

THE BEST IN SALON & SPA MANAGEMENT SOFTWARE

Used by more than 8,500 businesses globally
And more than 400 salons and spas in Australia, New Zealand & Pacific

salon | spa | hair | beauty | nail | tanning

Appointments | Scheduling | Waitlisting

Online Bookings | Web Based Sales

Customer Relationship Management | Comprehensive Mailing Program

Email notification & appointment reminders | SMS reminders

Inventory | Stock Control | Order Requisitions

Purchasing | Purchase Orders | Vendor Management

Quoting | Invoicing | Receipting

Full Point of Sale System | Billing

Loyalty | Reward Program

Staff Rosters | Reminders | Alerts

Gift Certificate | Vouchers | Redemption Coupons

Packages | Multiple services

Financial Reporting | Analysis | Graphical Reporting

Interfaces with QuickBooks and many other bookkeeping systems

Tanning Module designed especially for use in Solariums or Solarium equipped beauty salons

Touch screen | Cash Drawers | Bar Code Scanners | Magnetic Card Readers | Credit Card swipes
Receipt Printers | Thermal Printers | Web Cam / Digital Camera | PDA (hand held devices)

Appointments & Scheduling

- Quick and Easy Scheduling of Appointments
- Add to waitlist or add a quote for a customer
- Simple adding and editing appointments, including colour coded and user-defined layout
- Click and drag to change appointment times or staff block out times
- Customized colour codes make it easy to quickly view when an employee is available to service a client. The appointment screen offers diverse viewing options
- Easy search for the next available appointment using the built-in search option
- Create standing (recurring) appointments, daily, weekly, or monthly
- Send automatic e-mail or SMS appointment reminders to clients

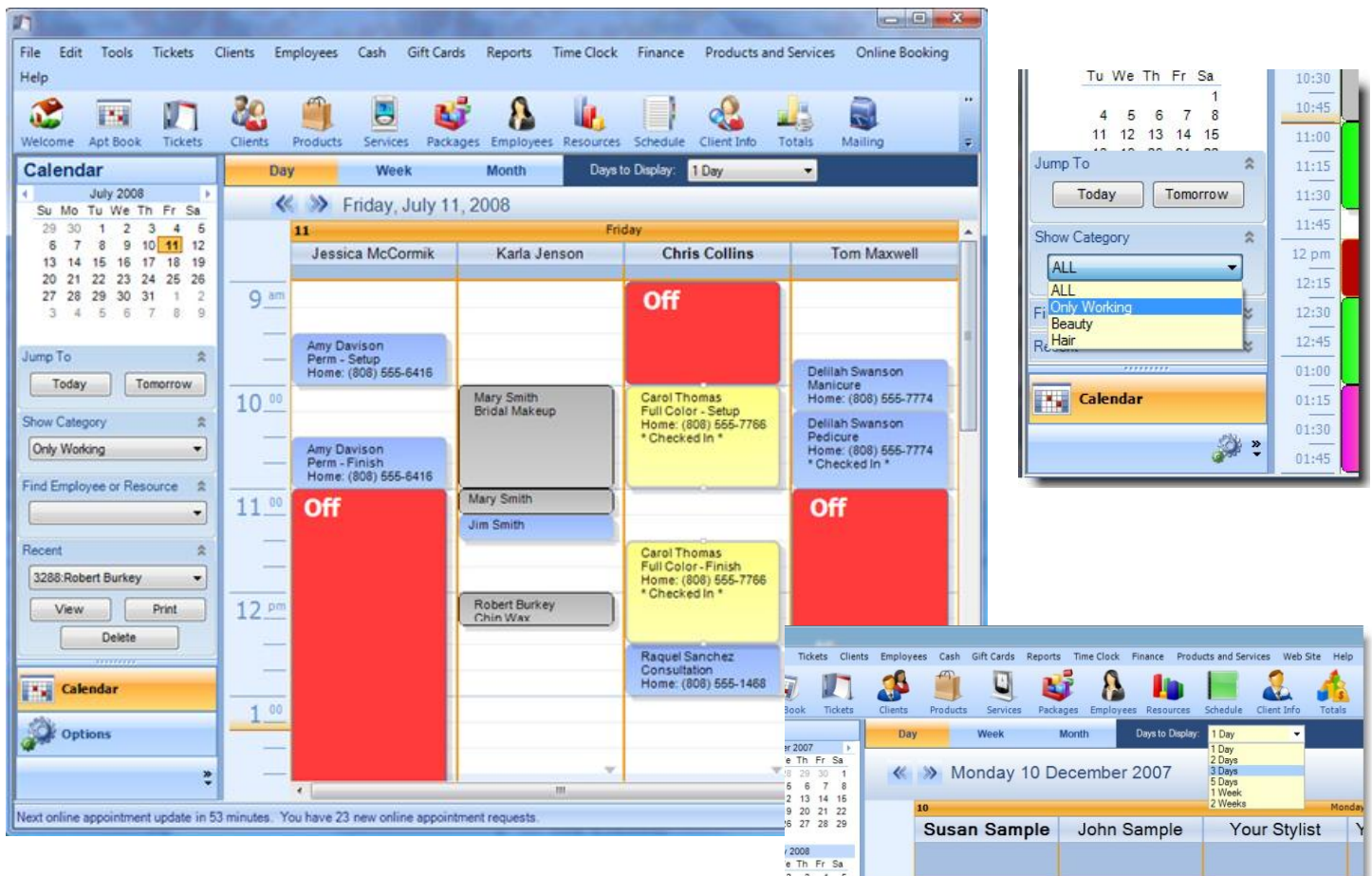
Complete Warning System

Automatic warning system, so you can avoid the following:

- Duplicate bookings - scheduling more than one appointment at the same time with same employee
- Employee/s not scheduled to work
- AM and PM warnings, so that a client has the correct AM or PM appointment
- Previous day booking
- Client birthday or anniversary

Service Scheduling

- Services can be set up to allow employees to be scheduled to work on a second client while the first client is waiting, for example, for a perm to set or facial rest time. Standard services are built in, and all services can be easily modified to suit your needs and you can add as many as you require.
- Completely customizable screens to suit your needs (columns, fonts, colours, times, warnings, display info)



The screenshot displays the iHost Hospitality software interface. The main window shows a calendar for Friday, July 11, 2008. The calendar is color-coded by employee: Jessica McCormik (blue), Karla Jenson (grey), Chris Collins (red), and Tom Maxwell (blue). The time slots are listed on the left, ranging from 9 am to 12 pm. The right side of the screen shows a detailed view of the appointments for each employee, including service names, employee names, and home phone numbers. A 'Jump To' dialog box is open, showing options to jump to 'Today' or 'Tomorrow'. The bottom of the screen shows a navigation bar with various menu items like 'File', 'Edit', 'Tools', 'Tickets', 'Clients', 'Employees', 'Cash', 'Gift Cards', 'Reports', 'Time Clock', 'Finance', 'Products and Services', 'Online Booking', 'Help', 'Welcome', 'Apt Book', 'Tickets', 'Clients', 'Products', 'Services', 'Packages', 'Employees', 'Resources', 'Schedule', 'Client Info', 'Totals', 'Mailing'.

