



Louisiana Medicaid Management Information System (LMMIS)

Electronic Health-Records (EHR) Incentive Payment Provider User Manual

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Prepared By Technical Communications Group

PROJECT INFORMATION

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Author	Technical Communications Group, Molina Medicaid Solutions LMMIS QA		
	Revision History		
Date	Description of Change	LIFT	Ву
02/17/2011	Initial draft	6958	Randy Sheehan
03/04/2011	Screen shots replaced and text modified in response to UAT	6958	Randy Sheehan
03/10/2011	Per Jason Harang: Updated Section 1.0. All instances of NLR were changed to CMS. All instances of "12 months" were changed to "15 months." Sections 4.6 and 4.7 were swapped, since they were in reverse order.	6958	Randy Sheehan
03/11/2011	Updated the link to enrollment help in 2.0.	6958	Randy Sheehan
03/21/2012	Updated screenshots in 3.0; added 4.2; updated 4.4; added 4.4.1 through 4.4.7; updated 4.7, 4.8, 4.9 and 4.10; updated 6.0; added 6.1; updated 6.2, 6.3, 6.4, 6.5, 6.7, 6.8, and 6.9.	6958	Randy Sheehan
04/12/2012	Updated 1.0; updated 2.1; corrected typo in 6.6 header; obscured provider data in 7.6.	6958	Randy Sheehan
04/19/2012	Updated 6.4 and 6.6.	6958	Randy Sheehan
04/30/2013	Updated manual verbiage and screenshots based upon LIFT 9005 and review.	9005	Jody Lavigne
05/14/2013	Updated screenshots in 4.0 & 6.0 (CMS/EFT Screen); 4.5 & 6.6 (Upload ToolTip); and 5.4 & 7.4 (Attachments Screen); and added verbiage in section 4.2 & 6.2 for Payee Screen.	9005	Jody Lavigne
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01/27/2015	Updated screenshots in 5.1 and 7.0.	9873	Randy Sheehan
09/08/2015	Updated screenshots in sections 3.0, 4.2, 4.4 and 4.6	9652	Tracie Tate

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1.0 OVERVIEW

The Electronic Health-Records Incentive Payment program is based on provisions of the American Recovery and Reinvestment Act of 2009 (ARRA) intended to provide incentive payments to eligible professionals (EP) and eligible hospitals (EH) participating in Medicaid to adopt and meaningfully use electronic health record (EHR) technology.

The purpose of EHR Provider application is for eligible professionals (EP) and eligible hospitals (EH) to complete the registration process they initiated when they registered with the CMS by creating an attestation case. This enrollment through the EHR Provider application is possible only if the Provider has a valid B6 record on file and a corresponding B7 record has been processed.

As part of the enrollment process, the Provider will be able to review the information on file with CMS as well as add or update their primary and secondary contact information. The Provider will then proceed through a series of attestation screens, entering data into all required fields and attaching all required documentation. Upon submitting (or updating) an attestation case to DHH for review, a confirmation email will be dispatched to the contacts entered into the system, and a summary report will be made available for view/download.

The review by DHH is performed via a separate admin application where a DHH reviewer will assign the attestation case and ultimately give it a status. When denying a case, the reviewer will provide the Provider with a reason and, if applicable, further instructions. In a situation where the Provider's supporting documentation was found to be insufficient, for example, DHH will request that the Provider attach a missing worksheet and resubmit.

In the EHR Provider application, a link for updating a submitted attestation case is accessible via a main menu that will become the application's default screen after the Provider enrolls for the first time. The process of updating a case is similar to creating a new one except that the fields on the attestation screens will be pre-populated with the data the Provider had entered previously. Also accessible from the menu is a link to the case's latest summary report as well as links to standalone screens for the Provider to view or add attachments and notes associated with the case. (All system-generated emails will be automatically added as a note for the case.) Finally, the menu will also have a link to a Remittance Report screen where the Provider can download any remittance reports on file for them.

Once DHH determines that a case can be paid, a status of Approved is assigned and the case is scheduled to be included in the next payment cycle. At the time their case is given an Approved status, the Provider will see a limited version of the menu screen upon visiting the EHR Provider application. Specifically, the link to update their case will no longer be displayed, and the standalone attachments and notes screen will be read-only – that is, the Provider will be able to view all the attachments and notes associated with the case, but will not be able to add additional notes or attachments. From the second payment year onward, Providers will be required to demonstrate Meaningful Use as an additional qualification for payment.

A link that reads "New Enrollment for Payment Year X" ("X" denoting the Provider's current payment year), will be available on the menu on January 1, 20xx for EHs and April 1, 20xx for EPs, thus allowing the Provider to create a new attestation case.

Cyclical enrollments will be permitted in this way until the Provider is paid in full, after which the application will be locked from further updates. In the year 2022, the system will be shut off entirely and the site will no longer be accessible.

1.1 Objectives

The program objectives are as follows:

- Front-end registration and attestation capabilities for eligible professionals and eligible hospitals participating in Medicaid programs who are requesting to participate and can demonstrate that they meet the criteria to receive incentive payments.
- Back end Provider reimbursement capabilities to be performed at a DHH specified frequency.
- Administrative reporting capabilities for tracking, assessment, and forecasting.

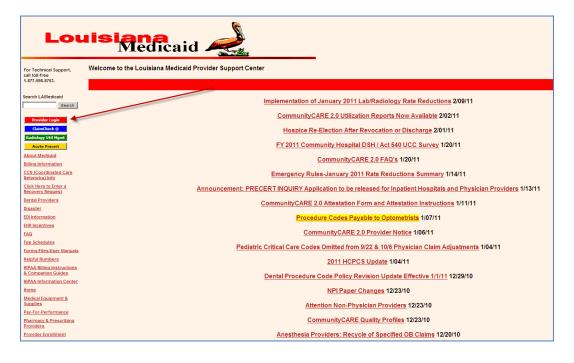
1.2 Further Reading

Before attempting to use the EHR application, Providers should familiarize themselves with the various aspects of the EHR program at www.lamedicaid.com then click on EHR Incentive Program.

2.0 ACCESSING THE APPLICATION

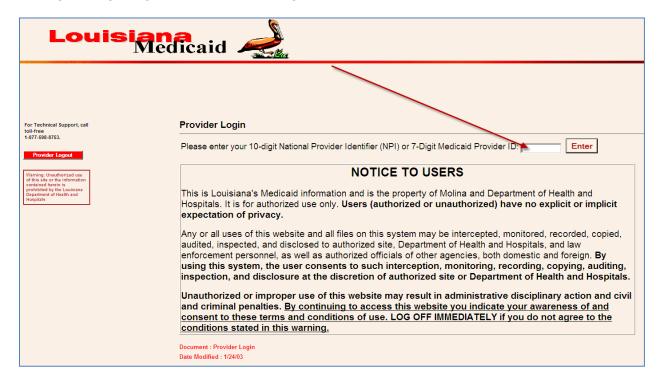
If you are not already registered as a Provider at www.lamedicaid.com, please refer to http://www.lamedicaid.com/provweb1/Provweb Enroll/website enrollment. for assistance with enrollment.

Once enrolled, users can access the application by navigating to the www.lamedicaid.com web site and selecting the **Provider Login** button:

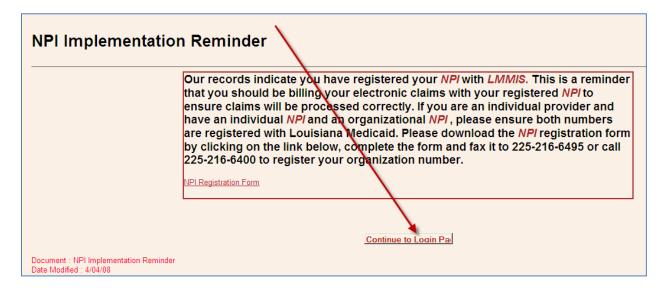


Enter your 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID in the box, and then click on the **Enter** button.

NOTE: EPs must use their individual login credentials to access LAConnect. EPs must **not** login using the group's or practice's login credentials.



Read the NPI Implementation Reminder and click on the Continue to Login Page link.



Enter your Login ID and Password in the text boxes and then click on the **Login** button:



2.1 Provider Applications Area

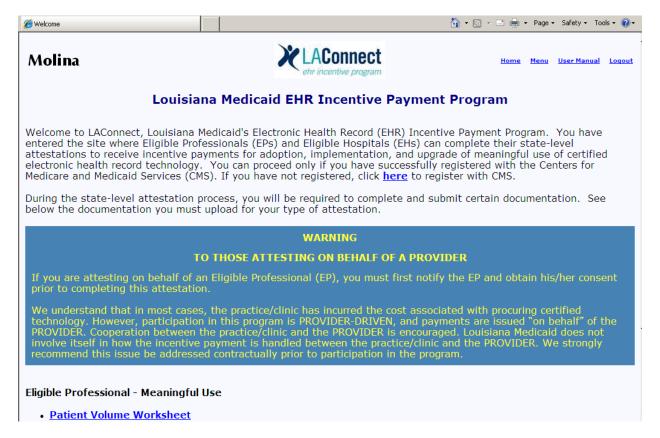
All EH and EP Providers will automatically be granted access to the **LAConnect – EHR** link on the list of applications. Click on the link to proceed.



Note: Depending upon the Provider's requirements, more or fewer applications will be displayed in the list. The list shown above is just a sample.

3.0 Welcome Screen

When a user launches the application for the first time, a welcome screen similar to the one shown below is displayed:



3.1 Navigating through the Application

The four basic navigation tools are available in the upper right corner: **Home**, **Menu**, **User Manual**, **Logout**.

Home – Returns the user to the Provider Applications Area home page of www.lamedicaid.com (see 2.1, above).

Menu – Routes the user to the main EHR Application menu (unless you have never performed an enrollment in the past, in which case a message similar to the one shown below is displayed).



Click on the **OK** button to proceed.

User Manual – Displays this document.

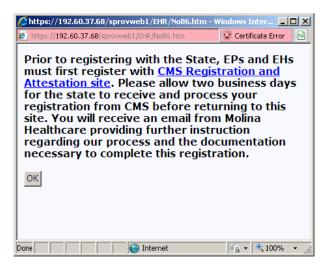
Logout – Returns the user to the main Home Page of <u>www.lamedicaid.com</u>.

