BT

Response 85

User friendly
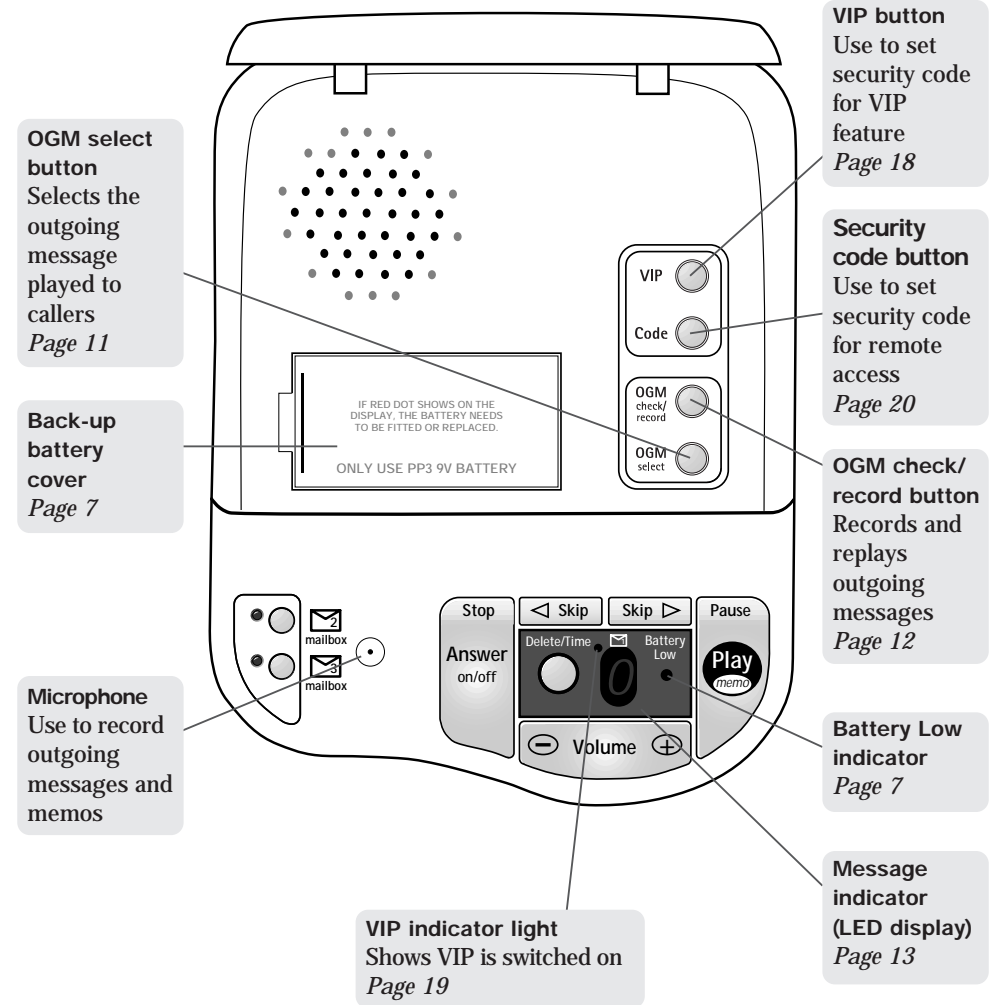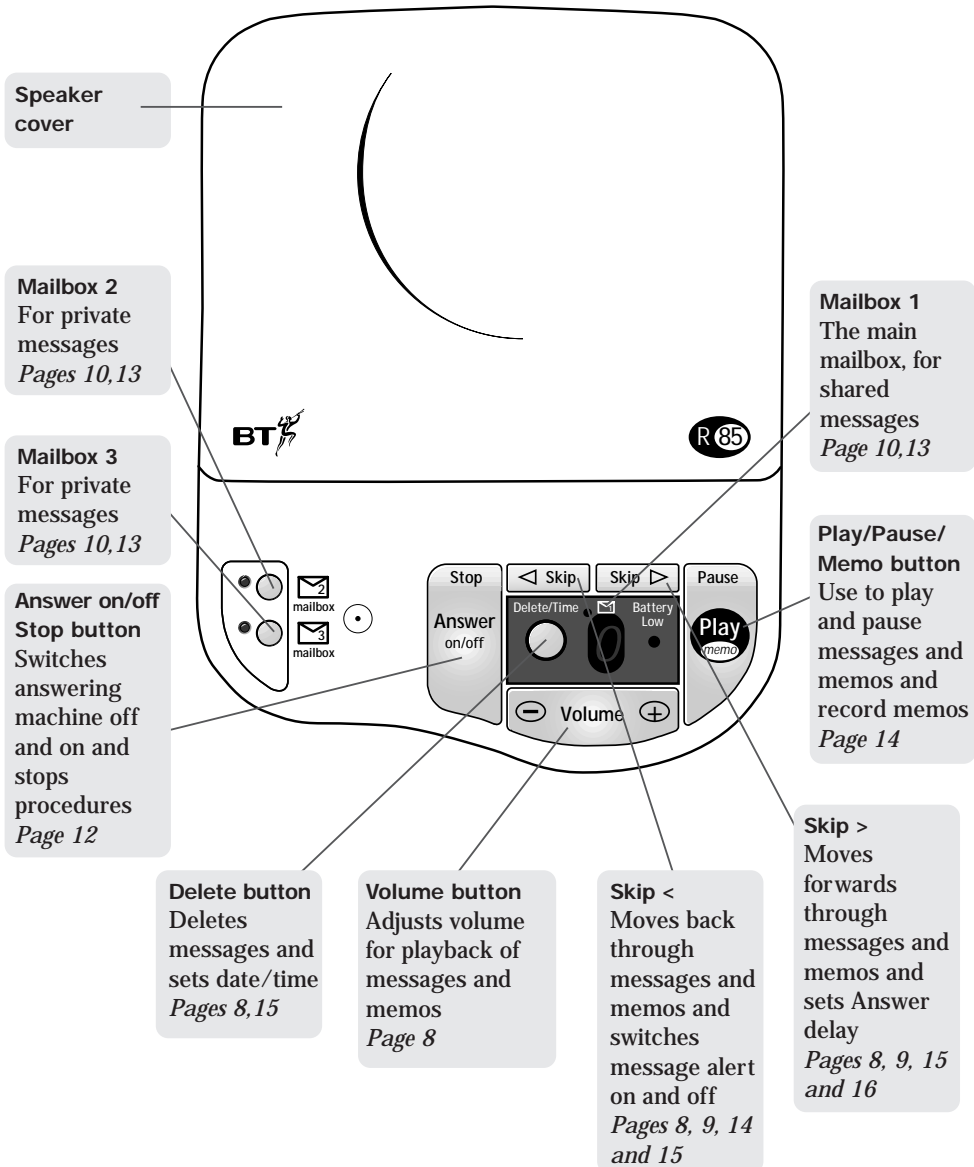*Guide*