Customer Management Database

Easily keep track of your clients, their visits, preferences and loyalty

- Create detailed, unlimited client lists, including pictures by any segmentation and category
- Track their referrals and loyalty
- Track history, discounts and the like
- Learn about your clientele from your salon management software. Salon/spa management is easier with a contact database with all the important information you need about your customers
- Has 270 built-in reports to display top spending clients, percent of clients retained by employees, and many others
- Includes a mailing feature allowing you to create client mailing lists: Specify criteria such as customers who have not visited within a certain time frame, customers who have a birthday within a certain period, top spending clients and many more

Benefits of Contact Database

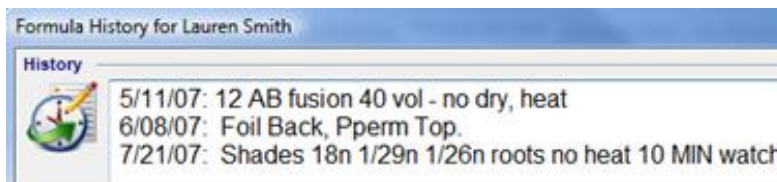
Operating a salon with Salon Iris adds...

- First and Last Name
 - Work, home, mobile & preferred numbers
 - Gender
 - Birth date
 - Anniversary
 - Comments
 - E-mail Address and SMS texting
 - Pictures, both before and after each visit
 - Referrals
- Category and Class, where you can enter a "keyword" about a client: This "keyword" can be used when generating mailing lists and reports.
- Whether or not the client should be included on mailing lists
- File link - keep a special Word or spreadsheet file on your client and open it from the software when needed

Client History

Track following client history information:

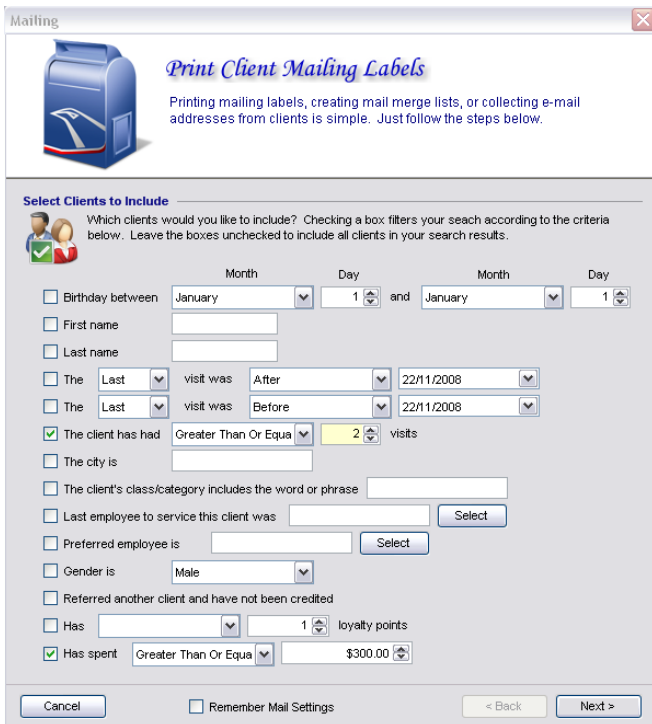
- Total spend amount by the client
- Date of first / last visit
- Total number of visits
- First & last employee to service client
- Formula history
- Who referred the client
- Accumulated Loyalty credit
- No Show information
- Pricing and discounts



Comprehensive Mailing and Marketing

Send mail outs, letters, offers, mail merge correspondence, chase up old clients

- A step by step wizard to help you find the customers you want.....
 - Who has not visited for some weeks/months (send a newsletter or special offer)
 - Who has a birthday (send a birthday card or letter)
 - Special offer for males (new menu) (send special offer)
 - So many more examples to keep you in touch with your clients
- A help guide is at your disposal every click of the way
- Generate specials, offers; send new menus and services, Christmas and birthday cards, and more!



Mailing

Print Client Mailing Labels

Printing mailing labels, creating mail merge lists, or collecting e-mail addresses from clients is simple. Just follow the steps below.

Select Clients to Include

Which clients would you like to include? Checking a box filters your search according to the criteria below. Leave the boxes unchecked to include all clients in your search results.

Month Day Month Day

☐ Birthday between January 1 and January 1

☐ First name

☐ Last name

☐ The Last visit was After 22/11/2008

☐ The Last visit was Before 22/11/2008

☒ The client has had Greater Than Or Equal 2 visits

☐ The city is

☐ The client's class/category includes the word or phrase

☐ Last employee to service this client was

☐ Preferred employee is

☐ Gender is Male

☐ Referred another client and have not been credited

☐ Has 1 loyalty points

☒ Has spent Greater Than Or Equal \$300.00

Cancel Remember Mail Settings < Back Next >

← Step 1



Mailing

Print Client Mailing Labels

Printing mailing labels, creating mail merge lists, or collecting e-mail addresses from clients is simple. Just follow the steps below.

Purchase History

You can also filter your search based upon what products, services, or packages your clients have purchased before or after a specified date.

☐ Include clients that have purchased any of the following products, services, or packages:

No products or services have been selected. Press the Add button to add an item.

Add Delete

and purchase date is Before 6/11/2008

☐ and have not purchased any of the above products, services, or packages since that date

Clients can be excluded based on the following criteria:

☒ Only include clients that have a complete address entered

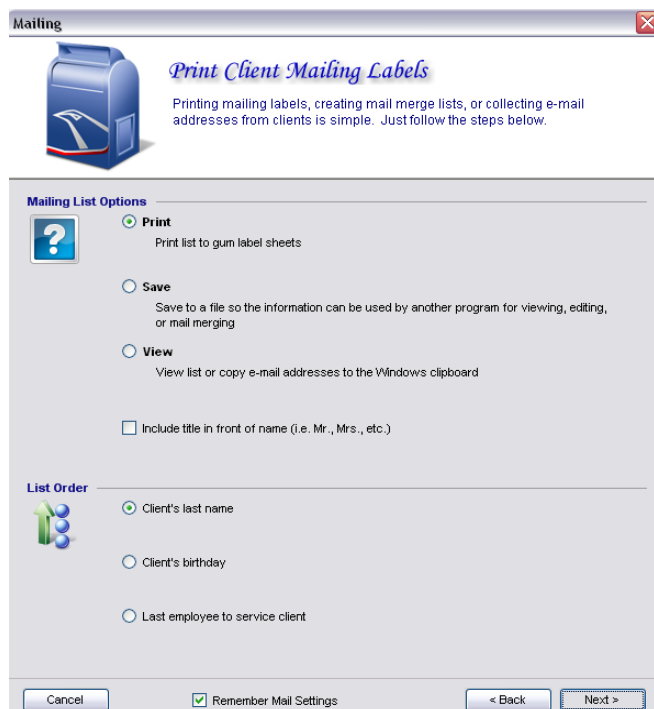
☒ Only include clients selected as the "primary contact" in their profile

☐ Only include clients that have an e-mail address entered

☒ Skip clients that have "Do not mail" selected in their profile

Cancel Remember Mail Settings < Back Next >

Step 2 →



Mailing

Print Client Mailing Labels

Printing mailing labels, creating mail merge lists, or collecting e-mail addresses from clients is simple. Just follow the steps below.

