



Temperature Controller User Manual



Version G1
05 January 2015



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To protect the operator at the work place, ensure that all safety devices installed on the machine and mold are functioning correctly. Never disable or by-pass a safety device. Follow the machine and mold manuals for safe procedures and safety checks.

Reference to Standards:

Important: For machine or mold rebuild, repair or maintenance, lockout/tag out procedures must be followed as recommended in ANSI Z24a4a.1-1982 (The American National Standards Institute) and as specified in OSHA 29CFR PART 1910.14a7.

Throughout this manual references are made to various standards: ANSI (American National Standards Institute), OSHA (Occupational Safety and Health Act) and CE (Conformity in Europe) for safety or operating protocol. We recommend that these standards be the minimum used. If there are more stringent local standards, they must be followed.

Personal Protection:

The operator must wear safety glasses, face shield, heat-resistant gloves and protective clothing when working around the feed throat, purging the machine or clearing the gates of the mold. Operators must be aware of the possibility and danger of hot resin and/or gases spurting from gates, machine nozzle and feed throat of the hopper.

Lockout/Tag out:

Throughout this manual instructions are given to lockout/tag out power sources. Usually no instructions are given to turn the power source back ON. This is assumed to have been covered by the instruction to perform any operation requiring the power source provided that all steps in the instructions prior to the power being applied have been completed. If the power source must again be turned OFF the instruction to lockout/tag out is repeated.

Housekeeping:

Clearly define areas for the controller to be positioned. Provide clear access to the front and rear of the cabinet in case of an emergency. Do not position the equipment so that it is difficult to operate the disconnecting device. Check frequently for frayed or worn electrical cables located on the rear of the cabinet. Replace any frayed or worn cable immediately once it is found. Never place any materials on or near the controller cabinet that would block air flow near the cabinet ventilation ports. Never clean the mold, machine or hot runner controller while it is operating. Never place any materials on top of the hot runner controller cabinet. Make certain that all cable connectors on the rear of the cabinet are securely clamped down and held in place. If any are loose, secure them before operating the controller.

Safety Symbols Used in this Manual:

There are various symbols used with text and graphics to convey safety messages in this manual or in the product itself. They follow the standard IEC 61010-1 Safety Requirements for Electrical Equipment for Measurement, Control and Laboratory Use.

Symbol	Description	Notes
	Caution/ Attention refer to manual	
	Caution, High voltage is present inside, possibility of electric shock	
	Lockout/Tag out the main power source	
	Protective Conductor Terminal	For safety purposes
	Alternating current	
	Power ON	
	Power OFF	
	Earth (ground) Terminal	For non-safety related functions, i.e. functional earth terminal
	Frame or Chassis Terminal	

Hazard Alert symbols are used to indicate the hazard alert message regardless of the hazard level. The hazard level is conveyed by the use of the appropriate signal word. Graphics within the triangle are used to further identify the specific hazard such as:



CAUTION: THE G24 OPERATOR'S MANUAL MUST BE CONSULTED IN ALL CASES WHERE THIS SYMBOL IS USED IN ORDER TO FIND OUT THE NATURE OF THE POTENTIAL HAZARDS AND ANY ACTIONS WHICH HAVE TO BE TAKEN TO AVOID THEM.



CAUTION: HIGH VOLTAGE. NEVER REMOVE THE COVER, TRY TO OPEN THE CABINET OR DISCONNECT CABLES WITHOUT TURNING OFF THE MAINS CIRCUIT BREAKER UNLESS YOU ARE PROPERLY TRAINED IN ELECTRICAL SAFETY AND AUTHORIZED TO WORK ON THE CABINET. THERE ARE HIGH VOLTAGE ELECTRICAL CIRCUITS INSIDE THE CABINET.



CAUTION: ALWAYS LOCKOUT/TAG OUT THE MAIN POWER BREAKER BEFORE OPENING THE CONTROLLER ENCLOSURE. DO NOT CLOSE THE MAIN BREAKER IF THE CONTROLLER CABINET IS OPEN.



CAUTION: ALL CONTROLLERS HAVE A PROTECTIVE CONDUCTOR TERMINAL (EARTH LUG) ON THE REAR OF THE CABINET. WITH A 6AWG (16mm²) GREEN WIRE, CONNECT THE TERMINAL TO EARTH. THIS IS A SAFETY WIRE AND MUST BE INCLUDED IN THE CONTROLLER SETUP. UNAUTHORIZED PERSONNEL SHOULD NOT BE ALLOWED ACCESS TO THE INTERIOR OF THE CABINET.



CAUTION: ANY CONTROLLER USING “J” TYPE THERMOCOUPLES SHOULD NOT BE SET FOR A TEMPERATURE HIGHER THAN 400 DEGREES C (760 DEGREES F). AT THIS TEMPERATURE “J” TYPE THERMOCOUPLES CAN BEGIN TO OXIDIZE AND BECOME NON-LINEAR (LOSE THEIR CALIBRATION OR REPEATABILITY). IN ADDITION, MOST THERMOPLASTIC RESINS ARE MOLDED AT LOWER TEMPERATURES. HIGHER TEMPERATURES COULD CAUSE THE MATERIALS TO DEGRADE (BURN).



CAUTION: LIFT THE G24 SYSTEM ONLY WITH A MECHANICAL LIFTING DEVICE IN SUCH A MANNER THAT THE LIFTING DEVICE’S WEIGHT BEARING SURFACES MAKE CONTACT WITH THE BOTTOM OF THE G24 SYSTEM’S PEDESTAL. THE ENTIRE WEIGHT OF THE G24 SYSTEM NEEDS TO BE SUPPORTED BY THE PEDESTAL DURING ANY MOVEMENT. THERE ARE NO HANDLES OR LIFTING POINTS ON THE SYSTEM OTHER THAN THE PEDESTAL.



CAUTION: FOR PERMANENTLY CONNECTED EQUIPMENT REQUIRING AN EXTERNAL SWITCH OR CIRCUIT BREAKER (CB), USE A SWITCH OR CB OF APPROPRIATE AMPERAGE AND VOLTAGE RATINGS TO SAFELY HANDLE THE SYTEM’S LABELED AMPERAGE AND VOLTAGE RATING. PLACE THE SWITCH OR CB NEAR THE EQUIPMENT.



CAUTION: ALL POWER-UP PROCEDURES SHOULD BE DONE BY A TRAINED, QUALIFIED SETTER OR ELECTRICIAN. PROPER TRAINING PROVIDED BY SYNVENTIVE IS A MUST FOR QUALIFICATION TO SET-UP THE EQUIPMENT SAFELY.



CAUTION: BE SURE MAIN POWER IS LOCKED OUT/TAGGED OUT DURING PRE START-UP PROCEDURES.

PLUG LOCKOUTS

Universal Plug Lockout



Grainger Item # 5T831

Cinch Bag Lockout



Master Lock # 453L

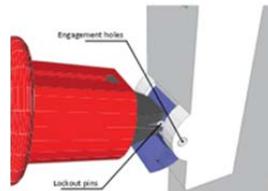
DIN Rail MCB LOCKOUTS

Internal Pin Lockout



Grainger Item # 2VU32

Applied to Circuit Breaker



**Miniature Circuit Breaker LOCKOUTS
Factory Installed Style Lockout**



Applied to Circuit Breaker



Field Installed Style Lockout



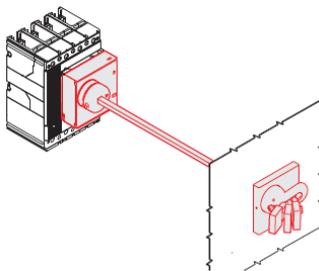
**Direct operated Molded Case Circuit
Breaker (MCCB) LOCKOUTS
Field Installed Style Lockout**



Applied to Circuit Breaker



**Rotary Handle Operated Molded Case Circuit
Breaker (MCCB) LOCKOUTS
Rotary Handle Style Lockout**



Applied to Circuit Breaker Handle



CAUTION: MAKE CERTAIN THAT EACH CONNECTION IN ANY THERMOCOUPLE CIRCUIT IS BETWEEN EITHER TWO RED OR TWO WHITE WIRES. DO NOT CONNECT RED AND WHITE THERMOCOUPLE WIRES TOGETHER EVEN IF THIS MAY APPEAR TO CORRECT AN OPERATING PROBLEM.



CAUTION: THE THERMOCOUPLE WIRES ARE NOT RATED TO CARRY THE POWER-LINE VOLTAGE. ALWAYS LOCKOUT/TAGOUT THE MAIN POWER BREAKER WHEN WORKING ON THE THERMOCOUPLE OR MOLD POWER WIRES.



CAUTION: DO NOT USE A HIGH VOLTAGE TEST ON ANY TERMINALS WITHIN THE CABINET WHEN ALL THE ELECTRONIC CARDS ARE INSTALLED. THE HIGH VOLTAGE ASSOCIATED WITH THESE TESTS COULD DAMAGE ELECTRONIC CIRCUITS WITHIN THE CABINET.



CAUTION: IT IS COMMON FOR OUTPUT TRIACS TO SHORT WHEN A FUSE BLOWS. A SHORTED TRIAC CANNOT BE REGULATED AND WILL APPLY FULL POWER TO THE HEATER. ALWAYS CHECK A CONTROLLED ZONE THAT HAS A BLOWN FUSE BY ADJUSTING POWER FROM ZERO TO 100 % IN THE MANUAL MODE. THE VOLTAGE SHOULD GO FROM ZERO TO 240 VOLTS (OR FULL VOLTAGE) RESPECTIVELY.



CAUTION: WHEN REPLACING FUSES, MAKE CERTAIN THAT THE AC MAIN CIRCUIT BREAKER HAS BEEN TURNED OFF.



CAUTION: WHEN REPLACING FUSES, MAKE CERTAIN THAT ONLY SIBA VERY-FAST ACTING FUSES ARE USED ON THE OUTPUT MODULES. REGULAR FUSES WILL NOT PROVIDE ADEQUATE PROTECTION AND WILL VOID THE PRODUCT WARRANTY. CONTACT SYNVENTIVE WITH ANY QUESTIONS.

Fuse	Amp, Volt Rating	Size	Notes
15A Output Module: F20, F21, F40, F41	20A 500VAC	.25 x 1.25 in 6.35 x 32 mm	SIBA 70.125.40.20 Very-fast acting (FF)
30A Output Module: F20, F21	30A 500VAC	13/32 x 1 1/2 in 10.3 x 38.1 mm	SIBA 50.179.06.30 Very-fast acting (FF)
Input Control Module (ICM) Relay Output: F1	3.15A, 250 VAC	5 x 20 mm	Bussman GDA-3.15A Littelfuse 0216 3.15 Schurter 0001.1009 UL recognized



CAUTION: THE SAFETY OF ANY SYSTEM INCORPORATING THE G24 IS THE RESPONSIBILITY OF THE ASSEMBLER OF THE SYSTEM.



CAUTION: IF THE EQUIPMENT IS USED IN A MANNER NOT SPECIFIED BY SYNVENTIVE, THE PROTECTION BY THE EQUIPMENT MAY BE IMPAIRED.



CAUTION: DISCONNECT SYSTEM FROM MAINS. VERIFY EQUIPMENT IS SAFE AFTER REPAIR. MEASURE RESISTANCE BETWEEN EACH MAINS SUPPLY CONDUCTOR AND THE PROTECTIVE EARTH CONDUCTOR AND ENSURE THERE IS NOT A SHORT CIRCUIT. MEASURE THE RESISTANCE OF THE PATH FROM AN ACCESSIBLE ENCLOSURE POINT TO THE PROTECTIVE

CONDUCTOR TERMINAL OF THE MAINS SUPPLY PLUG/WIRING AND VERIFY IT IS LOW ENOUGH TO COMPLY WITH APPLICABLE STANDARDS.

	4-wire (Standard)	5-wire (Standard)
Phase	North American	European IEC 60446
L1	Red	Brown
L2	White	Black
L3	Black	Gray
Neutral	-	Blue
Safety Ground	Green	Green / Yellow



CAUTION: BEFORE APPLYING AC LINE POWER TO THE CONTROLLER, CHECK TO ENSURE THAT THE AC LINE POWER MATCHES THE POWER RATING INDICATED ON THE LABEL ATTACHED TO THE REAR OF THE G24 ENCLOSURE. CONFIRM THAT THE AC LINE POWER MATCHES THE CONTROLLER CONFIGURATION OF DELTA OR WYE (STAR). CONFIRM THAT THE ACTUAL VOLTAGES DO NOT EXCEED THE CONTROLLER RATING, THE INPUT POWER WIRING IS CONNECTED PROPERLY AND THAT THE CONTROLLER IS PROPERLY GROUNDED. INCORRECT WIRING OR APPLICATION OF VOLTAGES THAT EXCEED THE CONTROLLER RATING WILL RESULT IN SEVERE DAMAGE TO THE CONTROLLER.

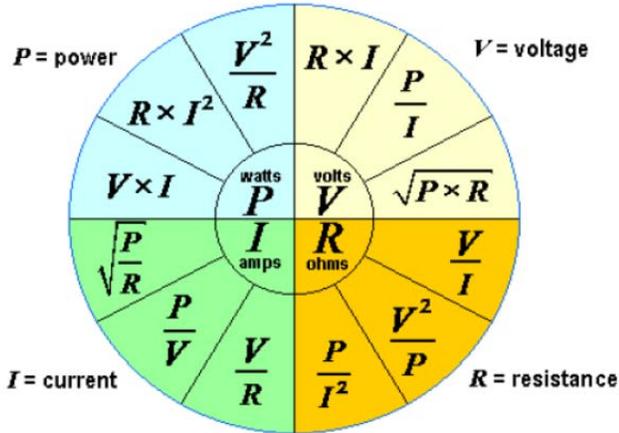


CAUTION: ENSURE THE PROPER AMPERAGE AND INSULATION RATINGS OF CABLES ARE USED WITH THE G24 CONTROLLER PER THE CHART BELOW. ANY QUESTIONS, PLEASE CONTACT SYNVENTIVE.

Connector	Amps (A_{AC-RMS})	Insulation (V_{AC-RMS})	Notes
Mains Input	*	300	*Refer to unit label for amperage rating Refer to circuit breaker datasheet.
Power Output	*	300	*Refer to unit label for amperage rating. Refer to connector datasheet
T/C Input	1	300	Refer to connector datasheet
Remote I/O	5	300	
Mold ID	1	300	
USB	1	300	
Ethernet	1	300	
RS-232	1.76	300	
Operator Panel Power Input	2A	300	



CAUTION: THE CIRCUIT BREAKER SIZES ARE DETERMINED AT TIME OF ORDER ENTRY BASED UPON INFORMATION SUPPLIED BY THE USER. CIRCUIT BREAKERS ARE LOCATED ON THE BACK OF THE CONTROL ENCLOSURE.



Calculations:

Circuit Breakers (Reasonably Balanced Load Across the Phases):

Circuit breaker – Delta Power – 240 VAC – Three Phase: $[(\text{Total Tool Amperage}) / (1.73)] * (1.25)$

Circuit breaker – Delta Power – 240 VAC – Single Phase: $(\text{Total Tool Amperage}) * (1.25)$

Circuit breaker – Wye Power – 230 VAC – Three Phase: $[(\text{Total Tool Amperage}) / (3)] * (1.2)$

Circuit breaker – Wye Power – 230 VAC – Single Phase: $(\text{Total Tool Amperage}) * (1.2)$



CAUTION: FAULT CURRENTS IN EXCESS OF THE CIRCUIT BREAKER RATING MUST BE PROTECTED BY THE BUILDING SUPPLY IN ACCORDANCE WITH LOCAL AND NATIONAL WIRING REGULATIONS.

Quick Start Guide ²

- Basic controller programming and use
- Quickly enables use of the controller

Quick Start Guide



Zone	Setpoint	Actual	Power	Auto Manual	Mode
Zone 1	400 F	80 F	0.0 %	Auto	○
Zone 2	400 F	81 F	0.0 %	Auto	○
Zone 3	400 F	80 F	0.0 %	Auto	○
Zone 4	400 F	79 F	0.0 %	Auto	○
Zone 5	400 F	79 F	0.0 %	Auto	○
Zone 6	400 F	80 F	0.0 %	Auto	○
Zone 7	400 F	80 F	0.0 %	Auto	○
Zone 8	400 F	80 F	0.0 %	Auto	○
Zone 9	400 F	80 F	0.0 %	Auto	○
Zone 10	400 F	79 F	0.0 %	Auto	○
Zone 11	400 F	81 F	0.0 %	Auto	○
Zone 12	400 F	81 F	0.0 %	Auto	○
Zone 13	400 F	81 F	0.0 %	Auto	○
Zone 14	400 F	81 F	0.0 %	Auto	○
Zone 15	400 F	81 F	0.0 %	Auto	○
Zone 16	400 F	80 F	0.0 %	Auto	○
Zone 17	400 F	80 F	0.0 %	Auto	○
Zone 18	400 F	79 F	0.0 %	Auto	○
Zone 19	400 F	79 F	0.0 %	Auto	○
Zone 20	400 F	80 F	0.0 %	Auto	○
Zone 21	400 F	80 F	0.0 %	Auto	○
Zone 22	400 F	80 F	0.0 %	Auto	○
Zone 23	400 F	79 F	0.0 %	Auto	○
Zone 24	400 F	80 F	0.0 %	Auto	○

- 1 Press and hold to “Select Screen”
- 2 Select “EZ Screen”
- 3 Check “Allow Changes”
- 4 Rotate “Auto”, “Manual”, “Monitor”, “Locked”
- 5 Press “Setpoint”, apply by zone or by group
- 6 Toggle “On” or “Off” by zone or by group

New Mold Wizard

The screenshot shows the 'Startup Wizard' interface. It is divided into four quadrants:

- Existing Mold:** A list of saved menus (Default.mnu, Default_1.mnu, Mold 1628.mnu, Mold 4582B.mnu) with their respective dates and times. A 'Menu Selected' box shows 'Default.mnu' is chosen, and a 'Restore Menu' button is available.
- New Mold Wizard:** A 'Start the Mold Wizard' button and a list of steps: Step 1 - Identify Zones in the Mold, Step 2 - Enter Setpoints, Step 3 - Setup the Monitor Zones, Step 4 - Setup the Mold Startup Functions, Step 5 - Setup the Zone Monitor Functions, Step 6 - Heat the Mold, Step 7 - Save a Menu. Below the steps are options for 'Automatically Tune the Zones', 'Automatically Engage the Zone Leak Detection', and 'Automatically Engage the Heater Failure Detection'.
- Tool Room:** A central 'Mold Doctor®' button and four surrounding buttons: 'Wiring Analysis', 'Thermodynamic Analysis', 'Fault Analysis', and 'Historical Mold Performance'.
- Main Screen:** Displays 'No Alarms', 'Default +', and a temperature of '81 F'. Below this is a bar chart showing data for various tips (Tip 11 to Tip 121) and manifolds (Man 3 to Man 58). The chart has a y-axis from 0 to 80. At the bottom, there are tabs for 'All', 'Tip', 'Man-Sprue', and 'Monitor'.

Fully program and configure the controller for optimal use. Each step can also be done manually in the main screen set.

- Press “Start the Mold Wizard” – what did the software do?
ANS: **Software initializes all setpoints to default settings. It also clears zone names and group tabs.**
- Why?
ANS: **To prepare for a new mold which may have a different zone configuration and/or heater wattages.**

Step 1A:

- Press **Start the Zone Analysis** – what is the software doing?
ANS: **Software turns on all zones to determine the zone type and amperage.**
- How does it decide between a “Tip” and a “Manifold”?
ANS: **It uses the zone amperage threshold setpoint.**
- How do you adjust the threshold and change the default name for “Tip”?
ANS: **Use the **Options** selection and then enter the desired threshold setpoint. From this page you can also change the **Zone Type** from “Tip” to “Nozzle” or one of the other selections on the list.**
- How do you identify the “Sprue”?