Clear English Standard

PLAIN LANGUAGE COMMISSION

WINNING DOCUMENT

Lift flap

At a glance

Speaker cover

Mailbox 2
For private messages
Pages 10,13

Mailbox 3
For private messages
Pages 10,13

Answer on/off Stop button
Switches answering machine off and on and stops procedures
Page 12

Delete button
Deletes messages and sets date/time
Pages 8,15

Volume button
Adjusts volume for playback of messages and memos
Page 8

Skip <
Moves back through messages and memos and switches message alert on and off
Pages 8, 9, 14 and 15

Skip >
Moves forwards through messages and memos and sets Answer delay
Pages 8, 9, 15 and 16

Mailbox 1
The main mailbox, for shared messages
Page 10,13

Play/Pause/ Memo button
Use to play and pause messages and memos and record memos
Page 14

BT

R 85

Stop
◁ Skip
Skip ▷
Pause
Answer on/off
Delete/Time
Battery Low
Play memo
Volume

2 mailbox
3 mailbox

OGM select button
Selects the outgoing message played to callers
Page 11

Back-up battery cover
Page 7

Microphone
Use to record outgoing messages and memos

VIP indicator light
Shows VIP is switched on
Page 19

VIP button
Use to set security code for VIP feature
Page 18

Security code button
Use to set security code for remote access
Page 20

OGM check/ record button
Records and replays outgoing messages
Page 12

Battery Low indicator
Page 7

Message indicator (LED display)
Page 13

IF RED DOT SHOWS ON THE DISPLAY, THE BATTERY NEEDS TO BE FITTED OR REPLACED.

ONLY USE PP3 9V BATTERY

VIP

Code

OGM check/ record

OGM select

Stop
◁ Skip
Skip ▷
Pause
Answer on/off
Delete/Time
Battery Low
Play memo
Volume

2 mailbox
3 mailbox

Contents

Hints and tips boxes

In this user guide, we've included helpful tips and useful notes. They are shown in a white box like this.

Introduction

Your Response 85 answering machine is designed for ease of use and made to the high standards set by BT

We thank you for making the right choice and expect that your machine will give you many years of quality service.

Please read the instructions carefully before use, and keep this User Guide for future reference.

For your records

Date of purchase:

....

Place of purchase:

....

Serial number:
(on base of answering machine)

....

Purchase price:

....

(for warranty purposes, proof of purchase is required, so please keep your receipt)

Customer Helpline

If you have problems with your machine, call the Response 85 Helpline Service, Lo-call 08457 585 589.

Setting up

Follow these steps to get your Response 85 ready to use

IMPORTANT

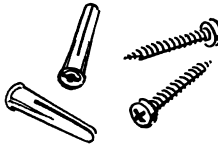**Check that your Response 85 is complete. When you unpack you must have:**

Response 85 answering machine with telephone line cable attached

✓
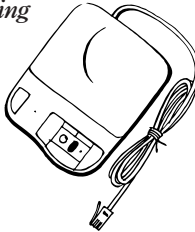
Mains power adaptor plug

✓
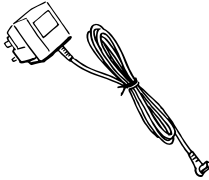
Screws and wall plugs for wall mounting

✓

Situate your Response 85 close enough to a telephone socket and a mains power supply socket so that the cables will reach.

Do not cover or enclose the machine; allow a free flow of air to its surfaces.

To wall mount your Response 85, use the screws and wall plugs provided. There is a wall-mounting template at the back of this guide.

