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WP-S1 User Guide



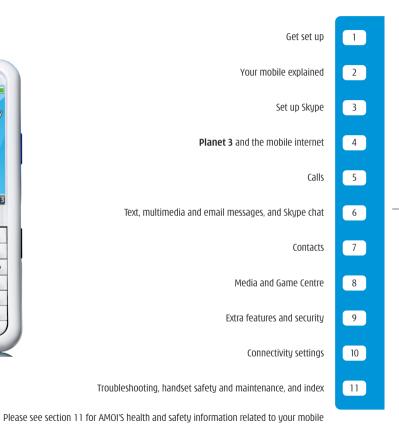
Free local and international calls from your mobile with Skype

Many people know Skype as a brilliant way to make free calls from one PC to another. Now you can make those same calls as well as chat from your mobile. So you can call more than 170 million Skype users all over the world including other Skype users on 3.

Making Skype-to-Skype calls is easy. Your phone has its own Skype dedicated key.

Not only that but your mobile also comes with a 2 megapixel camera, MP3 player and a memory card with loads of storage space. You can access the internet by pressing the Launcher or **Planet 3**.

And that's just scratching the surface of what the WP-S1 phone offers you.





Contents

1. Get set up

- 1.1 Insert your USIM, battery and memory card, and charge your mobile
- 1.2 Turn your phone on and off
- 1.2 Set the date and time and choose a wallpaper and ringtone
- 1.2 Set up voicemail and videomail
- 1.3 Choose a text entry method
- 1.4 Phone maintenance

2. Your mobile explained

- 2.1 Get to know your mobile
- 2.3 Your mobile's screen
- 2.5 The multitask menu
- 2.6 The handset's menu options

3. Set up Skype

- 3.1 Sign into Skype
- 3.2 Skype settings
- 3.2 Skype status icons

4. Planet 3 and the mobile internet

- 4.1 Find out what you can do on Planet 3
- 4.2 The mobile internet

5. Calls

- 5.1 Make voice and video calls
- 5.1 Make a call from contacts
- 5.1 Make Skype-to-Skype calls
- 5.1 Make emergency calls
- 5.1 Receive calls
- 5.1 Conference calls
- 5.2 Make a call from Call log
- 5.2 Call divert
- 5.2 Call features
- 5.2 Withhold your mobile number
- 5.2 Video call settings
- 5.3 Call log

6. Text, multimedia and email messages, and Skype chat

- 6.1 Text messages
- 6.1 Skype chat
- 6.1 Multimedia messages
- 6.2 Set up your email
- 6.2 Write an email message
- 6.2 Retrieve an email
- 6.2 Reply to an email
- 6.2 Browse into mail

7. Contacts

- 7.1 Add a contact
- 7.1 Access contacts
- 7.1 Edit a contact
- 7.1 Add a Skype contact
- 7.1 Import your Skype contacts
- 7.2 Delete a contact
- 7.2 Add a photo to your contact
- 7.2 Copy a contact between USIM and mobile
- 7.2 Copy contacts between USIM and mobile

8. Media and Game Centre

- 8.1 Play music
- 8.2 Take photos or make video clips
- 8.2 View your photos or video clips
- 8.2 Update your media files
- 8.3 Access games and apps

9. Extra features and security

- 9.1 Set an alarm
- 9.1 Calendar
- 9.1 Calculator
- 9.2 Activate and change your USIM PIN
- 9.2 Change your USIM PIN
- 9.3 Network settings
- 9.3 Master reset
- 9.3 Language

10. Connectivity settings

- 10.1 Connect with a Bluetooth headset
- 10.1 Transfer files from your mobile using Bluetooth
- 10.2 Transfer files between your mobile and PC
- 10.2 Update your media files
- 10.2 PC synchronisation

11. Troubleshooting, handset safety and maintenance, and index

- 11.1 Troubleshooting
- 11.3 Safety precautions
- 11.8 Index



1 Get set up

First things first.

There are a few simple things to do before you can use your new mobile. This section shows you how to install your USIM and battery and how to charge it up. Get set up

- 1.1 Insert your USIM, battery and memory card, and charge your mobile
- 1.2 Turn your phone on and off
- 1.2 Set the date and time and choose a wallpaper and ringtone
- 1.2 Set up voicemail and videomail
- 1.3 Choose a text entry method
- 1.4 Phone maintenance

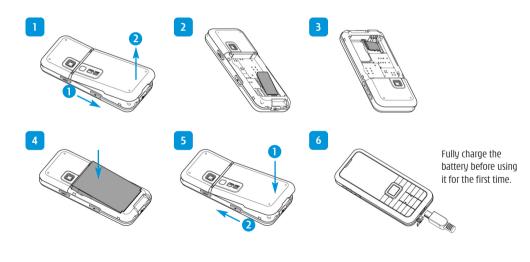
Insert your USIM, battery and memory card, and charge your mobile

Your 3 USIM can only be used in mobiles which are enabled for 3 services.

If you try to use the USIM in other mobiles you could seriously damage the mobile and may be unable to use it, including making emergency calls. If you do that, we are not responsible for any such damage or usage problems.

Illustrations

- Remove battery cover and battery
- Insert your USIM
- Insert memory card
- 4 5 Insert your battery and battery cover
- Charge your battery



General set up

This section shows you how you can adjust various settings to make your mobile perform exactly as you like. It explains how to set the time and date, sounds and wallpapers, as well as showing the various ways of entering text available.