ANS: **By the amperage and wattage readings.**

- How do you change the name of the “Sprue” or other zones on the list?
ANS: **Touch the existing zone to be changed and then press the desired **Zone Type** name.**
- How does it determine if it is a “Monitor” zone?
ANS: **When the zones are turned “On” the temperature will not rise because the output is not connected to a heater.**
- Press **Accept Results** when the names are correct. Press the [arrow to the right] button to go to Step 2.

Step 1B:

- What happened in between Step 1 and Step 2?
ANS: **The “All”, “Tip”, and “Man-Sprue” group tabs were created.**
- Why did it combine the “Man” and “Sprue” zones together in a single group?
ANS: **For safety reasons. To prevent a plastic explosion out the inlet if the Manifold is heated without the Sprue/Inlet zone being heated. It is necessary to give the pressure an outlet.**
- Why did it lock off the “Spare” zone(s)?
ANS: **The “Spare” zones are locked off to prevent an unwanted output and false alarms.**
- Why did it lock off the “Monitor” zone(s)?
ANS: **The “Monitor” zones are locked off to prevent an unwanted output and false alarms.**

Step 2:

- What is the difference between “Automatic” and “Manual” mode?
ANS: **“Automatic” mode uses the thermocouples to monitor and control the desired setpoint. “Manual” mode is used when a thermocouple is not available and a % Output setpoint is used to control the zone output.**
- Why would you use “Manual” mode?
ANS: **“Manual” mode is used when a zone (usually a tip) does not have a thermocouple. It can also be used when a thermocouple fails.
[Related features: Remembered % Output and Copy Output – explain how both work.]**
- Check **Allow Changes**. Enter the temperature setpoints for each zone. Point out that a setting can be changed for the “selected zone” or any of the individual “groups”.
When everything is set properly, press the [arrow to the right] button to go to Step 3.

Step 3:

- This step is only displayed if there is one or more “Monitor” zones. Why would you have a “Monitor” zone?
ANS: **A “Monitor” zone is used to provide a High and/or Low alarm setpoint for a feature such as mold water temperature.**
- What happens if the system is run with the water off?
ANS: **It is possible to burn out water seals/gaskets, burn out valve gate seals/gaskets, potentially shift mold components/slides/cores and likely make bad parts among other potential problems.**
- A High alarm would protect against the above items. Why would you want to trigger on a Low alarm?
ANS: **If the water is too cold the mold can sweat.**

- Check **Allow Changes** to setup the zone and alarm action.
NOTE: If the controller is to automatically go to “Standby” or “Inhibit” then you must also automatically stop the machine from injecting to prevent “low temperature” related damage. Use the “Okay to Run” output to change the machine state from “Auto” to “Semi” and “inhibit injection” to protect the hot runner manifold. If the monitor zone is set to “Alarm Only” you could use the “Okay to Run” output to only reverse a conveyer or have the robot place the part in position B for inspection and not stop the machine.
When complete press the [arrow to the right] button to go to Step 4.

Step 4:

- Why would you want to use **Sequence Start**?
ANS: To prevent burning the material prior to starting the machine and ensure the manifold expands properly to hold the seal and protect against plastic leaks.
- Why would you want to use **Even Heat**?
ANS: **Even Heat** ensures that all zones heat within 20 degrees F or 11 degrees C of the coldest zone. This helps prevent the material in the nozzles from degrading while waiting for the manifold zones to heat up.
NOTE: **Even Heat** will not work the first time the mold is powered due to the Auto Tune routine. The function will work the second time the mold is heated following a menu restore or power cycle to the controller.
- Why would you want to use **Sequence Cool**?
ANS: This is required for multi-tip nozzle manifolds or similar sensitive molds to prevent plastic leaks.
- Why would you want to use **Even Cool**?
ANS: This is another option to better control the contraction of the mold components.
When complete press the [arrow to the right] button to go to Step 5.

Step 5:

- How does the “Heater Watt Alarm” detect plastic leaks?
ANS: Plastic leakage creates a heat sink resulting in more power being required to hold setpoint.
- How does the “Heater Resistance Monitor” predict heater failure?
ANS: Use the example of an incandescent light bulb appearing brighter or dimmer followed by off/on and failing – the alarm uses the same principle, the heater health is measured in Ohms and triggered with a 40% change from the baseline. NOTE 1: Point out the automatic setup feature that will happen in the background for both features (watt/resistance alarms) and the tuning results after 90 minutes of stable operation following the “Are you making Good Parts?” and **Yes** response following the completion of the Wizard.
- NOTE 2: If you are doing a training class or will not use this setup for production it is important to “uncheck” all the boxes to prevent the routine from occurring during the production run.
When complete press the [arrow to the right] button to go to Step 6.

Step 6:

- Heat the Mold and notice the Sequence Start button if programmed. You can skip this step and turn the system “On” using the main screens if desired.
When desired press the [arrow to the right] button to go to Step 7.

Step 7:

- Save the Menu screen. How do you know it is saved?
ANS: **The Menu appears on the list to the left. Default.mnu and Default_1.mnu will have the latest time/date stamp, these menus save your changes as they are made. Only resaving the menu or checking the "auto save" feature will update the original menu.**
Press the [arrow to the right] button to complete the Wizard process.

Main Wizard Screen:

- Startup Wizard initial screen. How would you load and run a previous setup?
ANS: **In the Existing Mold selection area, touch a Menu from the list and then press **Restore Menu**.**
- Briefly explain the shortcut to Mold Doctor and the four tests.
ANS: **In the Tool Room selection area, press **Mold Doctor** or any one of the other items. This will take you to the Mold Doctor screen.**
ANS: **Wiring Analysis** selection. This tests each individual zone for wiring problems. Each zone is heated individually during this test.
ANS: **Fault Analysis** selection. This test is similar to Wiring Analysis except that it does not check for cross-wiring of zones. All zones are heated together during this test. It is normally run after the tool is known to be wired correctly.
ANS: **Thermodynamic Analysis** selection. This test reports the heating/cooling rates, resistance and average power consumption of all zones except those in Manual mode or locked off. Diagnose difficult problems with quantitative data.
ANS: **Historical Mold Performance** selection. This test compares any two Thermodynamic Analysis tests. Data is then displayed to indicate which data has changed and by what percentage.

The Wizard guides the user through a complete controller configuration. Each step in the Wizard can be done manually using the various control screens. Now that the controller is configured and potentially heating it is best to review the alarm page three major sections and the reset buttons.

4 Alarms and Troubleshooting

The screenshot displays the Synventive control interface. At the top, there is a status bar with a Pilot indicator, Minicontroller, Alarm, and power control buttons (Off, On, Standby, Boost). The temperature is set to 400°F. Below this, the 'Active Zone Alarms' section features a table with columns for Alarm Action, Zone, and Time (1:49:33 PM). To the right of this table are buttons for 'Clear Zone Alarm History', 'Select Alarm Display' (with checkboxes for 'Active Zone Alarms' and 'Zone Alarm History'), and 'Alarm History'. The 'System Alarms and Status' section includes a table with columns for Priority, Time, Status, and Description. To its right are buttons for 'Clear System Alarm History', 'Reset Critical Overtemp Alarm', and 'Reset Monitor Zone Alarm'. The 'Status of 'OK to Run'' section has a table with columns for Zone and Fault, showing 'System is 'OK to Run''. To its right is a 'Configure Zone Alarms' button. At the bottom, there are filter tabs for 'All', 'Tip', 'Spare', 'Man-Sprue', and 'Monitor'.

[Top] Active Zone Alarms section

- Follow the Synventive Troubleshooting procedure (next) to discover the cause of the alarm
- Probable fault locations:
 - ✓ Heater/thermocouple issue
 - ✓ Wiring in the mold
 - ✓ Connector on top of the mold
 - ✓ Connector to connector pin connection (pin bent/pushed back) tool side
 - ✓ Mold end of the cable connector
 - ✓ Conductor(s) of the cable
 - ✓ Enclosure end of the connector
 - ✓ Connector to connector pin connection (pin bent/pushed back) controller side
 - ✓ Wiring inside the controller to the module
 - ✓ The module or something else inside the controller

The troubleshooting procedure systematically isolates the issue.



- Press the “?” button to display the Alarm Tutor screen. Cover each alarm by asking the training group to describe the alarm and the potential problem without using the reference displayed to have better retention.

Alarm Tutor

Zone Alarms:

 Deviation Low Alarm. The temperature of the zone is below the deviation band.	 Open Fuse Alarm. Fuse on module bad.
 Deviation High Alarm. The temperature of the zone exceeds the deviation band.	 Heater Short Alarm. The heater is shorted or exceeds the maximum rating of the module.
 Thermocouple Open Alarm. The T/C connection is broken.	 Heater Open Alarm. The heater connection is broken.
 Thermocouple Reversed Alarm. The T/C connection is wired + to - at some point.	 Uncontrolled Output Alarm. The module has an unregulated output.
 Thermocouple Short Alarm. The T/C is pinched or the controller thinks that it is pinched. (>98% output must see 20F (11C) rise in 5 minutes)	 Ground Fault.
 Resistance Monitor Alarm (Predict Heater Failure). The resistance of the heater has deviated by more than 40% from the Baseline resistance.	
 Watt Alarm (Plastic Leak Detection). The output for the zone has exceeded the limits that have been entered. High Alarm (▲) may be due to Plastic Leak Detection. Low Alarm (▼) may be due to loss of a parallel heater.	

System Alarms:

 Critical Overtemp Alarm. The temperature for a zone has exceeded the alarm limit.	 Denotes that the alarm is active at this time.
 Material Protection Alarm. The machine has stopped cycling and the controller has gone to Standby.	 Denotes that the alarm turned on when indicated but is not active at this time.

Done




CAUTION: ALWAYS LOCK OUT/TAG OUT THE AC POWER MAIN CIRCUIT BREAKER BEFORE REMOVING OR INSTALLING TEMPERATURE OUTPUT MODULES.



CAUTION: ONLY TRAINED AND QUALIFIED SET-UP OR ELECTRICAL PERSONNEL SHOULD PERFORM THE TROUBLESHOOTING PROCEDURES. PROPER TRAINING PROVIDED BY SYNVENTIVE IS A MUST FOR QUALIFICATION TO TROUBLESHOOT THE EQUIPMENT SAFELY.



CAUTION: REPLACEMENT OUTPUT MODULES ARE MUST BE SUPPLIED BY SYNVENTIVE.

Synventive General Troubleshooting – Turn “Off” Main Disconnect

1. Using a multi-meter check resistance from pin to pin, at the mold. Thermocouples should read 3-75 ohms at room temperature, 100 ohms or greater would be a candidate for replacement. Heaters should read greater than 80 ohms (3 amp module), 16 ohms (15 amp module) and 8 ohms (30 amp module). If there is no continuity (open line) = broken connection, open heater or open T/C. Compare actual resistance to specification resistance.
2. Check resistance from pin to ground, at the mold. Heaters only - no continuity (open line) = good. Some resistance is bad, heater shorted.
3. Reattach the cable to the mold, detach the cable from the controller. Check resistance from pin to pin on the cable. Thermocouples should read 3-75 ohms at room temperature, 100 ohms or greater would be a candidate for replacement. Heaters should read greater than 80 ohms (3 amp module), 16 ohms (15 amp module), 8 ohms (30 amp module). If there is no continuity (open line) = broken connection, open heater or open T/C. The connection is broken in the cable set or the connectors/pins are not making contact.
4. Reattach the cable to the mold, detach the cable from the controller. Check resistance from pin to ground on the cable. Heaters only - no continuity (open line) = good. Some resistance is bad, heater shorted. The wires are either shorted in the cable set or the connectors are shorted to ground.



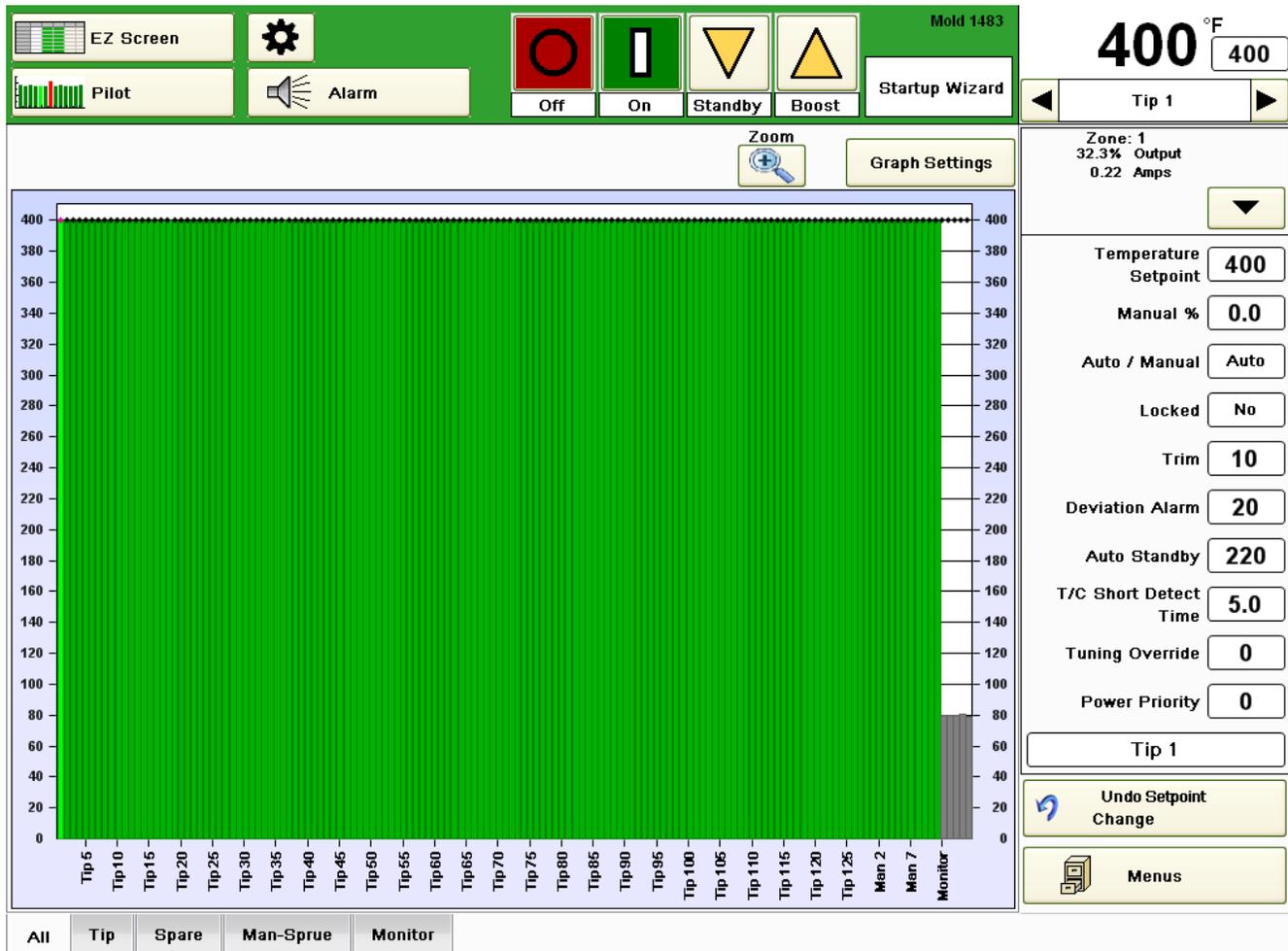
CAUTION: BE SURE MAIN POWER IS LOCKED OUT/TAGGED WHEN SWAPPING ANY ELECTRICAL COMPONENTS.

5. At this point if everything is fine, the problem is in the controller. (1) turn “Off” main disconnect, lockout/tag out, (2) locate problem module, (3) check fuses on module, (4) swap bad module into a known good location, (5) turn “On” main disconnect, (6) test the zone. If the problem follows the module = bad module. If the alarm stays with the original zone, the problem is between the module and the connectors on the rear of the enclosure.
6. If the problem is not explained, or you need spare parts please contact Synventive.



Example multi-meter from Fluke; Model 27-II; 28-II

5 Operation



Press the upper right larger temperature value to drop down the list

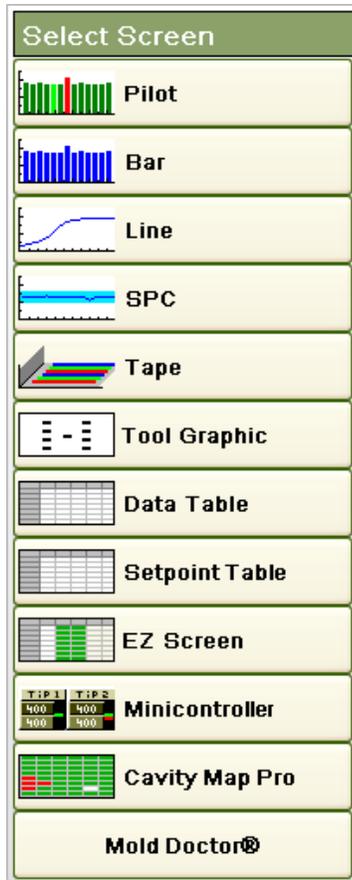
- Change all critical set points by zone or by group [Wizard – Step 2]
- Display actual values for the selected zone and expand by pressing the down arrow
- Change the zone name [Wizard – Step 1A]
- Undo one or more set point changes
- Save a Menu [Wizard – Step 7]

Main Top Buttons

The main top buttons

- “Off” by zone, by group, global or managed cooling
- “On” by zone, by group, or managed heating [Wizard – Step 6]
- “Standby” to go to the programmed alternate set point, programmable by zone
- “Boost” temporarily raise the temperature of blocked nozzles to get the material flowing. The temperature is returned to normal after the timeout period

Button Choices



Screen path choices (Most Popular)

- Pilot – quick review of the system – color coded for the group selected
- Bar graph – display two variables for the group selected
- Line graph – display two variables for the zone selected
- SPC – statistical display of one variable for the zone selected
- Tape – display one variable for the group selected
- Tool Graphic – load a picture and identify/change the parts visually
- Data Table – All values shown in a table with quick change shortcuts
- Setpoint Table – quick change shortcuts/displayed in a table format
- EZ Screen – the best screen for initial use
- Minicontroller – table-like display with easy group/temporary zone selection/modification
- Cavity Map – create a dynamic cavity chart that can be changed from the A to B side of the mold for up to two faces of a stack mold
- Mold Doctor – shortcut to advanced diagnostics

Gear Button

Select Category
Program Screen Paths
Job Information
Setup
Limits
Mold
Menus
Diagnostics
 Pdf / Reports
Windows

Program Screen Paths

- Select the screen path or press and hold each button until the assignment list appears

Job Information

- Enter information that will be saved on the reports, menus or other saved items

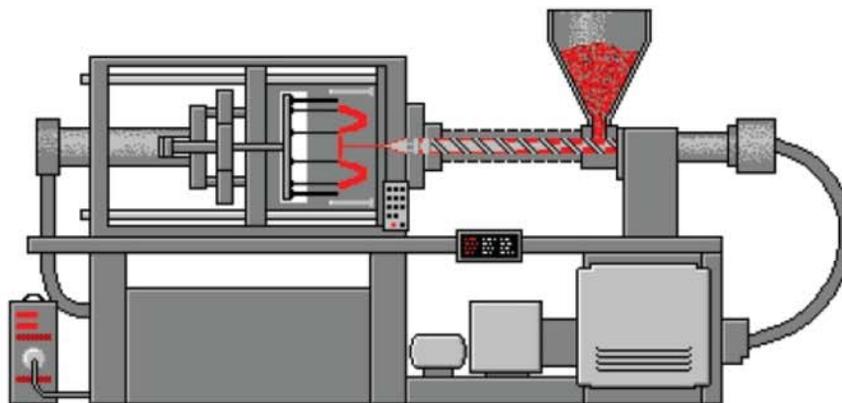
Setup

- Configure “Remote I/O” cover the three most common interlocks to prevent running without the water “On”; “Okay to Run” to prevent cold movement that may bend/break the valve pins or create excessive pressure in the hot runner system by injecting when one or more of the zones is/are cold; prevent burning the material because the machine stopped for too long
- Refer to the [“Machine Interlocks” section next for more information](#)
- Configure the “Remote Standby Group” to change state based on a remote input
- Other general controller configuration
- Security levels; 0 to go down a level; 321, 654 and 987 to go up one level at a time. Default codes are listed, programmable



