Extron® Electronics



User's Manual





Eight Input, High Resolution, Seamless Graphic Switcher

Precautions

Safety Instructions • English

This symbol is intended to alert the user of important operating and maintenance (servicing) instructions in the literature provided with the equipment.

This symbol is intended to alert the user of the presence of uninsulated dangerous voltage within the product's enclosure that may present a risk of electric shock.

Caution

Read Instructions • Read and understand all safety and operating instructions before using the equipment.

- Retain Instructions The safety instructions should be kept for future reference.
- Follow Warnings Follow all warnings and instructions marked on the equipment or in the user information.

Avoid Attachments • Do not use tools or attachments that are not recommended by the equipment manufacturer because they may be hazardous.

Consignes de Sécurité • Français

Ce symbole sert à avertir l'utilisateur que la documentation fournie avec le matériel contient des instructions importantes concernant l'exploitation et la maintenance (réparation).

Ce symbole sert à avertir l'utilisateur de la présence dans le boîtier de l'appareil de tensions dangereuses non isolées posant des risques d'électrocution.

Attention

/4/

Lire les instructions • Prendre connaissance de toutes les consignes de sécurité et d'exploitation avant d'utiliser le matériel.

Conserver les instructions • Ranger les consignes de sécurité afin de pouvoir les consulter à l'avenir. Respecter les avertissements • Observer tous les avertissements et consignes marqués sur le matériel ou

présentés dans la documentation utilisateur.
Eviter les pièces de fixation • Ne pas utiliser de pièces de fixation ni d'outils non recommandés par le fabricant du matériel car cela risquerait de poser certains dangers.

Sicherheitsanleitungen • Deutsch



Dieses Symbol soll dem Benutzer in der im Lieferumfang enthaltenen Dokumentation besonders wichtige Hinweise zur Bedienung und Wartung (Instandhaltung) geben. Dieses Symbol soll den Benutzer darauf aufmerksam machen, daß im Inneren des

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Gehäuses dieses Produktes gefährliche Spannungen, die nicht isoliert sind und die einen elektrischen Schock verursachen können, herrschen.

Achtung

Lesen der Anleitungen • Bevor Sie das Gerät zum ersten Mal verwenden, sollten Sie alle Sicherheits-und Bedienungsanleitungen genau durchlesen und verstehen.

- Aufbewahren der Anleitungen Die Hinweise zur elektrischen Sicherheit des Produktes sollten Sie aufbewahren, damit Sie im Bedarfsfall darauf zurückgreifen können.
- Befolgen der Warnhinweise Befolgen Sie alle Warnhinweise und Anleitungen auf dem Gerät oder in der Benutzerdokumentation.
- Keine Zusatzgeräte Verwenden Sie keine Werkzeuge oder Zusatzgeräte, die nicht ausdrücklich vom Hersteller empfohlen wurden, da diese eine Gefahrenquelle darstellen können.

Instrucciones de seguridad • Español

Este símbolo se utiliza para advertir al usuario sobre instrucciones importantes de operación y mantenimiento (o cambio de partes) que se desean destacar en el contenido de la documentación suministrada con los equipos.

Este símbolo se utiliza para advertir al usuario sobre la presencia de elementos con voltaje peligroso sin protección aislante, que puedan encontrarse dentro de la caja o alojamiento del producto, y que puedan representar riesgo de electrocución.

Precaucion

Leer las instrucciones • Leer y analizar todas las instrucciones de operación y seguridad, antes de usar el equipo.

Conservar las instrucciones • Conservar las instrucciones de seguridad para futura consulta. Obedecer las advertencias • Todas las advertencias e instrucciones marcadas en el equipo o en la documentación del usuario, deben ser obedecidas.

Evitar el uso de accesorios • No usar herramientas o accesorios que no sean especificamente recomendados por el fabricante, ya que podrian implicar riesgos.

Warning

- Power sources This equipment should be operated only from the power source indicated on the product. This equipment is intended to be used with a main power system with a grounded (neutral) conductor. The third (grounding) pin is a safety feature, do not attempt to bypass or disable it.
- Power disconnection To remove power from the equipment safely, remove all power cords from the rear of the equipment, or the desktop power module (if detachable), or from the power source receptacle (wall plug).
- Power cord protection Power cords should be routed so that they are not likely to be stepped on or pinched by items placed upon or against them.
- Servicing Refer all servicing to qualified service personnel. There are no user-serviceable parts inside. To prevent the risk of shock, do not attempt to service this equipment yourself because opening or removing covers may expose you to dangerous voltage or other hazards.
- Slots and openings If the equipment has slots or holes in the enclosure, these are provided to prevent overheating of sensitive components inside. These openings must never be blocked by other objects.
- Lithium battery There is a danger of explosion if battery is incorrectly replaced. Replace it only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

Avertissement

- Alimentations Ne faire fonctionner ce matériel qu'avec la source d'alimentation indiquée sur l'appareil. Ce matériel doit être utilisé avec une alimentation principale comportant un fil de terre (neutre). Le troisième contact (de mise à la terre) constitue un dispositif de sécurité : n'essayez pas de la contourner ni de la désactiver.
- Déconnexion de l'alimentation + Pour mettre le matériel hors tension sans danger, déconnectez tous les cordons d'alimentation de l'arrière de l'appareil ou du module d'alimentation de bureau (s'il est amovible) ou encore de la prise secteur.
- Protection du cordon d'alimentation Acheminer les cordons d'alimentation de manière à ce que personne ne risque de marcher dessus et à ce qu'ils ne soient pas écrasés ou pincés par des objets
- Réparation-maintenance Faire exécuter toutes les interventions de réparation-maintenance par un technicien qualifié. Aucun des éléments internes ne peut être réparé par l'utilisateur. Afin d'éviter tout danger d'électrocution, l'utilisateur ne doit pas essayer de procéder lui-même à ces opérations car l'ouverture ou le retrait des couvercles risquent de l'exposer à de hautes tensions et autres dangers.
- Fentes et orifices Si le boîtier de l'appareil comporte des fentes ou des orifices, ceux-ci servent à empêcher les composants internes sensibles de surchauffer. Ces ouvertures ne doivent jamais être bloquées par des objets.
- Lithium Batterie Il a danger d'explosion s'll y a remplacment incorrect de la batterie. Remplacer uniquement avec une batterie du meme type ou d'un ype equivalent recommande par le constructeur. Mettre au reut les batteries usagees conformement aux instructions du fabricant.

Vorsicht

- Stromquellen Dieses Gerät sollte nur über die auf dem Produkt angegebene Stromquelle betrieben werden. Dieses Gerät wurde für eine Verwendung mit einer Hauptstromleitung mit einem geerdeten (neutralen) Leiter konzipiert. Der dritte Kontakt ist für einen Erdanschluß, und stellt eine Sicherheitsfunktion dar. Diese sollte nicht umgangen oder außer Betrieb gesetzt werden.
- Stromunterbrechung Um das Gerät auf sichere Weise vom Netz zu trennen, sollten Sie alle Netzkabel aus der Rückseite des Gerätes, aus der externen Stomversorgung (falls dies möglich ist) oder aus der Wandsteckdose ziehen.
- Schutz des Netzkabels Netzkabel sollten stets so verlegt werden, daß sie nicht im Weg liegen und niemand darauf treten kann oder Objekte darauf- oder unmittelbar dagegengestellt werden können.
- Wartung Alle Wartungsmaßnahmen sollten nur von qualifiziertem Servicepersonal durchgeführt werden. Die internen Komponenten des Gerätes sind wartungsfrei. Zur Vermeidung eines elektrischen Schocks versuchen Sie in keinem Fall, dieses Gerät selbst öffnen, da beim Entfernen der Abdeckungen die Gefahr eines elektrischen Schlags und / oder andere Gefahren bestehen.
- Schlitze und Öffnungen Wenn das Gerät Schlitze oder Löcher im Gehäuse aufweist, dienen diese zur Vermeidung einer Überhitzung der empfindlichen Teile im Inneren. Diese Öffnungen dürfen niemals von anderen Objekten blockiert werden.
- Litium-Batterie Explosionsgefahr, falls die Batterie nicht richtig ersetzt wird. Ersetzen Sie verbrauchte Batterien nur durch den gleichen oder einen vergleichbaren Batterietyp, der auch vom Hersteller empfohlen wird. Entsorgen Sie verbrauchte Batterien bitte gemäß den Herstelleranweisungen.

Advertencia

- Alimentación eléctrica Este equipo debe conectarse únicamente a la fuente/tipo de alimentación eléctrica indicada en el mismo. La alimentación eléctrica de este equipo debe provenir de un sistema de distribución general con conductor neutro a tierra. La tercera pata (puesta a tierra) es una medida de seguridad, no puentearia ni eliminaria.
- Desconexión de alimentación eléctrica Para desconectar con seguridad la acometida de alimentación eléctrica al equipo, desenchufar todos los cables de alimentación en el panel trasero del equipo, o desenchufar el módulo de alimentación (si fuera independiente), o desenchufar el cable del receptáculo de la pared.
- Protección del cables de alimentación Los cables de alimentación eléctrica se deben instalar en lugares donde no sean pisados ni apretados por objetos que se puedan apoyar sobre ellos.
- Reparaciones/mantenimiento Solicitar siempre los servicios técnicos de personal calificado. En el interior no hay partes a las que el usuario deba acceder. Para evitar riesgo de electrocución, no intentar personalmente la reparación/mantenimiento de este equipo, ya que al abrir o extraer las tapas puede quedar expuesto a voltajes peligrosos u otros riesgos.
- Ranuras y aberturas Si el equipo posee ranuras o orificios en su caja/alojamiento, es para evitar el sobrecalientamiento de componentes internos sensibles. Estas aberturas nunca se deben obstruir con otros objetos.
- Batería de litio Existe riesgo de explosión si esta batería se coloca en la posición incorrecta. Cambiar esta batería únicamente con el mismo tipo (o su equivalente) recomendado por el fabricante. Desachar las baterías usadas siguiendo las instrucciones del fabricante.