Power on

> Press and hold is to switch on your phone.

Power off

> Press and hold eie to switch off the phone.

Set time and date

- Press MENU from the Start Screen and select
 Settings * > Phone settings > Time and date.
- > Enter the date and time.
- > Select Save.

Set the wallpaper

- Press MENU from the Start Screen and select
 Settings 2 > Phone settings > Display > Main screen.
- > Select Show Wallpaper > your preferred image > OK.

Set your ringtone

- Press (left) from the Start Screen and select Normal or other profiles.
- > Select Options > Edit > OK.
- Select Change > select your preferred tune from Tracks > OK.

Voicemail and videomail

To set up voicemail and videomail:

- Set up voicemail: press and hold 1 ...
 Follow the voice prompts to choose a PIN and record your greeting.
- Set up videomail: press and hold 2... for a video call. Then follow the voice prompts to record your video greeting.

User guide 1.2

Choose a text entry method

While writing a message, entering contact details etc, you will need to select an appropriate text entry method.

Text entry status icons

- Abc T9 Predictive text mode, initial
- ABC T9 Predictive text mode, caps lock
- abc T9 Predictive text mode, lowercase
- Abc Multipress text input mode, initial
- ABC Multipress text input mode, caps lock
- abc Multipress text input mode, lowercase
- 123 Numeric input mode

Changing input modes

The multitap, T9 and numeric input modes can be changed by pressing **x+** within a text box.

- > ABC Input: use the keypad to enter letters, numbers, symbols, and other characters. Press the same key repeatedly to cycle through available characters. If you do not press a key for two seconds, the character in the block cursor is accepted, and the cursor moves to the next position.
- > T9 Text Input: you press each key only once, even if the character you want is not the first character on the key. It tries to predict the word.
- 123 Input: if you want to input a series of numbers, you need to change to 123 mode or press and hold the particular key for three secs.
- Symbol Input: for text message, select Options > Insert other > Symbol. Select the corresponding symbols on your keypad.

Phone maintenance

Mobile phones are complex electronic devices and must be looked after carefully. The following advice can help you to look after your phone and prolong its life.

- The phone and its spare parts should be kept out of the reach of children.
- Keep the phone dry. Rain, moisture or water will corrupt its electronic circuitry. If your phone does get wet, remove the battery immediately.
- > Don't put the phone in dusty places or this will affect the everyday use of the phone.
- > Don't touch the screen with a sharp object.
- > Don't expose the phone to high temperatures. High temperatures will shorten the life of electronic devices, destroy the battery and destroy or melt a phone's plastic shell.
- > Don't expose the phone to low temperatures. Otherwise, when the temperature rises, moisture will condense in the phone and could damage the phone's electronic circuitry.
- > Don't throw, knock or shake the phone intensely as this could damage the electronic circuitry and structure of the phone.
- Please use a clean, soft cloth to clean the camera lens and other delicate surfaces.

User guide 1.4

2 Your mobile explained

Your mobile can do a lot of things.

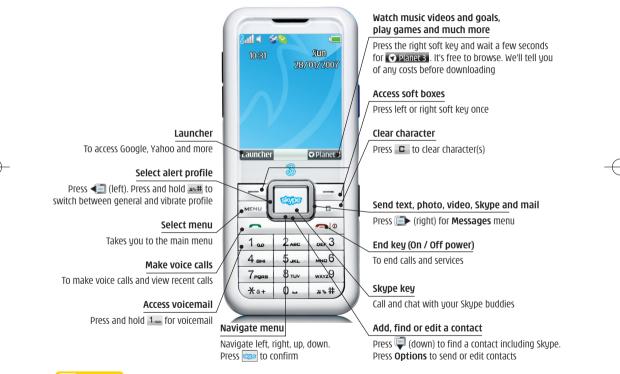
This section explains what all the icons and symbols mean, and shows you how to find your way around your mobile.

- 2.1 Get to know your mobile
- 2.3 Your mobile's screen
- 2.5 Multitask menu
- 2.6 The handset's menu options

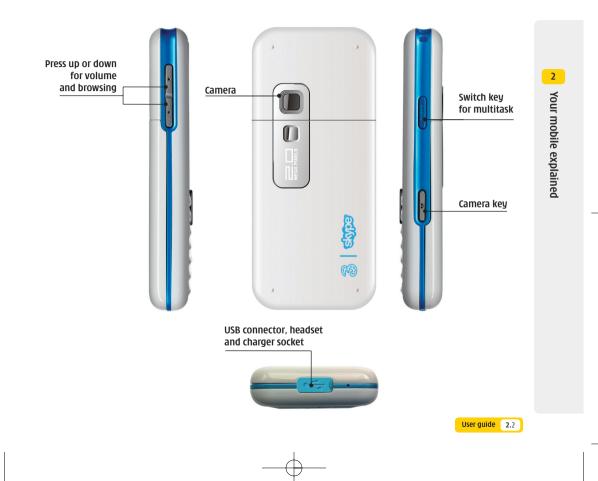
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Get to know your mobile

Familiarise yourself with its features.



2.1 User guide



Your mobile's screen

Your mobile's screen is divided into three basic screens: the Status bar, the Main Screen and the Prompt box.



Status bar

Shows what operations are taking place, Skype status (see page 3.2), and the battery and signal strength. See the next page for status icon details.

