



NORWEGIAN
CRUISE LINE®

Seaweb

AGENT BOOKING ENGINE
(FLY-CRUISE & CRUISE ONLY BOOKINGS)



AGENT BOOKING ENGINE

User Guide

To access the Agent booking engine please go to:
<http://www.ncl.co.uk/agents/book>



VISIT: www.ncl.co.uk/agents

| CALL: 0845 201 8900 |



NCL_UK



NCL Freestyle Cruising



NORWEGIAN
CRUISE LINE®

Seaweb

AGENT BOOKING ENGINE
(FLY-CRUISE & CRUISE ONLY BOOKINGS)

CONTACT DETAILS

RESERVATIONS:

0845 201 8900

GUEST SERVICES:

0845 201 8907

SPECIALIST SALES:

0845 201 8908

SALES SUPPORT:

020 8831 9037

SYSTEMS SUPPORT:

020 8834 9029

Welcome to the Agent Booking Engine User Guide

This user guide will introduce you to all you'll need to know about Seaweb – our newly improved Fly-Cruise & Cruise Only online booking engine for agents.

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DON'T FORGET

Go here in order to access the travel partners website content
 You will need to login with:
 username: **freestyle**
 password: **cruising**

PLEASE NOTE

If you have forgotten your password please still click on the 'Existing users login here' button as you will be able to regain this information on the next screen.

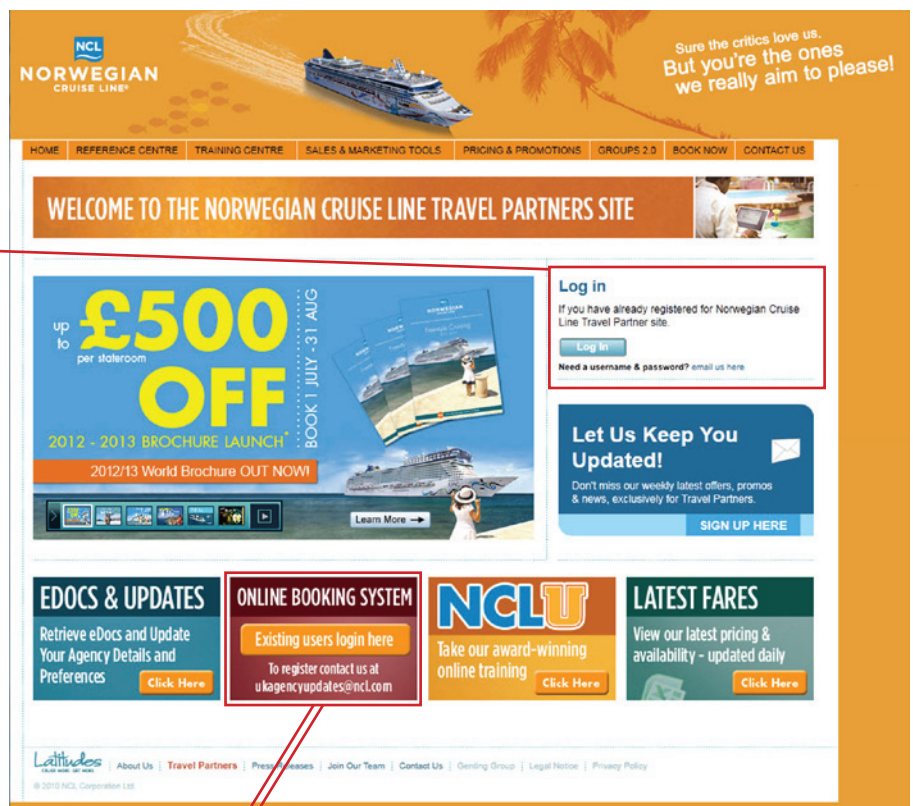
Also as shown on the 'Online Booking System' button should you need to register please contact us at **ukagencyupdates@ncl.com**

Agent Booking Engine - User Manual

Please follow the instructions below to access and utilise our new Agent Booking Engine.

Accessing the Agent Booking Engine

To access the Agent booking engine please go to:
<http://www.ncl.co.uk/agents>



ONLINE BOOKING SYSTEM

Existing users login here

To register contact us at
ukagencyupdates@ncl.com

To access Seaweb, the Online Booking Engine, click on:
 'Existing users login here' at the bottom of the page.
 (as shown to the left)

PLEASE NOTE

We encourage each agent to have an individual login.

To request new login details please contact your Agency Administrator or email:

londonsyssup@ncl.com
 or call **020 8834 9029**

Login Screen

By clicking on the 'Existing user login here' button you should now have the login screen (shown below) displayed.

Logging in to the Agent Booking Engine

Please input your username and password (as originally supplied by Norwegian Cruise Line Systems Support).

How to book ⓘ Agent Booking Engine

NCL
 FREESTYLE CRUISING®

User Name :

Password :

LOGIN ➤

[Forgot your password?](#)

Need help booking this cruise? Contact your local travel professional or NCL. Click [here](#) for NCL contact information.

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● If you have forgotten your password click here and we will email it.

PLEASE NOTE

Flight information will be confirmed within 24 hours and will not be seen during the online booking process.

IMPORTANT NOTE

Once you have logged on to Seaweb the system will allow approximately 15-minutes between transactions. If you exceed this time limit your session will be terminated.

When you try to move to the next screen you will be returned to the Log In page. If this happens you will need to log in again.

Home Screen

Once you have successfully logged in, you will be taken to the Agent Booking Engine Home page.

Using the Home Screen

From the home screen (shown below) you can make a **new reservation** or **search for existing reservations**.

To create a new reservation click on either the 'new reservation' or 'new search' buttons.

To search for an existing reservation please use the search form highlighted above. Further information on how to retrieve a reservation can be found on page 27.

To end your session, click the 'Log Out' button (highlighted in yellow on the above image) at the top of the home screen.

IMPORTANT NOTE

You will need to create a separate reservation for each separate stateroom required.

IMPORTANT NOTES

Please use the calendar to pick the departure date
Date format is MM/DD/YYYY

You will need to enter child/infant dates of births later in the booking journey to confirm any child pricing.
 Final pricing will be determined by the child's age on the date of cruise departure

Reservation Creation

If you have clicked on the 'new reservation' or 'new search' button on the home screen you will now see the page shown below.

The Cruise Vacation Search Page

On the Cruise Vacation Search page you will be able to enter parameters to help search for the most appropriate cruise for your customers. With the information provided, Norwegian Cruise Line is able to display a list of voyages that meet or closely match the request.

The more specific your search criteria, the better.

Air Transportation?

Please select the preferred departure airport from the drop down menu or leave as 'no transportation needed'.
 If no air is selected the booking will be priced as Cruise Only.

Past NCL Guest / Latitude Member

If the customer has cruised with Norwegian Cruise Line before, set the Latitudes Member option to 'Yes'.

PLEASE NOTE

You MUST submit entries on the current page before using the top navigation bar to return to any previous pages.

Reservations Functions

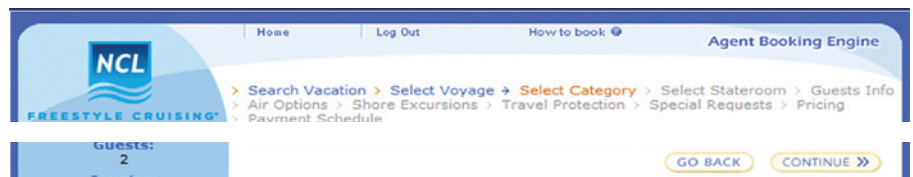
All screens in the Pricing and New Reservations function have some common features as explained below.

