

# SanDisk®

## Cloud Catcher™ Software



### User Manual

Version 2.0

Technical Support

[SanDisk Knowledgebase](#)

[Contact SanDisk](#)

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# Overview

Cloud Catcher software from SanDisk is an innovative software solution for users who keep most of their data in transient locations, and for whom the cloud is the most permanent location for personal files and information.

It is intended to create backup copies of a user's cloud-stored data into a removable SanDisk® USB flash drive, providing peace of mind and ownership of this otherwise intangible data.

Once installed and set up on your PC, the Cloud Catcher software will need to be set up to create offline copies of user generated data from the following services: Facebook, Google Docs, Gmail, Picasa, Twitter and YouTube.

## Minimum System Requirements

### Windows

- Windows® 7, Windows Vista® and Windows® XP SP2
- Intel or AMD 1.5 GHz Pentium class processor (32 or 64-bit) 512MB of RAM
- 200MB of free disk space
- USB 1.1 port (High-Speed USB 2.0 port recommended for hi-speed transfer)
- Broadband Internet Connection (recommended)
- .Net Framework 3.0 or higher

### Mac

- Mac OS X v10.5 or higher
- Intel processor (32 or 64-bit) 512MB of RAM
- 200MB of free disk space
- USB 1.1 port (High-Speed USB 2.0 port recommended for hi-speed transfer)
- Broadband Internet Connection (recommended)

## Languages Supported

English, French, Italian, German, Spanish, Simplified Chinese and Japanese

**NOTE:** The language can be selected at initial launch of the application and can be changed through the settings window.

## Installing Cloud Catcher software onto your computer

### Windows

The software can be downloaded from the Cloud Catcher website at [www.sandisk.com/misc/cloudcatcher](http://www.sandisk.com/misc/cloudcatcher).

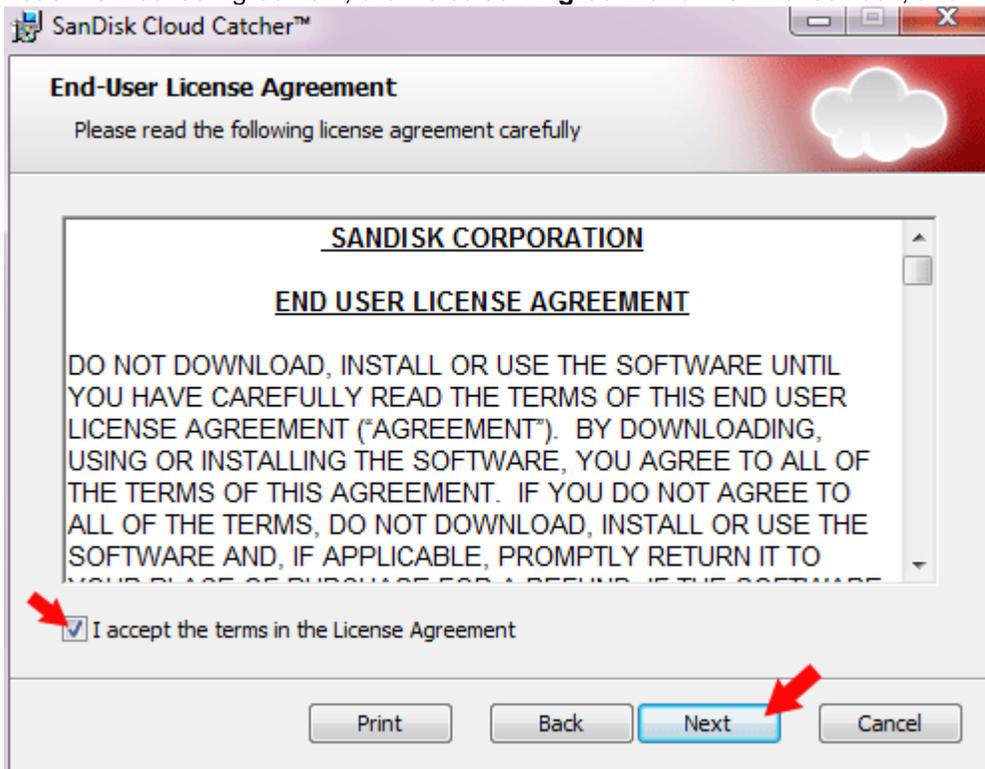
1. Double-click on **CloudCatcherSetup-xx-YY.exe** (xx-YY is the language and country that you prefer).
2. Select your language from the drop-down menu, and then click **Ok**.



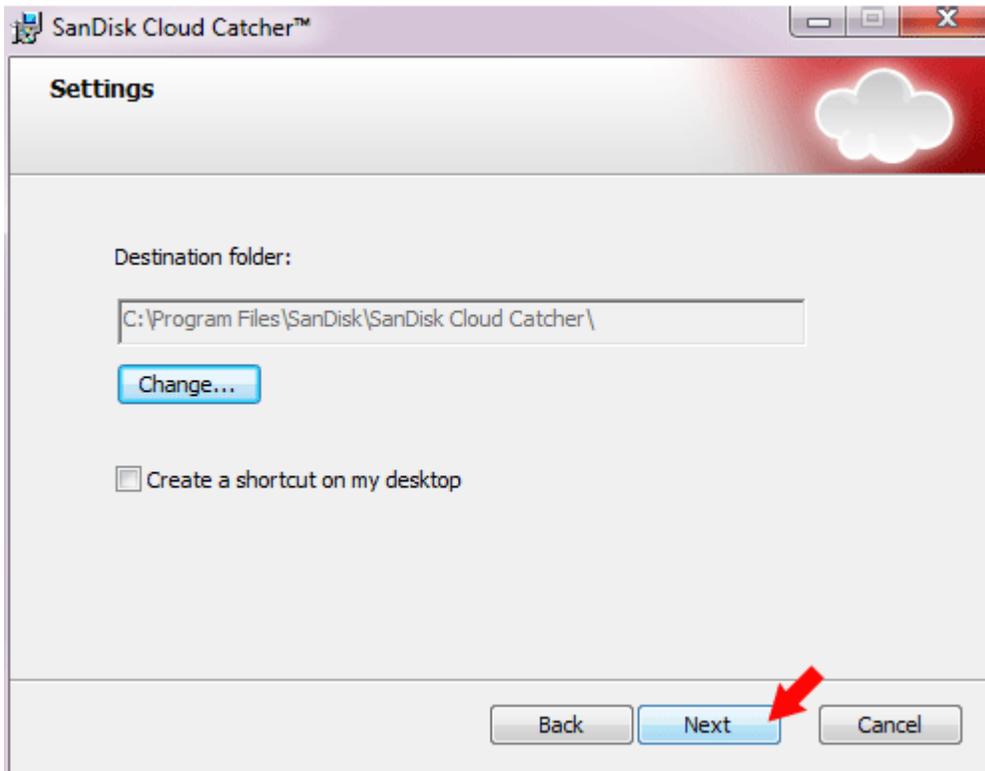
3. The **Cloud Catcher software Setup Wizard** will start. Click **Next** on the first screen.