Main Screen

When not on Start Screen, the screen will show main menu or the sub menu related to the particular feature.

The Prompt box

Displays various prompts in the soft key boxes. These are activated by pressing the appropriate left and right soft key under each one.

2.3 User guide

Icon	Description
341	Signal strength - shows the strength of your mobile's connection with the network
(🛑 (🛄	Battery - shows the level of battery.
۲.	Profile - Normal - notifies you of an incoming call or message. ⊲× Silent. ≪ Vibrate only. ⊲ ≫ Loud
	Skype – signed in. Available to receive calls and chats. See page 3.2 for other Skype status icons
	New messages – appears when there are new unread text and multimedia messages
Ţ	Alarm clock – appears when the alarm clock is set
r	Roaming – appears when you are out of your home area and have registered on a different network

Icon	Description
۵	PDP - PDP always on
8	Bluetooth activated - Bluetooth is active
	Memory full - appears when the phone memory is limited. In this case it may be necessary to clear some memory on your phone
	Calendar – appears on the day when a calendar event exists

Your mobile explained

User guide 2.4

Multitask menu

The Multitask menu displays icons of applications which are open - there should only be a maximum of six items in the list. If all six spaces are taken, and a seventh item is added, the application that has not been used for the longest period of time will not be displayed and the position will be occupied by the new application icon.



The most recently opened application is placed at the beginning of the list. The image above shows the Multitask menu:

- To close a current application select
 Options > Close or highlight the chosen application and press
- To close all applications select Options > Close all.
- > To access an open application highlight the preferred application and select **Go to**.



2.5 User guide

The handset's menu options

Take a look below to see all of your handset's menu options and what they include. Press MENU ...

Ent	an addross	Madia alawar		
	er address	Media player	Music	
Sea		Camera	Pictures	Sottings
My	bookmarks	Video camera	Movies	Settings
Hist	tory	Voice recorder	Others	Profiles
Sav	ed pages			Phone settings
Pla	net 3 🦰	41/201		Connectivity
		Messages IN	Tools	Calls
2		New	Alarm	Network settings
Cal	l log	Inbox	Calculator	Security settings
		Skype chat	Calendar	Java settings
11		Email	Notepad	Master reset
🚺 Gai	mes and apps	Outbox	PC Sync	
Dov	wnloaded apps	Drafts	World time	
App	olication shop	Sent	Stopwatch	
Mv	applications	Template	Memory card	
-		Settings	Memory card	

2

Your mobile explained

3 Set up Skype

With Skype on **3**, you can make Skype-to-Skype calls from your mobile. This means you can call people all over the world who use Skype, including other Skype on **3** users.

- 3.1 Sign into Skype
- 3.2 Skype settings
- 3.2 Skype status icons

Set up Skype

3

Sign into Skype

If you have a Skype account

- > Press 💷 from the Start screen.
- Select Sign in for existing users, then enter your username and password.
- Scroll to Sign me in and set it as Automatically or Manually.
- If you select Automatically, you'll automatically sign into Skype each time you turn on your mobile.

To create a new account

If you don't have a Skype account

- > Press 💷 from the Start screen.
- Scroll to Create account for new users and press _____.
- Read the Skype End User Licence, Terms of Service and Privacy Policy available at www.skype.com/eula, www.skype.com/tos, www.skype.com/privacy or on the CD version of this user guide, select Accept and enter a username and password on the Create account screen.
- > Select **OK** to save the settings.

You can:

- Import your Skype contacts to your mobile phone when you activate your Skype account for the first time.
- Otherwise import your Skype contacts see page 7.1
- > For Skype calls see page 5.1
- > For Skype chat see page 6.1
- > Add a Skype contact see page 7.1

3.1 User guide

Skype settings

Change Skype status

- > Press 💷 from the Start screen.
- > Select Options > Change status.

Sign out of Skype

- > Press 💷 from the Start screen.
- > Select Options > Sign out.

Change Skype sign in setting

- > Press 🔤 from the Start screen.
- Select Options > Settings > Sign me in > Automatically / Manually.

The Skype status icon you select will appear on your mobile's status bar. This can be seen by your Skype buddies.

You can choose to set your own status to:

- Online others will see you as online (default settings when you sign in)
- Image: Contacts
 Image: Contacts

 Image: Contacts
 Image: Contacts
- 😪 Away others will see you as away
- Not Available others will see you as not available
- Do Not Disturb others will see you as do not disturb
 - Invisible others will see you as offline

Set up Skype

3

User guide 3.2

4 Planet 3 and the mobile internet

With so many sites designed to work on mobiles, you can now get the best of the web on your phone. And with **Planet 3** you can download music, the latest goals and games plus much more.

- 4.1 Find out what you can do on Planet 3
- 4.2 The mobile internet

Find out what you can do on Planet 3

From Selanet 3 you can...

Watch music videos and goals, play games and much more. It's free to browse and we'll tell you how much things cost before you download them.



3MusicStore Download full length music videos and tracks.



Tunes Personalise your mobile so it sounds unlike anyone else's.



Games

Buy a game and keep it forever or rent one and pay less.



Meet & Share

Flirt and chat, share videos, message your friends and meet new people. Also be a show off on **SeeMe TV**.



Mobile TV View live clips from the biggest TV shows.

All this plus news, showbiz, movie trailers, comedy and more through Planet 3.













