

User Manual for Federal Awardee Performance and Integrity Information System (FAPIIS)



January 2011
Current Version 3.6.0

[HTTPS://WWW.CPARS.CSD.DISA.MIL](https://www.cpars.csd.disa.mil)

Foreword

The purpose of this user manual is to provide working-level procedures for entering, updating, revising, and viewing information in the Federal Awardee Performance and Integrity Information System (FAPIS) Automated Information System (AIS). This system was developed to support the electronic processing of Contractor Performance Information.

This manual translates business process requirements into detailed step-by-step procedures for individuals utilizing the automated FAPIS process. This manual was prepared by the Naval Sea Logistics Center Detachment Portsmouth (NSLCDET PTSMH). NSLCDET PTSMH continuously enhances the FAPIS AIS and the user manual to meet the needs of customers.

Please address any recommended modifications or improvements to:

FAPIS Project Manager
Naval Sea Logistics Center Detachment Portsmouth
PO Box 2058
Portsmouth, NH 03804-2058
Email: webptsmh@navy.mil
Phone: Customer Support at Commercial (207)438-1690 or DSN 684-1690
Fax: Com. (207)438-6535 or DSN 684-6535

Suggestions for modifying the FAPIS application (problems, enhancements, and/or policy) may be submitted via the **User Feedback** feature on the Main Menu of each assigned level in FAPIS.

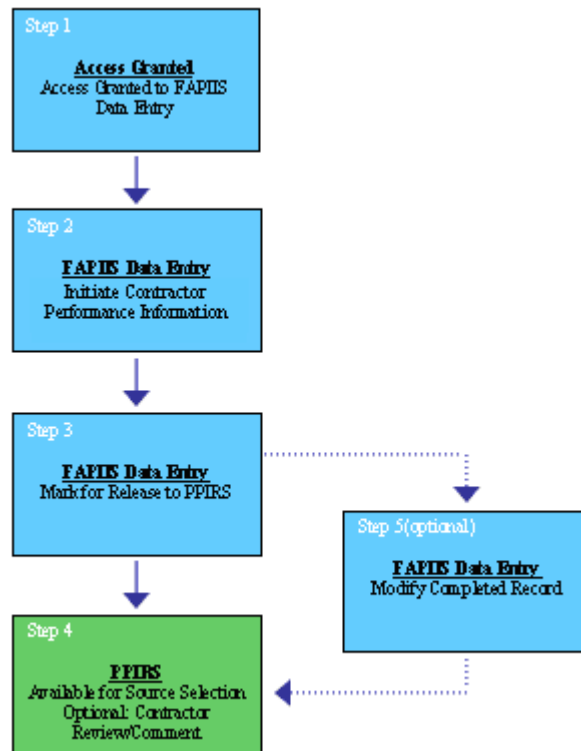
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System Overview

FAPIS is a web-enabled application that is accessed via the Internet website <https://www.cpars.csd.disa.mil>. The application consists of an Internet web server and a FAPIS application server. By definition, FAPIS information is Sensitive But Unclassified (SBU). To protect the security of FAPIS information, all actual data entered into and retrieved from the application is encrypted using the security features incorporated into the web browser. Access to this system requires a browser that supports 128-bit encryption (sometimes referred to as strong encryption or U.S. only encryption), such as **Microsoft's Internet Explorer 4.01 or higher**. **Additional details on browser requirements and security are available at <https://www.cpars.csd.disa.mil>.**

BASIC WORKFLOW



The following paragraphs explain the steps in the business process:

Step 1 – **Access Granted**. A FAPIIS Focal Point grants access to a FAPIIS Data Entry user. This access allows the Data Entry user to enter FAPIIS Records.

Step 2 – **Enter FAPIIS Record**. Allows authorized individuals to enter specific records in FAPIIS. These include Termination for Default, Termination for Cause, Termination for Material Failure to Comply (grants), Defective Cost or Pricing, Non-Responsibility Determination, and Recipient Not Qualified Determination (grants).

Step 3 – **Save and Mark for Release**. When authorized individuals complete the data entry process, he/she clicks **Save and Mark for Release** and the completed FAPIIS record is immediately available in the Federal Past Performance Information Retrieval System (PPIRS).

Step 4 – **Available in PPIRS**. When Save and Mark for Release is selected in Step 3, an email is sent to the contractor who is the subject of the completed FAPIIS Record. The email is sent to the primary past performance or the primary business point of contact that is identified at the Central Contractor Registration (CCR) database. Note that the contractor will require access to PPIRS to review and comment on any completed FAPIIS records. There is no contractor access available in FAPIIS.

Step 5 – **Modify a Completed Record**. A FAPIIS Data Entry user has the ability to modify a completed record. This allows the user to change the Termination Type, Convert to Termination for Convenience, select Termination Withdrawn/Rescinded, or upload a new attachment, when applicable. Note that when a record is converted to Termination for Convenience, or Termination Withdrawn/Rescinded, the record is then archived and no longer visible in PPIRS.

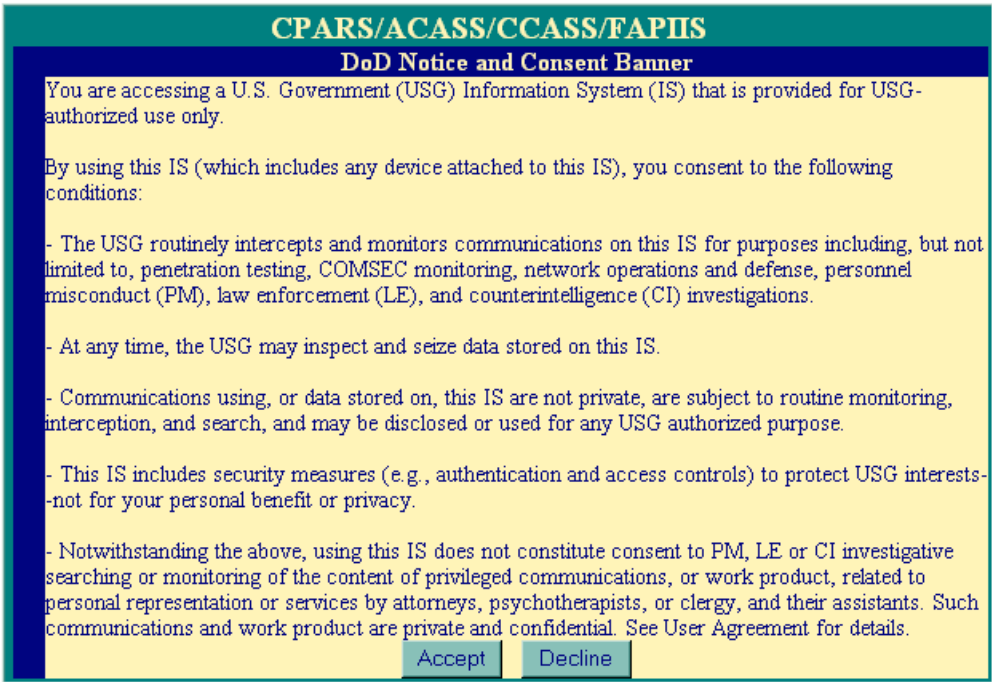
Accessing FAPIIS

The FAPIIS application is accessible from <https://www.cpars.csd.disa.mil>. The CPARS website offers links to CPARS, ACASS, CCASS, and FAPIIS and also provides various items of interest including reference material, training information, frequently asked questions, best practices, as well as other information. To enter the FAPIIS Production System, click on the **FAPIIS Logon** button located on the left hand side of the page.

A Practice System is also available to help users practice, learn, and understand their roles. To use the Practice System, click on the **Practice System** button located on the left side of the FAPIIS web page. Follow the instructions provided to gain access to the Practice System. Practice System access is only granted upon request and for a limited duration.

NOTE: All first time users will receive a system generated email providing a User ID and instructions to use the **Forgot Password** feature to obtain a temporary password when access has been granted by the Focal Point.

Read the DoD Notice and Consent Banner and then click **Accept** to proceed with the login process.



CPARS/ACASS/CCASS/FAPIIS
DoD Notice and Consent Banner

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests-not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

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View Policy Guide: [CPARS](#) [ACASS](#) [CCASS](#) [FAPIIS](#)

NOTE: Contractors are not granted access to the FAPIIS module. To review and comment on completed records for their company, Contractors will require access to PPIRS at <https://www.ppirs.gov>.

Choose the logon category link that describes your employment status. For Government users, choose either DoD Logon or Federal Logon. For Department of Defense (DoD) users, the system will first validate that the user has a valid DoD Public Key Infrastructure (PKI) certificate.

