

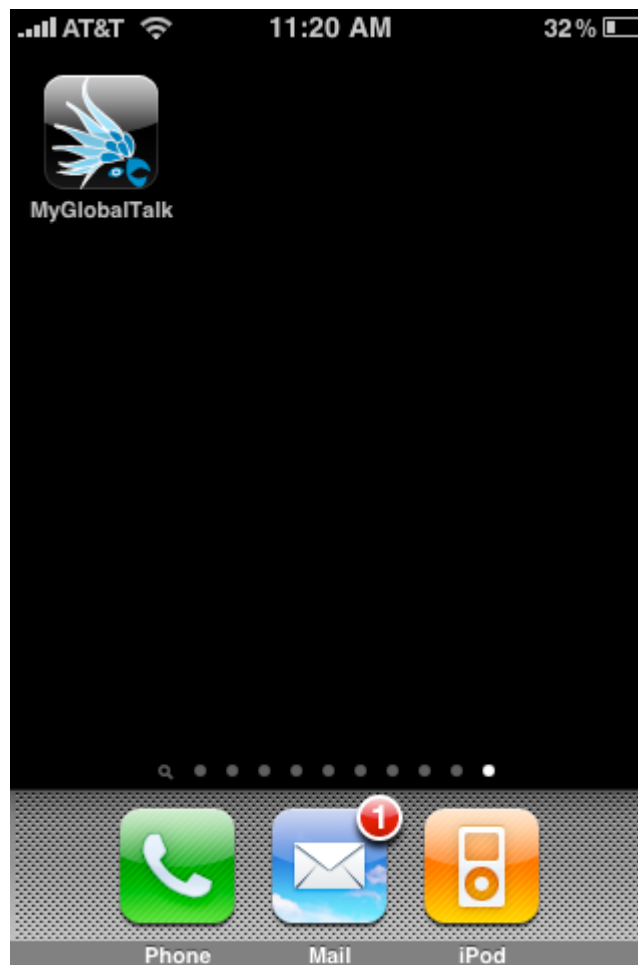
User Manual
for
MyGlobalTalk iPhone Client

(Version 3.2.1)

Getting Started

Installation

To install the MyGlobalTalk iPhone application you will need to download the application from the iTunes store or the App Store on your iPhone handset. Once installation is complete you will see the MyGlobalTalk icon on your iPhone's home screen as shown below:



Sign Up

To use the MyGlobalTalk iPhone application you will need to have an account with MyGlobalTalk. If you do not have a MyGlobalTalk account when you open the application, you can register simply by clicking on the “SignUp” button.



AT&T 11:36 AM 28 %

Login Sign Up

my global talk.
SAY WHATEVER. WHENEVER. WHEREVER.

Email

Mobile Phone Number

Mobile phone number should be area/city code + phone number.

Password

Confirm Password

To sign up for a MyGlobalTalk Account, enter your email address and your iPhone number. Your iPhone number is the phone number of your device. To register your phone number, you must first select the country and corresponding country code of the phone number you are registering. Then in the next entry field you must enter your phone number with city code or area code, if applicable, first.

After entering the required details to register press the “Sign Up” button to complete your registration. It is highly recommended you write down or save your password and login information. Your new Username and password will be visible on the screen. It will also be emailed to the email address you have provided.

Upon successful registration you will be directed to the login screen where you will be able to login to the application.

Login

If you are already registered with MyGlobalTalk, you can login with your username, password and any mobile phone number registered in your account.. If the device is new, you will need to go online and register your account at myglobaltalk.com



Sign Up Login

my global talk.
SAY WHATEVER. WHENEVER. WHEREVER.

