

## **FAQ-**

### **General Questions-**

1) What is e-Voting?

Ans. e-Voting is voting through an electronic system where IAP member can vote on re 2013 replacing Postal Ballot as per extant rules and regulations without having the necessity GBM has authorised IAP for setting up an electronic platform to facilitate IAP member to c Accordingly, IAP has set-up an electronic infrastructure to facilitate IAP member to cast vo internet and Mobile phone (SMS).

2) How will I benefit from the e-Voting System?

Ans. Substantial reduction in administration cost, hassles and eco-friendly viz.,

1. Postal correspondence
2. Verification of signatures
3. Counting of votes
4. Storing of physical ballot papers
5. Accuracy in counting of votes.
6. Elimination of postal ballots getting lost in-transit.
7. Paperless mode of casting vote.
8. Sufficient time for IAP member to vote till the end of voting cycle.

3) Is there any User manual to understand the login and usage process ?

Ans. Yes. You can download the User manual from <https://samvoting.com/iap/>

4) Is there any charge for using e-Voting system of IAP ?

Ans. No. Currently, IAP does not levy any charge on the IAP member for using the e-Voting system.

5) 10. Is there any User manual to understand the login and voting process ?

Ans. Yes. You can see the User manual from (<https://samvoting.com/iap/>).

6) 22. Will I get postal ballot also?

Ans. No. As per decision of General Body meeting at Pedicon 2013, Kolkata all election are to be done by electronically either by mobile or by internet.

7) Can I change my mobile number or mail ID?

Ans. It can only be done before registration is completed. Once the registration is done it can't be changed/alterd.

8) Can I vote from mobile number which is not registered?

Ans. No, you can't.

9) Can Anyone see to whom I have voted?

Ans. No, your vote is confidential and can't be seen by anyone.

10) What happens if I have entered wrong code for the candidate?

Ans. It will not be accepted by the system till you feed the right information. The system asks you to confirm your choices with valid codes only.

11) What happens if I lose or change my mobile?

Ans. Nothing will happen unless you change your mobile number.

12) In case of problem whom should I contact?

Ans. You may contact Chief Election Commissioner's Office or the address of contact person provided in the notification of the election.

13) What happens if my internet connection or electricity goes off during the process of voting?

Ans. You may re login for the process. Your voting remains incomplete till the whole process is completed.

14) Whether typing in upper/lower case or small/capital letters makes any difference?

Ans. No. You may use any case as the reporting is not case sensitive.

15) What is to be done if I receive failure of delivery message on casting of the vote?

Ans. You may re login and complete the process.

16) Can I vote for the EB candidates of other states?

Ans. No. you will only see national candidates and EB candidates of the state mentioned in your address.

17) How can I reduce the size of my id proof file to less than 2 MB?

- Size of the attachment file must not be more than 2 MB. To check the sizes of file please right click on the file. New list will open in which click on **Property** and check the size of the file.

- If the size of the file is more than 2 MB, to reduce the size click on the attachment file and bring cursor on open with and select **-paint**. In the paint window click on **Resize** button. New window will show **Pixels** button to click. Fill 1000 in horizontal: and click on box given with **Maintain aspect ratio** there. Now click on **OK**. Save this file on desktop by using **Save As and save the file as a jpeg file**. This file can be uploaded in registration form.

18) How can I make sure that my casted vote has been counted for the election?

Ans. You will receive a confirmation mail and SMS accepting your vote.

19) Can I vote even after due date?

Ans. No.

## **Registration-**

1. .How can I register myself for electronic for e-voting?

A. *Registration* (electronically or physically) - All the members have to register once (electronically or physically) for e-voting.

### **B. Registration Methods**

#### ***a. Electronic***

1) Click on the URL link: **<https://samvoting.com/iap/>**

2) After logging in, click on – Click here if you are not registered – **Register**

3) On the next page search your name by entering your First **OR** Last Name as given in IAP records and your state. Alternatively your name can be searched by

- entering your mobile number (as it exists in IAP records) in the specified field. Confirm your name, address and other details in the data and click on Register.
- 4) On the next page, fill all the required columns and attach the self-attested scanned copy of one of the following- Passport, Driving license, IAP ID card or PAN card.
  - 5) Uploading of photo ID may take some time (depending on the speed of your system) \*
  - 6) Click on I agree to the **Terms and Conditions**
  - 7) On successful registration you will get a message on your registered mobile and e mail ID for the confirmation of the registration.

***b. Physical*** – Please send the duly filled attached registration form to the Election Commissioner's office or IAP Office, Mumbai on the address given below with one self-attested photo ID with address proof (as above). Filling all the columns in the registration form is mandatory.

2. When I can register myself for voting?

Ans. The process is ON, and you can register by any one of two ways as given above.

3. Can I register myself during the voting?

Ans. Yes, till the scheduled date given in the election information brochure.

4. Is the registration process needed every year?

A. For the life members this is to be done once unless until any change of address/mobile number or mail ID required by you.

5. Can I register two times?

A. No

6. Can I register two mobile numbers or mail ids?

Ans. No

7. What is the remedy if someone else has been registered in my name?

Ans. There is verification system by the CIAP. You are requested to inform CIAP or Election commissioner's office as soon as you discover this, with your self-attested ID proof for rectification.

