



# User Guide

**Aastra**

## Aastra 7187a - analogue telephone



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## Introduction

Aastra 7187a is an advanced line-powered analogue telephone. It supports multi-languages, call log, message waiting, configuration lock, telephone book and A-number presentation. This user guide describes the features of the Aastra 7187a when it is connected to MX-ONE Telephony system, Telephony Switch or Telephony server.

The latest version of the user guide can be downloaded from:

<http://www.aastra.com>

# Important User information

## Safety Instructions

### **Save these instructions**



### **Read these safety instructions before use!**

**Note:** When using your telephone or connected equipment, the following basic safety precautions should always be followed to reduce risk of fire, electrical shock and other personal injury.

- Follow instructions in the equipment's user guide or other documentation.
- Always install equipment in a location and environment for which it is designed.
- Headsets used with this equipment must comply with EN/IEC 60950-1
- Do not make any changes or modifications to equipment without seeking approval from the party responsible for compliance. Unauthorized changes or modifications could void the user's authority to operate the equipment.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, and kitchen sink, in a wet basement or near a swimming pool.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Do not disassemble the product. Contact a qualified service agency when service or repair work is required.
- Do not use a telephone (other than cordless type) during an electrical storm.

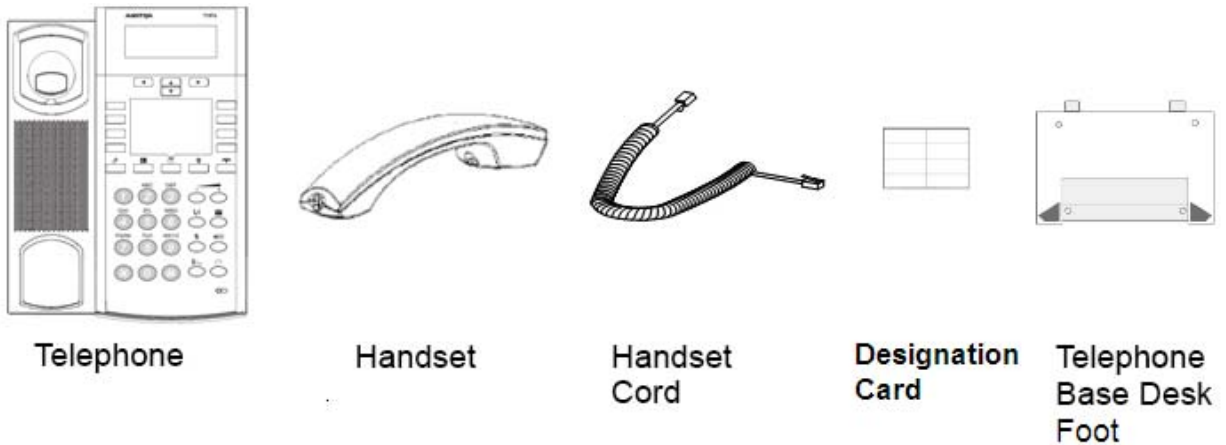


### **Disposal of the product**

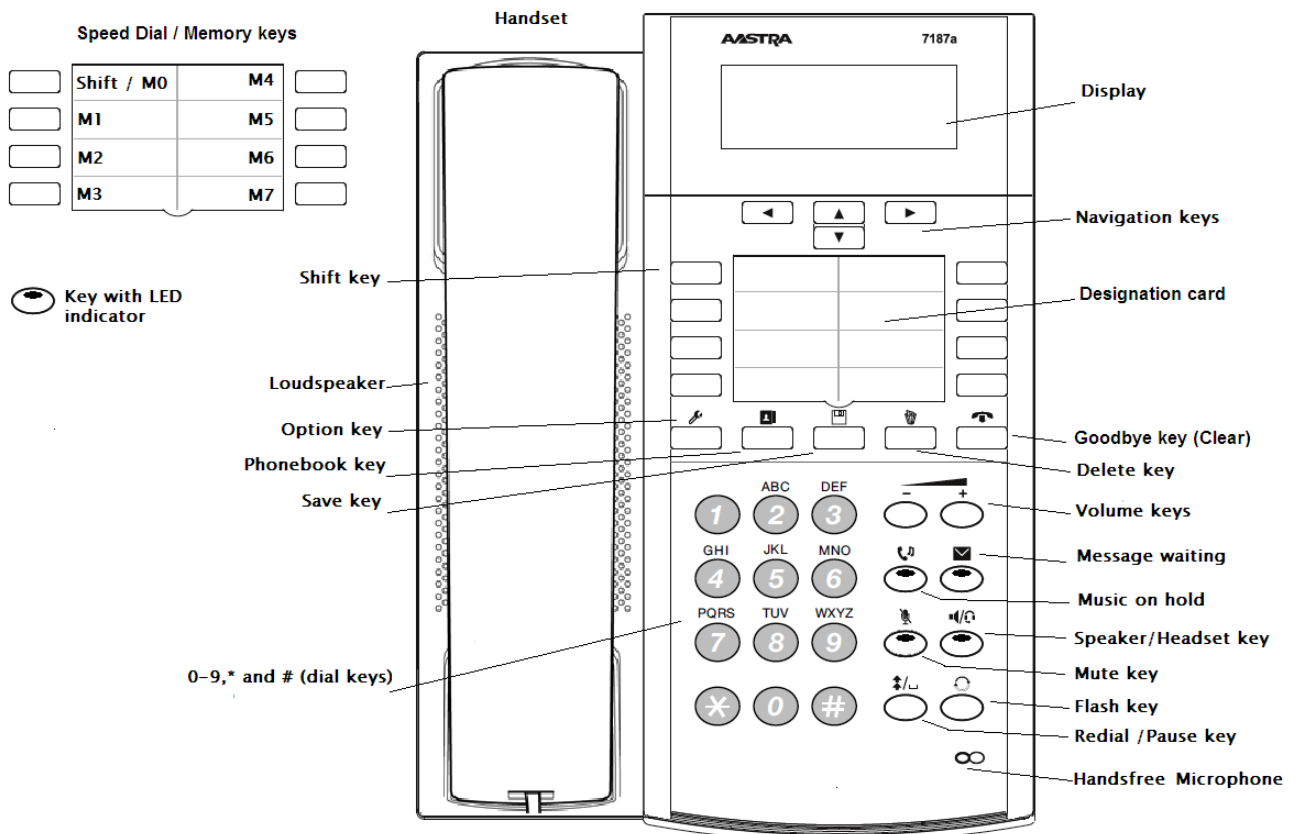
Your product should not be placed in municipal waste. Please check local regulations for disposal of electronic products.