4. Read the License Agreement, click to select **I Agree the terms....** check box, and then click **Next**.



5. Click **Change** if you want the Cloud Catcher software to be installed to a folder other than the one specified. If you want to create a shortcut on your desktop, click to select the **Create a shortcut on my desktop** check box. Click **Next**.



6. Click **Install** to confirm.

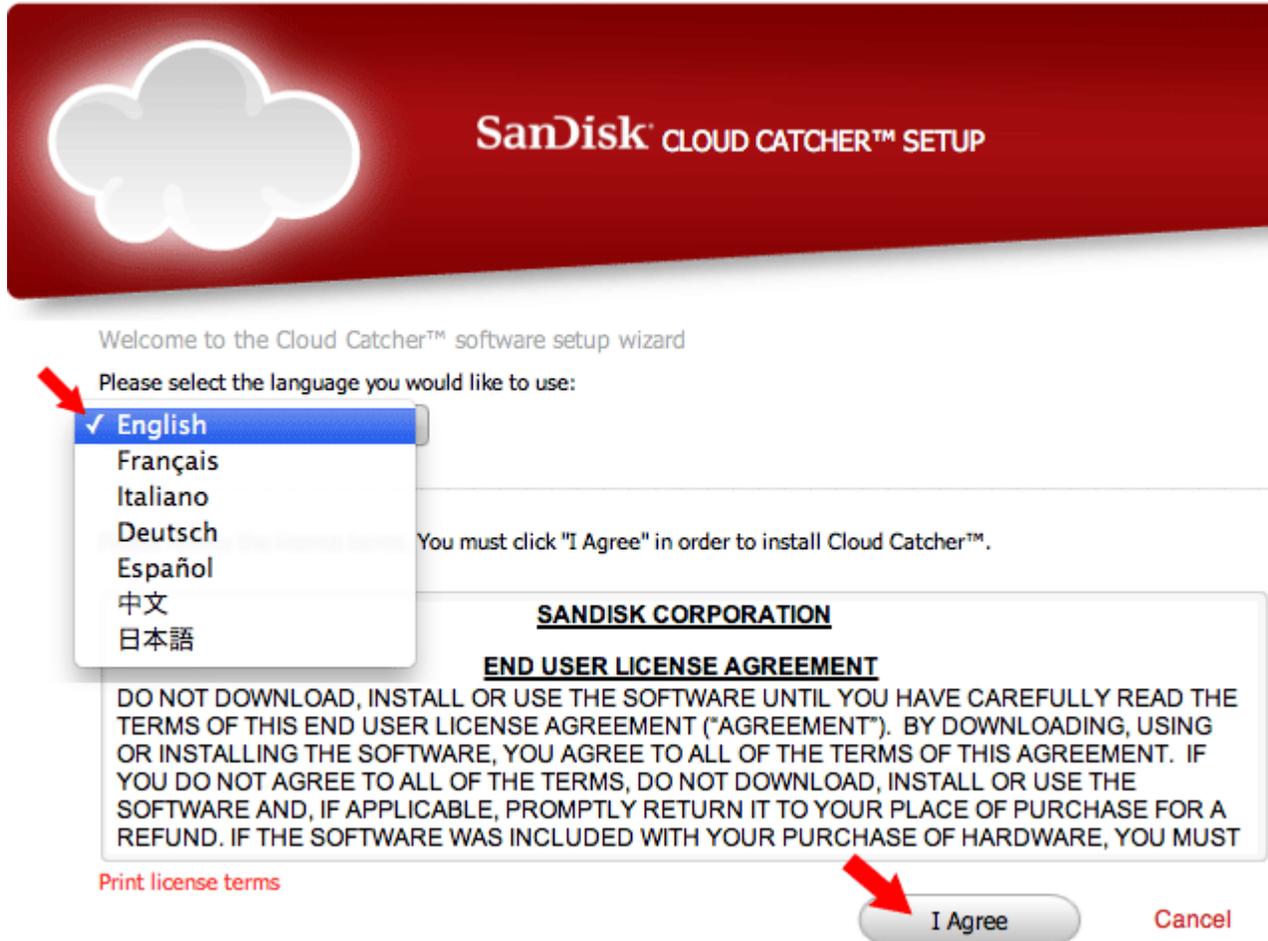


7. Click **Finish**.

## Mac OS

The software can be downloaded from the Cloud Catcher website at [www.sandisk.com/misc/cloudcatcher](http://www.sandisk.com/misc/cloudcatcher).

1. Double-click on **CloudCatchersetup-Mac.dmg**.
2. Drag-and-drop **Cloud Catcher™** to the **Applications** folder.
3. Right click to eject the **Cloud Catcher™** device on the desktop.
4. From the **Applications** folder, double-click on **Cloud Catcher™**.
5. Select the language you like to use, then click **I Agree**.



