

For technical support on any of our Clickfree products, contact our support team at any time.

Toll Free: +1 866.680.0516 (North America)  
Telephone: +1 416.484.0009  
Email: support@clickfree.com

To contact technical support in your region, visit our website at:  
[www.clickfree.com/support](http://www.clickfree.com/support)

For more in depth setup information, the full user manual can be downloaded from our website at:  
[www.clickfree.com/support](http://www.clickfree.com/support)



Plug in Clickfree to your computer. When Clickfree starts and you see the Welcome screen, click on the Restore/Transfer.

## Didn't start automatically?

1. Try unplugging Clickfree and plugging it back in.

## Still didn't start?

If Clickfree hasn't started automatically there must be something on your computer that is blocking Clickfree. Please follow these steps:

1. Plug in Clickfree to your computer.
2. Click on the Windows Start button, click "My Computer" (Windows XP & 2000) or "Computer" (Windows Vista, 7).
3. Locate "ClickFree\_System". Right click on "ClickFree\_System" and select "Explore".
4. Double click "FixMyClickFreeBackup".

This should repair your problem.

## Quick Start Guide



Portable Backup Drive

## Backing up with Clickfree is easy

1



Connect the USB cable to Clickfree and to your computer.

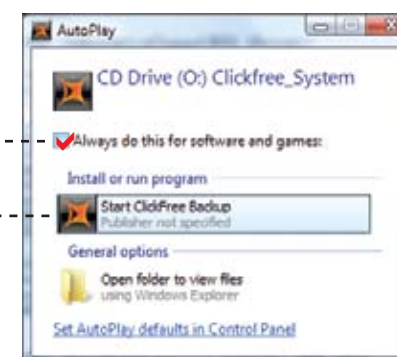
2



Wait for up to 60 seconds. The Clickfree backup program will start automatically.



Windows Vista & 7:



Mac:



The first time you connect a Clickfree device, these windows may appear.

3



Your first backup may take a few hours if you have a lot of files. When backup is complete, review the summary.