal device denotes the percentage of the total load to be connected to a telephone loop which is used by the device to prevent overloading. The termination on a loop may consist of any combination of devices subject only to the requirement that the total of the Ringer Equivalent Numbers of all the devices does not exceed 5.0. For Sensaphone FarmSitter, the AC Ringer Equivalent Number is 0.6B.



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## CHAPTER 1: INTRODUCTION

Congratulations on your purchase of the Sensaphone FarmSitter. The FarmSitter is a powerful monitoring, alarm, and event logging system. It can monitor equipment and environmental conditions using eight universal Zones, built-in power failure detection, and sound level monitoring. The Sensaphone FarmSitter also features several communication options: user-recordable voice, numeric pager, and alphanumeric pager (wireless phone text message). The FarmSitter can also produce a web page of zone status and alarm history, using our optional service. The FarmSitter is the ultimate choice for livestock, poultry, greenhouse, agriculture or similar monitoring applications.

The Sensaphone FarmSitter is a fully programmable environmental monitoring system for unattended or remote applications. The unit will monitor and alarm on eight zones: N.O./N.C.(Normally Open or Normally Closed) contact, 2.8K or 10K thermistor (temperature sensor), and 4-20mA transducer. The unit will also monitor AC power, sound level, and battery condition. On the front of the unit are LED indicators to show the operating status. Each zone (including power, sound and battery) has a status LED indicating the alarm status of the Zone. There is also an LED to indicate if the Output is On, an LED for Phone In-Use status and an LED for System-On status.

The unit is programmed using the built-in keypad and voice response menus. All programming is stored in nonvolatile memory so that all programming is retained even without power. The unit is capable of performing alarm event logging of the eight universal Zones, power, and sound. The event logging (history) is also stored in nonvolatile memory. A battery-backed real-time clock is also included to time-stamp logged events. The alarm event history can be heard through the built-in speaker or remotely over the telephone. A complete status report of all monitored conditions can also be heard simply by calling the FarmSitter. An optional web page can be periodically updated to allow viewing FarmSitter status from any internet-connected computer.

The unit comes in a plastic NEMA-4 enclosure with tabs for wall or panel mounting. Terminal connections for Zones, outputs and power are easily accessible from the front of the unit. The FarmSitter is powered by a plug-in adapter and has a 2.2AH rechargeable backup battery located behind the panel. Circuitry in the unit will maintain precise charging of the battery system. The unit also includes Line Seizure capability to ensure that the telephone line is available when necessary (See optional Line Seizure Kit # FGD-0060).

## FEATURES

The Sensaphone FarmSitter Includes the following features:

- Eight Zones configurable as temperature, 4-20mA or dry contact
- Calibration for each each Zone
- Each Zone can be individually enabled or disabled
- Power monitor
- High sound-level monitor (w/optional external mic)
- 1 relay output (manual or automatic control)
- 14 status LEDs
- Dial out to eight telephone numbers
- User-recordable voice messages
- Alarm dialout via voice, numeric pager and alphanumeric pager (wireless phone text message)
- Line Seizure via optional kit (FGD-0060)
- Microphone for on-site listen-in (w/optional external mic)
- Time-stamped Alarm History
- Optional web page
- Superior surge/lightning protection on all Zones, telephone line and power supply
- 12-hour rechargeable battery backup
- NEMA-4 enclosure

## LAYOUT

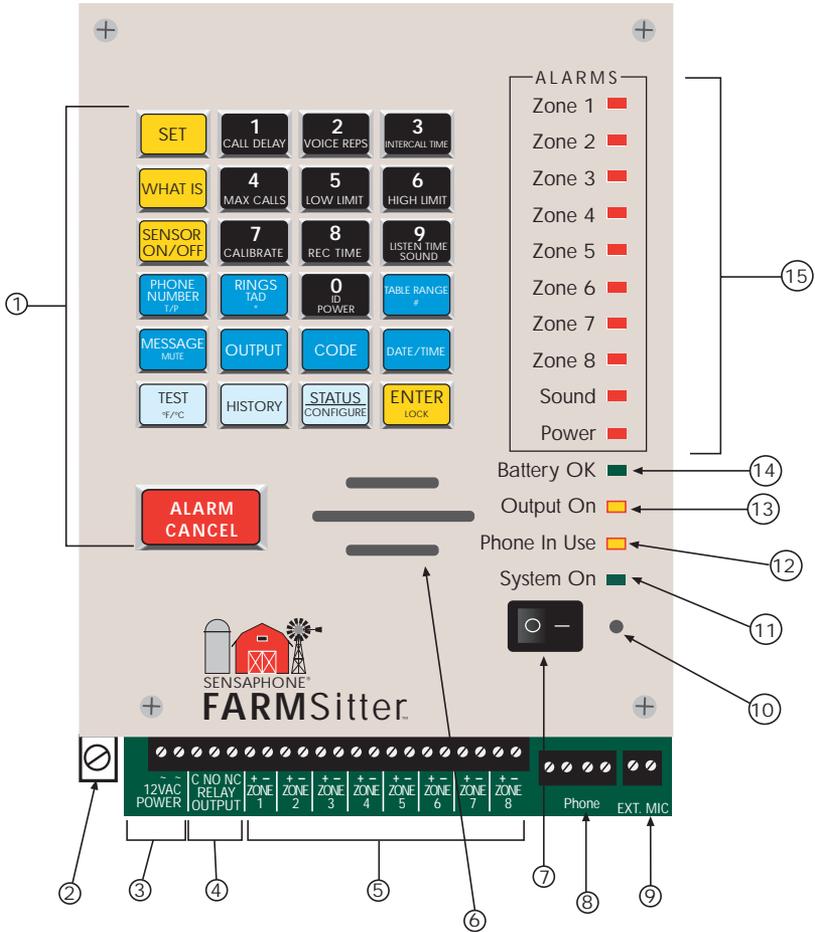


Figure 1: FARMsitter diagram

1. Programming Keypad
2. Grounding Lug
3. 12VAC Power Terminals
4. N.O./N.C. Relay Output Terminals
5. 8 Zone Terminals
6. Speaker Grille
7. Power Button
8. Phone Network/Extension Terminals
9. External Mic Terminals
10. Built-in Condenser Mic
11. System On LED
12. Phone-in-use LED
13. Output On LED
14. Battery OK LED
15. Zone Alarm LEDs

## TECHNICAL SUPPORT

Reading this instruction manual will help you install and program FarmSitter easily. Programming and voice recording are performed locally using the built-in keypad. Some programming can also be accessed via touch-tone phone.

If there are any questions or problems that arise upon installation or operation, please contact Technical Support at:

PHONETICS, INC.

901 Tryens Road

Aston, PA 19014

Toll-Free Phone: 1-877-373-2700

FAX: 610-558-0222

support@sensaphone.com

## CHAPTER 2: INSTALLATION

### OPERATING ENVIRONMENT

The Sensaphone FarmSitter should be mounted and operated in a clean, dry environment. The unit is microprocessor-controlled and as a result it should not be installed near devices that generate strong electromagnetic fields. Such interference is typically generated by power switching equipment such as relays or contactors. A poor operating environment may result in unwanted system resets and/or system lockup. The temperature range the unit can operate in is 32°F to 122°F (0°C to 50°C). If the unit needs to operate below freezing, a heater should be installed nearby.

#### Mounting the FarmSitter

The NEMA-4 enclosure housing the FarmSitter comes with hardware for wall or panel mounting. The four tabs are attached by screwing the round bubble-end of a tab to each of the four rear corners of the enclosure. Then mount the unit in a position that allows easy access to the Zone terminal block and keypad. Also, there must be a power outlet and telephone jack close to the unit.

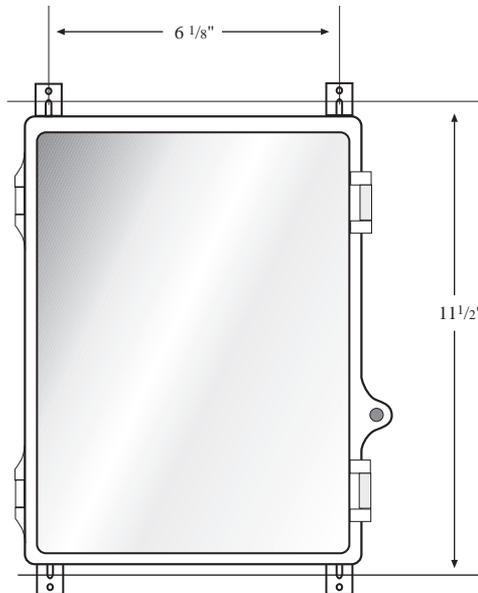


Figure 1: Mounting Dimensions

## Locking the Enclosure

The FarmSitter enclosure can be locked by installing a small padlock through the loop on the front door of the enclosure. See Figure below.

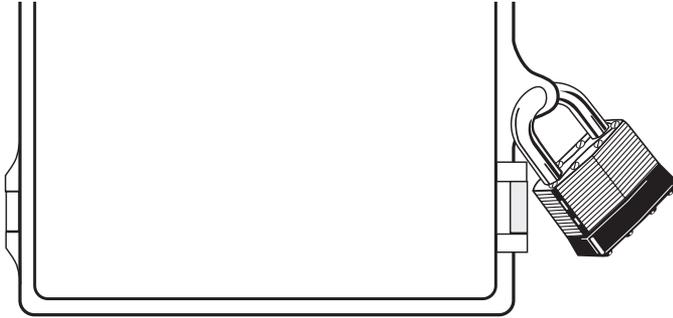


Figure 2: Locking the Enclosure

## Grounding

Connect a heavy gauge (#10AWG) copper wire to the earth ground lug on the left end of the panel and connect the other end to a ground rod or metal cold water pipe (See Figure 3). It is extremely important that the earth ground connection be as short as possible. The ground rod should have sufficient depth to provide a low impedance connection to earth. This connection is required for the surge/lightning protection circuits to function properly.

**NOTE:** Proper earth grounding of the FarmSitter is required for warranty coverage.

Ground rods can typically be found at local electrical supply houses and/or hardware stores. Be sure to contact your state “*Call before you dig*” hotline at least **two** days before you install your ground rod, to insure that it is safe to install the ground rod in a chosen area.

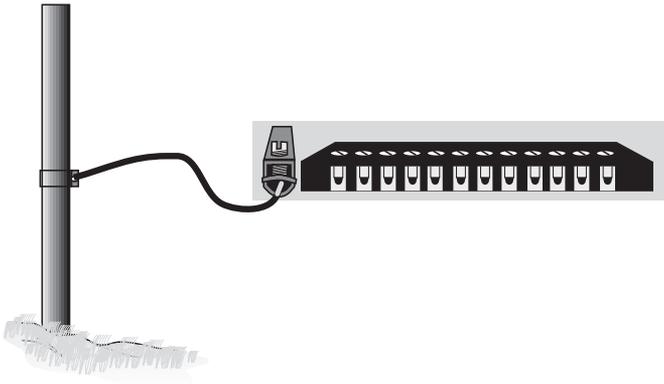


Figure 3: Grounding the FarmSitter

## Wiring Connectors

The FarmSitter includes compression-type liquid-tight connectors for routing wires into the enclosure. To use these connectors, turn them *counter-clockwise to loosen* (or open-up) the compression washer. Insert all cables through the two connectors. When finished turn them *clockwise to secure and seal* the FarmSitter from the outside environment. If you don't have enough cables to obtain a snug fit you can insert a small piece of soft PVC insulation or rubber tubing to take up the extra space.

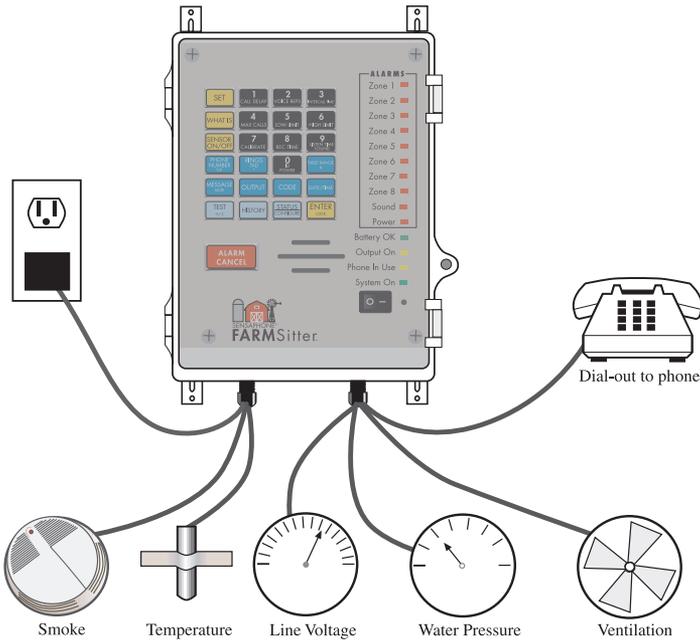


Figure 4: Typical connections from FarmSitter

## TURNING THE FARMSITTER ON

Plug the unit's transformer into a 120VAC 60Hz outlet. Toggle the power switch to ON to start the unit. The System-On LED should glow steadily and the unit will say "Hello."

Note that when the unit is turned off, all programming is retained in non-volatile memory.

### Backup Battery

The Sensaphone FarmSitter includes a 12V 2.2AH sealed lead-acid gel-cell rechargeable battery for system back-up in the event of a power failure. The battery will provide approximately 12 hours of backup time. Actual backup time will depend upon the temperature, battery age, and dialing activity. The battery is located behind the main panel.

The FarmSitter will automatically charge the battery whenever the power switch is turned on and the power transformer is plugged in. The unit also includes special circuitry to prevent the battery from being damaged in the event of an extended power outage. The battery should provide about 5 years of service before needing replacement. See Appendix B for battery replacement instructions.

The FarmSitter also includes a 3V lithium battery to retain the date and time when main power is off. The lithium battery should provide 8-10 years of service life.

**NOTE:** Have batteries serviced by qualified service personnel only.

## TELEPHONE LINE

Connect the FarmSitter's Phone jack to a standard 2-wire analog phone line. The unit dials using pulse or tone, with loop start only. The FarmSitter will recognize ringer frequencies from 16 to 60 Hz and will operate with all standard analog telephone systems that accept pulse or tone dialing.