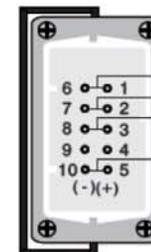
Machine Interlocks:

- ▶ **Water (protect water and valve gate seals)**
Use temperature monitoring feature [spare control zone] or "Inhibit"
- ▶ **Okay to Run (prevent cold valve gate movement or excessive pressure)**
Dry contact output; put machine in "Semi"; prevent valve pin movement; reverse conveyor; robot in "B" position
- ▶ **Standby (avoid burning the material)**
If the machine stops for too long then lower the temperature; timer in machine or in controller using "Material Protection"



Version "C"

Standard I/O



- 6 - 1 ICM #1 Input (Standby) [- White; + Yellow]
- 7 - 2 ICM #2 Input (Control Allow - Inhibit) [- White; + Yellow]
- 8 - 3 24 Volt DC Supply Voltage [- Black; + Orange]
- 9 - 4
- 10 - 5 ICM #1 Output (Okay to Run) [- Gray; + Brown]
- (-)(+)

Synventive
control enclosure view
HA10 female insert
single latch
auxiliary input/output

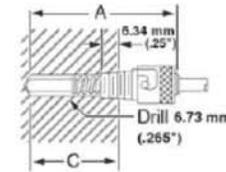
Audible Alarm
ICM #2 Output

Note: ICM #2 Input (Inhibit) [- White; + Yellow]
Shipped from factory wired but not configured on the screen

Machine Interlock:

Water (protect water and valve gate seals) - Choice A

- Use temperature monitoring feature [spare control zone]
 - Programmable action - alarm only, standby or inhibit (all zones off)
 - Machine interlock - inhibit machine operation using "Okay to Run" output
 - Temperature out of range - water "off", lack of turbulent flow or too cold (condensation)
 - Use a bayonet style thermocouple near the water "out" port, wired to the hot runner cables



[Bayonet style thermocouple example]



Water Temperature Interlock



Pilot	Minicontroller	Alarm	Off	On	Standby	Boost	Startup Wizard	Mold 1594	79 °F	392
Monitor Zones										
Zone	Water 1	Water 2	Water 3	Water 4						
Is a Monitor Zone	X	X	X	X						
Temperature Value	79	81	80	81						
Test for High Alarm	X	X	X	X						
High Alarm Setpoint	90	90	90	90						
Test for Low Alarm	X	X	X	X						
Low Alarm Setpoint	60	60	60	60						
In Alarm										
Monitor Zones Alarm Setup:										
<input type="checkbox"/> Alarm Only										
<input checked="" type="checkbox"/> Activate Standby for the 'Remote Standby' group when a Monitor Zone Alarm is detected										
<input type="checkbox"/> Turn Off all of the zones in the controller when a Monitor Zone Alarm is detected										
<input checked="" type="checkbox"/> Include Monitor Zone Alarms in the 'OK to Run' output										
										Monitor Zone Alarm Delay Time (sec) 20
										Done
										<input checked="" type="checkbox"/> Allow Changes
<input type="button" value="Help"/> <input type="button" value="Back"/>										
All	Tip	Man-Sprue	Water							

Machine Interlock:

Water (protect water and valve gate seals) - Choice B

Use Control Allow [Inhibit] input interlock

- * External sensor shown with dry contact output when normal or out of range
- * When sensor is "in range or normal" the contact is closed and allows the controller to operate
- * Sensors available that monitor temperature, flow, and/or pressure
- * Out of range - water "off", lack of turbulent flow or too cold (condensation)

SmartFlow

Switching TRACER® Flowmeter
http://www.smartflow-usa.com/tracer_switching_flowmeters.html
http://www.smartflow-usa.com/pdfs/tracer_switching_flowmeter_instructions.pdf
http://www.smartflow-usa.com/pdfs/tracer_electronic_flowmeter_catalog.pdf

Set Lo Limit Flow Switch Point

Enter Setup Mode (see page 3). Press ON repeatedly until the display shows "gpm" or "lpm" in the upper right corner and "LO L" in the center. See Figure 8. Press V or Δ to set the flow rate at which the Normally Open switch contact will close. Press ON when desired value is displayed. To turn off this set point, press and hold V until the display shows "OFF". Setup Mode will continue unless you exit.



Figure 8

Set HI Limit Flow Switch Point

Enter Setup Mode (see page 3). Press ON repeatedly until the display shows "gpm" or "lpm" in the upper right corner and "HI L" in the center. See Figure 9. Press V or Δ to set the flow rate at which the Normally Open switch contact will close. Press ON when desired value is displayed. To turn off this set point, press and hold Δ until the display shows "OFF", and press ON to set. Setup Mode will continue unless you exit.

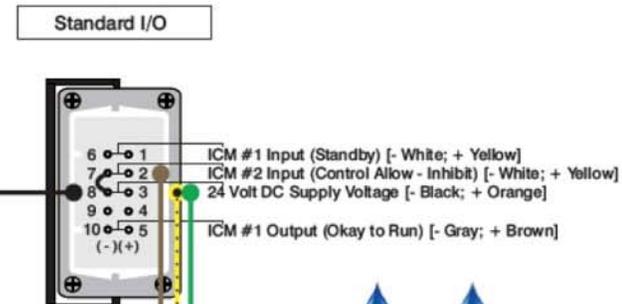


Figure 9

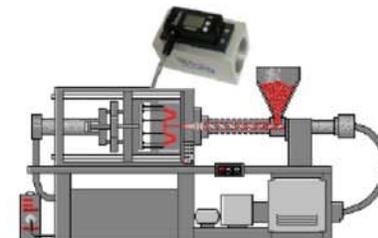


Wire Color	Function
Black	DC Ground (Ground for Analog Output)
Yellow	+DC Input (8 to 28VDC)
Red	Not used
Blue	Not used
Orange	Flow Analog Voltage Output (+)
Violet	Temp. Analog Voltage Output (+)
Green	Relay Common
Brown	Relay Normally Closed
Gray	Relay Normally Open

(Smartflow sensor Cable wire definition table)



Flow Meter Control Allow Inhibit Interlock



Status of Okay to Run

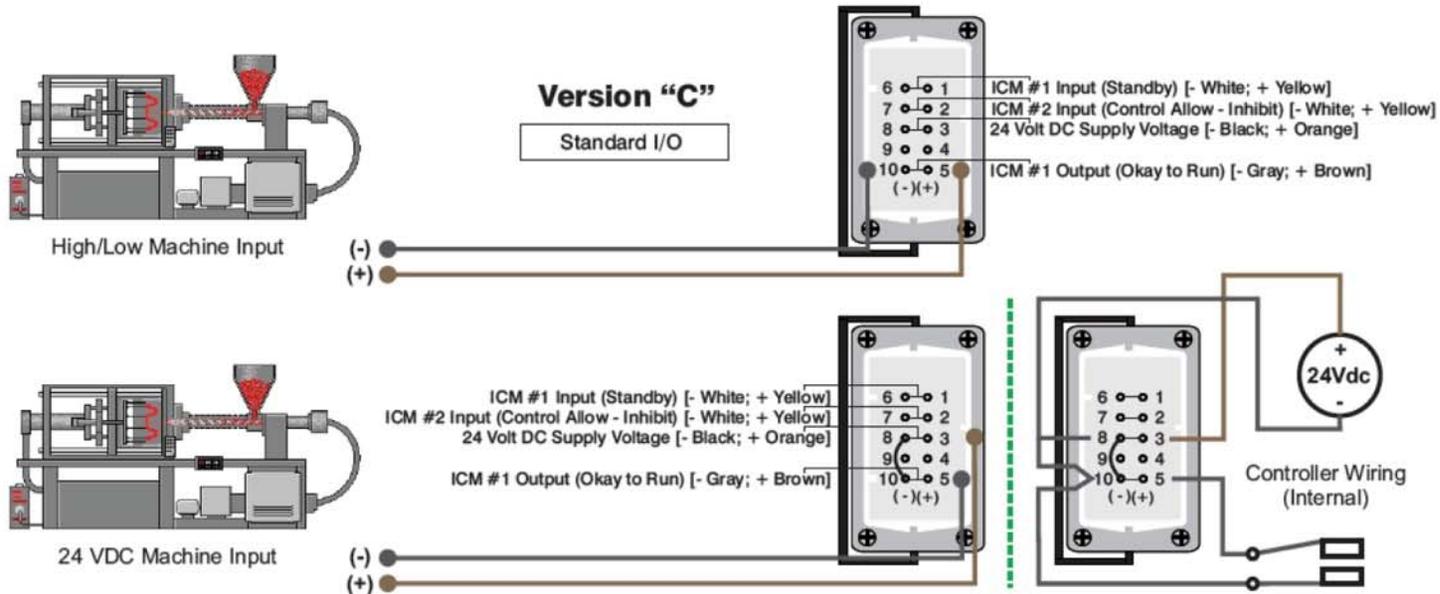
- All "unlocked zones" must be:
- * "On"
 - * Within deviation of set point
 - * No Alarms
 - * Monitoring zones in range
 - * Inputs normal



Machine Interlock:

Okay to Run (prevent cold valve gate movement or excessive pressure)

- Dry contact output; 24 volt supply can be wired from pins 3 and 8 if needed
- * Output to machine to change from "Auto" to "Semi" stopping the machine at the end of the cycle
 - Prevent excessive pressure in the manifold if the system is "not okay to run"
 - * Output to machine to allow valve gate actuation
 - Prevent valve pin movement when not ready; moving the valve pin when cold can cause the pins to bend or break
 - * Output to reverse the conveyer
 - Segregate potentially bad parts
 - * Output to put the robot in the "B" position
 - Segregate potentially bad parts



Machine Interlock:

▸ Standby (avoid burning the material)

If the machine stops for too long then lower the temperature

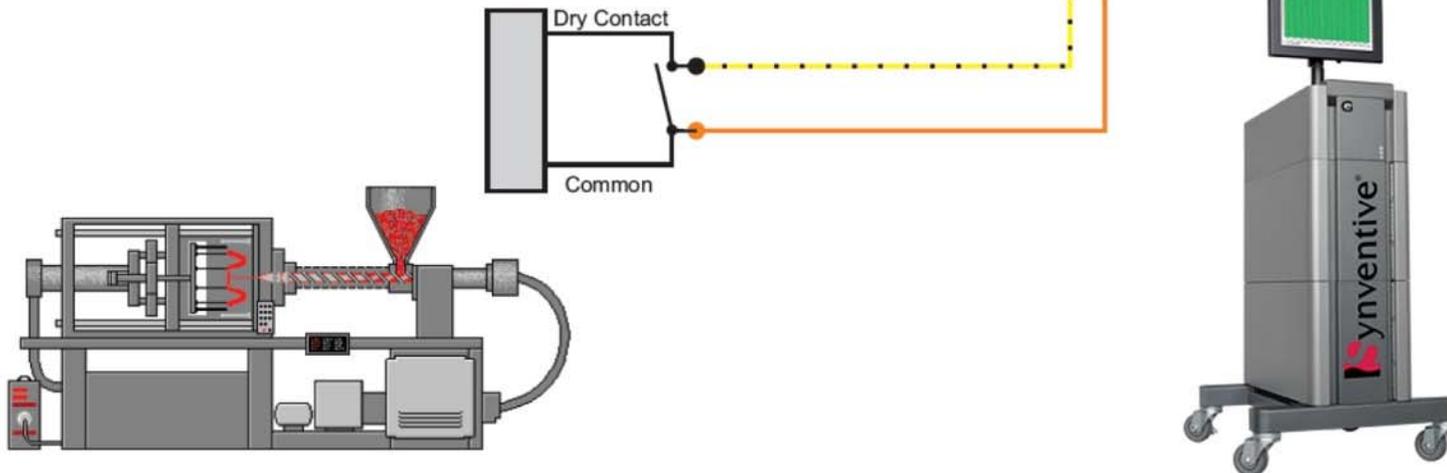
- * Timer in machine to close a contact to actuate "Standby" - **Choice A**
 - Controller requires a 24 volt input
 - Loop voltage from pins 3 and 8 as shown for dry contact
- * Timer in controller using "Material Protection" feature - **Choice B**
 - Send a signal every time the mold closes
 - If the signal does not repeat in the programmed time (on screen) then the controller goes to the standby temperature
 - Controller requires a 24 volt input
 - Loop voltage from pins 3 and 8 as shown for dry contact
- * Standby is factory set to 220 degrees F (104 deg. C)
 - Selectable standby set point by zone

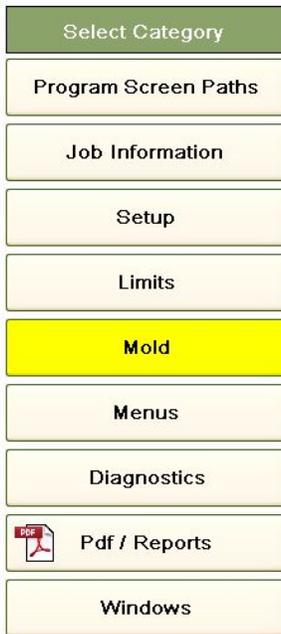
Version "C"

Standard I/O



Molding Machine Floating Dry Contact





Limits

- Various controller limits to manage the use of the controller

Mold (selection shown in yellow)

- Startup/Cool Down options configured in the Wizard [\[Wizard – Step 4\]](#)
- Group creation shortcut automatically created in the Wizard [\[Wizard – Step 1B\]](#)
- Name zones – select a range of zones to name or name one by one with the main drop down menu on the right side by pressing the upper right corner temperature value [\[Wizard – Step 1A\]](#)
- Monitor zones automatically recognized and prompted in the Wizard [\[Wizard – Step 3\]](#)
- Calibration – calibrate your controller with an accuracy of 0.2/0.1 degrees F/C. Food processing systems are typically calibrated every 6 months; medical component manufacturers typically calibrate once a year. **[Most systems are never checked or calibrated. Ensuring the system is calibrated ensures good parts.]** A typical calibration technician will check the controller accuracy with a thermocouple generator (Fluke/Omega) and if the controller reads within 5/2.5 degrees F/C the system is often certified as calibrated. Use the Synventive software to change the calibration offset for ultimate accuracy.

Menus

- Save/Restore mold setup
- Manage menus

Diagnostics

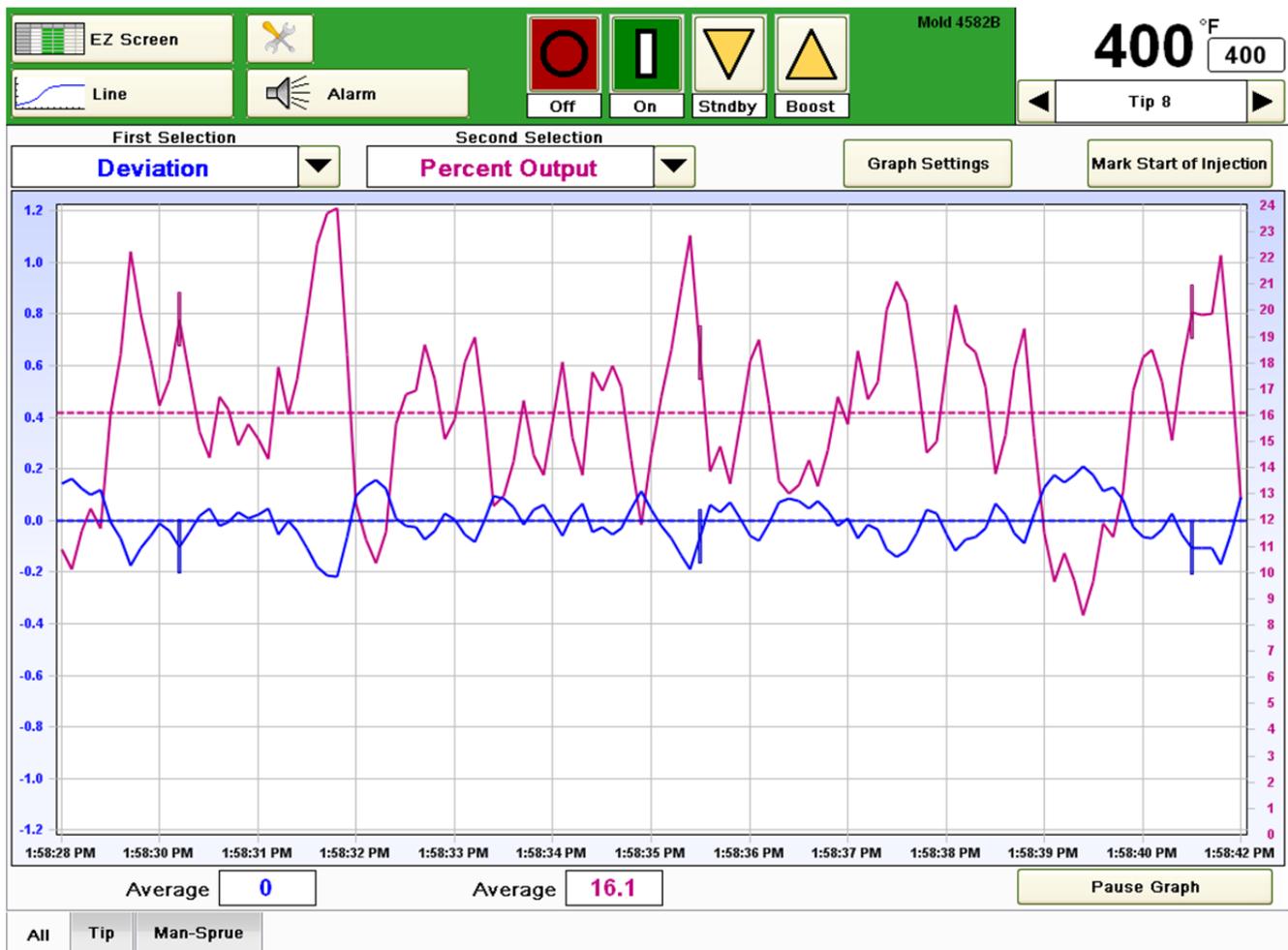
- Mold Doctor – Troubleshooting software **[*Must stop the machine to use]**
- Mold Monitor – Plastic leak alarm; Heater failure prediction automatically set using the Wizard, must wait for 90 minutes of production to accurately store a baseline. Save the menu after storing the baseline. [\[Wizard – Step 5\]](#)
- Mold Monitor – Material Protection – monitor the machine cycling; put the controller into Standby if the machine stops for too long to prevent burning the material.

Control Optimization

- Control/Tuning – Optimal control is different for each application. Normally +/- 1.0 degree F or +/- 0.5 degree C is optimized. Each zone should be reviewed for optimal control by viewing the line graph example below. If there is a suspected issue you may be able to improve the control with the “Thermocouple or Tuning Issue” procedure below. Examples of tuning issues:
 - Temperature oscillation greater than +/- 1.5 degrees F or +/- 0.75 degrees C
 - Temperature does not make it to set point and the % output modulates (reduces from 100%)
 - Temperature hovers above set point and the % output does not reduce to 0%
 - The % output of the zone oscillates dramatically, especially if it goes to 0% during the cycle



CAUTION: THE TUNING OVERRIDE SHOULD ONLY BE CHANGED IF YOU ARE HAVING ONE OF THE FOUR EXAMPLES OF TUNING ISSUES LISTED ABOVE. NOTE THE “ACTUAL TUNING” SELECTED BY THE AUTOTUNE PRIOR TO MAKING ANY CHANGES TO EASILY REVERT BACK TO THAT VALUE.



Example of “normal control” shown above. The temperature is controlled to roughly +/- 0.2 degrees F or 0.1 degrees C. The percent output is modulating between 8 and 25% to maintain control.

Thermocouple or Tuning Issue Procedure

The purpose of this section is to determine if the control issue is related to an incorrect tuning value or a thermocouple with excessive noise typically referred to as an ungrounded T/C.