The Common Features

The first common feature is a top navigation bar. As you move from screen to screen, the page name will change from light grey to blue, with the current page indicated in orange.

You will be able to go back to any previously viewed page by clicking on the screen name on this navigation bar.

Once you are on a previously viewed page you will be able to modify the information on this page as required. In order to confirm the modification, you will need to click the 'continue' or 'search' button.



The second common feature, beginning on the Select a Stateroom Category page, is a booking summary display along the left side of the screen.

As you move from screen to screen to build your bookings, additional details will be displayed.

Some of the entries are hyperlinks to additional information. These hyperlinks can be identified by the underline.

PLEASE NOTE

Fly Cruises from U.S. Ports:

The vacation will start the day before to allow for one night hotel stay before the cruise.

THE NEXT STEPS

MORE INFORMATION

By clicking on the itinerary info button (ⓘ) you will see the detailed itinerary information.

CHOOSE A SAILING

To continue, click the 'Select' link to the right of your preferred sailing.

SEARCH AGAIN

If the voyages displayed do not meet your needs, or you want to see something else, click the 'Search Vacation' link at the top of the page.

All previous entries will be cleared and you will be returned to the Cruise Vacation Search page. This option is available to you throughout the booking process.

Available Cruise Vacations Screen

The Available Cruise Vacations screen shows cruises based on the information entered on the Cruise Vacation Search page. Some of the voyages displayed may not exactly match your search criteria. The system returns the closest matches to your request.

Using the Cruise Vacations Screen

This screen provides general information about the search results. For each voyage, the following information is provided:

- Length:** Indicates the number of cruise days.
- Destination:** Indicates cruise region.
- Ship:** Indicates the name of the vessel.
- Itinerary:** Click the icon to display a pop-up itinerary details, and map when available.
- Comments:** Indicates the name of the sailing plus the departure port of call
- Vacation Start Date:** Indicates the cruise departure date (MM/DD/YYYY)

Home | Log Out | How to book ⓘ | Agent Booking Engine

> Search Vacation > **Select Voyage** > Select Category > Select Stateroom > Guests Info
 > Air Options > Shore Excursions > Travel Protection > Special Requests > Pricing
 > Payment Schedule

Available Cruise Vacations

ⓘ The cruise packages below are the closest match to your selection criteria. Please select one of the following voyages and click "Select" to continue.

Found 3 cruises

Length	Destination	Ship	Itinerary Info	Comments	Vacation Start Date	
7	CARIBBEAN	Norwegian Pearl	ⓘ	WESTERN CARIBBEAN	02/12/2012	Select >>
7	CARIBBEAN	Norwegian Pearl	ⓘ	WESTERN CARIBBEAN	02/19/2012	Select >>
7	CARIBBEAN	Norwegian Pearl	ⓘ	WESTERN CARIBBEAN	02/26/2012	Select >>

[GO BACK](#)

Need help booking this cruise? Contact your local travel professional or NCL. Click [here](#) for NCL contact information.

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PLEASE NOTE

Fly Cruises from U.S. Ports:

The vacation will start the day before to allow for one night hotel stay before the cruise.

THE NEXT STEPS

CHOOSE THIS SAILING

To continue, click the 'Select Voyage' link at the bottom of the page.

RETURN TO SEARCH RESULTS

If the voyage displayed does not meet your needs, or you want to see another voyage click the 'Go Back' button at the bottom of the page to return to your previous search results.

Itinerary Information Screen

If you have clicked the 'itinerary info' button on the 'Cruise Vacation Screen', you will see the screen shown below.

The Itinerary Information Screen Explained

The following information is provided for the cruise portion of your vacation.

Any additional hotel stays are not included in this display.

Date	Sailing date (MM/DD/YYYY)
Day	Indicates the day of week.
Port of Call	Displays the name of the port.
Time	Indicates itinerary times.
Activity	Indicates itinerary details:
<i>Arrive – Dock</i>	Indicates that the ship will be docked at a pier.
<i>Arrive – Anchor</i>	Indicates that the ship will be anchored and guests will take tenders into port.
<i>Depart</i>	Indicates when the ship will leave the port of call.
<i>Cruise</i>	Indicates a cruising day.
<i>Transit</i>	Indicates a transiting day (e.g. Panama Canal).

The screenshot shows the 'Itinerary information' screen for the Norwegian Pearl cruise. It includes a table with the following data:

Date	Day	Port of Call	Time	Activity
02/12/2012	Sun	MIAMI US	04:00 PM	DEPART
02/13/2012	Mon	GREAT STIRUP CAY BS	08:00 AM	ARRIVE-ANCHOR
02/13/2012	Mon	GREAT STIRUP CAY BS	04:00 PM	DEPART
02/14/2012	Tue			CRUISE
02/15/2012	Wed	OCHO RIOS JM	08:00 AM	ARRIVE-DOCK
02/15/2012	Wed	OCHO RIOS JM	05:00 PM	DEPART
02/16/2012	Thu	GEORGE TOWN KY	08:00 AM	ARRIVE-ANCHOR
02/16/2012	Thu	GEORGE TOWN KY	04:00 PM	DEPART
02/17/2012	Fri	COZUMEL MX	10:00 AM	ARRIVE-ANCHOR updated 7/27/2010
02/17/2012	Fri	COZUMEL MX	06:00 PM	DEPART
02/18/2012	Sat			CRUISE
02/19/2012	Sun	MIAMI US	08:00 AM	ARRIVE-DOCK

At the bottom of the screen, there is a note: 'Need help booking this cruise? Contact your local travel professional or NCL. Click here for NCL contact information.'

Select a Stateroom Category

Once you have selected a voyage you will come to the 'select a stateroom category' page with pricing for available categories.

Selecting a Stateroom Category

Freestyle Cruising

Vacation: 7-Day
 Vacation Start: 02/12/2012
 Vacation End: 02/19/2012
 Vacation Length: 7 nights
 Ship: Norwegian Pearl
 Air From: LHR

Select a Stateroom Category

Please select a stateroom category to continue. Pricing is in GBP and is the initial price quote per person based on selected occupancy. This quote is preliminary and only includes applicable cruise fares. Additional guest fares, charges for features and taxes will be added to your final price based upon your selections in the shopping process.

Category	Description	Upgrade	Price	Select
S1	3-BEDROOM GARDEN VILLA	OK	6,520.19	Select
S2	DELUXE OWNER'S SUITE	OK	3,070.19	Select
S3	OWNER'S SUITE W/ LARGE BALCONY	OK	2,950.19	Select
S4	2-BEDROOM FAMILY VILLA W/ BALCONY	OK	2,950.19	Select
S5	COURTYARD VILLA W/ BALCONY	OK	2,690.19	Select
SC	2-BEDROOM FAMILY SUITE W/ BALCONY	OK	2,560.19	Select
SE	PENTHOUSE W/ LARGE BALCONY	OK	1,920.19	Select
SF	PENTHOUSE W/ LARGE BALCONY	OK	1,790.19	Select
M1	AFT-FACING MINI SUITE W/ BALCONY	OK	1,580.19	Select
MA	MID-SHIP MINI SUITE W/ BALCONY	OK	1,540.19	Select
MB	MINI SUITE W/ BALCONY	OK	1,530.19	Select
B1	AFT-FACING BALCONY	OK	1,460.19	Select
B2	FAMILY BALCONY	OK	1,430.19	Select
B3	FAMILY BALCONY	OK	1,420.19	Select
BA	BALCONY STATEROOM	OK	1,440.19	Select
BB	BALCONY STATEROOM	OK	1,430.19	Select
BC	BALCONY STATEROOM	OK	1,420.19	Select

THE NEXT STEPS

CHOOSE THIS SAILING

To continue, click the 'Select Voyage' link at the bottom of the page.