Certain private telephone systems and public switching equipment may not accept the unit's dialing or may generate an unacceptable ring signal. In those cases, a dedicated line may be required for the unit. Consult the supplier of your telephone system if you encounter problems.

**CAUTION:** Never install telephone wiring during a lightning storm. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface. Use caution when installing or modifying telephone lines.

### Line Seizure

Line seizure gives the FarmSitter the ability to "seize" the telephone line when it needs to dial out. For example, if an emergency occurs which puts the FarmSitter in alarm mode, the unit will be able to dial out even if a telephone has been left off the hook. To the right of the LINE terminals is another set of terminals labeled EXT.

These terminals can be used to share the line with other devices (telephone, fax machine, modem) and to give the FarmSitter priority in the event of an emergency. To make use of this feature you must have all the extension devices originate from the EXT. terminals. Whenever the unit must make an alarm phone call, the unit will disconnect any current phone calls and seize the line for its own use. The unit will continue to seize the line until the alarm has been acknowledged. To ease installation, an optional accessory is available (FGD-0060 Line Seizure Kit) which provides an RJ31x modular wall jack, cable, and wiring instructions.

## WIRING SENSORS AND TRANSDUCERS

The FarmSitter Zones are compatible with NO/NC dry contacts, 10K thermistors, and 4-20mA transducers. To prevent an alarm from occurring while wiring the sensors, it is recommended that the zone be disabled [SENSOR ON/OFF] + [Zone #1-8]. After wiring all of your sensors you will need to configure the zones using the [SET] + [CONFIGURE] command. See Chapter 3 for more information on Disabling sensors and Configuring Zones.

Recommended sequence for adding a new sensor:

1. Disable the zone.
2. Wire up the sensor.
3. Configure the zone.
4. Enable the zone.

**NOTE:** If a false alarm occurs while wiring a sensor, you can quickly acknowledge it by pressing the [ALARM/CANCEL] key and entering [11234] + [ENTER]. This is the default acknowledgment code for user #1. See Chapter 4 for more information on User Acknowledgment Codes.

**Temperature:** The unit will accept 10K or 2.8K thermistors. These should be wired to a Zone terminal and the adjacent ground terminal. For recommended thermistors check the accessory list or thermistor data in the appendices. Thermistor temperature range: -20°F to 150°F (-29°C to 65°C).

**Dry Contacts:** Only contacts which have no voltage or current applied may be used. Connect the contact to a Zone terminal and an adjacent ground terminal. Do NOT try to monitor a contact that switches 120VAC. This will permanently damage the unit.

**4-20mA:** A 4-20mA transducer requires you to have an external DC power supply for the transducer. Connect the positive wire of your transducer to the positive terminal of your DC power supply. Connect the negative terminal of the transducer to a Zone terminal on the Sensaphone FarmSitter. Connect the negative terminal from your power supply to the adjacent ground terminal on the FarmSitter.

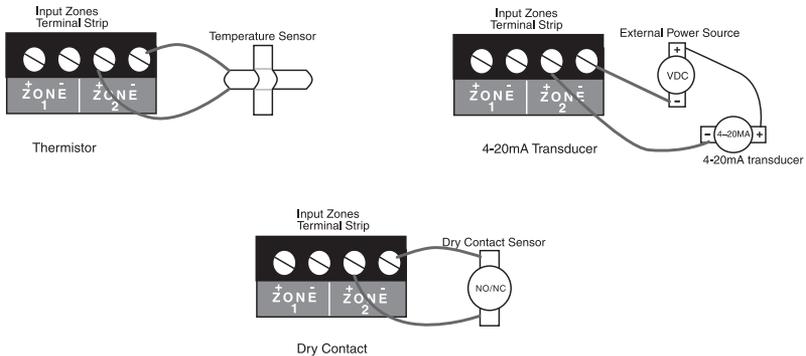


Figure 5: Different Sensor Types connected to the Terminal Block

## Wiring Recommendations

The FarmSitter will work fine in indoor environments using unshielded cable. When wiring will be subject to long lengths (>250') or if run outdoors, it is highly recommended that shielded cable be used and that the shield be connected to an earth ground. Also, be sure to use the appropriate gauge wire based on the distance and sensor type. See chart below:

<u>Wire Gauge</u>	<u>Thermistor</u>	<u>NO/NC Contact &amp; 4-20mA</u>
#24	250'	1000'
#22	500'	2000'
#20	1000'	4000'

When preparing wire for connection to the terminal blocks, strip 1/4" of insulation from the conductor (see figure below).



*Figure 6: Wire stripped for connection*

## LED INDICATORS

The LEDs provide on-site alarm and status information. Listed below are descriptions of how the LEDs work.

Zones 1–8, Power and Sound:

LED Off: Zone OK

LED Blinking Fast: Alarm condition exists but recognition time has not been met

LED Blinking Slowly: Unacknowledged alarm exists

LED On: Acknowledged alarm exists

Battery:

LED On: Battery OK

LED Blinking: Battery condition low

Output On:

LED On: Output relay on

LED Off : Output relay off

Phone-In-Use:

LED On: Unit is communicating on the phone line

LED Off: Unit is not using the phone line

System-On:

LED On: System power on

LED Off : System power off

## CHAPTER 3: Quick Start Guide

This section presents a brief guide and some helpful hints for first-time users of the FarmSitter. Follow the instructions for installation before attempting to program the unit.

### HOW THE KEYPAD COMMANDS WORK

The FarmSitter uses simple keypad commands to program and listen to all pertinent parameters. All of the keypad commands begin with either the SET, WHAT IS, or SENSOR ON/OFF keys. The SET key is used to program parameters. When performing a programming sequence, the command will typically require the SET key followed by the parameter to be programmed, followed by a value, and then the ENTER key at the end. For example, to program the Call Delay you would press [SET] + [CALL DELAY] + [value] + [ENTER]. To check your programming, you would press the WHAT IS key followed by the parameter (in this case, [WHAT IS] + [CALL DELAY]).

The SENSOR ON/OFF key is generally used to enable and disable functions or to toggle a function on and off. For example, to disable a Zone you would press [SENSOR ON/OFF] + [Zone #] or to turn the speaker Mute on you would press [SENSOR ON/OFF] + [MESSAGE/MUTE].

### ABORTING A COMMAND

If you are in the middle of a command and you make a mistake, you can abort the command by either pressing the ALARM CANCEL key or by simply waiting for the command to time out (typically 30 seconds). When you abort a command, the unit will say “Error 1” to indicate that the command has not been executed successfully.

### ERROR MESSAGES

When programming parameters in the FarmSitter you may get an error message if you inadvertently enter an incorrect value. If the unit says “Error 1,” it means that you entered a value that is out of

range or have aborted the command. If the unit says “Error 2,” it means that the keypad is locked and must be unlocked to perform the function.

## **ACKNOWLEDGING A FALSE ALARM**

While programming the unit you may inadvertently set off an alarm. Once an alarm occurs, the unit will start its alarm processing routine, which will prevent you from performing any other keypad function until the alarm is acknowledged. To acknowledge an alarm and stop the unit from making any phone calls, press [ALARM CANCEL] + [11234] + [ENTER]. This will acknowledge the alarm, using the default Acknowledgement Code for user #1. If you have changed the default acknowledgment code, then enter the new code as required.

## **RECOMMENDED PROGRAMMING STEPS**

Listed below are the basic programming steps to get you up and running. The chapters that follow provide detailed programming instructions as well as additional options to customize the operation of your FarmSitter.

Parameter	Page #
1. Set the Date & Time	47
2. Configure Zones	27
3. Set Alarm Limits	38
4. Record Zone voice messages	49
5. Record ID voice message	49
6. Set ID number	52
7. Set dialout telephone numbers	54

## CHAPTER 4: ZONE PROGRAMMING

This chapter explains the keyboard commands for the monitoring functions of the FarmSitter. This includes:

- Configure Zone Type
- Enable/disable Zones
- Temperature Scale
- Table Range for 4-20mA sensors
- Alarm Recognition Time
- Alarm Limits
- Zone Calibration
- AC Power Monitoring Enable/disable
- AC Power Recognition Time
- Sound Level Monitoring Enable/disable
- Sound Level Recognition Time
- Sound Level Calibration

### CONFIGURE ZONE TYPE

The FarmSitter is compatible with normally open, normally closed, 10K thermistor (temperature), 2.8K thermistor (temperature), and 4–20mA type sensors. All of the Zones are configured simultaneously by keying in a simple key sequence after connecting all of your sensors. Make sure all sensors are in their normal state. All 4–20mA transducers should be powered on.

**NOTE:** Temperature sensors will default configure to 10K. If you are connecting any 2.8K sensors to the FarmSitter, these **must** be configured manually. (*See the Manual Configuration section*)

To configure the Zone Types:

1. Press the SET key.



2. Press the CONFIGURE key.



The FarmSitter will announce each Zone number and its detected Zone type.

The Zones are now considered normal. If a normally closed Zone becomes open, an alarm will occur. If a normally open Zone becomes closed, an alarm will occur.

## MANUAL ZONE CONFIGURATION

If you would like to program the Zone type (NO, NC, temperature, 4–20mA) without going through the automatic process that scans all Zones, this command will allow you to configure a single Zone. This command is useful if you have alarms on other channels and cannot use the automatic configuration process, or if you wish to configure the Zone type without actually connecting the sensor.

**NOTE:** You **MUST** use manual configuration for any zone connecting to a 2.8K temperature sensor.

To configure the Zone Type:

1. Press the SENSOR ON/OFF key.



2. Press the TABLE RANGE key.



The FarmSitter will say “Enter Number.”

3. Press the corresponding Zone key (1–8).



The FarmSitter will say “Enter Mode.”

4. Press the key which corresponds to the type of Zone according to the table below:

- 1: NC Dry Contact
- 2: NO Dry Contact
- 3: 10K Thermistor (temperature sensor)
- 4: 4–20mA
- 5: Not applicable
- 6: 2.8K Thermistor (temperature sensor)

5. Press ENTER.



## ENABLE/DISABLE ZONE ALARMS

This function allows you to enable or disable a Zone (1-8) for dialout during an alarm. An enabled Zone will respond to an alarm and allow dialout. A disabled Zone will not initiate a dialout, but it will still be included in the status report, preceded by the word “off.” This command is useful while you are wiring your Zones or at any other time you would like the alarms to be ignored. The default setting for all Zones is enabled (*on*).

To enable/disable Zones:

1. Press the SENSOR ON/OFF key.



2. Press the corresponding number key (1-8) of the Zone you want to enable/disable. FarmSitter will say “Off” to indicate disabled

or “On” to indicate enabled.



3. Repeat key sequence to change.

## ENABLE/DISABLE SOUND LEVEL ALARM

This function allows you to enable or disable the sound alarm for dialout. When enabled, a high sound level at the remote microphone (optional)—*that meets the programmed recognition time and level*—will trip a sound alarm and the unit will dial out. Disabling sound will prevent a sound alarm dialout status report. The default setting is enabled (*on*).

To enable/disable sound:

1. Press the SENSOR ON/OFF key.



2. Press the Sound Alarm key (9). FarmSitter will say “Off” to indicate disabled or “On” to indicate enabled.



3. Repeat the steps to change.

## ENABLE/DISABLE POWER

This function allows you to enable or disable AC power failure monitoring (0). Enabled AC power monitoring will respond to an alarm and allow dialout. Disabled AC power monitoring will not initiate a dialout status report. The default setting is enabled (*on*).

To enable/disable power:

1. Press the SENSOR ON/OFF key.



2. Press the power key (0) to enable/disable. FarmSitter will say “Off” to indicate disabled or “On” to indicate enabled.



3. Repeat the steps to change.

## CONFIGURE TEMPERATURE SCALE

The FarmSitter can read temperature in degrees Fahrenheit or Celsius. The default is degrees Fahrenheit.

To change the Temperature Scale:

1. Press the SENSOR ON/OFF key.



2. Press the F/C key.



FarmSitter will say “degrees F” or “degrees C” to indicate the current setting. Repeat the key sequence to change.

## CONFIGURE TABLE RANGE FOR 4-20mA SENSORS

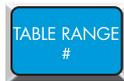
The FarmSitter allows you to create a unique linear table for each 4-20mA sensor Zone. The Table Low (4mA) and Table High (20mA) values are used to define the upper and lower range of your 4-20mA sensor. For example, suppose you are using a 4-20mA transducer to measure the depth of water in a 15 foot well. Simply enter a Table Low value of 0 and a Table High value of 15 and the FarmSitter will scale the Zone to read between 0 and 15. The low and high table range can be set from -10,000 to + 10,000. To make a value negative, precede the value with the [RINGS/TAD/\*] key.

To configure the Table Low and High Range:

1. Press the SET key.



2. Press the TABLE RANGE key.



3. Press the corresponding Zone number (1-8). FarmSitter will say "Enter Low Number."



4. Using the number keys, enter the Table Low value, then press ENTER.



FarmSitter will say “Enter High Number.”

5. Using the number keys, enter the Table High value and press ENTER.



FarmSitter will say “OK.”

To play back the Table Low and Table High Range:

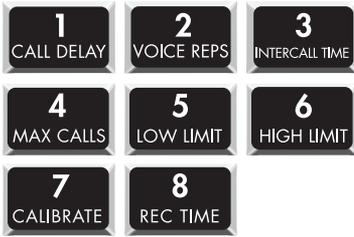
1. Press the WHAT IS key.



2. Press the TABLE RANGE key.



3) Press the corresponding Zone number (1-8).



The FarmSitter will say “Low” then speak the value, then FarmSitter will say “High” and speak the value.

## ALARM RECOGNITION TIME

The Alarm Recognition Time is the length of time an alert condition must be present before a valid alarm exists and dial-out is activated. If a condition exists and then clears within the recognition time, it is not considered an alarm. This is useful to prevent nuisance dialouts for momentary alarm conditions or on self-correcting equipment. Each Zone can be programmed with a different recognition time, including power alarms and Sound Level Alarms. The default recognition time is 3 seconds for Zones, 5 minutes for Power, and 8 seconds for Sound level. You may program the recognition time for Zone and Power alarms from 0 seconds up to 272 minutes. Sound level alarms may be programmed from 5 to 60 seconds.