Quick Start — SGS 408

Installation

Step 1

Install the four rubber feet on the bottom of the SGS 408 switcher, or mount the switcher in a rack (1).

Step 2

Turn off power to the input and output devices, and remove the power cords from them.

Step 3

Attach the input and output devices to the switcher (3A).

Input options (3B) are:

- Component Y, R-Y, B-Y (connect Y, R-Y, and B-Y)
- RGsB (connected to R, G, and B)
- RGBS (connected to R, G, B, and H/HV)
- RGBHV (connected to R, G, B, H/HV, and V).

Output options are RGBS, RGBHV, and DVI-D (if the DVI option is installed).

The program output displays the image seen by the audience. The preview output displays the image that will be switched next.

Step 4

If desired, attach an RCP 1000 remote control panel to the XLR connector on the rear of the SGS 408.

Step 5

If desired, attach an ECP 1000 event control panel to the RS-232 connector on the rear of the SGS 408.

Step 6

Plug the switcher, input devices, and output devices into a grounded AC source, and turn on the input and output devices.

Step 7

Use the LCD screens to configure the scaler (see the next page).



Quick Start — SGS 408, cont'd

Adjusting an Image

From the default screen, press the indicated button. To adjust the preview image, press the button again.

Right adjustment knob
Move image horizontally
Adjust image width
Select horizontal filter
Adjust image brightness

Left adjustment knob

Move image vertically Adjust image height Select vertical filter Adjust image contrast

Configuring the Switcher

From the default screen, press the Menu button.

Button	Right adjustment knob	Left adjustment knob			
Next — Press to display the ne	ext "page " of configuration options.				
Input Config	Select input to be configured.	Select video format.			
Out Rate	Select resolution.	Select refresh rate or lock*.			
Out Sync	Select output sync format.	Select output sync polarity.			
Test Pattern	Select output device.	Select test pattern.			
Exit — Press to exit the menu a	and return to default screen.				
Edit Title — Press to display th	ne title box options.				
Prog Lock	Turn program keylock on/off.	N/A			
LCD	Adjust LCD screen contrast.	Adjust LCD screen brightness.			
Reset — Press to select reset of program, preview, program and preview, or system.					
Edit Title (press ECP) — Press	to toggle between title window or ke	ey effect.			
Edit Title (press Center)	Adjust horizontal shift.	Adjust vertical shift.			
Edit Title (press Size)	Adjust title box width.	Adjust title box height.			
Edit Title (press reset) — Press Reset button to return title box to its original size and location.					
System Reset — Press button again to reset all settings to their factory defaults.					
* The output frame rate is locked to the frame rate of input #1.					

Applying a Cut

- 1. Press the preview input button that corresponds to the input that you want to switch to.
- 2. Press the Cut button.

Setting Up an Effect

- 1. Press the Effect button that you want to program.
- 2. Turn the right adjustment knob until the name of the effect appears on the LCD.
- 3. Turn the left adjustment knob until the desired duration appears.
- **4.** If the effect is a dissolve or title, press the Take button. If the effect is a standard, curtain, plus, or square wipe, press the desired transition button.

Applying an Effect

- 1. Press the preview input button that corresponds to the input that you want to switch to.
- 2. Press the Effect button for the desired effect. (If it is already lit, you do not need to press it.)
- **3.** Verify that the selected effect and transition, as displayed in the upper right corner of the LCD screen, are correct.
- 4. If desired, override the duration by turning the left adjustment knob.
- 5. When you want the effect to occur, press the Take button.
- 6. If you are applying a title, when you want the title to end, press the Take button again.

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Chapter One

Introduction

About the SGS 408

Features

About the SGS 408

The Extron SGS 408 is an eight-input, high resolution, component video and RGB video matrix switcher. It provides seamless cuts, dissolves, wipes, and titles, as well as scaling capabilities, to bring professionalism and style to live multimedia events and presentations. The SGS 408 allows analog component video, RGsB, RGBS, and RGBHV signals to be displayed on a device with a fixed resolution and aspect ratio, such as an LCD (liquid crystal display) projector, DLP (digital light processing) projector, plasma display, or DVI (digital visual interface) device.

The SGS 408 provides up to five outputs. Three of these outputs show the *program* output, which is the picture the audience sees. One of these outputs uses an optional DVI connector. Two outputs show the *preview* image, allowing the switch operator to view the images before they are sent to the program output.

Seamless switching allows switching between sources without a loss of sync.

You can connect the SGS 408 to an Extron RCP 1000 remote control panel. You can also connect up to three SGS 408 switchers to one Extron ECP 1000 event control panel.

Features

The SGS 408 provides the following features:

- Executive mode Locks out all front panel functions. When executive mode is enabled, all functions are available through RS-232 commands.
- Freeze mode Locks the output display to the current image. Two freeze buttons allow independent control of the program and preview images.
- Inputs Include eight sets of BNC inputs for component video, RGsB (sync on green), RGBS (composite sync), and RGBHV.
- LCD menu display Provides access to several menus that control the image display.
- **Memory presets** Provide 16 auto-recall memory locations per input that store sizing, centering, and filtering information for the incoming frequency.
- Outputs Output video as RGBS or RGBHV. Two sets of BNC connectors and two 15-pin HD connectors are provided. One set of BNC connectors and one 15-pin HD connector displays the program image, and the other set of BNC connectors and 15-pin HD connector display the preview image. In addition, a DVI connector for DVI-D output of the program image is available as an option.
- **Output resolutions** The SGS 408 scales images to the following output resolutions:
 - 640 x 480 (VGA) at 50 Hz, 60 Hz, 75 Hz, and lock*
 - 800 x 600 (SVGA) at 50 Hz, 60 Hz, 75 Hz, and lock*
 - 832 x 624 (Macintosh) at 60 Hz, 75 Hz, and lock*
 - 848 x 480 (plasma) at 60 Hz, and lock*
 - 852 x 480 (plasma) at 60 Hz, and lock*
 - 1024 x 768 (XGA) at 50 Hz, 60 Hz, 75 Hz, and lock*
 - 1280 x 768 (plasma) at 56 Hz, and lock*
 - 1280 x 1024 (SXGA) at 50 Hz, 60 Hz, and lock*

- 1360 x 765 (plasma) at 60 Hz, and lock*
- 1365 x 1024 (plasma) at 60 Hz, and lock*
- 1400 x 1050 (SXGA+) at 50 Hz, 60 Hz, and lock*
- 576p (Progressive PAL) at 50 Hz, and lock*
- 720p (HDTV) at 50 Hz, 60 Hz, and lock*
- 1080p (HDTV) at 50 Hz, 60 Hz, and lock*
- 1080i (HDTV) at 50 Hz, 60 Hz, and lock*
- * See Accu-RATE Frame Lock[™] below.
- **Power supply** Includes an internal, 100–240 VAC, 50/60 Hz, autoswitchable power supply.
- **RS-232 control** Provides control for third-party remote control of features and functions that can be programmed by using Extron's SISTM (Simple Instruction SetTM) or Extron's control software for Windows. The RS-232 port also provides communication between the SGS 408 and an Extron ECP 1000 event control panel.
- **RCP port** Supports an Extron RCP 1000, which allows the switch operator to control the switcher from a remote location.
- **Transitions** Control the type of switch that will occur between the preview and program outputs. The cut button creates an instant switch between the preview and program outputs. The effect buttons allow the switcher operator to choose from among four predefined effects.
- Accu-RATE Frame Lock[™] (AFL[™]) Eliminates the image tearing problem which is associated with scaling, especially when motion video is involved, and occurs when the input frame rate is slower or faster than the output frame rate and part of the old frame and part of the new frame are displayed at the same time during a refresh cycle. The Extron Accu-RATE Frame Lock sets and locks the output frame rate to the input frame rate of a designated input and produces a tear-free output in a seamless switching system.
- **Centering and sizing** Allow the output to be centered or sized, both horizontally and vertically.
- **Brightness and contrast controls** Adjust the brightness and contrast of an input.
- Horizontal and vertical filtering Provides up to eight levels of horizontal and eight levels of vertical filter control. These operator-selectable filtering controls ensure image sharpness and ensure that no picture detail is dropped.
- **Test patterns** Allow the switcher operator to determine whether the switcher is set up properly before an image is available. The test patterns also help with projector setup.



Chapter Two

Installation

Rear Panel Connectors

Installation

Cable Pinouts

Rear Panel Connectors

NOTE Front panel features are shown on page 3-2.



Figure 2-1 — SGS 408 rear panel

- (1) AC power connector One standard AC power connector attaches the switcher to any power source from 100VAC to 240VAC, operating at 50 or 60 Hz.
- (2) Input connectors Eight sets of five BNC female connectors for component video, RGsB, RGBS, and RGBHV input devices.
- (3) Output BNC connectors Two sets of five BNC female connectors for output to RGBS or RGBHV devices. One set of connectors is dedicated to the program image, and one set to the preview image.
- (4) **RCP port** One 4-pin female XLR connector that allows you to attach the RCP 1000 remote control panel to the SGS 408. Refer to the *RCP 1000 User's Manual* for more information.
- (5) **RS-232 connector** One 9-pin D female connector that allows you to attach an ECP 1000 event control panel, a computer, or controlling device for remote control of the switcher.
- (6) **DVI output connector (optional)** One DVI connector that allows you to attach the switcher to a DVI output device. The connector is dedicated to the program image.
- Output 15-pin HD connectors Two connectors for output to RGBS or RGBHV devices. One connector is dedicated to the program image, and one to the preview image. The connectors receive the same signals as the output BNC connectors.