3.1.1 Continue Button

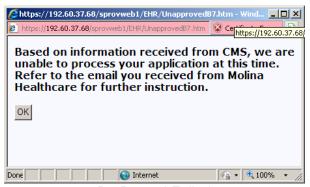
Click on the Continue button on the welcome screen to use the application.



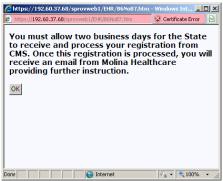
Note: If you have not yet registered with CMS, a message similar to the one shown below is displayed:



You must register with the CMS Registration and Attestation Site in order to proceed. Later, when you log in again, you may receive messages similar to the ones shown below:



B7 Record Failed



No B7 Record

3.2 Welcome Email

Once registered with CMS, this email is received informing users that they are eligible to apply for an incentive payment through Louisiana Medicaid EHR program.

Dear	,

Based on information received from CMS regarding your registration for EHR incentives, you are ELIGIBLE to apply for an incentive payment through Louisiana Medicaid.

Louisiana Medicaid has launched its online EHR application - which providers can access through lamedicaid.com. After entering lamedicaid.com, login using your individual provider logon credentials, and click on the LAConnect EHR link. Please allow two business days from receipt of this email before you log on to attest.

If you have any questions, email ehrincentives@la.gov.

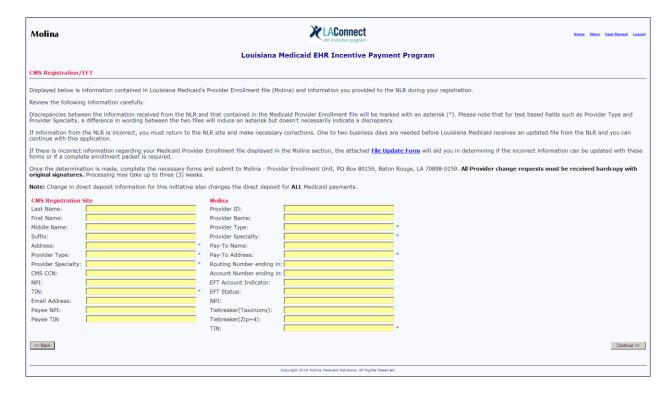
4.0 Eligible Hospital (EH) Users Initial Login

When Eligible Hospital (EH) user logs in for the first time after having registered with CMS, the Eligible Hospital welcome screen is displayed:



To begin the attestation process, click the **Continue** button.

Below is the CMS Registration/EFT screen:



The user should scan the information in the text boxes, noting especially the items marked with asterisks, if any. Those items have been marked because the information they contain in the CMS Registration and Attestation Site and the Molina system is different.

The user may click on the **File Update Form** to make any corrections or accept these differences and continue to the Payee Information screen by clicking on the **Continue** button.

4.1 File Update Form

If you click the File Update Form link, the form will be displayed by your Adobe Reader software. Print out the form, complete it, and mail it to:

MOLINA
PROVIDER ENROLLMENT UNIT
P O BOX 80159
BATON ROUGE, LA 70898-0159

Your updated provider data will be matched against information on file at the National Level Repository.

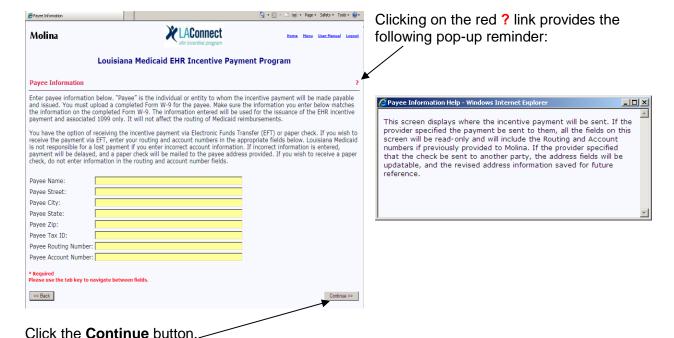
Click the **Continue** button on the CMS Registration/EFT page.

4.2 Payee Information

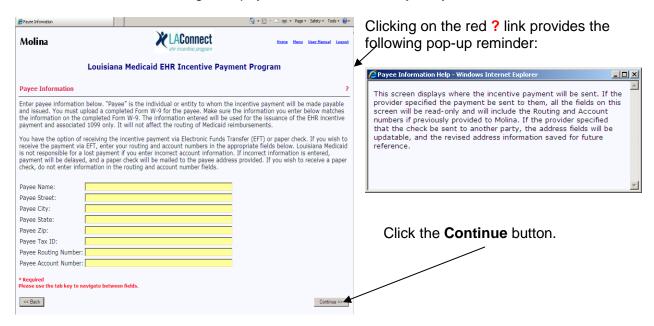
The Payee Information page enables you to verify and/or update the payee information.

If the Payee TIN from CMS does not match the Payee TIN from the Molina Provider File, the CMS Payee NPI and TIN will be pre-populated, and you will be able to enter other payee info (name and address). A paper check will be created.

If the Provider wants to be the recipient of the payment, he/she will receive this screen.:

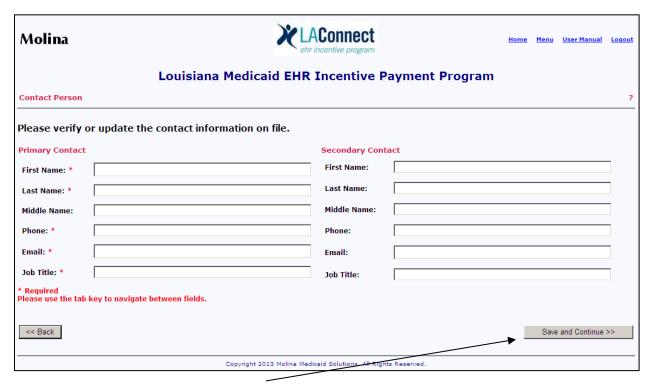


If the Provider wants to assign the payments to another entity, they will receive this screen:



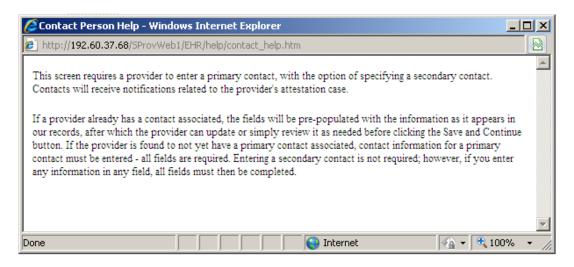
Contact Person

The Contact Person page enables you to verify and/or update the contact information. Click on any of the text boxes to type in the update.



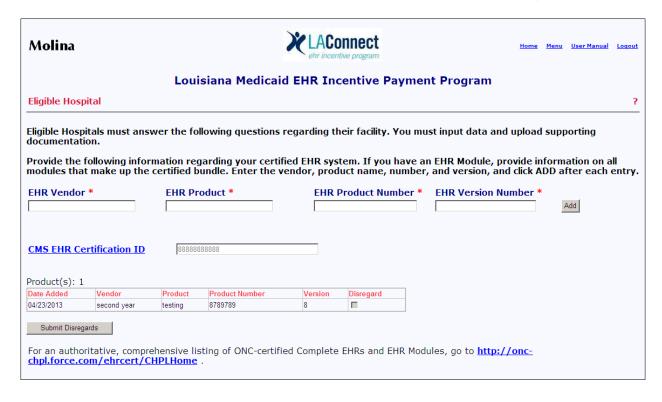
Click the Save and Continue button.

Clicking on the red ? link provides the following pop-up reminder:

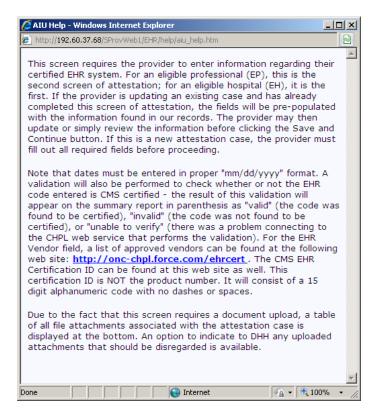


4.3 Eligible Hospital Participation

Enter the appropriate response in the text boxes for EHR Vendor, EHR Product, EHR Product Number, EHR Version Number, and CMS EHR Certification ID. All fields are required.



Clicking on the red? link provides the following pop-up reminder:



Once all mandatory fields are filled, click on the **Add** button to add this vendor record to your list.

The record has been added successfully.

After receiving the above message, users are able to continue adding vendor records as necessary.

4.3.1 CMS EHR Certification ID

If needed, enter the CMS EHR Certification ID in the text box. If you click on the **CMS EHR Certification ID** link, a message similar to the one shown below is displayed:

The CMS EHR Certification ID can be found by visiting http://onc-chpl.force.com/ehrcert. This certification ID is NOT the product number. It will consist of a 15 digit alphanumeric code with no dashes or spaces.

4.3.2 Disregards

Once you have specified a vendor, the record for the vendor is displayed in a manner similar to that shown below. You are enabled to remove the vendor by clicking on the **Disregard** check box and then on the **Submit Disregards** button.



4.3.3 Certified Health IT Product List

A convenient link to the Office of National Coordinator for Health Information Technology's Certified Health IT Product List is provided with the following link: http://onc-chpl.force.com/ehrcert/CHPLHome.

4.4 Documentation Upload

Depending on your attestation type and payment year, certain documents must be uploaded.

Upload Instructions:

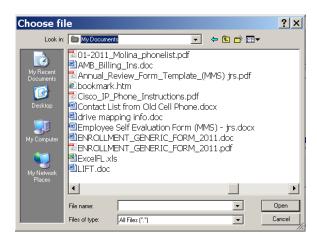
- Use the browse button to select the file to be uploaded.
- The maximum document size is 7MB.
- You must enter text in the Document Title box. The Document Title must describe the document you are uploading.
- See the appropriate table below for document requirements. <u>Failure to upload all</u> necessary documents will result in your application being rejected.

Required Documents for Upload Eligible Professional		
Adoption/Implementation/Upgrade	Meaningful Use	
Patient Volume Worksheet	Patient Volume Worksheet	
Form W-9 NEW!	Form W-9 NEW!	
Proof of Purchase	MU Application (Stage 1 or Stage 2)	
	MU Report from EHR System NEW!	