**NOTE:** When the main power fails, the FarmSitter will announce out loud “Power is OFF” every 15 seconds. It will do this regardless of the programmed recognition time. As a result, when the programmed recognition time is finally met, the unit will dial immediately and not wait the programmed Call Delay time. The Power Alarm is the *only* one treated in this fashion.

To program the Alarm Recognition Time:

1. Press the SET key.



2. Press the REC TIME key.



3. Press the corresponding Zone key (1-8), Power(0), or Sound(9).



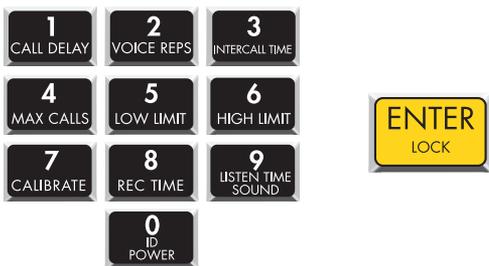
FarmSitter will say “Enter minutes.”

4. Using the number keys, enter minutes. Then press ENTER.



FarmSitter will say “Enter seconds.”

5. Using the number keys, enter seconds. Then press ENTER.



FarmSitter will say “OK.”

To play back the Alarm Recognition Time:

1. Press the WHAT IS key.



2. Press the REC TIME key.



3. Press the corresponding Zone key (1-8), Power(0), or Sound (9).



FarmSitter will recite the programmed recognition time for that Zone.

## ALARM LIMITS

The Alarm Limits determine the level at which a temperature or 4-20mA Zone has reached the alarm threshold. Each Zone has a programmable Low and High Alarm Limit. The default settings are Low Limit=0 and High Limit=100. The range of programming is -20 to +150 for Zones configured as temperature (degrees F), -29 to 66 for Zones configured as temperature (degrees C), and - 10,000 to 10,000 for 4–20mA Zones. To make a value negative, precede the value with the [RINGS/TAD/\*] key.

**NOTE:** Only Zones configured as temperature or 4–20mA can have Alarm Limits programmed.

To program the Low Alarm Limit:

1. Press the SET key.



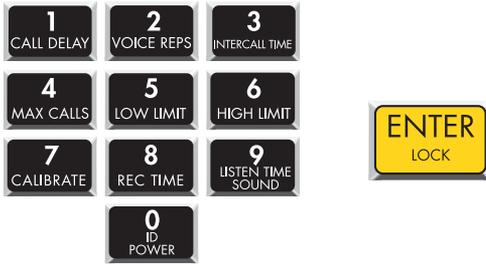
2. Press the LOW LIMIT key.



3. Press the corresponding Zone key (1-8), FarmSitter will say “Enter number.”



4. Using the number keys, enter a value. Then press ENTER.



To program the High Alarm Limit:

1) Press the SET key.



2) Press the HIGH LIMIT key.



3) Press the corresponding Zone key (1-8), FarmSitter will say “Enter number.”



4. Using the number keys, enter a value. Then press ENTER.



To Play back the Low Alarm Limit:

1. Press the WHAT IS key.



2. Press the LOW LIMIT key.



3. Press the corresponding Zone key (1-8), FarmSitter will say the programmed value.

To Play Back the High Alarm Limit:

1. Press the WHAT IS key.



2. Press the HIGH LIMIT key.



3. Press the corresponding Zone key (1-8), FarmSitter will say the programmed value.



## ZONE CALIBRATION

Due to tolerance variations or other factors, you may need to program an offset to calibrate the sensor Zones. The offset can range from -15 to +15 for Zones configured as temperature, and -100 to +100 for Zones configured as 4–20mA. Setting a positive number will add that number to the Zone reading. Setting a negative number will subtract the programmed value from the Zone reading. For instance, if a temperature sensor consistently read two degrees high, you could use the calibration feature to adjust that temperature down two degrees. To make a value negative, precede the value with the [RINGS/TAD/\*] Key.

To calibrate a Zone:

1. Press the SET key.



2. Press the CALIBRATE key.



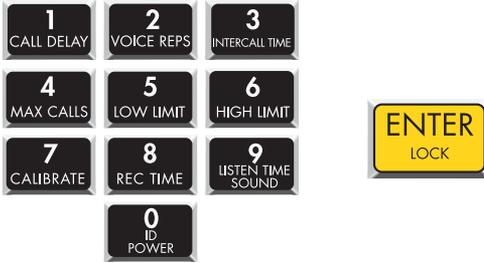
Express will say “Enter number.”

3. Press the corresponding Zone key (1–8).



FarmSitter will say “Enter Number.”

4. Enter the number. Then press ENTER.



FarmSitter will say “OK.”

To play back the present calibration:

1. Press the WHAT IS key.



2. Press the CALIBRATE key.



3. Press the corresponding Zone key (1–8).



FarmSitter will recite the programmed calibration.

## SOUND LEVEL CALIBRATION

This feature allows you to program the level of sound that will cause the FarmSitter to respond to an alarm and dial out. It may be useful to desensitize the FarmSitter to sound if it is installed in an area with a relatively high noise level, or where a loud noise occurs frequently but is not associated with an alarm. In some applications, it may be desirable to increase sound sensitivity to low Sound Levels. The sensitivity setting (calibration) for sound alarm monitoring ranges from 1 to 255. A value of 1 makes the microphone the MOST sensitive to changes in sound. The value 255 makes the microphone the LEAST sensitive to sound. The default value is 32.

To calibrate the Sound Level:

1. Press the SET key.



2. Press the CALIBRATE key.

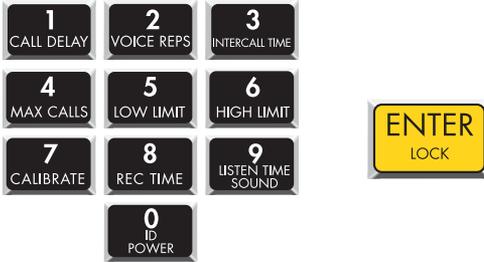


3. Press the SOUND key.



The FarmSitter responds: “Enter number.”

4. Using the number keys, enter a value for sound calibration and press ENTER



FarmSitter will say, “OK.”

To play back the Sound Level calibration:

1. Press the WHAT IS key.



2. Press the CALIBRATE key.



3. Press the SOUND key.



The FarmSitter will recite the programmed sound sensitivity level.

## DESIGNATING A ZONE AS UNUSED

This feature allows you to mark selected Zones as unused, which will prohibit them from going into alarm and will also leave them out of the status report.

To designate a Zone as unused:

1. Press the SENSOR ON/OFF key.



2. Press the SET key.



The FarmSitter will say “Enter Number.”

3. Press the corresponding number of the Zone you wish to mark as unused.



The FarmSitter will respond by saying “Off.” Repeat the key sequence to place the Zone back in use.

## EXIT DELAY

The Exit Delay feature is useful when you are using your FarmSitter for security monitoring. This feature allows you to exit a building without tripping a security alarm. When tripping an alarm is unavoidable, yet a true alert condition has not actually occurred, the alarm response—including dial-out—can be temporarily suppressed.

The FarmSitter is able to suppress and then reset its dial-out function automatically through use of the Status Report. This is especially convenient when an alert condition is created upon exiting a monitored door, and there is no way to cancel from the local keypad.

**Example:** You are planning to exit through a monitored door. Prior to exiting, you initiate a Status Report recitation at the FarmSitter keypad by pressing [WHAT IS], followed by [STATUS], (key sequence shown below). This allows you approximately 60 seconds to exit without activating the FarmSitter’s programmed response to an alarm. At the conclusion of the status report, normal alarm response is reactivated.

To use exit delay, initiate the Status Report.

1. Press WHAT IS.



2. Press STATUS.



The FarmSitter recites the full Status Report; during this time, you are able to exit the monitored area without tripping an alarm.

## TEMPERATURE-ONLY STATUS REPORT

You can receive a limited status report that only includes inputs configured as temperature. This can be useful when you don't care to listen to the entire status report.

To initiate a Temperature-only Status Report:

1. Press the What IS key



2. Press the Test key.





## CHAPTER 5: COMMUNICATION PROGRAMMING

This chapter explains the keyboard commands for programming the communications functions of the FarmSitter. This includes programming, interrogating and/or resetting of:

- Date and Time
- Voice messages
- ID Number
- Dial-out phone numbers
- Special dialing
- Tone or pulse dialing
- Rings until answer
- Call delay time
- Intercall time
- Call Progress
- Voice repetitions
- Maximum number of calls
- Telephone Answering Device compatibility
- Listen-in time
- Keypad lock
- Local voice mute

### DATE and TIME

The FarmSitter has an internal clock/calendar that is used to time-stamp events and maintain alarm history. To program the date and time:

1. Press SET, followed by the DATE/TIME key.



2. The unit will say “Enter date.” Enter the date in month/day/year (mm/dd/yy) format using two digits for each. For example, if the date was January 7, 2003 you would enter 010703, then press ENTER.



3. Next, the unit will say “Enter time.” Enter the time in 24-hour format (e.g. 3:00 PM = 15:00) using hours/minutes (hh/mm) format. For example, if the time was 1:30PM you would enter 1330, then press ENTER.



4. To check the date and time press WHAT IS, followed by DATE/TIME. The unit will announce the date and time.



**NOTE:** The internal clock is powered by an onboard lithium battery which should provide 10 years of service life.

To program only the Date or only the Time, you can simply press the ENTER key when prompted and the unit will keep its current value. For example, to program a new TIME but keep the current DATE, press [ENTER] when prompted for the Date. The unit will keep the current setting and then prompt you to enter the new Time.

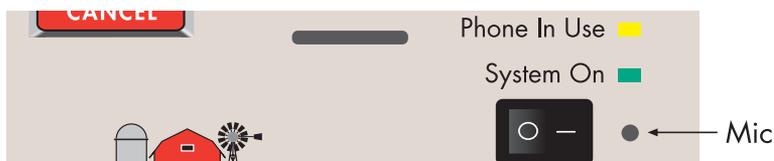
## VOICE MESSAGES

The FarmSitter’s digital speech recording feature allows you to record custom messages for each of the eight Zones and an ID Message. This means that when FarmSitter calls you during an alarm, you will hear a personalized Voice Message telling you exactly what alarm condition exists. You can record a separate message for each of the eight Zones. The message can run a maximum of 3.75 seconds. The ID Message can be a maximum of six seconds.

The ID Message is used to identify the unit. This could be a particular building name, its location (address or city), or some other identifier.

To program the ID Message:

1. Locate the condenser mic.



2. Press the SET key.



3. Press the MESSAGE key.



4. Press ID key (number 0 key).



5. When the unit beeps, begin speaking your message into the microphone. The microphone is located next to the power switch on the front panel. The unit will say “OK,” when the recording time has elapsed; then it will play back your recorded message.

To play back the ID Message:

1. Press the WHAT IS key.



2. Press the MESSAGE key.



3. Press the ID key (number 0 key).

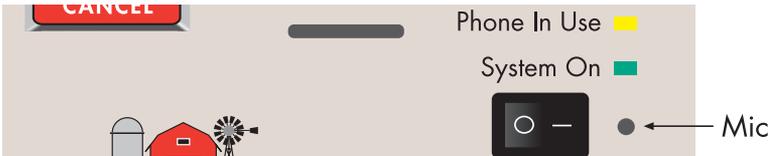


4. The FarmSitter will play back your recorded message.

The Zone Messages are used to identify the device or condition being monitored such as temperature, humidity, equipment alarms, security alarms, etc.

To program the Voice Message for Zone 1:

1. Locate the condenser mic.



2. Press the SET key.



3. Press the MESSAGE key.



4. Press number 1 key (substitute other Zone numbers to record their respective messages).



5. When the unit beeps begin speaking your message into the microphone. The microphone is located next to the power switch on the front panel. The unit will say “OK,” when the recording time has elapsed; then it will play back your recorded message.

To play back the message for Zone 1:

1. Press the WHAT IS key.



2. Press the MESSAGE key.



3. Press the number 1 key (substitute other Zone numbers to hear their respective messages).



The FarmSitter will play back your recorded message.

## ID NUMBER

The ID Number is the identification number of the FarmSitter. This number is typically the telephone number where the unit is installed, or it may be designated using any number that best suits your application. The purpose of the ID Number is to immediately provide the source of any alarm, especially when using multiple FarmSitter units in a complex monitoring system. The ID number is announced during voice alarm messages and displayed on pagers. The ID Number can be up to 16 digits long.

When the FarmSitter is called from a remote location, it always begins its message with the identification number: “Hello, this is (ID Number).”

To program the ID Number:

1. Press the SET key.



2. Press the ID key (number 0 key).



3. The unit will say “Enter number.” Using the number keys, enter the unit’s phone number, then press ENTER.



If the number was accepted, the FarmSitter will say “OK.”

To play back the ID Number:

1. Press the WHAT IS key.



2. Press the ID key (number 0 key).



3. The FarmSitter will recite the ID Number.

## ALARM DIAL-OUT TELEPHONE NUMBERS

The Sensaphone FarmSitter will dial up to eight 48-digit phone numbers to report alarm conditions. These are the numbers that will be called during an alarm dial-out. The unit can deliver an alarm message via voice telephone call, numeric page, or alphanumeric page. Most wireless phones can also receive the alarm message as text when programmed using the alphanumeric page format. The telephone numbers are dialed sequentially 1 through 8. Therefore, program the first number you want called as Phone #1, the second one as Phone #2, and so on. A pause, pound or asterisk can be added to the phone number to access different phone and beeper systems (see special dialing options). Once the alarm is acknowledged, all dial-out stops.

### Voice Dialout

When FarmSitter calls in Voice mode it will announce the ID Message and the alarm message. Afterward it will ask for the acknowledgement code. If a correct code is entered, the unit will stop dialout. If the wrong code is entered it will hang up and continue dialing the next number.

To program a VOICE dial-out telephone number:

1. Press the SET key.



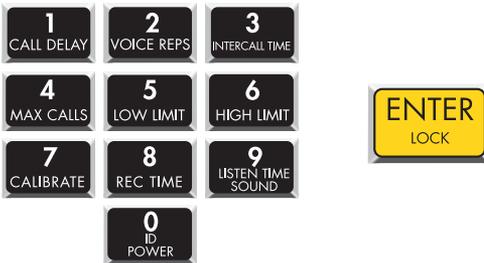
2. Press the PHONE NUMBER key.