Username

Password

Your Mobile Phone Number

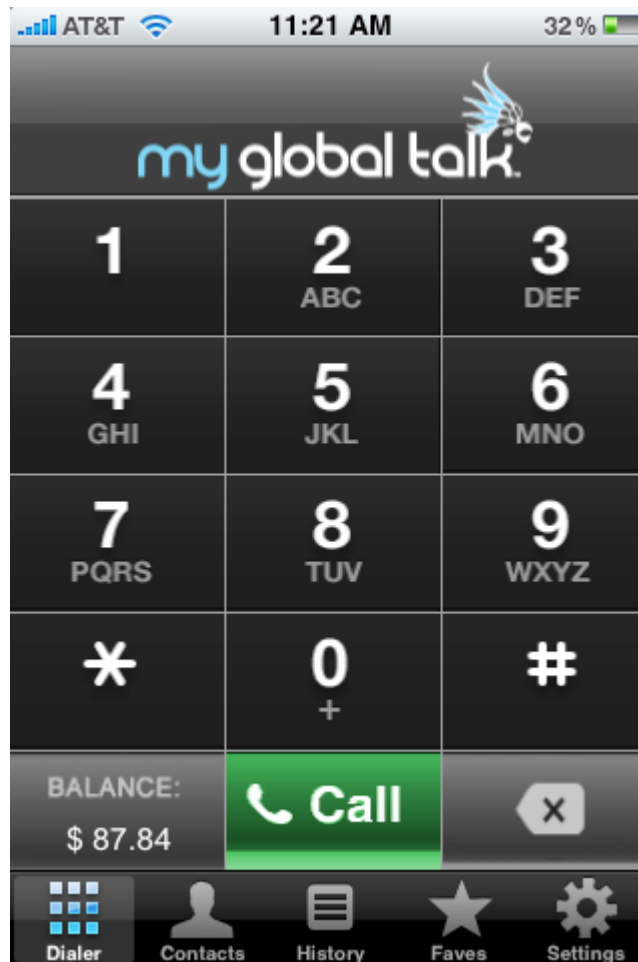
Mobile phone number should be area/city code + phone number.

☐ OFF Keep me logged in

Login

Main Keypad

Once you have logged in successfully, the MyGlobalTalk Application will take you to the call keypad. The following screen will be visible:

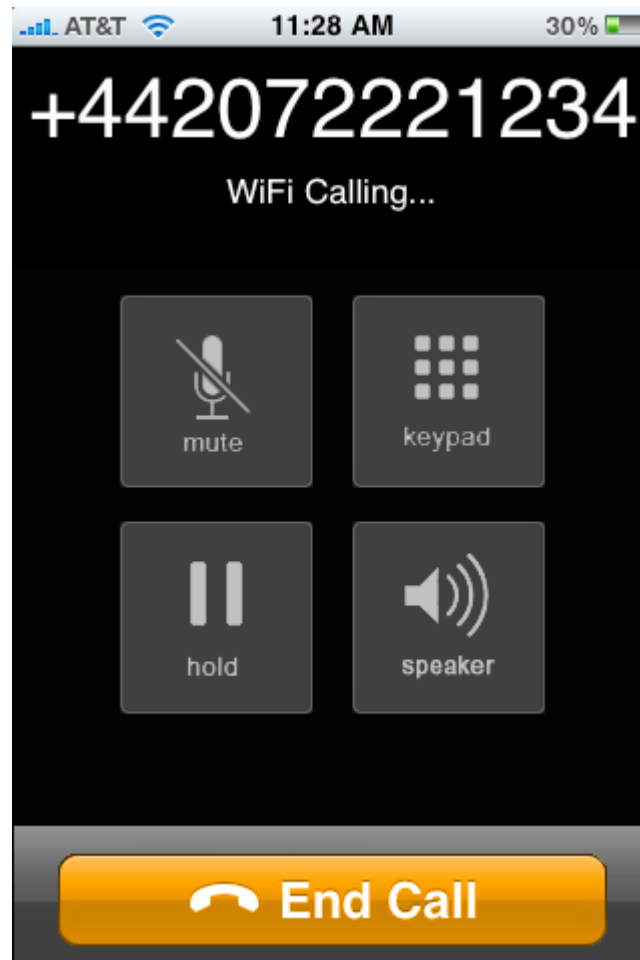


The following features are available in the keypad screen:

- Dialed number display area or MyGlobalTalk logo
- Your account balance
- number key pad
- +, * and # keys
- Call button
- Remove last value button/ backspace
- Bottom menu bar: Keypad, Recents, Contacts, Favorites, Settings

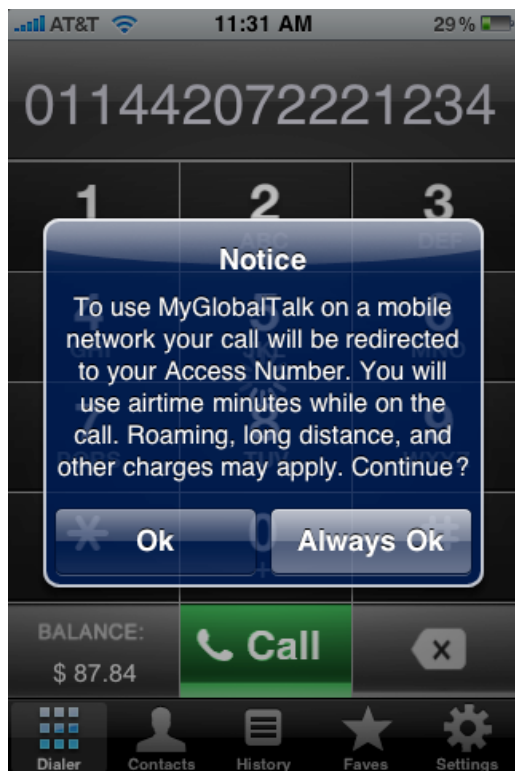
Wi-Fi Calling Screen

When Wi-Fi is connected and a call is placed using the MyGlobalTalk application, a call will be placed over WiFi. The following buttons are available during a call: Hold, Mute, Contact, keypad and End Call. The number dialed is visible in the top area of the screen, with call status below it.



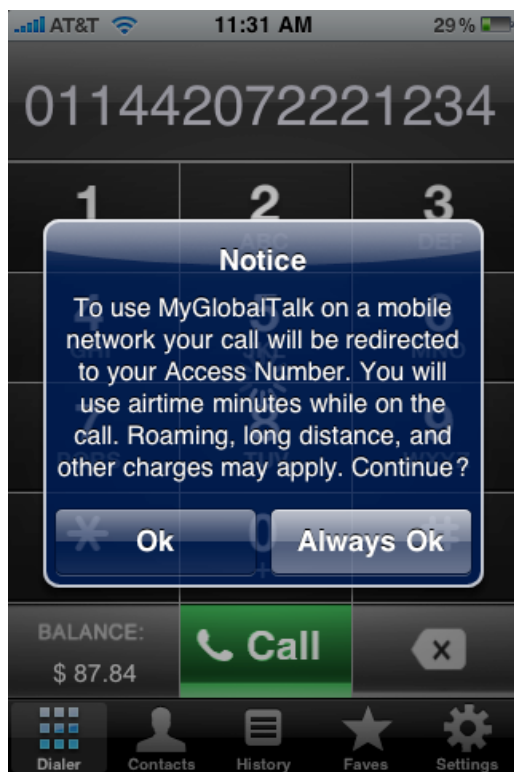
Call-Thru Screen

If a Wi-Fi connection is not available and your Carrier (GPRS) Internet/ Data connection is active, the MyGlobalTalk application can place your call by automatically dialing your MyGlobalTalk Access Number. You will receive a prompt advising you that airtime minutes and roaming charges will apply, then you will see your native in-call screen, as shown below:



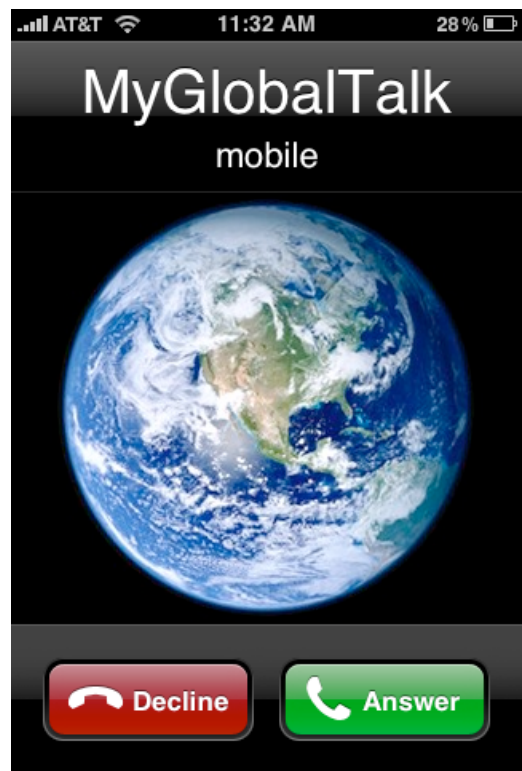
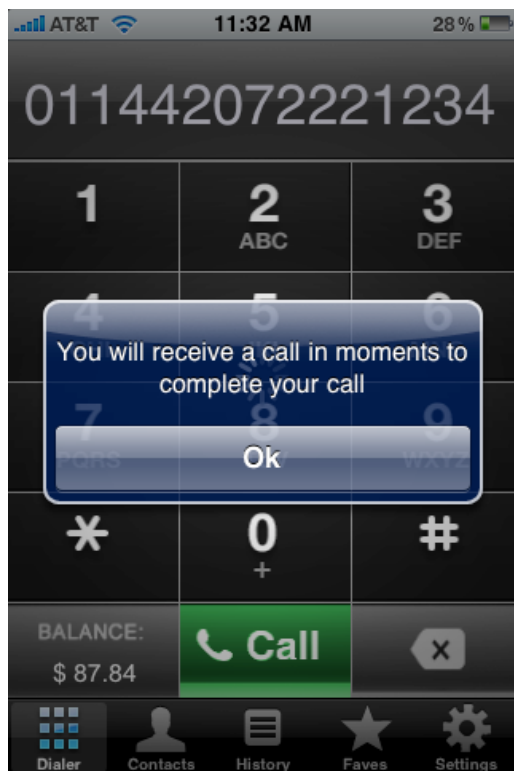
Dial-Thru Screen

If a Wi-Fi connection is not available and your Carrier (GPRS) Internet/ Data connection is not available, the MyGlobalTalk application can place your call by replicating the manual dialing process of calling your MyGlobalTalk Access Number, then dialing your destination phone number. You will receive a prompt advising you that airtime minutes and roaming charges will apply, then you will see your native in-call screen, as shown below:



Call-Back Calling Screen

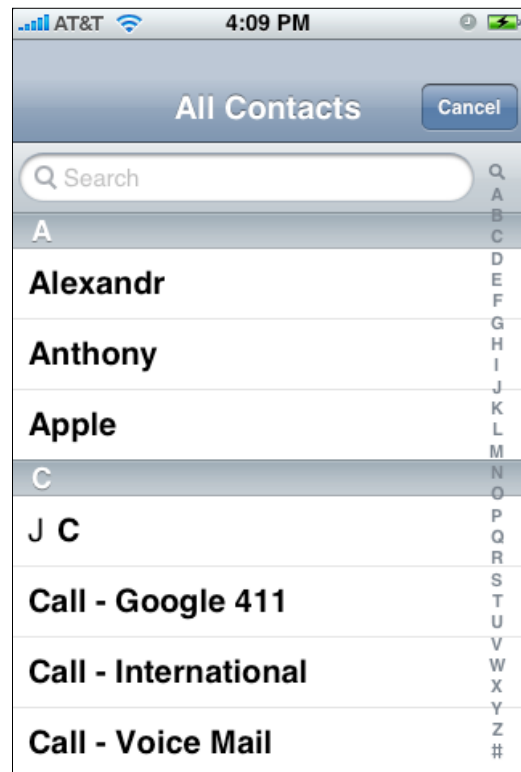
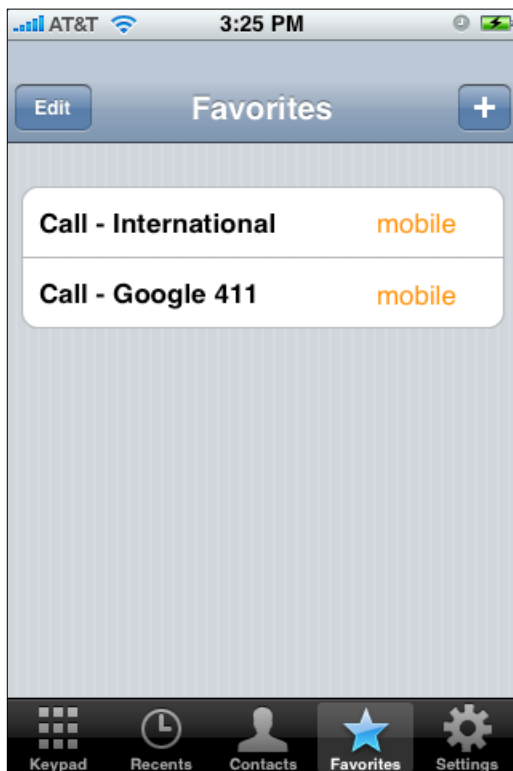
If you are in a location that does not have a local MyGlobalTalk Access Number, but you have a WiFi or GPRS/ Data connection, you can use Call-Back calling. When call-back is enabled, you dial your destination number and a call is made back to your call-back number. Once you answer the phone, the call is then connected to your dialed phone number. After dialing the number you will receive a prompt advising you that you will receive a call, then you will receive a call from MyGlobalTalk. You must accept the call to connect. Once you accept, you will hear the ringing of your dialed phone number:



Favorites

Under the favorites tab you can add a new favorite from your Contacts. To call a person in your favorites list simply select the favorite contact name and then select the number for that contact to call.

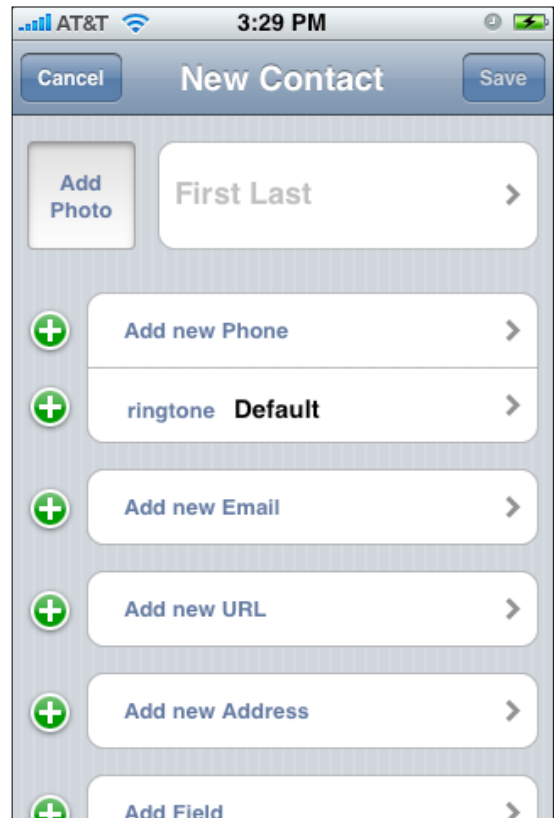
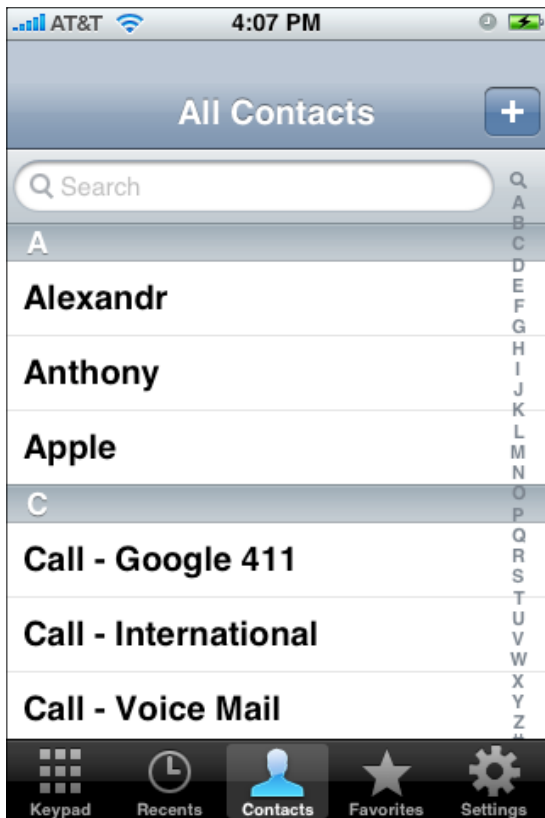
To add a contact to your favorites list, press the + button in the upper right of the favorites screen and then select the contact you want to add from the contact book. To delete a favorite press the edit button in the upper left and then press the red minus button on the left of the favorites name.