## Telephone Parts














When you unpack your phone, you should ensure that you have all of the following items. If any part is missing, contact the supplier of your phone.



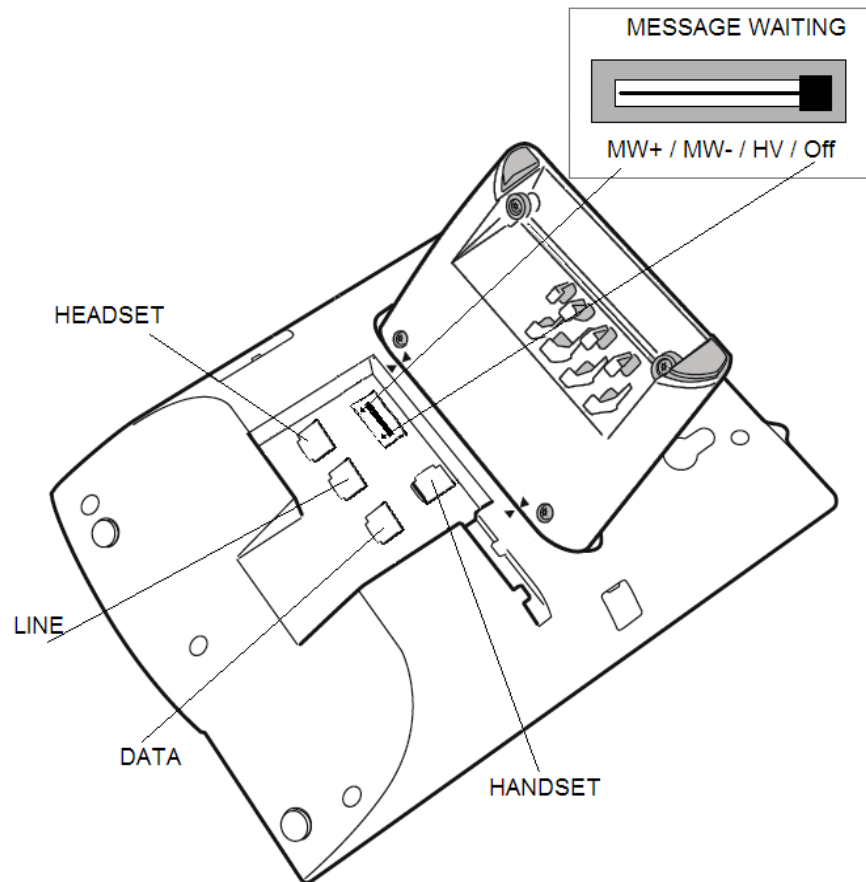
## Telephone layout



## Table with Key-symbols

Symbols / Keys	French	Spanish	German	Portuguese	Italian
Speed-dial Shift/M0-M7	Numérotation abrégée Touche Maj/M0-M7	Teclas programables Shift/M0-M7	Kurzwahl Shift/M0-M7	Discagem rápida Shift/M0-M7	Numeri brevi Shift/M0-M7
Navigation keys 	Touches de navigation	Teclas de navegación	Navigationstasten	Teclas de navegação	Tasti di scorrimento
Flash Key 	Touche R-Flash	Tecla Flash	R- Taste	Flash	Tasto Flash
Radial / Pause Key 	Touche Rappel / Mise en attente	Rellamada/ Pausa	Wahlwiederholung / Pausentaste	Rediscagem/tecla de pausa	Bis/Pausa
Goodbye key 	Touche Au revoir	Desconectar	Ende Taste	Desconectar	Tasto Riaggancio
0-9, * and # (dial keys)	0-9, * and # (touches de numérotation)	0-9, * and # (digitos)	0-9, * and # (Zifferntasten)	0-9, * and # (Dígitos)	0-9, * e # (Tasti selezione)
Volume keys 	Touches de réglage volume	Volumen	Lautstärketasten	Volume	Tasti regolazione volume
Mute key 	Touche secret - Act./desactiv- Micro	(Mute) silencio	Stummtaste	Mudo	Tasto mute
Option Key 	Touche option	Tecla de opciones opción	Optionswahltaste	Opções	Tasto opzioni
PhoneBook Key 	Touche d'annuaire téléphonique	Agenda	Telefonbuchtaste	Agenda	Tasto Rubrica
Save key 	Touche de sauvegarde	Salvar	Speichertaste	Salvar	Tasto salvataggio
Delete key 	Touche d'Effacement	Borrado	Löschtaste	Excluir	Tasto cancella
Music on hold 	Musique d'attente	Música en espera	Musik bei Warten	Música em espera	Musica d'attesa
Message waiting 	Message en attente	Mensaje en espera	Nachricht wartet	Mensagem em espera	Messaggio Giacente
Speaker / Headset key 	Haut-parleur / Casque	Altavoz / Tecla de manos libre	Lautsprecher / Kopfhörertaste	Alto-falante / Fone de ouvido	Altoparlante/ Cuffia

## Cable inlets and MW switch



Symbols	French	Spanish	German	Portuguese	Italian
Line socket	Prise ligne téléphonique	Puerto conexión de línea	Anschlussbuchse	Conector de linha telefónica	Presà linea telefonica
OFF / Hi Volt / MW(-) / MW(+)	ARRET / Haute Tension / MW(-) / MW(+)	DE / Alto voltaje / MW(-) / MW(+)	AUS/Spannung/ MW(-) / MW(+)	OFF / Hi Volt / MW(-) / MW(+)	OFF/Alta Tensione MW(-) / MW(+)
Headset Jack	Prise pour casque	Puerto de auricular	Kopfhörerbuchse	Conector do fone de ouvido	Presà Cuffia
Handset Jack	Prise pour combiné	Puerto de microtelefono	Hörerbuchse	Conector do monofone	Presà Microtelefono
Data Jack	Prise pour données	Puerto de datos	Datenbuchse	Conector de linha de dados	Presà dati

## Incoming calls


### To answer an incoming call

Lift the handset or press  without lifting the handset.



