

AEQ PHOENIX AUDIOCODECS. APPLICATION NOTE NA5B

Connecting Phoenix IP audiocodecs to 3G/4G networks

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1. DESCRIPTION OF THE SCENARIO

Application note 5 described how to connect a Phoenix Mobile audiocodec to a 3G network by means of a modem in order to establish communications in mobile scenarios. Even if that document is still valid, technology has made a great leap forward and now many service providers are offering mobile internet accesses that are not only faster, but also more and more reliable and affordable.

Actually, one of the 3G or "UMTS" technology limitations consists on the reduction of the bandwidth when the number of active users on the same cell grows up, what in practice means that it is nearly impossible to broadcast events where a large audience is present, as in the case of sports competitions, live concerts, etc.

4G (or "LTE", Long Term Evolution) technology appears to reduce this issue by, among many other things, a complete redesign of the radio interface and, at the same time, manages to provide larger available data bandwidths, that can get up to 300 Mb/s downstream, and 80 Mb/s upstream for a certain type of high-end terminals. By using readily available modems that are even provided by the ISP, up to 100Mb/s downstream with 50Mb/s upstream can be achieved with good coverage conditions, what means more than 100 times higher bitrate than what you really need to transmit two full-duplex high quality audio channels.

This application note explains the way to connect a Phoenix audiocodec (Mobile, Studio, Stratos, Mercury, Venus or Alio) to a 3G/4G network in order to make audio calls. The most typical scenario could be a reporter using the latest-generation Phoenix Alio audiocodec to transmit audio via IP to a remote studio that counts with an AEQ Phoenix stationary audiocodec, such as Studio, Stratos, Mercury or Venus.

We have homologated the ZTE MF823 USB modem, due to its wide availability, the fact that it is homologated by many international network operators, its small size and reasonable price.



All Phoenix devices count with a 10/100Mbps Ethernet port (except for Phoenix Mobile that has a 10Mbps port, only), so some kind of adaptor is required in order to connect this USB modem to that port.

For this purpose, a portable 3G/4G router that supports the used 4G USB modems is proposed.

At the time of writing this manual, after a market survey we reached the conclusion that very little routers support auto-detection of LTE modems while at the same time offering an Ethernet port



and being small and affordable. After testing some solutions, we have finally homologated the TP-LINK TL-MR3020 router, because it is widely compatible and periodic firmware upgrades are available in order to support newer modems. Besides, it is easy to use, small and reasonably-priced.





2. TP-LINK TL-MR3020 ROUTER CONFIGURATION

This router can operate in several different modes:

- Providing Internet connectivity by means of a 3G/4G network to some devices, one of them connected through the Ethernet port, and the rest via Wi-Fi. This is the most interesting application for us at the portable audiocodec arena. In 3G/4G mode, the TL-MR3020 TP-LINK router is not only used as a bridge between the modem USB interface and the Ethernet port at the AEQ codec, but it is also able to detect, configure and negotiate a 4G connection with the modem by itself, while providing its power supply. Also, it can generate a Wi-Fi hotspot to which other devices featuring this kind of wireless connection can connect in order to access the Internet through the 4G modem. Wi-Fi can be deactivated if not required in order to save bandwidth and guarantee that all of it is available for the audio through the Internet port.
- Connecting to an existing ISP Wi-Fi and acting as a client by means of the Ethernet port. That is, it can be used as a wireless network adapter for devices not featuring this capability, such as Phoenix codecs. This mode is also interesting to communicate from hotels or public places where a Wi-Fi access is available (it must be open for the required ports and SIP protocol needs to be transparently passed) NA1 application note explains how to do this by means of a PC with Wi-Fi used as a gateway, but with the TP-LINK router, the PC is no longer needed (unless it is required for audiocodec remote control).
- Acting as a Wi-Fi repeater, extending the range of an existing Wi-Fi network, allowing some devices to connect to it in a managed way (NAT, port-forwarding, permission assignments, etc.) as we are in front of a very flexible and manageable router.

The complete router user's manual can be downloaded in English at:

http://www.TP-LINK.com/resources/document/TL-MR3020_V1_User_Guide_1910010551.pdf

Its quick installation guide can be found here:

http://uk.TP-LINK.com/resources/document/TL-MR3020_V1_QIG_7106503718.pdf

2.1 Connecting it to the Phoenix Ethernet port

Either if we want to use the MR3020 as a 3G/4G access or, on the other hand, we want to use it as a Wi-Fi client, we must connect the router to the audiocodec Ethernet port using a normal (non crossover) cable, as the one provided with the router.

Next we must provide a power supply to the router. In order to do that, it features a Mini USB connector where the provided cable, ending in two USB A connectors, is plugged. This can be connected in several ways (plugging one of the USB A connectors is enough):

- When working with Phoenix Studio, Venus or Mercury audiocodecs, a back USB A-type port is available that can be used to feed the modem.
- If an audiocodec without USB port (Stratos or ALIO) is used, the AC/DC adaptor provided by the manufacturer can be used.
- If a laptop PC is at hand, we can use one of the free USB ports to connect the router.
- We can always use an external "powerbank" (external battery) or UPS such as the one homologated for Phoenix Alio, which has both 12V to power the audiocodec, and 2 USB ports to feed the router.



In case that the Phoenix device must be remotely controlled at the same time (specially when working with units without front panel such as Mercury or Venus that may not be previously configured to automatically launch or receive calls), an additional switch will be required, unless the remote control PC is connected to the TP-LINK router by means of Wi-Fi:



Connecting a PC without WiFi adapter for remote control

In order to use the router as a 3G/4G together with the USB modem, place the mode selector switch to the "3G/4G" position and turn it on. If you want to use it as a Wi-Fi client, select the "WISP" mode.



Turn on the audiocodec and select DHCP ON within its Ethernet configuration menu (either in its own front panel for Mobile, Studio, Stratos or ALIO units, or by means of the ControlPhoenix software). A reboot of the audiocodec may be required to make this change effective.

The router is configured by default with its built-in DHCP server enabled, so the network parameters (IP, mask, Gway and DNS server) should be obtained automatically without any intervention.



