



NoteLife User Manual

Terminology

- NoteLife is compatible with the iPhone and iPod touch. This manual generally refers to the mobile device as “iPhone”, but these instructions apply to the iPod touch as well.
 - “*Toolbar*” refers to the bar at the BOTTOM of the iPhone screen.
 - “*Navigation bar*” refers to the bar at the TOP of the iPhone screen.
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INTRODUCTION

NoteLife is a media-rich note manager for iPhone and iPod touch. With NoteLife, you can securely keep the details of your life with you wherever you go. It supports photos, movies, voice memos, note encryption, web bookmarks, and more.

NoteLife is an excellent standalone note manager that automatically backs up to iTunes whenever you connect your device to your computer.

NoteLife also shines when used in conjunction with the award-winning SOHO Notes software for Macintosh computers. It offers full 2-way syncing with SOHO Notes so you can easily manage your notes at home or on the road.

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FOLDERS

Every note is stored in a folder. Folders can contain unlimited levels of subfolders.

Creating Folders/Subfolders



1. Tap the New Folder button in the toolbar. If you're viewing the main folder list, you'll be asked whether you want to create a FOLDER or a SUBFOLDER.
2. Select a "parent" folder (if you're creating a subfolder).
3. Enter a folder name.

4. Choose a folder icon.
5. Choose whether to Encrypt the folder (see the “Encrypt a Folder” section for more information).

Deleting Folders

When you delete a folder, all the notes in the folder are moved to the Trash folder.

Method 1: Edit button



1. When viewing the main folder list, tap the Edit button in the navigation bar.
2. Select the folder(s) to be deleted. Note: the default folders (All Notes, Unfiled, Favorites and Trash) can't be deleted.
3. Tap the Delete button in the toolbar.

Method 2: “Swipe” delete



1. When viewing the main folder list, "swipe" the row containing a folder to be deleted.
2. Tap the Delete button.

Editing Folders

Edit a folder when you want to change the folder name, icon or encryption setting.

Method 1: Folder Settings command



1. Select the folder that you want to edit.

2. Tap the Folder Settings button in the toolbar.
3. Tap the Folder Settings button in the sheet that appears.

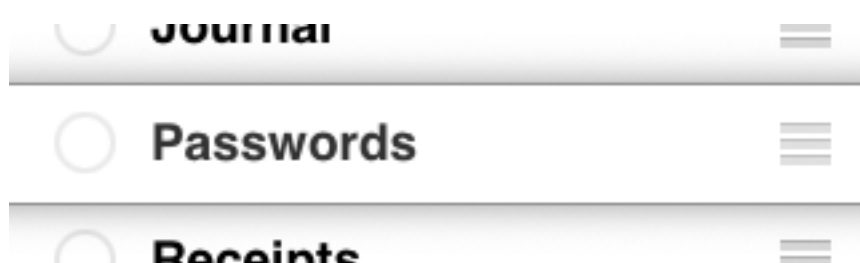
Method 2: Edit button



1. When viewing the main folder list, tap the Edit button in the navigation bar.
2. Select the folder that you want to edit.
3. Tap the Edit button in the toolbar.

Rearranging Folders

By default, folders are listed in alphabetical order. However, you can change the folder order to suit your needs.



1. When viewing the main folder list, tap the Edit button in the navigation bar.
2. Press and HOLD the drag “ridges” to the right of the folder name until the row becomes selected.
3. Drag the row to a new position.
4. To revert to the default folder order, tap the Default Order button in the navigation bar.

Nested Folders

By default, subfolders appear INSIDE of their parent folders. If you turn off the “Nested Folders” setting in the App Settings window,

subfolders will appear indented below their parent folders in the main folder list.

Emptying the Trash

When the trash folder is emptied, all the notes in the trash are permanently deleted.



1. Select the Trash folder.
2. Tap the Folder Settings button in the toolbar.
3. Tap the Empty Trash button in the sheet that appears.