### Answer a second call

A call waiting tone will inform you, during conversation that a second call is waiting. You have two options:

Option 1:

1. Press  to hang up. The new call will be signaled on your phone
2. Lift the handset to receive the call.

Option 2:

1. Ask the party you are speaking with to wait
2. Press  and replace the handset. The waiting call will start ringing.
3. Lift the handset to receive the new call
4. Press **2** to return to the first call (Sweden, press )


After finishing the call, replace the handset to receive the first call again

### Answer a call from another extension

You can answer a call from another extension from any phone in your office:

1. Lift the handset and call the ringing extension.
2. You receive a busy tone, press numeric key, **8** (France:4. Sweden: 6)

### Mute ring signal


Press  to mute the ring signal (LED flashing)

### Do not disturb, DND


When you activate DND, calls to your extension is not shown. Outgoing calls can be made as usual.





Activate DND :

Lift the handset and press numeric keys \* 2 7 #, Press [  ] to hang up.

Deactivate DND:

Lift the handset and press numeric keys # 2 7 # Press [  ] to hang up.

### Goodbye Key

1. During off-hook by handset, press [  ] to process another call.
2. During off-hook by handsfree/headset, press [  ] to hang up.




### Call duration timer for incoming calls

A call duration timer for incoming calls starts 5 seconds after “off hook” status is established. The call duration is stored in the call list with the caller ID information.



## Outgoing calls

### Dial and Pre-dial




#### Dial

Pick up the handset or press  for hands free / headset operation.  
Press numeric keys, (if required also \* # or  /  to dial out)





#### Pre-dial

During on-hook, press the keys for the number to be dialed (max. 32 digits). press  or  key or pick up the handset, the phone will dial out the number in 1,1s.






### Call by Handsfree

1. Press  and enter the number by using the dial pad.
2. To hang up the phone, press  again.
3. When you are in handset mode, you can switch to handsfree mode by pressing .

### Call by Headset

1. Insert a headset to the phone
2. Press  and enter the number using the  dial pad.
3. To hang up the phone, press  again.
4. When you are in handset mode, you can switch to headset mode by pressing .









### Redial

1. Press , the display shows the last number you have dialed.
2. There are up to 5 most recent redial number, press  or  to view the records.
3. Lift the handset or press either  or  to dial out.






### Last External Number Redial

1. Lift the handset and press numeric key \* \* \*  
(Finland and Sweden: \* \* 0)


### Call via the phonebook

1. Press  Select SEARCH or press  key to enter Phonebook viewing state
2. Press  or  to view the records. Hold the  /  key for 3s could activate fast scrolling
3. Lift the handset or press either  or  to dial out.

### Dial Back from Call Record


1. Press  > CALL RECORD
2. Press  or  to select call record that you wish to call
3. Lift the handset or press either  or 

### Speed-dial by Memory Keys (M0-M7)


1. Pick up the handset or press 
2. Press memory key (M1 to M7) or to dial a number that is stored on the second level press Shift (M0) + M1 to M7.

### Call Back


If a called extension is busy or there is no answer:


1. At busy tone, Press numeric key 6 press  to hang up.  
(Finland, France and Sweden: 5).
2. Lift the handset when you are called back.

If all external lines are busy (after dialing the digit or digits to get the line:

1. At busy tone, Press numeric key, 6 (Finland, France, Sweden: 5).
2. Dial the external number and press #, press  to hang up.
3. Lift the handset when you are called back.

### Cancel call back

Cancel single call back: Lift the handset and press numeric keys # 3 7\* , ext number, # Press  to hang up

Cancel all callbacks: Lift the handset and press numeric keys # 3 7 #  
Press  to hang up

### Protection (Data Privacy)

Protection allows you to make a call without any disturbances, e.g. intrusion. The feature is automatically cancelled when the call is finished

Lift the handset and Press numeric keys \* 41 #

### Number presentation restriction

If you do not want your name and number to be displayed to the person you are calling.



1. Lift the handset and press numeric keys \* 4 2 #
2. Dial the number

### Call duration timer for out going calls



A call duration timer for outgoing calls starts 5 seconds after “off hook” status is established. The call duration is stored in the call list with the caller ID information.

## During calls



### Mute

1. When a call is in progress, press  to mute (LED flashing).
2. To speak to the caller, press  again (LED off).


### Mute with music/Music on hold

1. When a call is in progress, press  to hold the call (LED on).
2. Press  again or toggle the hook switch to resume the call (LED off).


### Inquiry

1. When a call is in progress, press 
2. Call 3<sup>rd</sup> party and wait for an answer
3. Return to the first call by pressing, 2 (Sweden: )


### Refer back (Switch back)

Press, 2 to refer back to the other party (Sweden: )



## Transfer

1. When a call is in progress, press 
2. Call 3<sup>rd</sup> party and wait for an answer. Replace the handset before or after the answer

## Conference

1. When a call is in progress, press, 
  2. Call 3<sup>rd</sup> party
  3. After answer, press numeric key **3**
- Repeat the procedure to add more conference members (max 7 members)

## Hold / Park a call

1. When a call is in progress, Press  and press  to hang up
2. Lift the handset to resume the call on your own extension

To resume the call from on another extension:

1. Lift the handset
2. Call the extension where the call was put on hold
3. Press numeric key **8** (France: 4. Sweden:6)


## Call forwarding

### Diversion


If you do not want to be disturbed or will be out of office, you can have all calls to your extension diverted to a preprogrammed answering position. During diversion you will hear a special dial tone. You can still make calls as usual. Diversion can be made direct, on no answer, on busy or to another information service facility.

#### Order direct diversion from your own extension

The call can be diverted to an individual position or up to three determined common answering positions (depending on the type of the incoming call). Preprogrammed by your system administrator.