Contacts

Click on the Contact button in the bottom menu bar to access your phone's native address book while in the MyGlobalTalk application. The contact list will show all of your contacts from your contact book on the iPhone.

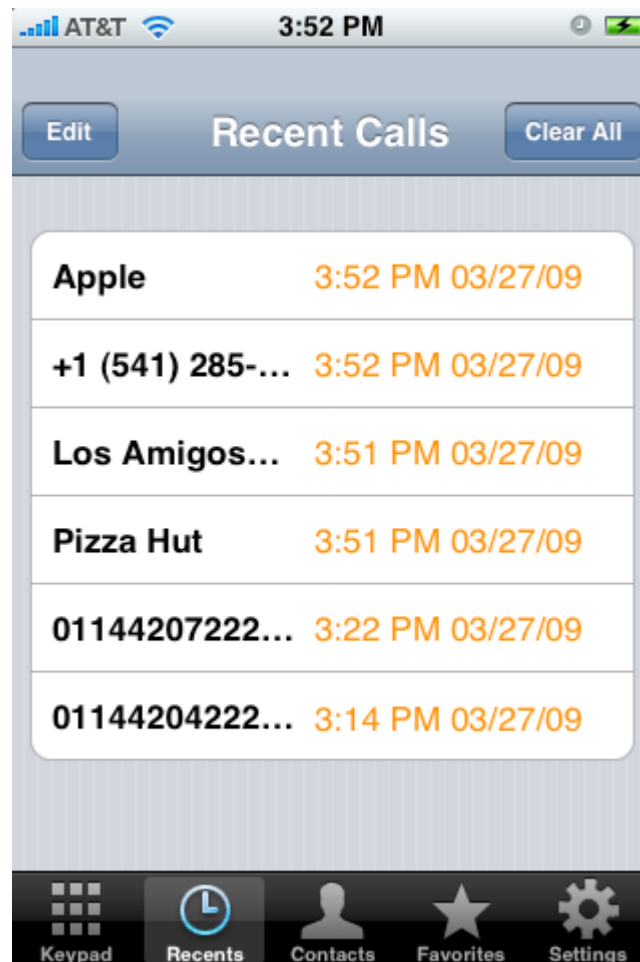
To add a new contact click on the "+" button in the upper right. A new contact add list will be displayed.



Recents

The Recents screen allows you to view all calls made while using the MyGlobaTalk application. The call log shows the date and time of the most recent calls. To call someone from the Recents list you can press on the name or number to make a new call.