Warning

The apparatus is only designed to be operated in a normal office or domestic environment. It should not be used in bathrooms or near water.
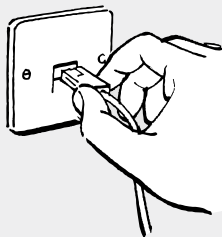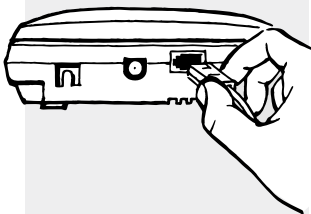
Check your telephone wall socket
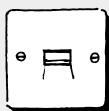
If you do not have a modern-style socket, call **Free***fone* **0800 800 150** and ask for a BT engineer to come and fit the correct socket.

This is a chargeable service.
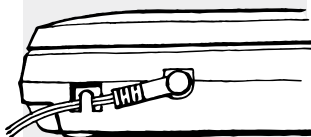
Plug your Response 85 into the wall socket

Plug your telephone line cord into the back of the machine

Plug the mains adaptor into the back of the machine

◯ Place the adaptor cord behind the clip on the back of the unit to prevent it being pulled out accidentally.

Failure to use the adaptor supplied may result in damage to the product.

Now plug the mains adaptor plug into a convenient mains socket

◯ The display will flash for 30 seconds.

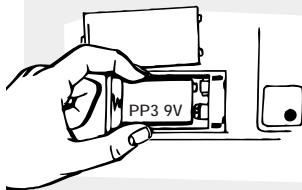It will then show the normal 'no messages' display.

Your Response 85 is now ready to accept messages.

Insert back-up battery

BT recommends that you insert an alkaline PP3 9V battery (not supplied) to provide up to 6 hours back-up. This will ensure messages are saved in the event of power failure.

○ Place the back-up battery in the compartment under your Response 85's cover.

Your Response 85's spot LED, located beside the main display, indicates back-up battery strength. The LED will light up when the battery power is low. It also remains lit when no back-up battery is inserted.

Electrical storm warning

Note 1
During electrical storms, you are advised to disconnect your apparatus because damage may occur.

Note 2
If a fault occurs during the 12-month warranty period and it is due to accidental or wilful damage (including lightning and electrical damage), BT will not replace or repair the equipment free of charge.

Using your Response 85

To set the volume

The message playback volume can be set to a level suitable for you.

○ Press + to increase the volume.

⊖ Volume ⊕

○ Press - to decrease the volume.

As you press the volume button, a beep sounds at the level you are selecting. When the volume is at its highest or lowest you will hear 2 beeps.

Beep!

If you alter the volume during playback of a message, the beep does not sound but the volume will change accordingly.

If the volume is below mid-volume it will automatically return to the mid-volume setting when any buttons are pressed (for example, if a message is played back). The volume is unaffected during remote access or call screening.

To set the correct day and time

Your Response 85 tells you the day and time an incoming message or memo was recorded.

① Press *and hold* the DELETE button.

Your Response 85 will announce the day currently set.

Delete/Time
○   Saturday
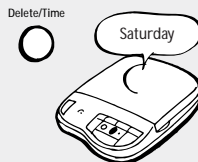
② Still pressing the DELETE button, press either the SKIP ▶ button (to move forward through the days of the week), or press the ◀ SKIP button (to move back).

Delete/Time
○   ◁ Skip   Skip ▷

③ When you hear the correct day, release the DELETE button.

Delete/Time
○

Your Response 85 will announce the day you have set.

Friday, set

1 Press *and hold* the **DELETE** button again. Your Response 85 will announce the currently set hour.

Delete/Time

Twelve, midnight

2 Still pressing the **DELETE** button, press either the **SKIP ▶** button, or the **◀ SKIP** button, to move forwards or backwards through the hours.

Delete/Time

◁ Skip   Skip ▷

The time on your Response 85 is announced using the 12-hour clock. Be sure to hold down the ◀ or ▶ buttons long enough for your Response 85 to say whether it is AM or PM.

3 When you hear the correct hour, release the **DELETE** button. Your Response 85 will announce the hour you have set.

Four pm, set

1 Press *and hold* the **DELETE** button again. Your Response 85 will announce the minute currently set.

0, One

2 Still pressing the **DELETE** button, press the **SKIP ▶** button, or

---

the **◀ SKIP** button, to move forwards or backwards through minutes.

Delete/Time

◁ Skip   Skip ▷

3 When you hear the correct minute, release the **DELETE** button. Your Response 85 announces the new day and time you have set.

Friday, 4.30pm

After setting the time and day your machine will automatically return to 'answer on' mode.

Press the **DELETE** button.

Delete/Time

Your Response 85 will announce the day and time currently set.

9

Mailboxes

Your Response 85 lets you separate incoming messages into three mailboxes. This can be useful both at work and at home. For example, you could keep one mailbox for business messages and one for personal messages. Or you could allocate mailboxes to specific people.

Caller's select the mailboxes as follows:

Mailbox 1
Callers simply leave their message after the tone.

Mailbox 2
After the tone, the caller presses 2 on their keypad and then leaves their message.

Mailbox 3
After the tone, the caller presses 3 on their keypad and then leaves their message.