Installation

To install the switcher, follow these general steps:

- **1** If desired, mount the switcher in a rack (see "Mounting the switcher" on page 2-3). Otherwise, install the rubber feet (see "Tabletop/desktop placement" on page 2-4).
- **2** Turn off power to the input and output devices, and unplug the power cables from them.
- **3** Attach the input and output devices to the switcher. See "Cabling" on page 2-4.

- 4 If desired, attach a computer or other control device to the RS-232 connector.
- 5 If desired, attach an RCP 1000 remote control panel. See "Attaching an RCP 1000" on page 2-6.
- **6** If desired, attach an ECP 1000 event control panel. See "Attaching an ECP 1000" on page 2-6.
- **7** Plug the switcher, input devices, and output devices into a grounded AC source.
- **8** Turn on the input and output devices.
- **9** Use the LCD menu screens to configure the switcher. See "Configuring the SGS 408" on page 3-4.
- **10** The image from each input device should appear on the output devices, and you should be able to switch from one input device to another. If this does not happen, double check steps 3 and 4 and make adjustments as needed. See chapter 5 for additional assistance.

Mounting the switcher

The switcher ships with four uninstalled rubber feet. If you are going to rack mount the switcher, do so before cabling it, and do not install the rubber feet. If you are not rack mounting the switcher, skip to "Tabletop/desktop mounting" on the following page.

Rack mounting

To rack mount the switcher, use two screws on each end of the switcher to attach the switcher to the rack. See figure 2-2.



Figure 2-2 — Mounting the switcher

Tabletop/desktop mounting

For tabletop or desktop placement, install the self-adhesive rubber feet/pads (provided) onto the four corners of the bottom of the enclosure.

Cabling

Up to eight input devices that produce component video, RGsB, RGBS, or RGBHV signals, can be connected to the switcher. The switcher can be connected to up to four output devices (two program and two preview) that accept RGBS or RGBHV signals, and, optionally, to one program output device that accepts DVI signals.

To cable the switcher, do the following:

1. Use BNC connectors to attach cables from the input devices to the switcher. Figure 2-3 shows the connection options.



Figure 2-3 — Input connections

2. Use BNC connectors, 15-pin HD connectors, or a DVI connector to attach cables from the switcher to the output devices. Figure 2-4 shows the connection options.



Figure 2-4 — Output connections

Figure 2-5 shows a typical system installation and its cable connections. See the next chapter, "Operation", for information on configuring and using the switcher.



Figure 2-5 — Typical SGS 408 application

Genlocking Video Inputs for Accu-RATE Frame Lock™

All video inputs to the SGS 408 should be genlocked for Accu-RATE Frame Lock to work properly. In the example below (figure 2-6), a DVD player must be attached to input #1 through a time base corrector for the proper sync signal during Accu-RATE Frame Locking. Any other genlocked input devices will then be correctly synced to input #1.



Figure 2-6 — SGS 408 genlocking connections

Attaching an RCP 1000

To attach an RCP 1000 remote control panel to an SGS 408 switcher, plug one end of the RCP comm cable (provided with the RCP 1000) into the 4-pin male XLR connector (labeled "To SGS") on the back of the RCP 1000, and plug the other end of the cable into the 4-pin female XLR connector (labeled "RCP") on the back of the SGS 408.

Figure 2-7 shows a typical SGS 408/RCP 1000 application.

For more information about the RCP 1000 remote control panel, refer to the *RCP 1000 User's Manual*.



Figure 2-7 — SGS 408 and RCP 1000

Attaching an ECP 1000

To attach an ECP 1000 event control panel to an SGS 408 switcher, plug an ECP comm cable (provided with the ECP 1000) between a 9-pin D sub SGS connector on the ECP 1000 and the RS-232 connector on the SGS 408.

NOTE *Up to three SGS 408 switchers can be connected to an ECP 1000.*

Figure 2-8 (on the next page) shows a typical SGS 408/ECP 1000 application.

For more information about the ECP 1000 event control panel, refer to the ECP 1000 User's Manual.



Figure 2-8 — SGS 408 and ECP 1000

Cable Pinouts

XLR cable pinouts

The XLR connector (figure 2-9) uses the following pinouts:

Pin	Signal	Pin	Signal
1	+12 V	3	Communications line
2	Not used	4	Ground

Figure 2-9 — XLR connector

Making an RCP comm cable

Use the following guidelines to make an RCP cable:

- At one end, attach a female 4-pin XLR connector.
- At the other end, attach a male 4-pin XLR connector.
- Connect pins straight through.
- Use at least 18 gauge wire paired with 20 gauge wire for power (pin 1), 18 gauge wire paired with 20 gauge wire for ground (pin 4), and 20 gauge twisted-pair wire for communications (attach one pair to pin 3 and the other pair to pin 4).
- The cable can be up to 1000 feet (304.8 meters) long.
- Power is supplied by the SGS 408.

DVI cable pinouts

The optional DVI connector (figure 2-10) uses the following pinouts:

Pin	Signal	Pin	Signal	Pin	Signal
1	TMDS data 2–	9	TMDS data 1+	17	TMDS data 0-
2	TMDS data 2+	10	TMDS data 1+	18	TMDS data 0+
3	TMDS data 2/4 shield	11	TMDS data 1/3 shield	19	TMDS data 0/5 shield
4	TMDS data 4–	12	TMDS data 3–	20	TMDS data 5-
5	TMDS data 4+	13	TMDS data 3+	21	TMDS data 5+
6	DDC clock	14	+5 V power	22	TMDS clock shield
7	DDC data	15	Ground (+5 V, analog H/V sync	23	TMDS clock +
8	Analog vertical sync	16	Hot plug detect	24	TMDS clock-



Figure 2-10 — DVI connector



Chapter Three

Operation

Front Panel Controls

Default Screen

Configuring the SGS 408

Using the Image Controls

Selecting an Input

Optimizing the Image

Front Panel Controls

NOTE *Rear panel features are shown on page 2-2.*



Figure 3-1 — SGS 408 front panel

- (1) **Program input selection buttons** Allow the system operator to view the image switch as it happens.
 - **Freeze** Locks the output display to the image that is currently displayed on the program output. When the freeze function is enabled, the button is lit.

When an image is frozen, an effect switch can still occur. When the output is switched, the freeze command stays in effect.

To unfreeze the image, press the Freeze button.

If an image is frozen when a different input button on the same row (program or preview) is selected or if the unit loses power, the image unfreezes.

- **Black** Causes a black screen to be displayed. The black screen can be switched by applying a cut or another effect. A black input cannot be frozen. When black is selected, the current input button will continually flash.
- 1 8 Selects the corresponding input to be displayed. Normally, you will not use these buttons during a show. If a program input selection button is pressed, the resulting switch is *not* seamless.
- (2) **Preview input selection buttons** Allow the system operator to select the preview image.
 - **Freeze** Locks the output display to the image that is currently displayed on the preview output. When the freeze function is enabled, the button is lit.

When an image is frozen, an effect switch can still occur. When the output is switched, the freeze command stays in effect.

To unfreeze the image, press the Freeze button.

If an image is frozen when a different input button on the same row (program or preview) is selected or if the unit loses power, the image unfreezes.

- **Black** Causes a black screen to be displayed. The black screen can be switched by applying a cut or another effect. The black input cannot be frozen. When black is selected, the current input button will flash.
- 1 8 Allow you to select the preview input device. The button is lit while the input is active.

- (3) RCP communication LEDs Light to indicate that the SGS 408 is communicating with an optional RCP 1000 remote control panel. When the SGS 408 is transmitting data to the RCP 1000, the Tx LED is lit. When the SGS 408 is receiving data from the RCP 1000, the Rx LED is lit.
- (4) **Transition buttons** Control the type of switch that will occur between the program and preview outputs.

Cut button — Initiates an immediate seamless switch between the program and preview images.

Take button — Initiates the effect switch specified by the effects buttons.

Effects buttons — Store the effect, transition, and duration of transition effects. The effects can have a transition time of 0.2 to 5 seconds.

(5) **Control buttons** — Control navigation within the LCD screen. In addition, these buttons control executive mode.

Leftmost and rightmost buttons — Enable and disable executive mode. To invoke executive mode, from the default screen press and hold these buttons simultaneously for 2 seconds.

To disable executive mode, again press and hold these buttons simultaneously for 2 seconds.

- (6) LCD screen Displays configuration menus and status information. The rest of this chapter provides detailed information about the features that are available from the LCD screen.
- (7) Adjustment knobs Allow you to make adjustments to menu features. For example, if the brightness and contrast level menu is active, turning the right adjustment knob changes the brightness level, and turning the left adjustment knob changes the contrast level.

Default Screen



Figure 3-2 — LCD default screen

- (1) **Program row** Displays the active program's input number, horizontal frequency, and vertical frequency.
- (2) **Preview row** Displays the active preview's input number, horizontal frequency, and vertical frequency.
- (3) **Output rate** Displays the scaled resolution and refresh rate of the output.
- (4) **Scaled enhancement** Displays the scaled output which is set to either True DVI or Enhanced.

- (5) Controls Display the available controls. The configuration options are available by pressing the Menu button. See "Configuring the SGS 408" below.
- (6) **Current duration** Displays the currently selected effect's duration.
- (7) **Current effect** Displays the effect and transition that are specified for the active input. See "Applying other effects" on page 3-16 for details.

Configuring the SGS 408

To access all the configuration options, you must first enter the LCD menu system. The default LCD menu appears on power up (figure 3-3).



Figure 3-3 — The default LCD menu

To display the first submenu of configuration options (figure 3-4), press the Menu button.



Figure 3-4 — Displaying first submenu of options

To display the second submenu of configuration options (figure 3-5), press the Next button.



