

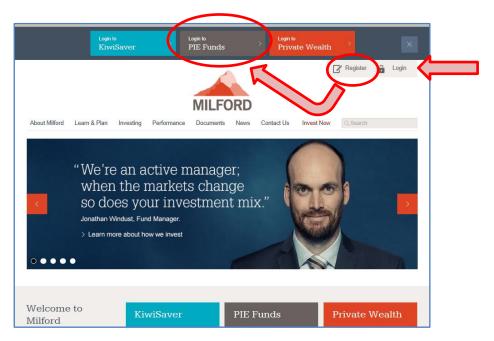
## **Milford Investor Login Procedure**

As part of our investors' experience Milford offers the ability to log in and view your Milford investments.

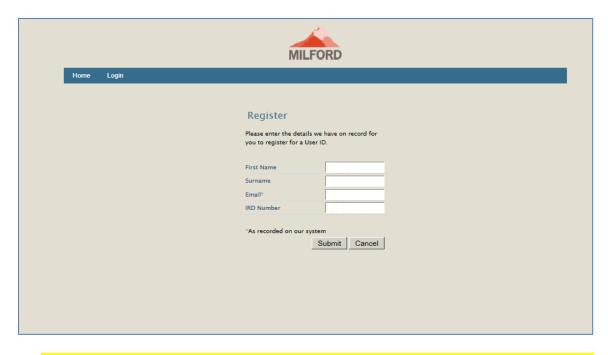
To access our Investor Login service, please go to our website www.milfordasset.com

**First time users** will need to self-register to gain access to the Investor Online system. Please go to Step 2b if we have registered on your behalf.

**STEP 1**:On the Milford Asset Management home page please click on the Register icon and select **PIE Funds** 



**STEP 2**: After clicking on the Registration link you will be taken to the page below. You need to submit your first and last name, IRD number (no dashes or additional zeros) and email address that you used on your application form.



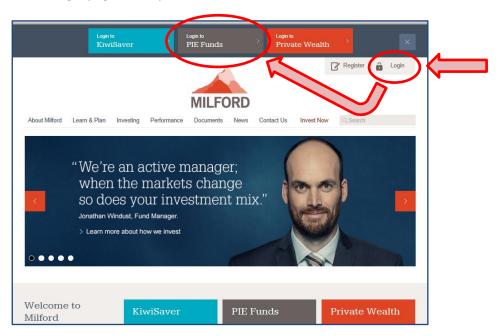
 If you have invested as a Trust, but are a Trustee, please use your first and last name and email address as listed on the application form. The IRD number to be used will be the Trusts

- IRD number. If the Trust does not have a separate IRD number please use the IRD number you noted on your application (i.e. the personal IRD number).
- If you invested as a Trust but did not name yourself as a Trustee, please enter the Trusts name in the surname box, the Trusts IRD number and the email address you recorded on the application form.

You will need ready access to the email address used to register.

If you have issues with submitting this information please contact us on 09 921 4700 as we can register on your behalf and provide your User ID and a temporary password which you can then reset. If you did not record an email address on the application form you will need to contact Milford so we can register for you.

**STEP 2b:** We can also register on your behalf quite easily and are happy to assist you here. If we register on your behalf you will receive User ID and password information from us. In this instance, please click the Login icon on the homepage and select PIE Funds to be taken to the Login page directly.



**STEP 3:** Once you have successfully self-registered or been registered and clicked on the icon shown above, the following screen will appear.

MILFORD	
Home Login	
	User ID Password Login
	Forgot User ID Forgot Password Having trouble? Contact Us
	rianing trouble: Correct of

Please enter your User ID and password into the boxes on your screen. If you have been provided with a temporary password by us, you will need to enter this. Your password is case sensitive, please check your capslock is not accidentally on. You will then be taken to the below screen.

**STEP 4:** This screen prompts you to change your password. Please enter the current temporary password into the Current Password box, then set your new password in the below two New Password boxes. Passwords must be 8 characters in length minimum.

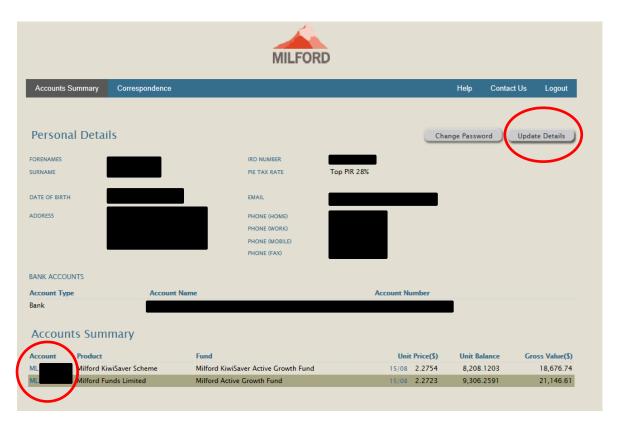


**STEP 5**: Once the Password has been changed, you will see the below screen confirming the password change. From here please click on 'Account Summary' to go to your account summary page

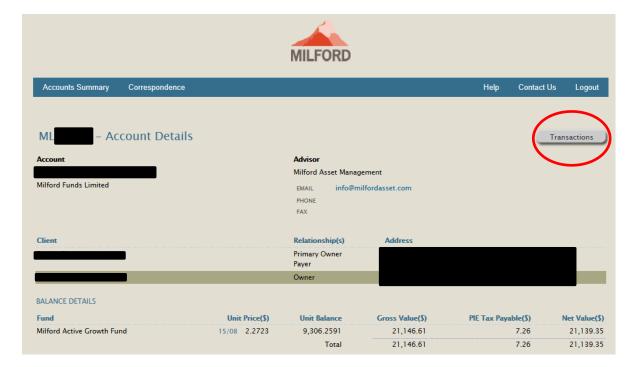


**STEP 6:** Once you click onto Account Summary you will be shown the below screen. Here you can check the personal details noted against your account. If you wish to change anything you can click on the update details button circled.

If you update your details online, please note you will not be able to see the change reflected in your account for 48 hours.



- **STEP 7:** To access your account in more detail please click on the ML account number under the Account Summary header.
- **STEP 8:** The below page is your Account Summary page. To view the transactions more clearly click on the Transactions button on the top right.



**STEP 10:** In the Transactions page you can select the date range you wish to view in the date boxes at the top of the page then clicking on the submit button. You can also export the whole statement into a PDF and view it on your computer by clicking on the Open as PDF link on the top right.



At any point to return to the summary page, click on the top left hand 'Account Summary' within the blue header line.

Should you make a deposit please note it will take three working days to view the transaction online. You would make a deposit on day one, it would show in our account on day two and we would then process the deposit; on day three the funds will be reflected in your account.

**STEP 11:** There is also a correspondence tab next to the Accounts Summary tab. When you click this tab copies of any correspondence specific to your portfolios are kept in this tab, for example your Tax statement or monthly portfolio report.



If at any stage you have any issues with your online access or have any questions please feel free to contact us on 09 921 4700 or email us on <a href="mailto:info@milfordasset.com">info@milfordasset.com</a> and we will assist you.