3. Select which Phone number to program. Press any unassigned number key (keys 1-8) to represent the new telephone number entry. FarmSitter will respond: "Enter number."



4. Enter the phone number using the number keys, and then press ENTER.



FarmSitter will say “OK.”

To play back a programmed dial-out telephone number:

1. Press the WHAT IS key



2. Press the PHONE NUMBER key.



3. Select an assigned Phone number (keys 1-8)



The FarmSitter will recite the type of call (voice, pager, alphanumeric pager) and the number programmed. If there is no number programmed, FarmSitter will say “No number.”

## Numeric Pager Dialout

When programming the FarmSitter to dial a Numeric pager there are two methods that can be used: **Automatic** mode and **Manual** mode.

The only difference is that in Automatic mode the FarmSitter will automatically try to sense when the call has been answered and then send the ID Number and alarms. In some instances, the automatic answer detection and timing from the FarmSitter is incompatible with the paging service, and the Manual mode must be used.

**NOTE:** If your phone system requires you to dial a ‘9’ followed by a pause to get an outside line, you *must* use **Manual** mode and insert the pauses at the end of the number.

When the FarmSitter calls your Numeric Pager it will leave the programmed ID Number along with the Zone number that is in alarm. To acknowledge the alarm you will have to call the unit back and enter an acknowledgement code, otherwise the unit will continue dialing the remaining numbers.

To program a NUMERIC PAGER using AUTOMATIC Mode:

1. Press the SET key



2. Press the PHONE NUMBER key



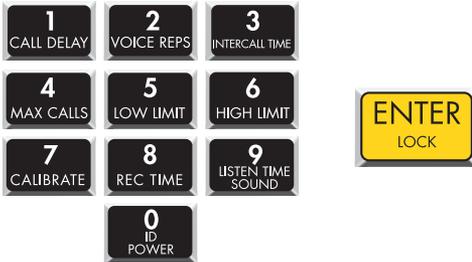
3. Select which Phone number to program. Press any unassigned number key (keys 1-8) to represent the new telephone number entry. FarmSitter will respond: “Enter number.”



4. Press CODE 3 (This tells FarmSitter this is a Numeric pager call).



5. Enter the pager telephone number using the number keys. Then press ENTER.



The FarmSitter will say “OK.”

To program a NUMERIC PAGER using the MANUAL Mode:

1. Press the SET key



2. Press the PHONE NUMBER key



3. Select which Phone number to program. Press any unassigned number key (keys 1-8) to represent the new telephone number entry. FarmSitter will respond: “Enter number.”



4. Press CODE 3 (This tells FarmSitter this is a Numeric pager call).



5. Enter the pager telephone number using the number keys.



6. Press CODE 1 twice.



**NOTE:** Depending on your pager service, you may need to insert a longer or shorter delay (additional pauses). Two pauses is the recommended starting point. Use the Dial-out Test Mode to help determine the proper number of pauses for your pager service. When it is programmed properly, you will hear the FarmSitter dial your pager service, then wait (based on the number of pauses) until the call has been answered, and then send another series of Touch-Tones and hang up.

7. Press the ENTER key.



To play back a NUMERIC PAGER number:

1. Press WHAT IS



2. Press the PHONE NUMBER key



3. Select the programmed Phone Number from the number keys (keys 1-8). FarmSitter will recite the type of call, “pager,” followed by the pager number assigned to that key.



## Alphanumeric Pager Dialout

When the FarmSitter sends a text message to your alphanumeric pager (or wireless phone) it must connect with your service provider’s paging terminal. This is a telephone number that is answered by a modem. ***Your service provider’s paging terminal must support TAP protocol.*** This is the standard protocol used by most major service providers. You will need to know this telephone number and your pager ID Number to program this type of call into the FarmSitter. ***If you don't know the paging terminal number or your pager ID Number, contact your service provider (or visit their web page).***

When sending text messages to your wireless telephone, the pager ID is typically the telephone number of your phone. Many wireless phone providers have toll-free national numbers for their paging terminals. The list below is provided for your convenience.

TAP Protocol Paging Terminal Phone Numbers

- AT&T Wireless: 800-841-8837
- Cingular Wireless: 800-469-5351
- MCI: 800-759-6366
- Mobil Comm: 800-946-4644
- NEXTEL National: 800-201-2501
- Sprint: 888-656-1727
- Verizon Wireless: 866-823-0501

To program an ALPHANUMERIC PAGER dial-out telephone number:

1. Press the SET key



2. Press the PHONE NUMBER key



3. Press any unassigned number key (keys 1-8) to represent the new telephone number entry. FarmSitter will respond: “Enter number.”



4. Press CODE 4 (tells FarmSitter this is an Alpha Numeric pager call). FarmSitter will say “Alpha Pager.”



5. Enter the telephone number of your paging terminal using the number keys.

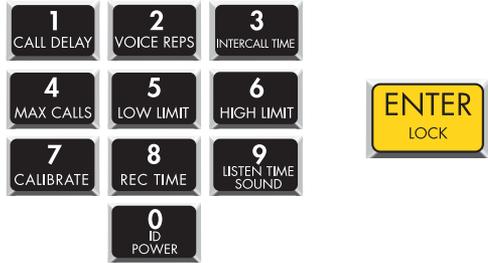


6. Press CODE 5 (this tells the FarmSitter that the next digits will be the pager ID number).



FarmSitter will say “Alpha ID.”

7. Using the number keys, enter the pager ID Number and then press ENTER.



The FarmSitter will say “OK.”

To play back an ALPHANUMERIC PAGER number:

1. Press WHAT IS



2. Press the PHONE NUMBER key



3. Select the programmed Phone Number from the number keys (keys 1-8). FarmSitter will recite the the type of call, “Alpha Pager,” followed by the paging terminal number and the Alpha ID Number.



To delete a dial-out telephone number:

1. Press the SET key.



2. Press the PHONE NUMBER key.



3. Select the Phone number (1-8) to erase.



The FarmSitter will say “Enter number.”

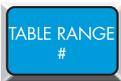
4. Press the ENTER key. FarmSitter will say “OK.”



## SPECIAL DIALING OPTIONS

The FarmSitter has provisions for special dialing requirements. These including dialing a \* or #, inserting a two-second pause, or forcing the system to wait for the called party to answer. These options are typically used when: (a) the unit is connected to a PBX and must dial a '9' or extension to reach an outside line; (b) when dialing a business and stepping through menus to reach a specific extension; or (c) when a pager service is answered by a voice menu. The special dialing commands can be inserted as part of the dialout telephone number. Valid commands are listed below:

- A # tone can be dialed by inserting the Table Range/# key in the telephone number.



- The \* tone can be dialed by inserting the Rings/Tad/\* key in the telephone number.



- A two-second pause can be inserted in the dialout telephone number by pressing CODE 1.



- The FarmSitter can be instructed to wait for the call to be answered before dialing additional digits. This is useful if you need to call a company's main number and then dial additional digits to go to a specific extension (Example: 888-555-1200—wait for answer—227). Press CODE 2 to make the unit wait for an answer.



## Blind Dialing

The FarmSitter normally checks for a dial tone before dialing.

However, if your telephone system does not produce a dial tone, you can make the FarmSitter dial blindly (i.e., without dial tone). To do this, make the first digit of each telephone number a pause (CODE 1). When the FarmSitter sees this as the first digit, it will not check for a dial tone, but dial the number regardless.

Special Dialing Codes for the FarmSitter are:

Code 1: two second pause

Code 2: Wait for answer

Code 3: Numeric pager type

Code 4: Alphanumeric pager type

Code 5: Alphanumeric pager ID Number

Code 6: Change to Touch-Tone dialing

## DIAL-OUT TEST MODE

The FarmSitter allows you to test your telephone programming by simulating an alarm dialout to any programmed telephone number. This can be a valuable tool for insuring that your programming is correct and also for troubleshooting dialing problems. In this mode all signals on the telephone line are audible through the local speaker.

To test a dialout phone number:

1. Press the SET key.



2. Press the TEST key.



The FarmSitter will say “Enter Number.”

3. Press a number key (1-8) corresponding to the phone number entry you wish to test, and press ENTER.



The FarmSitter will dial the number and send a test message.

## ALARM ACKNOWLEDGEMENT CODES

When the FarmSitter detects an alarm, it starts dialing each telephone number until it receives acknowledgment. An alarm can be acknowledged either by pressing the ALARM CANCEL button on the keypad and entering an *Acknowledgement Code*, or by entering the *Acknowledgement Code* over the telephone using touch tones. An Acknowledgement Code is made up of five digits: the user's entry number (1-8) plus a four-digit code. Up to eight different Acknowledgement Codes may be programmed into the unit to identify individual users in the Alarm History Log. When the unit makes a telephone call in *Voice* mode it will prompt the user to enter an Acknowledgement Code. If this is entered correctly, the FarmSitter will say "Alarm Acknowledged." When an alarm message is sent to a *pager*, the person who receives the page will have to call the unit back to acknowledge the alarm. When acknowledging an alarm, the user must first press their entry number (1-8), and then their programmed 4-digit Acknowledgment Code. *Acknowledgment Code 1* defaults to 1234, so to acknowledge an alarm the user would have to enter 11234. All other Codes (2-8) are not programmed by default.

To Program an Acknowledgement Code:

1. Press SET



2. Press CODE



3. Press a telephone number entry (1-8)



FarmSitter will say “Enter code.”

4. Enter a 4-digit acknowledgement code.

The FarmSitter will say “OK.”

To play back an Acknowledgement Code:

1. Press WHAT IS



2. Press CODE



3. Press a telephone number entry 1-8



The FarmSitter will recite the Acknowledgment Code for the selected telephone number entry.

## ALARM HISTORY

The FarmSitter will retain historical information on the last 10 alarms. The information retained includes: Zone number, the time/date that the alarm occurred, and the User number that acknowledged the alarm.

To hear the Alarm History:

1. Press the WHAT IS key.



2. Press the HISTORY key.



The unit will recite the history for the last 10 alarms. A sample report is shown below:

“Zone 1 (custom message) alarm high at 3:31PM 4/8/2003  
acknowledged by number 4”

“Zone 8 (custom message) alarm low at 2:35AM 3/27/2003  
acknowledged by number 1”

### Deleting the Alarm History

The Alarm History can be deleted by pressing SET, then HISTORY.



## TONE OR PULSE DIALING

The FarmSitter can dial out in pulse or touch-tones. All numbers will be called using the chosen dialing method. The default is TONE.

To program as either Tone or Pulse:

1. Press the SENSOR ON/OFF key.



2. Press the PHONE NUMBER(T/P) key.



The unit will say “On” to indicate that Tone dialing is enabled, it will say “Off” when tone dialing is disabled (i.e., when pulse dialing is enabled).

## RINGS UNTIL ANSWER

The Rings Until Answer is the number of rings that must occur before FarmSitter answers the phone. This value can be from 1 to 15. The default value is 4.

To program Rings Until Answer:

1. Press the SET key

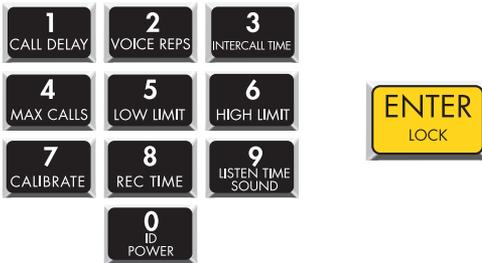


2. Press the RINGS key.



FarmSitter will say “Enter number.”

3. Using the number keys, enter a value and press ENTER.



The FarmSitter will say “OK.”

To play back the Rings Until Answer:

1. Press the WHAT IS key



2. Press the RINGS key.



The FarmSitter will recite the programmed value.

## CALL DELAY TIME

The call delay time is the length of time the FarmSitter will announce an alarm before it starts the dial-out sequence. This only applies to the first call. To set delay time *between* calls, see INTERCALL TIME. The default call delay time is 30 seconds. It can be programmed from 0 to 60 minutes. The purpose of Call Delay is to allow time for personnel at the FarmSitter's installation site to respond to and cancel an alarm before dial-out begins. During this time, the unit will audibly repeat its "alarm" message and the front panel alarm LED will blink.

To program call delay time:

1. Press the SET key.

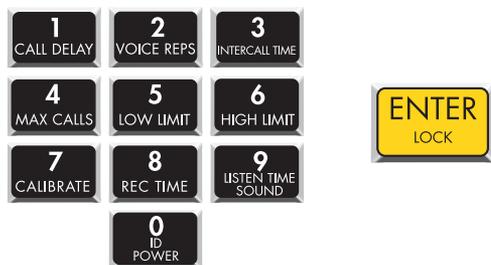


2. Press the CALL DELAY key.



FarmSitter will say "Enter minutes."

3. Enter the number of minutes using the number keys. Then press ENTER.



FarmSitter will say "Enter Seconds."

- Using the number keys, enter the number of seconds, and then press ENTER.



The FarmSitter will say “OK.”

To play back the call delay time:

- Press the WHAT IS key



- Press the CALL DELAY key



The FarmSitter will recite the programmed time.

## INTERCALL TIME

The Intercall Time is the programmable period of time the FarmSitter waits between making alarm phone calls. Intercall Time is activated *only after alarm dial-out to the first telephone number fails to be acknowledged*. This period can be programmed from 10 seconds to 60 minutes. The default Intercall Time is 30 seconds.

**TIP:** When the FarmSitter is programmed to make calls to pagers, make sure the intercall delay time is long enough to give the person carrying the pager some time to get to a phone to call the unit back.

If an incoming telephone call is received by FarmSitter during the Intercall Time (in between dialing of subsequent telephone numbers to report an alarm), it will answer the incoming call and

immediately report any existing alarms. The manner in which the incoming call is answered depends upon whether or not TAD is enabled or disabled:

If TAD is disabled (default), Rings Until Answer will be the programmed number of rings.

If TAD (Telephone Answering Device) is enabled, Rings Until Answer will be 1.