Figure 3-5 — Displaying second submenu of options

Press the Exit button to return to the default menu (figure 3-3).

NOTE

The LCD will always return to the default menu after 16 seconds of inactivity in any submenu except when in Executive mode.

Selecting the input configuration

To select the input configuration, do the following:

- **1.** Press the Menu button.
- 2. Press the Input Config button (figure 3-6).



Figure 3-6 — Selecting the input configuration menu

- **3.** Using the right adjustment knob, select the input (figure 3-7). Both the program and preview outputs will display the selected input for adjustments.
- **4.** Using the left adjustment knob, select the video type: RGB, SMPTE, YUV HDTV, BETA 60, or BETA 50 (figure 3-7).



Figure 3-7 — Input configuration menu

5. When an input is configured for RGB, separate phasing adjustments for the program and preview outputs can be made. To properly adjust the input phase, the input should be the same resolution as the output of the SGS 408 and an alternating pixel pattern should be used.

Adjustments can only be made to the inputs currently displayed. The values can be adjusted by pressing the button under the corresponding direction. The available range is 0 to 31 and the default is 16 (figure 3-8).

NOTE It is important that input phase adjustments are done while viewing the same input on both the program and preview outputs. This is to ensure that both scalers are properly phased for each input.



Figure 3-8 — Input configuration menu

6. Depending on the input type, color matrix, Beta-cam control, and Luma/ Setup control can be set by pressing the button below each control (figure 3-7). Color matrix control may be set to either the ITU 601 or ITU 709 standard, Beta-cam control may be set on or off, and Luma/Setup control may be set to either .700V or .714V, on or off.

There are four preset component video types available for selection. The settings for each control can be changed by pressing the button below it. If needed, a custom component setting may be made.

7. To return to the default LCD menu, press the Exit button, then press the Next button, then press the Exit button, or wait 16 seconds until the submenu times out.

Selecting the output rate

To select the output rate, do the following:

- **1.** Press the Menu button.
- 2. Press the Out Rate button (figure 3-9).



Figure 3-9 — Selecting the output rate

3. To select the output resolution, turn the right adjustment knob. The following output rates are available:

640 x 480^{1,2,3,4} $852 \times 480^{2,4}$ 720p^{2,4} 1360 x 765^{2,4} 1080i^{1,2,4} 800 x $600^{1,2,3,4}$ 1024 x 768^{1,2,3,4} 1365 x 1024^{2,4} 1280 x 7684,5 832 x $624^{2,3,4}$ 1400 x 1050^{1,2,4} 1080p^{2,4} 848 x 480^{2,4} 1280 x 1024^{1,2,4} 576p^{1,4} ¹ at 50 Hz; ² at 60 Hz; ³ at 75 Hz; ⁴ locked to the current vertical refresh rate of input 1; ⁵ at 56 Hz

- 4. To select the refresh rate, turn the left adjustment knob. The available refresh rates depend on the output resolution. The locking feature will lock the output rate to the vertical refresh rate of input 1.
- 5. Pressing the Output Rate button allows the scaler to be set to True DVI or Enhanced mode. True DVI is only available for resolutions of 1024 x 768 and above. When using the optional DVI output card, control must be set to True DVI.
- 6. To return to the default LCD menu, press the Next button, then press the Exit button, or wait 16 seconds until the submenu times out.

Selecting the output sync format and polarity

To select the output sync format, do the following:

- 1. Press the Menu button.
- 2. Press the Out Sync button (figure 3-10).



Figure 3-10 — Selecting the output sync format

3. To select the output sync format, turn the right adjustment knob. The following formats are available:

RGBS RGBHV

4. If RGBHV is selected, you can select the polarity. (Otherwise, both horizontal polarity and vertical polarity are negative.) To select the polarity, turn the left adjustment knob. The following options are available:

Horizontal negative, vertical negative Horizontal positive, vertical negative Horizontal negative, vertical positive Horizontal positive, vertical positive

5. To return to the default LCD menu, press the Next button, then press the Exit button, or wait 16 seconds until the submenu times out.

Selecting a test pattern

To select the test pattern, do the following:

- **1.** Press the Menu button.
- **2.** Press the Test Pattern button (figure 3-11).



Figure 3-11 — Selecting the test pattern

- **3.** To select the screen on which to show the test pattern, turn the right adjustment knob. The following options are available:
 - None Preview Program Program and preview

4. To select the test pattern you want to display, turn the left adjustment knob. Figure 3-12 shows the image displayed by each test pattern.

Color bars — Used in troubleshooting any RGB problems.

Cross hatch — Used in converging displays.

Grayscale — Used in setting color balance. This pattern is especially helpful in matching all the screens in a multiple-screen event.

Crop — Used in ensuring that the images on all displays fill the screen, are centered, and are the same size.

Alternating pixels — Used in setting up a digital display.



Figure 3-12 — Test patterns

5. To return to the default LCD menu, press the Next button, then press the Exit button, or wait 16 seconds until the submenu times out.

Changing the title settings

To make changes to the title setting, do the following:

- **1.** Press the Menu button.
- 2. Press the Next button
- **3.** Press the Edit Title button (figure 3-13). The title box submenu is displayed and the title box appears on the program output.



Figure 3-13 — Selecting the Edit Title button

4. The title box submenu is displayed (figure 3-14). The Center button is selected by default.



Figure 3-14 — Title box submenu

5. Pressing the leftmost ECP control button toggles between Window and Key (figure 3-15). This determines the function of the Title button on the ECP 1000.

ECP Window will display the Program input in the foreground and the smaller Preview title box "cutout" in the background.

ECP Key will overlap user defined Preview titlebox text over the Program input.



Figure 3-15 — ECP control

- **6.** To move the title box in the display, press the Center button if it has not already been selected by default (figure 3-16).
 - **a.** To move the vertical location of the title, turn the left adjustment knob. The V Shift adjustment ranges from 0 to 332.
 - **b.** To move the horizontal location of the title, turn the right adjustment knob. The H Shift adjustment ranges from 0 to 594.



Figure 3-16 — Centering the title box

- 7. To change the size of the title box, press the Size button (figure 3-17).
 - **a.** To adjust the vertical size of the title, turn the left adjustment knob. The V Size adjustment ranges from 0 to 387.
 - **b.** To adjust the horizontal size of the title, turn the right adjustment knob. The H Size adjustment ranges from 0 to



Figure 3-17 — Sizing the title box

8. To return the title its original location and size, press the Reset button (figure 3-18).



Figure 3-18 — Resetting the title box submenu controls

9. To return to the default screen, press the Take button (figure 3-19), then press the Exit button (figure 3-20), or wait 16 seconds until the submenu times out.



Figure 3-19 — Returning to the previous submenu



Figure 3-20 — Returning to the default menu

Setting the program keylock

The program keylock control disables the program input buttons. This prevents anyone from accidentally switching directly to a program input, which would not be a seamless switch.

To set the program keylock, do the following:

1. From the default menu, press the Menu button, then the Next button, then the Prog Lock button (figure 3-21).



Figure 3-21 — Setting the program keylock

- 2. To turn the program keylock on or off, turn the right adjustment knob.
- **3.** To return to the default screen, press the Exit button. or wait 16 seconds until the submenu times out.

Setting the LCD appearance

To adjust the appearance of the LCD menu, do the following:

1. From the default menu, press the Menu button, then the Next button, then the LCD button (figure 3-22).



Figure 3-22 — Setting the LCD appearance

- **2.** To adjust the backlight intensity of the LCD menu, turn the left adjustment knob. The backlight adjustment ranges from 15 to 239.
- **3.** To adjust the contrast of the LCD menu, turn the right adjustment knob. The contrast adjustment ranges from 15 to 239.
- **4.** To return to the default screen, press the Exit button, or wait 16 seconds until the submenu times out.

Performing a reset

A reset can be performed on the program inputs, the preview inputs, both program and preview inputs, or the entire system. To perform a reset, do the following:

1. From the default menu, press the Menu button, then the Next button, then the Reset button (figure 3-23).



Figure 3-23 — Performing a reset

2. From the reset submenu, select either preview reset (PRE), program reset (PRG), both preview and program reset (Both), system reset (System), or escape (ESC) to return to the previous submenu (figure 3-24).



Figure 3-24 — Selecting the reset type

3. If System is selected, the system reset submenu is displayed (figure 3-25). Press the System button to reset the system, or press the ESC (escape) button to cancel the system reset and return to the previous menu, or wait for the 16-second timeout to return to the default menu.



Figure 3-25 — Selecting the system reset

Using the Image Controls

The LCD front panel controls allow you to make adjustments to the displayed image.

To access the image controls, press the button below the name of the control at the bottom of the LCD screen (see item 5 in figure 3-2). The first time the button is pressed, the image control for the preview image is selected. Pressing the same control button a second time will select the program image.

After you have selected the desired control, the choices that are available for the control appear. Turn the front panel adjustment knobs to adjust the item you want to change. The right knob controls the top item, and the left knob controls the bottom item.

Centering an image

To center an image, do the following:

1. From the default screen, press the Center button (figure 3-26). The preview input is highlighted.



Figure 3-26 — Centering an image

- 2. If you want to center the program input, press the Center button again.
- **3.** To adjust the vertical location of the image, turn the left adjustment knob. To adjust the horizontal location of the image, turn the right adjustment knob. The adjustment settings range from Min (lowest) to Max (highest). If no input signal is present, V shift will indicate a Def (default) setting.

Sizing an image

To adjust the size of an image, do the following:

- **1.** From the default screen, press the Size button (figure 3-27). The preview input is highlighted.
- 2. If you want to size the program input, press the Size button again.
- **3.** To change the vertical size (height) of the image, turn the left adjustment knob. To change the horizontal size (width) of the image, turn the right adjustment knob. The adjustment settings range from Min (lowest) to Max (highest).

