

4 Step guide to start using your CLINCK Cyber Cafe Manager

Step 1 – Server Installation

During Server Installation Setup Wizard you will be asked to enter your **Cafe Code** which is also the Username of your account on partners.ideacts.com

Once you enter the code it will Verify your details and show in the section below.

Please ensure you enter the correct Cafe Code.

CLINCK Cyber Cafe Manager - Setup Wizard [Step 1] - Activation

All fields marked (*) are mandatory.

Activate CLINCK Cyber Cafe Manager

Before you can start using the application you must activate it. Please make sure that the machine is connected to the internet.

Please provide your cafe code and click Verify

Cafe Code*: Pune-0666 Example: PUNE-0000

Your Cafe Code is mailed to you when you registered with Ideacts. If you do not remember your cafe code, please check your email.

Please verify the details of your cafe and click Next button

Owner Name: Net Zone

Cafe Address: Pune - 411001

IPL Employee No.(Optional) :

Step 2 – Setup Rate Plan

During Server Installation Setup Wizard you will be asked to enter your **Rate Plans / Amount** you charge in your Café for Surfing.

Select the duration / time of the session (Example: 15 mins, 30 mins, 1 hour, 2 hour etc.) and then enter the **Price** you charge and Add the Rate Plan.

You can edit all your Rate Plans later from the **Rate Plan Tab** also.

CLINCK Cyber Cafe Manager - Setup Wizard [Step 2] - Rate Plan

All fields marked(*) are mandatory

Create your rate plan

Duration (From): 0 minutes

Duration (To): --select-- minutes

Price*: Rs.

From	To	Price(Rs.)

Quick Help

How to create the rate plan?

1. Rate plans are based on time slots. Example: 0-15 minutes, 0-30 minutes.
2. Start by selecting the minimum time slot that you charge for, enter the price and click the "Add" button to add the rate plan to the table.
3. Similarly add all the time slots that have different rates.

Sample Rate Plan

From(minutes)	To(minutes)	Price(Rs.)
0	15	5
0	30	10
0	60	15

Please Note: You can change this rate plan later also.

Step 3 – Client Installation

Please ensure your Server Application is running while installing the Client Machine. You will be asked to enter the same Cafe Code during the client copy installation also.

After the setup has finished copying the files you will be taken to a dialog where you choose to enable CLINCK Cyber Cafe Client and press next.

CLINCK - InstallShield Wizard

Enable CLINCK Cyber Cafe Manager Client

Do you want to enable CLINCK Cyber Cafe Manager Client on the terminal? If you use CLINCK Cyber Cafe Manager in your cafe select "Yes" otherwise select "No". Click next to continue.

Yes

No

To get your FREE copy of CLINCK Cyber Cafe Manager visit your partner site by clicking following button

Net Zone

(Terminal Name: TERMP04L1)

Date: 03 Feb 2010 | Day: Wednesday | Time: 1:31:46 PM
Server Status: Connected
Version: 3.2.5

Registered Customer

1. For a new Customer Registration you will be given a Temporary Login ID and Password (R1 and P1).
2. Please enter that here to complete your registration process.
3. If you have already completed your registration process then login with your CLINCK Login ID and Password.

Login ID:

Password:

Members Only

1. Only Customers who have taken a membership package at this cafe should login from here.
2. Please contact your cafe host for more on Membership Packages.

Login ID:

Password:

CLINCK Cyber Cafe Manager has an ALL INDIA SINGLE LOGIN
The same Login ID and Password can be used at any Cyber Cafe that runs CLINCK Cyber Cafe Manager
For any queries regarding your account and privacy, please contact us at contact@ideacts.in

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CLINCK
Cyber Cafe Manager

Once the installation is complete you will see the name of your Cyber Cafe on the left top.

In case you are not able to connect your terminals go to **How to Start Tab** on the Server Copy.

You can use the Username and Password of your Server Machine in the Admin Login of the Client Machine.

