Thank you for choosing our mobile phone!
Please read this manual before use.

Check out our website for video guides of how to use your phone

www.ttfone.com

We reserve the right to upgrade the software and product and/or to make changes to this user manual without prior notice.
The icons in this user manual may slightly differ from your phone, depending on the phone you purchased. All rights reserved.

Contents

1.Safety Instructions 6
2. Getting Started 9
3. Using the Menu 14
    How to set Date and Time 14
4. Your Phone 16
    Key Functions 17
    Icons on Screen 19
    Volume Adjustment 19
5. Making and Receiving Phone Calls 20
    To Make Calls 20
    To Answer Calls 20
    Accessing the Menu during a Call 20
    To End a Call 20
    To Reject a Call 20
    To Redial a Number 21
    Making International Calls 21
    Changing the Volume during a Call 21
6. Phone Book 22
    Storing, Searching and Deleting Numbers in the Phone Book 22
    To Add a New Contact to the Phone Book 22
    To Search for an Existing Contact 23
    To Delete an Existing Contact 23
    To Edit Phone Numbers for Your Speed Dial 24
    To call a Speed Dial Number 25
7. SOS Emergency Button 25
    To Add the Emergency Contact Numbers to the Phone Book 26
    Edit the SOS Message 27

8. Text Messaging (SMS) 28
Writing and Sending a Message 28
Receiving/Reply to a Message 29
Letters and Numbers Input 30
Text Message Numbers 31
9. Accessing Your Voicemail 31
10. Multimedia 32
Camera 32
Image Viewer 32
FM Radio 33
11. Settings Other Functions 34
Calendar 34
Setting an Alarm 34
Turning off the Alarm 35
Phone Lock 35
Auto Keypad Lock 36
Restore to factory Settings 36
Call Logs 36
Flashlight 37
Calculator 38
12. Customizing Your Settings 39
Profiles 39
Turning Off Talking Buttons (Keypad Tone) 40
Call Settings 41
File Manager 42
13. Troubleshooting 43
14. Radio Frequency (RF) Exposure and SAR 46

1.Safety Instructions

This user manual includes important safety information. Please read below instructions carefully. It may be dangerous or illegal if you do not follow these instructions.

Pay attention to Traffic Safety

Obey local traffic laws and do not use the phone while driving. Using a cell phone while driving is dangerous and it is illegal in some areas. Radio frequency (RF) signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles such as electronic fuel injection systems, electronic antiskid (antilock) braking systems, electronic speed control systems, air bag systems. For more information, check with the manufacturer of your vehicle for any equipment that has been added. Do not place objects, including installed or portable wireless equipment in the area over the air bag or in the air bag deployment area.

Pacemaker Interference

Pacemaker manufacturers recommend that a minimum separation of 15.3 centimeters (6 inches) be maintained between a wireless phone and a pacemaker in order to avoid potential interference with the pacemaker.

Turn Off Your Cell Phone in Medical and Health Care Facilities.

Switch off your device in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Switch Off on Airplanes

Using your device while flying in aircraft is prohibited. Switch off your device before boarding an aircraft. The use of wireless devices in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network, and may be illegal.

Accessories and Batteries

Use only the approved accessories and batteries. Please do not try to use with any product that was not manufactured for use with this phone. Please be sure the phone has been switched off before taking out battery. Please dispose of scrap batteries properly according to the local regulations.

Cell Phone Should Be Turned Off Near Sites of Explosion.

Potentially explosive atmospheres include areas where you would normally be advised to turn off your vehicle engine. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Switch off the device at refueling points such as near gas pumps at service stations and in any area with a potentially explosive atmosphere and obey all signs and instructions. Observe restrictions on the use of radio equipment in fuel depots, storage, chemical plants or where blasting operations are in progress.

Using the Phone Correctly

Please use this phone in its normal intended position. Do not let children use the phone without supervision. Your phone contains small parts such as SIM card, which can be accidentally swallowed by a child.

