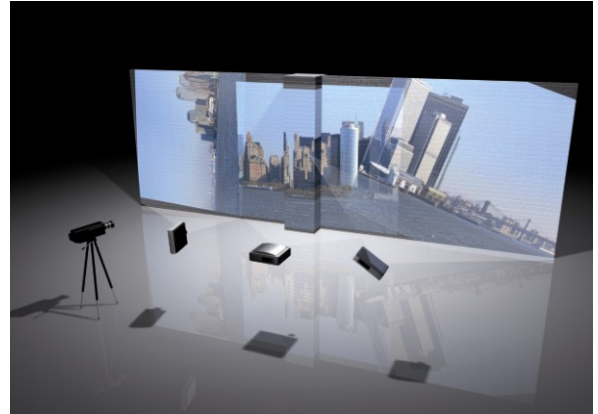
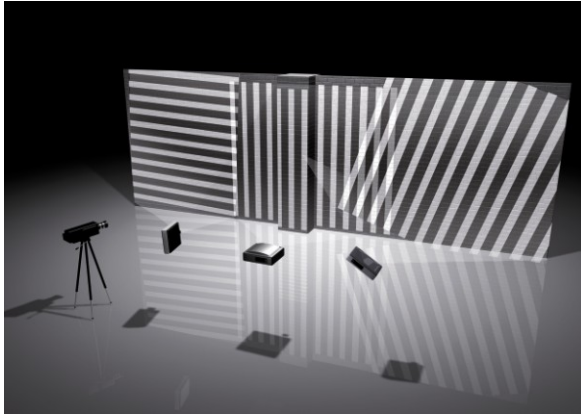


# VIOSO<sup>®</sup>

User Manual for **VIOSO BlackBox™ 2.0**



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# 1 In a nutshell: Best practise for multiple projector setups

This chapter summarizes all necessary considerations and caveats when doing an automatic camera based multiprojector setup. For more details about the usage of VIOSO Blackbox, please refer to the chapter 2 and beyond.

## 1.1 Initial operation of the projectors on the PC

- a) Make sure that the projectors run their native resolution.
- b) Align the projector-displays on the windows desktop so, that this alignment matches to the real setup (e.g. left projector = Display 1, middle projector = Display 2, right projector = Display 3, etc.)
- c) Check every projector:
  - All projectors have to use the same colour setting (for edge blending: use only the setting with the best colour depth, e.g. "cinema", "natural", etc.)
  - Use the same means of "auto-adjust" to every projector.
  - Make sure, that no digital zoom, displacement, framing, etc. is activated. The projector images must be filled with content to 100%. This can be assured by placing some general content (like the Windows Explorer window) manually on each projector and maximize it so that it fills the screen completely (thus pixel [0,0] of the projector is the top left pixel of the content and the pixel [max,max] of the projector is the bottom right pixel of the content).
- d) Disable any automatic or manual keystoneing.
- e) Try to minimize the effect of lens shift and other means of optical correction.

## 1.2 Aligning projectors on the screen

- a) Even in an automatic camera based setup the initial alignment of the projectors should be optimized to the highest extent. The more corrections have to be applied the more the original content gets affected. Try to align the projected images completely on the surface, try not to leave out pixels unused and try to align the edges of the images to a common outline. Use optical adjustments (zooming, lens shift), but never digital tools for that.
- b) The overlap of the edges must be 15% minimum (ideal projector alignment).
- c) Try to align projectors of similar output and age. The more the aligned projectors differ, the bigger the overlap area must be for realizing an invisible softedge.
- d) Avoid different projector sizes and misaligned projector outlines. Areas where a smaller image intersects a bigger one are not blended with good quality.

## 1.3 Camera: Initial setup

### 1.3.1 Basic Settings

- a) Every means for any automatic image adjustment during the camera service must be disabled. Check this by covering the lens and remove the cover quickly – if the camera images are self adjusting to the different conditions, there are still automatisms to be deactivated.
- b) Check at least the following typical camera settings:
  - automatic focus [disable]
  - automatic white balancing [disable]
  - automatic exposure/shutter time [disable]
- c) Deactivate any additional features like face tracking, sharpness enhancement, back light compensation, etc.
- d) The sensitivity of the camera should be adjusted regarding the projector that resembles the lowest brightness on the screen (either the projector with the lowest brightness or the projector that projects on the darkest area on the screen).

### 1.3.2 Basic Settings

- a) Positioning of the camera and adjusting zoom and focus:
  - se interaction level “many” of the Blackbox Software
  - Start the multi calibration assistant
  - Select projectors and one camera, select the geometric correction method (“simple surface” or “any surface”) and proceed to the next step of the assistant.
  - Set the camera to the “sweet spot” – position where the main audience resides.
  - Choose a camera resolution, that is natively supported by the camera (to avoid loss from scaling). The lower the frame rate of the camera, the more time the calibration procedure will take. The higher the resolution, the more accurate (and thus better) the edge blending will be.
  - Adjust the camera using the projected checkerboard pattern, so that:
    - i. the complete projection screen is captured by the camera
    - ii. the projection is maximizes within the captured image
  - Focus the camera to the projector’s image plane. For achieving good results probably exposure and white balancing has to be adjusted as well. Use the external camera stream window (can be maximized) for getting an optimal feedback to evaluate.
  - Finish and return to the device selection.
- b) Setting a camera mask:
  - Mask areas of the camera image that may interfere with the projected testing pattern (e.g. external lights, reflecting areas).
  - When using the „simple surface” correction: Mask areas so that the projection screen is reduced to a non-intermittent, uniform screen (e.g. leave out surroundings of a projection screen, mask holes, folds, etc.).

c) Adjusting noise filter:

- Every camera capturing comes with a decent noise that has to be filtered. For this task a line pattern is projected and captured.
- Use the external camera stream window (can be maximized) for getting an optimal feedback to evaluate. Adjust the line with so that:
  - i. lines are continuous without interrupts and holes
  - ii. image no line is affected in its colour due to a mismatch between the camera resolution and the line width
  - iii. the lines are as thin as possible (but clearly and flawless viewable)
- Inspect the black/white image (which resembles the filtering) and adjust filter threshold, so that all lines are continuous without interrupts and holes. Hint: The initial settings are in most of the cases adequate.
- Hint: The initial settings are in most of the cases adequate.

Now the initial camera setup is done. Subsequent calibrations can be done based on this setup and thus be more efficient.

## 1.4 Calibration

The „calibration“ contains all steps for setting up a multiprojection with the help of a camera. Some tasks of the calibration have to be done in the previous described initial setup.

- a) Start the camera based multiprojector calibration.
- b) For the first calibration all the options should be set to default values and later only used on occasion.
- c) Setting a camera mask is an absolutely must! When setting a mask, please keep in mind:
  - All areas that a not projected on should be masked.
  - All shiny, reflecting and glowing areas have to be masked.
  - Very dark areas on the projection screen should be masked. This is eminent for holes, folds or any other discontinuities of the projection screen. Using the option “vignette effect filter” compensates this requirement.
  - The mask should be slightly smaller than the projected area. Especially on bright surfaces there are crosstalk effects at the edges that may affect the measuring negatively.
  - The “any surface” method cannot compensate masked areas inside the projection image - in that case black is projected there.

## 1.5 Troubleshooting

Best practice hints when the output after a calibration does not meet the expectations:

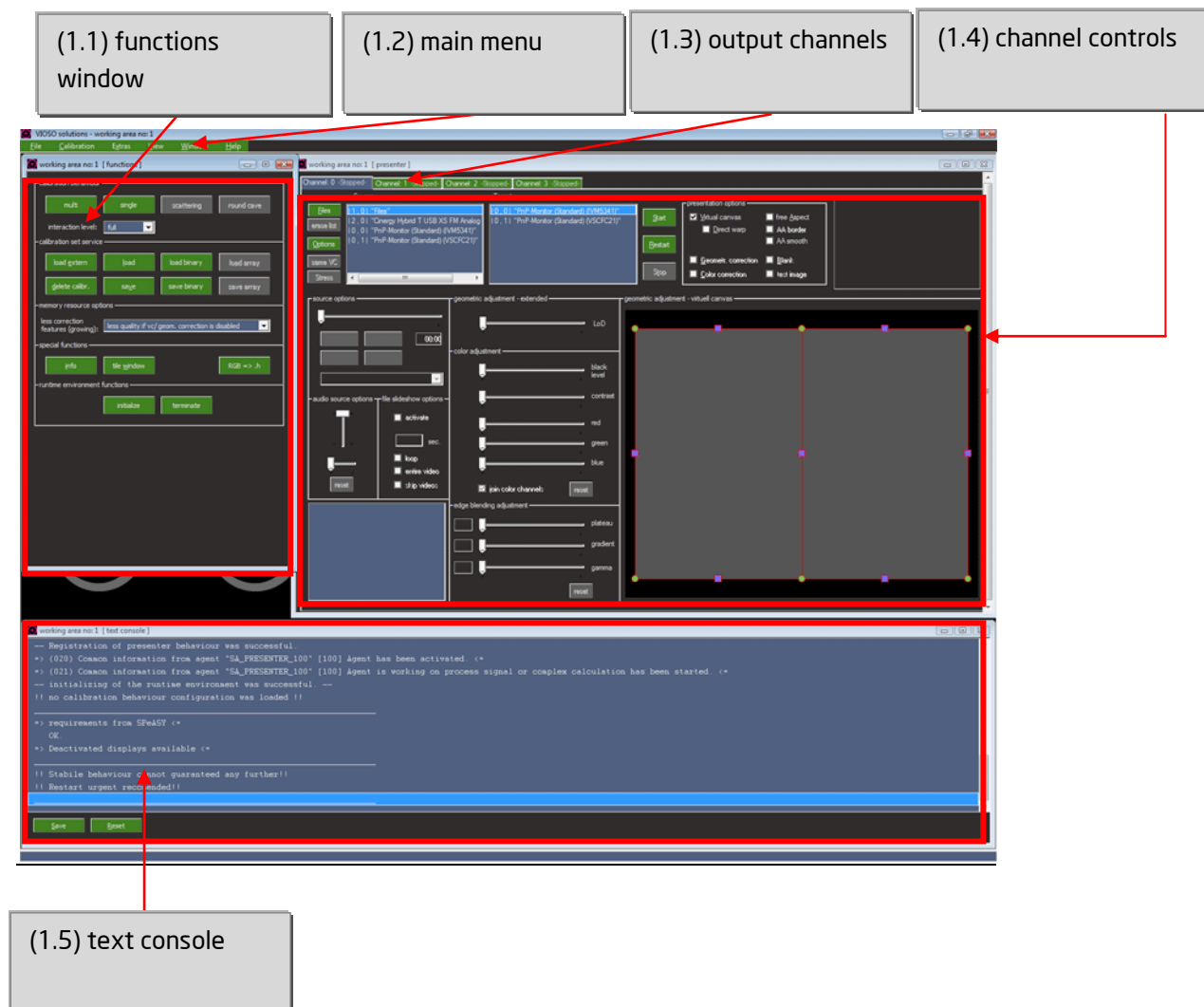
- a) Minor flaws of the softedge can be adjusted after the calibration:
  - The sliders for "colour" and "contrast" influence the impact of the camera based surface correction.
  - The sliders for the edge blending affect the softedge gradient directly.
- b) Major failures regarding the projector alignment and overlapping have to be minimized by doing alternative calibrations. Often a "first shot" fails because mandatory requirements are not met entirely.
- c) When doing a retry, make sure that all requirements regarding the setup of the projectors and the camera are met without exception (see above).
- d) There are some typical failures that should be avoided:
  - Choosing "simple surface" as the wrong calibration method: Although the „simple surface" method generates the most appealing output, there are clear limitations of this method. It cannot be applied to complex surfaces. The amount of "complexity" that this method can cope with is dependent from a vast variety of factors, so it should applied only to real flat and slightly curved screens.
  - The test patterns are not clearly visible and thus capable of being differentiated. This may be because of a minor quality or misadjusted camera.
  - There are external influences that disturb the measuring process. All disturbing factors like ambient light, reflection, movements and vibration of screen and/or camera must reduced or eliminated.
- e) Additional hints for solving issues of the "simple surface" method:
  - If the general projector alignment fails on a plain and even screen take a closer look at the geometric scan size factor. When the circle pattern is displayed, set the value to an amount that is entirely recognized as green dots.
  - If there are misalignments in the edge blending area:
    - i. Do a calibration with the activated option „additional LNS"
    - ii. When there are dark surroundings or frames on the projection screen, do a calibration with the activated option „vignette effect filter "
    - iii. If the blending between the projectors does fit: Do a calibration with activated options "contour blending" and „HQ blending"