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Step 4 – Customer Management

CLINCK Cyber Cafe Manager can be used in 2 ways as given below

Complete version with Customer Registration for Security & Accounting

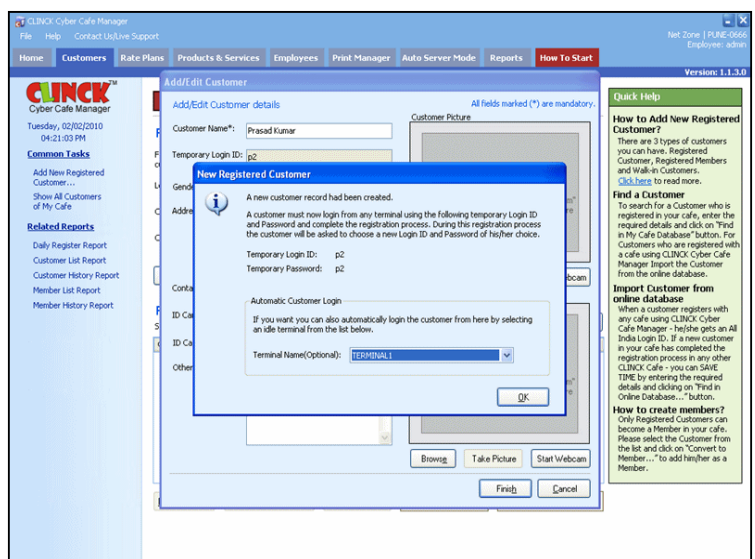
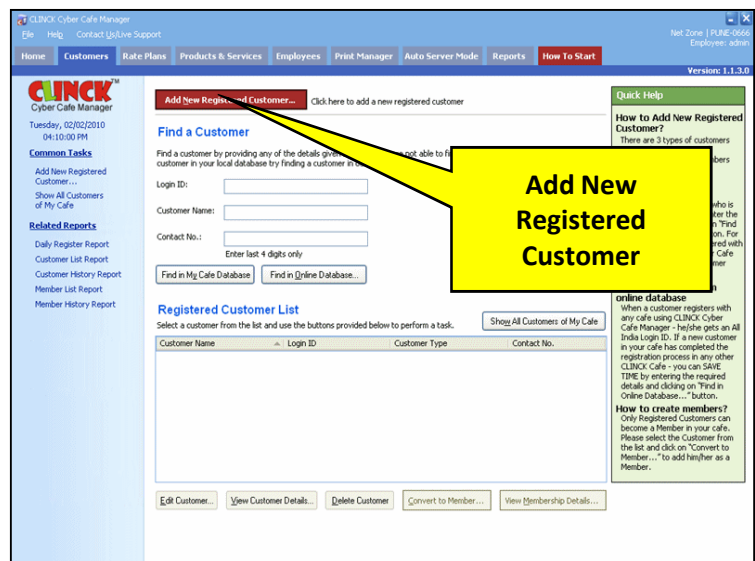
Auto Server Mode only for Accounting & No Customer Registration

Complete version with Customer Registration for Security & Accounting

1. You can Register a customer on CLINCK Cyber Cafe Manager with all required details. The customer needs to register only once and can use the same Username and Password in any CLINCK Cyber Cafe Manager enabled Cyber Cafe.
2. This helps in securing your café against misuse.
3. Details:
 - Name
 - Photo & Photo ID
 - Address
 - Telephone Number & Email ID
 - ID Proof Number
 - Gender

How to Register a Customer

1. To Add a Registered Customer – Click on **Add New Registered Customer** on the Customers Tab.
2. Fill in the details as given on the window.
3. Once a Customer is added you can assign him / her a machine directly. The Customer will be asked to fill in balance details on the client machine.
4. The customer can select his / her Username and Password on the client machine.



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Auto Server Mode only for Accounting & No Customer Registration

1. By switching the Server to Auto Server Mode you can make the customer directly login from the client machine as a Walk-In Customer. And not have the need to Register him / her.
2. Once the customer logs out form the client machine you can check his total time and amount on the Server machine automatically. In case the customer forgets to logout then you can also do so from the Server.

