

iGala

iGala Digital Photo Frame User's Manual



IWP808

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Congratulations on your purchase of the iGala 8" LCD Digital Photo Frame. Please read this manual carefully and follow all warnings and instructions in this user's manual before using the iGala frame. Failing to follow these warnings can result in personal injury or damage to the Digital Photo Frame. Keep this User's Manual in a convenient location for future reference.

Please save the original box and all packing material for future shipping needs.

The screenshots in this manual could be different from those displayed on the frame.

The functionality of the iGala frame could also expand upon software upgrade.

Please refer to the iGala frame for the accurate and complete behavior.

Proper Handling of the Digital Photo Frame

Always handle the Digital Photo Frame with care. Avoid scratching the LCD screen. Always position the Digital Photo Frame on a stable and level surface. Unstable surfaces can cause the Digital Photo Frame to topple and fall, resulting in possible damage or injury.

Avoid exposing the Digital Photo Frame to direct sunlight or high temperatures, which can damage or shorten its useful life. Do not place it near heat sources such as radiators, heat registers, or other appliances that generate heat. Orient the Digital Photo Frames away from direct sunlight to reduce glare.

Avoid exposing the Digital Photo Frame to rain, water, moisture or high humidity. Do not place it near basins or sinks where it may come in contact with water.

Never place heavy or sharp objects on the LCD panel, frame, or power cord.

Overloading Outlets

Do not overload electrical power sources when using the Digital Photo Frame.

Overloading wall outlets, circuits, or extension cords can result in overheating, fire, or electric shock. Use only grounded or polarized outlets.

Power Cord Protection

Minimize wear on the power supply cord. The power supply cord should be routed away from foot traffic and contact with other objects. Do not route the power cord under rugs or carpeting. The cord should never be severely bent, pinched, or twisted. Periodically inspect the power cord and each end of the cord for wear or damage. Unplug and replace the cord if it is damaged.

Ventilation

Slots and openings on the Digital Photo Frame are provided for ventilation purposes. To ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. Keep the Digital Photo Frame a minimum of four (4) inches away from any wall to assure sufficient airflow and ventilation. Increased temperatures may cause fire or device failure.

To assure proper ventilation, do not block the openings by placing the Digital Photo Frame on a bed, sofa, rug or other similar surface. Do not place it in a built-in installation, such as a bookcase or enclosed rack, unless proper ventilation is provided.

Other Notices and Precautions

Caution: Never remove the plastic casing. There are no user serviceable parts inside. The Digital Photo Frame contains high voltage parts. You may be seriously injured if you touch them.

Do not attempt repairs yourself. The warranty does not cover repairs or attempted repairs by anyone not authorized by Aequitas Technologies. Refer all servicing and repairs to qualified service personnel.

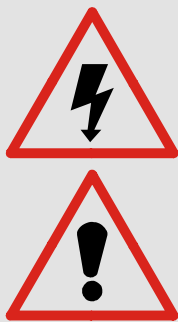
If the Frame begins to emit smoke, an abnormal noise, or a strange odor, immediately turn it off and unplug the power cord. Contact iGala Customer Service. If the Digital Photo Frame will not be used for an extended period of time, unplug the power cord.



This symbol is intended to alert the user of the presence of non-insulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to a person.



This symbol is intended to alert the user of the presence of important operation and maintenance instructions in the Digital Photo Frame User's Manual.



CAUTION: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE PLASTIC CASE. NO SERVICABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED PERSONNEL.

Cleaning the Digital Photo Frame

1. MAKE SURE THE DIGITAL PHOTO FRAME IS TURNED OFF
2. NEVER SPRAY OR POUR LIQUID DIRECTLY ONTO THE SCREEN OR PLASTIC CASING

To Clean the Screen

1. Wipe the screen with a clean, soft, lint-free cloth. This removes dust and other particles.
2. If it still is not clean, apply a small amount of non-ammonia, non-alcohol based glass cleaner on a clean, soft, lint-free cloth to clean the screen.

To Clean the Plastic Casing

1. Use a soft, dry cloth.
2. If it still is not clean, apply a small amount of non-ammonia, non-alcohol based, and mild non-abrasive detergent on a clean, soft, lint-free cloth to clean the surface.

To Clean the Frame

1. Use a soft, dry cloth.
2. For non-wood frames, apply a small amount of non-ammonia, non-alcohol based, and mild non-abrasive detergent on a clean, soft, lint-free cloth to clean the surface.
3. For wood frames, use an appropriate cleaning detergent designed for wood.

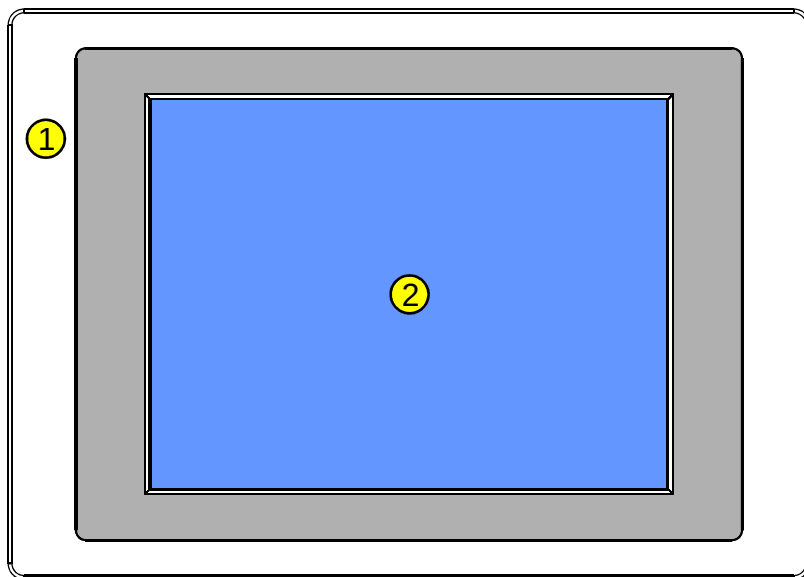
Disclaimer

Aequitas Technologies does not recommend the use of any ammonia or alcohol-based cleaners on the LCD screen or plastic casing. Some chemical cleaners have been reported to damage the screen and/or display case.

Aequitas Technologies will not be liable for damage resulting from the use of any ammonia or alcohol-based cleaners.