4.1 User guide

The mobile internet

Go to mobile websites

> Press MENU > Web > Google / Yahoo to enter the website URL and select Go to.

Search the internet

Press MENU > Web and select then scroll to Google / Yahoo to enter the search word(s) and select Go to.



- > Press Launcher.
- > Select your preferred internet application eg. Yahoo!, Search or Google Search.

4

5 Calls

Right. Let's get some basic functions sorted out.

Making and receiving calls is as easy as you'd expect. But there's also a number of useful **3** services that will make it easier for you to manage your calls. Conference calls, Caller ID, Call Divert... take a look at the list below for the complete picture.

- 5.1 Make voice and video calls
- 5.1 Make a call from contacts
- 5.1 Make Skype-to-Skype calls
- 5.1 Make emergency calls
- 5.1 Receive calls
- 5.1 Conference calls
- 5.2 Make a call from Call log
- 5.2 Call divert
- 5.2 Call features
- 5.2 Withhold your mobile number
- 5.2 Video call settings
- 5.3 Call log

5 Galls

Make voice and video calls

Making and receiving calls is as easy as you'd expect. But there's also a number of useful services that will make it easier for you to manage your calls. Conference Call, Call Divert, Call Barring, Call Waiting... take a look at the list below for the complete picture.

Make voice and video calls

To make a call from the Start screen:

- > Enter the phone number.
- > Press to make a voice call.
- > Select Options > Video call > OK for a video call.

Make a call from Contacts

- > Press 📮 (down).
- Scroll to your preferred contact and press _____ for voice call.
- Scroll to your preferred contact and select Options > Video call > OK for a video call.

Make Skype-to-Skype calls

- > Press 🔤 and scroll to your preferred contact.
- Press page for Skype-to-Skype calls.
 See page 7.1 to import Skype contacts.

or

- > Press 🗐 (down).
- Scroll to your preferred Skype contact and press preferred Skype-to-Skype calls.

Make emergency calls

Enter the appropriate emergency numbers for your location (such as 999) then press

Receive calls

To answer a call press _____.

Reject calls

> Press 👝 .

End a call

Press is to end a call.

Conference calls

while on a call, you can make another call or receive a second call and talk with up to three people at the same time. This option is not available in Skype.

- Enter the second number and press
 make
 another call.
- > Press Options > Conference.

5.1 User guide

Make a call from Call Log

- Press from the Start screen and scroll to your preferred contact.
- Press for a voice call and press for a skype call.

Call divert

Lets you transfer incoming voice and video calls to a specified number. For video calls, it must be to another video mobile number.

- Press MENU.
- > Select 📽 Settings > Calls > Call divert.

Call features

During a call, press **Options** to access the following features:

- Hold: select to place the caller you are talking to on hold. Select Retrieve to remove the call from hold.
- Mute: select to turn off the microphone so that you can hear the caller but the caller cannot hear you. Select Mute off to switch on the microphone again.
- > Call log: select to view your call log list.
- > Contacts: select to view your Contacts List.
- > Messages: select to access the Messages menu.

Withhold your mobile number

Enables you to choose whether your phone number will be hidden or not during a call.

- Press MENU.
- Select Settings > Calls > Call settings > Withhold number.

Video call settings

Enables you to change settings for video calls.

- Press MENU and select Settings > Calls > Video call settings.
- My video size: allows you to set the size for your own video. You can choose either large or small.
- My video position: allows you to set the position of your image on the display. You can choose either left or right.
- Hide my video: allows you to choose whether to display your own video on the screen.
- Block my video: enables you to allow or stop the sending of your own video to the other party.

5 Galls

Make voice and video calls

Call log

To view call log:

> From the Start screen, press 🦰 .

Caution:

Press I or I to switch between Dialled calls / Answered calls / Missed calls / All calls list. From the call log you have a number of options available. See below for the full list. Choose your preferred contact, and select **Options** to access any of the following:

Options	Functions
View detail	Displays the status, time, name, number and picture (the picture will be displayed only when the number has been saved in the contacts and assigned the picture to the number) of this call.
Voice call	Makes a voice call to the selected number.
Video call	Makes a video call to the selected number.
Send message	Sends text, picture message, a Skype chat or an email to the selected number.
Create contact	Creates a new contact, and the contact will be added to the Contact List automatically.
Add to contact	Adds the number to the contact which has been saved in Contact List.
Delete	Deletes the selected contact from the list.
Delete all	Deletes all contacts in current list.

6 Text, multimedia and email messages, and Skype chat

Go text crazy! send videos, pictures and emails to your friends – and chat to other Skype users.

- 6.1 Text messages
- 6.1 Skype chat
- 6.1 Multimedia messages
- 6.2 Set up your email
- 6.2 Write an email message
- 6.2 Retrieve an email
- 6.2 Reply to an email
- 6.2 Browse into mail

Text, multimedia and emai messages, and Skype chat

Text, multimedia and email messages

You can send and receive text, picture, video and voice messages, plus email on your mobile.

Text messages

- > Press (right) from the Start screen and select New > Text message.
- > Enter the phone number at **To(1)** or press **Contacts** to select preferred contact.
- Scroll to Message and write the message. Press Send to send the message.

Skype chat

- > Press 🔤 from the Start screen.
- Scroll to select the preferred Skype contact, select
 Options > Start chat.
- > Write your message and press 🔤.

Skype chat is a network dependent feature.