CAUTION: THE TUNING OVERRIDE SHOULD ONLY BE CHANGED IF YOU ARE HAVING ONE OF THE FOUR EXAMPLES OF TUNING ISSUES LISTED ABOVE. NOTE THE “ACTUAL TUNING” SELECTED BY THE AUTOTUNE PRIOR TO MAKING ANY CHANGES TO EASILY REVERT BACK TO THAT VALUE.

Step 1

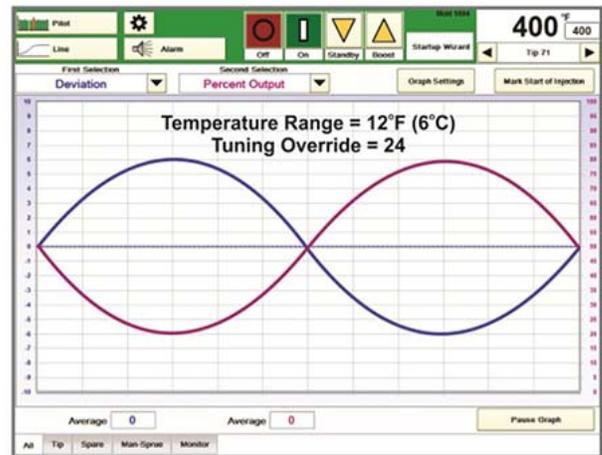
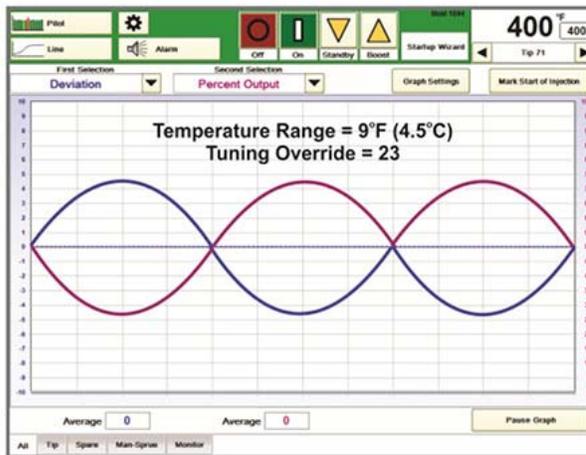
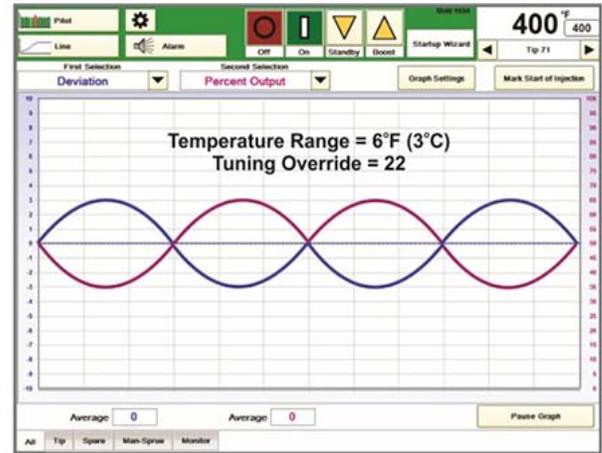
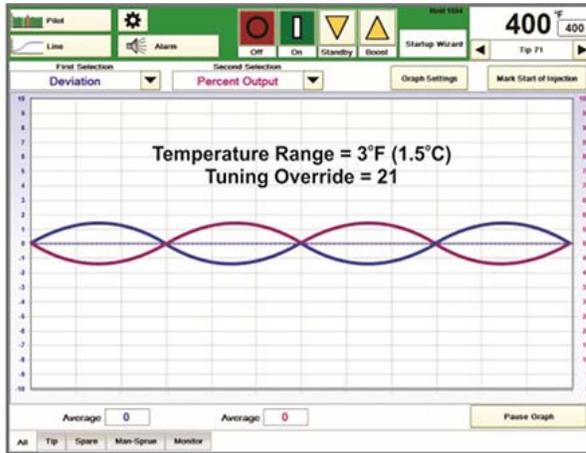
Start at a Known Point

Change the “tuning override” to “10” for tips and “20” for Manifolds. Observe the control.

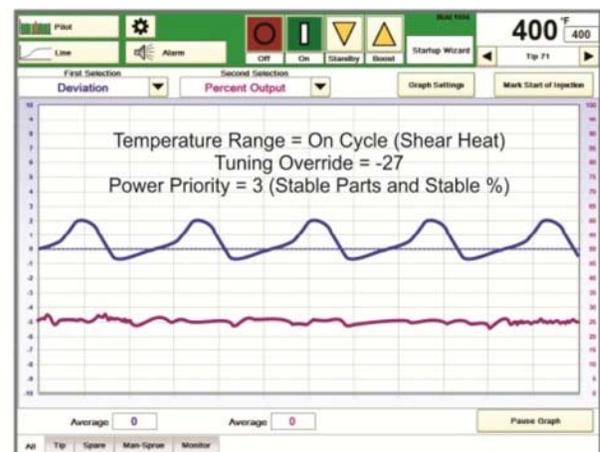
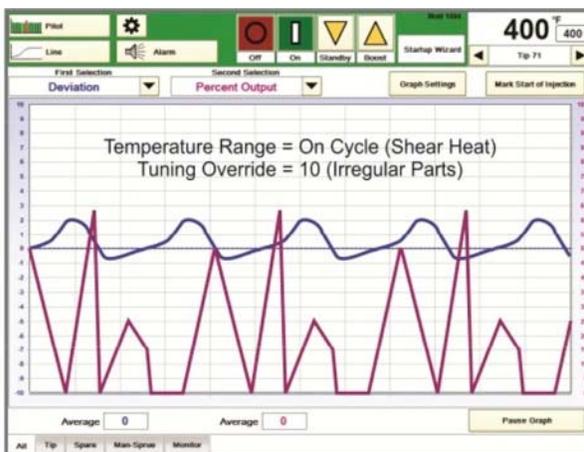
Step 2A

Results – Tuning Issue

1. If the control stabilizes the auto tune picked poorly. Selecting a tuning value other than “Zero” will disable the auto tune. If this controller is dedicated to the mold this is your best option. Each time the mold is powered the controller will simply use the tuning value you have now proven is correct.
2. The control oscillates slowly up and down by equal amounts. This indicates that the auto tune picked poorly. This issue is usually limited to manifold, transition or sprue zones. Estimate the total oscillation in degrees F positive and negative (i.e. set point of 400, high temperature of 403 and a low temperature of 397 equals total oscillation of 6 degrees F). Make one adjustment for every 3 degrees F of total oscillation. Oscillation of 3 degrees F would get a tuning value of “21”. Oscillation of 6 degrees F would get a “22”. Oscillation of 9 degrees F would get a “23”. Observe the control. The higher the tuning override value the more temperature “lag” will be compensated for by the controller. If this controller is dedicated to the mold you can leave the manual tuning value and each time the controller is powered the same control will be provided. The tuning value is saved in a menu.



- The control stabilizes but the parts are worse and the % of power is moving dramatically up and down. This indicates that you have “low mass” or small diameter nozzles. Enter a tuning value of -27 and observe the control. You will see that the % output swings are less pronounced. It is also suggested to use a Power Priority value of 3 to stabilize the % output. The lower the Power Priority number the less power stabilization.

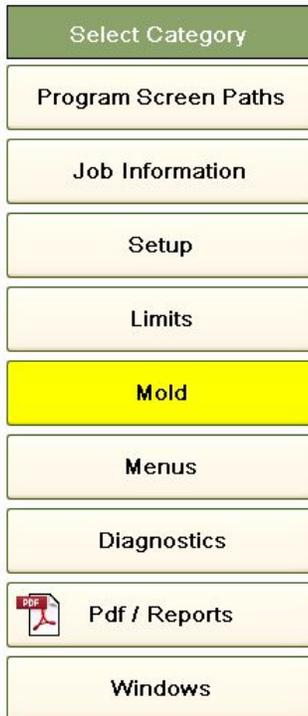


- The actual temperature is higher than the set point and the % output is always at 0%. This zone is being heated by another zone. This is not a tuning or T/C issue.

Step 2B

Results – Thermocouple Issue

1. Ensure the mold has a connection to ground. If the mold is in the machine the normal path to ground would be from the mold base through the platen to Earth ground. In the tool room most molds are tested on metal tables sitting on a concrete floor without a connection to Earth ground. In both cases Earth ground is required to ensure personal safety and to drain electrical noise.
 2. The temperature is moving faster than it is “thermally possible”. An example would be immediate temperature readings of 400, 420, 380, 410, etc. This indicates that the temperature value reported is not correct. To solve the problem, install a ground wire from the “negative” thermocouple wire (typically the red wire) to the best earth ground available (which could be electrical ground inside the cable connector). Do not ground already grounded thermocouples. Grounding a grounded thermocouple can cause a constant lower temperature value to be reported. If you are unsure, ground the thermocouple and closely watch the temperature rise of each zone when power is applied. Temperatures that do not move as expected would indicate a double ground.
-
-



Diagnostics (Continued)

- Swap T/C inputs – not recommended but can be useful in an emergency to fix miswired thermocouples. The power connections are hard wired and cannot be changed using software. This function reroutes the thermocouple value from one zone to another to correct a miswired thermocouple.
- Copy Output – best used to provide the same power to both sides of a manifold heater if the thermocouple from one side is too close to the other causing a temperature imbalance. This can also be used in the event of a lost thermocouple signal but it is preferred to use manual mode. The remembered average percent output when the T/C is lost by the controller automatically engages during production. Use of manual mode or Copy output will clear the T/C Open alarm.
- Find this Zone – press the button and open the hardware to view the light identifying the module, note the slot position on the screen matches the slot label in the control block. Always use this feature prior to swapping a module to ensure the correct module is swapped.



CAUTION: BE SURE MAIN POWER IS LOCKED OUT/TAGGED WHEN SWAPPING ANY ELECTRICAL COMPONENTS.

- View Line Voltage – a quick diagnostic for overall controller troubleshooting

PDF/Reports

- View/Create/Print/Manage report creation
- Ease the troubleshooting process by reviewing set point changes and alarms on the reports

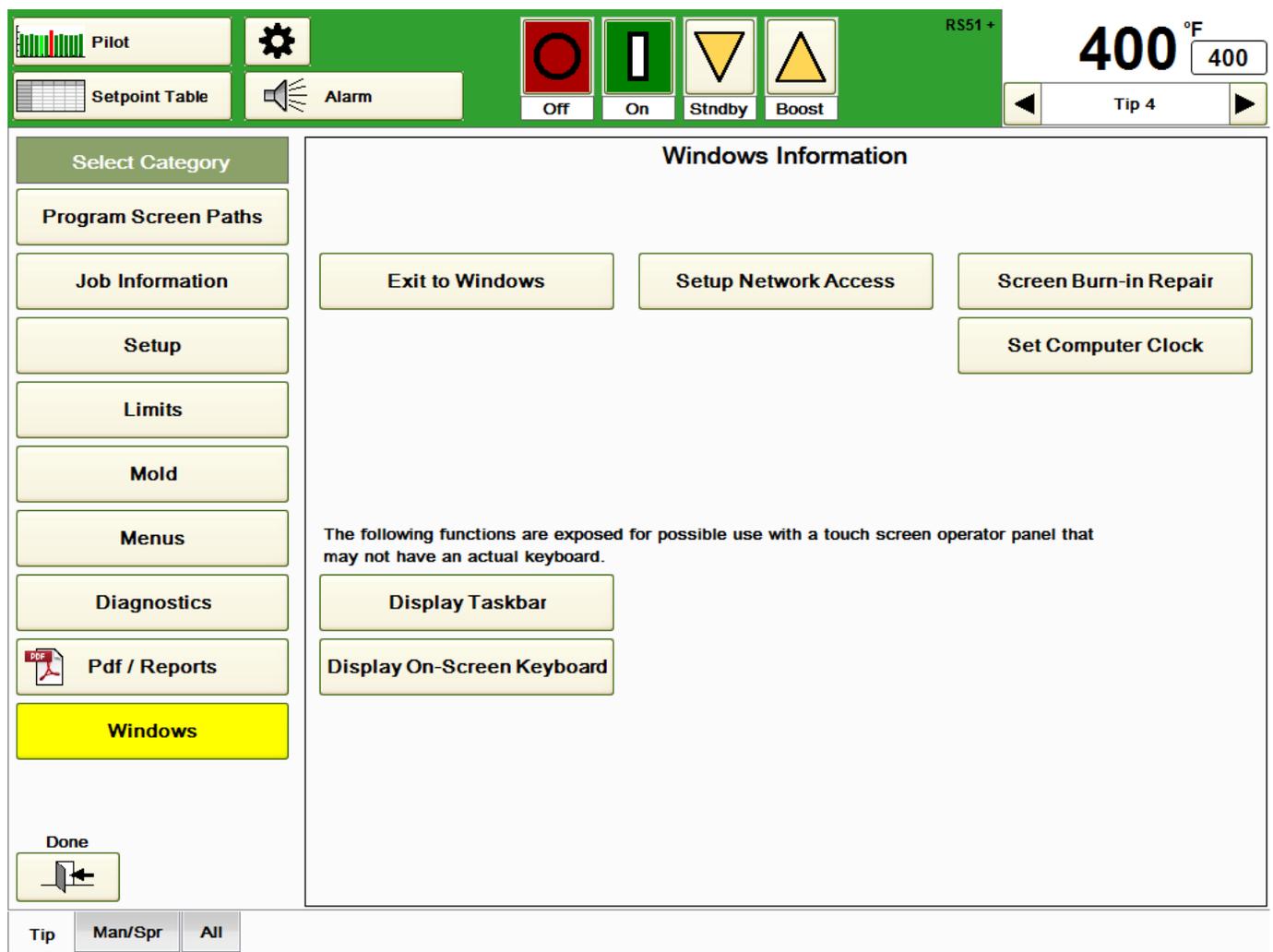
Windows

- Set the date/time
- Screen burn in repair – can be done while in production
- Setup Network Access for data collection
- Toggle to Windows by displaying the taskbar or Exit to Windows **[It is recommended to stop production when exiting to or working in Windows for any reason]**

6 Network Access (English Only Section)

The G24 provides the ability to easily communicate over an Ethernet network using the Synventive Ethernet Network File Transfer Protocol. Setpoints and menus can be sent from the network to the G24. Process values, setpoints, menus add status can be sent from the G24 to the network. Files are exchanged through the Network folder, typically located in the G24 directory.

The G24 Operator Panel (screen) detects when a command file has been received in the Network directory from the Ethernet network. It opens it and performs the listed commands. Upon performance, the command file is deleted from the Network folder and will continue checking for the presence of new command files.



The types of files within the file transfer protocol are:

Setpoints.txt: This file is placed in the Network folder by the external computer. It is read & then deleted by the Operator Panel. It is used to change Setpoints and may instruct the Operator Panel to report active settings and process values.

Setpoints_Error.txt: This file is used by the Operator Panel to save the errant file when an error is detected in a Setpoints.txt file.

AllSetpoints.txt: This file is placed in the Network folder by the Operator Panel in response to a Setpoints.txt file command. It is used to report all active Setpoints.

Values.csv: This file is placed in the Network folder by the Operator Panel in response to a Setpoints.txt file command. It is used to report all active value and status information.

Menu.txt: This file is placed in the Network folder by the external computer. It is read and then deleted by the Operator Panel. It is used to instruct the Operator Panel to install the stated Menu.

MenusList.txt: This file is placed in the Network folder by the Operator Panel in response to a Menu.txt file command. It is used to report the contents of ALL menus in a memory folder.

Menu_Error.txt: Used by the Operator Panel to save the errant file when an error is detected in a Menu.txt file.

The screenshot shows a control panel interface with a top status bar and a main configuration window. The status bar includes buttons for Pilot, EZ Screen, Alarm, Off, On, Standby, Boost, and Startup Wizard, along with a temperature display showing 26°C and 204, and a Zone 1 indicator. The main window is titled "Network Access Setup" and contains two sections: "Network File Setup" and "Path Button Setup".

Network File Setup:

- Network command path: D:\G24\Network\
- Network path for Values .csv and AllSetpoints files: D:\G24\Network\
- Update the Values .csv file with screen updates: (Interval: 5 Seconds)
- Update the AllSetpoints.txt file upon change in setpoint: (Buttons: Import the Setpoints.txt file from USB, Write the AllSetpoints.txt file to USB)
- Transfer file data in Degrees C:
- Enable network access to the Deviation Setpoints:
- Exchange data in 'True csv' file format:
- Buttons: Write the Values .csv file to USB, Write the AllSetpoints.txt file to USB

Path Button Setup:

- Application to start on G24 screen startup:
- Launch an application on G24 screen startup:
- Task name of the application: II

At the bottom of the window, there is an "Allow Changes" checkbox, navigation arrows, and a "Done" button. Below the window are tabs for "All", "Tip", and "Man-Sprue".

Setup Network Access: Press this button to access the screen shown.

Network Access Setup:

Network Command Path: Click on this box to browse through the folders to find the folder that will be used to contain the network files. The default location will normally be D:\G24\Network (the example shows drive D).

Network path for Values.csv and AllSetpoints Files: Click on this box to indicate where the Values.csv and AllSetpoints.txt files can be found. The default location for these files is D:\G24\Network.

Update the Values.csv file with screen updates: If this box is checked the values in the Values.csv file will be updated every 1-120 seconds based on the **Seconds** selection shown immediately to the right. If this box is left empty, the file will only be updated when an external computer requests that the file be generated.

Update the AllSetpoints.txt file upon change in setpoint: Check this box to always have an up-to-date collection of setpoints. If this box is left empty, the file will only be updated when an external computer requests that the file be generated.

Transfer file data in Degrees C: Process values and setpoints are generated in Degrees F regardless of what the G24 screens indicate. Check this box to transfer the information in Degrees C.

Enable network access to the Deviation Setpoints: Check this box if it is desired to add deviation setpoints (temperature alarm settings) to the AllSetpoints.txt file.

Exchange data in 'True csv' file format: The AllSetpoints.txt file normally includes a colon after each zone name preceding the values for that zone. Check this box to replace the colon with a comma.

Import the AllSetpoints.txt file from USB: Press this button to transfer the AllSetpoints.txt file to the G24 from a USB drive. These setpoints will override what is currently in use in the G24.

Write the Values.csv file to USB: Press this button to load the latest values to a USB drive. This button does not update the Values.csv file that is in the D:\G24\Network directory.

Write the AllSetpoints.txt file to USB: Press this button to load the latest setpoints to a USB drive. This button does not update the AllSetpoints.txt file that is in the D:\G24\Network directory.

Path Button Setup:

Launch an application on G24 screen startup: At times, other vendor software may be integrated on the G24 screen. If there is integrated software in use on the G24, this button should be pressed. This box is normally left empty.

Application to start on G24 screen startup: If the **Launch an application on G24 screen startup** box is checked, press this box to browse and select the appropriate application that will start up with the G24.

Task name of the application: Enter the name that will be displayed in the application's screen title bar when the application is selected using the button in the lower right hand corner of the screen.

Phrase displayed on the button: Enter the name of the application that will be displayed on a button on the screen if desired.

Place a button in the lower right hand corner of the screen: Select this if it is desired to have a screen path to the other application.

Networking Protocol

In the G24 folder is a folder named Network (D:\G24\Network). The Network folder should have the shared attribute set to 'shared' when the operator panel is set up by the administrator. Manipulation of setpoints and files is done by sending simple text only files of the type created by Windows Notepad. Start each command at the first position of the line. The text files used to command operations are selectable, but normally placed within the D:\G24\Network directory. The G24 controller detects that the files are now present, opens them up and performs the operations as commanded. The files are deleted when the command is complete.