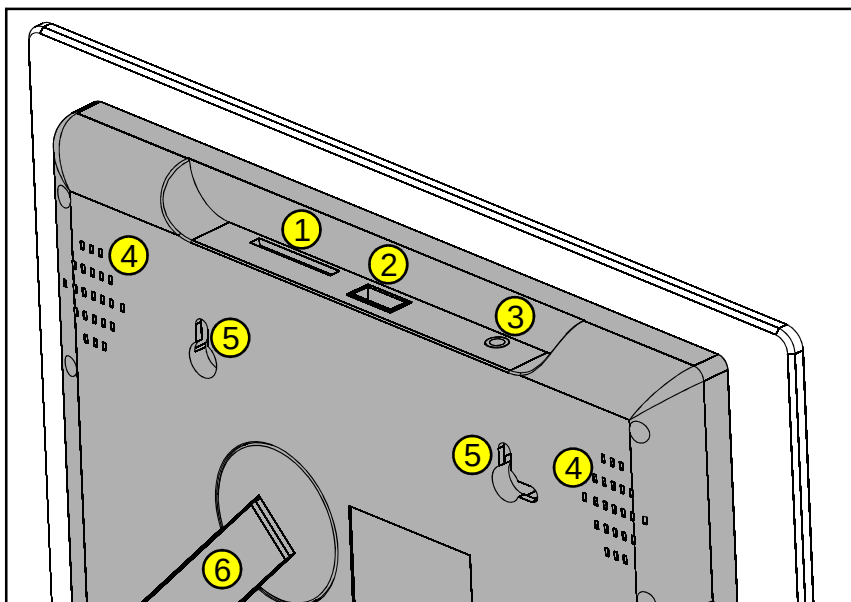
iGala at a Glance

Front Side



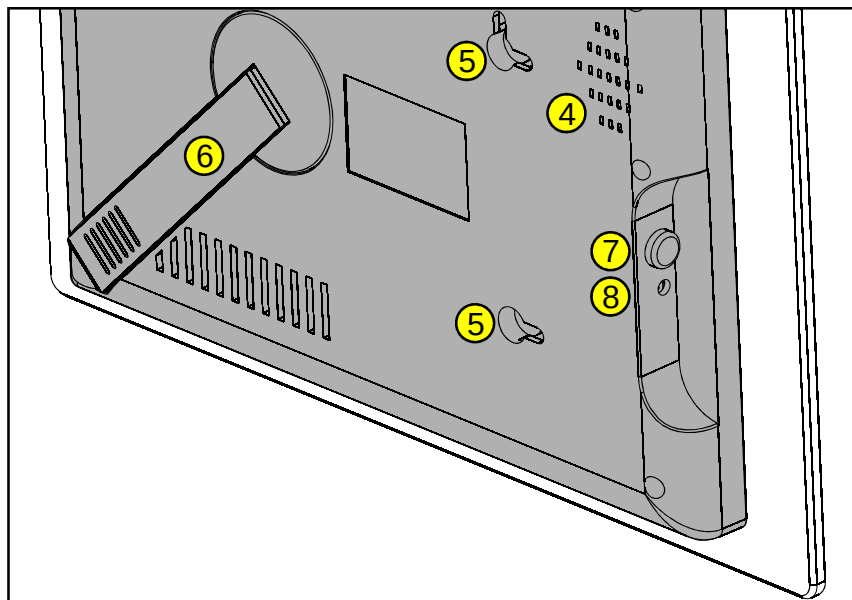
1. Frame Edge
2. 8" LCD Screen

Back Side



1. SD Card Slot
2. USB Connector Port
3. Audio Out
- 4 .Speakers
5. Wall Mount Insert
6. 2-way Stand

Back Side



- 4. Speaker
- 5. Wall Mount Insert
- 6. 2-way Stand
- 7. Power Switch
- 8. DC Power Input

Main Menu



The function of the buttons on this screen is as follows:

- Setup – to configure
 - A. Wi – Fi
 - B. Flickr Sets
 - C. Gmail Accounts
 - D. Frame Display Settings
- Photos – to manager images
 - A. Synced from Flickr Sets
 - B. Received from Gmail account
 - C. Stored on a plugged – in USB disk or SD card
 - D. Stored in the on – board memory
- Music – to manage MP3 files
 - A. Stored in the on-board memory
 - B. Stored on a plugged – in USB disk or SD card
- Alarm – to setup Alarm and Clock
- Framelt – to setup and access the content of Windows Live Framelt service
- Slide Show – to begin a Slide Show

Using the iGala Frame

Power On

1. Make sure the frame Power Switch is in the OFF state.
2. Plug in the AC end of the power adapter into an AC outlet (110 – 220V) and insert the DC end to the Power Input Port on the side of the frame.
3. Press on the Power Switch to turn on the frame.
4. The LCD screen will display the iGala Logo after successful power on.

Photo Folders

Your iGala Frame comes with three internal photo folders:

1. Flickr Set – stores photos synced from an online Flickr set
2. Gmail – stores photos received from a configured Gmail account
3. In Memory – stores photos the user chooses to save from the SD card, Flickr Set, or Gmail folders into the internal memory of the iGala frame.

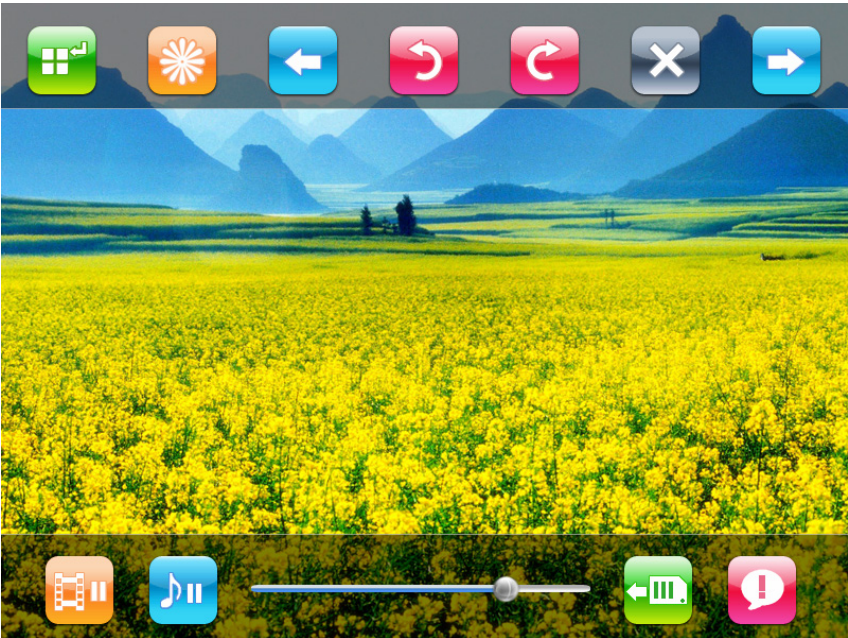
Browse Photos

1. The frame starts a slide show after being powered on. By default, the slide show will display photos stored in the folders of “Flickr Set”, “Gmail” and “In Memory”. (You can select to exclude any one of the folders from the slide show using the Photo Manager.
2. If there have been no photos being downloaded from Internet into the “Flickr Set” folder, and there have been no photos received from Gmail, and there are no photos stored in the “In Memory” folder, the slide show will display some pre-stored sample photos. These sample photos will go away [will not be displayed] if you have more than two photos in any one of the three folders.
3. If a USB disk or SD card is plugged into the USB port or the SD card slot on the frame, the slide show will only display the photos stored on the USB DISK or SD card.
4. Warning: To safely remove the USB disk or the SD card, please tap the screen once during the Slide Show, which will then bring up the Photo Toolbar. On the lower toolbar, tap the green Eject button. Remove the physical card after the successful unload of the device.
5. **Note:** To view or load photos stored in other storage media devices, please purchase the corresponding iGala adapter from www.i-gala.com