2.2 Accessing TP-LINK router configuration

Open a web browser and type the IP address marked in the router side in the URL bar: **192.168.0.254** (by default), then press Enter. The following authentication screen will appear:

	192.168.0.254 Importado de Internet	SAFA 🕑 actiTIME + Log	in 🕅 Markis8T 🧭 AEQ 1+6	0+1 Wild 🚾 "HOW TO" replace Bo.	- 👙 Clemson Vehicular Elec.	Tahmid's blog: Output	Dtros m
тр	-LINK [®]						3GI4G Wireless N Route Model No. 11, MR3020
			2	admin			
			۶				
				Login			

Router login screen

In case that this screen doesn't show up, and you use to connect to an Internet network by means of a Proxy server, or you are simply unsure, please do this:

- Open your preferred web browser (Explorer, Chrome, Firefox, Safari...)
- In *Tools / Internet Options*, open the *Connections* tab (this may vary slightly from one browser to another).
- Click on the LAN configuration button.
- In the Automatic configuration tab, the Automatically Detect Configuration checkbox must be checked.
- In the *Proxy Server* area, make sure that the *Use a Proxy Server* for local connections... is disabled.
- Accept, apply changes and close the browser.

Next, reopen the browser, which should now show the login screen after typing the router's IP address in the URL bar. Type the user and password (admin / admin by default, they can be changed later on)

User name: admin.

Password: admin

The general router status screen will appear now.



Aplicaciones 🗀 Importado de) Internet 🙁 SAFA 🕑 actiTIME - Lo	gin 👖 MantisBT <table-cell> AEQ I+D+i Wiki 🚾 "HOW TO"</table-cell>	replace Bo 👙 Clemson Vehicular Elec	Tahmid's blog: Output » C Otros marca
TP-LIN	K			3G/4G Wireless N Router Model No. TL-MR3020
Status			<u>^</u>	Otatus II-la
Quick Setup	Status			Status Help
NPS Network				The Status page displays the Device's current status an configuration.
Vireless	Firmware Version:	3.17.2 Build 140610 Rel.65031n		LAN - The following parameters apply to the LAN port of t
HCP	Hardware Version:	MR3020 v1 0000000		Device. You can configure them in the Network -> LAN page.
orwarding				 MAC Address - The physical address of the Device,
ecurity	LAN			seen from the LAN. • IP Address - The LAN IP address of the Device.
arental Control	MAC Address:	14-CC-20-F8-9B-BA		 Subnet Mask - The subnet mask associated with Li IP address.
iccess Control	IP Address:	192.168.0.254		Wireless - These are the current settings or information
dvanced Routing	Subnet Mask:	255,255,255,0		Wireless.You can configure them in the Wireless -> Wirele
andwidth Control	Sublet Mask.	255.255.255.0		Settings page.
& MAC Binding				 Wireless Radio - Indicates whether the wireless rad feature of the Device is enabled or disabled.
ynamic DNS	Wireless			 Name(SSID) - The SSID of the Device. Channel - The current wireless channel in use.
ystem Tools	Wireless Radio:	Enable		 Mode - The current wireless mode which the Dev works on
ogout	Name (SSID):	TP-LINK_POCKET_3020_F89BBA		 Channel Width - The bandwidth of the wirele
	Channel:	Auto (Current channel 6)		channel. • MAC Address - The physical address of the Device,
	Mode:	11bgn mixed		seen from the WLAN.
	Channel Width:	Automatic		WAN - The following parameters apply to the WAN ports of
	MAC Address:	14-CC-20-F8-9B-BA		Device. You can configure them in the Network -> WAN page
				 MAC Address - The physical address of the WAN po as seen from the Internet.
	3G/4G			 IP Address - The current WAN (Internet) IP Address This field will be blank or 0.0.0.0 if the IP Address
				assigned dynamically and there is no connection Internet.
	3G/4G USB Modem:	Identified		 Subnet Mask - The subnet mask associated with t
	Signal Strength:	100%		WAN IP Address. • Default Gateway - The Gateway currently used by t
	IP Address:	192.168.3.182		Device is shown here. When you use Dynamic IP the connection Internet type, the Renew button will
	Subnet Mask:	255.255.255.0		displayed here. Click the Renew button to obtain n
	Default Gateway:	192.168.3.1		IP parameters dynamically from the ISP. And if you ha got an IP address Release button will be display
	DNS Server:	192.168.3.1 , 0.0.0.0		here. Click the Release button to release the address the Device has obtained from the ISP.
	Online Time:	0 day(s) 00:00:08 Disconnect	Connected.	 DNS Server - The DNS (Domain Name System) Sen IP addresses currently used by the Device. Multip

3G/4G mode status screen

The following information can be found in this screen:

a) Router firmware version (the one shown is the latest version available at the time of writing this application note).

b) LAN port status (the one connected to the Phoenix), with the TP-LINK router MAC and its administration IP (192.168.0.254).

c) Wi-FI status (enabled, its SSID and type of radio link).

d) 3G/4G connection status (in this example, the USB modem was already connected, it is properly identified and the connection is active with good signal level).

The left column menu allows for detailed configuration such as changing the default IP, activating and deactivating the Wi-Fi interface, change its SSID or password, enabling access rules, port mapping and many other options as expected in an advanced router.