8. What happens if I do not answer to the verification call or give wrong answers?

Ans. This is for the verification of the authenticity of the voter. To activate your ID for voting this is required step in case of verification needed. So you are requested to spare 2 to 3 minutes for this. You will not be eligible to vote if your verification is incomplete.

## **Voting-**

1) Is time period for e-Voting same as Postal Ballot?

Ans. Yes. The time defined as per election notification is applicable for e-Voting.

2) 7. Can a IAP member modify a vote already casted before the closing of e-

Voting cycle?

Ans. No. Vote once casted will be considered final and cannot be modified.

3) Will proxy be able to cast vote in e-Voting System ?

Ans. e-Voting System brings flexibility, convenience and ease of operation for the IAP member to cast vote through internet or by SMS. Thus, eliminating the need to appoint a proxy.

4) How can I participate for e-voting by internet?

**Ans. Actual E-Voting**

I. You will get information on your registered mobile and mail ID whenever the election is scheduled. You are eligible for the e-voting. This information shall also be published in **Academy Today**.

II. You can vote either by online or mobile voting method -

Online voting method

III. Please visit the site after receiving information of activation to authorize to vote for actual e-voting-

IV. Login again using the same URL -<https://samvoting.com/iap/>

V. Click on If you are already registered click here **Login**

VI. Click on **Find Member Number**

VII. On the next page search your name by entering your First **OR** Last Name as given in IAP record and your State. Alternatively your name can be searched by entering only mobile number in the specified field, if it has been given to CIAP earlier. Confirm your name, address and other details in the data and Click on **Retrieve**

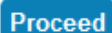
VIII. After confirming your particulars, click on **Login** given against your particulars.

IX. In the next window your IAP number will be displayed. Here click on password by clicking on **Click here** to generate One Time Password (OTP).

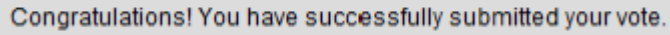
X. Password will be sent on your registered mobile and email id. This OTP will be valid for only **30 minutes**.

XI. Enter the password you have received in given space for password and click on **Login**

XII. Now E-voting page will open. Click on 

XIII. Choose candidates of your choice by clicking on the checkbox and then click on 

XIV. In the next step you can either change your choice of candidates or confirm.

XV. In this last step you may click on Yes or No. By Clicking on yes you will receive  this message on the screen. This confirmation will also be sent to your registered mail ID and mobile number.

5). How can I participate for e-voting by mobile?

Ans. Mobile voting method

1. After successful registration and receiving of activation confirmation, voter can vote by sending **SMS SAMIT EVOTING** on **9246356765**.

2. The voter will receive a reply SMS having names of the candidates and their code

written against their name.

3. Chose the code of the candidates you want to elect and SMS it on **9246356765**.

4. Example given as below

<b>S No</b>	<b>Candidate For The Post of President 2013</b>	<b>Vote Code For SMS To Be Written And Sent To 9246356765</b>
1	Dr. Rathnaswami	SAMIT<SPACE>NP<SPACE>1
2	Dr. Harnarayan	SAMIT<SPACE>NP<SPACE>2
3	Dr. Singh	SAMIT<SPACE>NP<SPACE>3
<b>Candidate For The Post of Hony. Secretary 2014</b>		
1	Dr. Dakshina	SAMIT<SPACE>NS<SPACE>1
2	Dr. Nariani	SAMIT<SPACE>NS<SPACE>2
<b>Candidate For The Post of Executive Member Delhi 2013</b>		
1	Dr. Mishra	SAMIT<SPACE>ED<SPACE>1
2	Dr. Venkatesh Rao	SAMIT<SPACE>ED<SPACE>2
3	Dr. Rajesh	SAMIT<SPACE>ED<SPACE>3
4	Dr. Chandra Hari	SAMIT<SPACE>ED<SPACE>4

If choices are Dr.Harnarayan, Dr.Dakshina, Dr.Venkatesh Rao and Dr. Chandra Hari -

Send SMS to 9246356765- Samit NP 2,NS 1,ED 2 4

6). What does <space> mean for mobile voting?

Ans. This is standard symbol to keep one space in between two words or letters.

7). What will happen if more than one space are used in mobile voting?

Ans. The system will accept it, provided there are no other error.

8). If I have voted by mobile, can I vote again by internet or vice versa?

Ans. You can vote only once. Either by internet or mobile. After voting by one process the another process will not accept the vote.

## **Security-**

1) How will I know if e-Voting website is secured?

A. If you are visiting the website with a secure connection, you will be able to identify the website through the site's certificate. A secure or encrypted website address will begin with HTTPS rather than HTTP, and you will see a lock icon in the Address bar. Secure connections use certificates to identify the website and to encrypt your connection so that it will be more difficult for a hacker to view. You can also click the lock icon in the Address bar to see more information about the secured website

Click on following URL

<https://samvoting.com/iap/>

open page and click on

See SSL certificate and generate daily certificate of anti- hacking reports respectively.



2) Can I reuse the password received for the first time by me for e-Voting?

Ans. No. The e-Voting system will have new password for every login.

3) What if someone steals my password?

Ans. The password cannot be stolen. It is One Time Password (OTP). A new Password is generated by the system every time automatically whenever you click on “Generate Password” and will be sent to your registered mobile and mail ID. It can be used only once within 30 minutes only.

4) How secure is the data provided by me?

Ans. It is completely safe and will not be shared with any unauthorized person.