Wi-Fi Setup

iGala frame provides generic WEP, WPA-TKIP, and WPA2-TKIP Wi-Fi support. However, every Wi-Fi environment is unique and could cause connection difficulties. Please contact customer service in case of any Wi-Fi connection problems.

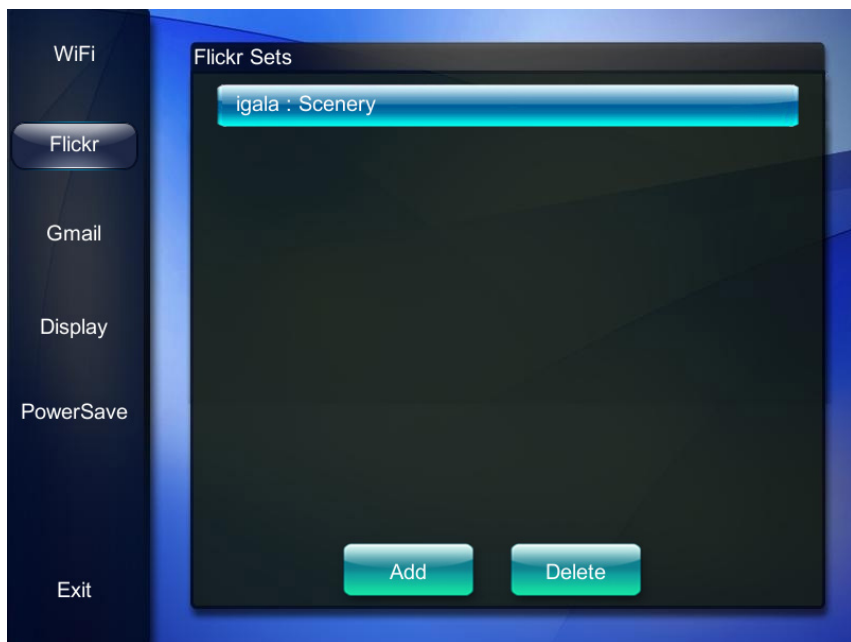
1. During the slide show, tap the screen once, which will bring up the Photo Toolbar as shown below:



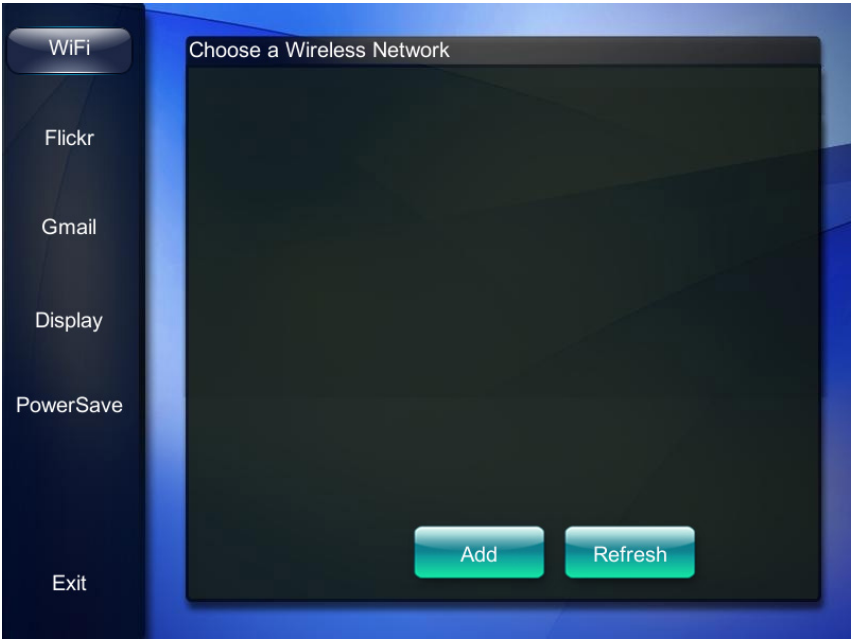
2. On the top bar, tap the green “Main Menu” button, which will bring up the Main Menu screen as shown below:



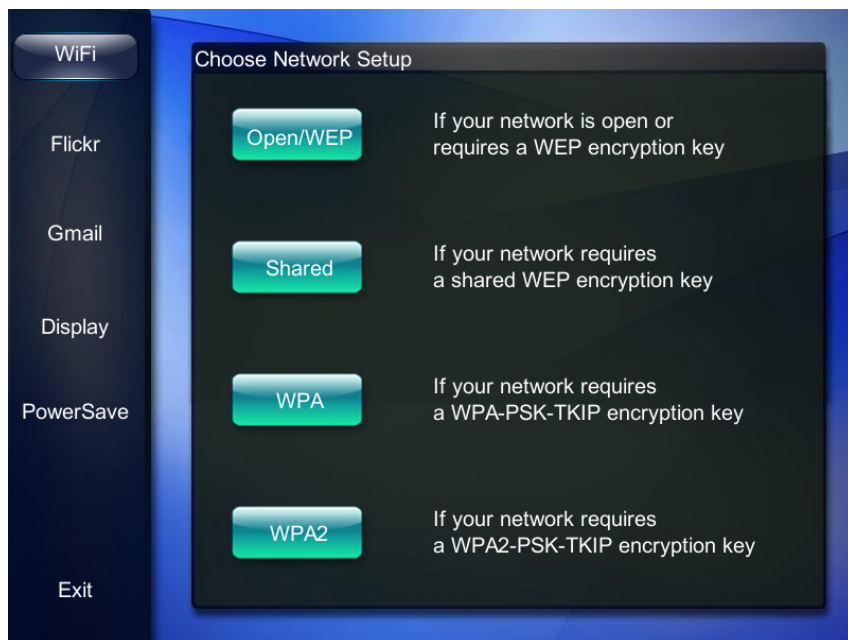
3. Tap the “Setup” button, which brings up the Setup screen as shown below:



4. Tap the “WiFi” button, which brings up the “Choose a Wireless Network” screen as shown below. It could take a brief moment for the frame to scan all visible WiFi networks nearby. Please be patient and avoid tapping the screen multiple times during the scan. You can add a Wi-Fi network with a non-broadcast SSID by pressing the “Add” button and manually entering any SSID that hasn't been automatically found by the scan. You can also tap the “Refresh” button to initiate another scan for nearby networks.