Setpoints and Values

Changing a setpoint or many setpoints can be done in a similar fashion. A simple text file named Setpoints.txt is created and copied to the D:\G24\Network folder. When the Setpoints.txt file is read by the G24 the setpoints are sent to the controller and then the file is automatically deleted. If an error is found in the file a Setpoints_Error.txt file is created which is just the Setpoints.txt file renamed. Some operations may be completed in the event of an error.

Four (five if deviation alarm settings are included) setpoints may be changed using the Setpoints.txt file:

Process temperature setpoint,

Manual percent setpoint,

Manual / automatic mode status

On / Off Mode status

Deviation Alarm (if the **Enable network access to the Deviation Setpoints** button is selected)

The process temperature setpoint is set in Degrees F unless the **Transfer file data in Degrees C** button is selected as described above.

F= process temperature setpoint in degrees F

C= process temperature setpoint in degrees C

%= Manual percent setpoint

M= 1 for manual mode, 0 for automatic mode

O= 1 for zone on, 0 for zone off (O = letter)

DF= Deviation alarm setpoint in degrees F (if selected)

DC= Deviation alarm setpoint in degrees C (if selected)

To set a setpoint enter a line in the Setpoints.txt file as shown by the example:

Tip 17: F=400

This will set the process temperature setpoint of zone Tip 17 to 400°F. Note that the first entry of the line is the zone ID followed by a space, followed by the zone number and then followed by a colon (:). It is very important to start the line in this manner and to spell the zone name correctly. It may be easier to create an AllSetpoints.txt file (described later) and modify it than to create one from scratch.

Any number of the setpoints may be included on the line if more than one setpoint per zone is to be changed. For example:

Man 3: F=410, %=15.3, M=0, O=1

This will set the process temperature setpoint to 410°F, the manual setpoint to 15.3%, turn off manual mode (turn on automatic mode), and turn the zone on.

Any number of zones may be set in one file, just use a new line for each zone.

In addition to setting setpoints the Setpoints.txt file may include the following special instructions.

Setpoints=1 (create a new AllSetpoints.txt file)
Values=1 (to create Values.csv file automatically)
Values=0 (to stop creating the Values.csv file)
Scale=C (for degrees C)
Scale=F (for degrees F)

Adding the Setpoints=1 instruction causes the G24 to create an AllSetpoints.txt file in the Network folder. The AllSetpoints.txt is a list of all of the four (or five) setpoints for each zone.

The following is a few of the lines within an AllSetpoints.txt file:

Tip 1: F=410, %=15.0, M=0, O=1
 Tip 2: F=410, %=15.0, M=0, O=1
 Tip 3: F=415, %=17.0, M=0, O=1
 Tip 4: F=415, %=17.0, M=0, O=1

The following is a couple of lines within an AllSetpoints.txt file with the optional setting to report the Deviation Setpoints:

Tip 1: F=410, %=15.0, M=0, O=1, DF=20
 Tip 2: F=410, %=15.0, M=0, O=1, DF=20
 Tip 3: F=415, %=17.0, M=0, O=1, DF=20
 Tip 4: F=415, %=17.0, M=0, O=1, DF=20

Adding **Values = 1** instruction causes a file named **Values.csv** to be created in the Network folder. This file is updated (recreated) based on the settings described above. Only the last file is available. This is a “comma separated values” file and may be imported directly into Microsoft Excel, Microsoft Word and others. All of the values for all of the zones are always included in every Values file. Each zone is on a separate line. Like the Setpoints file the zone ID is followed by a space followed by the zone number within the ID. This is followed by a comma. After the comma is a list of all of the following values, in the order:

- Zone name
- Process value
- Active percent output
- Amps
- Volts
- Auto/Manual output mode status (0=auto, 1=manual)
- Zone On/Off status (0=off, 1=on)
- Alarm status
- Zone Status (1=Ground Fault, 2=Zone Locked)

Alarm status is a binary number with the following bit assignments

Bit	Assignment	Weight
0	Thermocouple Open	1
1	Thermocouple Reversed	2
2	Uncontrolled Output	4
3	Heater Short	8
4	Heater Open	16
5	Open Fuse	32
6	Deviation High	64
7	Deviation Low	128
8	Thermocouple Short	256
9	Heater Resistance	512
10	Zone Off	1024
11	Manual Mode	2048
12	Auto Standby	4096
13	Control Inhibit	8192
14	Undefined	16384
15	Watt alarm	32768

G24 Zone status is a binary number with the following bit assignments

Bit	Assignment	Weight
0x0001	Ground Fault	1
0x0002	Zone Locked	2

The following is an example of two lines in the **Values.csv** file. Note that Tip 1 is in manual mode, On, has a low alarm and a ground fault. Tip 2 is in manual mode and has an active deviation low alarm (2048+128=2176).

```
Tip 1,351.2,29.7,.87,94.1,1,1,128,1
Tip 2,355.1,30.6,.84,93.2,1,1,1,2176,0
```

Adding the setting **Values=0** to the **Setpoints.txt** file will cause the automatic updating to stop. This may improve performance at the G24. Note that the setting of **Values=0** or **1** is NOT SAVED when the G24 is powered down or exited and restarted. The powerup default is to not create the file.

Adding **Scale = C** to the **Setpoints.txt** file causes both the **AllSetpoints.txt** process temperature setpoints and the **Values.csv** process values to be reported in degrees C. **Scale = F** causes those values to be in degrees F. The power up default is degrees F. The scale setting is NOT SAVED when the G24 is powered down or exited and restarted.

Menus

Menus are manipulated with a text file named "**Menu.txt**" that is created and placed into the D:\G24\Network folder. When the Operator Panel detects a **Menu.txt** file it opens the file and performs the operation as commanded and then deletes the Menu.txt file. If an error is found in the file, that **Menu.txt** file is renamed as **Menu_Error.txt** file. Some operations may still be completed in the event of an error. Multiple commands and multiple lines may be placed in the **Menu.txt** command file. Commands are executed in the order they appear in the file.

The following characters cannot be used as part of the menu file name passed within the command file:

```
/ ' , \ : | " + ; < = > ? [ ]
```

The commands that can be used in the Menu.txt file are:

Create: Save a menu from the Active settings into \Menus

Activate: Restore a menu from \Menus to the Active settings

Send: Copy a menu from \Network to \Menus

Get: Copy a menu from \Menus to \Network

Delete: Delete a menu in \Menus

List: Make a list of available menus located in \Menus

The **Create** and **Activate** commands can be used to remotely command the Operator Panel to save and restore menus without the user having to go to the Operator Panel screen to perform the operation. The **Create** and **Activate** commands transfer information between the menus and the active settings that are currently in use on the controller.

Create: This command creates (or 'Save's) a new OPERATOR PANEL menu. The new menu is placed in the \Menus directory. If there is already a menu present with that same name, then the existing menu will be renamed with a '_1' attached to the end of the filename and the new one will be created. The command has the form:

```
Create = Sample.mnu
```

Activate: This command activates (or 'Restore's) a menu. The menu is restored from the \Menus directory. The command has the form:

```
Activate = Sample.mnu
```

The **Send**, **Get**, **Delete** and **List** commands are used to manage the menus of several Operator Panel controllers on a shop floor from a production manager's computer. This will allow the menus to be stored and archived in a common location. The menus can be transferred from the archive, through the Ethernet connection and downloaded to the Operator Panel prior to them being needed. The **Send** command is used to copy it from the \Network folder into the \Menu folder. When the job is complete, then the **Get** command can be used to copy the menu from the \Menus folder to the \Network folder. It can then be copied out with the use of the Ethernet connection back into the archive location. The menu located in the OPERATOR PANEL \Menus folder can be deleted with the use of the **Delete** command.

Send: This command transfers a menu file from the \Network folder to the \Menus folder. This command does not open or restore the menu. It is only copied. The **.mnu** file does not contain any tool pictures. The command has the form:

Send: Sample.mnu

Get: This command transfers a menu file from the \Menus folder to the \Network folder. This command does not open or create the menu. It is only copied. The **.mnu** file does not contain any tool pictures. The command has the form:

Get = Sample.mnu

Delete: This command removes a menu file located in the \Menus folder. The command has the form:

Delete = Sample.mnu

7 Hardware

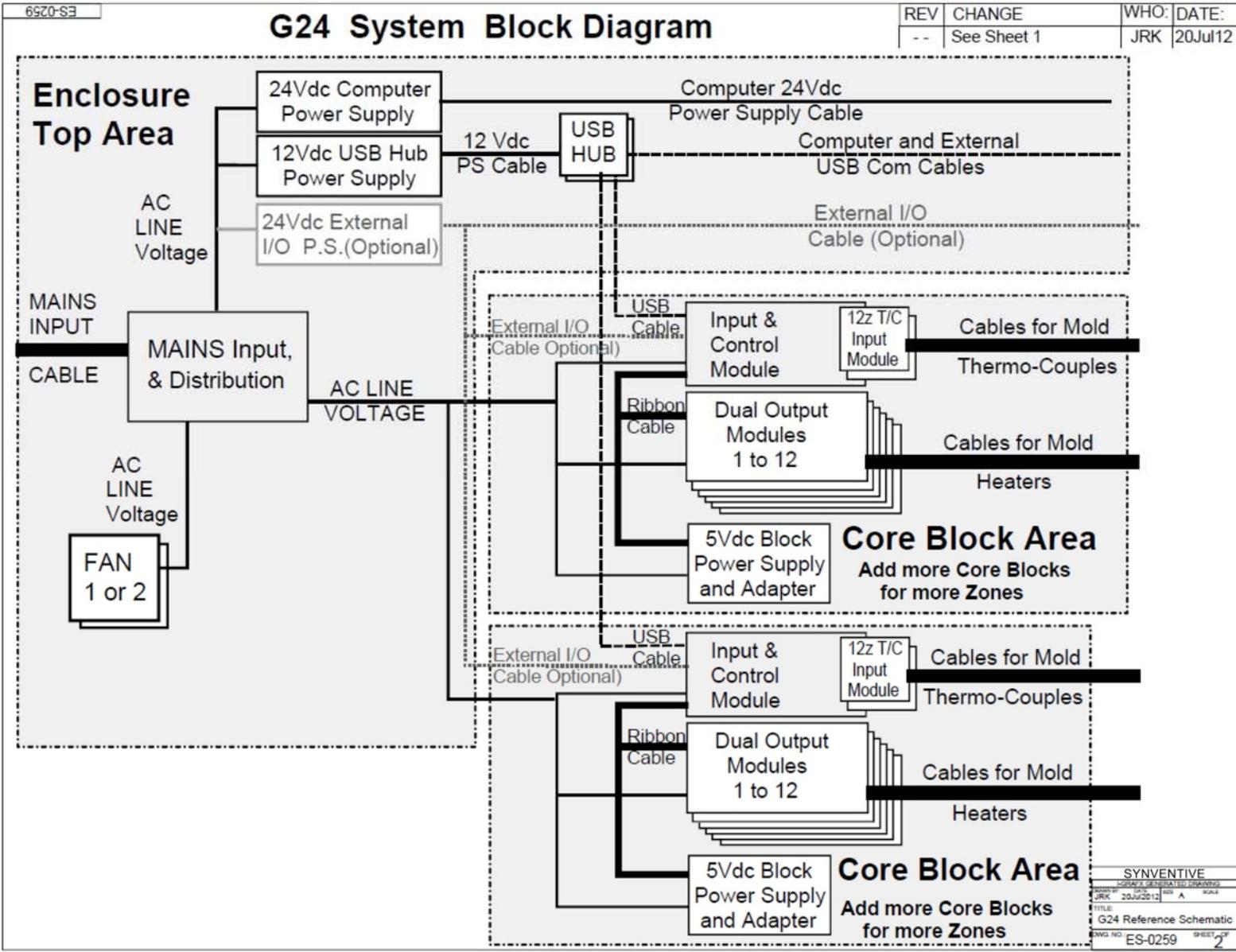
REV	CHANGE	WHO	DATE
--	Initial Release	JRK	03Aug12
A	Update pg 12,13,15 & 16	JRK	01Aug14

G24 Reference Schematic

G24 Reference Schematic Pages

- p1: Front Page
- p2: System Block Diagram
- p3: MAINs - 3P Delta Diagram
- p4: MAINs - 3P+N WYE Diagram
- p5: MAINs - 3P WYE Diagram
- p6: Core Block Diagram
- p7: ICM Diagram
- p8: 15A Output Module Diagram
- p9: T/C Input Module Diagram
- p10: Computer Power Diagram
- p11: USB Diagram
- p12: 2+2 Aux I/O Diagram
- p13: 1+1 Aux I/O Diagram
- p14: Reference Data & Tables
- p15: 30A Output Module Diagram
- p16: ICM plus T/C Input

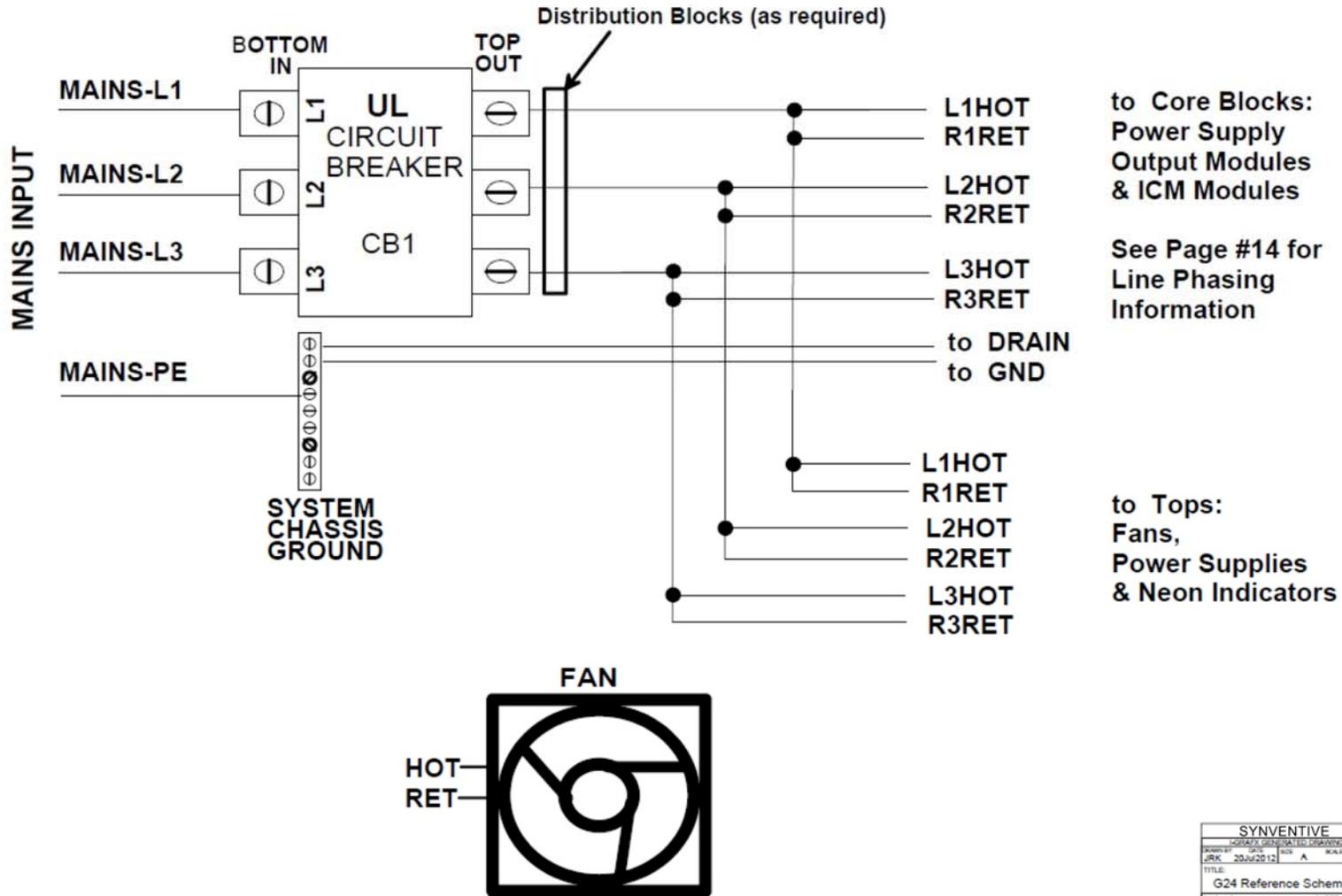
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DATE	BY	CHK	APP
20Aug2012	JRK	A	
TITLE			
G24 Reference Schematic			
SWG-NO	SHEET OF		
ES-0259	1		15



SYNVENTIVE			
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JRK	20JUL2012	2	A
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DWG NO:	ES-0259	SHEET OF	2

REV	CHANGE	WHO	DATE
--	See Sheet 1	JRK	20Jul12

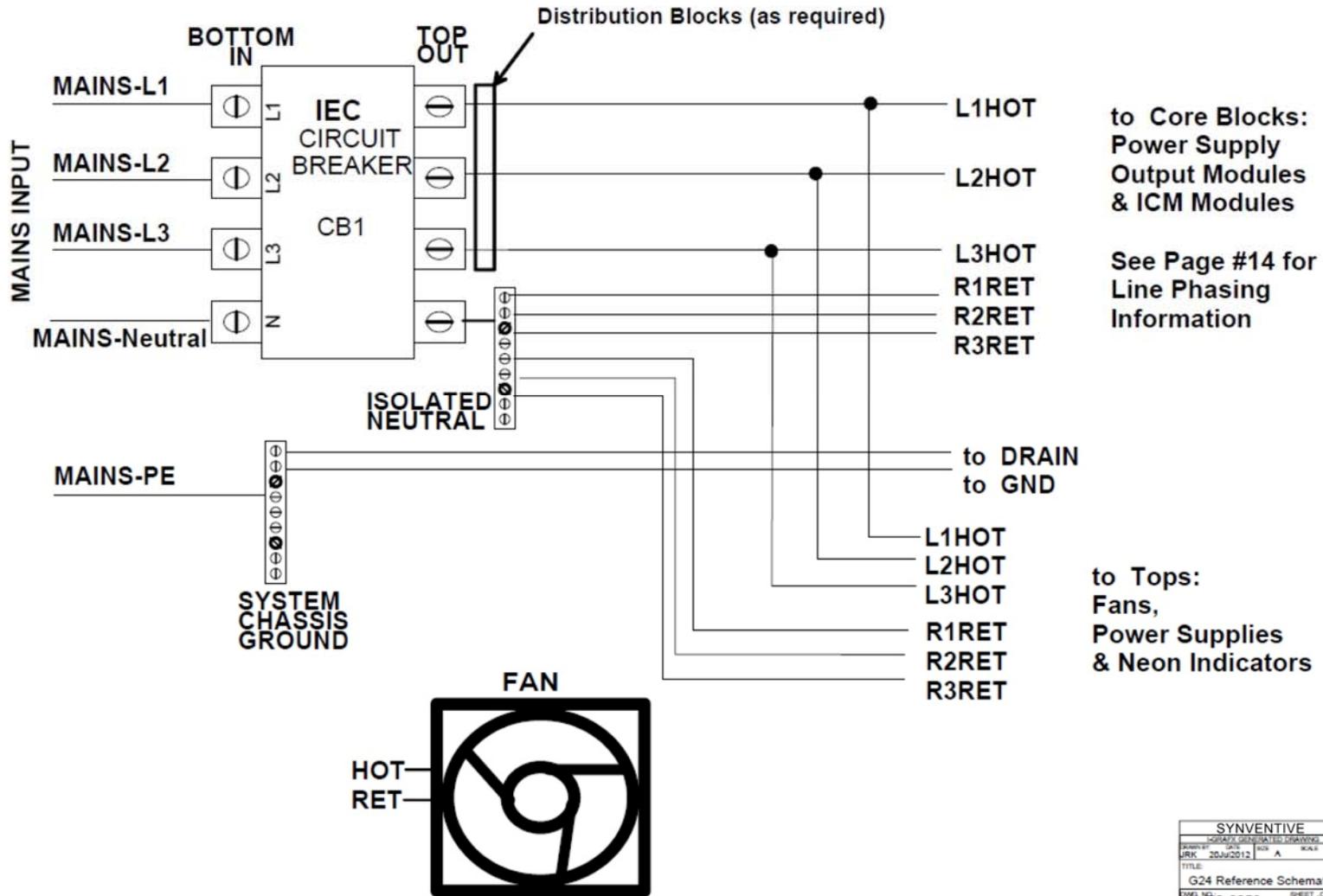
G24 ENCLOSURE WIRING - DELTA MAINS



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JRK	20Jul2012	A	1:1
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DWG. NO.	SHEET OF		
ES-0259	3		