Your Phone is Not Waterproof

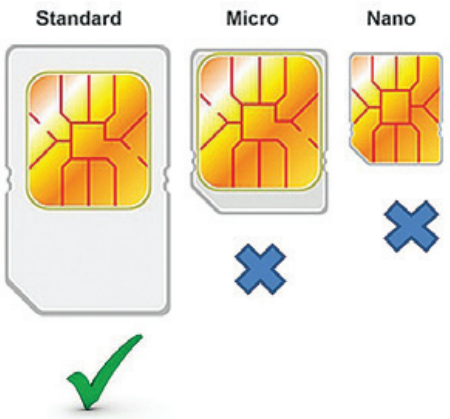
This phone is not waterproof. Please do not expose your phone to wet weather or environment (such as rain, snow, seawater, etc.).

Remove the Back Cover

Open the battery cover carefully by prising open from the bottom where you will find a small notch.

Install the SIM card and battery

For availability and information about using SIM card services, contact your SIM card vendor. This may be the service provider, network operator, or other vendor.



Note: The SIM card and its contacts are easily damaged by scratches or bending, so please be careful when handling, inserting, or removing the card.

Note: Keep all SIM cards out of the reach of small children.

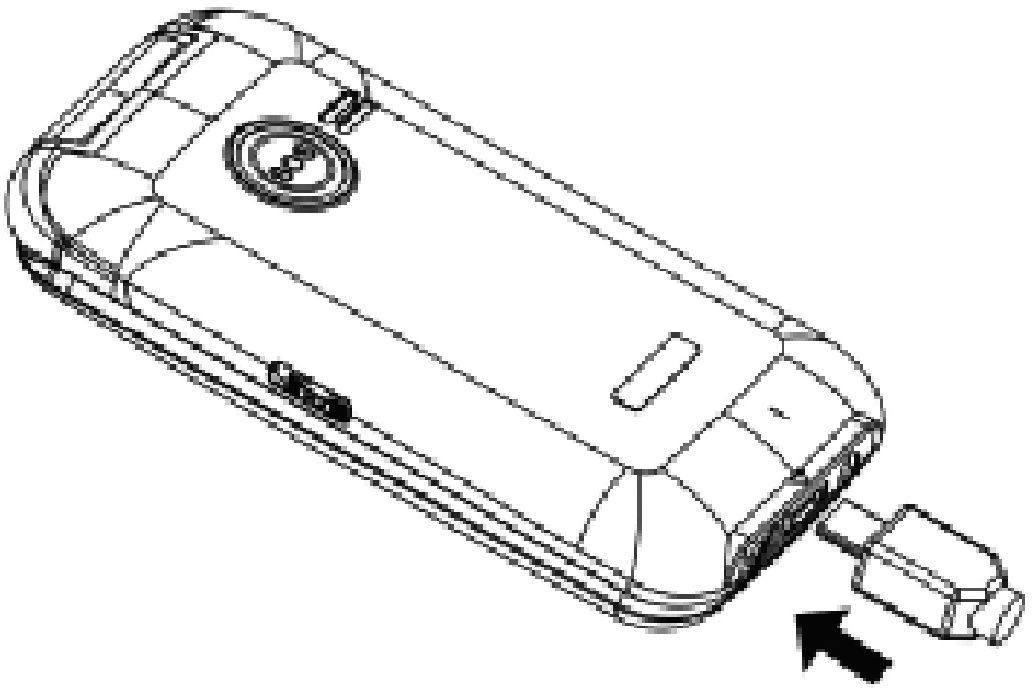
1. Ensure the phone is switched off and the charger is disconnected before removing the battery.

2. With the back cover removed, install the SIM card by sliding it into its nest and under the metal holding plate. Ensure the angled corner is on the upper left hand side. (To remove the SIM card, gently press on it and slide it out of its nest.) – Please note you can only use a standard SIM card not a Micro or Nano SIM. You can install a microSD memory card into the slot above SIM slot.

3. Install the battery into the battery slot, ensuring that the three metallic stripes on the battery align with the three metallic prongs in the battery slot.

4. Put on the battery cover. Ensure the cover is completely closed and the matching sound (click) could be heard.

5. Plug the phone in to charge it fully.



Turning the Phone On

To turn the phone on, press and hold the red key until the screen lights up.
If you switch on the mobile phone before inserting the SIM card, it prompts you to insert the SIM card. The mobile phone checks whether the SIM card is valid automatically after it is inserted.

The following prompts appear on the screen in sequence when the mobile phone is just switching on:

- **Input phone password** - If the password of the phone has been set.
- **Input PIN** - If the password of the SIM card has been set.
- **Searching** - The mobile phone is searching for available network.

