

Tender
For
Information Technology Cell
At
All India Institute of Medical Sciences, Jodhpur

NIT Issue Date : September 09, 2013

Pre-Bid Meeting : September 18, 2013 at 03:00 PM.

Last Date of Submission : September 30, 2013 at 03:00 PM.



All India Institute of Medical Sciences, Jodhpur
Basni Phase - II, Jodhpur – 342005, Rajasthan
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All India Institute of Medical Sciences (AIIMS), Jodhpur, Rajasthan, an apex healthcare institute being established by Parliament of India under aegis of Ministry of Health & Family Welfare, Government of India, invites sealed tenders for supply & installation of the following items at the institute. You are requested to quote your best offer along with the complete details of specifications, terms & conditions.

ANNEXURE 'A'

S.No.	NIT No.	Item Description	Quantity	EMD (in Rs.)
1.	Admin/General/225/2013-AIIMS.JDH	Desktop Computer	100	100000
2.	Admin/General/242/2013-AIIMS.JDH	Printer	50	10000
3.	Admin/General/243/2013-AIIMS.JDH	UPS	50	8000
4.	Admin/General/244/2013-AIIMS.JDH	Bar code Scanner	100	5000
5.	Admin/General/245/2013-AIIMS.JDH	Mini PC	15	6000
6.	Admin/General/249/2013-AIIMS.JDH	Document Scanner	04	5000

(Refer Specifications Details as per Annexure-‘B’)

Quotation should be sealed and superscribed with tender number and address to:

“Administrative Officer
All India Institute of Medical Sciences, Jodhpur
Basni, Phase-II
Jodhpur-342005, Rajasthan”.

The sealed quotations should reach the Institute, latest by September 30, 2013 at 03:00 PM and it will be opened on same day at 04:00 PM in the Project Cell, Residential Complex, AIIMS, Jodhpur of the Institute in the presence of the bidder(s) or their authorized representative(s), who will be present at the scheduled date and time.

Terms & Conditions:

- 1. Earnest Money Deposit:** The bidder shall be required to submit refundable amount as Earnest Money Deposit (EMD) and a non-refundable tender fee of Rs.2000.00 for each NIT by way of demand drafts only as mentioned in Annexure ‘A’. The demand drafts shall be drawn in favour of “**All India Institute of Medical Sciences, Jodhpur**”. The demand drafts for earnest money deposit must be enclosed in the envelope containing the technical bid.

The EMD of the successful bidder shall be returned after the successful completion of contract / order and for unsuccessful bidder(s) it would be returned after award of the contract. Bid(s) received without demand drafts of EMD shall be liable for rejection.

The firms who are registered with National Small Industries Corporation (NSIC) / OR Small Scale Industrial (SSI) are exempted to submit the EMD (Copy of registration must be provided along with).

- 2. Preparation and Submission of Tender :**

The tender should be submitted in two parts i.e. Technical Bid and Financial Bid. The Technical Bid and the Financial Bid should be sealed by the bidder in two separate Covers "**Technical Bid for Tender for Supply of Information Technology Cell**" and "**Financial Bid for Tender for Supply of Information Technology Cell**". Both Sealed Envelopes should be kept in a main/ bigger envelope superscribed as "**Tender for Supply of Information Technology Cell** "

3. **Rate:** Rates should be quoted in Indian Rupees (INR) on DOOR Delivery Basis at AIIMS, Jodhpur, Rajasthan, Inclusive of all the Charges, with break-ups as:
- Basic Cost.
 - VAT /CST as applicable.
 - Total Cost (F.O.R at AIIMS Jodhpur).

4. **Validity:** The quoted rates must be valid for a period for 120 days from the date of closing of the tender. The overall offer for the assignment and bidder(s) quoted price shall remain unchanged during the period of validity. If the bidder quoted the validity shorter than the required period, the same will be treated as unresponsive and it may be rejected.

In case the tenderer withdraws, modifies or change his offer during the validity period, bid is liable to be rejected and the earnest money deposit shall be forfeited without assigning any reason thereof. The tenderer should also be ready to extend the validity, if required, without changing any terms, conditions etc. of their original tender.

5. **Delivery & Installation:** All the goods ordered shall be delivered & installed within 30 days from the date of issue of purchase order. All the aspects of safe delivery, installation and commissioning shall be the exclusive responsibility of the supplier.

If the supplier fails to delivered, installation and commissioning of the goods on or before the stipulated date, then a penalty at the rate of 0.5 % per week of the total order value shall be levied subject to maximum of 10% of the total order value. The successful tenderer will also provide required training for supplied items at AIIMS, Jodhpur.