Multimedia messages

To create a new multimedia message

- Press (right) from the Start screen and select New > Picture message.
- Enter the phone number or email address at To(1). Scroll to Message and press Options and select Insert picture / video / sound and select a file. Press Send to send the message.

Take a picture or video and send it

- From Start screen press on the right of your mobile.
- Select Options > Capture mode to switch between camera and video mode.
- Select Back and press is to take photo or to start video recording and press Stop (left soft key) to stop video recording.
- > Select **Send** to send the message. Follow the menu.

Setting up your email

- Press (right) from the Start screen and select Settings > Email.
- > Select Options > Edit > Account details > OK.
- At Account name enter your name. Then scroll to username and enter your mobile number starting with 447xxxxxxx but without plus +. Then scroll to Password, enter the 4-digit PIN selected for voicemail and press Save.

Write an email message

- Press (right) from the Start screen and select
 New > Email.
- Enter the email address at To(1). Scroll to Message and write the message. Press Send to send the message.

Retrieve an email

- Press (right) from the Start screen and select Email.
- > Select OK > Retrieve to select your preferred email.

Reply to an email

- > Press (right) from the Start screen and select **Email**.
- Scroll to the email, and select Retrieve > View > Reply.

Browse into mail

- > Press 🕤 Planet 3
- Select Services > Ø Mail.

From the browser you can send emails and view and manage emails, voicemails and contacts.

Text, multimedia and email messages, and Skype chat

User guide 6.2

7

Contacts

7 Contacts

The place to find all your numbers in one place.

- 7.1 Add a contact
- 7.1 Access contacts
- 7.1 Edit a contact
- 7.1 Add a Skype contact
- 7.1 Import your Skype contacts
- 7.2 Delete a contact
- 7.2 Add a photo to your contact
- 7.2 Copy a contact between USIM and mobile
- 7.2 Copy contacts between USIM and mobile

Contacts

Add a contact

- Enter a contact number from the Start screen and select Options > Create contact.
- > Enter name and other details and select Save.

Access contacts

- > Press 🗐 (down) from the Start screen.
- When there is more than one number for a contact, press (left or right) to view numbers or select Options > View & Edit.

Edit a contact

- > Press 📮 (down) from the Start screen.
- > Select Options > View & Edit > Edit to edit your contact and then press Save.

Add a Skype contact

- > Press 💷 from the Start screen.
- Select Options > Add a contact enter the contact's Skype name and select Save. You'll also have the option to save the Skype contact in your phone book.

Import your Skype contacts

You can save your Skype contacts onto your mobile along with your other contacts.

- > Press 🗐 (down) from the Start screen.
- Select Options > Skype options > Update Skype contacts.

Delete a contact

- > Press 📮 (down) from the start screen.
- Scroll to the contact and press C > Yes to delete the contact.

Add a photo to your contact

You can add a photo to a contact stored on the mobile (not on your USIM card).

- > Press 📮 (down) from the Start screen.
- Scroll to highlight the desired contact, select Options
 View & Edit > Edit.
- Scroll to Picture > Add and select your preferred image. Press OK to save the setting.

Copy a contact between USIM and mobile

- > Press 🗐 (down) from the Start screen.
- Scroll to the desired contact and select Options > Manager > Copy to USIM / Copy to phone.

Copy contacts between USIM and mobile

- > Press 🗐 (down) from the Start screen.
- > Select Options > Mark > Mark > Mark.
- Scroll to select the desired contact(s) > Options > Copy to USIM / Copy to phone.

8 Media and Game Centre

Play music, take pictures, record videos or play games. The media centre is where you'll find all the fun stuff your mobile can do for you.

- 8.1 Play music
- 8.2 Take photos or make video clips
- 8.2 View your photos or video clips
- 8.2 Update your media files
- 8.3 Access games and apps

Media and Game Centre

1

Multimedia

The media centre on your mobile lets you take photos and videos and play music.

Play music

- > Press MENU from the Start screen.
- Select Multimedia > Media Player > Artist, Album, Track, Recently added, etc.

Track:3 Artist: Three

8.114 🔽 🕨

Album: Sound of three

See the Now Playing screen as below:

The icons in the interface are:

 Icon
 Functions

 The icon indicates the current volume status, press Side Up key to increase the volume and press Side Down key to decrease the volume.

 Repeat play.

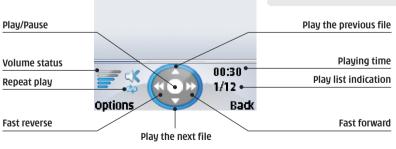
 Press (a) (up) to play the previous file.

 Press (a) (down) to play the next file.

Press 🔤 to switch between Play and Pause.

Press 💿 (left) to fast reverse.

Press 🕩 (right) to fast Forward.



8.1 User guide

Take photos or make video clips

- From Start screen, press on the right of your mobile.
- > Select **Options** > **Capture mode** to switch between camera and video mode.
- Select Back and press in to take a photo or to start video recording, and select Stop (left soft key) or Camera key in to stop video recording.
- > For additional camera features, select **Options** by pressing Left Soft Key.

View your photos or video clips

- > Press Menu.
- > Select My stuff 🔤 > Pictures / Movies > OK.
- Select your preferred picture or video clips and select OK.

Update your media files

Each time your transfer music, picture or video files from your PC to the mobile including the memory card, you need to do this:

- > Press Menu
- > Scroll to select My Stuff 🔤 > Update.