Required Documents for Upload Eligible Hospital		
Adoption/Implementation/Upgrade	Meaningful Use	
Patient Volume Worksheet	 Patient Volume Worksheet 	
EH Payment Calculator		
Cost Reports		
 Proof of Purchase 		

 An uploaded document can be deleted during the business day that it was uploaded by using the Submit Deletes button. However, if you must delete a document that was uploaded on a previous business day, contact EHR staff at ehrincentives@la.gov.

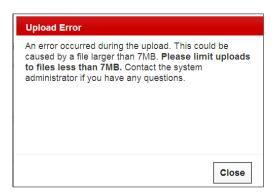
A dialogue box will open which enables you to navigate to the file you want to upload.



Note: You may upload any file of the following types: *.doc, *.docx ,*. txt, *.rtf, *.xls, *.xlsx, *.zip, *.wpd, *.pdf, *.ppt, *.pptx, *.html, *.htm, *.msg, *.csv, *.bmp, *.jpg. If you attempt to upload a file type other than one of those listed above, a message similar to the one shown below is displayed:

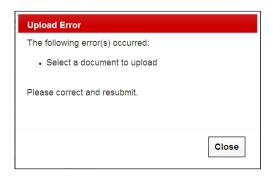


Note: There is a 7 megabyte maximum file size permitted. If you exceed the 7 megabyte limit, you will receive the following message:



Click on the file name and then click on the **Open** button. The name of the selected file will be displayed in the text box next to the **Browse** button.

Note: If you do not select a document to upload, you will receive the following message:

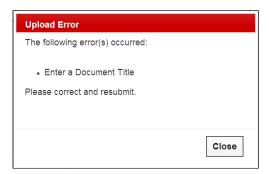


Next, type a name for the file in the **Document Title** text box. Ensure that the document title is something meaningful. For instance, if it is evidence of your patient encounter volume, then name it "Patient Encounter." It is important that the Document Title be in the following format:

DOCUMENT TYPE_7-digit INDIVIDUAL Provider ID_YYYYMMDD.

Then click on the **Upload** button.

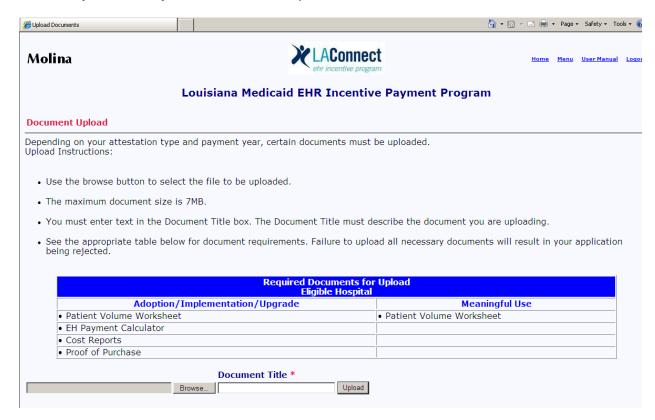
Note: If you do not enter text into the **Document Title** box, you will receive the following message:



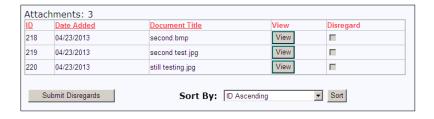
If you do not select a document to upload nor enter text in the Document Title box, you will receive the following message:



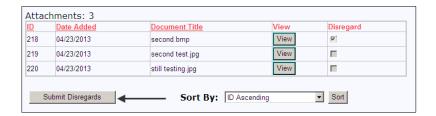
Users may click the **Upload** link for a tool tip as seen below:



Once you have uploaded documentation, each time you return to the Eligible Hospital page, the uploaded documentation is displayed in a grid at the bottom of the page:



If you upload a file by mistake, you can request that the file be disregarded by clicking on the check box in the Disregard column to the right.



Click on the **Submit Disregards** button to confirm that you want the specified file to be disregarded.

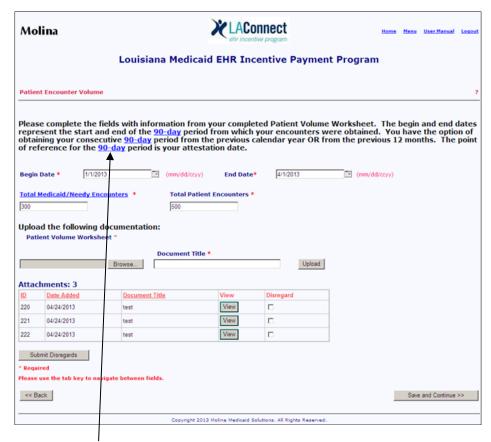
Note: The file will continue to be displayed on the grid, but with the **Disregard** check box checked. This alerts DHH to disregard the specified documentation. Only files uploaded in the current day can be marked as disregarded

You can view the contents of any of the uploaded documentation at any point by clicking on the **View** button.

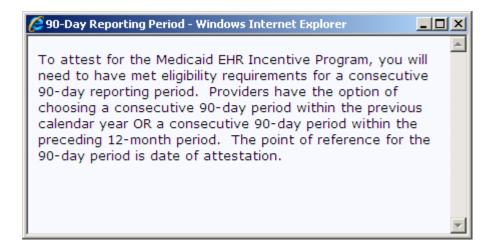
Once you have input all of the required fields and uploaded the required documentation, click on the **Save and Continue** button.

4.5 Patient Encounter Volume

Enter the appropriate response in the text boxes for Begin Date, End Date, Total Medicaid/Needy Encounters, and Total Patient Encounters. All are required.



If you click on the 90 day period link, a message similar to the one shown below is displayed:



Clicking on the red? link provides the following pop-up reminder:

Patient Encounter Volume Help - Windows Internet Explorer

i https://192.60.37.29/sprovweb1/EHR/help/patientencountervolume_help.htm

This screen requires the provider to enter patient encounter data and the begin and end dates of the consecutive <u>90-day</u> period used to determine eligibility. This information can be obtained from a provider's completed Patient Volume Worksheet.

Medicaid encounter for an EP is defined as services rendered on any one day to a Medicaid-enrolled individual, regardless of payment liability. Includes zero-pay claims and CHIP encounters.

Medicaid encounter for an EH is defined as services rendered to a Medicaid-enrolled individual per inpatient discharge or services rendered in an emergency room, regardless of payment liability. Includes zero-pay claims and CHIP encounters.

Needy individuals are defined as individuals that meet one of following:

- Were furnished medical assistance paid for by Louisiana Medicaid or Children's Health Insurance Program (CHIP) funding including Louisiana Medicaid, out-of-state Medicaid programs, or a Medicaid or CHIP demonstration project approved under section 1115 of the Act;
 Were furnished uncompensated care by the provider; or
- Were furnished uncompensated care by the provider; or
 Were furnished services at either no cost or reduced cost based on a sliding scale determined by the individuals' ability to pay.

Clinics or group practices will be permitted to calculate patient volume at the group practice/clinic level, but only in accordance with all of the following limitations: (1) The clinic or group practice's patient volume is appropriate as a patient volume methodology calculation for the EP; (2) There is an auditable data source to support the clinic's or group practice's patient volume determination; (3) **All EPs in the group practice or clinic must use the same methodology for the payment year;** (4) The clinic or group practice uses the entire practice or clinic's patient volume and does not limit patient volume in any way; and (5) If an EP works inside and outside of the clinic or practice, then the patient volume calculation includes only those encounters associated with the clinic or group practice, and not the EP's outside encounters.

The information entered on this screen will be used to calculate a Medicaid Patient Encounter Volume percentage which will then be determined as valid or invalid based on the following rules:

Eligible Professionals (EP)

Scenario	Minimum %
Non-Hospital Based and Non-Pediatric	30%
Non-Hospital Based and Pediatric	20%

Eligible Hospitals (EH)

Scenario	Minimum %
Acute Care Hospital	10%
Children's Hospital	No minimum

If the provider is updating an existing case and has already completed this screen, the fields will be pre-populated with the information found in our records. The provider can then update or simply review the information before pressing the Save and Continue button. If the provider is completing a new attestation case, all required fields must be populated before proceeding. Dates must be in "mm/dd/yyyy" format and encounter values must be inteners.

Due to the fact that this screen requires a document upload, a table of all file attachments associated with the attestation case is displayed at the bottom. An option to indicate to DHH any uploaded attachments that should be disregarded is available.

Payment schedule for EHs:

Payment Year	Percentage of Overall Amount
Year 1	50%
Year 2	30%
Year 3	10%
Year 4	10%

Payment schedule for EPs:

Provider	EP	EP (Pediatrician)
Patient Volume	30%	20-29%
Year 1	\$21,250	\$14,167
Year 2	8,500	5,667
Year 3	8,500	5,667
Year 4	8,500	5,666
Year 5	8,500	5,666
Year 6	8,500	<u>5,666</u>

Pediatrician means a Medical doctor who diagnoses, treats, examines, and prevents diseases and injuries in children. A pediatrician must:

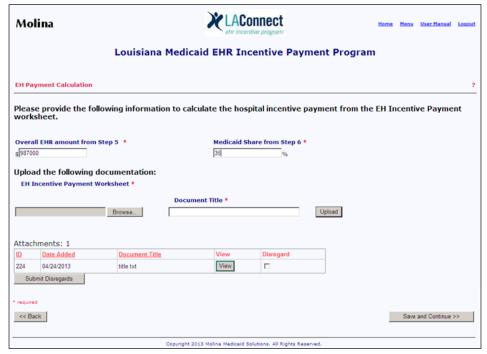
- 1. Hold a four-year Doctor of Medicine (M.D.) or Doctor of Osteopathy (D.O.) degree,
- 2. Have at least three years of residency training,
- Hold a valid, unrestricted medical license, and
- 4. Hold a board certification in Pediatrics

For help with managing your documentation uploads, please refer to section 4.5

Once you have input all of the required fields and uploaded the required documentation, click on the **Save and Continue** button. Alternatively, click on the **Back** button to return to the Eligible Hospital AIU Participation page.

4.6 EH Payment Calculation

The EH Payment Calculation page is designed to be used in conjunction with the EH Incentive Payment worksheet. Text boxes are provided for you to enter the Overall EHR amount from Step 5 of the worksheet and the Medicaid Share from Step 6 of the worksheet. Both are required.