The goods should be manufactured after adoption of latest technology.

6. **Guaranty / Warranty Period**

For Desktop Computer –The Tenderer must quote for 3 years next business day onsite service warranty (Including all Spares, Accessories and Labour) from the date of completion of the satisfactory installation.

For Printers, UPS, Bar Code Scanner, Document Scanner and Mini PC - Bid must be quoted with one (01) year comprehensive on-site warranty / guarantee and it will be started from the date of the satisfactory installation of goods, against the defect of any manufacturing, workmanship and poor quality of the components.

7. **Signing of tender :**

The tenderer should sign and affix his firm's stamp at each page of the tender and all its annexure as the acceptance of the offer made by tenderer will be deemed as a contract and no separate formal contract will be drawn. NO PAGE SHOULD BE REMOVED/ DETACHED FROM THIS NOTICE INVITING TENDER.

8. Opening of Tender:

The tenderer is at liberty to present either him or authorize not more than one representative to be present at the opening of the tender. The representative present at the opening of the tender on behalf of the tenderer should bring with him a letter of authority from the tenderer and proof of identification.

9. Sample :

i. AIIMS Jodhpur reserves the right to ask the tenderers for submitting the sample of each item for which rates have been quoted, technically qualified bidders may be asked to submit samples along with their quoted items nos. and their firm name without indicating any prices before opening of Financial Bid to AIIMS, Jodhpur for Inspection.

ii. The sample must confirm to specification given in the tender form.

iii. Failure to submit sample on specified date & time will result in rejection of the tender.

10. Quantity :

The quantity of item given in the tender is tentative, which may be increased or decreased as per the institute's requirement.

11. Uptime guarantee: The firm should provide uptime guarantee of 95%.

12. Downtime penalty Clause:

The principals or their authorized service providers are required to submit a certificate that they have satisfactory service arrangements and fully trained staff available to support the uptime guarantee.

13. Performance Security: The supplier shall require to submit the performance security in the form of irrevocable Bank Guarantee (BG) / or Fixed Deposit Receipt (FDR) issued by any Nationalised Bank for an amount equal to the 10% of the order value and should be kept valid for a period of 60 days beyond completion of all the contractual obligation.

14. Right of acceptance:

AIIMS, Jodhpur reserve the right to accept or reject any or all tenders /quotations without assigning any reason there of and also does not bind itself to accept the lowest quotation or any tender.

Any failure on the part of the tenderer to observe the prescribed procedure and any attempt to canvass for the work will prejudice the tenderer's quotation or any tender.

15. Payment Term:

- 90% payment of the total order value shall be released after the successful installation/ commissioning of the ordered goods against the submission of the inspection report.
- Balance 10% of the order value shall be released after the submission of the performance security.

16. Right to call upon information regarding status of work:

The AIIMS, Jodhpur will have the right to call upon information regarding status of work/ job at any point of time.

17. Arbitration:

If any difference arises concerning this agreement, its interpretation on payment to be made thereunder, the same shall be settled out by mutual consultation and negotiation. If attempts for conciliation do not yield any result within a period of 30 days, either of the parties may make a request to the other party for submission of the dispute for decision by an Arbitral Tribunal containing Sole Arbitrator to be appointed by the Secretary, Department of Legal Affairs. Such requests shall be accompanied with a panel of names of three persons to act as

the sole arbitrator. In case of such arbitrator refusing, unwilling or becoming incapable to act or his mandate having been terminated under law, another arbitrator shall be appointed in the same manner from among the panel of three persons to be submitted by the claimant.

The provision of Arbitration and Conciliation Act, 1990 and the rule framed there under and in force shall be applicable to such proceedings. Bidder shall submit a copy of the tender document and addenda thereto, if any, with each page of this document should be signed and stamped to confirm the acceptance of the entire terms & conditions as mentioned in the tender enquiry document.

18. Signed & stamped compliance sheet of the technical specification of the goods with technical printed literature must be enclosed with the bid.
19. After due evaluation of the bid(s) Institute will award the contract to the lowest evaluated responsive tenderer.
20. Conditional bid will be treated as unresponsive and it may be rejected.
21. The Institute reserves the right to accept in part or in full or reject any or more quotation(s) without assigning any reasons or cancel the tendering process and reject all quotations at any time prior to award of contract, without incurring any liability, whatsoever to the affected bidder or bidder(s).