Games and applications

Your mobile supports Java so you can download games from **Today on 3** and from the Application Shop, and play them on your mobile.

Access games and apps

- > Press MENU
- > Select 🚰 Games and apps.

Downloaded apps

You'll find your games and downloaded from **Planet 3**.

Application shop

Access and download new applications and games for your mobile.

My Applications

You'll find your new applications and games downloaded from the **Application Shop**.

9 Extra features and security

Your mobile has a bunch of useful extra features, including a Calendar with alarms to remind you of specific appointments, alarms clock and a way to lock your mobile.

- 9.1 Set an alarm
- 9.1 Calendar
- 9.1 Calculator
- 9.2 Activate and change your USIM PIN
- 9.2 Change your USIM PIN
- 9.3 Network settings
- 9.3 Master reset
- 9.3 Language

Extra features and security

Alarm

The alarm can be set to ring at a specific time within 24 hours. The alarm signal rings even if the phone is set to silent or turned off.

Set an alarm

- > Press MENU
- Scroll to select Tools > Alarm > Alarm1. Press OK to set your alarm.
- > After setting, select Save.

Calendar

You can use the calendar to keep track of important meetings.

To create a new event/task:

- > Press Menu
- > Scroll to select Tools 🔝 > Calendar.
- > Scroll to your preferred date. Press **View** and select **Yes** to create a new calendar.
- > Select New event / New to do.
- > Enter the details and select Save.

Calculator

To use the calculator:

- > Press MENU
- > Scroll to select Tools 🔤 > Calculator.
- Use it Add, Multiply, Divide or Subtract and its select calculator. Press C to delete a number and initiation for decimal point.

Set up your PIN number

Make sure you protect your mobile number so that only you can use it.

Activate and change your USIM PIN

Your PIN (Personal Identification Number) code protects the information stored on your USIM.

To activate your USIM PIN:

- Press Menu.
- Scroll to select Settings > Security settings > Activate PIN > Enable.
- > Enter the default PIN 0000, and press OK.

Change your USIM PIN

Once you have activated your PIN, each time your turn on your mobile, you'll need to enter your PIN.

- Press menu.
- Scroll to select Settings > Security settings > Change PIN.
- Enter your default PIN (0000), press OK and enter your new PIN (4-8 digit) twice.
- > Select **OK** to save the setting.

Caution

- If you enter an incorrect PIN code three times in succession, your USIM and phone functions will be locked. For more details, please refer to Safety precautions on page 11.3.
- If you do not know the correct PIN code and PUK code, please contact your operator or network service provider.

Network settings

Your mobile is automatically set to connect to your network. When travelling abroad it will automatically select an available network.

Network settings

You can also manually select the network you wish to be on when travelling abroad.

- Press MENU.
- Scroll to select Settings > Network settings > Search > Manual.
- > Select your preferred network and press Select.

Master reset

The Master reset function enables you to reset your mobile back to the factory settings.

- > Press MENU from the Start screen.
- Scroll to select Settings > Master reset.
- > Enter the default handset code **0000** and press **OK**.

You can change this code by:

> Press MENU > Settings > Security settings > Lock phone > Change code.

Language

This function allows you to choose the language for the display of your phone. Several options are available.

- Press Menu.
- Scroll to select Settings * > Phone settings > Language.
- Press (a) (up) or (a) (down) to select the preferred language and select OK.

9.3 User guide

Extra features and security

10 Connectivity settings

Keep track of your appointments and updates of your contacts by copying them to your PC and connect to your friends' mobiles with Bluetooth.

- 10.1 Connect with a Bluetooth headset
- 10.1 Transfer files from your mobile using Bluetooth
- 10.2 Transfer files between your mobile and PC
- 10.2 Update your media files
- 10.2 PC synchronisation

Bluetooth synchronisation

Connect with a Bluetooth headset

Before making calls with a Bluetooth headset, you must first set up the headset to work with your mobile. Once you've done this, your mobile remembers the headset's ID. You can find more details in your Bluetooth headset user guide.

To connect with a Bluetooth headset:

- > Press MENU
- Scroll to select Settings 2 > Connectivity > Bluetooth
 > Switch on > OK to switch on the Bluetooth function.
- > Scroll to Search new devices > OK.

Make sure that your headset's Bluetooth is switched on. See your Bluetooth headset user guide for details to connect your mobile and headset.

Transfer files from your mobile using Bluetooth

You can transfer files from your mobile to PC or mobiles Bluetooth.

- > Press menu.
- Scroll to select My stuff and select your preferred file.
- > Select Options > Send as > Bluetooth.
- Select Search and select the device you want to transfer, then follow the instructions.

Transfer files between your mobile and PC

Connect your mobile and PC using the USB cable. You don't need to install any drivers on your PC. You'll need to make sure that your mobile's memory card is inserted.

- > First insert the USB cable into your handset and your PC.
- > Select USB Mass Storage.
- Open your media folder on your PC. Then drag and drop your preferred tracks between your PC and mobile.

Update your media files

Each time your transfer music, picture or video files from your PC to the mobile including the memory card, you need to do this:

- Press menu.
- > Scroll to select My Stuff 🔤 > Update.

PC synchronisation

You can set up your mobile and PC so that the Contacts, Calendar, SMS and files are up to date and match each other.

For more information, please refer to the PC sync software made for your phone.