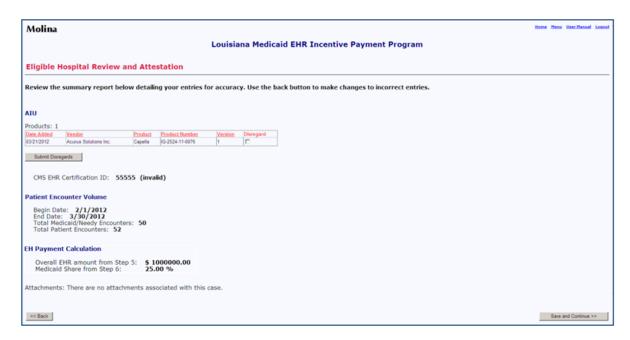


For help with managing your documentation uploads, please refer to section 4.5.

After you have entered the data from the worksheet and uploaded the supporting documentation (see section 4.5), click on the **Save and Continue** button to proceed. Alternatively, click on the **Back** button to return to the Patient Encounter Volume page.

4.7 Eligible Hospital Review and Attestation

The Eligible Hospital Review and Attestation screen allows the user to review the data currently entered.

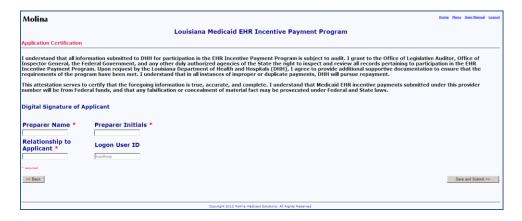


Users are enabled to have products disregarded from the review process by clicking on the **Disregard** check box and then on the **Submit Disregards** button.

If all of the data are correct and if you have successfully uploaded the required documentation, click on the **Save and Continue** button. Clicking on the **Back** button returns to the EH Payment Calculation page.

4.8 Application Certification

Enter the appropriate response in the text boxes for Preparer Name, Preparer Initials, and Relationship to Applicant (Logon User ID is auto-populated). All are required.

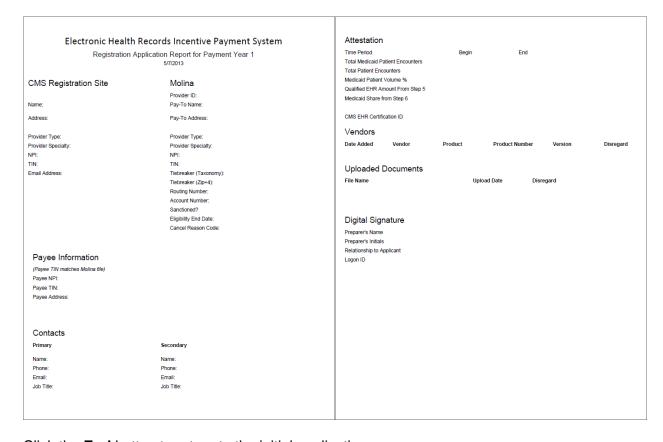


Click on the Save and Submit button.

4.9 Confirmation of Submission



The Confirmation of Submission page enables you to review your input data by clicking on the **Registration Application Report** link. An Adobe .pdf file similar to the one shown below will be displayed, which you can print for your records.



Click the **End** button to return to the initial application screen.

5.0 Eligible Hospital (EH) Users Subsequent Logons

After the initial logon, subsequent logons to the EHR application provide a menu screen with a variable number of main links:

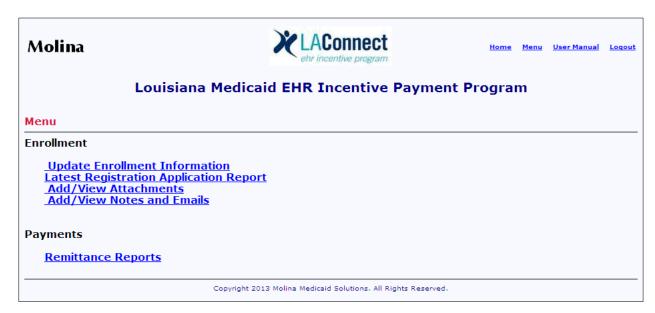
On the Enrollment side:

Update Enrollment Information (on a pending application)
New Enrollment for Payment Year X
Latest Registration Application Report
View Attachments
View Notes and Emails

On the Payment side:

Remittance Reports

The screen shot below (showing the **Update Enrollment Information** link) is displayed if the Provider has submitted a case but it has not yet been approved:



If the Provider's latest case was paid prior to January 1 for EH and April 1 for EP, the Provider will see a link entitled **New Enrollment for Payment Year X** (where X is the next or current year of program participation).

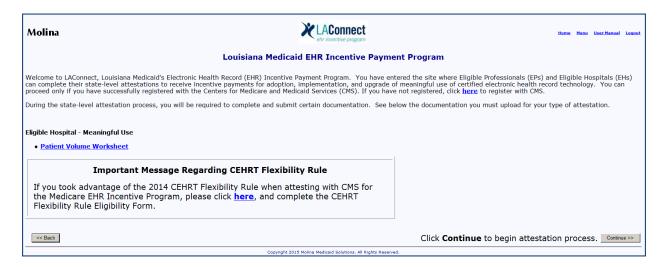


If the Provider's latest case has been paid after the dates above, neither the **Update Enrollment Information** nor the **New Enrollment for Payment Year X** link will be displayed. In the last condition, the View Attachments page and the Notes page will be read-only when they are visited.

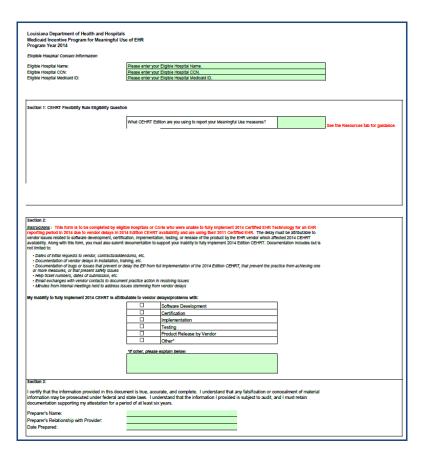


5.1 Update Enrollment Information (If Displayed)

After clicking the **Update Enrollment Information** link, an updated welcome screen is displayed. It enables the user to view, add to, and correct all of the information previously entered as described in section 4.0.



Click on the **here** link to view and complete the CEHRT Flexibility Rule Eligibility Form in Excel format:



Click on the Resources tab of the CEHRT Flexibility Rule Eligibility Form spreadsheet to view the help file:

Louisiana Department of Health and Hospitals Medicaid Incentive Program for Meaningful Use of EHR

Using 2011 Edition CEHRT Only

Final Rule - Flexibility Update issued September 4, 2014, page 52913 states that all eligible hospitals and CAHs that use only 2011 Edition CEHRT for their EHR reporting period in 2014 must meet the meaningful use objectives and associated measures for Stage 1 under 42 CFR 495.6 that applied for the 2013 payment year, regardless of their current stage of meaningful use

Using Combination of 2011 and 2014 CEHRT

Final Rule - Flexibility Update issued September 4, 2014, page 52918 -

states that providers who use a combination of 2011 Edition and 2014 Edition CEHRT will be presented with a choice of 2013 Stage 1 objectives and measures, or 2014 Stage 1 objectives and measures (and Stage 2 objectives and measures if they were previously scheduled to begin Stage 2). Providers using a combination of 2011 Edition and 2014 Edition CEHRT who choose to attest to the 2013 Stage 1 meaningful use objectives and measures will report on only those objectives and measures and attest to the CQMs that were applicable for 2013. Providers using a combination of 2011 Edition and 2014 Edition CEHRT who choose to attest to the 2014 Stage 1 meaningful use objectives and measures will report on only those objectives and measures and submit the 2014 CQMs.

Using 2014 Edition CEHRT for 2014 Stage 1 Objectives and Measures for Providers Scheduled to begin Stage 2

Final Rule - Flexibility Update issued September 4, 2014, page 52914 -

states that providers scheduled to begin Stage 2 for the EHR reporting period in 2014 who cannot fully implement all the functions of their 2014 Edition CEHRT required for Stage 2 objectives and measures due to issues related to 2014 Edition CEHRT availability delays could use 2014 Edition CEHRT to attest to the 2014 Stage 1 objectives and measures for the EHR reporting period in 2014. Providers scheduled to begin Stage 2 in 2014 who choose this option must attest that they are unable to fully implement 2014 Edition CEHRT because of issues related to 2014 Edition CEHRT availability.

Clinical Quality Measures

Final Rule - Flexibility Update issued September 4, 2014, page 52928 -

states that if a provider elects to use only 2011 Edition CEHRT for the EHR reporting period in 2014, the provider would be required to report CQMs by attestation as follows Eligible hospitals and CAHs would report all 15 measures finalized in the Stage 1 final rule (75 FR 44411 through 44422).

If a provider elects to use a combination of 2011 Edition and 2014 Edition CEHRT and chooses to attest to the the 2013 Stage 1 objectives and measures for its EHR reporting period in 2014, the provider would be required to report CQMs by attestation using the same measure sets and reporting criteria outlined for providers who elect to use only 2011 Edition CEHRT.

If a provider elects to use a combination of 2011 Edition and 2014 Edition CEHRT and chooses to attest to the 2014 Stage 1 objectives and measures or Stage 2 objectives and measures, the provider would be required to submit CQMs in accordance with the requirements and policies established for clinical quality measure reporting for 2014 in the Stage 2 final rule and subsequent rulemakings. Also, a provider must submit CQMs in accordance with the requirements and policies established for 2014 in those rulemakings if the provider elects to use only 2014 Edition CEHRT for the entire duration of its EHR reporting period in 2014, regardless of the stage of meaningful use that the provider chooses to meet.