22. Applicable Law:

- The contract shall be governed by the laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such Commercial dealings / processing.
- Any disputes are subject to exclusive jurisdiction of Competent Court and Forum in Jodhpur, Rajasthan, India only.
- The Arbitration shall be held in accordance with the provisions of the Arbitration and Conciliation Act, 1996 and the venue of arbitration shall be at Jodhpur. The decision of the Arbitrator shall be final and binding on both the parties.
- Force Majeure: Any delay due to Force Majeure will not be attributable to the supplier.

"Pre –Bid Meeting" with the intending bidders shall be held on 18th September 2013 from 02:30 P.M. onwards at AIIMS, Jodhpur.

Annexure-B

Computerised Brief Pulse Information Technology Cell should have following Specifications.

Desktop Computer 100 Nos.

Item	Details of Quoted Item
Make	Small form factor desktop PC from companies with national level presence. Dealers of local assembled PC will not be considered.
Model	
CPU	Intel(R) Core(TM) i7-3770 Processor or better
Motherboard	Intel® Q77 Express Chipset
Memory:	Up to 4 DIMM slots (2 for USFF); Non-ECC dual-channel 1600MHz DDR3 SDRAM, up to 32GB. With 4 GB RAM or better.
HDD :	3.5" Hard Drives: up to 1TB 7200 RPM or higher
Graphics :	Integrated Intel® HD Graphics 4000/ 19" Wide Screen
Networking features:	Intel® 82579LM Gigabit Ethernet LAN 10/100/1000 (Remote Wake Up, PXE support and Intel Active Management Technology support)
Extensions:	2 internal 3.5" 2 external 5.25", 1 full height PCIe x16 1 full height PCIe x16 (wired x 4) 1 full height PCIe x1 1 full height PCI
Optical drive	16X DVD+/-RW Drive
Rear I/O / Front I/O	4 External USB 3.0 ports (2 front, 2 rear) and 6 External USB 2.0 ports, PCIE serial/parallel port, Full Height, MT, 2 Internal USB 2.0 (MT/DT only); 1 RJ-45; 1 Serial; 1 VGA; 2 DisplayPort; 2 PS/2
	4 External USB 3.0 ports (2 front, 2 rear) and 6 External USB 2.0 ports, PCIE serial/parallel port, Full Height, MT, 2 Internal, Standard 250W PSU Active PFC up to 90% Efficient PSU (80 PLUS Gold); USB 2.0 (MT/DT only); 2 PS/2, 2 Line-in (stereo/microphone), 2 Lineout (headphone/speaker),
Audio :	Realtek ALC269Q High Definition Audio Codec, Internal Business Audio Speaker
Certification / Security / Compliance / Manageability	ENERGY STAR 5.2 compliant, Active PFC , ULFCC Certification / Trusted Platform Module (TPM) 1.2 / Chassis Intrusion Switch option/ Chassis lock slot and loop support / Erp Lot6 Tier 2 0.5watt requirement / Blue Angel Compliant / FEMP Standby Power Compliant / WOL, PXE2.1, ACPI

2. Printer- 50 Nos.

Specifications for Printer
<p>Print speed black: Normal: Up to 14 ppm (Speed specification per industry standard testing methods)</p> <p>First page out (ready) Black: As fast as 10 sec</p> <p>Print quality black (best)</p> <ul style="list-style-type: none"> Up to 600 x 600 dpi (1200 dpi effective output) <p>Duty cycle (monthly, letter) Up to 5000 pages:</p> <p>Duty cycle (monthly, A4) Up to 5000 pages</p> <p>Print technology</p> <ul style="list-style-type: none"> Laser <p>Processor speed 234 MHz</p> <p>Print languages Host-based printing</p> <p>Display</p> <ul style="list-style-type: none"> None <p>Connectivity ePrint capability No Connectivity, standard</p> <ul style="list-style-type: none"> Hi-Speed USB 2.0 port Network ready None <p>Compatible operating system- Windows xp/win7</p> <ul style="list-style-type: none"> Windows 2000 Windows XP Home Windows XP Professional Linux <p>Memory Specifications Memory, standard 2 MB Memory, maximum 2 MB Hard disk None</p> <p>Paper handling Paper handling input, standard 150-sheet input tray, single-sheet priority feed slot Paper handling output, standard 100-sheet face-down bin</p> <p>Duplex printing Manual (driver support provided)</p>

Media sizes supported

A4, A5, A6, B5, C5, DL, postcards

Media sizes, custom

Main tray: 147 x 211 to 216 x 356 mm; input slot: 76 x 127 to 216 x 356 mm

Media types

Paper (laser, plain, photo), envelopes, labels, cardstock, transparencies, postcards