1. Lift the handset and Press numeric keys **\* 21 #** (UK: \*2# )
2. Press  to hang up

#### Cancel diversion from your own extension:


1. Lift the handset and press numeric keys **# 21 #** ( UK: # 2 # ),
2. Press  to hang up.

#### Diversion when there is no answer


1. Lift the handset and Press numeric keys **\* 211 #** (Finland and Norway: \*61# )

2. Press  to hang up


Cancel diversion when there is no answer:

1. Lift the handset and press numeric keys # **211** # ( UK: #61# ),
2. Press  to hang up.

Diversion when the caller receives a busy tone

1. Lift the handset and Press numeric keys \* **212** # (Finland and Norway: \*67# )
2. Press  to hang up

Cancel diversion when the caller receives a busy tone:

1. Lift the handset and press numeric keys # **212** # ( UK: # 67 # ),
2. Press  to hang up.


**Internal Follow me**

All calls to your extension are diverted to an extension of your choice, within the private network. For example, when you are working in another room and want your calls to follow you to that answering position.


When your telephone has Follow-me you can still make calls from it as usual.

As a reminder that your telephone has Follow-me, you will hear a special dial tone each time you lift the handset to make a call.

Ordering Follow-me from your own phone

1. Lift the handset (dial tone) and press numeric key \* **2 1** \* (UK:\*2\* )
2. Dial extension number of the answering position and press #  
(Special dial tone)
3. Press  to hang up


Canceling Follow-me from your own phone

1. Lift the handset (special dial tone) and press numeric key # **21** #  
(ordinary dial tone) (UK:#2# )
2. Press  to hang up


Ordering Follow-me from another phone

You can order Follow-me of your own extension number from another telephone.


The first step is to allow that Follow-me is permitted to be done from another telephone. Do the following from your own telephone:

1. Lift the handset (dial tone) and press numeric keys \* **2 1** \* ( UK:\*2\* )
2. Dial own extension number and press #
3. Press  to hang up

To order Follow me from another telephone:

1. Lift the handset (dial tone) and press numeric keys \* 2 1 \* ( UK:\*2\* )
2. Dial own extension number \* the extension number of the new answering position # (special dial tone)
3. Press  to hang up

#### Canceling Follow-me from another phone


1. Lift the handset (dial tone) and dial # 21\*
2. Dial own extension number # (dial tone)
3. Press  to hang up

#### Ordering Follow-me remotely

With this feature you can order follow-me of any extension number from any telephone.


The prerequisite is that all the involved telephones have the right service profile-

To order remote programming of follow-me, do the following:



1. Lift the handset (dial tone) and press numeric keys \* 2 1 \* ( UK:\*2\* )
2. Extension number to divert \* extension number of the new answering position #
3. Wait for special dial tone
4. Press  to hang up

#### Canceling Follow-me remotely

To cancel remote programming of Follow-me from another telephone than the telephone with diverted number:

1. Lift the handset and wait for the dial tone
2. Press numeric keys # 2 1 \* ( UK:\*2\* )
3. Dial diverted extension number and press #  
Press  to hang up

#### **External Follow me**

1. Lift the handset and press numeric keys \* 2 2 #
2. Dial external line code and external number press # press  to hang up  
Cancel: Lift handset and press numeric keys # 2 2 # Press  to hang up

#### **General Cancelation**


Cancel all activated features:

Lift the handset and Press numeric keys # 0 0 1 #

## Optional Call handling Features

The features below may not be available in your telephony system. Please contact your system administrator for information.

### Free seating

1. Log on: Lift the handset and press numeric keys **\*11\***
2. Dial Authorization code and press numeric key \* Own extension number, press **#**  
Log off: Lift handset and press numeric keys **#11#** press  to hang up

### Personal Number


With the personal numbers and profiles feature you can be reached on your normal office phone number even if you are out of the office. A search profile (1-5) can be designed to fit the situation (in the office, traveling, at home, and so on). Both internal and external phone numbers can be used in a profile. Your search profile is programmed or modified by system administrator.

When the feature is activated, incoming calls are transferred to selected phones or back-up services in the order that you choose. If an answering position in the profile is busy, the call can be transferred to another predefined position in the profile (Voice Mail or a colleague). You can handle the profiles from your own office phone. How to do this is described in this section (an operator can also assist you).


You can also use any of the Personal Assistant applications if available.

Contact your system administrator for more information. When out of the office, the feature Direct Inward System Access (DISA) can be used, if available in your system. How to use DISA is described in this section.

#### Activate or change profile from own extension

1. Lift handset and press numeric keys **\*1 0 \* ( 1 - 5 ) #**
2. press  to hang up

#### Canceling a profile from your phone

1. Lift handset and press numeric keys **#10#**
2. Press  to hang up

## **Voice Mail**

Enter your mailbox:

1. Lift handset and dial the voice mail number and follow recorded instruction.

Note: if the number to the voice mail system has been programmed on the message waiting key you can also press that key to enter the mailbox



### Call Waiting

If you urgently wish to contact a busy extension or external line, you can notify the extension by a call waiting signal:

1. At busy tone, press numeric key, **5** ( Finland, France: 6 Sweden:4).
2. Wait on line on line

### Account Code


This feature is used to charge a call to an account number or to prevent unauthorized calls from your phone. The account code can have 1-15 digits.

1. Lift handset and press numeric key \* **6 1** \* account code **#**
2. Dial the digit or digits to get an external line or external line


### Absence Information

The absent information is used to inform the caller why you are absent and when you will return. Contact your system administrator regarding the available absence codes.

#### *With return date and time*


1. Lift the handset and press numeric key \* **2 3** \*
  2. Enter absence code (0-9) and press numeric key \*
  3. Enter the date or time (MMDD) or time (HHMM), press **#**
- Cancel: Lift handset and press numeric key **# 2 3 #**, press  to hang up.


#### *Without return date and time*

1. Lift the handset and press numeric key \* **2 3** \*
  2. Enter absence code (0-9) and press numeric key **#**
- Cancel: Lift handset and press numeric keys **# 2 3 #**, press  to hang up

Order for another extension:

1. Lift the handset and press numeric key \* **2 3 0** \*
2. Dial the extension number and press \*
3. Enter the absence code (0-9), press \*


Enter date or time (MMDD) or time (HHMM), for the other persons return,  
Press #, press  to hang up.

