

# Chapter 1

## Getting Started

### Important Safety Information

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**Warning:** No emergency calling. The Cordless Internet Phone requires a base station and power. Without them, you cannot make any landline or Internet calls.



No Emergency Calls.  
Skype is not a replacement for  
your ordinary telephone and  
cannot be used for emergency calling.



**Warning:** Follow basic safety precautions to reduce the risk of fire, electric shock and injury.

- Read and follow all warnings and instructions marked on the product.
- Do not use this product near water, a laundry tub, in a wet basement, or near a swimming pool.
- Do not place this product on an unstable table. The product may fall and be damaged.
- This product should never be placed near or over a radiator or heat register.
- This product should be operated only from the type of power source indicated on the label.
- Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by people walking on it.
- Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- Avoid using a telephone during a storm or severe weather with lightning. There may be a risk of electric shock from lightning.
- Do not use this product to report a gas leak in the vicinity of the leak.
- Do not use this product near intensive care medical equipment or by any people with pacemakers.

- Due to the radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.
- Use only the battery type provided in the box. Do not use lithium or non-rechargeable batteries. For more information about battery safety, see [“Batteries” in Appendix A](#).

## Digital Security System

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Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

There is a unique digital security code programmed into each unit. When the base and the handset are powered up the first time, the handset automatically links with the base ready for normal and secure use. If you have also purchased additional accessory handsets, you will need to follow the registration procedure in [“Registering Your Handset” in Chapter 7](#). This will help maintain the digital security.

## Hearing Aid Compatibility (HAC)

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This telephone system meets FCC and Industry Canada standards for Hearing Aid Compatibility.



**Note:** This telephone works by sending radio signals between the base unit and the handset. These signals may interfere with some hearing aids, causing a humming noise.

## Package Contents

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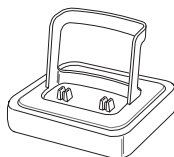
Unpack the box and make sure that you have all the items listed below. If there are missing items, contact your dealer.



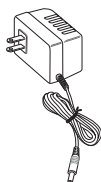
base unit



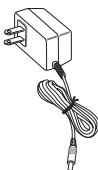
handset



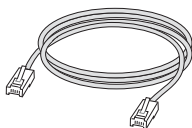
charger



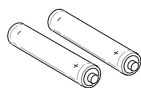
base power adapter



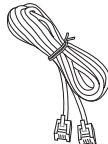
charger power adapter



Ethernet cable  
with RJ45 connector



NiMH AAA batteries



telephone line cord

**Figure 1-1**

- Base unit
- Phone (also called a handset)
- Charger
- Power adapter for base
- Power adapter for charger
- Two rechargeable NiMH batteries, size AAA 1.2V 750mAh (HR11/45)
- Telephone line cord
- Ethernet cable (with RJ45 connector)
- NETGEAR CD, which includes this User Manual and links to product registration and support.
- *Cordless Internet Phone with Skype Model SPH200D Quick Installation Guide*