REV	CHANGE	WHO	DATE
--	See Sheet 1	JRK	20Jul12

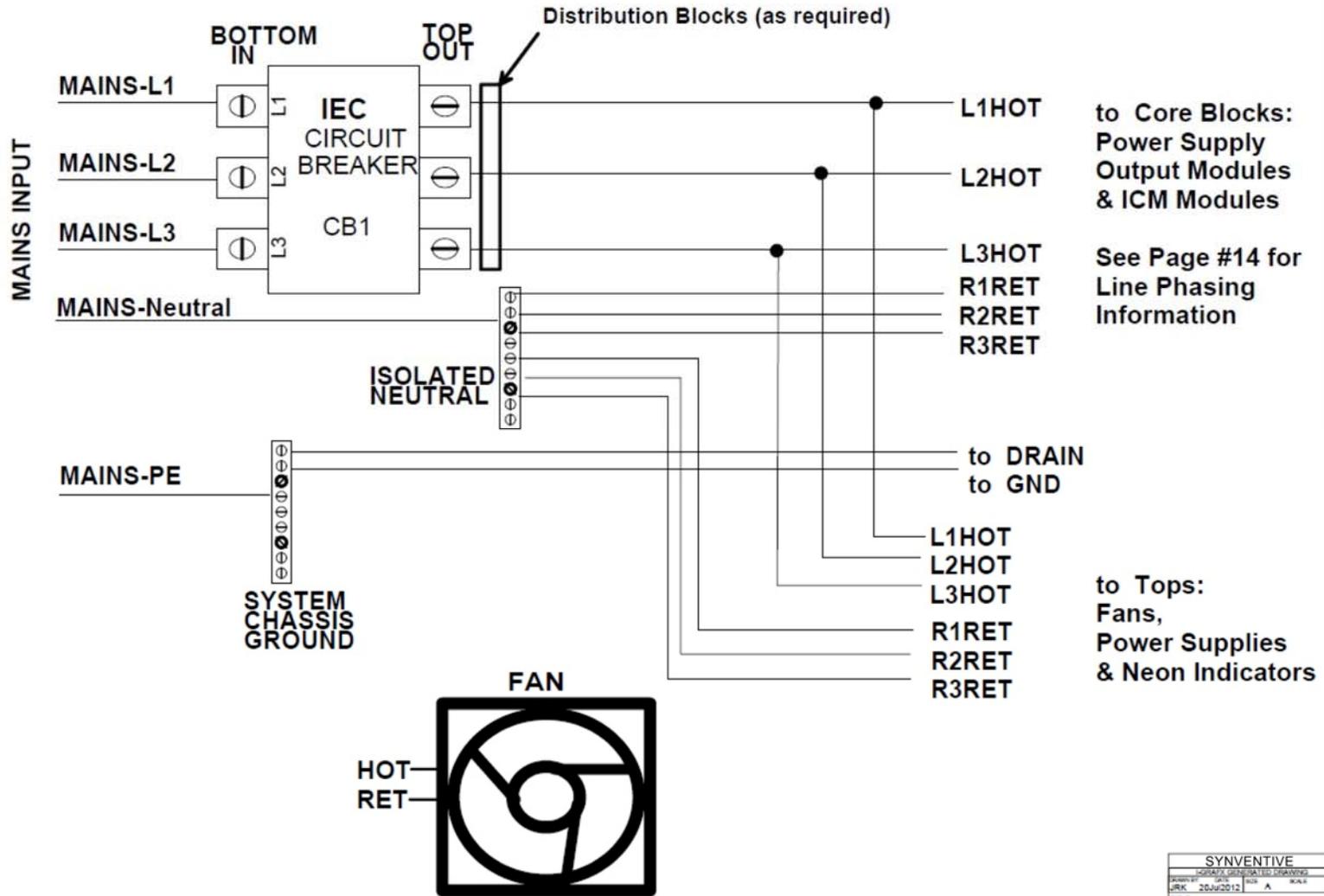
G24 ENCLOSURE WIRING - 3P+N WYE MAINS



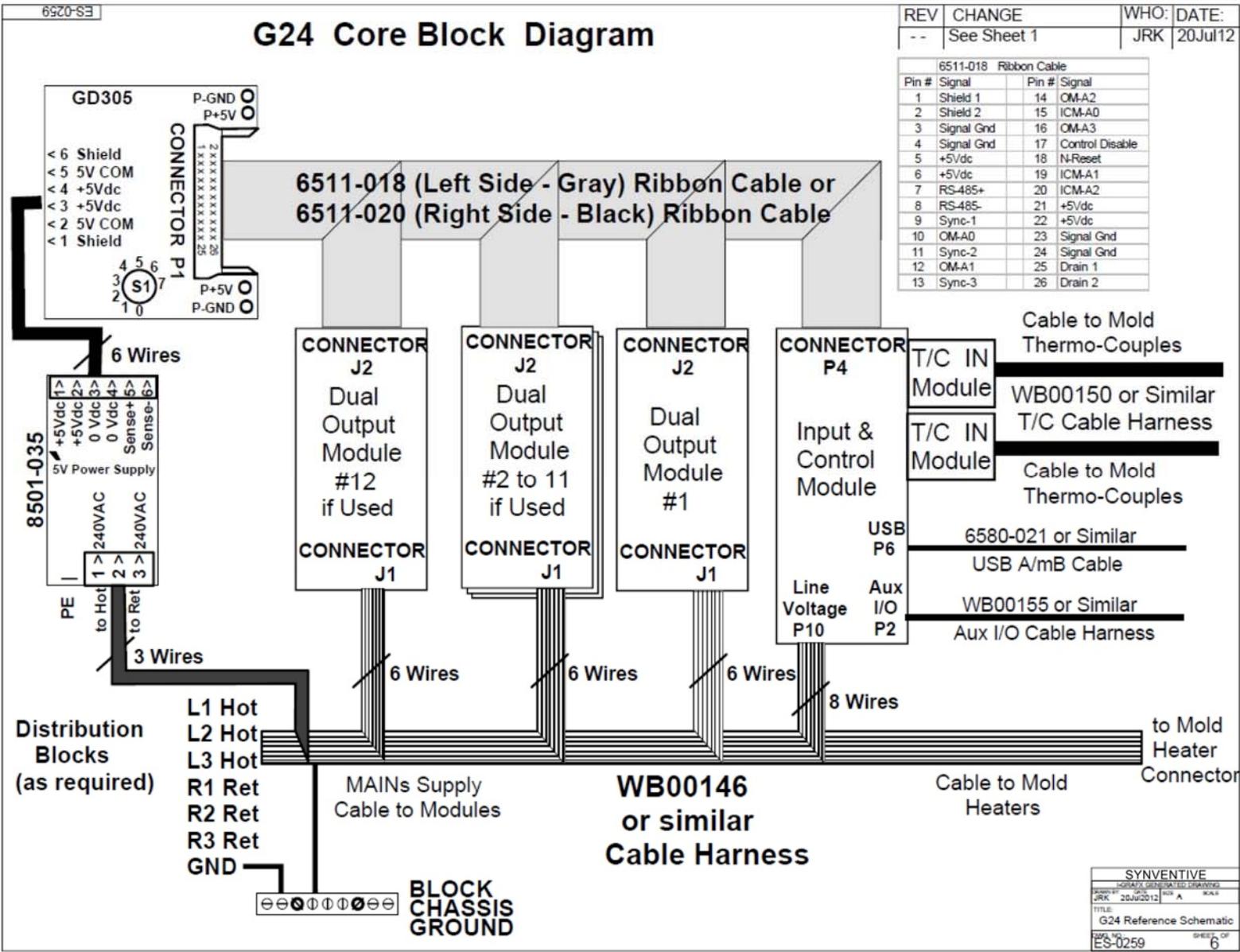
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DESIGNED BY	DATE	REV	SCALE
JRK	20Jul2012	A	K&L
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G24 Reference Schematic			
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ES-0259	4		

G24 ENCLOSURE WIRING - 3P WYE MAINS

REV	CHANGE	WHO	DATE
--	See Sheet 1	JRK	20Jul12



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DESIGNED BY	DATE	REV	APP
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TITLE			
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DWG. NO.	SHEET		OF
ES-0259	5		5



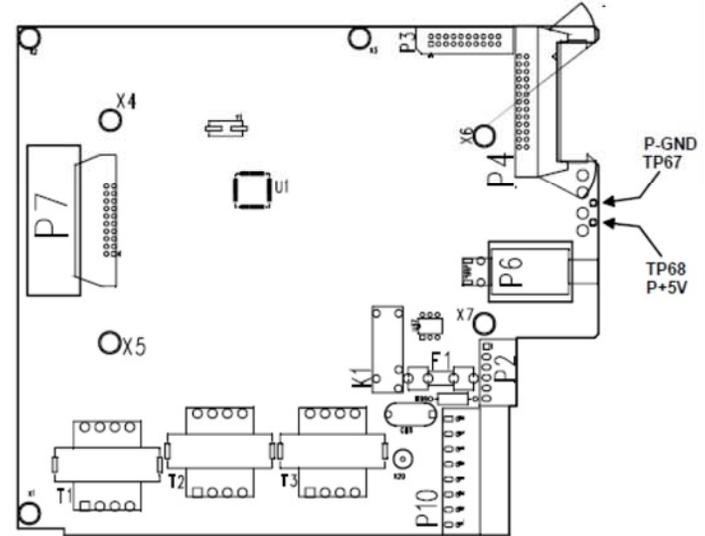
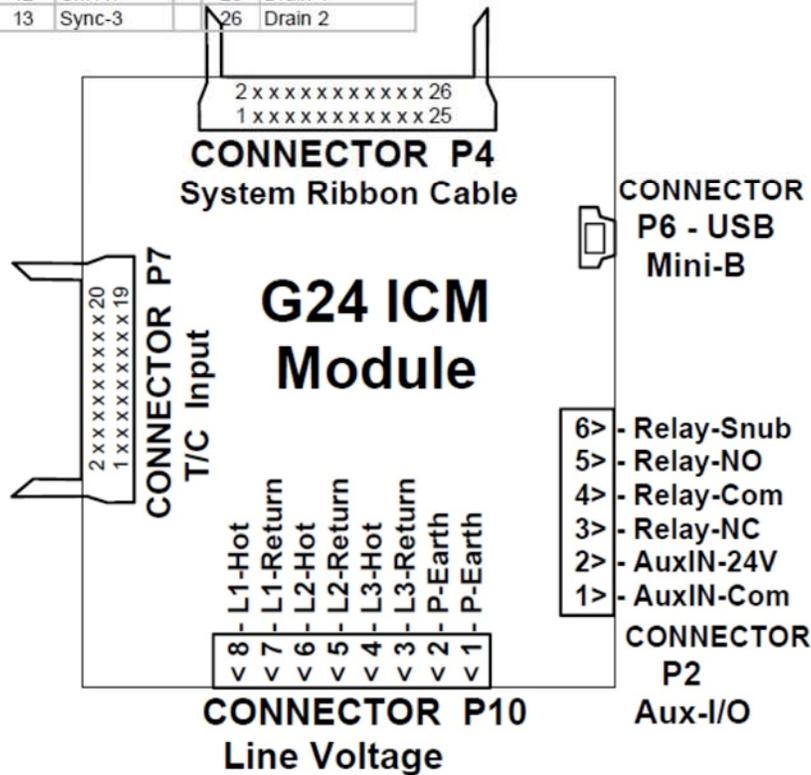
G24 Input Control Module Diagram

REV	CHANGE	WHO:	DATE:
--	See Sheet 1	JRK	20Jul12

Connector P4			
Pin #	Signal	Pin #	Signal
1	Shield 1	14	OM-A2
2	Shield 2	15	ICM-A0
3	Signal Gnd	16	OM-A3
4	Signal Gnd	17	Control Disable
5	+5Vdc	18	N-Reset
6	+5Vdc	19	ICM-A1
7	RS-485+	20	ICM-A2
8	RS-485-	21	+5Vdc
9	Sync-1	22	+5Vdc
10	OM-A0	23	Signal Gnd
11	Sync-2	24	Signal Gnd
12	OM-A1	25	Drain 1
13	Sync-3	26	Drain 2

Connector P7			
Pin #	Signal	Pin #	Signal
1	D-Common	11	Not Used-1
2	D-Common	12	Not Used-2
3	+5Vdc	13	+12Vdc
4	+5Vdc	14	+12Vdc
5	RS-485+	15	A-Common
6	RS-485-	16	A-Common
7	Reset	17	-12Vdc
8	A4	18	-12Vdc
9	A5	19	Drain 1
10	A6	20	Drain 2

Connector P6	
USB Type Mini-B	
Pin #	Signal
1	USB +5V
2	USB DM
3	USB DP
4	A/B Dir
5	USB +GND
6	USB Shield



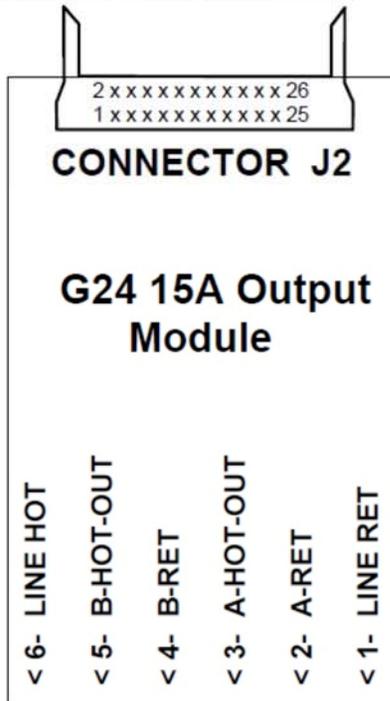
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ES-0259	7		

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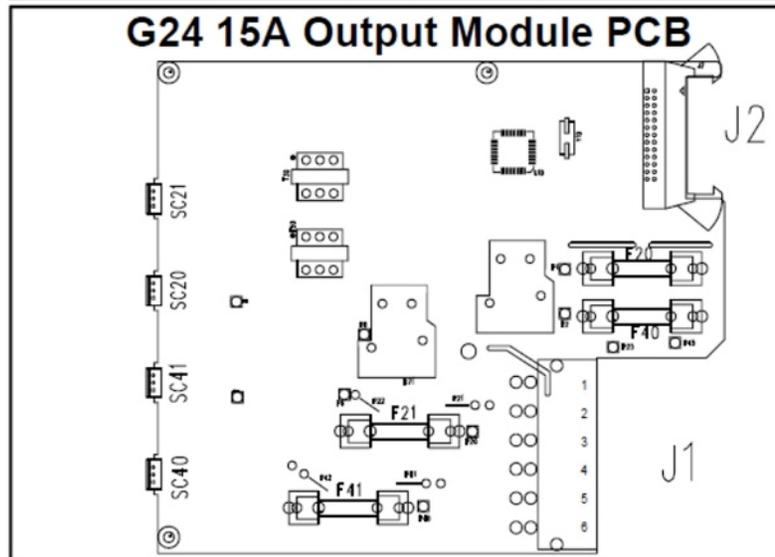
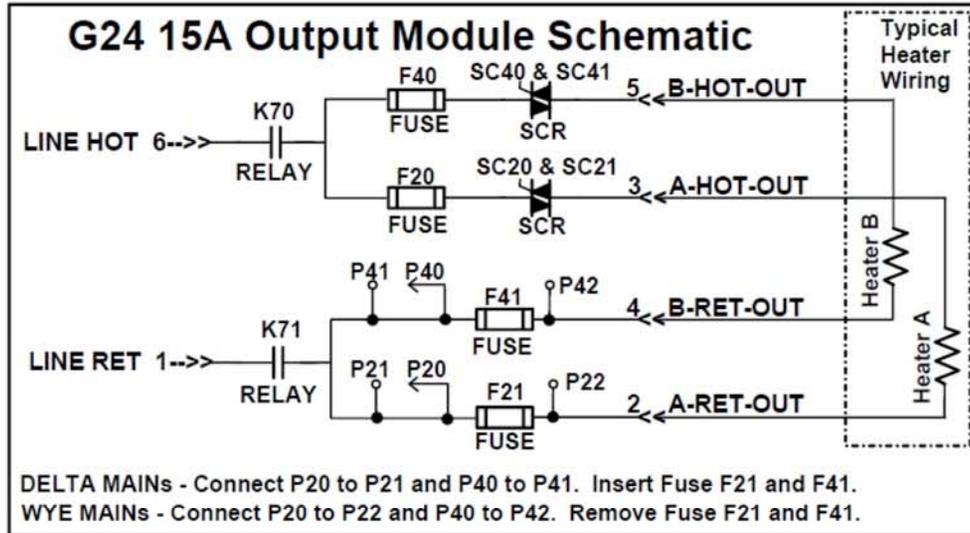
G24 15A Output Module Diagram

REV	CHANGE	WHO:	DATE:
--	See Sheet 1	JRK	20Jul12

Pin #	Signal	Pin #	Signal
1	Shield 1	14	OM-A2
2	Shield 2	15	ICM-A0
3	Signal Gnd	16	OM-A3
4	Signal Gnd	17	Control Disable
5	+5Vdc	18	N-Reset
6	+5Vdc	19	ICM-A1
7	RS-485+	20	ICM-A2
8	RS-485-	21	+5Vdc
9	Sync-1	22	+5Vdc
10	OM-A0	23	Signal Gnd
11	Sync-2	24	Signal Gnd
12	OM-A1	25	Drain 1
13	Sync-3	26	Drain 2



CONNECTOR J1



SYNVENTIVE			
DESIGNED BY	DATE	REV	APP
JRK	20Jul2012	A	RAJ
TITLE			
G24 Reference Schematic			
DWG. NO.	SHEET OF		
ES-0259	8		

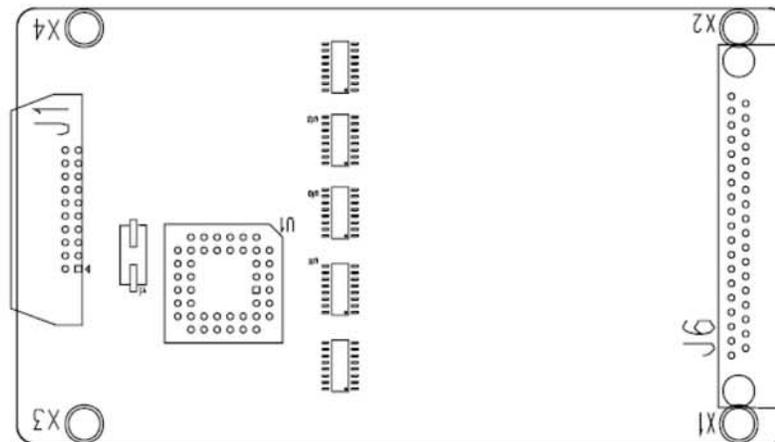
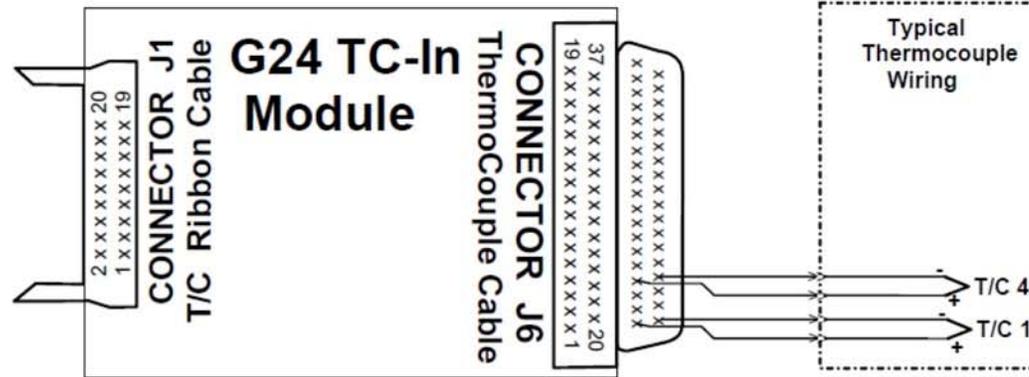
G24 ThermoCouple Input Module Diagram