Cancel: Lift handset and press numeric key **#230\*** Dial extension number  
and press #, press  to hang up

### **Parallel Ringing**

This feature makes it possible for an incoming call to ring on several phones simultaneously and for the call to be answered on any of the phones. The feature requires all the phones involved to be defined in a parallel ringing list.

To disable the parallel ringing temporarily:

1. Lift the handset and press numeric key \* **2 1** \*
2. Dial extension number and press #, press  to hang up.

To restore Parallel Ringing:

Lift the handset and press numeric key **# 21 #**, press  to hang up.

### **Intrusion on a busy extension**

You can intrude on an ongoing call on a busy extension:

Lift the handset and Press numeric key **4**, (France and Sweden: 8)

Before the intrusion a warning tone is sent to the parties in the ongoing call.

### **Group features**

#### Group Call – pick - up

In a call-pick-up group, any member can answer any individual call to group member.

Lift the handset and Press numeric key **8** to answer the call (Finland and Sweden: 0)


#### Common bell group

Calls are signaled on a common bell


Lift the handset and Press numeric key, **8**, to answer the call (Finland and Sweden: 0)

#### Group hunting


As a member of a group of extensions that is called by a common number, you can temporarily leave the group.

1. Lift the handset and Press numeric key \* **2 1** \* ( U.K: \*2\*)
2. Dial your own extension number and press #, press  to hang up


To re-enter the group:

Lift the handset and press numeric keys **# 21 #**, press  to hang up (UK:#2#)

If you are authorized, you can divert all calls to a group, to another extension or another group:

1. Lift the handset and press numeric key \* **2 4** \*
2. Dial number of the group to be diverted, Press numeric key \*
3. Dial extension number to the new answering position, press # press  to hang up

To cancel the diversion:

1. Lift the handset and press numeric key **# 2 4** \*
2. Dial the number of the group that has been diverted
3. Press numeric key #, press  to hang up

#### **Direct inward system Access - DISA**

If you are assigned to use this feature and you are working externally, you can call your office and get access to an external line in order to make business calls.

With common authorization code:

1. Lift the handset and call the DISA feature in your office.
2. You receive dial tone, press numeric key: \* **7 2** \*
3. Dial the authorization code and press numeric key #
4. You receive a dial tone, Dial external number

With individual Authorization code:

1. Lift the handset and call the DISA feature in your office.
2. You receive dial tone, press numeric key: \* **7 5** \*
3. Dial the *authorization code* and press numeric key \*
4. You receive a dial tone, Dial *external number*, press \*
5. Dial your *own extension number* and press #
6. You receive a dial tone. Dial external number

### **Authorization code, Common**

If you are authorized to use a common authorization code (1 to 7 digits) you can temporarily change any phone used within the telephone system to the authority level connected to this code.

For a single call:

1. Lift the handset and press numeric key \* **7 2** \*
2. Enter *authorization code* and press #
3. You receive a verification tone, Dial the digit or digits to get an external line and the external number.

To open an extension for several calls:

1. Lift the handset and press numeric key # **7 3** \*
2. Enter *authorization code* and press #
3. You receive a verification tone.

To lock an extension:

1. Lift the handset and press numeric key \* **73**\*
2. Enter *authorization code* and press #
3. You receive a verification tone.

### Authorization code, individual

If you are authorized to use an individual authorization code (1-7 digits, affiliated to your own extension) you can lock your own extension to a common authority level, e.g. when out of the office. You can also temporarily change any other phone used within the telephone system to the same authority level as you have on your own phone. The individual code can be changed from your own extension.

To lock the phone:

1. Lift the handset and press numeric key \* **76** \*
2. Enter *authorization code* and press #
3. You receive a verification tone.

To make calls with your authority level when your phone is locked:

1. Lift the handset and press numeric key \***75** \*
2. Enter *authorization code* and press #
3. Dial the digit or digits to get an external line and the external number.

To open your phone:

1. Lift the handset and press numeric key # **76** \*
2. Enter *authorization code* and press #
3. You receive a verification tone.

To assign your own authority level to another phone:

Lift the handset and press numeric key \* **75** \*

1. Enter *authorization code* and press \*
2. You receive verification tone
3. Enter your *own extension number* and press #
4. You receive verification tone, Dial the digit or digits to get an external line and the external number.

To change your individual authorization code:

Lift the handset and press numeric key \* **74** \*

1. Enter *old authorization code* and press \*
2. Enter *new authorization code* and press #
3. You receive verification tone.




## Call Records/Call log

### View Call Records








Press or scroll the list. Hold the key for 3 s could activate fast scrolling

Press ▲ or ▼ to scroll the list. Hold the ▲ / ▼ key for 3s could activate fast scrolling.

To view the call categories:





1. Press  > CALL RECORD
2. Press ▲ or ▼
3. Select category "MISSED CALL" / "DIALED CALL"/"ANSWERED CALL"
4. Press  or  to view the calls list.
5. Press ▲ or ▼ to scroll the list. Hold the ▲ / ▼ key for 3s could activate fast scrolling

### Delete Call Records



1. When you will see 'DELETE?' press  to confirm or  or  to cancel the deletion.
2. If you want to delete ALL the records, press and hold  for 3 seconds.
3. When you will see 'DELETE ALL?' press  to confirm or  or  to cancel the deletion.

*Note: If the phone was locked, you need to enter the password for deleting the calls phonebook and calls record (see "Set Lock State").*

### Save One-touch / Two-touch memory / Phonebook from Call Records

1. Select the call record that you wish to save. Press  to confirm
2. input the Name and press  twice
3. The display shows 'M?  ? ', press (M1-M7) or SHIFT+(M0-M7) or  to save

### Dial Back from Call Records

1. Select the call record that you wish to call.
2. Lift the handset or press either  or 

### Area Code Filter

If area code was set (see “Area code setting”), the phone will compare and filter the initial digits of the incoming number.

An example:

The area code was set “755”.