RETURN TO SEARCH RESULTS

If the voyage displayed does not meet your needs, or you want to see another voyage click the 'Go Back' button at the bottom of the page to return to your previous search results.

The following information is provided:

Category Lists the available categories on the ship based on the occupancy you requested.

Description Gives a brief category name description. Click the ⓘ icon next to the cabin grade to display a pop-up (shown below) with a brief description of the category and, where available, a photo of a typical stateroom. Photos are examples only; your selected stateroom may differ.

BALCONY STATEROOM

OK 804.00 ⓘ Select

CONTINUED ON NEXT PAGE ...

PLEASE NOTE

***Price** gives the Cruise Only or Fly-Cruise fare per person based on parameters specified in the initial search.

Fares are based on double occupancy, unless you specified differently.

This rate includes the cruise package fare, any applicable non-commissionable fare, port & government taxes and fees.

Selecting a Stateroom Category Cont.

The following information is provided:

Price The price is a hyperlink to additional information. When you click on a price, you will be taken to the Category Pricing Detail page (explained on page 12).

Infants under 2 cruise at substantially reduced prices when staying in a stateroom with two or more paying guests. Infants must pay any non-commissionable taxes & fees that apply. If an infant is travelling with only 1 other guest, they will both pay the full twin rate.

OK Indicates that staterooms are available and a specific stateroom number can be assigned.

GTY Indicates that staterooms are available but no specific stateroom number will be assigned at time of booking. Guarantees are limited to single and double occupancy only and are not available for back to back sailing, suites or special staterooms such as family or spa staterooms.

Vacation:
 7-Day
 Vacation Start:
 02/12/2012
 Vacation End:
 02/19/2012
 Vacation Length:
 7 nights
 Ship:
 Norwegian Pearl
 Air From:
 LHR

Select a Stateroom Category

Please select a stateroom category to continue. Pricing is in GBP and is the initial price quote per person based on selected occupancy. This quote is preliminary and only includes applicable cruise fares. Additional guest fares, charges for features and taxes will be added to your final price based upon your selections in the shopping process.

Category	Description	Upgrade	Price
S1	3-BEDROOM GARDEN VILLA	OK	6,520.19
S2	DELUXE OWNER'S SUITE	OK	3,070.19
S3	OWNER'S SUITE W/ LARGE BALCONY	OK	2,950.19
S4	2-BEDROOM FAMILY VILLA W/ BALCONY	OK	2,950.19
S5	COURTYARD VILLA W/ BALCONY	OK	2,690.19
SC	2-BEDROOM FAMILY SUITE W/ BALCONY	OK	2,560.19
SE	PENTHOUSE W/ LARGE BALCONY	OK	1,920.19
SF	PENTHOUSE W/ LARGE BALCONY	OK	1,790.19
M1	AFT-FACING MINI SUITE W/ BALCONY	OK	1,580.19
MA	MID-SHIP MINI SUITE W/ BALCONY	OK	1,540.19
MB	MINI SUITE W/ BALCONY	OK	1,530.19
B1	AFT-FACING BALCONY	OK	1,460.19
B2	FAMILY BALCONY	OK	1,430.19
B3	FAMILY BALCONY	OK	1,420.19
BA	BALCONY STATEROOM	OK	1,440.19
BB	BALCONY STATEROOM	OK	1,430.19

PLEASE NOTE

***Price** gives the Cruise Only or Fly-Cruise fare per person based on parameters specified in the initial search. Fares are based on double occupancy, unless you specified differently. This rate includes the cruise package fare, any applicable non-commissionable fare, port & government taxes and fees.

THE NEXT STEPS

CHOOSE THIS SAILING

To continue, click the 'Select Voyage' link at the bottom of the page.

RETURN TO SEARCH RESULTS

If the voyage displayed does not meet your needs, or you want to see another voyage click the 'Go Back' button at the bottom of the page to return to your previous search results.

Category Pricing Detail Page

If you have clicked on a 'price' for a specific stateroom category on the previous page you will be sent to the 'category pricing detail page' explained below.

Using the Category Pricing Detail Page

On the 'Category pricing detail' page you can apply alternative fare codes listed, including **Prepaid service charges**, by clicking on the 'select promotions' button.

Category pricing detail

Please review selected promotions and category pricing. Pricing is in GBP.

Selected Promotions

WESTERN CARIBBEAN [SELECT PROMOTIONS >>](#)

Promo Code	Promo Name	Guest 1	Guest 2	All Guests
CSLBX	UK BROCHURE FARE			
Group Invoice Item				
VOYAGE FARE including NON-COMM FARE		1,206.69	1,206.69	2,413.38
- Non-commissionable fare		80.50	80.50	161.00
NCF TAX & FEE		223.50	223.50	447.00
Guest Total		1,430.19	1,430.19	2,860.38

[GO BACK](#) [CONTINUE >>](#)

Need help booking this cruise? Contact your local travel professional or NCL. Click [here](#) for NCL contact information.

Then on the page shown below you can tick the applicable box and click 'apply promotions'.

Category pricing detail

Please review selected promotions. Select desired promotions and click "Apply Promotions".

PLEASE NOTE: Not all promotions can be combined. If the ones selected are not combinable the system may chose promo codes as necessary and remove them without warning resulting in the best fare available. # TG060107

[GO BACK](#)

Found 2 programs

Promo Code	Name	Description
UKPSC	Prepaid Service Charges	Prepaid Service Charges - UK Office Only ☒
CSLBX	UK BROCHURE FARE	UK BROCHURE FARE ☒

[GO BACK](#) [APPLY PROMOTIONS >>](#)

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PLEASE NOTE

Guarantees are limited to single and double occupancy only and are not available for back to back sailing, suites or special staterooms such as family or spa staterooms

GUARANTEE' EXPLAINED

A guarantee is where the price of a booking is guaranteed, but no stateroom is assigned. Stateroom assignment is at Norwegian Cruise Line's discretion at any time from final payment until day of sailing. Deck, location, bed type, etc. is not guaranteed. If your customers have particular requirements for their stateroom, a guarantee is not appropriate.

OK & GTY Explained

OK or GTY indicates whether there are staterooms available within a particular category or if there are only guarantees available. If there are staterooms available, this field will show "OK". If there are only guarantees available, the field will show "GTY"

If you book a category guarantee, stateroom assignment will be in that category or higher. Do not assume a higher category will be assigned.

Click the link to the right of your preferred category to accept the price.