## 2 Overview

In this chapter we describe the program components of *VIOSO BlackBox™*.

To get instant presentation results please skip this chapter and continue with the next chapter "Getting started".

### 2.1 General program appearance



With the **functions window**(1.1) you can create and manage **calibration set(s)**. A calibration contains all settings that are used to create output on one single or several compound displays.

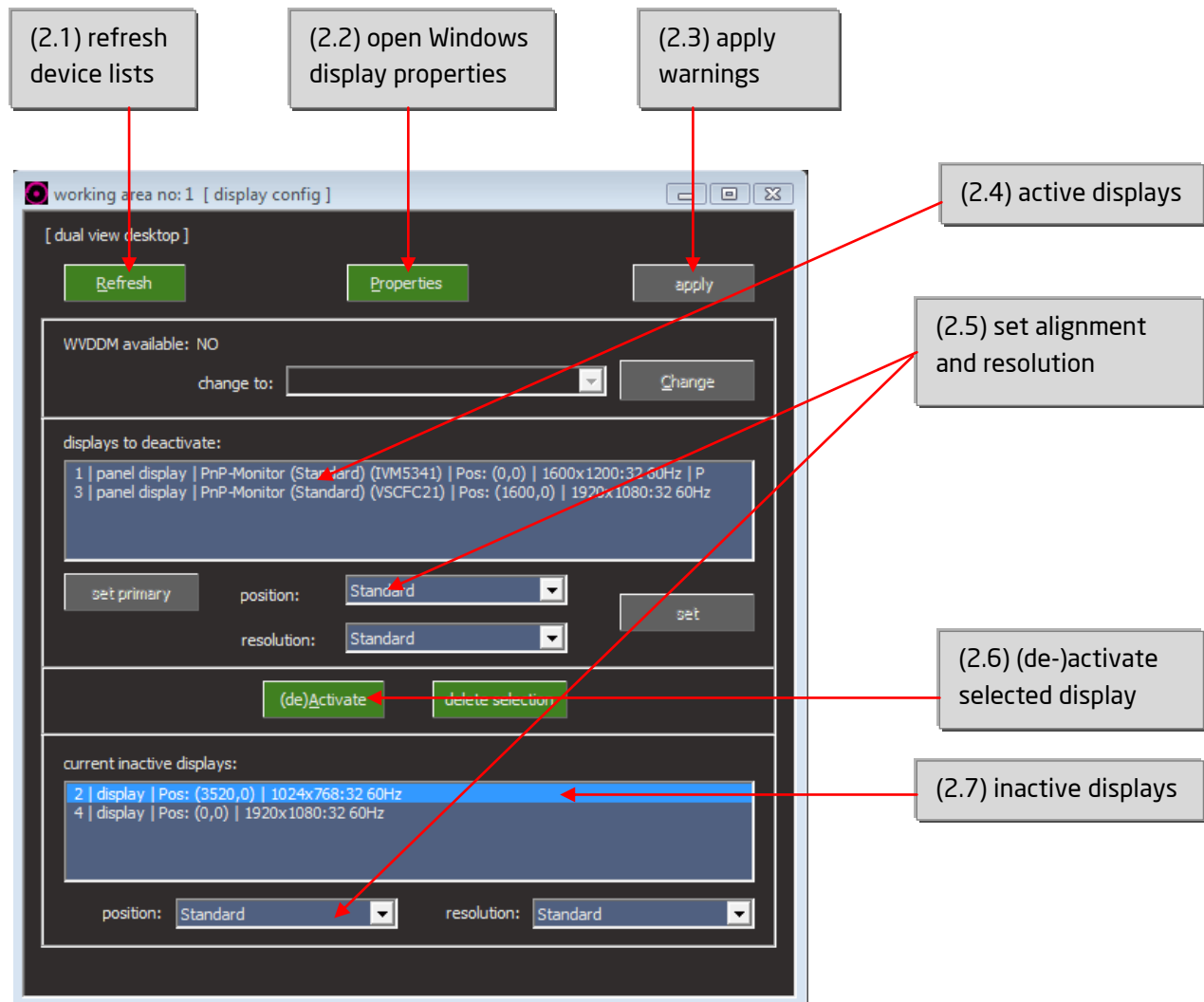
The **output channels window**(1.3) contains a tab for each available channel. A channel represents one single or compound display and is assigned to a distinct tab which contains all appropriate **channel controls** (1.4).

In the generic **text console** (1.5) status messages, reports etc. are displayed.

There are two more views available: The display configurator and the device info window. These can be opened via the main menu item "View".

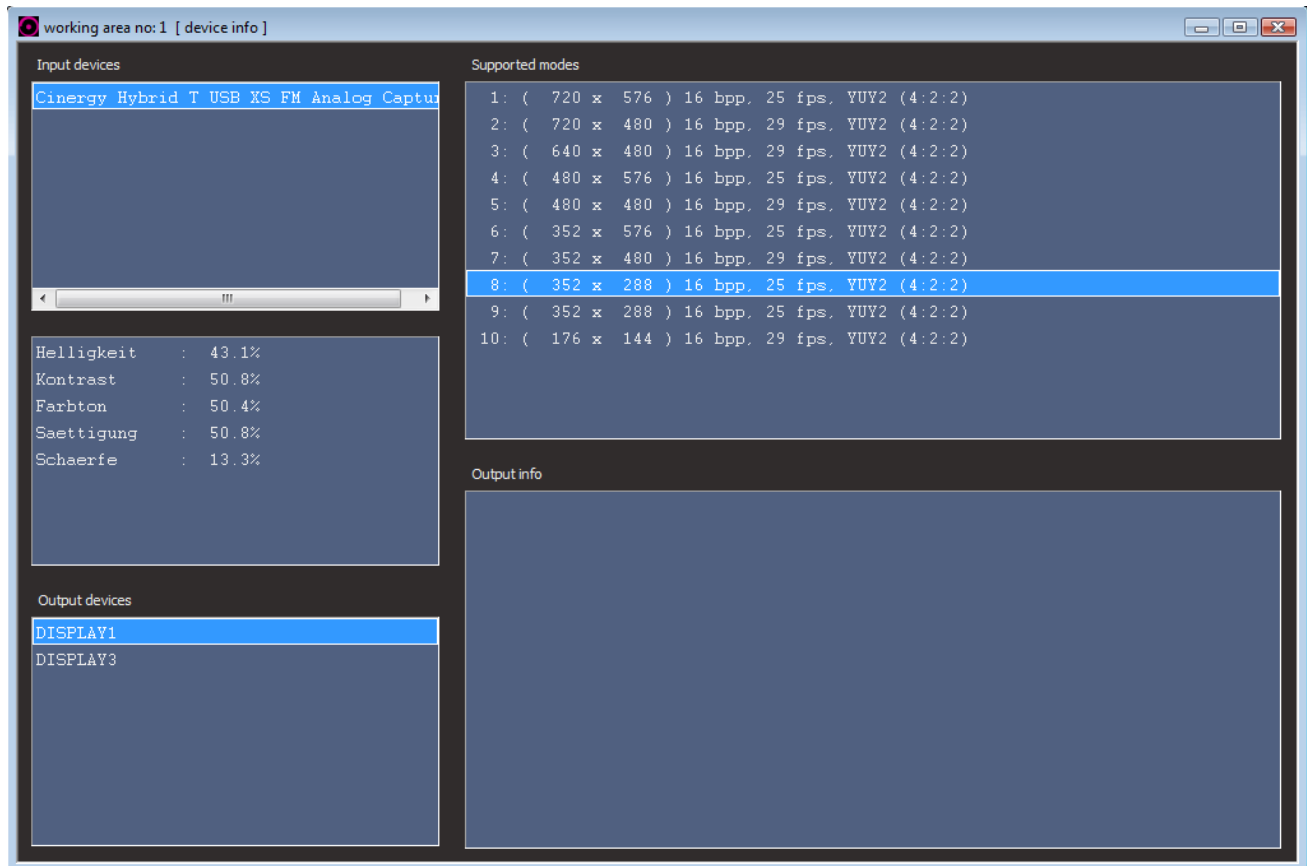
## 2.2 Display configurator

The display configurator supports activating, deactivating displays and setting its properties. Open it via main menu „View→show display config“