6. Set your backup preferences, then click **Next**.



7. See [Setting up Cloud Catcher Software](#) to configure your Cloud Catcher.

## Launching Cloud Catcher Software

### Windows

To launch Cloud Catcher, click **Start > Cloud Catcher**

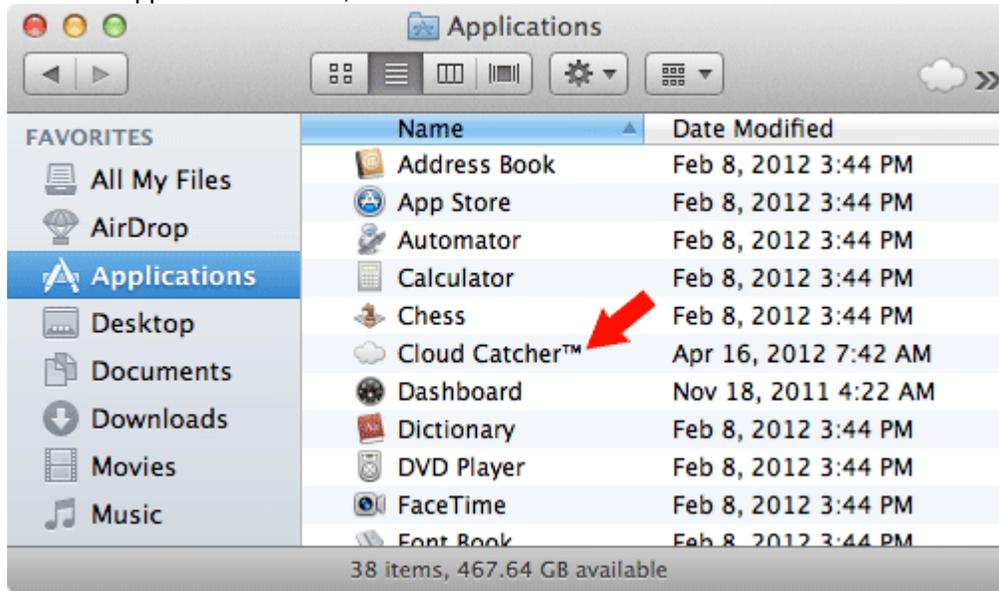


Alternatively, you can launch the Cloud Catcher software by clicking **System Tray > Cloud Catcher**.



# Mac OS

1. From the Applications Folder, double-click on **Cloud Catcher™**.



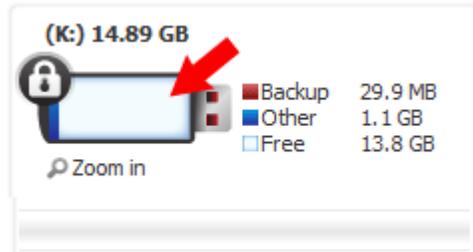
# Home Screen

The Home Screen provides you with a starting point. From this screen you can:

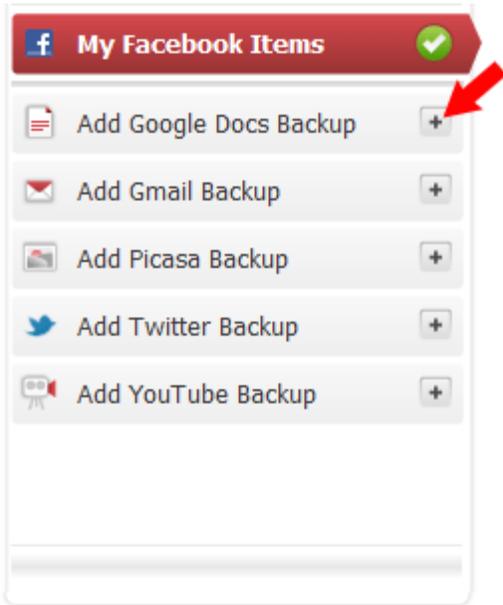
1. Manually start or stop backing your data by clicking on the Round button.



2. Explore the data backed up on to your SanDisk USB flash drive by clicking on it.



3. Add services to backup.



# Setting up Cloud Catcher Software

The first time you run the Cloud Catcher software, you will be prompted to set up a SanDisk USB flash drive to backup your online data to. Cloud Catcher software only works with SanDisk branded USB flash drives.

1. Launch **Cloud Catcher**.
2. If you have not already done so, insert a SanDisk USB flash drive in to the PC.
3. If there are several SanDisk USB flash drives connected to your PC, you will be asked to select one.



4. Click **Next**. Optionally, you can [password protect all your local data](#) by clicking **Advanced**.
5. Next you will be asked to set up the online services that you like to back up your data from. In this process you will be prompted to provide your account details to allow Cloud Catcher to retrieve your online data. Click on the + icon to select one of the services on the left pane.

In this example, I selected to backup my Facebook data. Click **Get Facebook Access**



To start backing up your cloud data select a service from the list on the left. You will be asked to provide your account login credentials, so that Cloud Catcher™ Software is able to retrieve your online data when needed. These account login credentials will not be stored on the local hard drive, but will be stored on your removable storage device in an encrypted format.

Remember! You are only asked to do this once. Backup will be performed automatically from now on.

To get started, please select one of the services on the left.

6. Click **Get Facebook Access**.

## Set up your Facebook backup

My Facebook Items > Setup

Allow Cloud Catcher™ Software to access your Facebook account ( [why?](#) ):

Get Facebook Access

Facebook will ask you to sign-in and allow our access

7. On the **Facebook Authentication Form**, login to your Facebook account.
8. Click **Allow**.
9. Click **Done**.

## Adding Cloud Services

### Google Docs

1. Click on the + icon on the left of **Add Google Docs Backup**.



2. Type in the **username**, **password** and then click **Done**.

## Set up your Google Docs backup

My Google Docs Items > Setup

**Account Details** [Why am I asked for account details](#)

Google Docs username:

Google Docs password:

**Advanced** ▾

Done

Cancel

3. Click on the big **Play** icon or **Backup Now**.

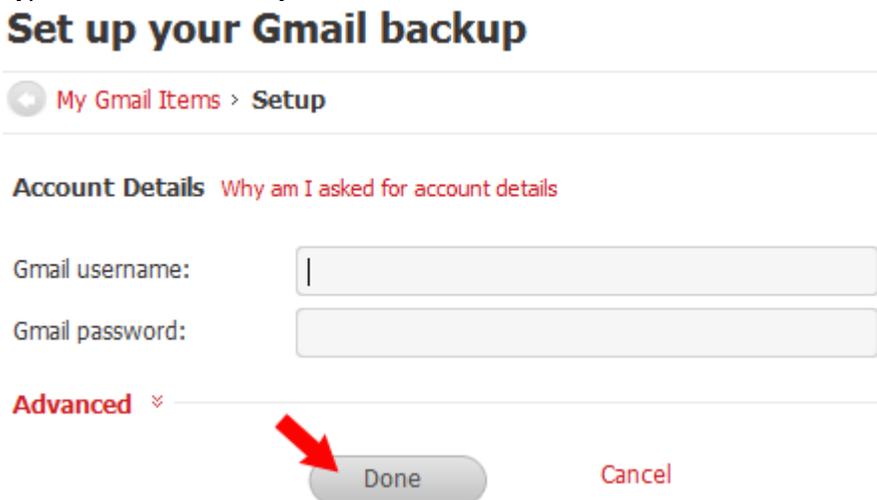


## Gmail

1. Click on the + icon on the left of **Add Gmail Backup**.



2. Type in the **username**, **password** and then click **Done**.



3. Click on the big **Play** icon or **Backup Now**.



## Picasa

1. Click on the **+** icon on the left of **Add Picasa Backup**.



2. Type in the **username**, **password** and then click **Done**.

### Set up your Picasa backup

My Picasa Items > Setup

**Account Details** [Why am I asked for account details](#)

Picasa username:

Picasa password:

**Advanced** ▾

3. Click on the big **Play** icon or **Backup Now**.



## Twitter

1. Click on the + icon on the left of **Add Twitter Backup**.



2. Click on **Get Twitter Access**.



3. Type in the **username**, **password** and then click **Sign In**.

You can use your Twitter account to sign in to other sites and services.  
By signing in here, you can use SanDisk Cloud Catcher™ Software without sharing your Twitter password.

## Authorize SanDisk Cloud Catcher™ Software to use your account?

This application **will be able to**:

- Read Tweets from your timeline.
- See who you follow.

[Forgot your password?](#)

**SanDisk Cloud Catcher™ Software**

By SanDisk Corporation  
[www.sandisk.com/cloudcatcher](http://www.sandisk.com/cloudcatcher)

The Cloud Catcher™ software from SanDisk® allows you to easily backup and organize your personal data from some of your favorite social media and on-line sites.

[Cancel, and return to app](#)

4. Write down the PIN provided.

You've granted access to SanDisk Cloud Catcher™ Software!

Next, return to SanDisk Cloud Catcher™ Software and enter this PIN to complete the authorization process:

**0573824**

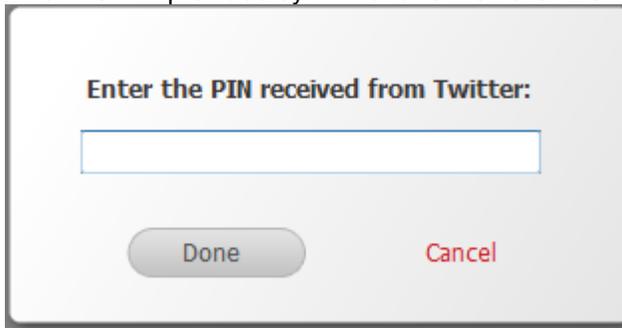
[← Go to Twitter](#)

[Go to the SanDisk Cloud Catcher™ Software homepage](#)

You can revoke access to any application at any time from the [Applications tab](#) of your Settings page.

By authorizing an application you continue to operate under [Twitter's Terms of Service](#). In particular, some usage information will be shared back with Twitter. For more, see our [Privacy Policy](#).

5. Enter the PIN provided by Twitter and then click **Done**.



Enter the PIN received from Twitter:

Done Cancel

6. Click **Done**.

## Set up your Twitter backup

My Twitter Items > Setup

Twitter Access PIN is set up

Advanced ▾



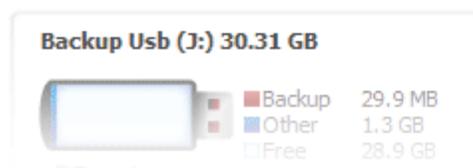
7. Click on the big **Play** icon or **Backup Now**.



SanDisk Cloud Catcher™ Last successful backup on Dec 9, 2011

Backup Now

✓ Your cloud is safely backed up



Backup Usb (J:) 30.31 GB

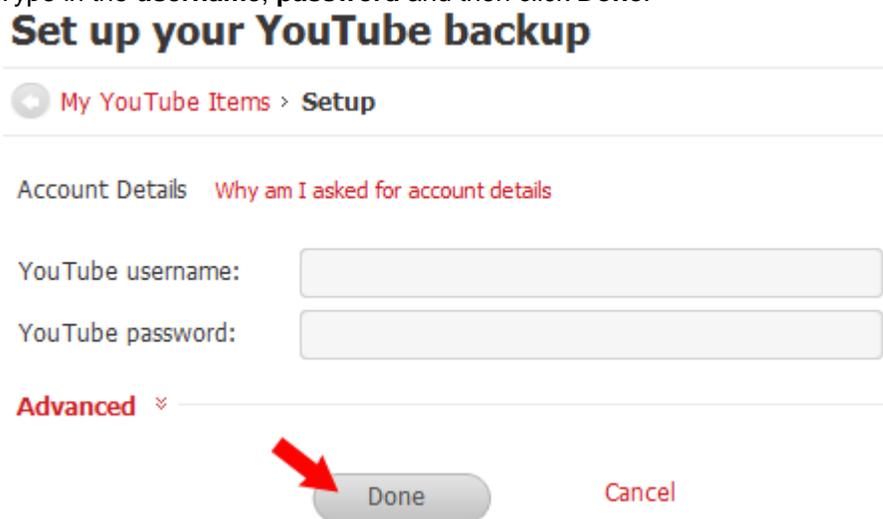
Backup	29.9 MB
Other	1.3 GB
Free	28.9 GB

# YouTube

1. Click on the + icon on the left of **Add YouTube Backup**.



2. Type in the **username**, **password** and then click **Done**.



3. Click on the big **Play** icon or **Backup Now**.



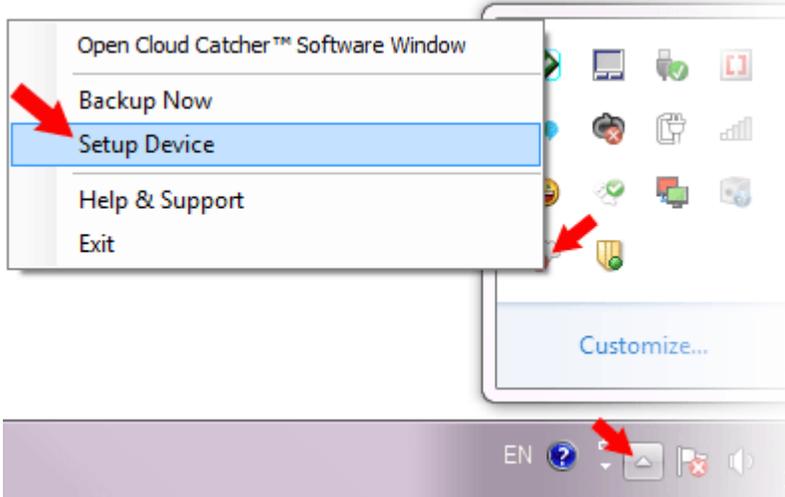
# Enabling Lock Mode

Lock mode is an advanced data protection option that allows you to password-protect your backed-up data. To activate “lock mode”, you will be asked to provide a password which you will be prompted for every time you wish to access your backed-up files.