CPARS/ACASS/CCASS/FAPIIS

[DoD Logon](#) [Contractor Logon \(PKI\)](#) [Contractor Logon \(No PKI\)](#) [Federal Logon](#)

All DoD employees must have a DoD PKI certificate to access the CPARS/ACASS/CCASS web site.
[Click here to determine if you have a valid DoD PKI Certificate](#)

PKI Information:
All DoD employees (military and civilian), including DoD contractors that are working on site (military/government facilities) or contractors working offsite using Government Furnished Equipment (GFE) are eligible to obtain certificates from DoD PKI. If the contractor doesn't work onsite or with GFE they are encouraged to obtain and use a certificate from an External Certificate Authority (ECA).

External Certificate Authority:
External Certificate Authorities (ECAs) provide digital certificates to the DoD's private industry partners, contractors using their own equipment or working in non-government facilities, allied partners, and other agencies.

Approved ECA Vendors:
Operational Research Consultants, Inc. (ORC) <http://www.eca.orc.com>
Verisign, Inc. <http://www.verisign.com/verisign-business-solutions/public-sector-solutions/ieca-eca-certificates/index.html>
IdenTrust <http://www.identrust.com/certificates/eca/index.html>

The following site provides additional FAQs on the subject of ECA:
<http://iase.disa.mil/pki/eca/index.html>

[Home](#)

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The use of PKI certificates is a DoD requirement, but is not currently in force for industry users. DoD Government employees will use their Common Access Cards (CAC) when accessing FAPIIS.

If you have any questions, please don't hesitate to contact FAPIIS Customer Support at 207.438.1690 or webpstmh@navy.mil.

All first time users will have to use the **Forgot Password** button to obtain a temporary password.

CPARS/ACASS/CCASS/FAPIIS

User ID: Password: Login Clear Forgot Password

This System is for UNCLASSIFIED USE ONLY!

Messages: Welcome to CPARS v3.3.0!

If you have any questions, call (207) 438-1690 for technical support of CPARS/ACASS/CCASS/FAPIIS or for any questions on CPARS and FAPIIS. For all other ACASS and CCASS questions please call (503) 808-4590.

Home

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Click on the **Forgot Password** button and the following screen displays.

CPARS/ACASS/CCASS/FAPIIS

Forgot Password

Your password will be reset and an email will be sent to you with the new password. You will be required to change your password the next time you log in.

* Indicates Required Information

* User ID:

* Email Address:

Submit Cancel

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Enter your User ID and Email Address and click **Submit**. The system will verify that the information matches what was entered when your account was created, and will send an email to that address with a temporary password. After you enter your User ID and the temporary password at the Main Login screen, click **Login**.

NOTE: Subsequent logons for DoD users will not require the use of a password.

Enter the temporary password in the **Current Password** box. Enter a new password in the **New Password** box. The password will display as asterisks. The password is case sensitive and must contain 14–20 characters, at least two uppercase letters, two lowercase letters, two numbers, and two special characters. The last five passwords are kept and may not be reused, and passwords are valid for a period of 60 days. Re-enter the new password in the **Confirm New Password** box.

Complete the user information. Care must be taken to keep the user's email address current/correct for the implementation of the electronic notification system. After all required information is entered, click the **Save User Password and Information** button and a confirmation pop-up screen displays. Click the **OK** button.

New User Information
(fields identified with * are required)

* Current Password:

* New Password:

* Confirm New Password:

Passwords must meet the following specifications:
must be changed every 60 days
are case sensitive
your last five old passwords are kept and cannot be reused.
must be 14-20 characters
must contain at least two uppercase letters
must contain at least two lowercase letters
must contain at least two numbers
must contain at least two special characters
Only the following special characters are allowed:
~ ! # \$ % ^ * () - _ = [] | ; : , .

* User Name:

* Email Address:

* Title:

* Organization:

* Citizenship: (Select Country)

* Street Address:

* City, State, Zip:

* Commercial Phone #

FAX #

DSN Phone #

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You will be brought to the Rules of Behavior page. Read through the rules and scroll down using either the down arrow on the right, or by using the **Scroll Down** button located under the Rules of Behavior. You can also scroll up using either the up arrow on the right, or by using the **Scroll Up** button located under the Rules of Behavior. Upon reaching the bottom of the rules the **Accept / Decline** buttons will activate.

CPARS/ACASS/CCASS/FAPIIS
Rules of Behavior

System Security Rules of Behavior/Acceptable Use Policy Training

By signing this document, you acknowledge and consent that when you access Department of Defense (DoD) information systems:

- * You are accessing a U.S. Government (USG) information system (IS) (which includes any device attached to this information system) that is provided for U.S. Government authorized use only.
- * You consent to the following conditions:
 - The U.S. Government routinely intercepts and monitors communications on this information system for purposes including, but not limited to, penetration testing, communications security (COMSEC) monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
 - At any time, the U.S. Government may inspect and seize data stored on this information system.
 - Communications using, or data stored on, this information system are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any U.S. Government-authorized purpose.
 - This information system includes security measures (e.g., authentication and access controls) to protect U.S. Government interests--not for your personal benefit or privacy.

You must scroll through the entire Rules of Behavior to Accept or Decline.

[Scroll Down](#) [Scroll Up](#) [Accept](#) [Decline](#)

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NOTE: You will be required to review and accept the Rules of Behavior annually.

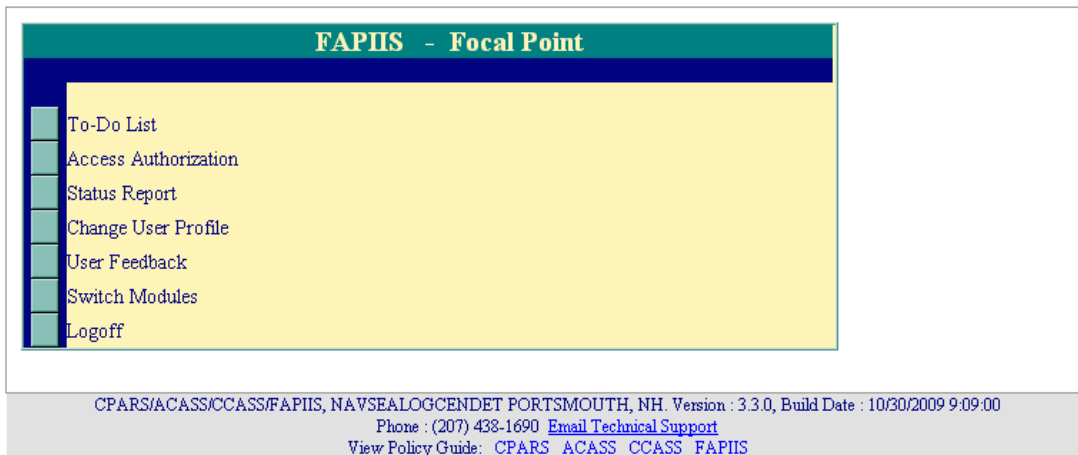
Click **Accept** and the Module Selection Menu will display. Click the **FAPIIS** button to continue.

The screenshot shows a web-based interface for selecting modules. At the top, there is a dark blue header with the text "Module Selection Menu" in white. Below the header is a yellow rectangular area containing the text "Select a Module:" followed by a list of options. Each option is preceded by a small teal square. The options are: "CPARS - Contractor Performance Assessment Reporting System", "ACASS - Architect-Engineer Contract Administration Support System", "CCASS - Construction Contractor Appraisal Support System", "FAPIIS - Federal Awardee Performance and Integrity Information System", and "Logoff". Below the yellow area is a grey footer containing the following text: "CPARS/ACASS/CCASS/FAPIIS, NAVSEALOGCENDET PORTSMOUTH, NH. Version : 3.3.0, Build Date : 04/30/2009 15:00:00", "Phone : (207) 438-1690 [Email Technical Support](#)", and "View Policy Guide: [CPARS](#) [ACASS](#) [CCASS](#) [FAPIIS](#)".

A list of all options available for a specified access level will appear on the user's Main Menu.

Focal Point

The Focal Point is responsible for providing access to FAPIIS and is a key player in the success of the FAPIIS automated process. Focal Point access is granted only upon the completion of a signed Focal Point User Access Request Form available at <https://www.cpars.csd.disa.mil/accessforms/userforms.htm>. Focal Points coordinate FAPIIS access (create accounts/User IDs/passwords) for a specifically assigned area of responsibility. The Focal Point must be logged into the correct module (CPARS, ACASS, CCASS, or FAPIIS) in order to provide access to that module. The Focal Point assists the FAPIIS Data Entry user in implementing the automated FAPIIS process by providing training and helping with administrative matters to ensure that records are completed in a timely manner.



To-Do List: This option is a quick and efficient way for the Focal Point to monitor and check the status of pertinent records in FAPIIS that have been started but not yet completed and marked for release to PPIRS. Click the **To-Do List** button from the Focal Point Main Menu. The To-Do List displays.