	X.XX KHz X.XX KHz				Dissolve N/A		
	X 1024 @ (DVI) only				H Size Def V Size Min		
Menu	ı Cent	er	Size	Filter	Level		
						O()

Figure 3-27 — Sizing an image.

Filtering an image

To apply a filter to an image, do the following:

1. From the default screen, press the Filter button (figure 3-28). The preview input is highlighted.

	XX KHz XX.) XX KHz XX.)			Dissolve N/A		
1280 X True(D)	1024 @ 60 H /l) only	Z		Filter 2 Filter Def]
Menu	Center	Size	Filter	Level		
					O()

Figure 3-28 — Applying a filter to an image

- **2.** If you want to apply a filter to the program input, press the Filter button again.
- **3.** To change the vertical filter, turn the left adjustment knob. Eight levels of vertical filter are available where Def (0) is the default, then 1 thru 6, and Max (7) is the maximum. Choose the filter that provides the most improvement to the image detail.
- **4.** To change the horizontal filter level, turn the right adjustment knob. Eight levels of horizontal filter are available where Def (0) is the default, then 1 thru 6, and Max (7) is the maximum. Choose the filter that provides the sharpest image.

Adjusting contrast and brightness

To adjust the contrast or brightness of an image, do the following:

1. From the default screen, press the Level button (figure 3-29). The preview input is highlighted.



Figure 3-29 — Adjusting contrast and brightness

- 2. If you want to adjust the program input, press the Level button again.
- **3.** To change the contrast, turn the left adjustment knob. The adjustment ranges from Min (minimum), -015 to -001, Def (default), +001 to +015, then Max (maximum).

To change the brightness, turn the right adjustment knob. The adjustment ranges from Min (minimum), -031 to -001, Def (default), +001 to +015, then Max (maximum).

Selecting an Input

When the SGS 408 is powered on, the program inputs default to the black output.

The program input selection buttons could be used to select inputs to the program output, but the switch will *not* be seamless. You can lock out the program input buttons, through a configuration menu option, to prevent accidental switches to the program input (see "Setting the program keylock" on page 3-10).

The preview input selection buttons are used to select an upcoming switch. After the preview input has been selected, you can use the transition controls to initiate a cut or another effect. After the cut or effect is initiated, you will see either an instant cut between images or a smooth transition from the program output to the preview output. The image that was being viewed on the preview output is now viewed on the program output, and the image that was being viewed on the program output is now being viewed on the preview output.

You can switch the program and preview inputs using a variety of techniques. For a description of each technique, see the instructions in this section.

Freezing an input

The freeze function locks the output display to the current image. The program input selection buttons include a Freeze button, as do the preview input selection buttons.

To freeze an image, press the appropriate Freeze button, depending on whether you are freezing the program image or the preview image.

When an image is frozen, a switch can still occur. When the outputs switch, the freeze command stays in effect and follows the image to the program or preview output, depending on which was frozen. For example, if the preview image was frozen when a switch occurred, the preview image switches to the program image, and the new program image is still frozen.

The freeze function is also available through RS-232 commands. See chapter 4 for more information.

To unfreeze an image, press the Freeze button again.

If an input is frozen when you select a different input from the same set (program or preview set) of inputs, the image is no longer frozen.

If the SGS 408 were to lose power, the freeze function would turn off.

Using the Black button

Each set of inputs (program or preview set) includes a Black button. Pressing the Black button displays a black screen instead of an image (figure 3-30). The input button which is currently selected will flash. The black screen can be cut or transitioned to another image, in the same way as any other image. Pressing the Black button a second time will deactivate the black screen and restore the current input. A black image cannot be frozen.



Figure 3-30 — LCD after black button has been pressed

Applying a cut

A cut seamlessly replaces the program image with the preview image. No effect is applied to the switch. As soon as the Cut button is pressed, the switch occurs.

To switch using a cut, do the following:

- **1.** Press the preview input button that corresponds to the input that you want to switch to.
- 2. Press the Cut button. The seamless switch takes effect immediately, and the preview image becomes the current program image. The previous program image will now become the current preview image.

Applying other effects

NOTE When an ECP 1000 is connected, all effect buttons except the Cut button are disabled. All effect switching must be done through the ECP 1000.

Available effects

An *effect* determines what is seen when the switch is made. A transition determines how the effect occurs: the direction in which the effect moves and the duration during which the effect takes place.

The SGS 408 provides a wide variety of effects:

• A **dissolve** causes the program image to fade out while the preview image fades in (figure 3-31).

	Dissolvo	
	Dissolve	
Ľ		

Figure 3-31 — A dissolve effect

- A **standard wipe** causes the preview image to appear to unroll over the program image horizontally or vertically. A standard wipe can have either hard (sharp) or soft (fuzzy) edges. The preview image can have the following transitions (figure 3-32):
 - From left to right
 - From right to left
 - From top to bottom
 - From bottom to top



Figure 3-32 — Standard wipe transitions

- A curtain wipe causes the preview image to appear to unroll over the program image in two directions simultaneously. A curtain wipe can have either hard (sharp) or soft (fuzzy) edges. The preview image can have the following transitions (figure 3-33):
 - In from the left and right edges of the screen to the center of the screen
 - Out from the center of the screen to the left and right edges of the screen
 - In from the top and bottom edges of the screen to the center of the screen
 - Out from the center of the screen to the top and bottom edges of the screen.



Figure 3-33 — Curtain wipe effects

- A **plus wipe** causes the preview image to appear to unroll over the program image in one of two transitions (figure 3-34):
 - Starting in all four corner of the screen and moving in to the center of the screen.
 - Starting at the center of the screen and moving out to the corners of the screen.



Figure 3-34 — Plus wipe effects

- A **square wipe** causes the preview image to appear to unroll over the program image in one of two transitions (figure 3-35):
 - Starting at all four edges of the screen and moving in to the center of the screen.
 - Starting at the center of the screen and moving out to the edges of the screen.



Figure 3-35 — Square wipe effects

- A title effect produces two different effects: ECP window and ECP key.
 - ECP window causes a predefined box in the program image to dissolve to reveal the preview image (figure 3-36). The effect is as if the preview image were located behind the program image, and a window in the program image opens to show the preview image. When the effect ends, the preview image disappears, and the program image is again intact (see "Changing the title settings" on page 3-8 for information on defining the title box).



Figure 3-36 — ECP window title effect
ECP key causes any portion of the preview image which is over half intensity (.35V) to be displayed with the program image. As an example, by creating a preview image which is composed of white text on a black background, the white text will be the only portion of the image which will be keyed to the program image (figure 3-37).



Figure 3-37 — ECP key title effect

Setting up a new effect

NOTE When an ECP 1000 is connected, all effect buttons except the Cut button are disabled. All effect switching must be done through the ECP 1000.

You can set up four effects in advance. To set up an effect, do the following:

- **1.** Press the Effects button (1 4) that you want to program. The button lights and remains lit until another effect button is pressed.
- **2.** To select an effect, turn the right adjustment knob until the desired effect name appears. The following effects menus are:
 - Dissolve (figure 3-38)
 - S wipe (soft standard wipe, figure 3-39)
 - H wipe (hard standard wipe, figure 3-40)
 - S curtains (soft curtains wipe, figure 3-41)
 - H curtains (hard curtains wipe, figure 3-42)
 - Plus wipe (figure 3-43)
 - Square wipe (figure 3-44)
 - Title (figure 3-45)



Figure 3-38 — Setting up the Dissolve effect



Figure 3-39 — Setting up the S wipe effect



Figure 3-40 — Setting up the H wipe effect



Figure 3-41 — Setting up the S curtains effect



Figure 3-42 — Setting up the H curtains effect



Figure 3-43 — Setting up the Plus wipe effect



Figure 3-44 — Setting up the Square wipe effect



Figure 3-45 — Setting up the Title effect

3. To select a duration, turn the left adjustment knob until the desired duration appears. The duration ranges from 0.2 seconds to 5.0 seconds in 0.1 second increments.

NOTE *Up to this point, you can cancel an effect by pressing the Esc button.*

4. To select a transition, press its button (see "Available effects" on page 3-16). The default screen appears.



Implementing an established effect

To implement an effect that has been set up (other than a title — see "Implementing a title" on the next page), do the following:

- **1.** Press the preview input button to display the preview image on the preview monitor.
- **2.** Press the Effect button for the desired effect. (If the button is already lit, you do not need to press it.)
- **3.** Verify that the selected effect and its transition, as displayed in the top right of the default screen, are correct.
- 4. If desired, override the duration by turning the left adjustment knob.
- 5. When you want the effect to occur, press the Take button. The Take button lights, the effect occurs during the time specified by the duration, and the Take button light turns off.

Implementing a title

To implement a title, do the following:

- **1.** Press the preview input button to display the preview image on the preview monitor.
- 2. Press the Effect button that has been programmed for the title. (If the button is already lit, you do not need to press it.) The possible effects, as previously described, are:
 - Dissolve
 - S wipe (soft wipe)
 - H wipe (hard wipe)
 - S curtains (soft curtains)
 - H curtains (hard wipe)
 - Plus
 - Square wipe
 - Title
- 3. Verify that "Title" appears in the top right of the default screen.
- **4.** Press the control button for window or key depending on which title effect is desired (see figures 3-36 and 3-37).
- 5. If desired, override the duration by turning the left adjustment knob.
- 6. When you want the title to begin, press the Take button. The portion of the program image dissolves to reveal the title. The Take light remains on.
- 7. When you want to end the title, press the Take button again. The title dissolves during the time specified by the duration, and the Take button light turns off.

Using executive mode

Executive mode makes all functions unavailable. This is useful for situations in which the switcher operator leaves equipment unattended.