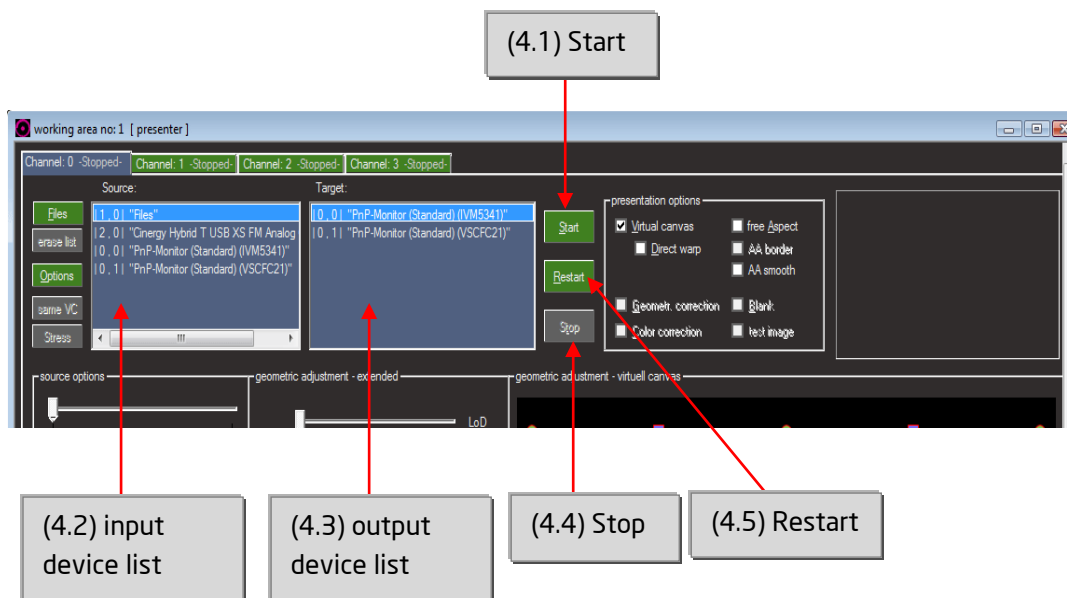
## 2.3 Device info window

The **device info view** shows extended information about installed capture devices and monitor devices. It can be opened via main menu item “show device info”.



### 3 Getting started

To show content on your connected display(s) open *VIOSO BlackBox™*. Select the first Channel. Highlight **input** (4.2) and **output** devices (4.2) and click **Start** (4.1) in the channel control window.



A test image is projected onto your display. To stop projecting click **Stop** (4.4).

#### 3.1 input devices:

The **input device list** (4.2) contains all current available input devices that can be used as content source:

- **"Files"**: a generic file player for instant playback of images and videos
- all **capture devices** like camera(s), framegrabber cards, tv-cards, etc.
- all **desktop monitors** for desktop grabbing mode

Change selection via double-click or click on **Restart** (4.5)

#### 3.2 output devices:

The **output device list** (4.3) contains all current available output devices that can be used as targets for displaying content:

1. all connected and activated **displays**
2. previous calibrated **display compounds**
3. previous configured **split-screen-tiles**

Change selection via double-click or click on **Restart** (4.5)

#### Hint:

Desktop monitors that are currently grabbed are not available as output device.

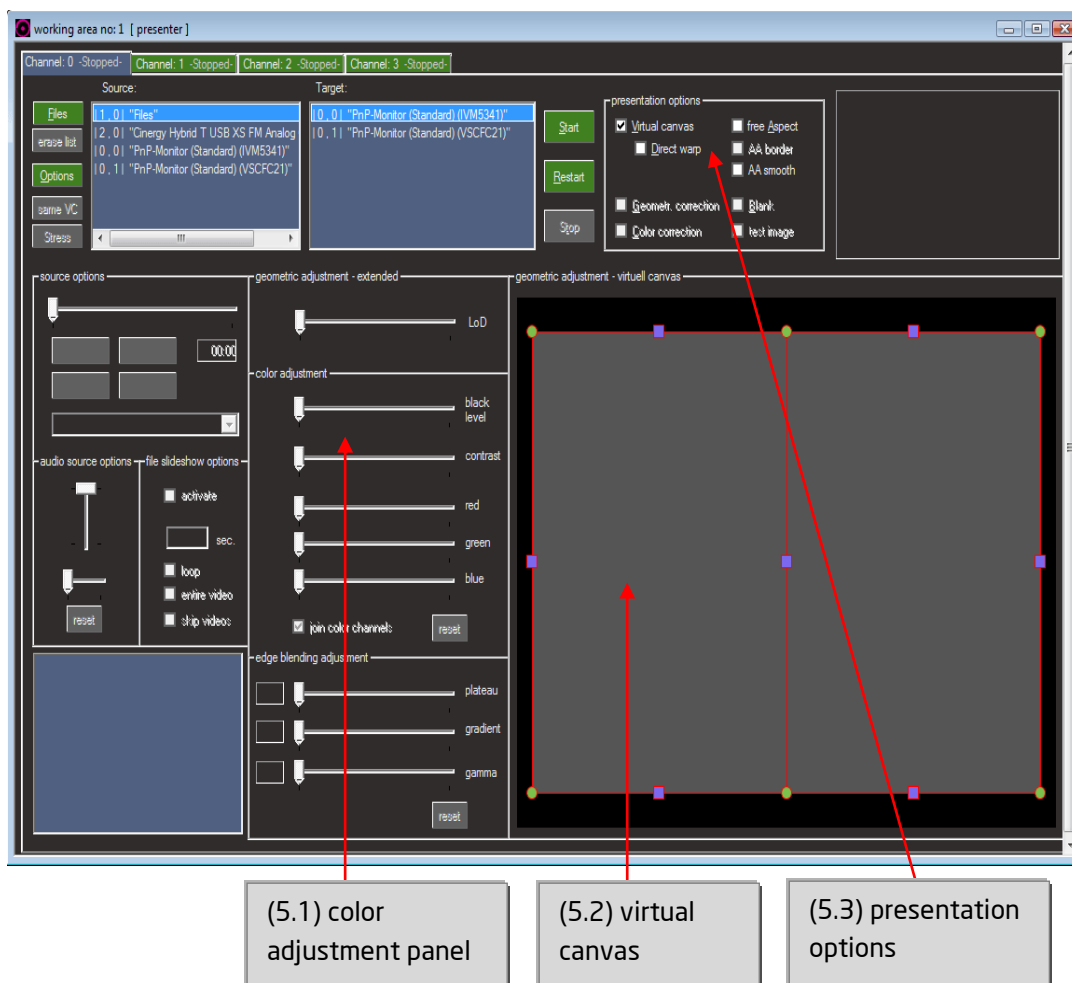
### 3.3 adjusting the output:

There are several panels for adjusting the output:

**color adjustment** (5.1): changes contrast, brightness and color balance of displayed content.

**virtual canvas**(5.2): changes the geometric parameters of the output (see chapter 4 Warping).

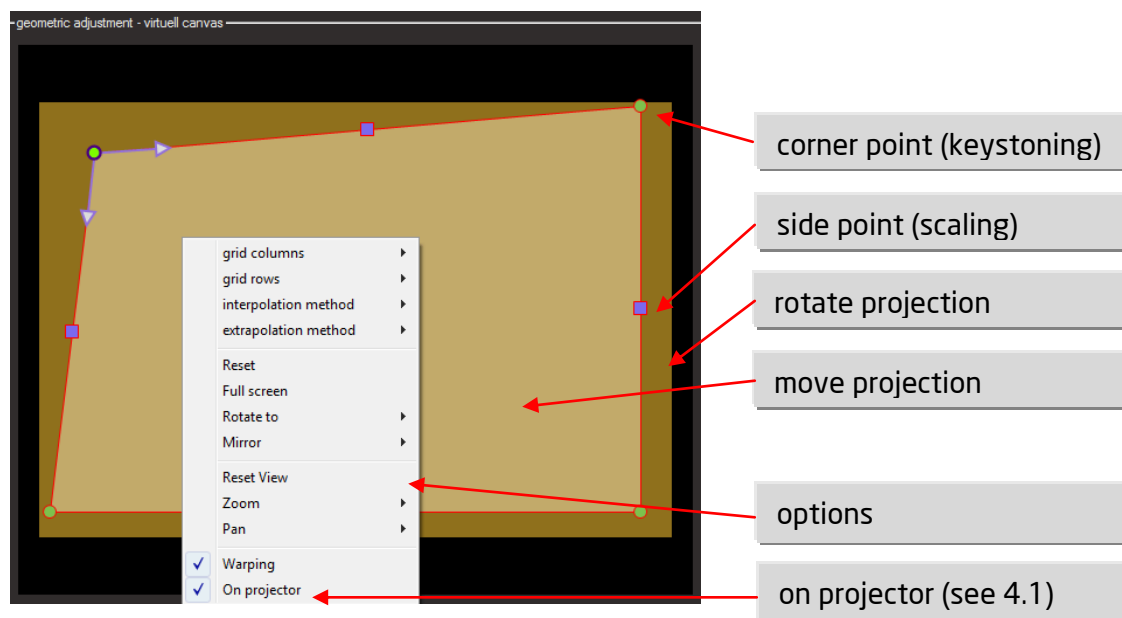
**presentation options**(5.3): toggles display options like correction features, test images, etc. (see section 5.3.2 Presentation options).



## 4 Warping

This chapter describes the geometric correction method of *VIOSO BlackBox™* used for manual manipulation of the output.