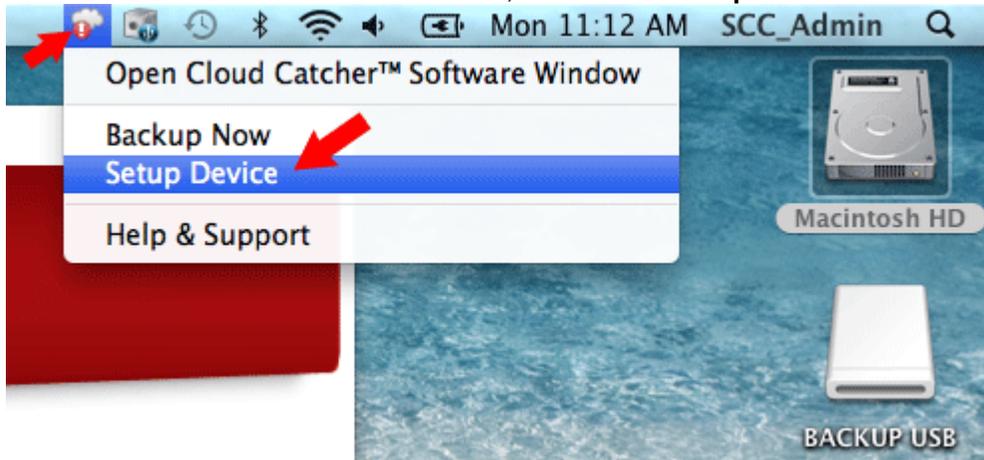
**NOTE:** Once you enable “lock mode”, you **MUST** export the files to another location to view. A password is required for file export. Also, the advanced data protection **CANNOT** be disabled for a specific device. The only way to remove it is to overwrite the existing backup and define the device as a new device for backup.

## Setup Protected Device

1. **For PC:** Click on the **System Tray > Cloud Catcher > Setup Device**.



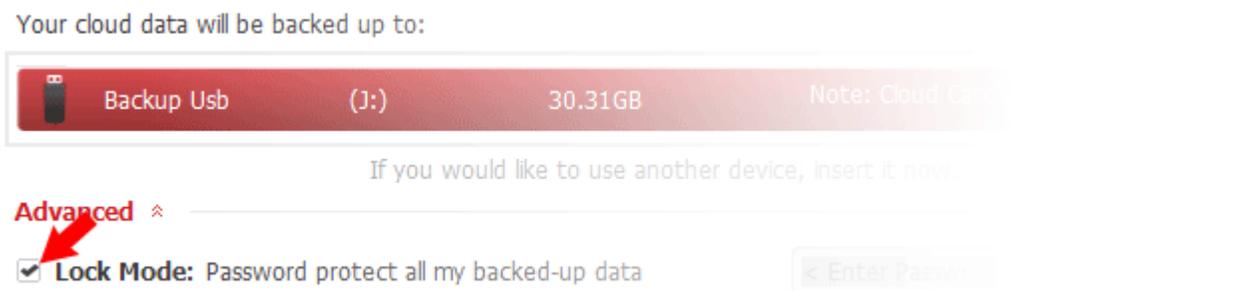
- 1b. **For Mac:** Click on the **Cloud Catcher icon**, then click on **Setup Device**.



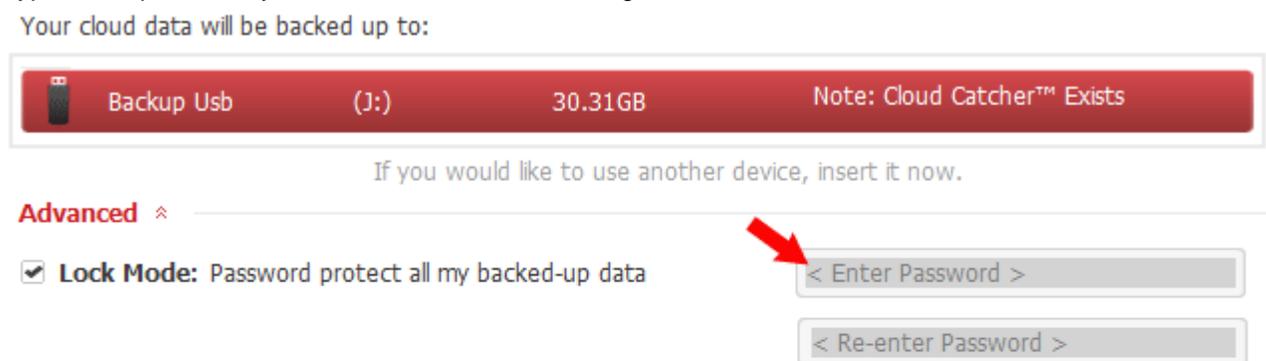
2. Click **Advanced**.



3. Click to select the **Lock Mode: Password protect all my backed-up data** check box.



4. Type in the password you want in the boxes on the right hand side.



Once checked, Lock Mode cannot be unlocked. Activating Lock Mode will encrypt all backed-up data. If you choose to activate Lock Mode, you will not be able to directly access the backed-up files on your removable storage device. To view the files, you must first export the files to another location.

To activate Lock Mode, you will need to select a password. You will be asked to enter your Lock Mode password each time you access data on your removable storage device.