5. From the list of the visible networks, you can tap the SSID to which you want to connect. The selected SSID will turn to a highlighted green color, and then you can tap the “Connect” button to start the connection. This will bring up the “Choose Network Setup” screen.

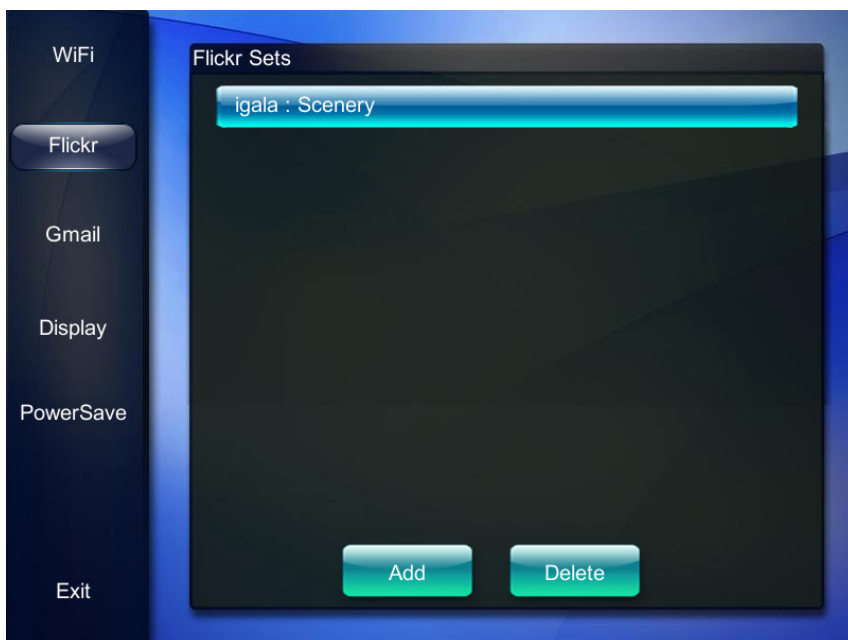


6. If your network provides a WEP encryption key to WiFi devices automatically, tap the “Shared” button.
7. If your network is open or WEP encrypted (illustrated by a “lock” sign on the SSID button), tap the “Open/WEP” button.
8. If your network provides a WPA-TKIP encryption key, tap the “WPA” button.
4. If your network provides a WPA2-TKIP encryption key, tap the “WPA2” button.
10. If a WEP encryption key is needed, iGala will bring up the “Enter WEP Network Key” screen. Please tap in your Key Index and WEP Key in HEX format. You can also enter the key using ASCII format by pressing the “ASCII” button. In most cases, the Key Index is 1 unless you have specifically changed this setting on your WiFi router. After you have completed entering the Key, tap the “Enter” button.
11. The iGala frame will try to connect to the network. The connection status will be displayed in a status window. You can interrupt the connection by pressing the “Cancel” button. If the connection is successful, the status window will disappear and the SSID button will be marked as “Connected”.
12. You can disconnect from the connected WiFi network by selecting the SSID and tapping the “Disconnect” button on the “Choose a Wireless Network” screen.

13. Note: The iGala frame will remember your last WiFi configuration and will automatically try to connect to the last SSID it was connected to at each startup sequence after power on. This auto connect could take up to 2 minutes to be successful depending on the signal strength and how long it takes for the WiFi Access Point to assign a IP address to the frame.
14. Note: In most cases, the failure to connect is caused by an incorrect WEP key. Please double check your WEP key before contacting customer service.

Flickr Setup

1. In any of the Setup screens, tap the “Flickr” button on the left menu, which will bring up the “Flickr Sets” screen as shown below. Note: Your iGala frame comes with one default Flickr Set “Scenery” from Flickr ID igala. You can choose to keep or delete this set.



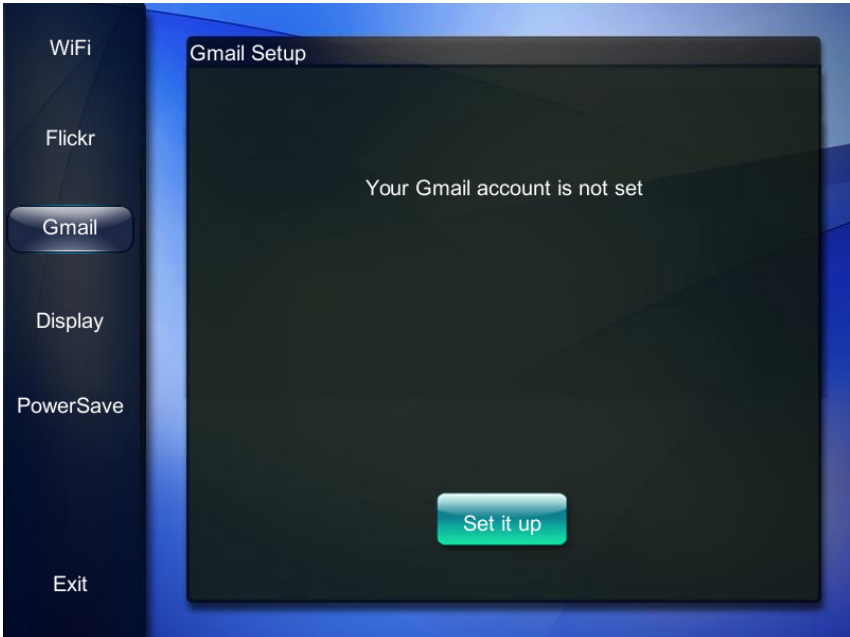
2. To add a Flickr set, tap the “Add” button, which will bring up the “Enter Flickr User ID” screen. Enter the Flickr User ID and tap the “Enter” button. If the user exists, all public photos sets of the Flickr user will be displayed on the “Flickr Sets” screen.
3. To view any private sets of the Flickr user account or to be able to download private photos in a publicly accessible set, tap the “Private” button, which will bring up the “Enter your private token” screen.