FAPIIS - To-Do List						
<i>(See below for the list of your users' outstanding actions.)</i>						
DOCUMENT NUMBER	RECORD TYPE/AWARDEE NAME	DUNS	ACTION DATE	ADDED DATE	USER	
5236265252	Non-Responsibility Determination TEST COMPANY WITH NINE 9'S	999999999	12/05/2008	10/16/2009	ABRAHAM LINCOLN	
7553312345	Recipient Not-Qualified Determination TEST COMPANY LLC with thirteen 9's	9999999999999	07/08/2009	10/16/2009	GEORGE WASHINGTON	
DLA05L25456	Termination for Default TEST COMPANY WITH NINE 9'S	999999999	10/11/2007	11/11/2009	ABRAHAM LINCOLN	
DLA11111	Termination for Default Test company with nine 9's	999999999	10/08/2007	10/15/2009	ABRAHAM LINCOLN	
DLA894568984	Defective Pricing Test company with nine 9's	999999999	04/25/2003	10/16/2009	ABRAHAM LINCOLN	

[Return to the Main Menu](#)

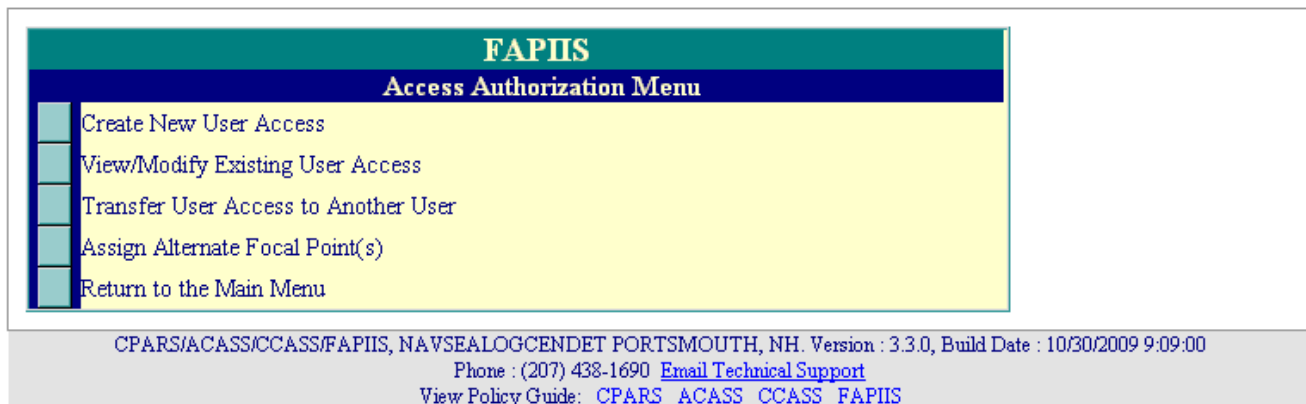
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The To-Do List identifies, for each record, the Document Number, Record Type/Awardee Name, DUNS, Action Date, Added Date, and the User who is responsible for completing the record.

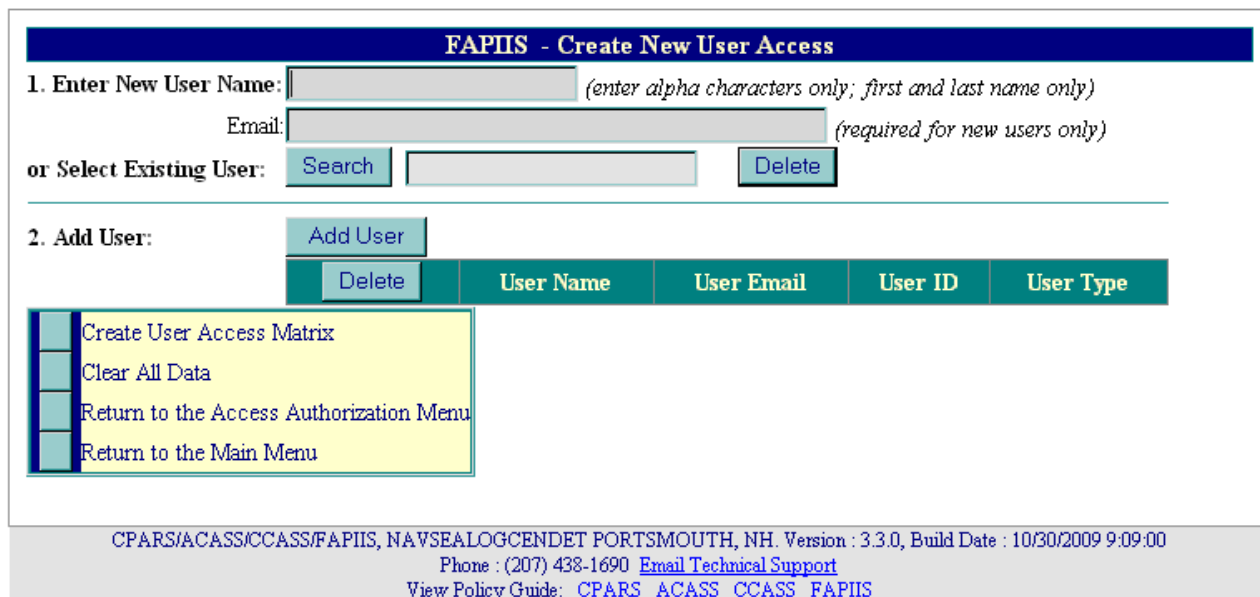
Clicking on a user's name allows the Focal Point to view the user's profile information including User ID, name, title, organization, address, email, and phone number(s).

The **Return to the Main Menu** button returns the user to the Focal Point Main Menu.

Access Authorization: This option is used by Focal Points to provide access to FAPIIS, to view or modify existing user access, to transfer access (records) from one user to another, and to assign Alternate Focal Points. To provide access to FAPIIS, the Focal Point must complete an Access Authorization Matrix (described below).



Create New User Access: To create a new user account or to give an existing CPARS, ACASS, or CCASS user access to FAPIIS, click on the **Access Authorization** button located on the Focal Point Main Menu. Click the **Create New User Access** button from the Access Authorization Menu. The Create New User Access screen displays.



In step 1, the Focal Point can enter a **New User Name** (First Name and Last Name only) and **Email** (required for new users) or **Select Existing User**. To select an existing user, click the **Search** button and the Search for Existing Users window will display. Enter the full or partial last name and click on the **Search** button. A list of existing user names that meet the search criteria will display. Click on the desired name and the name will appear in the **Select Existing User** box. The **Delete** button removes the selected user name from the **Select Existing User** box.

NOTE: When using the **Search** button to search for existing users, only existing FAPIIS users, or users with Alternate Focal Point, Assessing Official Representative, Assessing Official, and Reviewing Official access to CPARS, ACASS or CCASS will be visible.

In step 2, click the **Add User** button after entering the information required in step 1. The Focal Point can repeat steps 1 and 2 as necessary to provide access to multiple FAPIIS Data Entry users. To delete one or more users from the matrix, click the box in the **Delete** column of the appropriate user(s), and then click the **Delete** button located in the left corner of the matrix. The **Clear All Data** button clears all data entered in the matrix. After all new and existing users have been added, click the **Create User Access Matrix** button and a User Access Authorization Matrix displays containing each entry as shown below.

FAPIIS - User Access Authorization Matrix			
Please review the following User Matrix:			
User Name	User Email	User ID	User Type
ABRAHAM LINCOLN	abraham.lincoln@us.president.mil		New
GEORGE WASHINGTON	geroge.washington@us.president.mil		New
JOHN ADAMS	john.adams@us.president.mil		New

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The display presented above provides an opportunity for the Focal Point to review information for accuracy. If information has been entered incorrectly, click the **Modify Access Matrix to Correct Mistakes** button and the previous screen will display allowing the Focal Point to make the required changes. If all information is correct, click the **Authorize Access to these Users** button. The completed User Access Authorization Matrix displays providing User Name, User Email, User ID, Status ("**Authorized**" indicates the access was created), and User Type. A system generated email is sent to users during this step to inform them of their User ID, temporary password procedures, responsibilities, and resources available. Click on **Return to the Access Authorization Menu** or **Return to the Main Menu**, as applicable.

FAPIIS - User Access Authorization Matrix

Access has been authorized for the following users.
A system-generated email has been sent informing users of their User ID, responsibilities and resources, and providing instructions on how to acquire a temporary password, if applicable.

User Name	User Email	User ID	Status*	User Type
ABRAHAM LINCOLN	abraham.lincoln@us.president.mil	ALINC	Authorized	New
GEORGE WASHINGTON	geroge.washington@us.president.mil	GWASH	Authorized	New
JOHN ADAMS	john.adams@us.president.mil	JADAM	Authorized	New

* Note: if the Status indicates Failed, please contact the customer support desk for assistance.

Return to the Access Authorization Menu
 Return to the Main Menu

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View/Modify Existing User Access: This option produces a list of user names that have been authorized access to FAPIIS by the Focal Point. It also allows the Focal Point to reset passwords, to remove users' access, to update users' profile information, and to delete users from the FAPIIS application. To access the View/Modify Existing User Access option, click the **Access Authorization** button from the Focal Point Main Menu. Click the **View/Modify Existing User Access** button from the Access Authorization Menu and the View/Modify Existing User Access Screen displays.