Mailing List Options

☒ **Print**
Print list to gum label sheets

☐ **Save**
Save to a file so the information can be used by another program for viewing, editing, or mail merging

☐ **View**
View list or copy e-mail addresses to the Windows clipboard

☐ Include title in front of name (i.e. Mr., Mrs., etc.)

List Order

☒ Client's last name

☐ Client's birthday

☐ Last employee to service client

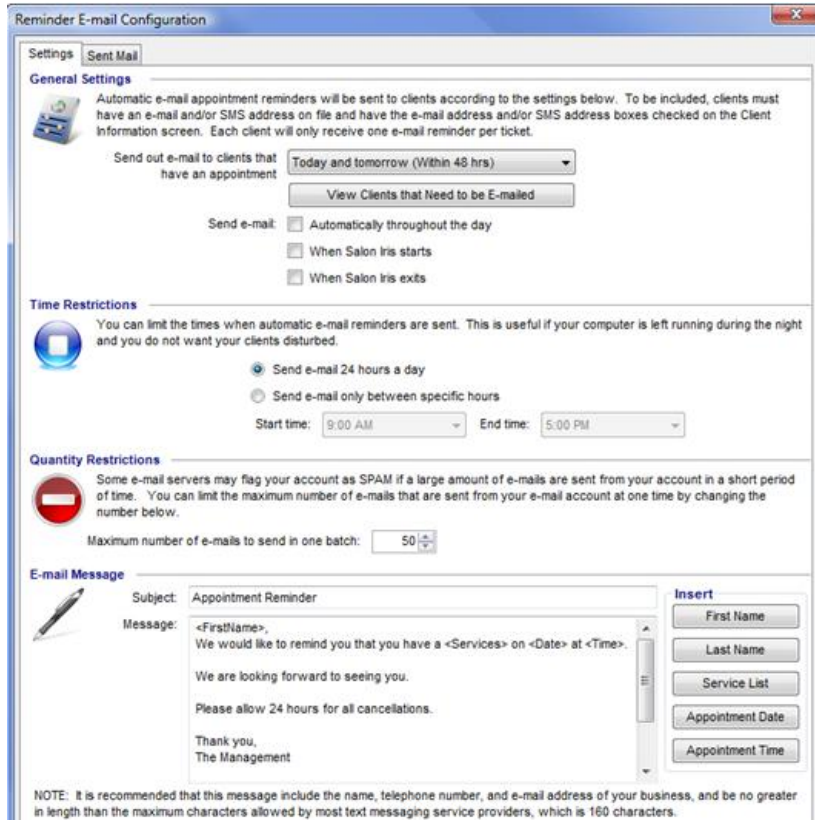
Cancel Remember Mail Settings < Back Next >

← Step 3

- Options:
 - Print to labels, and
 - Mail merge letters in Microsoft Word
 - Mail merge and email

Send Emails and SMS confirmations and reminders

- Send emails and SMS' automatically using a 'set and forget' system that's easy to manage, track and control
- Customise emails and SMS based on your requirements



Reminder E-mail Configuration

Settings | **Sent Mail**

General Settings

Automatic e-mail appointment reminders will be sent to clients according to the settings below. To be included, clients must have an e-mail and/or SMS address on file and have the e-mail address and/or SMS address boxes checked on the Client Information screen. Each client will only receive one e-mail reminder per ticket.

Send out e-mail to clients that have an appointment: **Today and tomorrow (Within 48 hrs)**

View Clients that Need to be E-mailed

Send e-mail: ☐ Automatically throughout the day
☐ When Salon Iris starts
☐ When Salon Iris exits

Time Restrictions

You can limit the times when automatic e-mail reminders are sent. This is useful if your computer is left running during the night and you do not want your clients disturbed.

☒ Send e-mail 24 hours a day
☐ Send e-mail only between specific hours
 Start time: **9:00 AM** End time: **5:00 PM**

Quantity Restrictions

Some e-mail servers may flag your account as SPAM if a large amount of e-mails are sent from your account in a short period of time. You can limit the maximum number of e-mails that are sent from your e-mail account at one time by changing the number below.

Maximum number of e-mails to send in one batch: **50**

E-mail Message

Subject: **Appointment Reminder**

Message: **<FirstName>**,
 We would like to remind you that you have a <Services> on <Date> at <Time>.
 We are looking forward to seeing you.
 Please allow 24 hours for all cancellations.
 Thank you,
 The Management

Insert

First Name
Last Name
Service List
Appointment Date
Appointment Time

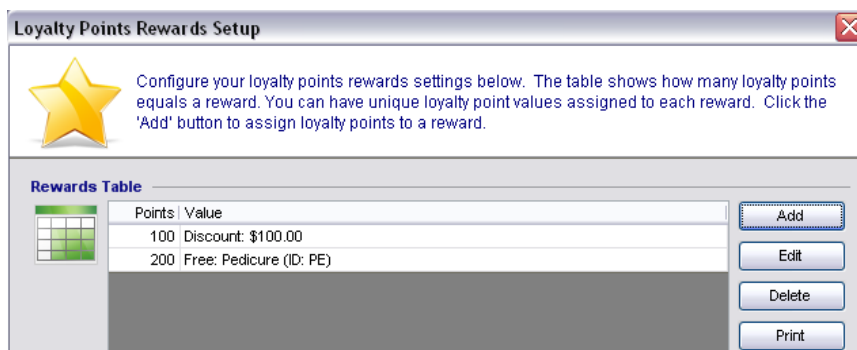
NOTE: It is recommended that this message include the name, telephone number, and e-mail address of your business, and be no greater in length than the maximum characters allowed by most text messaging service providers, which is 160 characters.



Reward your customers

Setup loyalty points and based on spend or visit....reward your frequent clients!