If the incoming call’s number is “755-12345678”, then caller ID will be displayed “12345678” while “755” will be filtered.

*Note: Only numbers with 7 digits or longer could be filtered the area code. Otherwise the complete number with area code will be displayed*

## Speed Dial Memory

There are seven keys (M1-M7) for storing frequently used number. You can store two numbers per key by using (shift+M1-M7)

### Save a Memory


1. Replace the handset on the phone
2. Press memory key (M1 to M7) or “second level” memory keys (Shift + M1 to M7)
3. Press  and enter the name to be saved
4. Press  and enter the number to be saved
5. Press  key again to complete saving

Note: For some rare conditions it may be useful to insert a **pause** between e.g. the area code and the phone number. To do this; enter the area code, press the pause key and then continue with the telephone number.



### Protect All Memories

It is possible to set a password in the telephone for speed dial and phone book entries. Please see “Set Password” found below under the paragraph for “Phone setting”.

### Dial from a Memory key

1. Pick up the handset or press 
2. Press memory key (M1 to M7) or “second level” memory keys (Shift + M1 to M7) to be dialed




### Delete Memory

1. Replace the handset on the phone
2. Press memory key (M1 to M7) or “second level” memory keys (Shift + M1 to M7) to be deleted
3. Press  and you will see ‘DELETE?’, then press  to confirm the deletion








*Note: If the phone was locked, you need to enter the password for deleting the calls phonebook and calls record (see “Set Lock State”).*

## Phonebook




### Explore Phonebook

1. Press , the display shows “SEARCH”.
2. Press  or  to select “SEARCH” or “ADD”.

### Search the Phonebook

1. Select SEARCH and press  key to enter Phonebook viewing state
2. Press  or  to view the records. Hold the  /  key for 3s will activate fast scrolling. It is also possible to view the phonebook by using the number keys. Pressing dialing key 2 (=“abc”) once will return the first contact starting with letter “A”, pressing twice the first name on “B” will be presented and so on.
3. Lift the handset or press either  or  to dial out.

### Add Contact to Phonebook







1. Select ADD and press  key to enter into Phonebook modification state.
2. Enter the name you wish to record and press  to save.
3. Enter the number using the dial pad and press  to save.

Note: Pressing  in phonebook entry mode is the same as “**back space**”.

### Protect All Memories

It is possible to set a password in the telephone for speed dial and phone book entries. Please see “Set Password” found below under the paragraph for “Phone setting”.

### Delete Contact in Phonebook

1. In Phonebook viewing state, press  or  to find the record you want to delete.
2. Press  and you will see ‘DELETE?’, then press  to confirm the deletion.
3. If you want to delete all the records, press  for 3 seconds. Then you will see ‘DELETE ALL?’, and then press  to confirm.



Note: If the phone was locked, you need to enter the password for deleting the calls phonebook and calls record (see “Set Lock State”).

## Caller ID display

After receiving a new incoming call, the number will be displayed on the LCD and hold for 10s, during this time, if received another new call, it will continue to display for 10s and then display the new corresponding call.

The Caller ID information is presented in the display and includes alpha numeric presentation of [Number], [Name], [Time] and additional information indicated with the Icons shown below.

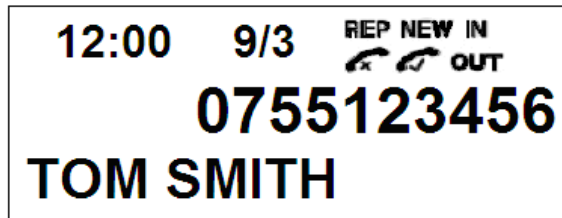
**REP** = Repeat call

**NEW** = New missed call

 = Missed call


 = Received call

The display below indicates where in the display the Caller ID information is presented.



## Call Record/Call log Information

The above mentioned information related to incoming and out going calls is stored in the Call Records memory. If the record is full, the next incoming call will replace the oldest record one by one.

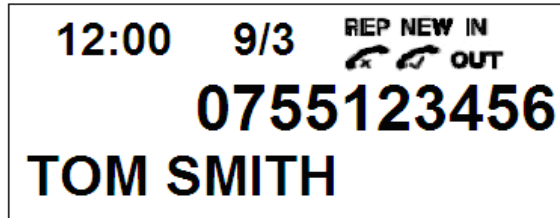
After viewing new missed incoming calls, the **NEW** icon will disappear, and missed icon  will be shown

When there is new call, the new call indicator LED will flicker. Pick up and the record will become received calls.

#### Shortcut key to view records

When the phone is in idle, press ▲ or ▼ to view all the call records.

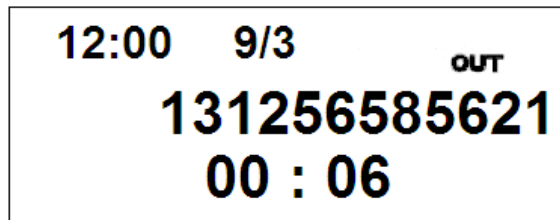
The call details are displayed below:



Note: “12:00” indicate the call’s time and 9/3 indicates the date. Either one of the icons can be displayed depending on the status for the call.








#### Call duration time

The call duration is presented in the bottom row. In the picture below 00:06 indicates that the duration of this outgoing call was 6s.