As a caution, it is worth to go to the Security Menu and deactivate the SIP ALG option (although tests have worked out well without performing this operation), as depicted below:



TP-LINI	<u> </u>	3G/4G Wireless N Router Model No. TL-MR3020
itatus iuick Setup VPS letwork Vireless	Basic Security Firewall SPI Firewall:	Basic Security Help You can configure the Basic Security Settings on this page. Firewall - Here you can enable or disable the Device's firewall. • SPI Firewall - Stateful Packet Inspection (SPD helps f
HCP orwarding iecurity Basic Security Advanced Security Local Management Remote Management	VPN PPTP Passthrough: L2TP Passthrough: PSec Passthrough: BC Cassthrough: BC C	prevent cyber attacks by tracking more state per session. validates that the traffic passing through the sessi conforms to the protocol. SPI Firewall is enabled by factor default. If you want all the computers on the LAN expose to the outside world, you can disable it. VPN - VPN Passthrough must be enabled if you want to allo VPN tunnels using VPN protocols to pass through the Device. • PPTP Passthrough - PPTP Passthrough, Point-to-PD
Remote Management varental Control (ccess Control dvanced Routing landwidth Control P & MAC Binding ynamic DNS yestem Tools ogout	ALG FTP ALG: © Enable © Disable TFTP ALG: © Enable © Disable H323 ALG: © Enable © Disable RTSP ALG: © Enable © Disable SIP ALG: © Enable © Disable SIP ALG: © SIP ALG: © S	Tunneling Protocol (PPTP) allows the Point-to-Foi Protocol (PPP) to be tunneled through an IP network. T allow PPTP tunnels to pass through the Device, clit Enable. • L2TP Passitionugh - Layer Two Turneling Protocol (L2TT is the method used to enable Point-to-Point sessions v the Internet on the Layer Two level. To allow L2TP tunne to pass through the Device, clit K-nable. • IPSec Passthrough - Internet Protocol security (IPSec) is suite of protocols for ensuring private, secur communications over Internet Protocol (IP) network through the use of cryptographic security services. T allow IPSec tunnels to pass through the Device, clit Enable.
		 (ALG) because ALG allows customized Network Addre Translation (NAT) traversi filters to be julged into the gatew to support address and port translation for certain applicat layer "control/data" protocols such as FTP, TTP, H323 etc. FTP ALG - To allow FTP clients and servers to trans data across NAT, click Enable. TTP FLG - To allow TTP clients and servers to trans data across NAT, click Enable. H323 ALG - To allow TTP clients and servers to trans data across NAT, click Enable. H323 ALG - To allow Stremedia player clients communicate across NAT, click Enable. RTSP ALG To allow Stremedia player clients communicate with some streaming media servers acro NAT, click Enable.
		NAT, click Enable. Click the Save button to save your settings.

SIP ALG mode deactivation

... Next, click on the *Save* button. This way, we avoid any possibility that the router alters the contents of the SIP packets exchanged between the connected codecs.

2.3. Configuring a PC for Phoenix remote control using Wi-Fi connection

In case that you have a PC at hand and configuration of the router or the Phoenix is required, the easiest option is to connect that PC to the TP-LINK Wi-Fi hotspot.

a) Enable DHCP:

If you are currently connected to local network with a manually-assigned IP, please do the following, first making sure that your control panel is in "classic view" mode:

- At Start/Control Panel/Network connections, right-click on the Wireless Networks and select Properties.
- In the General tab, look for Internet Protocol (TCP/IP) in the large window.
- Click on the *Properties* button.
- In the General tab, check the "Obtain IP address automatically" checkbox.
- Accept, apply changes and close the Control Panel (sometimes a PC reboot is required).



b) Enable Wi-Fi connection and open Wireless Networks window (the steps required to arrive there depend a bit on the operating system). Search / update wireless networks. A new one with this name (SSID) should be found:

"TP-LINK_POCKET_3020_xxxxxx". (let xxxxx be the latest digits of the router MAC, unique for each unit).

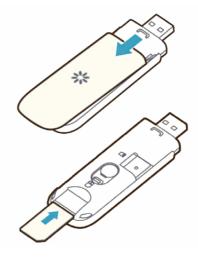
If you try to connect to it, the network password will be asked for. It can be read in a sticker at the side of the router (for example: **KEY: 04919277**). Please note that each unit has a different password.

NOTE: This same connection can be made using any portable device (Smartphone, tablet, iPad, etc), only by looking for the mentioned wireless network, entering the password and opening the browser (for example, Safari in iOS) in order to manage the router without the need for a PC.



3. CONNECTING AND SETTING UP ZTE MF823 4G USB MODEM:

The very first step consists on inserting a SIM (a regular sized one) that has a 4G data plan enabled into the USB modem. In order to do that, just slide its cover and insert the card in the position depicted in the modem itself, with the contacts facing down, and then slide the cover back again.



Next, and only for the first time, we should connect the 4G modem to a PC in order to access its management application and deactivate the SIM PIN, so the router can automatically activate the 4G connection without the need for entering a PIN manually.

The modem can be purchased either through a certain ISP or free. In any case, it is selfinstalling. After plugging it, the required drivers are automatically installed and a webpage for configuration is launched after a while. This page offers some possibilities, PIN deactivation among them. As an example, we depict the configuration screens of the modem, as offered by Movistar.

	lo de Internet ଃ SAFA 🏾 🔊 actil	IME - Login 🛄 MantisBT 😪	AEQ I+D+I WIKI SC H	DW TO" replace Bo	. 😻 Clemson Vehicular Ele	ec 🕒 Tahmid's blog: Output	
_						M movis	star
	Desconectar	Cor	nexión	v	elocidad	Datos consumid	los
		Operador:	Movistar	Subida:	21 Bytes/seg 🕇	Esta sesión: 14.53 KB	3
	40	Estado:	Conectado	Bajada:	9 Bytes/seg 👃	Total: 251.49 M *Desde 19/06/201 Reiniciar	
-	Notificaciones (0)	Ajustes SIM	Conexió	n móvil	Ayuda	Español	T
	Seleccionar todos	前 Borrar seleccionado	3				

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Select the "Ajustes SIM" tab and deactivate the PIN (the current PIN will be asked for). In order to access this option, first we may need to deactivate the connection by means of the adequate button.