**Important: Keep your Lock Mode password in a safe and secure place.**

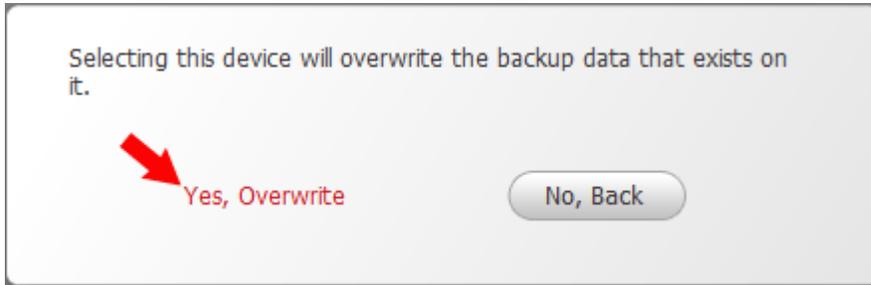
The Lock Mode password will not be stored on the device. If you lose or forget this password, you will be unable to access your backed-up data.

Next

5. Click **Next**.

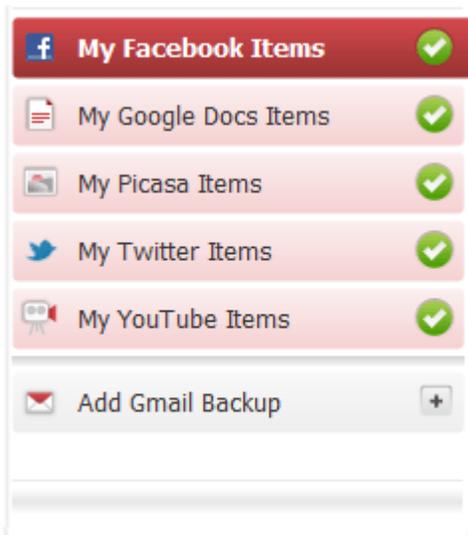
**NOTE:** If your device has NOT been configured to enable Cloud Catcher software on the device, the below message will not appear.

6. Enabling Lock Mode will delete all the services you previously added. If you wish to continue, click **Yes, Overwrite**.



## Setup backup process

1. Select a service to setup. In this example, I selected to setup Facebook backup.



2. Click **Setup Facebook Backup**.

### Your Backed-Up Data

My Facebook Items

  [Setup Facebook Backup](#)

Your backup of Facebook contains, 33 Message(s) (8.7KB) 70 Contact(s) (254.0KB) 515 Photo(s) (27.9MB)

Your most updated item is dated Dec 13, 2011

You have selected **Lock Mode** for your backed-up data. Therefore, you cannot view backed-up data at this location.

To view your backed-up data, please **export it to another location**.



3. Click **Advanced**.

## Set up your Facebook backup

My Facebook Items > Setup

Facebook access is set up [Renew it](#)

Advanced

Done

Cancel

4. If you want to back only items newer than a specific date, click to select the **Backup only items newer than:** check box.

Facebook access is set up [Renew it](#)

Advanced

Backup only items newer than:

Limit file types to back up:

Facebook backup enabled [Disable](#)

Terminate backing up this service, and del

Done



5. Select a date.
6. If you want to back only select file types, click to select the **Limit file types of backup:** check box.

Facebook access is set up [Renew it](#)

Advanced

Backup only items newer than:

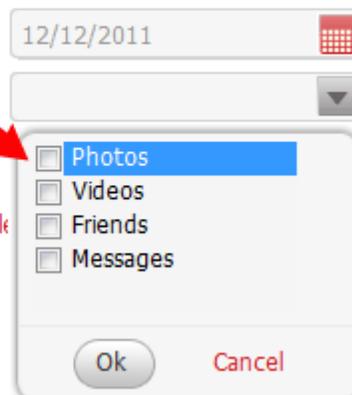
12/12/2011

Limit file types to back up:

Facebook backup enabled [Disable](#)

Terminate backing up this service, and del

Done



7. Select the file types, then click **OK**.
8. Click **Done**.

# Export Data

Once Lock Mode is enabled, you MUST export the files to another location to view.

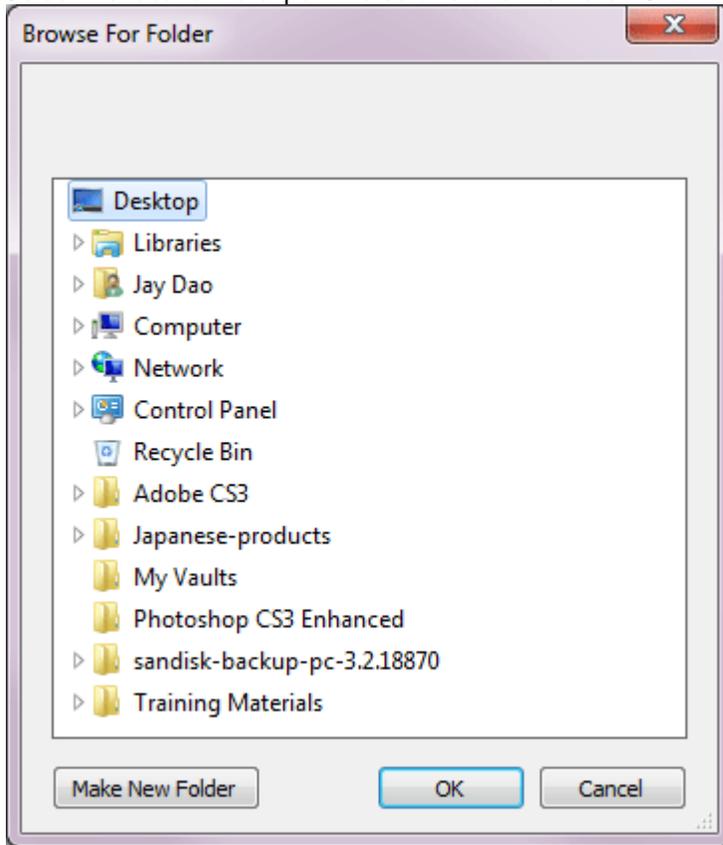
1. Click on the data you want to view. In this example, I selected Picasa.
2. Type in the password.