To program intercall time:

1. Press the SET key.

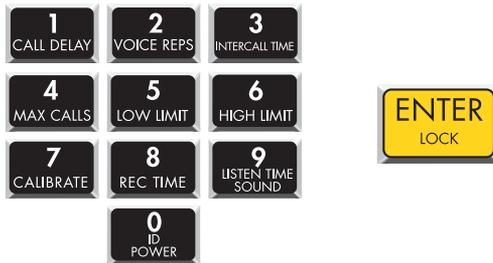


2. Press the INTERCALL TIME key.



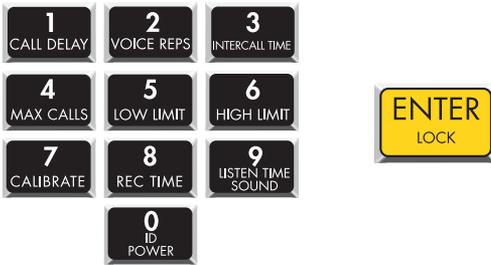
FarmSitter will say “Enter minutes.”

3. Using the number keys, enter the number of minutes, and then press ENTER.



FarmSitter will say “Enter seconds.”

4. Using the number keys, enter the number of seconds, and press ENTER.



The FarmSitter will say “OK.”

To play back the Intercall Time:

1. Press the WHAT IS key



2. Press the INTERCALL TIME key



The FarmSitter will recite the programmed time.

## CALL PROGRESS

The FarmSitter monitors call progress when it dials out for an alarm. If FarmSitter encounters a busy signal or receives no answer after eight rings, the unit hangs up, waits the programmed intercall time and then dials the next phone number. When dialing some beeper/pager services, the line may be answered before receiving a ringback. This may interfere with the call progress detection and result in a failed call to certain phone systems or beeper/pager services. If this occurs, disable call progress detection.

To disable call progress detection:

1. Press the SENSOR ON/OFF key.



2. Press the STATUS/CONFIG key.



FarmSitter will respond “Off” to indicate that call progress has been turned off.

3. Repeat key sequence to change.

## VOICE REPETITIONS

The voice repetitions is the number of times the FarmSitter will recite the alarm message per phone call when it dials out. This can be programmed from 1 to 10 repetitions. The default value is 3 repetitions.

To program the voice repetitions:

1. Press the SET key

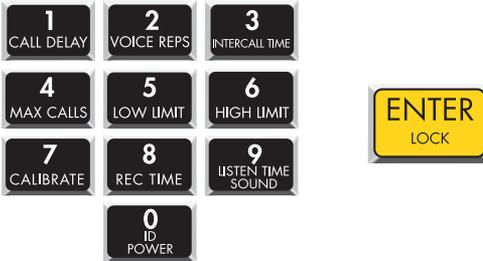


2. Press the VOICE REPS key.



FarmSitter will say, "Enter number."

3. Using the number keys, enter a value and then press ENTER.



The FarmSitter will say "OK."

To play back the number of voice repetitions:

1. Press the WHAT IS key.



2. Press the VOICE REPS key.



The FarmSitter will repeat the number programmed.

# MAX CALLS

The FarmSitter has the ability to acknowledge itself by using the Max Calls function. The unit keeps a count of the number of phone calls it makes for a particular alarm. Once the number of calls made reaches Max Calls, the FarmSitter will acknowledge the alarm and stop the dialout process. The unit indicates it has reached max calls by saying “alarm acknowledged by (ID Number).” The max calls can be programmed from 0 to 255. The default is 100.

**NOTE:** If only one Phone Number is programmed, FarmSitter will dial a maximum of 15 times, regardless of the programmed value of max calls, as required by FCC rules.

To program Max Calls:

1. Press the SET key.



2. Press the MAX CALLS key.



FarmSitter will say “Enter number.”

3. Using the number keys, enter a value, then press ENTER.



The FarmSitter will say “OK.”

To play back Max Calls:

1. Press the WHAT IS key.



2. Press the MAX CALLS key



The FarmSitter will recite the value of max calls.

## TELEPHONE ANSWERING DEVICE (TAD) COMPATIBILITY

The FarmSitter can be used on the same telephone line as a telephone answering device, such as an answering machine, fax machine, or modem. This feature allows you to call in to FarmSitter and bypass the answering device.

To use TAD:

1. Program FarmSitter's Rings Until Answer to a greater number than the rings until answer for your answering device. For example, FarmSitter RINGS = 5, device rings = 3.
2. Press the SENSOR ON/OFF key.



3. Press the TAD key.



FarmSitter will say "On." (If FarmSitter says "Off" repeat steps 2 and 3.)

4. Once TAD is on, allow the phone to ring once when you call the unit and then hang up. FarmSitter recognizes that a call was made and activates a 30 second internal timer. This allows you 30 seconds to call the FarmSitter back.
5. Call back within 30 seconds. FarmSitter will override the answering device on this incoming call and answer the phone on the first ring. FarmSitter resets the TAD timer after one incoming call is received. If you want to call the unit again, you must repeat steps 4 and 5.

## LISTEN-IN TIME

The Listen-In Time is the amount of time you can listen to sounds at the unit's location during a status call-in. An external microphone (optional) is required to listen in to on-site sounds. The programmable range is 0 to 255 seconds. The default setting is 0 seconds (disabled).

To program the Listen-In Time:

1. Press the SET key.

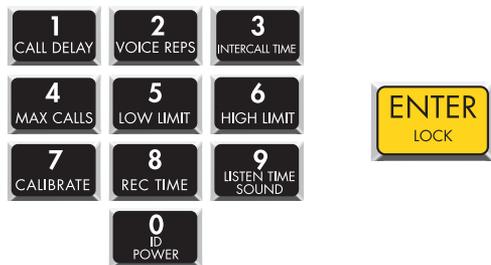


2. Press the LISTEN TIME key.



FarmSitter will say “Enter seconds.”

3. Using the number keys, enter the seconds, then press ENTER.



The FarmSitter will say “OK.”

To play back the Listen-in Time:

1. Press the WHAT IS key.



2. Press the LISTEN TIME key



The FarmSitter will recite the time programmed.

## LOCKING THE KEYPAD

The keypad can be locked to prevent unauthorized access to the FarmSitter's programming. This will only prevent programming from being changed. You may, however, play back programming parameters and listen to a status report without unlocking the keypad. To edit programming parameters or record messages, you must unlock the keyboard by entering the four-digit lock/unlock code.

For call-in access, you may freely listen to a status report but the lock/unlock code must be entered via touch-tone phone to obtain programming access if the keypad is in the "locked" mode. If you enter the correct code, you will gain access to FarmSitter to use the phone commands. If you enter the incorrect code, FarmSitter will hang up. You cannot program or change the lock code remotely.

For an explanation of how to use the lock code during a call-in, see Chapter Eight.

To Lock the keypad:

1. Press the SET key.

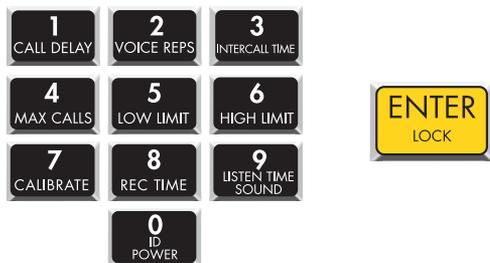


2. Press the LOCK key.



FarmSitter will say "Enter security code."

3. Using the number keys, enter 4 digits, and press ENTER.



The FarmSitter will say "OK."

To Unlock the keypad:

1. Press the WHAT IS key.



2. Press the LOCK key.



FarmSitter will say “Enter security code.”

3. Using the number keys, enter your 4-digit code and press ENTER. (If you enter the incorrect code, FarmSitter will say “error 2.”)



If the correct code was entered, the FarmSitter will say “OK.”

**NOTE:** You may not interrogate the security code. The WHAT IS key is used to unlock the keypad when the correct code is entered.

## SPEAKER MUTE

When the FarmSitter dials out with an alarm, it recites the alarm message over the phone and at the monitor site. The Speaker Mute command allows you to silence the FarmSitter at the monitor site.

To Mute the speaker:

1. Press the SENSOR ON/OFF key.



2. Press the MUTE key



FarmSitter will say “On” to indicate that the speaker mute is on. It will say “Off” to indicate when the speaker mute is off.

3. Repeat key sequence to change.

## CALLBACK ACKNOWLEDGEMENT

This is an optional feature that can be enabled using the keypad (*default=disabled*). It allows an alarm to be acknowledged simply by calling the unit and letting the line ring 10 times. When this feature is enabled it will temporarily make the Rings Until Answer set to 10 when an unacknowledged alarm exists. If you receive a call via Voice or Pager and are unable to send touch-tones, then you can call the unit back, let the line ring 10 times, and the unit will answer and say “Alarm Acknowledged.”

**NOTE:** If TAD is also enabled, then the FarmSitter will answer on 1 ring and acknowledge the alarm.

To Enable the Callback Acknowledgement Feature:

1. Press SENSOR ON/OFF.



2. Press CODE.



The FarmSitter will say “On” to indicate that Callback Acknowledgement is enabled. Repeat the key sequence to disable.



## CHAPTER 6: CONTROLLING THE OUTPUT

The FarmSitter includes a relay output that can be used to control a light, siren, or other device. The output is a Form-C Normally Open/Normally Closed mechanical relay and is rated for 120VAC 2A. A sample wiring diagram is shown below:

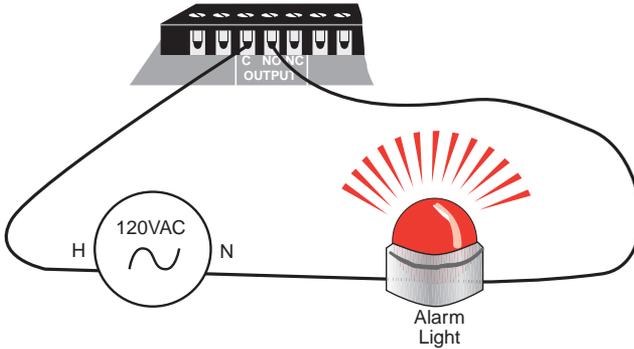


Figure 1: Relay output connected to alarm

The output can be programmed to operate in one of 10 automatic modes or it can operate in manual mode. The 10 *automatic* modes allow the output to automatically turn on and off based on individual alarms or any alarm. In *manual* mode the output is controlled via keypad command or remotely via touch-tone phone (See Chapter 8). A description of each mode is shown below:

### AUTOMATIC MODES

**Mode 1:** Output on when zone 1 goes into alarm. Off when alarm is acknowledged.

**Mode 2:** Output on when zone 2 goes into alarm. Off when alarm is acknowledged.

**Mode 3:** Output on when zone 3 goes into alarm. Off when alarm is acknowledged.

**Mode 4:** Output on when zone 4 goes into alarm. Off when alarm is acknowledged.

**Mode 5:** Output on when zone 5 goes into alarm. Off when alarm is acknowledged.

**Mode 6:** Output on when zone 6 goes into alarm. Off when alarm is acknowledged.

**Mode 7:** Output on when zone 7 goes into alarm. Off when alarm is acknowledged.

**Mode 8:** Output on when zone 8 goes into alarm. Off when alarm is acknowledged.

**Mode 9:** Output on when a Sound alarm occurs. Off when alarm is acknowledged.

**Mode 0:** Output on when a Power alarm occurs. Off when alarm is acknowledged.

**Mode 10:** Output on when any alarm occurs. Off when all alarms are acknowledged.

## MANUAL MODE

**Mode 11:** Output controlled manually via keypad command or touch-tone telephone.

When programmed for Manual mode, the command to switch the output is:

SENSOR ON/OFF + OUTPUT.



The FarmSitter will respond “ON” or “OFF” to indicate the state of the output.

**Note:** If the FarmSitter says nothing, the output is not programmed for manual mode.

To program the Output Mode:

1. Press the SET key.



2. Press the OUTPUT key.



FarmSitter will say “Enter Number.”

- Using the number keys, enter a value for the output mode.



- Press the ENTER key.



The FarmSitter will say “OK” and recite a description of the mode selected, such as “Automatic on Zone 1” or “Manual.” Note that when *Mode 10* is selected, the FarmSitter will simply say “Automatic on Alarm,” meaning that the output will automatically turn on when any alarm occurs.

To play back the programmed Output Mode:

- Press WHAT IS.



- Press OUTPUT.



The FarmSitter will recite the programmed output mode.



## CHAPTER 7: INTERNET WEB STATUS

The FarmSitter can create a web page based on the sensors connected to it and post the web page on the internet. The web page will contain a snapshot status of all monitored conditions and update the information every 24 hours. The web page can be viewed at [www.myfarmsitter.com/<last 5 digits of unit serial number>](http://www.myfarmsitter.com/<last 5 digits of unit serial number>). The basic web page feature is free for the first year. An annual subscription fee is required thereafter.

The FarmSitter automatically updates its web page by calling the FarmSitter Status Center at Sensaphone, and transmits the current status every 24 hours. The receiving server captures the status information, formats it, and places it on a web page.

Two levels of service are available:

### Basic Web Status

- Free for the first year.
- Snapshot status of all zones once a day.
- Details of the most recent alarm.

### Advanced Web Status

- Subscription service (refer to subscription form or contact Sensaphone, Inc.).
- Hourly snapshots of all zones with history maintained for the life of the account.
- Full history of all logged alarms for the life of the account.

To activate the web page feature for your FarmSitter, follow these two simple steps:

1. Contact a Sensaphone Sales Associate toll-free at 1-877-373-2700 and tell us you want to activate your FarmSitter web page (*have your serial number ready*), or fill out the form that came with your FarmSitter and fax it to us at 610-558-0222.
2. Press **SENSOR ON/OFF** and then **ENTER** to Enable the Internet Web Page Feature.



The FarmSitter will say “ENTER CODE.” Enter the Authorization code provided by Sensaphone and then press **ENTER**. The authorization code activates the web page for one year.



**NOTE:** The FarmSitter will be dialing a toll number to send the web page. It updates the page once a day, and the call is placed between the off-peak hours of 12:00 AM and 6:00 AM. The length of the call will only be about one minute.

## CHAPTER 8: OPERATION

After installation and programming have been completed, the FarmSitter is fully operational. This chapter explains how the FarmSitter operates.

### ALARM DIALOUT AND ACKNOWLEDGMENT

There are three stages to a complete alarm event: 1) Alarm Recognition, 2) Alarm Notification, 3) Acknowledgment. Note that not all alert conditions will go through each stage. For example, some may not meet the recognition time.

