

Damage report

Dear Sir or Madam,

This is a damage report for mobile compactors. Please fill the form and send it back as soon as possible by e-mail or fax!

Without filling this form, our service staff won't process your request.

The below mentioned prices are only valid if the damage is not covered by guarantee or warranty conditions.

Please note:

- Don't open power unit, header or control panel, this voids all warranty claims.
- Don't remove any parts of the compactor without written instruction by the supplier, this also voids all warranty claims.

Damage report for mobile compactors

Date: _____ Time: _____

Customer: _____ Phone.: _____

Address: _____

Compactor's location: _____

Contact person: _____ Phone.: _____

Compactor can be inspected _____ o'clock till _____ o'clock

Manu. No.. _____ Type: _____ Model year: _____

Check the following points carefully and tack if you checked:

- Read user's manual carefully
- check if power supply is functioning properly.(32 Amp.; 3 phase connection)
- check if power supply cable is not broken or damaged
- check if house main switch box is in ON position
- oil level has been checked and oil level is between min. and max.



- check if main switch is in ON position



- check if emergency OFF button is in ON position



check if key switch is in ON position



check if compactor is not completely full

check if header is clean



check if compactor is situated on solid and levelled ground

in case compactor is operated with a mobile bin lifter, check if mobile bin lifter is connected to power supply

If you checked all points and you didn't solve the problem, please describe the damage:

Damage description: _____

Supposed reason for damage: _____

with this signature you declare that you checked the above mentioned points and you agree with our service conditions. (see attachment)

Service order placed: _____

Service Conditions

For the allocation of our service staff we charge:

Working hour	
Trip	800 AED
Man hour	175 AED

Travel to work place

If the accommodation of our staff is too far from the work place the travel time will be added as man hour.

Overtime

Surcharge Overtime	25 %
Surcharge Overtime on holidays	50 %

The prices are valid within the U.A.E.! For other countries: prices on request.

Costs for catering and accommodation

Allowance	500 AED / night
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Replacement of service staff

If the replacement of our service staff is necessary, the costs will be charged.

Acceptance procedure

After finishing our service work a protocol has to be signed by the customer.

Technical assistance of the customer

The customer has to fulfill the following on own risk and costs:

- Constructional work
- Unloading the equipment
- Transport of assembly parts to the machine
- Cleaning of assembly parts
- Ensure immediate access to the machine for our staff after arriving

Payment terms

Advance payment

Choice of law

The contract between the parties and these conditions shall be governed by and construed in all respects in accordance with the laws of the Federal Republic of Germany. The parties submit to the non-exclusive jurisdiction of the German courts.