The Recent Calls screen is shown below:



Settings

The following settings are available from the MyGlobalTalk Settings screen.

- Login Settings
- Access Number
- Change Access Number
- Dialing Mode
- WiFi Calling
- Advanced Settings
- Sound Settings
- Manage Account & Search Rate
- About Us



Login Settings

You can change your login information in the login settings screen. You can also change the "Keep me logged in" settings so the application will automatically log you in on your next visit to the application. Selecting "Yes" will automatically log you in each time the application is launched. If you check "NO", you will be required to enter your password information each time you launch the application. You can also logout of your account to change your login settings.



Sign Up Login

my global talk.
SAY WHATEVER. WHENEVER. WHEREVER.

Username

Password

Your Mobile Phone Number

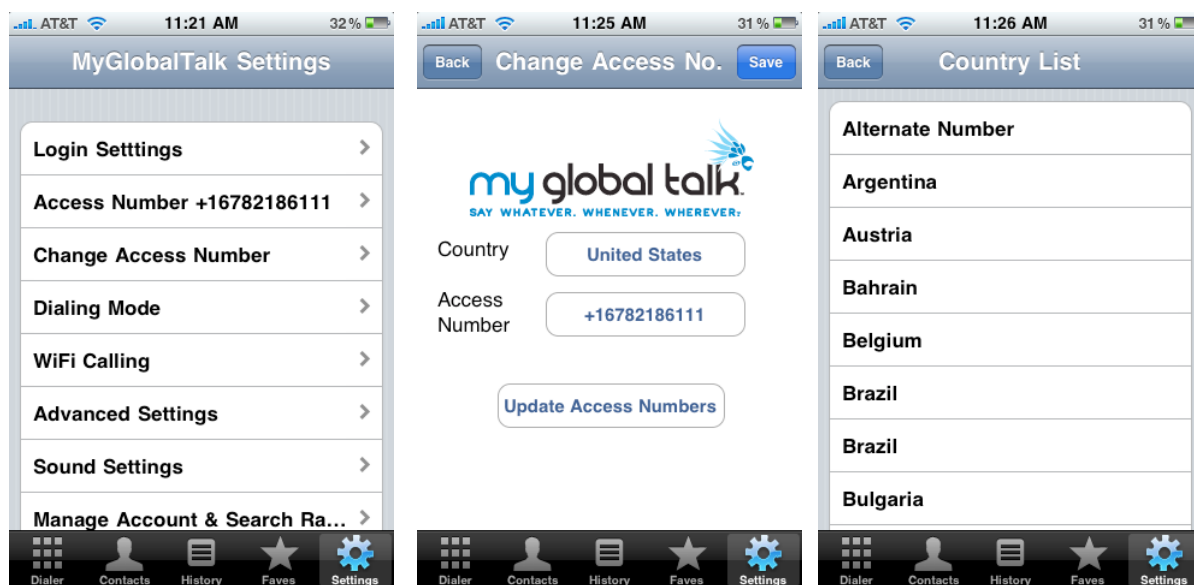
Mobile phone number should be area/city code + phone number.

☐ OFF Keep me logged in

Login

Access Number and Change Access Number

Access Number Shows you what MyGlobalTalk Access number your phone is set to. This is the number your phone will automatically dial when you are not in WiFi mode. In CallBack mode, you will receive a call from this phone number. Change Access Number allows you to change your access number to any number that is available in your account. You can change your access number by changing the country in the list. PLEASE NOTE: Using this access number will inc airtime minutes and roaming or long distance charges, if applicable.

