



USER'S MANUAL

MCA-E3133A

PC Card: CBI-3133A

Ver. 1.0



Notes to Users

The specifications of the product are under continuous improvement and while every effort is made to keep this manual up-to-date, we reserve the right to update the contents of this user's manual without prior notice. Therefore, you should thoroughly read this user's manual even if you have often purchased this product before.

Using this product requires technical knowledge of hardware and software.

Use this product only under the specified conditions such as power supply, voltage, temperature, and humidity range. Interface Corporation's products are not designed with components intended to ensure a level of reliability suitable for use under conditions that might cause serious injury or death.

Please consult our Technical Support Center if you intend to use our products for special purpose, such as use for moving vehicles, medical treatment, aerospace engineering, controlling nuclear power, submerged translators and so on. This product is made under strict quality management, however, when using this product for the purposes that may result in any damages, lost profits, or any other incidental or consequential damages resulting from breakdown of this product, the user is required to take adequate and appropriate measures, such as installing safety devices to avoid possible serious accidents.

Conventions Used in This Manual

Â	This icon denotes a warning, which advises you of precautions to take to avoid injury, data loss, or system crash.	
1	This icon denotes a note, caution, or warning.	

Indemnification

Interface Corporation makes no warranties regarding damages resulting from installation or use of this product, whether hardware or software, and assume that such risk reverts to the user.

Interface Corporation shall not be liable for any incidental or consequential damages, including damages or other costs resulting from defects which might be contained in the product, product supply delay or product failure, even if advised of the possibility thereof. Customer's right to recover damages caused by fault or negligence on the part of Interface Corporation shall be limited to the amount paid by the customer for that product.

This product including its software may be used only in Japan. Interface Corporation can not be responsible for the use of this product outside Japan. Interface Corporation does not provide technical support service outside Japan.

Warranty

Interface Corporation products are warranted for a period of either one year or two years from the date of shipment, as evidenced by receipts or other documentation. This warranty does not apply to the software products and expendable supplies such as batteries.

Note: You can determine the warranty period at our Web site by the serial number of your product. Those without Internet access should contact the Sales Information Center.

During the warranty period Interface Corporation will, as a general rule, replace or recondition the defective product without charge, in which case the user will be required to pay the shipping costs, except as set forth below.

The Warranty provided herein does not cover expendable supplies such as batteries and damages, defects, malfunctions, or failures caused by impact during transportation while under owner's responsibility; owner's failure to follow the instructions and the precautions contained in this manual; modification and/or repair of the product by other than Interface Corporation, trouble caused by use with peripherals not specified by Interface Corporation, power failure or surges, fire, earthquake, tidal wave and/or flood.

This warranty applies only when the product is used in Japan.

Interface Corporation warrants its repairs for six months, and will again repair the same defective part without additional charge provide the product is economically repairable. In that case, the user should attach a copy of the most recent repair report to the repair request form. If no repair report is attached, it will be considered as a new repair request.

Before You Export Interface Products

The foreign exchange and foreign trade law of Japan controls the export of this product, due to its possible use as a STRATEGIC MATERIAL. Therefore, before you export this product, you must secure an export permit from the Ministry of Economy, Trade and Industry of Japan.

Revision History

Version	Date	Comments
1.0	September 2003	English version of user's manual MCA-E3133A published.

Due to constant product improvements, the information in this user's manual is subject to change without prior notice.

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Chapter 1 Introduction

1.1 Summary

The CBI-3133A is a multifunction 12-bit analog input/output card for CardBus-based computers. It provides 16 single-ended analog input or 8 differential input channels. This card provides high-speed AD conversion for software timing, external trigger, programmable timer, and so on. The conversion time per channel is $10~\mu s$ for a fixed single channel sampling and automatic sequential channel addressing. For software channel addressing, it is $20~\mu s$ per channel. At FIFO sampling setting, the CBI-3133A also provides a wide variety of trigger modes*: analog trigger, external trigger (sampling-start), post-trigger, and pre-trigger. This card controls 8 channels (max.) for external equipment by using digital input/output functions. The following table shows input ranges for each card.

Model	Input Range
CBI-3133A	±1 V, ±2.5 V
CBI-3134A	±1 V, ±2.3 V
CBI-3133B	15 W 110 W
CBI-3134B	±5 V, ±10 V

The CBI-3133B and CBI-3134B allow to input the wide range because the voltage is divided by resistances for each channel inside the card. However, channel-to-channel error or reduction of input impedance will occur.