Turning the Phone Off

To turn the phone off, press and hold the red key until the screen turns blank.

Charging the Battery

The battery can be charged when the phone is either on or off. Please ensure the battery is inserted into the phone before charging. The charging time is three hours.
To connect the charger:

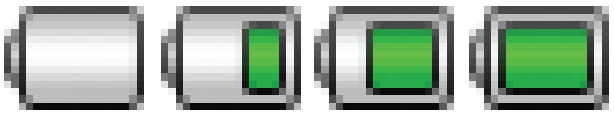
1. Insert the cord into its port on the bottom panel of the phone

2. Plug the charger into a 240V electrical outlet.
To disconnect the charger:
1. Unplug the wall charger.
2. Remove the cord from the phone.

Charging Using the Docking Charger

You can also use the included docking charger for easy charging.
1. Simply plug the charger into the back of the dock
2. Place the phone into the dock to start charging.
3. Remove the phone when charging is complete.

Battery Level Indication



EMPTY FULL

Low Battery Alert

The phone will sound an alert when the battery is low and display a message of low battery on the screen.

3. Using the Menu

In the standby state press the left soft key to access the main menu.
Exit a menu: press the right soft key to return to the previous menu.
Enter the standby state: press the red key.

How to set Date and Time

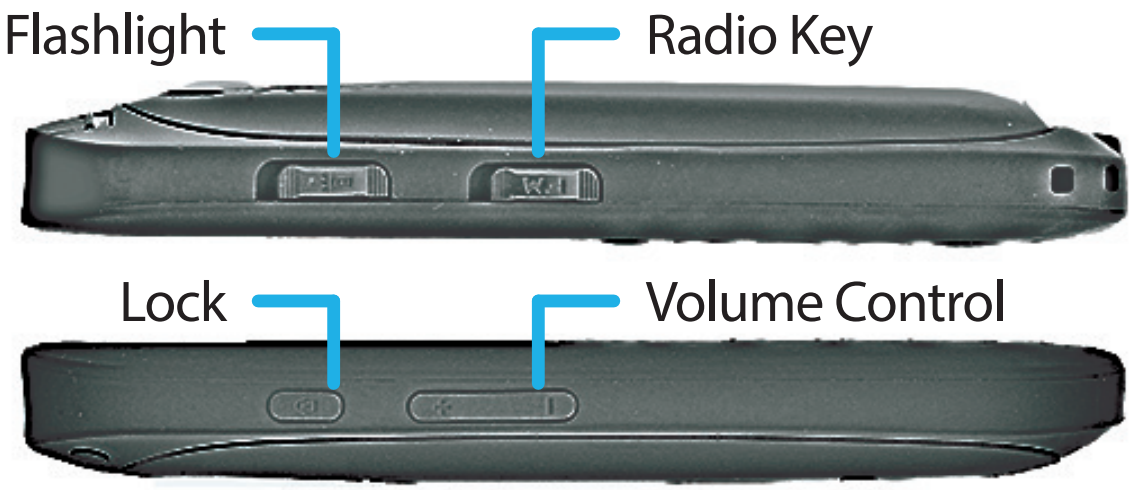
As soon as your phone is charged, we recommend you set the date and time so you can retrieve voice messages and texts more easily.

1. Press the left soft key to enter the menu.
2. Press the up or down key until "Settings" appears.
3. Press the left soft key.
4. Press the down key to select "Phone Settings".
5. Press the left soft key.
6. Press the down key to select "Time and date".
   Press the left soft key.
7. Press the down key to select "Set time/date"
   Press the left soft key.
8. Enter the time using the 24 hour clock.

9. Use the down key to set the date.
10. Enter the date starting with the day first, month then year.
11. Use the down key to choose daylight saving option here you can use the star and hash keys or the volume button on the side of the phone to change your selection.
12. Press the left soft key to save.