The **virtual canvas** helps you to change the geometric parameters of the projection as it appears on the surface:



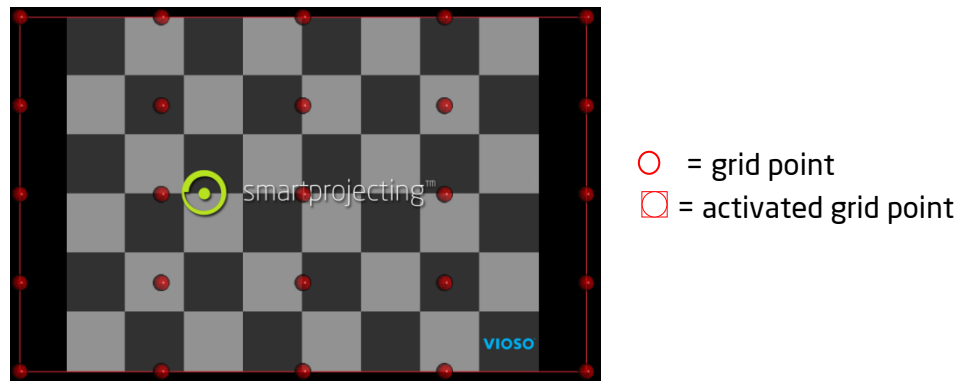
Options available via right-click on drag-area:

- grid size X/Y:  
Increase and decrease number of grid points for manual distortion
- interpolation and extrapolation method  
Toggle between linear and cubic interpolation (cubic is for projection on curved surfaces)
- Reset:  
Resets all grid points to its initial positions. If there is a camera based correction active, the recognized settings are restored.
- Full screen:  
Resets all grid points to maximum.
- rotate to:  
Rotates the projected image to fixed angels.
- mirror:  
Flips the projected image vertically or horizontally
- Reset View, Zoom, Pan:  
The virtual canvas view can be zoomed and panned to allow better and more accurate positioning of the grid points. Reset View resets all zooming and panning settings.

## 4.1 Direct projector warping

Using the option „on projector“ in context menu you are able to work directly on the projection surface with your mouse.

Activated grid points are shown as red dots on the projection area. Drag'n'Drop them to match them your needs.



The following keyboard controls are available in **direct projector warping** view:

<b>F5</b>	decreased the amount of horizontal control points (x-axis)
<b>F6</b>	increases the amount of horizontal control points (x-axis)
<b>F7</b>	decreased the amount of vertical control points (y-axis)
<b>F8</b>	increased the amount of vertical control points (y-axis) presentation view
<b>← → ↑ ↓</b>	fine adjustment of selected control point
<b>SHIFT + ← → ↑ ↓</b>	raw adjustment of selected control point
<b>TAB</b>	switch to next control point
<b>SHIFT + TAB</b>	switch to previous control point

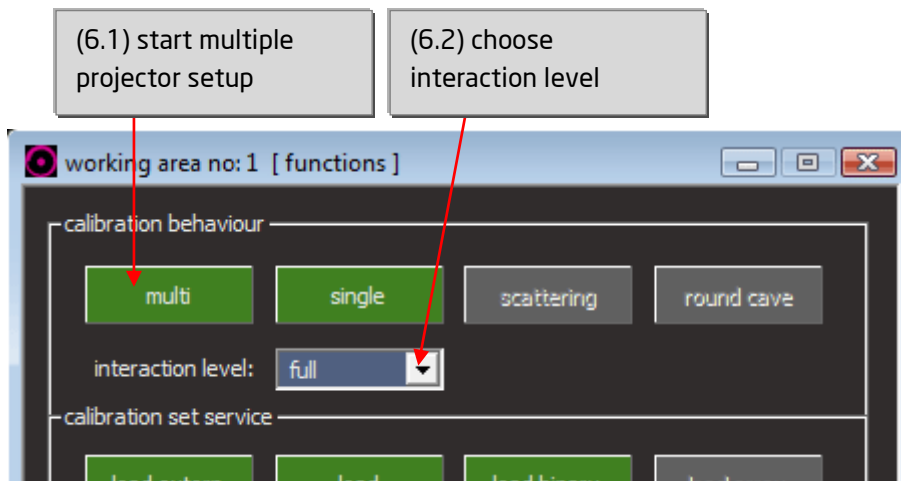
### IMPORTANT NOTE:

Using camera based calibration set you will not be able to use direct warping on projector. The complete warping functions are still available in the virtual canvas view.

## 5 Multiple projector setup for edge blended output

To use overlapping multiple projectors as one single screen you have to perform a camera-based **calibration** first. This will create a compound display.

Access the **functions window**, select as interaction level (6.2) “reduced” and click **multi** (6.1) to start the assistant for the camera-based multi-projector setup.



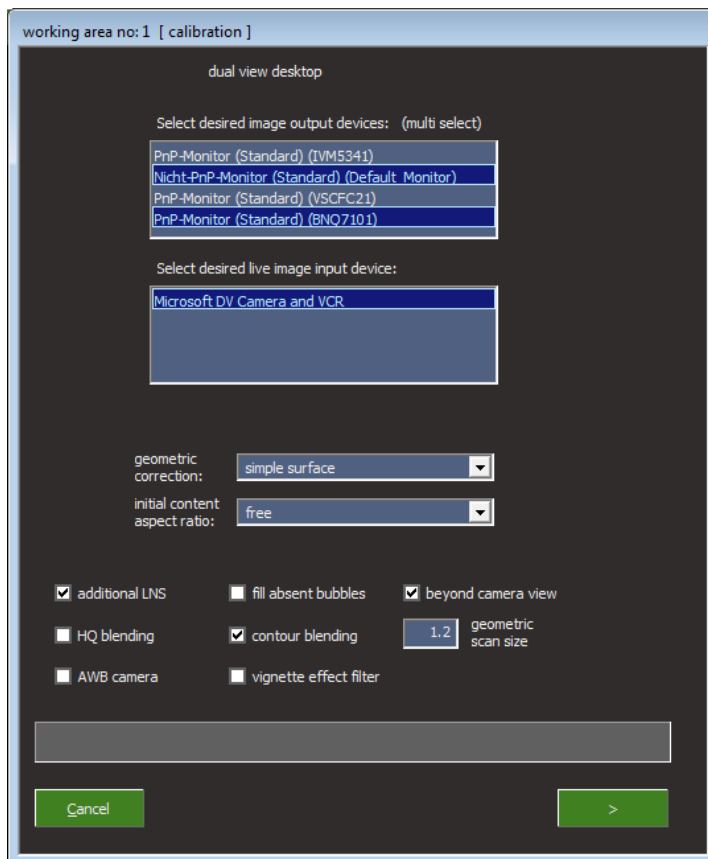
interaction level	defines
Reduced	Automatic brightness and line geometry adjustment
Full	Manual brightness and line geometry adjustment
Minimal	Only for recurrent calibrations to reinitialize them
Less	Automatic camera and projector detection - BETA state

## 5.1 Proceed calibration steps at interaction level “reduced”

The calibration assistant will guide you through the calibration process of *VIOSO BlackBox™*:

### 5.1.1 Select your hardware

In device selection, select the projector(s) you want to join. If you choose more than one projector, a compound display from these devices is created. Select the camera by clicking on it. Click **next** in order to proceed with calibration.



#### Note:

All automatic camera settings have to be deactivated or set to manual, i.e.:

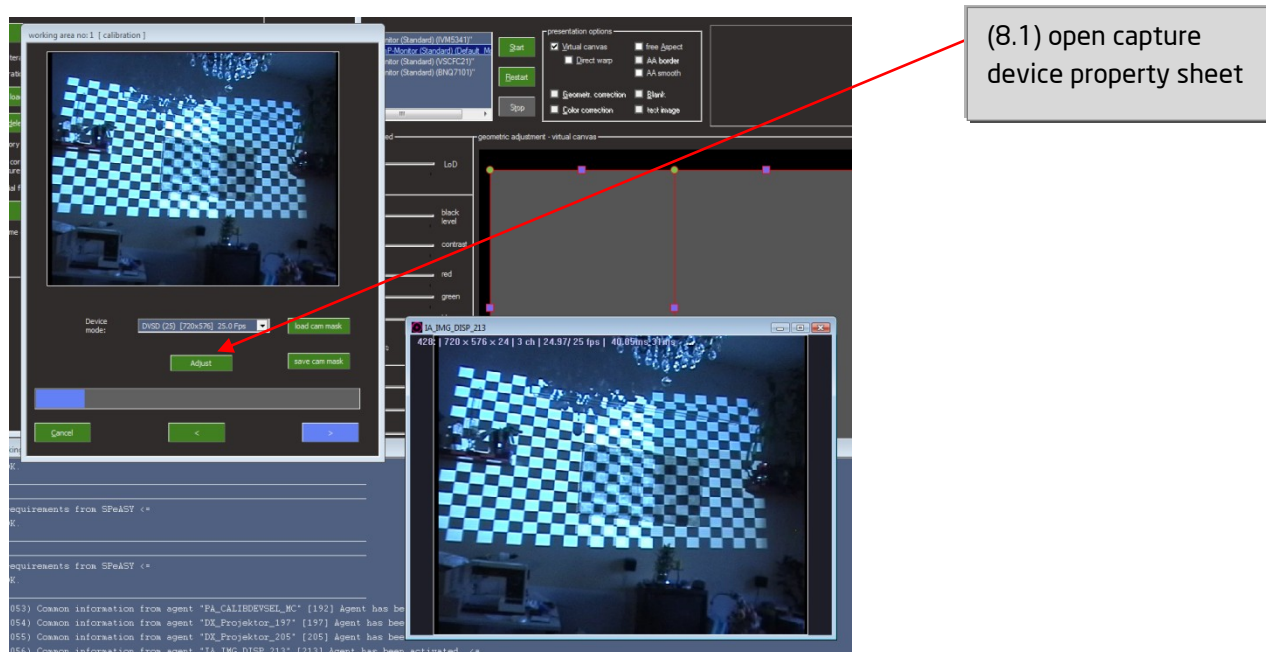
- Automatic focus = off
- Automatic white balance (AWB) = off
- Aperture = manual set
- Shutter speed = manual set
- Shutter speed = set to the lowest value (e.g. 1/50)

### 5.1.2 Align your camera with the projection surface

Configure the camera so that all of the surface being corrected is visible and the entire projection is captured by the camera.

The assistant helps you to configure your camera settings(8.1) and to define cam masks to ignore regions of noise, which may lead to misclassification during scan. For more information on masks see section 5.2.2.

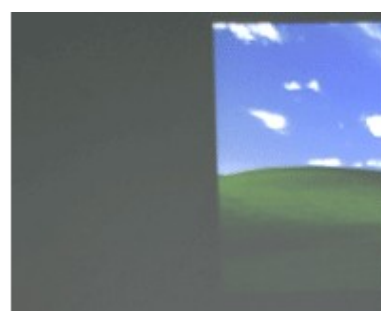
If camera is proper aligned, you can go on clicking **next**. Now the measuring process starts. The process of sampling the entire surface takes approximately 1 ½ minutes.