- Quickly build a loyalty system by rewarding your clients based on dollar\$ spent with you or based on visits
 - Earn loyalty points based on dollar\$ spent
 - Earn loyalty points based on certain products or services purchased
 - Redeem loyalty points for certain retail products or even services (example: 1 hairspray when reaching 10 points)
 - Give discounts when reaching certain point value (example: \$250 discount when reaching 25 points)
 - If needed manually adjust loyalty point balances per customer



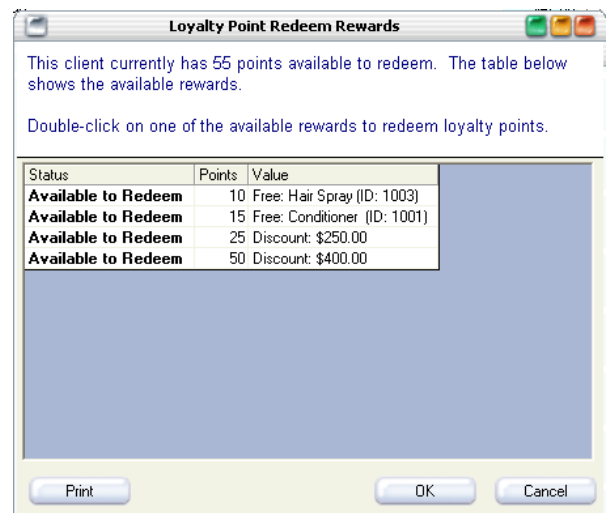
Loyalty Points Rewards Setup

Configure your loyalty points rewards settings below. The table shows how many loyalty points equals a reward. You can have unique loyalty point values assigned to each reward. Click the 'Add' button to assign loyalty points to a reward.

Rewards Table

Points	Value
100	Discount: \$100.00
200	Free: Pedicure (ID: PE)

Add **Edit** **Delete** **Print**



Loyalty Point Redeem Rewards

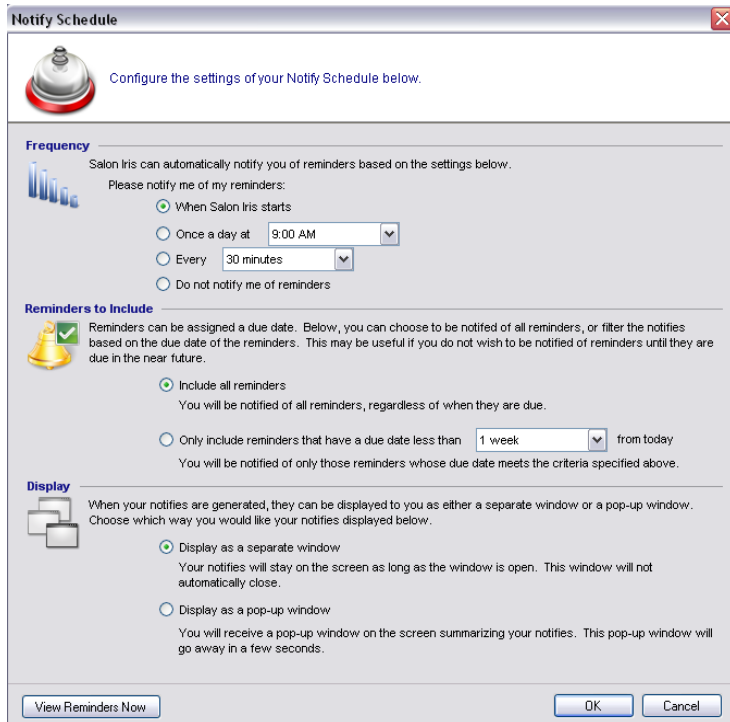
This client currently has 55 points available to redeem. The table below shows the available rewards.

Double-click on one of the available rewards to redeem loyalty points.

Status	Points	Value
Available to Redeem	10	Free: Hair Spray (ID: 1003)
Available to Redeem	15	Free: Conditioner (ID: 1001)
Available to Redeem	25	Discount: \$250.00
Available to Redeem	50	Discount: \$400.00

Print **OK** **Cancel**

Reminders and Alerts



Notify Schedule

Configure the settings of your Notify Schedule below.

Frequency

Salon Iris can automatically notify you of reminders based on the settings below. Please notify me of my reminders:

☒ When Salon Iris starts

☐ Once a day at 9:00 AM

☐ Every 30 minutes

☐ Do not notify me of reminders

Reminders to Include

Reminders can be assigned a due date. Below, you can choose to be notified of all reminders, or filter the notifies based on the due date of the reminders. This may be useful if you do not wish to be notified of reminders until they are due in the near future.

☒ Include all reminders
You will be notified of all reminders, regardless of when they are due.

☐ Only include reminders that have a due date less than 1 week from today
You will be notified of only those reminders whose due date meets the criteria specified above.

Display

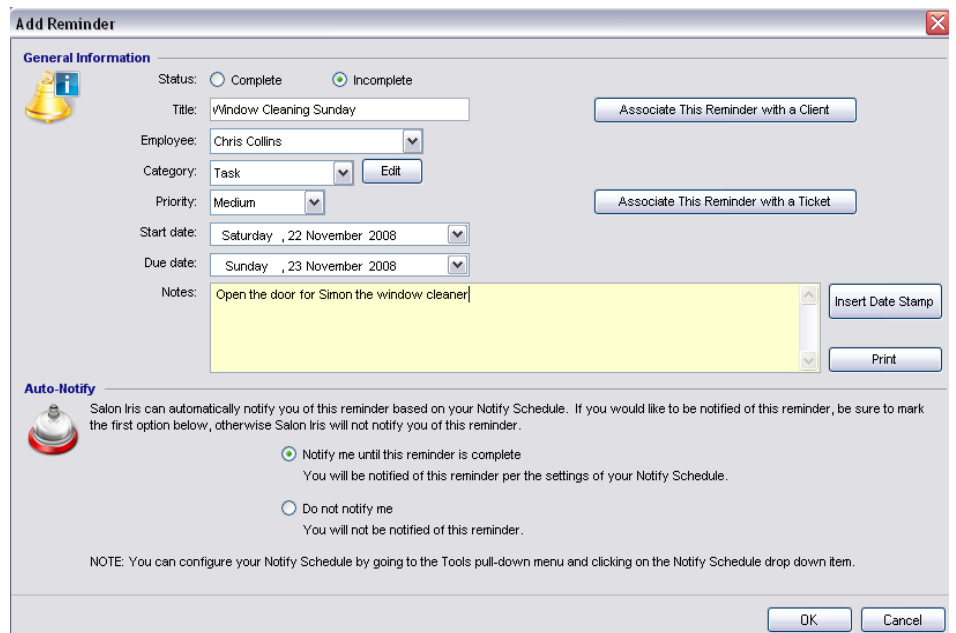
When your notifies are generated, they can be displayed to you as either a separate window or a pop-up window. Choose which way you would like your notifies displayed below.

☒ Display as a separate window
Your notifies will stay on the screen as long as the window is open. This window will not automatically close.

☐ Display as a pop-up window
You will receive a pop-up window on the screen summarizing your notifies. This pop-up window will go away in a few seconds.