					N N	novistar
Desconectar	Cor	nexión	v	elocidad	Datos	consumidos
	Operador:	Movistar	Subida:	50 Bytes/seg 🕇	Esta sesió	n: 34.76 KB
4G	Estado:	Conectado	Bajada:	0 Bytes/seg 🛛 🖊	Total: *Desde	251.51 MB 19/06/2015 Reiniciar
PIN: Habilitado (Desha Si quieres habilitar tu PIN, tendrás	Notificaciones (0) Ajustes SIM Conexión móvil Ayuda Español 🔻					
						Telefonica

If the modem is bought free (without association to any ISP) the presentation changes slightly:

ZTE 4G Hostless Modem			LTE Movist	tar ¶.,,, ⊕†↓
Home	Information	SMS	Phonebook	Settings
Current Data 30.18KB Duration 00:00:45 Upload 0b/s Download 0b/s Disconnect	Unifeerer Intelligence, in	enerotis Converge custor tegration, broadne work valuable. Kotole Internet	Cour Computing 1004 SS and stability make Merret Of Progs	
	Copyright © 1998-2014 ZTE	Corporation. All rights reser	red Open Source Licenses	

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The SIM PIN configuration screen looks like this:

Home	Information	SMS	Phonebook	Settings
Network Settings Device Settings	PIN Manage	ment		
> PIN Management		PIN Status 💛 Enable	Change PIN	
Update Management		 Disable 		
	c	urrent PIN *		
		Attempts Left:	3	
				Арр
	2			

This is also a good moment to verify that our data plan works properly. In order to do this, disconnect the modem, plug it again, make sure that its status is CONNECTED after approx 45 seconds (the ZTE logo should blink green) and then the connection should be active. We can make sure about this by opening our favorite page on a web browser, or by issuing a PING to google.es (without any other active Wi-Fi or LAN connections that could fool us)

If everything works ok, we don't need to configure anything else with the modem connected to the PC, so we can remove it.

NOTE: The ZTE modem provided by Movistar can also be used with other operators by simply inserting the adequate SIM and typing its PIN (that we can disable afterwards in just the same way) The operator, if it is not automatically detected, can be specified in the "Conexión móvil" tab, by disconnecting, changing to Manual mode and selecting it from the list. However, our tests with Orange in the Automatic mode worked perfect by just inserting this company's card and typing its corresponding new PIN.

4G modem connection to the router becomes as simple as plugging it into its USB port, and the router will manage (provided that it has the correct firmware version, that was **3.17.2 Build 140610 Rel.65031n** during our successful tests), to detect and configure the modem and establish the connection to the network, so its logo will blink in green (indicating a correct 4G connection) or blue (indicating 3G if this type of connection is enabled). The default configuration of the modem, "3G/4G" (as determined by the lateral mode selection switch) allows for sharing a 4G connection with the LAN port and Wi-Fi, with default SSID and password. Proxy SIP calls have been successfully established without any further changes.



4. CONNECTION TO PHOENIX AUDIOCODECS

Next, we will explain how the TP-LINK TL-MR3020 is connected to the different kinds of AEQ audiocodecs, as well as how the basic equipment configuration is performed either locally or by means of the ControlPhoenix remote control software, so a 4G connection can be achieved that allows us to perform high-quality audio communications.

4.1. Phoenix Studio / Stratos connection and configuration

Connect the LAN1 Ethernet port at Phoenix Studio to the 4G router, which was previously configured as explained in chapters 2 and 3, and once proper connection has been checked, by using a not-crossed straight Ethernet cable such as the one provided by TP-LINK.

In order to feed the router, connect the provided USB cable to the Phoenix Studio USB port (for Phoenix Stratos, please feed the router by means of the provided AC/DC adaptor or by means of a laptop)

No more connections are needed (apart from the required audio inputs / outputs, of course).



When a Phoenix is connected to a network, we must have a free IP for the unit within the valid range of the network. The easiest way is to activate the **DHCP (Dynamic Host Configuration Protocol**), a network protocol that allows the nodes of an IP network to obtain their parameters automatically). This way, with activated DHCP, the router will assign the Phoenix a valid IP configuration.

In order to activate DHCP in Phoenix Studio/Stratos, go to **MAIN MENU** \rightarrow **SYSTEM** \rightarrow **8.SETTINGS** \rightarrow **ETHERNET SETTINGS** \rightarrow **ETHERNET MODULE 1**, where DHCP will be set to ON. The rest of screen parameters are filled up automatically:

ETHERNET1 CONFIG (R)	
DHCP: ON IP: 192,168,1,58	STATUS
MASK: 255.255.255.0	U.K.
GWAY: 192.168.1.1	

IP address configuration screen

Next we will explain how to make calls in the different Phoenix supported modes: SIP (with and without Proxy) and plain RTP.



PROXY SIP Calls

When using this operating mode, the IP addresses of the AEQ Phoenix Studio units involved in the connection are parameters without importance as seen by the end user, as the AEQ SIP server resources (sip.aeq.es) are used to act as an automatic address translator.

• Set the call mode to PROXY SIP:

MAIN STATUS \rightarrow SYSTEM \rightarrow 5. INTERFACES \rightarrow Net 1 \rightarrow MODE \rightarrow PROXY SIP

- Press the CALL button associated to the first channel in the audiocodec, which is the leftmost one of the two CALL buttons present in the AEQ Phoenix Studio audiocodec front panel. This gives access to the connection configuration menu. Basically, just check that all fields are correct:
 - Check that the assigned IP port is correct:: INTERFACE: Net 1
 - Select the coding profile to use in the communication. For just a test, G722 is enough: CODING (List): ONLY G722
 - Once the connection is ok, you can repeat it as many times as necessary modifying the CODING (list) algorithm, until the most suitable quality is required given the performance of the network at that moment:

CH1 STATU	8		
AAC_LD			
PCM			

Coding profile selection screen

• Select a fixed size receiving buffer and its associated size:

RX BUFFER MODE: FIXED SIZE. RX BUFFER (MAX): 500 (ms) is a good start, it can be reduced until the best possible delay is reached without problems given the network performance in that moment.

- Backup can be activated, with its corresponding BACK UP configuration menu. By the moment this can be left as OFF NO INTERFACE
- Enter, using the alphanumeric keyboard, the destination equipment URI with the format: <destination_name>@sip.aeq.es

AEQ maintains a Phoenix unit with audio available in the IP address: 195.77.55.204 or URI <u>phoenixMaster@sip.aeq.es</u> for test purposes, and a PROXY SERVER (sip.aeq.es) is also available (at 213.149.249.6) that is guaranteed to operate according to the official standard.