The screenshot shows the 'Select a Stateroom Category' page in the NCL Agent Booking Engine. On the left, there is a sidebar with vacation details: 7-Day, Vacation Start: 02/12/2012, Vacation End: 02/19/2012, Vacation Length: 7 nights, Ship: Norwegian Pearl, Air From: LHR. The main content area has a breadcrumb trail: Search Vacation > Select Voyage > Select Category > Select Stateroom > Guests Info > Air Options > Shore Excursions > Travel Protection > Special Requests > Pricing > Payment Schedule. Below the breadcrumb is the heading 'Select a Stateroom Category'. A message states: 'Please select a stateroom category to continue. Pricing is in GBP and is the initial price quote per person based on selected occupancy. This quote is preliminary and only includes applicable cruise fares. Additional guest fares, charges for features and taxes will be added to your final price based upon your selections in the shopping process.' Below this is a table with columns: Category, Description, Upgrade, Price, and a 'Select' link. The first row is highlighted, and a red circle and arrow point to the 'Select' link.

Category	Description	Upgrade	Price	Select
S1	3-BEDROOM GARDEN VILLA	OK	6,520.19	Select
S2	DELUXE OWNER'S SUITE	OK	3,070.19	Select
S3	OWNER'S SUITE W/ LARGE BALCONY	OK	2,950.19	Select
S4	2-BEDROOM FAMILY VILLA W/ BALCONY	OK	2,950.19	Select
S5	COURTYARD VILLA W/ BALCONY	OK	2,690.19	Select
SC	2-BEDROOM FAMILY SUITE W/ BALCONY	OK	2,560.19	Select
SE	PENTHOUSE W/ LARGE BALCONY	OK	1,920.19	Select
SF	PENTHOUSE W/ LARGE BALCONY	OK	1,790.19	Select
M1	AFT-FACING MINI SUITE W/ BALCONY	OK	1,580.19	Select
MA	MID-SHIP MINI SUITE W/ BALCONY	OK	1,540.19	Select
MB	MINI SUITE W/ BALCONY	OK	1,530.19	Select
B1	AFT-FACING BALCONY	OK	1,460.19	Select
B2	FAMILY BALCONY	OK	1,430.19	Select
B3	FAMILY BALCONY	OK	1,420.19	Select
BA	BALCONY STATEROOM	OK	1,440.19	Select
BB	BALCONY STATEROOM	OK	1,430.19	Select
BC	BALCONY STATEROOM	OK	1,420.19	Select
BD	BALCONY STATEROOM	OK	1,400.19	Select

IMPORTANT NOTE

THIS PAGE WILL BE
BYPASSED IF THE CATEGORY
YOU SELECTED HAD ONLY
GUARANTEES AVAILABLE.

Select a Stateroom Page

Once you have selected a 'stateroom category' you will be sent to the Select a Stateroom page where you can select the stateroom required.

Selecting a Stateroom

The screen shown below provides you with a list of available staterooms in the category you selected. The best available staterooms are listed first.

Freestyle Cruising

Status: SHOPPING
Vacation: 9-Day WESTCARIBBEAN
Vacation Start: 02/11/2012
Vacation Length: 9 nights
Ship: Norwegian Pearl
Pricing Category: BB
Stateroom: 10128

Select a Stateroom

Please select available stateroom from list below and click "continue" or just click "continue" to keep assigned stateroom. Additional cabin information may be displayed by clicking on the desired cabin or deck number.

Stateroom #	Deck #	Deck Name	Capacity	Select
10128	10	Deck 10	3	☒
10042	10	Deck 10	2	☐
10038	10	Deck 10	3	☐
10630	10	Deck 10	3	☐
10008	10	Deck 10	3	☐
10660	10	Deck 10	3	☐

GO BACK CONTINUE »

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The system will automatically assign the best available stateroom in the category.

The selected stateroom appears in the left hand summary. In the example above, 10128 has been assigned. If you are booking into a group allocation, the default stateroom will come from your allocation.

You can click on the Deck number to view deck plan

You may either accept this default stateroom by clicking on the 'Continue' button or select from a list of other available staterooms.

Available staterooms are displayed in blocks of 15.

CONTINUED ON NEXT PAGE ...

IMPORTANT NOTE

THIS PAGE WILL BE
 BYPASSED IF THE CATEGORY
 YOU SELECTED HAD ONLY
 GUARENTEES AVAILABLE.

GTY Cabins

SELECT GTY

Click this button (above) to
 select a guarantee instead of
 a particular stateroom.

This option appears only when
 single or double occupancy was
 requested on the Cruise Vacation
 Search page.

Please Note

Some staterooms will
 accommodate additional
 guests with rollaway
 beds. Click the stateroom
 number link for detailed
 bed information. Call for
 assistance with adding the
 additional guest.

Selecting a Stateroom Continued

For each stateroom, the following information is provided:



Category :	BB
Deck :	Deck 10
Stateroom Number :	10128
Capacity :	3
Room amenities:	
Private Balcony	1
Shower	1
Crib	1
Convertible Lower Beds	2
Convertible Single Sofa Bed	1
Duvet	1
Refrigerator	1
Hair Dryer	1
Telephone	1
Safety Deposit Box	1
Television	1
Midship Section	1
Oceanview Stateroom	1
Starboard Side	1
Sitting Area	1
Floor to ceiling sliding glass doors	1
Cabin Square Footage	167
Balcony Square Footage	38
Pier aft	1
Sprinklers	1
Tea and Coffee Maker	1
Total Square Footage	205
CURLER IRON	1

Stateroom #### click the stateroom number to display a pop-up (shown left) with detailed stateroom information. A representative photo will be included when available.

This pop-up will provide you with detailed stateroom features, including bed configuration, bath or shower and square footage.

If you are booking an infant, be sure to verify that crib is listed as one of the features.

Please note that in most cases, cribs can be accommodated only if a sofa bed, pullout bed or rollaway is not being used.

Contact Norwegian Cruise Line for additional information. You may request a crib and high chair in the Special Requests section on the 'Special Requests' page.

Category The pricing group to which the stateroom belongs.
Deck The level on which the stateroom is located.
Capacity Tells you the number of guests the stateroom will accommodate in permanent beds.

Make your stateroom selection and click 'continue'.

Please Note

The search cannot be made with only the guests last name. The Latitudes number and last name must exactly match our records.

Guest Information Pages

Once you have selected a stateroom you will see the 'Guest Information' pages, where you can enter information for each guest on the reservation.

Entering Guest Information

The first screen (shown below) is for guests who have cruised with Norwegian Cruise Line before (Latitudes Members). Please enter their Latitude number and last name in order to retrieve their details:

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Home | Log Out | How to book | Agent Booking Engine

> Search Vacation > Select Voyage > Select Category > Select Stateroom > **Guests Info** > Air Options > Shore Excursions > Travel Protection > Special Requests > Pricing > Payment Schedule

Guest Information

Status: SHOPPING
Vacation: 9-Day WESTCARIBBEAN
Vacation Start: 02/11/2012
Vacation Length: 9 nights
Ship: Norwegian Pearl
Pricing Category: BB
Stateroom: 10128
Deck: 10
Guests: 2
Invoice: 2,951.38 GBP
Air Out/Return: LHR/LHR
[E-Mail To A Friend](#)

Guest # 1 search: If the guest is a member of NCL's Latitudes program, please enter the Latitude number and last name of the guest, then click "search guest" to continue. Otherwise, click "Skip Search" to continue.