Notes:

- This board multiplexes input channels and routes the selected channel to the AD converter. Therefore, this board cannot sample multiple channels simultaneously. The input range cannot be independently set for each channel.
- Automatic sequential channel addressing: This mode automatically addresses sequential channels by hardware while AD conversion including sample and hold.
 Software channel addressing: This mode explicitly addresses a sampling channel and starts AD conversion on the channel after the settling time of channel scan.

1.1.1 Features

- High-speed AD conversion
 The CBI-3133A provides high-speed AD conversion.
- Software programmable input configuration
 The CBI-3133A provides software programmable input configurations: single-ended or differential.
- Complete software-controlled adjustment and calibration The AD converter is fully adjusted and calibrated by software.
- 4. Analog trigger

The CBI-3133A can output a one-shot pulse as a sampling-start, sampling-stop, or analog trigger output when triggers are detected at each falling edge or rising edge, depending on the setting. The hysteresis range isprogrammable for each trigger level by software.

On-board FIFO buffer memory
 The CBI-3133A has 2048-depth FIFO buffer memory. When using this function, the maximum sampling rate is 100 kHz.

6. Automatic sequential channel addressing

This mode addresses sequential channels by hardware control. The CBI-3133A allows you to acquire data at very high-speed without intervention in channel scanning.

7. Software programmable external signal input

The CBI-3133A can receive external signals; interrupt, sampling-start, or sampling pacer clock, depending on the software setting.

8. Trigger delay*

The CBI-3133A can sample the specified number of data after a stop trigger occurs, so you can observe the waveform before and after the trigger.

9. Pre-trigger*

The CBI-3133A can acquire data before trigger occurs.

10. General purpose digital input/output

The CBI-3133A has 8 general purpose digital inputs and outputs for each. These inputs and outputs can be used as control signals for an external equipment.

11. Built-in precision sampling pacer

The CBI-3133A has an on-card programmable sampling pacer clock. Using this feature, this card can generate an accurate sampling pacer clock.

12. Full-scale range detection*

This feature detects that a digital code of AD conversion reached at the positive full-scale range or negative full-scale range.

13. Cable

The JKC-0125 cable is included with the CBI-3133A. You can modify the one side as desired.

Note: * Please use the AdCommonGetPciDeviceInfo function to confirm revision ID of this product. Refer to Help for more details.

1.2 Optional Products

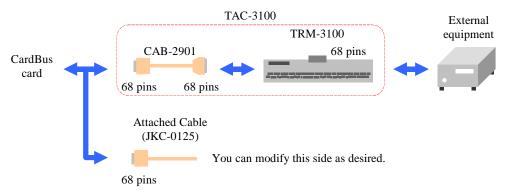
1.2.1 Accessories

Part Number	Description	
TAC-3100	The TAC-3100 is composed of a cable and terminal block. The CAB-2901 straight	
Cable: CAB-2901	cable converts a PC Card 68-pin male connector to 68-pin half-pitch female	
Terminal block: TRM-3100	connector. The cable length is 1.5 m. The TRM-3100 terminal block has 68 screw terminals for easy connection of field signals. It has a 68-pin half-pitch male	
	connector. It also includes hardware for mounting on a standard DIN rail.	
BPC-0501 (Japanese)	This software provides VI (diagram) for Interface analog input card on LabVIEW	
	5.1(5.1.1) and 6I of National Instruments Corporation.	
GPC-3100 (Japanese)	Analog input/output driver software for Windows XP/2000/NT/Me/98.	
GPF-3100 (English)	Analog input/output driver software for Windows XP/2000/NT/Me/98.	
GPG-3100 (Japanese)	Analog input/output driver software for Linux and RTLinux	
GPH-3100 (English)	Analog input/output driver software for Linux and RTLinux	

Refer to our Web site for the latest information and prices of optional products.

Note: You can download them from our Web site for free, but CD-ROM is charged a fee.