- A. Use a computer browser to access the URL displayed. (You need to have a computer in order to use this feature of the frame.)
 - B. You will be asked to enter your Flickr login username and password
 - C. You will be given a 9-digit token
 - D. Tap in the 9-digit token on the “Enter your private token” screen
 - E. Tap the “OK” button
 - F. **Note:** It is the policy of Flickr that there can be only ONE private token being used for a Flickr account at any one time, which means only one iGala frame is able to view and sync to a Flickr account using the private token. Every time you enter a private token on an iGala frame, it will nullify any other private token for that Flickr account which may have been used previously by the same or a different iGala frame.
4. Tap the set you want to add, and tap the “Done” button to add the sets to the iGala frame.
5. **Note:** The photos from the Flickr sets will be downloaded over time, in the background of the slide show. Depending on the network download speed, it could take up to 3 minutes to download one photo and hours if the set contains a large number of photos. Please keep the frame in slide show mode for a smooth download and sync process.
6. **Note:** When the background Flickr download is in progress, the reaction to the touch screen command could be occasionally delayed.

Gmail Setup

The iGala frame can receive photos by polling email from an existing Gmail account.

1. In any of the Setup screens, tap the “Gmail” button on the left menu, which will bring up the “Gmail Setup” screen as shown below.



2. Tap the “Set it up” button, which will bring up the “Enter Gmail Username” and “Enter Gmail Password” screens. Tap in your Gmail email address or password and then tap the “Enter” button.
3. The iGala frame periodically polls email from the Gmail POP server. Only image files attached to emails are retrieved, and are stored in the Gmail folder.
4. **Note:** The retrieval of Gmail images is NOT immediate. It could take up to 10 minutes before an image attached to a delivered email shows up on the iGala frame.
5. **Warning:** You must enable the POP Download function in Gmail Settings in order for the iGala frame to retrieve photos sent to that Gmail address. (POP Download settings are available at <http://mail.google.com/mail/?source=navclient#settings/fwdandpop> or go to Gmail Web Settings->Forwarding and POP/IMAP->POP Download->Enable POP.)
6. **Warning:** In Gmail settings, don't select to “delete the Gmail's copy” if you want to view any other emails sent to the Gmail address.

7. **Note:** It is strongly recommended that you create a new Gmail account for the iGala frame. In this case, the email address will be specifically reserved for the frame and you can distribute that Gmail address as the address of this particular frame.
8. After a Gmail account is successfully set up, to clear the existing Gmail account setup, tap the “Reset” button.
9. After a Gmail account is successfully set up, to modify the existing Gmail account setup, tap the “Change” button.

Display Settings

You can control the layout and the slide show interval in the “Display Settings” screen.

1. Tap the “Display” button on the left menu of any setup screen, which brings up the “Display Settings” screen as show below:

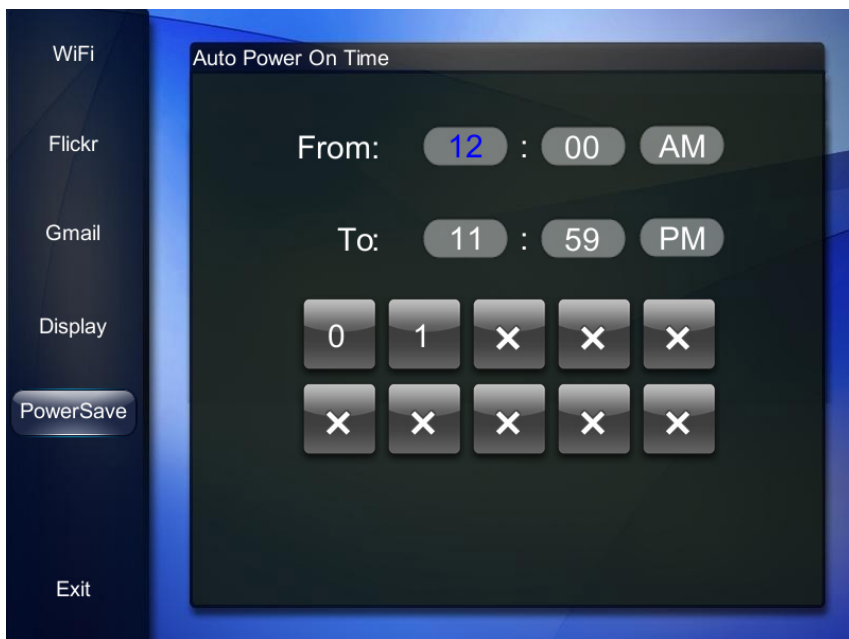


2. Select the layout of the iGala frame. (Note: Photos with unmatched layout or ratio will have black bars during the slide show.)
3. Select the time interval each photo is displayed during the slide show.
4. Tap the “Exit” button on the left menu to return to the main menu.

Photo Saving Settings

The iGala frame can auto power on and power off on a preset daily schedule to reduce its energy consumption.

1. Tap the “PowerSave” button on the left menu of any setup screen, which brings up the screen as shown below:

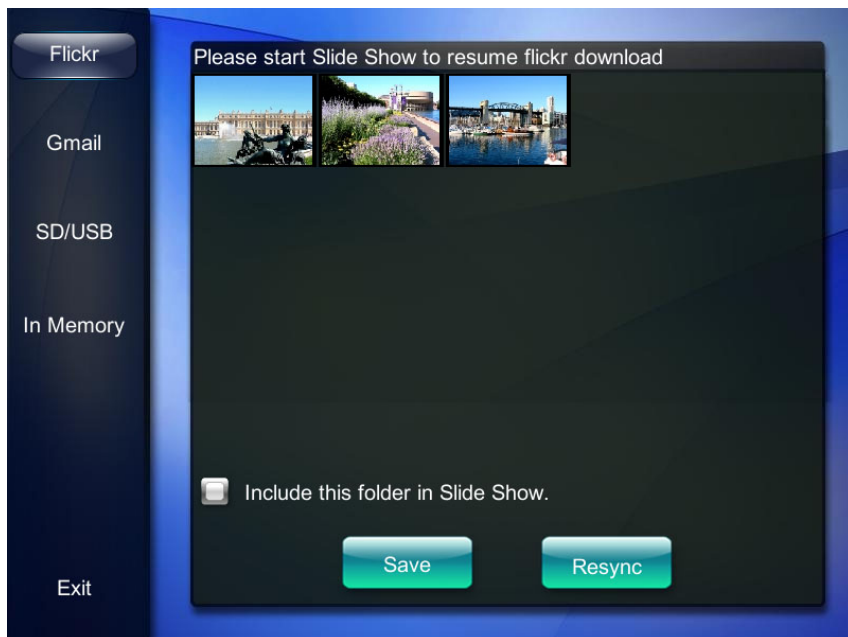


2. Tap in the time period when you want the iGala frame to operate daily. The time specified under “From” will be the time when the frame comes on and the time specified under “To” will be the time when the frame automatically turns itself off.
3. **Note:** The correct operation of the Power On/Off functionality depends on the accuracy of the clock time set under the “Alarm” settings screen.
4. Tap the “Save” button after completing the setup.