#### Alarm Recognition

1. FarmSitter monitors eight zones plus sound level and power failure. When the status of a zone changes or exceeds user-programmed limits, it causes an alert condition.
2. If the alert condition lasts long enough to meet its programmed recognition time, the alert condition becomes an alarm and the FarmSitter begins the alarm notification sequence.

#### Alarm Notification

The FarmSitter can make three types of phone calls: Voice, Numeric Pager, and Alphanumeric Pager.

#### Dialout Note: Call Progress

The FarmSitter monitors call progress when dialing out. If the FarmSitter dials out and encounters a busy signal or no answer within 30 seconds, the unit hangs up, waits the programmed intercall delay time, and then dials the next phone number.

**NOTE:** Dial-tone and call-progress detection may optionally be disabled.

#### Alarm Dialout—Voice

When dialing out to a destination programmed as “voice,” the FarmSitter waits for the phone to be answered, then recites its user-recorded identification message, then the message identifying the zone or zones that have gone into alarm.

Below is an example of what the FarmSitter might say during a typical “voice” dialout:

“Hello, this is 555-2278, ‘Building Three at the Oak Ridge Farm,’ Zone One, ‘Temperature in Poultry House Four,’ alarm exists, temperature too high, it is now 95 degrees F.”

“Hello, this is 555-2278, ‘Building Three at the Oak Ridge Farm,’ Zone One, ‘Temperature in Poultry House Four,’ alarm exists, temperature too high, it is now 95 degrees F.”

“Hello, this is 555-2278, ‘Building Three at the Oak Ridge Farm,’ Zone One, ‘Temperature in Poultry House Four,’ alarm exists, temperature too high, it is now 95 degrees F.”

“Enter acknowledgment code.”

In this example, the number of Voice Message Repetitions was set to three.

**NOTE:** If the call reaches an answering machine, the message will be recorded, but the FarmSitter will be talking over your outgoing message, so you will probably lose part of the first alarm message repetition.

## Alarm Dialout—Pager

When dialing out to a destination programmed as “Numeric Pager,” the FarmSitter leaves its programmed ID number on the display of a numeric pager along with the zone number(s) in alarm.

**IMPORTANT:** When dialing out to a phone number programmed as “Numeric Pager,” the FarmSitter DOES NOT speak a voice message. It calls the pager company or service, enters the number to be displayed on the beeper, then hangs up.

## Alarm Dialout—Alphanumeric Pager

When dialing out to a destination programmed as “Alphanumeric Pager,” the FarmSitter leaves a text message up to 160 characters long on the display of an alphanumeric pager or wireless phone.

**IMPORTANT:** When dialing out to a phone number programmed as “Alphanumeric Pager,” FarmSitter DOES NOT speak a voice message. It calls the pager company or service, transmits the information to be displayed on the pager, then hangs up.

## ALARM ACKNOWLEDGMENT

### Alarm Acknowledgment—Voice Dialout

Repeated below is the same example of what the FarmSitter might say during a typical “voice” dialout:

“Hello, this is 555-2278, ‘Building Three at the Oak Ridge Farm,’ Zone One, ‘Temperature in Poultry House Four,’ alarm exists, temperature too high, it is now 95 degrees F”

“Hello, this is 555-2278, ‘Building Three at the Oak Ridge Farm,’ Zone One, ‘Temperature in Poultry House Four,’ alarm exists, temperature too high, it is now 95 degrees F”

“Hello, this is 555-2278, ‘Building Three at the Oak Ridge Farm,’ Zone One, ‘Temperature in Poultry House Four,’ alarm exists, temperature too high, it is now 95 degrees F”

“Enter acknowledgment code.”

FarmSitter will now wait 5 seconds for a Touch-Tone acknowledgment code to be entered. After the last digit of the acknowledgment code has been received, the FarmSitter will respond by saying: “Alarm Acknowledged.” The alarm has been acknowledged and the unit will hang up. Once the alarm has been acknowledged, the dialout process stops.

If a Touch-Tone acknowledgment code is not received, the FarmSitter will offer you a second chance to enter it, responding with: “beep,” “error,” “Enter acknowledgment code.” If the acknowledgement code is still not received, then the FarmSitter will respond by saying: “beep,” “error,” “goodbye.” The alarm has not been acknowledged. The FarmSitter will hang up and wait for a callback acknowledgment. This waiting period is called the “intercall delay time.” During this time you may call the unit back from a Touch-Tone phone and the unit will give a voice report. Once you receive the complete report, enter the code to acknowledge the alarm. NOTE: An alarm cannot be acknowledged using a pulse (rotary) telephone unless the *Callback Acknowledgment* feature is enabled.

## Alarm Acknowledgment—Numeric Pager Dialout

The FarmSitter will dial out to your pager service and leave a number on the display of your beeper. (*See Programming Section*) The unit will then hang up without speaking a voice message and wait for you to call back and enter an acknowledgment code. This waiting period is called the “intercall delay time.” During this time you may call the unit back from a Touch-Tone phone to receive a report of the alarm condition and acknowledge the alarm by entering the acknowledgment code.

**NOTE:** An alarm cannot be acknowledged using a pulse (rotary) telephone unless the Callback Acknowledgment feature is enabled.

Below is an example of what the FarmSitter will say when you call it back to acknowledge a typical alarm:

“Hello, this is 555-2278, ‘Building Three at the Oak Ridge Farm,’ Zone One, ‘Temperature in Poultry House Four,’ alarm exists, temperature too high, it is now 95 degrees F”

“Enter acknowledgment code.”

The FarmSitter will now wait 10 seconds for a Touch-Tone acknowledgment code to be entered. After the last digit of the acknowledgment code has been received, the FarmSitter will respond by saying: “Alarm Acknowledged.” The alarm has been acknowledged and the unit will hang up. Once the alarm has been acknowledged, the dialout process stops.

If a Touch-Tone acknowledgment code is not received, the FarmSitter will offer you a second chance to enter it, responding with: “beep,” “error,” “Enter acknowledgment code.” If an acknowledgement code is still not received, then the FarmSitter will respond by saying: “beep,” “error,” “goodbye.” The alarm has not been acknowledged. The FarmSitter will hang up and wait for you to call back and enter the acknowledgment code. This waiting period is called the “intercall delay time.” During this time you may call the unit back from a Touch-Tone phone and the unit will give a voice report. Once you receive the complete report, enter the code to acknowledge the alarm.

**NOTE:** An alarm cannot be acknowledged using a pulse (rotary) telephone unless the Callback Acknowledgment feature is enabled.

**TIP:** When the FarmSitter is programmed to make calls to pagers, make sure the intercall delay time is long enough to give the person carrying the pager some time to get to a phone to call the unit back.

### Alarm Acknowledgment—Alphanumeric Pager Dialout

The FarmSitter will dial out to your alphanumeric pager service and leave a message on the display of your pager. (*See Programming Section, Chapter Four, for dialing to beepers/pagers*). The unit will then hang up without speaking a voice message and wait for you to call back and enter an acknowledgment code. This waiting period is called the “intercall delay time.” During this time you may call the unit back from a Touch-Tone phone to receive a report of the alarm condition and acknowledge the alarm by entering an acknowledgment code.

**NOTE:** An alarm cannot be acknowledged using a pulse (rotary) telephone unless the Callback Acknowledgment feature is enabled.

Below is an example of what the FarmSitter will say when you call it back to acknowledge a typical alarm:

“Hello, this is 555-2278, ‘Building Three at the Oak Ridge Farm,’ Zone One, ‘Temperature in Poultry House Four,’ alarm exists, temperature too high, it is now 95 degrees F”

“Enter acknowledgment code.”

The FarmSitter will now wait 10 seconds for a Touch-Tone acknowledgment code to be entered. After the last digit of the acknowledgment code has been received, the FarmSitter will respond by saying, “Alarm Acknowledged.” The alarm has been acknowledged and the unit will hang up. Once the alarm has been acknowledged, the dialout process stops.

If a Touch-Tone acknowledgment code is not received, the FarmSitter will respond by saying: “beep,” “error,” “goodbye.” The alarm has not been acknowledged. The FarmSitter will hang up and wait for you to call back and enter an acknowledgment code. This

waiting period is called the “intercall delay time.” During this time you may call the unit back from a Touch-Tone phone and the unit will give a voice report. Once you receive the complete report, enter the code to acknowledge the alarm. NOTE: An alarm cannot be acknowledged using a pulse (rotary) telephone unless the *Callback Acknowledgment* feature is enabled.

**TIP:** When the FarmSitter is programmed to make calls to alphanumeric pagers, make sure the intercall delay time is long enough to give the person carrying the pager some time to get to a phone to call the unit back.

### Alarm Acknowledgment—Automatic (Max Calls)

The FarmSitter has the ability to acknowledge itself by using the Max Calls function. The unit keeps a count of the number of phone calls it makes for a particular alarm. Once the number of calls made reaches Max Calls, the FarmSitter will acknowledge the alarm and stop the dialout process.

## CALL-IN STATUS

You can also call into the FarmSitter using a Touch-Tone telephone to obtain a status report. After answering, the FarmSitter will recite a status report. Immediately following the status report, FarmSitter allows you to use Touch-Tone commands to enable/disable zones, change limits, control the output, etc. See Remote Commands via Touch-Tone Phone.

Below is an example of a voice status report:

“Hello, this is 555-2278, ‘Facility monitoring system at the Oak Ridge Farm’

“Zone one, ‘Temperature in building one,’ 80 degrees F, OK

“Zone two, ‘Temperature in building five,’ 82 degrees F, OK

“Zone three, ‘Water pressure in psi,’ 45, OK

“Zone four, ‘North side ventilation fan speed in rpm,’ 22, too low, acknowledged

“Zone five, ‘South side ventilation fan speed in rpm,’ 51, OK

“Zone six, ‘Feed controller 1,’ OK

“Zone seven, ‘Feed controller 2,’ acknowledged alarm exists

“Zone eight, ‘Security alarm,’ OK

“Sound is OK”

“Power is ON”

“Battery is OK”

“Good-Bye”

**NOTE:** If a zone has exceeded its limits or if a NO/NC sensor is in an alarm state but has not yet met its recognition time, the FarmSitter will beep before reciting the alarm status of that zone. For example, suppose a temperature sensor has a low limit of 55 degrees and a recognition time of 5 minutes. If the current temperature has gone below the limit for 3 minutes and you call in for a status report, the FarmSitter will say “Zone 1, ‘temperature in the poultry house,’ 52 degrees, *beep*, too low.”

## REMOTE COMMANDS VIA TOUCH-TONE PHONE

You can issue a number of commands to the FarmSitter remotely using a Touch-Tone telephone. This command mode can be entered at any time during the status report. Simply press a Touch-Tone and the unit will halt the report and respond with “OK.” You are now in Touch-Tone command mode. Commands are available to perform the following functions:

- Enable and disable zones, power monitoring, and sound monitoring
- Recite/Set High and Low alarm limits
- Recite/Set telephone numbers
- Recite/Set the relay output
- Activate the microphone for listen-in
- Recite status report
- Recite alarm history

The commands are put together based on the letters of a touch-tone telephone. See typical telephone keypad layout below.



*Figure 1: A telephone keypad*

Many of the commands use three letters that represent an abbreviation of the selected command. For example, to Set a High limit on Zone 1 you would press S + H + 1 (or in numeric form 7 + 4 + 1)

The tables below list all of the touch-tone commands that are supported. Commands are listed in both character and numeric

formats. The # key is used as an ENTER key. Use the \* key to represent a negative sign or to represent the [CODE] key when programming telephone numbers.

## Enable/Disable Zones

The is command will toggle the selected zone between the enabled or disabled state.

<u>Description</u>	<u>Touch-Tone Command</u>
Enable/Disable Zone	* + Z(0) + (zone number)

## Set and Recite High & Low Alarm Limits

The following commands are used to set or recite the Low Alarm Limit for any Zone.

<u>Description</u>	<u>Touch-Tone Command</u>
Set Zone Low Limit	S(7)+L(5)+(zone number)+(value)+ #

<u>Description</u>	<u>Touch-Tone Command</u>
What Is Zone Low Limit	W(9)+L(5)+(zone number)+(value)+ #

The following commands are used to set or recite the High Alarm Limit for any Zone.

<u>Description</u>	<u>Touch-Tone Command</u>
Set Zone High Limit	S(7)+H(4)+(zone number)+(value)+ #

<u>Description</u>	<u>Touch-Tone Command</u>
What Is Zone High Limit	W(9)+H(4)+(zone number)+(value)+ #

## Set and Recite Telephone Numbers

The following commands will allow you to program and recite dialout telephone numbers.

<u>Description</u>	<u>Touch-Tone Command</u>
Setting a phone number	S(7) + T(8) + (entry 1-8) + (telephone number) + #

<u>Description</u>	<u>Touch-Tone Command</u>
Reciting a phone number	W(9) + T(8) + (entry 1-8)

## Control the Relay Output

The following commands will allow you to check the status of the relay output and to toggle the Relay Output On and Off.

<u>Description</u>	<u>Touch-Tone Command</u>
Reciting the Output Status	W(9) + R(7) + O(6)
<u>Description</u>	<u>Touch-Tone Command</u>
Switching the Output	S(7) + R(7) + O(6)

## Activate Microphone Listen-in

The following command will allow you to activate the microphone listen-in for the programmed duration.

<u>Description</u>	<u>Touch-Tone Command</u>
Activate Mic Listen-in	M(6) + I(4) + C(2)

## Request Status Report

The following command will initiate a status report.

<u>Description</u>	<u>Touch-Tone Command</u>
Recite status report	W(9) + S(7) + R(7)

## Request Alarm History

The following command will recite the alarm history.

<u>Description</u>	<u>Touch-Tone Command</u>
Recite alarm history	H(4) + I(4) + S(7)

## Hang-up

The following command will make the FarmSitter hang up the telephone line.

<u>Description</u>	<u>Touch-Tone Command</u>
Hang-up the phone line	B(2) + Y(9) + E(3)

**NOTE:** If a security code is enabled, the FarmSitter will prompt you with “Enter security code.” Enter the four-digit keypad security code plus “#” to enter touch-tone command mode. If entered correctly, the FarmSitter will respond with “OK” and you can proceed to enter the commands. If entered incorrectly, the unit will give you one more chance. If it is incorrect a second time, the unit will say “Error, goodbye” and hang up.