We recommend that you try to establish a first test call with: <u>phoenixMaster@sip.aeq.es</u>. Press the CALL button at the unit front panel or select the DIAL option in the menu to launch the call.

- The Phoenix screen will display the status of the call: CALLING, CONNECTING, SYNCHRONIZING and, finally, CONNECTED.
- Check that the SYNC LED under the CALL button gets illuminated in steady-green color, indicating that the call has been correctly synchronized.





Detail of a successfully established & synchronized call

- Press on the ON AIR key associated to that communications channel to enable the • transmission of audio over that interface in full-duplex mode.
- When audio is received properly from phoenixMaster, your setup is ready to call to your preferred destination.

DIRECT SIP Calls

In this second operating mode, no external SIP server is used, and dialing is performed using the IP addresses between the involved audiocodecs. Even in this case, it still has some advantages, as it uses SIP protocol for the establishment and synchronization phases of the connection in order to define, for example, the audio ports and coding algorithms to use, and signal call start and ending from a single end.

Set up the call mode as DIRECT SIP:

MAIN STATUS \rightarrow SYSTEM \rightarrow 5 – INTERFACES \rightarrow Net 1 \rightarrow MODE \rightarrow DIRECT SIP

- Press the CALL button associated to the first channel in the audiocodec, which is the • leftmost one of the two CALL buttons present in the AEQ Phoenix Studio audiocodec front panel. This gives access to the connection configuration menu. Basically, just check that all fields are correct:
 - Check that the assigned IP port is correct:: INTERFACE: Net 1
 - Select the coding profile to use in the communication. G722 is enough for just a test: CODING (List): ONLY G722
 - o Once the connection is ok, you can repeat it as many times as necessary modifying the CODING (list) algorithm, until the most suitable guality is required given the performance of the network at that moment.
 - Select a fixed size receiving buffer and its associated size:

RX BUFFER MODE: FIXED SIZE. RX BUFFER (MAX): 500 (ms) is a good start, it can be reduced until the best possible delay is reached without problems given the network performance in that moment.

- Backup can be activated, with its corresponding BACK UP configuration menu. By the moment this can be left as OFF NO INTERFACE
- Dial, using the alphanumeric keyboard, the URI of the partner with the format: 0 <destination_name>@<destination_IP_address> en format X.X.X.X. This destination's IP address must always be a public IP address, private address are not valid (unless both units are in the same network, of course). Check Appendix C of the user manual)

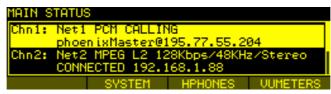
AEQ maintains Phoenix available with audio codec at: а phoenixMaster@195.77.55.204 for testing purposes 15



Therefore, we recommend making a test call to:

phoenixMaster@195.77.55.204.

• Press the CALL button at the front of the unit again, or select the DIAL option in the menu in order to launch de call:



Detail of an AEQ Phoenix Studio calling on CH1

- The Phoenix OLED screen will display the status of the call: CALLING, CONNECTING, SYNCHRONIZING and, finally, CONNECTED.
- Check that the SYNC LED under the CALL button gets illuminated in steady-green color, indicating that the call has been correctly synchronized.
- Press on the ON AIR key associated to that communications channel to enable the transmission of audio over that interface in full-duplex mode.
- When audio is received properly from phoenixMaster, your setup is ready to call to your preferred destination.

RTP POINT TO POINT connections

This is the most simple connection mode, which implies that the call must be established from both ends, as there is no additional signaling. It is normally used in very stable connections such as STL (studio-to-transmitter links). Communication must be performed by specifying the IP address and audio port of the opposite end, and the coding algorithm must be explicitly specified at both ends and be exactly the same *

• Configure the call method to RTP POINT TO POINT:

MAIN STATUS \rightarrow SYSTEM \rightarrow 5 - INTERFACES \rightarrow Net 1 \rightarrow MODE. \rightarrow RTP Point to Point

- Press the CALL button associated to the first channel in the audiocodec, which is the leftmost one of the two CALL buttons present in the AEQ Phoenix Studio audiocodec front panel. This gives access to the connection configuration menu. Basically, just check that all fields are correct:
 - Check that the assigned IP port is correct:: INTERFACE: Net 1
 - Select the coding mode to use in the communication. G722 is good enough for a test: CODING: G722
 - Once the connection is ok, you can repeat it as many times as necessary modifying the CODING algorithm, until the most suitable quality is required given the performance of the network at that moment.
 - Select a fixed size receiving buffer and its associated size:

RX BUFFER MODE: FIXED SIZE. RX BUFFER (MAX): 500 (ms) is a good start, it can be reduced until the best possible delay is reached without problems given the network performance in that moment.

 Backup can be activated, with its corresponding BACK UP configuration menu. By the moment this can be left as OFF NO INTERFACE



- Dial, using the alphanumeric keyboard, the IP address of the other unit in format x.x.x.x. This destination's IP address must always be a public IP address, private address are not valid (unless both units are in the same network, of course). Check Appendix C of the user manual)
- Make sure that the parameter DEST MEDIA PORT matches the LOCAL MEDIA PORT of the other unit, (and vice-versa) and that this number is a multiple of 4.
- Repeat all the above steps in the remote end AEQ Phoenix Studio.
- The Phoenix OLED screen will display the status of the call: CALLING, CONNECTING, SYNCHRONIZING and, finally, CONNECTED.
- Check that the SYNC LED under the CALL button gets illuminated in steady-green color, indicating that the call has been correctly synchronized.
- Press on the ON AIR key associated to that communications channel to enable the transmission of audio over that interface in full-duplex mode.
- When audio is received properly from phoenixMaster, your setup is ready to call to your preferred destination.

* **NOTE:** In recent firmware versions (v4.20 and above), all Phoenix audiocodecs (except for Mobile) feature a new automatic mode, *Smart*RTP. By using it, the connection in RTP mode can be started from one end only; the receiver will answer the call and set the proper coding algorithm. Operation and configuration are, otherwise, identical.