4. Your Phone

SOS Button
Navigation Up Key
Navigation Down Key
Left Soft Key
Green Key
Number Keys
* Key
Right Soft Key
Red Key
Key
19:24
24.11.2013
Sun.
Names
Menu
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQ RS
8 TUV
9 WX YZ
0
#



Key Functions

Key	Function
Answer Key (Green Key)	Making Phone Calls: Press to make a call or press to pick up an incoming call. Standby Mode: Press to enter call logs. Operating: Press to confirm the function. Display recent calls.
End Key (Red Key)	Turn the Phone Off: Press and hold. Turn the Phone On: Press and hold. Operating: Press to cancel last action. End a Call. Back button to quit menu options. Return to Standby Mode.
Navigation Arrow Key	Up Arrow: Standby Mode: Press for Camera. Operating: Press to scroll up. Down Arrow: Standby Mode: Press for Alarm. Operating: Press to scroll down.

Left Soft Key	Standby Mode: Press for main menu. Operating: Press to enter a menu.
Right Soft Key	Standby Mode: Press for Phonebook. Operating: Press to exit a menu.
# Key	Standby Mode: Press and hold to set Silent mode or press once to type in the symbol. Edit Mode: Press to switch typing method
* Key	Standby Mode: Press once to type in the symbol, twice for + symbol and three times for "P" symbol. Edit Mode: Press to access punctuation symbols list.
Volume Control and Switch	Press to increase/decrease volume during a call or when listening to music or radio.
Flashlight	Turns the flashlight on and off.
Lock	Locks and unlocks the keypad. Hold down for 2 seconds.
SOS Button	Press and hold the SOS key to call and text upto five emergency numbers.
Radio Key	To turn the radio on/off press the FM button.

Icons on Screen

Following icons may be displayed on the screen:

Icons	
	SOS Button Enabled
	Ring Only
	Vibrate & Ring
	Vibrate Only
	Alarm Set
	Missed Call
	You have Voicemail(s)
	Bluetooth
	You have SMS Text Message(s)
	Hands-Free Headset
	Keypad Lock Engaged
	Silent Mode Engaged

Volume Adjustment

1. During a normal or hands-free call connection, press and hold the Volume key on the side of the phone up or down to increase the volume.
2. During a phone call to reach max volume you can press the left soft key to select the options menu then select "H-Free" and press the left soft key again . This is an aid for users with a hearing aid.

5. Making and Receiving Phone Calls

To Make Calls

1. Enter a number and Press the green key.
The screen will show a moving picture when you are dialing the number.
- To delete a digit, press the red key.
- To clear the screen, press and hold the red key.

To Answer Calls

When your phone rings or vibrates, press the green key once or the left soft key to answer the call.
If you have chosen "Any key" in the answer mode menu, you can press any key to answer the call

Accessing the Menu during a Call

To access the menu, press the left soft key.
Scroll up or down to the desired command by using the up or down key and press the left soft key again.

To End a Call

To end a call, press the red key.

To Reject a Call

To reject a call without answering, press the red key when your phone rings.

To Redial a Number

1. Press the green call key, this will take you to all your recently dialed call list
2. Press the green call button again to call the number highlighted

Making International Calls

1. Press the star key and hold until a "+" character appears on the screen.
2. Enter the country code, area code and phone number as instructed by your long distance network service carrier.
3. Press the green call key to complete the call.

To display the "P" symbol for international calling, press the star key three times until "P" appears.

Changing the Volume during a Call

To change the volume during a call:

- Press the Volume key up or down on the side of the phone.

6. Phone Book

Storing, Searching and Deleting Numbers in the Phone Book

Phone numbers can be stored on the phone or the SIM card.
The phone symbol indicates that the contact is saved in the phone. The SIM card symbol indicates that the contact is saved on the SIM card.
You can store up to 1000 entries in the phone memory.

To Add a New Contact to the Phone Book

1. Press the left soft key to enter the menu.
2. Press up or down key until "Phone Book" appears.
3. Select the option "Phone Book" by pressing the left soft key.
4. Press the up or down key until the "Add New Contact" option displays.
5. Press the left soft key twice to select.
6. Here you can select where you would like to save the number. You can choose either on the Sim card or to the phone. To select Press the left soft key.

7. Enter the name for the number by using the number key pad. Press a key 1 to 4 times to enter the correct letter. Press "0" for a space.