FAPIIS - View/Modify Existing User Access

User: ALL

View Users

Users Authorized by You:

Return to the Access Authorization Menu
 Return to the Main Menu

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To view a list of all users the Focal Point has given access to, simply click on the **View Users** button. To view or modify a single existing user's access, click the **User** drop-down box and all user names that have been authorized access to FAPIIS by the Focal Point will display. Select the desired user name and click the **View Users** button. The following View/Modify Existing User Access screen displays.

FAPIIS - View/Modify Existing User Access

User:

Users Authorized by You:

User Name	User ID	Actions			
GEORGE WASHINGTON	GWASH	[Reset Password]	[Remove Access]	[Change Profile]	[Delete User]

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The Focal Point can then choose to Reset Password, Remove Access, Change Profile, or Delete User, as required.

[\[User Name\]](#) – Clicking on the user’s name allows the Focal Point to view the user’s profile information including User ID, name, title, organization, address, email, and phone number(s).

[\[Reset Password\]](#) – This option allows the Focal Point to reset a user’s password. Click [\[Reset Password\]](#) and the Confirm Password Change pop-up box will display and includes a new temporary, system-generated password. The Focal Point must click the **Submit** button to establish the new password in FAPIIS. It is the Focal Point’s responsibility to convey the new temporary password to the user. Click the **OK** button and a pop-up message “Password has been reset” displays.

[\[Remove Access\]](#) – Clicking on this option allows the Focal Point to remove the existing user’s access to FAPIIS. Click [\[Remove Access\]](#) and the Remove User Access view displays. If the user has access to the FAPIIS module only, the Remove User Access screen will display a notice that states "This User only has access to the FAPIIS module and will be deleted when access is removed. Note that all records created by this user will be retained and labeled "Unassigned" in reports." To remove access and delete the user click the **Remove Access and Delete the User** button, a confirmation pop-up will display stating "The user has been deleted." Click the **OK** button.

NOTE: If the user also has access to CPARS, ACASS, or CCASS and FAPIIS, the **Remove User Access from FAPIIS** button will remove the user’s access to FAPIIS and a confirmation pop-up screen will display stating "Access to this module has been removed." Click the OK button. The user will still have access to CPARS, ACASS, or CCASS, as applicable.

[\[Change Profile\]](#) - Clicking on this option allows the Focal Point to update the user’s profile information including name, title, organization, address, email, and phone number(s).

[\[Delete User\]](#) – Clicking on this option allows the Focal Point to completely delete a user from the FAPIIS database. Click [\[Delete User\]](#) and the Delete User Access view displays. If the user only has access to FAPIIS, with existing records, the screen will display a notice stating "All records created by this user will be retained and labeled "Unassigned" in reports." Click **Delete User** to delete the user from FAPIIS. A confirmation pop-up screen displays, click the **OK** button.

NOTE: If the user also has access to CPARS, ACASS, or CCASS, the system will only provide the Focal Point with the option to remove FAPIIS access, and the user will not be deleted.

The **Return to the Access Authorization Menu** button allows the Focal Point to continue with other access authorization options. The **Return to the Main Menu** button returns the user to the Focal Point Main Menu.

Transfer User Access to Another User: This option allows the Focal Point to transfer FAPIIS access from one user to another, if needed. This function is particularly useful when individuals are reassigned and no longer

involved with entering records. To transfer user access to another user, click the **Access Authorization** button from the Focal Point Main Menu. Click the **Transfer User Access to Another User** button and the Transfer User Access to Another User screen displays.

FAPIIS - Transfer User Access to Another User

Transfer User Access:

1. Select From User: (Select From User) ▾
2. Select FAPIIS Record(s): (None Assigned) ▾
3. To User, Select Existing User: (Select To User) ▾
4. Delete User After Transfer? Yes No

Transfer Access

[Return to the Access Authorization Menu](#)

[Return to the Main Menu](#)

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In Step 1, select the name of the user from the **Select From User** drop-down box, of the user that the record(s) are being transferred from.

In Step 2, select the specific FAPIIS record to be transferred or select "All Records" from the **Select FAPIIS Record(s)** drop-down box, to transfer the record(s) from the Step 1 user.

In Step 3, select the name of the user from the **To User** drop-down box that the record(s) are being transferred to. Note that only users that the Focal Point has already given access to FAPIIS, are included in the list. To transfer access to a new user, the Focal Point must first provide FAPIIS access to the user by using the **Create New User Access** button at the Access Authorization Menu.

In Step 4, the Focal Point can choose to **Delete User After Transfer**. This action will delete the user from the FAPIIS database when the Focal Point clicks on the **Transfer Access** button, as long as the user does not have access to CPARS, ACASS, or CCASS.

Click the **Transfer Access** button to complete the transfer process.

The **Return to the Access Authorization Menu** allows the Focal Point to continue with other access authorization options. The **Return to the Main Menu** button returns the user to the Focal Point Main Menu.

Assign Alternate Focal Point(s): This option allows the Focal Point to assign up to three individuals as an Alternate Focal Point. An Alternate Focal Point has the very same privileges as the Primary Focal Point (except they cannot authorize an Alternate Focal Point from their account). The Primary and Alternate Focal Points are allowed to work in FAPIIS at the same time to create/manage user accounts and to run reports, etc. To assign an Alternate Focal Point, click the **Access Authorization** button from the Focal Point Main Menu. Click the **Assign Alternate Focal Point(s)** button and the Assign Alternate Focal Point(s) screen displays.

FAPIIS - Assign Alternate Focal Point(s)

1. Enter New User: Name:
Email: *(required, new users only)*

or Select Existing User:

Current Alternate Focal Point(s):

Name	User ID	Password	Delete	Phone Number	Email Address
ABRAHAM LINCOLN	ALINC	[Reset]	[Delete]	x	abraham.lincoln@us.president.mil

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The Focal Point must identify the designated Alternate Focal Point(s) with the following two options. If it is a new user, the Focal Point would enter the name (First Name and Last Name only) in the **Enter New User Name** box and an email address in the **Email** box. For existing users, select an existing user from the **Select Existing User** drop-down box. The drop-down box includes a list of existing users within the service or agency who have been given access to one of the modules by the Focal Point. The adjacent **View** button allows the Focal Point to view the existing user's profile information, including User ID, name, title, organization, address, email, and phone number(s). Once a new name and email is entered, or an existing user selected, click the **Assign Alternate Focal Point** button.

NOTE: When the Alternate Focal Point is a **New User**, FAPIIS will assign/identify the new user's User ID. A system generated email will be sent to the user when he/she is assigned access as an Alternate Focal Point to inform them of their User ID, temporary password procedures, responsibilities, and resources available.

When an Alternate Focal Point is assigned, their name, User ID, phone number, and email address will be listed on the Assign Alternate Focal Point(s) screen shown above. Also included, are the abilities to reset their passwords and to delete the Alternate Focal Point access. To reset the Alternate Focal Point's password, click [\[Reset\]](#). To delete an Alternate Focal Point's access, as an Alternate Focal Point, click [\[Delete\]](#).

The **Return to the Access Authorization Menu** button allows the Focal Point to continue with other access authorization options. The **Return to the Main Menu** button returns the user to the Focal Point Main Menu.

Status Report: This option allows the Focal Point to monitor the status of records that have been started or completed for each user the Focal Point has given access to. The Status Report will display information as a list of records that allows the Focal Point read-only access to each record. **(See Status Report Section for more specific information)**

NOTE: The remaining Focal Point Main Menu options are also applicable at various FAPIIS access levels. As such, each option is described in more detail in separate sections of this user manual. Please refer to the Table of Contents to locate and obtain additional information on the following menu options.