To enable executive mode, from the LCD default screen press and hold the leftmost and rightmost control buttons (Menu and Level) simultaneously for two seconds. The screen shown in figure 3-46 appears.



Figure 3-46 — Enabling executive mode

When executive mode is enabled, all front panel buttons and controls are locked, but the SGS 408 will still respond to RS-232 commands.

To disable executive mode, press and hold the leftmost and rightmost menu buttons for two seconds again.

Optimizing the Image

Follow the procedures in this section, in sequence, after you have installed the SGS 408. This will help you to configure the switcher for the best settings for your display environment. For information on test patterns, see "Selecting a test pattern" on page 3-7.

If you have a multiscreen environment, perform these procedures for each output.

1. If the program output is a digital device, such as an LCD or DLP display, use the alternating pixels test pattern to set up the projector.

If the program output is a CRT display, use the cross hatch test pattern to converge the display.

- 2. Use the grayscale test pattern to set the color balance for all displays.
- **3.** Use the crop test pattern to center the program image so that the top left corner of the image is located at the top left corner of the display screen. Perform the centering through the output device, and not through the SGS 408 center control.
- 4. Use the program crop test pattern to size the program image so that it fills the display screen. Perform the sizing through the output device, and not through the SGS 408 size control.
- 5. Use the preview crop test pattern to size all sources through the SGS to fill the crop pattern.
- **NOTE** If all sources fill the crop pattern on the preview displays, and the crop pattern fills the screen on the program displays, you will be guaranteed that all images fill the screen, are centered, and are the same size.



Chapter Four

Serial Communication

RS-232 Programmer's Guide

Control Software for Windows

The switcher's RS-232 connector can be connected to the serial output port of a host device such as an ECP 1000, a computer, or a control system. This connection makes software control of the switcher possible. Figure 4-1 shows a switcher RS-232 connection to a host serial port connector.



Figure 4-1 — Switcher RS-232 to host connection

The RS-232 connector on the switcher is a 9-pin D female connector with the following pin assignments:

Pin	Signal	Description
1	_	Not used
2	Tx	Transmit data
3	Rx	Receive data
4	—	Not used
5	Gnd	Signal ground
6	—	Not used
7	—	Not used
8	—	Not used
9	_	Not used

The protocol is 9600 baud, 8-bit, 1 stop bit, no parity, and no flow control.

RS-232 Programmer's Guide

The switcher accepts SIS (Simple Instruction Set) commands through the RS-232 port. SIS commands consist of one or more characters per command field. They do not require any special characters to begin or end the command character sequence. Each switcher response to an SIS command ends with a carriage return and a line feed (CR/LF = \downarrow), which signals the end of the response character string. A string is one or more characters.

SGS-initiated messages

When a local event such as a front panel operation occurs, the switcher responds by sending a message to the host. The SGS-initiated messages are listed below (underlined).

(C) Copyright 2000, Extron Electronics, SGS 408, Vx.xx

The copyright message is initiated by the switcher when it is first powered on. Vx.xx is the firmware version number.

Reconfig 🖵

The reconfig message is initiated by the switcher when the resolution of the input signal has changed.

The switcher does not expect a response from the host, but, for example, the host program might request a new status.

SGS error responses

When the switcher receives an SIS command and determines that it is valid, it performs the command and sends a response to the host device. If the switcher is unable to perform the command because the command is invalid or contains invalid parameters, the switcher returns an error response to the host. The error response codes are:

- E01 Invalid input number (too large)
- E10 Invalid command
- E11 Invalid preset
- E12 Invalid output number (too large)
- E13 Invalid value (out of range)
- E23 Checksum error

Using the command/response table

The command/response table begins on the next page. Lower case letters are acceptable in the command field only where indicated. Symbols are used throughout the table to represent variables in the command/response fields. Symbol definitions are shown at the beginning of the response table, as is an ASCII-to-hexadecimal conversion table. Command and response examples are shown throughout the table.

Command/response table

Command/respo	nse table		ASCII	o HEX	Conv	ersion Tab	le Esc	1B CF	RØDLFØA
Symbol Definitions:					" 22 * 2A		00	25 & 2D •	26 ['] 27 2E / 2F
$\mathbf{L} = CR/LF, \bullet = \text{space}$			Ø 3Ø -	31	2 32 : 3A	3 33 4	34 5	35 6	36 7 37
X1 = Input number	1 - 8		@ 40 /	A 41	B 42	C 43 D	44 E	45 F	46 G 47
🗵 = Output number	1 = Program 2 = Preview		P 50 0 X 58 1	ຊີ 51 7 59	J 4A R 52 Z 5A	K 4B L S 53 T [5B \	54 U 5C]	4D N 55 V 5D ^	56 W 57 5E _ 5F
🔀 = Memory preset	0 – 255				b 62 j 6A	c 63 d k 6B l		65 f 6D n	
X4 = Contrast value	0 - 64		p 7Ø 0 x 78		r 72 z 7A	s 73 t { 7B		75 v 7D ~	76 w 77 7E DEL 7F
📧 = Brightness value	0 - 32					ι	,		
xe = Horizontal filter	0 - 7								
X7 = Vertical filter	0 - 7								
🗷 = Test pattern type	1 = Color Bars 2 = Crosshatch 3 = Grayscale 4 = Crop 5 = Alternating								
🗵 = Test pattern	0 = None 1 = Preview 2 = Program 3 = Program an	d preview							
प्राण = Effect type	0 = Cut 1 = Dissolve 2 = Soft-edged v	4 = S	Hard-edg oft curta Hard curt	in	-	6 = Plus 7 = Squa 8 = Title	re		
<u>I</u> = Transition type	If <u>x10</u> = 0 or 1 <u>x11</u> = 0	If $\boxed{x \cdot 0} = 2$ or 0 = Left to 1 = Right t 2 = Top to 3 = Bottom	right o left bottom	0 = 1 = 2 =	right Out righ In fro botto	or 5 om left an t edges to left an t edges om top at om edges to top an om edges	d nd S d	0 = 1 = If 🗵 1 =	 ■ = 6 or 7 In Out ■ = 8 Window Key
X12 = Duration period	0 - 48 (0.2 - 5.0) duration period equal to $0.2 + (2)$ $0.2 + (48 \times 0.1) =$	adds 0.1 sec 5 x 0.1) = 2.7	cond to tl ' seconds	ne dui	ation	time. A	duration	perio	od of 25 is
<u>x₁₃</u> = Output resolution	$0 = 640 \times 480$ $1 = 800 \times 600$ $2 = 832 \times 624$ $3 = 848 \times 480$	$4 = 852 \times 5 = 1024 \\ 6 = 1280 \\ 7 = 1280$	x 768 x 768	9 = 10	: 1365	0 x 765 5 x 1024 00 x 1050 9P	12 = 7 13 = 1 14 = 1	1080i	
X14 = Vertical refresh rate	If X13 = 0, 1, 5	If x13 = 3, 4, 8, 9, 12, 1		= 6	If x1	3 = 7, 10, 13	If 🛛 13 =	2	If X13 = 11
	0 = 50 Hz 1 = 60 Hz 2 = 75 Hz 3 = Lock*	0 = 60 Hz 1 = Lock*	0 = 56 $1 = Lo$		1 = 6	50 Hz 60 Hz Lock*	0 = 60 1 = 75 2 = Loo	Hz	0 = 50 Hz 1 = Lock*

* Locked to the current vertical refresh rate of input 1.

X15 = Toggle	0 = Off	1 = On	
X16 = XXX.XX	Hrt = horizonta	l rate (in kHz)	Vrt = vertical rate (in Hz)
🕅 = Input video type	1 = RGB 2 = SMPTE 3 = YUV HDTV 4 = BETA 60 5 = BETA 50 6 = YUV Custor		
X18 = Input phase	0 – 31		

COMMAND	ASCII	RESPONSE	DESCRIPTION
Input Select Select program input Select preview input Select program input Select preview input ¹ = RGB and audio (if an	1*X1! 2*X1! 1*X1& 2*X1& audio sw	Out 2•In ⊠ •All↓ Out 1•In ⊠ •Rgb↓ Out 2•In ⊠ •Rgb↓	Display program input 🗷 on the program output ¹ Display preview input 🖾 on the preview output ¹ Display program input 🖾 on the program output ² Display preview input 🖾 on the preview output ² = RGB only
<u>Take</u>			
Implement effect (switch)	%	Tke₊	Implement the current effect
<u>Memory Preset Save</u> Save preset	X2*X3,	⊠ Spr छ₊ı	Save the input currently associated with output 🗵 to memory preset 🖾
<u>Memory Preset Recall</u> Recall preset	X2*X3.	№ Rpr №	Recall memory preset 🖾 to the input associated with output 🖾
<u>Auto Preset Mode</u> (disa Enable	able wher 1 M/m	n manually recalling Aut14	g memory presets) Enables the SGS to recall settings previously set for the input rate.
Disable View	0 M/m M/m	Aut 0ء Aut <u>X15</u> ء	Disables the SGS to automatically recall settings. View the current auto preset mode setting.
<u>Contrast</u>			
Specific value Increment Decrement View	X2*X4 ^ X2+^ X2-^ X2^	短Con 전교 短Con 전교 短Con 전교 Z2Con 전교	Set output 🖾 contrast to 🖾 Increase output 🖾 contrast by one step Decrease output 🖾 contrast by one step View output 🖾 contrast setting
Brightness			
Specific value Increment Decrement View	x2*x5 Y x2+Y x2-Y x2Y	تعکart کی۔ تعکart کی۔ تعکart کی۔ تعکart کی۔	Set output 🗹 brightness to 🖾 Increase output 🖾 brightness by one step Decrease output 🖾 brightness by one step View output 🖾 brightness setting
Horizontal Shift			
Increment Decrement	X2 +H X2−H	₩2Hph + ↓ ₩2Hph – ↓	Shift output III image right one step Shift output III image left one step
Vertical shift			
Increment Decrement	X2+/ X2-/	ہ + Wph + س = Market	Shift output ⊠ image down one step Shift output ⊠ image up one step