8. Once the name is set, press the down key to enter the number.

9. Press the left soft key twice to save.

To Search for an Existing Contact

1. Press the left soft key to enter the menu.

2. Press the up or down key until "Phone Book" appears.

3. Select the option "Phone Book"' by pressing the left soft key. .

4. Scroll up or down to search for the contact.

5. Press the left soft key twice to place the call.

To Delete an Existing Contact

1. Press the left soft key to enter the menu.

2. Press the up or down key until "Phone Book" appears.

3. Select the option "Phone Book" by pressing the left soft key.

4. Press the up or down key to find the contact that you want to delete.
5. Select the contact by pressing the left soft key.
6. Press up or down key until the "Delete Option" displays
7. Press the left soft key twice until the contact list displays.

To Edit Phone Numbers for Your Speed Dial

You can set up to 8 numbers for the speed dial using the number key from 2 to 9.

1. Press the left soft key to enter the menu.
2. Press the up or down key "Organiser" appears.
3. Select option "Organiser" by pressing the left soft key.
4. Press up or down key until "Speed Dial" appears.
5. Press the left soft key. "Set number" appears.
6. Press the left soft key. A list of speed dial numbers appears.
7. Scroll up and down to choose the correct key and press the left soft key to edit.

8. Choose a contact from the phone book.
9. Press the left soft key to save.
10. Press the right soft key four times to exit.

To call a Speed Dial Number

Select the speed dial number you want to call by pressing and holding the desired speed dial number. (2 through 9)

7. SOS Emergency Button

Important Notice: Wireless phones, including this device, operate using radio signals, wireless networks, landline networks, and user-programmed functions. Because of this, connections in all conditions and/or locations cannot be guaranteed. You should never rely solely on any wireless device for medical emergency communication.

You can set the emergency numbers in the phone book according to your requirements; you can set a total of up to four emergency numbers.

In case of an emergency, when the SOS button is pushed down the phone will automatically send a text message to the emergency numbers set up on the phone. The

mobile phone will then make the emergency call. If the first call fails, the phone will proceed to dialling the second emergency number. In this manner the phone will circulate the emergency contact numbers three times in order to receive an answer.
The phone will also sound an alarm when an emergency call or message is sent.

Attention!

The Emergency SOS button will only make calls if:

1. A SIM card is in the mobile.
2. There is at least one SOS numbers programmed.
3. There is a SOS text message saved.

To Add the Emergency Contact Numbers to the Phone Book

1. Press the left soft key to enter the menu.
2. Press the up or down key until "Organiser" appears.
3. Press the left soft key.
4. Press the up or down key to select "Emergency Settings" appears.
5. Press the left soft key.
6. Press the up or down key to select "SOS Number".

7. Select OK by pressing the left soft key.
8. Select the number by pressing the left soft key and scroll through your phonebook using the up or down key press the left soft key to select a contact.
9. Press the OK left soft key to save.
10. Repeat process to add 4 other emergency contacts.

Edit the SOS Message

1. Press the left soft key to enter the menu.
2. Press the up or down key until "Organiser" appears.
3. Press the left soft key.
4. Press the up or down key to select "Emergency Settings" appears.
5. Press the left soft key.
6. Press the up or down key to select "SOS Message".
7. Select OK by pressing the left soft key.
8. Edit the text of the message
9. Press the left soft key to save.

8. Text Messaging (SMS)

Writing and Sending a Message

To write a message, use numbers 2-9 on the keypad to enter letters, and 0 to enter a space. The # button will change text between upper and lower case and Numbers. The Right Option button functions as a backspace (short press) or a clear (long press). The star button brings up special characters and punctuation marks, which can be scrolled through with the volume +/- button on the left side of the phone and the Navigation Button (up/ down arrows). Select a character with the Left Option button.

1. Press the left soft key to enter the menu.
2. Press the up or down key until "Messaging" appears.
3. Select the option "Messages" by pressing the left soft key.
4. Press the up or down key until "Write message" option displays.
5. Press the left soft key and start typing your text.
6. When done typing, enter the phone number by:

• Pressing the left soft key twice, select Enter number and typing a phone number.

Or

- Select Add from Phonebook and press the up or down key to search for a number in your phone book.

7. Press the left soft key twice to send your message. Other options include: Edit recipient, Remove recipient, Save to drafts

You can also access a stored message in your inbox and reply to it by selecting the option "Inbox" instead of "New Message" and following the same commands.
Also, once you type your message, before sending it, you can scroll up or down and select other commands such as "Save", "Insert Number", "Insert Template", etc.