Providers are permitted under the EHR incentive Programs to use a different reporting period for the CQMs in 2014 than for the objectives and measures of meaningful use under Section 495.6. This means that providers could use an earlier quarter of data derived from their 2011 Edition CEHRT to report CQMs if they use the option allowing attestation to the 2013 Stage 1 objectives and measures using 2011 Edition CEHRT or a combination of 2011 and 2014 Edition CEHRT. In addition, if a provider chooses to use a combination of 2011 and 2014 Edition CEHRT and attests to the 2013 Stage 1 meaningful use objectives and measures, that provider may use the 2011 Edition CEHRT for 60 days of a 90-day reporting period (and 2014 Edition CEHRT for 30 days of the reporting period), and only report on COMs for that 60-day period. Providers may

you are scheduled to report Stage 1 or Stage 2:

in which the 1 objectives HRT

Combination of 2011 & 2014 CEHRT

you are scheduled to report Stage 1:

- 2013 Stage 1 objectives and 2013 CQMs; or
 2014 Stage 1 objectives 2014 Stage 1 objectives and 2014 CQMs
- you are scheduled to report Stage 2:
- 2013 Stage 1 objectives and 2013 CQMs; or 2014 Stage 1 objectives and 2014 CQMs; or
- s and 2014

2014 CEHRT

you are scheduled to report Stage 1

• 2014 Stage 1 objectives and 2014 CQMs

- Stage 2 objectives and 2014 CQMs; or
- 2014 Stage 1 objectives and 2014 CQMs

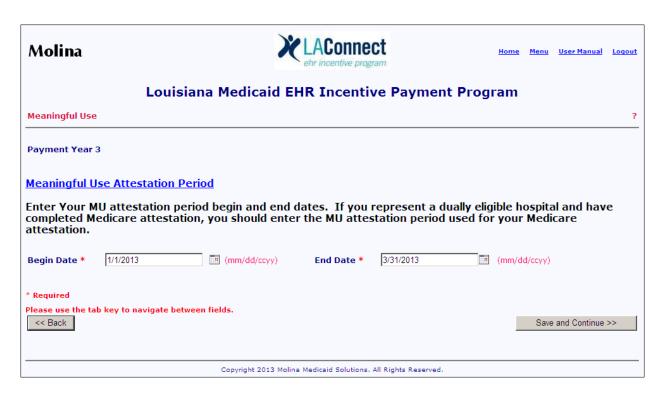
5.2 New Enrollment for Year X (If Displayed)

After clicking the **New Enrollment for Year X** link, an updated welcome screen is displayed. It enables the user to view, add to, and correct all of the information previously entered as described in section 4.0 as well as give users access to the Meaningful Use (MU) Spreadsheet.



5.2.1 Meaningful Use Attestation Period

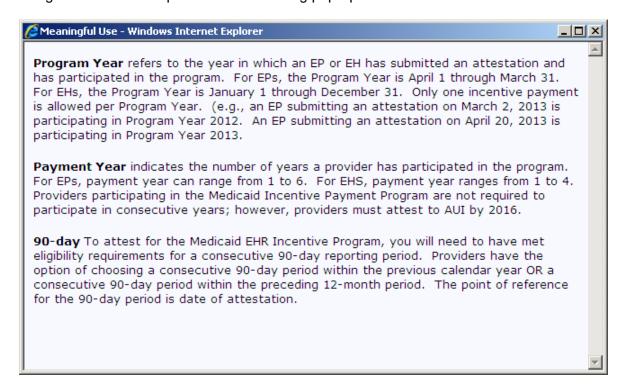
The Meaningful Use Attestation screen is added to the end of the attestation process for New Enrollment for Year X users. It enables them to enter their Meaningful Use Attestation Period begin and end dates. Both dates are mandatory fields.



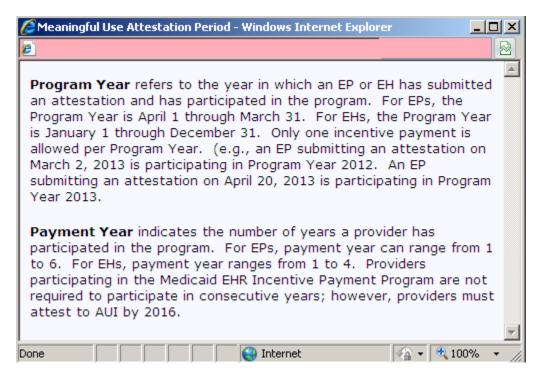
Note: If an invalid date range other than 90 days for payment year 2 or 1/1/xx - 12/31/xx for payment year 3 is entered, the following error message appears:

Please populate all required fields, dates cannot be in the future, the Begin Date must be before the End Date, and ensure the date range is at least 90 days for payment year 2 or 365 days for payment year 3.

Clicking on the red? link provides the following pop-up reminder:

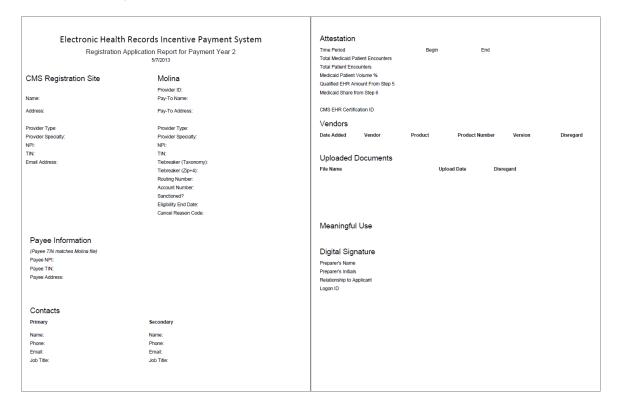


Clicking the **Meaningful Use Attestation Period** link provides the following tool tip:



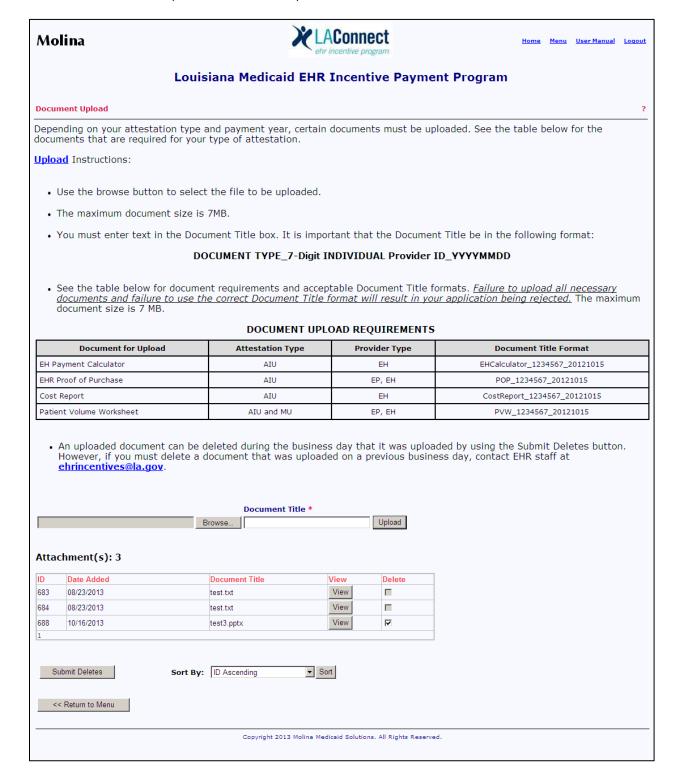
5.3 Latest Registration Application Report

Click on the Latest Registration Application Report link to view/print an Adobe .pdf file version of the data you have submitted (see 4.10).



5.4 Add/View Attachments

Clicking on the **Add/View Attachments** links displays the Upload Documents page, similar to the one shown below (refer to section 4.5):



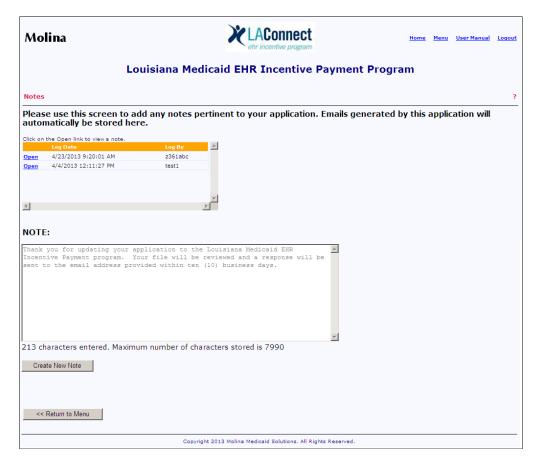
Note: If the Provider's latest case has been paid prior to January 1 for EH and April 1 for EP, the Upload Documents page will be read-only. Document uploading will be disabled. However, you will still be able to view existing uploaded documents.

You can adjust the way the uploaded documentation is displayed in the grid by using the Sort By function. Click on the **Sort** button to see the drop down list of sort options.

Click on the desired sort option. The display of the documentation in the grid will be adjusted in accordance with the selected sort option.

5.5 Add/View Notes and Emails

Clicking on the **Add/View Notes and Emails** link displays the Notes page, similar to the one shown below:



You are enabled to view existing notes/emails, or to add new notes/emails.

Note: If the Provider's latest case has been paid prior to January 1 for EH and April 1 for EP, the Notes page will be read-only. You will be enabled to view notes, but not post new ones.

Any existing notes are displayed in the grid at the top of the Notes page.

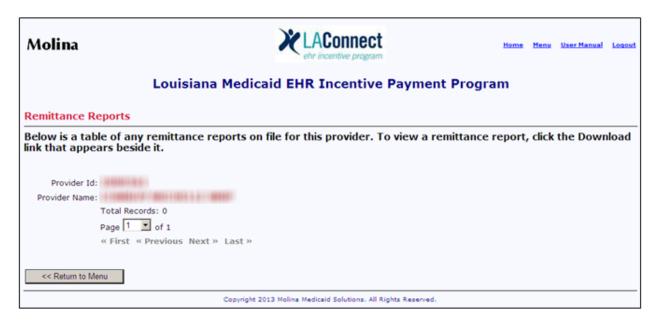
Use the scroll tool to browse the listings. Click on the **Open** link to view the specified file.

The contents of the note/email are displayed in the **NOTE** text box.

Click on the **Return to Menu** button when you are finished viewing notes/emails.

5.6 Remittance Reports

Clicking on the **Remittance Reports** link displays the Remittance Reports page, similar to the one shown below:

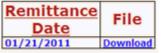


In instances in which you have a large number of Remittance Reports, you can control the number of pages displayed by using the drop down list function:



Click on the down arrow to show the possible number of pages to display at once (if available).

On the table that contains the list of Remittance Dates, click on the specified **Download** link to view the report.