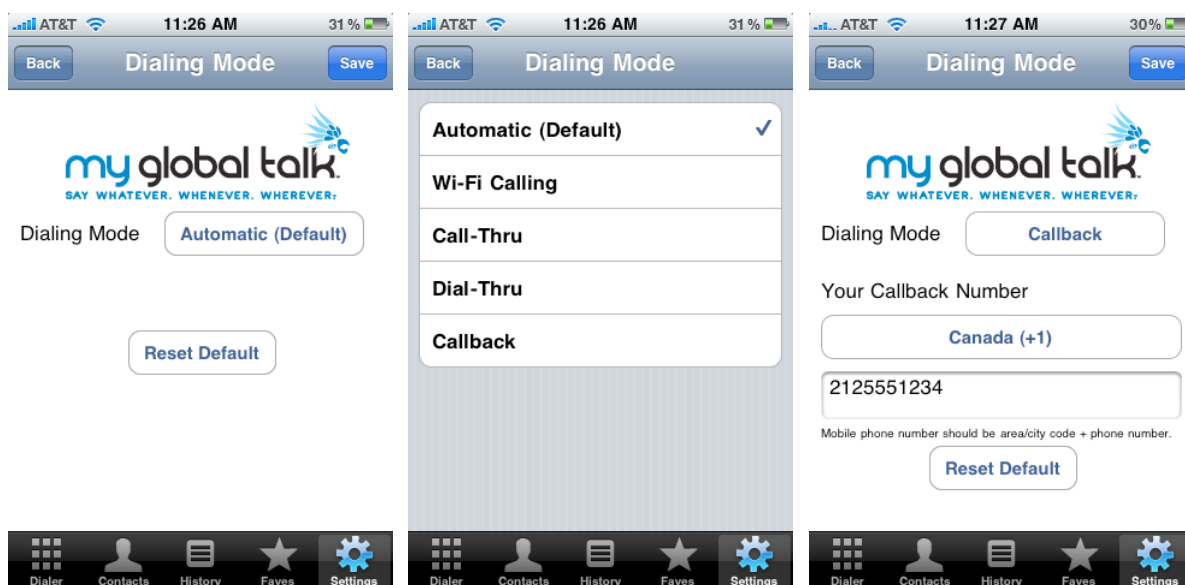


Dialing Mode

Dialing Mode allows you to manually change the way that your application makes calls. As a default, Automatic mode is enabled which makes calls in the following priority, depending on what services you have available:

WiFi Calling, Call-Thru Calling, then Dial- Thru

You can also select Call-Back mode, where you can enter your Call-Back number.



Wi-Fi Calling

With Wi-Fi calling enabled, you can select to turn on the WiFi Setting by toggling between On or Off. WiFi calling is ON by default



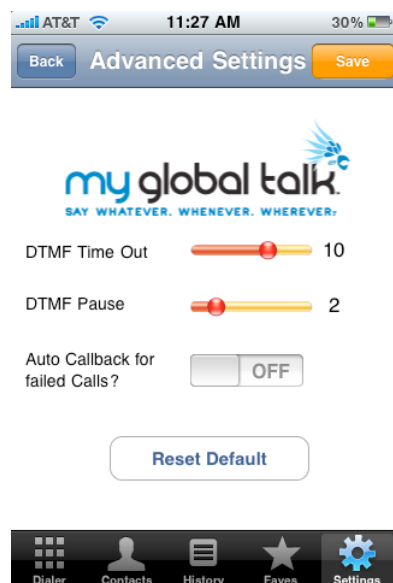
Advanced Settings

You can manually change the DTMF (Dial Tone) Time Out and DTMF (Dial Tone) Pause values which the MyGlobalTalk application.

The default settings for the DTMF Time Out is 10 and default value for DTMF Pause is 2.

You can also enable or disable Auto CallBack for when an attempted call fails.

The default settings for Auto CallBack is OFF.



Sound Settings

Under the Sound settings you can customize the keypad tones to one of the following:

- (a) Standard
- (b) Female
- (c) Male
- (d) Fun



Manage Account & Search Rate

Select the “Manage Account & Search Rates” Option to find more options to manage your account. This links you to myglobaltalk.com through your phones browser.

About Us

The company name and the version number of MyGlobalTalk application will pop up when selected.