Photo Manager

The iGala frame provides a Photo Manager that lets you manager photos on the device and synchronized from internet.

1. On the “Main Menu” screen, tap the “Photos” button, which will bring up the Photo Manager screen as shown below:



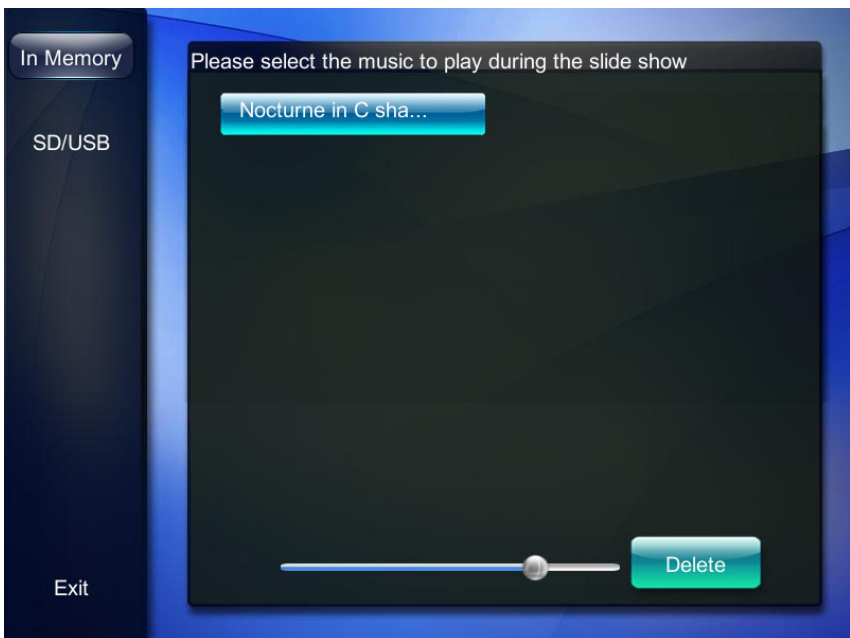
2. There are three photo folders and one photo source listed on the left menu:
 - A. Folder “Flickr” contains all photos downloaded from the Flickr set. Note: the iGala frame maintains a set of periodically synchronized photos with the online Flickr photo source. As a result, you can choose to “Save” a Flickr photo to the “In Memory” folder where you will have the ownership of the photo, or choose to “Resync” the photo which will result in a re-download of the photo from the Flickr online account. This resync process will happen at the next polling period and could take a while to complete.
 - B. Folder “Gmail” contains all photos received from the Gmail account.
 - C. Folder “In Memory” contains all photos stored in the onboard memory of the iGala frame.
 - D. Source “USB/SD” contains all photos residing on the plugged-in USB disk or SD card. You can choose to save the photos to the “In Memory” folder.

3. You can include or exclude any one of the “Flickr”, “Gmail”, and “In Memory” folders from the slide show by selecting or unselecting the “Include this folder in Slide Show” checkbox.
4. When you have more photos than will fit on a single thumbnails page, you can navigate back and forth within pages using the forward and backward arrow buttons.

Music

The iGala frame comes with built-in speakers to let you enjoy background MP3 music while displaying the slide show.

1. When you turn on the iGala frame for the first time, it starts to play a piece of default music for illustration purposes.
2. To configure the music settings, tap the “Music” button on the Main Menu screen, which brings up the Music Settings screen as shown below:



3. The buttons on the left menu display the music source.
 - A. “In Memory” shows the MP3 pieces stored in the on-board memory.
 - B. “SD/USB” shows the MP3 pieces stored on the plugged-in SD card or USB disk.
4. You can select an MP3 music file by tapping on the button, which turns to highlighted green color and iGala starts playing this MP3 file.

5. To add MP3 music to the frame, please insert your SD card or USB disk with MP3 files, then go the "SD/USB" screen in "Music Settings" and tap the "Save" button to copy it into the "In Memory" folder.
6. The scroll bar on the bottom of the screen adjusts the speak volume. This is the same scroll bar that shows on the lower Photo Toolbar during the slide show.
7. **Note:** Only MP3 pieces in the "In Memory" folder can be played during the slide show.
8. **Note:** Only MP3 pieces selected in the "In Memory" folder can be played during the slide show. (You can select a MP3 piece by tapping the button which turns the button to the highlighted green color.)
9. **Note:** If there is MP3 music selected, and the user taps the play button on the lower Photo Toolbar during the slide show, the first of the MP3 files in the "In Memory" folder will be automatically selected.
10. You can un-select an MP3 music piece and exclude it from the background music play list by tapping on the selected MP3 piece button in the "In Memory" folder.

Alarm and Clock

The iGala frame comes with Alarm functionality.