## Phone Setting






### Display Menu

- Press  to enter into main menu.
- Press  or  to scroll up and down for different options.
- Press  or  to enter the submenu / confirm selection.
- Pressing  to visit the previous menu
- Press  to exit the menu






Main menu	Submenu	Settings	Lock Protected	Default
PHONE SETTING	SET LANGUAGE	English, Italiano, Português, Deutsch, Español, Français	Yes	ENGLISH
	RING VOL	OFF / LOW / HIGH	No	HIGH
	RING MELODY	RING 1 ~ 8	Yes	RING 1
	SET HANDSET VOL	1 ~ 4	No	3
	SET HANDSFREE VOL	1 ~ 8	No	7
	SET PASSWORD	4 digits combination	Yes	0000
	SET LOCK STATE	LOCK / UNLOCK	Yes	UNLOCK
	LCD CONTRAST	1 ~ 4	No	2
	SET FLASH TIME	100ms / 200ms / 300ms / 400ms / 600ms / 900ms	Yes	100ms
	SET TIME/DATE	24H, MM/DD	Yes	00:00, 01/01
	DATE FORMAT	MM/DD or DD/MM	Yes	MM/DD
	TIME FORMAT	12/ 24 HOURS	Yes	12H
	LOCAL AREA CODE	3 ~ 5 digits combination	Yes	- - - - -
ALARM SETTING	ALARM CLOCK	24H	Yes	00:00
	ALARM ON/OFF	ON / OFF	Yes	OFF
	ALARM DURATION	5 / 10 / 15 / 30 min	Yes	10 min
CALL RECORD	MISSED CALL	(View only)	No	
	DIALED CALL	(View only)	No	
	ANSWERED CALL	(View only)	No	

## Settings






### Set Language

1. Press  > PHONE SETTING > SET LANGUAGE
2. Press  or  to choose the favorite language (English, Italiano, Português, Deutsch, Español, Français)
3. Press  or  to confirm




### Set Ring Volume





1. Press  > PHONE SETTING > RING VOL
2. Press  or  to adjust the ringer volume (OFF / LOW / HIGH )
3. Press  or  to confirm

### Set Ring Melody

1. Press  > PHONE SETTING > RING MELODY
2. Press  or  to choose ring melody (MELODY 1 to 8 )
3. Press  or  to confirm





### Set Handset Volume









1. Press  > PHONE SETTING > SET HANDSET VOL or Pick up the handset
2. Press  or  to adjust the volume on the handset.

Handset Volume	Display Icon
Level 4 (max)	
Level 3	
Level 2	
Level 1 (min)	

3. Press  or  to confirm




## Set Handfree Volume





1. Press  > PHONE SETTING > SET HANDSFREE VOL or Press  to activate handsfree
2. Press  or  to adjust the volume on handsfree loudspeaker.

Handfree Volume	Display Icon
Level 8 (Max.)	
Level 7	
Level 6	
Level 5	
Level 4	
Level 3	
Level 2	
Level 1 (Min.)	

3. Press  or  to confirm

## Set Headset Volume








1. Plug in the headset
2. Press 
3. Press  or  to adjust the volume on the handset.

Headset Volume	Display Icon
Level 4 (max)	
Level 3	
Level 2	
Level 1 (min)	

4. Press  or  to confirm


## Set Password

The activation of the memory protection lock in the telephone is done in two steps: First a four (4) digit password is defined by the user. Then the lock state must be selected.





1. Press  > PHONE SETTING > SET PASSWORD
2. Press numeric keys to input the OLD password (default – '0000')
3. Press  or  to confirm the OLD password
4. Press numeric keys to input the NEW password
5. Press  or  to confirm the NEW password
6. Enter the NEW password again for reconfirmation
7. Press  or  to complete the setting

## Set Lock state





The lock state protects the content of the phone book and speed dial memories. It is possible to lock and unlock the memory protection function

1. Press  > PHONE SETTING > SET LOCK STATE
2. When the display shows "ENTER PASSWORD", enter the password

*If the phone was locked:*






1. The display shows "UNLOCK?"
2. Press  or  to unlock / Press  or  to quit without change

*If the phone was unlocked (default):*










1. The display shows "LOCK?"
2. Press  or  to lock / Press  or  to quit without change

*Note: The phone was default unlocked. While the state is changed to 'LOCK', you need to enter password for deleting the calls record and phonebook or to change the settings which are lock protected (see "Menu Operation")*






## LCD Contrast

1. Press  > PHONE SETTING > LCD CONTRAST
2. Press  or  to adjust the display contrast
3. Press  or  to confirm






### Set Time/Date

1. Press  > PHONE SETTING > SET TIME/DATE
2. Press  or  to adjust the "time"
3. Press  or  to confirm
4. Press  or  to adjust the "date"
5. Press  or  to confirm






### Date Format

1. Press  > PHONE SETTING > DATE FORMAT
2. Press  or  to select the date format (MM/DD or DD/MM)
3. Press  or  to confirm

### Time Format


1. Press  > PHONE SETTING > TIME FORMAT
2. Press  or  to select the time format (12 Hours or 24 Hours)
3. Press  or  to confirm

### Area code setting

1. Press  > PHONE SETTING > LOCAL AREA CODE
2. Press  or  to set each digit
3. Press  to confirm and move to next digit setting. The area code can be set in maximum 5 digits combination
4. After finishing the setting press  twice or move to the last digit and leave

## Alarm function

The telephone has a built in alarm that can be used e.g. as a wake up alarm. The real time clock in the telephone is used. The alarm function is set by setting the alarm time.

When the alarm is sounding, press  or just lift the handset and the alarm will be turned off.






If the signal is not shut off manually it will keep on alarming for the whole alarm duration time.

The preset time will remain active until the alarm function is deactivated.






### Alarm Setting

#### Alarm clock

The alarm clock should be set as 24H, HH/MM and phone should then activate the alarm in 5 sec after the local clock reached the set time in alarm clock






1. Press  > ALARM SETTING > ALARM CLOCK
2. Press  or  to adjust the time
3. Press  or  to confirm

#### Alarm ON/OFF

1. Press  key > ALARM SETTING > ALARM ON/OFF
2. Press  or  to select ON / OFF to enable / disable the alarm
3. Press  or  key to confirm

#### Alarm duration

Options for selecting the desired alarm duration:

1. Press  key > ALARM SETTING > ALARM DURATION
2. Press  or  to select the alarm duration (5 / 10 / 15 / 30 min; default 10 min)
3. Press  or  key to confirm






## System Dependent Phone setting


### Message Waiting Memory (MWM)

The message waiting memory normally stores the number to reach the voicemail box.



#### Save MWM

1. Place the handset on the phone and press 
2. Press  and enter the number to be saved
3. Press  key again to complete saving

#### Dial from a MWM

1. Pick up the handset or press 'Speaker/Handset'
2. Press the 

#### Delete MWM

1. Place the handset on the phone
2. Press 
3. Press 

### Message Waiting LED

When there is a message, the message waiting LED will be lighted ON or flashing in blue.