Change User Profile: This option must be used whenever a user's name, address, email address, or phone number(s) changes. This option also allows users to change their FAPIIS password, if applicable. **(See User Profile Section for more specific information)**

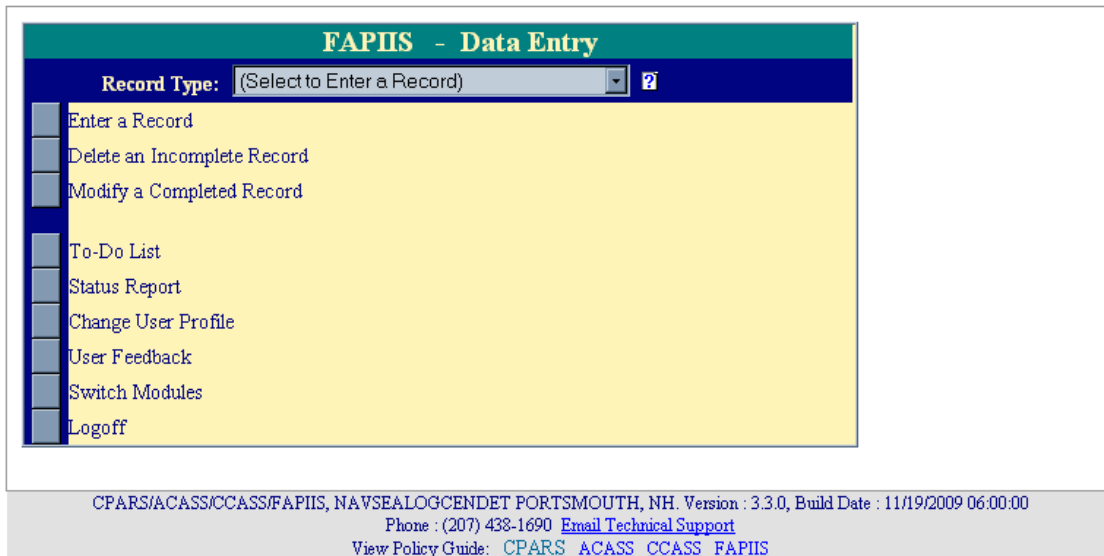
User Feedback: This option allows users to communicate suggested FAPIIS improvements, policy comments, and problems to system administrators and the Configuration Control Board. **(See User Feedback Section for more specific information)**

Switch Modules: This option allows users to switch between the different modules CPARS, ACASS, CCASS, and FAPIIS without having to log off. **(See Switch Modules Section for more specific information)**

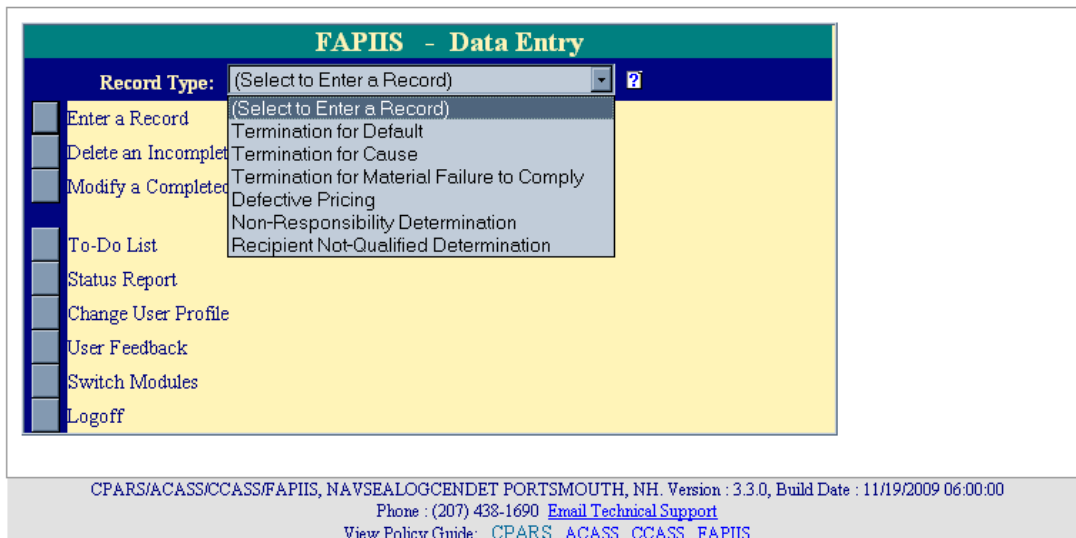
NOTE: The Alternate Focal Point Main Menu will contain additional menu options if the Alternate Focal Point has also been granted Data Entry access to FAPIIS. Those additional options will be described in the Data Entry section of this manual. Please refer to the Table of Contents to locate the Data Entry section.

FAPIIS Data Entry

The Data Entry user is responsible for creating, updating, and completing FAPIIS Records. The following record types are available for processing: Termination for Default, Termination for Cause, Termination for Material Failure to Comply (grants), Defective Pricing, Non-Responsibility Determination, and Recipient Not-Qualified Determination (grants).



Enter a Record: This option allows a user to enter the record information. To enter a record, the user must be logged into FAPIIS at the Data Entry or Alternate Focal Point (w/Data Entry) level and the Main Menu must be displayed. When a record is to be entered, select the applicable record type from the **Record Type** drop-down box and click the **Enter a Record** button.



The Preliminary Information screen will display. The below screenshot is applicable when entering a Termination for Default, but note that each record type requires entry of different information at the Preliminary Information screen. Click on the small blue “?” adjacent to **Enter the following:** to obtain online help regarding the information to be entered at the Preliminary Information screen.

The screenshot shows the FAPIIS Preliminary Information screen. At the top, it says "FAPIS Preliminary Information". Below that, it says "Enter the following: ?". The record type is "Termination for Default". There are three input fields: "DUNS:" (with a red asterisk), "Contract Award ID Number:" (with a red asterisk), and "Contract Referenced Award ID Number:". A note below the fields says "(fields identified with * are required)". At the bottom left, there are two buttons: "Continue" and "Return to the Main Menu". At the bottom of the screen, there is a footer with the text: "CPARS/ACASS/CCASS/FAPIS, NAVSEALOGCENDET PORTSMOUTH, NH. Version : 3.3.0, Build Date : 04/30/2009 15:00:00", "Phone : (207) 438-1690 [Email Technical Support](#)", and "View Policy Guide: [CPARS](#) [ACASS](#) [CCASS](#) [FAPIS](#)".

For a Termination for Default, enter the DUNS number (DUNS+4, if applicable), Contract Award ID Number and Contract Referenced Award ID Number, if applicable, and click the **Continue button**. FAPIIS will then search the Federal Procurement Data System (FPDS) for the specific Contract Award ID Number and Contract Referenced Award ID Number. If a match is found, the NAICS, Product/Service Code and Awardee Information on the Data Entry screen will be prepopulated. If no match is found with FPDS, FAPIIS will search the Central Contractor Registration (CCR) database for the specific DUNS and will prepopulate the Awardee Information if the DUNS is registered at CCR.

FAPIIS

Document Information
*(fields identified with * are required)*
Record Type: Termination for Default

- * Action Date: ? (e.g., date of termination, mm/dd/yyyy format)
- * Contract Award ID Number: ?
- Contract Referenced Award ID Number: ?
- * NAICS: * Product/Service Code:
- * Termination Type:
- * Upload PDF Attachment: ?

Attachments must be properly marked; e.g. "For Official Use Only/Source Selection Sensitive - See FAR 2.101 and 3.104."

Awardee Information ?

- * DUNS Number: CAGE Code:
- * Awardee Name:
- Doing Business As:
- * Address (1):
- Address (2):
- * City:
- State/Province: Postal/Zip Code:
- * Country:

Reporting Agency Information ?

Agency Name: DEFENSE LOGISTICS AGENCY

- * Office Code:
- * Contracting Officer Name:
- * Phone: FAX:
- * Email Address:

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Document Information: Enter the Document Information in the spaces provided, if not prepopulated. The data entry screen identifies required fields with a red asterisk (*). However, the Data Entry user is allowed to save a partially entered record without addressing all the required fields. In order to save a partially entered Termination for Default, enter the **Action Date**, **Contract Award ID Number**, **DUNS** and then click the **Save as a Draft** button. Note that when the Data Entry user is ready to continue working on the record, simply log into FAPIIS, click on the **To-Do List** from the Main Menu, and click on the document number for the record. To upload a PDF Attachment, click the **Browse** button. Locate and select the applicable PDF file and click **Open**. The file path will appear in the Upload PDF Attachment box, click the **Save as a Draft** button (see **NOTE** below). To view the attached PDF, click the **View** button.

NOTE: PDF files may be uploaded/replaced after a record has been Saved and Marked for Release (this means the record is complete and available in PPIRS for source selection purposes) using the Modify a Completed Record option. This is explained in more detail below.

Awardee Information: Enter the Awardee Information manually if it was not available from FPDS or CCR. Note that State/Province and Postal/Zip Code become required fields when United States or Canada is selected in the **Country** drop-down arrow box.

Reporting Agency Information: Select the applicable Office Code from the **Office Code** drop-down box. The remaining data elements are prepopulated with information saved in the user's profile.

Online help is available during the data entry process. Fields identified with a blue question mark (?) indicates online help availability. Simply click on the blue question mark to obtain an explanation of the information to be entered in the adjacent field.

To save a record without marking for release to PPIRS click the **Save as a Draft** button.

Click on the **View/Print the Record** button to view or print a record.

When the record is ready to be completed and made available in PPIRS for source selection purposes, click the **Save and Mark for Release** button. All required fields must be completed at this time. A message will display stating that "The FAPIIS record has been saved and marked to be sent to PPIRS." Click the **OK** button.

The **Return to the Main Menu** button returns the user to the Data Entry Main Menu. Clicking on this button does not save any information that has been entered.