## APPENDIX A: Checking Your FarmSitter for Proper Operation

We recommend that you test your FarmSitter weekly to be sure it is functioning properly. This will ensure that when a problem arises the FarmSitter will be ready to alert the appropriate personnel.

There are several tests that can be performed:

1. Call the unit and listen to the Status Report. This will test the unit's ability to answer the phone and speak a message. It will also verify that the inputs are reading properly, the alarm conditions are OK, the electricity is on, the microphone is functioning, and that the batteries are OK.
2. Create a test alarm on each input and allow the unit to contact all programmed telephone numbers. This will make sure that the FarmSitter is programmed properly. It will also prepare personnel to respond appropriately when they receive a call from the FarmSitter. Listed below are suggestions on how to trip test alarms:
  - Temperature sensors: Heat or cool the sensor.
  - Motion sensors: Have someone walk in front of the sensor.
  - Door/window sensors: open the door/window.
  - Water sensors: Apply a small amount of water beneath the sensor or use a wet towel and touch it to the sensor probes.
  - Humidity sensors: Raise the humidity around the sensor by holding a cup of very hot water beneath the sensor.
  - NO/NC Contacts: Open or close the contact.

Allow the unit to contact all programmed telephone numbers. This will make sure that the FarmSitter is programmed properly. It will also prepare personnel to respond appropriately when they receive a call from the FarmSitter.

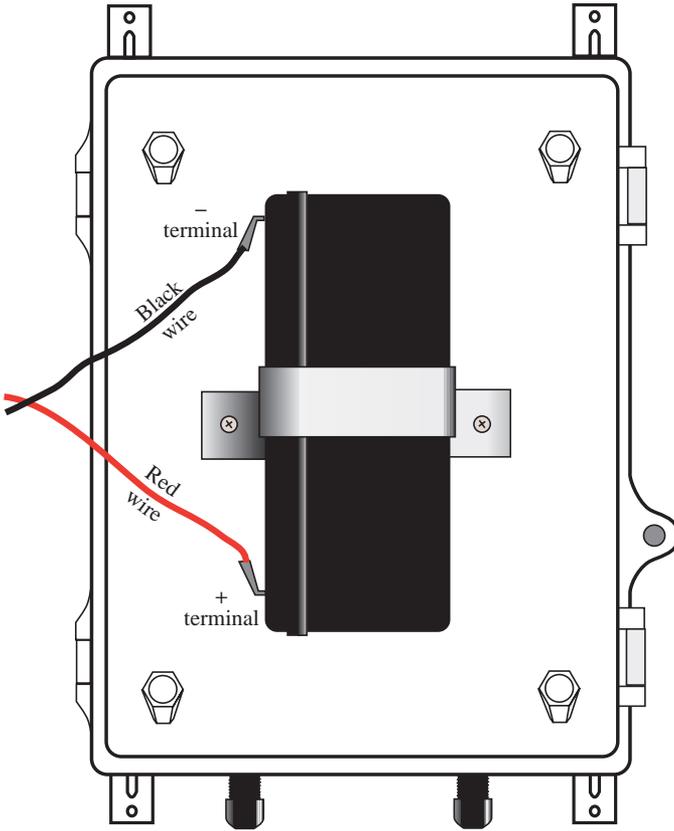
3. Test the batteries by unplugging the AC adapter and making sure that the FarmSitter continues to function. Press WHAT IS, then STATUS on the keypad, and listen to the status report. Make sure the report states that “power is off” and “battery is

OK.” Keep the AC adapter unplugged so that a Power Failure alarm occurs. Allow the unit to dial all programmed telephone numbers while running on battery backup. Plug in the AC adapter after the unit has finished dialing all of the telephone numbers.

## APPENDIX B: Replacing the Back-up Battery

The back-up battery will provide about 4–5 years of service life depending on usage and temperature. After 5 years (or when back-up time is insufficient) the battery should be replaced. Replacement batteries can be ordered from Sensaphone. To replace the battery, follow the instructions below:

1. Turn the power switch off and unplug the power transformer.
2. Loosen the compression wiring connectors and allow 6-10" of cable slack to come into the enclosure. This will make it easier to turn the panel over.
3. Remove the four corner screws securing the keypad/pcb panel and turn the panel over.
4. Remove the connectors from the battery by carefully pulling and wiggling the connectors from the battery tabs.
5. Remove the screws holding the battery bracket and remove the bracket.
6. Dispose/Recycle the old battery following local disposal regulations for lead batteries.
7. Insert the new replacement battery into the slot and replace the bracket. Secure the bracket with the two screws.
8. Attach the battery connector at the end of the BLACK wire to the -(negative) terminal of the new battery.
9. Attach the battery connector at the end of the RED wire to the +(positive) terminal of the new battery.
10. Place the main panel over the four metal stand-offs and reattach the four corner screws.
11. Readjust the cables through the compression connectors and secure the fittings.
12. Plug the power transformer into the outlet and turn on the power switch.



*Figure 1: Back-up Battery placement*

## **APPENDIX C: Troubleshooting the FARMSitter**

In the event that a problem is encountered, this section will assist you in determining the cause so you can return the unit to its normal monitoring routine with minimal interruption.

Most problems with the FarmSitter are easy to identify and quickly corrected. See the information under the following general headings:

- Communications/Dialout functions
- Temperature monitoring
- 4–20mA monitoring
- Sound level monitoring
- Other monitoring functions

If you have tried the solutions outlined in this section and are not satisfied with the results, call Sensaphone Technical Support toll-free at 1-877-373-2700. If it is determined that your FarmSitter requires repair please follow the instructions in Appendix H for returning your unit for service.

## COMMUNICATIONS/DIAL-OUT:

### Problem 1

The FarmSitter fails to dial out.

---

#### Cause

- a) The telephone number may be incorrectly programmed.
- b) Tone or pulse (the current dialing method) is not compatible with the telephone line on which the FarmSitter is installed.
- c) Recognition Time is too long. An alert condition does not remain in effect long enough to become a valid alarm.
- d) Max Calls is set to zero.
- e) The FarmSitter is connected to an incompatible telephone line.

#### Solution

- Recheck programming steps and use the dial-out test mode to listen to the unit dial. Refer to Chapter 4.
- Switch from the current setting: from tone to pulse, or from pulse to tone. Refer to Chapter 4.
- Reprogram Recognition Time. Set the Recognition Time to the minimum duration required to create a valid alarm. If possible, test the new setting by deliberately creating an alert condition. Refer to Chapter 5.
- Reprogram Max Calls. It is a good idea to set your Max Calls to at least equal the number of dial-out telephone numbers programmed. Refer to Chapter 4.
- The FarmSitter must be connected to a standard (2-wire analog) telephone line, not a digital extension to a phone system. If the unit will not dial out and the factors previously listed have been ruled out, try connecting the unit to a standard residential telephone line.

## Problem 2

The FarmSitter will not answer the telephone when called for a Status Report or alarm acknowledgment.

---

### Cause

- a) Rings Until Answer is incorrectly programmed.
- b) The FarmSitter is connected to an incompatible telephone line.

### Solution

Recheck programming of Rings Until Answer. Refer to Chapter 4.

Some telephone systems will not allow the telephone to ring beyond 4 rings. If your FarmSitter's Rings Until Answer is set at more than 4 rings, you may not be able to access the unit. Try setting the Rings Until Answer to less than 4 rings. If this does not correct the problem, it may indicate telephone line incompatibility. In this case, try connecting the FarmSitter to a standard, residential telephone line.

---

## Problem 3

The FarmSitter will not answer the telephone for Callback Acknowledgement.

---

### Cause

You did not allow the telephone to ring 10 times. Note: If the TAD (telephone answering device) is disabled, the telephone rings ten times before the FarmSitter answers. If the TAD is enabled, the telephone rings once before the FarmSitter answers the call.

### Solution

When calling the FarmSitter, and the TAD is disabled, allow the telephone to ring 10 times. Refer to Chapter 4.

---

## COMMUNICATIONS/DIAL-OUT *(continued)*

### Problem 4

The FarmSitter recites the alarm message or Status Report over the telephone, but is silent at the installation site.

---

**Cause**

The local voice mute feature is in effect.

**Solution**

Deactivate local voice mute. Refer to the programming steps in Chapter 4.

---

### Problem 5

The FarmSitter and telephone answering device (sharing the same line) answer incoming calls simultaneously.

---

**Cause**

The FarmSitter's number of Rings Until Answer is set to equal the number of rings set for the telephone answering device.

**Solution**

Change the number of Rings Until Answer for the FarmSitter. Refer to Chapter 4.

---

## TEMPERATURE MONITORING:

### Problem 1

Can't program temperature limits; or the unit won't read the temperature sensor.

#### Cause

The zone isn't configured to read a temperature sensor.

#### Solution

Press SET and CONFIGURE to program the zone. For 2.8K thermistor, you must manually configure. See Chapter 5.

### Problem 2

The temperature reading is -20° F or -30° C.

#### Cause

The temperature sensor has been disconnected or has broken wires.

#### Solution

Examine the wires to temperature sensor and connect or replace wiring.

### Problem 3

Temperature reads 150° F or 65° C.

#### Cause

Temperature sensor wires are touching or have shorted.

#### Solution

Verify and correct wiring.

### Problem 4

Temperature reading is inaccurate.

#### Cause

- a) The zone is configured for the wrong type of thermistor (i.e., 2.8k vs. 10k)
- b) Temperature sensing may be affected by a source of ambient heat (ie., direct sunlight, or heat duct proximity).

#### Solution

- Manually configure the zone as described in Chapter 4.
- Try moving the sensor to a different location.

## TEMPERATURE MONITORING *(continued)*

### Cause

- c) Temperature may require calibration.
  
- d) The unit is using the wrong temperature scale (Fahrenheit vs. Celsius).

### Solution

- After moving or placing the sensor away from ambient heat sources, the temperature may be calibrated to offset inaccurate normal reading by several degrees.  
Refer to Chapter 5.
- Verify temperature scale.  
Refer to Chapter 5.
-

## 4–20mA MONITORING:

### Problem 1

Can't program 4-20mA range; or the unit won't read the 4-20mA sensor.

---

#### Cause

The zone isn't configured to read a 4-20mA sensor.

#### Solution

Press SET and CONFIGURE to program the zone. See Chapter 5 for information on zone configuration.

---

### Problem 2

The zone input is not reading correctly.

---

#### Cause

- a) No power connected to the transducer.
- b) Incorrect wiring.
- c) The table range is incorrectly programmed.
- d) The input is not configured for 4-20mA.
- e) Multiple devices connected in loop.

#### Solution

- Connect a power supply as shown in Chapter 2.
  - Inspect wiring. Make sure polarity is correct as shown in Chapter 2.
  - Program the table range for the calibrated range of the transducer.
  - Configure the zone for 4-20mA. Refer to Chapter 5.
  - The FarmSitter's zone is single-ended and terminates to ground. Because of this, the FarmSitter must be the last device in the loop, and in some cases the ONLY device. For certain installations, it may be necessary to use a signal isolator.
-

## SOUND LEVEL MONITORING:

### Problem 1

False high sound alarms occur frequently.

---

<b>Cause</b>	<b>Solution</b>
a) The programmed sound sensitivity results in over-sensitivity to non-alarm sound as well as alarm sound.	Reprogram the sound sensitivity (calibration). Refer to Chapter 5.
b) Sound Recognition Time is too short.	Lengthen the sound Recognition Time. Refer to Chapter 5.

---

### Problem 2

High sound does not cause an alarm.

---

<b>Cause</b>	<b>Solution</b>
a) The microphone is not close enough to the high sound source, or the programmed sound setting results in a lack of sensitivity to high sound.	Move the microphone closer or reprogram the sound sensitivity. Refer to Chapter 5.
b) No remote microphone (optional) connected to the unit.	Connect a remote microphone to the Ext. Mic terminals.

---

## OTHER MONITORING:

### Problem 1

Alarm status of a zone is incorrect.

Cause	Solution
Incorrect zone configuration.	Reconfigure the zone. See Chapter 5.

### Problem 2

False power-out alarms.

Cause	Solution
Programmed Recognition Time is too short.	AC power is often subject to brief interruptions. To avoid frequent, false alarms, increase the power Recognition Time. Refer to Chapter 5.

### Problem 3

The FarmSitter does not recognize power failure.

Cause	Solution
a) Battery is either incorrectly installed or drained.	To verify proper battery function, unplug the unit and verify continued operation using battery only. If unit ceases to function, replace the battery. Refer to Appendix B.
b) Recognition time setting is too long.	Reprogram Recognition Time. Set the Recognition Time to the minimum required before a valid alarm occurs. If possible, test the condition by deliberately creating an alert condition. Refer to Chapter 5.

## OTHER MONITORING *(continued)*

### Problem 4

The FarmSitter does not recognize any alarm.

---

<b>Cause</b>	<b>Solution</b>
a) Zones for alarm are disabled.	Enable the zones for alarm. See Chapter 5.
b) Programmed Recognition Time is too long.	Reprogram Recognition Time. Set the Recognition Time to the minimum required for a monitored condition to become a valid alarm. If possible, test the condition by deliberately creating an alert condition. Refer to Chapter 5.

---

### Problem 5

The batteries drain prematurely.

---

<b>Cause</b>	<b>Solution</b>
The unit's AC transformer is unplugged or for some other reason full AC power is not available to the unit.	The batteries will take over powering the unit when the AC transformer is unplugged from the 120 VAC outlet. When storing the unit, be sure to turn the power switch off.

---

If the solutions offered above do not appear to correct the problem, apply the following steps, in the order shown.

- Turn the power switch off.
- Wait one minute for the FarmSitter to completely power down.
- Turn the power switch on.
- Reconfigure the zones. Refer to Chapter 5.

Refer to Chapter 2, Installation, for additional information on batteries and installation procedures. Contact Sensaphone Technical Support toll-free at 1-877-373-2700.

