USER MANUAL

Pcomm32PRO Installation and Troubleshooting Procedures

Installing 32-Bit Driver for PMAC

3A0-09WPRO-xUx0

January 29, 2003



Single Source Machine Control

Power // Flexibility // Ease of Use

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Operating Conditions

All Delta Tau Data Systems, Inc. motion controller products, accessories, and amplifiers contain static sensitive components that can be damaged by incorrect handling. When installing or handling Delta Tau Data Systems, Inc. products, avoid contact with highly insulated materials. Only qualified personnel should be allowed to handle this equipment.

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OVERVIEW

The 32 Bit PComm32PRO Communication Driver is a set of more than 500 functions written as a development tool for the creation of PMAC 32-bit applications on Windows 98/ME/2000/XP. Nearly all methods of communication to PMAC are included. All types of PMACs (Turbo and non-Turbo) use PComm32PRO for communication to the host computer. The routines were designed with robustness, speed and portability in mind.

A Global View of the Library

PComm32PRO can be used for Windows 98/ME and Windows 2000/XP application development. The library is structured such that an application using the library created for the Windows 98/ME will also be able to run under Windows 2000/XP as long as the application itself uses no operating system specific functions.

PComm32PRO itself consists of five sets of files.

- PCOMM32.DLL A 32-bit DLL.
- PMACSERVER.EXE A Server application, responsible for transferring the Global Data
- PMACISA (SER, PCI, or USB).SYS Windows 98/ME/2000/XP kernel drivers.
- PMACISA (SER, PCI, or USB).INF Windows Setup Information files.
- ETHCONFIGURE.EXE, and USBCONFIGURE.EXE Ethernet and USB configuration applications, responsible for boot Firmware download and IP configuration for USB and Ethernet modes of communication.

The illustration below shows how these modules are related.



PComm32 Driver Structure

Supported Operating Systems

- Windows 98
- Windows ME
- Windows 2000
- Windows XP

Hardware Requirements

The PComm32PRO for Windows requires some minimum specification of the hardware for reliable operation and acceptable performance. Those requirements include:

- 400 MHz Pentium II and above. Of course, faster computer will yield better throughput.
- At least 20 MB of free disk space and 64 MB of RAM. PRO Suite requires a minimum of 50 MB of free disk space.
- A free serial communications port, or USB port, or Ethernet port, or PCI-BUS slot, or ISA-BUS slot to talk to PMAC for on-line processing.
- Any monitor with VGA resolution (800x600 with at least 256 colors suggested but 640x480 works fine).

Technical Support

Delta Tau is happy to respond to any questions or concerns you have regarding the PComm32PRO or other Delta Tau software packages based on PComm32PRO. By far, you'll get the quickest response if you send your queries to the following e-mail address: **support@deltatau.com**. Please check out our Web site at <u>WWW.DELTATAU.COM</u> for latest information and updates.

You can call Delta Tau Monday through Friday from 9:00 AM to 4:30 PM PST or FAX us your request or problem, and we will deal with it the next business day.

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APPLICATION INSTALLATION AND SETUP

This is a generic procedure for installing and setting up the application and communication drivers for the Delta Tau PMAC. Regardless of the application you are installing, i.e., (PRO Suite, PTalkDTPRO, PComm32PRO etc.) this procedure is applicable.

Software Installation

- 1. Uninstall all old Delta Tau software applications including Pewin32, PmacPlot, NCUI32, PComm32, PtalkDT and the setup programs (P1Setup32, P2Setup32 and TurboSetup32) before new installation.
- 2. Install PComm32PRO and/or the application containing PComm32PRO (i.e. PRO Suite, PTalkDTPRO, PmacPanelPRO, etc.). A setup application is provided on a CD-ROM or floppy disk with the Setup.EXE application. Follow the steps provided by the setup application.
- 3. Restart Computer.

Automatic detection of Plug & Play devices

- 1. Perform "Software Installation," above.
- 2. USB and PCI Plug & play devices are configured automatically at boot time. The USB communications port is also automatically configured whenever is plugged in.

🚑 Device	e Manager
<u>A</u> ction	<u>Vi</u> ew
÷ 💻	Monitors
÷	Motion Controllers
	- BAC ISA Motion Controller
	- BRAC PCI Motion Control Card
	- BAC Serial Port Motion Controller
÷	Network adapters
_ ÷.Z	Ports (COM & LPT)
÷ 📢	Sound, video and game controllers
÷ 📃	System devices
- -	• Universal Serial Bus controllers
	🚔 Delta Tau UMAC USB Device (Licensed Pmacusb.sys)
	🚔 USB Root Hub
	🚓 VIA USB Universal Host Controller 📃 👻
	J. J

Notes:

- a) USB devices are listed in the Universal Serial Bus Controllers class while ISA, PCI and SERIAL devices are listed in the Motion Class in the device manager.
- b) USB PMAC can be plugged in at any time once computer restarts after PComm32PRO installation.
- c) Ethernet devices are not listed in any category. No device driver is required to communicate to an Ethernet PMAC. Please follow the instructions for Ethernet configuration as given in Non-Plug & Play [ETHERNET] Devices section below.

- 3. Restart the computer.
- 4. The computer will recognize and configure the new hardware. If prompted, give the path of driver file(s). These file(s), depending on the operating systems, are in the following folders by default:

Windows 98/ME/XP c:\windows\system32\drivers

Windows 2000 c:\winnt\system32\drivers

5. Proceed to **FIRST TIME USER** section.

AC PCI Motion C	ontrol Card Properties	?)
General Driver Re	sources	
	Cl Motion Control Card	
<u>R</u> esource settings:		
Resource type Memory Range Input/Output Ra Interrupt Reque	ange B000-B0FF	
Setting <u>b</u> ased on:	Current configuration	v
	☑ Use automatic settings	<u>C</u> hange Setting
Conflicting device li	st:	
		OK Cancel

Notes:

- a) For Plug & Play devices, the I/O port, DPRAM base address and Interrupt are assigned by the operating system. You do not have the option to change or disable these parameters. However, the parameters assigned by the operating system can be checked in the Resources page of the Windows[©] device manager:
- b) Latest driver allows user to Enable/Disable interrupts from the properties option of PmacSelect() function. Proceed to the **FIRST TIME USER** section for details.