An outgoing message telling callers how to use the mailboxes might be:

"Hello, we cannot take your call at the moment, so please leave your message after the tone. If you have a message for Sally, dial 2 after the tone and then speak. If you have a message for John, dial 3 after the tone and then speak."

Outgoing Messages

The outgoing message is the message a caller hears when your answering machine answers a call.

Your Response 85 holds three outgoing messages: OGM 1, OGM 2 and Answer Only OGM.

Setting your Response 85 to play either OGM 1 or OGM 2 *will allow* callers to leave a message. The pre-set outgoing messages on OGM 1 and 2 are:

Hello, your call cannot be taken at the moment, so please leave your message after the tone.

Important

The pre-set OGM's do not tell callers how to leave messages in Mailboxes 2 and 3. If you record your own OGM, you can tell callers they can leave messages for specific people by pressing 2 or 3 on their keypad after the tone. See the previous section - 'Mailboxes'.

AO OGM is the 'answer only' outgoing messages. If you select this callers will hear....

Hello, your call cannot be taken at the moment and you can not leave a message, so please call later.

and they will *not* be able to leave you a message.

To check which
outgoing message is
currently set

① Press the **OGM SELECT** button (under the lid).

OGM
select ⃝

Your Response 85 will announce either: *'Outgoing announcement 1'*, *'Outgoing announcement 2'* or *'Answer Only announcement'.*

The display will also indicate the outgoing message by displaying either: **❶** for message 1, **❷** for message 2 or **❸** for 'Answer Only'.

① Press *and hold* the **OGM SELECT** button.

OGM
select ⃝

② When you hear the name of the outgoing message you wish to

select, release the **OGM SELECT** button.

Your Response 85 will announce the name of the outgoing message you have chosen and it will be set to play to incoming callers.

You can record your own outgoing message to replace any pre-recorded message. If you record your own message the pre-recorded message is automatically removed and stored in memory, in case you wish to reinstate it.

Your Response 85 has a total recording capacity of 54 minutes. Any outgoing message you record can be up to 2 minutes long, but you should keep it short to allow more time for recording incoming calls.

To record your outgoing message speak clearly, 5 to

10cm from the built-in microphone.

Built-in
microphone

Your outgoing message may sound something like this: "Hello, I'm sorry I can't take your call at present. If you would like to leave a message, please speak after the tone."

Or if you are using the mailboxes your message might be: "Hello, we cannot take your call at the moment, so please leave your message after the tone. If you have a message for Sally, dial 2 after the tone and then speak. If you have a message for John, dial 3 after the tone and then speak." See 'Mailboxes', page 10.

Read all the steps before you begin recording.

First select the outgoing message you wish to change…

① Press *and hold* the **OGM SELECT** button.

OGM
select ⬭

② Release the button when you hear the name of the message you wish to change.

Then, to record your new message…

① Press *and hold* the **OGM CHECK/RECORD** button.

OGM
check/
record ⬭

Your Response 85 will beep to tell you when it is starting recording.

② *Keep holding* the **OGM CHECK/RECORD** button and record your message into the microphone.

③ When you have finished, release the button.

Your Response 85 will beep, play back your message, then beep to confirm the recording. The new message will be set to play to incoming callers.

To re-record your outgoing message, repeat this procedure.

To reinstate the pre-set OGM

You can delete your outgoing message and return to your Response 85's pre-recorded outgoing message.

① Firstly, make sure you have selected the correct outgoing message.

② Press the **OGM CHECK/RECORD** button.

OGM
check/
record ⬭

(Your message)

Your outgoing message will be played back to you

③ While the message is playing, press the **DELETE** button.

Delete/Time
⬭

Your Response 85 will beep and play its pre-recorded outgoing message. This message will be set to play to incoming callers.

Hello, your call cannot be taken at the moment, so please leave your message after the tone.

Your own message has now been replaced by the Response 85's original pre-recorded message.

To switch your Response 85 on and off

⬭ Press the **ANSWER ON/OFF** button. Your Response 85 will announce…

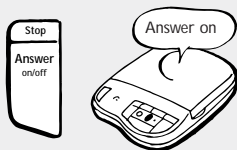Stop

Answer
on/off

Answer off

The display shows a single dash.

−

○ Press the **ANSWER ON/OFF** button again. The machine will announce…

The display shows the number of stored messages or 🔲 if switched to Answer Only.

When you switch your Response 85 on again, it will use the OGM you were using before the answering machine was switched off.

To receive incoming messages

Providing it is switched on, your Response 85 will automatically record an incoming message. Remember, if the machine is set to Answer Only callers cannot leave a message. It must be set to either OGM 1 or OGM 2, (see '*Outgoing messages*', page 10).

Mailbox 1

When your Response 85 has received a new messages (or memos) in the Mailbox 1 it will beep (see '*To switch Message Alert off*', page 14) and the display will show the number of messages received, eg. *4*.

If you have more than 9 messages the display will show a flashing *9*.

Mailboxes 2 & 3

When new messages (or memos) are left in private mailboxes your Response will not beep but the light next to the relevant mailbox flashes.

When you have listened to one of the new messages, the light stops flashing but remains lit to indicate that the mailbox still contains messages.

Two minutes is the maximum time allowed for each incoming message. If the maximum message length is reached your Response 85 will announce, 'Thank you for calling' and disconnect the line.