Serial Communication, cont'd

COMMAND	ASCII	RESPONSE	DESCRIPTION	
<u>Horizontal Size</u>				
Increment Decrement	X2+: X2—:	ہے + SzHsz + ہے – SzHsz	Increase output 🗵 width one Decrease output 🗵 width on	
Vertical Size				
Increment Decrement	X2+; X2—;	ہے + X2Vsz ایہ – X2Vsz	Increase output 🖾 height on Decrease output 🖾 height or	
<u>Horizontal Filter (Detail</u>	,			
Specific value Increment Decrement View	122*166 D 122+D 122-D 122D	短Dhz 떠니 교Dhz 떠니 교Dhz 떠니 교Dhz 떠니	Select horizontal filter 📧 on Select next horizontal filter o Select previous horizontal fil View current horizontal filter	n output 🗵 ter on output 🗵
Vertical Filter (Detail)				
Specific value Increment Decrement View	K2*K7 d K2+d K2-d K2d	تی Dvt تر کی Dvt تر کی Dvt تر کی Dvt تر	Select vertical filter 🖾 on out Select next vertical filter on o Select previous vertical filter View current vertical filter or	on output 🗵
Freeze Program & Previe	ew			•
Enable freeze Disable freeze	X2 F X2 f	ی Frz 1 ی Frz 0	Set ⊠ freeze mode to On Set ⊠ freeze mode to Off	
Mute & Unmute				
Mute Unmute	x2 B x2 b	یہ Mut 1 یہ Mut 0	Set 🖾 mute to On (set to blac Set 🖾 mute to Off	ck)
Test Pattern				
Select test pattern or	х8*х9 Ј х8*х9 ј т./:	لہ Tst ⊠8*⊠ لہ Tst ⊠8*⊠ Tst ⊠8*⊠	Assign test pattern type I to Same as J above	
View test pattern	J/j	Tst x8*x9↓	View the current test pattern	setting
Effect & Duration Select effect+transition Select duration of effect View effect & duration		Eff <u>X10</u> *X11, Dur <u>X12</u> , ff <u>X10</u> *X11•Dur X12,	Select effect 🔟 with transition Select the length of time in w View the effect transition and	hich an effect occurs
Executive Mode				
Enable Disable	X x	ہے 1 Exe ہے 1 Exe	Set executive mode to On Set executive mode to Off	
Program Lockout				
Enable Disable	K k	Loc 1,. Loc 0,.	Set program lockout to On Set program lockout to Off	(see "Setting the program lockout" on page 3-7)
<u>Output Rate</u>				
Set output rate View output rate	<u>X13</u> * <u>X14</u> = =	له Rte <u>X13</u> *X14 له Rte <u>X13</u> *X14	Select output resolution 🕅 at View the current output rate	vertical refresh rate 🖽
<u>Video Type</u>				
Set input video type View input video type	X1*X17\ X1\	▼1 Тур ▼17 ↓ ▼17ур ▼17 ↓	Select input 📧 video type View input 📧 video type	
Input Phase			Caterbase to train (a.)	
Specific value View	x2*x18 U, x2 U∕u	/u k2Phsk18 k2Phsk18	Set phase to 🖽 for input on o View the phase value for the output 🖾.	-

COM	IMAND	RESPONSE	DESCRIPTION
Query Software Version	<u>1</u>		
Request Part Number	Q/q	له Ver x.xx	Example response: Ver 1.23
	N/n	Nxx-xxx-xx	N60-341-01
Request Information			
Program or preview	X2 I/X2i	C X1●Frz X15●M	∕lut 💴●Hrt 💴 ●Vrt 💴 ₄
General	I/i	Exe X15 • Loc X1	5●Dvi x15↓
Examples:	1I I	Program inform mode is off, ho rate is 75.02 H Exe 0•Loc 1•E	کر Dvi 1، ا nation: Executive mode is off, program lockout is on,

Advanced Instructions

The Advanced Instructions use hex commands that are more complex than the Simple Instruction Set.

COMMAND	HEX	RESPONSE
Read/Write Entire Memory		
Read (upload)	90 91	8 kbytes of data + 1 byte checksum
Write (download)	90 92 + 8 kbytes of data + 1 byte cl	hecksum Dnl
Read/Write Memory Block		
Read to current memory block Write to a user preset	x290 93 x390 94 + 16 bytes of data + 1 byte	16 bytes of data + 1 byte checksum checksum Dnl ب

Control Software for Windows

The SGS 408 Control Program, which is used by the SGS 408, is compatible with Windows 95/98/2000, and NT. It provides remote control of various functions including input selection, picture controls, effects, transitions, and output rates.



If an ECP 1000 event control panel is attached to the SGS 408, refer to the ECP 1000 User's Manual for information on running the SGS 408 Control Program.

Installing the software

The program is contained on a set of 3.5-inch diskettes. To install the program from the floppy disk to the hard drive, run SETUP.EXE from the floppy disk and follow the instructions that appear on the screen. The program occupies approximately 3 MB (megabytes) of hard-drive space.

By default, the Windows installation creates a C:\SGS408 directory, and it will place two icons (SGS 408 Control Pgm and SGS 408 Help) into a group or folder named "Extron Electronics".

Using the software

- To run the SGS 408 Control Program, double-click on the SGS 408 Control
 Pgm icon (left) in the Extron Electronics group or folder.
- 2. Click on the comm port that is connected to the RS-232 port of the SGS 408.

The SGS 408 Control Program window appears (figure 4-2). It displays the current settings of the SGS 408.



Figure 4-2 — SGS 408 Control Program window

3. Using normal Windows controls, you can perform many of the same adjustments as from the front panel.

For information about program features, you can access the help program in any of the following ways:

• From the Extron Electronics program folder or group, double-click on the SGS 408 Help icon (shown at the left).



- From within the SGS 408 Control Program, click on the Help menu on the main screen.
- From within the SGS 408 Control Program, press the F1 key.



Chapter Five

Troubleshooting

The image should be displayed properly on the screen.

If the image does not appear

- **1.** Ensure that all devices are plugged in.
- 2. Make sure that each device is receiving power. If the switcher does not power on, and the AC power source is functioning correctly, the AC fuse may be blown. (See "Replacing the AC fuse" on page B-3.)
- **3.** Check the cabling, wiring, and grounding, and make adjustments as needed. Ensure that the selected output rate and sync format are appropriate for the output devices. (See page 3-6.)
- **4.** To test the system setup and output, Display a test pattern. (See "Selecting a test pattern" on page 3-7.)
- 5. Confirm that the input is providing a signal with a horizontal frequency between 15 kHz to 100 kHz and a vertical frequency between 50 Hz and 120 Hz.
- **6.** Call Extron's customer support hotline if needed. Be prepared to discuss the steps you have taken and the equipment involved.

If the image is not displayed correctly

Symptoms	Solutions
The picture is shifted off the screen edges.	Adjust the centering and sizing controls.
The image is stable, but it has ghosting or blooming.	Use a different input cable.
The image is still not displayed correctly.	Call Extron's customer support hotline.

If the switcher does not respond to controls

Symptoms	Solutions
The picture does not move on screen when the horizontal and vertical centering controls are rotated, and the filtering settings do not change when the filtering controls are pressed.	The switcher may be set for Executive mode. Adjustments can be made via RS-232 control, or Executive mode can be turned off by pressing the two outside menu selection buttons simultaneously and holding them for 2 seconds. See page 3-23.
There is no response to commands from the RS-232 controller.	Ensure that the baud rate (9600 baud) and communication protocol are set correctly. See page 4-2.



Appendix A

Specifications

Specifications

Video

Routing	8 x 2 matrix
Gain	Variable, set by the contrast control

Video input

Number/signal type	8 RGBHV, RGBS, RGsB, component video
Connectors	8 x 5 BNC female
Nominal level	1 Vp-p for Y of component video 0.7 Vp-p for RGB and for R-Y and B-Y of component video
Minimum/maximum levels	0 V to 2.0 Vp-p with no offset
Impedance	75 ohms
Input termination	High Z
Horizontal frequency	Autoscan 15 kHz to 100 kHz
Vertical frequency	Autoscan 50 Hz to 120 Hz
Resolution range	Autoscan 560 x 384 to 1600 x 1200
DC offset (max. allowable)	0.5 V

Video processing

Digital sampling	24 bit, 8 bits per color; 140 MHz standard
Horizontal filtering	8 levels
Vertical filtering	8 levels
Frame rate delay	0 to 1 field

Video output

Number/signal type	2 (program and preview) RGBHV, RGBS
Connectors	Program output: 5 BNC female, (1) 15-pin HD female
	Preview output: 5 BNC female, (1) 15-pin HD female, 1 DVI (optional)
Nominal level	0.7 Vp-p for RGB
Minimum/maximum levels	0 V to 0.7 Vp-p
Impedance	75 ohms
Scaled resolutions	$640x480^{1,3,4,5},\ 800x600^{1,3,4,5},\ 832x624^{3,4,5},\ 848x480^{3,5},\ 852x480^{3,5},\ 1024x768^{1,3,4,5},$
	$1280x768^{2.5},\ 1280x1024^{1,3.5},\ 1360x765^{3.5},\ 1365x1024^{3.5},\ 1400x1050^{1,3.5},\ 576p^{1.5},$
	$720p^{3.5}$, $1080i^{1.3.5}$, and $1080p^{3.5}$
	1 = at 50 Hz 2 = at 56 Hz 3 = at 60 Hz 4 = at 75 Hz
	⁵ = locked to the current vertical refresh rate of input 1 (Accu-RATE Frame
	Lock)
DC offset	±50 mV (max.) with input at 0 offset