Search Guest

Latitude # :

Last Name :

[GO BACK](#) [SKIP SEARCH >>](#) [SEARCH GUEST >>](#)

Need help booking this cruise? Contact your local travel professional or NCL. Click [here](#) for NCL contact information.

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If guests have never cruised with Norwegian Cruise Line before please select 'Skip Search'.

If guests do not have the Latitudes number to hand, please select 'Skip Search' and enter their details as a new Customer and then call our Reservations Team to update their details once you have the latitudes number.

CONTINUED ON NEXT PAGE ...

IMPORTANT NOTE

Items with an asterisk (*) are mandatory and you will not be able to continue if these fields are blank.

IMPORTANT LAST NAME NOTE

Do not use hyphens, e.g. Benson-Smith should be entered BensonSmith. Also, do not use titles, e.g. Jr. or Sr.

IMPORTANT DATE OF BIRTH NOTE

Norwegian Cruise Line requires that there be at least one person age 21 or older per stateroom. If you are booking a child be sure to enter the birth date here to ensure they receive the correct price.

Guest Information Pages Continued

Once you have either entered the guests Latitudes details, or (if they are a new cruiser with Norwegian cruise Line) selected the 'skip search' option you will have the guest information screen (shown below).

Entering Guest Information Cont.

On this page the following information is requested.

- *Title** Select the guest's title from the dropdown menu (defaults to Mr).
- *Gender** Click the radio button. (defaults to male).
- *First name** **This should match the guest's name as it appears on their passport.**
- *Last Name** **This should match the guest's name as it appears on their passport.**
- Middle Initial** **Type the full middle name if included on the passport.**
- *Citizenship** Select the appropriate country of citizenship from the dropdown menu (defaults to blank).
- *Date of Birth** Please enter the guests date of birth in the following format **MM/DD/YYYY**.
- Email** Please enter the guest's email address
- Address** Please enter guests' mailing address

The screenshot shows the 'Guest Information' page in the NCL Agent Booking Engine. The sidebar on the left contains search filters: Status: SHOPPING, Vacation: 9-Day WEST CARIBBEAN, Vacation Start: 02/11/2012, Vacation Length: 9 nights, Ship: Norwegian Pearl, Pricing Category: 68, Stateroom: 12128, Deck: 12, Guests: 2, Invoice: 2,551.39 GBP, Air Out/Return: LHR/LHR, and E-Mail To A Friend. The main form area is titled 'Guest Information' and includes a note: 'Demo Surname: Please fill in the Guest Information. Fields marked with an * are required.' The form fields are: Profile (Title: Mr, First/Given Name: Demo, Middle Initial: Full, Last Name/Surname: Surname), Gender (Male selected, Female), Citizenship (UNITED KINGDOM), Birthdate (09/11/1980), E-mail (test@hotmail.com), Programs, Address (Latitude #, Street: 123 DEMO STREET, HAMMERSMITH, City: London, State/ZIP: W6 8JA, Country: UNITED KINGDOM). At the bottom are buttons for REMOVE GUEST, MODIFY GUEST, and CONTINUE. A footer note says: 'Need help booking this cruise? Contact your local travel professional or NCL. Click here for NCL contact information.'

After you have entered the information for each guest, click the 'continue' button to proceed to the next screen.

IMPORTANT NOTE

Flight details will be confirmed within 24 hours of making a booking.

PLEASE NOTE

Fly Cruises from U.S. Ports:
 The vacation will start the day before to allow for one night hotel stay before the cruise.

PLEASE NOTE

When searching for an airport and no results are returned, the airport is not available for this particular date/departure point.

Air Options Page

Once you have entered all guest information you will be directed to the 'Air Options' page.

The Air Options Page Explained

If Air Transportation was selected on the first screen, the flight routing will automatically be shown.

The screenshot shows the 'Air options' page in the NCL Agent Booking Engine. The left sidebar contains cruise details: Status: SHOPPING, Vacation: 9-Day WESTCARIBBEAN, Vacation Start: 02/11/2012, Vacation Length: 9 nights, Ship: Norwegian Pearl, Pricing Category: BB, Stateroom: 10128, Deck: 10, Guests: 2, Invoice: 2,951.38 GBP, Air Out/Return: LHR/LHR, and a link to E-Mail To A Friend. The main content area is titled 'Air options' and includes a message: 'Please select the Air transportation preferences.' Below this is a table with columns: Guest, Gateway Outbound, Timing, Gateway Return, and Timing. The table lists three rows: 'Demo Surname', 'Demo Guest', and 'All Guests', each with 'LHR HEATHROW LONDON AIRPORT GB' for outbound and return, 'DAY BEFORE' for timing, and 'OVERNIGHT' for return timing. Each row has 'Find Air' and 'Remove' links. At the bottom of the table are 'GO BACK' and 'CONTINUE >>' buttons. A footer note says: 'Need help booking this cruise? Contact your local travel professional or NCL. Click here for NCL contact information.'

Guest	Gateway Outbound	Timing	Gateway Return	Timing		
Demo Surname	LHR HEATHROW LONDON AIRPORT GB	DAY BEFORE	LHR HEATHROW LONDON AIRPORT GB	OVERNIGHT	Find Air	Remove
Demo Guest	LHR HEATHROW LONDON AIRPORT GB	DAY BEFORE	LHR HEATHROW LONDON AIRPORT GB	OVERNIGHT	Find Air	Remove
All Guests	LHR	DAY BEFORE	LHR	OVERNIGHT	Find Air	Remove

If you would like to change the booking to 'Cruise Only', you can remove the flights by pressing "Remove" next to the appropriate guest or All Guests.

If no action is needed, simply review the summary and press the 'continue' button to skip to the next page.

Shore Excursions Page

Once you have reviewed the Air Options you will be sent to the 'Shore Excursions' page.

The Shore Excursions Page Explained

You are now able to pre-book your guests' shore excursions.

The cost of the excursions will be charged to the guests' on board account.

Shore Excursions are non-commissionable to the agency.

NCL
 FREESTYLE CRUISING®

Status: SHOPPING
 Vacation: 9-Day WESTCARIBBEAN
 Vacation Start: 02/11/2012
 Vacation Length: 9 nights
 Ship: Norwegian Pearl
 Pricing Category: BB
 Stateroom: 10128
 Deck: 10
 Guests: 2
 Invoice: 2,951.38 GBP
 Air Out/Return: LHR/LHR
 E-Mail To A Friend

Home | Log Out | How to book | Agent Booking Engine

> Search Vacation > Select Voyage > Select Category > Select Stateroom > Guests Info
 > Air Options > **Shore Excursions** > Travel Protection > Special Requests > Pricing
 > Payment Schedule

Shore Excursions

Please select/unselect Shorex Package(s) and click "continue".
 Listed pricing/guest is based on all guests selecting a shorex package. Actual price will depend on the number of guests selected. All prices are approximate in GBP based on current exchange rate. All selected shore excursions will be prebooked and the USD equivalent will be charged to your onboard account.

- ☐ PORT GREAT STIRRUP CAY 02/13/2012
- ☐ PORT MIAMI 02/13/2012
- ☐ PORT OCHO RIOS 02/15/2012
- ☐ PORT GEORGE TOWN 02/16/2012
- ☐ PORT COZUMEL 02/17/2012
- ☐ PORT MIAMI 02/19/2012

GO BACK CONTINUE >>

Need help booking this cruise? Contact your local travel professional or NCL. Click [here](#) for NCL contact information.