## About Your Phone

### Handset Light and Controls

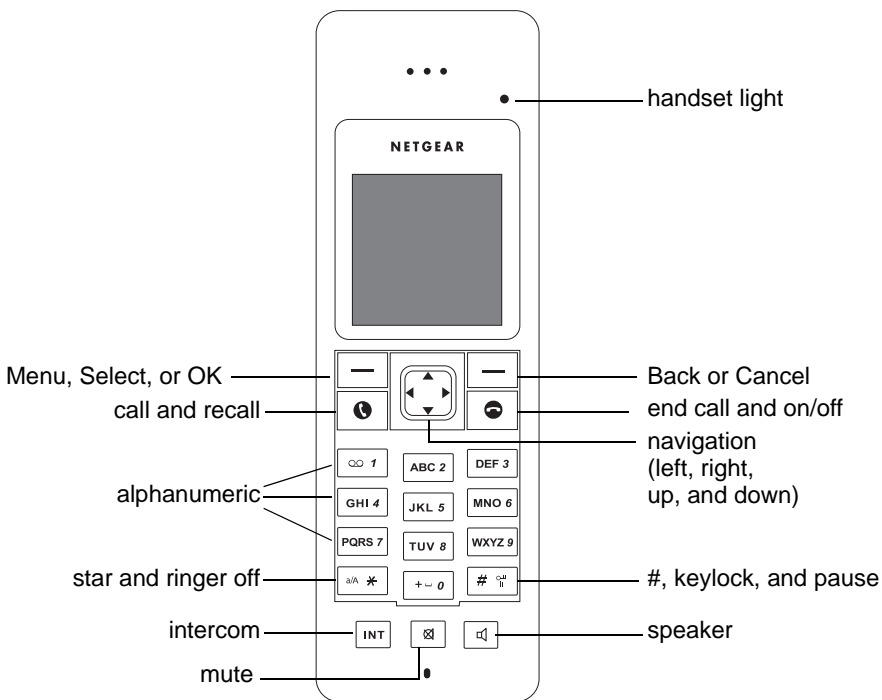


Figure 1-2

Table 1-1. Handset Light and Controls


Light and Controls	Action
Handset light	<ul style="list-style-type: none"><li>• Lit when a call is in progress.</li><li>• Blinks when receiving a call.</li><li>• Blinks if there is voicemail.</li></ul>
Menu, Select or OK	Use this button to press Menu, Select, or OK displayed on the screen.
Back or Cancel	Use this button to press Back or Cancel displayed on the screen.
Talk and recall	<ul style="list-style-type: none"><li>• Make and receive calls.</li><li>• Send flash signal for landline calls.</li></ul>

**Table 1-1. Handset Light and Controls (continued)**


Light and Controls	Action
End call and on/off	<ul style="list-style-type: none"> <li>• End a call.</li> <li>• Exit menus.</li> <li>• Power on the handset.</li> <li>• Enter the power menu.</li> </ul>
Navigation (up, down, left, and right)	<ul style="list-style-type: none"> <li>• Scroll to menu items.</li> <li>• Move the cursor and change the selection</li> <li>• Up: Shortcut to Skype Change Status menu. Increase ringer and receiver volume.</li> <li>• Down: Shortcut to All Calls list. Decrease ringer and receiver volume.</li> </ul>
Alphanumeric	<ul style="list-style-type: none"> <li>• Dial digits.</li> <li>• Enter characters or numbers.</li> </ul>
Star and ringer off	<ul style="list-style-type: none"> <li>• Dial *.</li> <li>• Enter alphanumeric mode during standby.</li> <li>• Change text entry mode (a/A/1).</li> </ul>
Intercom	Make an intercom call.
Mute	Mute/un-mute the microphone.
#, keylock, and pause	<ul style="list-style-type: none"> <li>• Dial #.</li> <li>• Enter a pause.</li> <li>• Lock the keypad.</li> <li>• Display the symbols matrix.</li> </ul>
Speaker	Turn the speaker on or off.

## Powering Your Handset On and Off

### Powering On Your Handset

Press . The handset may take a few seconds to power up.

### Powering Off Your Handset

1. Press and hold  for two seconds. The power menu is displayed.
2. Scroll to Switch Off. Press Select. The handset is switched off.
















**Note:** Your handset cannot receive any calls if the power is switched off.

## Handset Icons

Each icon gives you a visual message of what is happening on your handset.


**Table 1-2. Handset Icons**

Icon	Meaning	Icon	Meaning
	Signal strength		Battery level
	Call in progress		Line on hold
	Speaker on		Mute
	Ringer off		New voicemail
	New missed call		New request waiting
	Skype network alert		Keypad locked
	handset lost link		


## Using the Menus

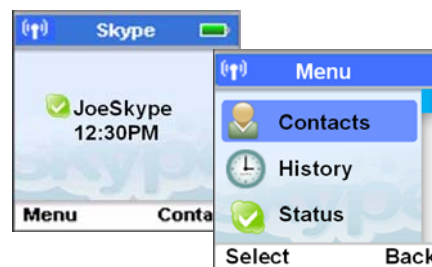
Your phone offers a variety of features and functions grouped in the menus.