Sync

Input type	Autodetect RGBHV, RGBS, RGsB
Output type	RGBHV, RGBS
Input level	3.0 V to 5.0 Vp-p
Output level	TTL: 5.0 Vp-p, unterminated
Input impedance	510 ohms
Output impedance	75 ohms
Max input voltage	5.0 Vp-p
Polarity	Composite sync: negative
	H/V: user-selectable

Control/remote — switcher

Serial control port RS-232, 9-pin female D connector

Baud rate and protocol	9600 baud, 8 data bits, 1 stop bit, no parity
Serial control pin configurations	2 = TX, 3 = RX, 5 = GND
RCP port	4-pin XLR
Program control	Extron's control/configuration program for Windows [®] Extron's Simple Instruction Set (SIS™)

General

Power	100 VAC to 240 VAC, 50/60 Hz, 60 watts, internal, autoswitchable
Temperature/humidity	Storage: -40 to +158 °F (-40 to +70 °C) / 10% to 90%, noncondensing
	Operating: +32 to +122 °F (0 to +50 °C) / 10% to 90%, noncondensing
Rack mount	Yes, with attached rack ears
Enclosure type	Metal
Enclosure dimensions	5.25" H x 17.5" W x 11.2" D (3U high, full rack wide)
	13.3 cm H x 44.4 cm W x 28.4 cm D
	(Depth excludes connectors. Width excludes rack ears.)
Product weight	13.8 lbs (6.3 kg)
Shipping weight	21 lbs (10 kg)
Vibration	ISTA 1A in carton (International Safe Transit Association)
Listings	UL, CUL
Compliances	CE, FCC Class A
MTBF	30,000 hours
Warranty	3 years parts and labor
-	



NOTE All nominal levels are at $\pm 10\%$.

NOTE *Specifications are subject to change without notice.*





Reference Information

Upgrades and Repairs

Part Numbers

Upgrades and Repairs

You can perform the following upgrades and repairs to the SGS 408:

- Installing the DVI connector option (see below)
- Replacing the AC fuse (page B-3)
- Installing a firmware update (page B-4)

Before completing any of these procedures, follow the instructions in "Internal access", below.

Internal access

Upgrades and fuse replacement require access to the internal areas of the switcher. To gain access to the internal areas, do the following:

1. Remove the power cable from the switcher and from the power source.

WARNING Do not open the cover of the switcher without unplugging the power cord.

- **2.** If the switcher is rack mounted, remove the input and output cables from it and remove the unit from the rack. If the switcher is not rack mounted, you do not need to remove the input and output cables.
- **3.** Remove 16 screws from the sides and top of the cover and the two #10 screws from the top half of the front panel (figure B-1).



Figure B-1 — Removing the cover

4. Remove the cover by slightly lifting each side alternately until the cover is free.

Reverse this procedure to reinstall the cover.

Installing the DVI connector option

After following the instructions in "Internal access" to remove the cover, do the following:

1. Remove the two screws that hold the DVI connector cover in place (figure B-2), and set the cover aside. You will not need it.



Figure B-2 — Installing the DVI connector option

- 2. Insert the DVI connector through the hole that was created in the rear panel in step 1.
- **3.** Carefully align the DVI circuit card 50-pin connector with socket J3 on the SGS 408 circuit board. With the pins aligned, press down gently on the DVI circuit card. Check the alignment of the DVI circuit card and socket J3.
- 4. Reinstall the cover of the SGS 408.
- 5. Attach the power cord to the SGS 408 and to the AC power source. Make sure the SGS 408 is working correctly.
- 6. If the SGS 408 is rack mounted, remove the power cable from the SGS 408 and reattach the SGS 408 to the rack. Reconnect the power cord and the input and output cables.

Replacing the AC fuse

If the switcher does not power on, and the AC power source is functioning correctly, the AC fuse may be blown. The fuse is located on the internal power supply which is located on the right side of the SGS, as viewed from the front (see figure B-3).

WARNING Be sure to remove the power cable from the switcher before attempting to replace the fuse. Replace the fuse only with a 5 \times 20 mm, 5A/250V fast blow fuse.

- 1. Remove the cover of the switcher. See "Internal access" on page B-2.
- **2.** Locate the fuse on the power supply, and remove it from its retaining clips (see figure B-3).



Figure B-3 — Replacing the fuse (viewed from the side)

- 3. If test equipment is available, you can check the fuse's functionality.
- 4. Place a new fuse in the fuse retaining clips.
- 5. Reinstall the switcher cover.
- 6. Attach the power cord to the switcher and to the AC power source. Make sure the switcher is working correctly.
- 7. If the switcher is rack mounted, remove the power cable, reattach the switcher to the rack, and reconnect the power cord and input and output cables.

```
WARNING
```

G If you choose to check the power before putting the cover back on, make sure that tools and hands are outside the switcher, and then connect the power cord to the switcher and to an AC source. The switcher should power up normally. Unplug the AC power cord, and follow steps 5 – 8.

Installing a firmware update

NOTE To install a firmware update, you may need to replace IC (integrated circuit) U11 or U16 on the front panel, U92, U93, U94, or U95 on the main board, U12 on the component video board, or any combination of these. Replacing these ICs may result in loss of presets and other settings.

1. Remove the cover of the switcher. See "Internal access" on page B-2.

CAUTION Make sure you are electrically grounded before touching IC chips. Electrostatic discharge (ESD) can damage IC chips, even if you cannot sense the discharge.

2. Locate the ICs to be replaced (figure B-4). The update kit will list the specific ICs.



Figure B-4 — Locating and replacing ICs

- 3. Remove the existing chip and set it aside, using a standard IC removal tool.
- 4. Install the new chip: Locate a notch or a printed dot on top of the IC. Align the notch or dot with the notch on the socket or circuit board. Align the IC pins with the holes in the socket, and gently press the IC into the socket.
- 5. Reinstall the cover of the switcher.
- **6.** Attach the power cord to the switcher and to the AC power source. Make sure the switcher is working correctly.
- 7. If the switcher is rack mounted, remove the power cable from the switcher. Reattach the switcher to the rack, and reconnect the power cord and input and output cables.

Part Numbers

Related part numbers

Extron Part	Part Number	
SGS 408	60-341-01	
RCP 1000	60-343-01	
ECP 1000	60-344-01	
RCP comm cable – 25′ (7.6 m)	26-519-01	
RCP comm cable – 50' (15.2 m)	26-519-02	
RCP comm cable – 100' (30.5 m)	26-519-03	
RCP comm cable – 300' (91.4 m)	26-519-04	
ECP comm cable – 25' (7.6 m)	26-434-07	
ECP comm cable $-50'$ (15.2 m)	26-434-08	
DVI connector option	70-122-01	
DVI transmitter and DVI receiver	60-316-02	
SGS 408 Control Program		
SGS 408 User's Manual		
RCP 1000 User's Manual		
ECP 1000 User's Manual		

FCC Class A Notice

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Note: This unit was tested with shielded cables on the peripheral devices. Shielded cables must be used with the unit to ensure compliance.

Extron's Warranty

Extron Electronics warrants this product against defects in materials and workmanship for a period of three years from the date of purchase. In the event of malfunction during the warranty period attributable directly to faulty workmanship and/or materials, Extron Electronics will, at its option, repair or replace said products or components, to whatever extent it shall deem necessary to restore said product to proper operating condition, provided that it is returned within the warranty period, with proof of purchase and description of malfunction to:

USA, Canada, South America, and Central America:	Europe, Africa, and the Middle East:
Extron Electronics 1001 East Ball Road Anaheim, CA 92805, USA	Extron Electronics, Europe Beeldschermweg 6C 3821 AH Amersfoort The Netherlands
Asia:	Japan:
Extron Electronics, Asia 135 Joo Seng Road, #04-01 PM Industrial Bldg. Singapore 368363	Extron Electronics, Japan Kyodo Building 16 Ichibancho Chiyoda-ku, Tokyo 102-0082 Japan

This Limited Warranty does not apply if the fault has been caused by misuse, improper handling care, electrical or mechanical abuse, abnormal operating conditions or non-Extron authorized modification to the product.

If it has been determined that the product is defective, please call Extron and ask for an Applications Engineer at (714) 491-1500 (USA), 31.33.453.4040 (Europe), 65.6383.4400 (Asia), or 81.3.3511.7655 (Japan) to receive an RA# (Return Authorization number). This will begin the repair process as quickly as possible.

Units must be returned insured, with shipping charges prepaid. If not insured, you assume the risk of loss or damage during shipment. Returned units must include the serial number and a description of the problem, as well as the name of the person to contact in case there are any questions.

Extron Electronics makes no further warranties either expressed or implied with respect to the product and its quality, performance, merchantability, or fitness for any particular use. In no event will Extron Electronics be liable for direct, indirect, or consequential damages resulting from any defect in this product even if Extron Electronics has been advised of such damage.

Please note that laws vary from state to state and country to country, and that some provisions of this warranty may not apply to you.



Extron Electronics, USA 1230 South Lewis Street Anaheim, CA 92805 USA 714.491.1500 Fax 714.491.1517 Extron Electronics, Europe Beeldschermweg 6C 3821 AH Amersfoort The Netherlands +31.33.453.4040 Fax +31.33.453.4050 **Extron Electronics, Asia** 135 Joo Seng Road, #04-01 PM Industrial Building Singapore 368363 +65.6383.4400 Fax +65.6383.4664 Extron Electronics, Japan Kyodo Building 16 Ichibancho Chiyoda-ku, Tokyo 102-0082 Japan +81.3.3511.7655 Fax +81.3.3511.7656

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