Connection Diagram



Chapter 2 Specifications

2.1 Hardware Specifications

Analog Section

Parameter	Specification		
Number of channels	Single-ended input: 16		
	Differential input: 8		
Input mode	Multiplexing		
Input range	Bipolar: ±1 V, ±2.5 V		
Input impedance	$10\mathrm{M}\Omega(\pm 5\%)$		
Input protection voltage	±15 V (power on)		
	±10 V (power off)		
Resolution	12 bits		
AD converter	ADS7835EB (Texas Instruments Incorporated) or equivalent		
Relative accuracy	±1 LSB (max.) (25 °C)		
	±1 V, ±2.5 V		
Conversion time	10 μs (when single channel fixed.)		
	10 µs (when channel scanned, automatic sequential channel addressing*1)		
	20 μs (when channel scanned, software channel addressing*1)		
Analog trigger*2	Trigger level: 2 levels		
	Trigger pulse output (TTL)*6: 1 channel		
FIFO sample buffer	2048 samples per card		

Basic Specifications

Parameter	Specification	
Isolation	No-isolation	
External control input	AD sampling trigger input (TTL)*3: 1 channel (74VHCT240A or equivalent)	
	External interrupt input (TTL)*3: 1 channel (74VHCT240A or equivalent)	
	External sampling pacer clock input (TTL)*3: 1 channel	
	(74VHCT240A or equivalent)	
Digital I/O	CMOS gated high-voltage input*4	
	(with 4.7 k Ω pull-up resistor and protection diode, able to connect to TTL	
	level output)*4: 8 channels (74HC14 or equivalent)	
	TTL open-collector output*5: 8 channels (74HC14 or equivalent)	
	40 mA per channel	
Timer	Clock: 8 MHz	
	Output: timer interrupt and sampling pacer	
Interrupt sources	12 sources (analog trigger*2, end of AD conversion, end of sampling,	
	external interrupt, external trigger, full-scale range*2, overflow, sampling	
	clock error*2, sampling counter, sampling interrupt counter, start of sampling,	
	and timer)	
Number of I/O ports	64 ports (The base address is assigned by the Plug and Play system.)	
External reference voltage	+5 V (±0.1%), -5 V (±0.1%)	
output		
Power consumption	+3.3 Vdc: 150 mA (typ.)	
Bus requirements	PC Card Standards-Based CardBus	
Card size	PCMCIA/JEITA Type II	
Environmental conditions	Operating temperature: 0 °C to 50 °C	
	Relative humidity: 20% to 90% (non-condensing)	
I/O connector	CN1: VHDCI 68-pin female SCSI connector	

Notes:

Automatic sequential channel addressing: This mode automatically addresses sequential channels by hardware while AD conversion including sample and hold.

Software channel addressing: This mode explicitly addresses a sampling channel and starts AD conversion on the channel after the settling time of channel scan.

*3 TTL level input

Parameter	Specification		
Maximum voltage rating	+5 Vdc		
Input voltage range	0 Vdc to +5 Vdc		
Input impedance	4.7 kΩ pull-up resistor		
Low-level input current	$I_{IL} = -1.0 \text{ mA (max.)}$		
High-level input current	$I_{IH} = 10 \mu\text{A} (\text{max.})$		
Low-level input voltage	$V_{IL} = 0.8 \text{ V (max.)}$		
High-level input voltage	$V_{\rm IH} = 2.0 \text{ V (min.)}$		

*4 CMOS gated high-voltage input

Parameter	Specification		
Maximum voltage rating	+30 Vdc		
Input voltage range	0 Vdc to +24 Vdc		
Input impedance	$4.7 \text{ k}\Omega$ pull-up resistor		
Low-level input current	$I_{IL} = -1.0 \text{ mA (max.)}$		
High-level input current	$I_{\rm H} = 10 \text{ mA (max.)}$		
Low-level input voltage	$V_{\rm IL} = 0.7 \text{ V (max.)}$		
High-level input voltage	$V_{IH} = 3.1 \text{ V (min.)}$		

^{*5} TTL open-collector output

Parameter	Specification		
Maximum voltage rating	+30 Vdc		
Output voltage range	+5 Vdc to +24 Vdc		
Output impedance	4.7 kΩ pull-up resistor		
Low-level output current	$I_{OL} = 40 \text{ mA (max.)}$		
High-level output current	$I_{OH} = 10 \mu\text{A} (\text{max.})$		
Low-level output voltage	$V_{OL} = 0.2 \text{ V (max.)} (I_{OL} = 10 \text{ mA})$		