1. To set up the Alarm, tap on the "Alarm" button on then Main Menu screen, which brings up the screen as shown below:

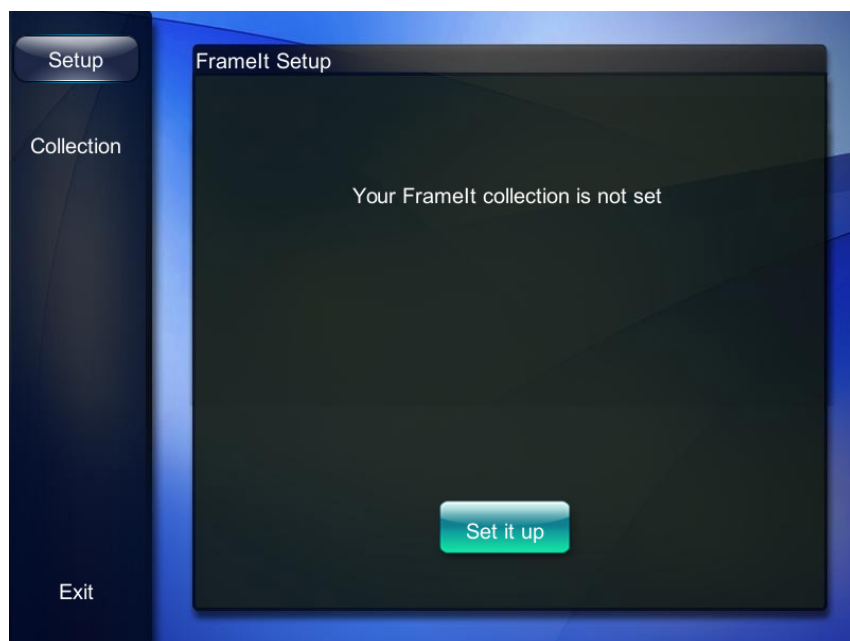


2. Tap in the time for the alarm and turn the alarm on it by tapping the checkbox. Checkbox turns to red color signaling the alarm is set.
3. You can turn Daylight Savings Time on or off by tapping the Daylight Savings checkbox, which will result in an automatic addition or subtraction of one hour from the current clock time.
4. You can set or adjust current clock time by tapping the time displayed in the center of the screen.
5. **Note:** At any time, you can tap on the time enter box of both Alarm and Clock displays to edit its value. The number pad will only display legal number buttons and hide illegal numbers with a cross sign.
6. **Warning:** Aquitas Technologies is NOT responsible for any loss or damage resulting from the use or misuse of the alarm functionality.
7. After the completion of the settings, tap the "OK" button.

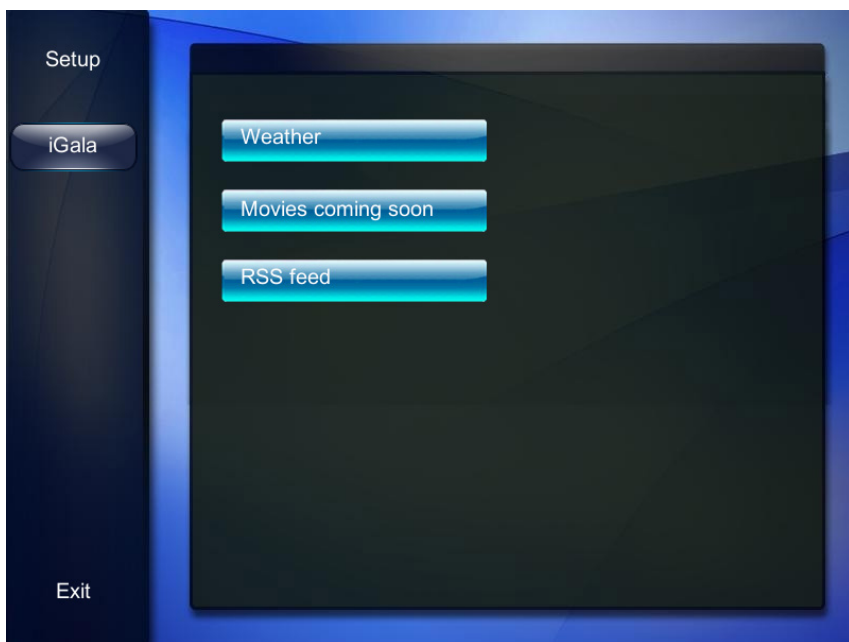
Windows Live Framelt

The iGala frame can access Windows Live Framelt service which provides online photo collections and real time local traffic, news, and weather information. To setup the Framelt service:

1. Using a browser on PC, access URL: <http://frameit.live.com>
2. Sign in using your existing Windows Live ID or create a new one.
3. Within the "Your collections" box, click the "New collection" link.
4. Give the new collection a name, for instance "iGala".
5. Within the "Your collections" box, select the newly created collection ("iGala") from the "Collection" menu.
6. Browse the categories in the "Media source catalog" and add any categories you like to the newly created collection ("iGala").
7. Within the "Your collections" box, click the "Settings" link, which brings up the "Edit collection settings" page.
8. Click the "Create your own collection ID" link, which brings up the "Change your feed URL" pop up window.
9. Enter a unique "New Feed ID", and then click "OK".
10. Click the "Modify these settings for a different frame" link, which brings up a pop up window; Change "Image size" to "800x600".
11. Optionally enter a "secret number" which you will later need to enter on the iGala frame.
12. Click "Save".
13. Now you are done with the Framelt web setup and time to setup the iGala frame.
14. From the Main Menu screen, tap the "Framelt" button, which brings up the screen as shown below:



15. Tap the "Setup" button on the left menu if it is not already selected.
16. Tap the "Set it up" button in the center of the screen.
17. Enter the collection ID that you created in step 9.
18. If any, enter the secret number that you created in step 11.
19. Tap the "Exit" button on the left menu.
20. Tap the "Slide Show" button to resume the slide show to initiate the download of the Framelt content.
21. After a while (depends on the speed of the network and the amount of content within the Framelt collection, it could take up to an hour to fully download the content images), enter the Framelt screen by tapping the "Framelt" button on the main menu.
22. Tap the name of the Framelt collection on the left menu, which shall bring up all downloaded categories.



23. Tap the category button which you would like to view.
24. You can select to save any photos to the on-board memory by tapping on the photos and then tap the "Save" button.
25. You can start a slide show that shows only the photos of this particular category by tapping the "Slide Show" button.
You can view any photo by tapping the photo and then tap the "View" button.

Slide Show

Most of time, you will want to leave your iGala frame in slide show mode, which rotates through photos in the folders of "Flickr", "Gmail" and "In Memory" in the Photo Manager. You can exclude any one of these folders by un-checking its checkbox in the Photo Manager.

The iGala frame automatically enters slide show mode after power on. You can always go to the slide show by tapping the "Slide Show" button on the main menu.

Photo Toolbar

Anytime during the slide show, you can bring up the Photo Toolbar by tapping anywhere on the screen. The Photo Toolbar will disappear if there is no activity for 5 seconds. The Photo Toolbar includes the following functional buttons:

1.  Go to Main Menu
2.  Go to Photo Manager
3.  Go to previous photo
4.  Go to next photo
5.  Delete the current Photo (**Note:** You won't be able to delete photos in the Flickr folder or the default photos. Flickr photos are synced with the online Flickr set and the default photos will go away when you have more than 2 photos in your folders.)
6.  Rotate left
7.  Rotate Right
8.  Play the background music (**Note:** If there is currently no MP3 file selected on the Music Setting screen, iGala will automatically select the 1st music file and start playing.)
9.  Pause music play
10.  Adjust speaker volume
11.  Eject USB disk or SD card
12.  Start the slide show
13.  Pause the slide show
14.  Display system status and messages

SD/USB Photo Browsing

When you insert a USB disk or SD card with photos, iGala frame starts playing the slide show with those photos right away. No photos stored on the frame will be included on the slide show.