PLEASE NOTE

Some excursions may overlap.

Please be sure to check the departure time noted after the excursion name.

Guests can also book direct via our website once a booking has been confirmed.

Each port of call is listed, even if there are no shore excursions available to be booked online.

Excursions may become available later, or be available on board.

To view the available shore excursions for each port, click the ☐ next to the port name. To hide the list of excursions, click the ☐.

Once you have requested any required shore excursions click the 'continue' button to move to the next step.

Travel Protection (Insurance) Page

After 'Shore Excursions', you will be sent to the 'Travel Protection' page.

The Travel Protection Page Explained

Please note that travel insurance cannot be purchased online.

Please refer to the applicable Norwegian Cruise Line brochure for our Payment and Cancellation policy. Guests are required to take out adequate and appropriate holiday insurance to cover as a minimum all travel, cancellation, medical and repatriation liabilities.

Please refer to www.ncl.co.uk/insurance or call the Travel Insurance booking line - 0871 222 6469 - for a quote.

The screenshot shows the NCL Agent Booking Engine interface. The sidebar on the left contains the following details:

- Status: SHOPPING
- Vacation: 9-Day WESTCARIBBEAN
- Vacation Start: 02/11/2012
- Vacation Length: 9 nights
- Ship: Norwegian Pearl
- Pricing Category: BB
- Stateroom: 10128
- Deck: 10
- Guests: 2
- Invoice: 2,951.38 GBP
- Air Out/Return: LHR/LHR
- E-Mail To A Friend

The main content area is titled 'Travel Protection' and includes the following text:

Please select a travel protection coverage and click "continue".

NO

Demo Surname [dropdown]

Demo Guest [dropdown]

United Kingdom - Travel insurance cannot be booked online. NCL highly recommends that every guest purchase Travel Insurance to include trip cancellation coverage. Please contact Preferential Travel insurance who can arrange this for you. Call the travel insurance booking line on 0871 222 6469 or apply online at www.ncl.co.uk/howtobook/travel_insurance.

Continental Europe - Travel insurance cannot be booked online. Please contact our reservations department for travel insurance.

GO BACK CONTINUE >>

Need help booking this cruise? Contact your local travel professional or NCL. Click [here](#) for NCL contact information.

Please click the 'continue' button to move to the next step.

The Special Requests Page

You can now add any special requests required by your guests.

Adding Special Requests

Requests are made by request type and on an individual basis.

Select the request type (e.g stateroom features) and tick the check box next to the desired option for each guest.

Then click 'continue'.

Selections will be indicated on the main special requests menu. You may make multiple selections for each guest.

The screenshot shows the 'Special Requests' page in the NCL Agent Booking Engine. The sidebar on the left contains the following details:

- Status: SHOPPING
- Vacation: 9-Day WESTCARIBBEAN
- Vacation Start: 02/11/2012
- Vacation Length: 9 nights
- Ship: Norwegian Pearl
- Pricing Category: 8B
- Stateroom: 10128
- Deck: 10
- Guests: 2
- Invoice: 2,951.38 GBP
- Air Out/Return: LHR/LHR
- E-Mail To A Friend

The main content area is titled 'Special Requests' and includes a note: 'Please specify special requests for each guest by clicking on request type name and click "continue".' Below this is a table with columns for 'Request Types', 'Demo Surname', and 'Demo Guest'. The 'Request Types' column lists the following categories:

- CABIN ATTRIBUTE
- DIETARY
- MEDIC.CONDITION
- MEDICAL ASSIST
- SPEC. OCCASION

At the bottom of the table are 'GO BACK' and 'CONTINUE >>' buttons. A footer note states: 'Need help booking this cruise? Contact your local travel professional or NCL. Click [here](#) for NCL contact information.'

Once all requests have been made for all guests, click the 'continue' button to move to the next step.

IMPORTANT NOTE

There are 2 views: Guest Pricing (default) & Review Commissions.

To toggle between the views, click on the 'Review Commissions' or 'Go Back to Guest Pricing' buttons.

IMPORTANT NOTE

These prices are subject to change in the event that you make alternate selections.

IMPORTANT NOTE

Norwegian Cruise Line charges fees for certain changes made within cancellation fee period. If any charges or fees have been assessed on the reservation, they will be indicated on this display.

Statement of Pricing

You will now be at the statement of pricing screen which will provide you with a complete price summary, both with total price and per person.

The applicable currency will be displayed below the Statement of Pricing title.

The Statement of Pricing Page Explained

The following information is provided on all reservations:

Voyage Fare This is the price for the cruise portion of the booking. The first two guests in a stateroom pay the 'twin occupancy' rate.

Any subsequent guests pay Guest 3-8 rate.

Any applicable single supplement will be included in the Guest 1 fare where applicable.

Non Commissionable Fare This is the non commissionable element of the voyage fare. This is included in the Voyage fare amount but itemised separately for your information.

NCF Tax & Fee This is the amount of non commissionable taxes and fees that apply for the voyage.

Statement of Pricing

Please review reservation invoice. Pricing is in GBP.

[REVIEW COMMISSIONS](#)

Promo Code	Promo Name
CSLBX	UK BROCHURE FARE
UKPSC	Prepaid Service Charges

Group Invoice Item	DEMO SURNAME	DEMO GUEST	All Guests
VOYAGE FARE including NON-COMM FARE	1,206.69	1,206.69	2,413.38
- Non-commissionable fare	80.50	80.50	161.00
SERVICE CHARGES	45.50	45.50	91.00
NCF TAX & FEE	223.50	223.50	447.00
Guest Total	1,475.69	1,475.69	2,951.38

[GO BACK](#) [CONTINUE »](#)

Need help booking this cruise? Contact your local travel professional or NCL. Click [here](#) for NCL contact information.

Click the 'continue' button to review payment schedule and confirm booking

NCL
NORWEGIAN
 CRUISE LINE®

Seaweb

AGENT BOOKING ENGINE
 (FLY-CRUISE & CRUISE ONLY BOOKINGS)

IMPORTANT NOTE

For any booking made within
 14 days of departure,
 full payment is required
 at time of booking.

IMPORTANT NOTE

By clicking the
 'confirm booking'
 button you are accepting
 Norwegian Cruise Line's
 booking conditions which
 will apply immediately.

Subsequent cancellation of the
 booking will incur cancellation
 charges in accordance with
 Norwegian Cruise Line's
 Terms and Conditions.

All bookings are FIRM
 and immediately subject
 to Norwegian Cruise Line
 booking conditions.

Payment Schedule

This page will allow you to review the payment schedule for the cruise itinerary.

The Payment Schedule Page Explained

NCL FREESTYLE CRUISING

Status: SHOPPING
 Vacation: 9-Day WESTCARIBBEAN
 Vacation Start: 02/11/2012
 Vacation Length: 9 nights
 Ship: Norwegian Pearl
 Pricing Category: BB
 Stateroom: 10128
 Deck: 10
 Guests: 2
 Invoice: 2,951.38 GBP
 Air Out/Return: LHR/LHR
 E-Mail To A Friend

Home | Log Out | How to book | Agent Booking Engine

> Search Vacation > Select Voyage > Select Category > Select Stateroom > Guests Info
 > Air Options > Shore Excursions > Travel Protection > Special Requests > Pricing
 > **Payment Schedule**

Make Payment

Please review detailed payment schedule and click "Confirm Booking" to proceed.
 All amounts are in GBP.UK Guests Please call 020 883 49000 immediately to pay
 your deposit/final payment (as applicable) by debit or credit card.