Your Response 85 can record up to 59 messages and memos (divided between mailboxes), within a total recording time of 54 minutes. If the memory capacity is full, the display will flash ..

.. and your answering machine will not record further messages in any mailbox.
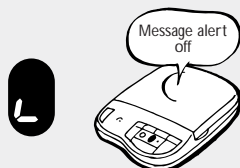
To switch Message Alert off

You can stop your Response 85 from beeping to indicate new memos and messages in the Mailbox 1.

○ Press *and hold* the ◀ SKIP button.
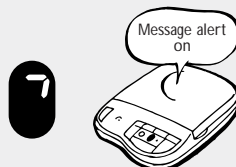
◁ Skip

Your Response 85 will announce......

Message alert off

To switch Message Alert on
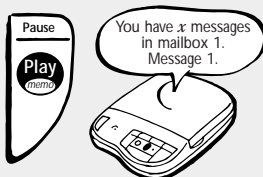
○ Press *and hold* the ◀ SKIP button again.

◁ Skip

Your Response 85 will announce…

Message alert on

To play back a message from the Mailbox 1

○ Press the PLAY/MEMO button. Your Response 85 will announce…

Pause

Play memo

You have *x* messages in mailbox 1. Message 1.

The message will then be played back with an announcement of the day and time it was received.

If you have more than one message, messages will be played back in the order in which they were received.

When all your messages have been played back, your Response 85 announces…

End of messages

To pause a message in Mailbox 1

① While listening to a message in Mailbox 1, press the PLAY/MEMO button.

Pause

Play memo

Playback will be paused and the machine will beep.

② Press the PLAY/MEMO button again to resume listening.

If you do not resume listening within 60 seconds your Response 85 will return to standby.

To play messages in Mailboxes 2 & 3

○ Press the MAILBOX 2 button to play messages in mailbox 2, or MAILBOX 3 to play messages in mailbox 3.

2 mailbox

3 mailbox

Your Response 85 will announce…

You have *x* messages in Mailbox 2 (or 3).

and plays its messages.

(1) While listening to a message in Mailbox 2 or 3, press the **MAILBOX 2** button or **MAILBOX 3** button (whichever one is playing).

mailbox
mailbox

Playback will be paused and the machine will beep.

(2) Press the relevant **MAILBOX** button again to resume listening.

When playing back messages, you can skip forward to the next message or backward to the start of the current message (or previous message).

(1) Press the **PLAY/MEMO** button. Your Response 85 announces *'Message one'* and plays the first message.

Pause
Play
memo
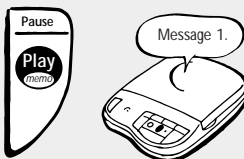
Message 1.

While the message is being played back ...

(2) Press the **SKIP ▶** button, to skip forward to the beginning of the next message.

Skip ▷

Press the ◀ **SKIP** button *once* to return to the start of the current message.

◁ Skip

Press the ◀ **SKIP** button *twice* to go back to the start of the previous message.

◁ Skip   ◁ Skip

(1) Press the **PLAY/MEMO** button to play your messages.

(2) When the message you wish to delete is playing, press the **DELETE** button.

Delete/Time

Your Response 85 announces ...

Message deleted

Repeat the procedure to delete any further messages.

When you have finished deleting and your Response 85 has finished playing all messages, you will hear 'End of messages'. If you press the ANSWER ON/OFF *button within 8 seconds of hearing this message you can cancel all deletions and retain your messages.*

To delete all messages

Following play back of messages, your Response 85 will count down from *8* to *0*.

During this time you can delete all stored messages.

(1) Press the DELETE button while the display is counting down from 8 to 0.

Delete/Time

Your Response 85 will announce…

All messages deleted

It will then continue its count down to *0*, and return to the set answer mode.

If you accidentally delete all messages, you can still save them by pressing the ANSWER ON/OFF *button before count down reaches 0.*
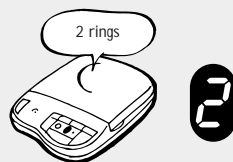
To set the answer delay

Answer delay sets the number of times your Response 85 will ring before answering a call.

(1) Press and hold the SKIP ▷ button.

Skip ▷

Your Response 85 will announce the current

setting and it is shown on the display.

2 rings

(2) Keep holding the SKIP ▶ button. Your Response 85 will announce the answer delay options…

Time Saver, 2, 3, 4, 5, 6, 7, 8, 9

Time Saver

Your Response 85 is pre-set to Time Saver. This means that during remote access (see page 20), if any messages have been recorded, your Response 85 will answer after only 2 rings. If there are no messages, it will answer after 6 rings, thereby allowing you the option of hanging up before your Response 85 answers. By using Time Saver you can avoid the cost of a call.
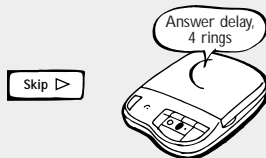
③ When you hear your desired setting, release the **SKIP ▶** button. After 2 seconds your Response 85 will announce the new answer delay setting and then return to its set answer mode.

Answer delay, 4 rings

◯ Press the **SKIP ▶** button. Your Response 85 will announce the current delay setting.