Non-Plug & Play [ISA and SERIAL] Devices

Non-plug & play [ISA and SERIAL] devices are configured through standard windows "add new hardware" wizard. The steps involved in the installation of the PComm32PRO driver under Windows 98/ME and Windows 2000/XP are slightly different. The next three sections describe all the necessary steps involved.

Windows 98/ME Installation Steps (Non Plug & play [ISA and SERIAL] devices):

- 1. Perform the three steps under "Software Installation."
- 2. Run Add new hardware from the control panel.



3. Continue through the auto plug and play device search wizard.



4. Continue the installation wizard by selecting **NO** from the Search for your new hardware screen below.



5. The first time the software is installed, select in the following screen **other devices** from the hardware types. Once the device database is modified then "**Motion**" will be listed in the hardware types list and you will select the "**Motion**" type for future device additions.

Add New Hardware Wizard		
	Select the type of hardware you want to install.	
	Hardware types:	
	Memory Technology Drivers (MTDs)	
	Modem	
	Mouse	
	Network adapters	
	Vother devices	
	Ports (COM & LPT)	
	<back next=""> Cancel</back>	

6. Once the device database is compiled, Delta Tau Data Systems Inc. will be added to the manufacturers list. Scroll through the manufacturers list and select Delta Tau Data Systems Inc.

Add Nev	v Hardware Wizard
\diamond	Select the manufacturer and model of your hardware. If your hardware is not listed, or if you have an installation disk, click Have Disk.If your hardware is still not listed, click Back, and then select a different hardware type.
Delta E Delta T Dexin DFI	cturers: Models: proputer Corp. Electronics, Inc. au Data Systems, Inc. and Multimedia
	< Back Next > Cancel

7. Select the Model from the available list (PMAC ISA or PMAC Serial Port) controller. Base address, Memory configuration and/or IRQ assignments are re-configurable. Serial port configuration such as, port number, baudrate, timeouts, handshake and parity options are done at the application level.

Copying Files			
_	The file 'pmacisa.sys' on (Unknown) cannot be found. Setup could not find a file on the specified path. If the path appears below, make sure it is	OK Cancel	
	correct. Click OK to try copying again.	<u>S</u> kip File	
	<u>C</u> opy files from:	<u>D</u> etails	
		<u>B</u> rowse	

8. Select Model essentially specifies the required driver file PMACISA.SYS or PMACSER.SYS (for ISA or Serial communication respectively). *If asked to specify the path of driver file(s) use the Windows\System32\Drivers folder.*

Add New Hardware Wizard		
\diamond	Windows can install your hardware, using the following settings. Warning: Your hardware may not be set to use the resources listed. You can use Device Manager to adjust these settings before restarting your computer. Click start, point to Settings, click Control Panel, click System, and then click the Device Manager tab. To change your hardware settings, see the documentation that came with your hardware. To continue installing the software needed by your hardware, click Next.	
	Resource type Setting Print	
	<back next=""> Cancel</back>	

At this stage the driver is installed on your computer. A restart of computer is required after the driver installation before use.

The above steps are necessary for addition of a new device. Assigning resources (base address etc.) is different under Windows 98/ME as compared to Windows 2000/XP. Therefore, following steps are necessary to assign appropriate resources to PMAC ISA configuration. Steps for resource reconfiguration are as follows:

9. There are essentially four configurations available for ISA BUS. They are I/O Port only, I/O Port w/DPRAM, I/O Port w/DPRAM & IRQ and finally I/O Port w/IRQ only. These four configurations are mutually exclusive. Under Windows 98/ME, these resources can only be changed from System's device manager. The device manager can be launched from the Control Panel's System menu or directly by checking the properties of My Computer from the Desktop.

System Properties ? 🗙
General Device Manager Hardware Profiles Performance
View devices by type O View devices by connection
Computer
E I CDROM E I I Disk drives
Disk drives Disk drives Display adapters
E G Floppy disk controllers
🗄 🚭 Hard disk controllers
E- 📽 Keyboard
E
A Motion
PMAC ISA Motion Controller
Sound, video and game controllers
🕀 🧾 System devices 🔹 🔍
Properties Refresh Remove Print
Close Cancel

10. From the properties of PMAC ISA Motion Controller, select the desired configuration and change the resources according to Jumper setting and available computer resources and respective jumper settings on PMAC controller. The following table provides details of different configurations.

Configuration Number	Modes of Communication
Basic Configuration 0	Communication through host port only.
Basic Configuration 1	Communication through host port with DPRAM enabled.
Basic Configuration 2	Communication through host port with DPRAM and Interrupts enabled.
Basic configuration 3	Communication through host port with Interrupts enabled.

A computer restart may be required once the resources have been altered. Once a device is configured successfully it is registered and available for use.

PMAC ISA Motion Controller Properties	? ×
General Driver Resources	
PMAC ISA Motion Controller	
Use automatic settings	
Setting based on: Basic configuration 2	-
Resource type Setting	
Input/Output Range 0210 - 021F Memory Range 000D4000 - 000D7FFF	
Change Setting	
Conflicting device list:	
No conflicts.	
ОКС	Cancel

11. Serial Port Configuration, such as port number, baudrate, timeouts, handshake and parity options are done at the application level. Please read the section on "**FIRST TIME USER**" for detailed instructions

Windows 2000/XP Installation Steps (Non Plug & play [ISA and SERIAL] Devices):

- 1. Perform the first three steps under "Software Installation."
- 2. Run Add New Hardware from the control panel.