Correct camera image



Incorrect camera image



Incorrect camera image

#### IMPORTANT NOTE:

The projector and camera must not be moved while calibration is in progress (indicated by the output of moving test patterns from the projector). In addition, the measurement process must not be interrupted by external influences (e.g. changes in ambient light, persons between the projector and projection surface).

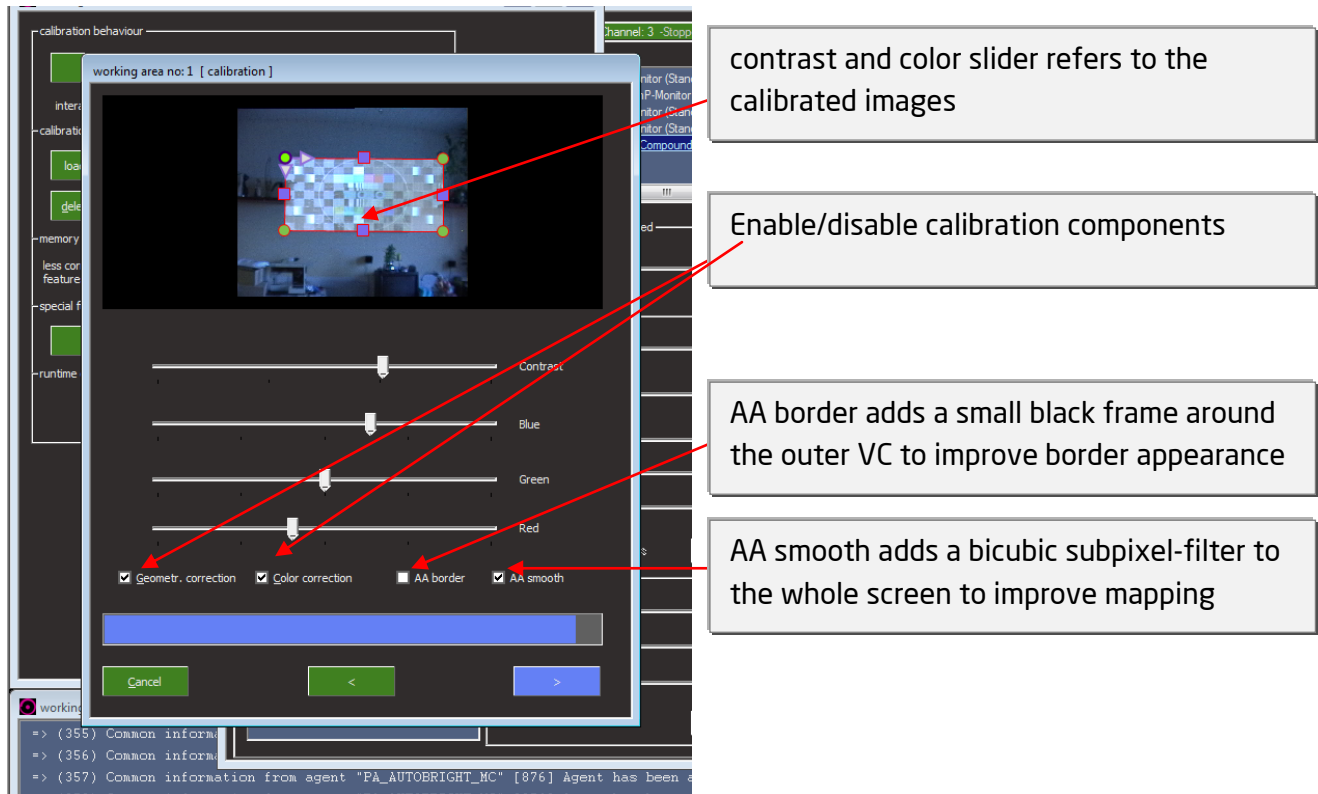
### 5.1.3 Adjust the calibration results

Before the calibration assistant closes, you see an overview dialog to monitor the results.

The settings established at this point are retained.

To change the values for contrast and colour balance use the slide controls.

Click **next** to close calibration assistant.



The calibration is now ready to use. How to change projection settings outside the calibration assistant is described in section 5.3 Post-calibration.

Now it is recommended to define the shape you want for your projection. Please continue with chapter 4 Warping.

## 5.2 Advanced calibration steps at interaction level “full”

If you choose this level of user interaction, in the calibration process you can manually set brightness and line geometry adjustment. Additionally it is recommended to avoid influence of environmental lights and objects. Therefore masks are supported which you can define at the beginning of each setup.

### 5.2.1 Important hints and considerations

The visual result of a projection onto a non-white and non-even surface will not ever match the result as if projecting onto a white canvas because of physical reasons. Please consider this fact whenever you plan to project onto a unusual surface.

The camera based wall correction of *VIOSO BlackBox™*. makes only sense when using an unusual surface as a projection screen – not when using a “normal” white canvas.

There are some limitations regarding suitable projection surfaces:

- The projection surface and projector have to remain motionless.
- The surface must not be so dark that the projector is unable to create an image of sufficient brightness and contrast.
- Reflecting surfaces such as shimmering or gleaming synthetic materials cannot be used. Metal and glass surfaces are also unsuitable.
- Ambient light must be reduced to a minimum. The correction effect becomes more pronounced as ambient light is reduced.

### 5.2.2 Masks

In order to improve calibration results, you can define camera masks for regions of noise (spotlights, obstacles, specular surfaces) .

These regions may lead to misclassifications during scan so they were ignored in creating the output. You can start drawing with left-click into the Live-image.

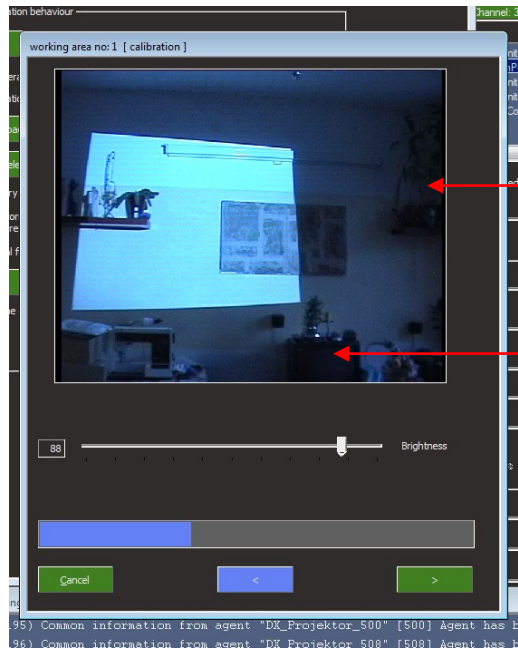
	<b>&lt;mouse left&gt; to mask</b>	<b>&lt;mouse right&gt; to demask</b>
	freehand drawing	freehand drawing
CTRL	fill area	fill area
SHIFT	draw line segments	line segments
ALT	snap to nearest point	snap to nearest point



### 5.2.3 Manual camera brightness adjustment during calibration

During the calibration process you are asked to manually adjust the brightness using the corresponding control.

The colour of the surface visible in the camera image must be optimised for colour rendering that is as realistic as possible – not too dark or too bright.



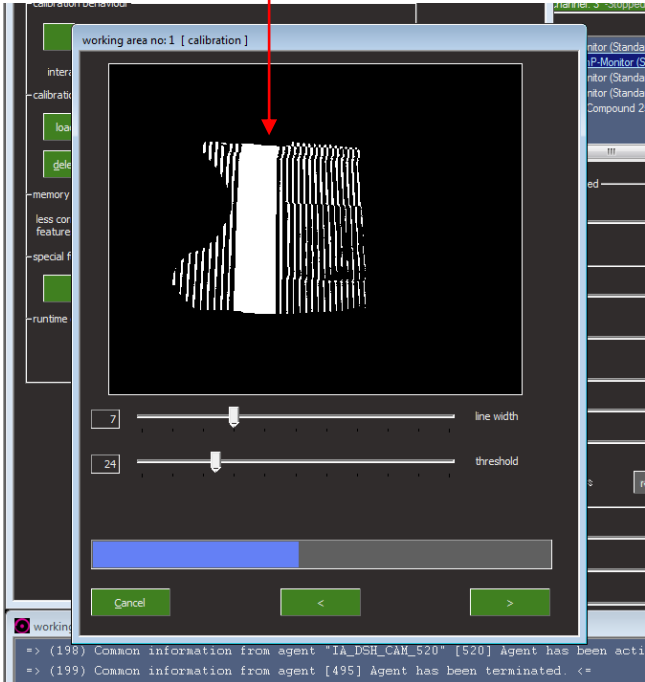
Live-image for instant feedback

Avoid a bad camera image. Try to get a more realistic image of the surface.

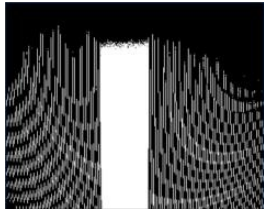
### 5.2.4 Manual camera interference level adjustment during calibration

In this part of advanced calibration process you can adjust the interference level used for rastering the test patterns. The objective is to obtain continuous lines with no visible camera interference (see illustration below). Experiment with the controls in order to achieve optimum results.

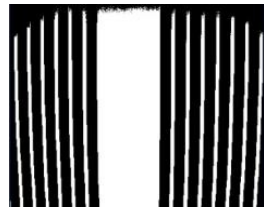
Live-image including predefined mask



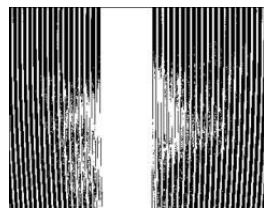
The screenshot shows a software window titled 'working area no:1 [ calibration ]'. It contains a live video feed of a test pattern (vertical lines) with a white mask applied. Below the feed are two sliders: 'line width' (set to 7) and 'threshold' (set to 24). At the bottom are 'Cancel', '<', and '>' buttons. A red arrow points from the 'Live-image including predefined mask' box to the video feed.



Lines are too thin and not continuously visible.



Lines are too thick and no longer visible at the top edge.



So-called "interference" is visible in the centre of the image. The level is set too high.

**Note** regarding the "**Line Width**" control:

The line width should primarily be selected so that the lines are continuous. However, thin lines are preferable since thick lines are related to the risk of excessive camera brightness.

**Note** regarding the "**Level Control**":

Set the level control so that all lines are easily visible at the edges and in the corners of the test image (striped pattern). However, be sure to avoid visible interference patterns!