The specified Remittance Report, similar to the one shown below, will be displayed in the Adobe Reader:

```
Report EHR-A-101 State of Louisiana Page: 1
Run Date: 01/20/2011 Department of Health and Hospitals
Bureau of Health Revoices Financing
Electronic Health Records - Incentive Payment System
Report EHR-A-101: Provider Remittance Advice Statement
01/20/2011

Payment Approved Date: 20110125
Provider: Provider Name: Address: |
Processing Cycle: 2011
EHR Incentive Payment for Payment Year: 1
Payment Year Amount

2011 $21,250.00

Total payments on this remittance: $21,250.00

Total invoice line items: 1
```

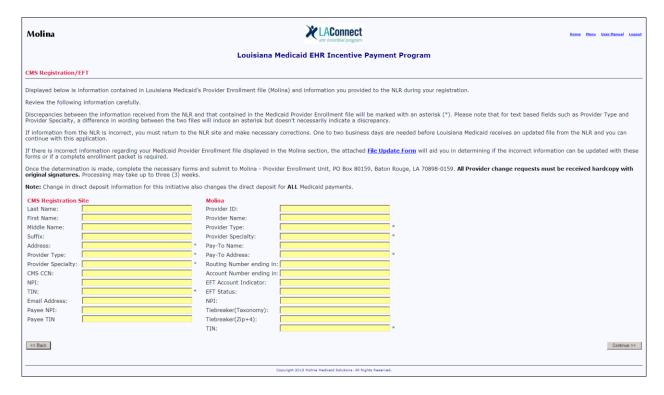
6.0 Eligible Professional (EP) Users Initial Logon

When an Eligible Professional (EP) user logs in for the first time after having registered with CMS, the Eligible Professional welcome screen is displayed:



To begin the attestation process, click the **Continue** button.

Below is the CMS Registration/EFT screen:



The user should scan the information in the text boxes, noting especially the items marked with asterisks, if any. Those items have been marked because the information they contain in the CMS Registration and Attestation Site and the Molina system is different.

The user may click on the **File Update Form** to make any corrections or accept these differences and continue to the Payee Information screen by clicking on the **Continue** button.

6.1 File Update Form

If you click the File Update Form link, the form will be displayed by your Adobe Reader software. Print out the form, complete it, and mail it to:

MOLINA
PROVIDER ENROLLMENT UNIT
P O BOX 80159
BATON ROUGE, LA 70898-0159

Your updated provider data will be matched against information on file at the National Level Repository.

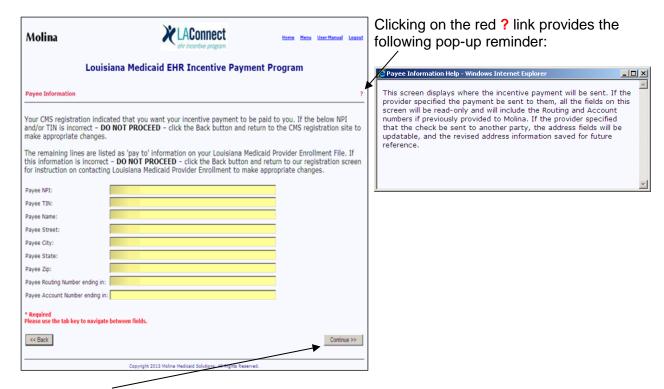
Click the **Continue** button on the CMS Registration/EFT page.

6.2 Payee Information

The Payee Information page enables you to verify and/or update the payee information.

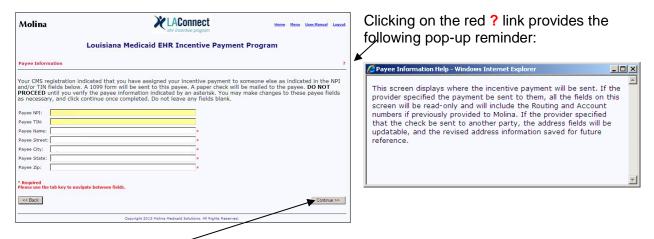
If the Payee TIN from CMS does not match the Payee TIN from the Molina Provider File, the CMS Payee NPI and TIN will be pre-populated, and you will be able to enter other payee info (name and address). A paper check will be created.

If the Provider wants to be the recipient of the payment, he/she will receive this screen:



Click the Continue button.

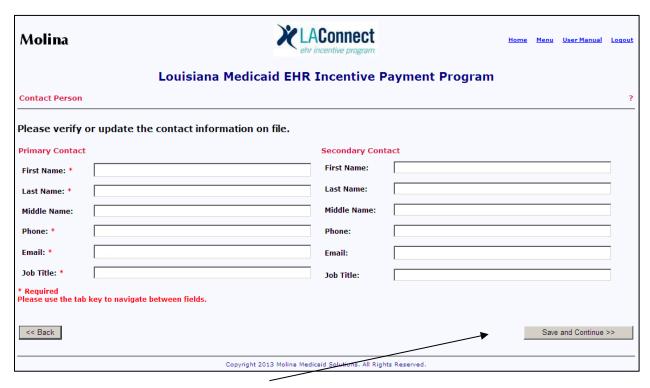
If the Provider wants to assign the payments to another entity, they will receive this screen:



Click the **Continue** button.

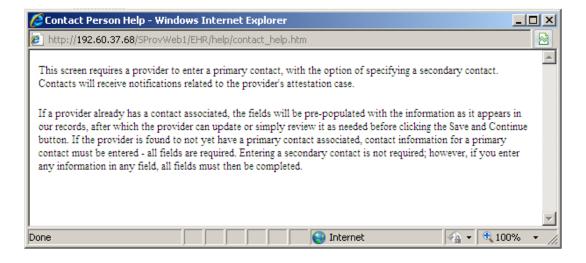
6.3 Contact Person

The Contact Person page enables you to verify and/or update the contact information. Click on any of the text boxes to type in the update.



Click the Save and Continue button.

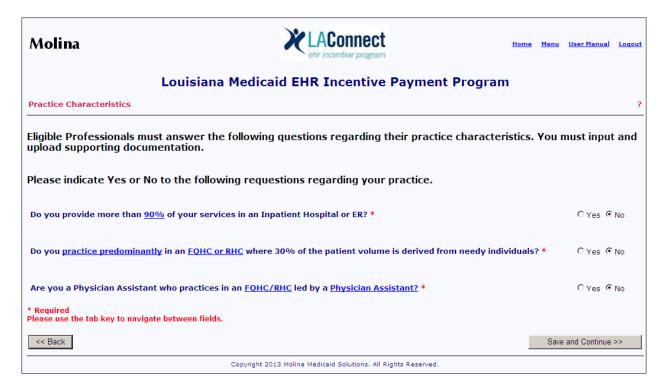
Clicking on the red? link provides the following pop-up reminder:



6.4 Practice Characteristics

Use the **Yes/No** radio buttons to answer the three questions on the Practice Characteristics page:

- 1. Do you provide more than 90% of your services in an Inpatient Hospital or ER?
- 2. Do you practice predominantly in an FQHC or RHC where 30% of the patient volume is derived from needy individuals?
- 3. Are you a Physician Assistant who practices in an FQHC/RHC led by a Physician Assistant?

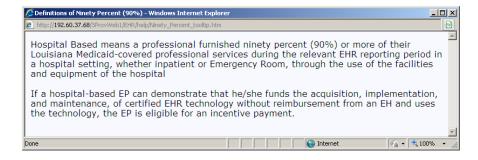


When completed, clicking on the **Save and Continue** >> button takes the user to the Eligible Professional Screen.

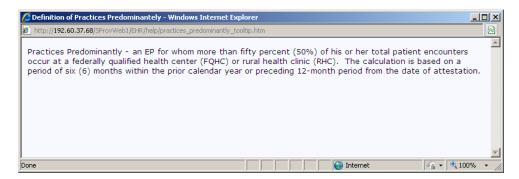
Clicking on the red ? link provides the following pop-up reminder:



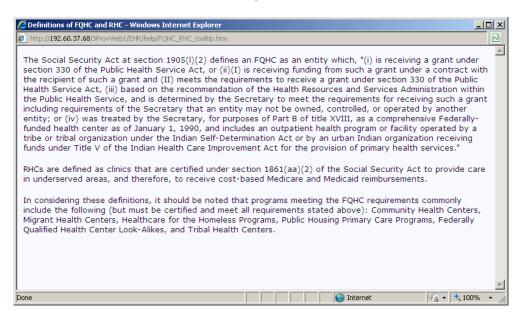
If you click on the **90%** link, a message similar to the one shown below is displayed:



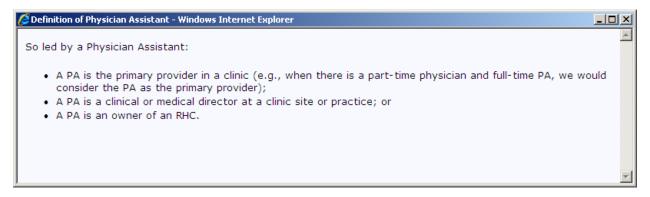
If you click on the **practice predominantly** link, a message similar to the one shown below is displayed:



If you click on the **FQHC or RHC** link, a message similar to the one shown below is displayed:

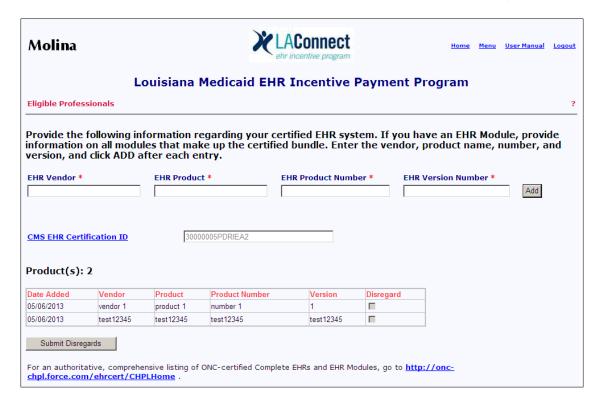


If you click on the **Physician Assistant** link, a message similar to the one shown below is displayed:

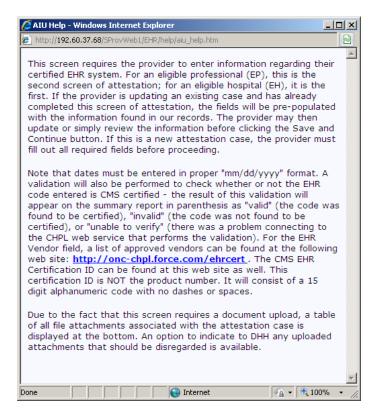


6.5 Eligible Professional Participation

Enter the appropriate response in the text boxes for EHR Vendor, EHR Product, EHR Product Number, EHR Version Number, and CMS EHR Certification ID. All fields are required.