*6 TLL level output

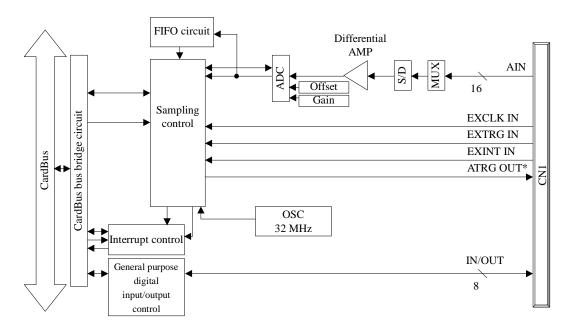
Parameter	Specification		
Maximum voltage rating	+5 Vdc		
Output voltage range	0 Vdc to +5 Vdc		
Low-level output current	$I_{OL} = 25 \text{ mA (max.)}$		
High-level output current	$I_{OH} = -25 \text{ mA (max.)}$		
Low-level output voltage	$V_{OL} = 0.4 \text{ V (max.) (I}_{OL} = 8 \text{ mA)}$		
High-level output voltage	$V_{OH} = 3.8 \text{ V (max.) (}I_{OH} = -8 \text{ mA)}$		

• For an unused analog input channel, connect to ground. If you do not connect it to ground, the conversion value of unused analog input channel is uncertain.

^{*1} Mode Definition

^{*2} Please use the AdCommonGetPciDeviceInfo function to confirm revision ID of this product. Refer to Help for more details.

2.2 Circuit Diagram



Note: * Please use the AdCommonGetPciDeviceInfo function to confirm revision ID of this product. Refer to Help for more details.

Chapter 3 Signal Definitions

3.1 Cable Connector Pin Assignments



Reserved: Pin for reserved. Do not connect to an external equipment.

Notes:

- * Please use the AdCommonGetPciDeviceInfo function to confirm revision ID of this product. Refer to Help for more details.
- For prevention of incorrect insertion, card frame and contraction tube of attached cable is the same color. Check they are same color when you connect the cable with the card.

3.2 Signals

Single-Ended Analog Input Channels

Signal	Pin Number	Channel	Direction	Description
AIN1	4	1	Input	Analog input
AIN2	6	2	(positive)	
AIN3	8	3		
AIN4	10	4		
AIN5	12	5		
AIN6	14	6		
AIN7	16	7		
AIN8	18	8		
AIN9	38	9		
AIN10	40	10		
AIN11	42	11		
AIN12	44	12		
AIN13	46	13		
AIN14	48	14		
AIN15	50	15		
AIN16	52	16		
ACOM1	3	1		Analog common ground
ACOM2	5	2		
ACOM3	7	3		
ACOM4	9	4		
ACOM5	11	5		
ACOM6	13	6		
ACOM7	15	7		
ACOM8	17	8		
ACOM9	37	9	_	
ACOM10	39	10		
ACOM11	41	11		
ACOM12	43	12		
ACOM13	45	13		
ACOM14	47	14		
ACOM15	49	15		
ACOM16	51	16		

Differential Analog Input Channels

Signal	Pin Number	Channel	Direction	Description
AIN9	38	1	Input	Analog input
AIN10	40	2	(positive)	
AIN11	42	3		
AIN12	44	4		
AIN13	46	5		
AIN14	48	6		
AIN15	50	7		
AIN16	52	8		
AIN1	4	1	Input	Analog input
AIN2	6	2	(negative)	
AIN3	8	3		
AIN4	10	4		
AIN5	12	5		
AIN6	14	6		
AIN7	16	7		
AIN8	18	8		
ACOM1	3	1		Analog common ground
ACOM2	5	2		
ACOM3	7	3		
ACOM4	9	4		
ACOM5	11	5	_	
ACOM6	13	6		
ACOM7	15	7		
ACOM8	17	8		

Digital I/O

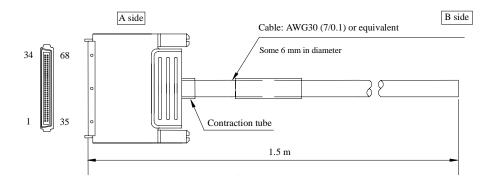
Signal	Pin Number	Direction	Description
EXINT IN	62	Input	External interrupt input
EXTRG IN	59		External trigger input
			One-shot sampling (driver software programmable)
EXCLK IN	60		External sampling pacer clock input
ATRG OUT*	65	Output	Trigger pulse output
			Pulse polarity: software programmable
			• Pulse width: 1 μs
IN/OUT1	27 through 34	Input/output	General purpose digital input/output
through			
IN/OUT8			
DCOM	67, 68		Digital common ground for EXINT IN, EXTRG IN, EXCLK
			IN, and IN/OUT1 through IN/OUT8

Note: *Please use the AdCommonGetPciDeviceInfo function to confirm revision ID of this product. Refer to Help for more details.