[View Reminders Now](#) [OK](#) [Cancel](#)

- Set reminders for employees that are associated with specific bookings, clients, or just general reminders
- Reminders can have a status (open or closed) and a note associated with each task
- Reminders can be shown automatically from time to time, and also seen in a list
- Operational and management tasks allows your business to be efficient and fast, staying ahead of your competition
- Open/Close procedures, staff reminders, once off or periodic tasks (such as ordering, cleaning, security, client reminders, and so on)
- Enter, track, trace and remind and report on such activities as well as follow up until task is complete
- Excel in customer service when you can offer your client his or her preferred coffee on arrival – Salon Iris pops up a reminder if set on a per client basis



Add Reminder

General Information

Status: ☐ Complete ☒ Incomplete

Title: Window Cleaning Sunday [Associate This Reminder with a Client](#)

Employee: Chris Collins

Category: Task [Edit](#)

Priority: Medium

Start date: Saturday, 22 November 2008

Due date: Sunday, 23 November 2008

Notes: Open the door for Simon the window cleaner

[Associate This Reminder with a Ticket](#)

[Insert Date Stamp](#) [Print](#)

Auto-Notify

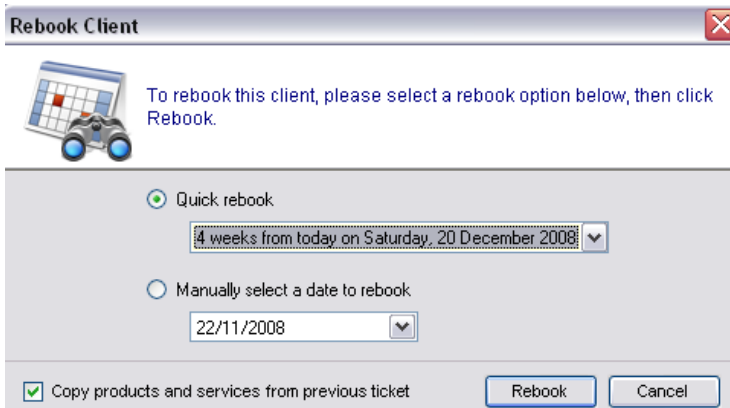
Salon Iris can automatically notify you of this reminder based on your Notify Schedule. If you would like to be notified of this reminder, be sure to mark the first option below, otherwise Salon Iris will not notify you of this reminder.

☒ Notify me until this reminder is complete
You will be notified of this reminder per the settings of your Notify Schedule.

☐ Do not notify me
You will not be notified of this reminder.

NOTE: You can configure your Notify Schedule by going to the Tools pull-down menu and clicking on the Notify Schedule drop down item.

[OK](#) [Cancel](#)



Rebook Client

To rebook this client, please select a rebook option below, then click Rebook.

☒ Quick rebook

4 weeks from today on Saturday, 20 December 2008

☐ Manually select a date to rebook

22/11/2008

☒ Copy products and services from previous ticket

[Rebook](#) [Cancel](#)

Easy Close and Rebook

- Easy process to close and rebook with frequency options
- Ability to report on capture rate of close/rebook
 - Employee tracking
 - Client tracking
 - Overall business tracking

Point of Sale and Billing

- Full Point of Sale functionality including gift cards/vouchers and package tracking, tips, credit card and cheque payments as well as track employee sales
- Easy to manage balances, totals and close out
- Manage shifts and cash floats with ease
- Capable of using reward points for redemption by valued customers – Salon Iris will advise you how many points and what is available to redeem
- Interfaces with most cash drawers, printers and scanners to streamline your business and to provide added security
- Works with touch screens to further enhance sales and add a very professional touch
- Set up customer accounts with full tracking of outstanding balances as well as credits
- Comprehensive features to allow you to manage a customer loyalty program where regular customers are rewarded by discounts, points or any other system you prefer
- Simple close and rebook from the sale, ticket and booking screens

Ticket Information

Ticket ID: 2377 Status: Open Editing

Date Scheduled: 5/14/2010 Recurring Appointment Check Customer In

Client Information

ID: 1009 Name: Kylee Markson Tanning: 0 Minutes Balance: \$20.00 Credit

Change Client View Info Edit Info

Purchases Formula Hist Pictures

Employee	Start Time	ID	Mins	Type	Description	Price	Tax	Backbar	Qnt Prch	Qnt Used	Discount	Total	Commission Based On
Tom Maxwell	3:00 PM	MA	30	S	Manicure	\$25.00		\$0.00	1	1		\$25.00	\$25.00
Tom Maxwell	4:00 PM	PE	45	S	Pedicure	\$40.00		\$0.00	1	1		\$40.00	\$40.00
Karla Jenson	4:45 PM	BMU	60	S	Bridal Makeup	\$75.00		\$0.00	1	1	25.00%	\$56.25	\$56.25
Jessica McC	5:45 PM	UP	90	S	Updo	\$65.00		\$0.00	1	1		\$65.00	\$65.00
Chris Collins	7:15 PM	MAS30	30	S	30 Minute Massage	\$60.00		\$0.00	1	1	\$30.00	\$30.00	\$30.00
Res: Massag	7:15 PM		30	E	Resource linked to service: MAS30	\$0.00		\$0.00	0	0		\$0.00	\$0.00
Chris Collins	None	1004	0	P	Shampoo	\$10.00		\$0.00	1	1	100.00%	\$0.00	\$0.00

General

Comment: Getting Married Today! Created By: Phone In Edit Confirmed: Phone (Answering) Edit Referral: Request Edit

Purchase/Redeem Gift Card Redeem Gift Certificate

Totals

Subtotal: \$216.25 Edit Tip Tip: \$25.00 Sales Tax: \$0.00

Total: \$241.25 Tender: \$250.00 Change: \$8.75 Change Type: Cash

Tender

Split Type: Cash Comment: Tender: \$250.00 Credit Card

Schedule/Leave Open Check Out/Close Cancel Changes Check Out/Close & Rebook Cancel Void No Show Special Print after closing

History Hint: Use the TAB key to move to the next field. Press SHIFT+TAB to move back.

Set rosters, maintain employee details & clock in

Time Clock Log In

Please select an employee below.

Employee: Jon Mason Password: ***

Swipe ID Card Change Password Log In Cancel

Edit Time Clock Entry

General Information

Employee: Jon Mason Date: 6/12/2008 Time In: 10:00:36 AM Time Out: 7:02:17 PM Adjustment: 0 hours 0 minutes Hours worked: 9.03 (9 hour(s) and 2 minute(s)) Comment:

OK Cancel

Rostering / Employee Scheduling

- Configure & maintain employee rosters. Rosters can be printed for each employee and functions such as Shift Swaps can be easily managed
- Booth renting (for contractors) is an easy system and can track contractor sales, cash floats and the like – show on appointment book or not
- Built-in time clock system with the choice of passwords for each employee or swipe cards as an optional extra
- Maintains a database of employee information and provides comprehensive options about which data can be visible to other employees or even clients (you decide what information is publicly available)
- Set passwords on screens to ensure employees cannot access certain information, such as employee wages

Salon Iris 7.0.8 Server LAUREN Not on Tickets or Appointment Book Screen

File Edit Tools Tickets Clients Employees Cash Gift Cards Reports Time Clock Finance Products and Services
Online Booking Help

Welcome Apt Book Tickets Clients Products Services Packages Employees Resources Schedule Client Info Totals Mailing