11 Troubleshooting, handset safety and maintenance, and index

Any problems, questions or queries? You'll find the answers here!

- 11.1 Troubleshooting
- 11.3 Safety precautions
- 11.8 Index

Troubleshooting

Having problems with your mobile? See below for a list of common questions. If we can't answer your questions here, then just call us on **333** from your mobile or **0870 7330 333** from another phone.

The phone can't be switched on

Possible reason Solution You are not holding Press and hold. Image: down for long Press and hold. Image: down for long Press and hold. Image: down for long Press and hold. Incorrect battery Charge the battery. Incorrect battery Check and insert the insertion.

The person you are calling cannot hear your voice

Possible reason	Solution
Call status has been set to mute.	Turn off the mute function on the call menu.
The microphone is too far from the sound source.	Put the phone's microphone closer to your mouth.

The incoming call doesn't ring

The phone is switched off automatically

Possible reason	Solution
Low battery power.	Charge the battery.

The call volume is too low

Possible reason	Solution
The call volume has been	Increase the call volume.
set too low.	

Possible reason	Solution
The phone selects silent mode.	Reset the ring type in Profiles to Normal or Loud .
The ring volume has been set too low.	Increase the volume in Profiles.
The call diverting option has been set.	Cancel call diverting in Settings.

11.1 User guide

The battery can't be charged

Possible reason Solution The battery is worn out and the charging time takes too long. Charge when the phone prompts low battery. The battery doesn't connect well to Ensure the battery has been inserted correctly. the phone. Ensure the battery has

The phone does not recognise the memory card

Possible reason	Solution
The memory card has been incorrectly inserted.	Insert the memory card correctly according to instructions in the user manual.
The memory card has been damaged.	Replace the memory card.

Can't display network

Possible reason	Solution
The USIM card has been	Refer to the USIM card
incorrectly inserted.	insertion method.

Usage environment

Please remember to obey the relevant rules and regulations whenever use your phone. This will help keep you and others around you safe.

- Switch off your phone when close to petrol stations, bunkers, chemical factories or explosive areas and follow any safety signs and instructions there. Breaking any rules could cause explosion or injury.
- Using the phone in a plane can cause interference and danger to an aircraft navigation system and network. You must switch off your phone before boarding and make sure your phone is switched off during the whole flight.
- Please place the phone somewhere safe and don't put it on a seat or in places where it could fall and break. To keep safe on the road, please don't use the phone when you're driving. If you must use it, please use the phone on hands-free kit with a fixed cradle (and make sure you still exercise proper control of the vehicle) or stop at a safe location by the roadside before making or answering a call.

Medical devices

Please switch off your phone near electronic medical equipment (such as heart pacemakers, hearing aids etc). Most medical devices can shield the phone's RF signal,

but some can't. If you have any questions or need to find out more, please consult your doctor or medical device manufacturer.

Pacemaker

Pacemaker manufacturers advise keeping a distance between your phone and heart pacemaker of at least 6 inches (15.3cm), or the phone could interfere with the pacemaker.

Anyone wearing a pacemaker should do the following:

- Always keep a distance between the phone and pacemaker of more than 6 inches (15.3cm) when the phone is switched on.
- Avoid carrying the phone in a breast pocket.
- Listen to the phone using the ear on the opposite side of the body to the pacemaker.

Caution

If you are unsure as to the level of interference, please switch off the phone at once and consult a doctor immediately.

Hearing aids

Phones may cause interference to some hearing aids. If there is any interference, please get in touch with the manufacturers of the hearing aid immediately.

Emergency calls

It is impossible to ensure your phone can be connected successfully in every situation, so please don't rely purely on your phone as the only means of communication in an emergency (such as medical first aid).

Make an emergency call

If your phone is switched off, please turn on your phone and check whether the network signal is strong enough.

You can't use Skype to make emergency calls.

- Input the local emergency number correctly (such as 999). Different areas have different emergency numbers.
- 2. Press 🦱 to call.

Caution

While making an emergency call, you should try to provide all important information correctly. Don't end the call without being told to do so by the emergency services.

Password access

Your phone and USIM card can be protected by a password to stop others using it without your permission.

Phone password

This protects your handset from unauthorised use by other people. The preset password is 0000. Please modify your handset password as soon as possible and keep it secret.

PIN code

This is a personal identification code which is used to protect the USIM card from unauthorised use by other people. Generally, the PIN code and USIM card are provided together. After activating the PIN code, you can use the handset normally by correctly inputting your password each time.

Caution

If you input your PIN code incorrectly three times in succession, the USIM card will be locked. You will need to input the PUK code to unlock it. (If you don't have a PUK code, please contact your operator and USIM card provider for this information. Please input all characters.)

PIN2 code

This is the password which activates the special USIM card functions. Usually, the PIN2 code and the USIM card will be provided together. If you incorrectly input the PIN2 code three times in succession, it will be locked and you will need to input PUK2 to unlock it again.

PUK code

This is used to unlock the PIN code. If you incorrectly input the PUK code ten times in a row, then the USIM card cannot be used again. Usually the PUK code and USIM card are provided together. If you lose PUK code or it isn't supplied with USIM card, please contact your network operator or USIM card provider.

PUK2 code

This is used to unlock the PIN2 code. Usually the PUK2 code and the USIM card are provided together. PUK2 can modify the locked PIN2 code. If you incorrectly input the PUK2 code ten times in a row, you will not be able to access some of the functions. Please apply to your operator for a new card. The PUK2 code cannot be changed. If you lose it, please contact your service provider.