4.2. Phoenix Mercury / Venus connection and configuration. ControlPhoenix

Connect the LAN interface at Phoenix Mercury or Venus to the Ethernet port of the 4G router, which must have been previously configured as explained in chapters 2 and 3. Internet access should also been checked. Use a normal Ethernet (not crossover) cable, such as the one provided by TP-LINK.

Connect the provided USB cable to the Phoenix rear USB port.

Next, operation with audiocodecs lacking front panel, such as Mercury and Venus, is explained, by means of ControlPhoenix remote control software. However, explanations provided are equally valid for any other Phoenix family member supported by this software (all of them except Mobile). Sometimes it can be more convenient to configure the devices from this application than from its front panel.

First of all, we must ensure that connectivity is ready. When using TP-LINK router, the easiest way is to connect the PC running ControlPhoenix to it via Wi-Fi, as explained in chapter 2.3 (*Configuring a PC for Phoenix remote control using Wi-Fi connection*). If the PC lacks Wi-Fi connection, the only way to connect it is by using an external switch to the TP-LINK router, were we will connect both the control PC and the Audiocodec (both of them should have DHCP enabled).

The audiocodec to control must be in the same network as the PC. Otherwise, please change both of them to DHCP in the front panel (audiocodecs that don't feature front panel are configured with DHCP on by default, and in any case they can be reverted to factory settings without the need for ControlPhoenix. Please check each model's manual).

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Run the application, which will, by default, search all compatible audiocodecs within the PC network/s. If it doesn't, the option must be enabled by launching the program, and, under the Settings \rightarrow General Application Values, menu, unchecking the "Avoid auto discovering on starting application" checkbox. Next, restart the application.

Once the audiocodec that we want to control is discovered, we have to deselect any other, if detected, and add the desired one, giving it a name as depicted in the following captures:

	Computer IP addresses						
	Address	SubNet Mask					
	192.168.9.1 192.168.0.66 192.168.1.66 172.35.5.6	255.255.255.0 255.255.255.0 255.255.255.0 255.255.0					
	New equipment detected.	*Clid. on an ten in the list to a	lect / deselect individually.				
	Proposed description	IP Port	Type				
	🗸 🔨 VCO 20	192-160-1-04 4422	Phoenic Mercury				
	 AEQ 31 AEQ 37 	192.168.1.83 4422	Phoenix Venus Phoenix Stratos	ControlPHOENIX			
	V AEQ 32	192.168.1.86 4422	Phoena Stratos				0
			\sim	Searching	new equipment		AEQ
				<u> </u>	Computer IP addresses		
	-			\sim	Address	SLENKE Mark	
				\sim	192.168.9.1 192.168.0.66	255.255.255.0 255.255.255.0	
		Add selecte	d Cancel		192.168.1.66	255.255.255.0 255.255.0.0	
					172.26.5.6 New equipment detected. Proposed description X AIQ 30 AIQ 30 AIQ 31	192.168.1.83 4422 Pho	pe enix Mercury enix Venus
19400-52					New equipment detected. Proposed description X Al(Q 30	IP Port Typ 192.160.1.04 4422 Phot 192.160.1.01 4422 Phot 192.160.1.05 4422 Phot 192.160.1.06 4422 Phot	pe enix Mercury
	v equipment		AEQ		New equipment detected. Proposed decorption X AIQ 30 V AIQ 31 X AIQ 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Venus enix Stratos
	Computer IP addresses		AEQ		New equipment detected. Proposed decorption X AIQ 30 V AIQ 31 X AIQ 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Stratos enix Stratos
	Computer IP addresses Address 192,168.9.1	54044 Mode 255,255,55,0	AEQ C		New equipment detected. Proposed decorption X AIQ 30 V AIQ 31 X AIQ 32	IP Port Typ 192.160.1.04 4422 Phot 192.160.1.01 4422 Phot 192.160.1.05 4422 Phot 192.160.1.06 4422 Phot	pe enix Mercury enix Stratos enix Stratos
	Computer IP addresses	5 500 Mag 20 50 50 50 50 20 50 50 50 50	AEQ C		New equipment detected. Proposed decorption X AIQ 30 V AIQ 31 X AIQ 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Stratos enix Stratos
Searching new	Computer IP addresses Address 192.168.9.1 192.168.0.66	255, 255, 255, 0 255, 255, 255, 0	AEQ C		New equipment detected. Proposed decorption X AIQ 30 V AIQ 31 X AIQ 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Verus enix Stratos
alisticistic Searching new	Computer IP addresses Address 192,160,9,1 192,160,9,46 Establishing equipment descrip	255.255.255.0 255.255.255.0	AEQ C		New equipment detected. Proposed decorption X AIQ 30 V AIQ 31 X AIQ 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Stratos enix Stratos
Searching new	Computer IP addresses Address 192,160,9,1 192,160,9,46 Establishing equipment descrip	255, 255, 255, 0 255, 255, 255, 0			New equipment detected. Proposed decorption X AIQ 30 V AIQ 31 X AIQ 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Stratos enix Stratos
earching nev	Computer IP addresses Address 192,168,0,46 Establishing equipment decorp 192,166 192,166	255,255,255,0 255,255,255,0 ton 186,1,83 : 4422	desriet individually.		New equipment detected. Proposed decorption X AIQ 30 V AIQ 31 X AIQ 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Stratos enix Stratos
earching nev	Computer IP addresses Addresse 192,169,9,1 192,169,9,1 192,169,9,1 Establishing equipment decorp 192,16 192,16 Press Reverses	255, 555, 255, 0 255, 255, 0 500 181, 1, 83 : 44422 v widel Of to coolim	dentect individually.		New equipment detected. Proposed decorption X AIQ 30 V AIQ 31 X AIQ 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Stratos enix Stratos
earching nev	Computer IP addresses Address 192,168,0,46 Establishing equipment decorp 192,166 192,166	255,255,255,0 255,255,255,0 ton 186,1,83 : 4422	desriet individually.		New equipment detected. Proposed decorption X Al(Q 30 V Al(Q 31 X Al(Q 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Stratos enix Stratos
earching nev	Computer IP addresses Addresse 192,169,9,1 192,169,9,1 192,169,9,1 Establishing equipment decorp 192,16 192,16 Press Reverses	255, 555, 255, 0 255, 255, 0 500 181, 1, 83 : 44422 v widel Of to coolim			New equipment detected. Proposed decorption X Al(Q 30 V Al(Q 31 X Al(Q 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Stratos enix Stratos
earching nev	Computer IP addresses Addresse 192,169,9,1 192,169,9,1 192,169,9,1 Establishing equipment decorp 192,16 192,16 Press Reverses	255, 555, 255, 0 255, 255, 0 500 181, 1.83 : 44422 v widel Of to coolim	Consilect Individually.		New equipment detected. Proposed decorption X Al(Q 30 V Al(Q 31 X Al(Q 32	IP Port Typ 192.160.1.04 4422 Pho 192.160.1.03 4422 Pho 192.160.1.07 4422 Pho 192.160.1.07 4422 Pho	pe enix Mercury enix Stratos enix Stratos