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NOTES

Creating Notes



1. Tap the Compose button in the toolbar.
2. If the “New Note Prompt” setting is enabled (see **APP SETTINGS**), a window will appear asking what kind of note to create (Text, Photo, Movie, Voice or Bookmark).
3. If the “New Note Prompt” setting is not enabled, a TEXT note will be automatically created.
4. If you choose a non-text note in the New Note Prompt window, one or more additional windows will appear allowing you to record/select media to insert in the note.
5. Enter a note title.

The new note will be added to whichever folder is currently selected. If a regular folder isn't selected, the note will be added to the Unfiled folder.

Deleting Notes

When a note is deleted, it is moved to the Trash folder. If the note is already in the Trash folder, it is permanently deleted.

Method 1: Trash button



1. Select the note to be deleted.
2. Tap the Trash button in the toolbar.

Method 1: Edit button



1. Select a folder.
2. Tap the Edit button in the navigation bar.
3. Select the note(s) to delete.
4. Tap the Delete button in the toolbar.

Method 3 "Swipe" delete



1. Select a folder.
2. "Swipe" the row containing the note to be deleted.
2. Tap the Delete button.

Moving Notes

Notes can be moved from one folder to another.

Method 1: Action button



1. Select a note.
2. Tap the Action button in the toolbar.
3. Tap the Move Note button in the sheet that appears.
4. Choose a destination folder.

Method 2: Edit button



1. Select a folder.
2. Tap the Edit button in the navigation bar.
3. Select the note(s) to move.
4. Tap the Move button in the toolbar.
5. Choose a destination folder.

Favorite Notes

NoteLife includes a special Favorites folder for quickly seeing all of your favorite notes.

Method 1: Note Info button

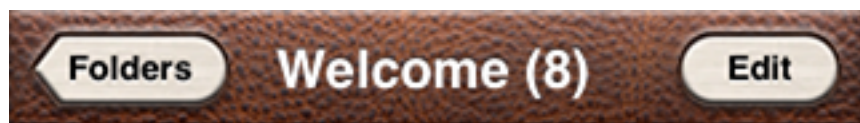


1. Select a note.
2. Tap the Note Info button in the toolbar.
3. Tap the Add to Favorites button in the sheet that appears.

The note's "parent" folder doesn't change when it's marked as a favorite.

SOHO Notes users: notes that are "Flagged" in SOHO Notes appear in the Favorites folder in NoteLife when synced.

Method 2: Edit button



1. Select a folder.
2. Tap the Edit button in the navigation bar.
3. Select the note(s) to be marked as Favorite notes.
4. Tap the Move button in the toolbar.
5. Choose the Favorites folder in the folder chooser.

To remove multiple notes from the Favorites folder:

1. Select the Favorites folder.
2. Tap the Edit button in the navigation bar.
3. Select the notes to be removed from the Favorites folder.
4. Tap the Un-Favorite button in the toolbar.

Sorting Notes

By default, notes are sorted by the last modified date. Notes can also be sorted alphabetically by title.



1. Select a folder.
2. Tap the Folder Settings button in the toolbar.

3. Tap the Sort By Title or Sort By Date button in the sheet that appears.

Top 10 Notes

Besides sorting notes by title or by date, you can also choose your “Top 10” favorite notes for each folder (except the All Notes, Favorites and Trash folders). Your Top 10 notes always appear at the top of the note list in that folder.



1. Select a folder.
2. Tap the Folder Settings button in the toolbar.
3. Tap the Choose Top 10 Notes button in the sheet that appears.
4. Select up to ten notes in the order you want them to appear.
5. To revert to the default note order, tap the Reset Top 10 button in the navigation bar.

Fullscreen Notes

NoteLife provides a Fullscreen mode when you want to maximize the note content. Hyperlinks (phone numbers, web addresses, etc.) also become active in Fullscreen mode.



1. Select a note.
2. Tap the Fullscreen button in the toolbar.
3. The body of the note is expanded to the full size of the screen. The navigation bar

and toolbar become translucent, then disappear.

4. Tap the screen to cause the navigation bar and toolbar to reappear.
5. Tap the Exit Fullscreen button in the toolbar to exit fullscreen mode.