Employee Schedule for Upcoming Week

	Friday, July 11, 2008	Saturday, July 12, 2008	Sunday, July 13, 2008	Monday, July 14, 2008
Chris Collins 40.00 hrs.	10:00 AM-7:00 PM	10:00 AM-4:00 PM	Off Regular Day	10:00 AM-7:00 PM
Res: Consultation R 96.00 hrs.	8:00 AM-8:00 PM	8:00 AM-8:00 PM	8:00 AM-8:00 PM	8:00 AM-8:00 PM
Karla Jensen 49.00 hrs.	8:00 AM-2:00 PM 3:00 PM-8:00 PM	8:00 AM-2:00 PM 3:00 PM-8:00 PM	Off Regular Day	Off Regular Day
Tom Maxwell 36.00 hrs.	8:00 AM-11:00 AM 2:00 PM-5:00 PM	Off Regular Day	Off Regular Day	12:00 PM-8:00 PM
Jessica McCormik 42.00 hrs.	8:00 AM-11:00 AM	8:00 AM-1:00 PM 2:00 PM-8:00 PM	Off Regular Day	Off Regular Day
Susan Smith 49.00 hrs.	9:00 AM-12:00 PM 1:00 PM-8:00 PM	11:00 AM-8:00 PM	Off Regular Day	Off Regular Day

Color Codes

Working	Off: Illness	No Sc
Off Regular Day Off	Off: Personal Business	
Off: Vacation Day	Off: Other Reason	(Click)

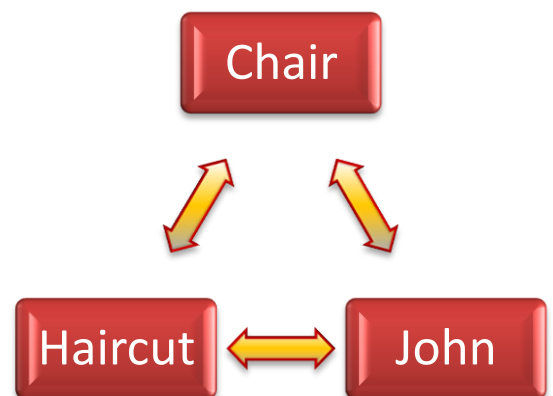
Next online appointment update in 45 minutes. You have 23 new online appointment requests.

Scheduling Resources

- Salon Iris supports tracking and booking available resources such as rooms, hot stones, chairs, and so on
- Link resources to certain services/treatments if needed

Tuesday, March 18, 2008 - Wednesday, March 19, 2008

	Tuesday	Wednesday
Res: Massage Table	Chris Collins	Tom Maxwell
10 am	David Jenkins Resource linked to service: MAS60 Home: (808) 555-7561	Lori O'Malley Haircut Home: (808) 555-5243 Lori O'Malley Highlight - Setup Home: (808) 555-5243
11:00	David Jenkins Resource linked to service: MAS60 Home: (808) 555-7561	Lori O'Malley Highlight - Finish Home: (808) 555-5243
12 pm	Off	Off



Tanning

- Salon Iris supports tracking and tanning to ensure safety and suitable usage in both add to and subtract from scenarios

Edit Client

Contact Information History Balance Loyalty Points Document Tracking Tanning Marketing Pictures and Other

Tanning

You can change the name of this field from Tanning to another name by going to the Tools pull down menu, select the Client Options button.

Unit Name: Minutes

Balance: 45 Adjust Clear

Comment: fair skin; burns easily. Don't use bed #1

Edit Service

General Balances Bonus & Backbar Links Pre-Paid Quantities Loyalty Points Commission Linked Resources

Tanning

When this service is sold:

Subtract from the client's Tanning Minutes

Decrease by 15

Note: You can change the name of this field from 'Tanning' to another name by going to the Tools pull-down menu, selecting Options, clicking the Preferences tab, then the Client Options button.

Reporting (graphical and data views)

- Includes over 200 built-in reports with the system
- Ability to create custom reports as you need
- View reports as a grid (data display) or even as a graphical view

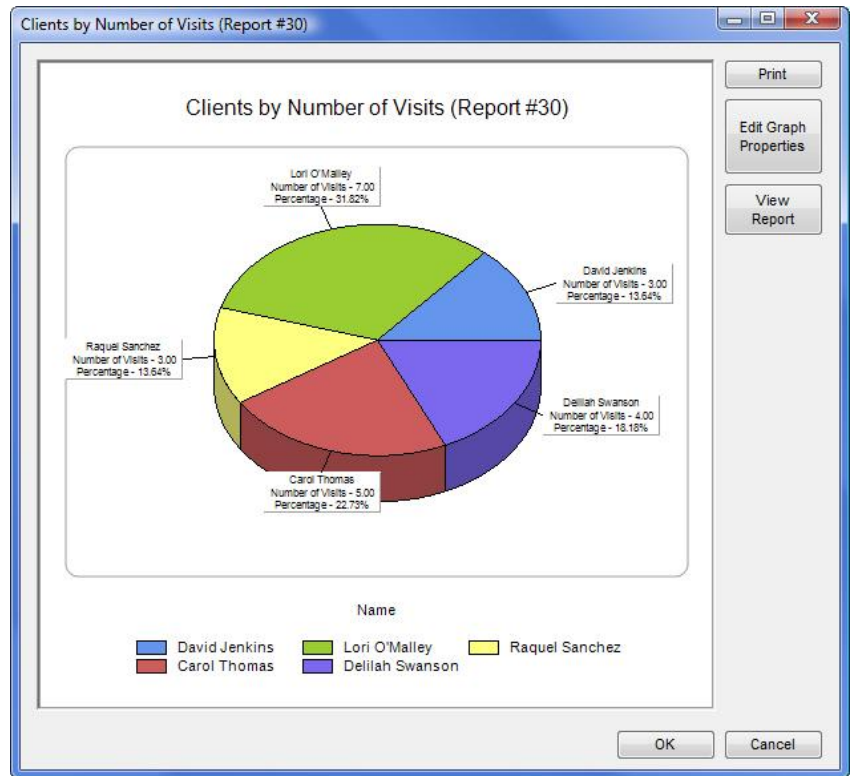
Clients by Number of Visits (Report #30)

File

List of clients with more than a specified number of visits.

Name	Last Visit	Last Employee	Number of Visits
David Jenkins	12/3/2007	Chris Collins	3
Lori O'Malley	12/3/2007	Lauren Smith	7
Raquel Sanchez	8/1/2007	Savannah Collins	3
Carol Thomas	12/3/2007	Susan Smith	5
Delilah Swanson	8/15/2007	Chad Paul	4

Graph OK



- Extensive reports by category
 - Totals reports (sales, cashiering, etc)
 - Client reports
 - Products reports
 - Services and packages reports
 - Tickets/bookings reports
 - Employee reports
 - Gift voucher and coupons reports
 - Miscellaneous reports

Sales Totals and Taxes

Calculate Sales Totals

To calculate sales totals and sales tax for the business, employees, or booth renters, select one of each of the options below and press OK.