## 5.3 Post-calibration

After calibration you can modify the created compound display. Once you have created it, it appears in the output device list. The **channel control** window(1.4) provides you with functions available for manipulating multi-projector calibration:

The geometric adjustment panel(11.1)

- Change **LoD** - LevelOfDetail to adjust between pixel-per-pixel mapping and surface estimation.

**color adjustment panel**(11.2):

- The slider **black level** enables you to match the overlapping projector zones to the non-overlapping.

**edge blending adjustment**(11.3) See Edge blending5.3.1:

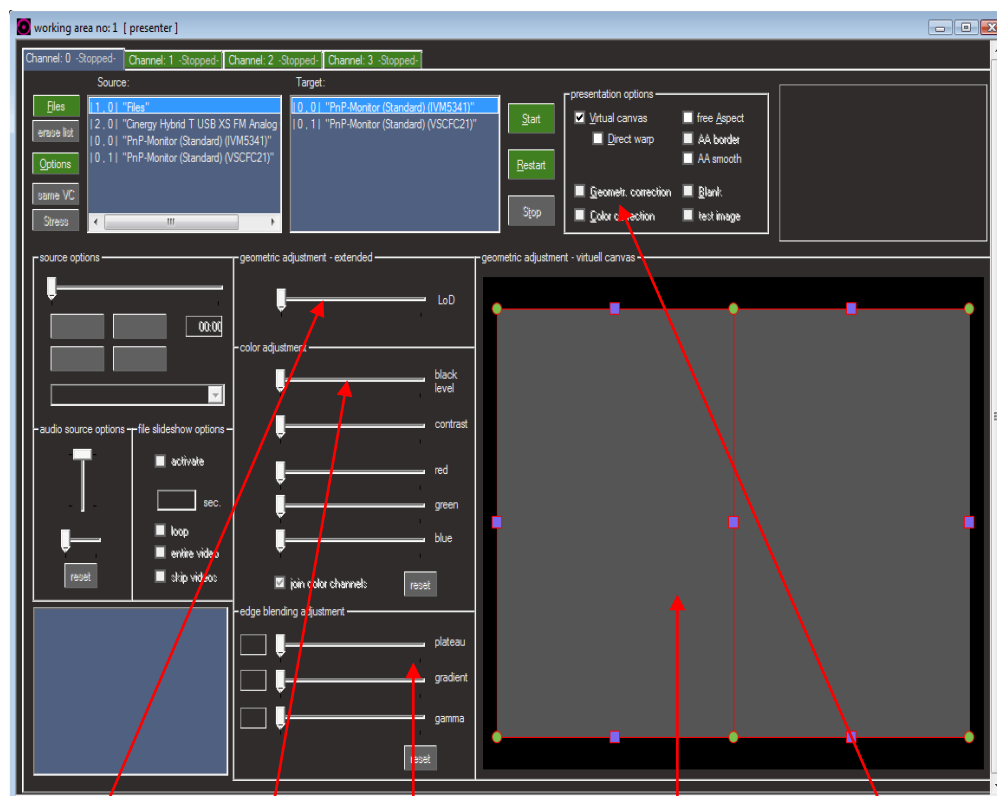
- To fit the overlapping zones of the projection you can set Edge blending parameters.

**virtual canvas**(11.4):

- Change size, position and other geometric parameters of the output (see chapter 4 Warping).

and the **presentation options**(11.5) See 3.3.2:

- Enable/disable components to be used in the current calibration set:  
**geometric correction** and **color correction**.



(11.1)  
set LoD

(11.2)  
change

(11.3) edge  
blending

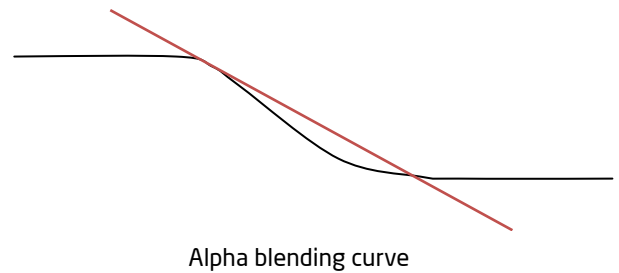
(11.4) virtual  
canvas

(11.5) enable/disable  
parts of calibration

### 5.3.1 Edge blending

The edge blending parameters help you to fit the overlapping zones. This leads to a alpha blending curve.

- **plateau:**  
alpha value kept by 1
- **gradient:**  
slope of blending section
- **gamma:**  
bend of the blending section



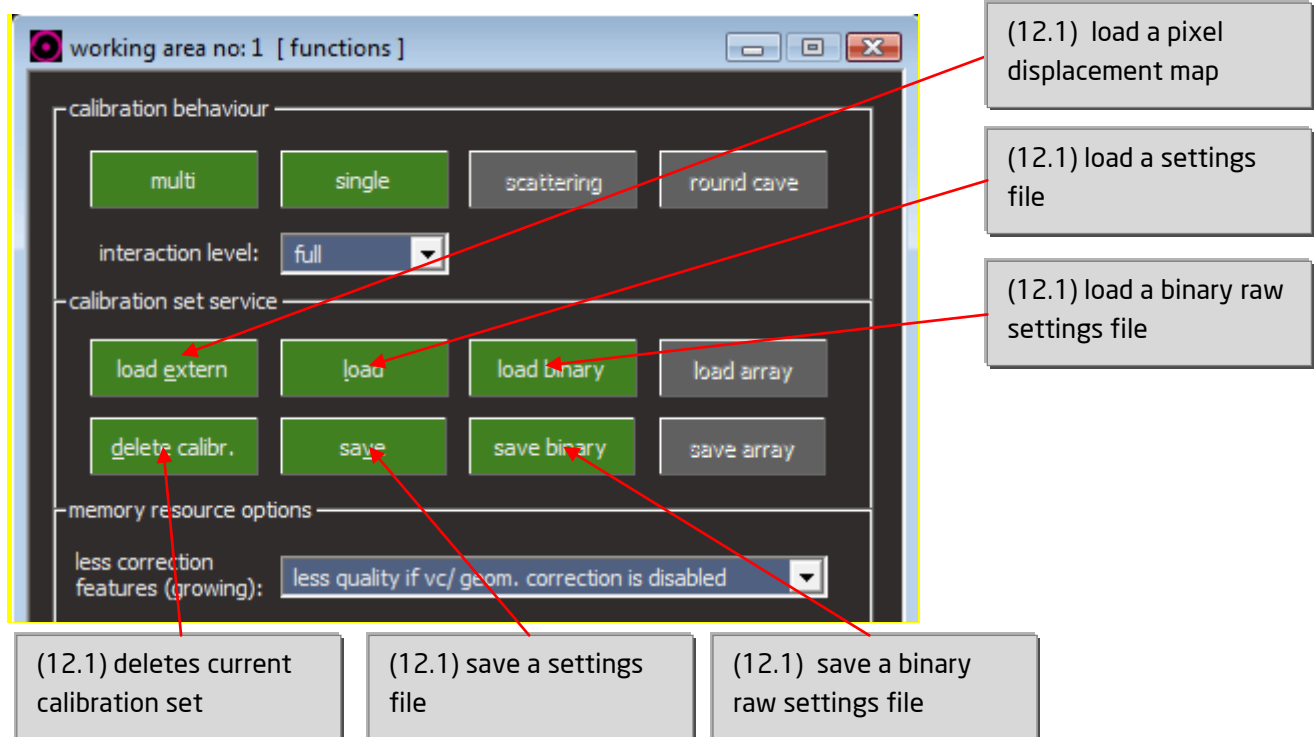
### 5.3.2 Presentation options

Presentation option allow you to change the general appearance of your projection. The available options enable/disable:

- **virtual canvas** manipulation
- **direct** projector **warping**
- **geometric correction**
- **colour correction**
- **Free aspect** ratio - do not adds a letterbox around content
- **AA border** - adds a small black frame around the outer VC to improve border appearance
- **AA smooth** - adds a bicubic subpixel-filter to the whole screen to improve mapping
- **Blank** - switches projection to black
- **test image** - shows test image

## 5.4 Load/save Multi-Projector setups

Use **functions view**(1.1) or main menu to access you recent calibrations or save current calibration sets.



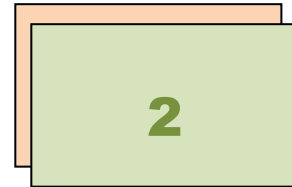
**Note** binary format may not compatible between different versions.

## 6 Multiple projector setup for stacked projectors

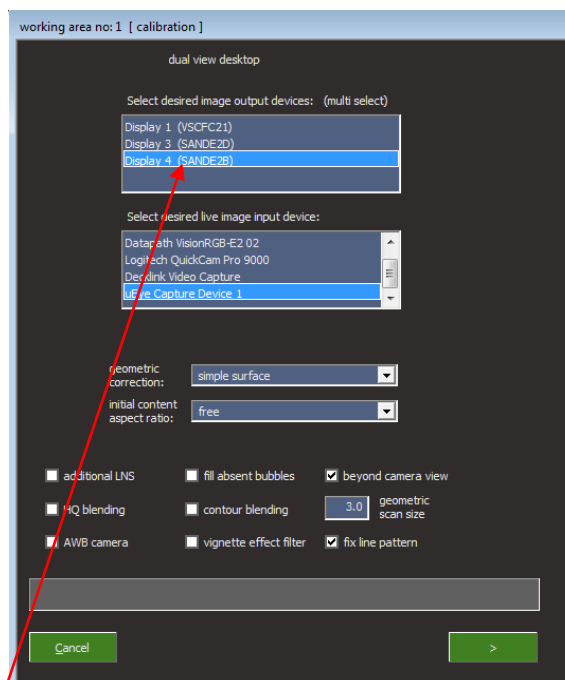
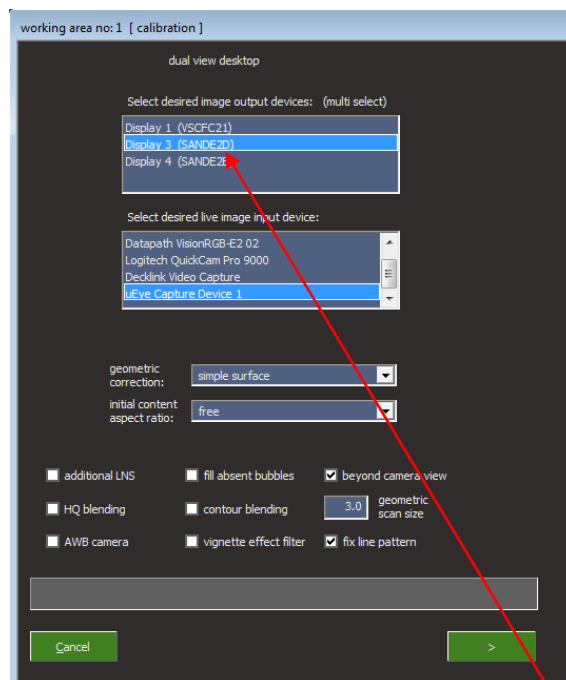
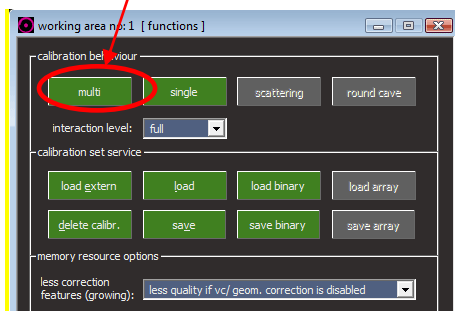
Before starting the calibration, the projectors should be adjusted manually so that the overlap of the projectors is as accurate as possible.