Skip ▷

Answer delay, 4 rings

A personal memo can be recorded in your Response 85's Mailbox 1 and left as a message for another user. Memos can be of any length, up to maximum recording capacity (54 minutes), but you should keep them short to allow time for recording incoming messages.

Read all the steps before you begin recording.

① Press and hold the **PLAY/MEMO** button.

Pause
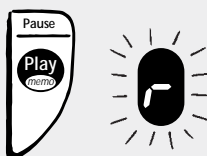
Play memo

Your Response 85 will beep.

② Speak clearly into the built-in microphone.

Built-in microphone

③ When you have completed your memo, release the **PLAY/MEMO** button. Your Response 85 will beep again.

Your memo is now stored and can be played back later.

Your Response 85 stores memos and treats them in the same way as a incoming messages.

To play back, delete or skip forward or backward through memos follow the instructions for playing back messages from the Mailbox 1 (pages 14 and 15).

① Press and hold the **MAILBOX** button in which you want to leave the memo.

⊠ 2 mailbox
⊠ 3 mailbox

17

(2) Speak clearly into the built-in microphone.

Built-in microphone

(3) When you have completed your memo, release the **MAILBOX** button. Your Response 85 will beep again.

Your memo is now stored and can be played back later

To skip the outgoing message

Callers can skip the outgoing message and go directly to the Main Mailbox.

Upon start of outgoing message…

◯ Your caller dials **#** on their phone. The outgoing message is skipped and your caller can leave a message in the Main Mailbox, or switch to one of the private boxes.

To use call screening

Your Response 85 can answer an incoming call for you, allowing you to identify the caller and decide whether to take the call. (The VIP feature must be set to off).

(1) Make sure that the volume is at an audible level, (see '*To set the volume*', page 8).

(2) Allow the incoming call to be answered by your Response 85 as normal. You will hear the caller begin to leave a message

If you decide to take the call, lift the phone handset and you can speak to the caller. Recording will stop automatically

If, when you lift the telephone handset and your Response 85 does not stop recording, either replace the handset and lift again, or press the **ANSWER ON/OFF** *button.*

VIP feature

Your Response 85 has a VIP feature which allows designated callers to beep you to urge you to take their call when your answering machine is switched on. If you do not answer the call but your Response 85 is set to either OGM 1 or OGM 2, they can still leave a message. Other callers will be answered by your Response 85 without disturbing you.

To switch VIP on and off

VIP is pre-set to OFF.

(1) Press and hold the **VIP** button then immediately press the **ANSWER ON/OFF** button..

VIP ◯ **+** Stop / Answer on/off

VIP will switch on and its indicator light will be visible in the display.

Delete/Time ✉ Battery Low

Repeat the procedure to switch VIP off.

◯ Give your special callers the VIP code. Your pre-set code is 40.

Tell them to key in the code (one number at a time) when they hear your outgoing message. VIP alert lasts for 30 seconds.

If the caller wishes to cancel the alert, they press #.

To change the VIP code

Your VIP code can be any number between 40 and 99 (inclusive).

① Press and hold the **VIP** button.

VIP ◯

② Keep holding **VIP** and press the **SKIP ▶** button to move forward through numbers, or press **◀ SKIP** to move backwards.

VIP ◯ ✚ ◁ Skip Skip ▷

③ When you reach your desired code number release both buttons. Your Response 85 will announce the new VIP number.
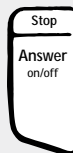
Fifty-five set

To check VIP code and setting

◯ Briefly press the **VIP** button. Your Response 85 will announce the code number and tell you if the setting is on or off.

Forty. Off.

To cancel any procedure

Pressing the **ANSWER ON/OFF/STOP** button will cancel any procedure currently in progress.

Stop
Answer on/off

After pressing the button your Response 85 will return to 'answer on' mode.

19

Remote access

Control your Response 85 from another telephone using a Touchtone™ keypad.

You can turn your Response 85 answering machine on and off, and listen to your messages from any *Touchtone™* telephone. To protect your privacy, messages can only be accessed by keying in a 2 digit security code.

The break in code is the ✶ button. Your security code is pre-set 11, but if you wish you can change it.

To check your security code

◯ Press the CODE button.

Code ◯

Your current security code will be announced.

To change your security code

① Press *and hold* the CODE button.

Code ◯

② Keep holding the CODE button and press either the SKIP ▶ or ◀ SKIP buttons to skip forwards and backwards through the numbers.

Code ◯ ✚ ◁ Skip   Skip ▷

③ When you reach the desired number, release both buttons.

Your response 85 will announce your new security code number.

This code cannot be changed remotely.
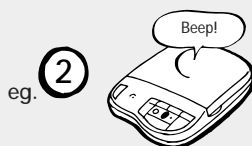
To check for messages in Mailbox 1

① Dial your phone number and wait.

② When you hear your outgoing message press ✶ on your phone.

⊛

Your Response 85 announces *'Please enter your security code'.*

(3) **Key in the first digit of your security code. You will hear a beep.**

eg. (2) Beep!

(4) **Key in the second digit of your security code.**

eg. (7)

If you have no messages you will hear…

You have no messages in Mailbox 1.

and your Response 85 will wait for further remote instruction.

If you have any messages you will hear…

You have *x* messages in Mailbox 1

Your Response 85 will then play you your messages, with the day and time they were recorded.