Add/Remove Hardware Wizard	
	Welcome to the Add/Remove Hardware Wizard
	This wizard helps you add, remove, unplug, and troubleshoot your hardware.
	To continue, click Next.
	< Back Next > Cancel

3. From Choose a Hardware Task select Add/Troubleshoot a device.



4. From Choose a Hardware Device select Add a new device.

Add/Remove Hardware Wizard	
Choose a Hardware Device Which hardware device do you want to troubleshoot?	
The following hardware is already installed on your computer. If you are having problems with one of these devices, select the device, and then click Next. If you are attempting to add a device and it is not shown below, select Add a new device, and then click Next.	
Devices 🔺	
Add a new device	
Republication ACPI Fixed Feature Button	
Rogrammable interrupt controller	
🔜 System timer	
🔜 Direct memory access controller	
Standard 101/102-Key or Microsoft Natural PS/2 Keyboard Printer Port (LPT1)	
< <u>B</u> ack <u>N</u> ext > Cancel	

5. From find new hardware select No to auto-detect option and continue.

Add/Remove Hardware Wizard
Find New Hardware Windows can also detect hardware that is not Plug and Play compatible.
When Windows detects new hardware, it checks the current settings for the device and installs the correct driver.
Do you want Windows to search for your new hardware?
⑦ No. I want to select the hardware from a list
<back next=""> Cancel</back>

6. From **Hardware Types** select **Other devices** from the hardware types (*First time only.*) Once the operating systems device database is updated then **Motion Controllers** will be listed in the hardware types list and you will select this for future PMAC hardware device additions.

Add/Remove Hardware Wizard			
Hardware Type What type of hardware do you want to install?			Ø
Select the type of hardware you want to install.			
Hardware types:			
almaging devices			
Infrared devices			
Memory technology driver			
a Modems			
Multi-port serial adapters			
B Network adapters			
🛃 NT Apm/Legacy Support			
💡 Other devices			_
			•
	< <u>B</u> ack	Next >	Cancel

 Once device database is compiled Delta Tau Data Systems Inc. will be added to the manufacturers list. Scroll through the manufacturers list and select Delta Tau Data Systems Inc

dd/Remove Hardware Wizard
Select a Device Driver Which driver do you want to install for this device?
Select the manufacturer and model of your hardware device and then click Next. If you have a disk that contains the driver you want to install, click Have Disk.
Manufacturers: Models: Dell Delta Tau Data Systems, Inc. Diamond Multimedia DiCom Diconix Ciri Internetional
Have Disk
<back next=""> Cancel</back>

8. Select the model from available list (PMAC ISA or PMAC Serial Port) controller. Windows 2000/XP allows resource configuration during installation. Therefore, at this stage, Base address, DPRAM configuration and/or IRQ assignments can be configured.

The following table gives details of all configurations. By default, the basic configuration 0 is selected.

Configuration Number	Modes of Communication
Basic Configuration 0	Communication through host port only.
Basic Configuration 1	Communication through host port with DPRAM enabled.
Basic Configuration 2	Communication through host port with DPRAM and Interrupts enabled.
Basic configuration 3	Communication through host port with Interrupts enabled.

Select the appropriate configuration and after highlighting the resource press **change settings** to set the desired values. Confirm the creating of a forced configuration message.

Add New Hardware	Wizard Properties		<u>?</u> ×
Resources			
	Device		
<u>R</u> esource settings:			
Resource type	Setting		
input/Output Re	ange 0210-021F		
Setting <u>b</u> ased on:	Basic configuration 0000		-
-	\Box Use automatic settings	<u>C</u> hange S	Setting
Conflicting device li	st		
No conflicts.			×
		ок	Cancel

9. At this stage (if asked) you need to provide the path of driver file(s).

Insert Disk		×
-	Please insert the floppy disk labeled 'Delta Tau Data Systems Inc. Installation Disk #1 (System)' into drive E: and then click OK. You can also click OK if you want files to be copied from an alternate location, such as a network server or a compact disc.	OK Cancel

 Select Model specifies driver file(s) PMACISA.SYS or PMACSER.SYS for ISA or the Serial configuration(s) respectively. If asked the path of driver file(s) they are located in the C:\Winnt\System32\Drivers (Windows 2000) and C:\Windows\System32\Drivers (Windows XP) folder.

Files Need	ed	×
_	The file 'pmacisa.sys' on Delta Tau Data Systems Inc. Installation Disk #1 (System) is needed.	OK Cancel
	Type the path where the file is located, and then click OK.	
	<u>C</u> opy files from:	
	C:\WINNT\system32\drivers	<u>B</u> rowse

11. Finish the installation and restart your computer. You can review and reconfigure the resources before restarting the computer as well. Furthermore, these resources can be changed any time by launching the device manager.



12. Proceed to FIRST TIME USER section.

Non-Plug & Play [ETHERNET] Devices - Installation for all Supported Operating Systems

Ethernet devices are configured by launching the application EthConfigure.EXE, provided by Delta Tau as a part of the Pewin32PRO Suite or any other Delta Tau standard installation. Installation and configuration of Ethernet devices is independent of operating system.

Ethernet mode of communication is supported by dedicated network only. A network card needs to be configured on the computer to which the PMAC connection is desired before going to the following steps. Further, A crossover Ethernet cable or a private hub along with two straight cables is required for this setup.