Receiving/Reply to a Message

When you receive a new text message, your phone will display an envelope icon and "New Message" notification.

1. Press the left soft key twice to read the message.

2. Press the left soft key again to see a list of available commands such as "Reply", "Delete", etc.

Texting Actions	Description
View	To view the message
Reply	To reply the message
Delete	To delete the message
Copy to SIM	Copy the message from your phone to the SIM card

Move to SIM	Move the message from your phone to the SIM card
Delete all	Delete all messages
Copy all	Copy all messages
Move all	Move all messages

Letters and Numbers Input

Text Message Letters

English letters are set on number key from "2" to "9". You can input numbers, upper or lower case letters and punctuation symbols. Pressing the # hash key while typing lets you switch between the different types of input modes.

Each number key is set for three or four letters. Press the number key one time to display the first letter, two times to display the second letter, etc.

Text Message Punctuation

The punctuation available includes: \ / ~ < > £ $ ¥ § Ø @ ¤ { } ? . paragraph return, and space.

To enter punctuation:

1. Press the * star key to display the list of punctuation symbols
2. Use the up or down keys and the * star and # hash key to scroll through the list.
3. Press the left soft key to select.

Text Message Numbers

To enter a number instead of a letter:

1. Press the # hash key to switch input mode from letter to numerical and then use number key from 1 to 0 to enter numbers.
2. Press # hash again to switch back to letter input mode.

To enter a space, press the "0" key when in letter mode.

9. Accessing Your Voicemail

Your voice mail access number has to be provided by your network carrier using your SIM card
To dial your voice mailbox, press and hold "1" on the key pad.
If pressing the "1" button on your phone will not take you to your voicemail, we suggest you call your carrier and ask for your voicemail number which you can store as a speed dial on your keypad afterwards.

10. Multimedia

Camera

1. Use the up shortcut key to directly access the "Camera" menu.

Or

Press the left soft key to access the menu.

2. Press the up or down key until "Multimedia" appears.
3. Press the left soft key.
4. Press the up or down key until "Camera" appears.
5. Press the left soft key.
6. Take a photo by pressing the 0 key.

Use the + or – side volume key to adjust the exposure.

Use the up or down key to adjust the Zoom setting.

Image Viewer

1. Press the left soft key to access the menu.
2. Press the up or down key until "Multimedia" appears.
3. Press the left soft key.
4. Press the up or down key until "Image Viewer" appears.
5. Press the left soft key.

6. Use the star and hash keys to select the picture you wish to view.

7. Press the left soft key to choose Options. These include: View, Browser style, Send, Rename, Delete, Sort by, delete all Files, and Storage.

FM Radio

Listen to the radio on the speaker phone or connect the headset into the headset jack.

Turning on the FM Radio

Slide the "FM" switch up to turn the radio on (or slide it down to switch it off).

Scanning for a Station

To scan for stations, press the 4 and 6 keys. Use the Options menu to save presets and to perform Auto search.

Adjusting the Volume

To adjust volume, press the volume button the left side of the phone.

Turing the Radio Off

To turn the radio off, slide the Radio switch down or press the down key.

*The quality of radio sound depends on signal quality at your location.

The headphones act as an aerial so you will get better reception when they are plugged in.

11. Settings Other Functions

Calendar

To view the calendar:

1. Press the left soft key to access the menu.
2. Press the down key until "Organiser" appears.
3. Press the left soft key.
4. Press down key until "Calendar" appears.

Here you can use the options menu to add/edit or delete events.

Setting an Alarm

You can set up to five alarms. Options include:

- Alarm tone
- Snooze duration (off, 1, 3, 5, 10 minutes)
- Alarm repeat settings (off, yearly, monthly, weekly, daily).

1. Press the left soft key to access the menu.
2. Press the up or down key until "Organiser" appears.
3. Press the left soft key.
4. Press down key until "Alarm" appears.
5. Press the left soft key.
   The Alarm time 00:00 appears

6. Press EDIT the left soft key.
7. Press the "+" sign on left side of phone to turn on the alarm.
8. Press the down key. "Time" appears.
9. Enter the time in 24 hour clock format.
10. Press the left soft key to save.

Set another alarm or press the right soft key four times to exit all the menus.

Turning off the Alarm

When the alarm sounds:
- Press the left soft key to shut off the alarm
- Press the right soft key to snooze.