The screenshot shows a backup management interface. On the left, there is a sidebar with a list of backup sources: Backup Usb (J:) 30.31 GB, My Facebook Items, My Google Docs Items, My Picasa Items (highlighted in red), Add Gmail Backup, Add Twitter Backup, and Add YouTube Backup. The 'My Picasa Items' section is expanded, showing a table with columns for Backup, Other, and Free space. The main content area is titled 'Your Backed-Up Data' and shows 'My Picasa Items'. It contains the following text: 'Your backup of Picasa contains, 67 Photo(s) (11.7MB)', 'Your most updated item is dated Sep 29, 2011', 'You have selected **Lock Mode** for your backed-up data. Therefore, you at this location.', and 'To view your backed-up data, please **export it to another location**.' Below this text are three input fields: 'Backup drive password:', 'Export to:', and an 'Export' button. A red arrow points to the 'Backup drive password:' input field.

3. Click on the path button.

This screenshot is similar to the previous one, showing the 'Your Backed-Up Data' section for 'My Picasa Items'. The text is the same: 'Your backup of Picasa contains, 67 Photo(s) (11.7MB)', 'Your most updated item is dated Sep 21, 2011', 'You have selected **Lock Mode** for your backed-up data. Therefore, you cannot view backed-up data at this location.', and 'To view your backed-up data, please **export it to another location**.' Below this text are three input fields: 'Backup drive password:', 'Export to:', and an 'Export' button. A red arrow points to the 'Export to:' input field, which has a path button (three dots) next to it.

4. Select the location to export the data to and then click **OK**.



5. Click **Export**.

## Your Backed-Up Data

My Picasa Items



Your backup of Picasa contains, 67 Photo(s) (11.7MB)

Your most updated item is dated Sep 21, 2011

You have selected **Lock Mode** for your backed-up data. Therefore, you cannot view backed-up data at this location.

To view your backed-up data, please **export it to another location**.

Backup drive password:

••••

Export to:

C:\Users\Desktop\My Picasa Items



Export



# Change Password

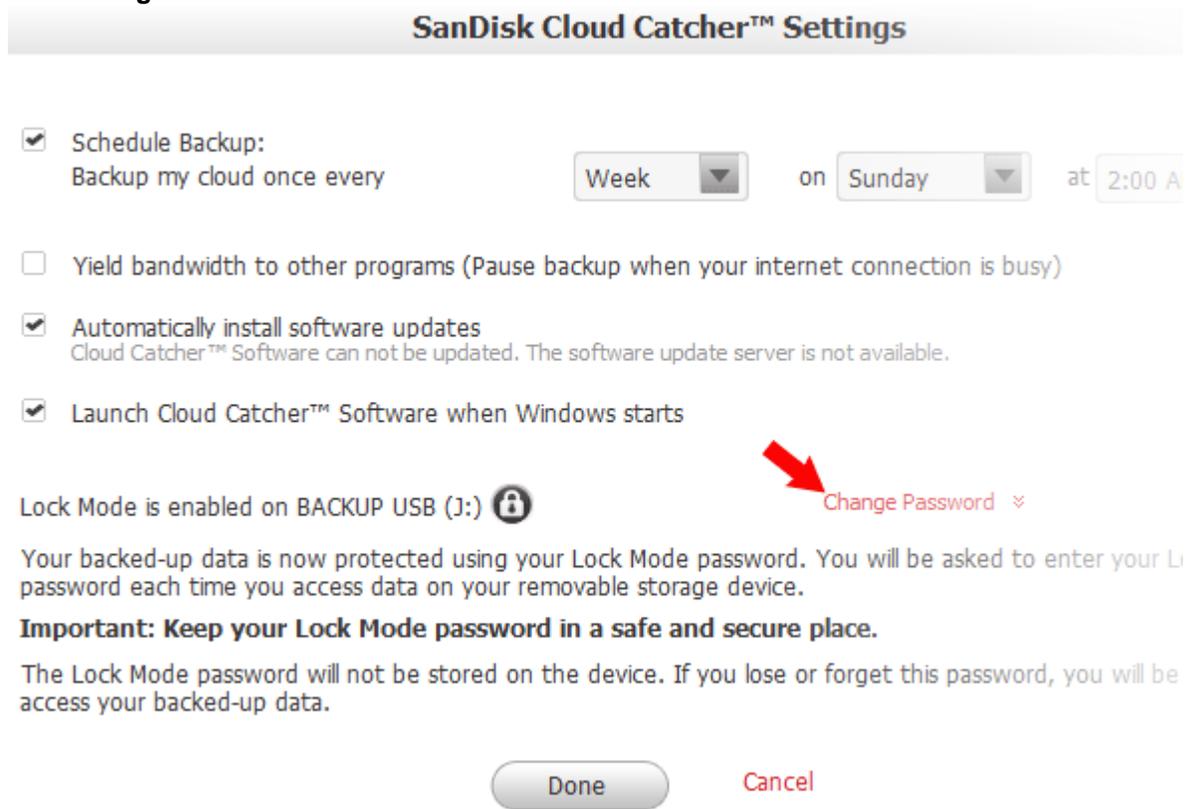
1. Click on the **Settings** or **Preferences** (Mac OS) icon.

Windows:  Settings



Mac OS:

2. Click **Change Password**.

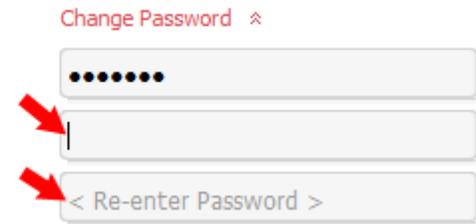


3. Type in the current password.



- Type in the new password.

Lock Mode is enabled on BACKUP USB (J:) 

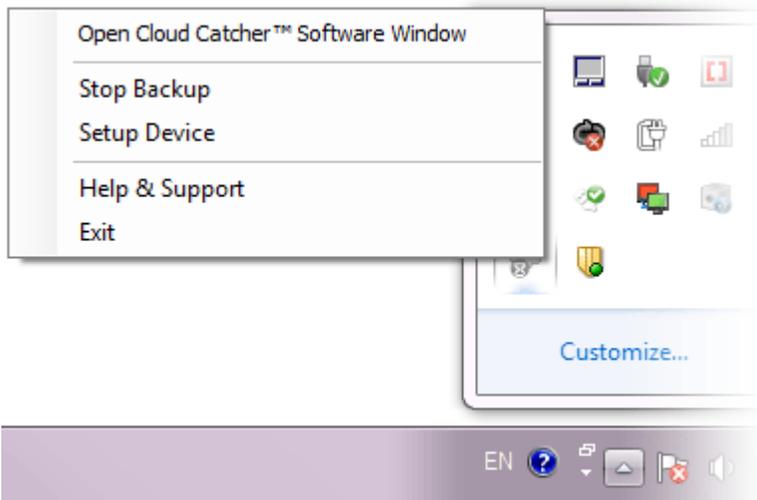


- Click **Done**.