- 1. Perform the three steps under "Software Installation."
- 2. From the control panel, select properties of the network card you wish to communicate to PMAC via Ethernet.

ocal Area PMAC Prope	rties		<u>?</u> ×
General Sharing			
Connect using:			
3Com EtherLink	10/100 PCI For Complet	e PC Mane	agement NII
			Configure
Components checked a	are used by this connec	tion:	
Client for Micros E File and Printer S Internet Protocol	Sharing for Microsoft Ne	tworks	
Install	<u>U</u> ninstall	P	roperties
Description			
	ol Protocol/Internet Proto ol that provides commu ted networks.		
🗖 Sho <u>w</u> icon in taskba	r when connected		
		ок	Cancel

3. Highlight the Internet Protocol (TCPIP) and select properties. Write the private area IP address (say 192.6.94.2) for this card and enter the subnet mask (255.255.255.0) in the provided spaces. Close the properties page and restart your computer. Your Ethernet card configuration on the computer is complete.

Internet Protocol (TCP/IP) Properties	<u>?</u> ×
General	
You can get IP settings assigned automati capability. Otherwise, you need to ask you appropriate IP settings.	
O Obtain an IP address automatically	
Use the following IP address:	
IP address:	192.6.94.2
Sybnet mask:	255 . 255 . 255 . 0
Default gateway:	· · ·
C O <u>b</u> tain DNS server address automati	cally
 Use the following DNS server address 	ses:
Preferred DNS server:	
Alternate DNS server:	· · ·
	Advanced
	OK Cancel

4. To configure the PMAC side, run the application EthConfigure.EXE from programs\ Pewin32PRO\ program group. This application is provided as part of the standard installation and is placed in c:\Program files\Delta Tau\Common\ folder. Proceed to the main screen by pressing OK. Following message if for future use.

EthConfi	gure X
<u>.</u>	Plug in the USB connector on the card to store a new IP address into the accessory or program new F/W into the EEPROM.
	OK

Following setup screen will apprear.

Code Program	Bootstrap firmware has not been programmed this session.		Done
Store E/W	Application firmware has not been programmed this session.		
IP Address		Protocol	
Store JP	192 . 6 . 94 . 5	€ UDP	C ICP
H/W Type			
@ ACC54E	C CPCI C QMAC		
C PC104	C VME Turbo UL		
Serial No:			

- 5. Select appropriate settings from the following:
 - a.Enter the IP address (say 192.6.94.5) in the store IP row. Make sure that this address is in the same subnet as the IP address in PC NIC card. Last entry must be different from the one in PC (Ethernet Card).
 - b. Select the correct protocol between (UDP and TCP).
 - c.Select the correct hardware type
 - d. Press the STORE IP button.

Ethernet Configure	e 🔀
I cannot write to E like to just setup t	EPROM would you ne registry
Yes	No

- 6. Press YES to store the IP address in the registry. Close the main screen. Your Ethernet PMAC has been added to the device list.
- 7. For Communication boards supporting both USB and Ethernet ports, it is possible to configure mode (and disable the other mode) by downloading the appropriate F/W in the communication board. You will require a special F/W file (NOT PROVIDED WITH STANDARD INSTALLATION) and USB cable to achieve this. Please contact the customer support if you wish to change the mode of communication. For detailed instructions on how to switch the communication mode between USB and Ethernet on an ACC-54E board or any other PMAC supporting Ethernet and USB mode please read ACC-54E or the other manual respectively.
- 8. Similar to Ethernet Configuration utility, a USB configuration utility is also provided with any standard installtion. USBConfiguration utility configures the communication card for USB mode of communication provided that correct H/W type and serial number selected along with

				[
Code Program	Bootstrap firmwar programmed this	e has not been session.		<u>D</u> o	ne
Store <u>F</u> /W	Application firmwa programmed this	are has not been session.			
H/W Type					
H/W Type C ACC54E	C CPCI	C QMAC			
	C CPCI C VME Tarbo UL				
O ACC54E					
C ACC54E C PC104					

9. Proceed to the "First Time User" section below.

FIRST TIME USER (REGISTER THE NEWLY INSTALLED DEVICES)

1. Once the driver is installed it needs additional configuration by using the PmacSelect dialog. The PmacSelect dialog is accessible by all programs created with PComm32Pro (via the PmacSelect() function call). Launch the supplied Delta Tau application (Pewin32Pro, PMACTestPro, or any application) from the program menu and display the PmacSelect dialog.

General Setup and Options 🛛 🗙	PMAC Devices	×
General View Default Device When multiple PMAC devices exist and forms/windows are opened, PEWIN32 can prompt you each time for which device to use. Alternatively, you can have PEWIN32 use a default.	РМАС 0 - NA РМАС 1 - NA РМАС 2 - NA РМАС 3 - NA РМАС 4 - NA РМАС 5 - NA	OK Insert
Opened. Choose a default device number [07]: Device: 1 OK Cancel	PMAC 6 - NA PMAC 7 - NA Properties	Test Cancel

Product	To Display the PmacSelect Dialog
Pewin32Pro	From the main menu item setup go to Setup\General Setup and Options select the Default Device tab. Press the Select button.
Pcomm32Pro	Run the supplied PmacTest application. From the main menu select Configure\Communications. Also, you may call the PmacSelect() function from any application you have coded.
PtalkDTPro	Call the SelectDevice() method of PTalk from the supplied or self created programs.

2. From the device selection screen select the device number to insert a device and click insert. Another window listing all configured devices will appear.