Phone Lock

The phone lock can prevent your mobile phone from illegal use. You can set the phone lock as On or Off and change the phone password.
Select Phone lock to enable the protection and then you need to enter the password when you switch on the phone;
Phone lock can be found in the menu Settings/Security settings/Phone security/Phone Lock
Press the left soft key to access the Phone lock and input the password again to disable phone lock.

Note: The default phone lock password is 0000. Please change into your own private password as soon as possible.

Auto Keypad Lock

Turn this function on or off it by setting the waiting time of keypad lock. After setting, the keypad will lock automatically if the mobile phone hasn't been used in the specified time.

1. Press the left soft key to access the menu.
2. Press the up or down key until "Settings" appears.
3. Press the left soft key.
4. Press down key until "Security Settings" appears.
5. Press the left soft key.
6. Press down key until "Screen auto lock" appears.
7. Press the left soft key.
8. Choose either Off, 15 Sec, 30sec, 1min or 5min.

Restore to factory Settings

Press password 0000 to restore the default setting.

Call Logs

The Call History menu stores a record of all Missed, Dialed, and Received calls. Viewing any call list, you will

have the option to return the call, see greater detail about the call, send the caller a SMS text message, add the caller to your Phonebook, or delete the call from the call record.
This option stores recently dialled calls, received calls and missed calls. Your phone can store up to 20 records for each function.

1. Press the left soft key to access the menu.
2. Press the up or down key to find "Call Center".
3. Select the option "Call History" by pressing the left soft key.
4. Press the up or down key to scroll through available functions (missed calls, dialled calls, received calls, all calls, clear logs).
5. Press the left soft key to select the desired function.
6. Press the left soft key twice to call the number.

Flashlight

Use the switch indicated by the light bulb icons on the right side of the phone to turn the flashlight on or off.
To turn the light on: push the slider up.
To turn the light off: push the slider down.

Calculator

Your phone can provide basic calculator functions: addition, subtraction, multiplication and division.

1. Press the left soft key to access the menu.
2. Press the up or down key until "Organiser" appears.
3. Press the left soft key.
4. Press down key until "Calculator" appears.
5. Press the left soft key.
6. Enter number key to enter values.

- Press the # hash key for decimals.
- Use the up or down key or the lateral key to select the math operation: +, -, X, and ÷.
- Press the right soft key to clear the last digit or to exit the calculation operation.

7. Press the left soft key to complete the calculation.

Profiles

You can use profiles to set and customize the ring tones, message alert tones, and other tones for different events.

1. Press the left soft key to access the menu.
2. Press the up or down key until "Settings" appears.
3. Press the left soft key.
4. Press the up or down key to find "Profiles".
5. Press the left soft key.
6. Press the up or down key to select from the following profiles:

- General
- Silent
- Meeting
- Outdoor
- My Style

7. Press the left soft key to enter the editing mode. Here you can activate or customise each profile according to the items in the table "Customise Menu".
8. Press the left soft key to save.

Here you can activate or customise each profile.
Customise Menu

(Note: Use the volume buttons + and - on the side of the phone OR the hash # and star * keys to scroll up or down to change the settings.)

Setting	Description
Alert type	Choose Ring and Vibrate options
Ring type	Repeat or Beep Once
Ringtone	You can choose a new ringtone
Ring volume	The volume level for incoming calls
Message	Choose a new message tone
Message Volume	The volume level for incoming messages
Keypad	Human voice, Silent, Click or Tone
Keytone volume	The volume level for the keypad
Power on	Adjust sound when switching on
Power off	Adjust sound when switching off
System Alert	Tone for battery low and other alerts

Turning Off Talking Buttons (Keypad Tone)

1. Press the left soft key to access the menu.
2. Press the up or down key until "Settings" appears.
3. Press the left soft key.
4. Press the up or down key to select "Profiles".
5. Press the left soft key.
6. Press the up or down key to select "General".

7. Select the "General" Profile and press the left soft key. "Activate" appears.
8. Press the down key to select "Customise".
9. Press the left soft key.
10. Use the up or down key to navigate to "Keypad".
11. Use the volume + and - buttons on the side of the phone to select the tone you desire (voice, click, tone or silent).
12. Press the left soft key twice to save.
13. To exit the settings, press the right soft key 4 times.