## APPENDIX D: 2.8 and 10K Thermistor Tables

### 2.8K Thermistor Data

Degrees Celsius	Resistance (Ohms)
-50	187,625
-40	94,206
-30	49,549
-20	27,180
-10	15,491
0	9,142
10	5,572
20	3,498
30	2,256
40	1,491
50	1,009
60	697
70	490
80	351

## 10K Thermistor Data

Degrees Celsius	Resistance (Ohms)
-30	135.2K
-20	78.91K
-10	47.54
0	29.49K
10	18.79K
20	12.25K
30	8,194
40	5,592
50	3,893
60	2,760
70	1,990

## APPENDIX E: FARMSitter Technical Specifications

### Environmental Inputs

**Number of Zones:** 8

**Zone Connector:** terminal block

**Zone Types:** N.O./N.C. contact, 2.8K and 10K thermistor (-20 to 150 deg F), and 4-20mA (-10,000 to 10,000)

**Zone characteristics:** 10K $\Omega$  to 5V (temperature/contact) or 237 Ohms to ground (4-20mA)

**A/D Converter Resolution:** 10 bits  $\pm 2$  LSB

**Zone Protection:** Gas discharge tubes, PTC fuses, and fast acting diode clamps

### Microphone

**Internal:** for recording custom voice messages

**External (optional):** For listening-in to on-site sounds and high sound level alarms

- Mic Connector: terminal block
- Mic Type: Electret Condenser
- Mic Impedance: 2.2K

**LED Indicators:** (8) Zone Alarms, Sound, Power, Battery OK, Phone in Use, Output On, and System On

**Relay Output:** 2A 120VAC/2A 24VDC - Programmable for automatic or manual switching

## Power Supply

**Power Supply:** 120VAC/12VAC 60Hz 10W wall plug-in transformer

**Power Consumption:** 5 Watts

**Power Protection:** Metal Oxide Varistor

**Battery Backup:** 12V 2.2 AH sealed gel cell, provides up to 12 hours of back-up time

## Environmental

**Operating Temperature:** 32-122 deg F (0-50 deg C)

**Operating Humidity:** 0-90% RH non-condensing

**Storage Temperature:** 32-140 deg F

## Physical

**Dimensions:** 12.1"h x 8.0"w x 5.50"d

**Weight:** 8 lbs.

**Enclosure:** Indoor rated ABS Plastic & Polycarbonate w/clear window door

# APPENDIX F: FARMSitter Quick Reference Guide

## Communications

<b>ID Number</b>	Identification number of the FarmSitter [SET] or [WHAT IS] + [ID/POWER] Range=0–16 digits, Default=blank
<b>ID Message</b>	Custom message identifying the FarmSitter [SET] or [WHAT IS] + [MESSAGE] + [ID/POWER] Max:6 seconds Default=N/A
<b>Zone Message</b>	Message identifying the zone in alarm [SET] or [WHAT IS] + [MESSAGE] + [zone #] Max:3.75 seconds Default=N/A
<b>Voice Repetitions</b>	Number of times alarm message is repeated over the phone [SET] or [WHAT IS] + [VOICE REPS] Min: 1 reps, Max: 10 reps Default=3 reps
<b>Dial-Out Phone Numbers</b>	Phone numbers dialed to report alarm conditions [SET] or [WHAT IS] +[PHONE NUMBER] + [number 1–8] Max: 8 numbers, 48 digits each Default=N/A
<b>Call Delay</b>	Time delay until first call is made [SET] or [WHAT IS] + [CALL DELAY] (min:sec) Min: 00:00 Max: 60:00 Default=00:30
<b>Intercall Time</b>	Time delay between phone calls [SET] or [WHAT IS] + [INTERCALL TIME](min:sec) Min: 00:10, Max: 60:00 Default=01:00
<b>Max Calls</b>	Number of calls until unit self-acknowledges [SET] or [WHAT IS] + [MAX CALLS] Min: 0 calls, Max: 255 calls Default=100 calls
<b>(TAD) Answering Device Compatibility</b>	Allows FarmSitter to bypass answering devices on the same line [SENSOR ON/OFF] + [RINGS/TAD/*] On or Off, Default=Off
<b>Rings Until Answer</b>	Number of rings until unit answers an incoming call [SET] or [WHAT IS] + [RINGS/TAD/*] Min: 1 ring, Max: 15 rings DEFAULT=4 rings
<b>Speaker Mute</b>	Turns off the speaker during alarm conditions [SENSOR ON/OFF] + [MESSAGE/MUTE] On or Off Default=Off
<b>Call Progress</b>	Disables call progress detection feature [SENSOR ON/OFF] + [STATUS/CONFIGURE] On or Off Default=On

**Callback Acknowledgment** Allows alarm acknowledgment with 10 rings  
[SENSOR ON/OFF] + [CODE]  
On or Off Default=Disabled (*off*)

**Tone or Pulse Dialing** Dialing method—touch-tone or pulse  
[SENSOR ON/OFF] + [PHONE NUMBER T/P]  
On=Tone, Off=Pulse Default=Tone

## Alarm Programming

**Temp Alarm Limits** High and low temperature alarm limits  
[SET] or [WHAT IS] + [LOW LIMIT] or [HIGH LIMIT]+[zone #]  
Min: -20°F/-29°C Max:150°F/65°C Default=Low: 0°F; High:100°F

**4-20mA Table Range** Defines upper and lower range of 4–20mA sensor  
[SET] or [WHAT IS] + [TABLE RANGE] + [zone #]  
Min: -10,000, Max: 10,000 Default=Low: 0, High:100

**4-20mA Alarm Limits** High and low alarm limits  
[SET] or [WHAT IS] + [LOW LIMIT] or [HIGH LIMIT] + [zone #]  
Min: -10,000, Max: 10,000 Default=Low: 0, High: 100

**Zone Calibrate** Offset correction factor [temp/4-20mA]  
[SET] or [WHAT IS] + [CALIBRATE] + [zone #]  
Min: -15°/-100, Max: 15°/100 Default=0

**Auto. Zone Configuration** Automatically configures all zones.  
[SET] + [STATUS/CONFIGURE]  
Default=n/a

**Manual Zone Configuration** To configure an individual zone type (*required* for 2.8K Temp)  
[SENSOR ON/OFF] + [TABLE RANGE] + [zone #] + [type]  
1 = NC, 2 = NO, 3 = 10K Temp, 4 = 4–20mA 6 = 2.8K Temp  
Default=n/a

**Recognition Time Zones 1-8** Length of time a fault condition must exist to trip an alarm  
[SET] or [WHAT IS] + [REC TIME] + [zone #]  
Min:00:00, Max: 272:00 Default=00:03 (min:sec)

**Rec Time: Power Failure** Length of time the power must be off to trip an alarm  
[SET] or [WHAT IS] + [REC TIME] + [POWER]  
Min: 00:00, Max: 272:00 Default=05:00 (min:sec)

**Rec Time: High Sound Level** Length of time the sound must be high to trip an alarm  
[SET] or [WHAT IS] + [REC TIME] + [SOUND]  
Min: 00:05, Max: 00:60 Default=00:08 (min:sec)

**Sound Level Alarm Sensitivity** Microphone sensitivity for high noise level alarm  
[SET] or [WHAT IS] + [CALIBRATE] + [SOUND]  
Min: 1 (most), Max: 255 (least) Default=32

**Enable/Disable Zone** Turns zone alarm detection on or off  
[SENSOR ON/OFF] + [zone #]  
On or Off Default=Enabled (*on*)

<b>Power Alarm Enable/Disable</b>	Turns power alarm detection on or off [SENSOR ON/OFF] + [POWER] On or Off Default=Enabled (on)
<b>Sound Alarm Enable/Disable</b>	Turns high sound level alarm detection on or off [SENSOR ON/OFF] + [SOUND] On or Off Default=Enabled (on)
<b>Temperature Scale</b>	Selects between Fahrenheit and Celsius [SENSOR ON/OFF] + [TEST/°F/°C] On or Off Default=Fahrenheit (on)
<b>Temperature-Only Status Report</b>	A limited status report that only includes inputs configured as temperature. [WHAT IS] + [TEST]
<b>Designating a Zone Unused</b>	Removes zone from status and alarm reports [SENSOR ON/OFF] + [SET] + [zone #] On or Off Default=on

## Special Functions

<b>Dial-Out Test Mode</b>	Simulates alarm to test telephone programming [SET] + [TEST] + [# key 1-8] Default=none
<b>Listen-In Time</b>	Length of listen-in time during call-in status report [SET] or [WHAT IS] + [LISTEN TIME] Min: 0 sec, Max: 255 sec Default=00:00 (min:sec)
<b>Acknowledgment Code</b>	To create an individual user's 4-digit acknowledgment code [SET] + [CODE] + [# key 1-8] Default=1234 for user 1, no default for users 2-8
<b>Date &amp; Time</b>	Internal clock/calendar [SET] or [WHAT IS] + [DATE/TIME/#] Date: mmddyy, Time: hhmm Default=none
<b>Alarm History</b>	Recites last 10 alarms [WHAT IS] + [HISTORY] Default=n/a
<b>Reset History</b>	Clears the alarm history [SET] + [HISTORY] Default=n/a
<b>Switch Output</b>	Turns output relay on or off (in manual mode) [SENSOR ON/OFF] + [OUTPUT] On or Off Default=off
<b>Output Mode</b>	Program relay output as manual or automatic for specific zone [SET] or [WHAT IS] + [OUTPUT] + [mode number] Default=none

<b>Web Page Activation</b>	Lets FarmSitter create a web page of sensor data (Requires activation at Sensaphone, Inc.) [SENSOR ON/OFF] + [ENTER] + [code] Default=none
<b>Keypad Unlock</b>	Allows programming changes [WHAT IS] + [ENTER/LOCK] + [4 digit code] Default=unlocked
<b>Keypad Lock</b>	Prohibits programming changes [SET] + [ENTER/LOCK] + [4 digit code] Default=unlocked

Press [ENTER] after all Key Sequences starting with [SET].  
Use [SET] to establish parameters, [WHAT IS] to verify them.

## SPECIAL KEY FUNCTIONS

### RING/TAD/\*

Used to enter a minus sign for negative alarm limits or calibrations.

### DIALOUT CODES

- CODE 1 Inserts a 2-second pause; precedes a dialout number for blind dialing
- CODE 2 Inserts a “Wait for answer”
- CODE 3 Numeric pager call type
- CODE 4 Alphanumeric pager type
- CODE 5 Alphanumeric pager ID #
- CODE 6 Change to Touch-Tone dialing

## APPENDIX G: Accessories

The sensors and accessories listed below are available from Phonetics, Inc., and represent the most commonly used devices. Other dry contact sensors or 4–20mA transducers, designed for more specialized applications, may also be used. Commercial or industrial electrical supply houses can provide devices to monitor virtually any condition. For further information, contact a Sensaphone Sales Associate toll-free at 1-877-373-2700.

<u>PART NUMBER</u>	<u>SENSOR/ SWITCH</u>
FGD-0006	Magnetic Reed Switch
FGD-0007	Passive Infra-Red Detector
FGD-0010	Accessory Hook-Up Wire
FGD-0022	Temp° Alert
FGD-0023	ISOTEL Surge Protector
FGD-0027	Humidistat
FGD-0049	Smoke Detector with Built-in Relay
FGD-0052	Humidity Transmitter
FGD-0053	24 Volt Power Supply
FGD-0054	Power-Out Alert
FGD-0057	External Microphone
FGD-0060	Line Seizure Kit
FGD-0102	10K Weatherproof Temperature Probe
FGD-0104	10K Outdoor Air Weatherproof Temperature Sensor
FGD-0200	Phonecell SX3e Cellular Phone
FGD-0205	Multipoint Wireless I/O System



## APPENDIX H: Returning Your FarmSitter for Repair

In the event that the FarmSitter does not function properly, we suggest that you do the following:

1. Record your observations regarding the FarmSitter's malfunction.
2. Call Sensaphone Technical Support toll-free at 1-877-373-2700 or e-mail [support@sensaphone.com](mailto:support@sensaphone.com) prior to sending the unit to Sensaphone for repair. Our product support specialists are able to diagnose and correct many unit setup and programming problems over the phone.

If the unit must be sent to Phonetics, Inc. for Servicing, please do the following:

1. Turn the power switch Off, disconnect all wiring and unplug the unit.
2. Carefully pack the unit to avoid damage in transit. Use the original container (if available) or a sturdy shipping box.
3. To avoid shipping delays, you must include the following information:
  - a) Your name, address and telephone number.
  - b) A note explaining the problem.
4. Ship your package to the address below:

SERVICE DEPARTMENT  
Phonetics, Inc.  
901 Tryens Road  
Aston, PA 19014

5. Ship prepaid and insured via UPS or US Mail to ensure a traceable shipment with recourse for damage or replacement.

## 3 YEAR LIMITED WARRANTY

1. **WARRANTOR:** Dealer, Distributor, Manufacturer
2. **ELEMENTS OF WARRANTY:** This Product is warranted to be free from defects in materials and craftsmanship with only the limitations and exclusions set out below.
3. **WARRANTY AND REMEDY:** Three-Year Warranty — In the event that the Product does not conform to this warranty at any time during the time of three years from original purchase, warrantor will repair the defect and return it to you at no charge

This warranty shall terminate and be of no further effect at the time the Product is (1) damaged by extraneous cause such as fire, water, lightning, etc. or not maintained as reasonable and necessary; (2) modified; (3) improperly installed; (4) repaired by someone other than warrantor; (5) used in a manner or purpose for which the Product was not intended; or (6) sold by original purchaser.

WARRANTORS' OBLIGATION UNDER THIS WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT. THIS WARRANTY DOES NOT COVER PAYMENT OR PROVIDE FOR THE REIMBURSEMENT OF PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.

It must be clear that the warrantors are not insuring your premises or guaranteeing that there will not be damage to your person or property if you use this Product. The warrantors shall not be liable under any circumstances for damage to your person or property or some other person or that person's property by reason of the sale of this product or its failure to operate in the manner in which it is designed. The warrantors' liability, if any, shall be limited to the original cost of the Product. The warrantors assume no liability for installation of the Product and/or interruptions of the service due to strikes, riots, floods, fire, and/or any cause beyond Seller's control.

4. **PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY:** In the event that the Product does not conform to this warranty, the Product should be shipped or delivered freight prepaid to a warrantor with evidence of original purchase.
5. **LEGAL REMEDIES:** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state to the extent allowed by law expressly in lieu of any other express or implied warranty, condition, or guarantee.

Effective date: 1 May 2003

PHONETICS, INC.  
901 Tryens Road  
Aston, PA 19014

Phone: 610.558.2700 Fax: 610.558.0222