Available PMAC Devices	×
PMAC devices not registered: Pmac ETH0, IP 192,6,94,5 Pmac ISA0, Port.0x210, Intr:N/A Pmac PCI0 Pmac SER0, COM1	ОК
Pmac USB0	Cancel

3. Select the device you desire to configure and press OK.

PMAC Devices	×
PMAC 0 - ISA0 - Port.0x210, Intr.N/A, DPRAM.0xD4000 PMAC 1 - SER0 - COM1, Baudrate:38400, Parity:None PMAC 2 - NA PMAC 3 - PCI0 - Plug and play PMAC 4 - NA PMAC 5 - NA PMAC 6 - ETH0 - IP:192.6.94.5 PMAC 7 - USB0 - Plug and play	OK Insert Remove Test
Properties	Cancel

4. Once a PMAC is listed in the PMACSELECT window, it is registered and can be communicated with. It is highly recommended to test a device upon registering. At this time you should see a familiar screen and are ready to use this device in any application.

РСОММ	32 🔀
	The PMAC was sucessfully detected.
	OK

ISA/USB Modes: DPRAM Configuration

5. Now users have the ability to Enable/Disable DPRAM automatic realtime/background update functions from properties option of the SelectDevice menu. Users are also able to select the motor mask and GlobalData update rate for both of these automatic functions.

Dialog 🛛 🗙
PMAC Device number 1
DPBAM Automatic Functions
DPRAM RealTime Update
5 RT Update Rate (servo cycles)
DPRAM BackGround Update
10 BG Update Rate (servo cycles)
50 Monitor Rate (ms)
OK Cancel

PCI DPRAM and Interrupt Configuration

6. For PCI PMACs along with DPRAM automatic update functions, the additional Enable/Disable Interrupt option is available as well.

Dialog 🔀
PMAC Device number 0
DPRAM Automatic Functions
 DPRAM RealTime Update 24 RT Update Rate (servo cycles) #1 #2 #3 #4 #5 #6 #7 #8
DPRAM BackGround Update 100 BG Update Rate (servo cycles)
300 Monitor Rate (ms)
Enable Interrupts
OK Cancel

Ethernet Port DPRAM Configuration

7. For Ethernet mode of communication, along with DPRAM automatic update functions configuration, users can view the IP address as well. To set the Ethernet mode of communication or change IP address use the Ethernet Configuration utility.

Dialog ×
PMAC Device number 3
DPRAM Automatic Functions
DPRAM RealTime Update
20 RT Update Rate (servo cycles)
#1 #2 #3 #4 #5 #6 #7 #8
DPRAM BackGround Update
20 BG Update Rate (servo cycles)
20 Monitor Rate (ms)
IP Address:
192 . 6 . 94 . 5
OK Cancel

Serial Port Configuration

8. The **Properties** button in the serial devices allows selecting the Port number, setting the baudrate, setting timeouts, handshake options and other selections as Odd/Even Parity checks.

Configure PMAC Set	rial Port		×
PMAC Device numbe	er 1		
	audrate: 8400 🔽	ОК	
Parit <u>y</u> :	CTS Output	Cancel	
RTS Control			
C Disabled	Enabled		
C Handshake	O Toggle		
Timeouts (msecs.)			
Character : 2000)		
Flush : 15		Test	

TROUBLESHOOTING THE CONFIGURATION

This section covers the issues of communication, Firmware download and other issues related to changing the card. Troubleshooting can be further divided into three categories.

Configure/Reconfigure Parameters

Here are some of the issues that may come across during launching PMAC application where applications may fail to establish communication. Following items cover different modes of communication individually.

ISA PMACs: I/O Port Address, DPRAM and Interrupt Assignment

1. Full configuration of all ISA PMACs can be viewed and modified from the device manager. A yellow sign or a red sign against the PMAC ISA controller means that either there is a conflict between the parameters on PMAC and the host computer or DPRAM is not present while the user has configured the card to use DPRAM.

System Properties		? >
General Device M	lanager Hardware Profiles Performance	
 View devices 	by type O View devices by <u>c</u> onnection	1
Hard dis Keyboar Modem Modem Monitors Motion Mo	ves adapters disk controllers -k controllers rd	
 B B Mouse B B Network B A PCMCIA B P PCMCIA B P Points (C0) 	•	-
Properties	Refresh Remove	Pri <u>n</u> t
	ОК	Cancel

2. Properties of the PMAC ISA will reveal the details of the parameters. Configure Port address, and Add/Remove DPRAM and Interrupt according to the following table:

Configuration Number	Modes of Communication
Basic Configuration 0	Communication through host port only.
Basic Configuration 1	Communication through host port with
	DPRAM enabled.
Basic Configuration 2	Communication through host port with
	DPRAM and Interrupts enabled.
Basic configuration 3	Communication through host port with
	Interrupts enabled.

3. All ISA type PMACs are non-Plug and Play and therefore require manual configuration for I/O address, DPRAM and Interrupt assignment. It is the responsibility of the user to match the port address to PMAC's jumper settings (or switch settings for PMAC2), map the DPRAM at an available space in the PC and assign an interrupt card is set for and is available in computer. Following figure gives the details of parameters of the above troubled PMAC ISA device.

AAC ISA Motion Con	troller Properties	? >
General Driver Res	sources	
	Motion Controller	
🔲 Use automatic setti	ngs	
Setting <u>b</u> ased on:	Basic configuration 2	•
Resource type	Setting	
Input/Output Rang	e 0210-021F 03	_
Memory Range	000D0000 - 000D3FFF	
Change Setting.		
Conflicting device list:		
Interrupt Request 03 of Lucent 56K V.90 PC Interrupt Request 03 of ACPI IRQ Holder for	3 DFi Modem used by:	Â
	ок	
	UK	Cancel

4. Available, or more importantly, unavailable parameters are listed in the device manager of the computer.

Important Note

If an ISA PMAC is configured for DPRAM, it is required to power cycle the PMAC before DPRAM can be used after firmware download is complete.