REV	CHANGE	WHO:	DATE:
--	See Sheet 1	JRK	20Jul12

Connector J1			
Pin #	Signal	Pin #	Signal
1	D-Common	11	Not Used-1
2	D-Common	12	Not Used-2
3	+5Vdc	13	+12Vdc
4	+5Vdc	14	+12Vdc
5	RS-485+	15	A-Common
6	RS-485-	16	A-Common
7	Reset	17	-12Vdc
8	A4	18	-12Vdc
9	A5	19	Drain 1
10	A6	20	Drain 2

Connector J6			
Pin #	Signal	Pin #	Signal
1	TCIn +1	20	TCIn -1
2	TCIn +2	21	TCIn -2
3	TCIn +3	22	TCIn -3
4	TCIn +4	23	TCIn -4
5	TCIn +5	24	TCIn -5
6	TCIn +6	25	TCIn -6
7	TCIn +7	26	TCIn -7
8	TCIn +8	27	TCIn -8
9	CJ+5V	28	CJ+VOLT
10	Sink-1	29	CJ-VOLT
11	CJ-Com	30	TCIn -9
12	TCIn +9	31	TCIn -10
13	TCIn +10	32	TCIn -11
14	TCIn +11	33	TCIn -12
15	TCIn +12	34	TCIn -13
16	TCIn +13	35	TCIn -14
17	TCIn +14	36	TCIn -15
18	TCIn +15	37	TCIn -16
19	TCIn +16		

Inputs 13 to 16 are not used



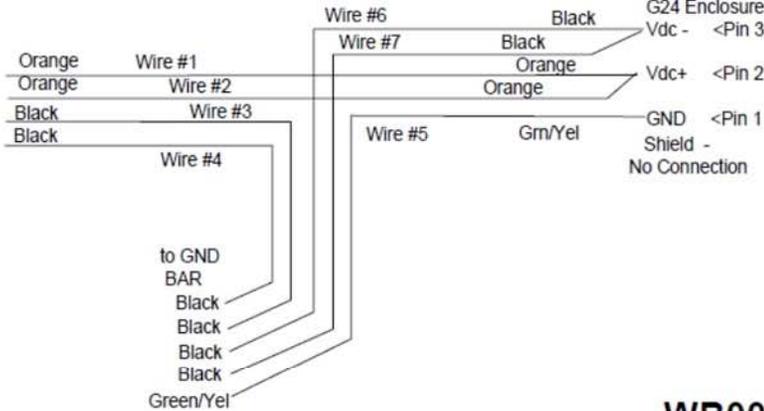
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PROJECT	DATE	REV	SCALE
JRK	20JUL2012	A	
TITLE:			
G24 Reference Schematic			
ES-0259	SHEET OF		9

G24 Computer Power Diagram

REV	CHANGE	WHO:	DATE:
--	See Sheet 1	JRK	20Jul12

WB00159 24Vdc Computer Outlet

P3
24Vdc USB HUB
Power Supply
+24Vdc <Pin 1
+24Vdc <Pin 2
Return <Pin 3
Return <Pin 4
Not Used <Pin 5
Not Used <Pin 6



P2 (XLR Connector)

P2
XLR Female
Panel Mount
Connector on
G24 Enclosure
Vdc - <Pin 3
Vdc+ <Pin 2
GND <Pin 1
Shield -
No Connection

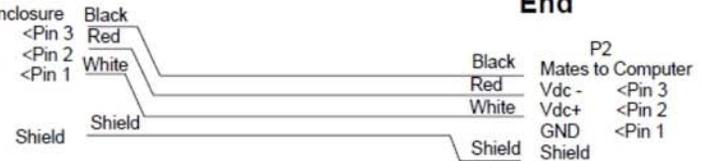


WB00152 24Vdc Computer Power Cable

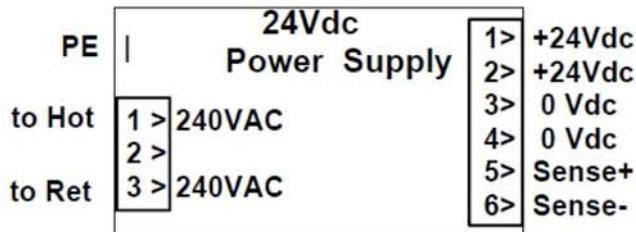
G24 Enclosure End

P1
Mates to
G24 Enclosure
Vdc - <Pin 3
Vdc+ <Pin 2
GND <Pin 1

G24 Computer End



8501-037



Connection View



Soldered Wire View

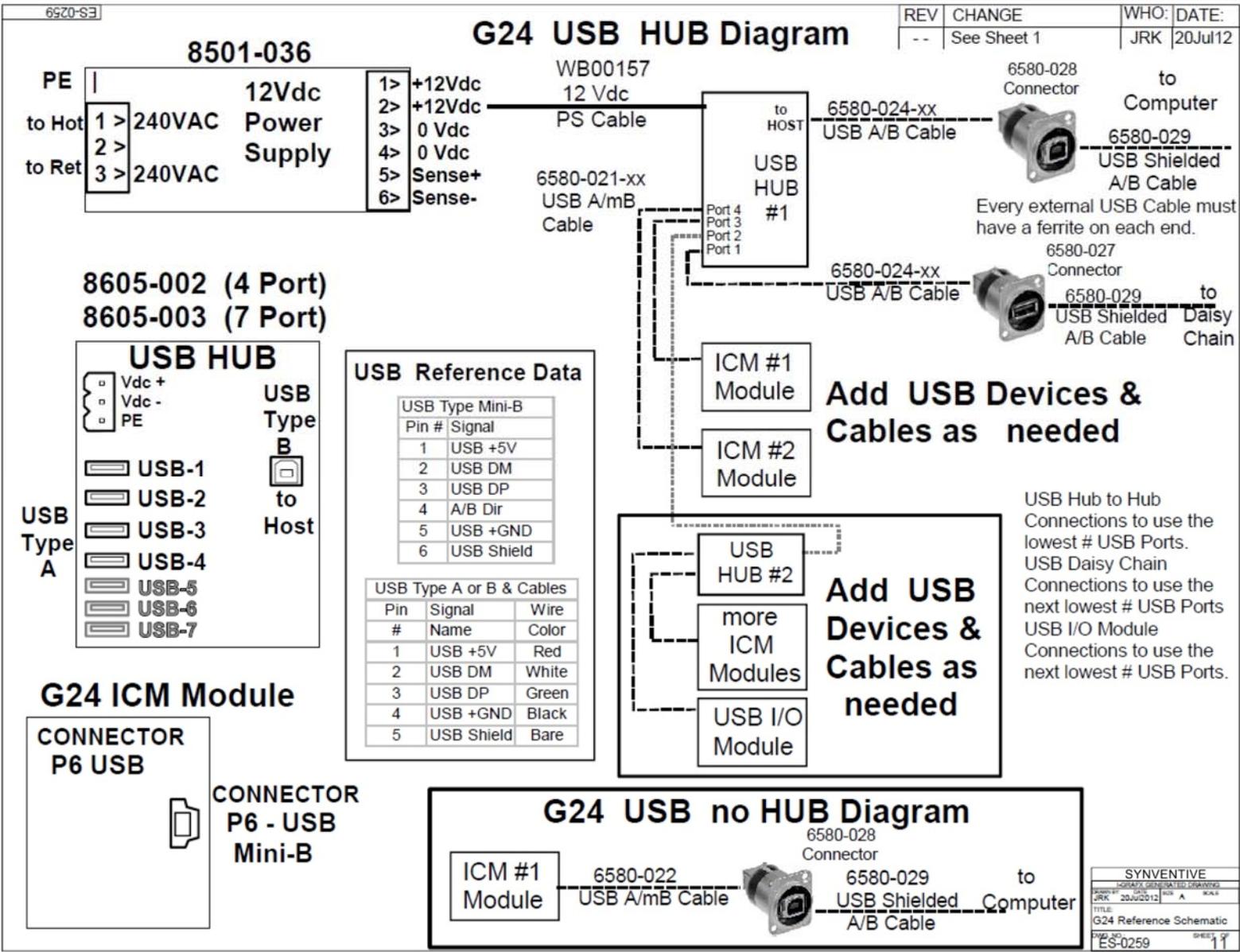


Soldered Wire View



Connection View

SYNVENTIVE			
DESIGNED BY	DATE	REV	SCALE
JRK	20Jul2012	A	
TITLE: G24 Reference Schematic			
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ES-0259			10

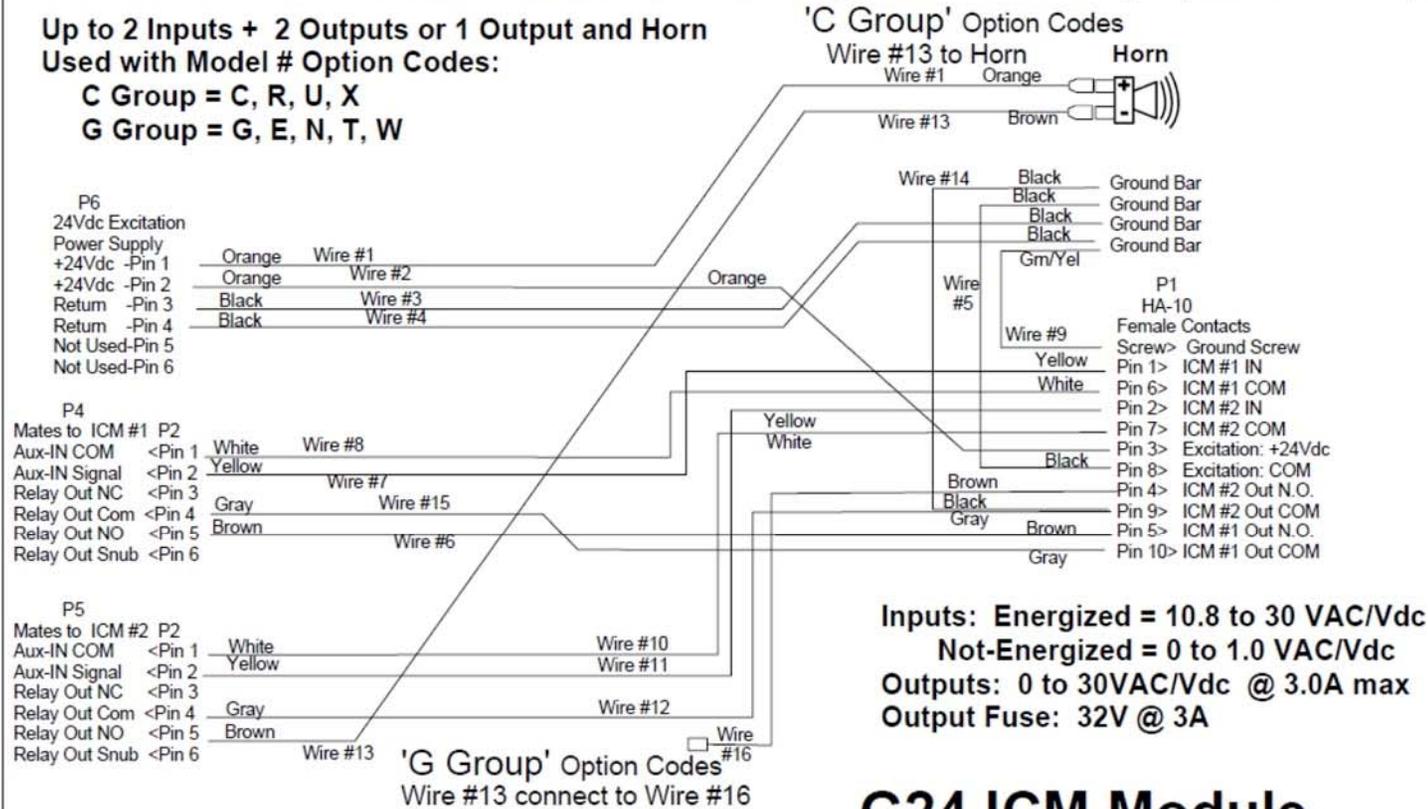


G24 Aux I/O 2-In + 2-Out Diagram

REV	CHANGE	WHO	DATE
--	See Sheet 1	JRK	20Jul12

Up to 2 Inputs + 2 Outputs or 1 Output and Horn
Used with Model # Option Codes:

C Group = C, R, U, X
G Group = G, E, N, T, W

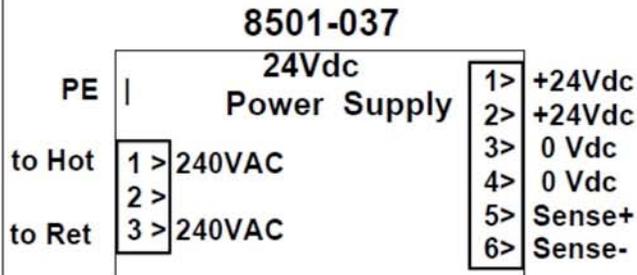


Inputs: Energized = 10.8 to 30 VAC/Vdc
Not-Energized = 0 to 1.0 VAC/Vdc
Outputs: 0 to 30VAC/Vdc @ 3.0A max
Output Fuse: 32V @ 3A

G24 ICM Module

CONNECTOR P2 Aux-I/O

- Relay-Snub ->6
- Relay-NO ->5
- Relay-Com ->4
- Relay-NC ->3
- AuxIN-24V ->2
- AuxIN-Com ->1



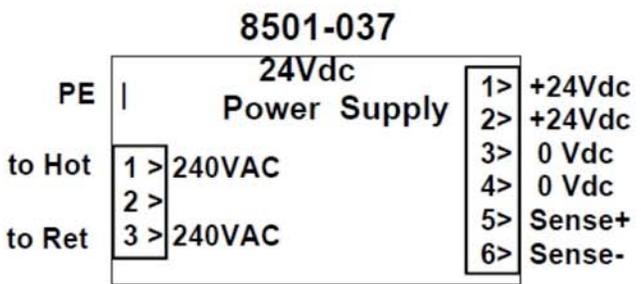
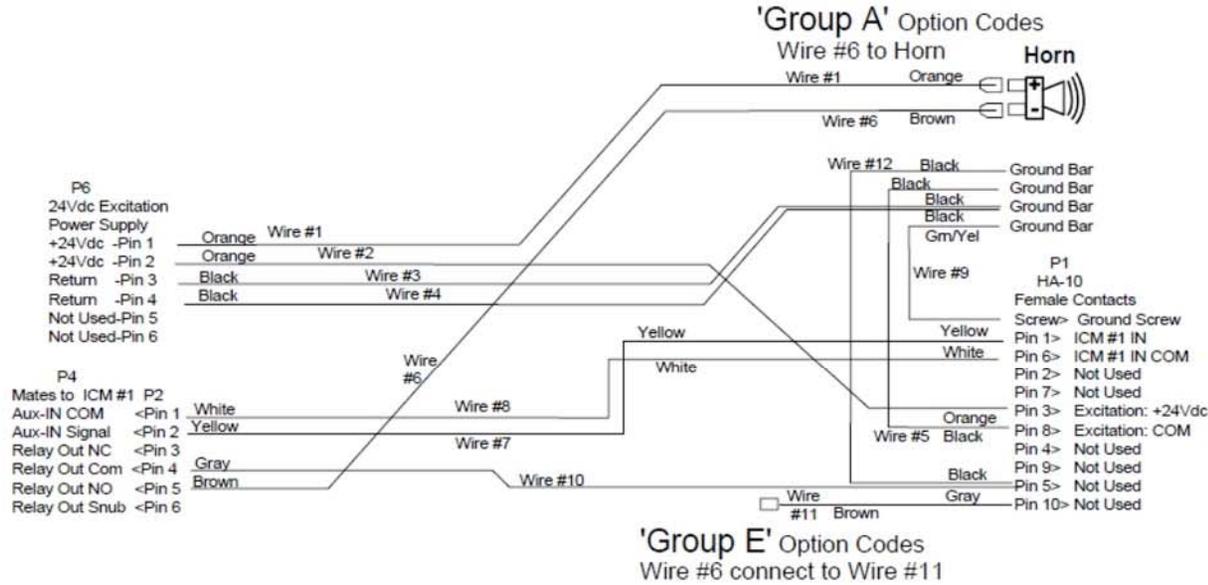
SYNVENTIVE			
DESIGNED BY	DATE	REV	SCALE
JRK	20Jul2012	A	
TITLE			
G24 Reference Schematic			
DWG NO.	ES-0259	SHEET	OF 2

G24 Aux I/O 1 In +1 Out Diagram

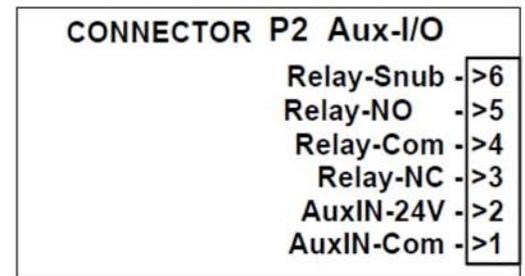
REV	CHANGE	WHO:	DATE:
--	See Sheet 1	JRK	20Jul12

Up to 1 Inputs and 1 Output
 Used with Model # Option Codes:
 Group A = A, S, M, & V
 Group E = E, N, T, & W

Inputs: Energized = 10.8 to 30 VAC/Vdc
 Not-Energized = 0 to 1.0 VAC/Vdc
 Outputs: 0 to 30VAC/Vdc @ 3.0A max
 Output Fuse: 32V @ 3A



G24 ICM Module



SYNVENTIVE			
DATE	DESIGNER	APP'D	SCALE
20Jul12	JRK	A	
TITLE: G24 Reference Schematic			
REV: ES-0259	SHEET OF 13		

G24 Reference Data & Tables

REV	CHANGE	WHO	DATE
--	See Sheet 1	JRK	20Jul12

System MAINs Supply		
Function	Hot	Return
Description	Wire	Wire
Ph #1 Neon	L1	R2
Ph #2 Neon	L2	R3
Ph #3 Neon	L3	R1
Fan	L1	R2
USB HUB PS	L1	R2
Computer PS	L1	R2
I/O Excitation PS	L1	R2
Core #1 Phase #1	L1	R2
Core #1 Phase #2	L2	R3
Core #1 Phase #3	L3	R1
Core #2 Phase #1	L1	R2
Core #2 Phase #2	L2	R3
Core #2 Phase #3	L3	R1
Core #3 Phase #1	L1	R2
Core #3 Phase #2	L2	R3
Core #3 Phase #3	L3	R1

'Pseudo' Core MAINs Supply			'True or 30A' Core MAINs Supply		
Core Block	Core Block	Core Block	Core Block	Core Block	Core Block
Function	Hot Wire	Return Wire	Function	Hot Wire	Return Wire
Pwr Supply	L1	R2	Pwr Supply	L1	R2
ICM	L1, L2, L3	R1, R2, R3	ICM	L1, L2, L3	R1, R2, R3
OM #1	L1	R2	OM or 30A #1	L1	R2
OM #2	L2	R3	not used	no connect	no connect
OM #3	L3	R1	OM or 30A #2	L2	R3
OM #4	L1	R2	not used	no connect	no connect
OM #5	L2	R3	OM or 30A #3	L3	R1
OM #6	L3	R1	not used	no connect	no connect
OM #7	L1	R2	OM or 30A #4	L1	R2
OM #8	L2	R3	not used	no connect	no connect
OM #9	L3	R1	OM or 30A #5	L2	R3
OM #10	L1	R2	not used	no connect	no connect
OM #11	L2	R3	OM or 30A #6	L3	R1
OM #12	L3	R1	not used	no connect	no connect

Note: Core Phasing for Large systems may vary to balance loading.