Emailing Notes



1. Select a note.
2. Tap the Action button in the toolbar.
3. Tap the Email Note button in the sheet that appears.
4. Enter an email address in the message window. Modify the subject and body of the email message as desired.
5. Tap the Send button in the navigation bar.

Undo Typing

SHAKE the device to undo/redo changes to the text. This must be done while the keyboard is still on the screen.

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NOTE CONTENT

NoteLife can display notes with many different kinds of content: text, photos, movies, voice memos, web pages, rich text, PDF and forms.

Note: rich text, PDF and form notes must be synced from SOHO Notes (see the **SYNCING** section for more information).

New Notes

1. Tap the Compose button in the toolbar to create a new note.
2. If the “New Note Prompt” setting is enabled (see **APP SETTINGS**), a window will appear asking what kind of note you want (Text, Photo, Movie, Voice or Bookmark).
3. If you choose a non-text note in the New Note Prompt window, one or more additional windows will appear allowing you to record/select media to insert in the note.

Existing Notes

Use the Insert Content command to insert content into a note **AFTER** the note has been created. For example, you can create a TEXT note, then insert a PHOTO into the note.



1. Select an existing note.
2. Tap the Note Info button in the toolbar.
3. Tap the Insert Content button in the sheet that appears.
4. Select the type of content to insert: Photo, Movie, Voice, Bookmark or the current Date/Time.

Date and Time



The Insert Content command can also be used to insert the current date or time into the

note text (at the current cursor position). If the title field is selected, the date/time will be inserted into the note title.

Photos



1. Select a note and tap the Note Info button in the toolbar.
2. Tap the Insert Content button in the sheet that appears.
3. Choose “Photo”. You will be asked if you want to take a new photo or use an existing movie.

The selected photo is inserted into the note. Tap anywhere in the note body to expand the “Comments” section of the note where you can enter comments about the photo.

Movies



Movie recording is only available on iPhone 3G and later.

To insert a movie:

1. Select a note and tap the Note Info button in the toolbar.
2. Tap the Insert Content button in the sheet that appears.
3. Choose “Movie”. You will be asked if you want to record a new movie or use an existing movie.

Note: due to memory limits on the iPhone, we recommend that you not insert long movies into a note.

To play a movie:

1. Select a note containing a movie.
2. Tap the movie icon in the note body.
3. The window will change to a movie playback interface. Tap in the window to access the movie controls (pause button, play button, etc.)

Voice Recordings



To create a voice recording:

1. Select a note and tap the Note Info button in the toolbar.
2. Tap the Insert Content button in the sheet that appears.
3. Choose “Voice”. A recording window will appear so you can record a voice memo.
4. Press the Record button to start recording. Press the Pause to stop recording. Recording can be started and stopped as many times as you like.
5. Tap the Save button to insert the recording into the note.

Note: due to memory limits on the iPhone, we recommend that you not make long voice recordings.

To play a voice recording:

1. Select the note.
2. Tap the speaker icon in the note body.

3. The window will change to an audio playback interface. Tap in the window to access the audio controls (pause button, play button, etc.)

Bookmarks



1. Select a note and tap the Note Info button in the toolbar.
2. Tap the Insert Content button in the sheet that appears. Choose “Bookmark”.
3. Enter the address of the web page. Note: you don’t have to enter “http://”.

The note will now act as a web browser. You can tap on links to navigate to new pages just like you would in a regular web browser.

To change the web address:



1. Select a bookmark note and navigate to a different web page (by tapping on links).
2. Tap the Note Info button in the toolbar.
3. Tap the Bookmark This Page button in the sheet that appears. The next time you select the web note, the new web page will be loaded.

Note: the web address can also be manually changed in the Note Details window.

Rich Text

Rich text notes synced from SOHO Notes can be viewed in NoteLife. See the **SYNCING** section for more information.

To edit a rich text note:

1. Tap in the body of the note. You'll be asked if you want to edit the note.
2. If you choose to edit the note, the rich text will be converted to **plain** text so it can be edited.
3. If you choose NOT to edit the note, you can tap in the note body and you won't be asked again. This is so you can select and copy text from the note. If you decide that you DO want to edit the note, deselect the note and reselect it, then repeat step 1.