3.3 Attached Cable

The JKC-0125 cable is included with the CBI-3133A. This cable has a single 68-pin half-pitch female on A side. You can modify the B side as desired. The cable length is $1.5 \, \text{m}$.

3.3.1 Dimensions of the Connector



3.3.2 Wire Connection

CN1	Color of Wire Cover	Dot Mark . Color
1	orange	red
2	orange	black
3	gray	red
4	gray	black
5	white	red
6	white	black
7	yellow	red
8	yellow	black
9	pink	red
10	pink	black
11	orange	— — red
12	orange	— — black
13	gray	— — red
14	gray	— — black
15	white	— — red
16	white	— — black
17	yellow	red
18	yellow	b lack
19	pink	— — red
20	pink	— — black
21	orange	red
22	orange	——— black
23	gray	r ed
24	gray	— — — black
25	white	r ed
26	white	— — — black
27	yellow	r ed
28	yellow	—— black
29	pink	
30	pink	—— black
31	orange	red
32	orange	black
33	orange	*1) red
34	orange	———— (*1) black

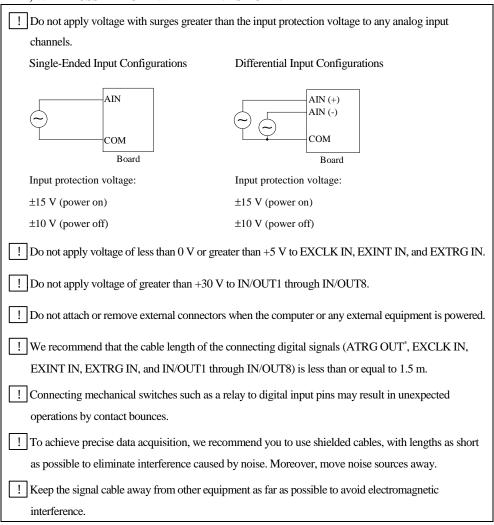
6334	Color of		
CN1	Wire Cover	Dot Mark . Color	
35	gray	(*1 ₎	red
36	gray	(*1) t	olack
37	orange		red
38	orange	t	olack
39	gray		red
40	gray		olack
41	white		red
42	white		olack
43	yellow		red
44	yellow		olack
45	pink		red
46	pink		olack
47	orange		red
48	orange	——— t	olack
49	gray		red
50	gray	——— t	olack
51	white		red
52	white	——— t	olack
53	yellow		red
54	yellow	——— t	olack
55	white	 (*1)	red
56	white	*1	olack
57	yellow	 (*1)	red
58	yellow	(*1) t	olack
59	gray		red
60	gray	t	olack
61	white		red
62	white	t	olack
63	yellow		red
64	yellow	t	olack
65	pink		red
66	pink	t	olack
67	pink	(*1)	red
68	pink	(*1) t	olack

Note: *1 These dot marks are printed in straight succession.

Chapter 4 External Connections

Keep these important points in mind when connecting the card with external equipment.

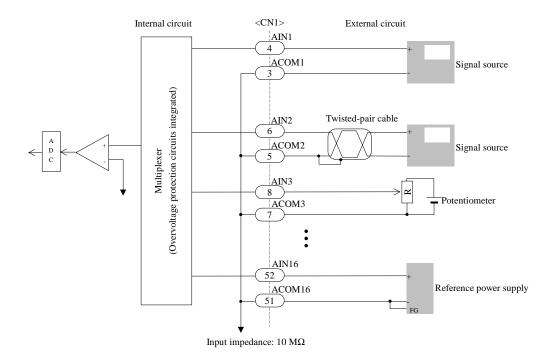
FAILURE TO OBSERVE THESE IMPORTANT SAFETY PRECAUTIONS MIGHT RESULT IN EXCESSIVE VOLTAGE IN THE CARDBUS CARD CIRCUITS, CAUSING AN ELECTRICAL FIRE, WITH POSSIBLE OPEN FLAME AND SMOKE.