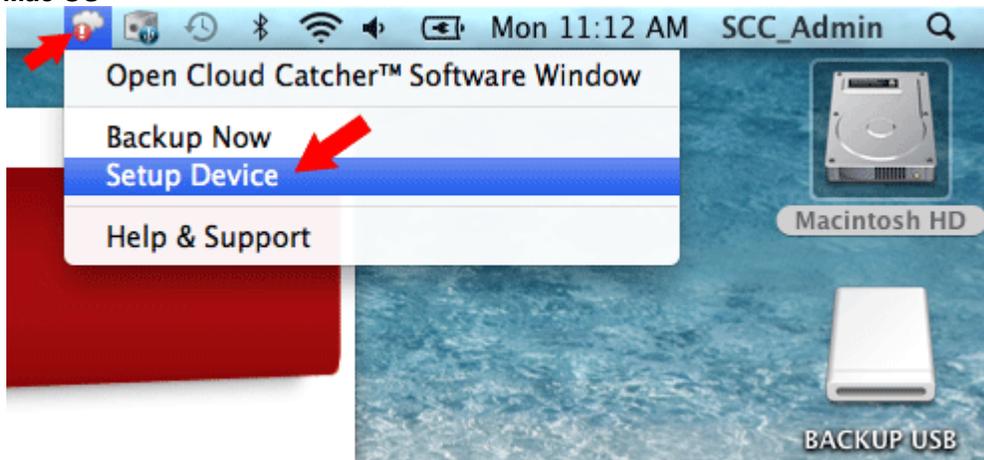
## Cloud Catcher software in System Tray

You can launch the Cloud Catcher software, start or stop the back, setup your device, get help from the System Tray. You can also exit the software completely by selecting Exit.

### Windows



### Mac OS



# Settings

To enter the **Settings** menu:

## Windows:

Click on the **Settings**  icon.

## Mac OS:

Click on **Cloud Catcher™**, then click **Preferences**.



## Scheduling a backup

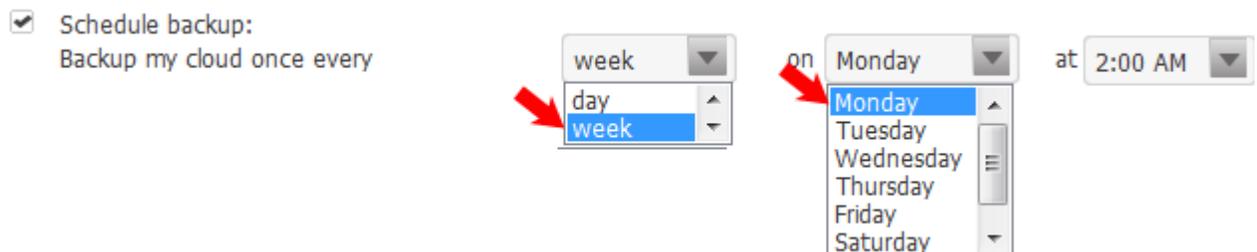
Click to select the **Schedule backup** check box.



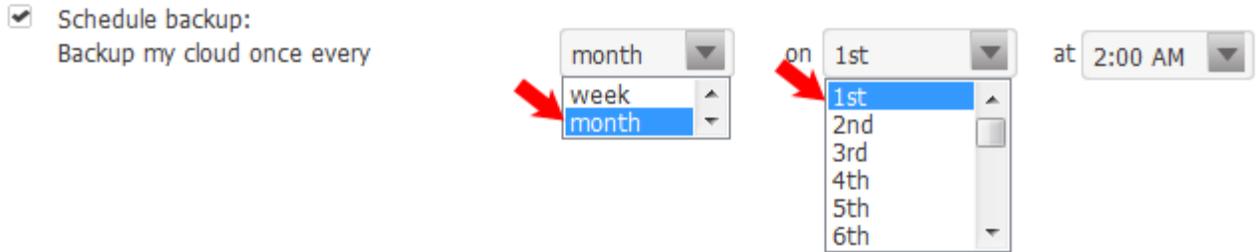
To schedule a **daily backup**, select **day** from the drop-down menu and select the time for the backup to start.



To schedule a **weekly backup**, select **week** from the drop-down menu and select the day of the week and time for the backup to start.

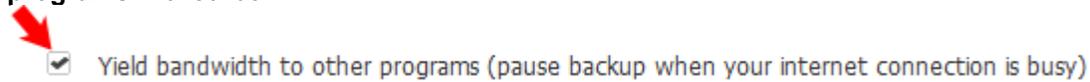


To schedule a **monthly backup**, select **month** from the drop-down menu and specify the day of the month and time for the backup to start.



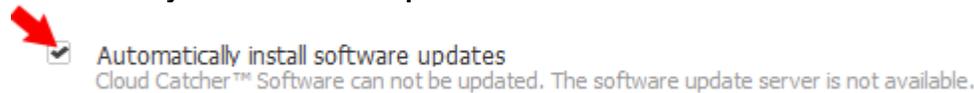
## Pause backup when internet connection is busy

To pause the data backup when the internet connection is busy, click to select **Yield bandwidth to other programs...** checkbox.



## Automatically install software updates

To allow the software to automatically install updates when an update is available, click to select **Automatically install software update** checkbox.



## Check for updates manually

Windows

1. Click on the **About**  icon.
2. If a new version is available, a message will appear and you will be given a choice to update.



Mac OS

1. Mouse-over **Cloud Catcher™** and click on **About Cloud Catcher**.

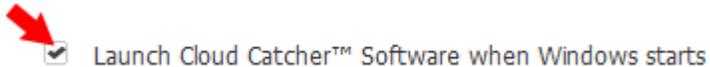


2. If a new version is available, a message will appear and you will be given a choice to update.



## Launch Cloud Catcher Software when Windows starts

To automatically launch the Cloud Catcher software when Windows starts, click to select **Automatically install software update**.



## Frequently Asked Questions

Please visit SanDisk Knowledgebase for the most frequently asked questions and troubleshooting tips at <http://kb.sandisk.com>.