PDF Documents & Forms

PDF notes and Form notes **synced** from SOHO Notes can be viewed in NoteLife. See the **SYNCING** section for more information.

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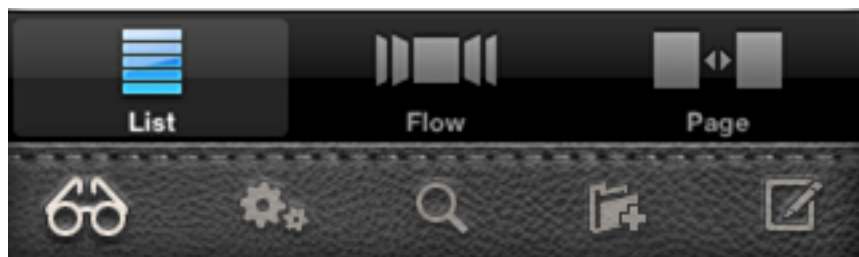
NAVIGATION/SEARCHING

Viewing Mode

NoteLife offers 3 different viewing modes for navigating folders and notes:

1. List. A traditional list view with small preview thumbnails.
2. Flow. An animated view with medium-sized preview images that make it easier to locate notes just by their previews.
3. Page. Shows full-screen preview images so you can read the first page of each note without actually opening the note.

To change the viewing mode:



1. Tap the View button in the toolbar.
2. Tap the List, Flow or Page button in the bar that appears.

Folder Navigation



1. Select a folder to view the contents of that folder.
2. Tap the back arrow button in the navigation bar to return to the previous folder level.

Note Navigation

Method 1: Up/down buttons



1. Select a note.
2. Tap the DOWN arrow button in the navigation bar to select the NEXT note.
3. Tap the UP arrow button in the navigation bar to select the PREVIOUS note.

Method 2: History buttons



When the History buttons are enabled, NoteLife remembers every note that you

select while the app is running. You can navigate through your note browsing history by tapping the Back/Forward buttons in the navigation bar. This allows you to quickly jump between recently selected notes, even if the notes are in different folders.

1. Open the App Settings window.
2. Set “Show History Buttons” to ON.
3. Select a note.
4. Tap the BACK arrow button in the navigation bar to select the previously selected note.
5. Tap the FORWARD arrow button in the navigation bar to return to the “current” note.

Note Searching

A specific note can be located by searching for words that appear in the note. The note *title*, *text/comments* and *tags* are searched.



1. Tap the Search button in the toolbar.
2. Enter one or more search words. To be found, a note must contain ALL of the entered words.
3. OR enter a search “phrase” surrounded by quotation marks (e.g. “the quick brown fox”). To be found, a note must contain that exact phrase.
4. If you’re viewing the contents of an individual folder, you can choose to limit your search to the selected folder -- or you can search All Notes.

5. The notes that match the entered words/phrase appear in a results list where you can view each note.
6. If a text note is selected, the note will be scrolled until the first occurrence of the search word is visible in the note body. The search word(s) will also be highlighted in the note text.
7. To exit Search mode, navigate back to the search results list, then tap the Cancel button in the navigation bar.

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ENCRYPTION

To protect your privacy, any note in NoteLife can be encrypted using AES 256-bit encryption (the same standard used by the U.S. government).

Encrypt a Note



1. Select a note.
2. Tap the Note Info button in the toolbar.
3. Tap the Encrypt Note button in the sheet that appears.
4. Enter the password you want to use to encrypt the note.

A light blue rectangular dialog box. At the top, it says "Enter your encryption password:". Below this is a white text input field with a blue cursor at the end. Inside the field, there are eight black dots representing masked characters. At the bottom left is a red circular button with a white checkmark. To its right is the text "Remember this password".

5. Select the "Remember this password" checkbox if you want the entered password

to be used to encrypt/decrypt ALL notes (until NoteLife quits). This makes it so you only have to enter your password ONE time whenever you use NoteLife.

The note contents will be replaced by a lock icon indicating that the note is encrypted.

View an Encrypted Note



1. Select an encrypted note.
2. Tap the lock icon in the body of the note.
3. Enter the password used to encrypt the note.

The note will be **temporarily** decrypted. When you deselect the note, it will be re-encrypted.

Decrypt a Note



1. Select an encrypted note.
2. Tap the Note Info button in the toolbar.
3. Tap the Decrypt Note button in the sheet that appears.
4. Enter the password used to encrypt the note.

The note will be **permanently** decrypted.

Encrypt a Folder

You can encrypt an entire folder of notes in one step. When a folder is encrypted, the contents of the folder (i.e. the note titles) can't be viewed until the password is entered.



1. Select a regular folder (not All Notes, Unfiled, Favorites or Trash).
2. Tap the Folder Settings button in the toolbar.
3. Tap the Folder Settings button in the sheet that appears.
4. In the Folder Settings window, set the Encrypted switch to ON and tap the Save button.
5. Enter the password you want to use to encrypt the folder.

Every note in the folder will be automatically encrypted.

View an Encrypted Folder

1. Select the encrypted folder.
2. Enter the password used to encrypt the folder.

The folder will be **temporarily** decrypted. As soon as you deselect the folder, it will be re-encrypted.

Decrypt a Folder

1. Select the encrypted folder.
2. Enter the password used to encrypt the folder.

3. Tap the Folder Settings button in the toolbar and tap the Folder Settings button in the window that appears.
4. In the Folder Settings window, set the Encrypted switch to OFF and tap the Save button.

The folder and all of its notes will be **permanently** decrypted.

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NOTE DETAILS

The Note Details window provides additional information and settings for the selected note.

To open the Note Details window:



1. Select a note.
2. Tap the Note Info button in the toolbar.
3. Tap the Note Details button in the sheet that appears.

Preview Image

Each note includes a preview image that appears in note lists. This image can be automatically generated from the note contents or you can assign a photo or icon.

1. Tap the Preview item in the Note Details.
2. Tap the Automatic button to generate a preview image from the note contents.
3. Tap the New Photo button to take a new photo.
4. Tap the Existing Photo button to choose an existing photo.
5. Or select one of the default icons.

Font/Color

To make it easy to distinguish your notes, you can assign different fonts & colors to TEXT notes.

1. Tap the Font/Color item in the Note Details.
2. Tap the Font button to select a text font.
3. Tap the Face button to select a text face.
4. Tap the Color button to select a text color.
5. Tap the Paper button to select a background paper color.

Tags

Tags are keywords that can help you filter and categorize your notes.

1. Tap the Tags item in the Note Details.
2. Enter one or more tag phrases separated by commas.
3. NoteLife's Search feature will search the tags attached to a note.

Comments

Comments can be used to provide secondary information about a note.

1. Tap the Comments item in the Note Details.
2. Enter the comments text.

Location (Geotagging)

When you create a note, NoteLife records your current location (latitude and longitude).

1. Tap the Location item in the Note Details.

2. If the location was recorded, the Maps app will open and show where you were when the note was created.
3. If the location was NOT recorded, you'll be given the option of assigning your current location to the note.

Note: you can disable the Geotagging feature in the App Settings.

Created & Modified Dates

Shows the date and time when the note was created and last modified.

Characters & Words

Shows the number of characters and words in the note text.

Web Address

If a Bookmark note is selected, this shows the current web address assigned to the note. Tap the address field to change the address.

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APP SETTINGS

To open the App Settings window:



1. When viewing the main folder list, tap the Utility button in the toolbar.
2. Tap the App Settings button in the sheet that appears.

App Password

When enabled, NoteLife will require that you enter a password every time you launch the app. All of your folders and notes will remain hidden until the correct password is entered.

Sounds

NoteLife normally plays confirmation sounds when a note is encrypted/decrypted, content is inserted in a note, a voice recording starts or a sync completes. Disable this setting if you don't want NoteLife to play these sounds.

Show History Buttons

When enabled, NoteLife replaces the Up/Down arrows that appear when a note is selected with Back/Forward buttons. NoteLife remembers every note that you select while the app is running. You can navigate through your note browsing history by tapping the Back/Forward buttons in the navigation bar. This allows you to quickly jump between recently selected notes, even if the notes are in different folders.

New Note Prompt

ON: whenever you create a new note, you'll be asked what kind of note to create (text, photo, movie, etc.)

OFF: when you create a new note, a TEXT note will be automatically created. To insert other kinds of content (photos, movies, etc.), tap the Note Info button when the note is selected and tap the Insert Content button in the sheet that appears.

Nested Subfolders

ON: subfolders appear INSIDE of their parent folders.

OFF: all folders appear in the main folder list with the subfolders indented below their parent folders.

Geotagging

When enabled, NoteLife records your current location (latitude and longitude) whenever a new note is created. This location can be shown on a map in the Note Details window.

Search As You Type

By default, when you're typing text into the note search field, the app will automatically start searching for matching notes if you don't touch a key for 0.5 seconds. Disable this setting if you prefer to manually tap the Search key to initiate the search.

Default Font

When a note is created, it uses the default font, color and paper color setting. When you change this setting, every note that uses the default font settings will be updated. You can also change the font settings for an individual note via the Note Details window.

Capitalize

By default, NoteLife automatically capitalizes the first word of every sentence you type. You can change this setting to capitalize every word, all characters, or nothing.

Auto-correction

When enabled, NoteLife auto-corrects words as you type them.

Erase Database

When selected, every note and folder in NoteLife will be PERMANENTLY deleted. If you’ve previously synced SOHO Notes to NoteLife, you will need to create a new pairing before you can sync again.

About

Shows the current software version and provides links to this User Manual and the Chronos homepage.

Restoring Factory Settings

To restore the default factory settings, open the Settings app and choose “NoteLife”. Set the “Restore Defaults” switch to ON, then launch NoteLife.

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SYNCING

NoteLife is an excellent standalone note manager for your iPhone. You can also sync NoteLife with the award-winning SOHO Notes application on your Mac. This section describes the process of syncing with SOHO Notes.

Syncing Requirements


- SOHO Notes application running on a Mac computer.
- Wi-Fi network that supports Apple’s Bonjour protocol (which is standard in Mac OS X).

- Only the notes in your *main* SOHO Notes account can be synced to NoteLife.

Pairing Your iPhone

Before you can sync with SOHO Notes, you must first “pair” your iPhone (or iPod touch):




1. Make sure your iPhone and Mac are both connected to the same Wi-Fi network. Your iPhone should show a Wi-Fi icon  in the upper left corner (not a 3G, EDGE or GPRS icon).
2. Open the preferences window in SOHO Notes and click the iPhone button.
3. Click the “+” button in the iPhone preferences. Your iPhone should appear in the pairing window (NoteLife must be running on your iPhone).
4. Select your iPhone in the pairing window and click the “Pair” button.
5. SOHO Notes will display a 4-digit passcode. A passcode entry window will also open in NoteLife on your iPhone.
6. Enter the 4-digit passcode in NoteLife and click the OK button.

Your iPhone should then appear in the paired devices list in the iPhone preferences in SOHO Notes.

Syncing From SOHO Notes



1. Before syncing the FIRST time, restart your iPhone. Hold down the power button until you see a slider that says “slide to power off”. Power down your iPhone and restart it. This typically frees up a lot of memory.
2. Make sure your iPhone and Mac are both connected to the same Wi-Fi network. Your iPhone should show a Wi-Fi icon  in the upper left corner.
3. In the iPhone preferences in SOHO Notes, select the folders you want to sync to NoteLife.
4. Select your iPhone in the list of paired devices.
5. Click the Synchronize button.

Note: depending on how many notes you’re trying to sync, the initial sync process can take a very long time to complete. You should do it when you don’t need to use your iPhone for anything else. Do not answer your iPhone while the sync is underway.

Syncing From NoteLife

You can also initiate a sync from NoteLife on your iPhone:



1. Navigate back to the main folder list.
2. Tap the Utility button in the toolbar.

3. Tap the Sync button in the sheet that appears.
 4. Make sure your iPhone and Mac are both connected to the same Wi-Fi network and that SOHO Notes is running on your Mac. Your computer name should appear in the Sync window with a green light next to it.
 5. Tap the Sync button to initiate a sync.
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Automatic Syncing

NoteLife has the ability to **automatically** sync with SOHO Notes. When NoteLife launches, it checks if the first paired computer is visible on the Wi-Fi network. If NoteLife finds the paired computer (and the computer is running SOHO Notes), it automatically starts a sync.

To change this setting, open the Sync window in NoteLife (see **Syncing From NoteLife**) and select the “Automatically sync” item. Other automatic sync options include: “Never” or “Once per day”.


Two-way Syncing

Syncing is TWO-WAY, meaning that any changes you make in SOHO Notes will transfer to NoteLife and any changes you make in NoteLife will transfer to SOHO Notes.

If you change the same note in both SOHO Notes AND NoteLife, the next time you sync, both versions of the note will appear in SOHO Notes and NoteLife. This ensures that you don't lose any of your changes.

Troubleshooting

When I try to pair my iPhone, it doesn't show up in the SOHO Notes pairing window.

1. Make sure NoteLife is running on your iPhone.
2. Make sure your iPhone is connected to the same Wi-Fi network as your Mac. Your iPhone should show a Wi-Fi icon  in the upper left corner (not a 3G, EDGE or GPRS icon).
3. Pairing/syncing requires that Bonjour be enabled on your Wi-Fi network. To verify this, download Apple's free "Remote" app: <http://www.apple.com/itunes/remote/>
4. Launch the Remote app and follow the instructions. If Remote reports "Cannot Connect to a Local Network", that probably means Bonjour isn't enabled on your Wi-Fi network. In that case, you'll need to contact your network administrator.
5. Are you using a firewall on your Mac? Open System Preferences > Security > Firewall. If you're using a firewall, you may need to specifically allow connections for "mDNSResponder".

I see a message that says the version of NoteLife isn't compatible with the version of SOHO Notes on my computer.

This means you're running an older version of NoteLife and/or SOHO Notes.

1. To get the latest version of NoteLife, open the App Store app on your iPhone and tap the Updates button. Look for NoteLife in the list of updates and download it.
2. To get the latest version of SOHO Notes, launch SOHO Notes and choose "Check for Updates" from the SOHO Notes menu.

When I start syncing, SOHO Notes reports a "Connection Reset by Peer" message.

This usually means your iPhone ran out of memory during the sync.

1. Tap the Cancel button in the sync dialog in SOHO notes and abort the sync.
2. Erase your NoteLife database. Navigate to the main folder view in NoteLife and tap the Settings button in the toolbar and choose "App Settings". Then tap the "Erase Database" button. This will prevent any folders/notes that transferred to NoteLife from showing up as duplicates in SOHO Notes.
3. Restart your iPhone. Hold down the power button on your iPhone until you see "slide to power off". Power down your iPhone and restart it. This typically frees up a lot of memory.
4. Pair and sync your iPhone again.

I started a sync and left it running overnight and it still hasn't finished.

Even large SOHO Notes databases should take an hour or less to sync to NoteLife. If the sync still hasn't completed after several hours, it probably means your iPhone ran out of memory and the sync stalled. Follow the instructions in the "Connection Reset by Peer" question above.

I tried the other troubleshooting suggestions, but I'm still having problems syncing.

1. Open the iPhone preferences in SOHO Notes. Below the folder list, you'll see

“Total size of selected notes”. Remember this number.

2. Open the “Settings” app on your iPhone.
3. Choose the “General” item.
4. Choose the “About” item.
5. Look for “Available” to see how much space you have left on your iPhone.

In order for the iPhone to operate reliably, you need a MINIMUM of 2 GB free space. Subtract the total size of the notes you’re trying to sync from the available space on the iPhone to make sure you’re above this limit (1000 MB = 1 GB). If you’re close to the 2 GB limit or below it, you may need to free up some space on your iPhone by deleting apps.

I can’t start a sync from NoteLife, but I CAN from SOHO Notes.

1. Open System Preferences > Sharing on your Mac.
2. Make sure the “Computer Name” field isn’t blank. If it’s blank, enter a name for your computer and try again.

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