If you hear 'Security code error, please enter again', enter your security code again. Do not re-enter the break in code (✶).
If your second attempt is also wrong, the line will be disconnected and you will hear 'Thank you for calling'.

If you take more than 8 seconds to enter a ✶ or number, the Response 85 will announce 'Thank you for calling' and disconnect the line.

To listen to messages in a Private Mailbox

(1) **Wait until your Response 85 is awaiting further remote instruction (e.g. after it announces** *'End of messages'*, **or** *'You have no messages in Mailbox 1'*).

(2) Press the (#) button.

You will hear a beep.

(3) **Press the number of the Mailbox you wish to enter (e.g. '2' for Mailbox 2).**

eg. (2)

Your Response 85 will tell you how many messages are in the selected mailbox and then play them.

While your Response 85 is awaiting remote instruction you have 8 seconds in which to enter another instruction number.

To replay the message you are listening to

( ) **While the message is playing, press 4 once on your telephone keypad.**

(4)

The message will replay from the beginning.

21

○ At the end of your messages you will hear *'End of messages'*. Within 8 seconds press **2** on your telephone keypad.

②

All messages will be re-played.

○ While a message is playing, press **4** *twice* to go back to the previous message, or keep pressing it to skip back through your messages.

④ ④

You can move back over any number of messages using the **4** button.

○ While a message is playing, press **6** on your telephone keypad.

⑥

Your Response 85 will play the next message.

You can move forward over any number of messages using the **6** button.

○ Whilst listening to the message, press the **5** button on your telephone keypad.

⑤

Your Response 85 will announce…

Message deleted

You can delete all messages immediately after listening to them.

○ Press the **5** button within **8** seconds of hearing *'End of messages. All messages will be deleted'*.

⑤

Your Response 85 will announce…

Mailbox *n*. All messages deleted

22

◯ Whilst the message is playing, press the **2** button.

②

Playback is paused.

◯ Press **2** again to resume listening.

If you pause for longer than 60 seconds the line will be disconnected.

Whilst listening/ pausing, press the **0** button.

⓪

Your Response 85 will beep and you will have 8 seconds to key in another number.

① Dial your phone number and wait. Your Response 85 will accept remote instruction after 20 rings.

② Press ✶.

✶

③ You will hear: *'Please enter your security code'*.

④ Key in the first number of your security code. You will hear a beep.

⑤ Key in the second number of your security code.

Your Response 85 will switch on and will play any messages in Mailbox 1.

After switching your Response 85 on remotely, you may wish to remain on the line to check which outgoing message is being played.

If the memory is full you will hear 'Memory full' announcement. You should follow the procedure to enter remote access, and then delete some or all messages after having listened to them (see page 22).

◯ Enter your remote access code in the normal way and press the **8** button while your Response 85 is waiting for remote access instructions.

⑧

Your Response 85 will announce *'Answer off, set'*.

(1) Press the **9** button while your Response 85 is waiting for remote instruction.

(9)

Your currently set outgoing message will play.

To check OGM 1, OGM 2 and Answer Only

(1) First select the outgoing message you wish to check.

Press 4 then 1 for OGM 1.

(4) (1)

Press 4 then 2 for OGM 2.

(4) (2)

Press 4 then 3 for Answer Only message.

(4) (3)

(2) Press **9**.

(9)

The selected outgoing message will play and you hear 2 beeps.

Remember

By checking an outgoing message you also set it to play to incoming callers.

To select a different outgoing message to play

(1) Wait until your Response 85 is awaiting remote instruction.

(2) Select the outgoing message you wish to play to callers.

Press 4 then 1 for OGM 1.

(4) (1)

Press 4 then 2 for OGM 2.

(4) (2)

Press 4 then 3 for Answer Only message.

(4) (3)

(3) The chosen outgoing message name will be announced. This message is now set to play to incoming callers.

The message chosen to play to incoming callers also determines whether a message can be left. Remember that if you select AO no messages can be left.

To record an outgoing message from a touch tone telephone

(1) Wait until your Response 85 is awaiting remote instruction.

(2) Select the outgoing message you wish to change:

Press 4 then 1 for OGM 1.

(4) (1)

Press 4 then 2 for OGM 2.

(4) (2)

Press 4 then 3 for Answer Only message.

(4) (3)

The outgoing message name will be announced.

③ Press the **7** button twice.

⑦ ⑦

Your Response 85 will beep to tell you it is starting recording.

④ When you have finished recording your new message, press the **0** button.

⓪

Your Response 85 will beep and play back your message to confirm recording.

The newly recorded message will be set to play to incoming callers.

If you pause for more than 5 seconds whilst recording a new OGM the line will disconnect.

Help

If you have a problem, the following simple solutions may provide the answer

No display appears

Is the power switched on at the socket?

Is the power cord plugged in?

No dial tone on telephone

Is the telephone line cord plugged into the back of the Response 85 unit?

Is the Response 85 line cord plugged into the wall socket?

Flashing E

Indicates error. Press the **ANSWER ON/OFF** button on your answering machine. Flashing should stop and Response 85 should

reset to settings on first 'power up'.