You can copy the photos from the USB disk or SD card into the “In Memory” folder by selecting desired photos and clicking the “Save” button on the “USB/SD” screen of the Photo Manager

To safely remove the USB disk or the SD card, tap the green “Eject” button on the lower Photo Toolbar.

iGala One-Year Limited Warranty

FOR CONSUMERS, WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. THIS WARRANTY DOES NOT EXCLUDE, LIMIT OR SUSPEND ANY RIGHTS OF CONSUMERS ARISING OUT OF NON-CONFORMITY WITH A SALES CONTRACT. SOME COUNTRIES, STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATIONS OR EXCLUSIONS DESCRIBED BELOW MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY COUNTRY, STATE OR PROVINCE. THIS LIMITED WARRANTY IS GOVERNED BY AND CONSTRUED UNDER THE LAWS OF THE COUNTRY IN WHICH THE PRODUCT PURCHASE TOOK PLACE. AEQUITAS TECHNOLOGIES LLC, THE WARRANTOR UNDER THIS LIMITED WARRANTY, IS IDENTIFIED AT THE END OF THIS DOCUMENT ACCORDING TO THE COUNTRY OR REGION IN WHICH THE PRODUCT PURCHASE TOOK PLACE.

Aequitas Technologies LLC warranty obligations for this hardware product are limited to the terms set forth below:

Aequitas Technologies LLC, as defined below, warrants this hardware product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received by Aequitas Technologies LLC within the Warranty Period, at its option and to the extent permitted by law, Aequitas Technologies LLC will either (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. Aequitas Technologies LLC may request that you replace defective parts with new or refurbished user-installable parts that Aequitas Technologies LLC provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by Aequitas Technologies LLC, assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Aequitas Technologies LLC property. Parts provided by Aequitas Technologies LLC in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to Aequitas Technologies LLC and becomes Aequitas Technologies LLC property. If a defect arises and a valid claim is received by Aequitas Technologies LLC after the first one hundred and eighty (180) days of the Warranty Period, shipping and handling charge may apply to any repair or exchange of the product undertaken by Aequitas Technologies LLC.

Exclusions and Limitations

This Limited Warranty applies only to the hardware product manufactured by or for Aequitas Technologies LLC that can be identified by the “iGala” trademark, trade name, or logo affixed to it. The Limited Warranty does not apply to any non-Aequitas Technologies LLC hardware product or any software, even if packaged or sold with the Aequitas Technologies LLC hardware. Manufacturers, suppliers, or publishers, other than Aequitas Technologies LLC, may provide their own warranties to the end user purchaser, but Aequitas Technologies LLC, in so far as permitted by law, provides their products “as is”. Software distributed by Aequitas Technologies LLC with or without the iGala brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use. Aequitas Technologies LLC does not warrant that the operation of the product will be uninterrupted or error-free. Aequitas Technologies LLC is not responsible for damage arising from failure to follow instructions relating to the product's use.

This warranty does not apply: (a) to damage caused by use with non-Aequitas Technologies LLC products; (b) to damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes; (c) to damage caused by operating the product outside the permitted or intended uses described by Aequitas Technologies LLC; (d) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Aequitas Technologies LLC or an Aequitas Technologies LLC Authorized Service Provider (“AASP”); (e) to a product or part that has been modified to alter functionality or capability without the written permission of Aequitas Technologies LLC; or (f) if any Aequitas Technologies LLC serial number has been removed or defaced.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, AEQUITAS TECHNOLOGIES LLC SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF AEQUITAS TECHNOLOGIES LLC CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY AND TO THE REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY AEQUITAS TECHNOLOGIES LLC IN ITS SOLE DISCRETION. No Aequitas Technologies LLC reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, AEQUITAS TECHNOLOGIES LLC IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE AEQUITAS TECHNOLOGIES LLC PRODUCT, AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. AEQUITAS TECHNOLOGIES LLC DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA.

Obtaining Warranty Service

Please access and review the online help resources referred to in the documentation accompanying this hardware product before seeking warranty service. If the product is still not functioning properly after making use of these resources, access the online website: www.i-gala.com for instructions on how to obtain warranty service. You must follow Aequitas Technologies LLC warranty processes. Aequitas Technologies LLC may provide warranty service (i) at an Aequitas Technologies LLC owned retail store (“Aequitas Technologies LLC Retail”) or AASP location, where service is performed at the location, or the Aequitas Technologies LLC Retail or AASP may send the product to an Aequitas Technologies LLC repair service location for service, (ii) by sending you prepaid way bills (and if you no longer have the original packaging, Aequitas Technologies LLC may send you packaging material) to enable you to ship the product to Aequitas Technologies LLC repair service location for service, or (iii) by sending you new or refurbished customer-installable replacement product or parts to enable you to service or exchange your own product (“DIY Service”). Upon receipt of the replacement product or part, the original product or part becomes the property of Aequitas Technologies LLC and you agree to follow instructions, including, if required, arranging the return of original product or part to Aequitas

Technologies LLC in a timely manner. When providing DIY Service requiring the return of the original product or part, Aequitas Technologies LLC may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you follow instructions, Aequitas Technologies LLC will cancel the credit card authorization, so you will not be charged for the product or part and shipping costs. If you fail to return the replaced product or part as instructed, Aequitas Technologies LLC will charge the credit card for the authorized amount.

Service options, parts availability and response times may vary according to the country in which service is requested. Service options are subject to change at any time. You may be responsible for shipping and handling charges if the product cannot be serviced in the country in which service is requested. If you seek service in a country that is not the country of purchase, you will comply with all applicable export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. For international service, Aequitas Technologies LLC may repair or exchange defective products and parts with comparable products and parts that comply with local standards. In accordance with applicable law, Aequitas Technologies LLC may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Please refer to the accompanying documentation for more details on this and other matters on obtaining warranty service.

Aequitas Technologies LLC will maintain and use customer information in accordance with the Aequitas Technologies LLC Customer Privacy Policy accessible at www.i-gala.com. If your product is capable of storing software programs, data and other information, you should make periodic backup copies of the information contained on the product's hard drive or other storage media to protect the contents and as a precaution against possible operational failures. Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the contents, and disable any security passwords. IT IS POSSIBLE THAT THE CONTENTS OF YOUR HARD DRIVE WILL BE LOST OR REFORMATTED IN THE COURSE OF WARRANTY SERVICE, AND

AEQUITAS TECHNOLOGIES LLC AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY DAMAGE TO OR LOSS OF PROGRAMS, DATA OR OTHER INFORMATION CONTAINED ON THE MEDIA OR ANY PART OF THE PRODUCT SERVICED. Your product will be returned to you configured as originally purchased, subject to applicable updates. You will be responsible for reinstalling all other software programs, data and passwords. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty.

Contact Information

For Customer Service, please email support@aequitech.com

For product feedback and suggestions, please visit <http://www.i-gala.com/forum>



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