



## TROUBLESHOOTING QUICK REFERENCE GUIDE

QRG is intended for use by healthcare providers and is to be used in conjunction with the V.A.C.Ulta<sup>™</sup> Therapy System User Manual and the V.A.C.Ulta<sup>™</sup> Safety Information.\*

## **Resolving common V.A.C.Ulta<sup>™</sup> Negative Pressure Wound Therapy System alarms:**

Alarms	Alarm Condition	Active Resolution	Healthcare Provider User Tip
Low Pressure Alarm	Unit has not reached the selected therapy setting and negative pressure at the wound may be below set pressure.	<ul> <li>Ensure clamps on SensaT.R.A.C.<sup>™</sup> Pad and canister tubing are open.</li> <li>Ensure tubing is not kinked, crimped, or blocked in any way.</li> </ul>	<ul> <li>Ensure a quarter-sized (2.5cm) hole has been cut in the drape.</li> <li>Lower therapy unit and tubing to or below wound level.</li> </ul>
Blockage Alarm	Unit has detected a blockage.	<ul> <li>Inspect to ensure a quarter-sized (2.5cm) hole has been cut in the drape.</li> <li>Ensure clamps on the SensaT.R.A.C.™ Pad and canister tubing are open.</li> <li>Ensure tubing is not kinked, crimped, or blocked in any way.</li> </ul>	<ul> <li>Lower therapy unit and tubing to or below wound level.</li> <li>Ensure SensaT.R.A.C.<sup>™</sup> Pad is located in a flat area of the body, avoiding a skin fold.</li> <li>Check patient positioning or any external compression devices that may impede flow. If applicable, remove external compression device</li> </ul>
Leak Alarm	Unit has detected a significant negative pressure leak.	<ul> <li>Ensure connector between dressing tubing and canister tubing is properly locked.</li> <li>Ensure canister is fully engaged.</li> </ul>	<ul> <li>For larger, highly exudating wounds, adjust intensity level to highest level to ensure a faster draw down and quicker seal.</li> <li>If the alarm is not resolved in three minutes, therapy will be interrupted.</li> </ul>

\*Other alarms and features exist for this device. Always read and follow detailed instructions for use along with important safety information provided with the V.A.C.Ulta<sup>™</sup> Therapy Unit and disposables. For questions of a medical nature, contact the treating physician. Ask your KCI representative for a copy of the quick reference guide for troubleshooting alarms associated with V.A.C. VeraFlo<sup>™</sup> Therapy.

Alarms	Alarm Condition	Active Resolution	Healthcare Provider User Tip
Battery Low Alert	<ul> <li>Battery Low Alert indicates that the unit has approximately two hours before the battery power is too low to support continued operation of the V.A.C.Ulta™ Therapy Unit.</li> <li>Battery Critical Alarm indicates 30 minutes before the battery power is too low to support continued operation of the V.A.C.Ulta™ Therapy Unit.</li> </ul>	<ul> <li>Connect the therapy unit to a wall outlet to recharge the battery.</li> <li>Ensure power cord is securely connected to the therapy unit, the AC wall outlet, and the power supply brick.</li> <li>Note: The power supply has a two-part cord; one that plugs into an AC wall outlet and one that plugs into the V.A.C.Ulta™ Therapy Unit.</li> </ul>	<ul> <li>To maximize battery life, keep the unit plugged in.</li> <li>Address dressing leak alarms as quickly as possible to avoid a drain on the unit's battery.</li> <li>An amber light at the bottom of the touch screen and a battery charge icon at the top of the touch screen indicate the unit is charging.</li> </ul>
Canister Full Alarm	The canister is full and should be replaced.	<ul> <li>If canister is full, change canister and select Reset on this screen to return to the Home screen.</li> <li>If canister is not full, select Reset to return to the Home screen.</li> </ul>	Check if canister is full by comparing the level of fluid to the graduated marks on the canister.
Therapy Inactive Alarm	The V.A.C.Ulta <sup>™</sup> Therapy Unit has been ON and V.A.C. <sup>®</sup> Therapy has been paused or stopped for more than 15 minutes	<ul> <li>Select Reset to return to the Home screen.</li> <li>Select Start/Stop to restart therapy.</li> <li>If therapy has been off for more than 2 hours, replace V.A.C.<sup>®</sup> Dressing with an alternate dressing.</li> </ul>	<ul> <li>If Therapy is not desired, turn the V.A.C.Ulta<sup>™</sup> Therapy Unit off by using the Power button on the front of the unit.</li> </ul>

For additional information or technical assistance, call your local KCI representative, contact KCI at **1-800-275-4524**, or visit **www.kci1.com**.

Note: If an alarm condition cannot be resolved, contact your healthcare provider or KCI.



Important Note: Indications, contraindications, warnings, precautions and other important safety information are contained in the V.A.C.Ulta<sup>TM</sup> Therapy System Safety Information Sheet and User Manual located on www.kci1.com. Please consult a physician and product instructions for use prior to application. Rx only.



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