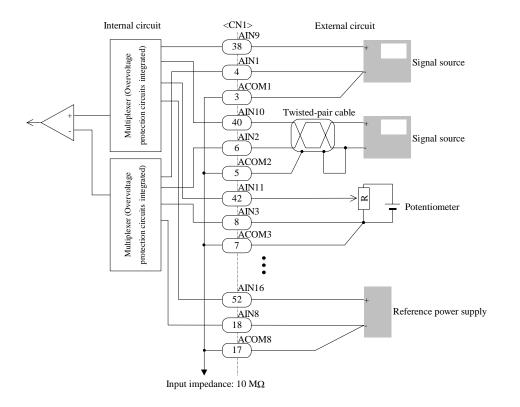
Note: * Please use the AdCommonGetPciDeviceInfo function to confirm revision ID of this product. Refer to Help for more details.

4.1 Equivalent Circuits

Analog Input Channels and Grounds for Single-Ended Input Configurations

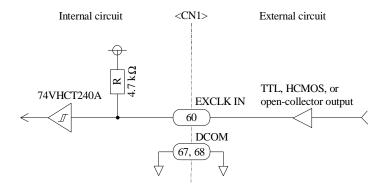


Analog Input Channels and Grounds for Differential Input Configurations



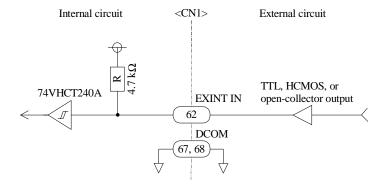
• EXCLK IN

External sampling pacer clock is detected at each falling edge or rising edge depending on the setting. The minimum pulse width is 100 ns. The maximum input frequency is 1 MHz. The input circuit is composed of an input buffer and pull-up resistor of $4.7~k\Omega$.



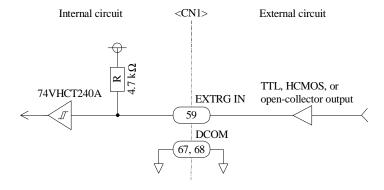
• EXINT IN

Interrupts occur at each falling edge or rising edge depending on the setting. The minimum pulse width is 100 ns. The input circuit is composed of an input buffer and pull-up resistor of $4.7 \text{ k}\Omega$.



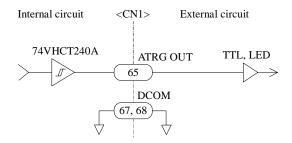
• EXTRG IN

Triggers are detected at each falling edge or rising edge depending on the setting. The minimum pulse width is 100 ns. The input circuit is composed of an input buffer and pull-up resistor of 4.7 k Ω .



ATRG OUT*

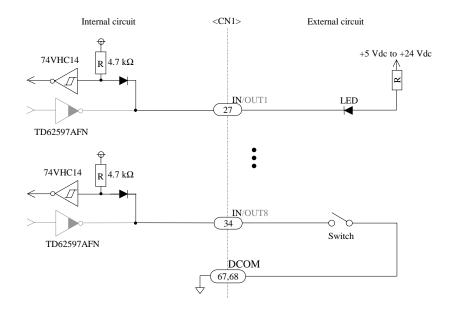
A one-shot negative or positive pulse depending on the setting is output when a trigger is detected. The pulse width is 1 μ s. The output circuit is composed of an output buffer.



Note: * Please use the AdCommonGetPciDeviceInfo function to confirm revision ID of this product. Refer to Help for more details.

• IN/OUT1 through IN/OUT8

The digital input/output circuit has 8 inputs/outputs, numbered from IN/OUT1 through IN/OUT8. Each pin can be configured as an input pin or an output pin. The maximum output current per channel is +40 mA.



Input logic

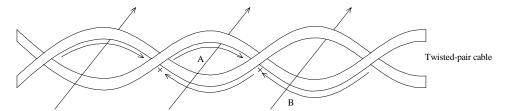
Input Data	INxx	External Circuit
0	High	Open (S: off, TTL input: High)
1	Low	Closed (S: on, TTL input: Low)

Output logic

Output Data	OUTxx	External Circuit
0	High	Open (LED: off, TTL input: High)
1	Low	Closed (LED: on, TTL input: Low)

4.2 Wiring Caution

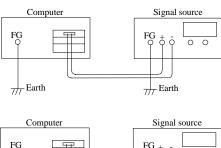
- 1. You must keep the signal cable as far away from inductive noise sources as possible. The noises degrade accuracy of measurements. You should employ proper methods to protect signals from EMI/RFI.
- 2. We recommend using a twisted-pair cable to reduce inductively coupled noise.