The screenshot shows the 'Auto Server Mode' tab in the CLINCK Cyber Cafe Manager. A yellow callout points to the 'Auto Server Tab' in the top navigation bar. Another callout points to the 'Change Settings...' button, with the text 'Click here to activate Auto Server Mode'. Below this, a table titled 'Logged in Customer Session will appear here' shows a single entry for 'Gurvinder' with a total amount of 70.00. A third callout points to the 'Closed Customer Sessions' table, with the text 'Logged out Customer Session will appear here'. This table shows a record for 'Gurvinder' who logged out at 02:07 PM with a total amount of 70.00. Summary statistics at the bottom show 'Total Customers: 1 | Total Products & Services (Rs.): 0.00 | Total Amount (Rs.): 70.00'.

The screenshot shows the 'Application Settings' dialog box for CLINCK Cyber Cafe Manager, with the 'Auto Server Mode' tab selected. A yellow callout points to the 'Allow customers to directly login' checkbox, with the text 'Check this option - It will allow the customer to directly Login from the Client machine'. Another callout points to the 'Automatically perform close session when the customer logout' checkbox, with the text 'Check this option - This will directly close the customer's session once he logs out'. The dialog also includes a 'Login' button and a 'Customer Name' input field.

1. Data in the Auto Server Tab is visible for current day. To view previous day data open your Daily Register Report.
2. Once a customer is logged in you can then go to Home Tab → Right click on the Terminal and Set his Session time.

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Auto Server Mode only for Accounting & No Customer Registration

NetZone
(Terminal Name: IIPLPUNLPC046)

Date: 02 Feb 2010 | Day: Tuesday | Time: 2:30:17 PM
Server Status: Connected
Version: 3.2.5

Please enter your name here to login if you are a Walk-In Customer

Customer Name: Login

Registered Customer

- For a new Customer Registration you will be given a Temporary Login ID and Password like R1 and R1.
- Please enter that here to complete your registration process.
- If you have already completed your registration process then login with your CLINCK Login ID and Password.

Login ID:
Password: Login

Members Only

- Customers who have taken a membership package at your cafe should login from here.
- Please contact your cafe host for more on Membership Package.

Once Auto Server is activated the Client Screen will have a grey color box from where the customer can put his name and login

CLINCK Cyber Cafe Manager has an ALL INDIA SINGLE LOGIN
The same Login ID and Password can be used at any Cyber Cafe that runs
For any queries regarding your account and privacy, please contact us at

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Walk-In from Server

- If you do not wish the Customer to login directly from the Client machine then you can deactivate the Auto Server and login the Customer as Walk-In from the Home Tab.
- Click on a Idle Terminal and select Login as Walk-In.
- You can enter the Customer's name to identify him.

For further help please download the Installation and User Manual from your online account on <http://partners.ideacts.com>

File Help Contact Us/Log Support

Home Customers Rate Plans Products & Services Employees Reports How To Start

CLINCK
Cyber Cafe Manager

Saturday, 31/10/2009
10:23:33 AM

Manage Terminals
Select a terminal icon to see the details in the Terminal Information box. Right click on the terminal icon to see the task menu.

TERMINAL 1
TERMINAL 2

Common Tasks
Add New Registered Customer...
Find Customer
Add a Product/Service Sale...

Related Reports
Daily Register Report
Collection Report
Terminal Usage

System Tools
Shutdown All
Restart All Terminals
Re-connect All

Walk-In Customer Login
All fields marked (*) are mandatory.

Enter a customer name and start a session

Terminal Name: IIPLPUNLPC046

Customer Name*:

Address:

ID Card Type: ---select---

ID Card No.:

Set Session Time: 0 minutes
Please enter the session time here.
This can also be extended later.

Login Cancel

Quick Help
Client Terminals
If you are having trouble installing client terminals please refer to our "How To Start" guide.
How to set session time of a customer?
Add the customer to first login from a terminal. Right click on the terminal and select "Set session time". You can also review the session time later by selecting "Renew session time".
Walk-In Customers
If you do not want the customer to be a registered customer, you can allow him/her to sit for a session as a walk-in customer. To allow a walk-in customer, right click on an idle terminal and select "Login as Walk-In".