Power and operating requirements**Power**

Input voltage 110 to 127 VAC (+/- 2 Hz), 3.5 amps; 220 to 240 VAC (+/- 10 %), 50/60 Hz (+/- 2 Hz), 2 amps

Energy efficiency

- ENERGY STAR® qualified
 - Operating temperature range
10 to 32.5° C
 - Operating humidity range
20 to 80% RH

Dimensions and weight

Minimum dimensions (W x D x H)

370 x 242 x 209 mm

Maximum dimensions (W x D x H)

370 x 362 x 209 mm

Weight

5 kg

Package dimensions (W x D x H)

500 x 300 x 345 mm

Package weight

7.21 kg

3. **UPS- 50 Nos.**

Specifications of UPS
<p>Power-Saving with LCD, 230 V, India. 600 Watts/1000 VA, Input 230V/Output 230V, Interface Port USB, Extended runtime model.</p> <p>Includes: Telephone Cable, USB cable, User Manual, Warranty card.</p> <p>Output: Output Power Capacity: 600 Watts/1000 VA. Max Configurable Power: 600 Watts/0 VA. Nominal Output Voltage: 230 V. Efficiency at Full Load: 80.0%. Output Frequency (sync to mains): 50/60 Hz +/- 3 Hz user adjustable +/- 0.1.</p> <p>Topology: Line Interactive.</p> <p>Waveform Type: Stepped approximation to a sinewave.</p> <p>Output Connections: (2) India 3-pin 6A (Surge Protection). (4) India 3-pin 6A (Battery Backup).</p> <p>Efficiency at Half Load: 84%.</p> <p>Bypass: Built-in Bypass</p> <p>Input Nominal Input Voltage: 230V. Input Frequency: 50/60 Hz +/- 3 Hz (auto sensing). Input Connections: India 3-pin 6A Cord Length: 1.52 meters Input voltage range for main operations: 150 - 280V Batteries & Runtime: Battery Type: Maintenance-free sealed Lead-Acid battery with suspended electrolyte: leak-proof Typical recharge time: 7.40 hour(s)</p>

4. **Bar Code Scanner- 100 Nos.**

Specifications of Bar code Scanner
<p>OPERATIONAL Light Source 617 nm visible Red LED Depth of Field 0-300mm (UPC/EAN 100%, PCS=90%) Scan Rate 330 Scans per Second Minimum Bar Width 0.125 mm (5 mil) (0.1 mm actually) (Code 39, PCS=90%) Print Contrast Min. 30% @ UPC/EAN 100% Indicators (LED) Blue LED Beeper Operation Programmable tone & beep time System Interfaces Keyboard, RS-232C, HID USB, wand</p> <p>PHYSICAL Dimensions (L)152.3 (W)64.4 (H)104.9 mm (device only) Weight 120 g (device only) Cable Field replaceable, standard 2.0M straight</p> <p>POWER Input Voltage 5 VDC 5% Operating Current 100 mA typical</p>

REGULATORY

EMC CE & FCC DOC compliance, VCCI, BSMI

ENVIRONMENTAL

Operating Temperature 0C 50C (32F 122F)

Storage Temperature -20C 60C (-4F 140F)

Humidity 5% 95% RH (non-condensing)

Light Levels Max. 4,500 Lux (fluorescence)

Drop Durability Designed to withstand 1.5M drops.

5. Mini PC- 15 Nos.

Specifications of Mini PC

CPU: Intel N270 Core 1.6 G main Frequency, 533 MHz External Frequency, 512 MHz Cache Consumption 4W, fan less, whole computer consumption less than 20W.

System: Pre-installed windows XP/Windows 7.

Memory: DDR-2 SO-DIMM 1 GB.

Lan: 1 * RJ45 RTL8111DL 10 ~ 100 ~ 1000M Self-adaption Lan card

Graphics card: Intel GMA950, 128M Video memory standard, max 256M

Hard disk: SATA SSD 8GB, notebook HDD 160GB.

PERFORMANCE

CPU port: BGA Packaging, Onboard CPU.

Chipset: Intel® 945GSE Express Chipset MCH: 945GSE + ICH7 mBGA FWH

BIOS: AMI BIOS, ACPI supported

Memory: 1 * SO-DDR2 SDRAM slot, max 2GB DDR SDRAM PC533/667/800 DDR SDRAM

Lan: RTL 8111DL 10/100/1000 Base T LAN, support diskless RPL or PXE guiding.

Audio Card: ALC662 chip, 6 channel sound card.