Note about charging the battery

The handset provides power by using a lithium battery. How long a charged battery lasts will be influenced by the system's environment and phone settings.

 Please use the battery and charger provided by the AMOI Company. AMOI will take no responsibility for damage caused by using the wrong battery or charger.

Caution

Generally, the charging time is 2-5 hours according to the current status of the phone (whether switched on, making a call, etc).

 Don't touch the handset, battery or charger with wet hands while it's charging.

Caution

To charge a new battery as fully as possible, please charge and discharge the phone twice or three times.

Battery information and care

- Never use any battery that has been damaged.
- When you use the handset near a network station, the power consumption is very low, which means that how long you can use your phone before charging the battery depends greatly on the signal strength of the network and other factors.
- The battery charging time will depend on the amount of electricity remaining and the type of battery and charger used. When the operation time is noticeably shorter than normal, it is time to buy a new battery.
- Only use batteries that are compatible with your handset and only recharge your battery with a compatible charger. If a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for more than a week, as overcharging may shorten its life.
- Do not connect the anode and cathode of a battery the wrong way round.
- Do not leave the battery in places with too high or too low temperature (such as in a car during summer or winter), or the battery capacity will be reduced and battery life will be shortened. Always try to keep the battery at room temperature.

- Do not short-circuit the battery. This may damage the electronic core or the protected circuit inside the battery. Accidental short-circuiting can take place when a metal object (coin, clip or pen) causes a direct connection between the anode and cathode of the battery, for example when you carry a spare battery in a pocket or bag. Short-circuiting the terminals may damage the battery or the object causing the shortcircuiting. So please store the battery carefully and on its own.
- Don't burn your handset battery or treat it as common rubbish. Please follow the local environmental policy in order to avoid endangering life and causing environmental damage, and recycle your batteries.
- If your handset, battery or other charging device leaks due to carelessness, you must not put it inside any piece of equipment that heats up (such as drier, microwave etc). The handset or other products may go wrong, and you could even cause the handset, battery or other charging device to burn, expand and explode.

AMOI will take no responsibility for any direct or indirect damage caused by user error.

Safety precautions

Note about using spare parts

- Please put all spare parts (such as USIM card, storage card, battery, etc) out of reach of children.
- Please switch off the handset and disconnect the handset and charger before removing the battery from the phone.
- As the phone's spare parts are not waterproof, please keep all spare parts dry.
- You should pull out the plug of any spare part correctly when you switch off the power; don't pull strongly on the power line.

If the handset, battery, and charger don't operate normally, please contact one of our maintenance centres with a qualified repair service as soon as possible.

Other safety information

- When you are not using your handset, it is a good idea to switch it off. You can remove the battery to save energy.
- If you use earphones to listen to music or watch a film, please don't turn the volume up too high as this could damage your hearing.
- Don't dismantle the terminal and battery of the phone this should be left to qualified staff.

40198 White phone.AW4_FC&BC_EN.qxd:FC&BC_ copy 5 9/29/07 11:53 PM Page 3

Index

В

Battery	
– Charging	
– Power display	

1.1 2.4

9.2 9.1 9.1 9.1 9.3 9.3

С

Call - Conference - Features - Making - Receiving - Video call settings	5.1 5.2 5.1 5.1 5.2
Contacts - Accessing - Adding - Adding Skype - Copying - Deleting - Editing - Importing Skype	7.1 7.1 7.2 7.2 7.1 7.1

Ε

Extra feature & security
 Activate and change
your USIM PIN
- Alarm
– Calculator
– Calendar
- Master reset
– Network settings

G	
Games and apps	8.3
General set up - Choosing a text entry method - Ringtone - Time and date - Voicemail and videomail - Wallpaper	1.3 1.2 1.2 1.2 1.2
l Inserting - Memory card - USIM card and battery Internet	1.1 1.1 4.2

Μ

1*1	
Menu tree	2.6
Messages - Email messages - Multimedia messages - Setting up your email - Text messages	6.2 6.1 6.2 6.1
Multimedia – Playing music – Taking a photo or video – Viewing photos and video clip	8.1 8.2 05 8.2
Multitask menu	2.5
MULLIASK ITTETTU	2.3

Р	
Phone maintenance	1.4
Power on/ off	1.2
S Safety notice Safety precautions Skype	11.3 11.3
- Call	5.1
- Chat	6.1
- Sign in	3.1 3.2
– Sign out – Status	5.2 3.2
518105	J.Z
Т	
Transfer	10.2
Troubleshooting	11.1
Y Your phone	
- Back view	2.2
- Front view	2.1
– Keys and navigation	2.1
- Side view	2.2
– Start screen	2.3

User guide 11.8

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WP-S1 phone user guide

Helpful information

Find out more about 3's services

- > Visit three.co.uk
- For more information on My3 visit three.co.uk/my3
- Email customer.services@3mail.com or call customer services on 333 (0870 7330 333 from another phone).

Useful numbers

	Mobile	Other phones
3 customer services	333	0870 7330 333
Mail (voicemail and email)	123	07782 333 123
Videomail	123 (Select video call option)	
Pay As You Go top-up	444	0870 7330 444
Directory enquiries	118 333	118 333
International directory enquiries	118 313	118 313
Disabled and elderly enquiries	195	
Emergency calls	999	999