Clicking on the red? link provides the following pop-up reminder:



Once all mandatory fields are filled, click on the **Add** button to add this vendor record to your list.

The record has been added successfully.

After receiving the above message, users are able to continue adding vendor records as necessary.

6.5.1 CMS EHR Certification ID

If needed enter the CMS EHR Certification ID in the text box. If you click on the **CMS EHR Certification ID** link, a message similar to the one shown below is displayed:

The CMS EHR Certification ID can be found by visiting http://onc-chpl.force.com/ehrcert. This certification ID is NOT the product number. It will consist of a 15 digit alphanumeric code with no dashes or spaces.

6.5.2 Disregards

Once you have specified a vendor, the record for the vendor is displayed, in a manner similar to that shown below. You are able to remove the vendor by clicking on the **Disregard** check box and then on the **Submit Disregards** button.

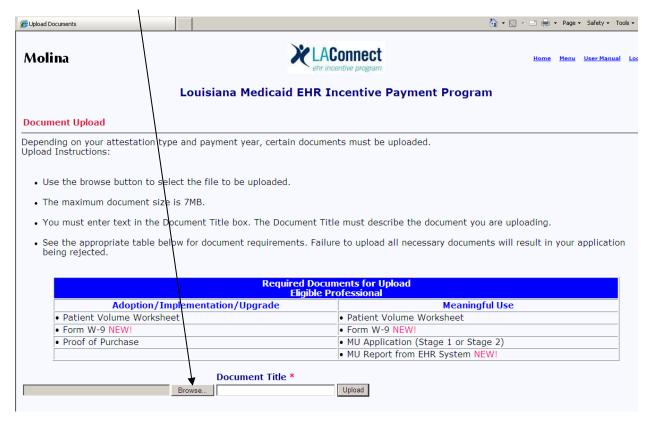


6.5.3 Certified Health IT Product List

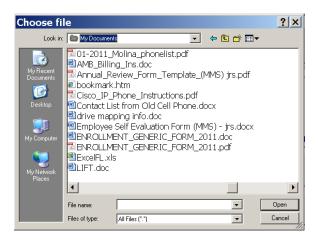
A convenient link to the Office of National Coordinator for Health Information Technology's Certified Health IT Product List is provided with the following link: http://onc-chpl.force.com/ehrcert/CHPLHome.

6.6 Documentation Upload

Use the Documentation Upload feature to attach the required supporting documentation. Begin by clicking on the **Browse** button to choose a file to upload.



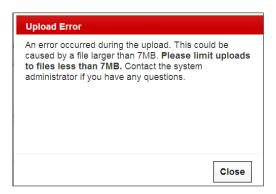
A dialogue box will open which enables you to navigate to the file you want to upload.



Note: You may upload any file of the following types: *.doc, *.docx ,*. txt, *.rtf, *.xls, *.xlsx, *.zip, *.wpd, *.pdf, *.ppt, *.pptx, *.html, *.htm, *.msg, *.csv, *.bmp, *.jpg. If you attempt to upload a file type other than one of those listed above, a message similar to the one shown below is displayed:



Note: There is a 7 megabyte maximum file size permitted. If you exceed the 7 megabyte limit, you will receive the following message:



Click on the file name and then click on the **Open** button. The name of the selected file will be displayed in the text box next to the **Browse** button.

Note: If you do not select a document to upload, you will receive the following message:

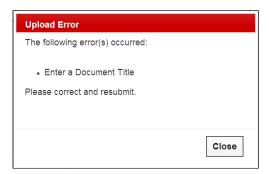


Next, type a name for the file in the **Document Title** text box. Ensure that the document title is something meaningful. For instance, if it is evidence of your patient encounter volume, then name it "Patient Encounter." It is important that the Document Title be in the following format:

DOCUMENT TYPE_7-digit INDIVIDUAL Provider ID_YYYYMMDD.

Then click on the **Upload** button.

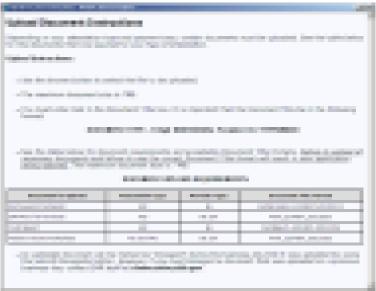
Note: If you do not enter text into the **Document Title** box, you will receive the following message:



If you do not select a document to upload nor enter text into the Document Title box, you will receive the following message:



Users may click the **Upload** link for a tool tip as seen below:



Once you have uploaded documentation, each time you return to the Eligible Professional page, the uploaded documentation is displayed in a grid at the bottom of the page:



If you upload a file by mistake, you can request that the file be disregarded by clicking on the check box in the Disregard column to the right.



Click on the **Submit Disregards** button to confirm that you want the specified file to be disregarded.

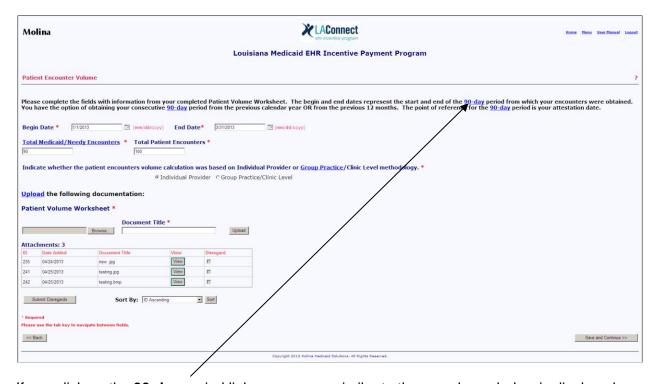
Note: The file will continue to be displayed on the grid, but with the **Disregard** check box checked. This alerts DHH to disregard the specified documentation.

You can view the contents of any of the uploaded documentation at any point by clicking on the **View** button.

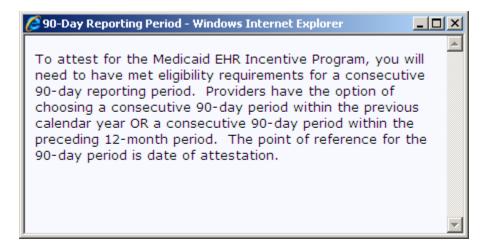
Once you have input all of the required fields and uploaded the required documentation, click on the **Save and Continue** button.

6.7 Patient Encounter Volume

Enter the appropriate response in the text boxes for Begin Date, End Date, Total Medicaid/Needy Encounters, and Total Patient Encounters.



If you click on the **90-day** period link, a message similar to the one shown below is displayed:



Click on a radio button to indicate whether the patient encounter volume calculation was based on Individual Provider or Group Practice/Clinic Level methodology.

For help with managing your documentation uploads, please refer to section 6.6.

Once you have input all of the required fields and uploaded the required documentation, click on the **Save and Continue** button.

6.8 Eligible Professionals Review and Attestation

The Eligible Professionals Review and Attestation screen allows the user to review the data currently entered. Use the **Back** button to return to any of the previous data input pages to make corrections.



If all of the data are correct and if you have successfully uploaded the required documentation, click on the **Save and Continue** button.

6.9 Application Certification

Enter the appropriate response in the text boxes for Preparer Name, Preparer Initials, and Relationship to Applicant (Logon User ID is auto-populated). All are required.

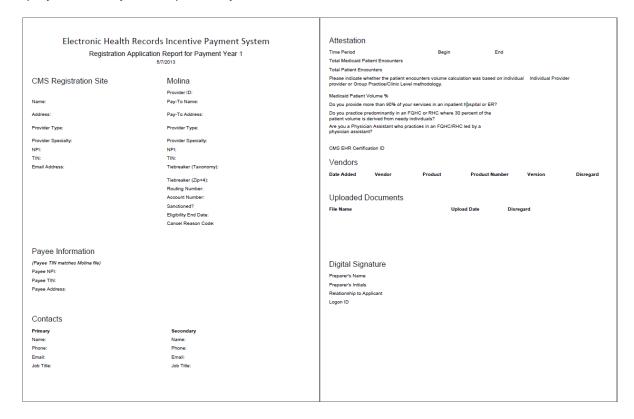


Click on the Save and Submit button.

6.10 Confirmation of Submission



The Confirmation of Submission page enables you to review your input data by clicking on the **Registration Application Report** link. An Adobe .pdf file similar to the one shown below will be displayed, which you can print for your records.



Click the **End** button to return to the initial application screen.

7.0 Eligible Professional (EP) Users Subsequent Logons

After the initial logon, subsequent logons to the EHR application provide a menu screen with a variable number of main links:

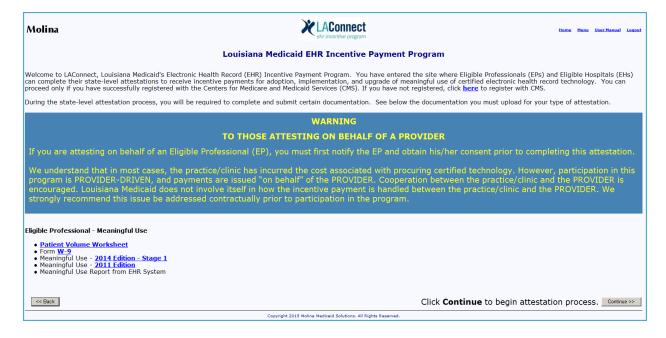
On the Enrollment side:

Update Enrollment Information (on a pending application)
New Enrollment for Payment Year X
Latest Registration Application Report
View Attachments
View Notes and Emails

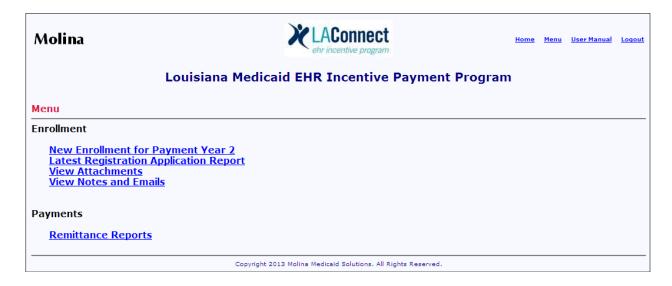
On the Payment side:

Remittance Reports

The screen shot below (showing the **Update Enrollment Information** link) is displayed if the Provider has submitted a case but it has not yet been approved:



If the Provider's latest case was prior to January 1 for EH and April 1 for EP, the Provider will see a link entitled **New Enrollment for Payment Year X** (where X is the next or current year of program participation).