### 6.1 Stacked projection with single displays

1. When using single displays for stacking, execute a calibration as for a multiple projector setup as described in chapter 4. For each single display a distinct calibration must be accomplished (don't be misled by the term "multi" ).



Execute a calibration for each single display.

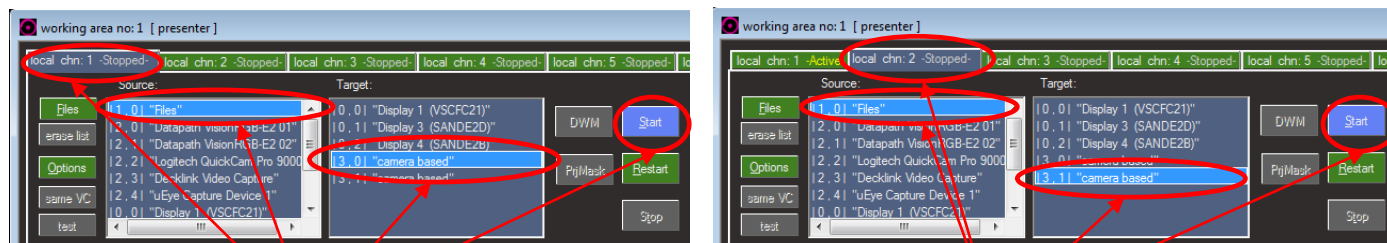


Calibrate each single display separately using the multi projector setup twice.

- The calibration will create a compound display in the **output device list**(4.3) called **camera based**.

Repeat this for the other displays you want to stack with the first one.

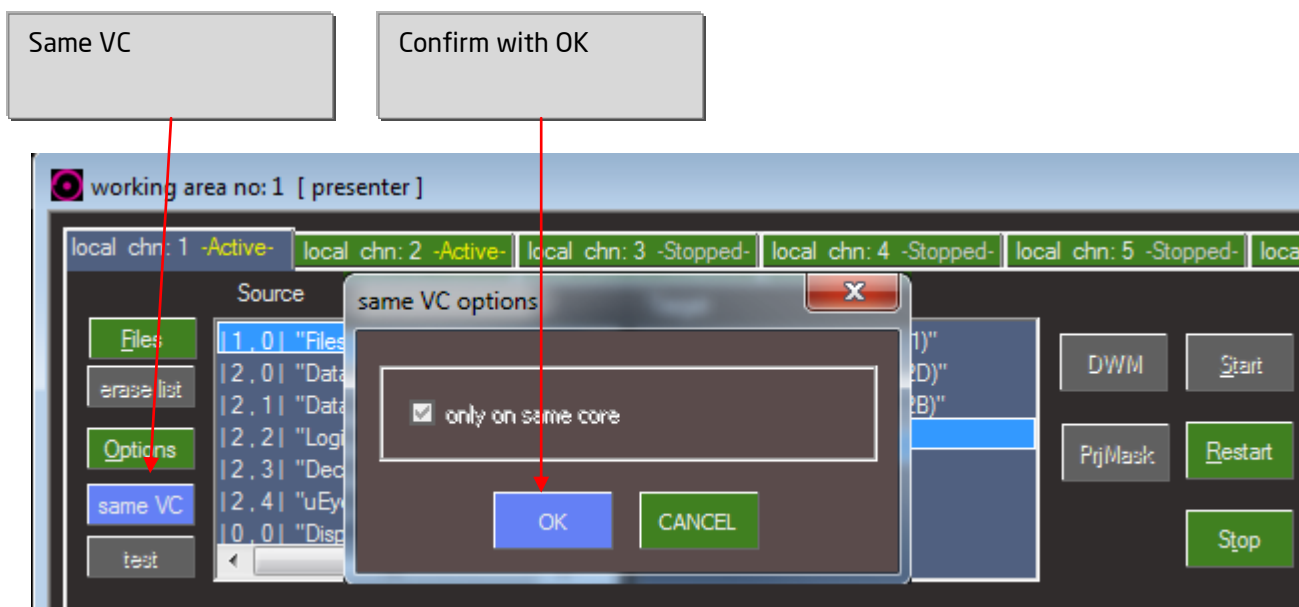
- After calibrating all displays, activate one distinct **output channel**(1.3) for each **camera based** display, but with the same source from the **input device list**(4.2) for all **camera based** displays by clicking the **Start**(4.1) button.



each display gets an own channel assigned

When all displays are activated with the same source you receive a image on the canvas which is not stacked yet.

- Select the channel with the base calibration you want to use for your stacking, your main **output channel**(1.3), and click the **same VC** button. Confirm with OK on the Pop-Up-Window. This calibration is now aligned on all other **output channels**(1.3).



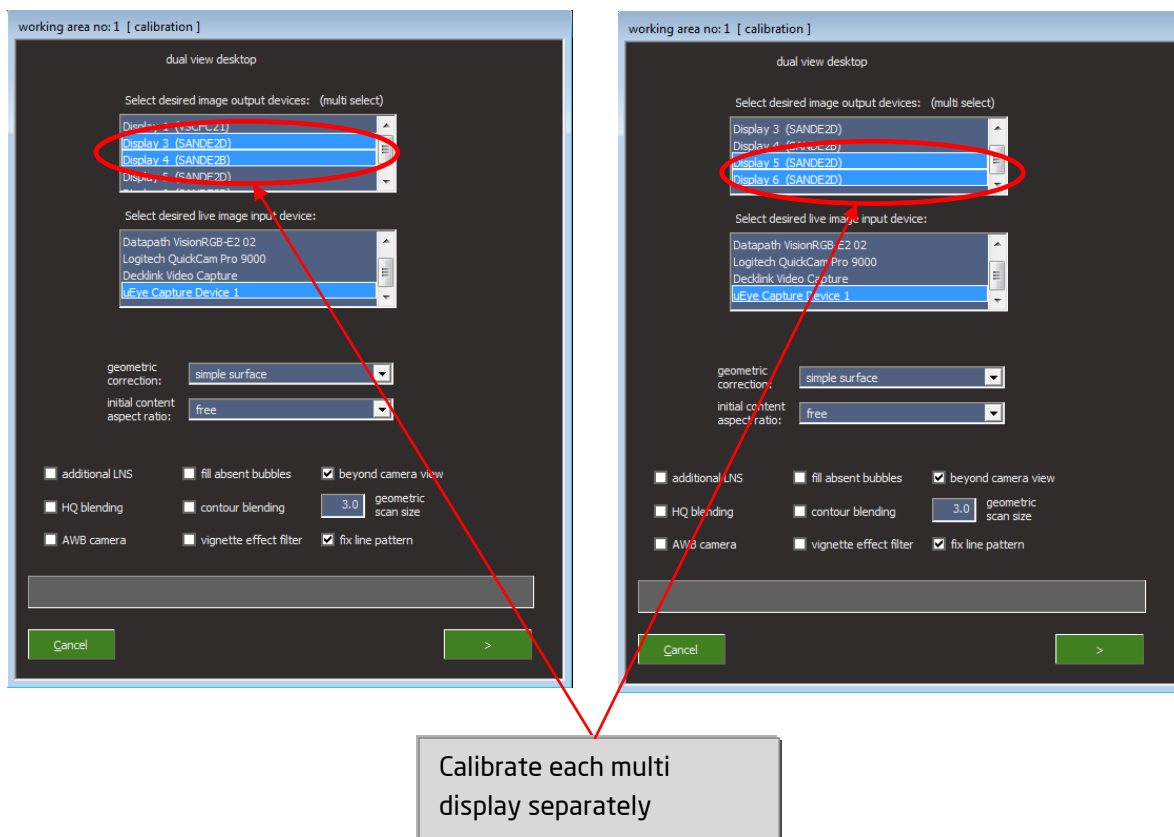
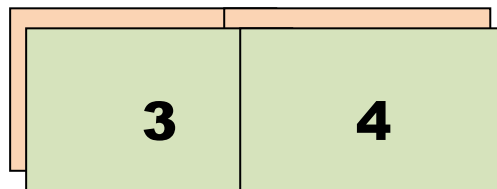
Your displays now are stacked pixel precise.

5. If your VC does not have the desired shape, you can adjust this shape manually.  
First stop the playback on all **output channels**(1.3) except your main **output channel**(1.3). Then adjust the geometry of the VC in the **virtual canvas**(11.4) window of your main **output channel**(1.3) to the needed shape. **Start**(4.1) the other **output channels**(1.3) again and use the **same VC** button on your main **output channel**(1.3) so the other **output channels**(1.3) adopt the manually changed VC.

This procedure takes effect on all connected projectors.

## 6.2 Combining edge blending and stacking

1. Execute a multi calibration as described in chapter 4. For each multi display used in the stacking an own calibration must be accomplished.