Date Range

☒ Today
☐ Yesterday
☐ Single day: 8/01/2008
☐ Range of days from: 8/01/2008 to: 8/01/2008
☐ All days

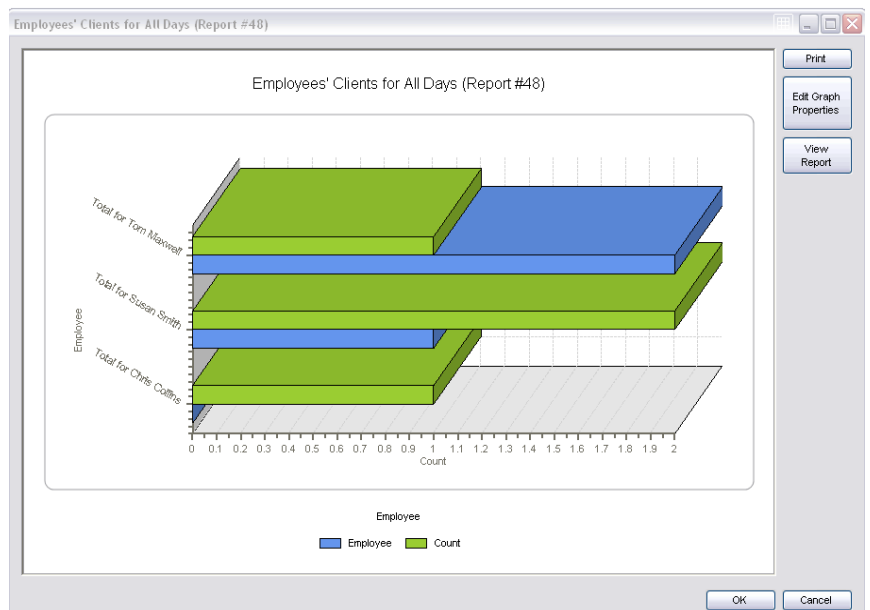
Time Range

☒ Entire day
☐ Only from: 9:00:00 AM to: 5:00:00 PM

Individuals

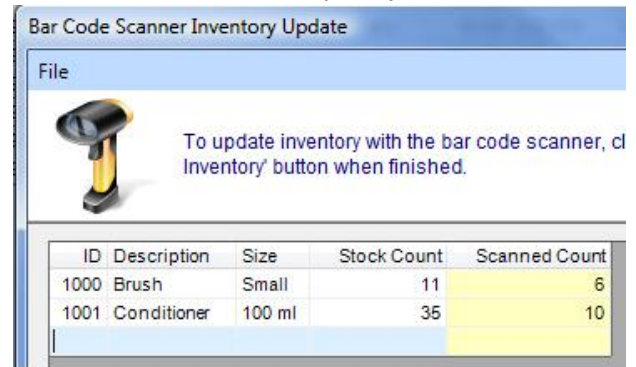
☒ Employees: All (group by employee name)
☐ Employees: Only employees listed on the Employees screen (group by employee ID)
☐ Do not list employees with a zero total
☐ Include all booth renters
☐ Only this employee: Jane Smith
☐ Only this booth renter: (No Booth Renters Exist)

OK Cancel

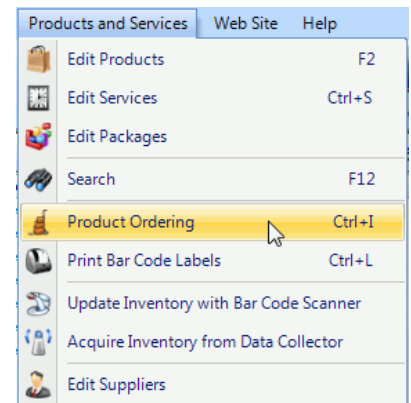


Inventory / Stock Control & Purchasing

- Monitors levels of inventory (stock on hand) and based on preferred stock levels can compile a report of goods to order
- Built in stock reminder function to prevent your stock levels from running too low or being out of stock
- Capable of ordering stock for you. Tell it how many of each item you need in stock and at what point you order more. It will automatically print purchase orders for each vendor
- Read stock bar codes and even generate your own bar codes for stock that doesn't have its own. Adding a bar code scanner to your point of sale system will enable you to be even more streamlined and efficient
- Bar code scanners can also be used in store rooms or display shelves for easy stock take and tracking. Simply scan each item and then the results are downloaded into Salon Iris and all stock figures are updated automatically
- Wide range of reports available to examine stock levels and usage

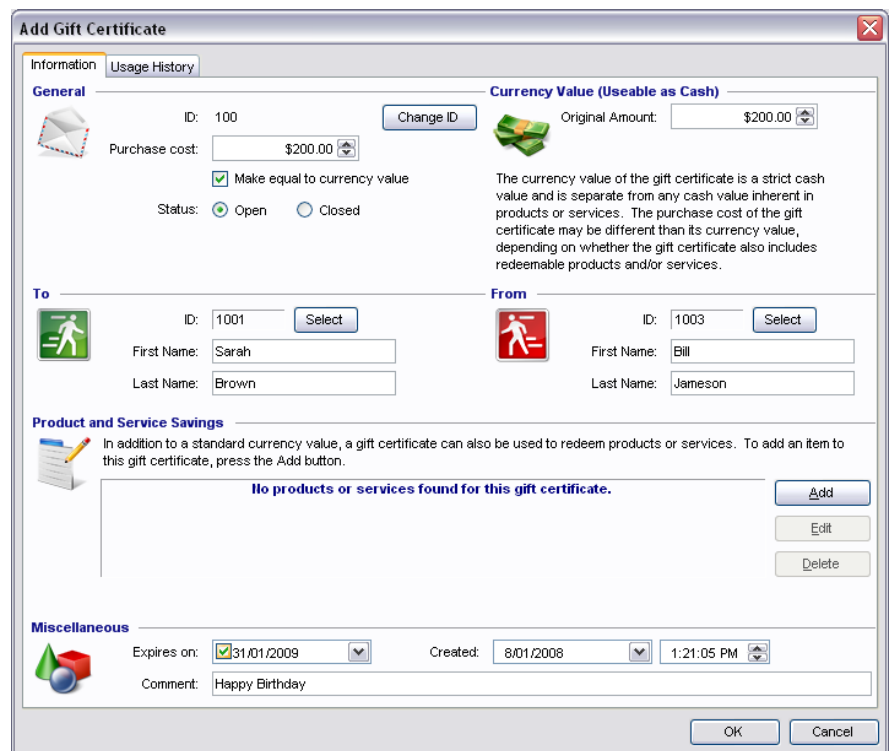


Product ID	Name	Stock Count	Supplier	Retail	Wholesale
018084812051	replenishing body moisturizer	11	Aveda	\$5.75	\$2.88
018084813416	shampure conditioner	5	Aveda	\$3.50	\$1.75
018084813409	shampure shampoo	5	Aveda	\$3.50	\$1.75
018084841013	color conserve conditioner	4	Aveda	\$5.00	\$2.50
018084841006	color conserve shampoo	3	Aveda	\$5.00	\$2.50
018084837979	Lip Shine Honeysuckle	3	Aveda	\$13.50	\$6.75
018084811238	Brilliant Anti-Humectant	2	Aveda	\$18.00	\$9.00
615908403022	Hard Head	2	TIGI	\$11.95	\$7.75
615908406238	Curls Rock Curl Booster	2	TIGI	\$13.95	\$6.98
615908407280	Curls Rock Leave-in Moisturizer	2	TIGI	\$14.95	\$7.48
615908406696	Extra Extra Straight	2	TIGI	\$15.95	\$7.98