Call Settings

These features require the support of your network provider based on the calling package you select when you purchase your phone.

- Caller ID
- Call waiting
- Call diversion: There are five options:
  - Divert all voice calls
  - Divert if unreachable
  - Divert if no answer
  - Divert if busy
  - Divert all data calls.

  Select Cancel all diverts to deactivate all diversions.

• Call barring: Restrict numbers you will call or accept calls from.

To access:

1. Press the left soft key to access the menu.
2. Press the up or down key until "Call Center" appears.
3. Press the left soft key.
4. Press the up or down key to select "Call Settings".
5. Press the left soft key.
6. Then use this menu to update your desired settings

File Manager

The default file manager is your phone Micro SD card.

1. Press the left soft key.
2. Press the up or down key until "Organiser" appears.
3. Press the left soft key.
4. Press the up or down key until "File Manager" appears.
5. Press the left soft key.
6. Choose the either "Phone" or "Memory".
7. Press the left soft key. To access submenus to view or play multimedia files.

13. Troubleshooting

Problems	Solutions
Phone does not turn on	1. Ensure you have held the power button down for more than 5 seconds. 2. Re-insert the battery and retry phone boot. 3. Plug charger into the phone and make sure the battery is charged.
Cannot connect to a network	1. Signal strength may be weak, try moving location and try again. 2. It may be possible that you are using the phone beyond the network service coverage area. 3. Check that your SIM card is correctly installed and is valid. (Contact your network provider)
No information displays when the phone is on	1. Check that your SIM card is correctly installed. 2. You may need to unlock your keypad using the button on the side of the phone or your keypad (Password maybe required). 3. You may have permanently locked your phone by entering the PIN code incorrectly 3 times. Obtain your PIN code from your network provider. 4. Increase the screen brightness in “Settings”.

Phone call quality is poor	1. Increase the call volume using the key on the side of the phone. 2. It may be that the network reception is poor in your location. Try moving to another area to obtain a better connection.
Shorter standby time	1. Standby time is related to system settings. In areas of poor reception, the phone will use more battery power to try to find a base station. Reduce the standby time to save battery power. 2. It could also be the case that the battery of the phone has become worn out. You may need to replace the battery.
SIM card Error	1. Reinstall the SIM card in the phone. Ensure the metal contacts are clean - wipe gently with a clean cloth before inserting into the phone. 2. The SIM card may not be correctly installed. 3. If the SIM card is damaged contact your service provider.
Some features do not operate or cannot be set	1. This could be due to an operation error on the phone. Switch the mobile phone off and restart after 30 seconds. 2. The network provider may not support the feature you are trying to use and this may prevent its use.

Cannot receive incoming calls	1. Ensure your mobile phone is switched on and connected to a network. 2. Ensure your SIM card is correctly installed. 3. Call restrictions may be prohibiting incoming phone calls, so these settings must be checked. 4. Poor areas of network coverage can prevent incoming calls so check the network status of your phone.
Phone not charging	1. Bad connections can hinder the phone charging; ensure all contacts are correctly connected. 2. Check to see whether the phone battery charging slot or the charger itself is damaged. If so, discontinue use. Replace battery or charger. 3. The phone cannot be charged in temperatures below 10˚C or above 55˚C.
Does not dial numbers	1. Confirm that once the number is entered using the keypad that the green call button is pressed to dial the phone number. 2. Check the phone number entered is correct. 3. Check reception coverage status of your mobile phone. 4. Ensure the call restriction settings are correct in order for you to dial outgoing calls.

14. Radio Frequency (RF) Exposure and SAR

This device meets international guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radio frequency (RF) radiation recommended by international guidelines (ICNIRP). These limits are part of the comprehensive guidelines and establish the permitted levels of RF energy for the general population. The guidelines were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.

The exposure standard for mobile devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. Although the SAR is determined at the highest certified power level, the actual SAR of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the device.

SAR values may vary depending on national reporting and testing requirements and the network band. Use of device accessories and enhancements may result in different SAR values.

The SAR limit for mobile devices used by the public is 2.0 w/kg (watts per kilogram) averaged over 10 grams of body tissue. The guidelines incorporate a substantial margin of safety to give additional protection for the public and to account for any variations in measurements. The highest SAR Value - 0.519w/kg.

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