Explanation	Payment Due Date	Amount
FINAL PAYMENT	01/13/2012 11:59 PM	2,951.38
Total Due :		2,951.38

GO BACK CONFIRM BOOKING »

UK Guests - Please Note GBP payment for gross retail bookings must be made immediately via the 'MAKE GBP PAYMENT' link at the bottom of the next page to avoid the booking being released. If your booking is in any other Currency, please call 020 8834 9000 to pay your deposit/final payment (as applicable) by debit or credit card.

By clicking the 'confirm booking' button you are required to make payment as per the schedule above. Failure to do so will result in cancellation of your booking and will incur cancellation charges in accordance with NCL's Terms and Conditions.

CE Guests - If you would like to pay by credit card please contact our reservations department at +49 611 3507 0. Please have the credit card holder, credit card number, expiry date and card verification code ready.

Need help booking this cruise? Contact your local travel professional or NCL. Click [here](#) for NCL contact information.

Please review the payment schedule. All amounts are in GBP.
 If applicable, please use the payment link on the next page or call
 0845 201 8907 to make any payment due by debit/credit card.

If your payments are managed by your Head Office, you can
 disregard the payment instructions but will need to collect the
 applicable deposit as per Norwegian Cruise Line booking
 conditions.

Please take a moment to read through the booking conditions
 which can be found at www.ncl.co.uk.

Click the 'confirm booking' to proceed.

COMING SOON: ABTA Single Payment Scheme.

Please Note

This is a summary only.

Please refer to your complete e-mail or fax confirmation, which will be sent automatically, for full details, including flight itinerary.

IMPORTANT NOTE

This booking is now FIRM and subject to Norwegian Cruise Line booking conditions.

Cruise Reservation Confirmation

The confirmation page provides an overview of your reservation.

The Cruise Reservation Confirmation Page

Cruise Vacation Confirmation

Review Reservation Summary. [SWITCH TO EDIT MODE](#)

Reservation Header :

Reservation # : **19944069**
 Reservation Status : OFFER
 Package : WCAB07CNHMIAMIA
 Vacation Start/Nights : 02/11/2012, 9 nights
 Ship : Norwegian Pearl
 Pricing Category : BALCONY STATEROOM
 Stateroom : 10128
 Guests : 2

Primary Contact:

Name: TEST AGENT
 Phone: 1 9994990001
 Address: 1 DERRY STREET
 City/State/ZIP: LONDON W3 5NN UK
 E-mail: kcharles@ndi.com

Invoice and Payments:

Invoice Total:	2,951.38 GBP
Charges Total:	0.00 GBP
Approved Payments:	0.00 GBP
Pending Payments:	0.00 GBP
Balance:	2,951.38 GBP

Guest Insurance and Air Transportation

Guest	Insurance	Air Transportation
DEMO FULL SURNAME	NO	DEP: LHR TIMING: DAY BEFORE ARR: LHR TIMING: OVERNIGHT
DEMO GUEST	NO	DEP: LHR TIMING: DAY BEFORE ARR: LHR TIMING: OVERNIGHT

Marketing Message
 Shore Excursions Dining and Entertainment Only Pre-Book Allowed

[CLICK HERE TO MAKE GBP PAYMENT](#)

'Online payment facility currently applies to reservations in GBP only'

UK Guests - Please Note payment must be made immediately via the 'MAKE GBP PAYMENT' link above to avoid the booking being released. If your booking is in any other Currency, please call 0845 201 8907 to pay your deposit/final payment (as applicable) by debit or credit card.

By clicking the 'MAKE GBP PAYMENT' you are required to make payment as per the schedule in the previous page. Failure to do so will result in cancellation of your booking and will incur cancellation charges in accordance with NCL's Terms and Conditions.

CE Guests - If you would like to pay by credit card please contact our reservations department at +49 511 3607 0. Please have the credit card holder, credit card number, expiry date and card verification code ready.

Need help booking this cruise? Contact your local travel professional or NCL. [Click here](#) for NCL contact information.

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The page is divided into the following sections:

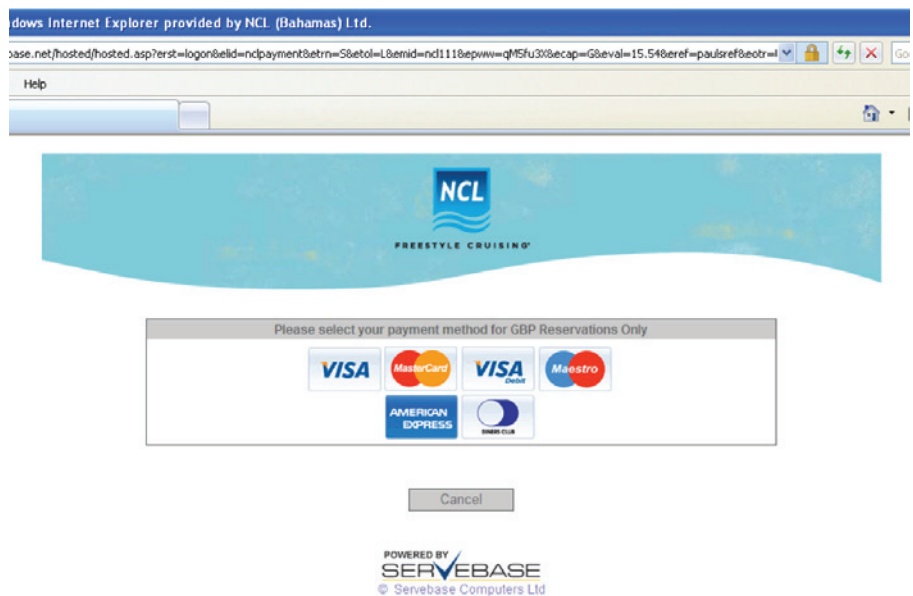
- Confirmation number
- Agency Contact Information
- Voyage Information
- Pricing Details
- Charges Details (where applicable)
- Guest Information
- Itinerary

Payment

Click on the Online payment link to make any payment due by debit/credit card. (Minimum transaction of £100)

Alternatively please call our payment line 0845 201 8907

The Payment System Page



If your payment is handled by your Head Office, you can disregard the payment instructions but will need to collect the applicable deposit as per Norwegian Cruise Line booking conditions.

Cancel Reservation

Cancelling a Reservation



To cancel Reservation please select the cancel reservation option on the left hand menu. The cancel reservation summary page will be displayed.

The cancel reservation summary page will be displayed.

Any applicable cancellation charges will be shown. Please review the charges prior to cancelling the reservation.

Cancellation of the reservation will incur cancellation charges in accordance with Norwegian Cruise Line's Terms and Conditions.