When there's message waiting to be read, the message waiting LED will be lighted ON or flashing in red.

The Message Waiting switch (at the back of the phone) is used to select the appropriate MW mode (HV / + / -). Please check the MW type of the connected PBX to work with the phone. Select "OFF" on the MW switch to deactivate the message waiting function.

If the LED is steady active, change the message waiting switch position.

## Set Flash time

Some systems require a different flash time for the flash key. To change the flash time, proceed as follows:

1. Press  > PHONE SETTING > SET FLASH TIME
2. Press  or  to select the needed flash time
3. Press  or  to confirm

Parameter s	Programming key sequence	Lock Protecte d	Valid Settings	Default
Set flash time	[save]+[#]+[0]+[1]+[#]+[X]+[#] ]	Yes	1: 100ms 2: 200ms 3: 300ms 4: 400ms 6: 600ms 9: 900ms	100ms

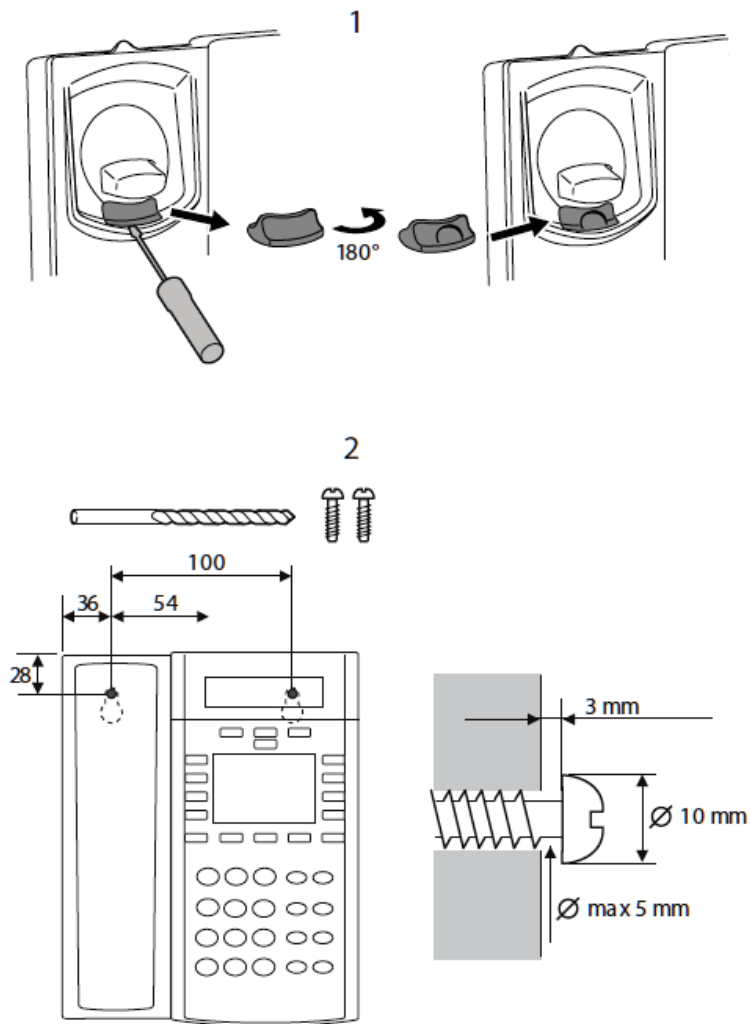
## Telephone Specification

Main Characteristics	
Professional Telephone	Single line
Signaling	Analog (DTMF)
Market Certification	Europe (CE)
Body Color	Dark grey

Features	
Language Support (Display)	English, Italian, Portuguese, German, Spanish, French
Visual indicator for incoming call	Flashing LED
DTMF dialing	Yes
Phone book	Stores 100 telephone numbers
Last number Redial	Yes
Flash function (R)	100 ms (default)
Programmable flash time	100 ms (default), 200 ms, 300 ms, 400 ms, 600 ms, 900 ms
Hearing aid compatible	Yes
Volume control	Handset / Headset (4 levels) Handsfree (8 levels)
Microphone Mute	Yes
Music on Hold	Yes
Call Waiting indication	Yes
Message Waiting (MW )	4 alternatives supported: MW+/MW-/HV/Off
Caller ID display	FSK and DTMF signaling – according to selected parts of ETSI EN300 659-1, -2, -3
Call List: Incoming and missed calls	50 call records
Call List: Outgoing calls	50 call records
Reset calling/redial list	Erase content
Call Timer	Yes
Real time clock	Yes
Alarm clock	Yes
Moth / Date presentation	Yes
Delete calling/redial list	Yes
Handsfree Loudspeaker or	Default (Headset disabled)
Head set pre-set mode	(Hands free disabled)
Configuration Lock (4-digit pass-code)	speed-dial memory and critical phone settings are lockable
Ringer melody	8 types
Ringer volume	2 levels
Ringer silence	Yes
Memory protection with pass word	Yes
Data port	For connecting the PC to the telephone line

Hardware	
LCD Display	Line 1: Functional icons Line 2: 16 digits (7-segment) Line 3: 16 characters (5x7 dot matrix))
Speed dialing keys	8
Memory card	1
Redial/Pause	1
Flash key (R)	1
Mute key with LED	1
Handsfree / Headset pre-set key with LED	1
Hold key with LED	1
MW with LED indicator	1
Volume control	2
Save	1
Call list key	1
Delete key	1
Goodbye key /Hang up	1
Handset receiver	Electro-dynamic
Microphone	Electret
Tone ringer	Piezo type
Headset interface	1
Data port	1
Wall mounting	Yes
Accessories	
Connection cable, RJ11/ RJ45	1 pcs, 2 meters (not included)
Number card	1 pcs (not included)

## Wall Mounting



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## Declaration of conformity

*Hereby, Aastra Telecom Sweden AB, Box 422 14, SE-126 17 Stockholm, declares that this telephone is in conformity with the essential requirements and other relevant provisions of the European Directive 1999/5/EC (R&TTE Directive).*

Details to be found at: <http://www.aastra.com>.