**Tip:** Use  (Up or down) to navigate the menus.

1. From the standby display, press Menu to go to the main menu.
2. You can select Contacts, History, or Status, or scroll to select the All Calls list.

To exit from any menu instantly, press . All unconfirmed changes will not be saved.






**Figure 1-3**

**Table 1-3. Menus**

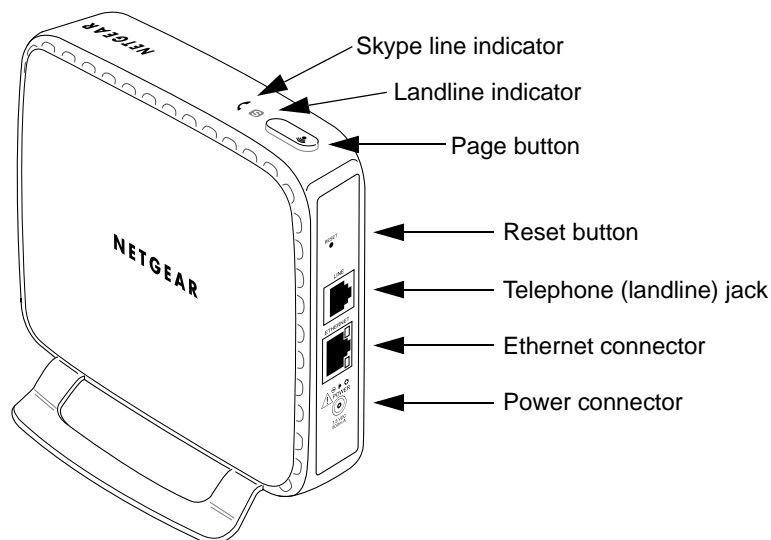
Contacts	History	Status	Add Contact
Options Call Send Voicemail View profile Rename Remove Block Request detail	All calls Missed calls Incoming calls Outgoing calls Voicemails New contact	Change status My profile Sign out	Skype SkypeOut
Search	Services	Settings	
Enter name or e-mail	Skype credit SkypeIn Voicemail	General Call settings Privacy Tones Screen Time & Date Network Handset Information Advanced	

## Locking and Unlocking the Handset Keypad

You can lock the handset keypad to prevent accidental button presses. When you want to make a call you can unlock the keypad.

- **Locking the keypad.** Press and hold . The keypad is locked, and  is displayed.
- **Unlocking the keypad.** Press  to unlock. The keypad is unlocked.

## Base Unit



**Figure 1-4**

The following table describes the keys and connectors on the base unit.



**Table 1-4. Base Unit Keys and Connectors**

Indicators, Buttons, and Connectors	Description
Skype line indicator	<ul style="list-style-type: none"><li>• Blinks when receiving a Skype line call.</li><li>• Lit when the Skype line is in use.</li></ul>
Landline indicator	Blinks when receiving a landline call.
Page button	<ul style="list-style-type: none"><li>• Find handsets.</li><li>• Register handsets.</li></ul>
Reset button	<ul style="list-style-type: none"><li>• Push and release to reset the power.</li><li>• Push and hold for 5 seconds, and then release to reset to factory default settings.</li></ul>
Telephone (landline) jack	Connect to the landline.
Ethernet jack	Connect to the Internet.
Power connector	Connect to the power adapter.



## **Paging Missing Handsets**

You can use the Page button on the base unit to locate missing handsets.

1. Press  on the base unit. All the handsets connected to this base unit ring.
2. To stop paging, press  on the base unit again OR  
Press any key on the handset to stop the paging of that handset.