/iew Resources Reserve F	Resources	
C Interrupt request (IRQ) C Input/output (I/O)	 Direct memory access (DMA) Memory 	
Setting	Hardware using the setting	6 🔺
🛄 00000000 - 0009FFFF	Unavailable for use by devices.	
🖳 000A0000 - 000AFFFF	RAGE MOBILITY-M1 AGP (English)	
🛄 000B0000 - 000BFFFF	RAGE MOBILITY-M1 AGP (English)	
000C0000 - 000CFFFF	RAGE MOBILITY-M1 AGP (English)	
000D0000 - 000D3FFF	PMAC ISA Motion Controller	
000D4000 - 000D7FFF	System Reserved	
🛄 000E0000 - 000E7FFF	Unavailable for use by devices.	
	- Daraman Bahda ƙasaran International	

PCI PMACs: I/O Port Address, DPRAM and Interrupt Assignment

- 1. All PCI PMACs are plug and play and therefore, are configured at the boot time. For PCI PMACs the Interrupt is automatically configured. Delta Tau driver works on the basis of shared interrupts. No steps are required in configuring interrupts. Similarly, if the option is present, DPRAM is configured and mapped automatically.
- 2. BOOTSPRAP MODE is also recognized automatically. The correct sequence of loading the device is to install the driver first and then add the PCI PMAC. On next boot the device is recognized and the driver is loaded by the operating system.
- 3. It is possible that the PMAC PCI was added and then the software (Driver) was installed later. In that case once the driver files are loaded user may have to manually update the driver. Driver can be loaded easily by giving the right path of Setup Information file (PMACPCI.Inf) and then driver file (PMACPCI.SYS). These files are located in

<WINDIR>\Inf and

<WINDIR>\System32\Drivers folders respectively.

where

<WINDIR> = c:\windows for Windows 98/ME/XP

<WINDIR> = c:\winnt for Windows 2000

4. The easiest way to reload a PMAC driver is still to install the PC driver and then reinstall the hardware and reboot host computer.

USB PMACs Configuration

- 1. USB PMACs behave similar to the PCI PMACs with one exception.
- 2. USB PMACs can be plugged in and out at any time.
- 3. The device will be automatically added to / removed from the device manager accordingly. Sometime it is possible to unplug the USB device even if an application is communicating to it even though it is strongly discouraged.
- 4. For the current hardware all USB PMACs have DPRAM and the so DPRAM is available for automatic DPR functions along with the DPRAM ASCII communication.
- 5. For Turbo PMACs using USB mode of communication, the DPRAM is mapped at \$6C000 instead of \$60000 (for ISA and PCI PMACs). I24 determines the address of the DPRAM on PMAC. It must correspond to USB address (\$6C000) to establish communication. User may have to use serial or some other mode of communication to set I24=\$6C000 before using USB mode of communication.
- 6. If the UMAC CPU has onboard DPRAM option present, reinitializing with E3 jumper would not be enough. User will have to manually change the value of I24 to \$6C000 for successful communication over USB.
- 7. Future generations of USB PMACs will be available in both, with or without, DPRAM option configurations. Please see the ACC54E manual for detailed information.

Serial Port Communication

- 1. Serial communication has its usual issues, baudrate, parity, and handshake signals. This driver requires all of these settings correct for successful communication. Baudrate is the most essential of all.
- 2. PComm32PRO will not function correctly if the baudrate on the serial port of the host computer is different than the PMAC settings.
- 3. Having been able to communicate via Hyper-Terminal is a necessary but not sufficient test in case there is a problem in establishing the communication.
- 4. Normal PMAC firmwares, with few exceptions, do not support parity. Further this driver uses both (RTS: enabled and CTS: checked) handshake signals by default. It is, however, possible to change these settings. Once changed, Serial port may require reset. Please reboot the host computer to ensure that changes have taken effect.

Higher Baudrate Considerations

For customers are asking for baudrate higher than 38400, following table may be helpful.

PMAC CPU Speed	Supported baudrate(s)
All PMACs	9600, 19200, 38400 bps
60 MHz, 90 MHz, 120 MHz, 150 MHz	9600, 19200, 38400, 57600, 115200 bps

Most PMACs support 76800 bps, however, 76800 bps is non-standard for most PCs and Microsoft Windows and is not listed in the Com Port settings.

USB to Serial Converter

In general, USB/Serial converters are not supported. So far, only one model of such converters by IOGEAR has proven to be reliable for PComm32PRO library under all supported operating systems.

Manufacturer: IOGEAR

Name: USB PDA/SERIAL Adapter

MODEL: GUC232A

All other models (even some expensive ones) may work under one operating system but fail under another, and therefore are not recommended.

Under Windows 2000/XP, a quick way to check if your converter has configured the device correctly is to check the following registry value

HKEY_LOCAL_MACHINE\HARDWARE\DEVICEMAP\SERIALCOMM

and make sure that its entries match the com(Number) with the corresponding \Device\Serial(Number-1). This is Microsoft's default scheme, and each converter must follow it in order for Delta Tau's filter driver to work correctly. **Currently, no other symbolic names are acceptable**.

Advanced Settings for	COM2						? ×
Select lowe		correct conne	patible UART) ction problems. mance.	 			OK Cancel
<u>R</u> eceive Buffer:	Low (1)			—Ţ	High (14)	(14)	
<u>T</u> ransmit Buffer:	Low (1)	1		—Ţ	High (16)	(16)	
COM <u>P</u> ort Number:	COM2]

Under Windows 98, each entry corresponds to the same name: e.g., Com1 "Com1" etc. This allows most of these converters to work under Windows 98.



PCMCIA/PCI to Serial Adapters

The following details are provided for customers' information on a known working brand/model of PCMCIA/Serial converter for Laptops under Windows 2000/XP.

Manufacturer: BLACK BOX NETWORK SERVICES

Name: PCMCIA Async or Sync Serial I/O Adapters

MODEL: IC114A-R2 or IC115A-R2 or other multiport adapters.