Delete an Incomplete Record: This option allows the Data Entry user to delete a record that has been started, but not completed and marked for release, or available in PPIRS for source selection. To delete a record, click the **Delete an Incomplete Record** button. A list of records that have been started and are available for deletion will display. Click the document number of the record to be deleted. The Delete Record Confirmation screen will display. Select the **Confirm Delete** button to delete the record from the FAPIIS database. Select the **Cancel Delete and Return to the Main Menu** button to cancel the deletion of the record.

Modify a Completed Record: This option allows the Data Entry user to modify a record that has been completed and marked for release, and is available in PPIRS for source selection. To modify a completed record, click the **Modify a Completed Record** button. A list of completed records available for modification will display. Click the document number of the record to be modified. The Modify a Completed Record screen will display. The available fields that can be modified will depend upon the record type being modified. To save the modifications to the record click the **Save Data** button.

NOTE: 1. PDF attachments can be uploaded/replaced in the record after it has been completed and marked for release to PPIRS through **Modify a Completed Record**. 2. Terminations for Default and Terminations for Cause can be changed to a Termination for Convenience, Termination Withdrawn/Rescinded, or Termination Type changed to complete or partial by using the **Modify a Completed Record** option. All changes made using the **Modify a Completed Record** option are reflected in PPIRS immediately upon clicking the **Save Data** button. When a record is changed to a Termination for Convenience or is Withdrawn/Rescinded, it is immediately archived and no longer visible in PPIRS.

Click on **View/Print the Record** to view or print the record displayed on the screen. The **Return to the Main Menu** button returns the user to the Data Entry Main Menu. Clicking on this button does not save any information that has been modified.

To Do List: This option is a quick and easy method for the Data Entry user to see all the records that he/she has started, but not completed. Click the **To-Do list** button from the Data Entry Main Menu and a list of records that have been started and saved by the Data Entry user will display. Click on the appropriate document number and the record is opened in data entry format ready for the Data Entry user to complete.

NOTE: The screen shot below depicts the To-Do List of a user that is both a Data Entry user and an Alternate Focal Point. Only the records that the Alternate Focal Point entered as a Data Entry user will be able to be opened in data entry format to complete. Records entered by other Data Entry users may not be accessed by the Alternate Focal Point from the To-Do List.

FAPIS - To-Do List						
<i>(Select a Document Number below to complete the record and send it to PPIRS for Source Selection.)</i>						
DOCUMENT NUMBER	RECORD TYPE/AWARDEE NAME	DUNS	ACTION DATE	ADDED DATE	USER	
5236265252	Non-Responsibility Determination TEST COMPANY WITH NINE 9'S	999999999	12/05/2008	10/16/2009	ABRAHAM LINCOLN	
DLA05L25456	Termination for Default TEST COMPANY WITH NINE 9'S	999999999	10/11/2007	11/11/2009	ABRAHAM LINCOLN	
DLA11111	Termination for Default Test company with nine 9's	999999999	10/08/2007	10/15/2009	ABRAHAM LINCOLN	
DLA894568984	Defective Pricing Test company with nine 9's	999999999	04/25/2003	10/16/2009	ABRAHAM LINCOLN	
<i>(See below for the list of your users' outstanding actions.)</i>						
DOCUMENT NUMBER	RECORD TYPE/AWARDEE NAME	DUNS	ACTION DATE	ADDED DATE	USER	
7553312345	Recipient Not-Qualified Determination TEST COMPANY LLC with thirteen 9's	9999999999999	07/08/2009	10/16/2009	GEORGE WASHINGTON	
<input type="button" value="Return to the Main Menu"/>						
<small>CPARS/ACASS/CCASS/FAPIS, NAVSEALOGCENDET PORTSMOUTH, NH. Version : 3.3.0, Build Date : 11/19/2009 06:00:00 Phone : (207) 438-1690 Email Technical Support View Policy Guide: CPARS ACASS CCASS FAPIS</small>						

Status Report: This option allows the Data Entry user to monitor the status of records that he/she has started or completed. The Status Report will display information as a list of records that allows the Data Entry user read-only access to each record. **(See Status Report Section for more specific information)**

Change User Profile: This option must be used whenever a user's name, address, email address, or phone number(s) changes. This option also allows users to change their FAPIS password, if applicable. **(See User Profile Section for more specific information)**

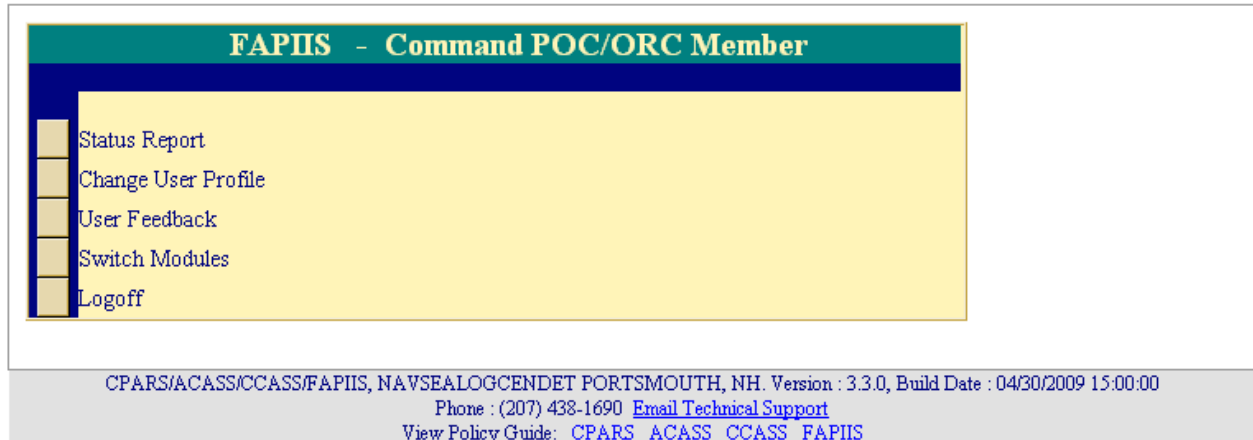
User Feedback: This option allows users to communicate suggested FAPIS improvements, policy comments, and problems to system administrators and the Configuration Control Board. **(See User Feedback Section for more specific information)**

Switch Modules: This option allows users to switch between the different modules CPARS, ACASS, CCASS, and FAPIS without having to log off. **(See Switch Modules Section for more specific information)**

NOTE: The Alternate Focal Point Main Menu will also include **Enter a Record**, **Delete an Incomplete Record**, and **Modify a Completed Record** options in addition to the Focal Point menu options (please refer to the Table of Contents to locate the Focal Point section) if the alternate has also been granted Data Entry access to FAPIS.

Command POC/ORC Member

This access level offers the Command Point of Contact (POC)/Operational Requirements Committee (ORC) Member complete visibility of the FAPIIS process across an entire service, agency, or major command using Status Reports. The Command POC/ORC Member access is granted only upon completion of a signed Service/Command/ORC Member Access Request Form obtained from contacting FAPIIS Customer Support.



Status Report: This option allows the Command POC/ORC Member to monitor the status of records that have been started or completed within the respective service, agency, or major command. The Status Report will display information as a list of records that allows the Command POC/ORC Member read-only access to each record. In addition, the Command POC/ORC Member will also have access to view the Activity Log for each record. **(See Status Report Section for more specific information)**

Change User Profile: This option must be used whenever a user's name, address, email address, or phone number(s) changes. This option also allows users to change their FAPIIS password, if applicable. **(See User Profile Section for more specific information)**

User Feedback: This option allows users to communicate suggested FAPIIS improvements, policy comments, and problems to system administrators and the Configuration Control Board. **(See User Feedback Section for more specific information)**

Switch Modules: This option allows users to switch between the different modules CPARS, ACASS, CCASS, and FAPIIS without having to log off. **(See Switch Modules Section for more specific information)**

Status Report

The Status Report feature allows users to monitor the status of records within their purview. The Status Report will display information as a list of records that provides the user with read-only access to each record. To run a status report, click the **Status Report** button from the Main Menu. The Status Report Parameters menu will display. The Focal Point Status Report screens are displayed in the following examples. Slight variations of this report occur at the different access levels and are described as applicable.

FAPIIS
Status Report Parameters

Enter one or more of the following:

Record Type: ALL
Status: ALL
DUNS:
Awardee Name: Begins With
Contract/Grant Award ID Number:
Contract Referenced Award ID Number:
Solicitation/Funding Opportunity Number:
User Assigned: ALL
Sort by: Record Type

Run Report
Return to the Main Menu

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If the user leaves the default values as **All** (under Record Type, Status, and User Assigned) and then clicks on the **Run Report** button, the report identifies the status of all users' records as shown below.

NOTE: Data Entry's Status Report does not include User Assigned search/sort option. The Command POC/ORC Member can search by Focal Point only under the User Assigned option.