Retrieve Reservation

This screen allows you to view a list of your reservations:

Retrieving a Reservation

The screenshot shows the 'My Reservations' page in the NCL Agent Booking Engine. The page has a blue header with the NCL logo and navigation links: 'New Search', 'Log Out', 'How to book', and 'Agent Booking Engine'. Below the header is a breadcrumb trail: 'My Reservations > Groups > User Profile > Agent Administration'. The main heading is 'My Reservations'. A welcome message says 'Welcome to Norwegian Cruise Line's online cruise reservation system :'. There is a 'NEW RESERVATION >>' button. Below that, it says 'Please enter search criteria below to display reservations.' The 'Search Reservations' section contains several input fields: 'Reservation #' (text), 'Status' (dropdown menu with 'All' selected), 'Booked From' (calendar icon, MM/DD/YYYY), 'Sailing Date From' (calendar icon, MM/DD/YYYY), 'Booked To' (calendar icon, MM/DD/YYYY), 'Sailing Date To' (calendar icon, MM/DD/YYYY), 'First Name' (text), 'Last Name' (text), 'Agent Only' (radio button, selected), 'Agency' (radio button, unselected), and 'Ship' (dropdown menu with 'All' selected). A 'SEARCH >>' button is at the bottom right. At the very bottom, there is a note: 'Need help booking this cruise? Contact your local travel professional or NCL. Click here for NCL contact information.'

Important Search Information

Enter additional information to refine the search.

The name fields allow you to search for partial matches.

For example, if you enter "Br" in the last name field, all bookings where passenger names begin with "Br" will be returned: Brown, Bridges, Brooks, etc.

This search field provides a great deal of flexibility in managing your bookings.

You can view a list of all of your bookings in a particular month, or on a particular ship.

Results are security-level dependent.

If you have Supervisor access, all results for your agency will be returned. You will be able to filter the results to show only your bookings.

There are 3 ways to search for a reservation:

- By reservation number
- By record
- By all bookings (default)

To search by confirmation number, type the reservation number in the box and click the 'search' button. This is the narrowest search.

To search by record, enter your search criteria in any of the available fields:

Last Name

First Name

Date Range (MM/DD/YYYY)

Ship

CONTINUED ON NEXT PAGE ...

Please Note

*Modifications permitted
are change stateroom, add
shore excursions, add special
requests.

For all other modifications,
please call 0845 201 8907

Retrieving a Reservation Continued

To search all bookings, click search without entering any details.

The screenshot shows the NCL Agent Booking Engine interface. At the top, there are links for 'New Search', 'Log Out', and 'How to book'. The main header includes the NCL logo and 'FREESTYLE CRUISING'. A breadcrumb trail reads: 'My Reservations > Groups > User Profile > Agent Administration'. Below this, the 'My Reservations' section is active, displaying a welcome message and a 'NEW RESERVATION' button. A table titled 'Found 3 reservations' lists the following data:

Reservation #	Group #	Booked Date	Status	Guests	Ship	Sail From	Sail To
18910605		10/27/2010	OF	2	Norwegian Jade	10/15/2011	10/26/2011
18911044		11/01/2010	OF	2	Norwegian Epic	10/16/2011	10/23/2011
18911612		11/04/2010	OF	2	Norwegian Jade	09/10/2011	09/17/2011

Below the table is the 'Search Reservations' section with various filters:

- Reservation #: [text input]
- Status: [dropdown menu, currently set to 'All']
- Booked From: [text input] (MM/DD/YYYY)
- Sailing Date From: [text input] (MM/DD/YYYY)
- Booked To: [text input] (MM/DD/YYYY)
- Sailing Date To: [text input] (MM/DD/YYYY)
- First Name: [text input]
- Last Name: [text input]
- Agent Only: ☒ Agency: ☐
- Ship: [dropdown menu, currently set to 'All']

A 'SEARCH' button is located at the bottom right of the search section. At the bottom of the page, there is a footer with copyright information: '©2009 NCL Corporation Ltd., All rights reserved. Legal Notice | Privacy Policy | Terms & Conditions'.

To retrieve a reservation click on the reservation number.

You will be taken to the Cruise Vacation confirmation screen. From there you may make certain Modifications* or cancel the reservation.

Modify an Existing Booking

You are permitted to change the stateroom, add shore excursions and add special requests to an existing booking.

For all other modifications, please call 0845 201 8907

Modifying an Existing Booking

Click on the 'switch to edit mode' button to update the reservation.

IMPORTANT NOTES

Please be aware that charges may be assessed for certain changes.

Cancellation charges for air, land and other add-ons may apply even if the reservation is not cancelled in full.

Please contact Norwegian Cruise Line for details.

A notification that fees may be assessed will be displayed when navigating from the Confirmation.

Any changes you make will automatically be applied to the reservation.

Do not modify any item unless you are certain you want to make the change.

Freestyle Cruising

Home | Log Out | How to book | Agent Booking Engine

Select Category > Select Stateroom > Guests Info > Air Options > Shore Excursions > Travel Protection > Special Requests > Pricing > Payment Schedule > Reservation Summary

Cruise Vacation Confirmation

Review Reservation Summary.

SWITCH TO EDIT MODE

Reservation Header:

Reservation #: 18911612
 Reservation Status: OFFER
 Package: EUWEO7CNNVCEADG
 Vacation Start/Nights: 09/10/2011, 7 nights
 Ship: Norwegian Jade
 Pricing Category: BALCONY STATEROOM
 Stateroom: 10124
 Guests: 2

Primary Contact:

Name: Will Malloy
 Phone: 1 2088349000
 Address: HORATIO HOUSE
 City/State/ZIP: LONDON W6 8JA UK
 E-mail: wmalloy@ncl.com

Invoice and Payments:

Invoice Total: 3,662.00 GBP
 Charges Total: 0.00 GBP
 Approved Payments: 0.00 GBP
 Pending Payments: 0.00 GBP
 Balance: 3,662.00 GBP

Guest	Insurance	Air Transportation
DEMO FULL SURNAME	NO	DEP: LHR TIMING: SAME DAY ARR: LHR TIMING: SAME DAY
DEMO FULL GUEST	NO	DEP: LHR TIMING: SAME DAY ARR: LHR TIMING: SAME DAY

CLICK HERE TO MAKE GBP PAYMENT

'Online payment facility currently applies to reservations in GBP only'

UK Guests - Please Note payment must be made immediately via the 'MAKE GBP PAYMENT' link above to avoid the booking being released. If your booking is in any other currency, please call 0845 201 8907 to pay your deposit/final payment (as applicable) by debit or credit card.

By clicking the 'MAKE GBP PAYMENT' you are required to make payment as per the schedule in the previous page. Failure to do so will result in cancellation of your booking and will incur cancellation charges in accordance with NCL's Terms and Conditions.

CE Guests - If you would like to pay by credit card please contact our reservations department at +49 611 3607 0. Please have the credit card holder, credit card number, expiry date and card verification code ready.

Need help booking this cruise? Contact your local travel professional or NCL. Click here for NCL contact information.

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Use the top navigation bar to navigate to the applicable page.

Screens that are not available for modification will be shaded.

For example, if you would like to add a special request, click the Special Request link.

Currently you are not be able to change the category, ship or sailing date online. Contact our Reservations team for assistance.



NORWEGIAN
CRUISE LINE®

Seaweb

AGENT BOOKING ENGINE
(FLY-CRUISE & CRUISE ONLY BOOKINGS)

CONTACT INFORMATION

If you need additional assistance, please contact us.

For Maintenance Issues online ID / Passwords queries

Please contact Systems Support

Email londonsyssup@ncl.com

Telephone 020 8834 9029

For Booking queries and amendments

Please contact Reservations (FIT) or Specialist Sales (Groups)

Email londonspecialistsales@ncl.com

Telephone 0845 201 8900