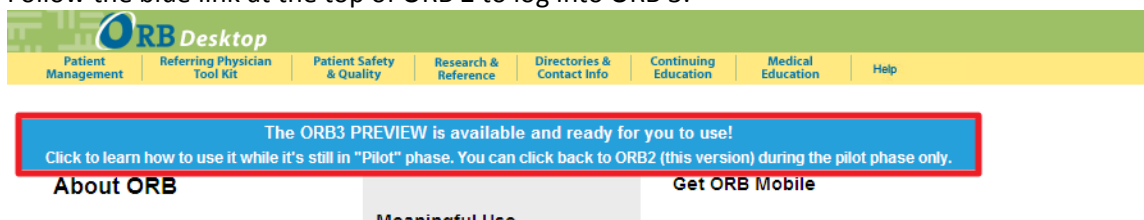


ORB 3 Frequently Asked Questions

1. How do I log into ORB 3?

Follow the blue link at the top of ORB 2 to log into ORB 3.



2. Why are we changing to ORB 3?

The benefits of ORB3 versus ORB 2 are:

- Review of clinical data and documentation while completing notes
- Quicker access to clinical data and reports (Quick View and faster page loads)
- Redesigned Graphic Record that includes critical documentation from multiple disciplines (PT, OT, SW/CM, etc.)
- Ability to save and use multiple Progress Note custom addendum texts
- Improved support of ORB infrastructure and internet browsers such as Safari, Chrome, IE 8

3. What is the purpose and function of the My Watch List folder on my Home Screen?

The 'My Watch List' folder provides Transcription, Laboratory, Pathology, Radiology and Cardiology results tracking for discharged and non-discharged patients, starting when the patients were added to the Watch List. Patients can be added to and removed from 'My Watch List' via the Manage Patients icon in the patient list page or from the patient header while in patient context.

The following is displayed for each patient in 'My Watch List':

- Name
- DOB
- Results – summary of patient result changes by type. The (x/y) convention means "x results are unread of y total watch list results".
- Last Updated – when the most recent result was added or updated
- Date Added – when the patient was added to the watch list

Select a patient to view all results since the patient was added to the Watch List. Results are highlighted and considered unread until viewed. Users can delete results from the Watch List, either before or after viewing.

4. When will the pilot end and ORB 3 be required to use?

The ORB 3 pilot began November 13 and will run for approximately 4 months. During this time, users have the option to use ORB 2 or ORB 3. At the end of this period (targeted for March 2013), ORB 3 will be the only option.

5. What is the purpose of the Compose button?

The Compose button will allow you to create electronic documentation through ORB such as Progress Notes, H&P's, Consults, Discharge Instructions and Summaries, as well as access to Electronic Order Entry and preprinted orders. Once you click on the Compose button and select your note, the Compose button turns orange. You will also see an orange button named "View Results" in the upper right side of

ORB 3 Frequently Asked Questions

your document. This allows you to “toggle” back and forth to view all results in ORB while completing your document. This is one of the new benefits of ORB 3.

6. What are some new features of ORB 3?

- Touch Support (tablets and iPad)
- Expanded browser support (Safari, Chrome, IE7+, FireFox)
- Support for multiple windows to be open while documenting (document and view results at the same time)
- Interdisciplinary View
- Charge Capture Enhancements (coming February 2013)
- Patient Selector Intelligence to help ensure documentation occurs on the current encounter number

7. Will we see the Lab Result View from ORB 2 available in ORB 3?

Yes, the Lab Result View you are using now in ORB 2 will be available in ORB 3 by the end of the pilot phase.

8. Will we see the Rounding Report in ORB 3?

Yes, this will be added to ORB 3 in January.

9. Can I set up a default page in ORB 3?

Yes, this will be added to ORB 3 in January.

10. How do I get extra training?

Physician Technology Services will be on site from December to March offering a variety of different training times. Check the ORB Notification Center (screenshot below) for the most up-to-date training schedule. If you would like someone to come out to your office for training, please call 614-566-3646.

ORB Notifications

Subject	Priority	Date
ORB3 Overview Sessions	High	11/20/2012 07:50
ORB3 Release – November 13, 2012	High	11/13/2012 10:19
Tue Dec. 18: Epic demo open to all physicians	Medium	11/26/2012 10:09

You can also find the ORB 3 User Manual link from the Help menu on the Home Page of ORB 3