The status report column names that are included are Viewed, Document Number, Record Type/ Awardee Name, DUNS, Action Date, Status, User Assigned (Focal Point and Alternate Focal Point only), and Activity Log.

FAPIS Status Report - 11/16/2009							
Record Type: All; Status: All; User Assigned: ALL; SORTED BY: Record Type;						[Spreadsheet]	
<i>(Click on a column name to re-sort the report.)</i>							
<u>Viewed</u>	<u>Document Number</u>	<u>Record Type/Awardee Name</u>	<u>DUNS</u>	<u>Action Date</u>	<u>Status</u>	<u>User Assigned</u>	<u>Activity Log</u>
	DLA4526245	Defective Pricing TEST COMPANY WITH NINE 9'S	999999999	11/04/2007	Completed	ABRAHAM LINCOLN	[Log]
	DLA894568984	Defective Pricing Test company with nine 9's	999999999	04/25/2003	Initiated	ABRAHAM LINCOLN	[Log]
	5236265252	Non-Responsibility Determination TEST COMPANY WITH NINE 9'S	999999999	12/05/2008	Initiated	ABRAHAM LINCOLN	[Log]
	454545454545	Non-Responsibility Determination TEST COMPANY	999999999	11/10/2009	Completed	ABRAHAM LINCOLN	[Log]
	565455656	Recipient Not-Qualified Determination TEST COMPANY WITH NINE 9'S	999999999	03/02/2005	Completed	ABRAHAM LINCOLN	[Log]
	7553312345	Recipient Not-Qualified Determination TEST COMPANY LLC with thirteen 9's	999999999999999	07/08/2009	Initiated	GEORGE WASHINGTON	[Log]
	DLA456G55524	Termination for Cause TEST COMPANY WITH NINE 9'S	999999999	11/05/2009	Completed	ABRAHAM LINCOLN	[Log]
	DLA05L25456	Termination for Default TEST COMPANY WITH NINE 9'S	999999999	10/11/2007	Initiated	ABRAHAM LINCOLN	[Log]
	DLA45GH456789	Termination for Default TEST COMPANY WITH NINE 9'S	999999999	03/15/2008	Completed	ABRAHAM LINCOLN	[Log]
	DLA11111	Termination for Default Test company with nine 9's	999999999	10/08/2007	Initiated	ABRAHAM LINCOLN	[Log]
	DLA45444444FFFF	Termination for Material Failure to Comply TEST COMPANY WITH NINE 9'S	999999999	11/12/2003	Completed	ABRAHAM LINCOLN	[Log]

Count: 11

x -indicates the record has been selected for viewing

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Clicking on the blue column names of the report allows the user additional sort options. Note that when sorting by the Record Type/Awardee Name column, two sort options are available: Record Type or Awardee Name.

The Status Report can be qualified by selecting and/or entering the Record Type, Status, DUNS, Awardee Name, Contract/Grant Award ID Number, Contract Referenced Award ID Number, Solicitation/Funding Opportunity Number, and/or User Assigned. The Status Report can also be sorted by Record Type, Action Date, DUNS, or Awardee Name from the **Sort by** drop-down arrow box. For example, the user might be interested in how many Termination for Default records are initiated. To limit the report by these options, the user would select Termination for Default from the **Record Type** drop-down box, Initiated from the **Status** drop-down box, and then click the **Run Report** button.

FAPIIS

Status Report Parameters

Enter one or more of the following:

Record Type:

Status:

DUNS:

Awardee Name:

Contract/Grant Award ID Number:

Contract Referenced Award ID Number:

Solicitation/Funding Opportunity Number:

User Assigned:

Sort by:

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The Status Report below contains the selections of Record Type: Termination for Default, Status: Initiated, Sort by: Record Type from the Status Report Parameters screen displayed above.

FAPIIS Status Report - 11/16/2009

Record Type: Termination for Default; Status: Initiated; User Assigned: ALL; SORTED BY: Record Type; [\[Spreadsheet\]](#)
 (Click on a column name to re-sort the report.)

<input type="checkbox"/>	<u>Document Number</u>	<u>Record Type/Awardee Name</u>	<u>DUNS</u>	<u>Action</u> <u>Date</u>	<u>Status</u>	<u>User Assigned</u>	<u>Activity Log</u>
<input checked="" type="checkbox"/>	DLA05L25456	Termination for Default TEST COMPANY WITH NINE 9'S	999999999	10/11/2007	Initiated	ABRAHAM LINCOLN	[Log]
<input checked="" type="checkbox"/>	DLA11111	Termination for Default Test company with nine 9's	999999999	10/08/2007	Initiated	ABRAHAM LINCOLN	[Log]

Count: 2

x -indicates the record has been selected for viewing

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[Document Number](#) - Click on the specific Document Number and the record will display in HTML format. Click the **Print** button to print the record. Click the **Close** button to return to the list of records. A green (x) appears in the Viewed column adjacent to the document number for the record(s) that were viewed.

[User Assigned](#) - Clicking on the user's name allows the Focal Point to view the user's profile information including User ID, name, title, organization, address, email, and phone number(s).

[\[Spreadsheet\]](#) - Click on the **[\[Spreadsheet\]](#)** link in the upper right hand corner of the page to create a Microsoft Excel version of the report.

Activity Log - Click on the [\[Log\]](#) link and a new window opens and presents the Activity Log. The Activity Log provides an audit trail of the history of actions taken on the record. A list of actions recorded in the Activity Log is provided below:

- Record initiated
- Record updated
- Attachment updated
- Attachment deleted
- Record initiated/available in PPIRS
- Record completed/available in PPIRS
- Restated by Customer Support Desk
- Termination Type updated to Partial
- Termination Type updated to Complete
- Record Converted to Termination for Convenience
- Record Withdrawn/Rescinded

Click the **Print** button to print the log. Click the **Close** button to return to the list of records.

The **Return to the Main Menu** button returns the user to the Main Menu.

Change User Profile

The Change User Profile option is very important as it is the primary method that users, at all access levels, keep their profile information up-to-date. For example, if a user's email address changes, the user would use the **Change User Profile** option to update the email address in FAPIIS. This option is also used to change a user's password, if applicable. To update user information, click the **Change User Profile** button from the Main Menu and the User Profile Menu displays.

FAPIIS
User Profile Menu

- Change User Information
- Change Login Password
- Return to the Main Menu

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Click the **Change User Information** button and the User Information screen displays.

FAPIIS
User Information
(fields identified with * are required)

- * User Name:
- * Email Address:
- * Title:
- * Organization:
- * Citizenship: (Select Country)
- * Street Address:
- * City, State, Zip:
- * Commercial Phone #:
- FAX #:
- DSN Phone #:

- Save User Information
- Return to the User Profile Menu
- Return to the Main Menu

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The user is able to update any of the profile information fields noted above. Fields identified with a red asterisk (*) are required. After all necessary changes are made, click the **Save User Information** button and a confirmation pop-up screen displays. Click the **OK** button.

The **Return to the User Profile Menu** button allows the user to continue with other User Profile options. The **Return to the Main Menu** button returns the user to the Main Menu. Clicking on these buttons does not save any information that has been modified.

To change a FAPIIS login password, click the **Change User Profile** button from the Main Menu and the User Profile Menu will display. Click the **Change Login Password** button and the Change Login Password screen displays.

FAPIIS
Change Login Password

Current Password:

New Password:

Confirm New Password:

Passwords must meet the following specifications:
must be changed every 60 days
are case sensitive
your last five old passwords are kept and cannot be reused.
must be 14-20 characters
must contain at least two uppercase letters
must contain at least two lowercase letters
must contain at least two numbers
must contain at least two special characters
Only the following special characters are allowed:
~ ! # \$ % ^ * () - _ = [] | ; : , .

Save Password
 Return to the User Profile Menu
 Return to the Main Menu

CPARS/ACASS/CCASS/FAPIIS, NAVSEALOGCENDET PORTSMOUTH, NH. Version : 3.3.0, Build Date : 04/30/2009 15:00:00
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Enter the current password in the **Current Password** box. Enter a new password in the **New Password** box. The password will display as asterisks. Re-type the new password in the **Confirm New Password** box. The password is case sensitive and must contain 14–20 characters, at least two uppercase letters, two lowercase letters, two numbers and two special characters. The last five passwords are kept and may not be reused, and passwords are valid for a period of 60 days.

NOTE: If a user logs into FAPIIS with an expired password, the Change Login Password screen is presented and the user will be required to establish a new password. Click the **Save Password** button and a confirmation pop-up will display. Click the **OK** button.

The **Return to the Main Menu** button returns the user to the Main Menu. Clicking on this button does not save any information that has been entered.

User Feedback

The **User Feedback** feature is available at all access levels and allows FAPIIS users to identify and submit system problems, make suggestions for system improvements, or recommend changes in policy. To submit comments, click the **User Feedback** button from the Main Menu and a User Feedback screen will display.