Response 85's battery low indicator is on

The back-up battery is either low in power, missing or incorrectly installed. Lift your answering machine speaker cover and open the battery compartment. If battery is correctly in place, try replacing it with a new 9V alkaline battery. When operating at normal power the battery light remains off.

Incoming message does not record

Make sure your Response 85 is set to answer-on mode and that the memory is not

full. When the memory is full, the display will flash *F* .

You cannot hear messages or incoming calls

Your Response 85's volume may be set too low. Adjust the volume by pressing **+** on the volume control.

You experience a power cut

If a working battery is installed inside your Response 85, its settings and messages should be saved until power resumes. However, it will not be able to record any new messages.

You cannot access remotely

Make sure that the telephone you are using to access your Response 85 has a *TouchTone*™ keypad.

When entering your code, make sure you allow enough time, at least 2 seconds, between digits for your Response 85 to recognise each one.

VIP function does not respond

Make sure that VIP is switched on.
See '*To switch VIP on or off*', page 18.

To reset

If you encounter a problem and your Response 85 will not respond to any button presses, remove the battery then turn off the power for 10 seconds. Turning the power back on will reset your Response 85 to answer-on mode. All messages will be lost when resetting your Response 85.

Customer Helpline

If you have problems with your machine, call the Response 85 Helpline Service, Lo-call 08457 585 589.

Guide to the display

Response 85 status	Message indicator display shows
Power off	●
Power up or reset (about 30 seconds)	**8** (flashing)
Power on - answer-off mode	**-**
Answer-on mode - no messages - after reset	**0** (flashing slowly), then **1** to **9** (according to number of messages recorded following reset) until a button is pressed
Answer-on mode, 0-9 messages - normal use	**0** to **9**
Answer-on mode, more than 9 messages	**9** (flashing)
Outgoing message 1	**1**
Outgoing message 2	**2**
Answer only outgoing message	**o**
Message paused	**P** (flashing)
Audible message Alert ON	**∩**
Audible message Alert OFF	**u**
Message recording (memo, outgoing message or incoming message)	**r** (flashing)
Remote access in progress	**8** (flashing)
Memory full	**F** (flashing rapidly)
Setting or reading Answer delay	**b** or **2** to **9**
Error	**E** (flashing rapidly)

Technical information

Environment

Your Response 85 should be kept free of dust, moisture, high temperature and vibration, and should not be exposed to direct sunlight. Do not stand it on carpets or other surfaces which generate fibres, or place it in locations which prevent the free flow of air over its surfaces.

Warning

The apparatus is only designed to be operated in a normal office or domestic environment where the relative humidity does not exceed 60%. It should not be used in bathrooms or near water.

If the power fails

If the battery warning light was not lit before the power was lost, all information should be retained for at least one hour (up to 6 hours for a fresh alkaline battery)

If the light was on, data may be lost even if a back-up battery was installed.

If no battery was installed, all information will be lost and the Response 85 will power up as new when power is restored.

How many phones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items that may be connected to any one telephone line. Your Response 85 has a REN of 1. Any other instrument provided by BT may be assumed to have a REN of 1 unless stated otherwise. A total REN of 4 is allowed. (For example: if your Response 85 is used in conjunction with three extension telephones, each with a REN of 1, the total REN is 4).

If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Connection information

Your Response 85 may be connected to public networks in the United Kingdom.

It may also be connected to switching systems that use tone (MF) or pulse (LD) signalling, with earth or timed break recall. If in doubt, your switch supplier or maintainer should be able to offer help. Advice on connection to BT switching systems can be obtained by dialling BT **Free***fone 0800* **800 152**.

If you do not have a compatible switchboard, it cannot be guaranteed that your Response 85 will operate correctly under all possible conditions of connection.

Generally your Response 85 can be connected to any switchboard where a simple modern telephone can be used to make and receive calls. It cannot be used to answer calls on PBXs configured for dial 8 night service unless a suitable adaptor is purchased (not available from BT).

Guarantee

○ *If you own your Response 85 – under BT's guarantee.*

BT guarantees the product for one year provided that:

○ The goods have only been used for their intended purpose, and have not been subjected to misuse, or been wilfully or accidentally damaged.

○ The goods have not been tampered with or repaired by anyone other than BT, its staff or agents. If a fault does occur in this product, and you

bought the unit yourself, provided that you return it to the place of purchase and produce your receipt, it will either be repaired or replaced free of charge. The terms and conditions of this guarantee do not affect your statutory rights.

○ *If you own your Response 85 – outside guarantee.*

If your Response 85 needs repair after the guarantee period has ended, it must be repaired so as to remain compliant with the approval requirements for connection to the telephone network. We recommend that you call BT free, **Free***fone 0800* **800 150**, or visit your nearest BT shop, and you will be informed of our recommended repair agents.

Index

Wall-mounting template

⌀3mm hole

73mm

BT

R 85

⌀3mm hole

Stop

Skip

Pause

mailbox 2

Delete/Time

Battery Low

Answer on/off

Play memo

mailbox 3

0

Volume

BT

Offices in Europe, North America,
Japan and Asia Pacific.

C E

CE compliant to 89/336/EEC
(EMC Directive) & 73/23/EEC
(Low Voltage Directive)

APPROVED for connection to
telecommunication systems specified
in the instructions for use subject to
the conditions set out in them.

504638