Gift Certificates, Packages and Pre-Paid Services

- Manage an unlimited number of Gift Vouchers and Gift cards/coupons
- Design your own customized vouchers or use built-in templates
- Use for products, services or packages
- Use multiple times or until the balance is zero
- Can be configured to receive an additional percentage or fixed discount
- Track per client gift vouchers/coupons used



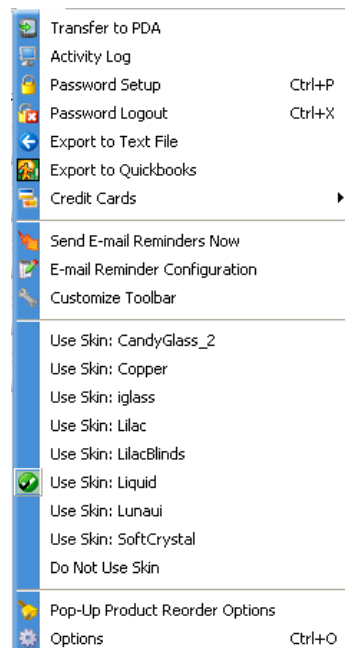
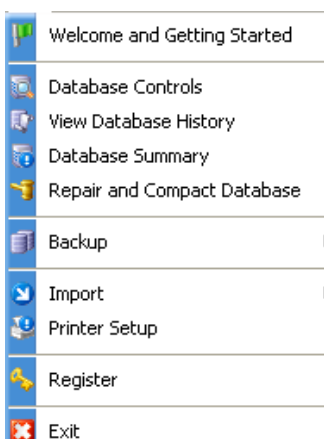
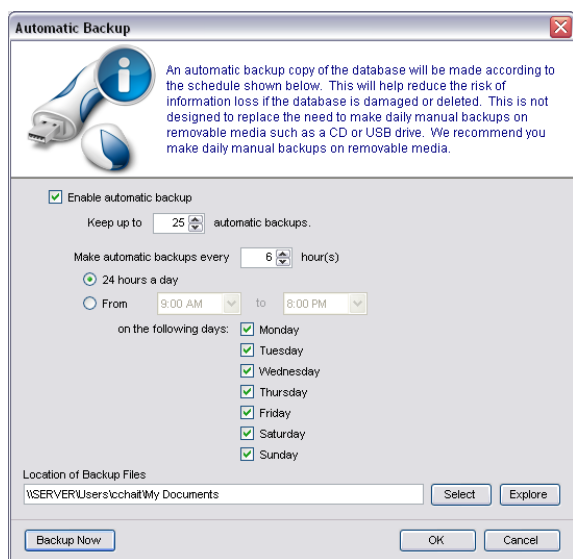
On Line Booking – The Internet: A 24/7 sales agent

- Take appointments 24 hours a day 7 days a week over the Internet
- Your customers can request appointments at any time. You have the option of accepting or rejecting the appointment. Accepted appointments are automatically added into Salon Iris
- A personalized web site is included so you can highlight your business, focus on sales and promote services
- Automatically send emails to clients informing them of the status of their booking
- It's safe and secure. None of your client, appointment or pricing details are stored on the Internet
- Let your customers spend their time looking up and booking their appointments so your employees don't have to
- You decide what you want to show on your web site. You can choose to list all products and services including pricing or just a selection. Even announce special web offers to promote your business as you see fit
- Your computer automatically connects to the Internet to update your web site with changes you make to Salon Iris

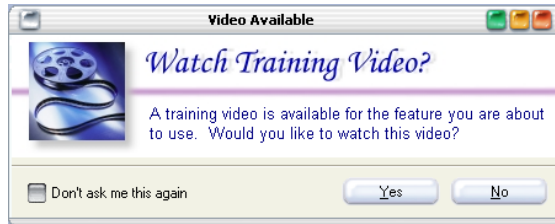


Keep your database simple, clean and backed up!

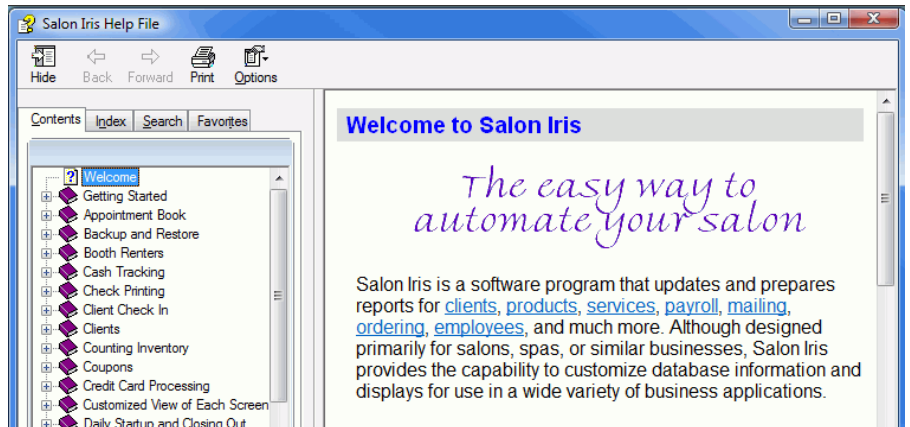
- A system that automatically backs up while you work....no manual back ups. Just set and forget!
- A highly configurable system set to your preferences



Training videos, Online tutorials, User Manual and Help System



- Salon Iris is shipped with training videos to help you get the most from your system. Includes cashiering, end of day procedures, reporting, gift voucher purchases and redemptions, booking appointments, as well as scheduling staff, and so much more



Integrate your printer, cash drawer, PDA, bar code scanner...

- Compatible with all types of add on hardware to improve your business:
 - Cash drawer for secure and convenient cash handling
 - Bar Code Scanner to streamline purchases and stock takes
 - Magnetic card reader for improved credit card processing, employee sign in or gift voucher scanning.
 - Colour digital camera allows you to keep a record of clients history with before and after photos of hair styles, beauty treatments or any other service you can imagine
 - Receipt printer for professional styled receipts
 - Touch Screen to eliminate items such as keyboards and mice from the service counter for a streamlined and professional look as well as faster service



For more on Salon Iris contact:

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