The above manufacturer allows selecting the Microsoft serial port driver and works fine in this scheme. All other models (even some expensive ones) may work under one operating system but fail under another, and therefore are not recommended.

Under Windows 2000/XP, a quick way to check if your converter has configured the device correctly is to check the following registry value:

$HKEY_LOCAL_MACHINE \ HARDWARE \ DEVICE MAP \ SERIAL COMM$

Make sure that its entries match the com(Number) with the corresponding \Device\Serial(Number-1). This is Microsoft's default scheme, and each converter must follow it in order for Delta Tau's filter driver to work correctly. **Currently, no other symbolic names are acceptable**.

Under Windows 98, each entry corresponds to the same name e.g., Com1 "Com1" etc. This allows most of these converters to work under Windows 98.

Ethernet Port Communication

Ethernet communication does not involve any Ring 0 driver. The commands are directed from the DLL directly to the Socket. Therefore, there is no Ethernet PMAC device listed in the Device Manager. Please follow the installation steps in the above section for Ethernet basic configuration. The following additional steps can ensure reliable Ethernet communication:

- 1. Ping the Ethernet card from a command prompt.
- 2. For maximum speed, only the dedicated mode of communication is recommended.

Please read the ACC54E Revision 2 manual for detailed information on the comparison of the two protocols, their advantages and disadvantages.

Ethernet RJ45 Connector

This connector is used for Ethernet communications from the UMAC to a PC. The PC must have a card dedicated solely to the UMAC network. The appropriate Category 5 10/100-Base-T network cable that mates to RJ45 can be purchased from any local computer store. The type of network cable to purchase depends on the configuration to the host PC.

When making a **direct** connection to a Host communication Ethernet card in a PC a "cat 5 networking crossover cable" **must** be used. A standard cat 5 straight through networking cable cannot be used in this scenario. See the left section of the figure that follows.

When using a connection to a network Hub or switch, the standard cat 5 straight through networking cable must be used, and not a crossover cable. See the right section of the figure that follows.

Performance can be degraded seriously by the use of a hub or switch. Network hubs or the more intelligent network switches have processors inside them, which can add delays of at least 15msec to the UMAC communications.



Changing Mode of Communication between USB and Ethernet

UMAC, CPCI and PC104 with both USB and Ethernet options present allow changing the mode of communication between the two. PComm32PRO library and Pewin32PRO Suite come with two utility programs: USBConfigure.EXE and EthConfigure.EXE. These utilities,

- Enter IP configuration, serial number and part identification number
- Download desired boot firmware

Procedures involving these updates are:

USB Boot Firmware:

- 1. Call Delta Tau customer support to get the latest Boot Firmware file.
- 2. Connect a USB cable from PMAC's communication (USB) port to the computer's USB port.
- 3. Turn on Power to the PMAC board.
- 4. Launch USBConfigure.EXE from the Programs menu.
- 5. Press the "Store F/W" button.
- 6. Browse to give the path of "PmacUSBxxxFx.iic" file. Press OK to start the download.
- 7. On completion, select the correct hardware type from ACC54E, CPCI, QMAC and PC104.
- 8. Enter the Serial number from the communication board in the box provided and press "Store ID."
- 9. Press "Done" to close the application.
- 10. Power cycle the PMAC and the communication board to complete the process.

Ethernet Boot Firmware:

- 1. Call Delta Tau customer support to get the latest Boot Firmware file.
- 2. Connect a USB cable from PMAC's communication (USB) port to the computer's USB port.
- 3. Turn on Power to the PMAC board.
- 4. Launch ETHConfigure.EXE from the Programs menu.
- 5. Press the "Store F/W" button.
- 6. Browse to give the path of "PmacETHxxxFx.iic" file. Press OK to start the download.
- 7. On completion, select the correct hardware type from ACC54E, CPCI, QMAC and PC104.

- 8. Enter the IP address in the address box, and select mode between UDP (Dedicated network) or TCP (on the same subnet).
- 9. Press "Done" to close the application.
- 10. Remove the USB Cable and power cycle the PMAC and the communication board to complete the process.

FIRMWARE DOWNLOADS

This section describes the step by step procedure used to update/change firmware for any PMAC with flash memory (PMAC1, PMAC2, Ultralite, Turbo PMAC1, Turbo PMAC2, Turbo Ultralite, UMAC). All of the information in this document assumes the user has a legal copy of the firmware for their PMAC. If the user has any questions about uploading firmware please contact Delta Tau Data Systems, Inc.

To change the firmware the user must place the card into bootstrap mode by powering up the controller with the bootstrap jumper in place. The bootstrap jumpers are listed in the next table of this section.

Use caution when changing firmware because all information will be erased from the PMAC memory before the firmware is downloaded. Make sure you have complete backup files for your application prior to downloading the new firmware file.

If downloading firmware via serial port communications, user must set the baud rate to 38400 regardless of the setting of the baud rate jumpers.

PMAC/PMAC2 Firmware Downloading Jumpers

		PMAC1		
TYPE	CPU/MEMORY	PART NUMBER	RE-INITIALIZATION	BOOTSTRAP
PC/VME/STD	BATTERY BACKED	602 271/ 272/ 273/ 398-10x**	E51	REPLACE CHIP
PC/VME/STD	FLASH ONLY	602 401/ 403/ 405-10x**	E51 <ctrl-r></ctrl-r>	E51 <ctrl-o></ctrl-o>
PC/VME	UNIVERSAL	602 705-10x**	E51	E4 (CPU)
PC/VME	TURBO	602866-10x**	E51	E7
LITE	BATTERY BACKED	602399-10x	E51	REPLACE CHIP
LITE	FLASH ONLY	602402-100/1/2	E51 <ctrl-r></ctrl-r>	E51 <ctrl-o></ctrl-o>
LITE	UNIVERSAL	602402-103+	E51	E106 (2-3)
MINI	UNIVERSAL	602812-10x	E51	E104