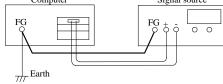


3. We recommend using a shielded cable to reduce capacitively coupled noise.

4. Grounding

When connecting a computer with an external signal source, leakage current may cause an electric shock. Ground them properly or connect both frame grounds with a thick wire and ground one of them.





5. Considering output impedance

Use signal sources whose output impedance as low as possible. If the output impedance is high, the loss of accuracy is related to the input impedance of the AD board. The input impedance of this board is $10 \, \text{M}\Omega$ ($\pm 5\%$).

You can estimate errors arising out of signal source's output impedance as follows.

A signal source V_0 with the output impedance R_S is connected to this board (input impedance R_{in}), the actual input voltage V_{in} is obtained by the following equation:

$$V_{\rm in} = V_{\rm O} \frac{R_{\rm in}}{R_{\rm S} + R_{\rm in}}$$
 External circuit Internal circuit AIN
$$V_{\rm in} = V_{\rm O} \frac{R_{\rm in}}{R_{\rm S} + R_{\rm in}}$$
 COM

Example: You connect a signal source that has 100 $k\Omega$ of output impedance. When the signal source outputs a 10 V signal, the equation becomes

$$V_{\rm in} = 1 \text{ V} \times \frac{40 \text{ k} \Omega}{400\Omega + 40 \text{ k}\Omega} = 0.99009 \text{ V}.$$

Then, solving for $V_{\rm in}$ yields a value of 0.99009 V. Therefore, the error is approximately 10 mV.

The following table shows recommendations for output impedance of signal sources to achieve accuracy of less than 0.5 LSB in error.

Board	Resolution	Output Impedance	Accuracy
CBI-3133A	12 bits	1.2 kΩ	0.012%
CBI-3134A			
CBI-3133B	12 bits	4.8Ω	0.012%
CBI-3134B			

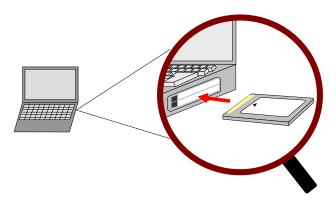
Chapter 5 Installation

BE SURE TO ELIMINATE STATIC ELECTRICITY OF YOUR BODY BEFORE YOU INSTALL OR REMOVE THIS PRODUCT.

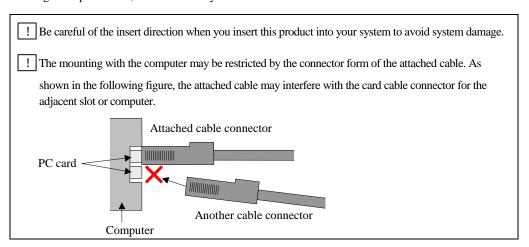
5.1 Card Installation

When you install this product in your system, read the manual of your system which refers to the PC card slot.

- Make sure that the system is turned off and the power cable is unplugged.
 (This card corresponds to Hot Swap. You can insert this card when the system turns on.)
- 2. Insert the card into the PC card slot in your system.



3. Plug in the power cord, and turn on the system.



5.2 Driver Software Installation

Refer to our Web site for the Help of each optional software when you install and use it.

5.3 Card Uninstallation

The method of removing PC card from your system differs depending on each system. Please read the manual of your system.

! Do not remove this product when accessing to the external equipment. Your system may not operate correctly.

Chapter 6 Notes for Users

For your safety, follow all warnings and instructions described in this manual.

6.1 Cautions, Periodic, Inspections, and Storage

Failure to follow this warning may result in electric shock, burns, serious injury, and in some cases, even cause death.

● Keep this product away from flammable gases.

Use this product only under the conditions as shown below.

Environmental Specifications

Parameter	Specification
Temperature Range	0 °C to 50 °C
Relative Humidity Range	20% to 90% (non-condensing)
Dust	Typical office environment
Corrosive Gas	None
Noise	Far from power source and its wiring
Voltage Requirements	CardBus specification (+3.3 Vdc (±5%))

The following inspections should be carried out on this card periodically.