I/O: FINTEK71862FG chip, 1 * parallel, 2 * RS232, COM port 9th pin support 12V and 5V power supply, GPIO; 2 SATA (Serial II ATA) support 3Gb/s; 150M Wi-Fi optional 6*USB (4 front 2 rear port), VGA CRT, 1* RJ-45, 4 * USB ports 1* DC in 12V, 1 * AV, AUDIO-OUT, AUDIO-MIC.

Power Supply: DC 12V

PERIPHERALS

Display: 17" LCD TFT Monitor with minimum resolution of 1024 x 768 and 32 bits of color with power saving mode.

Keyboard and Mouse: Keyboard and Mouse Optical or Equipment (Logitech, Microsoft, TVS).

6. Document Scanner- 04 Nos.

specifications for Document Scanner	
Scanner Type	Flatbed
Scan Technology	Charge Coupled Device (CCD)
Control Panel	9 front-panel buttons [Cancel, Copy, Edit text (OCR), E-mail, File document, Power save, Scan document, Scan picture], 16-character LCD
Scan Input Modes	Front panel scanto software; Copy; software scan using, user application.
Scan Resolution ¹	Optical: Up to 4800 dpi; Scan Resolution Hardware: Up to 4800 x 4800 dpi; Enhanced Resolution: Up to 999999 dpi
Color Bit Depth/Grayscale Levels	48-bit/256
Automatic Document Feeder	Paper sizes supported: A4, A5, custom, legal, letter
Scan Speed ADF ²	Letter: Up to 25 ppm Scan to file; 5.5 ipm duplex
Automatic Document Feeder (ADF) Capacity	50 sheets
Preview Speed ²	Up to 4 sec
Task Speed	4 x 6-inch photo to Microsoft Word: less than 28 sec; OCR (letter): less than 36 sec; 4 x 6-inch photo to e-mail: less than 31 sec
Image Scaling or Enlargement Range	10 to 2000% in 1% increments
Scan Size Maximum	8.5 x 14 in (21.3 x 35 cm)
Task Speed	4 x 6-inch photo to Microsoft Word: less than 28 sec; OCR (letter): less than 36 sec; 4 x 6-inch photo to e-mail: less than 31 sec
Scan Size Maximum	8.5 x 14 in (21.3 x 35 cm)
Media Types	35-mm slides and negatives (using transparent materials adapter), 3-D objects, cards (greeting, index), envelopes, iron-on transfers, labels, paper (banner, inkjet, photo, plain)
Photographic Format Types	35-mm film strips, mounted slides, photos up to 8 x 14 in
File Formats	Windows: TIFF, TIFF compressed, Bitmap, DCX, PCS, JPEG, GIF, FlaxhPix, Plain Text, PDF, HTML, Rich Text; Macintosh: TIFF, PICT, JPEG, GIF, FlashPix, Plain Text, PDF, HTML, Rich Text
External IO Ports	1 USB, 1 SCSI
Standard Connectivity	Hi-Speed USB
Optional Connectivity	Scanner SCSI module
Transparent Materials Adapter	Built into lid; three slides or four 35-mm negative frames

Annexure-C

**Inviting of sealed quotations for Supply, Installation and Commissioning of
Information Technology Cell at AIIMS, Jodhpur.**

TECHNICAL BID

Name of Firm/Contractor/Supplier	
Complete Address & Telephone No.	
Name of Proprietor/Partner/Managing Director/Director.	
Phone & Mobile No.	
Name and address of service centre near by Jodhpur.	
Whether the firm is a registered firm Yes/No (attached copy of certificate)	
PAN No. (enclose the attested copy of PAN Card)	
Service Tax No. (enclose the attested copy of Service Tax Certificate)	
VAT No. (enclose the attested copy of VAT Certificate)	
Whether the firm has enclosed the Tender Fees	
Whether the firm has enclosed the Bank Draft/Pay Order/Banker's cheque as Earnest Money Deposit as per Annexure 'A'	
Whether the Firm/Agency has signed each and every page of Tender/NIT	
Any other information, if necessary	

Authorized signatory of the bidder with seal.

Annexure-D
Financial Bid

(To be submitted on the letterhead of the company / firm separately for item)

A.

Sr.No.	Item Description	Unit	Rate per unit	Vat/ Tax	Amount (in Rs.)
1.	Desktop Computer	100			
2.	Printer	50			
3.	UPS	50			
4.	Bar Code Scanner	100			
5.	Mini PC	15			
6.	Document Scanner	04			

1. I/We have gone through the terms & conditions as stipulated in the tender enquiry document and confirm to accept and abide the same.
2. No other charges would be payable by the Institute.

(Authorized signatory of the bidder with seal)