Units can also be manually added for remote control by means of the Equipment \rightarrow New dialog:

AEQ Add, Edit or Delete e 2 Installed equipment Description ERQ 31 Physical SSM	ControlPHOENIX AEQ Add NEW equipment to instalation: Description P Port H422 PING PING	
	Add Close	



Once the device is added to ControlPhoenix, we will see a graphical representation of it (this example depicts a two-channel Studio unit):

🙏 AEQ ControlPHOENIX - Registered		
Equipment Events Activity Conr	nection list Event list Incoming calls	کې ج کې کې Tools Settings Close
📐 AEQ		
Connections - installed equipment	(not connected) CH2 CONNECTED 192.168.1.88:5008 phx studio SSM 192.168.1.58	CH1 CH2 DAL DAL DAL DAL DAL DAL DAL DAL

From now on we refer to each model user manual in order to obtain information about how to configure the different operating modes (DIRECT SIP, PROXY SIP, RTP Raw), how to make calls, configure the receiving buffer, enabling call automation, etc. using the application.

4.3. Phoenix Alio connection and configuration

Connect Phoenix Alio LAN interface to the 4G router Ethernet port. The router must have been previously configured as explained in chapters 2 and 3, and Internet connection must have been checked. Use a normal (non crossover) Ethernet cable such as the one provided by TP-LINK.

Connect the provided USB cable to the AC/DC adapter or to a laptop in order to provide power supply to the router. Alternatively, a small UPS can be used, such as the one homologated for ALIO in order to feed both the audiocodec (it features as 12V DC output) and the router: XTPower MP-10000. This UPS has several USB ports, labeled as "OUT S" and "OUT 1". Just connect one of the USB connectors to any of these:



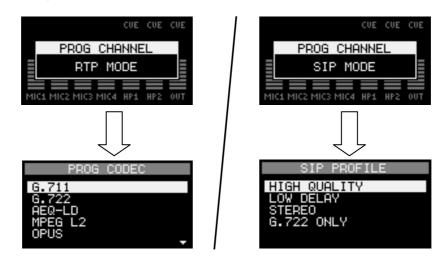


Next, turn the unit on and press the MENU key. Select the ETHERNET option in order to enable DHCP. The unit will reboot once the change is confirmed (by going back using the ESC/DEL button or the BACK menu option). It will then obtain its IP configuration automatically from the TP-LINK router.



Once the unit restarts after about 15 seconds, it must have 4G connectivity, so it should be ready to be configured to make calls as if it was connected to any other network.

First of all, select the channel we want to make the call from (PROG / COORD, provided that the audiocodec has this option enabled) by means of the NAVI / Ch encoder pushbutton. After that, choose the calling mode (SIP / RTP) by using the "SIP" or "IP" keys, respectively, and properly set up the SIP parameters if applicable. Choose the coding algorithm (or PROFILE in SIP modes) by using the CODEC key...



Finally, press the CALL / OK button to make a call:



(In order to get more information, please check Phoenix Alio user's manual).



4.3. Phoenix Mobile connection and configuration

Connect Phoenix Mobile LAN interface to the 4G router Ethernet port. The router must have been previously configured as explained in chapters 2 and 3, and Internet connection must have been checked. Use a normal (non crossover) Ethernet cable such as the one provided by TP-LINK.

Connect the provided USB cable to the AC/DC adapter or to a laptop in order to provide power supply to the router.

As it has been explained before, we must have a free IP address for the audiocodec within the network range. Thus, we need to activate DHCP (a protocol allowing the nets within a network to automatically obtain their IP configuration). This way, the router acts as a DHCP server and will assign an IP address to the Phoenix Mobile.

Please enable the following option to activate DHCP: Menu → Advanced → Communications → Ethernet Config, DHCP (ON)

If the firmware is not upgraded to the latest versions, you may need to turn off and then on the unit at this point for the changes to take effect.

Next, connect Phoenix Mobile and configure it to operate in SIP mode, as if we were directly connected to a network:

Go to Menu → Advanced → Communications → SIP Config → Proxy

Check and change if necessary:

"Activate": ON

"Address": sip.aeq.es

"Realm" and "Domain": sip.aeq.es

"User" and "password" are alphanumeric fields that should be filled-in.

If the above operations have been successfully performed, the background of the icon at the top left corner will turn blue.

Go back to main screen (the one having 5 faders, which you can access by selecting BACK several times and CLOSE at the end). If you can read Coord in the bottom central area, press the Channel soft-key to change to Program.

Make sure that the used channel (either Program or Coord) are assigned to the Ethernet slot. Please do the following:

Menu → *Advanced* → *Modules Config*, verify that Program channel uses Ethernet.

In order to exit, press the **BACK** and **Close** button until you reach the main screen displaying five faders.

Press the CHN key (at the right area of the unit panel) in order to select PhoenixMaster test unit address and launch the call.



This is what you should type in:

URI: <u>phoenixMaster@sip.aeq.es</u> P: G722 Max Rx Buffer Size (ms): 500*

Press the green CALL key to launch the call.