If the Provider's latest case has been paid prior to January 1 for EH and April 1 for EP, neither the **Update Enrollment Information** nor the **New Enrollment for Payment Year X** link will be displayed. In the last condition, the View Attachments page and the Notes page will be read-only when they are visited.



7.1 Update Enrollment Information (If Displayed)

After clicking the **Update Enrollment Information** link, an updated welcome screen is displayed. It enables the user to view, add to, and correct all of the information previously entered as described in section 6.0.



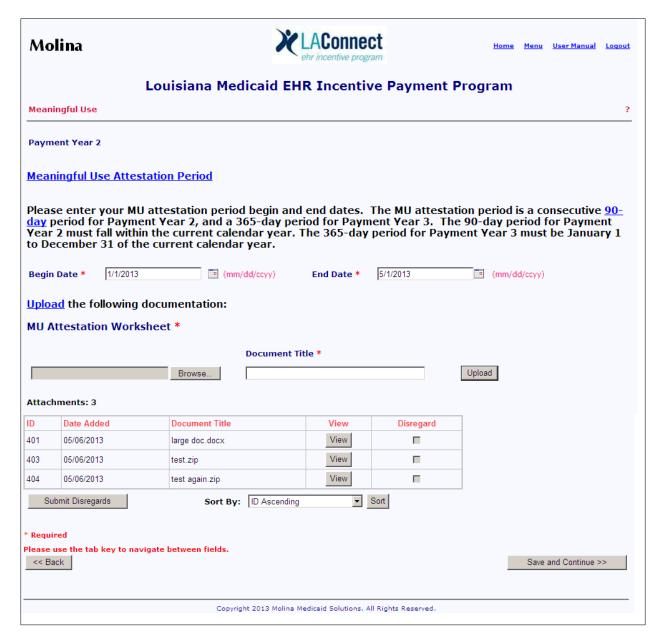
7.2 New Enrollment for Year X (If Displayed)

After clicking the **New Enrollment for Year X** link, an updated welcome screen is displayed. It enables the user to view, add to, and correct all of the information previously entered as described in section 6.0 as well as give users access to the Meaningful Use (MU) Spreadsheet.



7.2.1 Meaningful Use Attestation Period

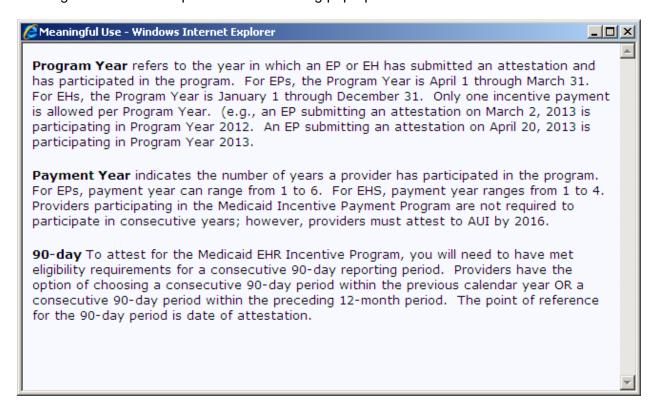
The Meaningful Use Attestation screen is added to the end of the attestation process for New Enrollment for Year X users. It enables them to enter their Meaningful Use Attestation Period begin and end dates. Both dates are mandatory fields.



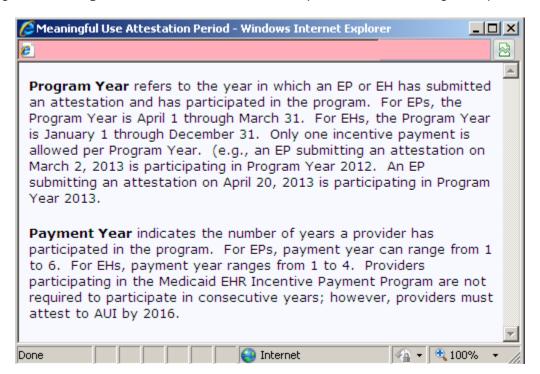
Note: If an invalid date range other 90 days for payment year 2 or 1/1/xx - 12/31/xx for payment year 3 is entered, the following error message appears:

Please populate all required fields, dates cannot be in the future, the Begin Date must be before the End Date, and ensure the date range is at least 90 days for payment year 2 or a calendar year of January 1st to December 31st for payment year 3.

Clicking on the red? link provides the following pop-up reminder:

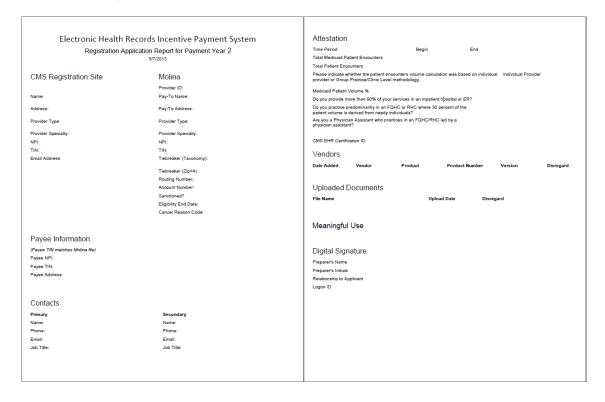


Clicking the **Meaningful Use Attestation Period** link provides the following tool tip:



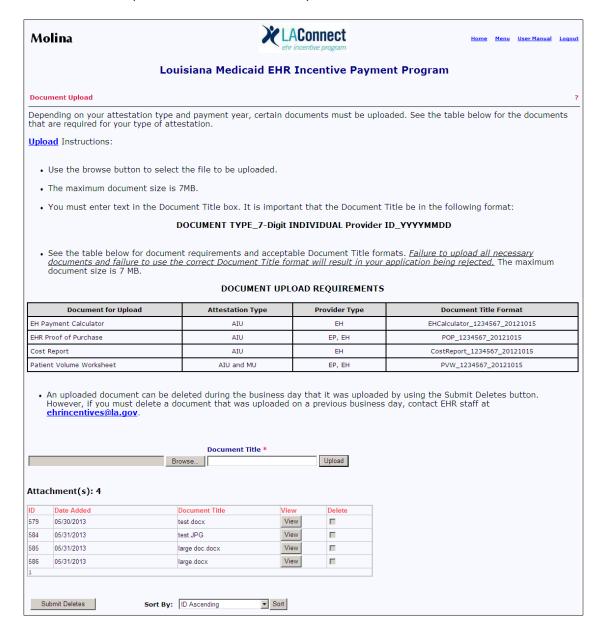
7.3 Latest Registration Application Report

Click on the Latest Registration Application Report link to view/print an Adobe .pdf file version of the data you have submitted (see section 6.10).



7.4 Add/View Attachments

Clicking on the **Add/View Attachments** links displays the Upload Documents page, similar to the one shown below (Please refer to section 6.6):



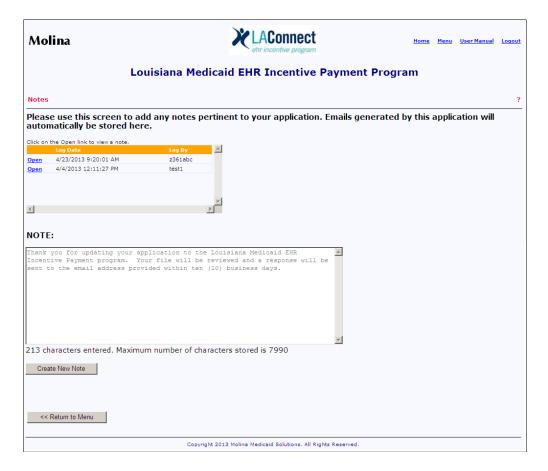
Note: If the Provider's latest case has been paid prior to January 1 for EH and April 1 for EP, the Upload Documents page will be read-only. Document uploading will be disabled. However, you will still be able to view existing uploaded documents.

You can adjust the way the uploaded documentation is displayed in the grid by using the Sort By function. Click on the **Sort** button to see the drop down list of sort options.

Click on the desired sort option. The display of the documentation in the grid will be adjusted in accordance with the selected sort option.

7.5 Add/View Notes and Emails

Clicking on the **Add/View Notes and Emails** link displays the Notes page, similar to the one shown below:



You are able to view existing notes/emails, or to add new notes/emails.

Note: If the Provider's latest case has been paid prior to January 1 for EH or April 1 for EP, the Notes page will be read-only. You will be enabled to view notes, but not post new ones.

Any existing notes are displayed in the grid at the top of the Notes page.

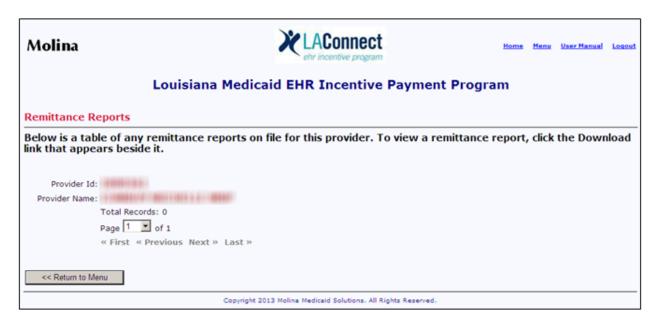
Use the scroll tool to browse the listings. Click on the **Open** link to view the specified file.

The contents of the note/email are displayed in the **NOTE** text box.

Click on the Return to Menu button when you are finished viewing notes/emails.

7.6 Remittance Reports

Clicking on the **Remittance Reports** link displays the Remittance Reports page, similar to the one shown below:

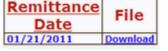


In instances in which you have a large number of Remittance Reports, you can control the number of pages displayed by using the drop down list function:



Click on the down arrow to show the possible number of pages to display at once (if available).

On the table that contains the list of Remittance Dates, click on the specified **Download** link to view the report.



The specified Remittance Report, similar to the one shown below, will be displayed in the Adobe Reader:

