



# **AccuSoft License Manager User's Manual**

**For ImageGear Products  
For Unix and Mac Platforms**



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# AccuSoft License Manager

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The AccuSoft License Manager allows you to manage ImageGear evaluation and development licenses for UNIX/MAC platforms.

The AccuSoft License Manager retrieves hardware parameters from your computer, communicates with the AccuSoft Licensing Service using multiple options (HTTP-connection, Internet browser, or e-mail), obtains a License Key, and then saves the License Key on your computer. The License Manager will then enable ImageGear for evaluation or development, and acquire product updates.

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**NOTE:** The AccuSoft License Manager manages both ImageGear for UNIX/MAC and ImageGear for Java licenses. The ImageGear for Java license is cross-platform, which means there will be a single evaluation license for all platforms (Windows, UNIX, and MAC).

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## How to Run the AccuSoft License Manager

The AccuSoft License Manager starts automatically when the installation of ImageGear on your system is finished. You can also run it at any time from ImageGear installation directory:

`/AccuSoft/ImageGear14/Professional/Utils/AccuSoftLicenseClient`

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**NOTE:** The AccuSoft License Manager requires JRE 1.3 be installed on the system.

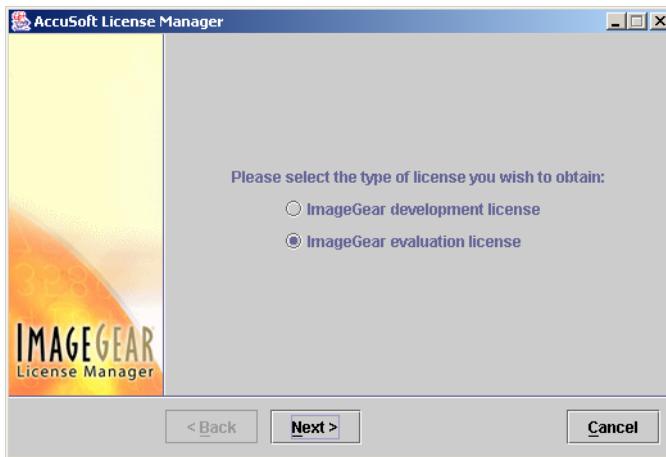
This product includes code licensed from RSA Data Security.

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# AccuSoft License Manager Entry Screen

This is the **Entry** screen of the **AccuSoft License Manager** utility:



To begin managing your AccuSoft product license:

1. Select the type of license you want to obtain: **ImageGear evaluation license** or **ImageGear development license**.
2. Click the **Next** button to manage the selected type of license.
3. Depending on the type of license you selected, you will proceed to the screens for managing either your ImageGear Evaluation or Development License.
4. Click the **Cancel** button if you do not want to obtain a license at this time.

## **See Also:**

[Managing ImageGear Evaluation Licenses](#)

[Managing ImageGear Development Licenses](#)

## ***Managing ImageGear Evaluation Licenses***

If you have chosen the **Evaluation license** option in [AccuSoft License Manager Entry Screen](#), then the process of managing your ImageGear evaluation license begins, and you proceed to one of the following screens:

- If you have not obtained an ImageGear evaluation license for this machine before, or if your evaluation license has not yet expired - [Evaluation Login Screen](#)
- If you have obtained an ImageGear evaluation license for this machine before and it has expired - [Evaluation License Expired Screen](#)

## Evaluation Login Screen

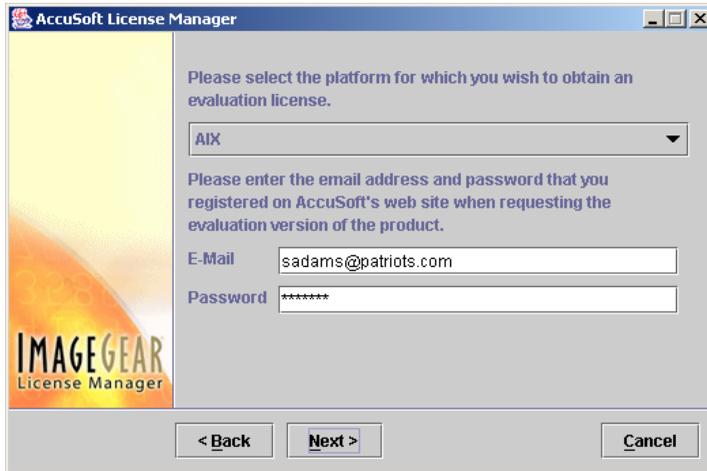
For each platform, the first time you access the Evaluation Login Screen, the following screen will appear. Subsequently, a screen where you only select the platform appears.



To obtain an ImageGear Evaluation License for the product:

1. Select the platform.
2. Enter the the **e-mail** address and **password** you obtained on the AccuSoft Web site when requesting an evaluation version of the product. If you have not registered yet, please click on the **Evaluation registration** hyperlink.
3. Click the **Next** button.
  - If you enter invalid credentials, the utility will prompt you to try entering them again.
  - If the AccuSoft License Manager can't communicate with the licensing Web Service at AccuSoft, due to a lack of Internet access or other various restrictions of the internet connection, you will proceed to the [Evaluation License Registration Screen](#).
  - If your credentials are correct and your internet connection has no restrictions, the AccuSoft License Manager will generate a License Key for you, and store it on your computer.

Once you have accessed the Evaluation Login Screen once for a given platform, the following screen will appear. Follow the instructions above to obtain a license.



The screenshot shows a window titled "AccuSoft License Manager". On the left is a vertical banner with the "IMAGEGEAR License Manager" logo. The main area contains the following text and controls:

- Text: "Please select the platform for which you wish to obtain an evaluation license."
- Dropdown menu: "AIX"
- Text: "Please enter the email address and password that you registered on AccuSoft's web site when requesting the evaluation version of the product."
- E-Mail input field: "sadams@patriots.com"
- Password input field: "\*\*\*\*\*"
- Buttons: "< Back", "Next >", and "Cancel"

## ***Evaluation License Registration Screen***

This screen allows you to communicate with the AccuSoft licensing Web Service via the Web browser. This will permit you to continue with evaluation licensing even though you have limited Internet access.



The screenshot shows a window titled "AccuSoft License Manager". On the left is a vertical banner with the "IMAGEGEAR License Manager" logo. The main area contains the following text and controls:

- Text: "The AccuSoft License Manager couldn't communicate with the evaluation licensing Web Service."
- Web registration button: A globe icon with the text "For web registration click the button on the left."
- Email registration button: A notepad icon with the text "For email registration click the button on the left."
- Text: "Please click 'Next' to enter the manual key you obtained from the AccuSoft Customer Support web site."
- Buttons: "< Back", "Next >", and "Cancel"

You can manually obtain an evaluation license, using one of the following two methods:

If you click on the **Web registration** button:

1. You will proceed to the AccuSoft evaluation registration Web-page, where you will be given your evaluation license key (manual key).
2. Copy this manual key to the clipboard.

3. Click the **Next** button to proceed to the [Evaluation License Paste Screen](#).

If you click on the **E-mail registration** button:

1. The AccuSoft License Manager will send an e-mail request to AccuSoft for an evaluation license key (manual key). An e-mail reply will be processed automatically and sent to you with a manual key attached.
2. Copy this manual key from the 'reply' e-mail to the clipboard.
3. Click the **Next** button to proceed to the [Evaluation License Paste Screen](#).

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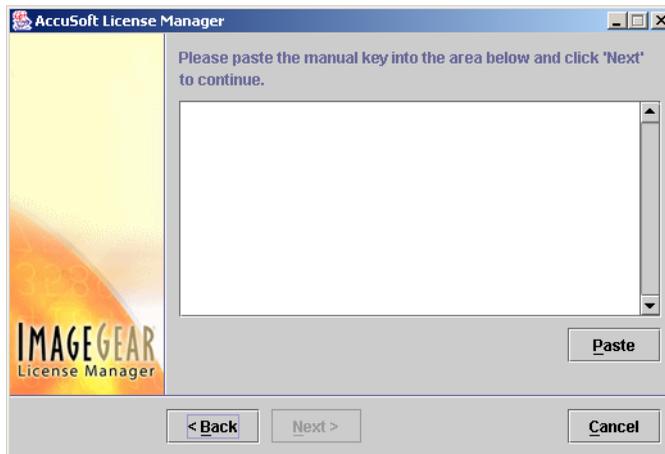
**NOTE:** If the AccuSoft License Manager can't send an e-mail automatically you can still send it manually to AccuSoft. The details on how to proceed are provided.

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## ***Evaluation License Paste Screen***

This screen is used to install the evaluation license key you obtained using the [Evaluation License Registration Screen](#).

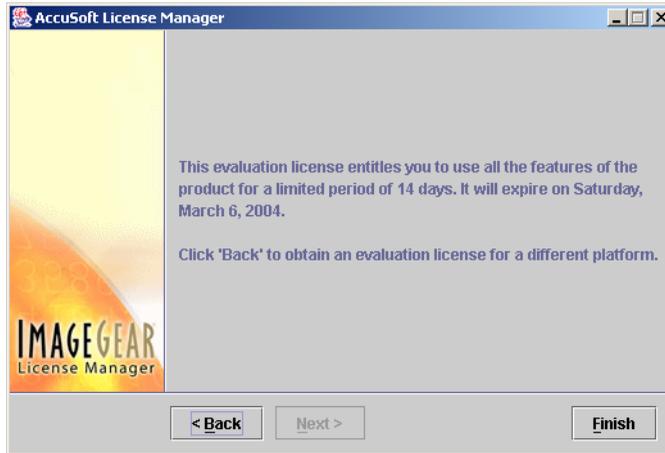


Please do the following:

1. Click the **Paste** button to paste the evaluation license key (manual key) from the clipboard into the screen's text-box.
2. Click the **Next** button to proceed to the [Evaluation License Terms Screen](#).

## Evaluation License Terms Screen

When you have successfully installed the ImageGear evaluation license, this screen informs you of the features enabled and the expiration date of the evaluation.



Click **Finish** to exit the AccuSoft License Manager or click **Back** to obtain an evaluation license for a different platform.

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**NOTE:** You can obtain the information shown on this screen at any time by running the License Manager utility again.

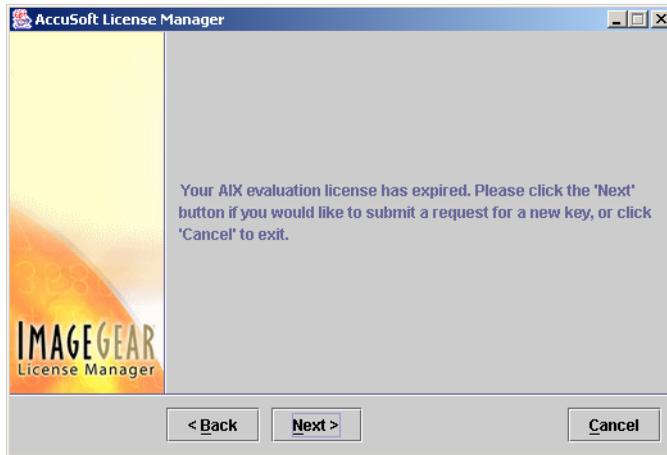
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## Evaluation License Expired Screen

If your evaluation license has expired, depending on the type of your Internet connection, you get one of two screens:

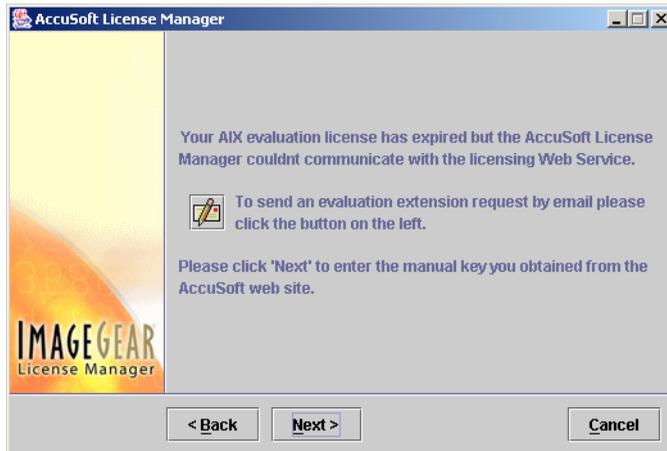
If the AccuSoft License Manager can connect to the AccuSoft licensing Web Service you get this screen:



You can choose the following:

- Click the **Next** button if you would like to submit a request for a new license key. AccuSoft will reply to you with an e-mail shortly after that.
- Click the **Cancel** button to exit AccuSoft License Manager.

If the AccuSoft License Manager can't communicate with the AccuSoft licensing Web Service, due to a lack of Internet access or other various restrictions of the internet connection, you will get the following screen:



Please do the following:

1. Click on the **Send an Evaluation Extension Request** button if you would like to submit a request for a new key. AccuSoft Customer Support will process it and either grant or deny it. You will receive an e-mail with either a manual key attached (if the request has been approved) or with an explanation of why it was rejected.
2. If you have received an e-mail with the manual key attached, please copy it to the clipboard.
3. Click the **Next** button to proceed to the [Evaluation License Paste Screen](#).

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**NOTE:** If the AccuSoft License Manager can't send an e-mail automatically, you can still send it manually to AccuSoft. The details on how to proceed are provided.

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## Managing ImageGear Development Licenses

If you have chosen the **Development license** option on the [AccuSoft License Manager Entry Screen](#), then the process of managing your ImageGear development license begins, and you proceed to the [Development Login Screen](#).

### *Development Login Screen*



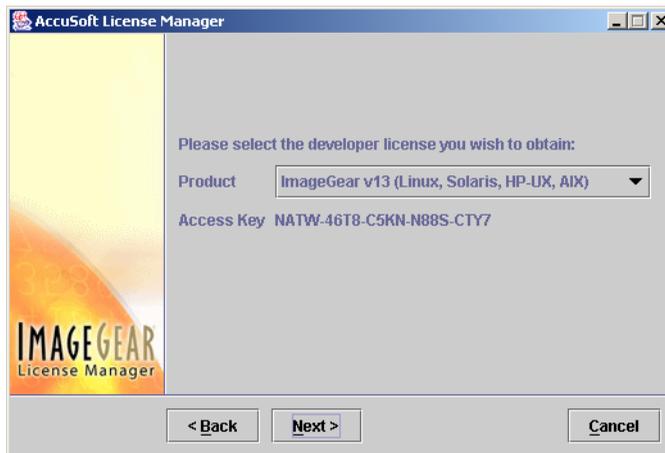
Please do the following:

1. Enter the **e-mail** address and **password** you obtained on the AccuSoft's web site when requesting an evaluation version of the product. If you didn't evaluate ImageGear, then enter the e-mail and password you used when you purchased the product.
2. Click the **Next** button to proceed:

- If you enter invalid credentials, the utility will prompt you to try entering them again.
- If the AccuSoft License Manager can't communicate with the licensing Web Service at AccuSoft, due to a lack of Internet access or other various restrictions of the internet connection, you will proceed to the [Development License Registration Screen](#)
- If your credentials are correct, you will proceed to the [Development Access Key Selection Screen](#).

## Development Access Key Selection Screen

This screen is used for selecting your **Access Key** to obtain a development license key for your system.



Please do the following:

1. Select an Access Key from the dropdown list. The product name and platform corresponding to the selected Access Key will be shown.
2. Click the **Next** button to proceed. The application will automatically obtain the license-required hardware parameters from your machine. It will then communicate with AccuSoft's licensing Web Service to obtain a development license key based on the selected access key and hardware parameters. If this is successful, you will proceed to the [Development License Key Obtained Screen](#). There is a limit on the number of computers you can use with the same ImageGear development license (the default is 5). If you are trying to associate the same access key with more than the allowed number of computers, you will be presented with the [Hardware Parameters Limit Exceeded Screen](#). If AccuSoft has granted you the permission to unregister hardware parameters from your license, you will be presented with the [Hardware Parameters Limit Exceeded Screen](#).

3. Click the **Cancel** button if you want to exit the application.

## ***Development License Registration Screen***

This screen allows you to communicate with the AccuSoft licensing Web Service via the Web browser. This will permit you to continue with development licensing even though you have limited Internet access.



You can manually obtain a development license, using the following method:

1. Click on the **Obtain your development license** button.
2. AccuSoft License Manager will launch Internet Explorer program and you will proceed to the **WebProductClient** utility where you can select your **Access Key** and obtain a development license key (manual key) for your system.
3. Click on the **Next** button to obtain a development license key for your system. You will proceed to the [Development License Paste Screen](#).

## ***Development License Paste Screen***

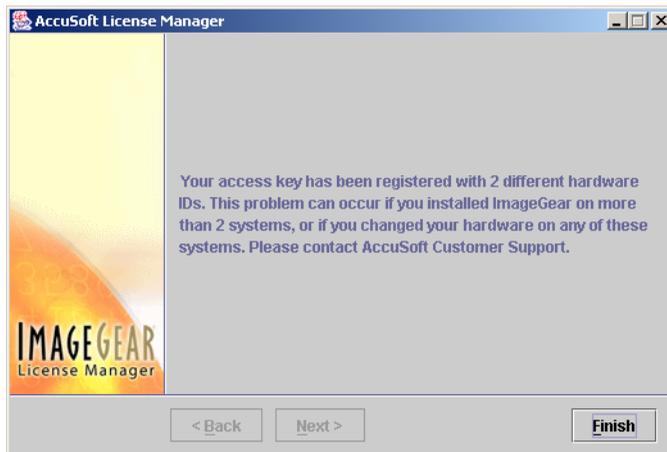
This screen is used to install the development license key you obtained using the [Development License Registration Screen](#).



Please do the following:

1. Click the **Paste** button to paste the development license key (manual key) from the clipboard into the screen's text-box.
2. Click the **Next** button to proceed to the [Development License Key Obtained Screen](#).

## ***Hardware Parameters Limit Exceeded Screen***



If you get this screen, then your **Access Key** is registered with as many different hardware parameters as your license allows. This problem can occur if you installed the ImageGear on more development systems than your license allows, or if you changed hardware on any of these systems.

Please contact AccuSoft's Customer Support Department by logging into the online support center to resolve this problem.

You can choose to do the following:

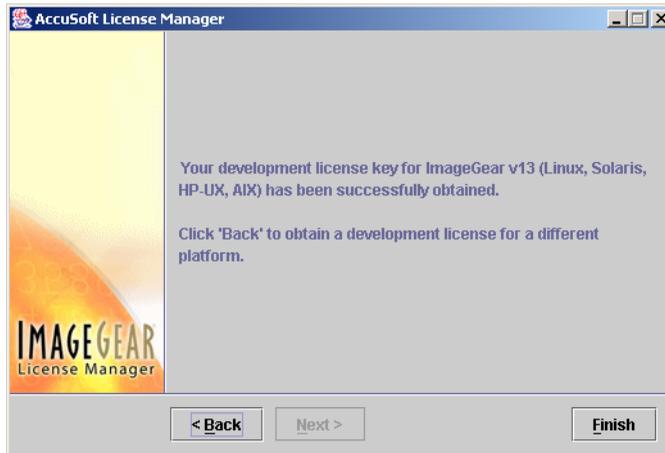
- Click the **Next** button to contact the AccuSoft Customer Support Department.

or

- Click the **Finish** button to exit the utility.

## ***Development License Key Obtained Screen***

If you get this screen, it means you have successfully obtained your development license.



Click **Finish** to exit the AccuSoft License Manager or click **Back** to obtain a development license for a different platform.

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