If you have a set of headphones and the incoming audio is properly routed to them, you should hear some music or message from the phoenixMaster test unit.

Please replace the "Call to: contact" field in the Phoenix Mobile main screen by your partner URI and press the green CALL key to establish a communication with it.

*This value can be changed afterwards in order to reduce latency provided that the network performance allows for that.

Re Re	egiste Er	ror	
		0	T
N Off		()ff
	PROGRAM	Л	
Select inte	rface:	IP (ethe	ег.)
Configure i	nterface		
Sel. codec:		G7	22
Call to:			JRI
Enter URI:	phoenix	Master20	<u>@</u>
	ADVANCE)	
Select	Close	Channe	1



APPENDIX: Using the TP-LINK MR3020 router as a Wi-Fi adapter

The presented router is quite flexible, and another interesting options it offers is its utilization as a Wi-Fi adapter, allowing an Ethernet connected unit to access any existing Wi-Fi network that, having proper connectivity and permissions, can connect it to Internet.

In order to configure the router in this mode, move the operating mode switch, located at a side of the unit, to the "**WISP**" position.



Next, connect it using a straight (non crossed) Ethernet cable to a PC, and open the IP address: 192.168.0.254 in a browser, what gives access to router administration. After entering the credentials (admin / admin by default), we will be presented the general status screen.

Select the Quick Setup option (it appears by default anyway) and click on Next.

TP-LINK [®]				
Status Quick Setup Quick Setup WPS Network Wireless DHCP Forwarding Security Parental Control Access Control Advanced Routing Bandwidth Control IP & MAC Binding Dynamic DNS System Tools Logout	Quick Setup Run the Quick Setup to manually configure your internet connection and wireless settings. To continue, please click the Next button. To exit, please click the Exit button. Exit Next			



After clicking on "Next", we will be asked what type of Wi-Fi we have access to: either a PPPoE provider (its application is quite rare and beyond the scope of this application note), a DHCP-enabled (Dynamic IP) Wi-Fi (typical in hotels, etc) or, on the other hand, a fixed IP address. This is often the case in administrated networks at offices, etc. (in this case, you must apply to the network administrator for a free IP address).

In case you choose a fixed IP address, we must specify all the network parameters (IP, Mask, Gateway and Primary/Secondary DNS servers). Otherwise, if you have selected Dynamic IP, please specify "Don't clone MAC address" in the following screen and click on Next, where you will need to configure the wireless networks:

-LINK [®]			
	etting SSID: BSSID: Key type: WEP Index: Auth type:	Survey None I	le:00-1D-0F-11-22-33
a control	Auth type: Password:	open	
Routing AP Settin	ng		
n Control Binding INS INS	Local SSID:	TP-LINK_POCKET_3020_F89B Calle Wireless Router Radi Calle SSID Broadcast	
		Save	

At the top area (Client Setting) you can find all the information related to the network that will give us access to Internet, while in the lower area (AP Setting) we have the information related to the hotspot that the Router is creating (if "Enable Wireless Router Radio" is enabled) so that other wireless devices can connect to the first network through the router, what is really not needed but can be handy to administrate the router or control the Audiocodec from a PC.

Click on the "Survey" button to obtain a list of the wireless networks found and select our service provider:



Status							
Quick Setup		AP List					
WPS		AF LISL					
Network	_						
Wireless	AP	Count: 9					
Wireless Settings	D	BSSID	SSID	Signal	Channel	Security	Choos
-	1	84-1B-5E-E8-3C-39	NETGEAR17	34dB	1	ON	Connec
Wireless Security	2	34-08-04-0C-30-64	ADMON_WIFI	2dB	6	ON	Connec
Wireless MAC Filtering	3	1C-BD-B9-BF-BC-B8	AEQ_WIFI	10dB	6	ON	Conne
Wireless Advanced	4	2C-59-E5-F0-9A-46	HP-Print-46-Officejet Pro 8600	19dB	6	ON	Conne
Wireless Statistics	5	F0-7D-68-81-45-6C	I+D_WIFI	24dB	6	ON	Conne
нср	6	1C-BD-B9-BF-B9-1A	SAT WIFI	9dB	6	ON	Conne
orwarding	7	C0-A0-BB-15-A7-10	Red WIFI Systel	32dB	7	OFF	Conne
ecurity		78-54-2E-51-91-08	Syslel IP Sala Demo	18dB	10	OFF	Conne
arental Control		00-02-6F-8F-C1-28	INTERCOMWIFI_SALADEMO	11dB	11	OFF	Conne
ccess Control		00-02-01-01-01-20		1100	<u> </u>		Connec
Advanced Routing							
andwidth Control	_						
P & MAC Binding			Back Refresh				
ynamic DNS							
System Tools							

Select the desired network and then click on Connect. Next, we must select the proper authentication Key type: WPA, and then fill in the Password field with the password provided by the Wi-Fi network administrator.

			~
FP-LINK	°0		
atus			
lick Setup	Quick Setup - Wireles	S	
⊳s			
twork			
reless	Client Setting		
;Р	SSID:	I+D_WIFI	
warding	BSSID:	F0-7D-68-81-45-6C	Example:00-1D-0F-11-22-33
urity		Survey	
ental Control	Key type:	WPA-PSK/WPA2-PSK	•
ess Control	WEP Index:	1	v
nced Routing	Auth type:	open	T
dwidth Control	Password:		
MAC Binding	Fassword.		
mic DNS			
em Tools	AP Setting		
ut	Local SSID:	TP-LINK_POCKET_3020_F89BBA	
		Back Next	



When you click on the Next button, you will be asked to reboot the router, what you will need to confirm several times.

From then on, you only need to test the Internet connection from the PC by opening your favorite Web page or by issuing a PING to, for example, google.es. If it works, just connect the Ethernet cable to the Phoenix, activate DHCP in it, and the network will grant it a valid IP configuration. The unit should be ready to access the Internet and establish communications as described in former paragraphs.

The router can be reverted to its factory settings at any time by pressing on the top WPS/RESET button for longer than 10 seconds.