Periodic Inspections

Item	Checkpoint
Cable Connections	Be sure that all connectors and cables are installed correctly.
Connector Contacts	Check for dirt or corrosion.

TO AVOID DAMAGE TO THE BOARD AND POSSIBLE INJURY, TAKE APPROPRIATE PRECAUTIONS AS DESCRIBED BELOW WHEN HANDLING IT.

Caution! ! This board should be stored exactly the same way as when it was received. Proceed as follows: 1. Put the board back in its electro-conductive bag. 2. Wrap the board with the original packing material. 3. Avoid excessive humidity. 4. Do not expose the board to the direct rays of the sun. 5. Store the board at room temperature. ! Do not modify the card. Interface Corporation assumes no liability for any malfunctions resulting from users' unauthorized modification of the card. ! Take measures to avoid and minimize shock, vibration, magnetic fields, and static electricity in the storage or operating environment of this card. ! Make sure that the card is disconnected from the cable before inserting or removing any cards. ! Please keep the attached cable in a horizontal position for approximately 10 cm from the card connection part as below, and fix it not to move, even if stress starts. Fixed CBI-3133A Attached cable Some 10 cm computer

Chapter 7 Troubleshooting

7.1 Checkpoints

Problem	Solution
We cannot transfer the data	Double-check all cable connections.
correctly.	Setup your equipment to meet the timing characteristics of this board,
	such as data setup time, input/output response time.
	If the power requirements exceed the system power budget, the
	circuit on the card or connected external circuits cannot be driven
	properly. Prepare an external power supply for your Cardbus card.
The AD conversion value is	If there is a noise source around the system, the conversion value
unstable. Accuracy is bad.	becomes unstable. Please keep this board away from the noise source
	as far as possible. We recommend you to use the noise cutting
	transformer and the noise filter for the power supply line and use the
	shielded cable for the connection with an external signal.

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For Assistance:

Please visit our Web site (www.interface.co.jp) or send a fax (0120-621553(in Japan)) or e-mail (support@interface.co.jp) to the Technical Support Center.

We recommend you to ask questions from our Web site to shorten the answering time.

If the problem is urgent, please consult the Sales Information Center.

When you contact us, we need the information on the **Technical Support Form** provided with this manual plus the information listed below so we can answer your questions as quickly as possible.

Computer Environment	Computer brand and model, specific operating system, software configuration, other interface boards installed if any.	
Description of The Problem	Situations where the product was used.	

Technical support is available during business hours.

We provide a product rental service so you can evaluate our product prior to purchase.

Inquiries	Refer to	Phone	FAX
Product Rental Service	Technical Support Center	082-262-1630 (in Japan)	082-262-1552 (in Japan)
Distributors, Shipping Date,	Sales Information Center	0120-447213 (in Japan)	0120-458257 (in Japan)
Prices, Others		E-mail : sales@	interface.co.jp

Repair and Maintenance

The company will, at its option, replace its product, which the company, upon inspection, shall determine to be defective in material and/or workmanship. If the product is obviously damaged or defective, please return it using procedures outlined below.

- 1. Fill out the Repair Request Form. Describe hardware configurations of the board and malfunction in detail.
- 2. Fax the **Repair Request Form** to the Technical Support Center.
- 3. We will send you a repair quotation by return fax.
- Carefully repack the damaged product, enclosing the Repair Request Form, and forward it (shipping prepaid) to the repair group, at our Oita Plant (address shown below).

When the damage or defect is not obvious, please contact the Sales Information Center or our Technical Support Center.

Be aware that depending on the extent and type of damage, the unit may not be economically repairable. If so, we will notify you immediately.

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Receiver's Address	Repair Group, Oita Plant, Interface Corporation 1428, Shimobaru, Aki-machi, Higashikunisaki-gun, Oita, 873-0231 Japan	
Contact Information	Technical Support Center Phone: 082-262-1630 (Available during business hours) FAX: 082-262-1552	

Visit our Web site (www.interface.co.jp) for:

Technical Support	Frequently asked questions, related technical terminology	
Product Information	The latest information about our products; specifications, product selection guides, etc	
Useful Information	Discount information, rental information, distributors	
Downloads Service	Drivers, technical documents such as I/O port maps, sample programs, and user's	
	manual data.	

The design and contents of the web site are under constant review. Therefore, there might be some changes in its design and contents.

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