Enclosure Phase Neons

Phase 1
Phase 2
Phase 3



Power Supplies & Voltage Test Points			
Function	Location	Rating	GF #
Core Block PS	Inside Core Front	5Vdc @ 8.0A	8501-035
Core PS Test	GD305 (see page #6)		
Core PS Test	ICM (see page #7)		
USB HUB PS	Enclosure Top Ass'y	12Vdc @ 3.3A	8501-036
Computer PS	Enclosure Top Ass'y	24Vdc @ 2.5A	8501-037
I/O Excitation PS	Enclosure Top Ass'y	24Vdc @ 2.5A	8501-037

SYNVENTIVE			
DESIGNED BY	DATE	REV	SCALE
JRK	20JUL2012	A	
TITLE			
G24 Reference Schematic			
PKG. NO.	SHEET		OF
ES-0259	14		

ES-0259

Pin #	Signal	Pin #	Signal
1	Shield 1	14	OM-A2
2	Shield 2	15	ICM-A0
3	Signal Gnd	16	OM-A3
4	Signal Gnd	17	Control Disable
5	+5Vdc	18	N-Reset
6	+5Vdc	19	ICM-A1
7	RS-485+	20	ICM-A2
8	RS-485-	21	+5Vdc
9	Sync-1	22	+5Vdc
10	OM-A0	23	Signal Gnd
11	Sync-2	24	Signal Gnd
12	OM-A1	25	Drain 1
13	Sync-3	26	Drain 2

G24 30A Output Module Diagram

REV	CHANGE	WHO:	DATE:
--	See Sheet 1	JRK	25Jul14

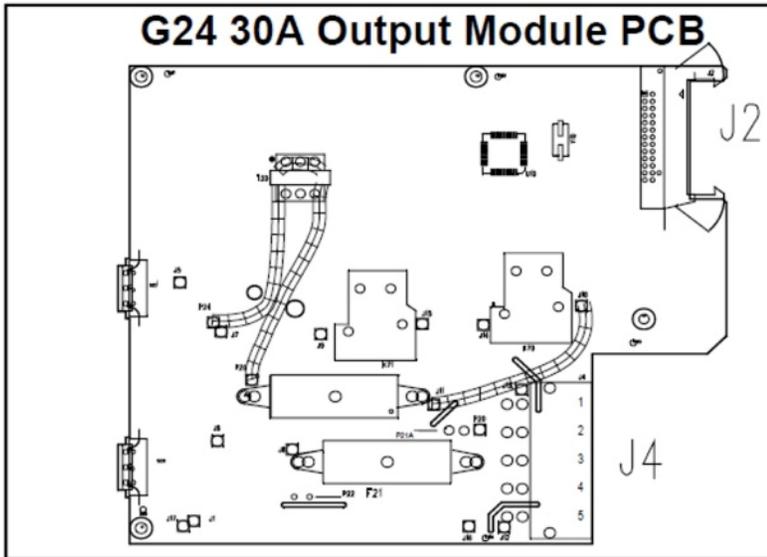
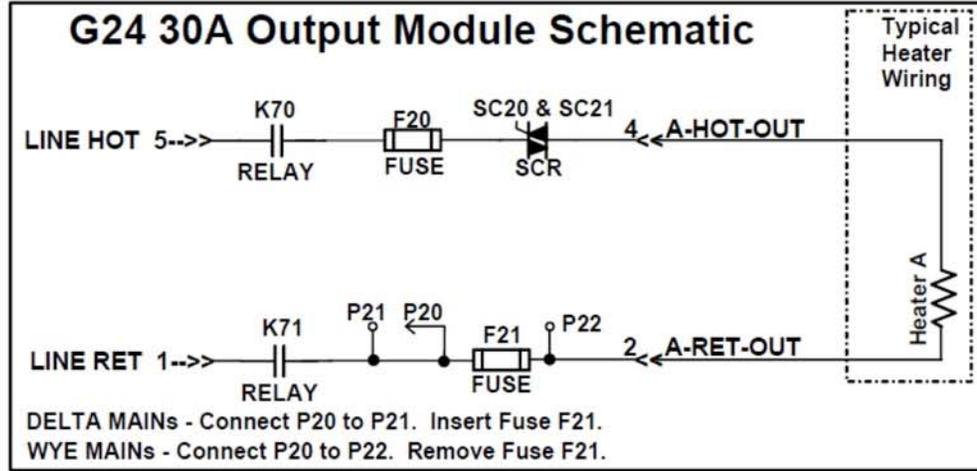


CONNECTOR J2

G24 30A Output Module

- < 5- LINE HOT
- < 4- A-HOT-OUT
- < 3- No connect
- < 2- A-RET
- < 1- LINE RET

CONNECTOR J4



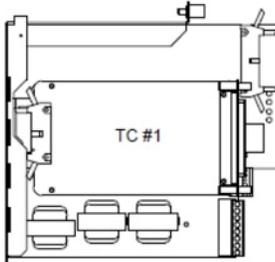
SYNVENTIVE			
DESIGNED BY	JRK	DATE	25JUL14
DRAWN BY	JRK	SCALE	A
TITLE	G24 Reference Schematic		
DWG. NO.	ES-0259	SHEET	15

G24 ICM plus T/C In Modules

REV	CHANGE	WHO:	DATE:
--	See Sheet 1	JRK	25Jul14

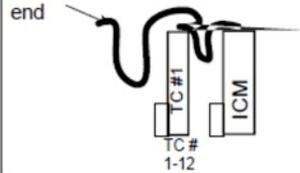
			GD620	GD621	GD622
		GD622 G24 Right ICM -24TC Module	QPA /	QPA /	QPA /
Label	Part Name	Description	Length	Length	Length
1	GD603	G24 ICM Module - Assembled	1	1	1
2	GD601	G24 TC Input Module	1	2	2
3	6511-019	G24 TC Input Bus Ribbon Cable	1	1	1
4	9520-055	Screw, M3x0.5 x 10mm Long, Panhead, Philips	2	2	4
5	9402-005	M/F Standoff, M3 Thread x22mm Long, 8mm Thread Tail	-	2	2
6	9402-006	M/F Standoff, M3 Thread x25mm Long, 8mm Thread Tail	-	2	2
7	9520-020	Screw, M3x0.5 x 10mm Long, Panhead, Philips	2	2	4

GD620 for 12 T/C Inputs

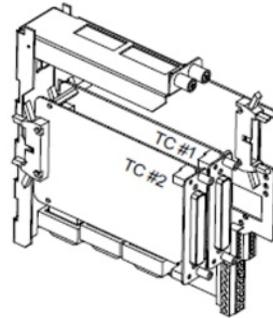


(Ribbon Cable) Routing

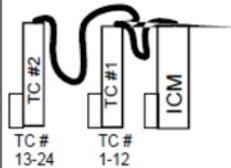
Wire Tie to Secure loose end



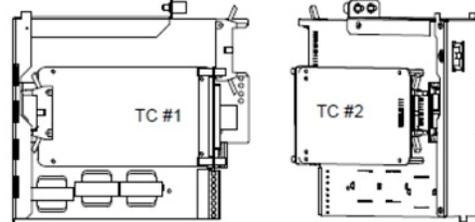
GD621 for 24 T/C Inputs Standard Core



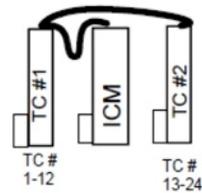
(Ribbon Cable) Routing



GD622 for 24 T/C Inputs Reverse Core



(Ribbon Cable) Routing



SYNVENTIVE			
REV	DATE	REV	SCALE
JRK	25JUL14	A	
TITLE			
G24 Reference Schematic			
DESIGNED	ES-0259	DRAWN	16

Default Settings and Limits

G24 Default / Limit	Default	Limit / Range
Multiple Language Capability	English	Multiple Languages
Power Status	Off	On/Off
Automatic Set Point	0F	0-932F; 0-500C
Manual Set Point	0%	0 - 100%
Automatic Mode/Manual Mode	Auto	Auto/Man
Security Level	Operator	Monitor, Operator, Supervisor, Engineer
Security Codes - Up One Level at a Time, Enter 0 to go Down One Level at a Time	321, 654, 987	Monitor-Operator, Operator-Supervisor, Supervisor-Engineer
Tuning	Auto tune (0)	-31 to 27
Temperature Set Point Maximum Limit	932F	0-932F; 0-500C
Manual Percent Maximum Limit	100%	0-100%
Temperature Deviation Alarm Set Point	+/- 20F	+/- 1-999F; +/- 1-537C
Boost Set Point	20F	User Selectable (0-932F; 0-500C)
Boost Set Point Limit	+/- 50F	0-932F; 0-500C (Range is bipolar)
Boost Time Set Point	60 sec.	0-300 sec.
Trim Set Point	0F	User Selectable (0-932F; 0-500C)
Trim Limit	+/- 100F	0-932F; 0-500C
Standby Set Point	220F	0-932F; 0-500C
Standby Group	None	User Selectable
Thermocouple Pinch Detection Time	0 (0 = 5 min)	.1 – 54 minutes (54 minutes = disabled T/C Pinch Alarm)
Degrees F or C Selectable	F	F or C
Thermocouple Input	J	J or K
Alarms Latched	Disabled	Enabled/Disabled
Operator ID	None	Enter Operator ID's to enable
Material Protection	Disabled	Enabled/Disabled
Material Protection Time (in seconds)	0	0-999
Heater Resistance Monitoring	Disabled	Enabled/Disabled
Heater Wattage Monitoring	Disabled	Enabled/Disabled
Watt High Alarm	8000	0-8000
Watt Low Alarm	0	0-8000
Critical Over Temperature Alarm	932F	0-932F; 0-500C
Outputs on Power Up question - uninterrupted running	Ask	Always On, Ask, Always Off
Graph Setting Defaults	Auto Scaling	User Selectable
Seconds Per Update	1	.5 seconds - 65.5 seconds
Time Compression	1:1	1:1 - 1:300
Scale Max (both)	100	-999 - +999
Scale Min (both)	0	-999 - +999
Tool Pictures	None	User Generated
Database Max File Size	1 Meg	.1 - 100 Meg
Database Seconds per Update	1:1	1:1 - 300:1
Database - What to do "On File Full"	Keep Newest	Keep Newest, Keep Oldest or

		Create New
Report Length	1 Hour	1 - 48 Hours
Report Type	View	View / Print

9 Specifications

General

Calibration Accuracy	0.2 F (0.1 C)
Control Accuracy (steady state)	+/- 0.1F (0.05 C)
Power Control Time	8.3 msec (120 times per second) at 60 Hertz
Process Sampling	50 msec (20 times per second)
Control Algorithm	Automatic, self-optimizing, manual override
Degrees F or C	Field Selectable
Operating Range	0-932 F (0-500 C)
Output Voltage	0-240 VAC, Phase angle fired, 0.1% resolution
Standby Temperatures	User selectable (0-932 F, 0-500 C)
Remote Input	24 VDC
Relay Output	Rated at 24 VDC; Fused (3 amp)

Input Specifications

Thermocouple	Type J (standard), Type K (selectable).
Cold Junction Compensation	Internal to enclosure
External Resistance	10 Meg. Ohms
Temperature Variation due to T/C length	None

Electrical Specifications

Input Power	180-265 VAC Delta/Wye (phase voltage)
Frequency	47-53 Hz, 57-63 Hz
Ambient Temperature	32-122 F (0-50 C)
Humidity Range	10-95% non-condensing
Output Module Range	2-zone, 15A per zone, 3600W@240 VAC 1-zone, 30A per zone, 7200W@240 VAC
Internal Communications	Industrial USB 2.0

Performance Standard

US, Canadian and International	CE Mark; EMC: I.E.C. 61000 (6-2, 6-4, 4-2, 4-3 4-4, 4-5, 4-6, 4-11)
Designed to Meet	Safety IEC 61010, UL 508, UL 873 and CSA



Hardware Troubleshooting



CAUTION: ALWAYS LOCK OUT/TAG OUT THE AC POWER MAIN CIRCUIT BREAKER BEFORE REMOVING OR INSTALLING TEMPERATURE OUTPUT MODULES.



CAUTION: ONLY TRAINED AND QUALIFIED SET-UP OR ELECTRICAL PERSONNEL SHOULD PERFORM THE TROUBLESHOOTING PROCEDURES. PROPER TRAINING PROVIDED BY SYNVENTIVE IS A MUST FOR QUALIFICATION TO TROUBLESHOOT THE EQUIPMENT SAFELY.



CAUTION: REPLACEMENT OUTPUT MODULES ARE MUST BE SUPPLIED BY SYNVENTIVE.

Input Control Module LEDs (ICM)

The G24 has an Input Control Module (ICM) board that is located on each rack of the enclosure near the rear of the enclosure. This board is responsible for communication between the touchscreen, the thermocouple cards (attached to the ICM) and the output cards on that rack. There are four LEDs mounted vertically on the ICM located just below the ribbon cable that can be very useful in diagnosing any communication problem that arises. The LED light status for each of the four LEDs with Notes listed for each possible condition shown below.

From Top	Note 1	Note 2	Note 3	Note 4	Note 5	Note 6	Note 7
USB	Green Flicker	Red Slow Flash	Red	Off	Off	Green Rough	Green & Red
CPU	Green Flicker	Green Flicker	Off	Green Flicker	Off	Green & Red Rough	Green & Red
Outputs	Green Flicker	Green Flicker	Off	Green Flicker	Green Flash	Off	Off
Thermocouples	Green Flicker	Green Flicker	Off	Green Flicker	Green Flicker	Green Flicker	Off

Notes

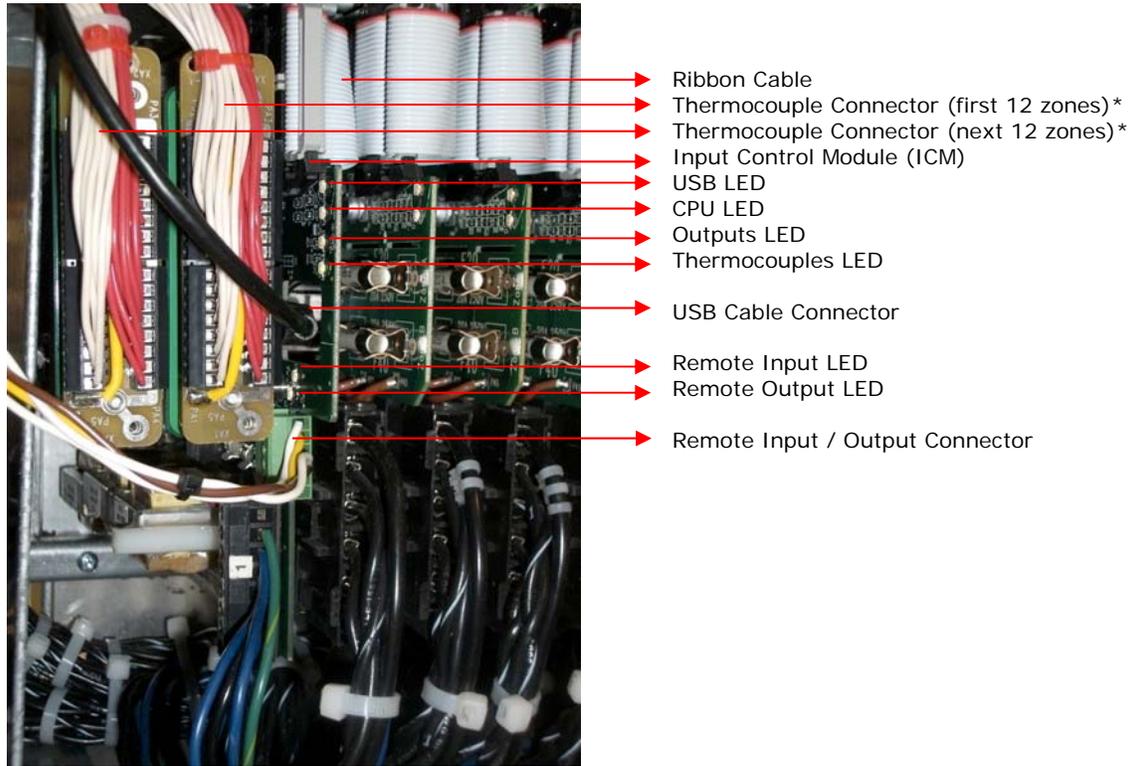
1. Normal operation, communicating with Operator Panel, T/C input module, Output Module and running PID² in application mode. While all four of these LEDs flicker, the USB LED flickers at a somewhat slower rate than the other three.
2. Red USB flashing every 2 seconds. ICM is not communicating with the touchscreen via USB, but is otherwise running normally.
3. USB lines held low by malfunctioning touchscreen or USB hub preventing CPU from running. Disconnecting the USB cable will allow CPU to run, but USB communications will still need to be debugged and reestablished.
4. Connected to touchscreen and USB communications are OK, but G24 software is not running on the touchscreen.
5. The normal state when in Express Update but BEFORE sending down data files.
6. Normal software update using Express Update while data is downloading.
7. Rare state indicating software encountered a problem on power up preventing application to run correctly.

Remote Input / Output LEDs

Just below the four ICM LEDs are two more LEDs that indicate the status of remote inputs and outputs if remote inputs and outputs have been ordered. The LEDs are located between the USB cable connector and the green Remote Input / Output connector below the Input Control Modules LEDs. The first remote input and output are found on the first ICM board. If there is another pair of I/O, it will be located on the ICM on the next enclosure below.

Input LED (on top) – Green when input signal is present, otherwise off.

Output LED (on bottom) – Orange (green and red lit simultaneously) when output relay is closed, otherwise off.



* The layout for the ICM board for those blocks that have enclosure doors that open to the left side of the controller. For blocks with enclosure doors that open to the right side of the controller, the second thermocouple connector on the board will be in a different location. The second thermocouple board will be mounted on the forward side of the ICM board and forward in relationship to the first thermocouple board.

11 Maintenance

Cleaning: For the exterior of the cabinet, apply a high strength cleaner containing a grease cutter that is non-abrasive and will not attack plastic. Apply the cleaner to a soft cloth and gently wipe down the metal portions of the cabinet. To clean the screen of the G24, use a soft, moist cloth and gently wipe it down. Do not spray liquids directly on the screen or into the cabinet.

Note: No attempt should be made to clean the interior of the cabinet. Should cleaning ever be required, please contact Synventive.

Check Power and Thermocouple Cables: Only check cables with the circuit breaker locked off. It is very important to routinely check all the cables on the rear of the cabinet. These routine checks should be carried out by a qualified electrician every six months. Make certain all the thermocouple and power cable connectors are well seated and all latches are secured in their locking positions. Inspect all cables for possible wear and/or abuse that would necessitate replacing a cable. If a cable pulls away from its housing strain relief, the cable should be replaced immediately. Any visible nicks or flat spots in cables should be viewed as good candidates for replacement. If any part of a connector base or hood appears loose, the repair should be done immediately or replaced if necessary.

Check the Earth Ground Connection: Earth ground should only be checked with the G24 circuit breaker locked off. Checking the earth ground connection should also be performed every six months. Installation and connection of the green (yellow/green Europe) earth wire from the G24 cabinet lug to ground is a MUST. In most locations, it is a LAW to have all the safety connections that are required by the local electrical codes. This connection should be routinely checked, not only for connection but for continuity.

Check the Operation of Cooling Fans: Every six months, check the internal fans of the G24 for operation. Usually a strip of paper held over the vented areas of the cabinet will flutter when the fans are operational. If one of the fans has failed, the fan should be replaced immediately.

Check Temperature Calibration: The maintenance schedule for recalibration of all temperature zones in the G24 system is dependent upon the nature of your molding process and the standards you are required to follow. We recommend that your calibration be checked at least every two years by a qualified technician. This can be readily accomplished by using the onboard Calibration software.

12 Contact Information

Literature, manuals, technical information and contact information can be found on our websites.

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