The screenshot shows the FAPIIS User Feedback form. The form is titled "FAPIS User Feedback" and is set against a yellow background. It includes the following fields and controls:

- Type of Request:** A dropdown menu with "Select" and an "Other:" text input field.
- Requested Priority:** A dropdown menu with "Select".
- Short Description:** A text input field.
- Description:** A large text area with a "(1000 character limit)" note.
- Submit Feedback** and **Return to the Main Menu** buttons.

At the bottom of the page, the following text is displayed:

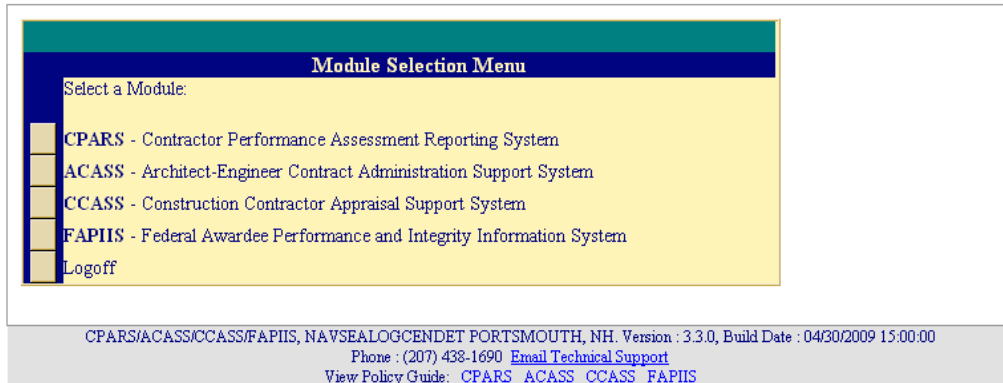
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Select the type of request from the **Type of Request** drop-down box. If "Other" is selected from **Type of Request**, then you will be required to enter information in the **Other** field. Select the priority of the request from the **Requested Priority** drop-down box. Enter a brief description in the **Short Description** box and a complete description in the **Description** box. Click the **Submit Feedback** button. Click **OK** when the confirmation message displays. The help desk monitors and responds to all FAPIIS feedback submitted. Requests for enhancements and policy changes are routed through the Configuration Control Board (CCB) for review, discussion, and disposition. The CCB currently meets three times a year. Users submitting feedback requests for enhancements, may be asked to provide additional information used to support the feedback suggestion and will receive a response and an explanation of the CCB's decision on whether or not an enhancement or change will be accepted. The **Return to the Main Menu** button returns the user to the Main Menu.

NOTE: The system limitation for User Feedback is 1000 characters.

Switch Modules

The **Switch Modules** feature is available at all access levels and allows users to switch between the different modules of CPARS, ACASS, CCASS, and FAPIIS without logging out of the system. To switch to another module, click the **Switch Modules** button from the Main Menu. The Module Selection Menu displays.



Click the applicable button indicating **CPARS**, **ACASS**, **CCASS**, or **FAPIS** to access that module.

NOTE: Although all module buttons, CPARS, ACASS, CCASS, and FAPIIS are visible on the Module Selection Menu, access to those modules may be restricted based on the user's access level.

FAPIIS Email Notifications

THE FAPIIS application will send the following email notifications:

- Command POC/ORC Member assigned
- Focal Point assigned
- Alternate Focal Point assigned
- FAPIIS Data Entry assigned
- FAPIIS Data Entry assigned/records transferred
- Overdue notification (record incomplete)
- Contractor notification that FAPIIS record is available in PPIRS

Using FAPIIS Effectively

When Entering Records:

- The small blue question mark (?) indicates online help is available for the adjacent field. Click on the blue question mark and the online help window opens.
- A red asterisk (*) designates a required field. All required fields must be completed to save and mark a record for release to PPIRS for source selection. However, records can be started and saved without all required fields being completed.
- A small calendar link is located adjacent to a date field allows the user to populate the date field with the use of a mouse. Click on the calendar and select the correct date. This will assure the date is entered in the correct format.
- FAPIIS has a time-out feature of 20 minutes. The time-out clock is located at the bottom of data entry screens and appears whenever the system is idle (user not typing). If the user has a data entry screen open and no work is performed for 20 minutes, the system will perform an automatic save. The time-out clock is re-set whenever the user performs a save.

General System Information:

- Use the To-Do List to open and work on all records requiring your action.
- Use the Forgot Password feature to receive a system-generated, temporary password. You will still have to remember your User ID. Your Focal Point and the Help Desk also have the ability to reset passwords.
- The FAPIIS Status Reports are available to help monitor the status of records.
- Run a FAPIIS Status Report to identify who has responsibility for a record (User Assigned, Focal Point and Alternate Focal Point only) or to find out the history of the record (Activity Log).

Frequently Asked Questions

1. How do I obtain access to the system?

A: Access is granted by a network of government Focal Points. Agencies that are using CPARS/ACASS/CCASS to do their past performance reporting already have Focal Points established that can provide access to FAPIIS. If you require assistance with identifying your Focal Point, please contact the helpdesk.

2. I received a system email with a User ID, but how do I obtain a password or have my password reset when I'm locked out of my account?

A: Please use the Forgot Password button at the login screen to reset your password.

3. I can't figure out some of the special characters or symbols in the temporary password?

A: Please copy and paste the temporary password into the password field. To do this, use your mouse to highlight the temporary password. Right click on the highlighted password and choose copy. Go to the login screen and place the cursor in the password field then perform a right click and choose the paste option.

4. Our activity uses Macintosh computers. Can the FAPIIS AIS be used on a Macintosh system?

A: Yes. The FAPIIS AIS is web-based so most actions are completed directly from your browser. All data inputs may be completed on a Macintosh system. However, the Adobe Acrobat Reader for Macintosh must be installed to print/view attachments in PDF.

5. I am unable to view attachments. What's wrong?

A: The Adobe Acrobat Reader must be installed to view the PDF. The reader can be downloaded from <http://www.adobe.com/>. If you have any problems downloading or installing the plugin, please contact our [Technical Support](#).

6. I'm attempting to login, but am receiving an error message stating that the User ID I entered does not match the PKI certification information.

A: If you have received a new CAC or PKI certificate since your last login, you will need to contact the helpdesk to remove your certificate from the system.

7. When I go to the website I am getting an error message that indicates "There is a problem with this website's security certificate."

A: Please click on the option to "Continue to this website (not recommended)." The error is due to a security setting in Internet Explorer 7.

8. What should I enter for the Contract Award ID Number? What should I enter for the Contract Referenced Award ID Number?

A: For Contract Award ID Number, enter the contract number for the record being entered. If reporting a delivery/task order, enter the delivery/task order number. When reporting orders under Indefinite Delivery Vehicles (IDV) such as a GWAC, IDC, FSS, BOA, or BPA, enter the contract number or agreement number of the IDV for the Contract Referenced Award ID Number.

9. How long are records retained in FAPIIS?

A: Records are retained in FAPIIS for 5 years following the Action Date.

10. I entered a record and noticed that much of the information was automatically filled out for me. How

does this work?

A: If your contract action is available in the Federal Procurement Data System – Next Generation (FPDS-NG), FAPIIS will populate the contract information from FPDS-NG for you. If not, and the DUNS number you enter is available in Central Contractor Registration (CCR), FAPIIS will populate the awardee information from CCR for you. If not, you may enter the information manually.

11. I used the Create New User Access button to grant access to the system, but the users still do not show up in the system.

A: You need to finish creating the User Access Matrix in order for access to be granted. After you complete the information on the first screen click on "Create User Access Matrix." You will then be taken to another screen that asks you to review the accuracy of the entered information. You will then need to click on the "Authorize Access to Users" button in order for access to be completed.

12. Where do I go if I have other questions on the FAPIIS Automated Information System?

A: Contact our Help Desk: DSN: 684-1690
Comm: 207-438-1690
Fax: 207-438-6535
E-mail: webptsmh@navy.mil

13. What is an Administrative Agreement?

A: An Administrative agreement is a negotiated instrument entered into between the Suspending and Debarment Official and an entity or individual to resolve initiated or potential suspension and debarment action. The Agreement creates and documents enforceable terms and conditions undertaken or agreed to be undertaken, by the entity or individual which implement or ensure appropriate practices and procedures for business honesty, integrity and/or performance. Agreements run for a fixed period of time, typically 3 – 5 years. Absent an express provision to the contrary the effect of an Agreement is to immediately reinstate (or continue) award eligibility.

14. I am a contractor responding to a solicitation with the provision at 52.209-7 Information Regarding Responsibility Matters and/or a contract with the clause 52.209-8 Updates of Information Regarding Responsibility Matters. How do I enter/update my information in FAPIIS as required by the provision and clause?

A: This information shall be entered in FAPIIS via your Central Contractor Registration (CCR) record. The website for CCR is <http://www.ccr.gov>. Questions regarding entry of this information in CCR should be directed to the CCR Help Desk (select Help at the CCR website).