		PMAC2		
ТҮРЕ	CPU/MEMORY	PART NUMBER	RE-INITIALIZATION	BOOTSTRAP
PC/VME	FLASH ONLY	602 401/ 403/ 405-10x**	E3 <ctrl-r></ctrl-r>	E3 <ctrl-o></ctrl-o>
PC/VME	UNIVERSAL	602 705-10x**	E3	E4 (CPU)
PC/VME	TURBO	602866-10x**	E3	E7
LITE	FLASH ONLY	602406-100	E3 <ctrl-r></ctrl-r>	E3 <ctrl-o></ctrl-o>
LITE	UNIVERSAL	602406-101+	E3	E0 (2-3)
MINI	UNIVERSAL	602405-10x	E3	E0 (2-3)
VME Ultralite	FLASH ONLY	602643-10x	E3 <ctrl-r></ctrl-r>	E3 <ctrl-o></ctrl-o>
PC Ultralite	UNIVERSAL	602415-10x	E3	E0
PC Ultralite	TURBO	602182-182	E3	E23
UMAC	TURBO	603382-10x	E3	E23
		FLEX CPU		
		PMAC1/PMAC2		
ТҮРЕ	CPU/MEMORY	PART NUMBER	RE-INITIALIZATION	BOOTSTRAP
P1 -PC/VME	FLASH ONLY	603605-10x	E51	E7
P2 -PC/VME	FLASH ONLY	603605-10x	E3	E7
MINI				
PC Ultralite				
VME Ultralite				

RE-INITIALIZATION: it copies the factory default values of I-variables, conversion table settings, and VME and DPRAM address settings from the firmware EPROM into active memory.

BOOTSTRAP: PMAC enters a special re-initialization mode that permits the downloading of new firmware on flash only CPU's. **PMAC can communicate only over the PC/STD bus port, or over the serial port at a baudrate of 38,400, regardless of the setting of the baud rate jumpers.**

- **BATTERY BACKED** CPU: There are EPROMs for the firmware, EEPROM for the basic variables (most of I-variables, conversion table settings, and VME and DPRAM address settings), and battery-backed RAM for user the rest of I-variables, programs, definitions, buffers, and tables.
- **FLASH ONLY CPU**: it has segmented flash EEPROM that consists of two sections, one holds the firmware and the second holds all user settings. To bypass the firmware download procedure <CTRL-R> can be sent.
- UNIVERSAL CPU: it is a CPU that can be built as a BATTERY BACKED or FLASH ONLY CPU.

TURBO CPU: it is similar to the FLASH ONLY CPU.

** CPU piggyback board.

Firmware Download Supported Modes

Starting with PRO suite 2.0 all modes of communication support firmware downloads provided that Host port communication is available. For UMAC via USB and Ethernet ACC54E Revision 102 or above is required.

Firmware Download Steps

- 1. Apply the bootstrap jumper as described in the previous table.
- 2. From Pewin32PRO menu go to the Setup menu and select General Setup and Options

Z PEWIN32PR0 [C:\PROGRAM FILES\DELTA TAU\PEWIN32PR0\PEWIN32PR0_Default.INI]					
<u>File Configure View B</u>	ackup <u>S</u> etup	<u>T</u> ools <u>W</u> indow	<u>H</u> elp		
	<u>G</u> en	eral Setup and Op	otions		
	<u>F</u> orc	e All Windows to I	Device Number		
	🗸 Show	w <u>M</u> essage Windo	w	F3	
	<u>S</u> how	w Project Manage	r	F2	

3. Select the Device.

4. Select the appropriate device and then hit the Test Button.

PMAC Devices	×
PMAC 0 - USB0 - Plug and play PMAC 1 - SER0 - COM1, Baudrate: 38400, Parity:None PMAC 2 - NA	ОК
PMAC 3 - NA PMAC 4 - NA PMAC 5 - NA PMAC 6 - NA	Insert Remove
PMAC 7 - NA	Test
Properties	Cancel

5. It will then tell you that the controller is in bootstrap mode. When you see the message hit the OK button. A cancel selection will issue a CTRL^R and restore the normal operation of the PMAC.

IMPORTANT NOTE:

If an ISA PMAC is configured for DPRAM, it is required to power cycle the PMAC before DPRAM can be used after firmware download is complete.

6. The program will then ask for a "bin" file, which is actually firmware binary file. For this example the file is for a UMAC (Turbo PMAC2 type) and the file is called TURBO2.BIN which was stored in the C:\Deltatau\Firmware\VS1.939 directory. The user can store the binary file in the directory of his/her choice. After you select your file hit the OPEN button.

Open				? ×
Look jn: 🦳	Vs1.939	-	1 🗹	
Fboott.bin				
Program.bi				
Turbo2.bin				
	-			
File <u>n</u> ame:	Turbo2.bin			<u>O</u> pen
Files of <u>type</u> :	Firmware Files (*.bin)		-	Cancel
	🗖 Open as read-only			

7. The program will then ask you to initiate the down load by hitting the BEGIN button.

Downloading Firmware	
Press Begin to initiate firmware download	
Percent Done 0	
Begin	
Done	

8. When the file is complete you will see the following screen that informs us that the firmware download was successful. There is a 5-second delay before the "Done" button executes once the firmware download is complete.

Downloading Firmware	
Download of firmware version 1.939 succ Press Done	essful.
Percent Done 100%	
Begin	
Done	

9. The program will then establish communications with the PMAC and you will see the following sign.

PCOMM:	32 🛛 🕅
⚠	The PMAC was sucessfully detected.
	[]

10. You can now power down your system and remove the bootstrap jumper and then restart you controller with the new firmware.