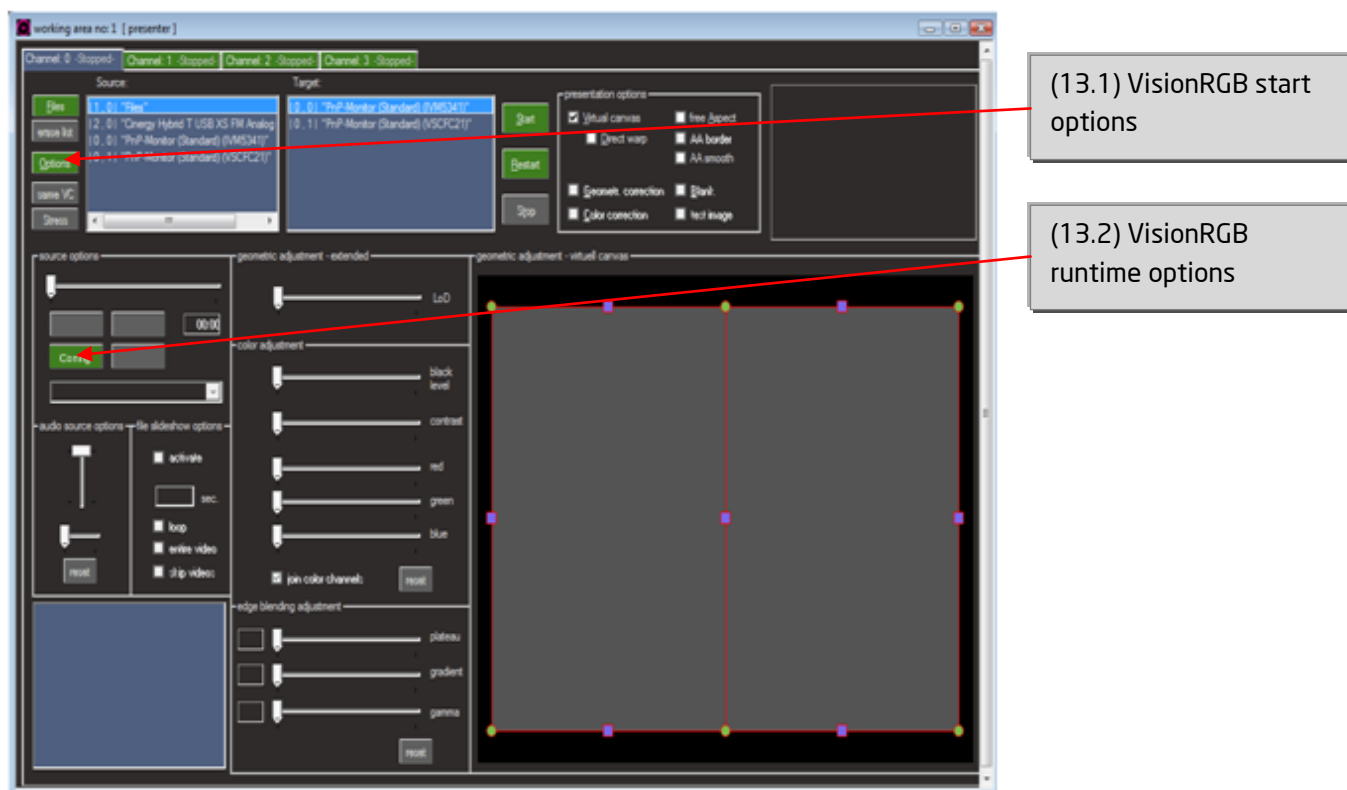
2. Follow the steps 2 to 5 from chapter 5.1

## 7 Content playback

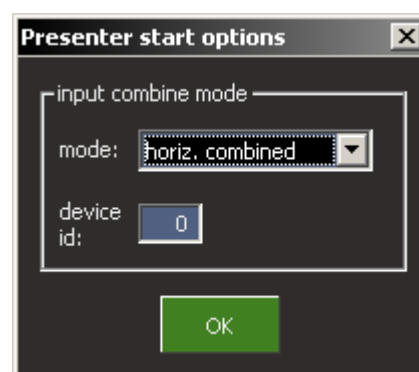
Your VIOSO BlackBox™ offers various content playback options. This chapter covers connectivity and shows how to deal with your given playback source.

### 7.1 DVI input devices: Vision RGB Pro

Use the build in DVI-Capture card to grab video from other computers. These images can be combined to a single image and played on a multi projector set.



- **Presenter start options** allow combination of the selected VisionRGB channel with another or all channels.
- Choose **combination mode** (horizontal or vertical) and select the other channel by ID.
- The first listed VisionRGB channel has ID 0, the second 1 and so on. Combination with the own channel ID has no effect.
- Enter **-1** to combine all channels.
- Press **Start** to start playback or restart to apply changes.



To configure the VisionRGB channels use the runtime options button while playback is running. Changes made here taking effect immediately.

The screenshot shows the 'Vision RGB settings' dialog box. It has a title bar with a close button. Inside, there are two main sections: 'Position/scaling' on the left and 'Color options' on the right. At the top, there are controls for 'Image channel' (a dropdown menu showing '0'), 'Mode' (a dropdown menu showing 'horiz. combined'), and two buttons: 'Defaults' and 'OK'. The 'Position/scaling' section contains sliders for 'Horiz. position', 'Horiz. scaling', 'Vert. position', 'Capture width', 'Capture height', and 'Phase'. The 'Color options' section contains sliders for 'Brightness', 'Contrast', 'Black level', 'Red gain', 'Green gain', 'Blue gain', 'Red offset', 'Green offset', and 'Blue offset'. There is also a section for 'Output trimming' with sliders for 'Top', 'Left', 'Width', and 'Height'. Red arrows point from callout boxes on the right to specific controls: (14.1) select channel points to the 'Image channel' dropdown; (14.2) select combination mode points to the 'Mode' dropdown; (14.3) positioning and scaling points to the 'Capture width' slider; (14.4) color options points to the 'Green gain' slider; and (14.5) trimming points to the 'Width' slider in the 'Output trimming' section.

(14.1) select channel

(14.2) select combination mode

(14.3) positioning and scaling

(14.4) color options

(14.5) trimming

- Select **channel** by ID to adjust (only available in combined mode)
- Select **combination mode** (only available in combined mode)
- Adjust **position** and **scale** of captured image
- **Trim** image to get rid of borders and combine images seamlessly
- Adjust **color** of channels to match

## 7.2 Other capture sources

All other input devices are captured via DirectShow™ input filters. So every camera, frame grabber or tv card detected by your system is working.

Our capture engine is optimized for DeckLink™ devices and µ-Eye industrial cameras. They support HDMI input up to 1080p HD-video.


## 7.3 FilePlayer

If you need to play back a videos or images from hard drive, you can use the file player. This function is only for testing purposes. The list is not saved with the settings file.

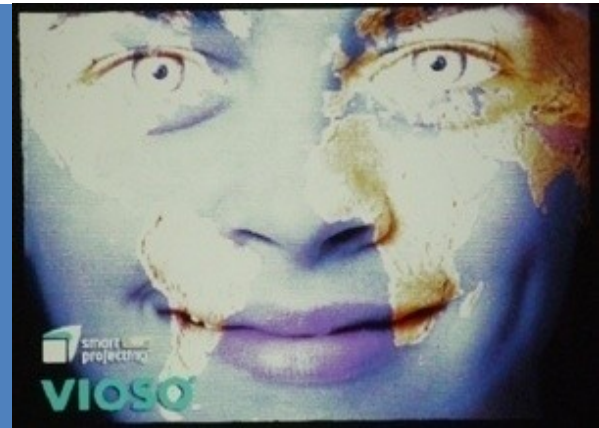

If you need extended media playback use our recommended solution **Wings VIOSO™**.

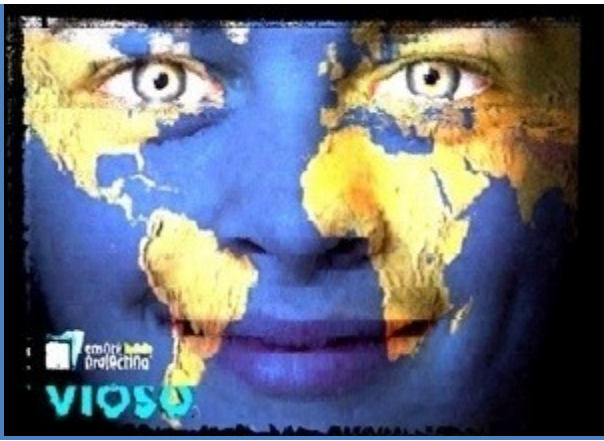



## 8 Projection Examples with Incorrect Camera Settings

A brilliant, error-free projection is the ideal result:

Illustration	Situation	Results
 The illustration shows a close-up of a person's face with a blue complexion. A world map is projected onto the face, with the continents appearing in a golden-brown color. The projection is sharp and clear. In the bottom left corner, there is a logo that says "smart projecting" and "VIO SO".	Ideal situation: Optimised camera settings, reduced ambient light, camera captures projection completely	Best possible rendering of the projected image

Some typical **camera adjustment errors** are listed below. Consult these examples if your results are not satisfactory – incorrect camera settings are usually the cause.

Illustration	Situation	Results
 The illustration shows a close-up of a person's face with a world map overlay. The projection is very faded and lacks contrast, making the map details difficult to see. In the bottom left corner, there is a logo that says "smart projecting" and "VIO SO".	Incorrect shutter speed setting: In this example, the shutter speed is set to 1/2000.	Contrast is too low
 The illustration shows a close-up of a person's face with a world map overlay. The projection is stretched horizontally, making the map appear wider than it is. In the bottom left corner, there is a logo that says "smart projecting" and "VIO SO".	Widescreen on: The aspect ratio of the camera does not match the aspect ratio of the projector	The image width is distorted

	<p>Auto focus on: The camera automatically adjusts the focus multiple times during calibration</p>	<p>Patterns similar to a mosaic, grainy, frayed edge</p>
	<p>Automatic white balance (AWB) on: The camera automatically adjusts the aperture multiple times during calibration</p>	<p>Image is too bright</p>
	<p>Automatic exposure: The camera automatically adjusts the sensitivity of the image sensor multiple times during calibration</p>	<p>Regular, rastered image errors</p>
	<p>Camera image is out of focus (manual focus not set to projection surface)</p>	<p>Random image distortion, missing parts of the image</p>

## 9 Contact Information / Help

Helpful information and answers related to the *VIOSO BlackBox™* Software from VIOSO are available at [www.vioso.com](http://www.vioso.com).

You will also find the following:

- Contact information
- E-mail support
- Updates
- Help with activation
- FAQ based on questions from other users

**Note:**

We encourage you to register at the user forum as soon as possible:

[www.forum.vioso.com](http://www.forum.vioso.com)